

PALM BEACH COUNTY

BOARD OF COUNTY COMMISSIONERS

WORKSHOP SUMMARY

ubmitted By: Community Servi		Start & Children	's Services	
ubmitted For: Head Start /Ear	ly Head	Start & Children	's Services	
	I. EX	ECUTIVE BRIEF		
itle: BCC Roles & Responsibilitart Programs	ities as	the Governing Boa	ard for the Head Start/	Early Head
ummary: The Board of County C tart Programs, is required by Fede arry out their governance responsib f The Jones Connection. <u>County</u>	eral Hea bilities e	d Start Program Per effectively. The train	rformance Standards to	be trained to
ackground and Policy Issues: FFR 1304.52(k)(4) mandate that felead Start governing bodies. The andards and program regulations.	ederal gr e traini	antees provide train	ning or orientation to Hea	d Start/Early
44	an .	3.6		
ttachments: Program Governan	ice Train	iing Manual		
/	/	10		
ecommended by:	10	Isha/	/) !!!	1-3-20

II. FISCAL IMPACT ANALYSIS

A.	Five Year Summary	of Fiscal Im	pact:			
Operat Extern Progra	Years I Expenditures ing Costs al Revenues m Income (County) d Match (County)	2006 n/a n/a	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>
NET F	FISCAL IMPACT	<u>n/a</u>	· · · · · · · · · · · · · · · · · · ·			
	DITIONAL FTE FIONS (CUMULATI	VE)		<u></u>		
Budge	Included in Current B t Account No.: Fund _ m Code			t Ob	ject	
В.	Recommended Sour	ces of Funds	/Summary of	Fiscal Impac	t:	
С.	Departmental Fiscal		VIEW COM	MENTS		
A.	OFMB Fiscal and/or There is no fiscal	Contract A	dministration	Comments:	١.	
В.	OFMB/Budget	in has	Cò	ntract Develop	facoh 16 ment and Conti	J17/106
0	Assistant County At	<u>Siofulos</u> torney	6			
C.	Other Department F	Review:				
	Department Direct	or				

This summary is not to be used as a basis for payment.

PALM BEACH COUNTY

2006 - 2007 ANNUAL BOARD OF COUNTY COMMISSIONERS/ POLICY COUNCIL/POLICY COMMITTEE PROGRAM GOVERNANCE TRAINING

Welcome Welcome

Program Governance – Board of County Commissioners October 24, 2006 10:00am – 11:00am Program Governance – Policy Council/Policy Committee October 25, 2006 8:30 am – 4:00 pm Governmental Center, West Palm Beach and Riviera Beach Head Start Center, Riviera Beach, FL

Agenda

Tuesday, October 24, 2006

BOCC Training 10:00 am - 11:00 am

GREETING/WELCOME

- CREATING AND IMPLEMENTING STRATEGIC PLAN For (Adapted from John Bryson)
 - ♦ What Is Strategic Planning And Why Do We Do IT?
- O WHO'S RESPONSIBLE THE BOARD COMMISSIONERS OR ADMINISTRATOR?
- o BOARD OF COUNTY COMMISSIONERS LEGAL & FISCAL RESPONSIBILITIES TO HEAD START
- O INTERNAL DISPUTE RESOLUTION
- THE IMPORTANCE OF COMMUNICATION WITH HEAD START POLICY COUNCIL

Wednesday, October 25, 2006 8:30 am Registration 9:00am - 4:00 pm Training

- o GREETING/WELCOME
- CREATING AND IMPLEMENTING STRATEGIC PLAN For (Adapted from John Bryson)
 - What Is Strategic Planning And Why Do We Do IT?
 - How Do We Get From Here to There?
 - The Building-Block View
- o INTRODUCTION OF SYSTEMS, SYSTEMS (Who's Responsible?)
- OVERVIEW OF HEAD START PERFORMANCE STANDARDS
- o PROGRAM GOVERNANCE
- DUTIES OF BOARD OF DIRECTORS & POLICY COUNCIL MEMBERS
- THE IMPORTANCE OF PARENT INVOLVEMENT IN HEAD START
 - Policy Council/Committee Reporting back to Parent Committee
 - Parent Committee Responsibilities
- O COMMENTS/EVALUATION/WRAP-UP/ADJOURN

Trainer:
Mable M. Jones, M.S. Ed.
The Jones Connection
Atlanta, GA
404-728-8886
mablejones@aol.com
www.thejonesconnection.com

Thought

"The best way to forget your own problems is to help someone else solve theirs.

-- Good Stuff

HEAD START POLICY COUNCIL TRAINING MANUAL

A workbook to support and enhance Head Start Program Governance



by Mable M. Jones, M.S. Ed.
The Jones Connection
© 2004 Revised

Original Publication © 2001 Revision #1 © 2003 Revision #2 © 2004

Printed in the United States of America

ALL RIGHTS RESERVED

This publication in its entirety may not be reproduced, stored in a retrieval system, or transmitted in any form or by any means — electronic, mechanical, photocopying, recording or otherwise.

Pages 19 and 20, as well as the handouts in the last section of this manual, may be photocopied with prior written permission

Agency Umbrella

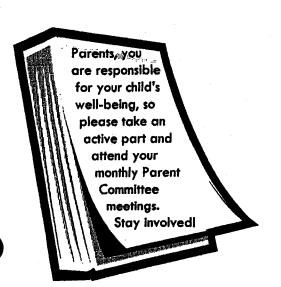
Governing Body (Board	of Directors, T	ribal Council, Board of	Education, etc.)
Executive Director			
		•	
			Agency Per
			Policies of
Start Director o-Day Operations			Procedu
b-Ddy Operations			1
olicy Council			
Parents and Community			
presentatives)			
A	A		Å
Head Start Budget			
Program Account (PA) 22: Operation	Program A	Account (PA) 20: Trainir	g/Technical Assistance
\$ Non-Federal Share	e (In-Kind. i.e., v	olunteers, goods and sei	vices, donations)
# of Funded Enrolled Children	<u>D</u>	elegate Agency	
		overning Body (Board o	
USDA \$		olicy Committee (Parent epresentatives	and Community
# of Counties		rogram Options	
		Center Based (3-5	rears)
# of Centers		Home Based	
# of Classrooms		ther (Early Head Start I	Sudget \$
•	· -	Early Head Start (0	-36 months)
# of Teachers/Teacher Assistant		Family Day Care	art Euroda d
NOTE: Child/Staff Ratio:	 E.	# of Early Head St prolled Infants/Toddlers	
HOTEL CHIID/SIGH KUNO:	<u>F</u> i	nonce minimy rocalcis	

overnin

The effective governance of an organization is dependent on a well-informed and dedicated Governing Body (Board of Directors, Tribal Council, Board of Education, etc) that can make the distinction between administrative details and policy responsibilities, i.e., establish a mission, develop a plan, obtain and allocate resources, hire an administrator, and monitor/evaluate results.

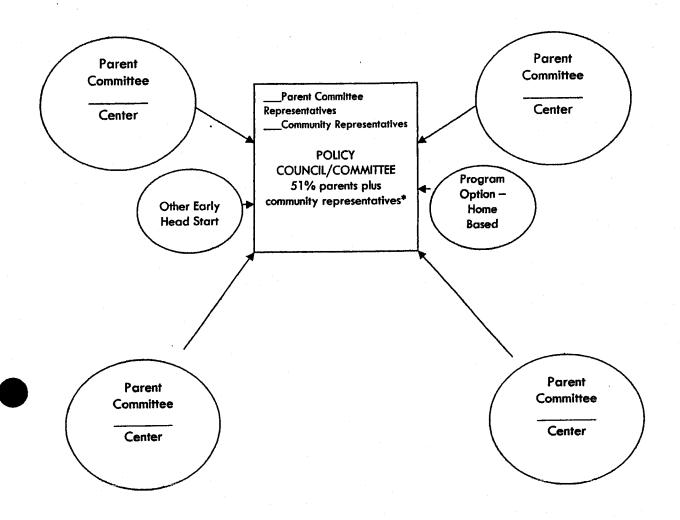
Policy Council/Policy Committee and Parent Committee Structure 1304.50(a)(2) and (3) -- Page 160

- (2) Parent Committee must be comprised of parents of currently enrolled children at the center level.
- (3) All Policy Council/Policy Committees and Parent Committees must be established as early in the program year as possible (Council/Committee may not be dissolved until successive councils/committees are elected and seated.



The Jones Connection

Parent Committee Structure

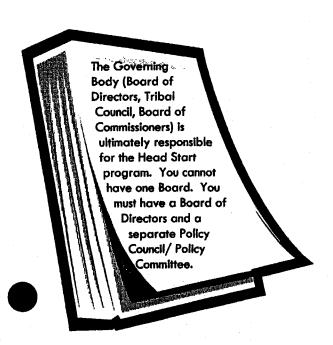


Prior to electing your
Parent Committee
officers, you must be
oriented to the Head
Start rules and
regulations. All Centers
must also elect a Policy
Council member to
represent their Center at
the Policy Council/
Policy Committee
level.

* Community representatives come from business, public, private, civic, and professional organizations, or are former Head Start parents.

Policy Council, Policy Committee and Parent Committee Structure 1304.50(a)(4) and (5) - Page 161

- (4) When a grantee has delegated the entire Head Start program to one delegate agency, it is not necessary to have a Policy Committee in addition to a Policy Council.
- (5) The governing body (the group with legal and fiscal responsibility for administering the Early Head Start/Head Start program) and the Policy Council/Policy Committee must not have identical memberships and functions.



The Jones Connection

Policy Group Composition and Formation 1304.50(b)(1) -- Pages 162

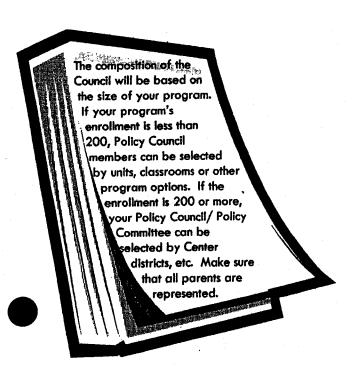
(1) Each grantee/delegate agency governing body operating an Early Head Start/Head Start program must propose within the framework of these regulations the total size of their respective policy groups (except where such authority is seated to the Council or Committee).

Based on:

- the number of centers
- classrooms or other program option units, and
- number of children served by their program

For example, the composition on the council will be based on the size of your program, as indicated above. If your program is large (500 or more), select your parent representatives by the number of centers/district, etc. If it is less than 500, you can select your representative by centers, units or program option.

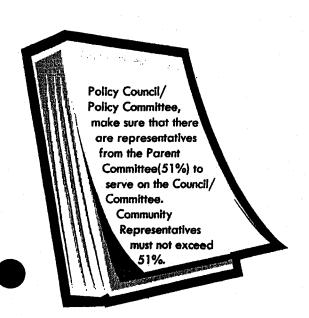
The procedures for the election of parent members and selection of community reps must be approved by the Policy Council/Policy Committee.



The Jones Connection

Policy Group Composition and Formation 1304.50(b)(2) and (3) -- Pages 162 - 163

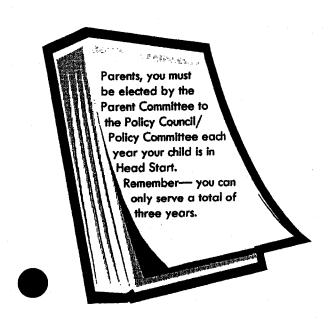
- (2) Policy Councils/Policy Committees must be comprised of two types of representatives:
 - Parents of currently enrolled children (at least 51% of the members of these policy groups must be parents)
- (3) Community representatives (must be drawn from the local community:
 - public or private, civic and professional organizations and others who are familiar with resources and services for low-income children and families including former Head Start parents



The Jones Connection

Policy Group Composition and Formation 1304.50(b)(4) and (5) — Page 163

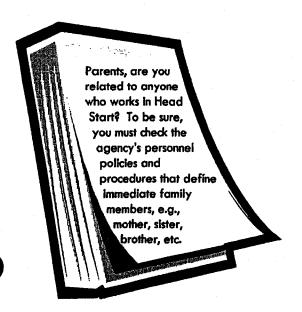
- (4) All members of the Policy Councils/Policy Committees and Community Representatives must be elected or re-elected annually.
- (5) Policy Councils/Policy Committees must limit the number of one-year terms that any individual may serve on either body to a combined total of three (3) terms.



The Jones Connection

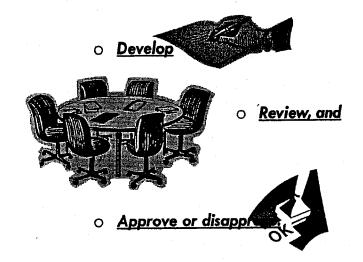
Policy Group Composition and Formation 1304.50(b)(6) and (7) — Pages 163 - 164

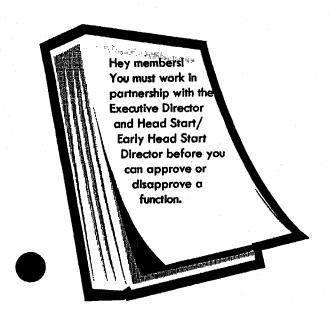
- (6) No grantee/delegate agency staff (or members of their immediate family) may serve on Policy Councils/Policy Committees except parents who occasionally substitute for regular Head Start/Early Head Start staff.
- (7) Parents of children currently enrolled in all program options must be proportionately represented on established policy groups.



Policy Group Responsibilities - General 1304.50(c) & (d) - Pages 164

- At a minimum, Policy Councils/Policy Committees must be charged with the responsibilities described on the following charts and in Appendix A of the Performance Standards:
 - The Policy Council/Committee <u>must</u> work in partnership with key management staff and governing body (Board of Directors/Education/ Tribal Council) to:





The Jones Connection

Policy Group Responsibilities 1304.50(d)(1)(i)(ii)(iii) — Pages 165 — 166

Chart A

Function:			<u>Planning</u>		
1. All Fund	ing Applications	and Amendments	400		
Governing Body	Policy Council	Delegate Governing Body	Delegate Policy Committee	Head Start Director	Agency/ Executive Director
A&C	С	С	С	В	D
Function:			<u>General Pi</u>	ocedures	
	_	ow Board of Directo	rs/Board of Educations	on/Tribal (Council and Policy
Governing	Policy Council	Delegate	Delegate Policy	Head	Agency/
Body		Governing Body	Committee	Start Director	Executive Director
A&C	С	A&C	С	D	D
Function:			<u>Planning</u>		
3. Procedur	es for program	olanning			
Governing	Policy Council	Delegate	Delegate Policy	Head	Agency/
Body		Governing Body	Committee	Start Director	Executive Director
A&C	С	С	С	В	D

Chain of Command B F D F C F A

To understand how Chart A works, you must know the chain of command. A simple way is to always start with the \underline{B} . Next comes the \underline{D} (In most cases, \underline{D} supervises \underline{B}). Then there is \underline{C} , who must approve/disapprove, and finally, \underline{A} , who wants to make sure that it's legal.

Policy Group Responsibilities 1304.50(d) (1)(iv)(v)(vi)—Pages 166 — 167

Chart A

<u>Functions</u>		Plant	ning		
4. Program's philos	ophy — long-range a	nd short-term goals a	nd objectives		
Governing Body	Policy Council	Delegate Governing Body	Delegate Policy Committee	Head Start Director	Agency/ Executive Director
A&C	С	С	С	В	D
# 61 du 644					
5. Selection of dele	gate agency and the	ir service cirecis	· · · · · · · · · · · · · · · · · · ·		T
Governing Body	Policy Council	Delegate Governing Body	Delegate Policy Committee	Head Start Director	Agency/ Executive Director
A&C	С	-	_	В	D
Function:		<u>Gene</u>	ral Procedures		
6. Composition of F	Policy Council/Comm	nittee and procedures			
Governing Body	Policy Council	Delegate Governing Body	Delegate Policy Committee	Head Start Director	Agency/ Executive Director
A&C	C	A&C	С	В	D

Chain of Command B 犀 D 犀 C 啄A

To understand how Chart A works, you must know the chain of command. A simple way is to always start with the \underline{B} . Next comes the \underline{D} (In most cases, \underline{D} supervises \underline{B}). Then there is \underline{C} , who must approve/disapprove, and finally, \underline{A} , who wants to make sure that it's legal.

Policy Group Responsibilities 1304.50(d) (1)(vii)(viii)(ix)—Pages 167 — 168

Chart A

Function:			<u>Planni</u>	ng	
7. Criteria s	election, recruitme	ent, enrollment			
Governing Body	Policy Council	Delegate Governing Body	Delegate Policy Committee	Head Start Director	Agency/ Executive Director
A	С	Α	С	В	D
8. Program Governing Body	annual/self-asse	Delegate Governing Body	Delegate a Policy Committee	gency Head Start Director	Agency/ Executive Director
A	С	A	С	В	D

Chain of Command B F D F C F A

To understand how Chart A works, you must know the chain of command. A simple way is to always start with the \underline{B} . Next comes the \underline{D} (In most cases, \underline{D} supervises \underline{B}). Then there is \underline{C} , who must approve/disapprove, and finally, \underline{A} , who wants to make sure that it's legal.

Policy Group Responsibilities 1304.50(d) (1)(ix)(x)(xi)—Page 168

Chart A

Function:			<u>Hum</u> e	<u>an Resources Ma</u>	<u>nagement</u>
9. Personnel	policies and subs rogram staff, con	equent changes sultants and vol	to those policie lunteers)	s (including stan	dards of
Governing Body	Policy Council	Delegate Governing Body	Delegate Policy Committee	Head Start Director	Agency/ Executive Director
A&C	С	A&C	С	D	D
Governing Body	Policy Council	Governing	Policy	Director	Executive
Governing Rody	Policy Council	Delegate Governina	Delegate Policy	Head Start Director	Agency/ Executive
,		Body	Committee		Director
A&C	С				D
	s to hire or termin				
Governing	Policy Council	Delegate	Delegate	Head Start	Agency/
Body		Governing	Policy	Director	Executive
•		Body	Committee		Director
Α	С	••	-	В	D
				(grantee	
				(9	

Chain of Command

B B D B C B A

To understand how Chart A works, you must know the chain of command. A simple way is to always start with the \underline{B} . Next comes the \underline{D} (In most cases, \underline{D} supervises \underline{B}). Then there is \underline{C} , who must approve/disapprove, and finally, \underline{A} , who wants to make sure that it's legal.

Human Resources Management Performance Standard 1304.52 (h)(1)—Page 204



- (h) Standards of conduct.
 - (1) Grantee and delegate agencies must ensure that all staff, consultants, and volunteers abide by the program's standards of conduct. These standards must specify that:



- They will respect and promote the unique identity of each child and family and refrain from stereotyping on the basis of gender, race, ethnicity, culture, religion, or disability;
- They will follow program confidentiality policies concerning information about children, families, and other staff members;
- iii. No child will be left alone or unsupervised while under their care; and
- iv. They will use positive methods of child guidance and will not engage in corporal punishment, emotional or physical abuse, or humiliation. In addition, they will not employ methods of discipline that involve isolation, the use of food as punishment or reward, or the denial of basic needs.

Policy Group Responsibilities 1304.50(d) (1)(xii)(xiii)—Page 168

Chart A

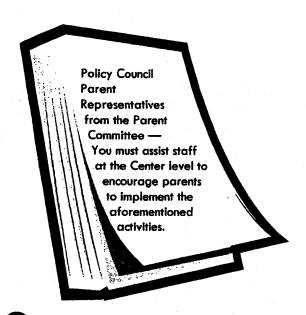
<u>Function:</u>			<u> </u>	luman Resources	<u>Management</u>
12. Decision	ns to hire or	terminate the Ea	rly Head Start or	Head Start Directo	r of the delegate
Governing	Policy	Delegate	Delegate	Head Start	Agency/
Body	Council	Governing Body	Policy Committee	Director	Executive Director
		A&C	С		D
10 0 11	1. 1. •		,	and the feet Heard Che	ut/Early Mand Start
		terminate perso	ns who work prin	narily for Head Sta	art/Early Head Start
13. Decision of the deleg		terminate persoi	ns who work prin	narily for Head Sta Head Start	art/Early Head Start Agency/
of the deleg	ate agency				
of the delegation of the deleg	ate agency Policy	Delegate	Delegate	Head Start	Agency/
of the delegation of the deleg	ate agency Policy	Delegate Governing	Delegate Policy	Head Start	Agency/
of the deleg Governing Body	ate agency Policy	Delegate Governing Body	Delegate Policy Committee	Head Start Director	Agency/ Executive Director

Chain of Command
B F D F C F A

To understand how Chart A works, you must know the chain of command. A simple way is to always start with the \underline{B} . Next comes the \underline{D} (In most cases, \underline{D} supervises \underline{B}). Then there is \underline{C} , who must approve/disapprove, and finally, \underline{A} , who wants to make sure that it's legal.

Parent Committee Responsibilities 1304.50(e)(1)(2) & (3)—Page 171

- (1) Advise staff in <u>developing</u> and <u>implementing</u> local program policies, activities and services
- (2) Plan, conduct, and participate in informal/formal programs and activities for parents/staff
- (3) Within the guidelines established by the governing body, policy council/committee, participate in the recruitment and screening of staff



Governing Body Responsibilities 1304.50(g)(1) & (2)— Page 172

- (1) Grantee/delegate agencies must have written policies that define the roles and responsibilities of the governing body members and inform them of management procedures to implement a high-quality program.
- (2) Grantee/delegate agencies must insure that appropriate internal controls are established and implemented to safeguard Federal funds.

Internal Dispute Resolution 1304.50(h) — Page 173

Each grantee and delegate agency and Policy Council or Policy Committee jointly must establish written procedures for resolving internal disputes, including impasse procedures, between the governing body and policy group.



The Jones Connection

Head Start Performance

Program Governance p. 164-168 1304.50(c) & (d)

Summary of Chart A Policy Council/Policy Committee Responsibilities

Must work in partnership with:

Key Management:

- Executive Director
- Head Start Director
- Governing Board

Responsibilities:

To help Develop, Review, and Approve/Disapprove of:

- 1. All Funding Applications and Amendments
- 2. Procedures shared decision-Board of Directors/Board of Education/Tribal Council
- 3. Procedures for program planning
- 4. Program philosophy ~long/short goals
- 5. Selection Delegate Agency
- 6. Composition of Policy Council
- 7. Criteria Selection/Recruitment/Enrollment
- 8. Program Annual/Self Assessment
- 9. Personnel Policies and Procedures
- 10. Decision to Hire/Terminate Head Start/Early Head Start Director
- 11. Decision to Hire/Terminate Head Start/Early Head Start Staff

1304.50 (g)(1) and (2)

Governing Body Responsibilities: Board of Directors/Board of Education/Tribal Council

- Grantee and delegate agencies must have written policies that define the roles and responsibilities of the governing body members and that inform them of the management procedures and functions necessary to implement a high quality program.
- 2. Grantee and delegate agencies must ensure that appropriate internal controls are established and implemented to safeguard federal funds in accordance with 45CFR 1301.13.



Governing Body Interview Guide

PURPOSE

- To describe how the governing body exercises its oversight responsibility and ensures accountability; and
- To describe how the governing body is knowledgeable about the Head Start/Early Head Start Program.

LOGISTICS

- · Duration: The interview lasts no more than 30 minutes.
- Review team participants: The team leader determines which reviewers attend this interview. Generally, a Systems Reviewer leads this interview. Other available staff may attend, and one takes notes.
- Agency participants: Members of the agency's governing body are involved. This interview
 may be conducted in a group setting or with individual governing body members during
 the review.
- · Group size: A group of no more than 10-12 is recommended.

INTRODUCTION

Thank you for taking time to talk with me about your role as a member of the governing body for Head Start/Early Head Start. We are interested in finding out just what the role of the governing body is for this grantee. First, we'll talk about how the governing body is involved in the grantee's overall planning process. Then, we'll discuss how the governing body exercises oversight and maintains accountability.

Planning and Communication

1. How do you learn what's expected of you as a member of the governing body in the Head Start/Early Head Start program?

Listen for:

- written policies that define the roles and responsibilities of governing body members;
 and
- appropriate involvement in the grant application and budget process, program planning, personnel decisions, self-assessment, and selection of delegate agencies (if applicable).
- 2. Describe your ongoing working relationship and communication process with the Head Start policy group.

Listen for:

- · examples of recent projects and communication:
- reports; and
- satisfaction with the relationship.
- 3. How and when are you and the policy group involved in the grantee's planning process? How are the timeframes and procedures for planning established?

Listen for:

- · development of program goals and objectives.
- 4. How do you ensure that the policy group has had an opportunity to act on items that must be decided through shared decision-making, such as new hires or terminations?

Listen for:

· communication with Head Start/Early Head Start management staff.

What role do you and the policy group play in the self-assessment process?

Listen for:

- · examples of activities conducted during most recent self-assessment; and
- · use of self-assessment results.
- 6. How does prior consultation occur on "must approve" issues before those issues are acted on by the full governing body? For example, how was the grant application presented to you? How did the process of approval work?

Listen for:

- · examples of decisions approved during past year; and
- · satisfaction with the process.
- 7. How does the governing body (and policy group) participate in decisions about seeking new funding?

Listen for:

- · description of the process used; and
- · satisfaction with the process.

Program Governance

8. What role does the governing body play in establishing or changing the composition of the policy group? In selecting community representatives?

Listen for:

- · familiarity with the composition of the policy group; and
- · description of selection process.
- 9. What reporting is provided to you and the policy group to keep you informed about progress, problems, or changes needed in the program?

Listen for:

· types of reports received.

10. Do you currently receive reports describing patterns of progress and accomplishments for groups of children, i.e., child outcomes data?

Listen for:

- · familiarity with the child outcomes initiative.
- 11. How do you exercise oversight and ensure accountability for program outcomes and fiscal integrity?

Listen for:

- · communication with appropriate program staff; and
- · reporting process.
- 12. What written impasse procedures are in place? How were the policies developed?

Listen for:

- · description of the procedures; and
- · process used to develop them.