PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS

AGENDA ITEM SUMMARY						
Meeting Date: July 16, 2013		[X] []	Consent Ordinance]]	Regular Public Hearing
-	Community Serv		<u>ces</u>	======================================		
	I. EX	(ECUTI)	/E BRIEF			
Motion and Title: S						,
A) Amendment No. 001 to Home and Community Based Services Aged and Disabled Adult (ADA) Medicaid Waiver Referral Agreement (R2007-2167) with Area Agency on Aging of Palm Beach/Treasure Coast, Inc. (AAA) with the effective date April 1, 2013;						
the Frail Elde	B) Amendment No. 001 to Home and Community Based Services Assisted Living for the Frail Elderly (ALE) Medicaid Waiver Case Management Referral Agreement (R2007-2168) with AAA with the effective date April 1, 2013; and					
C) Amendment No. 001 to Home and Community Based Services Medicaid Waivers Case Management Referral Agreement (R2007-2169) with AAA with the effective date April 1, 2013.						
Summary: The purpose of these amendments is to add additional requirements to each of the current referral agreements. These additional requirements include a new adverse incident report requirement for all ADA Waiver programs and ALE Waiver case management agencies; a requirement to ensure coordination of care for recipients transitioning to the Statewide Medicaid Managed Care Long-Term Care Program and a requirement to share client information as requested by the Department of Elder Affairs or AAA in the transition to the Statewide Medicaid Managed Care Long-Term Care Program. There is no fiscal impact associated with this item. (DOSS) Countywide except for portions of Districts 3, 4, 5, and 7 south of Hypoluxo Road (TKF)						
Background and Justification: These referral agreements promotes the development of a coordinated service delivery system to meet the needs of the aged or disabled adults who are at risk of premature institutionalization and will enable eligible elderly participants to receive Home and Community Based Services from qualified providers.						
Attachments: Three (3) Amendments						
Recommended By:	Department Dire	A/L ector				6/25/12, Date
Approved By:	Assistant Count	V Admi	nistrator	····		Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

	al Years	2013	2014	2015	2016	2017
Capi	tal Expenditures					
Ope	rating Costs					
Exte	rnal Revenue					
Prog	ram Income					
ln-K	nd Match (County)					
NET	FISCAL IMPACT					
	DITIONAL FTE SITIONS (Cumulative)					
Rudo	m Included In Curre let Account No.: Dept Recommended So There is no fiscal in	UnitObject	ctProgra	m Code		Period
C.	Departmental Fisc	cal Review: Tar	una-Malhotra,	Director, F	inancial & S	Support Sv
	N 3	III. REVIE	W COMMEN	<u>TS</u>		
Α.	OFMB Fiscal and/				l Comment	s:
A.			velopment a	nd Contro	hobst r	7/311
	OFMB Fiscal and/	or Contract De	velopment a	nd Contro	roboti	7/311
A. B.	OFMB Fiscal and/	or Contract De	velopment a	nd Contro	hobst r	7/311
В.	OFMB Fiscal and/	or Contract De	velopment a	nd Contro	hobst r	7/311
	OFMB Legal Sufficiency Chief Assistant Co	or Contract De	velopment a	nd Contro	hobst r	7/311

This summary is not to be used as a basis for payment.

HOME AND COMMUNITY BASED SERVICES AGED AND DISABLED ADULT (ADA) MEDICAID WAIVER REFERRAL AGREEMENT

This AMENDMENT is entered into between the **Area Agency on Aging of Palm Beach/Treasure Coast, Inc.**, hereinafter referred to as the "Agency", and **Palm Beach County Board of County Commissioners**, hereinafter referred to as the "Service Provider", and collectively referred to as the "Parties".

The purpose of this AMENDMENT is to add Paragraphs Q and R below to Section II of the Home and Community Based Services Aged and Disabled Adult (ADA) Medicaid Waiver Referral Agreement between the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. and Palm Beach County Board of County Commissioners.

- Q. The Service Provider shall notify the Medicaid Waiver Specialist immediately of the occurrence of an adverse incident that may jeopardize the health, safety and welfare of a recipient, or impair continued service delivery. A definition of an adverse incident that affects the health, safety and welfare of recipients include:
 - (1) Injuries/Situations
 - (a) Death;
 - (b) Brain or spinal damage;
 - (c) Permanent disfigurement;
 - (d) Fracture or dislocation of bones or joints;
 - (e) Any condition requiring medical attention to which the recipient has not given informed consent; or
 - (f) Any condition that requires the transfer of the recipient, within or outside an Assisted Living facility to a unit providing a more acute level of care due to the adverse incident, rather that the recipient's condition prior to the adverse incident.
 - (2) If one or more of the injuries/situations listed above occurred, and the event was one over which service provider staff could have had control (prevented or influenced the occurrence or extent of injury/situation to the recipient.)
 - (3) If one or more of the injuries/situations listed above occurred, and the event is associated completely or partly with the service provider staff's intervention or lack of intervention and not the result of a pre-existing condition that the intervention was trying to correct or control. For example, transfer of a recipient to the hospital because a pre-existing condition of heart failure worsened, is not an adverse incident if staff intervention or lack of intervention was not directly or indirectly related to worsening of the condition. An expected death of a hospice patient is not an adverse incident, unless staff intervention or lack of intervention contributed to the death.

HOME AND COMMUNITY BASED SERVICES AGED AND DISABLED ADULT (ADA) MEDICAID WAIVER REFERRAL AGREEMENT

Automatically Defined as Adverse

Any one of the following is automatically defined as an "adverse incident":

- (a) Abuse, neglect, or exploitation as defined in s.415.102, F.S.;
- (b) Resident elopement; or
- (c) An event that is reported to law enforcement. (Does not include notification for Baker Act transport or required notification of a death determined to be from natural causes.)

Adverse incidents involving abuse, neglect, and exploitation must be reported to the Department of Children and Families Adult Protective Services for investigation and resolution.

Information regarding an adverse incident must be reported to the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. using the Adverse Incident Report Template. The Service Provider shall not send any client information via email unless the information is sent in a secured manner through a data encryption service for email systems or if the client file(s) are encrypted prior to sending via email. When faxing PHI, use fax cover sheets that include the following information:

- · Sender's name, facility, telephone and fax number
- Date and time of transmission
- Number of pages being faxed including cover sheet
- Intended recipient's name, facility, telephone and fax number
- Name and number to call to report a transmittal problem or to inform of a misdirected fax
- If notified of a misdirected fax, instruct the unintended recipient to mail back the information or destroy the information by shredding
- Confidentiality notice such as the following:

"Confidentiality Notice: The material contained in this facsimile transmission is either private, confidential, privileged, contains Protected Health Information (PHI) or constitutes a work product protected by law and is intended only for the use of the individual(s) named above. If you are not the recipient, be advised that unauthorized use, disclosure, copying, distribution or the taking of any action is strictly prohibited. If you have received this transmission in error, please immediately destroy this facsimile and notify us via the telephone number listed above. HIPAA-023 Rev. (4103)"

R'. The Service Provider shall comply with any related requests for information from the Department of Elder Affairs or the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. regarding implementation of the Statewide Medicaid Managed Care Long-Term Care Program.

HOME AND COMMUNITY BASED SERVICES AGED AND DISABLED ADULT (ADA) MEDICAID WAIVER REFERRAL AGREEMENT

This AMENDMENT shall begin on the date on which both Parties have signed the AMENDMENT.

All provisions in the Home and Community Based Waiver Referral Agreement between the Area Agency on Aging Palm Beach/Treasure Coast, Inc. and Palm Beach County Board of County Commissioners and any of its attachments, which may be in conflict with this AMENDMENT are hereby changed to conform to this AMENDMENT.

All provisions not in conflict with this AMENDMENT are still in effect, and are to be performed at the level specified in the Referral Agreement.

PALM BEACH COUNTY,

In witness whereof, the parties have caused this four (4) page AMENDMENT to be executed by their undersigned officials as duly authorized.

PROVIDER:	FLORIDA, A Political Subdivision of the State of Florida	AREA AGENCY ON AGING OF PALM BEACH/TREASURE COAST, INC.
SIGNED	· .	CYCLET DAY
Steven I	Abrams, Mayor	_ SIGNED BY:
SHARON R. B	OCK, Clerk and Comptroller	NAME:
BY:		TITLE:
DATE:		DATE:
	:	·
Federal Tax ID Fiscal Year En		-
Approved as to	form and legal sufficiency	
Chief Assistant	t County Attorney	
Approved as to	terms and conditions	
Department Di	rector	

HOME AND COMMUNITY BASED SERVICES AGED AND DISABLED ADULT (ADA) MEDICAID WAIVER REFERRAL AGREEMENT

Attestation Statement

REFFERAL AGREEMENT: Home and Community Based Services Aged and Disabled Adult (ADA) Medicaid Waiver Referral Agreement between the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. and Palm Beach County Board of County Commissioners.

board of County Con	IIIIGSIOIIVIS•			
AMENDMENT NUM	IBER: 001			
I,		, atte	est that no changes or revisions	
	epresentative-print content of the above		Referral Agreement amendment	
between the Area Ager	ncy on Aging of Pal	m Beach/Treas	sure Coast, Inc. and Palm Beac	h
County Board of Coun	ty Commissioners.	The only excep	ption to this statement would be	Э
for changes in page for	matting, due to the	differences in	electronic data processing	
media, which has no ef	fect on the Referral	Agreement an	nendment content.	
Signature of Service Pr	ovider Representati	ive.	Date	

HOME AND COMMUNITY BASED SERVICES ASSISTED LIVNG FOR THE FRAIL ELDERLY (ALE) MEDICAID WAIVER CASE MANAGEMENT REFERRAL AGREEMENT

This AMENDMENT is entered into between the Area Agency on Aging of Palm Beach/Treasure Coast, Inc., hereinafter referred to as the "Agency", and Palm Beach County Board of County Commissioners, hereinafter referred to as the "Case Management Agency", and collectively referred to as the "Parties".

The purpose of this AMENDMENT is to add Paragraphs O, P and Q below to Section III of the Home and Community Based Services Assisted Living For The Frail Elderly (ALE) Medicaid Waiver Case Management Referral Agreement between the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. and Palm Beach County Board of County Commissioners.

- O. The Case Management Agency shall notify the Medicaid Waiver Specialist immediately of the occurrence of an adverse incident that may jeopardize the health, safety and welfare of a recipient, or impair continued service delivery. A definition of an adverse incident that affects the health, safety and welfare of recipients include:
 - (1) Injuries/Situations
 - (a) Death;
 - (b) Brain or spinal damage;
 - (c) Permanent disfigurement;
 - (d) Fracture or dislocation of bones or joints;
 - (e) Any condition requiring medical attention to which the recipient has not given informed consent; or
 - (f) Any condition that requires the transfer of the recipient, within or outside an Assisted Living facility to a unit providing a more acute level of care due to the adverse incident, rather that the recipient's condition prior to the adverse incident.
 - (2) If one or more of the injuries/situations listed above occurred, and the event was one over which service provider staff could have had control (prevented or influenced the occurrence or extent of injury/situation to the recipient.)
 - (3) If one or more of the injuries/situations listed above occurred, and the event is associated completely or partly with the service provider staff's intervention or lack of intervention and not the result of a pre-existing condition that the intervention was trying to correct or control. For example, transfer of a recipient to the hospital because a pre-existing condition of heart failure worsened, is not an adverse incident if staff intervention or lack of intervention was not directly or indirectly related to worsening of the condition. An expected death of a hospice patient is not an adverse incident, unless staff intervention or lack of intervention contributed to the death.

HOME AND COMMUNITY BASED SERVICES ASSISTED LIVNG FOR THE FRAIL ELDERLY (ALE) MEDICAID WAIVER CASE MANAGEMENT REFERRAL AGREEMENT

Automatically Defined as Adverse

Any one of the following is automatically defined as an "adverse incident":

(a) Abuse, neglect, or exploitation as defined in s.415.102, F.S.;

(b) Resident elopement; or

(c) An event that is reported to law enforcement. (Does not include notification for Baker Act transport or required notification of a death determined to be from natural causes.)

Adverse incidents involving abuse, neglect, and exploitation must be reported to the Department of Children and Families Adult Protective Services for investigation and resolution.

Information regarding an adverse incident must be reported to the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. using the Adverse Incident Report Template. The Case Management Agency shall not send any client information via email unless the information is sent in a secured manner through a data encryption service for email systems or if the client file(s) are encrypted prior to sending via email. When faxing PHI, use fax cover sheets that include the following information:

- Sender's name, facility, telephone and fax number
- Date and time of transmission
- Number of pages being faxed including cover sheet
- Intended recipient's name, facility, telephone and fax number
- Name and number to call to report a transmittal problem or to inform of a misdirected fax
- If notified of a misdirected fax, instruct the unintended recipient to mail back the information or destroy the information by shredding
- Confidentiality notice such as the following:

"Confidentiality Notice: The material contained in this facsimile transmission is either private, confidential, privileged, contains Protected Health Information (PHI) or constitutes a work product protected by law and is intended only for the use of the individual(s) named above. If you are not the recipient, be advised that unauthorized use, disclosure, copying, distribution or the taking of any action is strictly prohibited. If you have received this transmission in error, please immediately destroy this facsimile and notify us via the telephone number listed above. HIPAA-023 Rev. (4103)"

P. The Case Management Agency shall ensure coordination of care for recipients transitioning to the SMMC LTC.

HOME AND COMMUNITY BASED SERVICES ASSISTED LIVNG FOR THE FRAIL ELDERLY (ALE) MEDICAID WAIVER CASE MANAGEMENT REFERRAL AGREEMENT

Q. The Case Management Agency will share client information and pass all client records that are requested by the Department of Elder Affairs (DOEA) and/or the Agency for Assisted Living Waiver Program clients. This information includes current care plans, service authorizations, and other documents for upload in a format specified by the DOEA prior to Planning and Service Area 9's transition to the SMMC LTC. Information will be provided pursuant to a method and timeframe requested by the Agency and/or the DOEA. Failure to comply with the provision of requested information may result in Medicaid payments being recouped or withheld for non-compliant Assisted Living Waiver Program Case Management agencies.

This AMENDMENT shall begin on the date on which both Parties have signed the AMENDMENT.

All provisions in the Home and Community Based Services Assisted Living For The Frail Elderly (ALE) Medicaid Waiver Case Management Referral Agreement between the Area Agency on Aging Palm Beach/Treasure Coast, Inc. and Palm Beach County Board of County Commissioners and any of its attachments, which may be in conflict with this AMENDMENT are hereby changed to conform to this AMENDMENT.

All provisions not in conflict with this AMENDMENT are still in effect, and are to be performed at the level specified in the Referral Agreement.

HOME AND COMMUNITY BASED SERVICES ASSISTED LIVNG FOR THE FRAIL ELDERLY (ALE) MEDICAID WAIVER CASE MANAGEMENT REFERRAL AGREEMENT

In witness whereof, the parties have caused this five (5) page AMENDMENT to be executed by their undersigned officials as duly authorized.

Provider:	PALM BEACH COUNTY, FLORIDA, A Political Subdivision of the State of Florida	AREA AGENCY ON AGING OF PALM BEACH/TREASURE COAST, INC.
SIGNED BY:	Steven L. Abrams, Mayor	SIGNED BY:
DATE:		
SHARON F	R. BOCK, Clerk and Comptroller	NAME:
BY:		TITLE:
DATE:	\(\tag{2}	DATE:
	ID: <u>59-6000785</u> Ending Date:	
Approv	ed as to form and legal sufficiency	
Chief A	ssistant County Attorney	
C/	ed as to terms and conditions	

HOME AND COMMUNITY BASED SERVICES ASSISTED LIVNG FOR THE FRAIL ELDERLY (ALE) MEDICAID WAIVER CASE MANAGEMENT REFERRAL AGREEMENT

Attestation Statement

REFFERAL AGREEMENT: Home and Community Based Services Assisted Living For The Frail Elderly (ALE) Medicaid Waiver Case Management Referral Agreement between the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. and Palm Beach County Board of County Commissioners.

and Palm Beach County Board of County Comm	nissioners.
AMENDMENT NUMBER: 001	
I, (Case Management Agency representative-print na have been made to the content of the above-reference between the Area Agency on Aging of Palm Beach	nced Referral Agreement Amendment
County Board of County Commissioners. The only	
for changes in page formatting, due to the difference	ees in electronic data processing
media, which has no effect on the Referral Agreem	ent Amendment content.
Signature of Case Management Agency Representative	Date

HOME AND COMMUNITY BASED SERVICES MEDICAID WAIVERS CASE MANAGEMENT REFERRAL AGREEMENT

This AMENDMENT is entered into between the Area Agency on Aging of Palm Beach/Treasure Coast, Inc., hereinafter referred to as the "Agency", and Palm Beach County Board of County Commissioners, hereinafter referred to as the "Case Management Agency", and collectively referred to as the "Parties".

The purpose of this AMENDMENT is to add Paragraphs R, S and T below to Section III of the Home and Community Based Services Medicaid Waivers Case Management Referral Agreement between the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. and Palm Beach County Board of County Commissioners.

- R. The Case Management Agency shall notify the Medicaid Waiver Specialist immediately of the occurrence of an adverse incident that may jeopardize the health, safety and welfare of a recipient, or impair continued service delivery. A definition of an adverse incident that affects the health, safety and welfare of recipients include:
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HOME AND COMMUNITY BASED SERVICES MEDICAID WAIVERS CASE MANAGEMENT REFERRAL AGREEMENT

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S: The Case Management Agency shall ensure coordination of care for recipients transitioning to the SMMC LTC.

HOME AND COMMUNITY BASED SERVICES MEDICAID WAIVERS CASE MANAGEMENT REFERRAL AGREEMENT

T. The Case Management Agency will share client information and pass all client records that are requested by the Department of Elder Affairs (DOEA) and/or the Agency for ADA Waiver Program clients. This information includes current care plans, service authorizations, and other documents for upload in a format specified by the DOEA prior to Planning and Service Area 9's transition to the SMMC LTC. Information will be provided pursuant to a method and timeframe requested by the Agency and/or the DOEA. Failure to comply with the provision of requested information may result in Medicaid payments being recouped or withheld for non-compliant A/DA Waiver Program Case Management agencies.

This AMENDMENT shall begin on the date on which both Parties have signed the AMENDMENT.

All provisions in the Home and Community Based Services Medicaid Waivers Case Management Referral Agreement between the Area Agency on Aging Palm Beach/Treasure Coast, Inc. and Palm Beach County Board of County Commissioners and any of its attachments, which may be in conflict with this AMENDMENT are hereby changed to conform to this AMENDMENT.

All provisions not in conflict with this AMENDMENT are still in effect, and are to be performed at the level specified in the Referral Agreement.

HOME AND COMMUNITY BASED SERVICES MEDICAID WAIVERS CASE MANAGEMENT REFERRAL AGREEMENT

In witness whereof, the parties have caused this five (5) page AMENDMENT to be executed by their undersigned officials as duly authorized.

Provider:	PALM BEACH COUNTY, FLORIDA, A Political Subdivision of the State of Florida	AREA AGENCY ON AGING OF PALM BEACH/TREASURE COAST, INC.
SIGNED BY:	Steven L. Abrams, Mayor	SIGNED BY:
DATE:		
SHARON I	R. BOCK, Clerk and Comptroller	NAME:
BY:		TITLE:
		DATE:
	x ID: <u>59-6000785</u> Ending Date:	
H-4-12	<u> </u>	•
Approv	ved as to form and legal sufficiency	
Chief A	Assistant County Attorney	
0	yed as to terms and conditions	
A. Dep	partment Director	

HOME AND COMMUNITY BASED SERVICES MEDICAID WAIVERS CASE MANAGEMENT REFERRAL AGREEMENT

Attestation Statement

REFFERAL AGREEMENT: Home and Community Based Services Medicaid Waivers Case Management Referral Agreement between the Area Agency on Aging of Palm Beach/Treasure Coast, Inc. and Palm Beach County Board of County Commissioners.

AMENDMENT NUMBER: 001	
ı,, attest that n	o changes or revisions
(Case Management Agency representative-print name) have been made to the content of the above-referenced Referral A	Agreement Amendment
between the Area Agency on Aging of Palm Beach/Treasure Coa	st, Inc. and Palm Beach
County Board of County Commissioners . The only exception to	this statement would be
for changes in page formatting, due to the differences in electroni	c data processing
media, which has no effect on the Referral Agreement Amendme	nt content.
Signature of Case Management Agency I	Date