

Agenda Item # 3U-1

PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERS
AGENDA ITEM SUMMARY

Meeting Date: January 11, 2011

☒ Consent ☐ Regular
☐ Public Hearing ☐ Workshop

Department:

Submitted by: Information Systems Services

Submitted for: Information Systems Services

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: 1st Pricing Schedule attachment to the Master Services Agreement (MSA) with AT&T (R-2009-1055) for maintenance and purchase of equipment and other services pertaining to the County's Meridian telephone systems in the amount of \$234,655 for the period February 1, 2011, through February 1, 2012.

Summary: This Pricing Schedule specifically provides for maintenance services, purchase of telephone equipment and other PBX related services for the three (3) Meridian telephone systems in use throughout the County. This Pricing Schedule is for a period of 12 months and will be re-quoted each year that the MSA is in force. This Pricing Schedule will provide the County with high quality repair and maintenance services for these critical telephone systems. An extensive review of the equipment covered and level of services provided under this Pricing Schedule has resulted in a reduction of approximately \$21,289 per year in the cost of these services to the County compared to the previous maintenance agreements. AT&T has an office in Palm Beach County. Countywide (PK)

Background and Justification: In June 2009, the County entered into a new Master Services Agreement (MSA) with AT&T for various communications-related services. One of the provisions of the MSA was the ability to contract for services from AT&T, when those services benefit the County, by attaching specific Pricing Schedules to the MSA. The Pricing Schedule for Meridian PBX maintenance and legacy Nortel telephone equipment and services represents the most economic and technically feasible alternative for the County. An extensive review of the equipment covered and level of services provided under this agreement has resulted in a reduction of approximately \$21,289 per year in the cost of these services to the County compared to the previous maintenance agreements. AT&T will continue to provide a Dedicated Technician for the Judicial Center system that serves the Courthouse and Governmental Center campus to assure continuity of County telephone operations at these locations. This Pricing Schedule also includes Inspector General language.

Attachments

1. AT&T Equipment Resale and Related Services Pricing Schedule (3 originals)
2. Schedule for Purchase of Equipment and/or Service, Quote # 321296232 (PBC Judicial Center) (3 originals)
3. Schedule for Purchase of Equipment and/or Service, Quote # 321296231 (PBC Airport Center & Eagle Academy) (3 originals)
4. Master Service Agreement with AT&T (R-2009-1055)

Recommended by:

Steve Borde Con
Department Director

1/3/11
Date

Approved by:

[Signature]
County Administrator

1/4/11
Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

<u>Fiscal Year</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>
Capital Expenditures					
Operating Costs	\$156,437	\$78,218	\$		
External Revenue					
Program Income (County)					
In-Kind Match (County)					
NET FISCAL IMPACT	\$156,437	\$78,218	\$0		
# ADDED FTE's					

Is Item Included in Current Budget? Yes X No

Expense Budget Account No: Fund: 0001 Department: 490 Unit: 1316 Object: 4622

B. Recommended Sources of Funds / Summary of Fiscal Impact

C. Departmental Fiscal Review:

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Administration Comments:

[Signature] 12/29/2010
OFMB
12/29/10
12/29/10
12/29/10

[Signature] 1/3/11
Contract Development & Control

B. Legal Sufficiency:

Paul F. [Signature] 1/4/11
Assistant County Attorney

C. Other Department Review:

Department Director

THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.



AT&T Equipment Resale and Related Services Pricing Schedule

20101222-0016

MA Reference No. 133405UA
Pricing Schedule No.:

CUSTOMER Legal Name ("Customer")	AT&T Corp. ("AT&T") (designate other entity if signing entity other than AT&T Corp)	AT&T Branch Sales Contact Name
Palm Beach County	AT&T Corp.	Name: Bruce Schauer
CUSTOMER Address	AT&T Corp. Address and Contact	AT&T Branch Sales Contact Information
301 S. Olive Avenue West Palm Beach FL U.S. 33401	One AT&T Way Bedminster, NJ 07921-0752 Attn:	13450 W. Sunrise Blvd Sunrise FL U.S. 33323 Fax : Email : bs6995@att.com Sales/Branch Manager: William Quinn SCVP Name: Raymond Rhodes
CUSTOMER Contact		AT&T Contact Information
Name: Steve Bordelon Title: Director, ISS Telephone: (561) 355-2394 Fax: (561-355-3482 Email: sbordelo@pbcgov.org		Name: Bruce Schauer Address: 13450 W. Sunrise Blvd City: Sunrise State / Province: FL Country: U.S. Domestic / Intl / Zip Code: 33323 Telephone: (954) 838-1736 Email: bs6995@att.com
CUSTOMER Billing Address and Contact		
301 N. Olive Avenue - Room 801.8 West Palm Beach FL U.S. 33401 Contact Name: Robert Busch Title: Sr Manager Telephone: (561) 355-2918 Fax: 561-355-3482 E-mail: rbusch@pbcgov.org		

This Pricing Schedule is part of the Agreement between AT&T and Customer referenced above. In the case of a conflict, the descending order of priority for the documents in this Pricing Schedule is the applicable Sub-Rider, the applicable Rider and the General Terms.

- ☒ Rider A – Purchased Equipment
☐ Rider B – Additional Cisco Terms
☐ Sub-Rider B1 - Cisco Try and Buy Program
☐ Sub-Rider B2 – Technology Migration Plan
☒ Rider C – Purchased Equipment Discounts
- ☒ Rider D – Services
☐ Sub-Rider D1 – Avaya-Provided Maintenance
☒ Sub-Rider D2 – AT&T-Provided Maintenance
☒ Sub-Rider D3 – AT&T Warranty Services
☐ Sub-Rider D4 – Network Deployment Services
☐ Sub-Rider D5 – Video Surveillance Equipment and Related Services
☐ Sub-Rider D6 – Enhanced Transport Service
☒ Sub-Rider D7 – Statement of Work

CUSTOMER: Palm Beach County

By: _____
(by its authorized representative)

(Typed or Printed Name) Karen T. Marcus

(Title) Chair

(Date)

AT&T Corp.

By: Lisa Casey Gutschall
(by its authorized representative)
CONTRACT SPECIALIST - CUSTOMER CONTRACTS

(Typed or Printed Name)

(Title)

(Date)

12/22/10

**GENERAL TERMS APPLICABLE TO
AT&T EQUIPMENT RESALE AND RELATED SERVICES**

1. SERVICES AND PURCHASED EQUIPMENT

- Purchased Equipment - equipment or software ("Software") AT&T sells to Customer. Purchased Equipment includes replacement hardware and Software provided in connection with AT&T-Provided Maintenance and Warranty Services.
- Services
 - Per applicable Riders and Sub-Riders

2. QUOTE

AT&T may provide a special quote for the price of Purchased Equipment or Services to Customer ("Quote"). Such Quote will expire thirty (30) days after the date of the Quote, unless a different time period for expiration is stated in the Quote.

3. ORDERS

(a) Order means an order for Purchased Equipment or Services including Statements of Work and requests to change an Order that Customer submits to AT&T in writing (or other method specifically authorized by AT&T). AT&T reserves the right not to accept any Order. No terms and conditions, or other language contained in any Customer-supplied document or purchase order shall apply.

(b) Telephone Orders may be accepted for moves, adds, or changes to Purchased Equipment that do not require design engineering support from AT&T or the vendor and can be ordered off the shelf without being configured or designed with other components.

4. TAX EXEMPTION

Customer has presented a tax exemption certificate to AT&T.

5. TERMINATION

(a) Either party may terminate this Pricing Schedule upon thirty (30) days' prior written notice, except that all work under any outstanding Orders will be completed unless one party notifies the other otherwise in writing.

(b) Customer may terminate an Order on five (5) days prior written notice. AT&T may recover all amounts owing under the Order, any time, materials and expenses incurred through the effective date of termination, and any third party charges resulting from the termination.

6. LIMITATION OF LIABILITY

(a) EACH PARTY'S LIABILITY SHALL BE LIMITED TO PROVEN DIRECT DAMAGES NOT TO EXCEED PER CLAIM (OR IN THE AGGREGATE DURING ANY TWELVE MONTH PERIOD) TWICE THE NET PURCHASE PRICE OF THE PURCHASED EQUIPMENT OR SERVICES UNDER THE ORDER GIVING RISE TO THE LIABILITY. THE LIMITATION IN THIS SECTION SHALL NOT LIMIT CUSTOMER'S RESPONSIBILITY FOR THE PAYMENT OF ALL PROPERLY DUE CHARGES.

(b) AT&T SHALL HAVE NO DUTY TO DEFEND, INDEMNIFY, OR HOLD CUSTOMER HARMLESS FROM OR AGAINST ANY SETTLEMENTS, DAMAGES, COSTS AND OTHER AMOUNTS INCURRED BY CUSTOMER ARISING FROM THE ACTUAL OR ALLEGED INFRINGEMENT OR MISAPPROPRIATION OF INTELLECTUAL PROPERTY BASED ON EQUIPMENT, SOFTWARE OR SERVICES FURNISHED UNDER THIS PRICING SCHEDULE.

7. PURCHASED EQUIPMENT WARRANTY AND LIMITATION ON USE

(a) AT&T shall pass through to Customer any warranties available from Try-and-Buy or Purchased Equipment manufacturers or licensors. The manufacturer or licensor and not AT&T is responsible for any such warranties.

(b) Except as set out in Section 8(a), ALL TRY-AND-BUY AND PURCHASED EQUIPMENT IS PROVIDED TO CUSTOMER ON AN "AS IS" BASIS. AT&T DISCLAIMS ANY AND ALL REPRESENTATIONS OR WARRANTIES, EXPRESSED OR IMPLIED (INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, OR ANY WARRANTY ARISING BY USAGE OF TRADE OR COURSE OF DEALING).

(c) TRY-AND-BUY AND PURCHASED EQUIPMENT IS NOT DESIGNED FOR USE IN LIFE SUPPORT, LIFE SUSTAINING, NUCLEAR, OR OTHER HIGH-RISK APPLICATIONS IN WHICH FAILURE OF SUCH TRY-AND-BUY OR PURCHASED EQUIPMENT COULD REASONABLY BE EXPECTED TO RESULT IN PERSONAL INJURY, LOSS OF LIFE, OR CATASTROPHIC PROPERTY DAMAGE. IF CUSTOMER CHOOSES TO USE TRY-AND-BUY OR PURCHASED EQUIPMENT FOR SUCH APPLICATIONS, CUSTOMER DOES SO AT ITS OWN RISK.

8. PRIOR AGREEMENTS

This Pricing Schedule replaces any existing agreements between Customer and AT&T or its Affiliates for the purchase of equipment and equipment-related products and services with respect to equipment and equipment-related services purchased hereunder.

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Rider A – Purchased Equipment

1. AVAILABILITY AND DELIVERY SCHEDULE

AT&T's delivery of Purchased Equipment is contingent upon the availability and the delivery schedule of the manufacturer or supplier. AT&T can not guarantee availability or firm delivery dates. Purchased Equipment is deemed accepted by Customer upon passage of title and risk of loss.

2. TITLE AND RISK OF LOSS

Title to and risk of loss of Purchased Equipment passes to Customer on delivery by manufacturer or supplier to Customer and pursuant to Customer inspection and acceptance on delivery; provided that if AT&T also provides Services (other than Warranty Services or Maintenance Services) in connection with the Purchased Equipment, title and risk of loss passes to Customer on delivery to Customer.

3. SHIPPING AND STORAGE

(a) Shipping Charges.

(i) Standard Fee for AT&T-provided shipping: One percent (1%) of the total purchase price for the Purchased Equipment (other than Software) shipped.

(ii) If Customer requires overnight shipping, Customer should make such a request in writing and AT&T will quote the pricing associated with such delivery on a case by case basis.

(b) Storage Charges. Any storage charges for Purchased Equipment following transfer of title and risk of loss are the sole responsibility of Customer and are not included in shipping charges.

4. INVOICING; CREDIT TERMS

AT&T may invoice Customer for Purchased Equipment upon delivery to the Customer.

5. PURCHASED EQUIPMENT RETURNS

(a) Warranty Returns. If Purchased Equipment requires return during its respective warranty period, and the manufacturer or supplier determines such Purchased Equipment qualifies for a return, AT&T will obtain a Return Material Authorization ("RMA") and instructions from the manufacturer or supplier. Upon AT&T providing the RMA to Customer, Customer will return the Purchased Equipment according to the manufacturer's or supplier's policies and instructions.

(b) Non-defective Returns. If Customer seeks to return Purchased Equipment that is non-defective or not otherwise covered by a warranty, Customer must contact AT&T to obtain an RMA with instructions within fifteen (15) days following delivery of such Purchased Equipment to the ship-to address in the applicable Order. Any such return shall be at the sole discretion of the manufacturer or supplier. If the return is authorized, Customer will be responsible for payment of any associated return or restocking fee, return shipping costs, and risk of loss of the Purchased Equipment.

(c) Maintenance Returns. To return Purchased Equipment covered by a maintenance service plan, Customer must contact the applicable maintenance provider to obtain an RMA and instructions.

6. MANUFACTURER-PROVIDED SERVICES

Manufacturer-Provided Services identified in Customer's Order with the manufacturer's stock-keeping unit number are provided directly to Customer by the manufacturer under a separate agreement between Customer and the manufacturer. Customer shall assent to and comply with the terms of the agreement with the manufacturer. AT&T is not a party to that agreement. AT&T's sole responsibility under this Agreement is to place Customer's orders for Manufacturer-Provided Services, except that AT&T may invoice Customer for the Manufacturer-Provided Services.

7. LICENSES, RESTRICTIONS, REQUIREMENTS

(a) Software is provided subject to the terms of the Software licensor's license agreement which is a separate agreement between Customer and the licensor. Customer must assent to and comply with the license agreement.

(b) The manufacturer or licensor of Purchased Equipment may have additional license terms or use requirements or restrictions. Customer must assent to and comply with such terms, requirements or restrictions.

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Rider C – Purchased Equipment Discounts

Manufacturer	Product Classification	Discount (%)*	Note:
Nortel/Avaya equipment	Succession Portfolio	29%	
AT&T Labor	Business hours	\$33.50 / ½ hour	
AT&T Labor	After hours	\$50.25 / ½ hour	

*Customer's price is the manufacturer's list price less the applicable discount on the date AT&T receives a correct and complete Order from Customer. Discounts are subject to change by AT&T. Promotional discounts may be available from time to time in lieu of a discount set forth above.

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1. SERVICE; SERVICE PUBLICATION

- Implementation Services – http://www.att.com/cpe/docs/implementation_service_descriptions.doc
- Per applicable Sub-Rider

2. INTELLECTUAL PROPERTY RIGHTS

(a) All intellectual property rights used in providing or arising by virtue of AT&T's performance of the Services are and will be the sole and exclusive property of AT&T and neither ownership nor title to any such property will pass to Customer.

(b) Customer shall own copies of any reports produced and furnished to Customer by AT&T ("Reports"), and AT&T grants Customer a perpetual, non-exclusive, personal and non-transferable right to reproduce and modify Reports solely for Customer's own internal business purposes. For avoidance of doubt, "internal business purposes" exclude public distribution, resale to third parties and revenue generation purposes.

(c) AT&T grants to Customer the non-exclusive, personal, and non-transferable right to use any items other than Reports produced and furnished to Customer by AT&T under this Pricing Schedule, solely for Customer's own internal business purposes during the term of this Pricing Schedule or for such other purposes as may be agreed in writing by the parties.

(d) Except as otherwise specified in this Pricing Schedule, no other right or license to or under any of AT&T's intellectual property rights is either granted or implied under this Pricing Schedule.

3. WORKMANSHIP

The provision of Services under this Pricing Schedule shall be performed in a workmanlike manner that would meet commercial industry standards in the field to which the work pertains. AT&T's obligation under this Section expires upon Customer's acceptance of the Services.

4. INDEPENDENT CONTRACTOR

AT&T is an independent contractor for the Services performed under Pricing Schedule.

5. ACCEPTANCE

Upon completion of Professional and Implementation Services ("Service Completion Date"), Customer either shall sign the acceptance document AT&T presents or shall provide within five (5) business days of the Service Completion Date written notice to AT&T identifying any non-conforming Professional or Implementation Service. If Customer fails to provide such notice, Customer is deemed to have accepted the Service as of the Service Completion Date. AT&T may invoice Customer for Professional and Implementation Services upon acceptance.

6. MAINTENANCE CHARGES

AT&T may invoice Maintenance charges monthly in advance. Maintenance Services are non-refundable, either by way of cash or credits. Orders for Maintenance may not be cancelled once placed with AT&T's Maintenance vendor.

7. NON-SOLICITATION

Customer agrees not to directly solicit for employment any personnel of AT&T or its subcontractors or agents performing Services hereunder for one (1) year following the termination of applicable Order pursuant to which the Services were performed without the prior written consent of AT&T.

8. DELAYS

If there is a delay in providing Services that was not caused by AT&T, Customer may incur additional costs, including labor costs. AT&T shall not be liable for such a delay. Such a delay may impact future schedules.

9. REMOTE ACCESS TO EQUIPMENT

Customer must provide remote access to equipment during installation and maintenance for trouble isolation, monitoring and resolution. Customer may satisfy this requirement: (i) by providing in-band or out-of-band connection; (ii) providing technical personnel on Site; or (iii) as otherwise described in the applicable Service Guide.

10. EQUIPMENT STORAGE

AT&T or its subcontractors may store at no charge to AT&T, a reasonable amount of AT&T's or subcontractor's equipment, materials, tools and other items necessary for the performance of Services in a secure location ("Storage Location") provided by Customer on the premises where the Services are being performed. Customer will take reasonable precautions to protect and maintain the integrity of any such items. Customer agrees to accept delivery of any such items, to place them or direct their placement in the Storage Location and to notify AT&T of the delivery and Storage Location.

11. SERVICES VENDOR

If an AT&T vendor necessary for the delivery of Services ceases to provide all or a portion of such Services, either Party may terminate the affected portion of the Services, and Customer will receive a pro-rata refund of any amounts prepaid for such terminated Services.



Sub-Rider D2 – AT&T-Provided Maintenance Services

1. SERVICES; SERVICE PUBLICATIONS

- AT&T Maintenance Solutions - http://www.corp.att.com/abs/serviceguide/internet_services.html
- AT&T Voice Solutions - http://www.att.com/cpe/docs/serviceguide/docs/voice_solutions_sg.doc

AT&T provides Maintenance Services for certain equipment ("Supported Equipment"), in accordance with this Pricing Schedule, the applicable SOW and the applicable Service Guide. Supported Equipment covered by Maintenance Services is specified in an SOW or the Service Guide.

2. CERTIFICATION AND REVIEWS

(a) Manufacturer's Certification for Supported Equipment. If an item of Supported Equipment is not covered by the manufacturer's warranty or by a manufacturer-approved maintenance service immediately before AT&T begins providing the Maintenance Service for the item of Supported Equipment, Customer must provide a manufacturer's certification that Supported Equipment is in working order and eligible to be included in a maintenance plan.

(b) Changes in Supported Equipment covered by Maintenance Services. AT&T may conduct periodic equipment reviews for additions or deletions of Supported Equipment that is being maintained, and will make any appropriate adjustments to Maintenance Services.

(c) Neither Customer nor any party other than AT&T or its designated agents may alter, repair, or maintain any Supported Equipment.

3. MAINTENANCE TERM AND RENEWAL

The term for Maintenance Services (the "Maintenance Term") and level of Service is set forth in the applicable Order. Unless either Party terminates by written notice on company letterhead with a handwritten signature at least ten (10) business days prior to expiration of the then-current Maintenance Term, the Maintenance Term automatically renews (i) for Voice Supported Equipment, for an additional one (1) year, and (ii) for Data/Video Supported Equipment, the same length as the expiring Maintenance Term. The level and price of Service shall be the same as the then-current Maintenance Term unless AT&T provides thirty (30) days written notice prior to the expiration of the then-current Maintenance Term.

4. PRICE CHANGES

AT&T also may change the price of Maintenance Services on written notice for Supported Equipment at the time it is changed, upgraded or added.

5. REPLACEMENT PRODUCTS; END-OF-SUPPORT; RETURN OF DEFECTIVE EQUIPMENT

(a) Spare parts and equipment ("Replacement Products") may be new or reconditioned if equivalent to new in performance. AT&T's provision of Replacement Products during the Maintenance Term is contingent upon the delivery schedule of the manufacturer or supplier. AT&T has no liability for delays in any delivery schedule. AT&T can not guarantee firm delivery dates.

(b) If an item of Supported Equipment is discontinued or placed at end-of-life or end-of-support status, AT&T's shall only be obligated to use commercially reasonable efforts to obtain replacement parts and provide Maintenance Service for the item of Supported Equipment for which additional charges may apply or AT&T may delete such item of Equipment from Maintenance Services and provide a pro-rata refund.

(c) AT&T will provide an RMA number for a defective part or equipment ("Defective Item"). Customer shall return the Defective Item within thirty (30) days after the RMA is generated, or Customer will be invoiced for the corresponding Replacement Product. Defective Items are the property of AT&T.

6. EXCLUSIONS FOR AT&T-PROVIDED MAINTENANCE SERVICES.

(a) AT&T will perform Maintenance Services only for damage to, substandard performance of or failure of Supported Equipment resulting only from defects in or normal wear and tear to Supported Equipment ("Covered Maintenance").

(b) Covered Maintenance does not include hardware defects or software failures resulting from mishandling, abuse, misuse, improper storage, improper installation, improper maintenance, improper electrical voltage or current or improper operation (including use in conjunction with equipment electrically or mechanically incompatible) or resulting from fire, explosion (other than fire or explosion directly attributable to a Supported Equipment defect), power failure, lightning or other induced power surge, act of God, or any other cause whatsoever not attributable to AT&T, including: accident, theft, unexplained loss, flood, wind, war, terrorism or virus; Customer-caused programming errors in software or applications; Customer-performed system configurations; Customer's failure to maintain a proper operating environment, to back up its data or to secure its network environment; Customer's failure to follow manufacturer/licensor recommendations; or repair, relocation, damage or alteration of the Supported Equipment by anyone other than AT&T or its designated agents. Supported Equipment supporting IP telephony may experience certain compromises in performance, reliability and security even when performing as warranted. Diagnostic and repair work in response to such compromises is not included in Covered Maintenance.

(c) Diagnostic and repair work AT&T performs outside of Covered Maintenance is invoiced at AT&T's prevailing rates for time and materials.

7. AT&T-PROVIDED MAINTENANCE SERVICES – MONTHLY PAYMENT OPTION

If Customer elects the monthly payment option for AT&T-Provided Maintenance Services, the number, frequency, and amount of payments are detailed in the Quote. If Customer fails to pay any amount when due, enters (voluntarily or involuntarily) a bankruptcy proceeding, becomes insolvent or terminates the applicable AT&T-Provided Maintenance Services other than for AT&T's material breach, all remaining scheduled payments shall become immediately due and payable, and shall be collectible immediately.

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Sub-Rider D3 – AT&T Warranty Services for Avaya (Heritage Nortel) Solutions

1. SERVICES; SERVICE PUBLICATION

- AT&T Voice Solutions - http://www.att.com/cpe/docs/serviceguide.docs/voice_solutions_sg.doc

(a) AT&T Warranty Services apply to certain Purchased Equipment (including certain non-Avaya Purchased Equipment) used in Avaya (Heritage Nortel) solutions for which Customer does not purchase Avaya (Heritage Nortel) maintenance ("Purchased Nortel Equipment"). Purchased Nortel Equipment covered by Warranty Services is specified in an SOW or the Service Guide. Basic Warranty Service is provided without charge. AT&T may invoice in full for warranty upgrades in advance of the Warranty Period.

days for Software beginning (i) from the date of delivery by the manufacturer or supplier to the carrier for shipment; or (ii) where AT&T provides installation, from the date the Purchased Nortel Equipment is installed and operating substantially in compliance with manufacturer specifications. The Warranty Period will not restart or increase due any repair, replacement or move of or addition or change to any Purchased Nortel Equipment.

(c) AT&T warrants that during the Warranty Period the Purchased Nortel Equipment other than Software ("Warranted Nortel Hardware") shall be free from defects in material and workmanship and substantially conform to the manufacturer's specifications. This warranty is made solely to the original purchaser and is not transferable. Upon written notice by Customer, AT&T shall at AT&T's sole option repair or replace any non-conforming Warranted Nortel Hardware.

(d) AT&T warrants that each item of Software that is properly installed and operating on the Purchased Nortel Equipment for which it is originally licensed ("Warranted Nortel Software") will function substantially as described in its accompanying user documentation during the specified Warranty Period. AT&T further warrants that the media on which the Software is provided ("Warranted Software Media") will be free from defects in materials and workmanship under normal use for the Warranty Period. Upon written notice by Customer, AT&T shall at AT&T's sole option (i) provide a suitable fix, patch, or workaround any non-conforming Warranted Nortel Software; or (ii) will replace at no charge any non-conforming Warranted Software Media if it is returned to AT&T during the Warranty Period along with proof of date of shipment.

(e) If AT&T determines that any remedy set forth in Section 1(c) or 1(d) is not reasonably available, then AT&T may at its sole option (i) in the case of defective Warranted Nortel Hardware, refund the price paid by Customer, or (ii) in the case of defective Warranted Nortel Software, refund the one-time fee paid, as depreciated using Customer's federal income tax depreciation schedule.

2. REPLACEMENT PRODUCTS; RETURN OF DEFECTIVE EQUIPMENT

(a) Spare parts and equipment ("Replacement Products") may be new or reconditioned if equivalent to new in performance. AT&T's provision of Replacement Products during the Warranty Period is contingent on the delivery schedule of the manufacturer or supplier. AT&T has no liability for delays in any delivery schedule. AT&T can not guarantee firm delivery dates. If an item of Purchased Nortel Equipment is placed at end-of-life status by the manufacturer, AT&T's shall only be obligated to use commercially reasonable efforts to provide Replacement Products for an item of Purchased Nortel Equipment.

(b) AT&T will provide an RMA number for a defective Warranted Nortel Hardware ("Defective Item"). Customer shall return the Defective Item within thirty (30) days after the RMA is generated, or Customer will be invoiced for the corresponding Replacement Product. Defective Items are the property of AT&T. If the returned Warranted Nortel Hardware is found not to be defective, Customer will be charged for the Replacement Products at Customer's current price.

3. EXCLUSIONS FOR AT&T-WARRANTY SERVICES.

(a) AT&T will perform Warranty Services only for damage to, substandard performance of or failure of Supported Equipment resulting only from defects in or normal wear and tear to Supported Equipment ("Covered Work").

(b) Covered Work does not include hardware defects or software failures resulting from mishandling, abuse, misuse, improper storage, improper installation, improper maintenance, improper electrical voltage or current or improper operation (including use in conjunction with equipment electrically or mechanically incompatible) or resulting from fire, explosion (other than fire or explosion directly attributable to a Supported Equipment defect), power failure, lightning or other induced power surge, act of God, or any other cause whatsoever not attributable to AT&T, including: accident, theft, unexplained loss, flood, wind, war, terrorism or virus; Customer-caused programming errors in software or applications; Customer-performed system configurations; Customer's failure to maintain a proper operating environment, to back up its data or to secure its network environment; Customer's failure to follow manufacturer/licensor recommendations; or repair, relocation, damage or alteration of the Supported Equipment by anyone other than AT&T or its designated agents. Supported Equipment supporting IP telephony may experience certain compromises in performance, reliability and security even when performing as warranted. Diagnostic and repair work in response to such compromises is not included in Covered Work.

(c) Diagnostic and repair work AT&T performs outside of Covered Work is invoiced at AT&T's prevailing rates for time and materials.

4. LIMITED WARRANTIES ARE EXCLUSIVE

THE WARRANTIES AND REMEDIES CONTAINED IN THIS SUB-RIDER D3 ARE THE ONLY WARRANTIES WITH RESPECT TO THE PURCHASED NORTEL EQUIPMENT AND ARE CUSTOMER'S EXCLUSIVE REMEDIES. AT&T DISCLAIMS ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, STATUTORY, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NON-INFRINGEMENT, AND ANY WARRANTY ARISING BY USAGE OF TRADE OR COURSE OF DEALING.

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SCOPE OF WORK

1. MERIDIAN PBX SYSTEMS

CONTRACTOR shall provide post warranty maintenance and Time and Material (T&M) services as described in this Scope of Work/Services, to the following Meridian Electronic Telephone Systems owned by Palm Beach County (COUNTY). All work relating to this SOW will be performed under the mutually agreed Master Agreement 133405UA. The services to be provided include, but are not limited to, the following:

A. System 1 (Meridian SL1 Option 81): This system and associated sub-systems is located in the Judicial Center, 205 N. Dixie Highway, West Palm Beach, Florida 33401 and currently serves the Judicial Center, State Attorney/Public Defender Building Governmental Center and Parking Garage, and the Judicial Center Parking Garage. All locations served by this system are connected via COUNTY owned inter-building cable and protection units and modules.

a. The CONTRACTOR shall provide post warranty maintenance, with dedicated technician services, with lightning and power surge indemnification to System 1 (Meridian SL1 Option 81) as described above, all associated sub-systems, instruments, material, hardware, software, intra-building and inter-building cabling for all locations served by the Meridian SL1 Option 81 PBX.

b. The CONTRACTOR shall provide a dedicated technician who will be on-site five (5) days per week, eight (8) hours per day, (excluding AT&T legal holidays), fifty-two (52) weeks per year. The technician shall be on-site no later than 7:30 a.m. local time. Immediately upon reporting to the work site, the technician shall check the telephone system and all associated sub-systems for proper operation status. Should operational problems be realized during this review, the technician shall immediately notify the COUNTY of the problem and then begin corrective measures.

c. The dedicated technician shall provide maintenance, repair, move, add, change (MAC) and/or rearrange services to System 1. The CONTRACTOR shall provide a fully stocked inventory containing equipment, parts, material, tools, etc at all times.

d. The CONTRACTOR shall ensure continuity of dedicated technician services. During periods of time when the normal assigned technician is not and/or cannot be on-site, a temporary replacement technician shall be provided. The replacement technician shall be fully trained and qualified to perform any and all required repair, maintenance, and MAC activity associated with this site.

e. In the event the CONTRACTOR permanently replaces the regularly assigned technician, the replacement shall be approved in writing, in advance, by the COUNTY's Information System Services (ISS) Director or designee.

f. Once replacement approval is granted, the CONTRACTOR shall provide the new technician a reasonably sufficient amount of time to become completely familiar with the systems and sites supported, before the initial technician is released and reassigned.

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B. System 2 - (Meridian SL1 Option 61): This system is located in the main telephone room of the Engineering Building of the Airport Hilton Complex, 160 Australian Avenue, West Palm Beach, FL 33406. This building is currently vacated pending renovation in 3-5 years. The system supports a second building located at 100 Australian Avenue. The facilities are connected via COUNTY owned inter-building cable.

- a. The CONTRACTOR shall provide post warranty maintenance services with lightning and power surge indemnification to System 2, as described above, all associated sub-systems, instruments, material, hardware, software, Intra-building and inter-building cabling for all locations served by Meridian SL 1 System 2 Option 61 PBX. Dedicated technician services will not be provided at this location.
- b. The CONTRACTOR shall provide Time and Material (T&M) services associated with moves, adds, changes/modifications to the system, subsystems, instruments, cabling, for this Meridian PBX System.

C. System 3 - (Meridian SL1 Option 11): This system and associated sub-systems are located at 38800 State Road 80 Belle Glade, FL 33430 (PBC Eagle Academy)

- a. The CONTRACTOR shall provide post warranty maintenance services with lightning and power surge indemnification to System 3, as described above, all associated sub-systems, instruments, material, hardware, software, and inter-building cabling and protections associated with this Meridian PBX System. Dedicated technician services will not be provided at this location.
- c. The CONTRACTOR shall provide Time and Material (T&M) services associated with moves, adds, changes/modifications to the system, subsystems, instruments, cabling, for this Meridian PBX System.
- d. This system installation is temporary in nature and is expected to be disconnected by June, 2011.

D. The successful bidder will be, as needed, requested to perform repair, maintenance, installation, and move & rearrangement work activity at these locations. Additional remote nodes or VoIP installations may be installed and after warranty, be supported and maintained under this contract.

2. SERVICE REQUESTS

The COUNTY will contact the CONTRACTOR's service center to report any problems associated with any of the three (3) Meridian PBX Systems, as contained herein and may request emergency maintenance service to these systems. The CONTRACTOR shall process trouble reports and other assigned work directly to the dedicated technician.

- A. The COUNTY will mail and/or fax Time & Material type service requests to the CONTRACTOR's service center. Time and Material pricing shall be at the rates shown on

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Rider C of this Contract. Time and Material pricing shall be utilized for material only, labor only, or for material and labor. The COUNTY reserves the right to supply any/all material equipment, instruments out of COUNTY stock. Similar work activity involving the dedicated technician will be processed directly to the technician.

- B. The CONTRACTOR's technicians, including the dedicated technician, assigned to the individual repair and/or Time and Material service requests shall contact the COUNTY prior to departure from the work site. Upon contact with the COUNTY, technicians shall be required to provide complete "close-out" information to a COUNTY Telephone Analyst
- C. All orders for service under this Contract will be issued by the COUNTY's representative in writing, or, in emergency situations, by telephone request which will be confirmed in writing within 48 hours.

3. SYSTEM MAINTENANCE AND TIME & MATERIAL SERVICE:

- A. Maintenance, including repair and maintenance of all systems, associated subsystems and ancillary systems, software, firmware, ups systems, battery back units, batteries, rectifiers, maintenance and administrations terminal, printers, instruments, material, equipment, wiring, cabling, including inter-building, intra-building riser/feed cables, protection units and modules, and all cable splices currently installed and operational at the commencement of this Contract, shall be at the rates shown on Rider C of this Contract. Maintenance shall include all systems as described in the Scope of Work/Services, associated and ancillary systems, sub-systems, software, firmware, labor, cabling, including inter-building, intra-building riser/feed cables, protection units and modules, and all cable splices installed under this Contract. CONTRACTOR shall adhere to all maintenance requirements as specified in the Scope of Work/Services and Exhibit B, Post Warranty System Maintenance.
 - a. Any equipment, material, wiring, cabling, and instruments, replaced under the maintenance by the CONTRACTOR, that is deemed unacceptable by the COUNTY's Director of Information Systems Service or designated authority, shall be replaced by new or like-new equipment in aesthetics and functionality deemed acceptable to the COUNTY.
 - b. Equipment added to a system in between annual inventories shall immediately, upon installation, be maintained under this Contract with applicable cost taking effect at the annual maintenance inventory renewal.
 - c. Annual equipment inventories shall be submitted to the COUNTY within thirty (30) days of each Contract year, identifying adjusted equipment types and the units covered under maintenance for the subsequent annual maintenance period.
- B. Maintenance Features: Each PBX System shall provide major and minor remote alarm indicators and displays at the COUNTY's Information Systems Service -Technical Infrastructure center and provide remote and diagnostic capability with security, as deemed acceptable by COUNTY.
 - a. If any system malfunction is determined by the CONTRACTOR to be the fault of the local exchange company, the CONTRACTOR shall notify said local exchange company and request appropriate repairs or alterations.

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C. Maintenance and Time & Material Response Times: The CONTRACTOR shall provide all major and minor emergency responses, routine and post warranty maintenance services, and T & M services required herein. All maintenance actions shall be continuous until problems are corrected. CONTRACTOR shall provide these services twenty-four (24) hours per day, seven (7) days per week, 365 days per year.

D. Major Emergency: A major emergency is defined as an occurrence of any of the following:

- A failure of 10% or more of the systems stations.
 - A failure of 10% or more of Direct Inward Dial (DID) and/or in/out trunks.
 - A failure of 15% or more of station-to-station calling.
 - A failure of 20% or more of any Automatic Call Distributor (ACD) group stations.
 - An indication of a major alarm in the system.
 - A failure of any Attendant Console.
 - A failure of the Voice Mail system.
 - Any other failure deemed a major emergency by the COUNTY's Director of Information Systems Service (ISS) or his/her designated authority.
- a. The CONTRACTOR shall respond to a major emergency reported during the hours of 6:00 a.m. to 6:00 p.m. local time in the following manner:
- i. A trained and qualified technician shall be on-site within three (3) hours of the reported failure if an on-site response is necessary to correct the problem.
- b. The CONTRACTOR shall respond to a major emergency reported during the hours of 6:00 p.m. to 6:00 a.m. local time in the following manner:
- i. A trained and qualified technician shall be on-site within three (3) hours of the reported failure if an on-site response is necessary to correct the problem.
- c. The CONTRACTOR shall, at all times, provide emergency parts by using an express delivery service with 2 hour onsite delivery time. The emergency express service will include all major components which are required for the system to be operational. Parts include but are not limited to power supplies, trunk cards, and major ancillary equipment. Some parts which are already onsite from previous agreements will remain as the onsite "crash Kit".

E. Minor Emergency: A minor emergency is defined as an occurrence of any of the following:

- A failure of 2% up to 10% of the system stations
- A failure of 2% up to 10% of DID and/or in/out trunks
- A Failure of 10% up to 20% of any ACD group stations
- A Failure of 10% up to 20% of any voice mail/automated attendant system
- An indication of a minor alarm in the system
- Any other failure deemed a minor emergency by COUNTY's Director of ISS Technical Infrastructure Division or his/her designated authority

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- a. A trained and qualified technician shall be on-site within four (4) hours of the reported failure if an on-site response is necessary to correct the problem.

F. Routine Trouble Call: A routine trouble call is defined as a malfunction of equipment which is not service affecting, and any other failure deemed as such by the COUNTY.

- a. If an on-site response is necessary to correct a routine trouble call, a trained and qualified technician shall be onsite within eight (8) business hours (8:00 a.m. to 5:00 p.m.) local time of the reported failure.

G. Preventative Maintenance:

- a. The CONTRACTOR shall perform preventative maintenance on the PBX and all ancillary systems associated with and covered under this Contract in accordance with the schedules prescribed by the equipment manufacturer. A copy of the prescribed preventative maintenance procedures shall be located within the main telephone room of each system.

Batteries that are found to be functioning improperly or outside of the manufacturer's operational specifications, and/or as directed by voice services, shall be replaced immediately.

- b. The CONTRACTOR shall maintain a record of all the preventative maintenance activities and shall document, to the satisfaction of COUNTY, all work performed at the site(s). At a minimum, the log shall contain the following information:

- Date and time of arrival.
- Work performed other than reported trouble.
- Nature of trouble reported.
- Nature of trouble found.
- Corrective action taken.
- Date and time of departure.
- Signature.

Should any condition exist which temporarily interferes with the CONTRACTOR'S ability to satisfy the maintenance response times specified in Scope of Work/Services, a written description of the interfering conditions(s) shall be provided to the COUNTY's Director of Information Systems Service within twenty-four (24) hours.

- c. The CONTRACTOR shall accomplish weekly backup of all data contained on the call pilot and symposium systems installed and operational at all three (3) Meridian locations.

H, Time and Material (T & M) Service Requests:

- a. The CONTRACTOR shall provide Time S Material (T & M) services associated with adds, moves, changes and rearrangement/modification activity at all PBX Meridian Systems and locations specified in the Scope of Work/Services, The CONTRACTOR shall initiate T & M type service activity within five (5) business days from receipt of a service request.

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4. WARRANTY:

- A. All equipment material, software, and instruments provided and/or installed by the CONTRACTOR shall be guaranteed new and unused. The CONTRACTOR further warrants that any equipment replaced prior to or within three (3) months after the installation date shall be replaced with new unused equipment. Thereafter, equipment shall be replaced with new or equivalent to new in both performance and appearance
- B. The CONTRACTOR warrants that upon execution of the Contract, the equipment system operating software and all other software (i.e. basic software acquired with the equipment that enables equipment to function) shall be in good working order and shall perform in accordance with the manufacture's standard specifications and the COUNTY specifications and requirements.
- C. The CONTRACTOR agrees that the COUNTY may attach any FCC Registered analog station equipment (e.g. 2500/2554 sets, modems, speaker phones, fax machines) to any system without diminishing post warranty maintenance coverage.
- D. The CONTRACTOR agrees to warrant, at no cost to the COUNTY, all systems, products, equipment, parts, cables, protection units and modules, material, and software covered under this agreement against damage caused by, or attributed to, lightning strike(s) and/or electrical power surge(s). The CONTRACTOR, shall replace any and all products, equipment, material, and software damaged by lightening strikes and/or power surges at no cost whatsoever to the COUNTY.
- E. The CONTRACTOR's sole and exclusive liability shall be the actual cost, including labor, for replacement of any damaged equipment. The CONTRACTOR shall not be liable for special, consequential, or indirect damages including, but not limited to, loss of profits, loss of data, loss of use or interruption of business, or other economic loss,
- F. The CONTRACTOR shall provide, within ten (10) business days of Contract execution, to the COUNTY a "Certificate of Indemnification" for damages caused by or attributed to lightning strike(s) and/or power surge(s). Separate certificates are to be issued for each system location covered under this Contract.
- G. Post Warranty Maintenance Exclusions: Post warranty maintenance provided by the CONTRACTOR does not include repair for damage due to outside causes not within the control of the CONTRACTOR; including but not limited to fire, theft, vandalism, flood and water damage This item does not exclude repair of water damage to any and all inter and intra-building cable splices that are located in man holes and/or under the floors in the main PBX room of the Courthouse, State Attorney/Public Defender Building, or the Central Energy Plant.

5. SOFTWARE LICENSE

The CONTRACTOR shall furnish, at no additional cost to the COUNTY, all software necessary to operate, in conformance with the requirements set forth in the Scope of Work/Services, all systems and sub-systems associated with Systems 1, Systems 2 and Systems 3, as identified herein.

ecy

Sub-Rider D7 – Statement of Work

The software is licensed on a non-exclusive basis to the CONTRACTOR by the suppliers of the Equipment. The CONTRACTOR warrants to the COUNTY that it has full right and authority to grant and does hereby grant to the COUNTY a personal, perpetual, non-transferable and non-exclusive sublicense to use all such software, revocable only for COUNTY's violation of this Section of the Scope of Work/Services subject to the following terms and conditions:

- A. Software will be used by COUNTY only in conjunction with the particular equipment for which the software was furnished: will be used solely for COUNTY'S internal business purposes; will not be reproduced or copied, in whole or in part, except for archival purposes unless otherwise agreed to in writing by the parties, or required by law or court order.
- B. To the extent permitted by law, proprietary information clearly identified as such by the CONTRACTOR or its suppliers, will be kept in confidence by the COUNTY and be treated as the exclusive property and trade secret of such suppliers. COUNTY will not have an obligation to protect information which is made publicly available by the supplier or lawfully by a nonparty to this Contract; is lawfully obtained by the COUNTY from a source other than CONTRACTOR or the supplier; is previously known to COUNTY without an obligation to keep it confidential; or is released by supplier or CONTRACTOR and is furnished with a copy of such in writing.
- C. Notwithstanding the above, such software and data may be disclosed to other persons for the purpose of installing, operating or maintaining the particular equipment for which the software was furnished, provided such other persons agree in writing to the same conditions respecting use and confidentiality contained in this Section of the Scope of Work/Services and the CONTRACTOR is furnished with a copy of such writing.

6. REMOTE TESTING, ADMINISTRATION, AND TECHNICAL SUPPORT:

- A. The CONTRACTOR shall provide at no cost to the COUNTY complete remote testing and systems administration services from a remote technical assistance service center,
- B. The CONTRACTOR shall provide, at no cost to the COUNTY, complete and in depth technical assistance and support services to the COUNTY technicians and system administration personnel.

7 REVISIONS TO THE SYSTEM:

- A. During the term of this Contract, it is anticipated that changes to the systems, locations, and/or features may be required. All changes shall be documented and authorized by the COUNTY prior to work commencing.

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DEC 20 2010

Schedule For The Purchase Of Equipment And/Or Service

Customer Name **PALM BEACH COUNTY FINANCE**
Customer Number **22016**

Quote # 321296232 Customer Reference # (Informational Purposes Only) Tax Exempt <input type="checkbox"/> Yes <input type="checkbox"/> No Certification #	Maintenance Service	Total Maintenance <div>\$195,623.15 (Excluding Taxes)</div>	Maintenance Payment	Dedicated Technician Summary On Site Technician (5.0 Days/Week).....1 Ports5500
	<input type="checkbox"/> Accepted	Total Number of Months <div>See Detail (Maintenance Term)</div>	<input checked="" type="checkbox"/> Monthly	
	<input type="checkbox"/> Declined		Estimated Monthly Billing <div>\$16,301.93 (Excluding Taxes)</div>	
	<input type="checkbox"/> Common Anniversary Date Mtce.			
	If you have selected CAD Maintenance for location(s) under this order, the maintenance term will be adjusted to reflect the actual maintenance term.			

Pursuant to the terms and conditions of the Agreement referenced herein and any mutually agreed applicable modifications thereof, Customer agrees to purchase and AT&T Communication Systems Southeast agrees to provide Equipment and/or Services described in this Order. This Order shall automatically incorporate therein all the terms and conditions of the Agreement, and any mutually agreed modifications thereof, and any and all terms and conditions on any Customer order forms, purchase orders or other Customer documents shall be deemed deleted. If Customer elects the "Lease" option and for any reason the lease is not finalized, or the leasing company fails to make payments, Customer agrees to pay "Cash" per AT&T's then standard payment terms for the Equipment and/or services covered by this order. Payment for Installation Services is due upon completion of the Installation Services and invoicing to the Customer.

If the Implementation of this Order is delayed, by no fault of AT&T, sixty (60) or more days from the original agreed Implementation date, or if there is no agreed date, for ninety (90) or more days from the acceptance of the Order by AT&T, AT&T will have the following options: (i) revise the Total Equipment Price to reflect then current AT&T pricing, (ii) require payment for Equipment delivered and Services performed to that time, or (iii) cancel the Order and collect reasonable termination charges, including manufacturer's restocking charges plus non-recoverable materials and labor expended and lost margin.

PALM BEACH COUNTY FINANCE

AT&T Communication Systems Southeast

By _____
Authorized Signature Date

Karen T. Marcu **Chair**
Name (Type or Print) Title

Accepted By:

By Lisa Casey Gutshall 12/22/10
Authorized Signature Date
LISA CASEY-GUTSHALL
CONTRACT SPECIALIST - CUSTOMER CONTRACTS

Name (Type or Print) Title

Quote ID **321296232**
Customer Number **22016**
Expiration Date **February 15, 2011**

Customer Reference # _____
(For Informational Purposes Only)

Proprietary Information between AT&T and Customer ONLY. Any distribution outside of these parties will result in additional charges to customer for engineering and configuring the quote at AT&T's then current rates.

Report Date: 12/15/2010 1:58:34PM

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(Customer Initials)

Attachment # 2



321296232 PBC JUDICIAL DED TECH 2011

Location Number / Name

Address

City, State Zip

Agreement

21 PALM BCH COUNTY JUDICIAL CMLX

205 N. DIXIE HWY

WEST PALM BEACH, FL 33401

NSA# 66200340/MJ

MA133405UA LCG

Maintenance Contract

Estimated Start / End Date

Billing Option

DEDTCD DED TECH W/PARTS, PERIPHS & LIGHTNING

02/01/2011 01/31/2012

Monthly

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
REFURB SL1 NETWRK QPC414	12	QPC414B	140414	0
CARD -BUS TERMINATNG UNIT BUS TERMINATION UNIT	2	QPC477F	136037	0
CARD -BUS TERMINATNG UNIT BUS TERMINATION UNIT	2	QPC477F	136037	0
SEGMENTED BUS EXTENDER	8	QPC215	140215	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LDA19.2 FEM ASY RS232 SEE "653028"	1	61025055	729201	0
LD A/19.2 PLUG MFG DISC. SEE "653028"	1	61025056	575512	0
LD A/19.2 PLUG MFG DISC. SEE "653028"	1	61025056	575512	0
M2008HF BASIC (BLACK) **USE PRODUCT CODE SSA700	6	NT2K08GB03	797422	0
M2008HF BASIC (BLACK) **USE PRODUCT CODE SSA700	8	NT2K08GB03	797422	0
M2008HF BASIC (BLACK) **USE PRODUCT CODE SSA700	3	NT2K08GB03	797422	0
M2008HF BASIC (BLACK) **USE PRODUCT CODE SSA700	4	NT2K08GB03	797422	0
M2008HF BASIC (BLACK) **USE PRODUCT CODE SSA700	6	NT2K08GB03	797422	0
M2008HF BASIC (BLACK) **USE PRODUCT CODE SSA700	8	NT2K08GB03	797422	0
M2008HF BASIC (BLACK) **USE PRODUCT CODE SSA700	8	NT2K08GB03	797422	0
M2008HF DISPLAY SET (BLK) REPLACED BY P.C. SSA703	2	NT2K08GK03	797425	0

Quote ID 321296232

Customer Number: 22016

Expiration Date: February 15, 2011

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(Customer Initials)



321296232		PBC JUDICIAL DED TECH 2011	
Location Number / Name		Address	
21 PALM BCH COUNTY JUDICIAL CMLPX		205 N. DIXIE HWY	
Maintenance Contract		Estimated Start / End Date	Billing Option
DEDTCD DED TECH W/PARTS, PERIPHS & LIGHTNING		02/01/2011 01/31/2012	Monthly

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
NSA# 33266346/MJ

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Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
MER.KEY EXP.MODULE (BLK) REPLACED BY P.C. SSA027	1	DUP-NT2K22VH03	797626	0
CPU INTERFACE CARD	2	QPC580C	791823	0
ROM CARD VINTAGE C	1	QPC939A	792100	0
M2008 SET (BLACK) SEE P.C. NT1299	4	NT2K08GA03	795145	0
M2008 SET (BLACK) SEE P.C. NT1299	12	NT2K08GA03	795145	0
M2008 SET (BLACK) SEE P.C. NT1299	2	NT2K08GA03	795145	0
M2008 SET (BLACK) SEE P.C. NT1299	15	NT2K08GA03	795145	0
DISPLAY OPTION CABLE	5	P0738600	795177	0
M2250 ATTENDANT CONSOLE	1	NT6G00AF35 X	792599	0
DIGITAL LINE CARD	2	NT8D02EA	792637	16
DIGITAL LINE CARD	6	NT8D02EA	792637	16
DIGITAL LINE CARD	1	NT8D02EA	792637	16
DIGITAL LINE CARD	1	NT8D02EA	792637	16
DIGITAL LINE CARD	2	NT8D02EA	792637	16
DIGITAL LINE CARD	1	NT8D02EA	792637	16
DIGITAL LINE CARD	1	NT8D02EA	792637	16
M2616 BASIC SET (BLACK) SEE P.C. NT1317	1	NT2K16GA03	795811	0
M2616 BASIC SET (BLACK) SEE P.C. NT1317	1	NT2K16GA03	795811	0
M2616 BASIC SET (BLACK) SEE P.C. NT1317	6	NT2K16GA03	795811	0
M2616 BASIC SET (BLACK) SEE P.C. NT1317	3	NT2K16GA03	795811	0
M2616 BASIC SET (BLACK) SEE P.C. NT1317	6	NT2K16GA03	795811	0
M2616 BASIC SET (BLACK) SEE P.C. NT1317	5	NT2K16GA03	795811	0
M2616 BASIC SET (BLACK) SEE P.C. NT1317	12	NT2K16GA03	795811	0
M2616 W/DISPLAY (BLACK) REPLACED BY P.C. SSA727	3	NT2K16GH03	795814	0
M2616 W/DISPLAY (BLACK) REPLACED BY P.C. SSA727	3	NT2K16GH03	795814	0
UNIVERSAL TRUNK CARD	1	NT8D14BB	795853	8
NETWORK MODULE D/C	8	NT8D35EA	795857	0
PRIMARY RATE INTERFACE	20	QPC720F	795899	24
768K MEMORY CARD QPC583	4	QPC583A	140583	0

Quote ID 321296232
Customer Number: 22016
Expiration Date: February 15, 2011

Report Date: 12/15/2010 1:58:34PM

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Customer Reference # _____
(For Informational Purposes Only)

Proprietary Information between AT&T and Customer ONLY. Any distribution outside of these parties will result in additional charges to customer for engineering and configuring the quote at AT&T's then current rates.

(Customer Initials)



321296232		PBC JUDICIAL DED TECH 2011	
<u>Location Number / Name</u>		<u>Address</u>	
21 PALM BCH COUNTY JUDICIAL CMLX		205 N. DIXIE HWY	
<u>Maintenance Contract</u>		<u>Estimated Start / End Date</u>	
DED TCD DED TECH W/PARTS, PERIPHS & LIGHTNING		02/01/2011	01/31/2012

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
~~NSA# SS200340/M.I.~~

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Quote ID **321296232**
Customer Number: 22016
Expiration Date: February 15, 2011

Report Date: 12/15/2010 1:58:34PM

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Customer Reference # _____
(For Informational Purposes Only)

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(Customer Initials)



321296232		PBC JUDICIAL DED TECH 2011	
Location Number / Name		Address	
21 PALM BCH COUNTY JUDICIAL CMLX		205 N. DIXIE HWY	
Maintenance Contract		Estimated Start / End Date	
DEDTCO DED TECH W/PARTS, PERIPHS & LIGHTNING		02/01/2011 01/31/2012	
		Billing Option	
		Monthly	

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
NSA# 66200340/MJ

MA133405UA *leg*

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
2440 MODEM R/M	1	62245083	729552	0
2440 MODEM R/M	1	62245083	729552	0
19/23IN 16SLT W/2 25PR AMPHENOL MASS TERMINATION	2	62005202	732214	0
D CHANNEL INTERFACE CARD	1	QPC757D	140757	0
REFURB M2008 BASIC ASH	2215	NTZK08AA35	144111	0
REFURB M2616 BASIC BLACK	2	NTZK16AA03	144130	0
REFURB M2616 BASIC ASH	263	NTZK16AA35	144131	0
REFURB M2616 BASIC ASH	50	NTZK16AA35	144131	0
REFURB M2616 DISPLAY BLK WITH INLINE POWER	80	NT2K16XD-03	144135	0
REFURB M2616 DISPLAY ASH WITH INLINE POWER	291	NT2K16XD35-RM	144136	0
REFURB M2616 DATA BLACK INCL PWR BRD	48	NTZK16AB03	144140	0
REFURB 22 BUTTON ADD-ON MODULE (ARIES I SETS) BLK	1	NT2K22XH03	144205	0
REFURB 22 BUTTON ADD-ON MODULE (ARIES I SETS) BLK	1	NT2K22XH03	144205	0
REFURB 22 BUTTON ADD-ON MODULE (ARIES I SETS) BLK	60	NT2K22XH03	144205	0
NORTEL AASTRA M2216 / M522 KEY/LAMP FOOTSTAND SINGLE - BLACK	2	P0780103	144210	0
NORTEL AASTRA M2216 / M522 DOUBLE FOOT STD - BLACK	1	P0780203	144213	0
NORTEL AASTRA M2216 / M522 DOUBLE FOOT STD - BLACK	38	P0780203	144213	0
POWER SUPPLY BOARD (A0375319)	60	NT2K10WC	144218	0
PWR TRNSFRM M2XXX MOD SET AC TO +5V/-12V DC	25	A0367335	144225	0
CONTROLLER CARD-2 LOOP REPLACED BY NT8D01BC	25	NT8D01AD	141201	0
CONTROLLER CARD-4 LOOP	1	NT8D01BC	141200	0
DIG LINE CARD 16PT PREVIOUS# NT8D02AA	184	NT8D02AB	141202	16
SUPERLOOP NETWORK CARD	13	NT8D04BA	141100	0
ANALOG LINE CARD MSG WAIT W/ MW (PREV# NT8D09AJ)	2	NT8D09AK	141204	16
ANALOG LINE CARD MSG WAIT W/ MW (PREV# NT8D09AJ)	3	NT8D09AK	141204	16
ANALOG LINE CARD MSG WAIT W/ MW (PREV# NT8D09AJ)	2	NT8D09AK	141204	16
ANALOG LINE CARD MSG WAIT W/ MW (PREV# NT8D09AJ)	1	NT8D09AK	141204	16
ANALOG LINE CARD MSG WAIT W/ MW (PREV# NT8D09AJ)	5	NT8D09AK	141204	16
ANALOG LINE CARD MSG WAIT W/ MW (PREV# NT8D09AJ)	6	NT8D09AK	141204	16

Quote ID 321296232
Customer Number: 22016
Expiration Date: February 15, 2011

Report Date: 12/15/2010 1:58:34PM

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Customer Reference # _____
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(Customer Initials)



321296232		PBC JUDICIAL DED TECH 2011	
Location Number / Name		Address	
21 PALM BCH COUNTY JUDICIAL CMLPX		205 N. DIXIE HWY	
Maintenance Contract		Estimated Start / End Date	
DEDTCDD DED TECH W/PARTS, PERIPHS & LIGHTNING		02/01/2011 01/31/2012	
		Billing Option	
		Monthly	

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
~~NSA# 33200340/MJ~~
MA133405UA clay

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
ANALOG LINE CARD MSG WAIT W/ MW (PREV# NT8D09AJ)	1	NT8D09AK	141204	16
ANALOG LINE CARD MSG WAIT W/ MW (PREV# NT8D09AJ)	1	NT8D09AK	141204	16
UNIVERSAL TRUNK CD-8 PORT (SEE PROD CODE 658807)	5	NT8D14AJ	141210	8
DIGITONE RECEIVER CARD	2	NT8D16AB	141207	0
DIGITONE RECEIVER CARD	1	NT8D16AB	141207	0
CONFERENCE/TONE&DIGIT CD USE "NT8D17FA"	5	NT8D17EA	141102	0
CLK CNTL TO JUNC CABLE 8' CABLE (8 FT.)	1	NT8D74BE	143811	0
CLK CNTL TO JUNC CBL 10' CABLE (10 FT.)	1	NT8D74BF	143812	0
CCNI TO 3PE OR IGS TO IGM CABLE 6'	2	NT8D76BD	143816	0
INTGRP SW TO INTGRP MODUL RGROUP MODULE CABLE (6FT)	2	NT8D76BE	143817	0
CPU CABLE , 2 IN.	2	NT8D78AA	143827	0
CPU CABLE , 2 IN.	2	NT8D78AA	143827	0
PRI/DTI TO CLK CONTR CBL	4	NT8D79AF	143832	0
CPU INTERFACE CABLE, 6 FT	3	NT8D80BD	143835	0
CPU INTERFACE CABLE, 8 FT	2	NT8D80BE	143836	0
PRI/DTI TO I/O CABLE, 6 FT	23	NT8D83AD	143846	0
NETWORK TO PE CABLE, 6 FT	1	NT8D85BD	143850	0
NETWORK TO PE CABLE, 45 FT PREVIOUS# QCAD124H	37	NT8D85BV	143856	0
NETWORK TO I/O CABLE	30	NT8D88AC	143859	0
SUPERLOOP TO CONTROLLER (XNET TO XPEC) CABLE 45FT	2	NT8D91AV	143869	0
SUPERLOOP TO CONTROLLER (XNET TO XPEC) CABLE 45FT	6	NT8D91AV	143869	0
CONTROLLER TO I/O CABLE	30	NT8D92AB	143870	0
SDI I/O TO DTE/DCE CABLE 16FT., M/M	4	NT8D95AJ	143873	0
SDI I/O TO DTE/DCE CABLE 34 FT., M/M	1	NT8D95AT	143874	0
SDI I/O TO DTE/DCE CABLE 34 FT., M/M	1	NT8D95AT	143874	0
SDI I/O TO DTE/DCE CABLE 48 FT., M/M	5	NT8D95AW	143875	0
INTER CAB N/WORK CABLE 360 INCH	30	NT8D98AS	143881	0
CPU TO NETWORK CABLE	20	NT8D99AC	143883	0
ROM CARD RT, NT, XT REL 15 & ABOVE	3	QPC939	140939	0

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21 PALM BCH COUNTY JUDICIAL CMPLX		205 N. DIXIE HWY	
Maintenance Contract		Estimated Start / End Date	
DEDTCD DED TECH W/PARTS, PERIPHS & LIGHTNING		02/01/2011 01/31/2012	
		Billing Option	
		Monthly	

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
~~NSA# 932003407MJ~~
MA132405UA *deg*

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
TOP CAP DC	12	NT7D00BA	145622	0
COLUMN SPACER KIT 2.75IN.	36	NT8D49AA	145631	0
PERIPH EQUPT PWR SUP - DC PREVIOUS# NT6D40AA	1	NT6D40AB	146751	0
CE POWER SUPPLY - DC PREVIOUS# NT6D41AA	1	NT6D41AB	146752	0
CE POWER SUPPLY - DC PREVIOUS# NT6D41AA	1	NT6D41AB	146752	0
INTELL. PE MODULE - DC	1	NT8D37EC	142498	0
MODULE SIDE COVER	16	P0699724	145506	0
FILLER PNL-RING GENERATOR	21	NT7D05AA	145619	0
100 AMP RECTIFIER	1	A0354954	146508	0
RINGING GENERATOR DC (REPLACED BY P.C.601799)	1	NT6D42CC	136656	0
SPEC APPLIC DISPLAY - BLK (SEE PROD CODE 647907)	80	NT2K28AA-03	136661	0
DATA ACCESS CARD REPLACED BY P.C. SSA763	1	NT7D16AA	141208	6
APPL EQUIPMENT MODULE, DC	1	NT7D18AB	137786	0
ESDI CABLE (10FT.)	8	NT7D58AF	137796	0
SDI CABLE (45FT.)	1	NT7D61AV	137805	0
150MB TAPE CARTRIDGE	1	A0352271	137809	0
150MB TAPE CARTRIDGE	1	A0352271	137809	0
VT420 MERIDIAN MAIL CRT REPLACED BY (0SA200)	1	A0376839	149089	0
VT420 MERIDIAN MAIL CRT REPLACED BY (0SA200)	1	A0376839	149089	0
VT420 MERIDIAN MAIL CRT REPLACED BY (0SA200)	1	A0376839	149089	0
VT420 MERIDIAN MAIL CRT REPLACED BY (0SA200)	1	A0376839	149089	0
VT420 MERIDIAN MAIL CRT REPLACED BY (0SA200)	1	A0376839	149089	0
VT420 MERIDIAN MAIL CRT REPLACED BY (0SA200)	1	A0376839	149089	0
M2000 QUAD ADPCM REMOTE SIDE 2459-04(2.5 DSO'S)	6	2459-04	270563	0
INMAC 328 ADAPTER FEM/FEM FEMALE (MVC02259)	4	A0351509(DUPE)	149459	0
INMAC 328 ADAPTER FEM/FEM FEMALE (MVC02259)	16	A0351509(DUPE)	149459	0
T&R DIGITAL STATION PROTECTOR, 5 PIN	700	5S-DP	726365	0
FA23100 POWER CONDITIONER FOR OPT 71, UP TO 8 COLUMN	1	026-070	726359	0
DSS-9000 DIR STA SELECT	1	NT9D08AA	138216	0



321296232 PBC JUDICIAL DED TECH 2011

Location Number / Name 21 PALM BCH COUNTY JUDICIAL CMLPX
Address 205 N. DIXIE HWY
City, State Zip WEST PALM BEACH, FL 33401

Agreement
~~NSA# 66200340/MJ~~
MA 133405UA *dcg*

Maintenance Contract DEDTCO DED TECH W/PARTS, PERIPHS & LIGHTNING
Estimated Start / End Date 02/01/2011 01/31/2012
Billing Option Monthly

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
TERMINAL CABLE (45 FT.)	5	NT7D58AV	138210	0
HP DESKJET 500 PRINTER	1	HP 2106A	738792	0
HP DESKJET 500 PRINTER	1	HP 2106A	738792	0
HP DESKJET 500 PRINTER	1	HP 2106A	738792	0
HP DESKJET 500 PRINTER	1	HP 2106A	738792	0
NULL MODEM CABLE (10 FT)	10	NT7D99AA	146783	0
TRANSFORMER 24V AC	1	A0377172	144646	0
ADJ STAND M2250 CONSOLE	1	A0348780	144642	0
MODULE SIDE PANEL KIT SEE PROD. CODE "NT9D17"	2	NTND21AA	730137	0
MSDL TO I/O CABLE (6 FT)	1	NTND27AB	789416	0
MSDL TO I/O CABLE (6 FT)	1	NTND27AB	789416	0
MULTI-DISK UNIT, MEM, ROM U 0SA435 THROUGH 0SA441	1	U9634	146333	0
MULTI-DISK UNIT, MEM, ROM U 0SA435 THROUGH 0SA441	1	U9634	146333	0
MULTI-PURPOSE SER DATA LK LINK (MSDL) SEE 601126	1	NT6D80AA	789321	0
MULTI-PURPOSE SER DATA LK LINK (MSDL) SEE 601126	1	NT6D80AA	789321	0
25' RJ48-DB15F T1 CBL KIT RJ48-25' CBL & DB15F ADPT	1	621-DS1-42-300	731584	0
25' RJ48-DB15F T1 CBL KIT RJ48-25' CBL & DB15F ADPT	1	621-DS1-42-300	731584	0
25' RJ48-DB15F T1 CBL KIT RJ48-25' CBL & DB15F ADPT	1	621-DS1-42-300	731584	0
RT24 WALL/CSU & INTEL LIU SHLF/AC PWR&RG/PSU/WALKIT	1	3100-71-32	731585	0
RT24 WALL/CSU & INTEL LIU SHLF/AC PWR&RG/PSU/WALKIT	1	3100-71-32	731585	0
RT24 WALL/CSU & INTEL LIU SHLF/AC PWR&RG/PSU/WALKIT	1	3100-71-32	731585	0
DIG ANNC, 4CH, 64SEC, RMT, AC REC, 120V, WITH BATT/BACKUP	3	MMU2-42RAB	270963	0
PROTECTOR 8PN RJ/T1 W/GRD 8 PIN/4 WIRE, W/GRD	1	RJ-AP45	789334	0
PROTECTOR 8PN RJ/T1 W/GRD 8 PIN/4 WIRE, W/GRD	1	RJ-AP45	789334	0
PROTECTOR 8PN RJ/T1 W/GRD 8 PIN/4 WIRE, W/GRD	1	RJ-AP45	789334	0
FILLER PANEL-CE MODULE (PRE PKG ONLY)	2	A0363452	149483	0
FILLER PANEL-CE MODULE (PRE PKG ONLY)	2	A0363452	149483	0
FILLER PANEL-CE MODULE (PRE PKG ONLY)	8	A0363452	149483	0
M2008 BASIC SET, BLACK STANDARD SET	8	NT9K08AA03	881306	0

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DEDTCD DED TECH W/PARTS, PERIPHS & LIGHTNING		02/01/2011 01/31/2012	
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		Monthly	

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
~~NSA# SS200340111J~~
MA133405UA *dey*

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
M2008 BASIC SET, BLACK STANDARD SET	6	NT9K08AA03	881306	0
M2008 BASIC SET, BLACK STANDARD SET	8	NT9K08AA03	881306	0
M2008 BASIC SET, BLACK STANDARD SET	13	NT9K08AA03	881306	0
M2008 BASIC SET, BLACK STANDARD SET	8	NT9K08AA03	881306	0
M2008 BASIC SET, BLACK STANDARD SET	6	NT9K08AA03	881306	0
M2008HF BASIC SET, BLACK	6	NT9K08AB03	881309	0
M2008HF BASIC SET, BLACK	6	NT9K08AB03	881309	0
M2008HF BASIC SET, BLACK	42	NT9K08AB03	881309	0
M2008HF BASIC SET, BLACK	6	NT9K08AB03	881309	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	9	NT9K16AA03	881318	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	4	NT9K16AA03	881318	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	4	NT9K16AA03	881318	0
3-PORT EXTENDER VINTAGE F	8	QPC441F	881987	0
DIGITAL LINE CARD (DLC)	1	NT8D02GA	882023	16
DIGITAL LINE CARD (DLC)	1	NT8D02GA	882023	16
CPU MODULE DC FOR OPT 71 (PRE PKG ONLY) FLAG !!	1	NT8D34DC	142484	0
CPU MODULE DC FOR OPT 71 (PRE PKG ONLY) FLAG !!	1	NT8D34DC	142484	0
MERIDIAN MODULE-INTERGROUP(PRE PKG ONLY)	1	NT8D36AA	136500	0
MERIDIAN MODULE-INTERGROUP(PRE PKG ONLY)	1	NT8D36AA	136500	0
PEDESTAL ASSEMBLY - DC (SEE PROD CODE A1081D)	12	AS1001D	142202	0
MODULE - NETWORK PKG (DC)	3	AS1007D	136508	0
CABLE-NETWORK PKG/2ND GRP	1	AS1019	136523	0
CABLE-NETWORK PKG/3RD GRP	1	AS1020	136524	0
CABLE-NETWORK PKG/4TH GRP	1	AS1021	136525	0
SDI - 4 PORT ASSEMBLY	2	AS1051	136527	0
CPU-DUAL MULTI DISK ASSMB MDU, MSI, AND CABLES	1	AS1060	136532	0
MAIN POWER BAY ASSEMBLY (SEE PROD CODE AS1202)	1	AS1100D	136640	0
SUPPLEMENT PWR BAY ASSY	1	AS1102D	136642	0
TELECOM 25 PR CONN TO 6DB-25 MALE CONNECTOR	4	QCAD319A	143740	0

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Location Number / Name

21 PALM BCH COUNTY JUDICIAL CMLPX

Address

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City, State Zip

WEST PALM BEACH, FL 33401

Agreement

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MA133405UA

Maintenance Contract

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Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
CABLE ASSY. (A0341116) ST,N,NT,RT,XN,XT	1	QCAD328A	143761	0
15' RS232 M/M CABLE SEE 084380 25' CABLE	1	EDI3-15	575207	0
VT520 TERMINAL AND KEYBOARD PKG	1	AS7011	738684	0
PANASONIC KXP3123 PRINTER	1	KXP3123	820033	0
CABLE CONNECTOR (16') M/M (MALE/MALE) 16 FEET	1	A0237451	136054	0
DUAL INTERGROUP SWITCH	8	NT5D30AA	880307	0
ANALOG MSG WAIT LINE CARD	1	NT8D09AL	880320	16
M2008HF BASIC, BLACK STANDARD BUSINESS PHONE	6	NT2K08ZC03	881039	0
M2008HF BASIC, BLACK STANDARD BUSINESS PHONE	1	NT2K08ZC03	881039	0
M2008HF BASIC, BLACK STANDARD BUSINESS PHONE	6	NT2K08ZC03	881039	0
MER 1 SPECIAL BASE SW RLS. 17	17	SW0000C	148170	0
BASIC ISDN FEATURES	1	SW0300C	148167	0
ADVANCED ISDN FEATURE	10	SW0303B	136625	0
SEB II, 512K, 2 PORTS, 14.4K BPS	1	SEB2/512-24	727299	0
BATTERY KIT 1120 AH AS410	1	AS-410	726472	0
MERIDIAN KEY EXPANSION MODULE, BLACK M2000 SERIES (2616)	1	NT2K22VH-03	880027	0
C.E. POWER SUPPLY DC	8	NT6D41AD	880047	0
M2008HF BASIC SET, BLACK SEE P.C. NT1308	6	NT2K08GC03	880700	0
M2008HF BASIC SET, BLACK SEE P.C. NT1308	2	NT2K08GC03	880700	0
SPEC APPLICATION FEATURES	10	SW0001A	137689	0
DN EXPANSION	10	SW0005A	137691	0
FAST TONE AND DIGIT SW	1	SW0028A	137737	0
COORDINATED DIALING PLAN	10	SW0042A	137708	0
BASIC ESN FEATURES	10	SW0044A	137710	0
ADVANCED ESN FEATURES	10	SW0045A	137711	0
PRIMARY RATE ACCESS	10	SW0301A	137722	0
NETWORK MESSAGE CENTER	10	SW0306A	137727	0
IVMS LINK	10	SW0402A	137729	0
MERIDIAN MAIL LINK	10	SW0403A	137730	0

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MA133405UA *ucy*

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
TERM CONN XN,XT,XL UPG	4	QPF36B	145700	0
LINE SIDE T1 INTERFACE CARD	1	NT5D11AE	882362	24
M2008HF BASIC SET, BLACK	6	NT9K08AB03	881309	0
DIGITAL LINE CARD (DLC)	1	NT8D02GA	882023	16
M2008HF BASIC SET, BLACK	6	NT9K08AB03	881309	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	6	NT9K16AA03	881318	0
ANALOG LINE CARD W/MSG WAITING	1	NT8D09BA	880926	16
M2008HF BASIC SET, BLACK	12	NT9K08AB03	881309	0
ANALOG LINE CARD W/MSG WAITING	1	NT8D09BA	880926	16
M2616 BASIC SET, BLACK PERFORMANCE PLUS	12	NT9K16AA03	881318	0
FIBER JUNCTOR INTERFACE CARD FIJI	1	NTRB33AA	826501	0
68060 ENHANCED 80MB CALL PROCESSOR	2	NT5D03CA	881719	0
CONNECTOR CABLE PRI/DTI VO TO MDF 50FT	8	QCAD133A	136889	0
MER.1 TRUNK T/R CABLE 8FT	4	NT5D16BA	880036	0
DUAL-PORT DTI/PRI DDP CARD	4	NT5D12AD	882459	48
DOWNLOADABLE DCHI FOR DDP	2	NTBK51AA	797480	0
PUBLIC ISDN ACCESS	10	SW0053B	881193	0
DDP TO CLOCK CABLE (4 FT)	4	NTCG03AC	850102	0
CNI TO 3PE CABLE, (10 FT)	8	NTND14BC	789409	0
CORE TO NETWORK INTERFACE	2	NT6D65AB	881931	0
ENHANCED ACD OVERFLOW	13	SW0222A	789328	0
CORE TO NETWORK INTERFACE	2	NT6D65AB	881931	0
CNI TO 3PE CABLE, (12 FT)	2	NTND14BD	789410	0
DDP TO MSDL CBL. 18 FT	2	NTCK80AB	797497	0
M2008 BASIC SET, BLACK STANDARD SET	9	NT9K08AA03	881306	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	10	NT9K16AA03	881318	0
DIGITAL LINE CARD (DLC)	2	NT8D02GA	882023	16
M2008 BASIC SET, BLACK STANDARD SET	6	NT9K08AA03	881306	0
M2008 BASIC SET, BLACK STANDARD SET	6	NT9K08AA03	881306	0

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21 PALM BCH COUNTY JUDICIAL CMLPX		205 N. DIXIE HWY	
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		Monthly	

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
~~NSA# 88200340/MJ~~ *leg*
MA133405UA

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
M2008HF BASIC SET, BLACK	6	NT9K08AB03	881309	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	6	NT9K16AA03	881318	0
DIGITAL LINE CARD (DLC)	1	NT8D02GA	882023	16
ANALOG LINE CARD W/MSG WAITING	1	NT8D09BA	880926	16
MERIDIAN TERMINAL EMULATOR (MTE) RLS 9.3 SFTWR (SYS LICENSE)	1	NTJH09BB	835549	0
M2008HF BASIC SET, BLACK	6	NT9K08AB03	881309	0
M2008HF BASIC SET, BLACK	12	NT9K08AB03	881309	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	12	NT9K16AA03	881318	0
M2008 BASIC SET, BLACK STANDARD SET	6	NT9K08AA03	881306	0
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	12	NT2K28AD03	881063	0
DISPLAY OPTION CABLE	12	P0738600	795177	0
M2008HF DISPLAY SET, BLACK STANDARD SET	1	NT9K08AD03	881315	0
ANALOG LINE CARD W/MSG WAITING	1	NT8D09BA	880926	16
DIGITAL LINE CARD (DLC)	1	NT8D02GA	882023	16
M2008HF BASIC SET, BLACK	12	NT9K08AB03	881309	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	12	NT9K16AA03	881318	0
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	12	NT2K28AD03	881063	0
LINE SIDE T1 INTERFACE CARD	1	NT5D11AE	882362	24
ANALOG LINE CARD W/MSG WAITING	1	NT8D09BA	880926	16
DIGITAL LINE CARD (DLC)	1	NT8D02GA	882023	16
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	12	NT2K28AD03	881063	0
M2008 BASIC SET, BLACK STANDARD SET	6	NT9K08AA03	881306	0
M2008HF BASIC SET, BLACK	2	NT9K08AB03	881309	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	6	NT9K16AA03	881318	0
REFURB M2008 BASIC BLACK	12	NTZK08AA03	144110	0
LINE SIDE T1 INTERFACE CARD	1	NT5D11AE	882362	24
M2616 W/DISPLAY, BLACK PERFORMANCE-PLUS PHONE	3	NT2K16XF03	881054	0
M2616 PERF. PLUS TEL, BLK (NTZK16AA03) - MPR025403	2	NT2K16XH03	144665	0
ANALOG LINE CARD W/MSG WAITING	1	NT8D09BA	880926	16

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21 PALM BCH COUNTY JUDICIAL CMLX		205 N. DIXIE HWY	
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		Billing Option	
		Monthly	

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
~~NSA# 33200340/TJ~~ *Very*
MA 133405KA

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
M2008HF BASIC SET, BLACK	12	NT9K08AB03	881309	0
LINE SIDE T1 INTERFACE CARD	1	NT5D11AE	882362	24
M2008 BASIC SET, BLACK STANDARD SET	10	NT9K08AA03	881306	0
DIGITAL LINE CARD (DLC)	2	NT8D02GA	882023	16
ANALOG LINE CARD W/MSG WAITING	2	NT8D09BA	880926	16
8417 HANDSFREE 2 LINE DISPLAY SET, GREY, 8 BUTTONS	1	A0400052	792927	0
M2008HF BASIC SET, BLACK	24	NT9K08AB03	881309	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	12	NT9K16AA03	881318	0
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	12	NT2K28AD03	881063	0
8417 HANDSFREE 2 LINE DISPLAY SET, BLACK, 8 BUTTONS	3	NT2N32AA13	789652	0
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	12	NT2K28AD03	881063	0
MERIDIAN KEY EXPANSION MODULE, BLACK M2000 SERIES (2616)	12	NT2K22VH-03	880027	0
NORTEL AASTRA M2216 / M522 KEY/LAMP FOOTSTAND SINGLE - BLACK	12	P0780103	144210	0
PERIPHERAL SIGNALING CARD	1	QPC43R	140043	0
DUAL NETWORK CARD	1	QPC414C	791758	0
CORE-TO-NETWORK INTERFACE	1	NT6D65AA	789320	0
CONF/TONE&DIGIT CD	1	NT8D17FA	790439	0
DUAL NETWORK CARD	3	QPC414C	791758	0
INTERGROUP SWITCH	1	QPC412C	137005	0
DIG LINE CARD 16PT PREVIOUS# NT8D02AA	1	NT8D02AB	141202	16
DIGITAL LINE CARD (DLC)	3	NT8D02GA	882023	16
M2008 BASIC SET, BLACK STANDARD SET	18	NT9K08AA03	881306	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	18	NT9K16AA03	881318	0
NORTEL AASTRA M2216 / M522 KEY/LAMP FOOTSTAND SINGLE - BLACK	6	P0780103	144210	0
M2008HF BASIC SET, BLACK	24	NT9K08AB03	881309	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	24	NT9K16AA03	881318	0
DIGITAL LINE CARD (DLC)	3	NT8D02GA	882023	16
DOWNLOADABLE DCHI FOR DDP	2	NTBK51AA	797480	0
CONNECTOR CABLE PRI/DTI VO TO MDF 50FT	4	QCAD133A	136889	0

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321296232	PBC JUDICIAL DED TECH 2011
Location Number / Name	Address
21 PALM BCH COUNTY JUDICIAL CMLX	205 N. DIXIE HWY
Maintenance Contract	Estimated Start / End Date
DEDTCD DED TECH W/PARTS, PERIPHS & LIGHTNING	02/01/2011 01/31/2012
	Billing Option
	Monthly

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
~~NSA# 66200340/MJ~~ *leg*
MA133405UA

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
MER.1 TRUNK T/R CABLE 8FT	2	NT5D16BA	880036	0
LINE-SIDE T1 INTERFACE INTERFACE ASSEMBLY(21-81)	4	AS1460	880691	0
DIGITAL LINE CARD (DLC)	2	NT8D02GA	882023	16
ANALOG LINE CARD W/MSG WAITING	1	NT8D09BB	875184	16
RINGING GENERATOR D/C	1	NT6D42CD	795844	0
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	12	NT2K28AD03	881063	0
ANALOG LINE CARD W/MSG WAITING	2	NT8D09BB	875184	16
DIGITAL LINE CARD (DLC)	2	NT8D02GA	882023	16
M2008 BASIC SET, BLACK STANDARD SET	30	NT9K08AA03	881306	0
ANALOG LINE CARD W/MSG WAITING	2	NT8D09BB	875184	16
DIGITAL LINE CARD (DLC)	2	NT8D02GA	882023	16
M2008 BASIC SET, BLACK STANDARD SET	30	NT9K08AA03	881306	0
M2616 BASIC SET, BLACK PERFORMANCE PLUS	30	NT9K16AA03	881318	0
M2008HF BASIC SET, BLACK	30	NT9K08AB03	881309	0
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	30	NT2K28AD03	881063	0
ANALOG LINE CARD W/MSG WAITING	2	NT8D09BB	875184	16
DIGITAL LINE CARD (DLC)	2	NT8D02GA	882023	16
32MB DRAM SIMM UPGRADE KIT	2	NTZC75AA	826600	0
IOU/C PACK	1	NT5D61AB	882014	0
CONTROLLER -FOUR CARD	1	NT8D01AC	834643	0
600VA FLOOR MT. UPS W/EXT. RUN TIME	2	ON600XA-SNK	797862	0
BATT. PACK ONXBC-417	4	ONXBC-417	797866	0
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	30	NT2K28AD03	881063	0
DIGITAL LINE CARD (DLC)	2	NT8D02GA	882023	16
MERIDIAN M3904 PROFESSIONAL, RELEASE 3, CHARCOAL	3	NTMN34GA70	829530	0
CALLPILOT 703T TO M1/CSE1000 HARDWARE INTEGRATION 32 CHAN	2	NTZE29HA	875245	0
BASE SW FEATURE PACKAGE - OPTION 153 & 209	1	NTZC70AA	882786	0
OTM, ADDITIONAL CLIENT FOR ONE (1) PC	2	NTTL19AA	835627	0
TRANSCEIVER (MAU TO BASE T)	2	NTRH9069	835576	0

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321296232		PBC JUDICIAL DED TECH 2011	
Location Number / Name		Address	
21 PALM BCH COUNTY JUDICIAL CMLPX		205 N. DIXIE HWY	
Maintenance Contract		Estimated Start / End Date	
DEDTCD DED TECH W/PARTS, PERIPHS & LIGHTNING		02/01/2011 01/31/2012	
		Billing Option	
		Monthly	

City, State Zip	Agreement
WEST PALM BEACH, FL 33401	NSA# SS200340/MJ <i>deag</i>
	MA13340544

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
NEXT GENERATION CONNECTIVITY	1	NT1R29AA	865671	0
SOFTWARE FEATURES PKG (CCS100) OPTIONS 214,215,218	1	NTZC70BA	865670	0
SCCS NEXT GENERATION CONNECTIVITY	1	NT1R59AA	865673	0
SOFTWARE FEATURES PKG (BASE) OPTION 42/43/45	1	NTZC70DA	865672	0
10 BASE T HUB SYMPOSIUM	1	NTRH9017	881222	0
25 FT ETHERNET CABLE CAT 5 (NOT SEPARTELY ORDERABLE)	1	A0648379	881201	0
SW ASSEMBLY, CCS100 UPG, MAX 7-9 FUNDAMENTAL/ENHANCED, 200 AGENT	1	NT9F06JA	882808	0
CALL CTR SW 100, 100 AGT FRM MAX 7/8 FUND/ENHANCED	1	NT9F06DA	881980	0
MM TO CALLPILOT MIGRATION PKG	1	NTUB24AC	832086	0
MM 2 FL SRVC VOICE PRTSTO CLPLT 2 VOICE CHNLS, 140 MLBX MIG	24	NTZE53AA	832079	0
CALLPILOT UPDATED INTGRN SUITE-M1 OPT51-81CX11 SW INTROPRBL	1	NTZE30AB	832091	0
MM TO CALLPILOT MIG BONUS 20 DESKTOP LICENSES	1	NTZE53CA	832081	0
CALLPILOT 4 VOICE CHANNELS	4	NTZE07AA	861827	0
CALLPILOT MULTIMEDIA MAILBOXES WITH VOICE-500 USERS	1	NTZE19EA	835906	0
MSDL DCHI INTERFACE CABLE (6 FT)	1	NTND26AA	789412	0
4 PORT SDI CABLE	1	NTAK19FB	880051	0
PRE-PROGRAMMED Q.SIG D-CHANNEL INTERFACE PCMCIA CARD	1	NTWE07AA	826570	0
MERIDIAN ITG 2.0 INTRA-CABINET CABLE 1 FT	1	NTWE04AD	865514	0
SHIELDED 50 PIN KEY TELEPHONE TO DB9 SERIAL+TWIN ETHERNET AD	1	A0852632	838673	0
ITG EMC SHIELDING KIT	1	NTVQ83AA	832999	0
D CHIP TO SDI CARD ASSY CABLE	1	NTMF29BA	873073	0
IP TRUNK 3.0 NTP CD ROM MULTILINGUAL	1	NTVQ61BA	873553	0
OTM 2.1 GENERAL - USB DONGLE SERVER LICENSE - 50 SETS	1	NTTL51AE	875386	0
M2008HF DISPLAY SET, BLACK STANDARD SET	24	NT9K08AD03	881315	0
M2008HF BASIC SET, BLACK	24	NT9K08AB03	881309	0
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	24	NT2K28AD03	881063	0
8 PREMIUM NETWORK SERVICES ANALOG USER ISM	1	NTE905AA	875191	0
KEY-BASED EXPAN. MOD. W/OUT FOOTSTAND, CHARCOAL, M3904, M3905	5	NTMN37BA70	837765	0
M3900 KBA SINGLE FOOTSTAND KIT 1 CHARCOAL (M3904, M3905)	5	NTMN38AB70	829534	0



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21 PALM BCH COUNTY JUDICIAL CMLPX

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205 N. DIXIE HWY

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MSA# 69200340/MJ- dec/

MA133405UA

Maintenance Contract	Estimated Start / End Date	Billing Option
DEDTCD DED TECH W/PARTS, PERIPHS & LIGHTNING	02/01/2011 01/31/2012	Monthly

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
M2616 PLUS W/ DISP, BLACK SEE P.C. NTI323	1	NT2K16XE03	880727	0
M2616 W/DISPLAY ARSI BLK	1	NT2K16XC03	876972	0
M2616 PLUS DISPLAY, BLACK (NTZK16BA03) - MPR025603	1	MPR025603	144674	0
MERIDIAN M3904 PROFESSIONAL, RELEASE 3, CHARCOAL	366	NTMN34GA70	829530	0
CALLPILOT DESKTOP MESSAGING CAPABILITY-200 USERS	2	NTZE11KA	835896	0
EXTENDED ANALOGUE MESSAGE WAITING LINE CARD	2	NT8D09CA	883660	16
8 PREMIUM NETWORK SERVICES ANALOG USER ISM	5	NTE905AA	875191	0
ADTRAN T1 CSU ACE	1	1203022L1	875003	0
T1 LINK CABLE KIT (32 FT)	1	NT7R87BA	850086	0
CALLPILOT DESKTOP MESSAGING CAPABILITY-50 USERS	1	NTZE11CA	861804	0
CALLPILOT DESKTOP MESSAGING CAPABILITY 100 USERS	1	NTZE11DA	861805	0
MERIDIAN M3904 PROFESSIONAL, RELEASE 3, CHARCOAL	400	NTMN34GA70	829530	0
NORTEL SOFTWARE RELEASE SUBSCRIP TION (SRS) PROGRAM	1	SRSPGM	SRSPGM	0
NORTEL SOFTWARE RELEASE SUBSCRIP TION (SRS) PROGRAM	1	SRSPGM	SRSPGM	0
NORTEL SOFTWARE RELEASE SUBSCRIP TION (SRS) PROGRAM	1	SRSPGM	SRSPGM	0
ADTRAN RACK MOUNT T1 ESF CSU UNIT FOR SMART 16 SHELF	1	1202066L1	866122	0
ADTRAN SMART 16E SHELF DUAL DC	1	4202023L8	873429	0
T1 LINK CABLE KIT (32 FT)	1	NT7R87BA	850086	0
CONNECTOR CABLE PRI/DTI I/O TO MDF 50FT	2	QCAD133A	136889	0
MERIDIAN 1 TRUNK TIP/RING CABLE (8 FOOT)	1	NT5D16BAE5	888214	0
T-1/DSL CPE PROTECTOR	1	RJ-DP48C	862423	0
50'SHLD DB15F/RJ48 RTANGL T1 NTRK TO CSU CABLE	1	458-501204-050	789706	0
EXTERNAL ALERTER & RECORDER INTERFACE CHARCOAL M3900	1	NTMN59AA-70	882612	0
ACCESSORY CONN MODULE CHARCOAL M3900	1	A0764508	882620	0
CHIME-RINGER	2	PT-400	560516	0
WALL TRANSFORMER M3900	1	NTMN80AA	882621	0
OTM 1.2 OR 2.X UPGRADE TO OTM 2.2 GENERAL	1	NTTL25AF	877635	0
SRS ENABLEMENT - MAX UPG TO CURR - SRS CONTRACT REQUIRED!	1	SVOM0029	834463	0
SCCS 4.2 TO CCM 6.0 BASE UPGRADE	1	NT9S41AA	884221	0

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21 PALM BCH COUNTY JUDICIAL CMLPX

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WEST PALM BEACH, FL 33401

Agreement

NSA# ~~SS200340/M.L~~

MA133405 UA

Maintenance Contract

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Billing Option

DEDTCD

DED TECH W/PARTS, PERIPHS & LIGHTNING

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Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
SCCS 4.2 TO CC 6.0 VOICE AGENT UPGRADE INCREMENT 100-499	300	NT9S41GA	884226	0
CONTACT CENTER 6.0 LICENSE INFORMATION SHEET	1	NT9S80AA	884700	0
ALLIANCE APP SERVER FOR NORTEL CCMS, CCMS/CCMA, OR CCMM	1	I2000R4-BEL-CORES	884763	0
10 CALLPILOT VOICE MAILBOX LICENSES NOT USED	116	NTZE66AA	884153	0
CALLPILOT 4.0 KEYCODE	1	N0032917	883402	0
CALLPILOT 4.0 TOWER 703T CD IMAGE SET	1	NTUB50HA	883408	0
CP R2.02/2.5 TO R4.0 SRS PRE-PAID SERVICES FEE/SEAT	2700	NTZE56DA	883829	0
DUET PLUS AUX RINGER W/AMP AND 2501 CORD	1	1825PM	884435	0
8 PREMIUM NETWORK SERVICES ANALOG USER ISM	1	NTE905AA	875191	0
EXTENDED ANALOGUE MESSAGE WAITING LINE CARD	1	NT8D09CA	883660	16
KEY-BASED EXPANSION MODULE KIT2, CHARCOAL, (M3904, M3905)	3	NTMN38BA-70	835560	0
M3900 KEY-BASED EXPANSION MODULE - CHARCOAL W/OUT FOOTSTAND	7	NTMN37BC70E6	890599	0
M3900 KBA SINGLE FOOTSTAND KIT 1 CHARCOAL (M3904, M3905)	1	NTMN38AB70	829534	0
M3900 KEY-BASED EXPANSION MODULE - CHARCOAL W/OUT FOOTSTAND	1	NTMN37BC70E6	890599	0
M3900 KBA SINGLE FOOTSTAND KIT 1 CHARCOAL (M3904, M3905)	1	NTMN38AB70	829534	0
M3900 KBA SINGLE FOOTSTAND KIT 1 CHARCOAL (M3904, M3905)	3	NTMN38AB70	829534	0
I2004, M3903/M3904/M3905 WALL MOUNT KIT, CHARCOAL	4	NTMN15BA70	833813	0
M3900 KEY-BASED EXPANSION MODULE - CHARCOAL W/OUT FOOTSTAND	3	NTMN37BC70E6	890599	0
KEY-BASED EXPANSION MODULE KIT2, CHARCOAL, (M3904, M3905)	1	NTMN38BA-70	835560	0
PWR SUPPLY FOR TGX116, MOG7XXM AND SVP100 - NORTH AMERICA	1	TPS100A	868582	0
NULL MODEM ADMINISTRATION CABLE	1	MKC100	872871	0
NETLINK E340 WIRELESS TELEPHONE SRP	11	PTE100	873851	0
DUAL CHARGING STAND FOR NETLINK E340 WIRELESS TELEPHONE	11	DCE200	883480	0
SPECTRALINK E340 WIRELESS TELEPHONE BATTERY PACK	22	BPE100	833438	0
8 PREMIUM NETWORK SERVICES ANALOG USER ISM	5	NTE905AA	875191	0
EXTENDED ANALOGUE MESSAGE WAITING LINE CARD	3	NT8D09CA	883660	16
DUET PLUS AUX RINGER W/AMP AND 2501 CORD	2	1825PM	884435	0
MERIDIAN M3904 PROFESSIONAL, RELEASE 3, CHARCOAL	925	NTMN34GA70	829530	0
DESKTOP MESSAGING 500 USERS	1	NTZE11EA	861806	0

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321296232	PBC JUDICIAL DED TECH 2011
Location Number / Name	Address
21 PALM BCH COUNTY JUDICIAL CMLX	205 N. DIXIE HWY
Maintenance Contract	Estimated Start / End Date
DEDTCD DED TECH W/PARTS, PERIPHS & LIGHTNING	02/01/2011 01/31/2012
	Billing Option
	Monthly

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
~~NSA# 35200340/MJ~~ *deg*
MA133405WA

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports
8 PREMIUM NETWORK SERVICES ANALOG USER ISM	4	NTE905AA	875191	0
EXTENDED ANALOGUE MESSAGE WAITING LINE CARD	2	NT8D09CA	883660	16
ON1500 RM/FM EXT RUN TIME 1500VA UPS W/SOFTWARE	1	ON1500XAU-SN	876242	0
M3900 KBA SINGLE FOOTSTAND KIT 1 CHARCOAL (M3904, M3905)	5	NTMN38AB70E6	892126	0
M3900 KBA SINGLE FOOTSTAND KIT 1 CHARCOAL (M3904, M3905)	3	NTMN38AB70E6	892126	0
M3900 KEY-BASED EXPANSION MODULE - CHARCOAL W/OUT FOOTSTAND	8	NTMN37BC70E6	890599	0
TM 50 SETS LICENSES EXPANSION	3	NTTL04EA	885532	0
M3904 DIGITAL PROFESSIONAL CHARCOAL ROHS	600	NTMN34GC70E6	890403	0
M3900 KBA SINGLE FOOTSTAND KIT 1 CHARCOAL (M3904, M3905)	5	NTMN38AB70E6	892126	0
M3900 KEY-BASED EXPANSION MODULE - CHARCOAL W/OUT FOOTSTAND	5	NTMN37BC70E6	890599	0
M3900 KBA SECOND FOOTSTAND KIT 2 CHARCOAL	5	NTMN38BA70E6	891416	0
M3904 DIGITAL PROFESSIONAL CHARCOAL ROHS	750	NTMN34GC70E6	890403	0
OTM, ADDITIONAL CLIENT FOR ONE (1) PC	3	NTTL19AA	835627	0
M3900 ACCESSORY POWER ADAPTOR, 100-240V, 33V*0.5A	2	N0181626	892885	0
FULL DUPLEX HANDSFREE ACCESSORY CHARCOAL	2	NTMN72AD70E6	896155	0
M3900 ACCESSORY CONNECTION MODULE CHARCOAL (ACM)	2	NTMN71AC70E6	890408	0
M3900 KEY-BASED EXPANSION MODULE - CHARCOAL W/OUT FOOTSTAND	3	NTMN37BC70E6	890599	0
M3900 KBA SECOND FOOTSTAND KIT 2 CHARCOAL	2	NTMN38BA70E6	891416	0
M3900 KBA SINGLE FOOTSTAND KIT 1 CHARCOAL (M3904, M3905)	2	NTMN38AB70E6	892126	0
ADTRAN RACK MOUNT T1 ESF CSU UNIT FOR SMART 16 SHELF	30	1202066L1	866122	0
ADTRAN SMART 16E SHELF DUAL DC	1	4202023L8	873429	0
M3904 DIGITAL PROFESSIONAL CHARCOAL ROHS	40	NTMN34GC70E6	890403	0
M3904 DIGITAL PROFESSIONAL CHARCOAL ROHS	25	NTMN34GC70E6	890403	0
CALLPILOT PARTNER ASSURANCE SOFTWARE SUPPORT - BASIC-SL883	1200	GE4300883	960001	0
CONTACT CENTER MGR NODAL BASE SYSTEM PASS BASIC SLAJ1	1	GE4300AJ1	960024	0
CONTACT CENTER MGR 1-499 STND VOICE AGENTS PASS BASIC SLAK1	300	GE4300AK1	960021	0
CS1000 PASS TIER4 (2000-4999USERS)- BASIC-SLNAQS	3880	GE4300AQS	960007	0

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321296232		PBC JUDICIAL DED TECH 2011	
Location Number / Name		Address	
21 PALM BCH COUNTY JUDICIAL CMPLX		205 N. DIXIE HWY	
Maintenance Contract		Estimated Start / End Date	Billing Option
ITEMS NOT COVERED			

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
~~NSA# 332003407MJ~~

MA 133405UA ucy

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	
SOFTWARE UPGRADE EXISTING TO CURRENT MAX. CHARGE NTE950MX	1	MPR04159	833729	0	Not Covered.
SL-1 TAPE PREP CHG	1	599SL1-1	137556	0	Not Covered.
ISDN SUPPLEMENTARY FEATURES (PKG 161)	1	S0000161	829592	0	Not Covered.
SCCS R4.2 BASE SOFTWARE AND DOCUMENTATION	1	NT9F41AF	830212	0	Not Covered.
MM TO CALLPILOT RTU TRANSFER ORDER CODE	1	NTZE4006	832085	0	Not Covered.
CALLPILOT NEW SYSTEM ORDER CODE	1	NTZE4001	865529	0	Not Covered.
CALLPILOT INTEGRATION FOR M1 CS 1000M CS 1000E	1	NTZE39AB	832090	0	Not Covered.
END USER REF CARD PKG	1	NTRG10AC	832097	0	Not Covered.
CALLPILOT 2.0 TOWER BASE SYS FOR SUCC (RAID,TAPE & 96 MPUS)	1	NTZE81BA	875223	0	Not Covered.
M.SELECT \$100 UPG.CREDIT	230	(SELECT100)	797249	0	Not Covered.
M.SELECT \$1 UPG.CREDIT	10	(SELECT001)	797250	0	Not Covered.
PC MAINT. CABLE	1	NTAG81CA	880558	0	Not Covered.
OTM 1.X GENERAL, 250 SETS EXPANSION	3	NTTL02BA	835586	0	Not Covered.
OTM 1.X GENERAL, 1000 SETS EXPANSION	3	NTTL02CA	835587	0	Not Covered.
SLR 50 BLANK MEDIA CARTRIDGE	5	A0841919	837785	0	Not Covered.
CALLPILOT 2.0 KEYCODE	1	P0987972	830250	0	Not Covered.
CALLPILOT SOFTWARE UPGRADE ORDER CODE	1	NTZE4002	865436	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	65	EXECDISC100NORTEL	829508	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	64	EXECDISC1NORTEL	829507	0	Not Covered.
SLR 50 BLANK MEDIA CARTRIDGE	2	A0841919	837785	0	Not Covered.
CALLPILOT SOFTWARE UPGRADE ORDER CODE	1	NTZE4002	865436	0	Not Covered.
CALLPILOT 2.0 KEYCODE	1	P0987972	830250	0	Not Covered.
NORTEL G.O.F PROMO MPR05134	3723	MPR05134	899210	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	63	EXECDISC100NORTEL	829508	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	62	EXECDISC100NORTEL	829508	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	45	EXECDISC1NORTEL	829507	0	Not Covered.
CALLPILOT SOFTWARE UPGRADE ORDER CODE	1	NTZE4002	865436	0	Not Covered.
CALLPILOT 2.025 SOFTWARE UPGRADE GUIDE	1	P0606149	875587	0	Not Covered.
CALLPILOT 2.X DOCUMENTATION IN NA ENGLISH - DC ROM	1	NTRG19AI	876974	0	Not Covered.

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321296232		PBC JUDICIAL DED TECH 2011	
Location Number / Name		Address	
21 PALM BCH COUNTY JUDICIAL CMLX		205 N. DIXIE HWY	
Maintenance Contract		Estimated Start / End Date	Billing Option
ITEMS NOT COVERED			

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
~~NSA# SS200340/MJ~~ *scg*
MA133405UM

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	
RACK MOUNT KIT	1	MKR150	862339	0	Not Covered.
SPECTRALINK 6100 MCU REMOTE COMMISSIONING & CERTIFICATION	1	INS300	827466	0	Not Covered.
POWER SUPPLY FOR DCX100,DSX100,PTC400,PTQ360 AND MOG600 N.A.	11	QPS100A	836192	0	Not Covered.
NETLINK 150 TELEPHONY GATEWAY, 16 PORT, ANALOG	1	TGA116	870710	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	35	EXECDISC1NORTEL	829507	0	Not Covered.
CALLPILOT 2.0 KEYCODE	1	P0987972	830250	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	784	EXECDISC100NORTEL	829508	0	Not Covered.
CALLPILOT SOFTWARE UPGRADE ORDER CODE	1	NTZE4002	865436	0	Not Covered.
WALL MOUNT KIT M3903/4/5 & I2004/6/7 CHARCOAL GREY (ROHS)	25	NTMN15CA70E6	891771	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	8	EXECDISC1NORTEL	829507	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	21	EXECDISC1000NORTEL	829509	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	7	EXECDISC100NORTEL	829508	0	Not Covered.
WALL MOUNT KIT M3903/4/5 & I2004/6/7 CHARCOAL GREY (ROHS)	5	NTMN15CA70E6	891771	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	85	EXECDISC1NORTEL	829507	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	25	EXECDISC1000NORTEL	829509	0	Not Covered.
EXECUTIVE DISCOUNT - NORTEL	7	EXECDISC100NORTEL	829508	0	Not Covered.
WALL MOUNT KIT M3903/4/5 & I2004/6/7 CHARCOAL GREY (ROHS)	5	NTMN15CA70E6	891771	0	Not Covered.
PRE-PAID UPGRADE TO TM 3.1	1	NTTL43AB	910541	0	Not Covered.
WALL MOUNT KIT M3903/4/5 & I2004/6/7 CHARCOAL GREY (ROHS)	9	NTMN15CA70E6	891771	0	Not Covered.
WALL MOUNT KIT M3903/4/5 & I2004/6/7 CHARCOAL GREY (ROHS)	5	NTMN15CA70E6	891771	0	Not Covered.
ATT AES DESIGN ENGINEERING FOR FEE	1	ATTSA	ATTSA	0	Not Covered.
TRAFFIC MGR VER2 TO V2.7 UPGRADE - OPT 71	1	IBV2TM2771	789741	0	Not Covered.
TRAFFIC MGR VER2 TO V2.7 UPGRADE - OPT 71	1	IBV2TM2771	789741	0	Not Covered.
HEADSET V-E-NC-QD-AC REPLACE BY 451748	14	451095 C	725842	0	Not Covered.
MMP40 UPGRADE, MOD.OPTION GP	4	U7067	795898	0	Not Covered.
TAPE CARTRIDGE 0.250 INCH 1200FT 2.5GB	1	A0630697	795975	0	Not Covered.
TAPE DRIVE CLEANING KIT	1	A0633585	795977	0	Not Covered.
TANDBERG TAPE DRIVE, MOD. OPTION	1	NT6D45CA	797106	0	Not Covered.
CARD T1 CSU D4 AMI PASSES B8ZS VIOLATIONS	23	305-101925-001	730153	0	Not Covered.

Quote ID 321296232
Customer Number: 22016
Expiration Date: February 15, 2011

Report Date: 12/15/2010 1:58:34PM
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Customer Reference # _____
(For Informational Purposes Only)

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(Customer Initials)



321296232		PBC JUDICIAL DED TECH 2011	
Location Number / Name		Address	
21 PALM BCH COUNTY JUDICIAL CMLPX		205 N. DIXIE HWY	
Maintenance Contract		Estimated Start / End Date	Billing Option
ITEMS NOT COVERED			

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
~~NSA# 69200340/MJ~~ *ilcy*
MA133405UA

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	
551VMLS 10 LINE SHELF REQ 827737 -48 PWR	3	305-010083-003	730154	0	Not Covered.
LABELS-FEATURE KEY DESIGN TELEPHONE # CARD (25/PK)	2	P0732496X	136598	0	Not Covered.
LABELS-FEATURE KEY SHEETS (25/PACKAGE)	2	P0732496	136599	0	Not Covered.
GUIDE-NTP ACD REFERENCE (PREV# P0742045/P0744205)	2	P0746466	136607	0	Not Covered.
M2000 QUAD ADPCM SWITCH SIDE 2459-03(2.5 DSO'S)	6	2459-03	270564	0	Not Covered.
M2000 QUAD ADPCM SWITCH SIDE 2459-03(2.5 DSO'S)	6	2459-03	270564	0	Not Covered.
SUPERVISOR USER GUIDE	13	P0730129	789183	0	Not Covered.
KEYBOARD - VT100/200	1	T404C	575257	0	Not Covered.
KEYBOARD - VT100/200	1	T404C	575257	0	Not Covered.
NORTEL POWER UP PROGRAM FOR MERIDIAN MAIL MIGRATION/UPGRD	19	MPRMAIL	880863	0	Not Covered.
NORTEL POWERUP PROGRAM QUALFR MERIDIAN MAIL MMP40	1	MPR1476	880867	0	Not Covered.
MERIDIAN MAIL SOFTWARE RL.8 TO RL.12 UPGRADE	1	U7221	881405	0	Not Covered.
MAX RLS3 OR 4 TO MAX-SNNE RLS 9 SOFTWARE UPGRADE	1	NTJH01CA	882045	0	Not Covered.
OPTION MAX/MAX-SEE TO MAX SNNE SYSTEM UPGRADE	1	NTJH15CA	882077	0	Not Covered.
100 AGENT INCREMENT FOR MERIDIAN MAX-SNN/SNNE REL.9 SOFTWARE	1	S0005906	882150	0	Not Covered.
4PT NETWORK VOICE PROC. FOR S,ST/RT,OPT, & X SYS.	2	NT4R01AC	149120	0	Not Covered.
250 MB TAPE CARTRIDGE	3	A0368760	738750	0	Not Covered.
250 MB TAPE CARTRIDGE	3	A0368760	738750	0	Not Covered.
MERIDIAN MAX NTP	2	P0730128	146875	0	Not Covered.
MM MOD OPT 40PT,180 HR DC	1	SY7008D	149417	0	Not Covered.
MER MAIL REL 7 TO 8 SW UP GRADE	1	63024	789997	0	Not Covered.
MER MAIL REL 7 TO 8 SW UP GRADE	1	63024	789997	0	Not Covered.
PAPER PIN FEED 80 COL 8.5X11	1	2266005	575100	0	Not Covered.
ADAPTER SERIAL PTR 19.2K USE W/BT0007 KXP-3123	1	KX-PS13	820176	0	Not Covered.
REL 8 UPGRADE HDWR PKG	1	U7000	790000	0	Not Covered.
REL 8 UPGRADE HDWR PKG	1	U7000	790000	0	Not Covered.
SOFTWARE X11 RLS 15 NTP (SEE PROD CODE 649676)	2	P0710532	136580	0	Not Covered.
SPECIAL FEATURES, RLS 15 (SEE PROD CODE 649678)	2	P0710534	136582	0	Not Covered.
M.MAIL OPTION NTP	2	P0715982	723821	0	Not Covered.

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Customer Reference #
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(Customer Initials)



321296232		PBC JUDICIAL DED TECH 2011	
Location Number / Name		Address	
21 PALM BCH COUNTY JUDICIAL CMLPX		205 N. DIXIE HWY	
Maintenance Contract	Estimated Start / End Date	Billing Option	
ITEMS NOT COVERED			

City, State Zip
WEST PALM BEACH, FL 33401

Agreement
NSA# ~~99200340/MJ~~ *Doc*
MA133405UA

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	
BASIC ACD FEATURES (X11 RLS 16 COMPAT.)	1	SW0201B	137753	0	Not Covered.
ADVANCED ACD FEATURES	10	SW0202C	148168	0	Not Covered.
ACD REPORTS FEATURE	10	SW0203B	148169	0	Not Covered.
MER MGR 2.4, TRAFFIC RPT	1	SW1025A	148171	0	Not Covered.
MERID MAX OPT2 HARDW., DC	1	SY7502D	138208	0	Not Covered.
MER MAX SW SERVICE TRANS FEE	1	SERV0005	730140	0	Not Covered.
MERIDIAN MAIL SOFTWARE SERVICE TRANSACTION FEE	1	SERV0019	790318	0	Not Covered.
MERIDIAN MAIL SOFTWARE SERVICE TRANSACTION FEE	1	SERV0019	790318	0	Not Covered.
MERIDIAN MAIL SOFTWARE SERVICE TRANSACTION FEE	1	SERV0019	790318	0	Not Covered.
ACD LOAD MGMT. (ACD C2)	10	SW0204A	137715	0	Not Covered.
ACD LINK (MAX/ACD D)	10	SW0205A	137716	0	Not Covered.
ACD-D/MAX RPTS. ENHANCE MENTS	1	SW0206A	137717	0	Not Covered.
ACD TIMED OVERFLOW	10	SW0208A	137719	0	Not Covered.
MER MGR-STATION ADMIN 2.4 (NEW SWITCH SALES ONLY!!)	1	SW1001A	137733	0	Not Covered.
M.MAIL BASE SW REL 7	1	SW7000C	149503	0	Not Covered.
VOICE FORMS	1	SW7040	790323	0	Not Covered.
VOICE FORMS	1	SW7040	790323	0	Not Covered.
MERID MAX RL4 OPT2 SOFTW SOFTWARE	1	SW7502A	138217	0	Not Covered.
SL-1 TAPE PREP CHG	1	599SL1-1	137556	0	Not Covered.
SL-1 TAPE PREP CHG	1	599SL1-1	137556	0	Not Covered.
SL-1 TAPE PREP CHG	4	599SL1-1	137556	0	Not Covered.
MM USER GUIDE RELEASE 7 PRODUCT CODE P01311	93	P0715983	137988	0	Not Covered.
STAT MGR VER 2 TO VER 2.7 VER 2.7 UPGRADE - OPT 71	1	IBV2SM2771	789738	0	Not Covered.
STAT MGR VER 2 TO VER 2.7 VER 2.7 UPGRADE - OPT 71	1	IBV2SM2771	789738	0	Not Covered.
TAPE CARTRIDGE 0.250 INCH 1200FT 2.5GB	2	A0630697	795975	0	Not Covered.
SL-1 TAPE PREP CHG	2	599SL1-1	137556	0	Not Covered.
HANDSET VOLUME CONTROL	1	W6-500M-00	828456	0	Not Covered.

Quote ID 321296232
Customer Number: 22016
Expiration Date: February 15, 2011

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Customer Reference # _____
(For Informational Purposes Only)

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(Customer Initials)



20101222-0019

DEC 20 2010

Schedule For The Purchase Of Equipment And/Or Service

Customer Name **PALM BEACH COUNTY FINANCE**
Customer Number **22016**

Quote # 321296231	Maintenance Service	Total Maintenance \$39,031.09 (Excluding Taxes)
Customer Reference # (Informational Purposes Only)	<input type="checkbox"/> Accepted <input type="checkbox"/> Declined <input type="checkbox"/> Common Anniversary Date Mtce. _____	Total Number of Months See Detail (Maintenance Term)
Tax Exempt <input type="checkbox"/> Yes <input type="checkbox"/> No	If you have selected CAD Maintenance for location(s) under this order, the maintenance term will be adjusted to reflect the actual maintenance term.	
Certification #		

Pursuant to the terms and conditions of the Agreement referenced herein and any mutually agreed applicable modifications thereof, Customer agrees to purchase and AT&T Communication Systems Southeast, agrees to provide Equipment and/or Services described in this Order. This Order shall automatically incorporate therein all the terms and conditions of the Agreement, and any mutually agreed modifications thereof, and any and all terms and conditions on any Customer order forms, purchase orders or other Customer documents shall be deemed deleted. If Customer elects the "Lease" option and for any reason the lease is not finalized, or the leasing company fails to make payments, Customer agrees to pay "Cash" per AT&T's then standard payment terms for the Equipment and/or services covered by this order. Payment for Installation Services is due upon completion of the Installation Services and invoicing to the Customer.

If a serial number(s) is listed for a type of Equipment to be maintained, maintenance service will be provided only for the item(s) of that type with the listed serial number(s).

If the Implementation of this Order is delayed, by no fault of AT&T, sixty (60) or more days from the original agreed Implementation date, or if there is no agreed date, for ninety (90) or more days from the acceptance of the Order by AT&T, AT&T will have the following options: (i) revise the Total Equipment Price to reflect then current AT&T pricing, (ii) require payment for Equipment delivered and Services performed to that time, or (iii) cancel the Order and collect reasonable termination charges, including manufacturer's restocking charges plus non-recoverable materials and labor expended and lost margin.

PALM BEACH COUNTY FINANCE

AT&T Communication Systems Southeast

By _____
Authorized Signature Date

Accepted By:

By Lisa Casey Gutshall
LISA CASEY-GUTSHALL Date 12/22/10
CONTRACT SPECIALIST - CUSTOMER CONTRACTS

Karen T. Marcus **Chair**
Name (Type or Print) Title

Name (Type or Print) Title

Quote ID **321296231**
Customer Number: **22016**
Expiration Date: **January 03, 2011**

Report Date: 12/15/2010 2:03:13PM

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Customer Reference # _____
(For Informational Purposes Only)

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(Customer Initials)

Attachment # 3



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC

Location Number / Name 22 PB COUNTY AIRPORT CENTRE
Address 160 AUSTRALIAN AVENUE
City, State Zip W. PALM BCH., FL 33406

Agreement MA133405UA
NSA# 99200340/MJ

Maintenance Contract COAMTC COPPER MAINTENANCE COVERAGE
Estimated Start / End Date 02/02/2011 02/01/2012
Maintenance Total \$24,612.33
Billing Option Monthly
BSC 307P
Monthly Estimate \$2,051.03

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	MTC Unit Price	Total Maintenance
TEL 2500 TT DESK ASH W/ RINGER & CORDS	6	250044-BSO-44M	727876	0	\$0.00	\$0.00
STD DSK PBN BLACK	6	250000-BSO-44M	727878	0	\$0.00	\$0.00
STD WALL PBN ASH TT WALL MODULAR	6	255444-VBA-44M	727881	0	\$0.00	\$0.00
STD WALL PBN BLACK	6	255400-VBA-44M	727883	0	\$0.00	\$0.00
PERIPHERAL SIGNALING CARD	2	QPC43R	140043	0	\$0.00	\$0.00
M2008HF BASIC (BLACK) **USE PRODUCT CODE SSA700	12	NT2K08GB03	797422	0	\$0.00	\$0.00
MER.KEY EXP.MODULE (BLK) REPLACED BY P.C. SSA027	4	DUP-NT2K22VH03	797626	0	\$0.00	\$0.00
MER.KEY EXP.MODULE (BLK) REPLACED BY P.C. SSA027	2	DUP-NT2K22VH03	797626	0	\$0.00	\$0.00
BUS TERMINATION UNIT	2	QPC477A9	136468	0	\$0.00	\$0.00
BUS TERMINATION UNIT	2	QPC477A9	136468	0	\$0.00	\$0.00
STRAIGHT THROUGH RS232 CABLE M/M BLUE MALE/MALE (45FT.)	2	NT1R03DV	790299	0	\$0.00	\$0.00
STRAIGHT THROUGH RS232 CABLE M/F BLUE MALE/FEMALE (45FT)	3	NT1R03EV	790304	0	\$0.00	\$0.00
BUS TERMINATING UNIT	2	QPC477B	136474	0	\$0.00	\$0.00
BUS TERM UNIT (QPC477B10)	2	QPC477B10	791983	0	\$0.00	\$0.00
M2008 SET (BLACK) SEE P.C. NT1299	140	NT2K08GA03	795145	0	\$0.00	\$0.00
M2008 SET (ASH) SEE P.C. NT1300	20	NT2K08GA35	795146	0	\$0.00	\$0.00
M2008 DISPLAY SET (BLACK) REPLACED BY P.C. SSA718	140	NT2K08GH03	795148	0	\$0.00	\$0.00
DIGITAL LINE CARD	1	NT8D02EA	792637	16	\$54.40	\$652.80
M2616 BASIC SET (BLACK) SEE P.C. NT1317	1	NT2K16GA03	795811	0	\$0.00	\$0.00
M2616 BASIC SET (BLACK) SEE P.C. NT1317	6	NT2K16GA03	795811	0	\$0.00	\$0.00
M2616 BASIC SET (BLACK) SEE P.C. NT1317	6	NT2K16GA03	795811	0	\$0.00	\$0.00
M2616 BASIC SET (BLACK) SEE P.C. NT1317	1	NT2K16GA03	795811	0	\$0.00	\$0.00
M2616 BASIC SET (BLACK) SEE P.C. NT1317	1	NT2K16GA03	795811	0	\$0.00	\$0.00
M2616 BASIC SET (BLACK) SEE P.C. NT1317	8	NT2K16GA03	795811	0	\$0.00	\$0.00
M2616 W/DISPLAY (BLACK) REPLACED BY P.C. SSA727	1	NT2K16GH03	795814	0	\$0.00	\$0.00
PRIMARY RATE INTERFACE	3	QPC720F	795899	24	\$244.80	\$2,937.60
768K MEMORY CARD QPC583	2	QPC583A	140583	0	\$0.00	\$0.00
CHANGEOVER & MEMORY ARBIT (SEE PROD CODE 649968)	2	QPC581A	140581	0	\$0.00	\$0.00
CPU INTERFACE CARD	2	QPC580A	140580	0	\$0.00	\$0.00

Quote ID 321296231
Customer Number: 22016
Expiration Date: January 03, 2011

Report Date: 12/15/2010 2:03:13PM

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Customer Reference #
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(Customer Initials)



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC

Location Number / Name 22 PB COUNTY AIRPORT CENTRE
Address 160 AUSTRALIAN AVENUE

City, State Zip W. PALM BCH., FL 33406

Agreement *MA1334054M*
~~NSA# 33200340/MJ~~

Maintenance Contract	Estimated Start / End Date	Maintenance Total	Billing Option	BSC	Monthly Estimate
COAMTC COPPER MAINTENANCE COVERAGE	02/02/2011 02/01/2012	\$24,612.33	Monthly	307P	\$2,051.03

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	MTC Unit Price	Total Maintenance
CENTRAL PROCESSOR UNIT	2	QPC579A	140579	0	\$0.00	\$0.00
REFURB DTI CLOCK CONTROLL	2	QPC471C	140471	0	\$0.00	\$0.00
CONNECTOR CABLE PR/DTI VO TO MDF 50FT	8	QCAD133A	136889	0	\$0.00	\$0.00
BUS TERMINATING UNIT(SL1)	2	QPC477K	136467	0	\$0.00	\$0.00
D CHANNEL INTERFACE CARD	1	QPC757D	140757	0	\$0.00	\$0.00
SEB-11, 256K, 2 PORTS, 14.4K BPS	1	SEB2/256-24A	575574	0	\$27.93	\$335.17
REFURB M2616 BASIC BLACK	120	NTZK16AA03	144130	0	\$0.00	\$0.00
REFURB M2616 BASIC BLACK	30	NTZK16AA03	144130	0	\$0.00	\$0.00
REFURB M2616 BASIC BLACK	1	NTZK16AA03	144130	0	\$0.00	\$0.00
REFURB M2616 BASIC BLACK	1	NTZK16AA03	144130	0	\$0.00	\$0.00
REFURB M2616 BASIC BLACK	1	NTZK16AA03	144130	0	\$0.00	\$0.00
REFURB M2616 BASIC BLACK	1	NTZK16AA03	144130	0	\$0.00	\$0.00
REFURB M2616 BASIC BLACK	2	NTZK16AA03	144130	0	\$0.00	\$0.00
REFURB M2616 BASIC BLACK	1	NTZK16AA03	144130	0	\$0.00	\$0.00
REFURB M2616 BASIC ASH	34	NTZK16AA35	144131	0	\$0.00	\$0.00
REFURB M2616 DISPLAY BLK WITH INLINE POWER	4	NT2K16XD-03	144135	0	\$0.00	\$0.00
REFURB M2616 DISPLAY BLK WITH INLINE POWER	30	NT2K16XD-03	144135	0	\$0.00	\$0.00
DISPLAY OPTION, BLACK REP LACED BY P.C. SSA519	20	NT2K28AA03	144190	0	\$0.00	\$0.00
REFURB 22 BUTTON ADD-ON MODULE (ARIES I SETS) BLK	20	NT2K22XH03	144205	0	\$0.00	\$0.00
REFURB 22 BUTTON ADD-ON MODULE (ARIES I SETS) BLK	1	NT2K22XH03	144205	0	\$0.00	\$0.00
REFURB 22 BUTTON ADD-ON MODULE (ARIES I SETS) BLK	1	NT2K22XH03	144205	0	\$0.00	\$0.00
NORTEL AASTRA M2216 / M522 KEY/LAMP FOOTSTAND SINGLE - B	16	P0780103	144210	0	\$0.00	\$0.00
NORTEL AASTRA M2216 / M522 DOUBLE FOOT STD - BLACK	2	P0780203	144213	0	\$0.00	\$0.00
NORTEL AASTRA M2216 / M522 DOUBLE FOOT STD - BLACK	2	P0780203	144213	0	\$0.00	\$0.00
NORTEL AASTRA M2216 / M522 DOUBLE FOOT STD - BLACK	1	P0780203	144213	0	\$0.00	\$0.00
PROGRAMMABLE DATA ADAPTER (SEE PROD CODE 649876)	50	NT2K64WC	144216	0	\$0.00	\$0.00
POWER SUPPLY BOARD (A0375319)	50	NT2K10WC	144218	0	\$0.00	\$0.00
POWER SUPPLY BOARD (A0375319)	30	NT2K10WC	144218	0	\$0.00	\$0.00
POWER SUPPLY BOARD (A0375319)	20	NT2K10WC	144218	0	\$0.00	\$0.00

Quote ID 321296231
Customer Number: 22016
Expiration Date: January 03, 2011

Report Date: 12/15/2010 2:03:13PM

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Customer Reference #
(For Informational Purposes Only)

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(Customer Initials)



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC

Location Number / Name

22 PB COUNTY AIRPORT CENTRE

Address

160 AUSTRALIAN AVENUE

City, State Zip

W. PALM BCH., FL 33406

Agreement *MA133405LLA*

~~NSA# SS200340/MJ~~

Maintenance Contract

Estimated Start / End Date

Maintenance Total

Billing Option

BSC

Monthly Estimate

COAMTC

COPPER MAINTENANCE COVERAGE

02/02/2011

02/01/2012

\$24,612.33

Monthly

307P

\$2,051.03

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	MTC Unit Price	Total Maintenance
PWR TRNSFRM M2XXX MOD SET AC TO +5V/-12V DC	50	A0367335	144225	0	\$0.00	\$0.00
PWR TRNSFRM M2XXX MOD SET AC TO +5V/-12V DC	30	A0367335	144225	0	\$0.00	\$0.00
PWR TRNSFRM M2XXX MOD SET AC TO +5V/-12V DC	20	A0367335	144225	0	\$0.00	\$0.00
CABLE ASSY, 18 FT, A0356843 D-CHANNEL INTFC TO PRA	1	QCAD328 B	143762	0	\$0.00	\$0.00
CONTROLLER CARD-2 LOOP REPLACED BY NT8D01BC	4	NT8D01AD	141201	0	\$0.00	\$0.00
CONTROLLER CARD-4 LOOP	1	NT8D01BC	141200	0	\$0.00	\$0.00
SUPERLOOP NETWORK CARD	1	NT8D04BA	141100	0	\$0.00	\$0.00
SUPERLOOP NETWORK CARD	3	NT8D04BA	141100	0	\$0.00	\$0.00
ANALOG LINE CARD MSG WAIT W/ MW (PREV# NT8D09AJ)	1	NT8D09AK	141204	16	\$54.40	\$652.80
ANALOG LINE CARD MSG WAIT W/ MW (PREV# NT8D09AJ)	1	NT8D09AK	141204	16	\$54.40	\$652.80
DIGITONE RECEIVER CARD	1	NT8D16AB	141207	0	\$0.00	\$0.00
CONFERENCE/TONE&DIGIT CD USE "NT8D17FA"	2	NT8D17EA	141102	0	\$0.00	\$0.00
SYS MONITOR TO SDI PDLBRD BOARD CABLE (34 IN.)	1	NT8D46AG	143794	0	\$0.00	\$0.00
SYS MONITOR TO SDI PDLBRD BOARD CABLE (34 IN.)	1	NT8D46AG	143794	0	\$0.00	\$0.00
CLK CNTL TO CLK CNTL CBL CONTROLLER CABLE (6 FT.)	1	NT8D75BD	143814	0	\$0.00	\$0.00
CPU CABLE , 2 IN.	2	NT8D78AA	143827	0	\$0.00	\$0.00
CPU CABLE , 2 IN.	2	NT8D78AA	143827	0	\$0.00	\$0.00
PRI/DTI TO CLK CONTR CBL	4	NT8D79AF	143832	0	\$0.00	\$0.00
CPU INTERFACE CABLE, 6 FT	3	NT8D80BD	143835	0	\$0.00	\$0.00
SDI TO I/O CABLE, 6 FT	1	NT8D82AD	143844	0	\$0.00	\$0.00
PRI/DTI TO I/O CABLE, 6 FT	8	NT8D83AD	143846	0	\$0.00	\$0.00
NETWORK TO PE CABLE, 6 FT	1	NT8D85BD	143850	0	\$0.00	\$0.00
NETWORK TO PE CABLE, 45 FT PREVIOUS# QCAD124H	9	NT8D85BV	143856	0	\$0.00	\$0.00
SUPERLOOP TO CONTROLLER (XNET TO XPEC) CABLE 45FT	1	NT8D91AV	143869	0	\$0.00	\$0.00
SUPERLOOP TO CONTROLLER (XNET TO XPEC) CABLE 45FT	7	NT8D91AV	143869	0	\$0.00	\$0.00
SUPERLOOP TO CONTROLLER (XNET TO XPEC) CABLE 45FT	1	NT8D91AV	143869	0	\$0.00	\$0.00
2 PT SDI I/O TO DTE/DCE	3	NT8D93AJ	143871	0	\$0.00	\$0.00
2 PT SDI I/O TO DTE/DCE	1	NT8D93AW	143872	0	\$0.00	\$0.00
2 PT SDI I/O TO DTE/DCE	4	NT8D93AW	143872	0	\$0.00	\$0.00

Quote ID 321296231

Customer Number: 22016

Expiration Date: January 03, 2011

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(Customer Initials)



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC
Location Number / Name 22 PB COUNTY AIRPORT CENTRE
Address 160 AUSTRALIAN AVENUE

City, State Zip
W. PALM BCH., FL 33406

Agreement *MA133405UA*
~~NSA# 33200340/MJ~~

Maintenance Contract
COAMTC COPPER MAINTENANCE COVERAGE
Estimated Start / End Date 02/02/2011 02/01/2012
Maintenance Total \$24,612.33
Billing Option Monthly
BSC 307P
Monthly Estimate \$2,051.03

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	MTC Unit Price	Total Maintenance
SDI I/O TO DTE/DCE CABLE 16FT., M/M	4	NT8D95AJ	143873	0	\$0.00	\$0.00
SDI I/O TO DTE/DCE CABLE 48 FT., M/M	1	NT8D95AW	143875	0	\$0.00	\$0.00
CPU TO NETWORK CABLE	2	NT8D99AD	143884	0	\$0.00	\$0.00
CPU TO NETWORK CABLE	2	NT8D99AD	143884	0	\$0.00	\$0.00
ROM CARD RT, NT, XT REL 15 & ABOVE	2	QPC939	140939	0	\$0.00	\$0.00
TOP CAP DC	1	NT7D00BA	145622	0	\$0.00	\$0.00
TOP CAP DC	2	NT7D00BA	145622	0	\$0.00	\$0.00
COLUMN SPACER KIT 2.75IN.	6	NT8D49AA	145631	0	\$0.00	\$0.00
COLUMN SPACER KIT 2.75IN.	2	NT8D49AA	145631	0	\$0.00	\$0.00
PERIPH EQPT PWR SUP - DC PREVIOUS# NT6D40AA	1	NT6D40AB	146751	0	\$0.00	\$0.00
PERIPH EQPT PWR SUP - DC PREVIOUS# NT6D40AA	4	NT6D40AB	146751	0	\$0.00	\$0.00
PERIPH EQPT PWR SUP - DC PREVIOUS# NT6D40AA	1	NT6D40AB	146751	0	\$0.00	\$0.00
CE POWER SUPPLY - DC PREVIOUS# NT6D41AA	1	NT6D41AB	146752	0	\$0.00	\$0.00
INTELL. PE MODULE - DC	1	NT8D37EC	142498	0	\$0.00	\$0.00
INTELL. PE MODULE - DC	4	NT8D37EC	142498	0	\$0.00	\$0.00
INTELL. PE MODULE - DC	1	NT8D37EC	142498	0	\$0.00	\$0.00
MODULE SIDE COVER	6	P0699724	145506	0	\$0.00	\$0.00
FILLER PNL-RING GENERATOR	5	NT7D05AA	145619	0	\$0.00	\$0.00
FILLER PNL-RING GENERATOR	1	NT7D05AA	145619	0	\$0.00	\$0.00
DATA ACCESS CARD REPLACED BY P.C. SSA763	2	NT7D16AA	141208	6	\$40.80	\$489.60
150MB TAPE CARTRIDGE	1	A0352271	137809	0	\$0.00	\$0.00
MPR25E MOD 25 AMP RECTIFR	1	NT5C06CA	136786	0	\$0.00	\$0.00
MPR25E MOD 25 AMP RECTIFR	1	NT5C06CA	136786	0	\$0.00	\$0.00
VT420 MERIDIAN MAIL CRT REPLACED BY (0SA200)	1	A0376839	149089	0	\$13.44	\$161.22
VT420 MERIDIAN MAIL CRT REPLACED BY (0SA200)	1	A0376839	149089	0	\$13.44	\$161.22
VT420 MERIDIAN MAIL CRT REPLACED BY (0SA200)	1	A0376839	149089	0	\$13.44	\$161.22
FA23060 POWER CONDITIONER FOR MFA 150/UP TO 6 RECT.	1	026-060	723981	0	\$0.00	\$0.00
MODULE SIDE PANEL KIT SEE PROD. CODE "NT9D17"	2	NTND21AA	730137	0	\$0.00	\$0.00
MODULE SIDE PANEL KIT SEE PROD. CODE "NT9D17"	2	NTND21AA	730137	0	\$0.00	\$0.00

Quote ID 321296231
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Customer Reference #
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(Customer Initials)



321296231	PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC
Location Number / Name	Address
22 PB COUNTY AIRPORT CENTRE	160 AUSTRALIAN AVENUE
Maintenance Contract	Estimated Start / End Date
COAMTC COPPER MAINTENANCE COVERAGE	02/02/2011 02/01/2012

City, State Zip
W. PALM BCH., FL 33406

Agreement *MA13340547*
NSA# ~~SS2003407M3~~

Maintenance Contract	Estimated Start / End Date	Maintenance Total	Billing Option	BSC	Monthly Estimate
COAMTC COPPER MAINTENANCE COVERAGE	02/02/2011 02/01/2012	\$24,612.33	Monthly	307P	\$2,051.03

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	MTC Unit Price	Total Maintenance
MSDL TO I/O CABLE (6 FT)	4	NTND27AB	789416	0	\$0.00	\$0.00
MERID COMMUNICATION ADAPTER	30	NT2K65XH	789477	0	\$0.00	\$0.00
MULTI-PURPOSE SER DATA LK LINK (MSDL) SEE 601126	1	NT6D80AA	789321	0	\$0.00	\$0.00
ASYN LN DRVR AC 19.2K FEM INCL-CABLE AND ADAPTER	1	ME800A	575530	0	\$3.14	\$37.69
ASYN LN DRVR AC 19.2K FEM INCL-CABLE AND ADAPTER	1	ME800A	575530	0	\$3.14	\$37.69
ASYN LN DRVR AC 19.2K FEM INCL-CABLE AND ADAPTER	1	ME800A	575530	0	\$3.14	\$37.69
ASYN LN DRVR AC 19.2K FEM INCL-CABLE AND ADAPTER	1	ME800A	575530	0	\$3.14	\$37.69
ASYN LN DRVR AC 19.2K FEM INCL-CABLE AND ADAPTER	1	ME800A	575530	0	\$3.14	\$37.69
ASYN LN DRVR AC 19.2K FEM INCL-CABLE AND ADAPTER	1	ME800A	575530	0	\$3.14	\$37.69
ASYN LN DRVR AC 19.2K FEM INCL-CABLE AND ADAPTER	1	ME800A	575530	0	\$3.14	\$37.69
DIG ANNC,4CH,64SEC,RMT,DC REC,120V,WITH BATT/BACKUP	1	MMU2-42RDB	789054	0	\$41.90	\$502.76
UNIVERSAL TRUNK CARD REPLACED BY NT8D14BB	1	NT8D14BA	790505	8	\$27.20	\$326.40
CPU -NETWORK CARD CAGE DC (PRE PKG ONLY) FLAG !!	1	NT6D39DC	136492	0	\$0.00	\$0.00
CPU -NETWORK CARD CAGE DC (PRE PKG ONLY) FLAG !!	1	NT6D39DC	136492	0	\$0.00	\$0.00
PEDESTAL ASSEMBLY - DC (SEE PROD CODE A1081D)	1	AS1001D	142202	0	\$0.00	\$0.00
PEDESTAL ASSEMBLY - DC (SEE PROD CODE A1081D)	2	AS1001D	142202	0	\$0.00	\$0.00
MODULE - NETWORK PKG (DC)	2	AS1007D	136508	0	\$0.00	\$0.00
GENDER CHNGER FEM TO FEM	10	A0351509	820205	0	\$0.00	\$0.00
SDI-4 PORT PADDLE BRD ASY	2	AS1052	136528	0	\$0.00	\$0.00
SDI-4 PORT PADDLE BRD ASY	2	AS1052	136528	0	\$0.00	\$0.00
FLOPPY DISK ASSY-DUAL CPU FDU, FDI, AND CABLES	1	AS1059	136531	0	\$0.00	\$0.00
MFA150 MOD PWR ASSY 2 SHF (DUAL SHELF)	1	AS1201D	136785	0	\$0.00	\$0.00
TELECOM 25 PR CONN TO 6DB-25 MALE CONNECTOR	2	QCAD319A	143740	0	\$0.00	\$0.00
MERIDIAN MAX DOT MATRX PTR RUGGEDRITER 24PIN HP2235	1	A0353378	738747	0	\$37.58	\$450.96
MERIDIAN MAX DOT MATRX PTR RUGGEDRITER 24PIN HP2235	1	A0353378	738747	0	\$37.58	\$450.96
RT/NT/XT/61/71 MDU & ROM UPGRADE PKG. (U9634)	1	MPR0518	791425	0	\$0.00	\$0.00
15' RS232 M/M CABLE SEE 084380 25' CABLE	1	EDI3-15	575207	0	\$0.00	\$0.00
VT520 TERMINAL AND KEYBOARD PKG	1	AS7011	738684	0	\$0.00	\$0.00
PANASONIC KXP3123 PRINTER	1	KXP3123	820033	0	\$0.00	\$0.00
CABLE CONNECTOR (16') M/M (MALE/MALE) 16 FEET	1	A0237451	136054	0	\$0.00	\$0.00

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(Customer Initials)



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011.MTC
Location Number / Name Address
22 PB COUNTY AIRPORT CENTRE 160 AUSTRALIAN AVENUE

City, State Zip
W. PALM BCH., FL 33406

Agreement *MA133405UA*
NSA# ~~GG200340/MJ~~

Maintenance Contract	Estimated Start / End Date	Maintenance Total	Billing Option	BSC	Monthly Estimate
COAMTC COPPER MAINTENANCE COVERAGE	02/02/2011 02/01/2012	\$24,612.33	Monthly	307P	\$2,051.03

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	MTC Unit Price	Total Maintenance
MER 1 SPECIAL BASE SW RLS. 17	11	SW0000C	148170	0	\$0.00	\$0.00
ENHANCED ACD OVERFLOW	3	SW0222A	789328	0	\$0.00	\$0.00
ENHANCED ACD ROUTING	3	SW0223A	789329	0	\$0.00	\$0.00
ENHANCED CALL CENTER MGMT	3	SW0224A	789330	0	\$0.00	\$0.00
BASIC ISDN FEATURES	1	SW0300C	148167	0	\$0.00	\$0.00
ADVANCED ISDN FEATURE	10	SW0303B	136625	0	\$0.00	\$0.00
BATTERY KIT 315 AH AS404	1	AS-404	726405	0	\$165.66	\$1,987.92
SPEC APPLICATION FEATURES	10	SW0001A	137689	0	\$0.00	\$0.00
DN EXPANSION	10	SW0005A	137691	0	\$0.00	\$0.00
FAST TONE AND DIGIT SW	1	SW0028A	137737	0	\$0.00	\$0.00
COORDINATED DIALING PLAN	10	SW0042A	137708	0	\$0.00	\$0.00
BASIC ESN FEATURES	10	SW0044A	137710	0	\$0.00	\$0.00
ADVANCED ESN FEATURES	10	SW0045A	137711	0	\$0.00	\$0.00
PRIMARY RATE ACCESS	10	SW0301A	137722	0	\$0.00	\$0.00
NETWORK MESSAGE CENTER	10	SW0306A	137727	0	\$0.00	\$0.00
IVMS LINK	10	SW0402A	137729	0	\$0.00	\$0.00
M2008 BASIC SET, BLACK STANDARD SET	8	NT9K08AA03	881306	0	\$0.00	\$0.00
M2616 BASIC SET, BLACK PERFORMANCE PLUS	6	NT9K16AA03	881318	0	\$0.00	\$0.00
REFURB.M2008HF W/DISP.BLK	1	AM635445	821986	0	\$0.00	\$0.00
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	10	NT2K28AD03	881063	0	\$0.00	\$0.00
DISPLAY OPTION CABLE	10	P0738600	795177	0	\$0.00	\$0.00
US ROBOTICS, 56K SPORTSTER MODEM	1	USR5686E-DUPE	868359	0	\$2.35	\$28.14
M2008 BASIC SET, BLACK STANDARD SET	12	NT9K08AA03	881306	0	\$0.00	\$0.00
CORE NETWORK POWER SUPPLY DC	1	NT6D41CA	865471	0	\$0.00	\$0.00
OPT61C FR: OPT61 CC UPGRD GE UPGRADE PACKAGE AC/DC	1	U9640	792051	0	\$0.00	\$0.00
68060 ENHANCED 128MB CALL PROCESSOR	2	NT5D03FB	882655	0	\$0.00	\$0.00
MSDL DCHI INTERFACE CABLE (6 FT)	1	NTND26AA	789412	0	\$0.00	\$0.00
4 PORT SDI CABLE	1	NTAK19FB	880051	0	\$0.00	\$0.00
PRE-PROGRAMMED Q.SIG D-CHANNEL INTERFACE PCMCIA CARD	1	NTWE07AA	826570	0	\$0.00	\$0.00

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Customer Number: 22016
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(Customer Initials)



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC
Location Number / Name Address
22 PB COUNTY AIRPORT CENTRE 160 AUSTRALIAN AVENUE

City, State Zip
W. PALM BCH., FL 33406

Agreement *leaf* MA133405UM
NSA# SS200340/MJ

Maintenance Contract	Estimated Start / End Date	Maintenance Total	Billing Option	BSC	Monthly Estimate
COAMTC COPPER MAINTENANCE COVERAGE	02/02/2011 02/01/2012	\$24,612.33	Monthly	307P	\$2,051.03

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	MTC Unit Price	Total Maintenance
INTEGRATED ITG 2.0 I/O PANEL MOUNTING CONNECTOR	1	NTCW84JA	826464	0	\$0.00	\$0.00
MERIDIAN ITG 2.0 INTRA-CABINET CABLE 1 FT	1	NTWE04AD	865514	0	\$0.00	\$0.00
SHIELDED 50 PIN KEY TELEPHONE TO DB9 SERIAL+TWIN ETHERN	1	A0852632	838673	0	\$0.00	\$0.00
ITG EMC SHIELDING KIT	1	NTVQ83AA	832999	0	\$0.00	\$0.00
D CHIP TO SDI CARD ASSY CABLE	1	NTMF29BA	873073	0	\$0.00	\$0.00
IP TRUNK 3.0 NTP CD ROM MULTILINGUAL	1	NTVQ61BA	873553	0	\$0.00	\$0.00
TRANSCIVER (MAU TO BASE T)	2	NTRH9069	835576	0	\$0.00	\$0.00
NEXT GENERATION CONNECTIVITY	1	NT1R29AA	865671	0	\$0.00	\$0.00
SOFTWARE FEATURES PKG (BASE) OPTION 42/43/45	1	NTZC70DA	865672	0	\$0.00	\$0.00
SCCS NEXT GENERATION CONNECTIVITY	1	NT1R59AA	865673	0	\$0.00	\$0.00
SOFTWARE FEATURES PKG (CCS100) OPTIONS 214,215,218	1	NTZC70BA	865670	0	\$0.00	\$0.00
10 BASE T HUB SYMPOSIUM	1	NTRH9017	881222	0	\$2.22	\$26.59
25 FT ETHERNET CABLE CAT 5 (NOT SEPARTELY ORDERABLE)	1	A0648379	881201	0	\$0.00	\$0.00
SW ASSEMBLY, CCS100 UPG, MAX 7-9FUNDAMENTAL/ENHANCED, 20	2	NT9F06HA	882807	0	\$0.00	\$0.00
MM TO CALLPILOT MIGRATION PKG	1	NTUB24AC	832086	0	\$0.58	\$6.99
MM 2 FL SRVC VOICE PRTSTO CLPLT 2 VOICE CHNLS, 140 MLBX MI	8	NTZE53AA	832079	0	\$0.00	\$0.00
CALLPILOT UPDATED INTGRTN SUITE-M1 OPT51-81CX11 SW INTR	1	NTZE30AB	832091	0	\$0.00	\$0.00
MM TO CALLPILOT MIG BONUS 20 DESKTOP LICENSES	1	NTZE53CA	832081	0	\$20.65	\$247.82
DATA CARTRIDGE	1	A0780247	826414	0	\$0.00	\$0.00
EXTERNAL SCSI TAPE CABLE	1	NTRH3502	837012	0	\$0.00	\$0.00
CBL ASSY, SHIELDED MODEM CABLE WITH FERRITE	1	A0841984	837786	0	\$0.00	\$0.00
H/W PERIPH, 56KBPS EXTERNAL MODEM	1	NTRH9078	837790	0	\$4.15	\$49.79
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	6	NT2K28AD03	881063	0	\$0.00	\$0.00
M2616 BASIC SET, BLACK PERFORMANCE PLUS	5	NT9K16AA03	881318	0	\$0.00	\$0.00
M2008HF BASIC SET, BLACK	16	NT9K08AB03	881309	0	\$0.00	\$0.00
IOU/C PACK	1	NT5D61AB	882014	0	\$0.00	\$0.00
T&R DIGITAL STATION PROTECTOR, 5 PIN	300	5S-DP	726365	0	\$0.00	\$0.00
M3904 DIGITAL PROFESSIONAL CHARCOAL ROHS	300	NTMN34GC70E6	890403	0	\$0.00	\$0.00
M3900 KBA SINGLE FOOTSTAND KIT 1 CHARCOAL (M3904, M3905)	7	NTMN38AB70E6	892126	0	\$0.00	\$0.00

Quote ID 321296231
Customer Number: 22016
Expiration Date: January 03, 2011
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(Customer Initials)



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC
Location Number / Name Address
22 PB COUNTY AIRPORT CENTRE 160 AUSTRALIAN AVENUE

City, State Zip
W. PALM BCH., FL 33406

Agreement *MA133405LLA*
~~NSA# SS200340/MJ~~

Maintenance Contract	Estimated Start / End Date	Maintenance Total	Billing Option	BSC	Monthly Estimate
COAMTC COPPER MAINTENANCE COVERAGE	02/02/2011 02/01/2012	\$24,612.33	Monthly	307P	\$2,051.03

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	MTC Unit Price	Total Maintenance
MSDL DCHI INTERFACE CABLE (6 FT)	2	NTND26AA	789412	0	\$0.00	\$0.00
M3900 KEY-BASED EXPANSION MODULE - CHARCOAL W/OUT FOO	10	NTMN37BC70E6	890599	0	\$0.00	\$0.00
M3900 KBA SECOND FOOTSTAND KIT 2 CHARCOAL	4	NTMN38BA70E6	891416	0	\$0.00	\$0.00
ADTRAN SMART 16E SHELF DUAL DC	1	4202023L8	873429	0	\$56.12	\$673.40
ADTRAN RACK MOUNT T1 ESF CSU UNIT FOR SMART 16 SHELF	4	1202066L1	866122	0	\$51.29	\$615.50
DIG LINE CARD 16PT PREVIOUS# NT8D02AA	13	NT8D02AB	141202	16	\$707.20	\$8,486.39
PRIMARY RATE INTERFACE CARD	1	QPC720C	791839	24	\$81.60	\$979.20
DUAL NETWORK CARD	4	QPC414C	791758	0	\$0.00	\$0.00
3-PORT EXTENDER VINTAGE F	2	QPC441F	881987	0	\$0.00	\$0.00
CS1000 PASS TIER3 (1200-1999USERS)- BASIC-SLNAQR	1368	GE4300AQR	960006	0	\$279.08	\$3,348.94

Extended maintenance price reduced by prorated maintenance term for products under warranty.

Maintenance Contract	Estimated Start / End Date	Maintenance Total	Billing Option	BSC
COAMTC ITEMS NOT COVERED	02/02/2011 02/01/2012	\$0.00	Monthly	307P

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	
SL1 SET	6	QSU60BQM	136805	Not Applicable
ADTRAN FRONT BLANK PANEL FOR SMART 16 SHELF	2	1200658L1	870249	Not Applicable
MMP40 UPGRADE, EC	1	U7064	795895	Not Applicable
TAPE CARTRIDGE 0.250 INCH 1200FT 2.5GB	1	A0630697	795975	Not Applicable
TAPE DRIVE CLEANING KIT	1	A0633585	795977	Not Applicable
TANDBERG TAPE DRIVE, EC	1	NT6P05BA	796228	Not Applicable
CARD T1 CSU D4 AMI PASSES B8ZS VIOLATIONS	1	305-101925-001	730153	Not Applicable
CARD T1 CSU D4 AMI PASSES B8ZS VIOLATIONS	1	305-101925-001	730153	Not Applicable
CARD T1 CSU D4 AMI PASSES B8ZS VIOLATIONS	1	305-101925-001	730153	Not Applicable
CARD T1 CSU D4 AMI PASSES B8ZS VIOLATIONS	1	305-101925-001	730153	Not Applicable
CARD T1 CSU D4 AMI PASSES B8ZS VIOLATIONS	1	305-101925-001	730153	Not Applicable
CARD T1 CSU D4 AMI PASSES B8ZS VIOLATIONS	1	305-101925-001	730153	Not Applicable

Quote ID 321296231
Customer Number: 22016
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(Customer Initials)



321296231		PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC	
Location Number / Name		Address	
22 PB COUNTY AIRPORT CENTRE		160 AUSTRALIAN AVENUE	
Maintenance Contract		Estimated Start / End Date	Maintenance Total
COAMTC ITEMS NOT COVERED		02/02/2011 02/01/2012	\$0.00

City, State Zip
W. PALM BCH., FL 33406

Agreement *leaf* MA133405LLA
NSA# ~~SS200340/MJ~~

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	
CARD T1 CSU D4 AMI PASSES B8ZS VIOLATIONS	1	305-101925-001	730153	Not Applicable
CARD T1 CSU D4 AMI PASSES B8ZS VIOLATIONS	1	305-101925-001	730153	Not Applicable
551VMLS 10 LINE SHELF REQ 827737-48 PWR	1	305-010083-003	730154	Not Applicable
LABELS-FEATURE KEY DESIGN TELEPHONE # CARD (25/PK)	1	P0732496X	136598	Not Applicable
ACD AGENT TEL GUIDE 15/PK NO REPLACEMENT PER NORTEL	2	P0744258	136733	Not Applicable
NORTEL POWER UP PROGRAM FOR MERIDIAN MAIL MIGRATION/	19	MPRMAIL	880863	Not Applicable
NORTEL POWERUP PROGRAM QUALFR MERIDIAN MAIL MMP40	1	MPR1476	880867	Not Applicable
EC RLS9,9.19 TO RLS12 UPGRADE MERIDIAN MAIL UPGRADE SOFT	1	U7242	881412	Not Applicable
MER.MAX-IPE REL 4.62,5 OR 6 TOMER.MAX-IPE RLS 9 SW UPGRADE	1	NTJH02DA	882052	Not Applicable
TERMINAL EMULATOR (MTE) RELEASE 9 SW UPGRADE SYSTEM L	1	NTJH09DA	882060	Not Applicable
MER MAX RL5 CAPACITY CONF IGURATOR TOOL	1	AS0072	791965	Not Applicable
RL 19Y SW UPDATE F/ 15-17 TE FROM RL 15-17 (599SL1)	1	MPR0510	791417	Not Applicable
PAPER PIN FEED 80 COL 8.5X11	1	2266005	575100	Not Applicable
ADAPTER SERIAL PTR 19.2K USE W/BT0007 KXP-3123	1	KX-PS13	820176	Not Applicable
MER MAX RL5 NTP PACKAGE	1	NT1R60AA	791968	Not Applicable
MERIDIAN MAIL USER GD PKG OF 15	40	P0741311	790316	Not Applicable
MER MAX RL5 SPVR USR GUID	2	P0743664	791970	Not Applicable
BASIC ACD FEATURES (X11 RLS 16 COMPAT.)	1	SW0201B	137753	Not Applicable
EC 16-24 PORT DC 26/54	1	SY7012D	790355	Not Applicable
MAX IPE R5 BASE SOFTWARE	1	SW7510B	791932	Not Applicable
MERIDIAN-MAX IPE 20 AGENT SUPPORT SOFTWARE	2	SW7511A	790253	Not Applicable
MERIDIAN MAX-IPE/MAX-IPEE REL4,6,7 & 8 SW SVC TRANSACTN FE	1	SERV0017	790307	Not Applicable
MERIDIAN MAIL SOFTWARE SERVICE TRANSACTION FEE	1	SERV0019	790318	Not Applicable
STATION MANAGER VER 2.7 2.7 SINGLE SITE -OPT51/61	1	SSSM2761	789590	Not Applicable
FORTE TRAFFIC MGR VER 2.7 SINGLE SITE - OPT51/61	1	SSTM2761	789595	Not Applicable
RELEASE 8 BASE SOFTWARE	1	SW7000D	790320	Not Applicable
VOICE FORMS	1	SW7040	790323	Not Applicable
EXP STORAGE SW LEV 1-2	1	SW7051	790325	Not Applicable
MERID MAX-IPE MODUL 21-81 REPLACED BY P.C. SSA821	1	SY7506	790251	Not Applicable

Quote ID 321296231
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Customer Reference # _____
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(Customer Initials)



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC
Location Number / Name Address
22 PB COUNTY AIRPORT CENTRE 160 AUSTRALIAN AVENUE

City, State Zip
W. PALM BCH., FL 33406

Agreement *MA133405UP*
~~NSA# SS200340/MJ~~

Maintenance Contract	Estimated Start / End Date	Maintenance Total	Billing Option	BSC
COAMTC ITEMS NOT COVERED	02/02/2011 02/01/2012	\$0.00	Monthly	307P

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	
MERIDIAN MAIL USER GD PKG OF 15	4	P0741311	790316	Not Applicable
MMP40 MODULAR EC	1	NT6P97AA	795849	Not Applicable
VP8 CARD	1	NT6P08AA	790411	Not Applicable
CD-ROM MEDIA REQUEST	1	SERV0080	881187	Not Applicable
SL-1 TAPE PREP CHG	3	599SL1-1	137556	Not Applicable
PC MAINT. CABLE	1	NTAG81CA	880558	Not Applicable
SCCS R4.2 BASE SOFTWARE AND DOCUMENTATION	1	NT9F41AF	830212	Not Applicable
SYMON VIEW, SCCS R1.5/3.0/4.0	1	NT9F84AE	837629	Not Applicable
MM TO CALLPILOT RTU TRANSFER ORDER CODE	1	NTZE4006	832085	Not Applicable
CALLPILOT NEW SYSTEM ORDER CODE	1	NTZE4001	865529	Not Applicable
CALLPILOT 2.0 IPE BASE SYSTEM	1	NTZE80AC	832099	Not Applicable
CALLPILOT INTEGRATION FOR M1 CS 1000M CS 1000E	1	NTZE39AB	832090	Not Applicable
CALLPILOT 201I BASE HW PKG FOR OPT 51C-81C	1	NTUB201C	832124	Not Applicable
END USER REF CARD PKG	2	NTRG10AC	832097	Not Applicable
M.SELECT \$100 UPG.CREDIT	91	(SELECT100)	797249	Not Applicable
M.SELECT \$1 UPG.CREDIT	7	(SELECT001)	797250	Not Applicable
SOFTWARE UPGRADE EXISTING TO CURRENT MAX. CHARGE NT	1	MPR04159	833729	Not Applicable
EXECUTIVE DISCOUNT - NORTEL	54	EXECDISC1NORTEL	829507	Not Applicable
EXECUTIVE DISCOUNT - NORTEL	10	EXECDISC1000NORTEL	829509	Not Applicable
EXECUTIVE DISCOUNT - NORTEL	8	EXECDISC100NORTEL	829508	Not Applicable
ADTRAN REAR BLANK PANEL FOR SMART 16 SHELF	2	1200658L2	870250	Not Applicable
ADAPTER AC FOR M10 HDSET	20	469339	142987	Not Applicable

Extended maintenance price reduced by prorated maintenance term for products under warranty.

Quote ID 321296231
Customer Number: 22016
Expiration Date: January 03, 2011

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Customer Reference #
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(Customer Initials)



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC

Location Number / Name

53 PBC EAGLE ACADEMY

Address

38800 STATE ROAD 80

City, State Zip

BELLE GLADE, FL 33430

Agreement

MA 1334054A

NSA# 55200340/MJ

Maintenance Contract	Estimated Start / End Date	Maintenance Total	Billing Option	BSC	Monthly Estimate
COAMTC COPPER MAINTENANCE COVERAGE	02/02/2011 02/01/2012	\$14,418.76	Monthly	307P	\$1,201.56

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	MTC Unit Price	Total Maintenance
R.21 S/W - GEN.(NO DISA)	1	NTBK83DE	797485	0	\$0.00	\$0.00
48 VOLT 2 AMP POWER SUPPLY SEE 827737	1	VP-2048B	580664	0	\$3.56	\$42.68
48 VOLT 2 AMP POWER SUPPLY SEE 827737	1	VP-2048B	580664	0	\$3.56	\$42.68
DTI/PRI CARD **OPTION 11/11E ONLY**	1	NTAK09BA	795172	24	\$81.60	\$979.20
DTI/PRI CARD **OPTION 11/11E ONLY**	2	NTAK09BA	795172	24	\$163.20	\$1,958.40
CLOCK CONTROLLER CARD	1	NTAK20AC	795173	0	\$0.00	\$0.00
DIGITAL LINE CARD	4	NT8D02EA	792637	16	\$217.60	\$2,611.20
OPTION 11E 1ST EXP. CAB. PACKAGE A/C	1	AS1171	795417	0	\$0.00	\$0.00
POWER SUPPLY CABLE	1	NTAK98AA	795504	0	\$0.00	\$0.00
MAIN FIBER INT. KIT	1	NTBK54AB	795508	0	\$0.00	\$0.00
M2616 BASIC SET (BLACK) SEE P.C. NT1317	20	NT2K16GA03	795811	0	\$0.00	\$0.00
M2616 BASIC SET (BLACK) SEE P.C. NT1317	12	NT2K16GA03	795811	0	\$0.00	\$0.00
UNIVERSAL TRUNK CARD	1	NT8D14BB	795853	8	\$27.20	\$326.40
SYSTEM CORE PACK	1	NTBK45AC	796255	0	\$0.00	\$0.00
ENT.BUS.S/W UPDATE REL.21	1	SW1141B	796281	0	\$0.00	\$0.00
SITE EVENT BUFFER/64K/RTU WITH MAINTENACE	1	SEB2/64-24	575572	0	\$19.43	\$233.10
REFURB 22 BUTTON ADD-ON MODULE (ARIES I SETS) BLK	12	NT2K22XH03	144205	0	\$0.00	\$0.00
NORTEL AASTRA M2216 / M522 KEY/LAMP FOOTSTAND SINGLE - B	12	P0780103	144210	0	\$0.00	\$0.00
T&R ANALOG STATION/LINE/CO PROTECTOR, 66M150 DESIGN	8	6-AP	302520	0	\$0.00	\$0.00
GROUND BAR 1 PER 66M150 FOR 6 SERIES PROTECTORS	1	350-032	302516	0	\$0.00	\$0.00
CABLE 20' SHLD DB15F/RJ48 MODULAR	2	458-501204-020	730158	0	\$0.00	\$0.00
CABLE 20' SHLD DB15F/RJ48 MODULAR	1	458-501204-020	730158	0	\$0.00	\$0.00
ANALOG LINE CARD MSG WAIT W/ MW (PREV# NT8D09AJ)	1	NT8D09AK	141204	16	\$54.40	\$652.80
1.544 MBIT CARRIER CABLE	1	NTBK04AA	730186	0	\$0.00	\$0.00
1.544 MBIT CARRIER CABLE	2	NTBK04AA	730186	0	\$0.00	\$0.00
PROTECTOR 8PN RJ/T1 W/GRD 8 PIN/4 WIRE, W/GRD	2	RJ-AP45	789334	0	\$0.00	\$0.00
15' RS232 M/M CABLE SEE 084380 25' CABLE	1	EDI3-15	575207	0	\$0.00	\$0.00
VT520 TERMINAL AND KEYBOARD PKG	1	AS7011	738684	0	\$0.00	\$0.00
PANASONIC KXP3123 PRINTER	1	KXP3123	820033	0	\$0.00	\$0.00

Quote ID 321296231

Customer Number: 22016

Expiration Date: January 03, 2011

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(Customer Initials)



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC

Location Number / Name

Address

City, State Zip

Agreement

MA13340547

53 PBC EAGLE ACADEMY

38800 STATE ROAD 80

BELLE GLADE, FL 33430

NSA# 35200340/MJ

Maintenance Contract	Estimated Start / End Date	Maintenance Total	Billing Option	BSC	Monthly Estimate
COAMTC COPPER MAINTENANCE COVERAGE	02/02/2011 02/01/2012	\$14,418.76	Monthly	307P	\$1,201.56

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	MTC Unit Price	Total Maintenance
CABLE CONNECTOR (16') M/M (MALE/MALE) 16 FEET	1	A0237451	136054	0	\$0.00	\$0.00
ENT.BUS.S/W ADDL.100 TN'S	1	SW1126D	850249	0	\$0.00	\$0.00
M2008 BASIC SET, BLACK STANDARD SET	3	NT9K08AA03	881306	0	\$0.00	\$0.00
M2008HF BASIC SET, BLACK	1	NT9K08AB03	881309	0	\$0.00	\$0.00
M2616 W/DISPLAY (BLACK) REPLACED BY P.C. SSA727	1	NT2K16GH03	795814	0	\$0.00	\$0.00
SYSTEM HARDWARE	50		MOEMTC	0	\$50.00	\$600.01
M2008HF BASIC SET, BLACK	4	NT9K08AB03	881309	0	\$0.00	\$0.00
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	1	NT2K28AD03	881063	0	\$0.00	\$0.00
DISPLAY OPTION CABLE	1	P0738600	795177	0	\$0.00	\$0.00
DIGITAL LINE CARD (DLC)	1	NT8D02GA	882023	16	\$54.40	\$652.80
ANALOG LINE CARD W/MSG WAITING	1	NT8D09BA	880926	16	\$54.40	\$652.80
M2008HF BASIC SET, BLACK	12	NT9K08AB03	881309	0	\$0.00	\$0.00
M2616 BASIC SET, BLACK PERFORMANCE PLUS	12	NT9K16AA03	881318	0	\$0.00	\$0.00
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	12	NT2K28AD03	881063	0	\$0.00	\$0.00
M2008 BASIC SET, BLACK STANDARD SET	6	NT9K08AA03	881306	0	\$0.00	\$0.00
M2616 BASIC SET, BLACK PERFORMANCE PLUS	6	NT9K16AA03	881318	0	\$0.00	\$0.00
M2008HF BASIC SET, BLACK	6	NT9K08AB03	881309	0	\$0.00	\$0.00
WALKER W10 IN LINE TELEPHONE HANDSET AMPLIFIER AC PWR A	3	W10-44	726937	0	\$1.61	\$19.36
DIGITAL LINE CARD (DLC)	2	NT8D02GA	882023	16	\$108.80	\$1,305.60
ANALOG LINE CARD W/MSG WAITING	1	NT8D09BA	880926	16	\$54.40	\$652.80
M2008 BASIC SET, BLACK STANDARD SET	18	NT9K08AA03	881306	0	\$0.00	\$0.00
M2616 BASIC SET, BLACK PERFORMANCE PLUS	6	NT9K16AA03	881318	0	\$0.00	\$0.00
M2008HF BASIC SET, BLACK	6	NT9K08AB03	881309	0	\$0.00	\$0.00
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	12	NT2K28AD03	881063	0	\$0.00	\$0.00
M2008 BASIC SET, BLACK STANDARD SET	12	NT9K08AA03	881306	0	\$0.00	\$0.00
M2616 BASIC SET, BLACK PERFORMANCE PLUS	6	NT9K16AA03	881318	0	\$0.00	\$0.00
LINE SIDE T1 INTERFACE CARD	1	NT5D11AE	882362	24	\$81.60	\$979.20
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	24	NT2K28AD03	881063	0	\$0.00	\$0.00
M2008HF BASIC SET, BLACK	12	NT9K08AB03	881309	0	\$0.00	\$0.00

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Customer Number: 22016

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(Customer Initials)



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC

Location Number / Name

53 PBC EAGLE ACADEMY

Address

38800 STATE ROAD 80

City, State Zip

BELLE GLADE, FL 33430

Agreement

MA133405UA
NSA# 33200340/MJ

Maintenance Contract

Estimated Start / End Date

COAMTC COPPER MAINTENANCE COVERAGE

02/02/2011 02/01/2012

Maintenance Total

\$14,418.76

Billing Option

Monthly

BSC

307P

Monthly Estimate

\$1,201.56

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	MTC Unit Price	Total Maintenance
M2616 BASIC SET, BLACK, PERFORMANCE PLUS	12	NT9K16AA03	881318	0	\$0.00	\$0.00
ENT. SW UPGRADE OPT.11C	1	NTSF8030	850147	0	\$0.00	\$0.00
FIBER DAUGHTERBOARD (30 FT)	1	NTDK22AA	850106	0	\$0.00	\$0.00
EXPANSION CAB. CABLE KIT	1	NTDK49AA	850120	0	\$0.00	\$0.00
CABLE-33FT PLASTIC FIBER (11E/11C)	1	A0632902	880509	0	\$0.00	\$0.00
FIBER RECEIVER CARD (30 FT)	1	NTDK23BA	862801	0	\$0.00	\$0.00
GROUND BAR	1	NTBK80BA	831122	0	\$0.00	\$0.00
CABLE, 6.4 FT, 3 PORT SDI	1	NTBK48AA	795507	0	\$0.00	\$0.00
ETHERNET ADAPTER CABLE	1	NTDK27AA	850111	0	\$0.00	\$0.00
CABINET UPGRADE KIT	1	NTDK18AA	882560	0	\$0.00	\$0.00
SMALL SYSTEM CONTROLLER (SSC) CARD	1	NTDK20GA	833001	0	\$0.00	\$0.00
SDI / DCH PACKAGE (SDI/DCH CARD PLUS CABLE)	1	AS1073	141209	0	\$0.00	\$0.00
MSDL DCH INTERFACE CABLE (6 FT)	1	NTND26AA	789412	0	\$0.00	\$0.00
4 PORT SDI CABLE	1	NTAK19FB	880051	0	\$0.00	\$0.00
PRE-PROGRAMMED Q.SIG D-CHANNEL INTERFACE PCMCIA CARD	1	NTWE07AA	826570	0	\$0.00	\$0.00
INTEGRATED ITG 2.0 I/O PANEL MOUNTING CONNECTOR	1	NTCW84JA	826464	0	\$0.00	\$0.00
MERIDIAN ITG 2.0 INTRA-CABINET CABLE 1 FT	1	NTWE04AD	865514	0	\$0.00	\$0.00
SHIELDED 50 PIN KEY TELEPHONE TO DB9 SERIAL+TWIN ETHERN	1	A0852632	838673	0	\$0.00	\$0.00
ITG EMC SHIELDING KIT	1	NTVQ83AA	832999	0	\$0.00	\$0.00
D CHIP TO SDI CARD ASSY CABLE	1	NTMF29BA	873073	0	\$0.00	\$0.00
IP TRUNK 3.0 NTP CD ROM MULTILINGUAL	1	NTVQ61BA	873553	0	\$0.00	\$0.00
TRANSCEIVER (MAU TO BASE T)	1	NTRH9069	835576	0	\$0.00	\$0.00
MM TO CALLPILOT MIGRATION PKGT	1	NTUB24AC	832086	0	\$0.58	\$6.99
MM 2 FL SRVC VOICE PRTSTO CLPLT 2 VOICE CHNLS,140 MLBX MM	4	NTZE53AA	832079	0	\$0.00	\$0.00
MM TO CALLPILOT MIG BONUS 20 DESKTOP LICENSES	1	NTZE53CA	832081	0	\$20.65	\$247.82
DATA CARTRIDGE	1	A0780247	826414	0	\$0.00	\$0.00
EXTERNAL SCSI TAPE CABLE	1	NTRH3502	837012	0	\$0.00	\$0.00
CBL ASSY, SHIELDED MODEM CABLE WITH FERRITE	1	A0841984	837786	0	\$0.00	\$0.00
H/W PERIPH, 56KBPS EXTERNAL MODEM	1	NTRH9078	837790	0	\$4.15	\$49.79

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(Customer Initials)



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC

Location Number / Name

Address

City, State Zip

Agreement

MA 1334054A

53 PBC EAGLE ACADEMY

38800 STATE ROAD 80

BELLE GLADE, FL 33430

NSA# SS200340/ML

Maintenance Contract	Estimated Start / End Date	Maintenance Total	Billing Option	BSC	Monthly Estimate
COAMTC COPPER MAINTENANCE COVERAGE	02/02/2011 02/01/2012	\$14,418.76	Monthly	307P	\$1,201.56

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	# Ports	MTC Unit Price	Total Maintenance
M2008HF BASIC SET, BLACK	12	NT9K08AB03	881309	0	\$0.00	\$0.00
M2616 BASIC SET, BLACK PERFORMANCE PLUS	12	NT9K16AA03	881318	0	\$0.00	\$0.00
DISPLAY OPTION, BLACK M1 (3 LANGUAGE)	24	NT2K28AD03	881063	0	\$0.00	\$0.00
M2008 BASIC SET, BLACK STANDARD SET	30	NT9K08AA03	881306	0	\$0.00	\$0.00
M2008HF BASIC SET, BLACK	30	NT9K08AB03	881309	0	\$0.00	\$0.00
57- BARS - BASIC ALTERNATE ROUTE SELECTION	1	NTE95006	875308	0	\$0.00	\$0.00
UNIVERSAL TRUNK CARD	1	NT8D14AH	878839	8	\$27.20	\$326.40
BATTERY FOR SEB	1	SEB2BATUG	874428	0	\$1.27	\$15.24
BATTERY FOR SEB	1	SEB2BATUG	874428	0	\$1.27	\$15.24
PACK T1-TMDI OPTION 11C	1	NTRB21ACE5	893778	24	\$81.60	\$979.20
6 OUTLET POWER STRIP	2	STRIKER	865387	0	\$0.00	\$0.00
CAT 5 PATCH CORD, 10 FT, RJ-45 PLUGS WIRED 1-1, 2-2	60	N0119573	891398	0	\$0.00	\$0.00
CS1000 PASS TIER2 (101-1199 USERS)- BASIC-SLNAQQ	256	GE4300AQQ	960005	0	\$89.09	\$1,069.05

Extended maintenance price reduced by prorated maintenance term for products under warranty.

Maintenance Contract	Estimated Start / End Date	Maintenance Total	Billing Option	BSC
COAMTC ITEMS NOT COVERED	02/02/2011 02/01/2012	\$0.00	Monthly	307P

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	
C25 VOICE PROCESSING CARD UPGRADE PRODUCT ONLY	1	AS7190	792572	Not Applicable
SW UPGRD EXISTING TO CURR LIKE FOR LIKE PER USER NTE950L	256	MPR04157	833727	Not Applicable
MAT MULTI-SITE COMMON SVC	1	NT7R28CA	796230	Not Applicable
MAT STATION ADM. MODULE	1	NT7R30CA	796231	Not Applicable
MAT TRAFFIC MODULE	1	NT7R31CA	796232	Not Applicable
MER.MAIL CARD OPT. REL 10 REPLACED BY P.C. SSA655	1	SW7100F	796286	Not Applicable
CARD T1 CSU D4 AMI PASSES B8ZS VIOLATIONS	2	305-101925-001	730153	Not Applicable
CARD T1 CSU D4 AMI PASSES B8ZS VIOLATIONS	1	305-101925-001	730153	Not Applicable
551VMLS 10 LINE SHELF REQ 827737 -48 PWR	1	305-010083-003	730154	Not Applicable

Quote ID 321296231

Customer Number: 22016

Expiration Date: January 03, 2011

Customer Reference #

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(Customer Initials)



321296231 PBC AIRPORT CENTER/EAGLE ACADEMY 2011 MTC

Location Number / Name

53 PBC EAGLE ACADEMY

Address

38800 STATE ROAD 80

City, State Zip

BELLE GLADE, FL 33430

Agreement

MA1334052A

NSA# SS2003401M3

Maintenance Contract

COAMTC ITEMS NOT COVERED

Estimated Start / End Date

02/02/2011 02/01/2012

Maintenance Total

\$0.00

Billing Option

Monthly

BSC

307P

Parts Description	# Of Units	Manufacturer Part #	AT&T Part #	
SHELF 2LINE CSU REQ CSU CARD & NTWK CABLE	1	305-010092-005	730155	Not Applicable
SHOULDER REST BLACK ALL MERIDIAN/NORSTAR SETS	1	NT1F04FA03	169325	Not Applicable
DIGITAL VOICE PROC. CARD WAS NTAK15AA	1	NTAK15AB	149482	Not Applicable
68K PROCESSOR PACK	1	NTAK14BA	149480	Not Applicable
POWER BOARD	1	NTAK13AA	149478	Not Applicable
CONTROL ACCESS PRIVILEGES WORKBOOK	1	P0735064	789193	Not Applicable
MERIDIAN MOD TEL USER GUI DE (15EA./PKG)	2	AS1082	789712	Not Applicable
1.5MB DTI/PRI/TMDI ADMIN & MTC GUIDE	2	P0891469	882501	Not Applicable
OPT.11 SYSTEM AMP-100	1	AMP1102	797312	Not Applicable
MER. MODULAR KEY CAP KIT (NEW SYSTEMS ONLY)	20	AS1182	797001	Not Applicable
900 VA UPS E/W PWR, BAT PK, BASE	1	ON910A-KIT	793007	Not Applicable
BATTERY PACK USE/W ON910A-SO	2	ON910-BP	793012	Not Applicable
BATTERY PACK USE/W ON910A-SO	1	ON910-BP	793012	Not Applicable
CTI PKG.(MAC) W/MCA	1	MPR1204	797284	Not Applicable
PAPER PIN FEED 80 COL 8.5X11	1	2266005	575100	Not Applicable
ADAPTER SERIAL PTR 19.2K USE W/BT0007 KXP-3123	1	KX-PS13	820176	Not Applicable
MMAIL CARD OPT BASE PKG 2-6 PORTS	1	NTAK17AB	881078	Not Applicable
PC MAINT. CABLE	1	NTAG81CA	880558	Not Applicable
MM TO CALLPILOT RTU TRANSFER ORDER CODE	1	NTZE4006	832085	Not Applicable
CALLPILOT NEW SYSTEM ORDER CODE	1	NTZE4001	865529	Not Applicable
CALLPILOT 2.0 IPE BASE SYSTEM	1	NTZE80AC	832099	Not Applicable
CALLPILOT INTEGRATION FOR M1 CS 1000M CS 1000E	1	NTZE39AB	832090	Not Applicable
CALLPILOT 2011 BASE HW PKG FOR OPT 11C	1	NTUB201B	832136	Not Applicable
MER.MAIL CARD OPTION FULL SVC. /PORT LIC. FEE	4	SW7105	792690	Not Applicable

Extended maintenance price reduced by prorated maintenance term for products under warranty.

Quote ID 321296231

Customer Number: 22016

Expiration Date: January 03, 2011

Customer Reference #
(For Informational Purposes Only)

Proprietary Information between AT&T and Customer ONLY. Any distribution outside of these parties will result in additional charges to customer for engineering and configuring the quote at AT&T's then current rates.

Report Date: 12/15/2010 2:03:13PM

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(Customer Initials)

Agenda Item #:

PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERS
AGENDA ITEM SUMMARY

7B-1
M/SA 6-0

Meeting Date: June 30, 2009

☐ Consent

☐ Regular

☐ Public Hearing

☒ Workshop

Department: Submitted by: Information Systems Services
Submitted for: Information Systems Services

R-2009-1055

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: A) the following 3-year agreements with AT&T Corporation: "Master Agreement"; "Volume & Term"; "Metro Ethernet"; "Centrex Plan 1"; "Centrex Plan 2"; "Centrex Plan 3"; "Centrex Plan 5"; "Frame Relay"; "Megalink, FlexServe, CrisisLink, PinPoint"; "Primary Rate ISDN"; "Dedicated Internet Access"; "NETVpn"; "Business Network Service", and "Total Revenue Spend Bonus "; and

B) a 5-year agreement with AT&T Corporation for "SMARTRing. All of the AT&T Agreements set to take effect on July 1, 2009.

Summary: These agreements, collectively referred to as "The AT&T Agreements", will provide the County with local voice, data, and other communications services for a period of 36 months with the provision for two (2), one (1) year extensions, with the exception of the "SMARTRing" agreement which has a single term of 60 months. These agreements continue to provide the County with high quality voice and data network performance, flexibility in network configuration and provisioning flexibility. An extensive process of negotiations over a two-month period resulted in significant cost savings to the County in comparison to the predecessor AT&T Master Services Agreement.

The AT&T Agreements increase the County's Volume and Term Reward Percentage from 20% to 21% on eligible services. This increase in the rebate percentage, along with cost reductions in individual service components within the AT&T Agreements, will save the County an estimated \$768,990 in communications expenditures in the first year with similar savings in each year thereafter. An estimated \$359,000 in further expenditure reductions will be achieved through the ongoing review and optimization of services currently being conducted by ISS and County agencies. It is estimated that the County will spend \$11,200,000 during the first twelve months of these agreements and the Volume and Term Reward percentage will generate an estimated \$1,200,000 rebate check to the County. Countywide (PK)

Background and Justification:

(Begins on page 3)

Attachments:

1. 2 Originals, Master Agreement with AT&T
2. 2 Originals, Single Signature Document covering 14 separate Equipment Schedules and attachments to the Master Agreement (also attached)

Recommended by:

Steve Bordecon

Department Director

6-22-09

Date

Approved by:

[Signature]

County Administrator

6/26/09

Date

Attachment #

4

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

Fiscal Years	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>
Capital Expenditures	\$	\$	\$	\$ 0	\$ 0
Operating Costs	\$2,800,000	\$10,080,000	\$9,072,000	\$6,123,600	\$ 0
External Revenues	\$	\$	\$	\$ 0	\$ 0
Program Income (County)	\$	\$	\$	\$ 0	\$ 0
In-Kind Match (County)	\$	\$	\$	\$ 0	\$ 0
NET FISCAL IMPACT	\$2,800,000	\$10,080,000	\$9,072,000	\$6,123,600	\$ 0

ADDITIONAL FTE
POSITIONS (Cumulative) 0

Is Item Included in Current Budget? Yes X No

Budget Account No.: Various

Budget account numbers for the AT&T services procured under this MSA are many and varied and these service costs are invoiced to all County agencies through an automated billing program.

B. Recommended Sources of Funds/Summary of Fiscal Impact:

C. Departmental Fiscal Review:

[Signature] 6/24/09

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Dev. and Control Comments:

[Signature] 6/24/09
6/28/09 OFMB
6/23/09 CN

[Signature] 6/24/09
Contract Dev. and Control

B. Legal Sufficiency:

[Signature] 6/26/09
Assistant County Attorney

These Agreements reflect negotiations with AT&T.

C. Other Department Review:

Department Director

AGENDA ITEM OVER 50 PAGES – MAY BE VIEWED IN ADMINISTRATION

Background and Justification:

(Continued from page 2)

The existing AT&T Master Service Agreement (hereafter referred to as “MSA”) has been in place since July 1, 2002 and is set to expire on June 30, 2009. The AT&T MSA bundles a broad range of telecommunications services including voice and data network circuits, long distance telephone service, and PBX maintenance. AT&T provides 911 services under a separate contract with the Public Safety Department.

The existing AT&T MSA was established as a three-year agreement with options for two 2-year renewals. This agreement was originally negotiated by the County’s Facilities, Development & Operations (FDO) Department in 2002 when the Voice Services Section was part of FDO.

The attached set of successor agreements recommended for Board approval are the culmination of an extensive negotiation process which began more than two months ago. These negotiations were quite complex given the wide range of services covered under the AT&T Agreements and the regulation of service costs by tariffs established by the Florida Public Service Commission. However, the AT&T Agreements provide for a discount on eligible services which reduces the cost significantly below the maximum tariff rates.

The County’s negotiation team included representatives of ISS, the County Attorney’s Office, and the Office of Financial Management & Budget. Every effort was made to present this item during the Board of County Commissioner’s regular meeting on June 16, 2009; however, additional time was necessary to reach a final settlement on terms of the contract. Taking the additional time has proven advantageous to the County. The proposed AT&T Agreements incorporate the following provisions which we believe are favorable to Palm Beach County:

- reduction in the term of the agreement from 5 years to 3 years;
- 1st year and recurring annual saving of approximately \$769,000 from special discounts on the specific service categories of PRI, SMARTRing, Megalink, Metro-Ethernet, and Long Distance;
- increase in the Reward Discount Percentage from 20 to 21%;
- reduction in the Annual Revenue Commitment (ARC) from current spending level to \$10,350,000 with ARC in subsequent years based on 90% of the prior year actual spending. The existing contract has an established ARC of \$11,200,000 with the subsequent year ARC based on 100% of the prior year actual spending;
- contractual language that enables the County to discontinue services and or leverage existing County network assets to further reduce costs without incurring undue penalties, fees or other costs; and
- AT&T commits to the continued provision of a multiple person support team to assist the County in its telecommunication initiatives, including continuous review and optimization of services.

An estimated \$769,000 in cost savings will be achieved annually under the new AT&T Agreements.

Additionally, ISS is engaged in a long-term program to systematically review the County’s telecommunications programs with the goal of reducing costs and improving service performance. In addition to renegotiating the AT&T contract, the scope of ISS’ in-house study includes:

- identifying voice and data circuits which are candidates for downsizing or disconnection;
- developing new policies for cell phone administration;
- analysis of air card assignments and overall reduction in numbers subscribed;

AGENDA ITEM OVER 50 PAGES – MAY BE VIEWED IN ADMINISTRATION

- planned change for FY 2011 when the funding required for most telecommunications services will be budgeted directly in County departments and agencies to establish direct line responsibility for managing these costs;
- implementing new online call management system which provides County managers and employees with detailed information about telephone usage and costs; and
- exploring with Public Safety the feasibility of leveraging the County's existing network assets to transport 911 calls rather than leasing the 911 network from an outside service provider (currently AT&T).

Attachment #1 to Master Agreement #
Single Signature document

By the Parties execution of the Master Services Agreement # and this Single Signature document (Attachment #1 to the Master Services Agreement), the following list of agreement documents are contemporaneously executed between the applicable AT&T affiliate as named in the agreements below and Palm Beach County.

Document name

AT&T ILEC Intrastate Pricing Schedule FL09-3950-02
AT&T ILEC Intrastate Pricing Schedule FL09-4798-00
AT&T ILEC Intrastate Pricing Schedule FL09-4804-00
AT&T ILEC Intrastate Pricing Schedule FL09-4844-00
AT&T ILEC Intrastate Pricing Schedule FL09-3994-01
AT&T ILEC Intrastate Pricing Schedule FL09-3957-01
AT&T ILEC Intrastate Pricing Schedule FL09-3964-02

AT&T ILEC Intrastate Pricing Schedule FL09-3969-02
AT&T ILEC Intrastate Pricing Schedule FL09-3843-03
AT&T Managed Dedicated Internet Access Service Pricing Schedule
AT&T Managed Managed Network VPN Service Pricing Schedule

AT&T ILEC Regulated Services and Volume & Term Pricing Schedule ("Service") FL09-3606-10
AT&T Business Network Service Pricing Schedule and Attachment A
Total Revenue Spend Bonus - Attachment 2

Service

Metro Ethernet
Centrex Plan 1
Centrex Plan 2
Centrex Plan 3
Centrex Plan 5
Frame Relay
MegaLink, FlexServ, CrisisLink,
E911 PinPoint
SMARTRing
Primary Rate ISDN
DIA
NVPN

R20091055 JUN 3 0 2009

ATTEST:

SHARON R. BOCK, Clerk & Comptroller

By:

Deputy Clerk

APPROVED AS TO FORM AND LEGAL
SUFFICIENCY

Assistant County Attorney

PALM BEACH COUNTY, FLORIDA, a
Political Subdivision of the State of Florida

BOARD OF COUNTY COMMISSIONERS

By:

John F. Koons, Chairman

APPROVED AS TO TERMS AND CONDITIONS

Director, Information Systems Services

CONTRACTOR

By: AT&T (Corporate
Name)

a Delaware
corporation
(insert state of corporation)

By:

(signatory)

Jerald Armstrong on behalf of S. Markiewicz
(print signatory's name)

(print title)

06-16, 2009
(date of execution)



133405UA

20090528-0346

R2009F1055

MASTER AGREEMENT

Customer Palm Beach County Street Address: 301 S Olive Ave City: West Palm Beach State/Province: FL Zip Code: 33401 Country: USA	AT&T AT&T Corp. or enter the International Affiliate Name <input type="checkbox"/> One AT&T Way, Bedminster, NJ 07921 <input type="checkbox"/> 2600 Camino Ramon, San Ramon, CA 94583 <input type="checkbox"/> 225 W. Randolph Street, Chicago, IL 60606 <input type="checkbox"/> One AT&T Plaza, Dallas, TX 75202 <input type="checkbox"/> 310 Orange Street, New Haven, CT 06510 <input checked="" type="checkbox"/> 2180 Lake Blvd., 7th Floor, Atlanta, GA 30319 <input type="checkbox"/> International Affiliate Address
Customer Contact (for notices) Name: Steve Bordelon Title: Director, ISS Street Address: 301 S Olive Ave City: West Palm Beach State/Province: FL Zip Code: 33401 Country: USA Telephone: 561-355-2394 Email: sbordelo@co.palm-beach.fl.us	AT&T Contact (for notices) Street Address: City: State/Province: Zip Code: Country: With a copy to: AT&T Corp. One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com

This Master Agreement ("Master Agreement") between the customer named above ("Customer") and the AT&T entity named above ("AT&T"), is effective when signed by both Customer and AT&T, and dated _____, and continues in effect as long as Services are provided under this Master Agreement.

This Master Agreement will apply to all services and equipment Customer buys from AT&T, now and in the future, that are provided under Pricing Schedules attached to or referencing this Master Agreement ("Services"). Other Services may be provided by signing additional Pricing Schedules at any time. AT&T standard service offerings are described in Tariffs, Guidebooks, Catalogs, Service Guides and other documents identified in this Master Agreement.

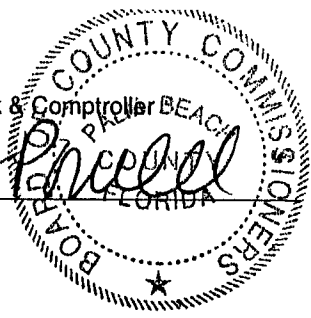
R2009 1055

ATTEST:

SHARON R. BOCK, Clerk & Comptroller

By:

Deputy Clerk



APPROVED AS TO FORM AND LEGAL
SUFFICIENCY

Paul F. [Signature]
Assistant County Attorney

(witness signature)

(witness name printed)

(witness signature)

(witness name printed)

R2009 1055 JUN 30 2009

PALM BEACH COUNTY, FLORIDA, a
Political Subdivision of the State of Florida

BOARD OF COUNTY COMMISSIONERS

By:

John F. Koons, Chairman

APPROVED AS TO TERMS AND CONDITIONS

Steve Bordelon
Director, Information Systems Services

CONTRACTOR

By: AT&T (Corporate Name)

a Delaware corporation
(insert state of corporation)

By:

(signatory)

Jerald Armstrong
Jerald Armstrong on behalf of S. Markiewicz
(print signatory's name)

(print title)

05-28, 2009
(date of execution)

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1. INTRODUCTION

1.1 **Overview of Documents.** The terms and conditions governing the Services that AT&T provides to Customer are set forth in this Master Agreement, the following additional documents, and any other documents executed by the parties and referencing this Master Agreement (which documents together with this Master Agreement are called "this Agreement"):

- (a) **Pricing Schedules.** A Pricing Schedule (including related attachments) identifies the Services AT&T may provide to Customer, the price (including discounts, if applicable) for each Service, and the term during which such prices are in effect ("Pricing Schedule Term").
- (b) **Tariffs, Guidebooks and Catalogs.** "Tariffs" are documents containing the standard descriptions, pricing, and other terms and conditions for a Service that AT&T files with regulatory commissions. "Guidebooks" or "Catalogs" are documents containing the standard descriptions, pricing, and other terms and conditions for a Service that were, but no longer are, filed with regulatory commissions. Tariffs, Guidebooks and Catalogs may be found at att.sbc.com/search/tariffs.jsp, serviceguide.att.com/ABS/ext/index.cfm, cpr.bellsouth.com/index2.html or other locations AT&T may designate. Tariffs, Guidebooks and Catalogs applicable must be identified by a document or title name.
- (c) **Acceptable Use Policy.** AT&T's Acceptable Use Policy ("AUP") applies to Services provided over or accessing the Internet. The AUP may be found at att.com/aup, or other locations AT&T may designate.
- (d) **Service Guides.** The description, pricing, and other terms and conditions for the Service not covered by a Tariff, Guidebook or Catalog may be contained in a Service Guide, which may be found at new.serviceguide.att.com, or other locations AT&T may designate.
- (e) **Statement of Work.** A mutually agreed document setting forth the performance required for a given project.

1.2 **Priority of Documents.** The order of priority (descending) of the documents that form this Agreement is: Statement of Work, Equipment Order List or other attachment to the Pricing Schedule; Pricing Schedule; Tariffs, Guidebooks and Catalogs; this Master Agreement; the AUP; and Service Guides.

1.3 **Revisions to Documents.** Subject to Section 8.2(c) (Materially Adverse Change), AT&T may revise Tariffs, Guidebooks, Catalogs, Service Guides or the AUP (collectively "Service Publications") at any time.

1.4 **Execution by Affiliates.** An AT&T Affiliate or Customer Affiliate may sign a Pricing Schedule referencing this Agreement in its own name and such Affiliate contract will be a separate, but associated, contract incorporating the terms of this Master Agreement with respect to that Pricing Schedule. Customer and AT&T will arrange to have their respective Affiliates comply with this Agreement, regardless of whether an Affiliate has signed a Pricing Schedule.

1.5 **Capitalized Terms.** Capitalized terms not otherwise defined in this Agreement are defined in Section 11 (Definitions).

2. AT&T DELIVERABLES

2.1 **Services.** AT&T agrees to either provide or arrange to have an AT&T Affiliate provide Services to Customer in accordance with this Agreement, subject to availability and operational limitations of systems, facilities and equipment. Where required, an AT&T Affiliate authorized by the appropriate regulatory authority will be the service provider.

2.2 **AT&T Equipment.** Services may include use of certain equipment owned by AT&T that is located at the Site ("AT&T Equipment"), but title to the AT&T Equipment will remain with AT&T. Customer must provide electric power for the AT&T Equipment and keep the AT&T Equipment physically secure and free from liens and encumbrances. Customer will bear the risk of loss or damage to AT&T Equipment (other than ordinary wear and tear) except to the extent caused by AT&T or its agents.

2.3 **Software.** Any software used with the Services will be governed by the written terms and conditions applicable to such software. Title to software remains with AT&T or its supplier. Customer must comply with all such terms and conditions and they take precedence over this Agreement as to such software.

3. CUSTOMER'S COOPERATION

3.1 **Access Right.** Customer will in a timely manner allow AT&T to access property and equipment that Customer controls as reasonably required to provide the Services, and Customer will obtain, at Customer's expense, timely access for AT&T to property that Customer does not control (other than public property) as reasonably required to provide the Services. Access rights include the right to construct, install, repair, maintain, replace and remove access lines and network facilities, as well as to use ancillary equipment space within a building, as necessary for Customer's connection to AT&T's network. Customer must provide AT&T timely information and access to Customer's facilities and equipment as AT&T reasonably requires to provide the Services, subject to Customer's reasonable security policies. Customer will furnish any conduit, holes, wireways, wiring, plans, equipment, space, power/utilities, and other items reasonably required to perform installation of the

Services, and obtain any necessary licenses, permits and consents (including easements and rights-of-way). Customer will have the Site ready for AT&T to perform its work according to a mutually agreed schedule.

3.2 Safe Working Environment. Customer will ensure that the location at which AT&T installs, maintains or provides Services is a suitable and safe working environment, free of Hazardous Materials. "Hazardous Materials" means any substance or material capable of posing an unreasonable risk to health, safety or property or whose use, transport, storage, handling, disposal, or release is regulated by any law related to pollution, protection of air, water, or soil, or health and safety. AT&T does not handle, remove or dispose of Hazardous Materials, and AT&T has no obligation to perform work at a location that is not a suitable and safe working environment. AT&T will not be liable for any Hazardous Materials.

3.3 Users. "User" means anyone employed by or affiliated with the customer who uses or accesses any Service provided to Customer. Customer will cause Users to comply with this Agreement, and Customer agrees that Customer is responsible for Users' use of any Services, unless expressly provided to the contrary in applicable Service Publications.

3.4 Internet Services. If a Service is provided over or accesses the Internet, Customer, Customer's Affiliates, and Users must comply with the AUP.

3.5 Resale of Services. Customer may not resell the Services to third parties without AT&T's written consent. Where permitted under applicable law, Customer may resell the Services to Customer's Affiliates without AT&T's consent.

4. PRICING AND BILLING

4.1 Pricing and Pricing Schedule Term Extension. Unless a Pricing Schedule states otherwise, the prices listed in a Pricing Schedule are stabilized until the end of the Pricing Schedule Term. No discount, promotion, credit or waiver set forth in a Service Publication will apply unless specifically referenced in a Pricing Schedule. Except to the extent prohibited by applicable law or regulation, or unless a Pricing Schedule states otherwise, upon expiration of a Pricing Schedule Term, the Pricing Schedule (and all applicable terms and conditions) shall automatically extend for successive terms equal to the original Pricing Schedule Term (an "Extension Term"), unless notice is given not to extend a Pricing Schedule by either party not earlier than 180 days nor later than 60 days before the scheduled expiration of the applicable term, unless more notice is required by applicable law or regulation. The prices listed in the Pricing Schedule in effect immediately prior to the beginning of the Extension Term shall continue in effect throughout the Extension Term, and any MARC commitment in effect immediately prior to the Extension Term shall continue in effect throughout the Extension Term. Customer shall not be entitled to any one-time or up-front discount, promotion, credit, or waiver set forth in an original Pricing Schedule during an Extension Term. AT&T may modify prices that will be charged during an upcoming Extension Term by giving Customer notice not less than 120 days before the scheduled expiration of the then-current term; otherwise, prices will not change during any Extension Term unless allowed elsewhere in this Agreement. If Customer gives notice not to extend a Pricing Schedule as prescribed herein, Customer will have the option to either (a) cease using the Service, or (b) continue using the Service on a month-to-month basis until terminated by either party on 30 days' notice. During the month-to-month extension period, the prices in the Pricing Schedule will automatically be increased to the then-current monthly extension rates (if any) specified in the applicable Service Publication or Pricing Schedule. During the month-to-month extension period, AT&T may modify rates, terms and conditions on 30 days' notice to Customer.

4.2 Additional Charges and Taxes. Prices set forth in a Pricing Schedule are exclusive of, and Customer will pay, all current and future taxes (excluding those on AT&T's net income), surcharges, recovery fees, custom clearances, duties, levies, shipping charges, and other similar charges (and any associated interest and penalties resulting from Customer's failure to timely pay such taxes or similar charges) relating to the sale, transfer of ownership, installation, license, use or provision of the Services, except to the extent Customer provides satisfactory proof of a valid tax exemption prior to the delivery of Services. To the extent Customer is required by law to withhold or deduct any applicable taxes from payments due to AT&T, Customer will use reasonable commercial efforts to minimize any such taxes to the extent allowed by law or treaty, and Customer will furnish AT&T with such evidence as may be required by relevant taxing authorities to establish that such tax has been paid so that AT&T may claim any applicable credit.

4.3 Billing. Unless a Pricing Schedule specifies otherwise, Customer's obligation to pay for all Services will begin upon installation and availability of the Services to Customer. AT&T will invoice Customer for the Services on a monthly basis, or otherwise as specified in the Pricing Schedule. Customer will pay AT&T without deduction (except for withholding taxes as provided in Section 4.2 – Additional Charges and Taxes), setoff (except as provided in Section 4.5 – Delayed Billing; Disputed Charges), or delay for any reason. At Customer's request, but subject to AT&T's consent (which may be withheld if there will be operational impediments or tax consequences), Customer's Affiliates may be invoiced separately and AT&T will accept payment from such Affiliates. Customer will be responsible for payment if Customer's Affiliates do not pay charges in accordance with this Agreement. AT&T may require Customer or its Affiliates to tender a deposit if AT&T determines, in its reasonable judgment, that Customer or Customer's Affiliates are not creditworthy.

4.4 Payments. Payments shall be made in accordance with the Local Government Prompt Pay Act, Florida Statute 218.70, *et seq.*

4.5 Delayed Billing; Disputed Charges. Customer will not be required to pay charges for Services invoiced more than 6 months after close of the billing month in which the charges were incurred, except for automated or live operator assisted calls

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of any type. If Customer disputes a charge, Customer will provide notice to AT&T specifically identifying the charges and the reason it is disputed within 6 months after the date of the affected invoice or Customer waives the right to dispute the charge (except to the extent applicable law or regulation otherwise requires). Disputed charges may be withheld, but if not paid when due, Customer will incur late payment fees in accordance with Section 4.4 (Payments); however, to the extent AT&T determines the charges Customer disputed and withheld were invoiced in error, late payment fees for such charges will be reversed.

4.6 **MARC.** Minimum Annual Revenue Commitment ("MARC") means an annual revenue commitment of MARC-Eligible Charges set forth in a Pricing Schedule that Customer agrees to satisfy during each 12 consecutive month period of the Pricing Schedule Term. At the end of each such 12 month period, if Customer has failed to satisfy the MARC for the preceding 12 month period, Customer will be invoiced a shortfall charge in an amount equal to the difference between the MARC and the total of the applicable MARC-Eligible Charges incurred during the 12 month period, and payment will be due in accordance with Section 4.4 (Payments).

4.7 **Adjustments to MARC.**

(a) In the event of a business downturn beyond Customer's control, or a corporate divestiture, merger, acquisition or significant restructuring or reorganization of Customer's business, or network optimization using other Services, or reduction of AT&T's prices, or force majeure events, any of which significantly impairs Customer's ability to meet Customer's MARC, AT&T will offer to adjust the affected MARC to reflect Customer's reduced usage of Services (with a corresponding adjustment to the prices or discount available at the reduced MARC level). If the parties reach mutual agreement on a revised MARC, AT&T and Customer will amend the affected Pricing Schedule prospectively. This Section 4.7 will not apply to a change resulting from Customer's decision to use service providers other than AT&T. Customer will provide AT&T written notice and evidence of the conditions Customer believes will require the application of this provision. This provision does not constitute a waiver of any charges, including monthly recurring charges and shortfall charges Customer incurs prior to amendment of the affected Pricing Schedule.

(b) If Customer, through merger, consolidation, acquisition or otherwise, acquires a new business or operation, Customer and AT&T may mutually agree to include the new business or operation under this Agreement. Such agreement will specify the impact, if any, of such addition on Customer's MARC or other volume or growth discounts, and Customer's attainment thereof.

5. **CONFIDENTIAL INFORMATION**

5.1 **Confidential Information.** Confidential Information means: (a) information the parties share with each other in connection with this Agreement or in anticipation of providing Services under this Agreement, but only to the extent identified as Confidential Information in writing; and (b) except as may be required by applicable law or regulation, the terms of this Agreement and any pricing or other proposals. AT&T acknowledges that Palm Beach County's ability to comply with the provisions of this paragraph is regulated and constrained by the requirements of Florida's Public Records Act, Florida Statute Chapter 119.

5.2 **Obligations.** Each party's Confidential Information will, for a period of 3 years following its disclosure to the other party (except in the case of software, which is indefinite): (a) be held in confidence; (b) be used and transmitted between countries only for purposes of using the Services or performing this Agreement (including in the case of AT&T, the ability to monitor Customer's transmissions in order to detect fraud, check quality, and to operate, maintain and repair the Services); and (c) not be disclosed, except to the receiving party's employees, agents and contractors having a need-to-know (but only if such agents and contractors are not direct competitors of the other party and agree in writing to use and disclosure restrictions as restrictive as this Section 5), or to the extent compelled to be revealed by law, governmental authority or legal process (but only if such disclosure is limited to that which is compelled by such legal process and prompt notice is provided to the disclosing party to the extent practicable and not prohibited by law or legal process).

5.3 **Exceptions.** The restrictions in this Section will not apply to any information that: (a) is independently developed by the receiving party; (b) is lawfully received by the receiving party free of any obligation to keep it confidential; or (c) becomes generally available to the public other than by breach of this Agreement.

5.4 **Privacy Laws.** Each party is responsible for complying with the privacy laws applicable to its business. If Customer does not want AT&T personnel to comprehend Customer data to which they may have access in performing Services, Customer should encrypt such data so that it will be unintelligible. Until directed otherwise by Customer in writing, if AT&T designates a dedicated account representative as Customer's primary contact with AT&T, Customer authorizes that representative to discuss and disclose Customer's customer proprietary network information (CPNI) to any employee or agent of Customer without a need for further authentication or authorization.

6. **DISCLAIMERS AND LIMITATIONS OF LIABILITY**

6.1 **Disclaimer of Warranties.** Except as specified in a Statement of Work AT&T MAKES NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, AND SPECIFICALLY DISCLAIMS ANY REPRESENTATION OR WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, OR ANY WARRANTY

ARISING BY USAGE OF TRADE OR COURSE OF DEALING. FURTHER, AT&T MAKES NO REPRESENTATION OR WARRANTY THAT TELEPHONE CALLS OR OTHER TRANSMISSIONS WILL BE CORRECTLY ROUTED OR COMPLETED (INCLUDING CALLS TO 911), OR GUARANTEE REGARDING NETWORK SECURITY, THE ENCRYPTION EMPLOYED BY ANY SERVICE, THE INTEGRITY OF ANY DATA THAT IS SENT, BACKED UP, STORED OR SUBJECT TO LOAD BALANCING, OR THAT AT&T'S SECURITY PROCEDURES WILL PREVENT THE LOSS OR ALTERATION OF, OR IMPROPER ACCESS TO, CUSTOMER'S DATA AND CONFIDENTIAL INFORMATION.

6.2 Limitation of Liability.

- (a) AT&T'S ENTIRE LIABILITY, AND CUSTOMER'S EXCLUSIVE REMEDY, FOR DAMAGES ARISING OUT OF MISTAKES, OMISSIONS, INTERRUPTIONS, DELAYS, ERRORS OR DEFECTS IN THE SERVICES, AND NOT CAUSED BY CUSTOMER'S NEGLIGENCE, SHALL IN NO EVENT EXCEED THE APPLICABLE CREDITS SPECIFIED IN A SERVICE PUBLICATION OR PRICING SCHEDULE, OR IF NO CREDITS ARE SPECIFIED, the liquidated damages amount shown on the applicable Statement of Work or an amount equivalent to the proportionate charge TO CUSTOMER FOR THE PERIOD OF SERVICE DURING WHICH SUCH MISTAKE, OMISSION, INTERRUPTION, DELAY, ERROR OR DEFECT IN THE SERVICES OCCURS AND CONTINUES. IN NO EVENT SHALL ANY OTHER LIABILITY ATTACH TO AT&T.
- (b) SECTION 6.2(a) WILL NOT APPLY TO:
- (i) BODILY INJURY, DEATH, OR DAMAGE TO REAL OR TANGIBLE PROPERTY DIRECTLY CAUSED BY AT&T'S NEGLIGENCE;
 - (ii) BREACH OF SECTION 5 (Confidential Information), SECTION 10.1 (Publicity), OR SECTION 10.2 (Trademarks);
 - (iii) SETTLEMENT, DEFENSE OR PAYMENT OBLIGATIONS UNDER SECTION 7 (Third Party Claims); OR
 - (iv) DAMAGES ARISING FROM AT&T'S Gross Negligence OR WILLFUL MISCONDUCT.
- (c) NEITHER PARTY WILL BE LIABLE TO THE OTHER PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, RELIANCE, OR SPECIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOST PROFITS, ADVANTAGE, SAVINGS OR REVENUES, OR INCREASED COST OF OPERATIONS.

6.3 **Disclaimer of Liability.** AT&T WILL NOT BE LIABLE FOR ANY DAMAGES, EXCEPT TO THE EXTENT CAUSED BY AT&T'S Gross Negligence OR WILLFUL MISCONDUCT, ARISING OUT OF OR RELATING TO: INTEROPERABILITY, ACCESS OR INTERCONNECTION OF THE SERVICES WITH, applications, equipment, services CONTENT, OR NETWORKS PROVIDED BY CUSTOMER OR THIRD PARTIES; SERVICE DEFECTS, SERVICE LEVELS, DELAYS, OR INTERRUPTIONS (EXCEPT FOR LIABILITY FOR SUCH EXPLICITLY SET FORTH IN THIS AGREEMENT or the applicable statement of work) FAILURE TO CORRECTLY ROUTE OR COMPLETE CALLS OR OTHER TRANSMISSIONS (INCLUDING 911 CALLS); LOST OR ALTERED MESSAGES OR TRANSMISSIONS; OR UNAUTHORIZED ACCESS TO OR THEFT, ALTERATION, LOSS, OR DESTRUCTION OF CUSTOMER'S, ITS AFFILIATE'S, USERS', OR THIRD PARTIES' APPLICATIONS, CONTENT, DATA, PROGRAMS, CONFIDENTIAL INFORMATION, NETWORK, OR SYSTEMS.

6.4 **Application and Survival.** The disclaimer of warranties and limitations of liability set forth in this Agreement will apply regardless of the form of action, whether in contract, equity, tort, strict liability or otherwise and whether damages were foreseeable, and will apply so as to limit the liability of each party and its Affiliates, and their respective employees, directors, subcontractors, and suppliers. The limitations of liability and disclaimers set out in this Section 6 will survive failure of any exclusive remedies provided in this Agreement.

7. THIRD PARTY CLAIMS

7.1 **AT&T's Obligations.** AT&T agrees at its expense to defend or settle any third-party claim against Customer, its Affiliates, and its and their respective employees and directors, and to pay all compensatory Damages that a court may finally award against such parties to the extent the claim alleges that a Service provided to Customer under this Agreement infringes any patent, trademark, copyright, or trade secret, but not in circumstances where the claimed infringement arises out of or results from: (a) Customer's, its Affiliate's or a User's content; (b) modifications to the Service by Customer, its Affiliates or third parties, or combinations of the Service with any services or products not provided by AT&T; (c) AT&T's adherence to Customer's or its Affiliate's written requirements; or (d) use of the Service in violation of this Agreement. AT&T agrees at its expense to defend or settle any third party claim against Customer, its Affiliates, and its and their respective employees and directors, and to pay all compensatory Damages relating to bodily injury, including death, or to loss of or damage to tangible property (without limitation or reference to Article 6, above) that a court may finally award against such parties to the extent the claim arises from the negligent or intentionally wrongful acts, errors, or omissions of AT&T.

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7.2 **Customer's Obligations.** Customer agrees at its expense to defend or settle any third-party claim against AT&T, AT&T's Affiliates, and its and their respective employees, directors, subcontractors, and suppliers, and to pay all compensatory Damages that a court may finally award against such parties to the extent the claim: (a) arises out of Customer's, its Affiliate's, or a User's access to, or use of, the Services and the claim is not the responsibility of AT&T under Section 7.1; (b) alleges that a Service infringes any patent, trademark, copyright or trade secret, and falls within the exceptions in Section 7.1; or (c) alleges a breach by Customer, its Affiliates, or Users of a software license agreement governing software provided in connection with the Services.

7.3 **Infringing Services.** Whenever AT&T is liable under Section 7.1, AT&T may at its option either procure the right for Customer to continue using, or may replace or modify, the alleged infringing Service so that the Service becomes non-infringing.

7.4 **Notice and Cooperation.** The party seeking defense or settlement of a third party claim under this Section 7 will notify the other party promptly upon learning of any claim for which defense or settlement may be sought, but failure to do so will have no effect except to the extent the other party is prejudiced thereby. The party seeking defense or settlement will allow the other party to control the defense and settlement of the claim and will reasonably cooperate with the defense; but the defending party will use counsel reasonably experienced in the subject matter at issue, and will not settle a claim without the consent of the party being defended, which consent will not be unreasonably withheld or delayed, except that no consent will be required where relief on the claim is limited to monetary damages that are paid by the defending party under this Section 7.

8. SUSPENSION AND TERMINATION

8.1 **Termination of Agreement.** This Agreement may be terminated immediately upon notice by either party if the other party becomes insolvent, ceases operations, is the subject of a bankruptcy petition, enters receivership or any state insolvency proceeding, or makes an assignment for the benefit of its creditors.

8.2 **Termination or Suspension of Services.** The following additional termination provisions apply:

- (a) **Fraud or Abuse.** AT&T may terminate or suspend an affected Service, and if the activity implicates the entire Agreement, terminate the entire Agreement, immediately by providing Customer with as much advance notice as is reasonably practicable under the circumstances if Customer (i) commits a fraud upon AT&T, (ii) utilizes the Service to commit a fraud upon another party, (iii) unlawfully uses the Service, (iv) abuses or misuses AT&T's network or Service, or (v) interferes with another customer's use of AT&T's network or services.
- (b) **Material Breach.** If either party fails to perform or observe any material term or condition of this Agreement, including non-payment of charges (subject to Section 4.5 – Delayed Billing; Disputed Charges), and such failure continues unremedied for 30 days after receipt of notice, the non-breaching party may terminate the affected Service, and if the breach implicates the entire Agreement, terminate the entire Agreement. If Customer is in breach, AT&T may elect to suspend (and later terminate) the affected Service, and if the breach implicates the entire Agreement, suspend (and later terminate) the entire Agreement.
- (c) **Materially Adverse Change.** If AT&T revises a Service Publication and the revision has a materially adverse impact on Customer, and AT&T does not effect revisions that remedy such materially adverse impact within 30 days after notice from Customer, then Customer may, as Customer's sole remedy, elect to terminate the affected Service Components on 30 days' notice to AT&T, given not later than 90 days after Customer first learns of the revision to the Service Publication. However, a revision to a Service Publication will not be considered materially adverse to Customer if it changes prices that are not fixed (stabilized) in a Pricing Schedule, if the price change was mandated by a governmental authority, or if the change affects a charge imposed under Section 4.2 (Additional Charges and Taxes).
- (d) **Internet Services.** If Customer fails to rectify a violation of the AUP within 5 days after notice from AT&T, AT&T may suspend (and later terminate) or terminate the Service. If Services are provided over or access the Internet, AT&T may act immediately and without notice to suspend or terminate Service in response to a court order or government notice that certain conduct must be stopped or when AT&T reasonably determines (i) that it may be exposed to sanctions or prosecution; (ii) that such violation may cause harm to or interfere with the integrity or normal operations or security of AT&T's network or networks with which AT&T is interconnected or interfere with another customer's use of AT&T services or the Internet; or (iii) that continuation of the Services otherwise presents imminent risk of harm to AT&T or AT&T's customers or their respective employees.
- (e) **Infringing Services.** If neither of the options described in Section 7.3 (Infringing Services) are reasonably available, AT&T may terminate the affected Service without liability other than as stated in Section 7.1 (AT&T's Obligations).
- (f) **Hazardous Materials.** If AT&T encounters any Hazardous Materials at the Site where AT&T is to install, maintain or provide Services, AT&T may terminate the affected Service or Service Component, or suspend performance until Customer removes and remediates Hazardous Materials at Customer's expense in accordance with applicable law.

8.3 **Withdrawal of Services.** Notwithstanding that a Pricing Schedule may commit AT&T to provide a Service to Customer for a Pricing Schedule Term, and unless applicable law or regulation mandates otherwise, AT&T may discontinue providing a Service upon 12 months' notice, or a Service Component upon 120 days' notice, but only where AT&T generally discontinues providing the Service or Service Component to similarly-situated customers.

8.4 **Effect of Termination.**

- (a) Termination by either party of a Service does not waive any other rights or remedies a party may have under this Agreement. Termination or suspension of a Service will not affect the rights and obligations of the parties regarding any other Service.
- (b) If a Service or Service Component is terminated, Customer will pay all amounts incurred prior to the effective date of termination. If Customer terminates a Service or Service Component prior to the date Customer's obligation to pay for Services begins as provided in Section 4.3 (Billing), Customer will reimburse AT&T for time and materials incurred prior to the effective date of termination, plus any third party charges resulting from the termination.

8.5 **Termination Charges.**

- (a) If Customer terminates this Agreement or an affected Service or Service Component pursuant to Sections 8.1 (Termination of Agreement), 8.2(b) (Material Breach) or 8.2(c) (Materially Adverse Change), AT&T terminates a Service pursuant to Section 8.2(e) (Infringing Services), or AT&T withdraws a Service pursuant to Section 8.3 (Withdrawal of Services), Customer will not be liable for the termination charges set forth in Section 8.5(b).
- (b) If Customer terminates a Service or Service Component other than as set forth in Section 8.5(a), or AT&T terminates an affected Service or Service Component pursuant to Sections 8.1 (Termination of Agreement), or 8.2(a) (Fraud or Abuse), 8.2(b) (Material Breach), 8.2(d) (Internet Services) or 8.2(f) (Hazardous Materials), Customer will pay applicable termination charges as follows: (i) if termination occurs before the end of the Minimum Payment Period, Customer will pay 50% (unless a different percentage is specified in the Pricing Schedule) of the monthly recurring charges for the terminated Service or Service Component multiplied by the months remaining in the Minimum Payment Period, plus any waived or unpaid non-recurring charges identified in the Pricing Schedule, plus any charges incurred by AT&T from a third party (e.g., not an AT&T Affiliate) due to the termination, all of which will, if applicable, be applied to Customer's MARC-Eligible Charges; and (ii) if Customer terminates a Pricing Schedule that has a MARC, Customer will pay an amount equal to 50% of the unsatisfied MARC, after applying amounts received pursuant to (i), for the balance of the Pricing Schedule Term.
- (c) The charges set forth in Section 8.5(b)(i) will not apply if a terminated Service Component is replaced with an upgraded Service Component at the same Site, but only if (i) the Minimum Payment Period and associated charge for the replacement Service Component are equal to or greater than the Minimum Payment Period and associated charge for the terminated Service Component and (ii) the upgrade is not restricted in the applicable Service Publication.

8.6 **Appropriations; Funding.**

By executing a Pricing Schedule, Customer warrants that Customer has funds appropriated and available to pay all amounts due thereunder through the end of Customer's current fiscal period. Customer further agrees to request all appropriations and funding necessary to pay for the Services for each subsequent fiscal period through the end of the Pricing Schedule Term. In the event Customer is unable to obtain the necessary appropriations or funding for the Services provided under a Pricing Schedule, Customer may terminate the Pricing Schedule without liability for the termination charges set forth in Section 8.5(b) upon the following conditions: (i) Customer has taken all actions necessary to obtain adequate appropriations or funding; (ii) despite Customer's best efforts funds have not been appropriated and are otherwise unavailable to pay for the Services; and (iii) Customer has negotiated in good faith with AT&T to develop revised terms, an alternative payment schedule or a new Pricing Schedule to accommodate Customer's budget. Customer must provide AT&T thirty (30) days' written notice of its intent to terminate a Pricing Schedule under this Section. Termination of a Pricing Schedule for failure to obtain necessary appropriations or funding shall be effective as of the last day for which funds were appropriated or otherwise made available. If Customer terminates a Pricing Schedule under this Section, Customer agrees as follows: (i) it will pay all amounts due for Services incurred through date of termination, and reimburse all unrecovered non-recurring charges; and (ii) it will not contract with any other provider for the same or substantially similar services or equipment for a period equal to the original Pricing Schedule Term.

9. **IMPORT/EXPORT CONTROL**

The parties acknowledge that equipment, services, software, and technical information (including technical assistance and training) provided under this Agreement may be subject to import and export laws, conventions or regulations, and any use or transfer of the equipment, products, software, and technical information must be in compliance with all such laws, conventions and regulations. The parties will not use, distribute, transfer, or transmit the equipment, services, software, or technical information (even if incorporated into other products) except in compliance with such laws, conventions and regulations. Customer, not AT&T, is responsible for complying with such laws, conventions and regulations for all information, equipment and software Customer transmits between countries using the Services.

10. MISCELLANEOUS PROVISIONS

10.1 **Publicity.** Neither party may issue any public statements or announcements relating to the terms of this Agreement or the provision of Services without the prior written consent of the other party.

10.2 **Trademarks.** Each party agrees not to display or use, in advertising or otherwise, any of the other party's trade names, logos, trademarks, service marks or other indicia of origin without the other party's prior written consent, which consent may be revoked at any time by notice.

10.3 **Force Majeure.** Except for payment of amounts due, neither party will be liable for any delay, failure in performance, loss or damage due to fire, explosion, cable cuts, power blackout, earthquake, flood, strike, embargo, labor disputes, acts of civil or military authority, war, terrorism, acts of God, acts of a public enemy, acts or omissions of carriers or suppliers, acts of regulatory or governmental agencies, or other causes beyond such party's reasonable control.

10.4 **Amendments and Waivers.** Any supplement to or modification or waiver of any provision of this Agreement must be in writing and signed by authorized representatives of both parties. A waiver by either party of any breach of this Agreement will not operate as a waiver of any other breach of this Agreement.

10.5 Assignment and Subcontracting.

(a) This Agreement may not be assigned by either party without the prior written consent of the other party (which consent will not be unreasonably withheld or delayed). Customer may, without AT&T's consent, but upon notice to AT&T, assign in whole or relevant part, its rights and obligations under this Agreement to an Affiliate, but Customer will remain financially responsible for the performance of such obligations. AT&T may, without Customer's consent, assign in whole or relevant part, its rights and obligations under this Agreement to an Affiliate, or subcontract to an Affiliate or a third party work to be performed under this Agreement, but AT&T will in each such case remain financially responsible for the performance of such obligations.

(b) In countries where AT&T does not have an Affiliate to provide Service, AT&T may assign its rights and obligations related to a Service to a local service provider, but AT&T will remain responsible to Customer for such obligations. In certain countries, Customer may be required to contract directly with the local service provider.

(c) Any assignment other than as permitted by this Section 10.5 is void.

10.6 **Severability.** If any portion of this Agreement is found to be invalid or unenforceable or if, notwithstanding Section 10.10 (Governing Law), applicable law mandates a different interpretation or result, the remaining provisions will remain in effect and the parties will negotiate in good faith to substitute for such invalid, illegal, or unenforceable provision a mutually acceptable provision consistent with the original intention of the parties.

10.7 **Injunctive Relief.** Nothing in this Agreement is intended, or should be construed, to limit a party's right to seek preliminary or permanent injunctive relief from a court of competent jurisdiction for a breach of any provision of this Agreement.

10.8 **Legal Action.** Any legal action arising in connection with this Agreement must be filed within 2 years after the cause of action accrues or it will be deemed time-barred and waived. The parties waive any statute of limitations to the contrary.

10.9 **Notices.** All notices required under this Agreement will be delivered in writing to the recipient's contact designated on the cover page of this Master Agreement, or to such other contact as designated in writing from time to time. Notices shall be by internationally recognized overnight courier, certified or registered mail, email, or facsimile and will be effective upon receipt or when delivery is refused, whichever occurs sooner.

10.10 **Governing Law.** This Agreement will be governed by the law of the State of Florida, without regard to its conflict of law principles, unless a regulatory agency with jurisdiction over the applicable Service applies a different law. The United Nations Convention on Contracts for International Sale of Goods will not apply. Any legal proceeding shall be in a state or federal court of competent jurisdiction located in or having jurisdiction for Palm Beach County, Florida.

10.11 **Compliance with Laws.** Each party will comply with all applicable laws, regulations, and orders issued by courts or other governmental bodies of competent jurisdiction.

10.12 **No Third Party Beneficiaries.** This Agreement is for the benefit of Customer and AT&T, and does not provide any third party (including Users) the right to enforce or bring an action for any remedy, claim, liability, reimbursement, cause of action or other right or privilege.

10.13 **Survival.** The respective obligations of Customer and AT&T that by their nature would continue beyond the termination or expiration of this Agreement, including without limitation, the obligations set forth in Section 5 (Confidential Information), Section 6 (Disclaimers and Limitations of Liability) and Section 7 (Third Party Claims), will survive termination or expiration.

10.14 **Agreement Language.** The authentic language of this Agreement is English. If there is a conflict between this Agreement and any translation, the English version will take precedence.

10.15 **Entire Agreement.** This Agreement constitutes the entire agreement between the parties with respect to the Services provided under this Agreement. Except as provided in Section 2.3 (Software), this Agreement supersedes all other agreements, proposals, representations, statements or understandings, whether written or oral, concerning the Services or the rights and obligations relating to the Services, and the parties disclaim any reliance thereon. This Agreement will not be modified or supplemented by any written or oral statements, proposals, representations, advertisements, service descriptions or purchase order forms not expressly set forth in this Agreement.

11. DEFINITIONS

The following terms have the meanings set forth below:

"Affiliate" of a party means any entity that controls, is controlled by, or is under common control with, such party.

"Damages" means collectively all injury, damage, liability, loss, penalty, interest and expense incurred.

"Effective Date" means, for any Pricing Schedule, the date on which the last party signs the Pricing Schedule unless a later date is required by regulation or law.

"MARC-Eligible Charges" means, unless the applicable Pricing Schedule indicates otherwise, the recurring and usage charges, after deducting applicable discounts and credits (other than outage or SLA credits), that AT&T charges Customer for the Services identified in the applicable Pricing Schedule as MARC-contributing. The following are not MARC-Eligible Charges: (a) charges for or in connection with Customer's purchase of equipment; (b) taxes; and (c) charges imposed in connection with governmentally imposed costs or fees (such as USF, PICC, payphone service provider compensation, E911 and deaf relay charges).

"Minimum Payment Period" means, in respect to any Service, the minimum period for which Customer is required to pay recurring charges for the Service, as specified in the Pricing Schedules or Service Publication for that Service.

"Service Component" means an individual component of a Service provided under this Agreement.

"Site" means Customer's physical location, including Customer's collocation space on AT&T's, its Affiliate's, or subcontractor's property, where AT&T installs or provides a Service.