Agenda Item #: Time Certain: 11:30 A.M.

PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS

AGENDA ITEM SUMMARY

Meeting Date: January 17, 2012		Consent [] Regular Public Hearing [X] Workshop					
Department: Public Affairs							
I. EXECUTIVE BRIEF							
Title: Social Media Update							
Summary: The Board requested an update Affairs staff will present an overview of the Tran, Library and Emergency Management social media. Countywide (AH)	county's use	of social media along with Palm					
Background: In August 2010, the County guide departments in the proper use of so Social networking has become a powerful with the public. County departments are us quality of services by providing the public manner that recognizes the current trend to information. This form of communication is	cial networkir tool for gove sing social mo with updates oward the dig	ng as a means of communication. rnments to inform and interact edia to enhance and improve the and information in a format and gital and virtual transport of					
Attachment: 1. PPM# CW-R-013 Social Networking Police							
Recommended by: Department D	e Jun irector	1/5/12 Date					
Approved By:							
County Admir	ustration	Date					

II. FISCAL IMPACT ANALYSIS

A. Fi	ve Year Summary o	of Fiscal Imp	act:						
	Fiscal Years	2012	20	20	20	20			
Opera Exter Progr	al nditures ating Costs nal Revenues ram Income (Count nd Match (County)								
NET	FISCAL IMPACT	00- 🤽 🕏	see below						
	ADDITIONAL FTE TIONS (Cumulative	*)							
ls Iter Budg Objec	n Included In Curre et Account No.: et Rep	ent Budget? Fund orting Categ	Yes Departme ory	No ent	Unit				
В.	Recommended So	ources of Fu	nds/Summary	/ of Fiscal In	npact:				
C.	Departmental Fisc	cal Review:							
III. REVIEW COMMENTS									
A. `X r	OFMB Fiscal and/	or Contract I	2012 <u>(</u>	trol Comme	water,	1412			
В.	Legal Sufficiency	ì							
	Assistant County	1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-	<u>.</u> lia	e ^c					
C.	Other Department	Review:	·						
	Department	: Director							

REVISED 9/03 ADM FORM 01 (THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.) TO:

ALL COUNTY PERSONNEL

FROM:

ROBERT WEISMAN

COUNTY ADMINISTRATOR

PREPARED BY:

PUBLIC AFFAIRS DEPARTMENT

SUBJECT:

SOCIAL NETWORKING POLICY

PPM#:

CW-R-013

ISSUE DATE

EFFECTIVE DATE September 7, 2011 September 7, 2011

PURPOSE:

To increase public awareness of county government programs, policies and services through social networking and to establish a policy for the appropriate use of social networking as a resource for county departments.

UPDATES:

Future updates to PPM #CW-R-013 will be the responsibility of the director of the Department of Public Affairs.

AUTHORITY:

Florida Statute, Chapter 119; Florida Statute, Chapter 286; and CW-R-008 - Internet Use Policy

BACKGROUND:

Social networking serves as a vast source of information and has quickly evolved into a powerful communications tool. Social networking is important to county departments as well as members of the public who wish to obtain information about local government issues, projects and services. Governmental organizations are increasingly using social networking to enhance agency branding, improve the quality of services, and provide additional outlets for sending information. Conversely, unrestricted use of social networking has the potential to adversely affect, rather than enhance productivity.

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POLICY:

It is the general policy of Palm Beach County that social networking services are to be used in a responsible, efficient, ethical, and legal manner to support services and programs of Palm Beach County. This policy addresses those specific authorized and restricted uses of social networking when operating County provided equipment and/or access. This PPM further specifies those administrative actions that will be taken in the event an employee, volunteer or contractor is found in violation of this policy.

PROCEDURE:

This PPM is applicable to all Palm Beach County employees as well as volunteers and contractors authorized to use county owned equipment and facilities from any location during working and non-working hours. Use of social networking services for business or non-business use shall be at the discretion of each department director. Do not speak on behalf of the County unless you are authorized to do so. Failure to adhere to this policy and administrative procedures may result in suspension or revocation of social networking access. Willful or intentional misuse may lead to disciplinary action under applicable provisions of the Palm Beach County Merit Rules.

Unacceptable Activities

County employees, volunteers and contractors are specifically prohibited from accessing social networking for the purposes of engaging in the following activities:

- 1. Receipt and dissemination of sexually explicit, hate-oriented, threatening or illegal information, including offensive jokes or cartoons;
- 2. Gambling;
- 3. Promoting or endorsing an outside business venture;
- 4. Downloading, during normal business hours, streaming video or audio files for amusement or entertainment purposes;
- 5. Engaging in fund raising efforts or political activities;
- 6. Violating trademark, copyrighted or intellectual property rights; and
- 7. Violating the public records act or the sunshine law.

Acceptable Uses for Non-Business Purposes

Limited use of the social networking for non-business purposes may be permitted in accordance with individual department policies. Any usage of social networking for non-business purposes must conform to the following requirements:

- 1. Use does not include any of the unacceptable activities listed above or in CW-R-008;
- 2. Use occurs within the employee's, volunteer's or contractor's personal time (i.e. lunch break, scheduled break periods, before and after work, weekends) or flex-time;
- 3. Use is restricted and scheduled so as not to infringe upon the employee's, volunteer's or contractor's duties and work productivity;
- 4. Each employee, volunteer or contractor is responsible for the content they publish.

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Employees, volunteers and contractors violating the social networking policy are subject to disciplinary action, including termination. Severity of the disciplinary action and/or legal action will depend upon the nature of the offense. The county reserves the right not to publish any posting and can remove postings at any time.

RESPONSIBILITIES:

Primary responsibilities relating to social networking use are outlined below:

Public Affairs shall:

- 1. Establish the county policy on social networking
- 2. Establish design standards for social networking accounts (See Attachment 1)

User Departments shall:

- 1. Authorize access/use of social networking for their employees, volunteers and contractors
- 2. Establish departmental policy on non-business use of social networking
- 3. Follow established design standards for social networking accounts
- 4. Monitor program for compliance
- 5. Take positive corrective action upon notice of violation
- 6. Maintain up-to-date public records based on established design standards (See Attachment 1, Legal Standards)

ROBERT WEISMAN COUNTY ADMINISTRATOR

Supersession History: PPM# CW-R-013, issued 08/02/10