PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS AGENDA ITEM SUMMARY

Meeting Date: Department:	May 6, 2014	[x] Consent [] Public Hearing	[] Regular [] Workshop
	Information Systems Ser Information Systems Ser		

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve:

- A) A wireless node fee; and
- B) A new rate structure for network services provided to institutional customers who qualify for the Schools and Libraries "E-rate" Program.

Summary: The above-referenced fee and rate are applicable to network services provided by Palm Beach County Information Systems Services (ISS) to external agencies. The monthly node fee will apply to wireless devices added to our network, such as WiFi radios for providing public wireless services at an external customer's site. The E-rate equivalent structure will establish a special discounted rate for E-rate eligible organizations, i.e., schools and libraries, when the County is <u>not</u> the primary provider for their network services. The discount will be equivalent to the E-rate paid by the School District to their primary service provider. These standard rate structures will be applicable to all future agreements for supplemental services provided to external agencies. This program builds upon Palm Beach County's history of collaboration with public sector agencies which has resulted in service improvements for the connected agencies, cost savings to the taxpayers, revenues to the County, and other intangible benefits. Countywide (PFK)

Background and Justification: ISS began providing network services to external agencies in April 2008 when we entered into an agreement with the School District of Palm Beach County to connect selected schools to the County's fiber-optic network. Since then, we have entered into more than 40 service agreements with over 30 agencies. All of these agencies are listed in Attachment 2. The majority of these agreements involve network services; however, agreements also exist for application hosting services, GIS support and document scanning.

External agencies with network services are now requesting public WiFi at their sites. The additional wireless node fee will allow us to provide these public WiFi services to external agencies. External education agencies are requesting a comparable monthly network rate to their current E-rate. The School District is a qualifying institution which will benefit from County-provided network services at a monthly rate equivalent to their current E-rate.

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Attachments:

- 1. Proposed Supplemental Services Rate Plan
- 2. ISS Service Agreements with External Agencies

Recommended by:	Steve Bordelm	4-8-14	
a nationalization de la construction de la const	Department Director	Date	
	(NA) > 1		

Approved by:

County Administrator

Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact

Fiscal Years	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Capital Expenditures Operating Costs	\$0 \$0	\$0 0	\$0 0	\$0 0	\$0 0
External Revenues Program Inc (County) In-Kind Match (County)	<u>\$0</u> 0 0	<u>\$0</u> <u>0</u> <u>0</u>	<u>\$0</u> 0 0	<u>\$0</u> 0 0	<u>\$0</u> 0 0
NET FISCAL IMPACT	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>
# Additional FTE Positions (Cumulative)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Is Item Included in Current Budget?	* 2	Yes <u>X</u>	No		
Budget Acct Number(s): Fund <u>aso</u> Dept. <u>490</u> Unit <u>1300</u> RevSrc <u>4900</u>					

B. Recommended Sources of Funds / Summary of Fiscal Impact

Fiscal impact cannot be determined at this time. Fiscal impact will be determined and disclosed when agreements are executed for these supplemental services.

C. Department Fiscal Review:

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Dev. & Control Comments:

AR 34/10/14

Contract Administration 14-1 Wielly

B. Legal Sufficiency:

as Attorney Assistant

C: Other Department Review:

Department Director

THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.

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The Federal Communications Commission oversees the universal service *Schools and Libraries Program*, commonly known as "E-rate" which is intended to ensure that schools and libraries have access to affordable telecommunications and information services. The program is funded from universal service contributions collected from tele-communications carriers. E-rates provide a discount ranging from 20 percent to 90 percent off prevailing market rates, depending upon the level of poverty and the urban/rural status of the population served. The Palm Beach County School District currently receives services discounted by 70%.

These rates will be applicable to all future agreements for supplemental services. Existing agreements may be amended in the future by ISS to adjust existing or add new services.

Attachment 1

PALM BEACH COUNTY Information Systems Services (ISS) Department Monthly Rate Sheet for Supplemental Services



SUPPLEMENTAL SERVICE	MONTHLY COST
Cross-Connect to NWRDC	\$100
Includes setup, configuration and installation	at no additional cost.
Device Redundancy	\$100

Includes setup, configuration and installation at no additonal cost.

	STORAGE CAPACITY	
FTP Server	50GB	\$50
	75GB	\$75
	100GB	\$100

Includes setup, configuration and login account at no additional cost.

Institutional E-Rate Customers	\$TBD
Includes a network monthly rate matching services when the County is not	
the primary provider for network services.	

Network Hand-Off

\$100

Also requires a one-time \$250 installation fee for setup and configuration.

Wireless Node	\$40/Node
Includes operation and maintenance at no additional cost.	

Effective 5/6/2014



ISS Service Agreements with External Agencies (March 2014)

Municipalities

- 1. Boynton Beach
- 2. Delray Beach
- 3. Greenacres
- 4. Juno Beach
- 5. Jupiter Beach
- 6. Lake Worth

Educational Institutions

- 1. Early Learning Coalition
- 2. Florida Atlantic University
- 3. Lake Worth Christian School
- 4. Learning Excellence (Imagine) School
- 5. Oxbridge Academy
- 6. Palm Beach State College
- 7. School Board of Palm Beach County

Non-Profit Organizations

- 1. Alzheimer's Community Care
- 2. ARC of Palm Beach County
- 3. Boca Raton Regional Hospital
- 4. Center for Family Services
- 5. Families First of PBC
- 6. Jewish Federation of Palm Beach County
- 7. Kravis Center
 8. Lupus Foundation of America
- 9. Nonprofits First
- 10. Prime Time
- 11. South Florida Fair
- 12. Workforce Alliance

Other Taxing Authorities

- 1. Children's Services Council
- 2. Health Care District
- 3. Loxahatchee River Environmental Control District
- 4. Seacoast Utility Authority
- 5. South Florida Water Management District

- 7. Lantana
- 8. Palm Beach
- 9. Palm Beach Gardens
- 10. Riviera Beach
- 11. Village of Royal Palm Beach
- 12. West Palm Beach