

**PALM BEACH COUNTY
BOARD of COUNTY COMMISSIONERS**

AGENDA ITEM SUMMARY

Meeting Date: 07/08/08	<input checked="" type="checkbox"/> Consent	<input type="checkbox"/> Regular
	<input type="checkbox"/> Ordinance	<input type="checkbox"/> Public Hearing

Department Submitted by:	Information Systems Services
Submitted for:	Information Systems Services

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: **A)** Increase of spending authority under the Recovery Services Agreement with Sungard, Inc., (R2003-1256; R2005-0349) by \$122,514 for a total contract amount of \$892,030; and, **B)**, correction of stated ending date of this contract from August 31, 2008 to September 30, 2008.

Summary: The total spending authority for this contract was set at \$769,516 by the original contract (R2003-1256) and Amendment No. 1 (R2005-0349). The spending authority must be increased to accommodate the remaining contract payments. The original spending authority did not include the annual escalation factor (up to 5%) and monthly costs for connectivity to the Sungard facility. Also, the original agenda item (R2003-1256) stated the ending date of this contract as August 31, 2008. Based on the executed Recovery Services Schedule A (both original and amended), the correct ending date of the contract is September 30, 2008. Countywide (PK)

Background and Justification: On August 19, 2003, the Board approved a contract with Sungard, Inc. for business recovery services (R2003-1256) to assure that Palm Beach County has the ability to recover essential business functionality after a disaster such as a hurricane. Amendment No. 1 was approved on February 15, 2005 (R2005-0349). The total authorized spending authority, \$769,516, is insufficient to execute on the remaining contract payment requirements, requiring this increase. Additionally, the original agenda item stated the contract ending date as August 31, 2008. Upon review of the commencement date of the contract, September 1, 2003, and the term of the contract, sixty-one (61) months, the correct ending date is September 30, 2008.

Attachments:

1. Copy of Contract R2003-1256, as amended through Amendment No. 1 (R2005 - 0349)

Recommended by:	<u>Steve Bordelon</u>	<u>6-23-08</u>
	Department Director	Date

Approved by:	<u>[Signature]</u>	<u>6/30/07</u>
	County Administrator	Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact

Fiscal Years	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>
Capital Expenditures	\$0	0	0	0	0
Operating Costs	<u>\$122,514</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	<u>0</u>
External Revenues	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Program Inc (County)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
In-Kind Match (County)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
NET FISCAL IMPACT	<u>\$122,514</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$ 0</u>

Additional FTE Positions (Cumulative) 0 0 0 0 0

Is Item Included in Current Budget Yes X No

Budget Acct Number(s): Fund 5020 Dept. 490 Unit 1304 Object 3401

B. Recommended Sources of Funds / Summary of Fiscal Impact

C. Department Fiscal Review: Tom K... 6/23/08

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Administration Comments:

A. Willhite 6.24.08
OFMB *cn 6/23/08*

John J. J... 6/25/08
Contract Administration
6/25/08 This item corrects previous inconsistencies.

B. Legal Sufficiency:

Paul F. J... 6/27/08
Assistant County Attorney

C: Other Department Review:

Department Director

Agenda Item#: 3-U-1

PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERS

R-2003-1256
MS/K 6-0
Mc also.

AGENDA ITEM SUMMARY

Meeting Date: 08/19/03 Consent Regular
 Ordinance Public Hearing

Department Submitted By: Palm Beach County ISS
 Submitted For: Palm Beach County ISS

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: (A) contract with SunGard, Inc. to provide for the availability of business recovery equipment and services for the County's enterprise servers, at a cost not-to-exceed of \$694,008 for the five-year period ending August 31, 2008, payable monthly and renewable annually; (B) SunGard Recovery Fast Track Service to provide readiness services prior to the first off-site recovery test, and PreCovery software to facilitate the design and maintenance of a Disaster Recovery Plan, including one-year maintenance and support, at a one-time cost of \$28,500 payable in 60 monthly installments; and, (C) services to assist ISS in establishing a Business Recovery Plan based on the Business Recovery Services for a one-time cost of \$40,000.

Summary: The County's dependency on information technology hardware and software has grown at a rapid pace in the past ten years. Previously, the County relied solely on one mainframe computer (server). Today's technology requires the use of a significant number of servers. ISS' current IBM Business Recovery Plan for off-site recovery covers only the mainframe and one annual off-site recovery test, at a cost of \$94,338 annually. The contract with SunGard will replace the IBM contract, will provide off-site recovery equipment and facilities for the County's mission-critical servers including the mainframe and two off-site recovery tests, and provide turn-key work space for post-disaster employee interface to those servers using mobile data centers, for an initial annual cost of \$124,980. This represents a much higher level of support for the County's business recovery than is currently in place. In addition, SunGard will work with County staff to create a business recovery plan which is supported by the Business Recovery Services being contracted. As with the IBM contract, additional costs will be incurred should a Disaster be officially declared such that SunGard equipment and facilities would be utilized. (Countywide) (PK)

Background and Justification: In recent years, Palm Beach County Information Systems Services has transitioned from a mainframe-centric operation to a combination of multiple operating platforms. The mainframe operation continues to support many business critical applications, but other business operations have migrated to autonomous client-server, web based, or other open systems platforms. A disaster recovery plan exists for the mainframe, and is tested annually by ISS staff. However, the nature of open systems makes developing a disaster recovery plan far more difficult than that of the mainframe operation.

The SunGard recommendation includes assistance in disaster recovery planning development and testing, a comprehensive equipment schedule that can be mobilized locally if necessary, and self-contained mobile recovery units that ISS support staff can occupy in the event the Governmental Center, or other vital locations, are inaccessible. The deployment of mobile recovery units will also help mitigate the inability of staff to travel far from their homes to support any post-disaster operational effort.

Attachments

- 1) Recovery Services Agreement with Addendum and Schedule A
- 2) Addendum for SunGard Global Network Services with Addendum and Attachment
- 3) Master Software License Agreement with Amendment
- 4) Planning Solutions Addendum
- 5) Business Continuity Planning Proposal and SOW Fast Track Recovery Service

Recommended by: Steven Bordelon 8-13-03
 Department Director Date

Approved by: Vicente Bonaventura for B.C. 8/18/03
 County Administrator Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

Fiscal Years	03	04	05	06	07
Capital Expenditures					
Operating Costs	<u>\$ 3,890</u>	<u>170,680</u>	<u>136,929</u>	<u>143,490</u>	<u>150,380</u>
External Revenues					
Program Income (County)					
In-Kind Match (County)					
NET FISCAL IMPACT	<u>\$ 3,890</u>	<u>170,680</u>	<u>136,929</u>	<u>143,490</u>	<u>150,380</u>
# ADDITIONAL FTE POSITIONS (Cumulative)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Is Item Included in Current Budget?	Yes	<input checked="" type="checkbox"/>	No		
Budget Account Number:	Fund <u>650</u>	Agency <u>490</u>	Org. <u>1311</u>	Object <u>VAR</u>	
Reporting Category	_____				

B. Recommended Sources of Funds / Summary of Fiscal Impact:

Fiscal Impact Analysis (con't.) FY '08 - \$157,139 Operating Costs (through end of contract)
 Fiscal Impact assumes maximum escalation of 5% annually. Escalation will be negotiated.
 FY '03 reflects a \$7,000 credit from SunGard to offset the cost of the final month of IBM charges for Disaster Recovery.

C. Departmental Fiscal Review:

Kathryn A Cochran

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Administration Comments:

H. Bergeron 14 Aug 03
 OFMB
 8-14-03
 PM
 8-14-03

Jim J. Jusola 8/15/03
 Contract Administration
 8/15/03

This Contract complies with our contract review requirements.

B. Legal Sufficiency:

Paul F. [Signature] 8/18/03
 Assistant County Attorney

ISS is in the process of
 obtaining insurance
 certificates.

C. Other Department Review:

 Department Director

R2003 1256

RECOVERY SERVICES AGREEMENT

BETWEEN

SUNGARD RECOVERY SERVICES LP
a Pennsylvania limited partnership
("SunGard")

AND

Palm Beach County

a Florida corporation
("Subscriber")

DATED
September 1 2003

By the signatures of their duly authorized representatives below, SunGard and Subscriber, intending to be legally bound, agree to all of the provisions of this Agreement.

Palm Beach County

SUNGARD RECOVERY SERVICES LP

SUBSCRIBER:

By: William H. Baron

By: Karen T. Marcus

Print: WILLIAM H. BARON
SR. VICE PRESIDENT

Print Name: Karen T. Marcus, Chair

Print Title: _____

Print Title: _____

Date Signed: 8/11/03

Date Signed: AUG 19 2003

APPROVED AS TO TERMS AND CONDITIONS
BY Steve Sordelon
ISS DIRECTOR

A. RECOVERY SERVICES. Each Schedule to this Agreement specifies a Subscriber location ("Location"), the recovery services to be provided by SunGard to Subscriber for that Location ("Recovery Services"), the fees to be paid by Subscriber to SunGard for those services, and any other applicable terms. Each Schedule may be signed by Subscriber or any of its subsidiaries or affiliates, and such signer shall be deemed to be "Subscriber" for purposes of that Schedule, provided that the original Subscriber named above shall be jointly and severally liable with such subsidiaries and affiliates for the performance of all obligations under such Schedule. Each Schedule represents a separate contract that incorporates and is approved by all of the terms of this Agreement.

1. DISASTER. A "Disaster" is any unplanned event or condition that renders Subscriber unable to use a Location for its Intended computer processing and related purposes. By signing a Schedule or any Addendum to a Schedule, Subscriber warrants that the Location specified in that Schedule is not at that time experiencing a Disaster. Subscriber may declare a Disaster by having one of its designated representatives give notice to

SunGard stating that a Disaster occurred, identifying the affected Location, and specifying which Recovery Services Subscriber believes will be required. SunGard will then follow Subscriber's reasonable declaration procedures as provided to Subscriber in the Disaster Declaration Authority form.

APPROVED AS TO FORM
AND LEGAL SUFFICIENCY
[Signature]
COUNTY ATTORNEY

2. **SELECTED SERVICES.** Whenever Subscriber declares a Disaster, the Recovery Services to be provided by SunGard to Subscriber shall be the following services which were selected by Subscriber in the applicable Schedule:

(a) **Center-Based Recovery Services.** Immediate and exclusive use of the services described below ("Center-Based Recovery Services"), which Subscriber may use during the period of time stated below, provided at a SunGard facility:

- (i) **Hotsite.** An installed, fully operational computer system and networking capability ("Hotsite"), equal to or better than (in all material respects including equipment quality and processing capacity) the Hotsite Configuration described in the Schedule, which Subscriber may use for six weeks.
- (ii) **Coldsite.** Environmentally prepared computer space ("Coldsite"), properly equipped to facilitate the installation of a computer system comparable to the Hotsite Configuration, which Subscriber may use for six months.
- (iii) **Office Space.** An adequate and reasonable amount of office space in the same facility where the Hotsite or Coldsite is located, properly equipped to facilitate the installation of terminals, which Subscriber may use to operate that Hotsite or Coldsite.
- (iv) **Work Group Space.** An adequate and reasonable amount of office space, properly equipped to accommodate the Work Group Configuration described in the Schedule, which Subscriber may use for six weeks.
- (v) **MegaVoiceSM** SunGard's voice communications backup service for the number of communications ports stated in the Schedule, which Subscriber may use for six weeks.

(b) **Mobile Recovery Services.** Immediate and exclusive use of the services described below ("Mobile Recovery Services"), which Subscriber may use for the duration of a Disaster:

- (i) **Replacement Recovery System.** A fully operational, relocatable computer system and networking capability ("Replacement Recovery System"), equal to or better than (in all material respects including equipment quality and processing capacity) the Mobile Configuration described in the Schedule, to be provided to Subscriber by one of the following methods at Subscriber's option:
 - a. **Primary Recovery Facility.** Access to the Replacement Recovery System at a SunGard facility where it is then installed.
 - b. **Alternate Recovery Facility.** Delivery of the Replacement Recovery System to a SunGard facility where it may be accommodated, within 48 hours after SunGard receives the Disaster declaration notice.
 - c. **Mobile Data Center.** Delivery of a properly equipped vehicle housing the Replacement Recovery System to a destination in the continental United States requested by Subscriber, within 48 hours after SunGard receives the Disaster declaration notice.
 - d. **Subscriber Facility.** Delivery of the Replacement Recovery System to a properly equipped facility located in the continental United States requested by Subscriber, within 48 hours after SunGard receives the Disaster declaration notice.
- (ii) **Computer Space.** Environmentally prepared computer space ("Computer Space"), properly equipped to facilitate the installation of a computer system comparable to the Mobile Configuration, to be provided to Subscriber by one of the following methods at Subscriber's option:
 - a. **SunGard Facility.** Access to the Computer Space at a SunGard facility where the Replacement Recovery System may be accommodated.
 - b. **Mobile Coldsite.** Delivery of a properly equipped vehicle housing the Computer Space to a destination in the continental United States requested by Subscriber, within 48 hours after SunGard receives the Disaster declaration notice.
- (iii) **Supplemental Office Space.** An adequate and reasonable amount of office space in the same SunGard facility where the Replacement Recovery System or Computer Space is located, properly equipped to facilitate the installation of terminals, which Subscriber may use to operate that Replacement Recovery System or Computer Space.
- (iv) **Mobile Work Group Space.** SunGard will commence the delivery of a vehicle properly equipped to accommodate the Mobile Work Group Configuration described in the Schedule, to a destination in the continental United States requested by Subscriber, within 24 hours after SunGard receives the Disaster declaration notice.
- (v) **Quick Ship Equipment.** Delivery of equipment equal to or better than (in all material respects including equipment quality and processing capacity) the Quick Ship Equipment described in the Schedule, to a properly equipped facility in the continental United States requested by

Subscriber, within 48 hours after SunGard receives the Disaster declaration notice.

(c) **Network Services.** The Network Services identified as either "Center-to-Center" or "LAN Bridging" in the Network Configuration described in the Schedule shall be made available to Subscriber within two (2) hours after receipt of a Subscriber Disaster declaration, based on then current availability on SunGard's Global Network ("SGN"). These types of Network Services will be used by Subscriber to facilitate connectivity between the SunGard recovery centers defined in the Network Configuration. Once Subscriber has been switched onto the circuit /port on the SGN, the Network Services will be available on a 24 hour, 7 days per week basis (excluding downtime attributable to routine and preventative maintenance). Subscriber will have access to and use of the Network Services for six (6) weeks. In addition, Subscriber shall have access to the applicable Network Services to conduct Test(s) in conjunction with the Test(s) of the Recovery Services as defined on the Schedule.

3. **EXTENDED USE.** During a Disaster, Subscriber may continue to use the Center-Based Recovery Services or the Network Services beyond the periods stated in Section A2(a) and A2(c), respectively, provided that this extended use shall be subject to immediate termination if and when any other subscriber declares a disaster and requires use of the Recovery Resources then being utilized by Subscriber.

4. **COMPREHENSIVE RECOVERY SUPPORT.** Whenever Subscriber uses Recovery Services during a Disaster, SunGard's Support Staff (consisting of operations, communications, security, transportation, systems software and customer support personnel, as appropriate) shall provide comprehensive support to Subscriber on a 24-hour-a-day, 7-day-a-week basis, as needed. To facilitate Subscriber's use of the Recovery Services during a Disaster, SunGard's Support Staff shall assist Subscriber in pre-testing Subscriber's operating systems, network control programs and communications circuits. During a Disaster, SunGard's Support Staff also shall assist Subscriber in contacting vendors and in obtaining and installing additional or replacement equipment.

5. **TESTS.** Promptly after execution of this Agreement, SunGard shall either notify Subscriber of available times to schedule a training workshop at a SunGard facility or provide instructions to Subscriber to conduct a computer based training workshop. Subscriber may use certain Recovery Services to test its disaster recovery capability ("Test") for the number of Test Periods stated in the applicable Schedule. Each Test Period entitles Subscriber to eight (8) hours of consecutive test time per contract year at a designated SunGard facility, on a non-cumulative basis. During each Test, SunGard's Support Staff shall provide reasonable supplies and support to Subscriber as needed, subject to availability. In order for SunGard to provide support to Subscriber for a scheduled Test, all Test plans must be provided to SunGard at least three (3) weeks prior to the Test date. Upon receipt of Subscriber's Test plan, SunGard will then assign a SunGard technical coordinator to review Subscriber's Test plan and act as project manager to coordinate Test support activities. Tests shall be scheduled at least four (4) months in advance and availability is on a 24-hour-a-day, 7-day-a-week basis. All Tests shall be subject to immediate cancellation or termination, and shall be rescheduled as soon as possible, if and when any other subscriber declares a disaster and requests use of the Recovery Services being tested.

6. **E-TESTING PROGRAM.** Subscriber may, at its option, elect to participate in SunGard's E-Testing Program. The E-Testing Program is a web-based application designed by SunGard to facilitate efficiency of pretest communications, by allowing Subscriber to complete and submit Test plans online for any scheduled Test. Subscriber shall use the E-Testing Program only for its own internal purposes in testing its disaster recovery configuration with SunGard. Periodically, in its sole discretion, SunGard may change or discontinue the E-Testing Program. SunGard shall not be liable for any damages incurred by Subscriber as a result of Subscriber's access to, use of, or downloading of any information or data contained in the web pages of the Program, including damages caused by any viruses. SunGard represents that it shall not knowingly code or introduce any virus or other disabling code into the systems used to provide the E-Testing Program. SunGard shall use commercially reasonable efforts to assist Subscriber, at no charge, in mitigating the effects of any virus that is coded or introduced into the system.

7. **SOFTWARE.** All systems and utility software which SunGard has installed on the equipment used to provide the Recovery Services may be used by Subscriber during a Disaster or a Test.

8. **TECHNOLOGY EXCHANGE.** Upon Subscriber's request, SunGard will provide a list of computer and communications equipment that is then currently available to enhance the Hotsite Configuration or Mobile Configuration. Subscriber may exchange certain components of its configuration for hardware representing newer technology, by giving written notice to SunGard and signing an appropriate Addendum to the applicable Schedule. Upon the effective date of this exchange, the Monthly or Annual Fees due under that Schedule may increase by an amount reasonably determined by SunGard, based upon the difference between (a) SunGard's then prevailing Monthly or Annual Fees for the new hardware selected, and (b) an allocated portion of the prior Monthly or Annual Fees covering the components that were replaced.

9. **ACCOUNT EXECUTIVE.** SunGard shall assign an Account Executive to Subscriber to assist in monitoring the continued viability of Subscriber's disaster recovery capability and to facilitate ongoing communications between Subscriber and SunGard.

10. **HOTLINE.** SunGard shall maintain a toll-free customer support telephone service, on a 24-hour-a-day, 7-day-a-week basis, which Subscriber may use as needed.
11. **USER'S GUIDES.** Subscriber shall receive SunGard's current User's Guides for the Recovery Services and all applicable updates and revisions, as and when issued.
12. **ACTIVATION MANUAL.** If contracted for in a configuration under the applicable Schedule, SunGard will provide Subscriber with an Activation Manual ("Manual") in the event Subscriber contracts for i) more than 100 Mobile WorkGroup positions in a Mobile WorkGroup Configuration, or ii) a number of Mobile

Configurations such that at least three (3) Mobile Data Centers would be dispatched by SunGard if Subscriber elects a "Mobile Data Center" delivery option for the applicable Schedule. This Manual will serve as a guideline for Subscriber's use of the Mobile Data Centers and contains placement recommendations, vendor contact information, electrical and communication requirements. Completion of the Manual will be within 120 days of Subscriber's execution of the applicable Schedule, subject to Subscriber's reasonable cooperation and the availability of key Subscriber personnel. SunGard shall have no responsibility for completion of such Manual if not contracted for under the applicable Schedule or in the event SunGard does not receive reasonable cooperation from and access to key Subscriber personnel in order to complete such Manual.

B. MAINTENANCE AND USE OF RECOVERY RESOURCES. The terms of this Section B are intended to ensure that the facilities and equipment used by SunGard to provide the Recovery Services ("Recovery Resources") are properly maintained and used, and to protect the respective interests of the parties in using the Recovery Resources.

1. **MAINTENANCE.** SunGard shall maintain vendor-specified proper operating environments at its facilities and in its vehicles used to provide the Recovery Services. SunGard shall adhere to vendor-recommended procedures and policies for proper maintenance of the Recovery Resources, including necessary remedial maintenance and regularly scheduled preventive maintenance. SunGard warrants to Subscriber that the Recovery Resources shall be maintained in a state of readiness at all times, consistent with SunGard's obligations under this Agreement.
2. **SIGNIFICANT CHANGES.** SunGard may change the Recovery Resources and shall give written notice to Subscriber at least 60 days before making any significant change that might substantially and adversely impact Subscriber. Subscriber shall then have an adequate and reasonable number of free additional Test Periods to Test the affected Recovery Services. If, in Subscriber's reasonable judgment, any such change substantially and adversely impacts Subscriber to the extent that Subscriber cannot use the affected Recovery Services, then Subscriber may terminate the affected Recovery Services by giving written notice to SunGard within ten days after Subscriber first uses the affected Recovery Services for either a Disaster or Test.
3. **AUDITS.** At any time except when the Recovery Resources are being used during a disaster or a confidential test, Subscriber may, at its expense, audit the Recovery Resources to verify SunGard's compliance with this Agreement. SunGard also shall permit any regulatory authority having jurisdiction over Subscriber to inspect the Recovery Resources. SunGard shall, at its expense, have the Recovery Resources annually reviewed by an independent third-party auditor, whose reports shall be furnished to Subscriber upon request.
4. **STANDARD PROCEDURES.** SunGard shall maintain reasonable and uniform policies regarding security, safety, scheduling, operations and other procedures for accessing and using the Recovery Resources during disasters and tests. These policies may appear in SunGard's User's Guides and in other written documents provided by SunGard to its subscribers from time to time. Both SunGard and Subscriber shall comply with these policies in all material respects and shall use all Recovery Resources in accordance with manufacturer specifications.

Policies for tests include advance scheduling and cancellation requirements. Any Test Period(s) cancelled by Subscriber less than 45 days before the scheduled date will be applied against Subscriber's annual allotment of Test Periods unless SunGard is able to reschedule the cancelled Test Period(s) with another subscriber.

C. MULTIPLE DISASTER. Subscriber's rights of immediate and exclusive use of the Recovery Services, as provided in Section A2, shall be subject to the possibility that one or more other subscribers ("other affected subscribers") could declare a disaster at the same time as (or before or after) Subscriber and require use of the same Recovery Resources at the same time as Subscriber ("Multiple Disaster"). The following provisions are intended to avoid or minimize contention for Recovery Resources during Multiple Disasters.

1. **PRIORITY RESOURCES AND SHARED RESOURCES.** All Recovery Resources shall be available on a priority use basis ("Priority Resources") except for those designated by SunGard as available on a shared use basis ("Shared Resources"). SunGard's designations of Shared Resources shall be made in its reasonable discretion and shall be subject to change without notice.
2. **ACCESS AND USE PROCEDURES.** Access to and use of Recovery Resources during disasters shall depend upon whether the Recovery Resources are Priority Resources or Shared Resources and, with respect to Priority Resources, the order in which disasters are declared. SunGard shall maintain records of its receipt of disaster declarations, which shall be the exclusive basis for determining the order in which disasters are declared.
 - (a) Subscriber shall have priority rights of access to and use of applicable Priority Resources that are not then being used by other affected subscribers who previously declared disasters. Use of such Priority Resources is exclusive for as long as Subscriber is entitled to use them under Section A2.
 - (b) Subscriber and all other affected subscribers shall have equal rights of access to and use of applicable Shared Resources, irrespective of the order in which disasters occur or are declared. Use of Shared Resources may be exclusive at times, but remains subject to the possible need for shared or allocated use with other affected subscribers. In an effort to avoid the need for shared or allocated use of any Shared Resources, SunGard shall, to the fullest extent possible under the circumstances, take full advantage of, and provide access to, all of its other available Shared Resources.
 - (c) If applicable Priority Resources and applicable Shared Resources are both available, Subscriber may choose which type to use.
 - (d) Subscriber shall cooperate with SunGard and all other affected subscribers as reasonably required under the circumstances, including to coordinate the efficient use of Recovery Resources, to avoid or minimize the need for

shared or allocated use of Shared Resources, and to implement any necessary plans for shared or allocated use of Shared Resources.

- (e) If a Multiple Disaster is widespread or extreme, then, notwithstanding the foregoing provisions, SunGard may implement emergency procedures that are necessary, in SunGard's reasonable judgment, to allocate Recovery Resources in order to address applicable national interests and comparable concerns.

3. **MULTIPLE DISASTER PROTECTION.** To lower the probability of a Multiple Disaster, SunGard shall comply with the following terms:

- (a) No other subscriber shall be granted any greater rights of access to or use of the Recovery Resources than are granted to Subscriber under this Agreement.
- (b) No agreement to provide use of any Recovery Resources shall be entered into at a time when the subscriber location to be serviced is then currently experiencing a disaster.

For Center-Based Recovery Services, SunGard also shall comply with the following:

- (c) To discourage unnecessary disaster declarations, Disaster Declaration Fees, as provided in the Schedules, shall be charged whenever a subscriber declares a disaster.
- (d) To discourage unnecessary use of the Recovery Resources, Daily Usage Fees, as provided in the Schedules, shall be charged for use of the Recovery Resources other than for tests.

4. **CRISIS MANAGEMENT.** Whenever SunGard learns of an approaching storm or other situation that might cause a Multiple Disaster, SunGard shall monitor the situation and use commercially reasonable efforts to coordinate contingency plans with all potentially affected subscribers.

D. OTHER TERMS

1. **CONTRACT TERM.** This Agreement shall continue in effect for so long as there is a Schedule in effect. The term of a Schedule, and Subscriber's rights to use the Recovery Services selected on that Schedule, shall begin on the Commencement Date and continue in effect for the Agreed Term stated in that Schedule. Thereafter, that Schedule shall automatically renew for successive renewal terms of equal duration to the Agreed Term, unless either party gives written notice of termination to the other at least six months before the end of the then current term. Subscriber acknowledges that SunGard requires this advance notice due to the substantial, long-term equipment and facilities commitments SunGard makes in reliance upon its subscriber contracts. This Agreement and each Schedule is a non-cancelable contract that may be terminated only in accordance with its express terms.
 2. **FEES AND EXPENSES.** All Monthly or Annual Fees shall be invoiced by SunGard in advance. All other fees, and any out-of-pocket expenses reasonably incurred by SunGard on behalf of Subscriber and with prior authorization, shall be invoiced by SunGard as and when incurred. Subscriber's payments shall be due within 30 days after receipt of invoice. For any amount not paid when due, Subscriber will pay interest at the lesser of fifteen percent (15%) per annum or the maximum amount permitted by law. If Subscriber fails to cure a material breach of its payment obligations within the cure period specified in Section D.8, then SunGard may accelerate Subscriber's obligation to pay all remaining Monthly or Annual Fees, and Subscriber shall pay all collection costs. Subscriber shall be responsible for (a) any applicable Disaster Fees as indicated on a Schedule, (b) all communications and similar third party charges resulting from Subscriber's use of the Recovery Resources, (c) all power, fuel and other utility charges resulting from Subscriber's use of the Recovery Resources, except the initial six weeks of Hotsite use and except for Tests, (d) all costs associated with the transportation, delivery, operation and ongoing support of Mobile Resources used by Subscriber, (e) all costs associated with the installation and de-installation of Mobile Resources used by Subscriber at non-SunGard locations, and (f) any sales, use, excise or comparable taxes assessed or imposed upon the services provided or the amounts charged under this Agreement. Beginning one year after the Commencement Date of a Schedule, SunGard may increase all fees chargeable under that Schedule by up to 8% per contract year, by giving Subscriber at least 90 days prior written notice.
 3. **CONFIDENTIALITY.** All information disclosed by one party to the other in connection with this Agreement shall be treated as confidential information unless it is or becomes publicly available through no fault of the other party, is already known to the other party, or is later rightfully obtained by the other party from independent sources. Each party's confidential information shall be held in strict confidence by the other party, using the same standard of care as it uses to protect its own confidential information, and shall not be used or disclosed by the other party for any purpose except as necessary to implement or perform this Agreement. Without limiting the generality of the foregoing, such confidential information includes (a) Subscriber's data and software, and the details of Subscriber's computer operations and recovery procedures, which include trade secrets of Subscriber, (b) SunGard's physical security systems, access control systems, specialized recovery equipment and techniques, pricing and User's Guides, and SunGard's E-Testing Program and web pages, which include trade secrets of SunGard, and (c) the terms of this Agreement. This Section D3 may be enforced by injunction.
 4. **LIABILITY AND INDEMNIFICATION.** Each party ("liable party") shall be fully liable to the other party for any direct damages caused by any breach of contract, negligence or willful misconduct of the liable party (or any of its employees or agents) in connection with the use of the Recovery Resources or any other matter relating to this Agreement. The liable party shall indemnify and hold harmless the other party (and its affiliates and their respective employees and agents) against any claims, actions, damages, losses or liabilities to the extent arising from any such breach of contract, negligence or willful misconduct of the liable party (or any of its employees or agents). Notwithstanding the foregoing: (a) SunGard shall have no liability for any of Subscriber's tangible property located at a SunGard facility or in a SunGard vehicle, except for any direct damages caused by SunGard's negligence or willful misconduct; (b) SunGard shall have no control over or responsibility for the content of any of Subscriber's data or software; (c) if Subscriber's data is damaged as a result of SunGard's negligence, then SunGard shall be liable to Subscriber for up to \$25,000 for Subscriber's documented out-of-pocket expenses incurred to recreate such data; and (d) SunGard's total liability for direct damages with respect to a Schedule shall be limited to one year's Monthly or Annual Fees under that Schedule, or \$250,000, whichever is greater. Subscriber shall indemnify and hold harmless SunGard (and its affiliates and their respective employees and agents) against any claims, actions, damages, losses or liabilities to the extent arising from the use, control or possession of any Mobile Resources by Subscriber (or any of its employees or agents).
- Excluding Subscriber's payment obligations, under no circumstances shall either party be liable for lost revenues, lost profits, loss of business, or consequential, indirect, exemplary or special damages of any nature, whether or not foreseeable.
- EXCEPT AS SPECIFICALLY STATED IN THIS AGREEMENT, SUNGARD MAKES NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR CONFORMITY TO ANY REPRESENTATION OR DESCRIPTION.**
5. **FORCE MAJEURE.** Neither party shall be liable for, nor shall either party be considered in breach of this Agreement due to, any failure to perform its obligations under this Agreement as a result of a cause beyond its control, including any natural calamity, act of God or a public enemy, act of any military, civil or regulatory authority, change in any law or regulation, disruption or outage of communications, power or other utility, failure to perform by any supplier or other third party, or other cause which could not have been prevented with reasonable care. If, due to any such cause, SunGard is unable to provide to Subscriber a material part of the Recovery Services described in a Schedule and this inability continues for a period of more than 30 days, then the Monthly Fees for those Recovery Services for that period shall be waived and the term of that Schedule shall be extended by an equal period. If this inability continues for more than five days after Subscriber has declared a Disaster, then Subscriber may terminate that Schedule, without penalty, by giving written notice of termination to SunGard at any time before the inability ends.
 6. **TERMINATION FOR CAUSE.** If either party breaches any of its obligations under this Agreement in any material respect and the breach is not substantially cured within the cure period specified below, then the other party may terminate this Agreement or any Schedule(s), without penalty, by giving written notice to the breaching party at any time before the breach is substantially cured. With respect to a breach of SunGard's obligation to provide the Recovery Services to Subscriber during a Disaster, the cure period shall be five days. With respect to Subscriber's payment obligations, the cure period shall be ten days after receipt of SunGard's written notice of non-payment. With respect to all other obligations under this Agreement, the cure period shall be 30 days after receipt of written notice describing the breach, provided that, if a longer period is reasonably required to cure the breach and the cure is promptly begun, such cure period shall be extended for as long as the cure is being diligently prosecuted to completion.
 7. **NOTICE.** All notices, consents and other communications under this Agreement shall be in writing and shall be deemed to have been received on the earlier of the date of actual receipt or the third business day after being sent by first class mail. Any notice may be given by facsimile, and Disaster declaration notice may be given orally, provided that, in either case, a signed written confirmation is received within 24 hours thereafter. Subscriber's address for notice is stated in each Schedule. SunGard's address for notice is 680 East Swedesford Road, Wayne, Pennsylvania 19087, Attention: Contract Administration.
 8. **ENTIRE UNDERSTANDING.** This Agreement (which includes and incorporates all Schedules and Addenda to this Agreement) states the entire understanding between the parties with respect to its subject matter, and supersedes all prior proposals, negotiations and other written or oral communications between the parties with respect to the subject matter of this Agreement. No modification of this Agreement, and no waiver of any breach of this Agreement, shall be effective unless in writing and signed by an authorized representative of the party against whom enforcement is sought. No waiver of any breach of this Agreement, and no course of dealing between the parties, shall be construed as a waiver of any subsequent breach of this Agreement.
 9. **PARTIES IN INTEREST.** Neither party may assign this Agreement or any rights or obligations under this Agreement without the prior written consent of the other party which will not be unreasonably withheld. This Agreement shall bind, benefit and be enforceable by and against both parties and their respective successors and consented-to assigns. No third party shall be considered a beneficiary of this Agreement or entitled to any rights under this Agreement.
 10. **CONSTRUCTION.** THIS AGREEMENT SHALL BE GOVERNED BY SUBSTANTIVE PENNSYLVANIA LAW. This choice of governing law shall not be considered determinative of the jurisdiction or venue of any action between the parties. In any action relating to this Agreement, the prevailing party shall be entitled to recover its reasonable attorney's fees and court costs from the other party. Further, each party hereby waives its right to a trial by jury. A determination that any term of this Agreement is invalid or unenforceable shall not affect the other terms of this Agreement. Section headings are for convenience of reference only and shall not affect the interpretation of this Agreement. The relationship between the parties created by this Agreement is that of independent contractors, and not partners, joint venturers or agents. Sections D3, D4 and D10 shall survive any termination of this Agreement.



ADDENDUM TO
RECOVERY SERVICES AGREEMENT DATED SEPTEMBER 1, 2003

Page 1 of 4

The Recovery Services Agreement, having the above date, between SunGard Recovery Services LP ("SunGard") and the Subscriber named below, ("Agreement") is amended effective September 1, 2003, as follows:

1. Section D2, Fees and Expenses is amended by replacing the words "30 days" with "forty-five (45) days" in the third sentence of the section.

2. Section D2, Fees and Expenses is amended by replacing the last sentence of the section with the following:

"Beginning one year after the Commencement Date of a Schedule, SunGard may increase all fees chargeable under that Schedule, subject to the annual percentage limitation stated in the next sentence, by giving at least 90 days advance written notice to Subscriber. The rate of increase during any contract year shall not exceed the sum of (a) the annual rate of increase in the United States Consumer Price Index--All Cities (or a comparable replacement index) during the then most currently available 12-month period, plus (b) 2%, provided that such increase shall in no event exceed 5%."

3. Section D3, Confidentiality is amended by adding the following to the end of the section:

"SunGard recognizes that Subscriber, and therefore this Agreement, is subject to the terms and provisions of Chapter 119 of the Florida Statutes. Any footnotes set forth in the Agreement, any Schedule(s), or any addenda regarding confidentiality are hereby deleted."

4. Section D4, Liability and Indemnification is amended by deleting the second and fourth sentences of the section.

5. Section D10, Construction is amended by replacing the word "PENNSYLVANIA" with the word "FLORIDA" in the first sentence of the section.

6. Section D10, Construction is further amended by replacing the second sentence of the section with the following:

"Jurisdiction or venue of any action between the parties shall be Palm Beach County, Florida."

7. LOSS OF GOVERNMENT FUNDING. If Subscriber is dependent upon government funding for payment of the Monthly Fees, and funds for future Monthly Fees are not appropriated or authorized by the applicable governing body, then Subscriber may cancel the affected Schedule, without penalty, effective at the end of the then current fiscal year, by giving written notice of cancellation to SunGard at least sixty (60) days before the end of such fiscal year. Subscriber's cancellation notice shall include a written representation that the necessary government funds have not been appropriated or authorized.

80, WMB

Initials

ADDENDUM TO
RECOVERY SERVICES AGREEMENT DATED SEPTEMBER 1, 2003
Page 2 of 4

7. **DECLARATION AND DAILY USAGE FEES.** In the event that Subscriber declares a Disaster a maximum of twenty-five percent (25%) of the Disaster Declaration Fee shall be applied toward each of the first four (4) days of the Daily Usage Fee, provided that the total amount applied does not exceed the Disaster Declaration Fee, as provided in the Schedule.
8. **FEDERAL AND STATE TAXES.** Subscriber is exempt from payment of Florida State Sales and Use Taxes. Subscriber agrees upon execution of this Agreement to provide a tax exemption certificate to SunGard. SunGard shall not be exempted from paying sales tax to its suppliers for materials used to fulfill contractual obligations with Subscriber nor is SunGard authorized to use Subscriber's Tax Exemption Number in securing such materials.
9. **CONTINGENT FEES.** SunGard warrants that it has not employed or retained any company or person, other than a bona fide employee working solely for SunGard, to solicit or secure this contract and that it has not paid or agreed to pay any person, company, corporation, individual, or firm, other than a bona fide employee working solely for SunGard, any fee, commission, percentage, gift, or any other consideration contingent upon or resulting from the award or making of this contract.
10. **RECORD RETENTION.** SunGard shall maintain adequate records to justify all charges, expenses, and costs directly incurred in performing the work or in support of its obligations hereunder for at least three (3) years after completion or termination of this Agreement.
11. **NONDISCRIMINATION.** SunGard warrants and represents that all of its employees are treated equally during employment without regard to race, color, religion, disability, sex, age, national origin, ancestry, marital status, or sexual orientation.
12. **AUTHORITY TO PRACTICE.** SunGard hereby represents and warrants that it has and will continue to maintain all licenses and approvals required to conduct its business, and that it will at all times conduct its business activities in a reputable manner. Proof of such licenses and approvals shall be submitted to Subscriber upon written request.
13. **PUBLIC ENTITY CRIMES.** As provided in Florida Statute 287.132-133, by entering into this Agreement or performing any work in furtherance hereof, SunGard certifies that it, its affiliates, suppliers, subcontractors and consultants who will perform hereunder, have not been placed on the convicted vendor list maintained by the State of Florida Department of Management Services within the thirty-six (36) months immediately preceding the effective date hereof. This notice is required by Florida Statute 287.133(3)(a).
14. **CONDUCT ON SUBSCRIBER PREMISES.** All of SunGard's personnel (and all subcontractors) while on Subscriber premises will comply with all Subscriber requirements governing conduct, safety and security.

817, W/M

Initials

SUNGARD®

**ADDENDUM TO
RECOVERY SERVICES AGREEMENT DATED SEPTEMBER 1, 2003**

Page 3 of 4

15. **INSURANCE.** Upon execution of this Agreement, SunGard will provide evidence of the following minimum amounts of insurance coverage to Palm Beach County Purchasing Department, 50 South Military Trail, Suite 110, West Palm Beach, FL 33415, Attention: Contracts Section.

SunGard shall, at its sole expense, maintain in full force and effect, at all times during the life of this Agreement, insurance coverages and limits (including endorsements) as described herein. Failure to maintain the required insurance will be considered default of the Agreement. The requirements contained herein, as well as Subscriber's review or acceptance of insurance maintained by SunGard, are not intended to and shall not in any manner limit or qualify the liabilities and obligations assumed by SunGard under this Agreement.

- A. **Commercial General Liability:** SunGard shall maintain Commercial General Liability at a limit of liability not less than \$500,000 Each Occurrence. Coverage shall not contain any endorsement(s) excluding Contractual Liability or Cross Liability.
- B. **Business Auto Liability:** SunGard shall maintain Business Auto Liability at a limit of liability not less than \$500,000 Each Occurrence for all owned, non-owned, and hired automobiles. In the event SunGard owns no automobiles, the Business Auto Liability requirement shall be amended allowing SunGard to maintain only Hired & Non-Owned Auto Liability. This amended requirement may be satisfied by way of endorsement to the Commercial General Liability, or separate Business Auto coverage form.
- C. **Workers' Compensation Insurance & Employer's Liability:** SunGard shall maintain Workers' Compensation & Employer's Liability in accordance with Florida Statute Chapter 440.
- E. **Certificate(s) of Insurance:** Within thirty (30) days of Subscriber's written request to do so, SunGard shall deliver to Subscriber Certificate(s) of Insurance evidencing that all types and amounts of insurance coverages required by this Agreement have been obtained and are in full force and effect. SunGard shall deliver to Subscriber, upon Subscriber's request, certificates of insurance, which certificates shall provide that such insurance shall not be terminated, expire or materially changed without thirty (30) days written notice to Subscriber. In the event such insurance is terminated, expires or materially changed, then Subscriber may terminate this Agreement, as its sole remedy and without financial or other penalty, by providing SunGard with written notice.
- F. **Umbrella or Excess Liability:** If necessary, SunGard may satisfy the minimum limits required above for either Commercial General Liability, Business Auto Liability, and Employer's Liability coverage under Umbrella or Excess Liability. The Umbrella or Excess Liability shall have an Aggregate limit not less than the highest "Each Occurrence" limit for either Commercial General Liability, Business Auto Liability, or Employer's Liability.

16. **CONFLICT.** In the event of a conflict between the terms and conditions of any amendment to a document and the terms and conditions of that document itself, the terms and conditions of the amendment shall govern.

SM / WWH

Initials

ADDENDUM TO
RECOVERY SERVICES AGREEMENT DATED SEPTEMBER 1, 2003
Page 4 of 4

By the signatures of their duly authorized representatives below, SunGard and Subscriber, intending to be legally bound, agree to all of the provisions of this Addendum and ratify the terms of the Agreement.

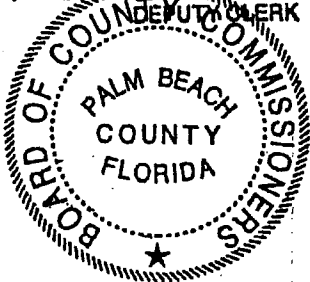
SUNGARD RECOVERY SERVICES LP

BY: Wen U Bar
PRINT NAME: _____
PRINT TITLE: _____
DATE SIGNED: _____, 20

SUBSCRIBER: PALM BEACH COUNTY

BY: [Signature]
PRINT NAME: Karen T. Marcus, Chair
PRINT TITLE: _____
DATE SIGNED: AUG 19 2003, 20

DOROTHY H. WILKEN, CLERK
Board of County Commissioners
By [Signature]
DEPUTY CLERK



APPROVED AS TO TERMS AND CONDITIONS
BY [Signature]
ISS DIRECTOR

APPROVED AS TO FORM
AND LEGAL SUFFICIENCY
[Signature]
COUNTY ATTORNEY

87, WUB
Initials

**SCHEDULE A GOVERNED BY
RECOVERY SERVICES AGREEMENT DATED 09/01/2003
BETWEEN SUNGARD RECOVERY SERVICES LP and PALM BEACH COUNTY
Page 1 of 20**

Selected Services:	Included Yes/No	Test Periods	Disaster Fees (only during a Disaster)	
			Declaration	Daily Usage
(a) Center-Based Recovery Services:			See Config.	
(i) Hotsite:	Yes	Four (4)		See Config.
(ii) Coldsite:	No	N/A		\$0
(iii) Office Space:	No	N/A		
(iv) Work Group Space:	Yes	One (1)	\$2,500	\$500
(v) MegaVoice (sm):	No	N/A	\$0	\$0
(b) Mobile Recovery Services:				
(i) Replacement Recovery System:	Yes	Four (4)	See Config.	See Config.
Delivery Method(s) Selected:	Primary Recovery Facility/Alternate Recovery Facility/Mobile Data Center/Subscriber Facility			
(ii) Computer Space:	No	N/A	\$0	\$0
Delivery Method(s) Selected:	N/A			
(iii) Supplemental Office Space:	No	N/A		
(iv) Mobile Work Group Space:	Yes	N/A	See Config.	See Config.
(v) Quick Ship Equipment:	No	N/A	\$0	\$0
(c) Network Services:	No	N/A	\$0	\$0

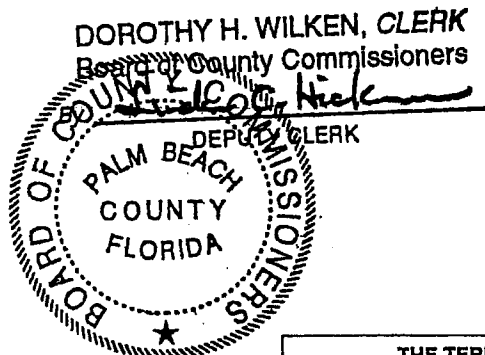
Agreed Term: 61 month(s) Commencement Date: 09/01/2003
 Monthly Fee: Effective 09/01/2003 \$3,890
 Monthly Fee: Effective 10/01/2003 \$10,890

Subscriber's Location: 301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401
 Send Subscriber Notices to: 301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401
ATTN: BILL SHAVER
 Send Subscriber Invoices to: 301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401
ATTN: BILL SHAVER

By the signatures of their duly authorized representatives below, SunGard and Subscriber, intending to be legally bound, agree to all of the provisions of this Schedule and ratify the terms of the Recovery Services Agreement.

SUNGARD RECOVERY SERVICES LP
 BY: *William H. Baron*
 PRINT NAME: WILLIAM H. BARON
 PRINT TITLE: SR. VICE PRESIDENT
 DATE SIGNED: 8/11/03

SUBSCRIBER: PALM BEACH COUNTY
 BY: *Karen T. Marcus*
 PRINT NAME: Karen T. Marcus, Chair
 PRINT TITLE: _____
 DATE SIGNED: AUG 19 2003



DOROTHY H. WILKEN, CLERK
 Board of County Commissioners

APPROVED AS TO TERMS AND CONDITIONS
 BY: *Steve Bordelon*
 ISS DIRECTOR

R2003 1256

APPROVED AS TO FORM
 AND LEGAL SUFFICIENCY

THE TERMS OF THIS SCHEDULE ARE CONFIDENTIAL
 Quote ID 39805 A, Last Modified 08/11/2003

Paul F. [Signature]
 COUNTY ATTORNEY

SCHEDULE A GOVERNED BY
 RECOVERY SERVICES AGREEMENT DATED 09/01/2003
 BETWEEN SUNGARD RECOVERY SERVICES LP and PALM BEACH COUNTY
 Page 2 of 20

Hotsite Configuration:
 (Cust Ref: Mainframe)

Quantity	Description
1	IBM PROCESSOR MIPS RANGE 125 - 161 1 configured as follows: 140 IBM MIPS (125 - 161) Declaration Fee: \$12,500 per configuration Daily Usage Fee: \$10,000 per configuration per day
2048	MB OF MEMORY
740	GIGABYTES OF EMC SYMMETRIX DASD
10	IBM 3490E MAGNETIC CARTRIDGE DRIVE ADDRESSES (ESCON ATTACHED)
1	IBM 3900-1 ADVANCED FUNCTION PRINTER
1	IBM 3900-1 ADVANCED FUNCTION PRINTER
4	IBM 4248 IMPACT LINE PRINTER
1	OSA-2 ENTR (10/100 ETHERNET/TOKEN RING)
1	IBM 3174 GATEWAY CONTROLLER 1 configured as follows: 1 ETHERNET ADAPTER
1	VERILINK CONNECT T-1 CSU/DSU
1	CISCO 7206VXR ROUTER BASE UNIT #1, NPE-300, 128MB MEMORY 1 configured as follows: 2 FAST ETHERNET PORT 1 T-1 PORT
2	ANNUAL TEST PERIODS (ADDITIONAL)

Work Group Configuration:
 (Cust Ref: Facility)

Quantity	Description
25	DESKTOP PC W/CD-ROM DRIVE, 1.44 DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 25 configured as follows: 1 PENTIUM II 450 MHZ PROCESSOR 128 MB RAM 10 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD
1	HP LASERJET 8000N PRINTER
50	FURNISHED WORKGROUP POSITION (DESK, CHAIR, VOICE & DATA WIRING)
1	METROCENTER FACILITY ACCESS INCLUDING ONE (1) FAX AND ONE (1) COPIER
50	DIGITAL TELEPHONE SET
50	VOICE GRADE LINES, DIRECT DIAL
1	ADTRAN TSU ESP T-1 CSU/DSU

WMS
 Initials *803*
 SunGard Subscriber

THE TERMS OF THIS SCHEDULE ARE CONFIDENTIAL.
 Quote ID 39805 A, Last Modified 08/11/2003

**SCHEDULE A GOVERNED BY
RECOVERY SERVICES AGREEMENT DATED 09/01/2003
BETWEEN SUNGARD RECOVERY SERVICES LP and PALM BEACH COUNTY
Page 3 of 20**

Work Group Configuration: Quantity Description
(Cust Ref: Facility)

- 1 CISCO 7206 ROUTER BASE UNIT #1
 - 1 configured as follows:
 - 2 ETHERNET PORT - 10MB
 - 2 SERIAL PORT

Mobile Configuration 2: Quantity Description
(Cust Ref: NETMAN1)

- 1 SUN ULTRA 80 MOD 1450 (1X450MHZ, 1024MB)
 - 1 configured as follows:
 - 1 ADDITIONAL 450MHZ CPU'S (MAX 3)
 - 1024 MB MEMORY
 - 1 CD-ROM
 - 36 GB INTERNAL DISK
 - 1 10/100 ETHERNET ADAPTER
 - 1 COLOR MONITOR

Declaration Fee: \$0 per configuration
Daily Usage Fee: \$1,250 per configuration per day
- 2 ANNUAL REMOTE TEST (RTOC OR METROCENTER)
- 1 MOBILE ACTIVATION MANUAL
 - 1 configured as follows:
 - 1 INCLUDED

Mobile Configuration 3: Quantity Description
(Cust Ref: APPV6)

- 1 SUN E220R (NO CPU/MEM)
 - 1 configured as follows:
 - 2 ULTRASPARC 450MHZ CPU
 - 2048 MB MEMORY
 - 1 CD-ROM
 - 36 GB DISK
 - 1 10/100MBS ETHERNET ADAPTER
 - 1 COLOR MONITOR
 - 1 JNI FIBER CHANNEL ADAPTER

Declaration Fee: \$0 per configuration
Daily Usage Fee: \$1,250 per configuration per day
- 2 ANNUAL TEST PERIODS (ADDITIONAL)

Mobile Configuration 4: Quantity Description
(Cust Ref: JURYV1)

- 1 SUN E220R (NO CPU/MEM)
 - 1 configured as follows:
 - 2 ULTRASPARC 450MHZ CPU
 - 2048 MB MEMORY
 - 1 CD-ROM
 - 36 GB DISK
 - 1 10/100MBS ETHERNET ADAPTER
 - 1 COLOR MONITOR
 - 1 JNI FIBER CHANNEL ADAPTER

Declaration Fee: \$0 per configuration
Daily Usage Fee: \$1,250 per configuration per day

WV initials
SunGard Subscriber

THE TERMS OF THIS SCHEDULE ARE CONFIDENTIAL.
Quote ID 39805 A, Last Modified 08/11/2003

SCHEDULE A GOVERNED BY
 RECOVERY SERVICES AGREEMENT DATED 09/01/2003
 BETWEEN SUNGARD RECOVERY SERVICES LP and PALM BEACH COUNTY
 Page 4 of 20

Mobile Configuration 4:
 (Cust Ref: JURYV1)

Quantity	Description	
2	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 5:
 (Cust Ref: NETMAN2)

Quantity	Description	
1	SUN E250 (NO CPU/MEM)	
	1 configured as follows:	
	2 ULTRASPARC 400MHZ CPU	
	2048 MB MEMORY	
	1 CD-ROM	
	36 GB DISK	
	1 10/100MBS ETHERNET ADAPTER	
	1 COLOR MONITOR	
	1 JNI FIBER CHANNEL ADAPTER	
	Declaration Fee: \$0 per configuration	
	Daily Usage Fee: \$1,250 per configuration per day	2
2	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 6:
 (Cust Ref: SUNMC1)

Quantity	Description	
1	SUN E420R (NO CPU/MEM)	
	1 configured as follows:	
	4 ULTRASPARC 450MHZ CPU	
	4096 MB MEMORY	
	1 10/100MBS ETHERNET ADAPTER	
	1 CD-ROM	
	36 GB DISK	
	1 COLOR MONITOR	
	1 JNI FIBER CHANNEL ADAPTER	
	Declaration Fee: \$0 per configuration	
	Daily Usage Fee: \$1,250 per configuration per day	2
2	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 7:
 (Cust Ref: CONMGR1)

Quantity	Description	
1	SUN E420R (NO CPU/MEM)	
	1 configured as follows:	
	4 ULTRASPARC 450MHZ CPU	
	4096 MB MEMORY	
	1 10/100MBS ETHERNET ADAPTER	
	1 CD-ROM	
	36 GB DISK	
	1 COLOR MONITOR	
	1 JNI FIBER CHANNEL ADAPTER	
	Declaration Fee: \$0 per configuration	
	Daily Usage Fee: \$1,250 per configuration per day	2
2	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 8:
 (Cust Ref: TIMESERV1)

Quantity	Description	
1	SUN E450 (NO CPU/NO MEMORY)	

WJH Initials *ST*
 SunGard Subscriber

THE TERMS OF THIS SCHEDULE ARE CONFIDENTIAL.
 Quote ID 39805 A, Last Modified 08/11/2003

SCHEDULE A GOVERNED BY
RECOVERY SERVICES AGREEMENT DATED 09/01/2003
BETWEEN SUNGARD RECOVERY SERVICES LP and PALM BEACH COUNTY
Page 5 of 20

Mobile Configuration 8: (Cust Ref: TIMESERV1)	<table border="0" style="width: 100%;"> <tr> <td style="text-align: left;"><u>Quantity</u></td> <td style="text-align: left;"><u>Description</u></td> <td style="width: 50px;"></td> </tr> <tr> <td></td> <td>1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td>2 ULTRASPARC 400MHZ CPU'S</td> <td></td> </tr> <tr> <td></td> <td>2048 MB OF MEMORY</td> <td></td> </tr> <tr> <td></td> <td>72 GB DISK</td> <td></td> </tr> <tr> <td></td> <td>1 10/100MB ETHERNET INTERFACE</td> <td></td> </tr> <tr> <td></td> <td>1 COLOR MONITOR</td> <td></td> </tr> <tr> <td></td> <td>1 DUAL CHANNEL ULTRA SCSI PCI ADAPTER</td> <td></td> </tr> <tr> <td></td> <td>1 JMI FIBER CHANNEL ADAPTER</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td></td> <td>2 ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </table>	<u>Quantity</u>	<u>Description</u>			1 configured as follows:			2 ULTRASPARC 400MHZ CPU'S			2048 MB OF MEMORY			72 GB DISK			1 10/100MB ETHERNET INTERFACE			1 COLOR MONITOR			1 DUAL CHANNEL ULTRA SCSI PCI ADAPTER			1 JMI FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2		2 ANNUAL TEST PERIODS (ADDITIONAL)	1
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Mobile Configuration 9: (Cust Ref: APPSERV5)	<table border="0" style="width: 100%;"> <tr> <td style="text-align: left;"><u>Quantity</u></td> <td style="text-align: left;"><u>Description</u></td> <td style="width: 50px;"></td> </tr> <tr> <td></td> <td>1 SUN E450 (NO CPU/NO MEMORY)</td> <td></td> </tr> <tr> <td></td> <td>1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td>2 ULTRASPARC 400MHZ CPU'S</td> <td></td> </tr> <tr> <td></td> <td>2048 MB OF MEMORY</td> <td></td> </tr> <tr> <td></td> <td>72 GB DISK</td> <td></td> </tr> <tr> <td></td> <td>1 10/100MB ETHERNET INTERFACE</td> <td></td> </tr> <tr> <td></td> <td>1 COLOR MONITOR</td> <td></td> </tr> <tr> <td></td> <td>1 JMI FIBER CHANNEL ADAPTER</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td></td> <td>2 ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </table>	<u>Quantity</u>	<u>Description</u>			1 SUN E450 (NO CPU/NO MEMORY)			1 configured as follows:			2 ULTRASPARC 400MHZ CPU'S			2048 MB OF MEMORY			72 GB DISK			1 10/100MB ETHERNET INTERFACE			1 COLOR MONITOR			1 JMI FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2		2 ANNUAL TEST PERIODS (ADDITIONAL)	1
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Mobile Configuration 10: (Cust Ref: ISSLEGAT02)	<table border="0" style="width: 100%;"> <tr> <td style="text-align: left;"><u>Quantity</u></td> <td style="text-align: left;"><u>Description</u></td> <td style="width: 50px;"></td> </tr> <tr> <td></td> <td>1 SUN E450 (NO CPU/NO MEMORY)</td> <td></td> </tr> <tr> <td></td> <td>1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td>2 ULTRASPARC 400MHZ CPU'S</td> <td></td> </tr> <tr> <td></td> <td>2048 MB OF MEMORY</td> <td></td> </tr> <tr> <td></td> <td>72 GB DISK</td> <td></td> </tr> <tr> <td></td> <td>1 10/100MB ETHERNET INTERFACE</td> <td></td> </tr> <tr> <td></td> <td>1 COLOR MONITOR</td> <td></td> </tr> <tr> <td></td> <td>1 JMI FIBER CHANNEL ADAPTER</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td></td> <td>2 ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </table>	<u>Quantity</u>	<u>Description</u>			1 SUN E450 (NO CPU/NO MEMORY)			1 configured as follows:			2 ULTRASPARC 400MHZ CPU'S			2048 MB OF MEMORY			72 GB DISK			1 10/100MB ETHERNET INTERFACE			1 COLOR MONITOR			1 JMI FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2		2 ANNUAL TEST PERIODS (ADDITIONAL)	1
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Mobile Configuration 11: (Cust Ref: CONMGR2)	<table border="0" style="width: 100%;"> <tr> <td style="text-align: left;"><u>Quantity</u></td> <td style="text-align: left;"><u>Description</u></td> <td style="width: 50px;"></td> </tr> <tr> <td></td> <td>1 SUN E450 (NO CPU/MEM)</td> <td></td> </tr> </table>	<u>Quantity</u>	<u>Description</u>			1 SUN E450 (NO CPU/MEM)	
<u>Quantity</u>	<u>Description</u>						
	1 SUN E450 (NO CPU/MEM)						

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Mobile Configuration 11: (Cust Ref: CONMGR2)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left; border-bottom: 1px solid black;">Quantity</th> <th style="text-align: left; border-bottom: 1px solid black;">Description</th> <th style="border-bottom: 1px solid black;"></th> </tr> </thead> <tbody> <tr> <td></td> <td>1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td>4 ULTRASPARC 400MHZ CPU'S</td> <td></td> </tr> <tr> <td></td> <td>4096 MB OF MEMORY</td> <td></td> </tr> <tr> <td></td> <td>1 CD-ROM</td> <td></td> </tr> <tr> <td></td> <td>36 GB DISK</td> <td></td> </tr> <tr> <td></td> <td>1 10/100 ETHERNET INTERFACE</td> <td></td> </tr> <tr> <td></td> <td>1 COLOR MONITOR</td> <td></td> </tr> <tr> <td></td> <td>1 JNI FIBER CHANNEL ADAPTER</td> <td></td> </tr> <tr> <td></td> <td>1 DUAL CHANNEL ULTRA SCSI ADAPTER - PCI</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td></td> <td>2 ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </tbody> </table>	Quantity	Description			1 configured as follows:			4 ULTRASPARC 400MHZ CPU'S			4096 MB OF MEMORY			1 CD-ROM			36 GB DISK			1 10/100 ETHERNET INTERFACE			1 COLOR MONITOR			1 JNI FIBER CHANNEL ADAPTER			1 DUAL CHANNEL ULTRA SCSI ADAPTER - PCI			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2		2 ANNUAL TEST PERIODS (ADDITIONAL)	1
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Mobile Configuration 12: (Cust Ref: APPSERV8)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left; border-bottom: 1px solid black;">Quantity</th> <th style="text-align: left; border-bottom: 1px solid black;">Description</th> <th style="border-bottom: 1px solid black;"></th> </tr> </thead> <tbody> <tr> <td></td> <td>1 SUN E450 (NO CPU/MEM)</td> <td></td> </tr> <tr> <td></td> <td>1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td>4 ULTRASPARC 480MHZ CPU</td> <td></td> </tr> <tr> <td></td> <td>4096 MB MEMORY</td> <td></td> </tr> <tr> <td></td> <td>1 CD-ROM</td> <td></td> </tr> <tr> <td></td> <td>36 GB DISK</td> <td></td> </tr> <tr> <td></td> <td>1 10/100MBS ETHERNET ADAPTER</td> <td></td> </tr> <tr> <td></td> <td>1 COLOR MONITOR</td> <td></td> </tr> <tr> <td></td> <td>1 JNI FIBER CHANNEL ADAPTER</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td></td> <td>2 ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </tbody> </table>	Quantity	Description			1 SUN E450 (NO CPU/MEM)			1 configured as follows:			4 ULTRASPARC 480MHZ CPU			4096 MB MEMORY			1 CD-ROM			36 GB DISK			1 10/100MBS ETHERNET ADAPTER			1 COLOR MONITOR			1 JNI FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2		2 ANNUAL TEST PERIODS (ADDITIONAL)	1
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Mobile Configuration 13: (Cust Ref: WUDAS11 / WUDAS14)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left; border-bottom: 1px solid black;">Quantity</th> <th style="text-align: left; border-bottom: 1px solid black;">Description</th> <th style="border-bottom: 1px solid black;"></th> </tr> </thead> <tbody> <tr> <td></td> <td>1 SUN E450 (NO CPU/MEM)</td> <td></td> </tr> <tr> <td></td> <td>1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td>4 ULTRASPARC 480MHZ CPU</td> <td></td> </tr> <tr> <td></td> <td>4096 MB MEMORY</td> <td></td> </tr> <tr> <td></td> <td>1 CD-ROM</td> <td></td> </tr> <tr> <td></td> <td>36 GB DISK</td> <td></td> </tr> <tr> <td></td> <td>1 10/100MBS ETHERNET ADAPTER</td> <td></td> </tr> <tr> <td></td> <td>1 COLOR MONITOR</td> <td></td> </tr> <tr> <td></td> <td>1 JNI FIBER CHANNEL ADAPTER</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td></td> <td>2 ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </tbody> </table>	Quantity	Description			1 SUN E450 (NO CPU/MEM)			1 configured as follows:			4 ULTRASPARC 480MHZ CPU			4096 MB MEMORY			1 CD-ROM			36 GB DISK			1 10/100MBS ETHERNET ADAPTER			1 COLOR MONITOR			1 JNI FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2		2 ANNUAL TEST PERIODS (ADDITIONAL)	1
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Mobile Configuration 14: (Cust Ref: APPSERV7 / DATAWARE3 / WEBSERV1)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left; border-bottom: 1px solid black;">Quantity</th> <th style="text-align: left; border-bottom: 1px solid black;">Description</th> <th style="border-bottom: 1px solid black;"></th> </tr> </thead> <tbody> <tr> <td></td> <td>1 SUN E4500 (NO CPU/MEM)</td> <td></td> </tr> </tbody> </table>	Quantity	Description			1 SUN E4500 (NO CPU/MEM)	
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Mobile Configuration 15: (Cust Ref: APPSERVV9 / ORASERV2)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;"><u>Quantity</u></th> <th style="text-align: left;"><u>Description</u></th> <th style="width: 10%;"></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>SUN E6500 (NO CPU/MEM)</td> <td></td> </tr> <tr> <td></td> <td>1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td>24 ULTRASPARC II 400MHZ CPU</td> <td></td> </tr> <tr> <td></td> <td>24576 MB MEMORY</td> <td></td> </tr> <tr> <td></td> <td>1 CD-ROM</td> <td></td> </tr> <tr> <td></td> <td>72 GB DISK</td> <td></td> </tr> <tr> <td></td> <td>1 10/100 MBS ETHERNET ADAPTER</td> <td></td> </tr> <tr> <td></td> <td>1 COLOR MONITOR</td> <td></td> </tr> <tr> <td></td> <td>4 FIBRE CHANNEL INTERFACE</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td style="text-align: right;">2</td> <td>ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </tbody> </table>	<u>Quantity</u>	<u>Description</u>		1	SUN E6500 (NO CPU/MEM)			1 configured as follows:			24 ULTRASPARC II 400MHZ CPU			24576 MB MEMORY			1 CD-ROM			72 GB DISK			1 10/100 MBS ETHERNET ADAPTER			1 COLOR MONITOR			4 FIBRE CHANNEL INTERFACE			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2	2	ANNUAL TEST PERIODS (ADDITIONAL)	1
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Mobile Configuration 16: (Cust Ref: EOCAPPSV1 / EOCWBSV1)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;"><u>Quantity</u></th> <th style="text-align: left;"><u>Description</u></th> <th style="width: 10%;"></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>SUNFIRE 6800 (NO CPU/NO MEMORY)</td> <td></td> </tr> <tr> <td></td> <td>1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td>2 SYSTEM DOMAIN</td> <td></td> </tr> <tr> <td></td> <td>10 ULTRASPARC III 900MHZ CPU</td> <td></td> </tr> <tr> <td></td> <td>32 GIGABYTES MEMORY</td> <td></td> </tr> <tr> <td></td> <td>2 D240 MEDIA TRAY WITH DVD/CD, DDS4 TAPE DRIVE, 2X18GB DISK DRIVES</td> <td></td> </tr> <tr> <td></td> <td>1 10/100 MBS FAST ETHERNET ADAPTER</td> <td></td> </tr> <tr> <td></td> <td>2 FIBER CHANNEL ADAPTER</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td></td> <td>1756 GB DISK (RAW 100% USABLE)</td> <td></td> </tr> <tr> <td style="text-align: right;">2</td> <td>ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </tbody> </table>	<u>Quantity</u>	<u>Description</u>		1	SUNFIRE 6800 (NO CPU/NO MEMORY)			1 configured as follows:			2 SYSTEM DOMAIN			10 ULTRASPARC III 900MHZ CPU			32 GIGABYTES MEMORY			2 D240 MEDIA TRAY WITH DVD/CD, DDS4 TAPE DRIVE, 2X18GB DISK DRIVES			1 10/100 MBS FAST ETHERNET ADAPTER			2 FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2		1756 GB DISK (RAW 100% USABLE)		2	ANNUAL TEST PERIODS (ADDITIONAL)	1
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Mobile Configuration 17: (Cust Ref: CIVIS-PROD)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;"><u>Quantity</u></th> <th style="text-align: left;"><u>Description</u></th> <th style="width: 10%;"></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>RS/6000 M80 SYSTEM UNIT (NO CPU, NO MEMORY)</td> <td></td> </tr> <tr> <td></td> <td>1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td>1 RS64III 500MHZ CPU</td> <td></td> </tr> <tr> <td></td> <td>1 MB OF MEMORY</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> </tbody> </table>	<u>Quantity</u>	<u>Description</u>		1	RS/6000 M80 SYSTEM UNIT (NO CPU, NO MEMORY)			1 configured as follows:			1 RS64III 500MHZ CPU			1 MB OF MEMORY			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2																		
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Mobile Configuration 17:
 (Cust Ref: CIVIS-PROD)

Quantity	Description
200	GB DISK (RAW 100% USABLE)
2	ANNUAL TEST PERIODS (ADDITIONAL)

Mobile Configuration 18:
 (Cust Ref: SERVERS (10))

Quantity	Description
1	COMPAQ PROLIANT ML530, CD, MONITOR, MOUSE, KB 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 182 GB DISK 1 SMART ARRAY CONTROLLER 1 10/100 ETHERNET NETWORK INTERFACE CARD
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 72 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER

WWS Initials 
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Mobile Configuration 18:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
2	FABRIC SWITCH (16 PORT)

Declaration Fee: \$0 per configuration
Daily Usage Fee: \$1,250 per configuration per day

WNA Initials *SP*
SunGard Subscriber

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Mobile Configuration 18:
 (Cust Ref: SERVERS (10))

Quantity	Description	1
2	ANNUAL TEST PERIODS (ADDITIONAL)	

Mobile Configuration 19:
 (Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 72 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0GHZ PROCESSOR(S) 2048 MB RAM 72 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER

VHS initials 
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Mobile Configuration 19:
(Cust Ref: SERVERS (10))

<u>Quantity</u>	<u>Description</u>	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
2	ANNUAL TEST PERIODS (ADDITIONAL)	2 1

Declaration Fee: \$0 per configuration
Daily Usage Fee: \$1,250 per configuration per day

Mobile Configuration 20:
(Cust Ref: SERVERS (10))

<u>Quantity</u>	<u>Description</u>
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WHS Initials *SD*
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Mobile Configuration 20:
(Cust Ref: SERVERS (10))

Quantity Description

- | Quantity | Description |
|----------|---|
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
2 PENTIUM III 900 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 QUAD-PORT ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
2 PENTIUM III 1.0 GHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
2 PENTIUM III 1.0 GHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
2 PENTIUM III 1.0 GHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
2 PENTIUM III 1.0 GHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |


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Mobile Configuration 20:
(Cust Ref: SERVERS (10))

Quantity	Description	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 1024-MB-RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 24 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 4 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 4 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB FLOPPY DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
	Declaration Fee: \$0 per configuration Daily Usage Fee: \$1,250 per configuration per day	2
2	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 21:
(Cust Ref: SERVERS (10))

Quantity	Description
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LHS Initials *80*
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
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Mobile Configuration 21:
 (Cust Ref: SERVERS (10))

Quantity Description

- | | |
|---|--|
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
2 PENTIUM III 900 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
4 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
45 GB DISK
1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD
1 SMART ARRAY CONTROLLER |

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Mobile Configuration 21:
(Cust Ref: SERVERS (10))

<u>Quantity</u>	<u>Description</u>	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 24 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 1024 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
	Declaration Fee: \$0 per configuration Daily Usage Fee: \$1,250 per configuration per day	2
2	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 22:

<u>Quantity</u>	<u>Description</u>
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Mobile Configuration 22:
(Cust Ref: SERVERS (10))

Quantity Description

- | <u>Quantity</u> | <u>Description</u> |
|-----------------|---|
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |

WHD Initials 813
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Mobile Configuration 22:
 (Cust Ref: SERVERS (10))

Quantity	Description	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 ARRAY CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
2	ANNUAL TEST PERIODS (ADDITIONAL)	2 1

Declaration Fee: \$0 per configuration
 Daily Usage Fee: \$1,250 per configuration per day

Mobile Configuration 23:
 (Cust Ref: SERVERS (10))

Quantity	Description
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WMS Initials *SO*
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Mobile Configuration 23:
 (Cust Ref: SERVERS (10))

Quantity Description

- | | |
|---|--|
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB
DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE

1 configured as follows:
2 PENTIUM III 700 MHZ PROCESSOR(S)
2048-MB RAM
45 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB
DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE

1 configured as follows:
4 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
45 GB DISK
1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE
CARD
1 SMART ARRAY CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB
DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE

1 configured as follows:
4 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
45 GB DISK
1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE
CARD
1 SMART ARRAY CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB
DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE

1 configured as follows:
4 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
45 GB DISK
1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE
CARD
1 SMART ARRAY CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB
DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE

1 configured as follows:
4 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
45 GB DISK
1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE
CARD
1 SMART ARRAY CONTROLLER |


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Mobile Configuration 23:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048-MB-RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 700 MHZ PROCESSOR(S) 1024 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 700 MHZ PROCESSOR(S) 1024 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	STORAGETEK 9710 SILO (588 SLOTS) 1 configured as follows: 10 DLT7000 TAPE DRIVE (35/70GB)

WHS Initials 
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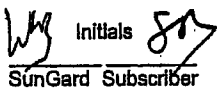
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Mobile Configuration 23: (Cust Ref: SERVERS (10))	<u>Quantity</u> <u>Description</u>		
		Declaration Fee: \$0 per configuration	
		Daily Usage Fee: \$1,250 per configuration per day	2
	2 ANNUAL TEST PERIODS (ADDITIONAL)		1

Mobile Work Group Configuration: (Cust Ref: People)	<u>Quantity</u> <u>Description</u>		
	1 MOBILE WORKGROUP AREA, UP TO 100 SEATS		5
	1 configured as follows:		
	50 FURNISHED POSITIONS		
	1 MOBILE INFORMATION PACKET		
		Declaration Fee: \$2,500 per configuration	
		Daily Usage Fee: \$500 per configuration per day	4
		Daily Usage fee \$25 Per PC Starting Day 31	
	50 DESKTOP PC W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE		
	50 configured as follows:		
	1 PENTIUM 4 1.5GHZ PROCESSOR		
	256 MB RAM		
	20 GB DISK		
	1 10/100 ETHERNET NETWORK INTERFACE CARD		

- 1 Subscriber acknowledges that the additional Test Period(s) reflected in each configuration on the Schedule are intended to increase Subscriber's total allotment of annual Test Period(s) set forth on the front page of the Schedule by the total number of additional Test Period(s) set forth in a single configuration, unless otherwise noted.
- 2 Daily Usage Fees during a Disaster will begin on day 31.
- 3 To be provided to Subscriber at the Primary or Alternate Recovery Facility only.
- 4 Daily Usage Fees during a Disaster will begin on day 1.
- 5 Subscriber acknowledges that no more than 32 Mobile Data Centers are available for delivery of the Mobile Resources.



 Initials

 SunGard Subscriber

THE TERMS OF THIS SCHEDULE ARE CONFIDENTIAL.
 Quote ID 39805 A, Last Modified 08/11/2003

Agenda Item #: 3-U-2

PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERS

M/A 4-0
G, K, N Abs

AGENDA ITEM SUMMARY

R-2005-0349

Meeting Date: 2/15/05

Consent Regular
 Workshop Public Hearing

Department Submitted By: Information Systems Services
Submitted For: Information Systems Services

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: Amendment No. 1 to the Recovery Services Agreement with SunGard, Inc. to modify configurations in conjunction with equipment changes, increase the number of available test periods, and increase the total remaining contract cost by \$7,008 to a not-to-exceed amount of \$701,016 effective March 1, 2005 through September 30, 2008.

Summary: This contract (R2003-1256) provides disaster recovery services for the County's enterprise servers and other hardware. The Amendment will incorporate the changes to equipment specifications required for efficient business recovery activities as well as increase the number of available test periods. The total cost increase per month is \$150 plus 5% annual escalation, a total of \$7,008 over the remaining 43 months. Countywide (PK)

Background and Justification: In recent years, Palm Beach County Information Systems Services has transitioned from a mainframe-centric operation to a combination of multiple operating platforms. The mainframe operation continues to support many business critical applications, but other business operations have migrated to client-server, web based, or other open systems platforms.

The SunGard contract includes assistance in disaster recovery planning development and testing, a comprehensive equipment schedule that can be mobilized locally if necessary, and self-contained mobile recovery units that ISS support staff can occupy in the event the Governmental Center, or other vital locations, become inaccessible. The deployment of mobile recovery units will also help mitigate the inability of staff to travel far from their homes to support any post-disaster operational effort. A contract amendment is required to update the configuration of the technology required in business recovery activities.

Attachments:

- 1. Two originals, Amendment No. 1 to Schedule A, SunGard Recovery Services Agreement
- 2. Original SunGard contract, R2003-1256 Contract over 50 pages; may be viewed in Administration

Recommended by:

Steve Bordelon 1/26/05
Department Director Date

Approved By:

[Signature] 2/3/05
County Administrator Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

Fiscal Years	2005	2006	2007	2008	2009
Capital Expenditures					
Operating Costs	<u>\$1,050</u>	<u>\$1,890</u>	<u>\$1,984</u>	<u>\$2,084</u>	<u>0</u>
External Revenues					
Program Income (County)					
In-Kind Match (County)					
NET FISCAL IMPACT	<u>\$1,050</u>	<u>\$1,890</u>	<u>\$1,985</u>	<u>\$2,084</u>	<u>0</u>
# ADDITIONAL FTE POSITIONS (Cumulative)	<u>0</u>				
Is Item Included In Current Budget?		Yes <u>X</u>	No <u> </u>		
Budget Account No.:	Fund <u>5020</u>	Dept <u>490</u>	Unit <u>1304</u>	Object <u>3401</u>	

B. Recommended Sources of Funds/Summary of Fiscal Impact:

C. Departmental Fiscal Review: Teresa C. Basal 1/25/05

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Dev. and Control Comments:

[Signature] 1-28-05
OFMB

[Signature] 2/12/05
Contract Dev. and Control

[Signature] 1/28/05 PM
[Signature] 1-27-05
[Signature] 2/4/05

B. Legal Sufficiency:

This item complies with current County policies.

Paul Fr. J. 2/3/05
Assistant County Attorney

C. Other Department Review:

Department Director

R2005-0349
FEB 15 2005

SCHEDULE A GOVERNED BY
RECOVERY SERVICES AGREEMENT DATED 09/01/2003
BETWEEN SUNGARD AVAILABILITY SERVICES LP and PALM BEACH COUNTY
Page 1 of 21

Selected Services:	Included Yes/No	Test Periods	Disaster Fees (only during a Disaster)	
			Declaration	Daily Usage
(a) Center-Based Recovery Services:			See Config.	
(i) Hotsite:	Yes	Four (4)		See Config.
(ii) Coldsite:	No	N/A		\$0
(iii) Office Space:	No	N/A		
(iv) Work Group Space:	Yes	One (1)	\$2,500	\$500
(v) MegaVoice (sm):	No	N/A	\$0	\$0
(b) Mobile Recovery Services:				
(i) Replacement Recovery System:	Yes	Four (4)	See Config.	See Config.
Delivery Method(s) Selected:	Primary Recovery Facility/Alternate Recovery Facility/Mobile Data Center/Subscriber Facility			
(ii) Computer Space:	No	N/A	\$0	\$0
Delivery Method(s) Selected:	N/A			
(iii) Supplemental Office Space:	No	N/A		
(iv) Mobile Work Group Space:	Yes	N/A	See Config.	See Config.
(v) Quick Ship Equipment:	No	N/A	\$0	\$0
(c) Network Services:	No	N/A	\$0	\$0

This Schedule replaces and supersedes the previous Schedule A having a Commencement Date of 09/01/2003.

Agreed Term: 43 month(s)

Commencement Date: 03/01/2005

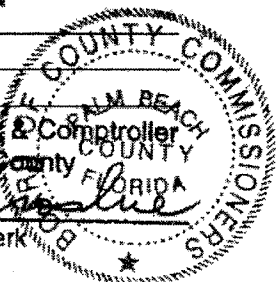
Monthly Fee: Effective 03/01/2005 \$11,584

Subscriber's Location: 301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401
 Send Subscriber Notices to: 301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401
ATTN: BILL SHAVER
 Send Subscriber Invoices to: 301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401
ATTN: BILL SHAVER

By the signatures of their duly authorized representatives below, SunGard and Subscriber, intending to be legally bound, agree to all of the provisions of this Schedule and ratify the terms of the Recovery Services Agreement.

SUNGARD AVAILABILITY SERVICES LP
 BY: [Signature]
 PRINT NAME: STEVEN D. LATOS
 PRINT TITLE: VICE PRESIDENT
 DATE SIGNED: 1/31/05

SUBSCRIBER: PALM BEACH COUNTY
 BY: [Signature]
 PRINT NAME: Tony Masilotti
 PRINT TITLE: Chairman
 DATE SIGNED: FEB 15 2005
Sharon R. Bock, Clerk & Comptroller
Palm Beach County
 By [Signature]
 Deputy Clerk



APPROVED AS TO FORM
 AND LEGAL SUFFICIENCY
[Signature]
 COUNTY ATTORNEY

APPROVED AS TO TERMS AND CONDITIONS
 BY [Signature]
 ISS DIRECTOR

THE TERMS OF THIS SCHEDULE ARE CONFIDENTIAL.
 Quote ID 62781 A, Last Modified 01/29/2005

SCHEDULE A GOVERNED BY
 RECOVERY SERVICES AGREEMENT DATED 09/01/2003
 BETWEEN SUNGARD AVAILABILITY SERVICES LP and PALM BEACH COUNTY
 Page 2 of 21

Hotsite Configuration:
 (Cust Ref: Mainframe)

Quantity	Description
1	IBM PROCESSOR MIPS RANGE 179 - 333 1 configured as follows: 179 IBM MIPS (179 - 330) Declaration Fee: \$12,500 per configuration Daily Usage Fee: \$10,000 per configuration per day
2048	MB OF MEMORY
740	GIGABYTES OF EMC SYMMETRIX DASD
16	IBM 3490E MAGNETIC CARTRIDGE DRIVE ADDRESSES (ESCON ATTACHED)
1	IBM 3900-1 ADVANCED FUNCTION PRINTER
4	IBM 4245 / 4248 IMPACT LINE PRINTER
1	OCE 2140 (COMPATIBLE WITH 3900, 3800, 400, ETC.)
1	IBM 3174 GATEWAY CONTROLLER 1 configured as follows: 1 ETHERNET ADAPTER
1	VISARA ESCON CONTROLLER (SUPPORTS REMOTE WORKSTATIONS)
1	VERILINK CONNECT T-1 CSU/DSU
1	CISCO 7206VXR ROUTER BASE UNIT #1, NPE-300, 128MB MEMORY 1 configured as follows: 1 CISCO PORT ADAPTER:4-PORT DEDICATED TOKEN RING, 4/16MBPS, HDX/FDX, PA-4R-DTR 2 FAST ETHERNET PORT 1 T-1 PORT
1	CISCO 7513 ROUTER BASE UNIT #3, RSP-4, 256MB MAIN MEMORY, 32MB FLASH 1 configured as follows: 2 100MB FAST ETHERNET PORT 1 CHANNEL INTERFACE PROCESSOR - ESCON 2 SERIAL PORT 1 T-1 ATM IMA PORT
3	ANNUAL TEST PERIODS (ADDITIONAL)

Work Group Configuration:
 (Cust Ref: Facility)

Quantity	Description
25	DESKTOP PC W/ CD-RW/DVD DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MOUSE 25 configured as follows: 1 PENTIUM 4 2.53 GHZ PROCESSOR 512 MB RAM 40 GB DISK 1 10/100/1000 ETHERNET NETWORK INTERFACE CARD 1 18" FLAT PANEL MONITOR
50	FURNISHED WORKGROUP POSITION (DESK, CHAIR, VOICE & DATA WIRING)

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	1 JNI FIBER CHANNEL ADAPTER																																							
	Declaration Fee: \$0 per configuration																																							
	Daily Usage Fee: \$1,250 per configuration per day	2																																						
3	ANNUAL TEST PERIODS (ADDITIONAL)	1																																						

Mobile Configuration 6: (Cust Ref: CONMGR1)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;"><u>Quantity</u></th> <th style="text-align: left;"><u>Description</u></th> <th style="width: 10%;"></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>SUN E420R (NO CPU/MEM)</td> <td></td> </tr> </tbody> </table>	<u>Quantity</u>	<u>Description</u>		1	SUN E420R (NO CPU/MEM)	
<u>Quantity</u>	<u>Description</u>						
1	SUN E420R (NO CPU/MEM)						

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Mobile Configuration 6:
 (Cust Ref: CONMGR1)

Quantity	Description	
	1 configured as follows:	
	4 ULTRAPARC 450MHZ CPU	
	4096 MB MEMORY	
	1 10/100MBS ETHERNET ADAPTER	
	1 CD-ROM	
	36 GB DISK	
	1 COLOR MONITOR	
	1 JNI FIBER CHANNEL ADAPTER	
	Declaration Fee: \$0 per configuration	
	Daily Usage Fee: \$1,250 per configuration per day	2
3	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 7:
 (Cust Ref: TIMESERV1)

Quantity	Description	
1	SUN E450 (NO CPU/NO MEMORY)	
	1 configured as follows:	
	2 ULTRAPARC 400MHZ CPU'S	
	2048 MB OF MEMORY	
	72 GB DISK	
	1 10/100MB ETHERNET INTERFACE	
	1 COLOR MONITOR	
	1 DUAL CHANNEL ULTRA SCSI PCI ADAPTER	
	1 JNI FIBER CHANNEL ADAPTER	
	Declaration Fee: \$0 per configuration	
	Daily Usage Fee: \$1,250 per configuration per day	2
3	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 8:
 (Cust Ref: APPSERV5)

Quantity	Description	
1	SUN E450 (NO CPU/NO MEMORY)	
	1 configured as follows:	
	2 ULTRAPARC 400MHZ CPU'S	
	2048 MB OF MEMORY	
	72 GB DISK	
	1 10/100MB ETHERNET INTERFACE	
	1 COLOR MONITOR	
	1 JNI FIBER CHANNEL ADAPTER	
	Declaration Fee: \$0 per configuration	
	Daily Usage Fee: \$1,250 per configuration per day	2
3	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 9:
 (Cust Ref: ISSLEGAT02)

Quantity	Description	
1	SUN E450 (NO CPU/NO MEMORY)	
	1 configured as follows:	
	2 ULTRAPARC 400MHZ CPU'S	
	2048 MB OF MEMORY	
	72 GB DISK	
	1 10/100MB ETHERNET INTERFACE	
	1 COLOR MONITOR	
	1 JNI FIBER CHANNEL ADAPTER	

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Mobile Configuration 9: (Cust Ref: ISSLEGAT02)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;"><u>Quantity</u></th> <th style="text-align: left;"><u>Description</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td style="text-align: center;">3</td> <td>ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </tbody> </table>	<u>Quantity</u>	<u>Description</u>			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2	3	ANNUAL TEST PERIODS (ADDITIONAL)	1																														
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Mobile Configuration 10: (Cust Ref: CONMGR2)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;"><u>Quantity</u></th> <th style="text-align: left;"><u>Description</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td>SUN E450 (NO CPU/MEM)</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 20px;">1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">4 ULTRASPARC 400MHZ CPU'S</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">4096 MB OF MEMORY</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">1 CD-ROM</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">36 GB DISK</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">1 10/100 ETHERNET INTERFACE</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">1 COLOR MONITOR</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">1 JMI FIBER CHANNEL ADAPTER</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">1 DUAL CHANNEL ULTRA SCSI ADAPTER - PCI</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td style="text-align: center;">3</td> <td>ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </tbody> </table>	<u>Quantity</u>	<u>Description</u>		1	SUN E450 (NO CPU/MEM)			1 configured as follows:			4 ULTRASPARC 400MHZ CPU'S			4096 MB OF MEMORY			1 CD-ROM			36 GB DISK			1 10/100 ETHERNET INTERFACE			1 COLOR MONITOR			1 JMI FIBER CHANNEL ADAPTER			1 DUAL CHANNEL ULTRA SCSI ADAPTER - PCI			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2	3	ANNUAL TEST PERIODS (ADDITIONAL)	1
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Mobile Configuration 12: (Cust Ref: WUDAS11 / WUDAS14)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;"><u>Quantity</u></th> <th style="text-align: left;"><u>Description</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td>SUN E450 (NO CPU/MEM)</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 20px;">1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">4 ULTRASPARC 480MHZ CPU</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">4096 MB MEMORY</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">1 CD-ROM</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">36 GB DISK</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">1 10/100MBS ETHERNET ADAPTER</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">1 COLOR MONITOR</td> <td></td> </tr> <tr> <td></td> <td style="padding-left: 40px;">1 JMI FIBER CHANNEL ADAPTER</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td style="text-align: center;">3</td> <td>ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </tbody> </table>	<u>Quantity</u>	<u>Description</u>		1	SUN E450 (NO CPU/MEM)			1 configured as follows:			4 ULTRASPARC 480MHZ CPU			4096 MB MEMORY			1 CD-ROM			36 GB DISK			1 10/100MBS ETHERNET ADAPTER			1 COLOR MONITOR			1 JMI FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2	3	ANNUAL TEST PERIODS (ADDITIONAL)	1			
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Mobile Configuration 13: (Cust Ref: APPSERV7 / DATAWARE3 / WEBSERV1)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;"><u>Quantity</u></th> <th style="text-align: left;"><u>Description</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;">1</td> <td>SUN E4500 (NO CPU/MEM)</td> <td></td> </tr> <tr> <td></td> <td>1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td>8 ULTRASPARC II 400MHZ CPU</td> <td></td> </tr> <tr> <td></td> <td>10240 MB MEMORY</td> <td></td> </tr> <tr> <td></td> <td>1 CD/DVD</td> <td></td> </tr> <tr> <td></td> <td>72 GB DISK</td> <td></td> </tr> <tr> <td></td> <td>1 10/100 MBS ETHERNET ADAPTER</td> <td></td> </tr> <tr> <td></td> <td>1 COLOR MONITOR</td> <td></td> </tr> <tr> <td></td> <td>2 FIBRE CHANNEL INTERFACE</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td style="vertical-align: top;">3</td> <td>ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </tbody> </table>	<u>Quantity</u>	<u>Description</u>		1	SUN E4500 (NO CPU/MEM)			1 configured as follows:			8 ULTRASPARC II 400MHZ CPU			10240 MB MEMORY			1 CD/DVD			72 GB DISK			1 10/100 MBS ETHERNET ADAPTER			1 COLOR MONITOR			2 FIBRE CHANNEL INTERFACE			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2	3	ANNUAL TEST PERIODS (ADDITIONAL)	1
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Mobile Configuration 14: (Cust Ref: APPSERVV9 / ORASERV2)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;"><u>Quantity</u></th> <th style="text-align: left;"><u>Description</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;">1</td> <td>SUN E6500 (NO CPU/MEM)</td> <td></td> </tr> <tr> <td></td> <td>1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td>24 ULTRASPARC II 400MHZ CPU</td> <td></td> </tr> <tr> <td></td> <td>24576 MB MEMORY</td> <td></td> </tr> <tr> <td></td> <td>1 CD-ROM</td> <td></td> </tr> <tr> <td></td> <td>72 GB DISK</td> <td></td> </tr> <tr> <td></td> <td>1 10/100 MBS ETHERNET ADAPTER</td> <td></td> </tr> <tr> <td></td> <td>1 COLOR MONITOR</td> <td></td> </tr> <tr> <td></td> <td>4 FIBRE CHANNEL INTERFACE</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td style="vertical-align: top;">3</td> <td>ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </tbody> </table>	<u>Quantity</u>	<u>Description</u>		1	SUN E6500 (NO CPU/MEM)			1 configured as follows:			24 ULTRASPARC II 400MHZ CPU			24576 MB MEMORY			1 CD-ROM			72 GB DISK			1 10/100 MBS ETHERNET ADAPTER			1 COLOR MONITOR			4 FIBRE CHANNEL INTERFACE			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2	3	ANNUAL TEST PERIODS (ADDITIONAL)	1
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Mobile Configuration 15: (Cust Ref: EOCAPPSV1 / EOCWEBSV1)	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;"><u>Quantity</u></th> <th style="text-align: left;"><u>Description</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td style="vertical-align: top;">1</td> <td>SUNFIRE 6800 (NO CPU/NO MEMORY)</td> <td></td> </tr> <tr> <td></td> <td>1 configured as follows:</td> <td></td> </tr> <tr> <td></td> <td>2 SYSTEM DOMAIN</td> <td></td> </tr> <tr> <td></td> <td>10 ULTRASPARC III 900MHZ CPU</td> <td></td> </tr> <tr> <td></td> <td>32 GIGABYTES MEMORY</td> <td></td> </tr> <tr> <td></td> <td>1 10/100 MBS FAST ETHERNET ADAPTER</td> <td></td> </tr> <tr> <td></td> <td>2 FIBER CHANNEL ADAPTER</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Declaration Fee: \$0 per configuration</td> <td></td> </tr> <tr> <td></td> <td style="text-align: right;">Daily Usage Fee: \$1,250 per configuration per day</td> <td style="text-align: right;">2</td> </tr> <tr> <td></td> <td>1756 GB DISK (RAW 100% USABLE)</td> <td></td> </tr> <tr> <td style="vertical-align: top;">3</td> <td>ANNUAL TEST PERIODS (ADDITIONAL)</td> <td style="text-align: right;">1</td> </tr> </tbody> </table>	<u>Quantity</u>	<u>Description</u>		1	SUNFIRE 6800 (NO CPU/NO MEMORY)			1 configured as follows:			2 SYSTEM DOMAIN			10 ULTRASPARC III 900MHZ CPU			32 GIGABYTES MEMORY			1 10/100 MBS FAST ETHERNET ADAPTER			2 FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2		1756 GB DISK (RAW 100% USABLE)		3	ANNUAL TEST PERIODS (ADDITIONAL)	1			
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Mobile Configuration 16: (Cust Ref: SERVERS (10))	<table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;"><u>Quantity</u></th> <th style="text-align: left;"><u>Description</u></th> <th style="text-align: right;"></th> </tr> </thead> <tbody> </tbody> </table>	<u>Quantity</u>	<u>Description</u>																																					
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Mobile Configuration 16:
 (Cust Ref: SERVERS (10))

Quantity	Description
1	COMPAQ PROLIANT ML530, CD, MONITOR, MOUSE, KB 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 182 GB DISK 1 SMART ARRAY CONTROLLER 1 10/100 ETHERNET NETWORK INTERFACE CARD
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 72 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER

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SCHEDULE A GOVERNED BY
 RECOVERY SERVICES AGREEMENT DATED 09/01/2003
 BETWEEN SUNGARD AVAILABILITY SERVICES LP and PALM BEACH COUNTY
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Mobile Configuration 16:
 (Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
2	FABRIC SWITCH (16 PORT)

Declaration Fee: \$0 per configuration
 Daily Usage Fee: \$1,250 per configuration per day

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Mobile Configuration 16:
 (Cust Ref: SERVERS (10))

Quantity	Description
2	ANNUAL TEST PERIODS (ADDITIONAL)

Mobile Configuration 17:
 (Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 72 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0GHZ PROCESSOR(S) 2048 MB RAM 72 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER

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Mobile Configuration 17:
(Cust Ref: SERVERS (10))

Quantity	Description	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
2	ANNUAL TEST PERIODS (ADDITIONAL)	2 1

Mobile Configuration 18:
(Cust Ref: SERVERS (10))

Quantity	Description	

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Mobile Configuration 18:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 QUAD-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER

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Mobile Configuration 18:
(Cust Ref: SERVERS (10))

Quantity	Description	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 1024 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 24 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 4 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 4 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB FLOPPY DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
	Declaration Fee: \$0 per configuration Daily Usage Fee: \$1,250 per configuration per day	2
2	ANNUAL TEST PERIODS (ADDITIONAL)	4

Mobile Configuration 19:
(Cust Ref: SERVERS (10))

Quantity	Description	
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Mobile Configuration 19:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER

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Mobile Configuration 19:
 (Cust Ref: SERVERS (10))

Quantity	Description	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 24 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 1024 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	
	Declaration Fee: \$0 per configuration Daily Usage Fee: \$1,250 per configuration per day	2
2	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 20:

Quantity	Description
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Mobile Configuration 20:
(Cust Ref: SERVERS (10))

Quantity Description

- | Quantity | Description |
|----------|---|
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |
| 1 | INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
1 configured as follows:
3 PENTIUM III 700 MHZ PROCESSOR(S)
2048 MB RAM
109 GB DISK
1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD
1 RAID CONTROLLER |

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Mobile Configuration 20:
 (Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER

Declaration Fee: \$0 per configuration
 Daily Usage Fee: \$1,250 per configuration per day

2 ANNUAL TEST PERIODS (ADDITIONAL)

Mobile Configuration 21:
 (Cust Ref: SERVERS (10))

Quantity	Description
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Mobile Configuration 21:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER

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Mobile Configuration 21:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 700 MHZ PROCESSOR(S) 1024 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 700 MHZ PROCESSOR(S) 1024 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	STORAGETEK 9710 SILO (588 SLOTS) 1 configured as follows: 10 DLT7000 TAPE DRIVE (35/70GB)

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Mobile Configuration 21: (Cust Ref: SERVERS (10))	Quantity	Description	
		Declaration Fee: \$0 per configuration	
		Daily Usage Fee: \$1,250 per configuration per day	2
	2	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Work Group Configuration: (Cust Ref: People)	Quantity	Description	
	1	MOBILE WORKGROUP AREA, UP TO 100 SEATS	5
		1 configured as follows:	
		50 FURNISHED POSITIONS	
		1 MOBILE INFORMATION PACKET	
		Declaration Fee: \$2,500 per configuration	
		Daily Usage Fee: \$500 per configuration per day	4
		Daily Usage fee \$25 Per PC Starting Day 31	
	50	DESKTOP PC W/ CD-RW/DVD DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MOUSE * NON-TESTABLE *	
		50 configured as follows:	
		1 PENTIUM 4 2.53 GHZ PROCESSOR	
		512 MB RAM	
		40 GB DISK	
		1 10/100/1000 ETHERNET NETWORK INTERFACE CARD	
		1 18" FLAT PANEL MONITOR	

- 1 Subscriber acknowledges that the additional Test Period(s) reflected in each configuration on the Schedule are intended to increase Subscriber's total allotment of annual Test Period(s) set forth on the front page of the Schedule by the total number of additional Test Period(s) set forth in a single configuration, unless otherwise noted.
- 2 Daily Usage Fees during a Disaster will begin on day 31.
- 3 To be provided to Subscriber at the Primary or Alternate Recovery Facility only.
- 4 Daily Usage Fees during a Disaster will begin on day 1.
- 5 Subscriber acknowledges that no more than 32 Mobile Data Centers are available for delivery of the Mobile Resources.

Section C of the Recovery Services Agreement shall be replaced, in its entirety, with the following:

- C. MULTIPLE DISASTER.** Subscriber's rights of immediate and exclusive use of the Recovery Services, as provided in Section A2, shall be subject to the possibility that one or more other Subscribers ("other affected Subscribers") could declare a disaster at the same time as (or before or after) Subscriber and require use of the same Recovery Resources at the same time as Subscriber ("Multiple Disaster"). The following provisions are intended to avoid or minimize contention for Recovery Resources during Multiple Disasters.
1. **PRIORITY RESOURCES AND SHARED RESOURCES.** All Recovery Resources shall be available on a priority use basis ("Priority Resources") except for those designated by SunGard as available on a shared use basis ("Shared Resources"). SunGard's designations of Shared Resources shall be made in its reasonable discretion and shall be subject to change without notice.
 2. **ACCESS AND USE PROCEDURES.** Access to and use of Recovery Resources during disasters shall depend upon whether the Recovery Resources are Priority Resources or Shared Resources and, with respect to Priority Resources, the order in which disasters are declared. SunGard shall maintain records of its receipt of disaster declarations, which shall be the exclusive basis for determining the order in which disasters are declared.
 - (a) Subscriber shall have priority rights of access to and use of applicable Priority Resources that are not then being used by other affected Subscribers who previously declared disasters. Use of such Priority Resources is exclusive for as long as Subscriber is entitled to use them under Section A2.
 - (b) Subscriber and all other affected subscribers shall have equal rights of access to and use of applicable Shared Resources, irrespective of the order in which disasters occur or are declared. Use of Shared Resources may be exclusive at times, but remains subject to the possible need for shared or allocated use with other affected Subscribers.
 - (c) If applicable Priority Resources and applicable Shared Resources are both available, Subscriber may choose which type to use.
 - (d) Subscriber shall cooperate with SunGard and all other affected subscribers as reasonably required under the circumstances, including to coordinate the efficient use of Recovery Resources, to avoid or minimize the need for shared or allocated use of Shared Resources, and to implement any necessary plans for shared or allocated use of Shared Resources.

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(e) If a Multiple Disaster is widespread or extreme, then, notwithstanding the foregoing provisions, SunGard may implement emergency procedures that are necessary, in SunGard's reasonable judgment, to allocate Recovery Resources in order to satisfy the critical needs of affected Subscribers, applicable national security interests and comparable concerns.

3. **MULTIPLE DISASTER PROTECTION.** To lower the probability of a Multiple Disaster, SunGard shall comply with the following terms:

- (a) No other subscriber shall be granted any greater rights of access to or use of the Recovery Resources than are granted to Subscriber under this Agreement.
- (b) No agreement to provide use of any Recovery Resources shall be entered into at a time when the Subscriber location to be serviced is then currently experiencing a disaster.

For Center-Based Recovery Services, SunGard also shall comply with the following:

- (c) To discourage unnecessary disaster declarations, Disaster Declaration Fees, as provided in the Schedules, shall be charged whenever a Subscriber declares a disaster.
- (d) To discourage unnecessary use of the Recovery Resources, Daily Usage Fees, as provided in the Schedules, shall be charged for use of the Recovery Resources other than for tests.

4. **CRISIS MANAGEMENT.** Whenever SunGard learns of an approaching storm or other situation that might cause a Multiple Disaster, SunGard shall monitor the situation and use commercially reasonable efforts to coordinate contingency plans with all potentially affected Subscribers.

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