Agenda Item <u># 3K-1</u>

# PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS

# AGENDA ITEM SUMMARY

<b>===========</b> =======	z = = = = = = = = = = = = = = = = = = =		
Meeting Date:	April 10, 2007	Consent [X] Public Hearing [ ]	Regular [ ]
Submitted By:	Water Utilities Department		
Submitted For:	Water Utilities Department		
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# I. EXECUTIVE BRIEF

**Motion and Title: Staff recommends motion to approve:** Consultant Services Authorization No. 3, to the contract with CH2MHill, (R2006-2471) for the Asset Management and Maximo Coordination Project in the amount of \$176,920.14.

**Summary:** This authorization with CH2MHill provides maintenance work process and asset management consulting services associated with Phase 2 of the Department's Asset Management Program and Maximo Computerized Maintenance Management System (CMMS) upgrade. Under this authorization, the Consultant will improve work processes, asset standards, job plans and training for Operation and Maintenance Plants, Lines and Lift Station functions. This work will improve the efficiency of maintenance work and the reliability of equipment. The contract with CH2MHill includes the Small Business Enterprises (SBE) participation goal of 15%, which meets the 15% goal established by Palm Beach County Ordinance (No. 2002-064). This Consultant Services Authorization includes 17.06% overall participation. The consultant's cumulative SBE participation, including this Authorization is 15.64% overall.

(WUD Project No. 06-049)

Countywide

(JM)

**Background and justification:** The Water Utilities Department currently operates and maintains over \$1.2 billion of assets. The Department began an Asset Management Program in the Fall of 2005, which is intended to improve the long term operability and reliability of the water, wastewater and reclaimed water systems at the minimum life cycle costs. The Phase I Implementation Plan, previously completed, includes five core functions to develop enhanced asset management business practices. Consultant Service Authorization No. 3 will allow the Consultant to provide for facilitation and specialist assistance for implementation of the Maximo CMMS program upgrade.

# Attachments:

- 1. Location Map
- 2. Two (2) Original Authorization No. 3

3/15/0 Date 3/16/07 Recommended By: Department Director Approved By: Assistant County Administrator

# II. FISCAL IMPACT ANALYSIS

# A. Five Year Summary of Fiscal Impact:

Fiscal Years	2007	2008	2009	2010	2011
Expenditures External Revenues Program Income (County) In-Kind Match County	\$176,920.14 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0
NET FISCAL IMPACT	<u>\$176,920.14</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
# ADDITIONAL FTE POSITIONS (Cumulative)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Budget Account No.:	Fund <u>4001</u> Ag	jency <u>720</u>	Org. <u>2322</u>	Object	<u>3120</u>

Is Item Included in Current Budget?

Yes X No \_\_\_\_

Reporting Category N/A

# B. Recommended Sources of Funds/Summary of Fiscal Impact:

One time expenditure from user fees and balance brought forward.

Sur (Rail Department Fiscal Review: C.

# III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Development and Control Comments:

OFMR egal Sufficiency: Β. Assistant County

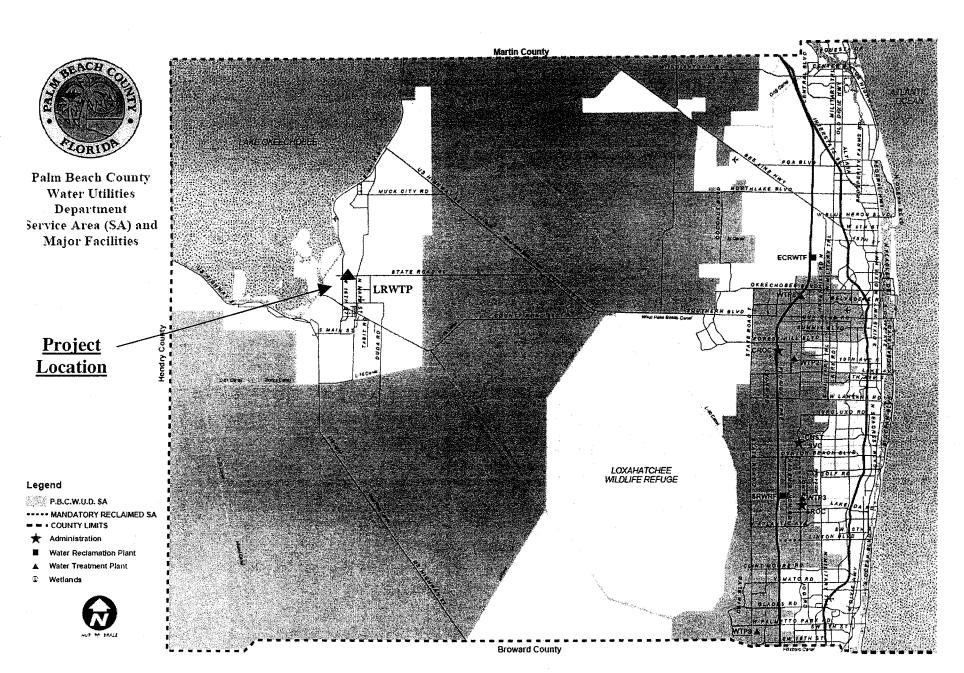
3/21107

This item complies with current County policies.

C. Other Department Review:

**Department Director** 

This summary is not to be used as a basis for payment.



Project Name WUD #

### **CONSULTANT SERVICES AUTHORIZATION NO. 3**

# Project No. WUD <u>06-049</u> Budget Line Item No. <u>4001-720-2322-3120</u>

Project Title Asset Management and MAXIMO Coordination Scope of Work and Schedule

# District No.: <u>1,2,3,5,6</u>

**THIS AUTHORIZATION # 3** to the Contract for Consulting/Professional Services dated  $\frac{11/21/06}{11/21/06}$  with an effective date of  $\frac{11/21/2006}{11/21/2006}$  (Resolution/Document R2006-2471), by and between Palm Beach County and the Consultant identified herein, is for the Consultant Services described in Item 3 of this Authorization. The Contract provides for  $\frac{15\%}{55}$  SBE participation overall. This Consultant Services Authorization includes  $\frac{17.06\%}{500}$  overall participation. The cumulative <u>SBE</u> participation, including this authorization is  $\frac{15.64\%}{5000}$  overall. Additional authorization will be utilized to meet or exceed the stated overall participation goal.

- 1. CONSULTANT: CH2M HILL
- 2. ADDRESS: 800 Fairway Drive, Suite 350; Deerfield Beach, FL 33441
- 3. Description of Services to be provided by the Consultant:

See EXHIBIT "A".

4. Services completed by the Consultant to date:

See EXHIBIT "B" and "C".

- 5. Consultant shall begin work promptly on the requested services.
- 6. The compensation to be paid to the Consultant for providing the requested services shall be:
  - A. Computation of time charges plus expenses, not to exceed \$<u>176,920.14</u>

B. Fixed price of \$<u>N/A</u>

7. This Authorization may be terminated by the County without cause or prior notice. In the event of termination not the fault of the Consultant, the Consultant shall be compensated for all services performed through the date of termination, together with reimbursable expenses (if applicable) then due.

# PROJECT NO. 06-049 AUTHORIZATION NO. 3

# Budget Line Item No. 4001-720-2322-3120

8. EXCEPT AS HEREBY AMENDED, CHANGED OR MODIFIED, all other terms, conditions and obligations of the Contract dated <u>11/21/06</u> with an effective date of <u>11/21/06</u> remain in full force and effect.

IN WITNESS WHEREOF, this Authorization is accepted, subject to the terms, conditions and obligations of the aforementioned Contract.

# **CONSULTANT:**

PALM BEACH COUNTY A POLITICAL SUBDIVISION OF THE STATE OF FLORIDA BOARD OF COUNTY COMMISSIONERS OF PALM BEACH COUNTY, FLORIDA

FIRM: CH2M HILL

Vendy Nero Signed:

Typed Name: Wendy Nero

Title: Vice President

Date: 1/26/07

Signed:\_\_\_\_\_

Bar

Typed Name: ADDIE L. GREENE, CHAIRPERSON

ATTEST:

Sharon R. Bock, Clerk & Comptroller

(Deputy Clerk)

APPROVED AS TO FORM AND LEGAL SUFFICIENCY: 101 ounty Attorney)

BAJ 2/767

### EXHIBIT A

# CONSULTANT SERVICE AUTHORIZATION NO. 3

### IMPLEMENTATION OF STRATEGY, ASSETS, PEOPLE AND BUSINESS PROCESS ELEMENTS

### INTRODUCTION

Palm Beach County Water Utilities Department (PBCWUD) has retained CH2M HILL (PRIME CONSULTANT), EMA Inc. (SUB-CONSULTANT) and Indigo (SUB-CONSULTANT) to provide assistance for implementation of their Asset Management Program. PBCWUD has requested assistance from the PRIME CONSULTANT and SUB-CONSULTANTS to provide project management and assistance with the following scope of services:

### SCOPE OF SERVICES

PRIME CONSULTANT and SUBCONSULTANTS shall perform the engineering Scope of Services as described herein.

#### 1.0 Project Management Track

Provide overall project management needed to deliver Consultant Service Authorization No. 3 of the project within time, scope, budget and with managed impact on current operations including issues management, communications support and benefits tracking for the project. For budgeting, it has been assumed that this phase will span 6 months.

#### 1.1 Project Management and Administration

#### Deliverables:

1. Status reports, updated schedule and budget

2. Invoices, updated budget (monthly updates, coordination meetings, appointments)

#### **Milestones:**

- 1. Monthly reports submitted and approved by PBC
- 2. Invoices submitted and approved, schedules/appointments arranged and met

#### Resources:

- 1. CH2M HILL Eric Rothstein, Rick Morales, Roop Lutchman, Admin Support
- 2. EMA Inc. Karen Buck
- 3. Indigo Jaime Miazoa

# 1.2 Project Coordination, Communications and Benefits Tracking

### **Deliverables:**

- 1. Meeting agendas, minutes, updated issues log
- 2. Draft and Final Communications Plan related to AMP

- 3. Communications Plan related to AMP activities and schedule, Quarterly News Letters, Tool Box sessions.
- 4. Benefits Tracking quarterly updates
- 5. Attendance at the monthly Strategy Team meeting.

### Milestones:

- 1. Communication plan completed and approved
- 2. Communication items completed after each major task and accomplishment, major communication item completed at end of CSA Number 3
- 3. Tracking issues updates approved by Strategy Team.

### Resources:

- 1. CH2M HILL Eric Rothstein, Rick Morales, Roop Lutchman
- 2. EMA Inc. Karen Buck
- 3. Indigo Jaime Miazoa

#### 2.0 Strategy Development Track

Provide assistance to the Strategy Development Team in the development and update of the scorecard Template based on input from AMP Core Teams. The various tasks associated with this track are listed below:

2.1 Conduct Workshops with the Divisions' Managers, Supervisors to develop scorecards (selected areas) and with selected Division's Staff to develop Tactical Plans

#### **Deliverables:**

- 1. Meeting Agendas, Minutes, Updated Scorecards
- 2. Workshops documentation, and updated Divisional Scorecards and Draft Tactical Plans
- 3. Workshops documentation, and final Divisional Scorecards and Tactical Plans. Maximo Deliverable: Performance Dashboard (KPIs and Targets)

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#### Milestones:

- 1. Updated Scorecards completed and Draft Tactical Plans
- 2. Final Scorecards and Tactical Plans for implementation

#### **Resources:**

- 1. CH2M HILL Eric Rothstein
- 2. EMA Inc. Mike Sweeney

### 3.0 Infrastructure Asset Management Track

Provide assistance to the Infrastructure Asset Core Team in establishing Asset Management Standards, development of a risk model, and capital projects evaluation and prioritization. The various tasks associated with this track are listed below:

3.1 Risk Prioritization – Review risk prioritization deliverables and conduct workshop on CIP prioritization for new assets or expansions. Conduct market survey on potential Asset Management Systems.

#### Deliverables:

- 1. Meeting preparation materials
- 2. Workshop/meeting minutes
- 3. Presentation on risk model, strategic level further developed to include new assets or expansions. Risk based ranking of all CIP projects.
- 4. AMS functional requirements
- 5. AMS Market Survey Tech Memo

#### Milestones:

- 1. Risk prioritization deliverables received and reviewed
- 2. Strategic level approach completed for selected areas including new assets and expansion, staff trained in methodology.
- 3. AMS functional Requirements developed and Market survey on potential AMS completed

#### **Resources:**

- 1. CH2M HILL Roop Lutchman, Eric Rothstein, Ed Wagner
- 2. EMA Inc. John Crumpton

**3.2** Business Case Evaluation Process – Develop business case process for CIP projects and conduct workshop and training on business case evaluation process.

#### Deliverables:

- 1. Business case process and template
- 2. Workshop documentation and business case presentation interactive session.

#### **Milestones:**

- 1. Business case process and template
- 2. Workshop documentation and interactive business case presentation session on using the tool.

3

#### **Resources:**

1. CH2M HILL - Eric Rothstein

EMA Inc. - Frank Godin

#### 4.0 Technology Asset Management Track

Provide assistance to the MAXIMO Implementation Team to ensure that appropriate practices input is considered in the configuration of MAXIMO, data collection, development of reports. The various tasks associated with this track are as follows

4.1 Ongoing coordination Meetings to Support MAXIMO Implementation (input based on Business Process Tract Deliverables) and Oversight for Field Data Collection (QA/QC of data collected, asset profile fundamentals) – Practice Perspective

#### Deliverables:

1. Workshop/meeting preparations materials

- 2. Meeting minutes
- 3. Required data of high quality collected on the assets and loaded into MAXIMO

#### Milestones:

- 1. Bi-weekly coordination meetings
- 2. Data Collection tasks proceed as planned Major milestone is the production data based is completed for all assets

#### Resources:

- 1. CH2M HILL Roop Lutchman, Eric Rothstein
- 2. EMA Inc. Karen Buck, John Crumpton
- 3. Indigo Jaime Miazoa

**5.0 Business Process Track** – provide assistance to the Business Process Team to develop revised work processes and updated job plans for selected areas of the operations. The following activities associated with this track are as follows.

5.1 CMMS Workflow Review – Review and finalize workflows for Maximo Implementation Team, provide ongoing support on workflow related questions

#### Deliverables:

1. Updated workflows and ongoing responses to queries from the Maximo Team on workflows

#### **Milestones:**

1. Workflows finalized and used for Maximo Configuration

#### Resources:

- 1. CH2M HILL Roop Lutchman
- 2. EMA Inc. Frank Godin
- 3. Indigo Jalme Miazoa

5.2 Implementation Support for To Be Work Processes and Job Plans – Provide implementation support to County Staff for "To Be" processes and job plans (provide examples from other utilities).

#### Deliverables:

1. Workshop documentation, updated job plans

#### Milestones:

1. Updated job plans approved by senior management.

#### Resources:

- 1. CH2M HILL Roop Lutchman
- 2. Indigo Jaime Miazoa

**6.0 People Effectiveness Track** – This track consists of a meeting with the People Track Team to update work plan and schedule. The various tasks associated with this track are as follows.

#### 6.1 Meeting with the People Team to review and update the work plan and schedule

#### Deliverables:

- 1. Meeting preparations materials.
- 2. Meeting minutes
- 3. Updated work plan and expectations from consulting support defined

#### Milestones:

1. Work plan alignment with consulting tasks

#### **Resources:**

1. CH2M HILL - Rick Morales

**6.2** Training – This task will consist of developing a training curriculum for work management and conduct training sessions. Provide support for selecting planner/scheduler and integration of selected candidate and review and update of other roles related to work and asset management.

#### **Deliverables:**

- 1. Completed evaluation forms and overall summary of results
- 2. Ongoing advice and support for selection and integration of planner/scheduler
- 3. Ongoing advice to develop, implement and support revised roles and responsibilities

#### Milestones:

- 1. Training review/evaluation completed
- 2. Planner/scheduler selected and using MAXIMO on a daily basis to plan and schedule work in selected area

5

3. Revised roles defined, approved and implemented in line with MAXIMO rollout.

### Resources:

- 1. CH2M HILL Roop Lutchman, Ed Wagner, Bob Munro
- 2. Indigo Jaime Miazoa

# ASSUMPTIONS

The following are the assumptions in the development of this scope of services:

- 1. PRIME CONSULTANT will be responsible for communication directly with PBCWUD and setting up meetings, workshops, submitting deliverables and providing timely review of SUB-CONSULTANT's deliverables.
- 2. SUB-CONSULTANT, as part of its portion of the work, shall provide internal project management services, but shall also support the PRIME CONSULTANT and provide input on progress reports, schedule updates, etc. prepared by the PRIME CONSULTANT for submission to PBCWUD.
- 3. Accommodations for all meetings and workshops will be at the PBCWUD facilities and will be coordinated by the PRIME CONSULTANT.

#### COMPENSATION

Compensation for Consultant Service Authorization No. 3 of will not exceed amount of \$176,920.14. Invoice payments shall be made monthly on the basis of labor hours by category of employee as shown on the attached fee estimate, plus reimbursable expenses.

6

# SBE PARTICIPATION

As prescribed under Section 7.5 of the CONTRACT, SBE participation is included in Attachment B under this Authorization. The attached Schedule 1 defines the SBE participation.

ATTACHMENT – A ATTACHMENT – B Budget Summary Project Schedule SBE Schedules 1&2 Location Map

ATTACHMENT - C

ATTACHMENT – D

#### Attachment A Consultant Service Authorization No. 3

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Frack/Task I. Project Management Track	Resource	Hours	Bill Rate		Fee
1.1 Project Administration	Admin	40	\$75.00	\$	3,000.00
	Eric	4	\$235.44	\$	941.76
	Rick	32	\$158.82	\$	5,082.24
	Roop	2	\$239.10	\$	478.20
	Karen/EMA	2	\$225.00	\$	450.00
	Jaime/Indigo	2	\$150.00	\$	300.00
1.2 Project Coordination / Meetings	Eric	8	\$235.44	\$	1,883.52
	Rick	24	\$158.82	\$	3,811.68
	Roop	8	\$239.10	\$	1,912.80
	Karen/EMA	8	\$225.00	\$	1,800.00
	Jaime/Indigo	8	\$150.00	\$	1,200.00
1.3 Communications	Eric	11	\$235.44	\$	2,589.84
	Rick	48	\$158.82	\$	7,623.36
	Roop	17	\$239.10	\$	4,064.70
	Karen/EMA	2	\$225.00	\$	450.00
1.4 Benefits Tracking	Rick	24	\$158.82	\$	3,811.68
	1.	Subtotal La	abor	\$	39,399.78
2. Strategy Development Track	. <u></u>				·····
2.1 Scorecards	Eric	16	\$235.44	\$	3,767.04
	Mike/EMA	8	\$195.00	\$	1,560.00
2.2 Workshops	Eric	32	\$235.44	\$	7,534.08
	Mike/EMA	24	\$195.00	\$	4,680.00
	2.	Subtotal La	abor	\$	17,541.12
Infrastructure Asset Management Track		-1-1-1-2-1 2-1			1996). 1996).
3.1 CIP Process	Roop	40	\$239.10	\$	9,564.00
	John/EMA	28	\$195.00	\$	5,460.00
2.2. Business Cose Evaluation Decase	Ed	8	\$215.55	\$	1,724.40
3.2 Business Case Evaluation Process	Eric	20	\$235.44	\$	4,708.80
	Frank/EMA 3.	12 Subtotal La	\$195.00 abor	\$ \$	2,340.00 23,797.20
. Technology Asset Management Track					
4.1 Maximo Implementation support	Eric	8	\$235.44	\$	1,883.52
	Roop	8	\$239.10	\$	1,912.80
	John/EMA	16	\$195.00	\$	3,120.00
	Karen/EMA	8	\$225.00	\$	1,800.00
4.2 Field Data Collection support	John/EMA	16	\$195.00	\$	3,120.00
	Jaime/Indigo	8	\$150.00	\$	1,200.00
	4.	Subtotal La	abor	\$	13,036.32
i. People Effectiveness Track			· · · ·		·
5.1 People Track Core Team Meeting	Roop	2	\$239.10	\$	478.20
	Rick	16	\$158.82	\$	2,541.12
5.2 Training	Roop	8	\$239.10	\$	1,912.80
-	Ed	8	\$215.55	\$	1,724.40
	Bob	72	\$200.00	\$	14,400.00
	Jaime/Indigo	32	\$150.00	\$	4,800.00
	5.	Subtotal La	abor	\$	25,856.52
. Business Process Track	t terreter t	ana na 2			
6.1 CMMS Workflow Review	Jaime/Indigo	16	\$150.00	\$	2,400.00
	Roop	4	\$239.10	\$	956.40
	Frank/EMA	16	\$195.00	\$	3,120.00
6.2 "To Be" Implementation Support	Roop	8	\$239.10	\$	1,912.80
	Jaime/Indigo	120	\$150.00	\$	18,000.00
	6.	Subtotal La	abor	\$	26,389.20
	Total Labor			\$	146,020.14
	Total Expenses			\$	23,600.00
	10% Subcontra	ictor Marku	ih	\$	7,300.00
	CSA 3 Total			\$	176,920.14

# **ATTACHMENT - B**

# PROJECT SCHEDULE

# SCHEDULE

The completion dates for this work will be as follows (starting from CONSULTANT'S receipt of Notice-to-Proceed). Activities associated with this authorization will take place during a 3 month period as outlined in Exhibit A.

### ATTACHMENT C

#### SCHEDULE #1

#### LIST OF PROPOSED SBE-M/WBE PRIME/SUBCONTRACTORS

PROJECT NAME:	maximo coordination	PROJECT NUMBER: WUD 06-049
NAME OF PRIME BIDDE	R <u>CHAMHIU</u>	ADDRESS: <u>800 Fairway DR, Suite 350, Deerfield Bch, FL 3344</u>
CONTACT PERSON:	Rick morales	PHONE NO. <u>954.426.400</u> 8 FAX NO. <u>954.698.6010</u>
BID OPENING DATE:	NA	DEPARTMENT

### PLEASE IDENTIFY ALL APPLICABLE CATEGORIES

Name, Address and Telephone	(Check one or b	oth Categories)				Dollar Am	ount
Number of Minority Contractor	Minority Business	Small Business	Black	Hispanic	Women	Caucasian	Other (Please Specify)
Indigo Consulting corporation 2950 SW 189 Terr, Miramar, FL 33029 (954) 441-5761			\$	\$ 30,200	) \$		\$
-			\$	\$	\$	\$	\$
			\$	\$	\$	\$	\$
			\$	\$	\$	\$	\$
			\$	\$	\$	\$	\$
PRIME CONTRACTOR TO COMPLE	TE:	TOTAL	\$ -	\$ -	\$-	\$-	\$
BID PRICE: NA	Total Value o	f SBE Participation:	\$30	200			

NOTE:

1. The amount listed on this form for a Subcontractor must be supported by price or percentage included on Schedule 2 or a proposal from each Subcontractor listed in order to be counted toward goal attainment.

2. Firms may be certified by Palm Beach County as an SBE and/or an M/WBE. If firms are certified as both an SBE and M/WBE, please indicate the dollar amount under th eappropriate category.3. M/WBE information is being collected for tracking purposes only.

# ATTACHMENT C

### SCHEDULE 2

#### LETTER OF INTENT TO PERFORM AS AN SBE OR M/WBE SUBCONTRACTOR

PROJECT NO. 06-049 PROJECT NAME: MAXIMO Coordination

TO: CH2M HILL

(Name of Prime Bidder)

The undersigned is certified by Palm Beach County as a(n) - (check one or more, as applicable):

Small Business Enterprise X Minority Business Enterprise

Black \_\_\_\_\_ Hispanic \_\_X\_\_ Women \_\_\_\_ Caucasian \_\_\_\_ Other (Please Specify) \_\_\_\_\_

Date of Palm Beach County Certification: 10/11/06

The undersigned is prepared to perform the following described work in connection with the above project (Specify in detail, particular work items or parts thereof to be performed):

ltem/Lot No.	Item Description	Qty / Units	Unit Price	<b>Total Price</b>
<u>1</u> 2	Labor Expenses	186	\$150/hr	\$27,900 \$2,300
		*******	•http:///	

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. . . .

at the following price

(Subcontractor's quote)

And will enter into a formal agreement for work with you conditioned upon your execution of a contract with Palm Beach County.

If undersigned intends to sub-subcontract any portion of this subcontract to a non-certified SBE subcontractor, the amount of any such subcontract must be stated: \$\_\_\_\_\_0

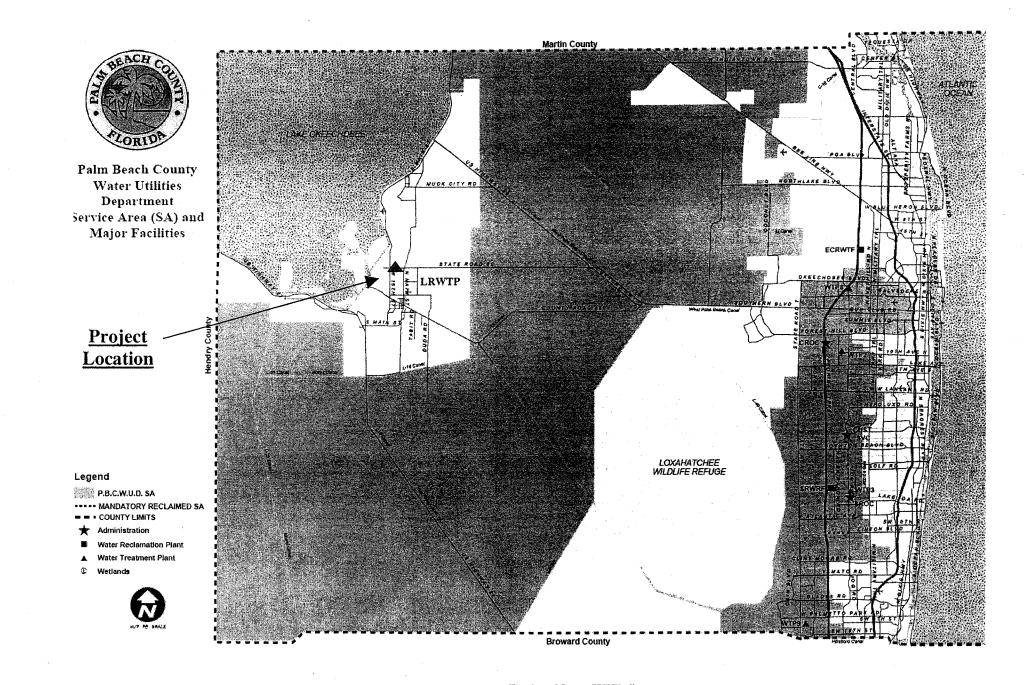
The undersigned subcontractor understands that the provision of this form to prime bidder does not prevent subcontractor from providing quotations to other bidders

Indigo Consulting Corporation (Print Name of SBE-M/WBE Subcontractor)

By: (Signature)

Jaime Miazoa/Principal (Print name/title of person executing on behalf of SBE-M/WBE Subcontractor)

26,2007 JANUARY Date:



Project Name WUD #

# EXHIBIT - B

# AUTHORIZATION STATUS REPORT

# (CONTINUED)

# SUMMARY AND STATUS OF REQUESTS FOR AUTHORIZATIONS

Auth.		1	Project	Date	WUD No.	H&S
No.	Description	Status	Total Amount	Approved	Assigned	Project No.
1	Asset Management & MAXIMO Coordination: CSA 1	Approved	\$85,403.00	1/3/2007	06-049	
2	Asset Management & MAXIMO Coordination: CSA 2	Appoved	\$98,978.48	2/1/2007	06-049	
3	Asset Management & MAXIMO Coordination: CSA 3	Pending	\$178,920.14			
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	Total		\$361,301.62			
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# EXHIBIT - C

# AUTHORIZATION STATUS REPORT Asset Management and MAXIMO Coordination

SUMMARY OF SBE / MINORITY TRACKING SYSTEM

		Total	SBE
Current	Proposal		
	Value of Authorization 3	\$176,920.14	
	Value of SBE Letters of Intent	\$30,200.00	\$30,200.00
	Actual Percentage	17.06%	17.06%
Signed /	Authorizations		
	Total Value of Authorizations	\$184,381.48	
	Total Value of SBE Signed Subcontacts	\$26,330.00	\$26,330.00
	Actual Percentage	14.28%	14.28%
Signed /	Authorizations Plus Current Proposal		
-	Total Value of Authorizations	\$361,301.62	
	Total Value of Subcontracts & Letters of Intent	\$56,530.00	\$56,530.00
	Actual Percentage	15.64%	15.64%
GOAL		15.64%	15.00%