

**PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERS
AGENDA ITEM SUMMARY**

Meeting Date: March 11, 2014

Consent

Regular

Public Hearing

Workshop

Department:

Submitted by: Information Systems Services

Submitted for: Information Systems Services

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: the establishment of a new cross-connect fee applicable as an additional "Supplemental Service" provided by Palm Beach County Information Systems Services (ISS) to qualifying external agencies.

Summary: This new cross-connect fee is applicable when two separate networks are joined in order to provide supplemental services such as file sharing and backup (Attachment 1). The proposed rate structure was developed based on an analysis of market pricing for similar services and will be applicable to all future agreements for supplemental services provided to external agencies. This program builds upon Palm Beach County's history of collaboration with public sector agencies which has resulted in service improvements for the connected agencies, cost savings to the taxpayers, revenues to the County, and other intangible benefits. Countywide (PFK)

Background and Justification: ISS began providing network services to external agencies in April 2008 when we entered into an agreement with the School District of Palm Beach County to connect selected schools to the County's fiber-optic network. Since then, more than 40 service agreements with over 30 agencies have been approved (Attachment 2). The majority of these agreements involve network services. Other agreements are for application hosting services, GIS support and document scanning.

External agencies with existing network services are now requesting supplemental services. These additional services and corresponding benefits include: secure access to our FTP Server for sharing large sized files that email systems cannot support; providing backup network equipment for device redundancy, which allows minimum downtime should main network equipment fail; providing network hand-off services, which allows ISS to pass network services from an external agencies internal network to the Florida LambdaRail; and providing cross-connect services, which allows ISS to pass network services from an external agency using our network to the Northwest Regional Data Center.

These rates will be applicable to all future agreements for supplemental services. Existing agreements may be amended in the future by ISS to incorporate a new exhibit for any of these services.

Attachments:

1. Proposed Supplemental Services Rate Plan
2. ISS Service Agreements with External Agencies

Recommended by: Steve Bordelon 2-6-14
 Department Director Date

Approved by: [Signature] 2/12/14
 County Administrator Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact

Fiscal Years	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Capital Expenditures	\$0	\$0	\$0	\$0	\$0
Operating Costs	\$0	0	0	0	0
External Revenues	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>
Program Inc (County)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
In-Kind Match (County)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
NET FISCAL IMPACT	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>
# Additional FTE Positions (Cumulative)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

Is Item Included in Current Budget? Yes ___ No ___

Budget Acct Number(s): Fund ___ Dept. ___ Unit ___ RevSrc ___

B. Recommended Sources of Funds / Summary of Fiscal Impact

Fiscal impact cannot be determined at this time. Fiscal impact will be determined and disclosed when agreements are executed for these supplemental services.

C. Department Fiscal Review: *Paul F. [Signature]* 2/6/14

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Dev. & Control Comments:

[Signature] 2/7/14
KM AM
2/6 2/7
 OFMB

[Signature] 2/10/14
 Contract Administration
 2-10-14 [Signature]

B. Legal Sufficiency:

Paul F. [Signature] 2/11/14
 Assistant County Attorney

C: Other Department Review:

 Department Director

THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.

PALM BEACH COUNTY
Information Systems Services (ISS) Department
Monthly Rate Sheet for Supplemental Services



<u>SUPPLEMENTAL SERVICE</u>	<u>STORAGE CAPACITY</u>	<u>MONTHLY COST</u>
FTP Server	50GB	\$50
	75GB	\$75
	100GB	\$100
Includes setup, configuration and login account at no additional cost.		
Device Redundancy		\$100
Includes setup, configuration and installation at no additional cost.		
Network Hand-Off		\$100
Also requires a one-time \$250 installation fee for setup and configuration.		
Cross-Connect to NWRDC		\$100
Includes setup, configuration and installation at no additional cost.		

ISS Service Agreements with External Agencies
(February 2014)

Municipalities

1. Boynton Beach
2. Delray Beach
3. Greenacres
4. Juno Beach
5. Jupiter Beach
6. Lake Worth
7. Lantana
8. Palm Beach
9. Palm Beach Gardens
10. Riviera Beach
11. West Palm Beach

Educational Institutions

1. Early Learning Coalition
2. Florida Atlantic University
3. Learning Excellence (Imagine) School
4. Oxbridge Academy
5. Palm Beach State College
6. School Board of Palm Beach County

Non-Profit Organizations

1. Alzheimer's Community Care
2. ARC of Palm Beach County
3. Boca Raton Regional Hospital
4. Center for Family Services
5. Families First of PBC
6. Jewish Federation of Palm Beach County
7. Kravis Center
8. Lupus Foundation of America
9. Nonprofits First
10. Primetime
11. South Florida Fair
12. Workforce Alliance

Other Taxing Authorities

1. Children's Services Council
2. Health Care District
3. Loxahatchee River Environmental Control District
4. Seacoast Utility Authority
5. South Florida Water Management District