

PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS AGENDA ITEM SUMMARY

Meeting Date: April 20, 2010]]	Consent Ordinance	[X] []	Regular Public Hearing
Department: Submitted By:	Department of Department of	Public	Sa	afety		
Submitted For:	Division of En	nergeno	cy I	Management		

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: the following contracts for the new Next Generation 911 (NG 911) phone system: **A)** a contract with AT&T for the purchase, installation and maintenance of the NG 911 phone system over a period of six (6) years in an amount not to exceed \$16,292,011. Of this amount, \$4,505,261 represents the purchase, installation and initial maintenance of the NG 911 system. The remaining \$11,786,750 represents the maintenance of the NG-911 system for the balance of the contract; and **B)** a contract with Kimball & Associates in an amount not to exceed \$429,310. The total cost of the contracts and the new NG 911 phone system is funded entirely with state grants and revenue generated from the 911 system.

Summary: These two (2) contracts would allow the County to move forward with the software and project management with the new NG 911 system.

A) The AT&T contract will provide for the purchase, installation, and maintenance of network and call routing software and hardware related to the NG 911 system. The Scope of Work includes, but is not limited to, installation of software and equipment for a network and 911 call routing and automatic number identification (ANI) and automatic location information (ALI). B) The Kimball & Associates contract will provide the County with the technical support, project management and oversight necessary for a successful implementation of the NG 911 project. Kimball and Associates has been the consultant of record from the start of the County's NG 911 initiative for the request proposal development and procurement phase to contract negotiations. The contract with Intrado/Positron for the installation of software and equipment at the 22 Public Safety Answering Points (PSAPS) throughout the County will be forthcoming in the near future once the contract terms are finalized. This contract will allow for the completion of the new NG 911 system

Countywide (DW)

(Continued on page 3)

Attachments

1) Executive Summary

2) AT&T Contract

3) Kimball & Associates Contract

Recommended by:

| Maintenance | Maintenance

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact

2010	2011	<u>2012</u>	2013	2014
<u> </u>				
\$4,505,261	\$2,357,350	\$2,357,350	\$2.357.350	\$2,357,350
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		0	0	0
				0
ed In Current Bud	dget? Yes _	X No		
int Exp No: Fund Rev No: Fund	see below Departm	epartment U ent Unit	nit Object _ Object	
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ciates Contract:	1434-660-9250	0-var \$429,310		
Fiscal Review:				
III.	REVIEW COM	MENTS		
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This summary is not to be used as a basis for payment.

(continued from page 1)

Background and Justification: In May 2008, the Board of County Commissioners approved the grant award of \$6,562,743 with a required county grant match of \$4,250,208 out of existing non ad-valorem 911 funds in support of the implementation of the County's initiative NG 911 system composed of three components, namely Customer Premise Equipment CPE, Network, and 911 Call Routing and Automatic Number Identification, Automatic Location Information database management system (ANI/ALI DBMS). These funds are available to fund contracts related to the new 911 system. The AT&T contract will be funded by the grant (\$1,699,431) and revenue generated from the 911 system fund (\$14,592,580). The Kimball Contract is entirely funded by the 911 system fund (\$429,310).

In June 2009, request for proposals via the County procurement process were issued for the NG 911 system. In December 2009, AT&T and Intrado/Positron were selected. The Purchasing Department supports the decision for Kimball as a sole source contract. Staff is respectfully seeking the Board of County Commissioners approval of the above-referenced contracts (AT&T and Kimball) to begin the implementation phase. The contract with AT&T would facilitate the installation of the necessary network system. The contract with Kimball would provide the County with the support, project management and oversight necessary for a successful implementation of the NG 911 Project initiative. The contract with Intrado/Positron will be forthcoming in the near future once the contract terms are finalized.

Attachment 1 is an executive summary of the County's initiative with the NG 911 project from start to present.

Attachment //s

Executive Summary

NG 911 Project

Public Safety Department

Division of Emergency Management

The Public Safety Department, Division of Emergency Management (DEM), is responsible for the management and coordination of Palm Beach County (County) 911 system. DEM recognized the need to enhance the current 911 system for the County to enhance a critical safety response system in order to better serve the citizens of the County. The current 911 system of the 1980s was created to transmit voice only and was not designed to handle the challenges of multimedia communication in a wireless, mobile society of today. With the advent of text messaging, commonly used by the deaf community, data, images, and video are increasingly common in personal communications and are critical to future transportation safety and mobility advances. DEM recognized the need and began to look for the opportunity to utilize this advanced technology and to apply it to the current 911 system.

The new system will enable the transmission of voice, data, or video from different types of communication devices to the twenty two (22) Public Safety Answering Points (PSAPs) within the County operated by the Sheriff's Office, Palm Beach County Fire Rescue and multiple municipalities onto emergency responder networks. The County's initiative was composed of three components: (1) Customer Premise Equipment (CPE), (2) Network, and (3) 911 Call Routing. This initiative became known and referred to as the Next Generation 911 Project (NG 911 Project).

In May 2007 the Florida Legislature passed law signed by the Governor to modify 911 statutes and have all 911 fees collections sent to and distributed by the newly created Florida E911 Board. The new legislation also made available \$50 million in grants for 911 system enhancement initiatives. In December 2007, DEM obtained the approval of the Board of County Commission to apply for three grants from the Florida State 911 Board to enable fund components I (CPE) and component II (network) of its new NG 911 Project initiative. In January 2008 DEM submitted three grant applications to the State 911 Board seeking funding for these two components in the accumulative amount of \$10,812,551. In April 2008 the County was awarded grant funding for these two components in the accumulative grant amount of \$6,562,951 with a County match of \$4,250,000 in support of the County's NG911 Project initiative. In May 2008 the Board of County Commissioners at its May 20, 2008 meeting approved the grant award of \$6,562,951 and to encumber the matching funds of \$4,250,000 out of existing non-advalorem 911 funds. Subsequently, DEM added component III (Call routing) to take

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advantage of emerging technologies in routing callers based on their geographic location instead of a static address and to utilize non-advalorem 911 reserves.

Since the grant award and County approval of the NG 911 Project initiative, DEM has aggressively pursued implementation efforts to realize this initiative. These efforts included (1) the selection of a consulting firm in November 2008, via the County's procurement process, to assist DEM with the development of the scope of work of the new system, the development of NG 911 request for proposals process, and technical assistance to the NG 911 Selection Committee on the selection process and review of prospective bidders; (2) the issuance of a request for proposal, via the County's procurement process, in June 2009 for the NG 911 system; (3) the ultimate selection of two vendors in December 2009, AT&T and Intrado, via the County's procurement process, to implement the NG 911 system.

DEM has now reached another threshold on its NG 911 Project initiative and is respectfully seeking the Board of County Commissioners approval of three contracts to allow DEM to begin the implementation phase. The contract with Intrado would facilitate the installation of the customer premise equipment. The contract with AT&T would facilitate the installation of the necessary network system. The contract with Kimball would provide the County with the support, project management and oversight necessary for a successful implementation of the NG 911 Project initiative. Once all three contracts are approved the NG 911 Project initiative will be implemented within an eighteen (18) month timeframe. Such project implementation would entail the installation of equipment, network, training, testing, functionality and project oversight on all the existing 22 PSAPs currently operated by the Sheriff's Office, Palm Beach County Fire Rescue and multiple municipalities within the County of the new NG 911 system.

Attached is a comparison chart showing the capacity of the current 911 system and the proposed enhancements of the NG 911 system.

PALM BEACH COUNTY 911 SYSTEM COMPARISON

CURRENT 911 SYSTEM
Selective Call Routing
Automatic Telephone Number Identification (ANI)
Automatic Location Information (ALI)
911 Landline Voice Calls
Limited 911 Cellular Phone Capability - No 911 Cell Phone Location
Telecommunications Device for the Deaf (TDD) Accusable
Copper Based Connectivity
Lightening Vulnerable
Slow Call Set-Up Times Per Call
Limited Redundancy
Voice Only
No Growth Capabilities
Unable to Connect to Newer Communication Devices
Inflexible Call Routing
Equipment/Software 20 Years Old