



Fact Sheet

Q. What is the LINK?

A. The LINK is a route deviation pilot program serving residential and gated communities where fixed route service is not available. This is not a door-to-door service. The new LINK service began in February, 2008.

Q. How is the LINK funded?

A. The two year project is fully funded by a grant from Florida Department of Transportation. \$212,500 has been allocated for each year. The project is currently into its second year.

Q. Is the LINK connected to other public transportation options?

A. Yes, all LINK routes connect to existing fixed routes serving Tri-Rail stations.

Q. Who is served?

A. The system serves all individuals along the specified routes with a focus on the senior population.

Q. How many routes are included in the pilot?

A. Routes are implemented to cover specific areas in Palm Beach County. They are:

MAGENTA LINK (Monday) West Atlantic Ave. and Jog Rd. to Yamato Rd. and Lyons Rd. via U.S. 441 / S.R. 7 & Jog Rd.

PURPLE LINK (Tuesday) Oriole Plaza at Atlantic Ave. to Boynton Beach Blvd. and Military Trail via Hagen Ranch Rd.

CORAL LINK (Wednesday) Hypoluxo Rd. to Lake Worth Rd. via U.S.-1 and A1A

LIME LINK (Thursday) Nassau Square at Lake Worth Rd. to Caridad Center at Boynton Beach Blvd. via Lyons Rd.

Q. Are the LINK vans Bicycle Accessible?

A. No. The LINK vans are not equipped with bike racks.

Q. How many days a week does the LINK operate?

A. The LINK operates Monday thru Thursday with 1 route per day. (Excluding county holidays.)

Q. How many hours a day does the LINK operate?

A. It is scheduled to operate 9 hours a day.

Q. Is there a fare collected?

A. Yes, \$.50 fare for all boarding customers. No passes accepted. Must have correct fare. Drivers do not carry change.

Q. Can passengers pre-schedule a deviation?

A. Yes, passengers can call Palm Tran CONNECTION to request a deviation within 3/4 of a mile off of the existing route. Also, the passenger can inform the driver upon boarding.

Q. How many days in advance can a passenger schedule a deviation?

A. Trips can be scheduled three days in advance between 7:00 a.m. to 5:00 pm, seven days a week, by calling (561) 649-9838 or (877) 870-9849 (toll-free), option #5.

Q. Are there designated "LINK" stops along the routes?

A. Yes, there are scheduled stops in addition to "flag down" locations along the route.

Q. Besides the LINK serving residential communities, what other areas does the LINK deviate to?

A. The Link deviates to shopping locations, medical centers, Palm Tran connecting routes and Tri-Rail stations within 3/4 mile of the route.