

**PALM BEACH COUNTY
BOARD of COUNTY COMMISSIONERS**

AGENDA ITEM SUMMARY

Meeting Date: 07/22/08	[X] Consent	[] Regular
	[] Ordinance	[] Public Hearing

Department Submitted by:	Information Systems Services
Submitted for:	Information Systems Services

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: **A)** Schedule 3001242400 v.2.0 to the Recovery Services Agreement with Sungard, Inc., (R2003-1256; R2005-0349), extending the term of the agreement to December 31, 2008 and modifying the equipment schedule; **B)** Addendum to Schedule 3001242400 v.2.0 regarding adjustments to the usage fees for Mobile Workgroup 1; and, **C)** increase of spending authority by \$46,218 for a total contract amount of \$938,248.

Summary: The original Recovery Service Agreement with Sungard, Inc. (R2003-1256) had a term of sixty-one (61) months, ending on September 30, 2008. As determined during an update of the ISS Business Recovery Plan, an extension of three (3) months is necessary to continue the services provided by Sungard, Inc. through the end of hurricane season. Additionally, the schedule of IT equipment covered under this agreement was modified to reflect current needs and capabilities. Countywide (PK)

Background and Justification: On August 19, 2003, the Board approved a contract with Sungard, Inc. for business recovery services (R2003-1256) to assure that Palm Beach County has the ability to recover essential business functionality after a disaster such as a hurricane. Amendment No. 1 was approved on February 15, 2005 (R2005-0349). Schedule 3001242400 v.2.0 is required to extend the contract period and to adjust the covered equipment schedule to reflect current inventory. This agenda item has been preceded by a similar item on July 8, 2008 which corrected past clerical errors to the agenda record.

Attachments:

1. 2 originals of Schedule 3001242400 v.2.0
 2. 2 originals of Addendum to Schedule 3001242400 v.2.0
 3. Copy of Contract R2003-1256, as amended through Amendment No. 1 (R2005 - 0349)
-

Recommended by:		7-10-08
	Department Director	Date

Approved by:	 	7/16/08
	County Administrator	Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact

Fiscal Years	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>
Capital Expenditures	\$0	0	0	0	0
Operating Costs	<u>\$0</u>	<u>\$46,218</u>	<u>\$0</u>	<u>\$0</u>	<u>0</u>
External Revenues	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Program Inc (County)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
In-Kind Match (County)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
NET FISCAL IMPACT	<u>\$0</u>	<u>\$46,218</u>	<u>\$0</u>	<u>\$0</u>	<u>\$ 0</u>

Additional FTE

Positions (Cumulative) 0 0 0 0 0

Is Item Included in Current Budget Yes X No

Budget Acct Number(s): Fund 5020 Dept. 490 Unit 1318 Object 3401

B. Recommended Sources of Funds / Summary of Fiscal Impact

C. Department Fiscal Review:

Robert C. Paul 9/10/08

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Administration Comments:

The contract extension covers five months; however, two months were previously approved and budgeted.

Atwillhite 7-11-08
OFMB ON 7/10/08

for [Signature] 7/14/08
Contract Administration

B. Legal Sufficiency:

Paul F. [Signature] 7/15/08
Assistant County Attorney

C. Other Department Review:

Department Director

Schedule Number 3001242400 v. 2.0
For Recovery Services Governed by
Recovery Services Agreement
Between
SunGard Availability Services LP and PALM BEACH COUNTY

Dated September 1, 2003

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Schedule Reference Name: A

This Schedule, with an effective date of change of August 1, 2008, supersedes and replaces Schedule Number 3001242400 v. 1.0 having a Commencement Date of March 1, 2005 and all Addenda thereto with regard to the Recovery Services. This Schedule has an Agreed Term of 5 months.

SUMMARY OF SERVICES AND FEES

Selected Services	Base Test Periods
Center Based Recovery Services	
Hotsite	7
Work Group Space	1
Mobile Recovery Services	
Mobile Configurations	7
Delivery Methods Primary Recovery Facility Alternate Recovery Facility Mobile Data Center Subscriber Facility	
Mobile Work Group Space	N/A
Monthly Fee	\$15,406

By the signatures of their duly authorized representatives below, SunGard and Subscriber, intending to be legally bound, agree to all of the provisions of this Schedule and ratify the terms of the Agreement.

SUNGARD AVAILABILITY SERVICES LP

PALM BEACH COUNTY

By: James M. Poffel

By: _____

Print Name: James M. Poffel

Print Name: Addie L. Greene

Print Title: Vice President, Sales

Print Title: Chairperson

Date Signed: June 26, 2008

Date Signed: _____

SUNGARD® Keeping People
Availability Services and Information
Connected.™

APPROVED TO TERMS AND CONDITIONS
BY Dave Borden
ISS DIRECTOR

DOC ID: 3001242400 VER.: 2.0
ACCOUNT NUMBER: 27710 QUOTE ID: 5367
PRINTED: JUN. 25, 2008 03:51:42 PM

THE TERMS OF THIS SCHEDULE ARE CONFIDENTIAL

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BILLING SCHEDULE

Invoice From:	Monthly Fee:
08/01/2008	\$15,406

CUSTOMER INFORMATION

SUBSCRIBER LOCATION ADDRESS:	301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401 US BILL SHAVER, bshaver@co.palm-beach.fl.us CLARK CURTIS
NOTIFICATION ADDRESS:	301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401 US BILL SHAVER, bshaver@co.palm-beach.fl.us
BILL TO ADDRESS:	301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401 US CLARK CURTIS

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Qty	HotSite 1 Customer Configuration Ref: Mainframe	Disaster Fees	
		Declaration Fee	Daily Usage
		\$10,000	\$5,000
1	IBM zSeries Processor		
	1 LPAR		
	100 IBM MIPs		
	2,048 MB Memory		
1	IBM 3174 Cluster Controller ([1]Eth, w/ IBM compatible terminals & printer)		
1	Visara Cluster Controller		
1	IBM 4247-002 Line Printer		
1	Oce Pagestream 744 Continuous Form (744 ipm) Duplex (Dual 372 units) Printer		
4	500/1.5TB 3592-E05 TS1120 Tape Addresses		
4	0.8/2.4GB 3490-E Tape/Loader Addresses w/ 7 Slots		
740	GB of Mainframe DASD		
1	Cisco 7206VXR Router		
	128 MB DRAM		
	1 MB FLASH		
	2 10/100 Ethernet Port		
	1 T-1 Port		
	1 T1/PRI Port		
1	Cisco 7513 Router		
	256 MB DRAM		
	32 MB FLASH		
	2 10/100 Ethernet Port		
	1 T1 ATM IMA Port		
	2 V.35 Port		
1	Verilink Connect T-1 CSU/DSU		
	2 V.35 Port		

Qty	Mobile 2 Customer Configuration Ref: AMSPRD1	Disaster Fees	
		Declaration Fee	Daily Usage ⁴
		\$0	\$1,250
1	SunFire E2900 Service Level		
	8 1.35 GHz UltraSPARC-IV CPU (Dual-Core)		
	64 GB Memory		
	292 GB Internal Disk		

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Qty	Mobile 2 (Continued)
1	Fiber Channel Adapter (2-Port)
1	SCSI LVD Adapter (2-Port)
1	DVD-ROM Drive
2	Ethernet 1 Gbps Port
1,752	GB Disk - RAID protected
1	Fabric Switch (16 Port)

Qty	Mobile 3 Customer Configuration Ref: JISPROD	Disaster Fees	
		Declaration Fee	Daily Usage ⁴
		\$0	\$1,250
1	SunFire E2900 Service Level		
	8 1.35 GHz UltraSPARC-IV CPU (Dual-Core)		
	64 GB Memory		
	292 GB Internal Disk		
1	Fiber Channel Adapter (2-Port)		
1	SCSI LVD Adapter (2-Port)		
1	DVD-ROM Drive		
2	Ethernet 1 Gbps Port		
1,752	GB Disk - RAID protected		

Qty	Mobile 4 Customer Configuration Ref: EOCAPPSRV2	Disaster Fees	
		Declaration Fee	Daily Usage ⁴
		\$0	\$1,250
1	SunFire E2900 Service Level		
	4 1.35 GHz UltraSPARC-IV CPU (Dual-Core)		
	32 GB Memory		
	292 GB Internal Disk		
1	Fiber Channel Adapter (2-Port)		
1	SCSI LVD Adapter (2-Port)		
1	DVD-ROM Drive		
2	Ethernet 1 Gbps Port		
1,752	GB Disk - RAID protected		
1	Fabric Switch (16 Port)		

Qty	Mobile 5 Customer Configuration Ref: EOCWEBSV2	Disaster Fees	
		Declaration Fee	Daily Usage ⁴
		\$0	\$1,250
1	SunFire E2900 Service Level		
	4 1.35 GHz UltraSPARC-IV CPU (Dual-Core)		
	32 GB Memory		

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Qty	Mobile 5 (Continued)
	292 GB Internal Disk
1	Fiber Channel Adapter (2-Port)
1	SCSI LVD Adapter (2-Port)
1	DVD-ROM Drive
2	Ethernet 1 Gbps Port
1,536	GB Disk - RAID protected

Qty	Mobile 6 Customer Configuration Ref: APPSERV15	Disaster Fees	
		Declaration Fee	Daily Usage ⁴
		\$0	\$1,250
1	SunFire V880 Service Level		
	4 1.2 GHz UltraSPARC-III CPU		
	32 GB Memory		
	144 GB Internal Disk		
2	Fiber Channel Port		
1	DVD-ROM Drive		
2	Ethernet 10/100/1000 Mbps Port		
750	GB Disk - RAID protected		

Qty	Mobile 12 Customer Configuration Ref: Crystal 1	Disaster Fees	
		Declaration Fee	Daily Usage ⁴
		\$0	\$1,250
1	SunFire V890 Service Level		
	4 1.35 GHz UltraSPARC-IV CPU (Dual-Core)		
	32 GB Memory		
	292 GB Internal Disk		
2	Fiber Channel Port		
1	DVD-ROM Drive		
2	Ethernet 10/100 Mbps Adapter		
1,752	GB Disk - RAID protected		

Qty	Mobile 13 Customer Configuration Ref: Crystal 2	Disaster Fees	
		Declaration Fee	Daily Usage ⁴
		\$0	\$1,250
1	SunFire V890 Service Level		
	4 1.35 GHz UltraSPARC-IV CPU (Dual-Core)		
	32 GB Memory		
	292 GB Internal Disk		
2	Fiber Channel Port		
1	DVD-ROM Drive		

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Qty	Mobile 13 (Continued)
2	Ethernet 1 Gbps Port
1,752	GB Disk - RAID protected

Qty	Mobile 14 Customer Configuration Ref: GIS	Disaster Fees	
		Declaration Fee	Daily Usage ⁴
		\$0	\$1,250
1	SunFire V440 Service Level		
	2 1.2 GHz UltraSPARC-III CPU		
	16 GB Memory		
	288 GB Internal Disk		
2	Fiber Channel Port		
1	DVD-ROM Drive		
2	Ethernet 1 Gbps Port		
1,752	GB Disk - RAID protected		

Qty	Mobile 15 Customer Configuration Ref: Oracle Connection Manager	Disaster Fees	
		Declaration Fee	Daily Usage ⁴
		\$0	\$1,250
1	SunFire V240 Service Level		
	2 1.5 GHz UltraSPARC-III CPU		
	8 GB Memory		
	144 GB Internal Disk		
2	Fiber Channel Port		
1	DVD-ROM Drive		
2	Ethernet 1 Gbps Port		
1,752	GB Disk - RAID protected		

Qty	Mobile 16 Customer Configuration Ref: QID 1	Disaster Fees	
		Declaration Fee	Daily Usage ⁴
		\$0	\$1,250
1	SunFire V240 Service Level		
	2 1.5 GHz UltraSPARC-III CPU		
	8 GB Memory		
	144 GB Internal Disk		
2	Fiber Channel Port		
1	DVD-ROM Drive		
2	Ethernet 1 Gbps Port		
1,752	GB Disk - RAID protected		

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Qty	Mobile Work Group 1 Customer Configuration Ref: People	Disaster Fees	
		Declaration Fee	Daily Usage
		\$2,500	\$1,750
1	Mobile Workgroup Area		
1	Mobile Activation Manual : Excluded, per Customer/Subscriber's request		
50	Furnished Positions		
1	Mobile Voice Telephony Switch		
50	Telephone Headset		3
50	Telephone Set		
2	Digital Trunk Interface with CSU - 24 ports (client supplies carrier service)		
1	Mobile ACD agent		
1	Auto Attendant - Menu Service		
1	Analog Station Ports		
10	Desktop PC w/1.44MB Diskette Drive, Keyboard, Monitor, Mouse		
	1 Pentium 2.53 GHz CPU		
	512 MB Memory		
	40 GB Internal Disk		
	1 CD-ROM Drive		
	1 Ethernet 10/100/1000 Mbps Adapter		

Qty	Network 1	Disaster Fees	
		Declaration Fee	Daily Usage
		\$3,500	\$350
	Center to Center: LAN Bridge		
	1 10 Mbps Ethernet		
	Origination: Lake Mary FL		
	Destination(s): Philadelphia(401) PA		
	Web ReDirect Services		
	1 1.5 Mbps		
	Destination(s): Philadelphia(401) PA		
	Net ReDirect		
	1 DS-1		
	Origination: Miami FL		
	Destination(s): Philadelphia(401) PA		

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Qty	Work Group 1 Customer Configuration Ref: Facility	Disaster Fees	
		Declaration Fee	Daily Usage
		\$2,500	\$500
50	Analog Line for Modem Connectivity		
50	Furnished WorkGroup Position (Desk, Chair, Voice & Data Wiring)		
1	MetroCenter Facility Access		
50	Digital Telephone Set		
50	Desktop PC w/1.44MB Diskette Drive, Keyboard, Monitor, Mouse	1	
	1 Pentium 2.53 GHz CPU	1	
	512 MB Memory	1	
	40 GB Internal Disk	1	
	1 CD-RW/DVD-ROM Drive	1	
	1 Ethernet 10/100/1000 Mbps Adapter	1	
	1 18" Flat Panel Monitor	1	
1	Cisco 7206 Router	2	
	1 MB DRAM	2	
	1 MB FLASH	2	
	2 10Mb Ethernet Port	2	
	1 NPE-100	2	
	2 V.35 Port	2	
1	Adtran TSU ESP T-1 CSU/DSU (Installed at Recovery Center)	2	

**Schedule Number 3001242400 v. 2.0
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Dated September 1, 2003

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FOOTNOTES

1. To be governed by the terms and conditions applicable to Mobile Resources.
2. Not shippable and subject to the terms and conditions of Shared Resources.
4. Daily Usage Fees during a Disaster will begin on day 31.
5. Some item(s) are not available for Testing.
6. If a Declaration Fee of equal or greater value is charged in association with a Center-Based or Mobile Configuration defined on this Schedule, then the Declaration Fee for the applicable Network Services will be deemed included in such fee.

Addendum to Schedule Number 3001242400 v.2.0
For Recovery Services Governed by
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Between
SunGard Availability Services LP and Palm Beach County

Dated September 1, 2003

Page 1 of 1

Schedule Reference Name: A

The Recovery Services Agreement, having the above date, between SunGard Availability Services LP ("SunGard") and the Subscriber named below, ("Agreement"), with regard to the Schedule identified above ("Specified Schedule") is amended effective August 1, 2008, as follows:

Notwithstanding anything to the contrary set forth on the Specified Schedule, during the initial Agreed Term of the Specified Schedule, the Disaster Declaration and Daily Usage Fees for Mobile Work Group 1 shall be as follows:

Declaration Fee: \$2,500 per occurrence
Daily Usage: \$500 per configuration per day beginning day 1; \$25 per PC starting day 31

By the signatures of their duly authorized representatives below, SunGard and Subscriber, intending to be legally bound, agree to all of the provisions of this Addendum and ratify the terms of the Agreement.

SUNGARD AVAILABILITY SERVICES LP
BY: James M. Poffel
PRINT NAME: James M. Poffel
PRINT TITLE: Vice President, Sales
DATE SIGNED: June 26, 2008

SUBSCRIBER: PALM BEACH COUNTY
BY: _____
PRINT NAME: Addie L. Greene
PRINT TITLE: Chairperson
DATE SIGNED: _____

APPROVED AS TO TERMS AND CONDITIONS
BY: Steve Bordon
ISS DIRECTOR

Agenda Item#: 3-U-1

PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERSR-2003-1256
MS/K 6-0
Mc also.

AGENDA ITEM SUMMARY

Meeting Date: 08/19/03	<input checked="" type="checkbox"/> Consent	<input type="checkbox"/> Regular
	<input type="checkbox"/> Ordinance	<input type="checkbox"/> Public Hearing
Department	Submitted By:	Palm Beach County ISS
	Submitted For:	Palm Beach County ISS

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: (A) contract with SunGard, Inc. to provide for the availability of business recovery equipment and services for the County's enterprise servers, at a cost not-to-exceed of \$694,008 for the five-year period ending August 31, 2008, payable monthly and renewable annually; (B) SunGard Recovery Fast Track Service to provide readiness services prior to the first off-site recovery test, and PreCovery software to facilitate the design and maintenance of a Disaster Recovery Plan, including one-year maintenance and support, at a one-time cost of \$28,500 payable in 60 monthly installments; and, (C) services to assist ISS in establishing a Business Recovery Plan based on the Business Recovery Services for a one-time cost of \$40,000.

Summary: The County's dependency on information technology hardware and software has grown at a rapid pace in the past ten years. Previously, the County relied solely on one mainframe computer (server). Today's technology requires the use of a significant number of servers. ISS' current IBM Business Recovery Plan for off-site recovery covers only the mainframe and one annual off-site recovery test, at a cost of \$94,338 annually. The contract with SunGard will replace the IBM contract, will provide off-site recovery equipment and facilities for the County's mission-critical servers including the mainframe and two off-site recovery tests, and provide turn-key work space for post-disaster employee interface to those servers using mobile data centers, for an initial annual cost of \$124,980. This represents a much higher level of support for the County's business recovery than is currently in place. In addition, SunGard will work with County staff to create a business recovery plan which is supported by the Business Recovery Services being contracted. As with the IBM contract, additional costs will be incurred should a Disaster be officially declared such that SunGard equipment and facilities would be utilized. (Countywide) (PK)

Background and Justification: In recent years, Palm Beach County Information Systems Services has transitioned from a mainframe-centric operation to a combination of multiple operating platforms. The mainframe operation continues to support many business critical applications, but other business operations have migrated to autonomous client-server, web based, or other open systems platforms. A disaster recovery plan exists for the mainframe, and is tested annually by ISS staff. However, the nature of open systems makes developing a disaster recovery plan far more difficult than that of the mainframe operation.

The SunGard recommendation includes assistance in disaster recovery planning development and testing, a comprehensive equipment schedule that can be mobilized locally if necessary, and self-contained mobile recovery units that ISS support staff can occupy in the event the Governmental Center, or other vital locations, are inaccessible. The deployment of mobile recovery units will also help mitigate the inability of staff to travel far from their homes to support any post-disaster operational effort.

Attachments

- 1) Recovery Services Agreement with Addendum and Schedule A
- 2) Addendum for SunGard Global Network Services with Addendum and Attachment
- 3) Master Software License Agreement with Amendment
- 4) Planning Solutions Addendum
- 5) Business Continuity Planning Proposal and SOW Fast Track Recovery Service

Recommended by:

Steven Bordelon

8-13-03

Department Director

Date

Approved by:

Vicente Bonaventura for B/C

8/18/03

County Administrator

Date

R2003 1256

RECOVERY SERVICES AGREEMENT

BETWEEN

SUNGARD RECOVERY SERVICES LP
a Pennsylvania limited partnership
("SunGard")

AND

Palm Beach County

a Florida corporation
("Subscriber")

DATED

September 1 2003

By the signatures of their duly authorized representatives below, SunGard and Subscriber, intending to be legally bound, agree to all of the provisions of this Agreement.

Palm Beach County

SUNGARD RECOVERY SERVICES LP

By: William H. Baron

Print: WILLIAM H. BARON
SR. VICE PRESIDENT

Print Title: _____

Date Signed: 8/11/03

SUBSCRIBER:

By: [Signature]Print Name: Karen T. Marcus, Chair

Print Title: _____

Date Signed: AUG 19 2003

APPROVED AS TO TERMS AND CONDITIONS

BY Steve Sordelon

ISS DIRECTOR

A. RECOVERY SERVICES. Each Schedule to this Agreement specifies a Subscriber location ("Location"), the recovery services to be provided by SunGard to Subscriber for that Location ("Recovery Services"), the fees to be paid by Subscriber to SunGard for those services, and any other applicable terms. Each Schedule may be signed by Subscriber or any of its subsidiaries or affiliates, and such signer shall be deemed to be "Subscriber" for purposes of that Schedule, provided that the original Subscriber named above shall be jointly and severally liable with such subsidiaries and affiliates for the performance of all obligations under such Schedule. Each Schedule represents a separate contract that incorporates and is approved by the terms of this Agreement.

1. DISASTER. A "Disaster" is any unplanned event or condition that renders Subscriber unable to use a Location for its intended computer processing and related purposes. By signing a Schedule or any Addendum to a Schedule, Subscriber warrants that the Location specified in that Schedule is not at that time experiencing a Disaster. Subscriber may declare a Disaster by having one of its designated representatives give notice to

SunGard stating that a Disaster occurred, identifying the affected Location, and specifying which Recovery Services Subscriber believes will be required. SunGard will then follow Subscriber's reasonable declaration procedures as provided to SunGard in the Disaster Declaration Authority form.

APPROVED AS TO FORM
AND LEGAL SUFFICIENCY
COUNTY ATTORNEY

10. **HOTLINE.** SunGard shall maintain a toll-free customer support telephone service, on a 24-hour-a-day, 7-day-a-week basis, which Subscriber may use as needed.
11. **USER'S GUIDES.** Subscriber shall receive SunGard's current User's Guides for the Recovery Services and all applicable updates and revisions, as and when issued.
12. **ACTIVATION MANUAL.** If contracted for in a configuration under the applicable Schedule, SunGard will provide Subscriber with an Activation Manual ("Manual") in the event Subscriber contracts for i) more than 100 Mobile WorkGroup positions in a Mobile WorkGroup Configuration, or ii) a number of Mobile

Configurations such that at least three (3) Mobile Data Centers would be dispatched by SunGard if Subscriber elects a "Mobile Data Center" delivery option for the applicable Schedule. This Manual will serve as a guideline for Subscriber's use of the Mobile Data Centers and contains placement recommendations, vendor contact information, electrical and communication requirements. Completion of the Manual will be within 120 days of Subscriber's execution of the applicable Schedule, subject to Subscriber's reasonable cooperation and the availability of key Subscriber personnel. SunGard shall have no responsibility for completion of such Manual if not contracted for under the applicable Schedule or in the event SunGard does not receive reasonable cooperation from and access to key Subscriber personnel in order to complete such Manual.

B. MAINTENANCE AND USE OF RECOVERY RESOURCES. The terms of this Section B are intended to ensure that the facilities and equipment used by SunGard to provide the Recovery Services ("Recovery Resources") are properly maintained and used, and to protect the respective interests of the parties in using the Recovery Resources.

1. **MAINTENANCE.** SunGard shall maintain vendor-specified proper operating environments at its facilities and in its vehicles used to provide the Recovery Services. SunGard shall adhere to vendor-recommended procedures and policies for proper maintenance of the Recovery Resources, including necessary remedial maintenance and regularly scheduled preventive maintenance. SunGard warrants to Subscriber that the Recovery Resources shall be maintained in a state of readiness at all times, consistent with SunGard's obligations under this Agreement.
2. **SIGNIFICANT CHANGES.** SunGard may change the Recovery Resources and shall give written notice to Subscriber at least 60 days before making any significant change that might substantially and adversely impact Subscriber. Subscriber shall then have an adequate and reasonable number of free additional Test Periods to Test the affected Recovery Services. If, in Subscriber's reasonable judgment, any such change substantially and adversely impacts Subscriber to the extent that Subscriber cannot use the affected Recovery Services, then Subscriber may terminate the affected Recovery Services by giving written notice to SunGard within ten days after Subscriber first uses the affected Recovery Services for either a Disaster or Test.
3. **AUDITS.** At any time except when the Recovery Resources are being used during a disaster or a confidential test, Subscriber may, at its expense, audit the Recovery Resources to verify SunGard's compliance with this Agreement. SunGard also shall permit any regulatory authority having jurisdiction over Subscriber to inspect the Recovery Resources. SunGard shall, at its expense, have the Recovery Resources annually reviewed by an independent third-party auditor, whose reports shall be furnished to Subscriber upon request.
4. **STANDARD PROCEDURES.** SunGard shall maintain reasonable and uniform policies regarding security, safety, scheduling, operations and other procedures for accessing and using the Recovery Resources during disasters and tests. These policies may appear in SunGard's User's Guides and in other written documents provided by SunGard to its subscribers from time to time. Both SunGard and Subscriber shall comply with these policies in all material respects and shall use all Recovery Resources in accordance with manufacturer specifications.

Policies for tests include advance scheduling and cancellation requirements. Any Test Period(s) cancelled by Subscriber less than 45 days before the scheduled date will be applied against Subscriber's annual allotment of Test Periods unless SunGard is able to reschedule the cancelled Test Period(s) with another subscriber.

C. MULTIPLE DISASTER. Subscriber's rights of immediate and exclusive use of the Recovery Services, as provided in Section A2, shall be subject to the possibility that one or more other subscribers ("other affected subscribers") could declare a disaster at the same time as (or before or after) Subscriber and require use of the same Recovery Resources at the same time as Subscriber ("Multiple Disaster"). The following provisions are intended to avoid or minimize contention for Recovery Resources during Multiple Disasters.

1. **PRIORITY RESOURCES AND SHARED RESOURCES.** All Recovery Resources shall be available on a priority use basis ("Priority Resources") except for those designated by SunGard as available on a shared use basis ("Shared Resources"). SunGard's designations of Shared-Resources shall be made in its reasonable discretion and shall be subject to change without notice.
2. **ACCESS AND USE PROCEDURES.** Access to and use of Recovery Resources during disasters shall depend upon whether the Recovery Resources are Priority Resources or Shared Resources and, with respect to Priority Resources, the order in which disasters are declared. SunGard shall maintain records of its receipt of disaster declarations, which shall be the exclusive basis for determining the order in which disasters are declared.
 - (a) Subscriber shall have priority rights of access to and use of applicable Priority Resources that are not then being used by other affected subscribers who previously declared disasters. Use of such Priority Resources is exclusive for as long as Subscriber is entitled to use them under Section A2.
 - (b) Subscriber and all other affected subscribers shall have equal rights of access to and use of applicable Shared Resources, irrespective of the order in which disasters occur or are declared. Use of Shared Resources may be exclusive at times, but remains subject to the possible need for shared or allocated use with other affected subscribers. In an effort to avoid the need for shared or allocated use of any Shared Resources, SunGard shall, to the fullest extent possible under the circumstances, take full advantage of, and provide access to, all of its other available Shared Resources.
 - (c) If applicable Priority Resources and applicable Shared Resources are both available, Subscriber may choose which type to use.
 - (d) Subscriber shall cooperate with SunGard and all other affected subscribers as reasonably required under the circumstances, including to coordinate the efficient use of Recovery Resources, to avoid or minimize the need for

shared or allocated use of Shared Resources, and to implement any necessary plans for shared or allocated use of Shared Resources.

- (e) If a Multiple Disaster is widespread or extreme, then, notwithstanding the foregoing provisions, SunGard may implement emergency procedures that are necessary, in SunGard's reasonable judgment, to allocate Recovery Resources in order to address applicable national interests and comparable concerns.

3. **MULTIPLE DISASTER PROTECTION.** To lower the probability of a Multiple Disaster, SunGard shall comply with the following terms:

- (a) No other subscriber shall be granted any greater rights of access to or use of the Recovery Resources than are granted to Subscriber under this Agreement.

- (b) No agreement to provide use of any Recovery Resources shall be entered into at a time when the subscriber location to be serviced is then currently experiencing a disaster.

For Center-Based Recovery Services, SunGard also shall comply with the following:

- (c) To discourage unnecessary disaster declarations, Disaster Declaration Fees, as provided in the Schedules, shall be charged whenever a subscriber declares a disaster.
- (d) To discourage unnecessary use of the Recovery Resources, Daily Usage Fees, as provided in the Schedules, shall be charged for use of the Recovery Resources other than for tests.

4. **CRISIS MANAGEMENT.** Whenever SunGard learns of an approaching storm or other situation that might cause a Multiple Disaster, SunGard shall monitor the situation and use commercially reasonable efforts to coordinate contingency plans with all potentially affected subscribers.

**ADDENDUM TO
RECOVERY SERVICES AGREEMENT DATED SEPTEMBER 1, 2003**

Page 1 of 4

The Recovery Services Agreement, having the above date, between SunGard Recovery Services LP ("SunGard") and the Subscriber named below, ("Agreement") is amended effective September 1, 2003, as follows:

1. Section D2, Fees and Expenses is amended by replacing the words "30 days" with "forty-five (45) days" in the third sentence of the section.

2. Section D2, Fees and Expenses is amended by replacing the last sentence of the section with the following:

"Beginning one year after the Commencement Date of a Schedule, SunGard may increase all fees chargeable under that Schedule, subject to the annual percentage limitation stated in the next sentence, by giving at least 90 days advance written notice to Subscriber. The rate of increase during any contract year shall not exceed the sum of (a) the annual rate of increase in the United States Consumer Price Index--All Cities (or a comparable replacement index) during the then most currently available 12-month period, plus (b) 2%, provided that such increase shall in no event exceed 5%."

3. Section D3, Confidentiality is amended by adding the following to the end of the section:

"SunGard recognizes that Subscriber, and therefore this Agreement, is subject to the terms and provisions of Chapter 119 of the Florida Statutes. Any footnotes set forth in the Agreement, any Schedule(s), or any addenda regarding confidentiality are hereby deleted."

4. Section D4, Liability and Indemnification is amended by deleting the second and fourth sentences of the section.

5. Section D10, Construction is amended by replacing the word "PENNSYLVANIA" with the word "FLORIDA" in the first sentence of the section.

6. Section D10, Construction is further amended by replacing the second sentence of the section with the following:

"Jurisdiction or venue of any action between the parties shall be Palm Beach County, Florida."

7. LOSS OF GOVERNMENT FUNDING. If Subscriber is dependent upon government funding for payment of the Monthly Fees, and funds for future Monthly Fees are not appropriated or authorized by the applicable governing body, then Subscriber may cancel the affected Schedule, without penalty, effective at the end of the then current fiscal year, by giving written notice of cancellation to SunGard at least sixty (60) days before the end of such fiscal year. Subscriber's cancellation notice shall include a written representation that the necessary government funds have not been appropriated or authorized.

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**ADDENDUM TO
RECOVERY SERVICES AGREEMENT DATED SEPTEMBER 1, 2003**

Page 3 of 4

15. **INSURANCE.** Upon execution of this Agreement, SunGard will provide evidence of the following minimum amounts of insurance coverage to Palm Beach County Purchasing Department, 50 South Military Trail, Suite 110, West Palm Beach, FL 33415, Attention: Contracts Section.

SunGard shall, at its sole expense, maintain in full force and effect, at all times during the life of this Agreement, insurance coverages and limits (including endorsements) as described herein. Failure to maintain the required insurance will be considered default of the Agreement. The requirements contained herein, as well as Subscriber's review or acceptance of insurance maintained by SunGard, are not intended to and shall not in any manner limit or qualify the liabilities and obligations assumed by SunGard under this Agreement.

- A. **Commercial General Liability:** SunGard shall maintain Commercial General Liability at a limit of liability not less than \$500,000 Each Occurrence. Coverage shall not contain any endorsement(s) excluding Contractual Liability or Cross Liability.
- B. **Business Auto Liability:** SunGard shall maintain Business Auto Liability at a limit of liability not less than \$500,000 Each Occurrence for all owned, non-owned, and hired automobiles. In the event SunGard owns no automobiles, the Business Auto Liability requirement shall be amended allowing SunGard to maintain only Hired & Non-Owned Auto Liability. This amended requirement may be satisfied by way of endorsement to the Commercial General Liability, or separate Business Auto coverage form.
- C. **Workers' Compensation Insurance & Employer's Liability:** SunGard shall maintain Workers' Compensation & Employer's Liability in accordance with Florida Statute Chapter 440.
- E. **Certificate(s) of Insurance:** Within thirty (30) days of Subscriber's written request to do so, SunGard shall deliver to Subscriber Certificate(s) of Insurance evidencing that all types and amounts of insurance coverages required by this Agreement have been obtained and are in full force and effect. SunGard shall deliver to Subscriber, upon Subscriber's request, certificates of insurance, which certificates shall provide that such insurance shall not be terminated, expire or materially changed without thirty (30) days written notice to Subscriber. In the event such insurance is terminated, expires or materially changed, then Subscriber may terminate this Agreement, as its sole remedy and without financial or other penalty, by providing SunGard with written notice.
- F. **Umbrella or Excess Liability:** If necessary, SunGard may satisfy the minimum limits required above for either Commercial General Liability, Business Auto Liability, and Employer's Liability coverage under Umbrella or Excess Liability. The Umbrella or Excess Liability shall have an Aggregate limit not less than the highest "Each Occurrence" limit for either Commercial General Liability, Business Auto Liability, or Employer's Liability.

16. **CONFLICT.** In the event of a conflict between the terms and conditions of any amendment to a document and the terms and conditions of that document itself, the terms and conditions of the amendment shall govern.

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SCHEDULE A GOVERNED BY
RECOVERY SERVICES AGREEMENT DATED 09/01/2003
BETWEEN SUNGARD RECOVERY SERVICES LP and PALM BEACH COUNTY
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Selected Services:	Included Yes/No	Test Periods	Disaster Fees (only during a Disaster)	
			Declaration	Daily Usage
(a) Center-Based Recovery Services:			See Config.	
(i) Hotsite:	Yes	Four (4)		See Config.
(ii) Coldsite:	No	N/A		\$0
(iii) Office Space:	No	N/A		
(iv) Work Group Space:	Yes	One (1)	\$2,500	\$500
(v) MegaVoice (sm):	No	N/A	\$0	\$0
(b) Mobile Recovery Services:				
(i) Replacement Recovery System:	Yes	Four (4)	See Config.	See Config.
Delivery Method(s) Selected:	Primary Recovery Facility/Alternate Recovery Facility/Mobile Data Center/Subscriber Facility			
(ii) Computer Space:	No	N/A	\$0	\$0
Delivery Method(s) Selected:	N/A			
(iii) Supplemental Office Space:	No	N/A		
(iv) Mobile Work Group Space:	Yes	N/A	See Config.	See Config.
(v) Quick Ship Equipment:	No	N/A	\$0	\$0
(c) Network Services:	No	N/A	\$0	\$0

Agreed Term: 61 month(s) Commencement Date: 09/01/2003

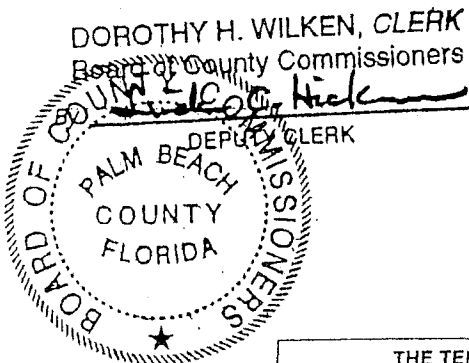
Monthly Fee: Effective 09/01/2003 \$3,890

Monthly Fee: Effective 10/01/2003 \$10,890

Subscriber's Location: 301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401
Send Subscriber Notices to: 301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401
ATTN: BILL SHAVER
Send Subscriber Invoices to: 301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401
ATTN: BILL SHAVER

By the signatures of their duly authorized representatives below, SunGard and Subscriber, intending to be legally bound, agree to all of the provisions of this Schedule and ratify the terms of the Recovery Services Agreement.

SUNGARD RECOVERY SERVICES LP	SUBSCRIBER: PALM BEACH COUNTY
BY: <u>William H. Baron</u>	BY: <u>Karen T. Marcus, Chair</u>
PRINT NAME: WILLIAM H. BARON	PRINT NAME: Karen T. Marcus, Chair
PRINT TITLE: SR. VICE PRESIDENT	PRINT TITLE:
DATE SIGNED: 8/11/03	DATE SIGNED: AUG 19 2003



APPROVED AS TO TERMS AND CONDITIONS
BY: Steve Bordenon
ISS DIRECTOR

R2003 1256

APPROVED AS TO FORM
AND LEGAL SUFFICIENCY
Paul F. [Signature]
COUNTY ATTORNEY

SCHEDULE A GOVERNED BY
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BETWEEN SUNGARD RECOVERY SERVICES LP and PALM BEACH COUNTY
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Work Group Configuration:
(Cust Ref: Facility)

Quantity	Description
1	CISCO 7206 ROUTER BASE UNIT #1
	1 configured as follows:
	2 ETHERNET PORT - 10MB
	2 SERIAL PORT

Mobile Configuration 2:
(Cust Ref: NETMAN1)

Quantity	Description
1	SUN ULTRA 80 MOD 1450 (1X450MHZ, 1024MB)
	1 configured as follows:
	1 ADDITIONAL 450MHZ CPU'S (MAX 3)
	1024 MB MEMORY
	1 CD-ROM
	36 GB INTERNAL DISK
	1 10/100 ETHERNET ADAPTER
	1 COLOR MONITOR
	Declaration Fee: \$0 per configuration
	Daily Usage Fee: \$1,250 per configuration per day
2	ANNUAL REMOTE TEST (RTOC OR METROCENTER)
1	MOBILE ACTIVATION MANUAL
	1 configured as follows:
	1 INCLUDED

Mobile Configuration 3:
(Cust Ref: APPV6)

Quantity	Description
1	SUN E220R (NO CPU/MEM)
	1 configured as follows:
	2 ULTRASPARC 450MHZ CPU
	2048 MB MEMORY
	1 CD-ROM
	36 GB DISK
	1 10/100MBS ETHERNET ADAPTER
	1 COLOR MONITOR
	1 JNI FIBER CHANNEL ADAPTER
	Declaration Fee: \$0 per configuration
	Daily Usage Fee: \$1,250 per configuration per day
2	ANNUAL TEST PERIODS (ADDITIONAL)
1	

Mobile Configuration 4:
(Cust Ref: JURYV1)

Quantity	Description
1	SUN E220R (NO CPU/MEM)
	1 configured as follows:
	2 ULTRASPARC 450MHZ CPU
	2048 MB MEMORY
	1 CD-ROM
	36 GB DISK
	1 10/100MBS ETHERNET ADAPTER
	1 COLOR MONITOR
	1 JNI FIBER CHANNEL ADAPTER
	Declaration Fee: \$0 per configuration
	Daily Usage Fee: \$1,250 per configuration per day
2	

Wm Initials
SunGard Subscriber

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Mobile Configuration 8: (Cust Ref: TIMESERV1)	<table><tr><th>Quantity</th><th>Description</th><th></th></tr><tr><td></td><td>1 configured as follows:</td><td></td></tr><tr><td></td><td>2 ULTRASPARC 400MHZ CPU'S</td><td></td></tr><tr><td></td><td>2048 MB OF MEMORY</td><td></td></tr><tr><td></td><td>72 GB DISK</td><td></td></tr><tr><td></td><td>1 10/100MB ETHERNET INTERFACE</td><td></td></tr><tr><td></td><td>1 COLOR MONITOR</td><td></td></tr><tr><td></td><td>1 DUAL CHANNEL ULTRA SCSI PCI ADAPTER</td><td></td></tr><tr><td></td><td>1 JNI FIBER CHANNEL ADAPTER</td><td></td></tr><tr><td></td><td>Declaration Fee: \$0 per configuration</td><td></td></tr><tr><td></td><td>Daily Usage Fee: \$1,250 per configuration per day</td><td>2</td></tr><tr><td></td><td>2 ANNUAL TEST PERIODS (ADDITIONAL)</td><td>1</td></tr></table>	Quantity	Description			1 configured as follows:			2 ULTRASPARC 400MHZ CPU'S			2048 MB OF MEMORY			72 GB DISK			1 10/100MB ETHERNET INTERFACE			1 COLOR MONITOR			1 DUAL CHANNEL ULTRA SCSI PCI ADAPTER			1 JNI FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2		2 ANNUAL TEST PERIODS (ADDITIONAL)	1
Quantity	Description																																				
	1 configured as follows:																																				
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	2 ANNUAL TEST PERIODS (ADDITIONAL)	1																																			
Mobile Configuration 9: (Cust Ref: APPSERV5)	<table><tr><th>Quantity</th><th>Description</th><th></th></tr><tr><td>1</td><td>SUN E450 (NO CPU/NO MEMORY)</td><td></td></tr><tr><td></td><td>1 configured as follows:</td><td></td></tr><tr><td></td><td>2 ULTRASPARC 400MHZ CPU'S</td><td></td></tr><tr><td></td><td>2048 MB OF MEMORY</td><td></td></tr><tr><td></td><td>72 GB DISK</td><td></td></tr><tr><td></td><td>1 10/100MB ETHERNET INTERFACE</td><td></td></tr><tr><td></td><td>1 COLOR MONITOR</td><td></td></tr><tr><td></td><td>1 JNI FIBER CHANNEL ADAPTER</td><td></td></tr><tr><td></td><td>Declaration Fee: \$0 per configuration</td><td></td></tr><tr><td></td><td>Daily Usage Fee: \$1,250 per configuration per day</td><td>2</td></tr><tr><td></td><td>2 ANNUAL TEST PERIODS (ADDITIONAL)</td><td>1</td></tr></table>	Quantity	Description		1	SUN E450 (NO CPU/NO MEMORY)			1 configured as follows:			2 ULTRASPARC 400MHZ CPU'S			2048 MB OF MEMORY			72 GB DISK			1 10/100MB ETHERNET INTERFACE			1 COLOR MONITOR			1 JNI FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2		2 ANNUAL TEST PERIODS (ADDITIONAL)	1
Quantity	Description																																				
1	SUN E450 (NO CPU/NO MEMORY)																																				
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	Daily Usage Fee: \$1,250 per configuration per day	2																																			
	2 ANNUAL TEST PERIODS (ADDITIONAL)	1																																			
Mobile Configuration 10: (Cust Ref: ISSLEGAT02)	<table><tr><th>Quantity</th><th>Description</th><th></th></tr><tr><td>1</td><td>SUN E450 (NO CPU/NO MEMORY)</td><td></td></tr><tr><td></td><td>1 configured as follows:</td><td></td></tr><tr><td></td><td>2 ULTRASPARC 400MHZ CPU'S</td><td></td></tr><tr><td></td><td>2048 MB OF MEMORY</td><td></td></tr><tr><td></td><td>72 GB DISK</td><td></td></tr><tr><td></td><td>1 10/100MB ETHERNET INTERFACE</td><td></td></tr><tr><td></td><td>1 COLOR MONITOR</td><td></td></tr><tr><td></td><td>1 JNI FIBER CHANNEL ADAPTER</td><td></td></tr><tr><td></td><td>Declaration Fee: \$0 per configuration</td><td></td></tr><tr><td></td><td>Daily Usage Fee: \$1,250 per configuration per day</td><td>2</td></tr><tr><td></td><td>2 ANNUAL TEST PERIODS (ADDITIONAL)</td><td>1</td></tr></table>	Quantity	Description		1	SUN E450 (NO CPU/NO MEMORY)			1 configured as follows:			2 ULTRASPARC 400MHZ CPU'S			2048 MB OF MEMORY			72 GB DISK			1 10/100MB ETHERNET INTERFACE			1 COLOR MONITOR			1 JNI FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2		2 ANNUAL TEST PERIODS (ADDITIONAL)	1
Quantity	Description																																				
1	SUN E450 (NO CPU/NO MEMORY)																																				
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	Declaration Fee: \$0 per configuration																																				
	Daily Usage Fee: \$1,250 per configuration per day	2																																			
	2 ANNUAL TEST PERIODS (ADDITIONAL)	1																																			
Mobile Configuration 11: (Cust Ref: CONMGR2)	<table><tr><th>Quantity</th><th>Description</th><th></th></tr><tr><td>1</td><td>SUN E450 (NO CPU/MEM)</td><td></td></tr></table>	Quantity	Description		1	SUN E450 (NO CPU/MEM)																															
Quantity	Description																																				
1	SUN E450 (NO CPU/MEM)																																				


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Mobile Configuration 14: (Cust Ref: APPSERV7 / DATAWARE3 / WEBSERV1)	Quantity	Description	
	1	configured as follows:	
		8 ULTRASPARC II 400MHZ CPU	
		10240 MB MEMORY	
		1 CD/DVD	
		72 GB DISK	
		1 10/100 MBS ETHERNET ADAPTER	
		1 COLOR MONITOR	
		2 FIBRE CHANNEL INTERFACE	
		Declaration Fee: \$0 per configuration	
		Daily Usage Fee: \$1,250 per configuration per day	2
	2	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 15: (Cust Ref: APPSERVV9 / ORASERV2)	Quantity	Description	
	1	SUN E6500 (NO CPU/MEM)	
		1 configured as follows:	
		24 ULTRASPARC II 400MHZ CPU	
		24576 MB MEMORY	
		1 CD-ROM	
		72 GB DISK	
		1 10/100 MBS ETHERNET ADAPTER	
		1 COLOR MONITOR	
		4 FIBRE CHANNEL INTERFACE	
		Declaration Fee: \$0 per configuration	
		Daily Usage Fee: \$1,250 per configuration per day	2
	2	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 16: (Cust Ref: EOCAPPSV1 / EOCWEBSV1)	Quantity	Description	
	1	SUNFIRE 6800 (NO CPU/NO MEMORY)	
		1 configured as follows:	
		2 SYSTEM DOMAIN	
		10 ULTRASPARC III 900MHZ CPU	
		32 GIGABYTES MEMORY	
		2 D240 MEDIA TRAY WITH DVD/CD, DDS4 TAPE DRIVE, 2X18GB DISK DRIVES	
		1 10/100 MBS FAST ETHERNET ADAPTER	
		2 FIBER CHANNEL ADAPTER	
		Declaration Fee: \$0 per configuration	
		Daily Usage Fee: \$1,250 per configuration per day	2
	1756	GB DISK (RAW 100% USABLE)	
	2	ANNUAL TEST PERIODS (ADDITIONAL)	1

Mobile Configuration 17: (Cust Ref: CIVIS-PROD)	Quantity	Description	
	1	RS/6000 M80 SYSTEM UNIT (NO CPU, NO MEMORY)	
		1 configured as follows:	
		1 RS64III 500MHZ CPU	
		1 MB OF MEMORY	
		Declaration Fee: \$0 per configuration	
		Daily Usage Fee: \$1,250 per configuration per day	2

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
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Mobile Configuration 18:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
2	FABRIC SWITCH (16 PORT)

Declaration Fee: \$0 per configuration
Daily Usage Fee: \$1,250 per configuration per day

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Mobile Configuration 19:
(Cust Ref: SERVERS (10))

Quantity	Description	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE	
	1 configured as follows:	
	2 PENTIUM III 1.0 GHZ PROCESSOR(S)	
	2048 MB RAM	
	109 GB DISK	
	1 10/100 ETHERNET NETWORK INTERFACE CARD	
	1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE	
	1 configured as follows:	
	2 PENTIUM III 1.0 GHZ PROCESSOR(S)	
	2048 MB RAM	
	109 GB DISK	
	1 10/100 ETHERNET NETWORK INTERFACE CARD	
	1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE	
	1 configured as follows:	
	2 PENTIUM III 1.0 GHZ PROCESSOR(S)	
	2048 MB RAM	
	109 GB DISK	
	1 10/100 ETHERNET NETWORK INTERFACE CARD	
	1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE	
	1 configured as follows:	
	2 PENTIUM III 1.0 GHZ PROCESSOR(S)	
	2048 MB RAM	
	109 GB DISK	
	1 10/100 ETHERNET NETWORK INTERFACE CARD	
	1 RAID CONTROLLER	
1	INTEL-BASED SERVER W/CD-ROM, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE	
	1 configured as follows:	
	2 PENTIUM III 1.0 GHZ PROCESSOR(S)	
	2048 MB RAM	
	109 GB DISK	
	1 10/100 ETHERNET NETWORK INTERFACE CARD	
	1 RAID CONTROLLER	
2	ANNUAL TEST PERIODS (ADDITIONAL)	1

Declaration Fee: \$0 per configuration
Daily Usage Fee: \$1,250 per configuration per day

Mobile Configuration 20:
(Cust Ref: SERVERS (10))

Quantity	Description	
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Initials 
Sungard Subscriber

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Mobile Configuration 20:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 1024 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 24 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 4 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 4 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB FLOPPY DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.0 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
Declaration Fee: \$0 per configuration Daily Usage Fee: \$1,250 per configuration per day	
2	ANNUAL TEST PERIODS (ADDITIONAL)

Mobile Configuration 21:
(Cust Ref: SERVERS (10))

Quantity	Description
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Sungard Subscriber

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Quote ID 39805 A, Last Modified 08/11/2003

SCHEDULE A GOVERNED BY
RECOVERY SERVICES AGREEMENT DATED 09/01/2003
BETWEEN SUNGARD RECOVERY SERVICES LP and PALM BEACH COUNTY
Page 15 of 20

Mobile Configuration 21:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45-GB-DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 24 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 1024 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER


Declaration Fee: \$0 per configuration
Daily Usage Fee: \$1,250 per configuration per day

2 ANNUAL TEST PERIODS (ADDITIONAL)

2
1

Mobile Configuration 22:

Quantity	Description
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Initials 
Sungard Subscriber

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Mobile Configuration 22:
(Cust Ref: SERVERS (10))


Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER

Declaration Fee: \$0 per configuration
Daily Usage Fee: \$1,250 per configuration per day

2 ANNUAL TEST PERIODS (ADDITIONAL)

Mobile Configuration 23:
(Cust Ref: SERVERS (10))

Quantity	Description
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Initials 
SunGard Subscriber


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BETWEEN SUNGARD RECOVERY SERVICES LP and PALM BEACH COUNTY
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Mobile Configuration 23:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048-MB-RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 700 MHZ PROCESSOR(S) 1024 MB RAM 45 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	STORAGETEK 9710 SILO (588 SLOTS) 1 configured as follows: 10 DLT7000 TAPE DRIVE (35/70GB)

3

Initials 
SunGard Subscriber

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Agenda Item #: 3-U-2

PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERSAGENDA ITEM SUMMARY

Meeting Date: 2/15/05

<input checked="" type="checkbox"/>	Consent	<input type="checkbox"/>	Regular
<input type="checkbox"/>	Workshop	<input type="checkbox"/>	Public Hearing

Department Submitted By: Information Systems Services
 Submitted For: Information Systems Services

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: Amendment No. 1 to the Recovery Services Agreement with SunGard, Inc. to modify configurations in conjunction with equipment changes, increase the number of available test periods, and increase the total remaining contract cost by \$7,008 to a not-to-exceed amount of \$701,016 effective March 1, 2005 through September 30, 2008.

Summary: This contract (R2003-1256) provides disaster recovery services for the County's enterprise servers and other hardware. The Amendment will incorporate the changes to equipment specifications required for efficient business recovery activities as well as increase the number of available test periods. The total cost increase per month is \$150 plus 5% annual escalation, a total of \$7,008 over the remaining 43 months. Countywide (PK)

Background and Justification: In recent years, Palm Beach County Information Systems Services has transitioned from a mainframe-centric operation to a combination of multiple operating platforms. The mainframe operation continues to support many business critical applications, but other business operations have migrated to client-server, web based, or other open systems platforms.

The SunGard contract includes assistance in disaster recovery planning development and testing, a comprehensive equipment schedule that can be mobilized locally if necessary, and self-contained mobile recovery units that ISS support staff can occupy in the event the Governmental Center, or other vital locations, become inaccessible. The deployment of mobile recovery units will also help mitigate the inability of staff to travel far from their homes to support any post-disaster operational effort. A contract amendment is required to update the configuration of the technology required in business recovery activities.

Attachments:

1. Two originals, Amendment No. 1 to Schedule A, SunGard Recovery Services Agreement
2. Original SunGard contract, R2003-1256 Contract over 50 pages; may be viewed in Administration

Recommended by:

Steve Bordelon 1/26/05
 Department Director Date

Approved By:

[Signature] 2/3/05
 County Administrator Date

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RECOVERY SERVICES AGREEMENT DATED 09/01/2003
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R2005-0349
FEB 15 2005


Selected Services:	Included Yes/No	Test Periods	Disaster Fees (only during a Disaster) Declaration	Daily Usage
(a) Center-Based Recovery Services:			See Config.	
(i) Hotsite:	Yes	Four (4)		See Config.
(ii) Coldsite:	No	N/A		\$0
(iii) Office Space:	No	N/A		
(iv) Work Group Space:	Yes	One (1)	\$2,500	\$500
(v) MegaVoice (sm):	No	N/A	\$0	\$0
(b) Mobile Recovery Services:				
(i) Replacement Recovery System:	Yes	Four (4)	See Config.	See Config.
Delivery Method(s) Selected:	Primary Recovery Facility/Alternate Recovery Facility/Mobile Data Center/Subscriber Facility			
(ii) Computer Space:	No	N/A	\$0	\$0
Delivery Method(s) Selected:	N/A			
(iii) Supplemental Office Space:	No	N/A		
(iv) Mobile Work Group Space:	Yes	N/A	See Config.	See Config.
(v) Quick Ship Equipment	No	N/A	\$0	\$0
(c) Network Services:	No	N/A	\$0	\$0


This Schedule replaces and supersedes the previous Schedule A having a Commencement Date of 09/01/2003.

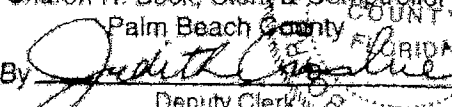
Agreed Term: 43 month(s) Commencement Date: 03/01/2005
Monthly Fee: Effective 03/01/2005 \$11,584

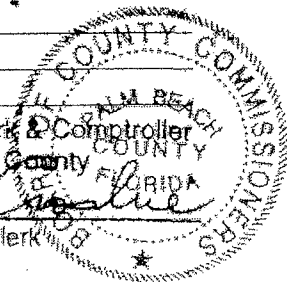
Subscriber's Location: 301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401
Send Subscriber Notices to: 301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401
ATTN: BILL SHAVER
Send Subscriber Invoices to: 301 NORTH OLIVE AVE, WEST PALM BEACH, FL 33401
ATTN: BILL SHAVER

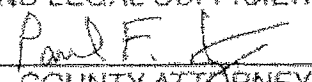
By the signatures of their duly authorized representatives below, SunGard and Subscriber, intending to be legally bound, agree to all of the provisions of this Schedule and ratify the terms of the Recovery Services Agreement.

SUNGARD AVAILABILITY SERVICES LP
BY: 
PRINT NAME: STEVEN D. LATOS
PRINT TITLE: VICE PRESIDENT
DATE SIGNED: 1/31/05

SUBSCRIBER: PALM BEACH COUNTY
BY: 
PRINT NAME: Tony Masiolotti
PRINT TITLE: Chairman
DATE SIGNED: FEB 15 2005

Sharon R. Bock, Clerk & Comptroller
Palm Beach County
By 
Deputy Clerk



APPROVED AS TO FORM
AND LEGAL SUFFICIENCY

COUNTY ATTORNEY

APPROVED AS TO TERMS AND CONDITIONS
BY 
ISS DIRECTOR

THE TERMS OF THIS SCHEDULE ARE CONFIDENTIAL.
Quote ID 62781 A, Last Modified 01/29/2005

SCHEDULE A GOVERNED BY
RECOVERY SERVICES AGREEMENT DATED 09/01/2003
BETWEEN SUNGARD AVAILABILITY SERVICES LP and PALM BEACH COUNTY
Page 3 of 21

Work Group Configuration: (Cust Ref: Facility)	<table><tr><th>Quantity</th><th>Description</th></tr><tr><td>1</td><td>METROCENTER FACILITY ACCESS INCLUDING ONE (1) FAX AND ONE (1) COPIER</td></tr><tr><td>50</td><td>DIGITAL TELEPHONE SET</td></tr><tr><td>50</td><td>VOICE GRADE LINES, DIRECT DIAL</td></tr><tr><td>1</td><td>ADTRAN TSU/ESP T-1 CSU/DSU</td></tr><tr><td>1</td><td>CISCO 7206 ROUTER BASE UNIT #1</td></tr><tr><td></td><td>1 configured as follows:</td></tr><tr><td></td><td>2 ETHERNET PORT - 10MB</td></tr><tr><td></td><td>2 SERIAL PORT</td></tr></table>	Quantity	Description	1	METROCENTER FACILITY ACCESS INCLUDING ONE (1) FAX AND ONE (1) COPIER	50	DIGITAL TELEPHONE SET	50	VOICE GRADE LINES, DIRECT DIAL	1	ADTRAN TSU/ESP T-1 CSU/DSU	1	CISCO 7206 ROUTER BASE UNIT #1		1 configured as follows:		2 ETHERNET PORT - 10MB		2 SERIAL PORT														
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Mobile Configuration 1: (Cust Ref: NETMAN1)	<table><tr><th>Quantity</th><th>Description</th></tr><tr><td>1</td><td>SUN ULTRA 80 MOD 1450 (1X450MHZ, 1024MB)</td></tr><tr><td></td><td>1 configured as follows:</td></tr><tr><td></td><td>1 ADDITIONAL 450MHZ CPU'S (MAX 3)</td></tr><tr><td></td><td>1024 MB MEMORY</td></tr><tr><td></td><td>1 CD-ROM</td></tr><tr><td></td><td>36 GB INTERNAL DISK</td></tr><tr><td></td><td>1 10/100 ETHERNET ADAPTER</td></tr><tr><td></td><td>1 COLOR MONITOR</td></tr><tr><td></td><td>Declaration Fee: \$0 per configuration</td></tr><tr><td></td><td>Daily Usage Fee: \$1,250 per configuration per day</td></tr><tr><td></td><td>2</td></tr><tr><td></td><td>3 ANNUAL REMOTE TEST (RTOD OR METROCENTER)</td></tr><tr><td></td><td>1 MOBILE ACTIVATION MANUAL</td></tr><tr><td></td><td>1 configured as follows:</td></tr><tr><td></td><td>1 INCLUDED</td></tr></table>	Quantity	Description	1	SUN ULTRA 80 MOD 1450 (1X450MHZ, 1024MB)		1 configured as follows:		1 ADDITIONAL 450MHZ CPU'S (MAX 3)		1024 MB MEMORY		1 CD-ROM		36 GB INTERNAL DISK		1 10/100 ETHERNET ADAPTER		1 COLOR MONITOR		Declaration Fee: \$0 per configuration		Daily Usage Fee: \$1,250 per configuration per day		2		3 ANNUAL REMOTE TEST (RTOD OR METROCENTER)		1 MOBILE ACTIVATION MANUAL		1 configured as follows:		1 INCLUDED
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Mobile Configuration 2: (Cust Ref: APPV6)	<table><tr><th>Quantity</th><th>Description</th></tr><tr><td>1</td><td>SUN E220R (NO CPU/MEM)</td></tr><tr><td></td><td>1 configured as follows:</td></tr><tr><td></td><td>2 ULTRASPARC 450MHZ CPU</td></tr><tr><td></td><td>2048 MB MEMORY</td></tr><tr><td></td><td>1 CD-ROM</td></tr><tr><td></td><td>36 GB DISK</td></tr><tr><td></td><td>1 10/100MBS ETHERNET ADAPTER</td></tr><tr><td></td><td>1 COLOR MONITOR</td></tr><tr><td></td><td>1 JMI FIBER CHANNEL ADAPTER</td></tr><tr><td></td><td>Declaration Fee: \$0 per configuration</td></tr><tr><td></td><td>Daily Usage Fee: \$1,250 per configuration per day</td></tr><tr><td></td><td>2</td></tr><tr><td></td><td>3 ANNUAL TEST PERIODS (ADDITIONAL)</td></tr><tr><td></td><td>1</td></tr></table>	Quantity	Description	1	SUN E220R (NO CPU/MEM)		1 configured as follows:		2 ULTRASPARC 450MHZ CPU		2048 MB MEMORY		1 CD-ROM		36 GB DISK		1 10/100MBS ETHERNET ADAPTER		1 COLOR MONITOR		1 JMI FIBER CHANNEL ADAPTER		Declaration Fee: \$0 per configuration		Daily Usage Fee: \$1,250 per configuration per day		2		3 ANNUAL TEST PERIODS (ADDITIONAL)		1		
Quantity	Description																																
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Mobile Configuration 3: (Cust Ref: JURYV1)	<table><tr><th>Quantity</th><th>Description</th></tr><tr><td>1</td><td>SUN E220R (NO CPU/MEM)</td></tr></table>	Quantity	Description	1	SUN E220R (NO CPU/MEM)																												
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BETWEEN SUNGARD AVAILABILITY SERVICES LP and PALM BEACH COUNTY
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Mobile Configuration 6: (Cust Ref: CONMGR1)	<table><tr><th>Quantity</th><th>Description</th><th></th></tr><tr><td>1</td><td>configured as follows:</td><td></td></tr><tr><td></td><td>4 ULTRASPARC 450MHZ CPU</td><td></td></tr><tr><td></td><td>4096 MB MEMORY</td><td></td></tr><tr><td></td><td>1 10/100MBS ETHERNET ADAPTER</td><td></td></tr><tr><td></td><td>1 CD-ROM</td><td></td></tr><tr><td></td><td>36 GB DISK</td><td></td></tr><tr><td></td><td>1 COLOR MONITOR</td><td></td></tr><tr><td></td><td>1 JNI FIBER CHANNEL ADAPTER</td><td></td></tr><tr><td></td><td>Declaration Fee: \$0 per configuration</td><td></td></tr><tr><td></td><td>Daily Usage Fee: \$1,250 per configuration per day</td><td>2</td></tr><tr><td>3</td><td>ANNUAL TEST PERIODS (ADDITIONAL)</td><td>1</td></tr></table>	Quantity	Description		1	configured as follows:			4 ULTRASPARC 450MHZ CPU			4096 MB MEMORY			1 10/100MBS ETHERNET ADAPTER			1 CD-ROM			36 GB DISK			1 COLOR MONITOR			1 JNI FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2	3	ANNUAL TEST PERIODS (ADDITIONAL)	1			
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Mobile Configuration 7: (Cust Ref: TIMESERV1)	<table><tr><th>Quantity</th><th>Description</th><th></th></tr><tr><td>1</td><td>SUN E450 (NO CPU/NO MEMORY)</td><td></td></tr><tr><td></td><td>1 configured as follows:</td><td></td></tr><tr><td></td><td>2 ULTRASPARC 400MHZ CPU'S</td><td></td></tr><tr><td></td><td>2048 MB OF MEMORY</td><td></td></tr><tr><td></td><td>72 GB DISK</td><td></td></tr><tr><td></td><td>1 10/100MB ETHERNET INTERFACE</td><td></td></tr><tr><td></td><td>1 COLOR MONITOR</td><td></td></tr><tr><td></td><td>1 DUAL CHANNEL ULTRA SCSI PCI ADAPTER</td><td></td></tr><tr><td></td><td>1 JNI FIBER CHANNEL ADAPTER</td><td></td></tr><tr><td></td><td>Declaration Fee: \$0 per configuration</td><td></td></tr><tr><td></td><td>Daily Usage Fee: \$1,250 per configuration per day</td><td>2</td></tr><tr><td>3</td><td>ANNUAL TEST PERIODS (ADDITIONAL)</td><td>1</td></tr></table>	Quantity	Description		1	SUN E450 (NO CPU/NO MEMORY)			1 configured as follows:			2 ULTRASPARC 400MHZ CPU'S			2048 MB OF MEMORY			72 GB DISK			1 10/100MB ETHERNET INTERFACE			1 COLOR MONITOR			1 DUAL CHANNEL ULTRA SCSI PCI ADAPTER			1 JNI FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2	3	ANNUAL TEST PERIODS (ADDITIONAL)	1
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Mobile Configuration 8: (Cust Ref: APPSERV5)	<table><tr><th>Quantity</th><th>Description</th><th></th></tr><tr><td>1</td><td>SUN E450 (NO CPU/NO MEMORY)</td><td></td></tr><tr><td></td><td>1 configured as follows:</td><td></td></tr><tr><td></td><td>2 ULTRASPARC 400MHZ CPU'S</td><td></td></tr><tr><td></td><td>2048 MB OF MEMORY</td><td></td></tr><tr><td></td><td>72 GB DISK</td><td></td></tr><tr><td></td><td>1 10/100MB ETHERNET INTERFACE</td><td></td></tr><tr><td></td><td>1 COLOR MONITOR</td><td></td></tr><tr><td></td><td>1 JNI FIBER CHANNEL ADAPTER</td><td></td></tr><tr><td></td><td>Declaration Fee: \$0 per configuration</td><td></td></tr><tr><td></td><td>Daily Usage Fee: \$1,250 per configuration per day</td><td>2</td></tr><tr><td>3</td><td>ANNUAL TEST PERIODS (ADDITIONAL)</td><td>1</td></tr></table>	Quantity	Description		1	SUN E450 (NO CPU/NO MEMORY)			1 configured as follows:			2 ULTRASPARC 400MHZ CPU'S			2048 MB OF MEMORY			72 GB DISK			1 10/100MB ETHERNET INTERFACE			1 COLOR MONITOR			1 JNI FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2	3	ANNUAL TEST PERIODS (ADDITIONAL)	1			
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3	ANNUAL TEST PERIODS (ADDITIONAL)	1																																						
Mobile Configuration 9: (Cust Ref: ISSLEGAT02)	<table><tr><th>Quantity</th><th>Description</th><th></th></tr><tr><td>1</td><td>SUN E450 (NO CPU/NO MEMORY)</td><td></td></tr><tr><td></td><td>1 configured as follows:</td><td></td></tr><tr><td></td><td>2 ULTRASPARC 400MHZ CPU'S</td><td></td></tr><tr><td></td><td>2048 MB OF MEMORY</td><td></td></tr><tr><td></td><td>72 GB DISK</td><td></td></tr><tr><td></td><td>1 10/100MB ETHERNET INTERFACE</td><td></td></tr><tr><td></td><td>1 COLOR MONITOR</td><td></td></tr><tr><td></td><td>1 JNI FIBER CHANNEL ADAPTER</td><td></td></tr></table>	Quantity	Description		1	SUN E450 (NO CPU/NO MEMORY)			1 configured as follows:			2 ULTRASPARC 400MHZ CPU'S			2048 MB OF MEMORY			72 GB DISK			1 10/100MB ETHERNET INTERFACE			1 COLOR MONITOR			1 JNI FIBER CHANNEL ADAPTER													
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1	SUN E450 (NO CPU/NO MEMORY)																																							
	1 configured as follows:																																							
	2 ULTRASPARC 400MHZ CPU'S																																							
	2048 MB OF MEMORY																																							
	72 GB DISK																																							
	1 10/100MB ETHERNET INTERFACE																																							
	1 COLOR MONITOR																																							
	1 JNI FIBER CHANNEL ADAPTER																																							

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Mobile Configuration 13: (Cust Ref: APPSERV7 / DATAWARE3 / WEBSERV1)	<table><tr><th>Quantity</th><th>Description</th><th></th></tr><tr><td>1</td><td>SUN E4500 (NO CPU/MEM)</td><td></td></tr><tr><td></td><td>1 configured as follows:</td><td></td></tr><tr><td></td><td>8 ULTRASPARC II 400MHZ CPU</td><td></td></tr><tr><td></td><td>10240 MB MEMORY</td><td></td></tr><tr><td></td><td>1 CD/DVD</td><td></td></tr><tr><td></td><td>72 GB DISK</td><td></td></tr><tr><td></td><td>1 10/100 MBS ETHERNET ADAPTER</td><td></td></tr><tr><td></td><td>1 COLOR MONITOR</td><td></td></tr><tr><td></td><td>2 FIBRE CHANNEL INTERFACE</td><td></td></tr><tr><td></td><td>Declaration Fee: \$0 per configuration</td><td></td></tr><tr><td></td><td>Daily Usage Fee: \$1,250 per configuration per day</td><td>2</td></tr><tr><td>3</td><td>ANNUAL TEST PERIODS (ADDITIONAL)</td><td>1</td></tr></table>	Quantity	Description		1	SUN E4500 (NO CPU/MEM)			1 configured as follows:			8 ULTRASPARC II 400MHZ CPU			10240 MB MEMORY			1 CD/DVD			72 GB DISK			1 10/100 MBS ETHERNET ADAPTER			1 COLOR MONITOR			2 FIBRE CHANNEL INTERFACE			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2	3	ANNUAL TEST PERIODS (ADDITIONAL)	1
Quantity	Description																																							
1	SUN E4500 (NO CPU/MEM)																																							
	1 configured as follows:																																							
	8 ULTRASPARC II 400MHZ CPU																																							
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	2 FIBRE CHANNEL INTERFACE																																							
	Declaration Fee: \$0 per configuration																																							
	Daily Usage Fee: \$1,250 per configuration per day	2																																						
3	ANNUAL TEST PERIODS (ADDITIONAL)	1																																						
Mobile Configuration 14: (Cust Ref: APPSERVV9 / ORASERV2)	<table><tr><th>Quantity</th><th>Description</th><th></th></tr><tr><td>1</td><td>SUN E6500 (NO CPU/MEM)</td><td></td></tr><tr><td></td><td>1 configured as follows:</td><td></td></tr><tr><td></td><td>24 ULTRASPARC II 400MHZ CPU</td><td></td></tr><tr><td></td><td>24576 MB MEMORY</td><td></td></tr><tr><td></td><td>1 CD-ROM</td><td></td></tr><tr><td></td><td>72 GB DISK</td><td></td></tr><tr><td></td><td>1 10/100 MBS ETHERNET ADAPTER</td><td></td></tr><tr><td></td><td>1 COLOR MONITOR</td><td></td></tr><tr><td></td><td>4 FIBRE CHANNEL INTERFACE</td><td></td></tr><tr><td></td><td>Declaration Fee: \$0 per configuration</td><td></td></tr><tr><td></td><td>Daily Usage Fee: \$1,250 per configuration per day</td><td>2</td></tr><tr><td>3</td><td>ANNUAL TEST PERIODS (ADDITIONAL)</td><td>1</td></tr></table>	Quantity	Description		1	SUN E6500 (NO CPU/MEM)			1 configured as follows:			24 ULTRASPARC II 400MHZ CPU			24576 MB MEMORY			1 CD-ROM			72 GB DISK			1 10/100 MBS ETHERNET ADAPTER			1 COLOR MONITOR			4 FIBRE CHANNEL INTERFACE			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2	3	ANNUAL TEST PERIODS (ADDITIONAL)	1
Quantity	Description																																							
1	SUN E6500 (NO CPU/MEM)																																							
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	24576 MB MEMORY																																							
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	4 FIBRE CHANNEL INTERFACE																																							
	Declaration Fee: \$0 per configuration																																							
	Daily Usage Fee: \$1,250 per configuration per day	2																																						
3	ANNUAL TEST PERIODS (ADDITIONAL)	1																																						
Mobile Configuration 15: (Cust Ref: EOCAPPSV1 / EOCWEBSV1)	<table><tr><th>Quantity</th><th>Description</th><th></th></tr><tr><td>1</td><td>SUNFIRE 6800 (NO CPU/NO MEMORY)</td><td></td></tr><tr><td></td><td>1 configured as follows:</td><td></td></tr><tr><td></td><td>2 SYSTEM DOMAIN</td><td></td></tr><tr><td></td><td>10 ULTRASPARC III 900MHZ CPU</td><td></td></tr><tr><td></td><td>32 GIGABYTES MEMORY</td><td></td></tr><tr><td></td><td>1 10/100 MBS FAST ETHERNET ADAPTER</td><td></td></tr><tr><td></td><td>2 FIBER CHANNEL ADAPTER</td><td></td></tr><tr><td></td><td>Declaration Fee: \$0 per configuration</td><td></td></tr><tr><td></td><td>Daily Usage Fee: \$1,250 per configuration per day</td><td>2</td></tr><tr><td>1756</td><td>GB DISK (RAW 100% USABLE)</td><td></td></tr><tr><td>3</td><td>ANNUAL TEST PERIODS (ADDITIONAL)</td><td>1</td></tr></table>	Quantity	Description		1	SUNFIRE 6800 (NO CPU/NO MEMORY)			1 configured as follows:			2 SYSTEM DOMAIN			10 ULTRASPARC III 900MHZ CPU			32 GIGABYTES MEMORY			1 10/100 MBS FAST ETHERNET ADAPTER			2 FIBER CHANNEL ADAPTER			Declaration Fee: \$0 per configuration			Daily Usage Fee: \$1,250 per configuration per day	2	1756	GB DISK (RAW 100% USABLE)		3	ANNUAL TEST PERIODS (ADDITIONAL)	1			
Quantity	Description																																							
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	10 ULTRASPARC III 900MHZ CPU																																							
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	Declaration Fee: \$0 per configuration																																							
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1756	GB DISK (RAW 100% USABLE)																																							
3	ANNUAL TEST PERIODS (ADDITIONAL)	1																																						
Mobile Configuration 16: (Cust Ref: SERVERS (10))	<table><tr><th>Quantity</th><th>Description</th><th></th></tr></table>	Quantity	Description																																					
Quantity	Description																																							

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Mobile Configuration 16:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 1.40 GHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER
2	FABRIC SWITCH (16 PORT)

Declaration Fee: \$0 per configuration
Daily Usage Fee: \$1,250 per configuration per day

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Mobile Configuration 17:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
	1 configured as follows:
	2 PENTIUM III 1.0 GHZ PROCESSOR(S)
	2048 MB RAM
	109 GB DISK
	1 10/100 ETHERNET NETWORK INTERFACE CARD
	1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
	1 configured as follows:
	2 PENTIUM III 1.0 GHZ PROCESSOR(S)
	2048 MB RAM
	109 GB DISK
	1 10/100 ETHERNET NETWORK INTERFACE CARD
	1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
	1 configured as follows:
	2 PENTIUM III 1.0 GHZ PROCESSOR(S)
	2048 MB RAM
	109 GB DISK
	1 10/100 ETHERNET NETWORK INTERFACE CARD
	1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
	1 configured as follows:
	2 PENTIUM III 1.0 GHZ PROCESSOR(S)
	2048 MB RAM
	109 GB DISK
	1 10/100 ETHERNET NETWORK INTERFACE CARD
	1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
	1 configured as follows:
	2 PENTIUM III 1.0 GHZ PROCESSOR(S)
	2048 MB RAM
	109 GB DISK
	1 10/100 ETHERNET NETWORK INTERFACE CARD
	1 RAID CONTROLLER
	Declaration Fee: \$0 per configuration
	Daily Usage Fee: \$1,250 per configuration per day
2	ANNUAL TEST PERIODS (ADDITIONAL)

Mobile Configuration 18:
(Cust Ref: SERVERS (10))

Quantity	Description
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Quote ID 62781 A, Last Modified 01/29/2005

Mobile Configuration 18: (Cust Ref: SERVERS (10))		<table><tr><th>Quantity</th><th>Description</th></tr><tr><td>1</td><td>INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE</td></tr><tr><td></td><td>1 configured as follows:</td></tr><tr><td></td><td>2 2.8 GHZ PROCESSOR(S)</td></tr><tr><td></td><td>1024 MB RAM</td></tr><tr><td></td><td>36 GB DISK</td></tr><tr><td></td><td>1 10/100 ETHERNET NETWORK INTERFACE CARD</td></tr><tr><td></td><td>1 RAID CONTROLLER</td></tr><tr><td>1</td><td>INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE</td></tr><tr><td></td><td>1 configured as follows:</td></tr><tr><td></td><td>2 2.8 GHZ PROCESSOR(S)</td></tr><tr><td></td><td>24 MB RAM</td></tr><tr><td></td><td>36 GB DISK</td></tr><tr><td></td><td>1 10/100 ETHERNET NETWORK INTERFACE CARD</td></tr><tr><td></td><td>1 RAID CONTROLLER</td></tr><tr><td>1</td><td>INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE</td></tr><tr><td></td><td>1 configured as follows:</td></tr><tr><td></td><td>2 2.8 GHZ PROCESSOR(S)</td></tr><tr><td></td><td>4 MB RAM</td></tr><tr><td></td><td>36 GB DISK</td></tr><tr><td></td><td>1 10/100 ETHERNET NETWORK INTERFACE CARD</td></tr><tr><td></td><td>1 RAID CONTROLLER</td></tr><tr><td>1</td><td>INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE</td></tr><tr><td></td><td>1 configured as follows:</td></tr><tr><td></td><td>2 2.8 GHZ PROCESSOR(S)</td></tr><tr><td></td><td>4 MB RAM</td></tr><tr><td></td><td>36 GB DISK</td></tr><tr><td></td><td>1 10/100 ETHERNET NETWORK INTERFACE CARD</td></tr><tr><td></td><td>1 RAID CONTROLLER</td></tr><tr><td>1</td><td>INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB FLOPPY DRIVE, KEYBOARD, MONITOR, MOUSE</td></tr><tr><td></td><td>1 configured as follows:</td></tr><tr><td></td><td>2 PENTIUM III 1.0 GHZ PROCESSOR(S)</td></tr><tr><td></td><td>2048 MB RAM</td></tr><tr><td></td><td>109 GB DISK</td></tr><tr><td></td><td>1 10/100 ETHERNET NETWORK INTERFACE CARD</td></tr><tr><td></td><td>1 RAID CONTROLLER</td></tr><tr><td></td><td>Declaration Fee: \$0 per configuration</td></tr><tr><td></td><td>Daily Usage Fee: \$1,250 per configuration per day</td></tr><tr><td>2</td><td>ANNUAL TEST PERIODS (ADDITIONAL)</td></tr></table>	Quantity	Description	1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE		1 configured as follows:		2 2.8 GHZ PROCESSOR(S)		1024 MB RAM		36 GB DISK		1 10/100 ETHERNET NETWORK INTERFACE CARD		1 RAID CONTROLLER	1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE		1 configured as follows:		2 2.8 GHZ PROCESSOR(S)		24 MB RAM		36 GB DISK		1 10/100 ETHERNET NETWORK INTERFACE CARD		1 RAID CONTROLLER	1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE		1 configured as follows:		2 2.8 GHZ PROCESSOR(S)		4 MB RAM		36 GB DISK		1 10/100 ETHERNET NETWORK INTERFACE CARD		1 RAID CONTROLLER	1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE		1 configured as follows:		2 2.8 GHZ PROCESSOR(S)		4 MB RAM		36 GB DISK		1 10/100 ETHERNET NETWORK INTERFACE CARD		1 RAID CONTROLLER	1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB FLOPPY DRIVE, KEYBOARD, MONITOR, MOUSE		1 configured as follows:		2 PENTIUM III 1.0 GHZ PROCESSOR(S)		2048 MB RAM		109 GB DISK		1 10/100 ETHERNET NETWORK INTERFACE CARD		1 RAID CONTROLLER		Declaration Fee: \$0 per configuration		Daily Usage Fee: \$1,250 per configuration per day	2	ANNUAL TEST PERIODS (ADDITIONAL)
Quantity	Description																																																																															
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2	ANNUAL TEST PERIODS (ADDITIONAL)																																																																															
Mobile Configuration 19: (Cust Ref: SERVERS (10))		<table><tr><th>Quantity</th><th>Description</th></tr></table>	Quantity	Description																																																																												
Quantity	Description																																																																															

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Mobile Configuration 19: (Cust Ref: SERVERS (10))	<table><tr><th>Quantity</th><th>Description</th></tr><tr><td>1</td><td>INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER</td></tr><tr><td>1</td><td>INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER</td></tr><tr><td>1</td><td>INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER</td></tr><tr><td>1</td><td>INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 24 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER</td></tr><tr><td>1</td><td>INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 1024 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER</td></tr></table>	Quantity	Description	1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER	1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER	1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER	1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 24 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER	1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 1024 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
Quantity	Description												
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 4 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 45 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER												
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1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 PENTIUM III 900 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 SMART ARRAY CONTROLLER												
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1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 2 2.8 GHZ PROCESSOR(S) 1024 MB RAM 36 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER												
	<div>Declaration Fee: \$0 per configuration</div> <div>Daily Usage Fee: \$1,250 per configuration per day</div>												
2 ANNUAL TEST PERIODS (ADDITIONAL)													

Mobile Configuration 20:	<table><tr><th>Quantity</th><th>Description</th></tr></table>	Quantity	Description
Quantity	Description		

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Mobile Configuration 20:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE 1 configured as follows: 3 PENTIUM III 700 MHZ PROCESSOR(S) 2048 MB RAM 109 GB DISK 1 10/100 DUAL-PORT ETHERNET NETWORK INTERFACE CARD 1 RAID CONTROLLER
Declaration Fee: \$0 per configuration	
Daily Usage Fee: \$1,250 per configuration per day	
2	ANNUAL TEST PERIODS (ADDITIONAL)

Mobile Configuration 21:
(Cust Ref: SERVERS (10))

Quantity	Description
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THE TERMS OF THIS SCHEDULE ARE CONFIDENTIAL.
Quote ID 62781 A, Last Modified 01/29/2005

Mobile Configuration 21:
(Cust Ref: SERVERS (10))

Quantity	Description
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
	1 configured as follows:
	4 PENTIUM III 700 MHZ PROCESSOR(S)
	2048 MB RAM
	45 GB DISK
	1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD
	1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
	1 configured as follows:
	4 PENTIUM III 700 MHZ PROCESSOR(S)
	2048 MB RAM
	45 GB DISK
	1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD
	1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
	1 configured as follows:
	4 PENTIUM III 700 MHZ PROCESSOR(S)
	2048 MB RAM
	45 GB DISK
	1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD
	1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
	1 configured as follows:
	2 PENTIUM III 700 MHZ PROCESSOR(S)
	1024 MB RAM
	45 GB DISK
	1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD
	1 SMART ARRAY CONTROLLER
1	INTEL-BASED SERVER W/CD-ROM DRIVE, 1.44MB DISKETTE DRIVE, KEYBOARD, MONITOR, MOUSE
	1 configured as follows:
	2 PENTIUM III 700 MHZ PROCESSOR(S)
	1024 MB RAM
	45 GB DISK
	1 10/100 (ON-BOARD) ETHERNET NETWORK INTERFACE CARD
	1 SMART ARRAY CONTROLLER
1	STORAGETEK 9710 SILO (588 SLOTS)
	1 configured as follows:
	10 DLT7000 TAPE DRIVE (35/70GB)

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SCHEDULE A GOVERNED BY
RECOVERY SERVICES AGREEMENT DATED 09/01/2003
BETWEEN SUNGARD AVAILABILITY SERVICES LP and PALM BEACH COUNTY
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(e) If a Multiple Disaster is widespread or extreme, then, notwithstanding the foregoing provisions, SunGard may implement emergency procedures that are necessary, in SunGard's reasonable judgment, to allocate Recovery Resources in order to satisfy the critical needs of affected Subscribers, applicable national security interests and comparable concerns.

3. MULTIPLE DISASTER PROTECTION. To lower the probability of a Multiple Disaster, SunGard shall comply with the following terms:

- (a) No other subscriber shall be granted any greater rights of access to or use of the Recovery Resources than are granted to Subscriber under this Agreement.
- (b) No agreement to provide use of any Recovery Resources shall be entered into at a time when the Subscriber location to be serviced is then currently experiencing a disaster.

For Center-Based Recovery Services, SunGard also shall comply with the following:

- (c) To discourage unnecessary disaster declarations, Disaster Declaration Fees, as provided in the Schedules, shall be charged whenever a Subscriber declares a disaster.
 - (d) To discourage unnecessary use of the Recovery Resources, Daily Usage Fees, as provided in the Schedules, shall be charged for use of the Recovery Resources other than for tests.
4. CRISIS MANAGEMENT. Whenever SunGard learns of an approaching storm or other situation that might cause a Multiple Disaster, SunGard shall monitor the situation and use commercially reasonable efforts to coordinate contingency plans with all potentially affected Subscribers.