

9:30 A.M.

Agenda Item #:

**PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERS**

WORKSHOP SUMMARY

Meeting Date: March 24, 2009

Department: Community Services

I. EXECUTIVE BRIEF

Title: Financially Assisted Agencies

Summary: This workshop will provide the Board of County Commissioners an opportunity to discuss the Financially Assisted Agencies (FAA) Program, the principal social services funding program provided by Palm Beach County under the Department of Community Services. The staff presentation will include the following:

- Financially Assisted Agencies Program Background and Funding History
- Social Services Funding – Other Sources
- Demand for Services and Changing Environment
- Workshop Meetings Held
- Program Recommendations

The recommendations principally address policy and organizational issues. Agency allocation recommendations for FY 2010 are not being presented in this workshop.

Background and Policy Issues: The Financially Assisted Agencies Program was established in the early 1980s in response to reduced federal funding for social services. In the current fiscal year, 48 organizations are receiving a total of \$13.1 million in FAA funding. The contracts for services with these organizations range in individual amounts from \$24,000 to \$1.2 million and are limited to designated programs. All contracts are with not-for-profit agencies with the exception of a contract with the City of Pahokee for a program managed by their Parks and Recreation Department. The services provided under these contracts cover a broad range of social or human service areas including, but not limited to, mental health and substance abuse, developmental disabilities and special needs, domestic abuse, and sheltering.

Attachments:

1. Copy of Slides
2. Current Funded Agency List

Recommended by:


Department Director

3/19/09
Date

Approved By:


Assistant County Administrator

3/22/09
Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

Fiscal Years 20____ 20____ 20____ 20____ 20____

Capital
Expenditures
Operating Costs
External Revenues
Program Income (County)
In-Kind Match (County)

NET FISCAL IMPACT

No. ADDITIONAL FTE
POSITIONS (Cumulative)

Is Item Included In Current Budget? Yes _____ No _____
Budget Account No.: Fund _____ Department _____ Unit _____
Object _____ Reporting Category _____



B. Recommended Sources of Funds/Summary of Fiscal Impact:

There is no fiscal impact associated with this workshop item.

C. Departmental Fiscal Review:

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Dev. and Control Comments:


3/23/09 OFMB  CN 3/19/09


Contract Dev. and Control 3/23/09

B. Legal Sufficiency:

Assistant County Attorney

C. Other Department Review:

Department Director

REVISED 9/03
ADM FORM 01

(THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.)

Palm Beach County Department of Community Services
Financially Assisted Agency Funding Recommendations
Fiscal Year 2009 - \$13,061,845 (5% decrease from FY 2008)

Agency & Programs	FY 2008 Funding	Staff Recommend FY 2009	Administrative Percentage
Service Category 1 - Prevention/Intervention, treatment, and emergency services for substance abuse and mental health services			
CARP	1,264,290	1,220,040	11.0%
Medical Detoxification - Detoxification program that utilizes medical and clinical interventions to assist clients in their efforts to withdraw from the physiological and psychological effects of substance abuse.	443,112	427,603	
Adult Residential Treatment - Residents participate in a structured clinical program and focus on rehabilitation, daily living skills and reintegration into the community.	317,659	306,541	
Adolescent Residential Treatment - Residents participate in a structured clinical program and focus on rehabilitation, daily living skills and reintegration into the community.	105,243	101,559	
Outpatient Treatment - Clients participate in individual, group and family counseling to learn about the disease of chemical dependency, denial and defense mechanisms, the recovery process and relapse prevention.	19,566	18,881	
Homeless Assessment Center - 24/7 12-bed residential treatment for homeless adults which provides non-medical screening, stabilization and referral services, as well as a structured residential program for homeless adults with chemical abuse/dependency.	378,710	365,455	
Center for Family Services	398,665	384,712	7.7%
Individual & Family Counseling - Outpatient individual and group mental health counseling for the financially disadvantaged, who have emotional, behavioral and situational problems.	85,590	82,594	
DUI/Early Intervention Program - Outpatient individual and group substance abuse therapy for DUI early intervention and prevention services.	55,482	53,540	
SAFE Kids - Counseling and case management services to victims of sexual abuse, physical abuse and neglect, domestic violence and other forms of abuse. Available to child victims age 3-17, their siblings and non-offending parents.	41,892	40,426	
Emergency Assistance/REACH Pat Reeves Village - Reduce level of homelessness and provide services to those at risk for homelessness.	122,048	117,776	
Traveler's Aid - Provides 128 individuals with transportation vouchers to avoid being stranded /homeless in Palm Beach County. Transportation will be provided by Greyhound bus service.	15,450	14,909	
Homeless Intervention Program - Homeless intervention and prevention services to families with children, including shelter, motels, food vouchers, bus passes, clothing, tutoring, support group, drop-off services for homeless families by law enforcement officers and case managers.	78,203	75,466	
Drug Abuse Foundation	844,540	814,981	10.0%
Intensive Residential Services - Structured therapeutic intensive residential treatment program offered in a short-term acute care setting. Its focus is to stabilize the client to stay off drugs. Treatment Services at the Foundation are part of a Unified Treatment Intervention milieu that focuses on three essential elements-stabilization off of drugs, relapse prevention and certification for aftercare.	510,880	492,999	
Medical Detoxification - Detoxification services are provided in a non-hospital setting. Individuals may receive limited medication to assist them with detox and withdrawal symptoms.	333,660	321,982	
Drug Abuse Treatment Association	289,298	279,173	12.0%
Water D. Kelly Treatment Center - Licensed, structured, rehabilitation-orientated group facility which has 24-hours, seven days per week, supervision. This Level 2 facility is for young men and women who have significant deficits in independent living skills.	121,367	117,119	

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DATA Outpatient Services - Individual, family and group counseling designed to improve the functioning or prevent further deterioration of persons with mental health and/or substance abuse issues.	167,931	162,053	

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Elizabeth Faulk Foundation/Center for Grp Counseling	108,864	105,054	42.4%
Schools Preventive Counseling Program - Program for children who have been identified as "at-risk" by the school's teachers, guidance personnel or parents.	82,879	79,978	
Care-Givers Program - A preventative and supportive program for the care-givers of chronically ill seniors.	25,985	25,076	
Gratitude House	119,161	114,990	17.0%
Intervention - Services focus on reducing risk factors associated with the progression of substance abuse problems for women and their families. It is also designed to link women with services in the community and eliminate obstacles to entering treatment or remaining in recovery.	6,672	6,438	
Residential Treatment - An intensive/intermediate treatment program for women who meet the Dam-V criteria for substance dependency with or without a coexisting mental disorder.	90,101	86,947	
Day/Night Treatment - Provides less structured schedule of non-residential services for women who meet the DSM-1V criteria for substance dependency with or without a coexisting mental disorder.	15,616	15,069	
Aftercare/Prevention - Prevention and Aftercare programs are based on Prochaska and DiClement's five stages of change. The goal is to move chemically dependent women through each of the five change stages without regard to the length of time spent in each stage.	6,772	6,535	
Jeff Industries	168,293	162,403	14.0%
Comprehensive Community Services Teams - offers a multidimensional Supported Employment (SE) continuum for adults with severe and persistent mental illnesses. Low income, disabled adults earn a weekly paycheck through on-the-job training and competitive placements facilitating economic stability, self-sufficiency and a sense of self worth.	168,293	162,403	
Mental Health Association	48,204	46,517	12.0%
Peer Place Drop-In Center - A drop-in center run by and for consumers of mental health services. Peer Place provides social and supportive programs to increase the participant's ability to interact with others and their community.	48,204	46,517	
Oakwood Center of the Palm Beaches	1,872,577	1,807,037	8.0%
Mobile Crisis - 24 hour, 365 day per year community based Mobile Crisis Team, serving children, adolescents and seniors (55+), who are in acute mental distress and other severely mentally ill adults who are at immediate risk of being admitted to an Inpatient Program.	144,122	139,078	
Student Assistance - A school-based intensive therapeutic service designed to prevent out-of school placement for middle and high school youth that exhibit school adjustment difficulties and are at risk for hospitalization, academic failure, discipline referral and/or delinquency.	123,254	118,940	
Inpatient Psychiatric Services - A 44 bed, licensed in-patient psychiatric hospital. Services provide a safe and secure environment, structure, supervision, assessment and treatment planning on a twenty-four hour basis for high-risk populations in the least restrictive environment.	615,314	593,778	
Adult Crisis Stabilization - An eight bed psychiatric residential facility, operating 24 hours, 365 days per year to provide short-term intensive mental health residential treatment for the acutely mentally ill.	458,863	442,803	
Child Crisis Stabilization - Intervenes in crisis situations and stabilizes children who are experiencing acute crisis returning them to their community or the least restrictive environment as soon as possible. This is a 2 bed unit.	73,724	71,144	

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Detoxification Unit - A four bed unit, providing emergency evaluations and referrals. Services include medical detoxification and daily structured group activities designed to encourage clients to continue treatment beyond detoxification services.	188,658	182,055	
Residential Level II - Substance Abuse (PANDA) - Intervention program that provides a structured living environment for expectant mothers age 16 and over who have met criteria for a substance induced disorder. Post partum females and their dependent children are also served.	242,274	233,794	
Child Emergency Support & Screening - Non-residential intervention services providing emergency care for children with behavioral disturbance.	26,368	25,445	

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Parent-Child Center	271,085	261,597	14.2%
Outpatient Services - Provides intensive outpatient services to young people and their families experiencing difficulties related to behavioral health, child abuse and neglect, domestic violence, substance abuse, etc.	271,085	261,597	
South County Mental Health Center	1,673,457	1,614,886	9.0%
Psychiatric & Medical Services - Provides primary medical care, psychiatric mental status assessment, therapy and medication administration to improve functioning or prevent further deterioration of persons with mental health or substance abuse problems.	425,097	410,219	
Crisis Stabilization - Operates 24 hours, 365 days per year to provide short-term acute psychiatric residential facilities (protective environments for individuals under acute stress) during crisis or emergency situations.	933,180	900,519	
Intake & Evaluation & Mobile Crisis - Functions as the initial contact point for all persons who require services at South County Mental Health Center. Individuals who are interviewed for a determination of services on an "Emergency" basis will be seen by the mobile crisis team (MCT).	315,180	304,149	
Wayside House	157,283	151,778	13.0%
Prevention, Intervention & Treatment Services -Provides residential treatment and a parenting program/children's counseling services to adult substance abusing females primarily in the south county area.	157,283	151,778	
Total Service Category 1	7,215,717	6,963,167	
Service Category 2 - Independent living and support services for people/families with special needs or disabilities			
211-Palm Beach/Treasure Coast, Inc.	99,941	96,443	9.4%
Elder Crisis Outreach - Case management services to help maintain older adults in the least restrictive environment possible while encouraging the highest level of independence.	99,941	96,443	
Alzheimer's Community Care	584,939	564,466	9.0%
Specialized Alzheimer's Day Care Program - Daycare program enhances clients remaining cognitive skills and ability to perform their activities of daily living.	204,939	197,766	
Family Nurse Consultant Program - Care givers, families and professionals will be provided with assistance and care management by licensed nurses.	360,000	347,400	
Specialized Disaster Preparedness - community education regarding special needs preparedness and the recruitment of volunteers and providers to staff special needs shelters.	20,000	19,300	

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Center for Independent Living Options	274,236	264,638	19.6%
ACCESS - Provide services that enable individuals with disabilities to address physical, attitudinal and skill barriers to participation in their community.	211,836	204,422	
ALERT - Provide after-school services and a summer day program to middle and high school age adolescents with a variety of disabilities.	62,400	60,216	
Deaf Service Center of Palm Beach County	264,710	255,445	7.4%
Resource Connection - Provide a continuum of services to help clients successfully deal with the communication and language barriers created by the effects of hearing loss.	72,409	69,875	
Assistive Communication Equipment - A service that provides volume controlled telephones to the hearing impaired.	64,169	61,923	
Case Management - Provide a continuum of services to help clients successfully deal with the communication and language barriers created by the effects of hearing loss.	86,932	83,889	
Client & Community Education - An educational program designed to promote awareness related to hearing loss, training on use of specialized communication equipment, and health screenings.	41,200	39,758	
Florida Outreach Center for the Blind	25,000	24,125	43.4%
The Florida Outreach Center for the Blind serves as an independent training facility for visually-impaired persons primarily in Palm Beach County.	25,000	24,125	
Florida Housing Corporation	29,565	-	1.3%
Benefits Advocacy - Designed to assist homeless adults, frail elderly indigent seniors and other economically disadvantaged individuals received housing and income benefit services at Palm Beach and Boynton Beach Assisted Living facilities.	29,565	-	
Glades Area ARC	177,495	171,283	8.1%
Facility Based Adult Services - developmental services to individuals with mental retardation or other developmental disabilities who reside in Palm Beach County west of Twenty-Mile Bend.	75,219	72,586	
Community Based Adult Services - developmental services to individuals with mental retardation or other developmental disabilities. Community sased services are individualized coach-based implementation models, provided one-on-one or in small groups.	102,276	98,696	
Gulfstream Goodwill Industries	19,750	48,624	14.7%
Community Apprenticeship - A program designed to assist participants with disabilities who are interested in learning a skilled trade with little or no work history to experience a job in a field.	19,750	19,059	
Housing Partnership	77,514	74,801	5.1%
Supportive Housing Partnership - Provides for housing and supportive housing services to welfare-to-work families, who have mental health and/or substance abuse issues, and for adults with chronic mental illness.	77,514	74,801	
Palm Beach Habilitation Center	279,452	269,671	9.0%
STARS (Seniors in Transition & Retirement) - Open to older adults with disabilities who cannot participate in a work setting, traditional retirement programs or community day activity centers for senior adults.	217,527	209,914	

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Computer Instruction - Provide computer training to individuals with disabilities who are interested in obtaining a job in the community. They receive training and skills that are necessary to a make a smooth transition into employment.	61,925	59,758	
Seagull Industries	302,654	292,061	5.0%
Adult Day Habilitation Program - Focuses on developing each client's abilities in the areas of work performance, socially acceptable behaviors, and a positive/healthy image that may lead to vocational opportunities in the community.	263,243	292,061	
Seagull Place - Focuses on developing each client's abilities in the areas of self-care and socialization while ensuring proper medical care, nutrition and hygiene.	39,411	0	
The ARC of Palm Beach County	268,484	259,087	4.5%
Independent Living & Support Services - Offers an array of services to meet the needs of adults with developmental disabilities. Services are provided for these residents during each life stage of adulthood; services vary according to the degree of disability.	268,484	259,087	
Total Service Category 2	2,358,990	2,296,519	
Service Category 3 - Domestic abuse, emergency and shelter services for women, children and families			
Aid to Victims of Domestic Abuse	169,950	164,002	15.0%
Domestic Abuse Shelter - Provides safety and supportive services to enable domestic violence victims and their children to move toward safe independent living.	169,950	164,002	
Florida Resource Center for Women & Children	194,078	187,285	7.4%
SEED Project - Emergency Shelter - Provides emergency shelter and supportive case management services to women and children who are victims of domestic violence.	194,078	187,285	
The Haven	143,464	138,443	17.5%
Therapeutic Residential Program - Comprehensive program of services designed to provide a safe, secure home and improve the mental health of the children admitted.	143,464	138,443	
YWCA	127,086	122,638	6.0%
Domestic Abuse Shelter - Provides emergency shelter and supportive services to enable domestic violence victims and their children to move toward safe independent living and achieve family stability and independence.	127,086	122,638	
Total Service Category 3	634,578	612,368	
Service Category 4 - Human service programs supportive of the Health and Human Services Element			
Adopt-A-Family	326,750	315,314	16.0%
Project Uplift - Short term self-sufficiency and economic stability program designed to assist families experiencing a temporary situational crisis.	132,421	127,786	
Homeless Intervention Program (HIP) - Assists families in their transition from temporary housing into stable permanent housing.	150,645	145,372	

Palm Beach County Department of Community Services
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Agency & Programs	FY 2008 Funding	Staff Recommend FY 2009	Administrative Percentage
Service Enriched Housing (SHE) - Provides working poor families who earn less than 125% of the poverty level the opportunity to rent a two-bedroom apartment for a minimum of 30% of their adjusted gross income up to \$400 monthly.	43,684	42,155	

Palm Beach County Department of Community Services
Financially Assisted Agency Funding Recommendations
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Agency & Programs	FY 2008 Funding	Staff Recommend FY 2009	Administrative Percentage
Area Agency on Aging	66,442	64,117	6.0%
RSVP/Disaster Preparedness - Provide high quality volunteer opportunities to persons 55 and above.	66,442	64,117	
Boys and Girls Clubs of Palm Beach County	144,907	139,835	9.4%
Youth Development - Out-of-school-time youth development program for disadvantaged and latchkey children providing educational, recreational and fitness activities.	144,907	139,835	
Big Brothers/Big Sisters	117,832	113,708	24.5%
Parenting Partners - Trained mentors provide services to enhance the comprehensive well-being of young parent clients and their children.	117,832	113,708	
Children's Home Society of Florida	183,701	177,271	17.0%
Nelle Smith Residence for Girls - Provides adolescent girls who have been physically/sexually and emotionally abused and removed from their homes to a long term residence.	99,900	96,404	
Transitions Home - Group home for pregnant and parenting teens and their babies.	61,800	59,637	
Project Safe Place - Provides transportation, shelter and counseling to youth who are homeless or runaway.	22,001	21,231	
City of Pahokee	163,695	157,966	N/A
Parks & Recreation Dept. - The department operates "before-care" services for the children of farm workers who work early in the morning until late at night and designed a program to include a before care program in conjunction with an already existing after school program. They also operate a "drop-in" center for seniors who participate in arts and crafts and social activities as well as participating in activities with the young people.	163,695	157,966	
Communities in Schools	115,133	111,103	13.0%
LYNC - Linking Youth & Communities - Link community resources to the individual needs of youth deemed to be at risk for academic failure. They provide comprehensive social, educational and career-related support to schools and students	115,133	111,103	
Comprehensive Aids Program	193,722	186,942	18.0%
Comprehensive AIDS Program of Palm Beach County (CAP) conducts HIV prevention services targeting "at risk" residents of Palm Beach County.	193,722	186,942	
Epilepsy Foundation of Eastern Florida, Inc.	50,262	48,503	18.0%
Seizure Control Clinic - Increase compliance and seizure control by means of providing consistent neurological care, education about seizure disorders, assistance in accessing and managing medications, and referrals to other agencies and programs to assist the client.	50,262	48,503	
Families First of Palm Beach County	52,010	50,190	5.0%
Family Self Sufficiency Program - Program to assist families receiving public housing who desire to be self-sufficient and improve their living conditions while exiting the welfare system.	52,010	50,190	

Palm Beach County Department of Community Services
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Agency & Programs	FY 2008 Funding	Staff Recommend FY 2009	Administrative Percentage
Farmworkers Coordinating Council	92,953	180,792	23.0%
Family Preservation & Empowerment Program - Dedicated to meeting the basic needs of the farmworker family and includes multiple service categories (emergency services, financial assistance, transportation, interpretation and translation).	92,953	180,792	
Glades Initiative, Inc.	203,528	175,000	3.0%
System of Care Development/Improvement - Glades - Improve the health and human condition of residents in the Glades with a Glades Medication Assistance Program, create provider forums/discussion sessions on specific human service needs.	203,528	175,000	
Haitian American Community Council	141,316	-	N/A
Immigration Services - Provides services designed to ensure that new immigrants transition to their new home in South Florida. Services include technical assistance to ensure immigrants obtain legal immigration status.	141,316	-	
Healthy Mothers/Healthy Babies	115,690	-	N/A
Education/Teen Pregnancy Prevention - Promotes health education to improve the health status of pregnant women, by providing access to affordable prenatal care, education in the community and public schools.	115,690	-	
Juvenile Transition Center	107,120	103,371	6.4%
ESTEEM - Mitigate the incidents of youth violence and juvenile delinquency by providing education enrichment, mentoring and job training skills to youth ages 13-18 in Palm Beach County.	107,120	103,371	
Minority Development and Empowerment, Inc.	284,954	274,981	7.4%
Haitian Community Strengthening & Support Program - Provides employment counseling, access to health services and promotes development of formal and informal social supports.	284,954	274,981	
NOAH, Inc.	255,033	246,107	17.2%
This program provides quality early childhood education to special needs children ages one month to 5 years of age to promote growth to their maximum developmental potential and school readiness.	221,995	214,225	
Parenting/Prenatal - Improve birth outcomes for children born to program participants; reduce the number of subsequent pregnancies, increase number of children who are prepared to enter to school, establish effective caregivers for participants and family.	33,038	31,882	
Rehabilitation Center for Children & Adults	96,917	93,525	12.3%
Comprehensive Outpatient Medical Rehabilitation - Comprehensive outpatient medical rehabilitation program that improves physical function, independence and communication regardless of the client's ability to pay.	96,917	93,525	

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Agency & Programs	FY 2008 Funding	Staff Recommend FY 2009	Administrative Percentage
Sickle Cell Foundation	80,340	77,528	19.8%
Haitian Outreach Project - Community education and outreach program to the Haitian population of Palm Beach County. Provides local screening and case management to affected clients.	80,340	77,528	
The Children's Place at Home Safe	51,500	49,698	10.5%
The Simon C. Fireman Foundation Home Safe Cntr. - provides shelter for children removed from their homes due to some form of trauma.	51,500	49,698	
The Homeless Coalition of Palm Beach County	35,350	25,000	100.0%
Homeless Advocacy - provide community advocacy on behalf of the homeless population; educate the public and service providers on homeless issues.	35,350	25,000	
The Lord's Place	361,051	348,414	18.0%
Family Shelter Program - Comprehensive case management, addiction treatment and counseling, vocational and education training, employment assistance, childcare, assistance with budgeting and credit repair.	307,970	297,191	
Joshua House - 15 bed transitional housing facility for single males with a history of chronic substance abuse. The program provides long-term comprehensive care as part of a daily recovery program.	53,081	51,223	
Urban Youth Impact	160,118	154,514	13.5%
Youth Empowerment - After school program available to inner city elementary and middle school students at risk for school dropout and delinquency.	160,118	154,514	
Total Service Category 4	3,400,324	3,093,877	
Service Category 1	7,215,717	6,963,167	
Service Category 2	2,358,990	2,296,519	
Service Category 3	634,578	612,368	
Service Category 4	3,400,324	3,093,877	
Allocation Pending	139,702	95,915	
Total All Categories	13,749,311	13,061,846	
Transfer to Other County Sponsored Programs	-	(60,000)	
New Final Budget (after transfer)	13,749,311	13,001,846	

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<p>Explanation of reductions: Budget of \$13,061,845 reduced by 5% total. Reduce most agencies by 3.5%. Eliminate Haitian American (no longer in business) and Healthy Mothers/Babies (contract transferred to CSC). Reduced funding to the Homeless Coalition - advocacy group that does not provide direct services and reduced funding to the Glades Initiative - convenes Glades organizations around health and human services needs and does not provide direct services. Transfer funds from Florida Housing Corporation contract to Gulfstream Goodwill as necessary match funds for the County's HUD contracts. Florida Housing Corporation lost its HUD funding during this last funding cycle and those funds are needed to draw down all possible HUD funds in the homeless continuum of care.</p>			

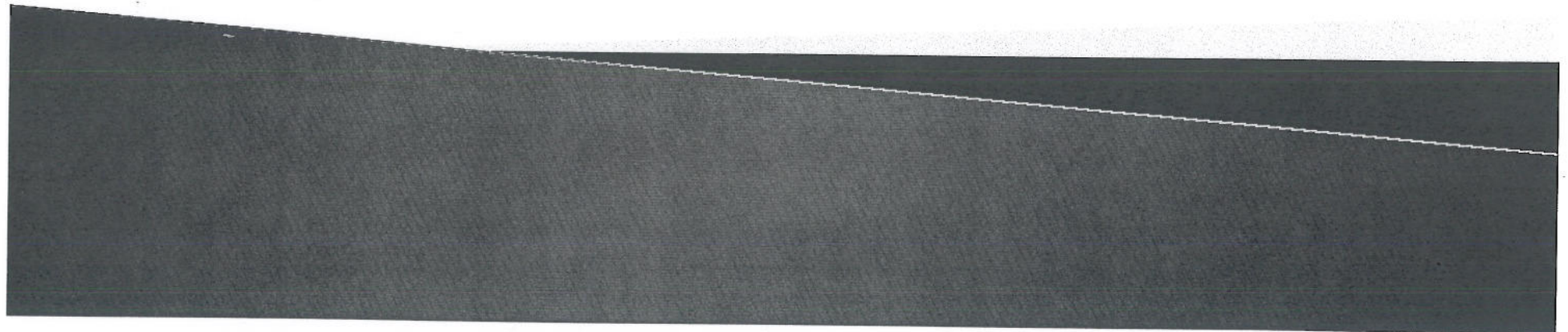


PALM BEACH COUNTY

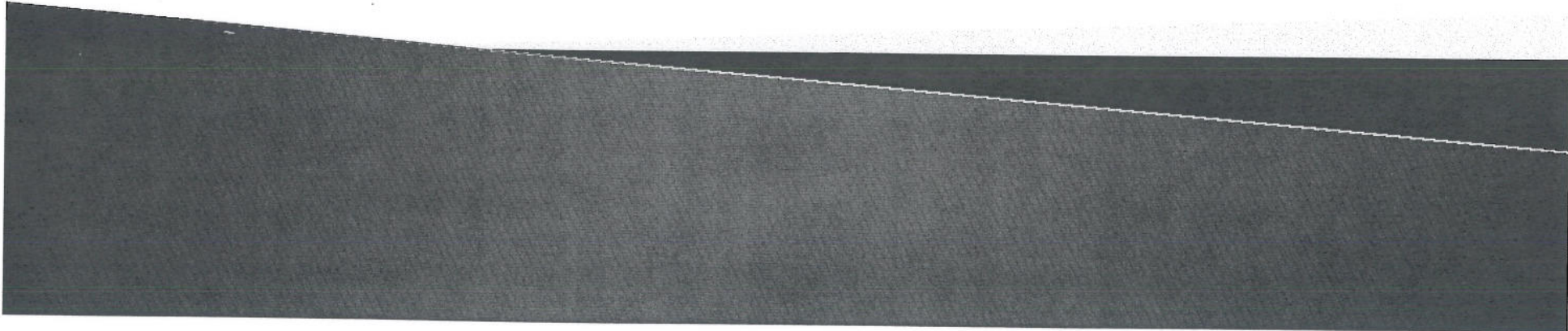
DEPARTMENT OF COMMUNITY SERVICES

Financially Assisted Agencies Program

Revised 3/23/09

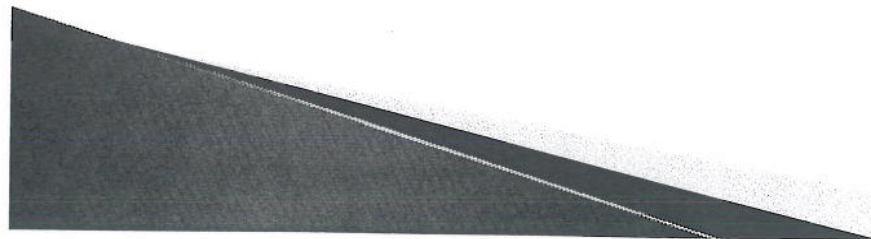


Presentation Outline

- I. Financially Assisted Agencies Program Background and Funding History
 - II. Social Services Funding – Other Sources
 - III. Demand for Services and Changing Environment
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 - V. Program Recommendations
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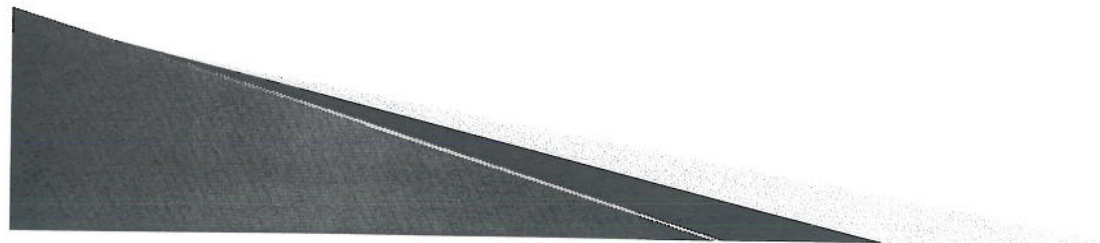
Financially Assisted Agencies

- ▶ The Financial Assistance Agencies (FAA) is a program within the Department of Community Services.
- ▶ This program was established in the early 1980s to overcome the adverse impact of reduced federal funding.
- ▶ Its purpose was to augment service provision in the community.
- ▶ Continued State and Federal funding reductions emphasize a need for continuing County financial assistance to these organizations.



Financially Assisted Agencies (cont'd)

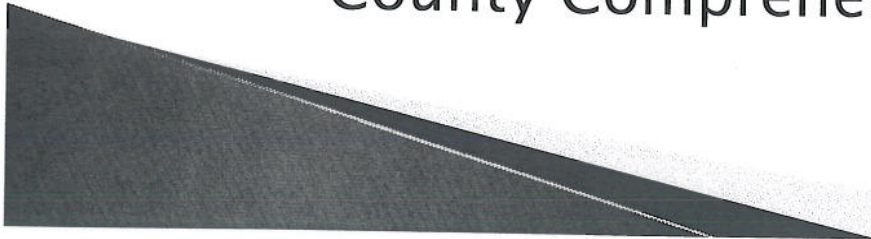
- ▶ Records from the 1988 fiscal year show that the County funded approximately 18 FAA agencies for a total of \$2,162,401.
- ▶ In comparison to today, the County funds 48 FAA agencies for a total of \$13,001,846.
- ▶ Interestingly, between 1988 and 2009 the County has provided approximately \$168,555,389 to community agencies for services through the FAA program.



How the Allocation Process Works

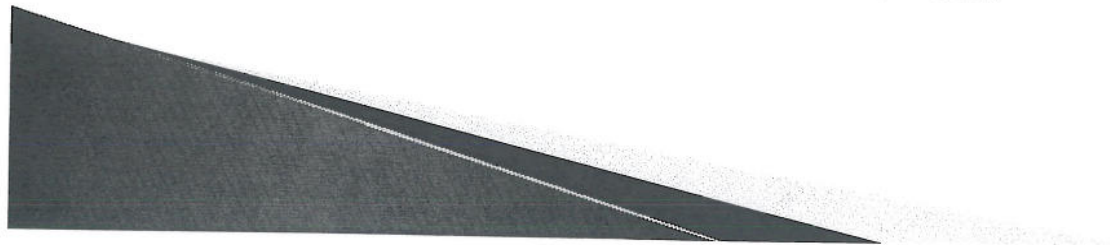
- ▶ Current Process for Funding FAA Agencies:
 - CAC and CS Staff develop FAA funding categories.
 - BCC approves/disapproves.
 - Request for Proposals (RFP) are submitted by service providers.
 - Applications are reviewed by staff and CAC.
 - Historical funding
 - Non and low performing agency funding reduced or eliminated
 - Results are presented to the BCC.
 - Staff contracts with approved agencies.
 - All FAA agencies are reviewed at least once yearly by staff.
 - Agencies not meeting contract requirements are notified and must develop a corrective action plan and submit for approval.

Current Funding Categories

1. Prevention/Intervention, treatment, and emergency services for substance abuse and mental health services.
 2. Independent living and support services for people/families with special needs or disabilities.
 3. Domestic abuse, emergency and shelter services for women, children and families.
 4. Human service programs supportive of the Health and Human Services Element of the Palm Beach County Comprehensive Plan.
- 

FAA Contracting Process

- ▶ Once an agency is approved for funding it is assigned a program monitor.
- ▶ Staff works together with agencies to make sure they understand the contract and reporting responsibilities.
- ▶ Agencies are monitored programmatically and fiscally at least once a year.
- ▶ Agencies must submit outcome reports on the FAA member's website.



Other County Sponsored

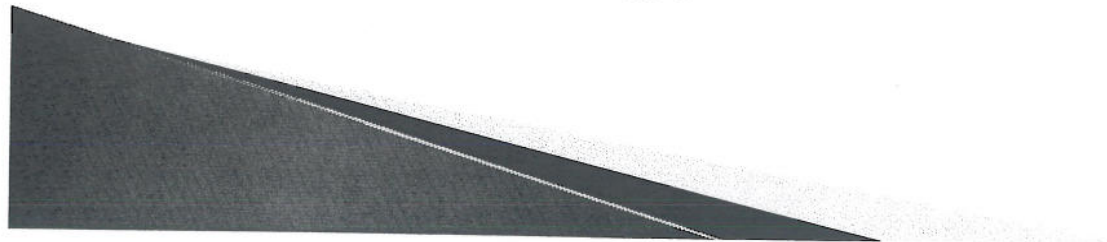
- ▶ Program Monitoring staff develop contracts for:
 - Mae Volen Senior Center – \$1,200,000
 - Area Agency on Aging – \$229,900
 - Early Learning Coalition – \$285,000
 - 211 Palm Beach/Treasure Coast – \$253,193
 - Center for Family Services/HIPPY – \$134,278
 - PBC Health Department – \$121,714
 - Child Protection Team – \$160,000
 - Nonprofits First – \$95,000
 - Easter Seals – \$41,000



Other County Funded Social Services

Division of Human Services

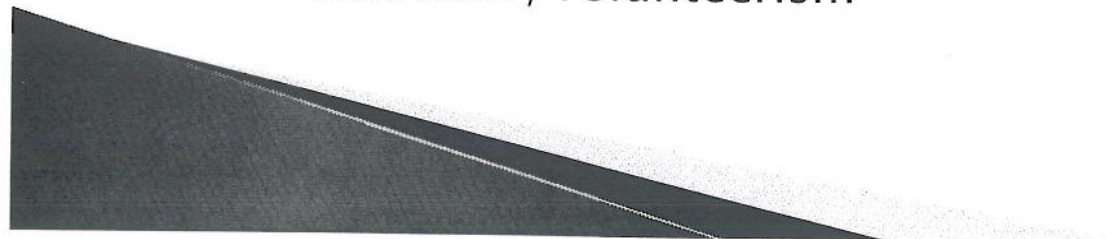
- ▶ Recipient of HUD funds for 3 programs – \$788,181
- ▶ Ad Valorem funds for 9 programs in the community – \$417,204
- ▶ Funding includes 6 FAA agencies
 - Center for Family Services
 - Gulfstream Goodwill
 - 211 Palm Beach/Treasure Coast
 - CARP
 - Oakwood Center
 - The Lord's Place



Other County Funded Social Services

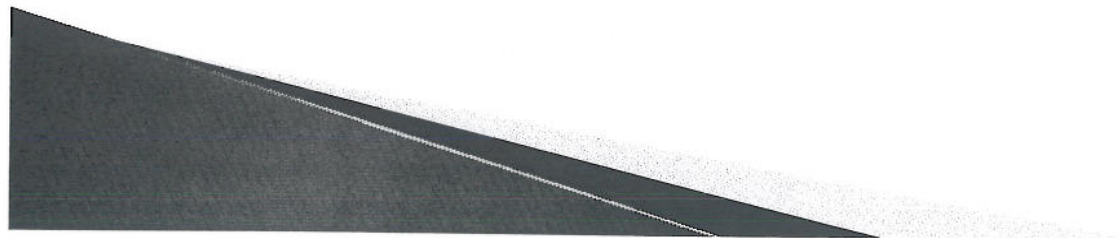
Division of Senior Services

- ▶ This Division provides a continuum of care for seniors in Palm Beach County. Fifty-six out of the 66 comprehensive staff provide direct service and administer accessible high quality services that support seniors and their caregivers.
- ▶ Current programs in the community:
 - 3 Senior Centers
 - 2 Adult Day Care Operations
 - Nutrition Program with 27 Congregate Meal Sites
 - In-Home Services including Home Delivered Meals
 - Emergency Home Energy Assistance for the Elderly Program
 - Grandparents Medical Reimbursement Program
 - Brief Substance Abuse Intervention and Treatment for Elders
 - Outreach/Volunteerism



Head Start/Early Head Start

- ▶ Provide \$6.5 million for services to:
 - School District of Palm Beach County
 - Area child care provider partners



Other Funded Social Services

Ryan White Part A Funds

- ▶ 11 agencies receive approximately \$8,411,367 for a multitude of services including:
 - Comprehensive AIDS Program
 - Comprehensive Community Care Project
 - Legal Aid Society



Housing and Community Development (HCD)

Current funding:

- Emergency Shelter Grant Program – \$289,330
- Community Development Block Grant – \$835,000
- State Housing Initiatives Partnership Program – \$150,000

Funded agencies include:

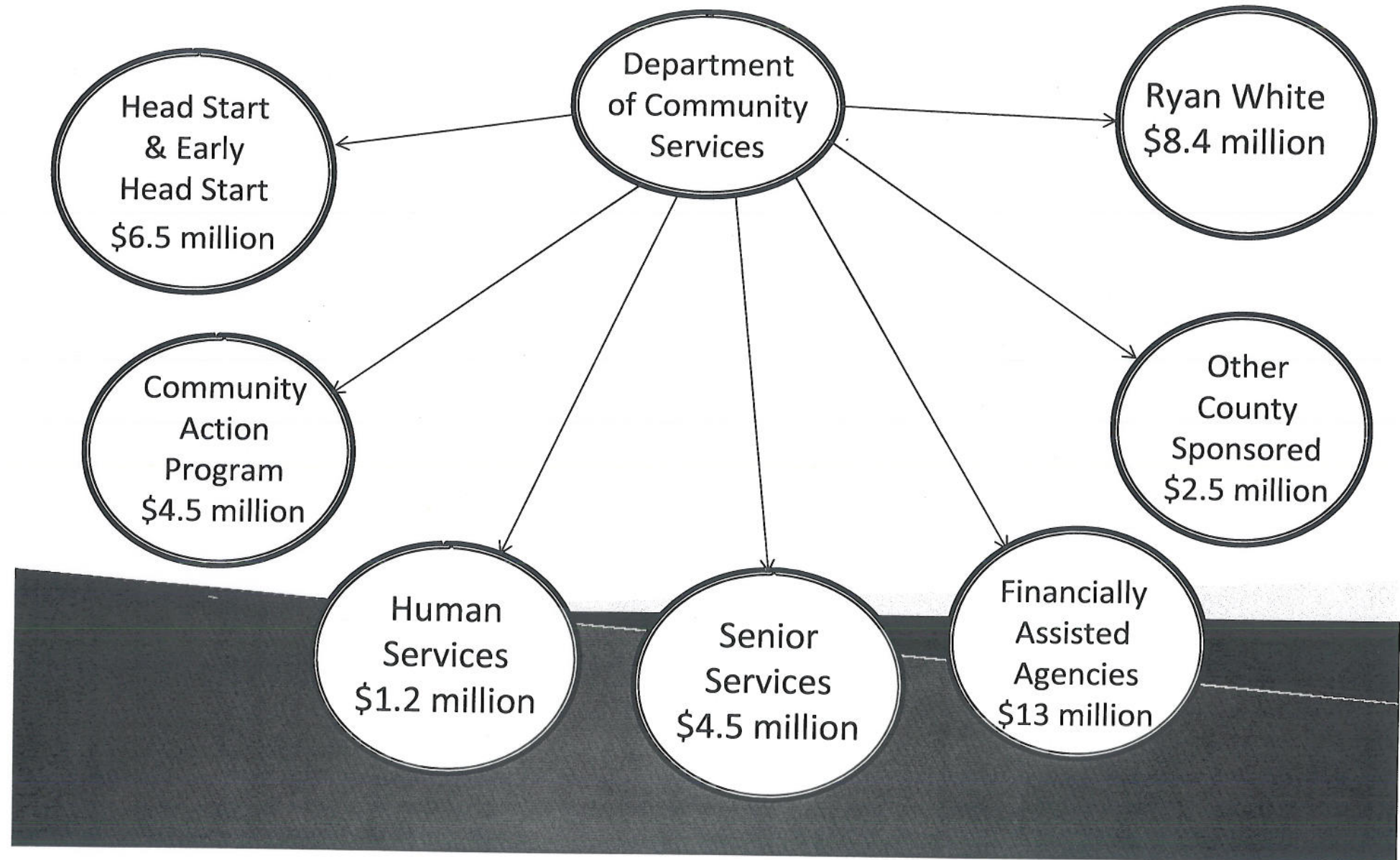
- ARC
- CILO
- Healthy Mothers/Healthy Babies
- Sickie Cell
- Legal Aid
- Urban League



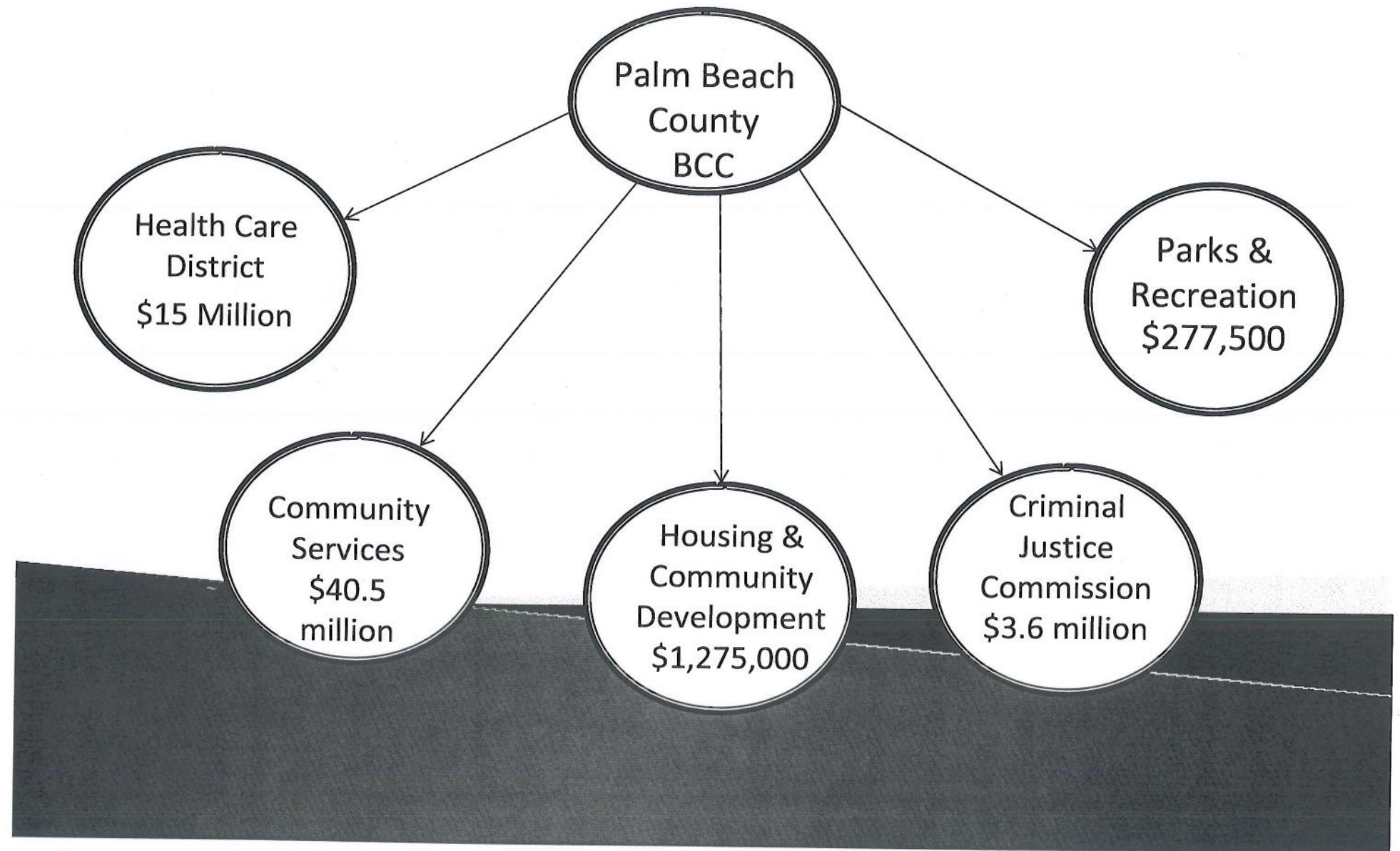
Criminal Justice Commission

- ▶ Currently contract out:
 - Ad Valorem Funds – \$2,798,205
 - Other Funds – \$765,182
- ▶ Funding includes two FAA agencies:
 - CARP – \$102,254
 - Drug Abuse Foundation – \$150,000
- ▶ Other Funded Entities include:
 - PTA
 - Public Defender
 - Six Municipalities
 - FSU
 - PBSO

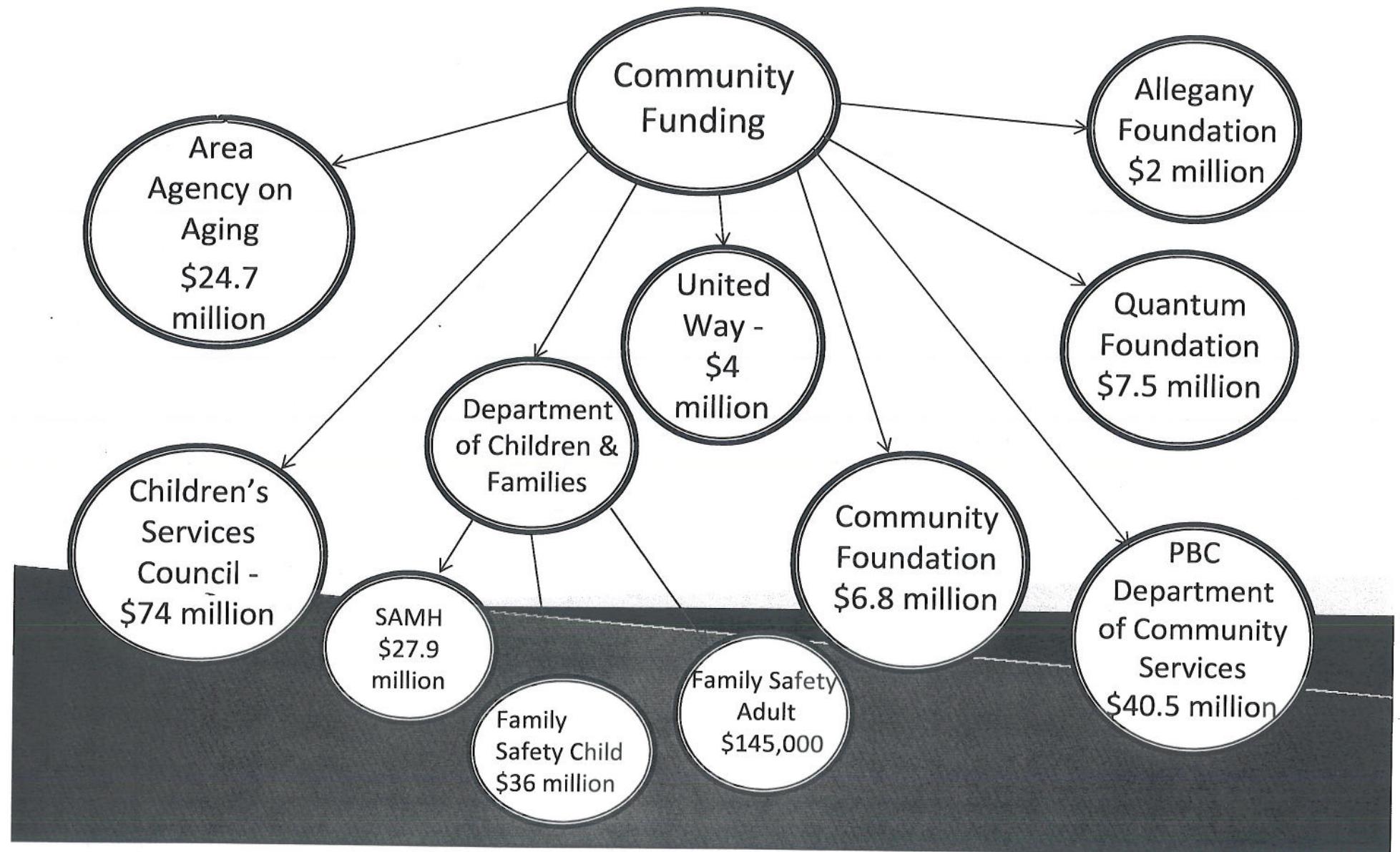
Palm Beach County Human Services Funding



Palm Beach County Human Services Funding



Palm Beach County Human Services Funding



Demand For Services

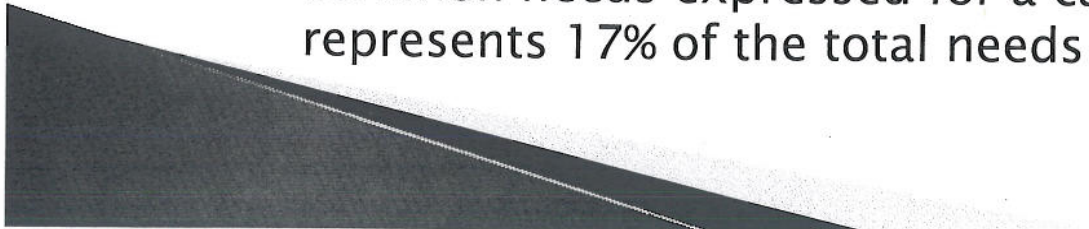
▶ DOSS Wait List

- Over 900 seniors are waiting for in-home services and home-delivered meals
 - Home Delivered Meals – 325
 - In Home Services – 886

▶ Head Start and Early Head Start Wait List

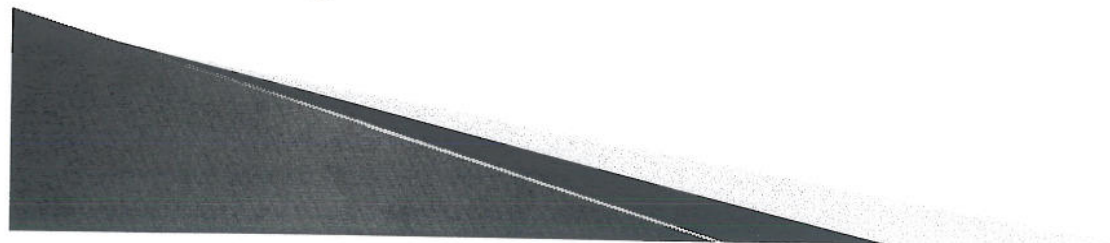
- 903 children currently on the wait list

▶ Information from 211 /Crisis Line

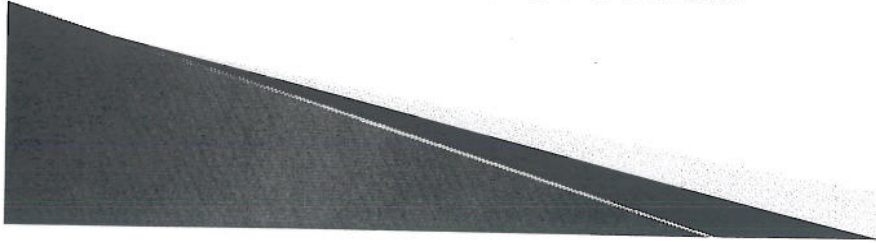
- Overall Increase in crisis calls
 - 87% increase in suicidal calls
 - Financial assistance calls received 27,562 which represents 21% of the total needs expressed
 - Basic needs (food, clothing and shelter) are the second most common needs expressed for a call total of 23,370 which represents 17% of the total needs
- 

Trends in Service Needs

- Increase in clients who have not required assistance previously.
- Increase in releases from jail or prison.
- People whose income exceeds eligibility guidelines however are not able to meet their financial responsibilities.
- Middle income individuals and families quickly expending their savings following job loss.
- Seasonal workers and other newly unemployed who cannot get unemployment benefits quickly enough.
- Some agencies do not have the funds to assist any longer or for a very limited time and number of people.
- Many self-employed people have been significantly impacted. Their businesses are going under and employees who worked for them are being laid off.




Multiple Meetings and Workshops with Funding Partners

- ▶ Children's Services Council
 - ▶ Department of Children and Families
 - ▶ United Way of Palm Beach County
 - ▶ Area Agency on Aging
 - ▶ Palm Healthcare Foundation
 - ▶ Citizen's Advisory Committee on Health & Human Services
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Recommendations

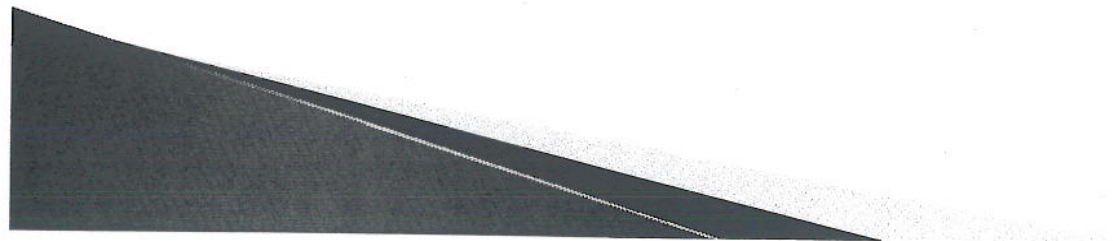
Funding Policy

1. Adopt a needs-based funding distribution policy.
 2. Utilize the service category matrix and report format adopted by the CAC/HHS as the framework for documenting health and human service needs and programs.
 3. Continue migration from a “grants model” to a “contract for services model” for funding distribution.
 4. Phase out or terminate funding support for programs that lack data to demonstrate achievement of desired outcomes.
 5. Support “evidence-based programs” for service delivery.
 6. Amend PBC Administrative Code to eliminate requirement that County funding assistance shall not exceed 25% of a delegate agency’s total operating budget.
- 

Recommendations


Process

1. Task the CAC/HHS with a leadership role in tracking service categories, program objectives and goals, performance measures, data sources, service delivery methodologies and indicators of success.
2. Conduct a comprehensive review of funding priorities every three (3) years and limited reviews annually utilizing recommendations from the CAC/HHS, staff and community partners.



Recommendations

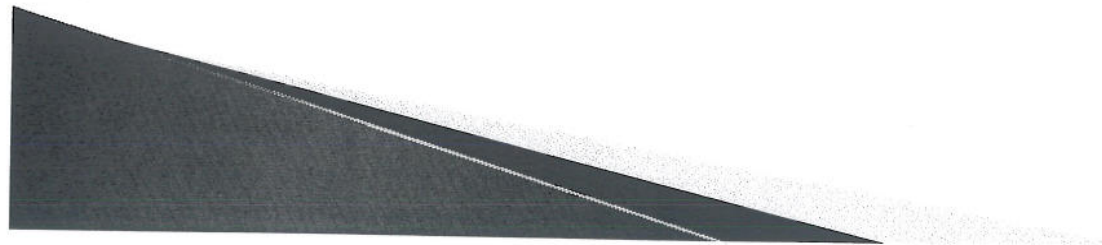
Internal Organization and External Relationships

1. Support the internal reassignment of programs between County departments to eliminate instances where multiple departments distribute funding in the same service category.
 2. Review contract management and oversight responsibilities and realign department staff as necessary to insure accountability and performance by contracted agencies.
 3. Create new partnerships and contractual relationships with the Department of Children and Families, Children's Service Council, United Way and other principal funders of social services within the County to eliminate duplicative contracting, overlapping service provision, inconsistent program objectives and multi-agency monitoring.
 4. Continue roundtable discussion meetings between funders and service providers on key components of system of care.
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Recommendations

Agency Requirements and Efficiencies

1. Maintain agency certification requirements and funding for Nonprofits First, Inc. to conduct certifications of funded agencies and deliver support services.
2. Encourage agency collaborations and mergers that will result in more efficient service delivery and reduced administrative costs.



Recommendations

FY 2010 and FY 2011 Funding Cycles

1. For FY 2010, transfer funds for homeless services and senior services in FAA budget to the budgets of the Division of Human Services and Division of Senior Services, respectively.
 2. For FY 2010, do not request submission of new proposals. Schedule BCC workshop in June 2009 to consider staff recommendations for adjustments to current contract amounts (agency allocations for 2010).
 3. Authorize issuance of requests for proposals for all service categories for FY 2011 funding cycle.
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