Agenda Item #

PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS



AGENDA ITEM SUMMARY

Meeting Date: Department	July 1, 2014	[]	Consent Ordinance	[x]	Regular Public Hearing	
Submitted By: Submitted For:	County Attorney's Offi Office of Equal Opport					

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve on preliminary reading and advertise for public hearing on July 22, 2014, at 9:30 a.m.: an Ordinance of the Board of County Commissioners of Palm Beach County, Florida, repealing Palm Beach County Code, Chapter 15, Article III, codifying Ordinance No 90-1, as amended by Ordinance No. 07-042, The Palm Beach County Ordinance for Equal Opportunity to Housing and Places of Public Accommodation; and adopting a new Palm Beach County Ordinance for Equal Opportunity to Housing and Places of Public Accommodation; providing for purpose; providing for definitions; providing for powers and duties of the Director of the Office of Equal Opportunity; providing for filling of complaints; providing for notice of complaint process; providing for determination of reasonable cause; providing for conciliation; providing for enforcement; providing for administrative remedies and other relief; providing for enforcement by private persons; providing for unlawful discriminatory practice in public accommodations and housing; providing for limitations and exceptions; providing for repeal of laws in conflict; providing for savings clause; providing for inclusion in the code of laws and ordinances; and providing for an effective date.

<u>Summary</u>: The current Equal Opportunity to Housing and Places of Public Accommodation Ordinance was last amended in 2007. Due to the procedural and substantive changes made to the ordinance with the purpose of bringing it into substantial compliance with the Federal Fair Housing Act and the County's policy concerning Advisory Boards such as the Fair Housing Board, repealing and replacing the Equal Opportunity to Housing and Places of Public Accommodation Ordinance in its entirety is more efficient than amending it piecemeal. The League of Cities has no opposition to the proposed ordinance. The Fair Housing Board supports the proposed ordinance in its present form. <u>Countywide</u> (DRO)

Background and Policy Issues: The County first enacted the Equal Opportunity to Housing and Places of Public Accommodation Ordinance in 1990 to protect the interest of its citizens regarding fair treatment and equal opportunity and access in housing and public accommodation. In 2007 the ordinance was amended to add an additional protected class. The proposed ordinance brings the Equal Opportunity to Housing and Places of Public Accommodation Ordinance into substantial compliance with the Federal Fair Housing Act by requiring the County to file and maintain a civil action on behalf of aggrieved persons who elect to have their claims decided in a civil action, and revises the County's uniform policies and procedures concerning Advisory Boards.

Attachments:

 Proposed Or 	dinance revisions (with	out delineations).		
Proposed Or	dinance revisions (with	delineations).		
		<		
Recommended by:		luam	6 june 2014	
	Countly Attorney		Date	
Approved by:	N/A			
			Date	

II. FISCAL IMPACT ANALYSIS

A. Five Year Sumr	nary of Fiscal Im	pact				
Fiscal Years		<u>2014</u>	<u>2015</u>	<u>2016</u>	2017	2018
Capital Expenditure Operating Costs External Revenues Program Income (Coulon-Kind Match (Coulon-	County)					
Net Fiscal Impac	:t	**				
# ADDITIONAL FT POSITIONS (Cum Is Item Included In		0 ? Yes	0 No	0	0	0
Budget Account Ex	op No: Fund Rev No: Fund	_ Departme Departme	ent Unit ment Unit _	_ Object Object _		
B. Recommen	ded Sources of	f Funds/Sเ	ımmary of Fisc	al Impact:		
C. Departmen	tal Fiscal Revie	w:				
	III. j	REVIEW C	<u>OMMENTS</u>			
A. OFMB Fisc.	Al and/or Contra Theny 6/ OFMB	act Dev. ai	Contract Dev	Jacobo	` ·	[[Y
B. Legal Suffice	ciency: County Attorne	y				
C. Other Depa	rtment Review:					
Depa	rtment Director	*				

(THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT)

Attachment

ORDINANCE NO. 2014-

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BOARD OF AN **ORDINANCE OF** THE COUNTY COMMISSIONERS OF PALM BEACH COUNTY, FLORIDA, REPEALING PALM BEACH COUNTY CODE, CHAPTER 15 ARTICLE III, CODIFYING ORDINANCE NO. 90-1 AS AMENDED BY ORDINANCE NO. 07-042, THE PALM BEACH COUNTY ORDINANCE FOR EQUAL OPPORTUNITY TO HOUSING AND PLACES OF PUBLIC ACCOMMODATION; AND ADOPTING A NEW PALM BEACH COUNTY ORDINANCE FOR EQUAL OPPORTUNITY TO HOUSING AND PLACES OF **PUBLIC** ACCOMMODATION; PROVIDING FOR PURPOSE; PROVIDING FOR DEFINITIONS; PROVIDING FOR POWERS AND DUTIES THE **DIRECTOR OF THE OFFICE** OPPORTUNITY; PROVIDING FOR FILING OF COMPLAINTS; **PROVIDING FOR NOTICE OF COMPLAINT PROCESS**; PROVIDING FOR DETERMINATION OF REASONABLE CAUSE; **CONCILIATION: PROVIDING FOR** PROVIDING **ENFORCEMENT; PROVIDING FOR** ADMINISTRATIVE **OTHER** RELIEF; **PROVIDING** REMEDIES AND ENFORCEMENT BY PRIVATE PERSONS; PROVIDING FOR UNLAWFUL DISCRIMINATORY PRACTICE ACCOMMODATION AND **HOUSING**; **PROVIDING** LIMITATIONS AND EXCEPTIONS: PROVIDING FOR REPEAL OF LAWS IN CONFLICT; PROVIDING FOR SAVINGS CLAUSE; PROVIDING FOR INCLUSION IN THE CODE OF LAWS AND ORDINANCES; AND PROVIDING FOR AN EFFECTIVE DATE.

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WHEREAS, Section 125.01 Florida Statutes, as amended, authorizes the Board of County Commissioners of Palm Beach County to provide and maintain for the citizens and visitors of said County, standards which will ensure their health, wealth, and well being; and

WHEREAS, Section 125.01 Florida Statutes, as amended, provides that the Board of County Commissioners of Palm Beach County may adopt ordinances and resolutions as may be necessary to the exercise of their powers; and

WHEREAS, it is the public policy of the United States of America to provide for fair housing and access to public accommodations throughout the United States and the policy of Palm Beach County, Florida, to also so provide; and

WHEREAS, discrimination in housing and in places of public accommodation deprives individuals of their basic right to associate, causes friction among groups in society, and adversely affects the public health, safety, and welfare; and

WHEREAS, since the Board of County Commissioners originally enacted the Housing and Places of Public Accommodation Ordinance No. 90-1, it has been necessary to amend it from time to time in order to best serve the citizens and visitors of Palm Beach County and provide for their general safety and welfare; and

WHEREAS, a Fair Housing Board was established in 1990, to assist, advise and cooperate with the Board of County Commissioners and local, state and federal agencies to

protect the interest of the public regarding fair treatment and equal opportunity and access in housing and public accommodation, and to carry out adjudicatory functions pertaining to alleged unlawful discriminatory acts or practices; and

WHEREAS, the Board of County Commissioners of Palm Beach County adopted Resolution 2013-0193 on March 1, 2013, which imposes specific requirements on members of County advisory boards; and

WHEREAS, the Fair Housing Board is subject to the provisions of Resolution 2013-55 0193; and

WHEREAS, due to the substantial procedural and substantive changes made to this Ordinance since it was last amended in 2007, to bring it into compliance with other Palm Beach County ordinances and to maintain substantial equivalence certification with the federal government, it is necessary for the Board of County Commissioners to repeal and replace the Ordinance for Equal Opportunity to Housing and Places of Public Accommodation in its entirety.

NOW, THEREFORE, BE IT ORDAINED BY THE BOARD OF COUNTY COMMISSIONERS OF PALM BEACH COUNTY, FLORIDA, THAT: Chapter 15, Article III, of the Palm Beach County Code, "Housing, Places of Public Accommodation," (Ordinance No. 90-1, as amended), is hereby repealed and replaced with the following:

Section 15-36 Purpose.

It is hereby declared to be the policy of the Board of County Commissioners, in the exercise of its police power for the public safety, public health, and general welfare, to assure, within constitutional limitations, equal opportunity to all persons to live in available housing facilities regardless of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression, and, to that end, to prohibit discrimination in housing by any person. It is also hereby declared to be the policy of the Board of County Commissioners, in the exercise of its police power for public safety, public health and general welfare, to assure, within constitutional limitations, equal opportunity to all persons, regardless of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression, to participate in the full and equal enjoyment of the goods, services, facilities, privileges, advantages and, to that end, to prohibit discrimination in places of public accommodation.

79	Section 15-37 Definitions.
80	When used herein:
81	(1) Person includes one (1) or more individuals, partnerships, associations, corporations
82	unincorporated organizations, legal representatives, trustees and trusts, trustees in
83	bankruptcy, labor organizations, mutual companies, joint-stock companies, receivers
84	or fiduciaries.
85	(2) The term unlawful discriminatory practice includes only those practices specified in
86	sections 15-57 through 15-61 hereof.
87	(3) The term Board, unless a different meaning clearly appears from the context
88	means the Fair Housing Board, created by section 15-39.
89	(4) Each of the following establishments which serve the public is a place of public
90	accommodation within the meaning of this article:
91	a. Any inn, hotel, motel or other establishment which provides lodging to transien
92	guests, other than an establishment located within a building which contains no
93	more than five (5) rooms for rent or hire and which is actually occupied by the
94	proprietor of such establishment as his/her residence;
95	b. Any restaurant, cafeteria, lunchroom, lunch counter, soda fountain, or other
96	facility principally engaged in selling food for consumption on the premises
97	including but not limited to any such facility located on the premises of any
98	retail establishment or any gasoline station;
99	c. Any motion picture house, theater, concert hall, sports arena, stadium or other
100	place of exhibition or entertainment; and
101	d. Any establishment:
102	(i) 1. Which is physically located within the premises of any establishmen
103	otherwise covered by this subsection; or
104	2. Within the premises of which is physically located any such covered
105	establishment; and
106	(ii) Which holds itself out as serving patrons of such covered establishment
107	Such term shall not include any institution, club or place of
108	accommodation which is in its nature distinctly private and not in fact open

to the public.

110	(5) Dwelling or housing means any real property, building, mobile home or trailer,
111	structure or portion thereof which is used or occupied as, or is intended, arranged or
112	designed to be used or occupied as, the home, residence or sleeping place of one (1)
113	or more families, and any vacant land which is offered for sale or lease for the
114	construction or location thereon of any such building, structure or portion thereof.
115	(6) To rent includes to lease, to sublease, to let and otherwise to grant for a consideration
116	the right to occupy premises not owned by the occupant.
117	(7) The term family includes the grandparents, parents, children, brothers and sisters,
118	whether by marriage, legal adoption or blood, and their spouses and children, of
119	either the property owner or spouse of the property owner; and the term "family"
120	also includes a single individual.
121	(8) The term complainant shall mean the person filing the complaint pursuant to this
122	article.
123	(9) The term respondent shall mean the person or other entity accused in the complaint of
124	an unlawful discriminatory practice and any other person or entity identified in the
125	course of investigation not named as a respondent in the initial complaint who may
126	be joined as an additional or substitute respondent upon written notice.
127	(10) Disability means with respect to a person:
128	a. A physical or mental impairment which substantially limits one (1) or more of
129	such person's major life activities.
130	b. A record of such an impairment; or
131	c. Being regarded as having such an impairment.
132	d. Disability does not include the current illegal use or addiction to a controlled
133	substance (as defined in Section 102 of the Controlled Substance Act
134	(21U.S.C.802).
135	e. As used throughout this article, prohibitions against discrimination on the basis of
136	disability includes disabilities of the patron, buyer or renter, or of a person
137	residing in or intending to reside in that dwelling after it is sold, rented, or
138	made available or of any person associated with the buyer, or renter or

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patron.

142	eighteen (18) years being domiciled with:
143	a. A parent or another person having legal custody of such individual or individuals;
144	or
145	b. The designee of such parent or other person having such custody, with the
146	written permission of such parent or other person. The protection afforded
147	against discrimination on the basis of familial status shall apply to any person
148	who is pregnant or is in the process of securing legal custody of any individual
149	who has not attained the age of eighteen (18) years.
150	(12) Sexual orientation means male or female homosexuality, heterosexuality or
151	bisexuality, by preference or practice.
152	(13) Conciliation means the attempted resolution of issues raised by the complaint, or by
153	the investigation of such complaint, through informal negotiations involving the
154	complainant, the respondent, and the Office of Equal Opportunity.
155	(14) Conciliation agreement means a written agreement setting forth the resolution of
156	the issues in conciliation.
157	(15) Prevailing party has the same meaning as such term has in section 722 of the
158	Revised Statutes of the United States (42 U.S.C. 1988).
159	(16) Multifamily dwelling means:
160	a. Buildings consisting of four (4) or more units if such buildings have one (1) or
161	more elevators; and
162	b. Ground floor units in other buildings consisting of four (4) or more units.
163	(17) Residential real estate related transaction means any of the following:
164	a. The making or purchasing of loans or providing other financial assistance:
165	(i) for purchasing, constructing, improving, repairing or maintaining a dwelling;
166	or
167	(ii) secured by residential real estate.
168	b. The selling, brokering or appraising of residential real property.
169	c. Nothing in this article prohibits a person engaged in the business of furnishing
170	appraisals of real property to take into consideration factors other than race,

(11) Familial status means one (1) or more individuals (who have not attained the age of

171	sex, color, religion, national origin, disability, familial status, sexual orientation,
172	age, marital status, or gender identity or expression.
173	(18) Housing for older persons means housing:
174	a. Provided under any state or federal program that the OEO or the Board
175	determines is specifically designed and operated to assist elderly persons, as
176	defined in the state or federal program; or
177	b. Intended for, and solely occupied by, persons sixty-two (62) years of age or
178	older; or
179	c. Intended and operated for occupancy by at least one (1) person fifty-five (55)
180	years of age or older per unit in eighty (80) percent of the units, provided that the
181	occupancy of such housing can be verified in accordance with rules
182	established by the U. S. Department of Housing and Urban Development and
183	provided that the housing facility publishes and adheres to policies and
184	procedures that demonstrate the intent to provide housing for older persons.
185	d. Housing shall not fail to be considered housing for older persons if:
186	(i) A person who resides in such housing on or after September 13, 1988, does
187	not meet the age requirements of this subsection provided that any new
188	occupant meets such age requirements; or
189	(ii) One (1) or more units are unoccupied, provided that any unoccupied units are
190	reserved for occupancy by persons who meet the age requirements of this
191	subsection.
192	e. In determining whether housing meets the requirements of housing for older
193	persons, the County will utilize current federal regulations regarding criteria for
194	housing for older persons.
195	(19) Gender identity or expression means a gender-related identity, appearance,
196	expression or behavior of an individual, regardless of the individual's assigned
197	sex at birth.
198	(20) OEO means the Palm Beach County Office of Equal Opportunity.
199	(21) <i>Director</i> means the director of the OEO.
200 201	Section 15-38 Office of Equal Opportunity (OEO).

Director ("Director") of the OEO and such other personnel in the OEO as may be provided for in the budget approved by the Board of County Commissioners and for which an appropriation has been made. The staffing complement shall be referred to as the OEO. It shall be the responsibility of the Director and/or the Director's designee to investigate complaints of discrimination prohibited by this article, attempt to conciliate and mediate complaints of discrimination, and to perform such other duties of an administrative nature as may be assigned by the County Administrator.

Section 15-39 Fair Housing Board (Board).

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The Board is hereby created and established. The Board is to be comprised of nine (9) citizens of the county appointed by the Board of County Commissioners to serve for terms of three (3) years. There shall be a limit of three consecutive three-year terms. Terms shall begin on October 1st, and end on September 30th. All Board members must be residents of Palm Beach County at the time of appointment and while serving on the Board. Board appointments should reflect, to the greatest extent possible, the racial, gender and ethnic make-up of the community. Members of this Board shall be the same as members of the Equal Employment Board created by the Palm Beach County Equal Employment Ordinance as codified in Sections 2-261 – 2-313 of the Palm Beach County Code. Seven (7) of the appointments shall be made as district appointments and two (2) of the appointments shall be made at large by the Board of County Commissioners on the basis of community representation, integrity, experience and interest in the area of equal opportunities. In order that the terms of office of all members shall not expire at the same time, all current members of the Board shall serve the remainder of their respective terms, if they so elect. Any member who elects not to serve the remainder of their term shall be replaced by appointments made by the Board of County Commissioners to serve the unexpired portion of the term. Vacancies shall be filled in the same manner as the original appointments for the remainder of the vacant term. Each member shall serve without compensation. Travel reimbursement is limited to expenses incurred only for travel outside Palm Beach County necessary to fulfill Board member responsibilities when sufficient funds have been budgeted and are available as set forth in PPM CW-O-038. No other expenses are reimbursable except documented long distance phone calls to the OEO. Approval authority for pre-authorized Board member travel is designated to the County Administrator and Deputy County Administrator and shall be in accordance with Countywide Policy and Procedures Memoranda (PPM) CW-F-009. Each district appointee serves at the pleasure of the appointing Commissioner and may be removed without cause by the appointing Commissioner at any time, and at large appointees may be removed without cause by a majority vote of the Board of County Commissioners at any time. The maximum number of boards that an individual appointed by the Board of County Commissioners may serve on at one time shall be three (3), however, membership on the Equal Employment Board and this Board shall only be considered membership on one (1) advisory board. Members shall comply with the applicable provisions of the Palm Beach County Code of Ethics, as codified in Section 2-441 through 2-448 of the Palm Beach County Code and the State Code of Ethics. Abstention from voting due to a conflict of interest on more than three (3) separate matters during a calendar year shall result in automatic removal. Members shall be automatically removed for lack of attendance. Lack of attendance is defined as failure to attend three (3) consecutive meetings or failure to attend more than one-half (1/2) of the meetings scheduled during a calendar year. Participation for less than three fourths (3/4) of a meeting shall be the same as failure to attend a meeting. Members removed pursuant to this paragraph shall not continue to serve on the Board and such removal shall create a vacancy. Board members shall not be prohibited from qualifying as a candidate for elected office. County employees, other than Commissioners' Aides, may not be appointed to the Board. Former Board of County Commission members may not be appointed to the Board for at least two (2) years following their last Members of the Board shall appoint a chairperson and day in office as a County Commissioner. vice-chairperson, and the Board may promulgate rules and regulations for the conduct of its meetings and affairs.

Section 15-40 Board terms, rules and regulations.

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The following rules and regulations shall govern the operation of the Board:

- (1) The chairperson of the Board shall be elected by majority vote of the Board and shall serve for a term of one (1) year and have the following duties:
 - a. Call Board meetings and set the agenda for the same.
 - b. Preside at Board meetings.
- c. Sign subpoenas.
 - d. Perform such other functions as the Board may assign by rule or order.
- (2) The vice-chairperson shall be elected by majority vote of the Board and shall serve for a term of one (1) year. The vice-chairperson shall perform the duties of the chairperson in the chairperson's absence and such other duties as the chairperson may assign.
 - (3) If a vacancy occurs in the office of chairperson, the vice-chairperson shall

become the chairperson for the unexpired term of the chairperson. If a vacancy occurs in the office of vice-chairperson, the Board will elect another member to fill the unexpired term of the vice-chairperson.

- (4) At least three (3) members of the Board or any other odd number shall constitute a hearing panel for the purpose of hearing discrimination complaints. A majority of members appointed shall constitute a quorum to hold a meeting for any other purpose. Board business shall be taken by a majority vote.
- (5) All meetings shall be governed by Robert's Rules of Order.

Section 15-41 Board meetings.

The Board shall comply with the Sunshine Law. The Board shall meet on a regular basis and as necessary to conduct administrative hearings. Reasonable notice of the time and place of the meeting shall be given to all Board members and all parties scheduled to be heard, and shall be made public. All meetings of the Board shall be open to the public. The chairperson may call an unscheduled meeting upon not less than twenty-four (24) hours notice, and preferably at least seventy-two (72) hours reasonable notice to the public, and meetings may also be called by the Director upon the request of three (3) members of the Board. The County Administrator shall provide such staff as may reasonably be required in his/her discretion to assist the Board in the performance of its duties. The County Administrator shall provide a regular meeting place for the Board.

Section 15-42 Objectives of the Board.

The objectives of the Board shall be:

- (1) To promote and encourage fair treatment and equal opportunity in housing and public accommodation for all persons regardless of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression; to promote and encourage mutual understanding and respect among such persons and to endeavor to eliminate discrimination in housing and public accommodation against and antagonism between such persons;
- (2) To cooperate with governmental and nongovernmental agencies and organizations having like or kindred functions;
- (3) To make such investigations and studies in the field of fair housing and public accommodation as in its judgment will aid in effectuating its general purposes;

297	(4) To assist various groups and agencies of the community to cooperate in
298	educational programs and campaigns devoted to the elimination of discrimination in
299	housing and places of public accommodation;
300	(5) To aid in permitting the County to benefit from the fullest realization of its
301	housing and public accommodation resources;
302	(6) To recommend to the Board of County Commissioners the acceptance of certain
303	grants and contracts from foundations and other sources for the purposes of carrying
304	out the purposes of this article; and,
305	(7) To recommend to the Board of County Commissioners methods for elimination of
306	discrimination and intergroup tensions. The objectives set forth above are not to be
307	construed as duties, and the Board of County Commissioners shall have the
308	discretion to determine when each objective is implemented.
309	Section 15-43 Powers and duties of the Board.
310311	The powers and duties of the Board shall be:
312313	(1) To refer or accept referral of complaints when appropriate and to cause, through
314	the OEO, investigations of:
315	a. Tension or prejudice in relation to all housing and public accommodation
316	matters involving race, sex, color, religion, national origin, disability, familial
317	status, sexual orientation, age, marital status, or gender identity or expression.
318	b. Discrimination against any person by any person with regard to housing
319	and public accommodation matters on the basis of race, sex, color, religion,
320	national origin, disability, familial status, sexual orientation, age, marital
321	status, or gender identity or expression.
322	(2) To receive, initiate, seek to conciliate, hold hearings upon and adjudicate
323	complaints alleging violations of this article; to recommend methods and alternatives
324	for eliminating injustices occasioned thereby to carry out and enforce the purpose
325	of this article.
326	(3) To administer oaths, subpoena witnesses, and compel production of evidence
327	pertaining to any hearing convened pursuant to the powers and duties authorized by
328	this article.
329	(4) To subpoena witnesses and compel production of evidence requested by the OEO

330	relating to an investigation being conducted pursuant to this article.
331	(5) To meet and exercise its power in any place within the county.
332	(6) To issue remedial orders prohibiting violations of this article and providing
333	affirmative relief from the effects of the violation as specified in section 15-55.
334	Section 15-44 Powers and duties of the Director.
335	The powers and duties of the Director and/or the Director's designee shall be:
336	(1) To investigate:
337	a. Tension or prejudice in relation to all housing and public accommodation
338	matters involving race, sex, color, religion, national origin, disability, familial
339	status, sexual orientation, age, marital status, or gender identity or expression.
340	b. Discrimination against any person by any person with regard to housing and
341	public accommodation matters on the basis of race, sex, color, religion, national
342	origin, disability, familial status, sexual orientation, age, marital status, or gender
343	identity or expression.
344	(2) To have access during an investigation, at all reasonable times, to premises, and
345	may examine records, documents, and other evidence or possible sources of
346	evidence, and record the testimony or statements of such persons as are reasonably
347	necessary for the furtherance of the investigation provided that the Director
348	and/or the Director's designee complies with the provisions of the federal and state
349	constitutions relating to unreasonable searches and seizures.
350	(3) To attempt to conciliate and mediate complaints of discrimination brought
351	pursuant to this article.
352	(4) To prepare conciliation agreements embodying any agreement reached by the
353	parties relating to the complaint, and advise the Board of such agreement.
354	(5) To dismiss complaints of discrimination upon a finding of no reasonable cause
355	under this article.
356	(6) To administer oaths.
357	(7) To exercise all powers reasonable and necessary to fulfill the purposes of this article.
358	Section 15-45 Filing of complaints.
359360	Any person who claims to have been injured by an unlawful discriminatory practice or

who believes that he/she will be injured by an unlawful discriminatory practice that is about to occur may file a sworn written complaint with the OEO, which shall state the name and address of the complainant and the person or persons against whom the complaint is made. It shall also state the facts surrounding the alleged unlawful discriminatory practice and such other information as may be required by the OEO. The Director, with the Board's approval, may also file such a complaint. The complaint shall be filed not later than one (1) year after the date of the alleged unlawful discriminatory practice in order to be processed under this article. The complaint may be reasonably and fairly amended at any time.

Section 15-46 Notice of complaint.

Upon the filing of the complaint, the Director shall serve notice upon the aggrieved person acknowledging such filing and advising the aggrieved person of the time limits and choice of forums provided under this article. The Director or the Director's designee shall, not later than ten (10) days after such filing or the identification of an additional respondent, serve on the respondent a notice, by certified mail, identifying the alleged discriminatory housing practice and advising such respondent of the procedural rights and obligations of respondents under this article, together with a copy of the original complaint. The respondent may file a sworn written answer to the complaint within ten (10) days of receipt of the complaint. Failure to file an answer by the respondent shall not result in any presumption of admission to the allegations in the complaint. Any subsequent amendment to the complaint or answer thereto shall be served by U.S. mail.

Section 15-47 Processing complaints.

The OEO shall commence its investigation under this article within thirty (30) days of the receipt of a sworn written complaint. Within one hundred (100) days of the filing of the complaint as set forth in section 15-45, the staff of the OEO shall make such investigation as the Director deems appropriate to ascertain facts and issues. If the OEO is unable to complete the investigation within one hundred (100) days after the filing of the complaint, they shall notify the complainant and the respondent in writing of the reasons for not doing so. In conducting an investigation to ascertain whether or not there has been a violation of this article, the Director and/or the Director's designee shall have access at all reasonable times to premises, and may examine records, documents, and other evidence, or possible sources of evidence, and may record the testimony or statements of such persons as are reasonably necessary for the furtherance of the investigation provided that the OEO complies with the provisions of the

federal and state constitutions relating to unreasonable searches and seizures. The Director, the Director's designee or the Board may issue subpoenas to compel access to, or the production of, such materials, or the appearance of such persons, and may issue interrogatories to a respondent to the same extent and subject to the same limitations as would apply if the subpoenas or interrogatories were issued or served in aid of a civil action in court. In the case of a refusal to obey a subpoena issued to any person, or refusal to comply with any method of discovery authorized in the Florida Rules of Civil Procedure, the Board and/or the Director shall request the County Attorney to make application to the appropriate court to order the witness to comply with a request for discovery, or to appear before the Board and to produce evidence, if so requested, or to give testimony concerning the matter in question. Failure to obey the order may be punishable by the court as contempt. The Director and/or the Board may administer oaths. The OEO shall endeavor to achieve final administrative disposition of the complaint within one (1) year of its filing, unless it is impracticable to do so. If final administrative disposition is impractical to achieve within one year of the filing of the complaint, the parties shall be provided notice which shall state the reasons why it is impractical to achieve final disposition within one year.

Section 15-48 Withdrawal of complaint.

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A complaint filed pursuant to this article may be withdrawn at any time by the complaining party upon notifying the OEO; however, the Director may continue action against the respondent if the facts establish reasonable cause to support a finding of discrimination and the Board approves such further action.

Section 15-49 Preservation of records.

Following service of the complaint in the manner provided herein, the respondent shall preserve all personnel records, property records, or any other written or documentary material relating to the complaint until the complaint has been resolved.

Section 15-50 Dismissal of complaint.

Any complaint filed pursuant to this article shall be dismissed by the Director or the Board upon the following grounds:

(1) The complainant has failed or refused to cooperate or the complainant cannot be located after reasonable efforts to do so have been made and after at least ten (10) days' notice to the complainant by certified mail to the complainant's last known

428	address and the complainant has failed to duly respond;
429	(2) The complaint has not been timely filed with the OEO.
430	(3) The Director determines that no reasonable cause exists to believe that a
431	discriminatory practice has occurred or is about to occur.
432 433	Section 15-51 Investigation procedure.
434	After the complaint has been filed, the OEO shall conduct an investigation. The OEO
435	may utilize the services and information gathered from other public agencies charged with
436	the administration of equal opportunity laws. The following procedures shall be followed:
437	(1) Complaint verification. As part of the investigation process, the complaining party
438	may be required to provide an additional sworn written statement, which shall
439	include:
440	a. A statement of each particular harm or potential harm which the aggrieved person
441	has suffered or will suffer and the date on which each harm occurred or will occur;
442	b. For each harm, a statement specifying the act, policy or practice which is alleged
443	to be unlawful;
444	c. For each act, policy or practice alleged to have harmed the aggrieved person,
445	a statement of the facts which lead the complainant to believe that the act, policy
446	or practice is discriminatory.
447	(2) Requests for information. In investigating the complaint, the OEO may obtain
448	information by:
449	a. Oral interview and/or
450	b. Requests for written statement or affidavit and/or
451	c. Any discovery methods set forth in the Florida Rules of Civil Procedure.
452	(3) Complainant's duty to cooperate. The complainant shall appear or be available for
453	interviews and provide necessary information requested by the OEO pursuant to this
454	section. Failure to do so may result in dismissal of the complaint.
455	(4) Access to files during investigation. Information obtained during the investigation
456	of the complaint shall be disclosed only to the complainant, the respondent, or their
457	authorized representative, or to witnesses, only when disclosure is deemed
458	necessary by the Director for the investigation or for securing appropriate

disposition of the complaint. The Director may direct that a particular record, document or portion thereof be withheld from inspection by a party only when necessary for the protection of a witness or third party, or for the preservation of a trade secret and in accordance with the provisions of the Florida Public Records Law [F.S. § 119.01 et seq.].

Section 15-52 Determination of reasonable cause; notice.

- (a) Upon completion of an investigation, if the issue(s) alleged in the complaint has not been settled or withdrawn, the Director shall make a determination based on the facts whether reasonable cause exists to believe that an unlawful discriminatory practice has occurred or is about to occur.
- (b) If a notice of determination of reasonable cause is issued, the notice shall include an invitation to participate in conciliation.
- (c) After service of a notice of determination, records and documents in the custody of the OEO that pertain to the determination shall be open for public inspection in accordance with the provisions of the Florida Public Records Law [F.S. § 119.01, et seq.].

Section 15-53 Finding of reasonable cause: conciliation procedure.

- (a) During the period beginning with the filing of the complaint and ending with the final disposition, the OEO shall, to the extent feasible, engage in conciliation with respect to such complaint. Where such conciliation attempts are successful, the agreement shall be between the complainant, aggrieved person(s) and the respondent subject to approval by the Director. The terms of the agreement shall be reduced to writing and signed by the complainant, aggrieved person(s), the respondent and the Director. The original of the signed agreement shall be filed with the OEO, and copies shall be sent to the respondent, complainant, aggrieved person(s) and the Board.
- (b) When an agreement has not been signed, and the complaint has not been withdrawn or dismissed, the Director shall send a notice of failure of conciliation to the complainant and the respondent not less than thirty (30) days after issuance of a notice of determination of reasonable cause.
- (c) Nothing said or done in the course of the conciliation process may be made public

or used as evidence in subsequent proceedings under sections 15-54 through 15-56 without the written consent of the parties. Any employee of the OEO who makes public any such information in violation of this provision shall be prosecuted in the same manner as a misdemeanor of the second degree, punishable as provided in Florida Statutes Chapter 775. Final executed and approved conciliation agreements will be made public.

Section 15-54 Enforcement.

- (a) In any proceeding brought pursuant to this article, the burden of proof is on the complainant.
- (b) A complainant may commence a civil action under this article whether or not the complaint has been filed and without regard to the status of any such complaint. However, if the OEO has obtained an agreement with the consent of a complainant, no action may be filed under this article by such complainant with respect to the alleged discriminatory housing practice which forms the basis for such complaint except for the purpose of enforcing the terms of such an agreement.
- (c) Whenever an action filed in either federal or state court pursuant to this article, or any federal or state laws protecting the same rights stated herein comes to trial, the OEO and the Board shall immediately terminate all efforts to obtain voluntary compliance.
- (d) If the Board of County Commissioners concludes at any time following the filing of a complaint that prompt judicial action is necessary to carry out the purposes of this article, the Board of County Commissioners shall direct the County Attorney to institute a civil action for appropriate temporary or preliminary relief pending final disposition of the complaint under this article. The commencement of a civil action under this subsection shall not affect the initiation or continuation of proceedings under this article. The Board of County Commissioners need not have petitioned for administrative hearing or exhausted the administrative remedies prior to requesting the commencement of a civil action.
- (e) The court may award actual and punitive damages and may impose the following civil penalties for each violation of this article:
 - (1) Up to ten thousand dollars (\$10,000.00), if the respondent has not been adjudged

to have committed any prior discriminatory housing practice;

- (2) Up to twenty-five thousand dollars (\$25,000.00), if the respondent has been adjudged by order of the Board or a court to have committed one (1) prior discriminatory housing practice within the preceding five-year period ending on the date of the filing of this complaint.
- (3) Up to fifty thousand dollars (\$50,000.00), if the respondent has been adjudged by order of the Board or a court to have committed two (2) or more discriminatory housing practices within the preceding seven-year period ending on the date of the filing of this complaint; except that if the acts constituting the discriminatory housing practice that is the object of the charge are committed by the same natural person who has been previously adjudged to have committed acts constituting a discriminatory housing practice, then the civil penalties set forth in subparagraphs (2) and (3) may be imposed without regard to the period of time within which any subsequent discriminatory housing practice occurred.
- (f) In imposing a fine under subsection (e), the court shall consider the nature and circumstances of the violation, the degree of culpability, the history of prior violations of this article, the financial circumstances of the respondent, and the goal of deterring future violations of this article.
- (g) In addition to the above-stated fines, the court shall award reasonable attorney's fees and costs to the County in any action in which the County prevails under this article.
- (h) The court may also grant injunctive and/or other appropriate equitable relief.

Section 15-55 Administrative remedies and other relief.

- (a) A complainant, a respondent, or an aggrieved person on whose behalf a fair housing complaint was filed under this article may elect to have the claims asserted in that complaint decided in a civil action as provided by Section 15-56 of this article, in lieu of a hearing provided by this section.
- (b) The election under this section must be made not later than the 20th day after the date of issuance by the electing person of the notice of failure of conciliation, or in the case of the Director, not later than the 20th day after such service. The electing person shall give notice to the Director and to all other complainants and respondents

to whom the complaint relates.

- (c) The fair housing complainant may request an administrative proceeding before the Board within thirty (30) days after receiving the notice of failure of conciliation. Additionally, if the Director is unable to obtain voluntary compliance with this article or has reasonable cause to believe that a discriminatory housing practice has occurred, the Director may institute an administrative proceeding before the Board on any Director-initiated complaint.
- (d) In conducting an administrative hearing to ascertain whether or not there has been a violation of this article, the Board shall have the power to administer oaths, issue subpoenas, compel the production of books, papers and other documents, and receive evidence. The Board shall conduct the administrative hearing in accordance with the procedure provided in section 120.57, Florida Statutes, as amended.
- (e) All recommended orders prepared by the Board as a result of such hearing or hearings shall conform to the requirements for such orders as set out in section 120.57, Florida Statutes, as amended.
- (f) The Board shall submit a copy of the order on each party to the administrative proceedings. The recommended order shall be considered as the final order of the Board as provided by section 120.57, Florida Statutes, as amended.
- (g) Any party to such administrative proceedings shall have the right to appeal the administrative order described herein by filing notice of appeal pursuant to Florida Appellate Rule 9.110(a)(2) within thirty (30) days of the issuance of such order by the Board. Any party shall have the right to bring an action in the appropriate court to ensure compliance with this order.
- (h) In case of refusal to obey a subpoena issued by the Board, the County or the person at whose request it was issued may, in addition to any other remedies made available, petition for its enforcement in the appropriate court.
- (i) Should any party fail or refuse to comply with the final order issued or breach a conciliation agreement as provided herein, then following the expiration of the appeal time provided herein, the Board shall forward such order or conciliation agreement to the Board of County Commissioners with a request that the Board of County Commissioners authorize the County Attorney to bring such action or

588	actions as necessary to obtain compliance with this article.
589	(j) When any act is required or allowed to be done at or within a specified time by this
590	section, for cause shown, the Board, at any time in its discretion, and upon the
591	written request of a party, may order the period enlarged unless otherwise prohibited
592	by law.
593	(k) All written motions upon which a ruling is requested shall be filed at least ten (10)
594	days prior to the hearing date established by the Board. Such motions shall be
595	considered and ruled upon by the Board prior to the start of the hearing.
596	(l) All motions and orders thereon shall be made a part of the record of such
597	administrative proceedings.
598	(m) No appeal may be made from rulings on such motions until a final order has been
599	issued.
600	(n) If there are separately filed cases before the Board which involve similar issues of
601	law and fact and identity of parties, then such cases may be consolidated by the
602	Director for hearing before the Board.
603	(o) Discovery shall be permitted and shall proceed in the manner provided by the
604	Florida Rules of Civil Procedure.
605	(p) The Board may order a prehearing conference prior to any administrative hearing.
606	Prior to such conference the Board may direct that the parties submit a preconference
607	statement addressing the issues of law and fact that will be involved in such hearing,
608	identifying the witnesses that will testify, providing a list of all documents or
609	other exhibits that will be submitted, and providing such other information as
610	requested by the Board.
611	(q) The Director shall set the time and place of any administrative hearing. The Director
612	shall send notice by certified mail of such hearing to the parties no later than
613	fourteen (14) calendar days prior to the final hearing. Such notice requirement may be
614	waived with the written consent of all parties. The notice shall also contain:
615	(1) A statement of the nature of the hearing;
616	(2) A statement of the legal authority and jurisdiction under which the hearing is to
617	be held;
618	(3) A reference to the statutes, ordinances and rules involved.

(r) Requests for subpoenas in any administrative proceeding shall be filed with the OEO and forwarded to the Board. Such request shall set forth the name and address of the person whose attendance is requested and shall describe with particularity any material to be produced. Such subpoenas shall be issued by the Board or the Director. The requesting party shall be responsible for service of any subpoena.

- (s) Any subpoena shall be subject to a motion to quash or a motion for protective order before the appropriate court.
- (t) The official transcript of a hearing shall be preserved by electronic recording or by a court reporter.
- (u) Should a party elect to provide a court reporter for a hearing, that party shall be responsible for entire payment of the reporter's fee.
- (v) If the Board finds that a discriminatory housing practice has occurred or is about to occur, it shall issue an order prohibiting the practice and awarding affirmative relief from the effects of the practice, including actual damages and reasonable attorney's fees and costs, and other injunctive or equitable relief. To vindicate the public interest, the Board, may assess civil penalties against the respondent, consistent with the provisions of section 15.54 of this article. Funds recovered under this section shall be paid to the Board of County Commissioners' general fund.
- (w) If a timely election is made under this section, the County Attorney shall, not later than the 30th day after the election is made, file and maintain such action on behalf of the aggrieved person in a court of competent jurisdiction seeking relief as provided by state and/or federal law. However, if a timely civil action election is not made under subsection (b), the fair housing complainant may request an administrative proceeding.
 - (x) An aggrieved person may intervene in the civil action filed under this section.

Section 15-56 Enforcement by private persons.

(a) A civil action shall be commenced no later than two (2) years after the occurrence or the termination of an alleged discriminatory practice or the breach of a conciliation agreement entered into under this article, whichever occurs last, to obtain appropriate relief with respect to such discriminatory practice or breach. However, the court

shall continue a civil case brought pursuant to this article from time to time before bringing it to trial if the court believes that the conciliation efforts of the OEO are likely to result in satisfactory settlement of the discriminatory practice complained of in the complaint made to the OEO and which practice forms the basis for the action in court.

- (b) The computation of such 2-year period shall not include any time during which an administrative proceeding was pending with respect to the complaint under this article based upon such discriminatory housing practice. This paragraph does not apply to actions arising from a breach of a conciliation agreement.
- (c) Any sale, encumbrance or rental consummated prior to the issuance of any court order issued under the authority of this article and involving a bona fide purchaser, encumbrance, or tenant without actual notice of the existence of the filing of a complaint or civil action under the provisions of this article shall not be affected.
- (d) If the court finds that a discriminatory practice has occurred, it shall issue an order prohibiting the practice and providing affirmative relief from the effects of the practice, including injunctive and other equitable relief, actual and punitive damages, and reasonable attorney's fees and costs.

Sec. 15-57. Unlawful discriminatory practice in public accommodations.

It shall be an unlawful discriminatory practice for any person, being the owner, lessee, proprietor, manager, superintendent, agent or employee of any place of public accommodation, resort or amusement, because of the race, sex, color religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression of any person directly or indirectly to refuse, withhold from or deny to such person any of the accommodations, advantages, facilities or privileges thereof that are afforded the other customers, directly or indirectly; to publish, circulate, issue, display, post or mail any written or printed communication, notice or advertisement, to the effect that any of the accommodations, advantages, facilities and privileges of any such place shall be refused, withheld from or denied to any person on account of race, sex, color, religion, national origin disability, familial status, sexual orientation, age, marital status, or gender identity or expression, or that the patronage of any person belonging to any particular race, sex, color religion, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression is

Section 15-58 Discriminatory housing practices.

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Except as provided in section 15-62 hereof, it shall be an unlawful discriminatory housing practice:

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- a. that buyer or renter,

- (1) To refuse to sell or rent after the making of a bona fide offer, or to refuse to negotiate for the sale or rental of, or otherwise make unavailable or deny, a dwelling to any person because of race, sex, color, religion, national origin,
 - disability, familial status, sexual orientation, age, marital status or gender
 - identity or expression.
- (2) To discriminate against any person in the terms, conditions or privileges of sale or
 - rental of a dwelling, or in the provisions of services or facilities in connection
 - therewith, because of race, sex, color, religion, national origin, familial status,
 - sexual orientation, age, marital status, or gender identity or expression.
- (3) To make, print or publish, or cause to be made, printed or published, any notice,
- statement or advertisement, with respect to the sale or rental of dwelling that
 - indicates any preference, limitation or discrimination based on race, sex, color,
 - religion, national origin, disability, familial status, sexual orientation, age, marital
- status or gender identity or expression, or an intention to make any such preference,
 - limitation or discrimination.
 - (4) To represent to any person because of race, color, religion, sex, national origin,
 - disability, familial status, sexual orientation, age, marital status or gender identity or
 - expression that any dwelling is not available for inspection, sale or rental when such
 - dwelling is in fact so available.
 - (5) For profit, to induce or attempt to induce any person to sell or rent any
 - dwelling by representations regarding the entry or prospective entry into the
 - neighborhood of a person or persons of a particular race, sex, color, religion,
- 711 national origin disability, familial status, sexual orientation, age, marital status or
 - gender identity or expression.
 - (6) To discriminate in the sale or rental, or to otherwise make unavailable or deny a
 - dwelling to any buyer or renter because of a disability of:

b. a person residing in or intending to reside in that dwelling after it is sold, rented, 716 or made available; or 717 718 c. any person associated with that buyer or renter. (7) To discriminate against any person in the terms, conditions, or privileges of sale or 719 rental of a dwelling, or in the provision of services or facilities in connection 720 721 with such dwelling, because of a disability of: 722 a. that person; or 723 b. a person residing in or intending to reside in that dwelling after it is sold, rented, or made available; or 724 725 c. any person associated with that person. (8) To refuse to permit, at the expense of a person with a disability, reasonable 726 727 modifications of existing premises occupied or to be occupied by such person if such 728 modifications may be necessary to afford such person full enjoyment of the premises, except that, in the case of a rental, the landlord may, where it is reasonable 729 to do so, condition permission for a modification on the renter agreeing to restore 730 731 the interior of the premises to the condition that existed before the modification, reasonable wear and tear excepted. The landlord may not increase for persons with 732 disabilities any customarily required security deposit. However, where it is 733 necessary in order to ensure with reasonable certainty that funds will be available 734 735 to pay for the restorations at the end of the tenancy, the landlord may negotiate, as part of a restoration agreement, a provision requiring that the tenant pay into an 736 737 interest-bearing escrow account, over a reasonable period, a reasonable amount of 738 money not to exceed the cost of the restorations. The interest in any such account 739 shall accrue to the benefit of the tenant. 740 (9) To refuse to make reasonable accommodations in rules, policies, practices or 741 services, when such accommodations may be necessary to afford a person with a 742 disability equal opportunity to use and enjoy a dwelling. 743 (10) To fail to design and construct multifamily dwellings for first occupancy after March 13, 1991, in such a manner that: 744 a. The public use and common use portions of such dwellings are readily 745

accessible to and usable by persons with a disability;

b. All the doors designed to allow passage into and within all premises within such dwellings are sufficiently wide to allow passage by persons with disabilities who utilize wheelchairs;

- c. All premises within such dwellings contain the following features of adaptive design: an accessible route into and through the dwelling; light switches, electrical outlets, thermostats, and other environmental controls in accessible locations; reinforcements in bathroom walls to allow later installation of grab bars; and usable kitchen and bathrooms such that an individual who utilizes a wheelchair can maneuver about the space; and,
- d. Compliance with the appropriate requirements of the American National Standards Institute for buildings and facilities providing accessibility and usability for persons with physical disabilities (commonly cited as "ANSI A 117.1") suffices to satisfy the requirements of this article.
- (11) To retaliate or discriminate in any manner against a person who has opposed a practice declared discriminatory by this article, or who has filed a complaint, testified, assisted or participated in any manner in any investigation, proceeding, hearing or conference under this article.
- (12) To aid, abet, incite, compel or coerce any person to engage in any of the practices prohibited by this article; or to obstruct or prevent any person from complying with the provision of this article; or any order issued there under.
- (13) To resist, prevent, impede or interfere with the Board or any of its members or representatives in the lawful performance of its or their duty under this article.
- (14) To initiate maliciously, frivolously or in bad faith any complaint under the provisions of this article for the purposes of harassment.
- (15) To intimidate, threaten, coerce or interfere wih the exercise or enjoyment of, or on account of having exercised or enjoyed, or on account of having aided or encouraged any other person in the exercise or enjoyment of, any right granted or protected by this article.

Section 15-59 Discrimination in the financing of housing.

It shall be an unlawful discriminatory housing practice of any bank, building and loan association, insurance company or other corporation, association, firm or enterprise whose

business consists in whole or in part in the making of commercial real estate loans, to deny a loan or other financial assistance to any person applying therefore for the purpose of purchasing, constructing, improving, repairing or maintaining a dwelling or to discriminate against him/her in the fixing of the amount, interest rate, duration, or other terms or conditions as such loan or other financial assistance, because of the race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression of such person or any person associated with him/her in connection with such loan or other financial assistance, or the purposes of such loan or other financial assistance of the present or prospective owners, lessees, tenants or occupants, of the dwelling or dwellings in relation to which such loan or other financial assistance is to be made or given; provided that nothing contained in this section shall impair the scope of effectiveness of the exceptions set forth in section 15-62.

Section 15-60 Discrimination in the provision of brokerage services.

It shall be an unlawful discriminatory housing practice to deny any person who is otherwise professionally qualified by state law and subject to the rules and regulations of the Florida Real Estate Commission, provided the local board of realtors does not discriminate in its membership policies on the basis of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression, access to or membership or participation in any multiple listing service, real estate brokers' organization or other service, organization or facility relating to the business of selling or renting dwellings, or to discriminate against any person in the terms or conditions of such access, membership or participation, on account of race, sex, color, religion, national origin disability, familial status, sexual orientation, age, marital status or gender identity or expression.

Section 15-61 Discrimination in residential real estate related transactions.

It shall be an unlawful discriminatory housing practice for any person or other entity whose business includes engaging in residential real estate related transactions to discriminate against any person in making available such a transaction, or in the terms or conditions of such a transaction because of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression.

Section 15-62 Limitations and exceptions—Housing practices.

(a) The prohibitions set forth in sections 15-57 through 15-80 shall not apply to a

religious organization, association or society, or any nonprofit institution or organization operated, supervised or controlled by or in conjunction with a religious organization, association or society, from limiting the sale, rental or occupancy of dwellings which it owns or operates for other than commercial purposes to persons of the same religion, or from giving preference to such persons, unless membership in such religion is restricted on account of race, sex, color, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression.

- (b) The prohibitions set forth in sections 15-58—15-60 shall not apply to rooms or units in dwellings containing living quarters occupied or intended to be occupied by no more than four (4) families living independently of each other if the owner actually maintains and occupies one of such living quarters, provided such rooms or units are sold or rented without the use in any manner of the sales or rental facilities or the sales or rental services of any real estate broker or real estate salesperson or person in the business of selling or renting dwellings and/or without the publication, posting or mailing of any advertisement or written document in contravention of section 15-58; but this shall not prohibit the use of any attorney, escrow agents, abstractors, title companies and such other professional assistance as is necessary to perfect or transfer title to a dwelling.
- (c) The prohibitions set forth in sections 15-58 through 15-60 shall not apply to any single-family dwelling unit sold or rented by an owner who does not own more than three (3) such single-family dwelling units at any one time if such unit is sold or rented without the use in any manner of the sales or rental facilities or the sales or rental services of any real estate broker or real estate salesperson or person in the business of selling or renting dwellings and/or without the publication, posting or mailing of any advertisement or written document in contravention of section 15-58; but this shall not prohibit the use of any attorney, escrow agents, abstractors, title companies and such other professional assistance as is necessary to perfect or transfer title to a dwelling.
- (d) For the purposes of subsections (a) and (b) of this section, a person shall be deemed to be in the business of selling or renting dwellings and said exceptions shall not apply if:
 - (1) That person has, within the preceding twelve (12) months, participated as principal

846	in three or more transactions involving the sale or rental of any dwelling or
847	any interest therein; or
848	(2) That person has, within the preceding twelve (12) months, participated as agent,
849	other than in the sale of his/her own personal residence, in providing sales or
850	rental facilities or sales or rental services in two (2) or more transactions
851	involving the sale or rental of any dwelling or any interest therein; or
852	(3) That person is the owner of any dwelling designed for or intended for occupancy
853	by, or occupied by, five (5) or more families.
854	(e) The prohibitions set forth in sections 15-57 through 15-60 shall not apply to a person
855	or owner who wishes to rent a portion of a single dwelling unit to a person
856	or persons of the same sex when such persons live in the single dwelling unit.
857	(f) Housing for older persons shall be exempted from the provisions regarding familial
858	status. Housing for older persons may also maintain only those age restrictions
859	necessary in order to be designated as housing for older persons.
860 861	(g) Nothing in this article:
862	(1) Prohibits a person engaged in the business of furnishing appraisals of real
863	property from taking into consideration factors other than race, sex, color,
864	religion, national origin, disability, familial status, sexual orientation, age, marital
865	status, or gender identity or expression.
866	(2) Limits the applicability of any reasonable local government restrictions regarding
867	the maximum number of occupants permitted to occupy a dwelling.
868	(3) Requires that a dwelling be made available to an individual whose tenancy would
869	constitute a direct threat to the health or safety of other individuals or whose
870	tenancy would result in substantial physical damage to the property of others.
871	(4) Prohibits conduct against a person because such person has been convicted by
872	any court of competent jurisdiction of the illegal manufacture or distribution of
873	a controlled substance as defined by Florida Statutes, Chapter 893.
874	(h) An individual who engages in conduct with a reasonable good faith reliance on the
875	existence of the exemption of this article relating to housing for older persons is not
876	personally liable for money damages for a violation of this article. For the purposes
877	of this paragraph (h), a person engaged in the business or residential real estate

transactions is presumed to have such a good faith reliance if that person has no actual knowledge that the housing facility is not or will not be eligible for the housing for older persons exemption and the housing facility gives such a person a written certification stating the compliance of the facility with the requirements for the housing for older persons.

Section 15-63 Limitations and exceptions — Public accommodations.

The prohibitions set forth in section 15-57 shall not be applied to:

- (1) Limit of the use of a restroom to persons of one (1) sex;
- (2) A religious organization, association or society or any nonprofit institution or organization operating, supervised or controlled by or in conjunction with a religious organization, association or society from limiting facilities and accommodations, which it owns or operates, for other than a commercial purpose, to persons of the same religion or from giving preference to such persons.

Section 15-64 Limitations and exceptions – Physical disability.

Nothing in this article requires any person renting or selling a dwelling constructed for first occupancy before March 13, 1991, to modify, alter or adjust the dwelling in order to provide physical accessibility except as otherwise required by law and as provided in this article.

Section 15-65. Applicability.

It is hereby provided that this Ordinance shall constitute a uniform law applicable in all the unincorporated and incorporated areas of Palm Beach County, Florida, to the extent permitted under the Florida Constitution, Article VIII, Section I.

Section 15-66. Repeal of Laws in Conflict.

All local laws and ordinances applying to the unincorporated area of Palm Beach County in conflict with any provision of this article are hereby repealed to the extent of any conflict.

Section 15-67. Savings Clause.

All complaints, investigations, orders, hearing processes, and all other functions of the OEO and Board, initiated or completed pursuant to Ordinance 90-1, as amended by 07-042, shall remain in full force and effect.

Section 15-68. Severability.

If any section, paragraph, sentence, clause, phrase, or word of this Ordinance is for any reason held by the Court to be unconstitutional, inoperative or void, it is the intent of the

5	Board of County Commissioners that	such holding shall not affect the remainder of this			
6	Ordinance.				
7 8	Section 15-69. Inclusion in the Code of	Laws and Ordinances.			
9	The provisions of this Ordinance s	The provisions of this Ordinance shall become and be made a part of the Code of Laws			
0	and Ordinances of Palm Beach County	, Florida. The sections of this Ordinance may be			
1	renumbered or re-lettered to accomplish such, and the word "ordinance" may be changed to				
2	"section," "article," or any other appropriate word.				
3	Section 15-70. Captions.				
.4 .5	The captions, section headings, and section designations used in this Ordinance are for				
6	convenience only and shall have no effect on the interpretation of the provisions of this				
.7	Ordinance.				
8	Section 15-71. Short Title.				
9	The Ordinance shall be known and cited as the Palm Beach County Housing and Places				
0	The Ordinance shall be known and	d cited as the Palm Beach County Housing and Places			
1	of Public Accommodation Ordinance.	d cited as the Palm Beach County Housing and Places			
1	of Public Accommodation Ordinance.	The provisions of this ordinance shall become			
1	of Public Accommodation Ordinance. Section 15-72 EFFECTIVE DATE: effective upon filing with the Department of	The provisions of this ordinance shall become			
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ORDINANCE NO. 2014-Formatted: Font: (Default) +Body, 12 pt 2 Formatted: Justified, Indent: Left: 1", Right: 1" BOARD OF COUNTY 3 ORDINANCE OF THE COMMISSIONERS OF PALM BEACH COUNTY, FLORIDA, 4 5 REPEALING PALM BEACH COUNTY CODE, CHAPTER 15 6 ARTICLE III, CODIFYING ORDINANCE NO. 90-1 AMENDED BY ORDINANCE NO. 07-042, "THE PALM 7 8 **BEACH** COUNTY ORDINANCE FOR OPPORTUNITY TO HOUSING AND PLACES OF PUBLIC 9 ACCOMMODATION;" AND ADOPTING A NEW PALM BEACH COUNTY ORDINANCE FOR EQUAL 10 ORDINANCE 11 12 OPPORTUNITY TO HOUSING AND PLACES OF PUBLIC 13 ACCOMMODATION; PROVIDING PROVIDING FOR DEFINITIONS; PROVIDING FOR POWERS 14 15 AND DUTIES OF THE DIRECTOR OF THE OFFICE OF 16 EQUAL OPPORTUNITY; PROVIDING FOR FILINGS OF COMPLAINTS: PROVIDING FOR NOTICE OF COMPLAINT 17 PROVIDING FOR DETERMINATION 18 PROCESS: OF REASONABLE CAUSE: PROVIDING FOR CONCILIATION: 19 PROVIDING FOR ENFORCEMENT; PROVIDING ADMINISTRATIVE REMEDIES AND OTHER RE 20 RELIEF; 21 PROVIDING FOR ENFORCEMENT BY PRIVATE PERSONS; 22 FOR UNLAWFUL 23 PROVIDING DISCRIMINATORY PRACTICE IN PUBLIC ACCOMMODATION AND HOUSING; 24 PROVIDING FOR LIMITATIONS AND EXCEPTIONS; PROVIDING FOR REPEAL OF LAWS IN CONFLICT: 25 26 27 PROVIDING FOR SAVINGS CLAUSE; PROVIDING FOR INCLUSION IN CODE OF LAWS AND ORDINANCES: AND, 28 29 PROVIDING FOR EFFECTIVE DATE Field Code Changed 30 31 Formatted: Font: (Default) +Headings 32 33 WHEREAS, Section 125.01 Florida Statutes, as amended, authorizes the Board Formatted: Font: (Default) +Headings, No Formatted: Font: (Default) +Headings 34 of County Commissioners of Palm Beach County to provide and maintain for the 35 citizens and visitors of said County, standards which will insure their health, wealth, and 36 well being; and WHEREAS, Section 125.01 Florida Statutes, as amended, provides that the Formatted: Indent: First line: 0.5" 37 Board of County Commissioners of Palm Beach County may adopt ordinances and 38 resolutions as may be necessary to the exercise of their powers; and 39 40 WHEREAS, it is the public policy of the United States of America to provide for Formatted: Font: (Default) +Headings, No fair housing and access to public accommodations throughout the United States and the 41 Formatted: No underline

policy of Palm Beach County, Florida, to also so provide; and

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WHEREAS, discrimination in housing and in places of public accommodation deprives individuals of their basic right to associate, causes friction among groups in society, and adversely affects the public health, safety, and welfare; and

WHEREAS, since the Board of County Commissioners originally enacted the Housing, Places of Public Accommodation Ordinance No. 90-1, it has been necessary to amend it from time in order to best serve the citizens and visitors of Palm Beach County and provide for their general safety and welfare; and

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WHEREAS, a Fair Housing Board was established in 1990, to assist, advise and cooperate with the Board of County Commissioners and local, state and federal agencies to protect the interest of the public regarding fair treatment and equal opportunity and access in housing and public accommodation; and to carry out

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adjudicatory functions pertaining to alleged unlawful discriminatory acts or practices;

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Resolution 2013-0193 on March 1, 2013 which imposes specific requirements on

WHEREAS, the Board of County Commissioners of Palm Beach County adopted

members of County advisory boards; and

WHEREAS, the Fair Housing Board is subject to the provisions of Resolution 2013-0193; and

WHEREAS, due to the substantial procedural and substantive changes made to this Ordinance since it was last amended in 2007, to bring it into compliance with other Palm Beach County ordinances and to maintain substantial equivalence certification with the federal government, it is necessary for the Board of County Commissioners to

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repeal and replace the Palm Beach County Housing, Places of Public Accommodation
Ordinance in its entirety

NOW, THEREFORE, BE IT ORDAINED BY THE BOARD OF COUNTY COMMISSIONERS OF PALM BEACH COUNTY, FLORIDA, that Chapter 15, Article III, of the Palm Beach County Code, "Housing, Places of Public Accommodation," (Palm Beach County Ordinance No. 90-1, as amended), by Ordinance 95-42 and Ordinance 96-23, as codified in Section 15-36 through 15-64 of the Palm Beach County Code be and is hereby is amended repealed and replaced with asthe followsing:

Section 15-36 Purpose.

 It is hereby declared to be the policy of the bBoard of cCounty cCommissioners, in the exercise of its police power for the public safety, public health, and general welfare, to assure, within constitutional limitations, equal opportunity to all persons to live in available housing facilities regardless of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression, and, to that end, to prohibit discrimination in housing by any person. It is also hereby declared to be the policy of the bBoard of cCounty cCommissioners, in the exercise of its police power for public safety, public health and general welfare, to assure, within constitutional limitations, equal opportunity to all persons, regardless of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression, to participate in the full and equal enjoyment of the goods, services, facilities, privileges, advantages and, to that end, to prohibit discrimination in accommodations of a places of public accommodation.

Section 15-37 Definitions.

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- 2 (1) Person includes one (1) or more individuals, partnerships, associations,
 3 corporations, unincorporated organizations, legal representatives, trustees,
 4 trusts, trustees in bankruptcy, labor organizations, mutual companies, joint-stock
 5 companies, receivers, or fiduciaries.
- The term *unlawful discriminatory practice* includes only those practices specified in sections 15-57 through 15-61 hereof.
 - (3) The term <u>bBoard</u>, unless a different meaning clearly appears from the context, means the <u>Ffair Hhousing Bboard</u>, created by section 15-39.
 - (4) Each of the following establishments which serve the public is a place of *public* accommodation within the meaning of this article:
 - a. Any inn, hotel, motel or other establishment which provides lodging to transient guests, other than an establishment located within a building which contains not more than five (5) rooms for rent or hire and which is actually occupied by the proprietor of such establishment as his/her residence;
 - b. Any restaurant, cafeteria, lunchroom, lunch counter, soda fountain, or other facility principally engaged in selling food for consumption on the premises, including but not limited to any such facility located on the premises of any retail establishment; or any gasoline station;
 - c. Any motion picture house, theater, concert hall, sports arena, stadium or other place of exhibition or entertainment; and
 - d. Any establishment:

1		(i) 1. Which is physically located within the premises of any
2		establishment otherwise covered by this subsection; or
3		2. Within the premises of which is physically located any such
4		covered establishment; and
5		(ii) Which holds itself out as serving patrons of such covered
6		establishment. Such term shall not include any institution, club or place
7		of accommodation which is in its nature distinctly private and not in fact
8		open to the public.
9	(5)	Dwelling or housing means any real property, building, mobile home or trailer,
0		structure or portion thereof which is used or occupied as, or is intended, arranged
11		or designed to be used or occupied as, the home, residence or sleeping place of
12		one (1) or more families, and any vacant land which is offered for sale or lease
13		for the construction or location thereon of any such building, structure or portion
4		thereof.
5	(6)	To rent includes to lease, to sublease, to let and otherwise to grant for a
6		consideration the right to occupy premises not owned by the occupant.
7	(7)	The term family includes the grandparents, parents, children, brothers and
8		sisters, whether by marriage, legal adoption or blood, and their spouses and
9		children, of either the property owner or spouse of the property owner; and the
20		term "family" also includes a single individual.
21	(8)	The term <i>complainant</i> shall mean the person filing <u>athe</u> complaint pursuant to
	(4)	The term complainant shall mean the person lining attic complaint pursuant to

this article.

	(9)	The term respondent shall mean the person or other entity accused in athe
		complaint of an unlawful discriminatoryunfair housing practice and any other
i		person or entity identified in the course of investigation not named as a
		respondent in the initial complaint who may be joined as an additional or
		substitute respondent upon written notice.
	(10)	Disability means with respect to a person:
		a. Has a-A physical or mental impairment which substantially limits one (1) or
		more of such person's major life activities.

b. Has a-A record of such an impairment; or

- c. Is Being regarded as having such an impairment.
- d. "Disability" does not include <u>the current illegal use or addiction to a controlled</u> substance (as defined in Section 102 of the Controlled Substance Act (21 U.S.C.802)).
- e. As used throughout this article, prohibitions against discrimination on the basis of disability includes disabilities of the <u>patron</u>, buyer or renter, or of a person residing in or intending to reside in that dwelling after it is sold, rented, or made available, or of any person associated with the buyer, or renter or <u>patron</u>.
- 11) Familial status means one (1) or more individuals (who have not attained the age of eighteen (18) years) being domiciled with:
 - a. A parent or another person having legal custody of such individual or individuals; or

'		b. The designee of such parent of other person having such custody, with the
2		written permission of such parent or other person. The protection afforded
3		against discrimination on the basis of familial status shall apply to any person
4		who is pregnant or is in the process of securing legal custody of any individual
5		who has not attained the age of eighteen (18) years.
6	(12)	Sexual orientation means male or female homosexuality, heterosexuality and or
7	ı	bisexuality, by preference or practice.
8	(13)	Conciliation means the attempted resolution of issues raised by athe complaint,
9	ļ.	or by the investigation of such complaint, through informal negotiations involving
10		the complainant, the respondent, and the director OEO.
11	(14)	Conciliation agreement means a written agreement setting forth the resolution of
12		the issues in conciliation.
13	(15)	Prevailing party has the same meaning as such term has in section 722 of the
14		Revised Statutes of the United States (42 U.S.C. 1988).
15	(16)	Multifamily dwelling means:
16		a. Buildings consisting of four (4) or more units if such buildings have one (1) or
17		more elevators; and
18		b. Ground floor units in other buildings consisting of four (4) or more units.
19 20	(17)	Residential real estate related transaction means any of the following: a. The making or purchasing of loans or providing other financial assistance:
21		(i) for purchasing, constructing, improving, repairing or maintaining a dwelling; or
22		(ii) secured by residential real estate.

b. The selling, brokering or appraising of residential real property.

	-	c. Nothing in this article prohibits a person engaged in the business of furnishing
:		appraisals of real property to take into consideration factors other than race
;		sex, color, religion, national origin, disability, familial status, sexual
		orientation, age, marital status, or gender identity or expression.
i	(18)	Housing for older persons means housing:
i		a. Provided under any state or federal program that the office of equal
•		opportunityOEO or the fair housing boardBoard determines is specifically
1	I	designed and operated to assist elderly persons, as defined in the state or
ı		federal program; <u>or</u>

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- b. Intended for, and solely occupied by, persons sixty-two (62) years of age or older: or
- c. Intended and operated for occupancy by at least one (1) person fifty-five (55) years of age or older per unit in eighty (80) percent of the units, provided that the occupancy of such housing can be verified in accordance with rules established by the U. S. Department of Housing and Urban Development and provided that the housing facility publishes and adheres to policies and procedures that demonstrate the intent to provide housing for older persons.
- d. Housing shall not fail to be considered housing for older persons if:
 - (i) A person who resides in such housing on or after September 13, 1988, does not meet the age requirements of this subsection provided that any new occupant meets such age requirements; or

- (ii) One (1) or more units are unoccupied, provided that any unoccupied units are reserved for occupancy by persons who meet the age requirements of this subsection.
- e. In determining whether housing meets the requirements of housing for older persons, the county will utilize current federal regulations regarding criteria for housing for older persons.
- (19) Gender identity or expression means a gender-related identity, appearance, expression or behavior of an individual, regardless of the individual's assigned sex at birth.
- (20) OEO means the Palm Beach County Office of Equal Opportunity.

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(21) Director means the director of the OEO.

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Section 15-38 Office of eEqual eOpportunity (OEO).

The county administrator County Administrator exercising his/her power of appointment shall employ a director Director ("director") of the office of equal opportunity OEO and such other personnel in the office of equal opportunity (OEO) as may be provided for in the budget approved by the board of County Commissioners and for which an appropriation has been made. The staffing complement shall be referred to as the office of equal opportunity (OEO). It shall be the responsibility of the director Director and/or the director Director's designee to investigate complaints of discrimination prohibited by this article, attempt to conciliate and mediate complaints of discrimination, and to perform such other duties of an administrative nature as may be assigned by the county administrator County Administrator.

Section 15-39 Fair Hhousing Bhoard (Board).

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The fair housing boardBoard of Palm Beach County is hereby created and established. The boardBoard is to be comprised of nine (9) citizens of the county appointed by the bBoard of eCounty eCommissioners to serve forstaggered terms of two (2)three (3) years. There shall be a limit of three consecutive three year terms. Terms shall begin on October 1st, and end on September 30th All boardBoard members must be residents of Palm Beach County at the time of appointment and while serving on the boardBoard. In addition to minority representation on such board, the Bboard appointments should shall reflect, to the greatest extent possible, the racial, gender and

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must be residents of Palm Beach County at the time of appointment and while serving on the boardBoard. In addition to minority representation on such board, the Board appointments should shall-reflect, to the greatest extent possible, the racial, gender and ethnic make-up of the community representation for all ages, races, religious beliefs and types of employment. Members of theis fair housing board Board shall be the same as members of the eEqual eEmployment bBoard created by the Palm Beach County Equal Employment Ordinanceseparate ordinance. Seven (7) of the appointments shall be made as district appointments and two (2) of the appointments shall be made at large by the bBoard of eCounty eCommissioners on the basis of community representation, integrity, experience and interest in the area of equal opportunities. In order that the terms of office of all members shall not expire at the same time, all current members of the fair housing board Board shall serve the remainder of their respective terms, if they so elect. Any member who elects not to serve the remainder of their term shall be replaced by appointments made at large by the bBoard of eCounty eCommissioners to serve the unexpired portion of the term. The two (2) additional members needed to complete the fair housing board shall be appointed at large by the board of county commissioners for a term of one (1) year. Vacancies shall be filled in the same manner as the original appointments for the remainder of the vacant term. Each member shall

serve without compensation. Travel reimbursement is limited to expenses incurred only for travel outside Palm Beach County necessary to fulfill boardBoard member responsibilities when sufficient funds have been budgeted and are available as set forth in PPM CW-O-038. No other expenses are reimbursable except documented long distance phone calls to the OEO. Approval authority for pre-authorized boardBoard member travel is designated to the County Administrator and Deputy County Administrator and shall be in accordance with Countywide Policy and Procedures mMemoranda (PPM) CW-F-009. Each district appointee serves at the pleasure of the appointing Commissioner and may be removed without cause by the appointing eCommissioner at any time, and at large appointees may be removed without cause by a majority vote of the bBoard of cCounty cCommissioners at any time. The maximum number of boards that an individual appointed by the Board of County Commissioners may serve on at one time shall be three (3), Members may not be members of more than two (2) other advisory boards appointed by the board of county commissioners; however, membership on the eEqual eEmployment bBoard and theis fair housing beard Board shall only be considered membership on one (1) advisory board. Members shall comply with shall be governed by the applicable provisions of the Palm Beach County Code of Ethics, as codified in Section 2-254441 through 2-260448 of the Palm Beach County Code and the State Code of Ethics. Resolution No. R-94-693, as may be amended. Abstention from voting due to a conflict of interest on more than three (3) separate matters during a calendar year shall result in automatic removal. Members shall be automatically removed for lack of attendance. Lack of attendance is defined as failure to attend three (3) consecutive meetings or failure to attend more than one-half

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(½) of the meetings scheduled during a calendar year. Participation for less than three fourths (3/4) of a meeting shall be the same as failure to attend a meeting.constitute lack of attendance. Excused absences due to illness, absence from the county, or personal hardship, if approved by vote of the fair housing board, shall not constitute lack of attendance. Excused absences shall be entered into the minutes at the next regularly scheduled meeting of the fair housing board. Members removed pursuant to this paragraph under this sectionshall not continue to serve on the board until a new appointment is made and Board and such removal shall create a vacancy. Board members shall not be prohibited from qualifying as a candidate for elected office. County employees, other than Commissioners Aides, may not be appointed to the fair housing boardBoard. Employees of other units of local government may not represent their respective governments on the board, unless otherwise provided by statute or other rule of law. Former Board of County Commission members may not be appointed to the fair housing boardBoard for at least two (2) years following their last day in office as a County Commissioner. Members of the fair housing board Board shall appoint a chairperson and vice-chairperson, and the beardBoard may promulgate rules and regulations for the conduct of its meetings and affairs.

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Section 15-40 Board terms, rules and regulations.

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The following rules and regulations shall govern the operation of the $\frac{board}{Board}$:

- (1) The chairperson of the beardBoard shall be elected by majority vote of the boardBoard and shall serve for a term of one (1) year and have the following duties:
 - a. Call board Board meetings and set the agenda for the same.

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b.	Preside	at	board Board	meetings

- c. Sign subpoenas.
- d. Appoint and define the role of such committees as are necessary or expedient to advise the board, the director of the office of equal opportunity and the board of county commissioners.
- ed. Perform such other functions as the boardBoard may assign by rule or∗order.

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- (2) The vice-chairperson shall be elected by majority vote of the beardBoard and shall serve for a term of one (1) year. The vice-chairperson shall perform the duties of the chairperson in the chairperson's absence and such other duties as the chairperson may assign.
- (3) If a vacancy occurs in the office of chairperson, the vice-chairperson shall become the chairperson for the unexpired term of the chairperson. If a vacancy occurs in the office of vice-chairperson, the beardBoard will elect another member to fill the unexpired term of the vice-chairperson.
- (4) At least Tthree (3) members of the beardBoard, or any other odd number shall constitute a hearing panel for the purposes of hearing discrimination complaints. A majority of members appointed shall constitute a quorum to hold a meeting for any other purpose. Board business shall be taken by a majority vote.
- (5) All meetings shall be governed by Robert's Rules of Order. A majority of the members of a panel or committee shall constitute a quorum for the conduct of business assigned to a panel or committee.

(6) In the presence of a quorum, board or panel business shall be taken by a majority vote.

Section 15-41 Board meetings.

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The beardBoard shall comply with the Sunshine Law and-State Code of Ethics. The beardBoard shall meet on a regular basis and as necessary to conduct administrative hearings. Reasonable Nnotice of the time and place of the meeting shall be given to all beardBoard members and all parties scheduled to be heard, and shall be made public. All meetings of the beardBoard shall be open to the public. The chairperson may call an unscheduled meeting. Unpon not less than twenty-four (24) hours' notice, and preferably at least seventy-two (72) hours reasonable notice to the public and meetings may also be called by the director Director upon the request of three (3) members of the beardBoard. The county-administrator County Administrator shall provide such staff as may reasonably be required in his/her discretion to assist the beardBoard in the performance of its duties. The county-administratorCounty Administrator County Administrator shall provide a regular meeting place for the beardBoard.

Section 15-42 Objectives of the boardBoard.

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The objectives of the boardBoard shall be:

(1) To promote and encourage fair treatment and equal opportunity in housing and public accommodation for all persons regardless of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression, to promote and encourage mutual understanding and respect among such persons and to endeavor to

20	Section 15-43 Powers and duties of the boardBoard.	Formatted: Font color: Auto
19	is implemented.	
18	of e $\underline{\mathbb{C}}$ ounty e $\underline{\mathbb{C}}$ ommissioners shall have the discretion to determine when each objective	
17	The objectives set forth above are not to be construed as duties, and the $b\underline{B}$ oard	
16	elimination of discrimination and intergroup tensions.	
15	(7) To recommend to the $b\underline{B}$ oard of $e\underline{C}$ ounty $e\underline{C}$ ommissioners methods for	
14	purposes of carrying out the purposes of this article; and	
13	certain grants and contracts from foundations and other sources for the	
12	(6) To recommend to the $b\underline{B}$ oard of $e\underline{C}$ ounty $e\underline{C}$ ommissioners the acceptance of	
11	housing and public accommodation resources;	
10	(5) To aid in permitting the county to benefit from the fullest realization of its	
9	discrimination in housing and places of public accommodation;	
8	educational programs and campaigns, devoted to the elimination of	
7	(4) To assist various groups and agencies of the community to cooperate in	
6	accommodation as in its judgment will aid in effectuating its general purposes;	
5	(3) To make such investigations and studies in the field of fair housing and public	
4	organizations having like or kindred functions;	
3	(2) To cooperate with governmental and nongovernmental agencies and	
2	antagonism between such persons;	
1	eliminate discrimination in nousing and public accommodation against and	

The powers and duties of the ${\tt beard} \, {\tt Board}$ shall be:

- (1) To refer or accept referral of complaints when appropriate and to cause, through the office of equal opportunity OEO, investigations of:
 - a. Tension or prejudice in relation to all housing and public accommodation matters involving race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression.
 - b. Discrimination against any person by any person with regard to housing and public accommodation matters on the basis of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression.
- (2) To propose reasonable rules and regulations as are necessary to effectuate the policies of this article and govern the proceedings of the board. Such rules and regulations shall become effective upon approval by the bBoard of cCounty cCommissioners after a public hearing has been held by the bBoard of cCounty cCommissioners, pursuant to at least one (1) notice published in a newspaper of general circulation in the county at least ten (10) days prior to the hearing.
- (32) To receive, initiate, seek to conciliate, hold hearings upon and adjudicate complaints alleging violations of this article; to recommend methods and alternatives for eliminating injustices occasioned thereby; to carry out and enforce the purpose of this article.

i	(43) To administer oaths, subpoena witnesses, and compel production of
2	evidence pertaining to any hearing convened pursuant to the powers and
3	duties authorized by this article.
1	(5 <u>4</u>) To subpoena witnesses and compel production of evidence requested by
5	the office of equal opportunityOEO relating to an investigation being
6	conducted pursuant to this article.
7	(65) Meet and exercise its power in any place within the county.
3	(76) To issue remedial orders prohibiting violations of this article and providing

- (76) To issue remedial orders prohibiting violations of this article and providing affirmative relief from the effects of the violation as specified in section 15-55.
- (8) Become a referral agency for the state and federal government and comply with the necessary state and federal regulations.

Section 15-44 Powers and duties of the directorDirector.

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The powers and duties of the $\frac{\text{director}}{\text{Director}}$ and/or the $\frac{\text{director}}{\text{Director}}$'s designee shall be:

(1) To investigate:

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- a. Tension or prejudice in relation to all housing and public accommodation matters involving race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression.
- b. Discrimination against any person by any person with regard to housing and public accommodation matters on the basis of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression.

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- (2) In conducting an investigation the director and/or the director's designee shall To have access during an investigation, at all reasonable times to premises, records, documents, individuals, and other evidence or possible sources of evidence and may examine, record the testimony or statements of such persons as are reasonably necessary for the furtherance of the investigation providing that the director Director and/or the director Director's designee complies with the provisions of the federal and state constitutions relating to unreasonable searches and seizures.
- (23) To attempt to conciliate and mediate complaints of discrimination brought pursuant to this article.
- (34) To prepare consent<u>ciliation</u> agreements embodying any agreement reached by the parties relating to the complaint and <u>advise the</u>to <u>present such</u> agreement to the board, of <u>Board</u> of <u>such agreement</u> for the board's acceptance or rejection.
- (4<u>5</u>) To dismiss complaints of discrimination upon a finding of no reasonable groundscause to support a finding of discrimination under this article.
- (56) To administer oaths.
- (67) To exercise all powers reasonable and necessary to fulfill the purposes of this article.

Section 15-45 Filing of complaints.

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Any person who claims to have been injured by an unlawful discriminatory practice or who believes that he/she will be injured by an unlawful discriminatory practice that is about to occur may file a sworn written complaint with the office of equal

eppertunityOEO, which shall state the name and address of the complainant and the person or persons against whom the complaint is made. It shall also state the facts surrounding the alleged unlawful discriminatory practice and such other information as may be required by the office of equal opportunityOEO. The directorDirector, with the beardBoard's approval, may also file such a complaint. AThe complaint shall be filed not later than one (1) year after the date of the alleged unlawful discriminatory practice in order to be processed under this article. The complaint may be reasonably and fairly amended at any time.

Section 15-46 Notice of complaint.

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Upon the filing of athe complaint, the director Director shall serve notice upon the aggrieved person acknowledging such filing and advising the aggrieved person of the time limits and choice of forums provided under this article. The director Director or the director Director's designee shall, not later than ten (10) days after such filing or the identification of an additional respondent, serve on the respondent a notice, by registered or certified mail, identifying the alleged discriminatory housing practice and advising such respondent of the procedural rights and obligations of respondents under this article, together with a copy of the original complaint. The respondent may file a sworn written answer to the complaint within ten (10) days of receipt of the complaint. Failure to file an answer by the respondent shall not result in any presumption of admission to the allegations in the complaint. Any subsequent amendment to the complaint or answer thereto shall be served by U.S. mail.

Section 15-47 Processing complaints.

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The office of equal opportunity OEO shall commence its investigation under this article within thirty (30) days of the receipt of a sworn written complaint. Within one hundred (100) days of the filing of athe complaint as set forth in section 15-45, the staff of the fair housing division of the office of equal opportunity OEO shall make such investigation as the director Director or the board deems appropriate to ascertain facts and issues. If the fair housing division of the office of equal opportunity OEO is unable to complete the investigation within one hundred (100) days after the filing of the complaint, they shall notify the complainant and the respondent in writing of the reasons for not doing so. In conducting an investigation to ascertain whether or not there has been a violation of this article, the director Director and/or the director Director's designee shall have access at all reasonable times to premises, records, documents, individuals, and other evidence, or possible sources of evidence, and may examine, record the testimony or statements of such persons as are reasonably necessary for the furtherance of the investigation providing that the office of equal opportunityOEO complies with the provisions of the federal and state constitutions relating to unreasonable searches and seizures. The director Director, the director Director's designee chairperson, vice-chairperson or any other member of the fair housingthe Behard may issue subpoenas to compel access to, or the production of, such materials, or the appearance of such persons, and may issue interrogatories to a respondent to the same extent and subject to the same limitations as would apply if the subpoenas or interrogatories were issued or served in aid of a civil action in court. In the case of a refusal to obey a subpoena issued to any person, or refusal to comply with any method of discovery authorized in the Florida Rules of Civil Procedure, the boardBoard and/or

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the <u>director Director</u> shall request the <u>eCounty aAttorney</u> to make application to the appropriate court to order the witness to comply with a request for discovery, or to appear before the <u>beardBoard</u> and to produce evidence, if so requested, or to give testimony concerning the matter in question. Failure to obey the order may be punishable by the court as contempt. The <u>director Director</u> and/or the <u>beardBoard</u> may administer oaths. The <u>office of equal opportunityOEO</u> shall endeavor to achieve final administrative disposition of <u>athe</u> complaint within one (1) year of its filling, unless it is impracticable to do so. If final administrative disposition is impractical to achieve within one year of the filling of the complaint, the parties shall be provided notice which shall state the reasons why it is impractical to achieve final disposition within one year.

Section 15-48 Withdrawal of complaint.

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A complaint filed pursuant to this article may be withdrawn at any time by the complaining party upon notifying the fair housing division of the office of equal opportunityOEO; however, the director Director may continue action against the respondent if the facts establish reasonable groundscause to support a finding of discrimination and the beardBoard approves such further action.

Section 15-49 Preservation of records.

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Following service of the complaint in the manner provided herein, the respondent shall preserve all personnel records, property records, or any other written or documentary material relating to the complaint until the complaint has been resolved.

Section 15-50 Administrative dDismissal of complaint.

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Any complaint filed pursuant to this article shall be dismissed by the director or the bBoard upon the following grounds:

- (1) The complainant has failed or refused to cooperate or the complainant cannot be located after reasonable efforts to do so have been made and after at least tentwenty (210) days' notice to the complainant by certified mail to the complainant's last known address and the complainant has failed to duly respond;
- (2) The complaint has not been timely filed with the board or the office of equal opportunityOEO.
- (3) The directorDirector determines that no reasonable groundscause exists to believe that a discriminatory practice has occurred or is about to occur.

Section 15-51 Investigation procedure.

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After athe complaint has been filed, the director and/or the director's designee OEO shall conduct an investigation. The OEO director and/or the director's designee may utilize the services and information gathered from other public agencies charged with the administration of equal opportunity laws. The following procedures shall be followed:

(1) Complaint verification. As part of the investigation process, the complaining party may be required to provide an additional sworn written statement, which shall include:

- a. A statement of each particular harm or potential harm which the aggrieved 1 person has suffered or will suffer and the date on which each harm 2 occurred or will occur; b. For each harm, a statement specifying the act, policy or practice which is alleged to be unlawful; 5 c. For each act, policy or practice alleged to have harmed the aggrieved 6 person, a statement of the facts which lead the complainant to believe that
 - (2) Requests for information. In investigating athe complaint, the director and/or the director's designee OEO may obtain information by:
 - a. Oral interview; and/or

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b. Requests for written statement or affidavit; and/or

the act, policy or practice is discriminatory.

- c. Any discovery methods set forth in the Florida Rules of Civil Procedure.
- (3) Complainant's ing party's duty-failure to cooperate. Where tThe complainant shallfails to provide a necessary information statement, fails or refuses to appearshall appear or be available for interviews and or conferences, fails or refuses to provide necessary information requested by the office of equal epportunityOEO pursuant to this section... Failure to do so may result in dismissal of the complaint, or otherwise refuses to cooperate to the extent that the fair housing [office is unable to resolve the complaint, the] division coordinator shall dismiss the complaint after providing twenty (20) days' notice to the complainant unless the director, with board approval,

Section 15-52 Determination of reasonable groundscause; notice.

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- (a) Upon completion of an investigation, if athe issue(s) alleged in the complaint has not been settled or withdrawn, the director Director shall make a determination as to-based on the facts whether there is a reasonable groundscause exist to believe that an unlawful discriminatory practice has occurred or is about to occur. The director and/or the director's designee shall report the results of the investigation and his/her determination to the board and advise the board that a notice of determination shall be served upon the complainant and respondent. The board shall receive a copy of the notice of determination.
- (b) The board shall have the opportunity to review the report and submit comments to the director.

(e<u>b</u>) <u>If Aa</u> notice of determination of reasonable <u>groundscause</u> <u>is issued, the notice</u> shall include an invitation to participate in conciliation.

(dc) After service of a notice of determination, the parties named in the determination may inspect the records and documents, in the custody of the effice of equal eppertunityOEO, which pertain to the determination shall be open for public inspection in accordance with. The director may direct that a particular record, document or portion thereof be withheld from inspection by a party only when necessary for the protection of a witness or third party, or for the preservation of a trade secret and only in accordance with the provisions of the Florida Public Records Law [F.S. § 119.01 et seq.].

Section 15-53 Finding of reasonable groundscause; conciliation procedure.

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(a) During the period beginning with the filing of the complaint and ending with the final disposition of a complaint, the office of equal opportunity OEO shall, to the extent feasible, engage in conciliation with respect to such complaint. Where such conciliation attempts are successful, the agreement shall be between the complainant, aggrieved person(s) and the respondent subject to approval by the director Director. The terms of the consent agreement shall be reduced to writing and signed by the complainant, aggrieved person(s), the respondent and the Delirector. The original of the signed agreement shall be filed with the OEO director, and copies shall be served upon sent to the respondent, complainant complainant, aggrieved person(s) and the beoard shall, at its next regularly scheduled meeting, approve or disapprove the agreement.

- (b) When an consent agreement has not been signed, and the complaint has not been withdrawn or dismissed, the director Director shall servesend a notice of failure of conciliation uponto the complainant, and the respondent and the board not less than thirty (30) days after issuance service of a notice of determination of reasonable groundscause.
- (c) Nothing said or done in the course of the conciliation process may be made public or used as evidence in subsequent proceedings under sections 15-54 through 15-56 without the written consent of the persons concerned parties. Any employee of the office of equal opportunity OEO who makes public any such information in violation of this provision shall be prosecuted in the same manner as a misdemeanor of the second degree, punishable as provided in Florida Statutes Chapter 775. Hewever, ffinal executed and approved conciliation agreements will be made public.

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Section 15-54 Enforcement.

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- (a) In any proceeding brought pursuant to this article, the burden of proof is on the complainant.
- (b) A complainant may commence a civil action under this article whether or not the complaint has been filed and without regard to the status of any such complaint.

 need not have petitioned for an administrative hearing or exhausted the administrative remedies prior to commencement of a civil action pursuant to section 15-56. However, if the directorOEO or board has obtained an agreement with the consent of a complainant, no action may be filed under this article by such complainant with respect to the alleged discriminatory housing practice which

(c) Whenever an action filed in either federal or state court pursuant to this article, or any federal or state laws protecting the same rights stated herein comes to trial, the office of equal opportunity OEO and the board shall immediately terminate all efforts to obtain voluntary compliance.

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(d) If the $b\underline{B}$ oard of $c\underline{C}$ ounty $c\underline{C}$ ommissioners concludes at any time following the filing of a complaint that prompt judicial action is necessary to carry out the purposes of this article, the $b\underline{B}$ oard of $c\underline{C}$ ounty $c\underline{C}$ ommissioners shall direct the $c\underline{C}$ ounty aAttorney to institute a civil action for appropriate temporary or preliminary relief pending final disposition of the complaint under this article. The commencement of a civil action under this subsection shall not affect the initiation or continuation of proceedings under this article. The bBoard of eCounty eCommissioners need not _____ Formatted: No underline, Font color: Black have petitioned for administrative hearing or exhausted the administrative remedies prior to requesting the commencement of a civil action.

(e) The court may award actual and punitive damages and may impose the following Formatted: No underline, Font color: Black fines civil penalties for each violation of this article:

(1) Up to ten thousand dollars (\$1060,000.00), if the respondent has not been Formatted: No underline, Font color: Black

(2) Up to twenty-five thousand dollars (\$4255,00500.00), if the respondent has been adjudged by order of the fair housing board Board or a court to have

committed one (1) prior unlawful-discriminatory housing practice within the

adjudged to have committed any prior unlawful-discriminatory housing practice;

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- by order of the fair housing board Board or a court to have committed two (2) or more unlawful discriminatory housing practices within the preceding seven-year period ending on the date of the filling of thise chargeomplaint; except that if the acts constituting the discriminatory housing practice that is the object of the charge are committed by the same natural person who has been previously adjudged to have committed acts constituting an discriminatory housing practice, then the civil penalties set forth in subparagraphs (2) and (3) may be imposed without regard to the period of time within which any subsequent discriminatory housing practice occurred.
- (f) In imposing a fine under subsection (e), the court shall consider the nature and circumstances of the violation, the degree of culpability, the history of prior violations of this article, the financial circumstances of the respondent, and the goal of deterring future violations of this article.
- (g) In addition to the above-stated fines, the court shall award reasonable attorney's fees and costs to the county in any action in which the county prevails under this article.
- (h) The court may also grant injunctive and/or other appropriate equitable relief.

Section 15-55 Administrative remedies and other relief.

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a violation of this article, the board Board shall have the power to administer oaths,

- (ee) All recommended orders prepared by the beardBoard as a result of such hearing or hearings shall conform withto the requirements for such orders as set out in section 120.597, Florida Statutes, as amended.
- (df) The beardBoard shall servesubmit a copy of the order on each party to the administrative proceedings. The recommended order shall be considered as the final order of the beardBoard as provided by section 120.57, Florida Statutes, as amended for the purposes of proceeding further under this section.
- (eg) EitherAny party to such administrative proceedings shall have the right to appeal the administrative order described herein by filing notice of appeal pursuant to Florida Appellate Rule 9.110(a)(2) within thirty (30) days of the issuance of such order by the beardBoard. Any party shall have the right to bring an action in the appropriate court to ensure compliance with this Oorder.
- (fn) In case of refusal to obey a subpoena issued by the boardBoard, the county or the person at whose request it was issued may, in addition to any other remedies made available, petition for its enforcement in the appropriate court.
- (gi) Should any party fail or refuse to comply with the final order issued or breach a conciliation agreement as provided herein, then following the expiration of the appeal time provided herein, the beardBoard shall forward such order or conciliation agreement to the bBoard of eCounty eCommissioners with a request

- that the $buildrel \underline{B}$ oard of $buildrel \underline{C}$ ounty $buildrel \underline{C}$
- (hj) When any act is required or allowed to be done at or within a specified time by this section, for cause shown, the beardBoard, at any time in its discretion, and upon the written request of a party, may order the period enlarged unless otherwise prohibited by law.

- (ik) All written motions upon which a ruling is requested shall be filed at least threeen (310) days prior to the hearing date established by the beard. Such motions shall be considered and ruled upon by the beardBoard prior to the start of the hearing.
- (jį) All motions and orders thereon shall be made a part of the record of such administrative proceedings.
- (km) No appeal may be made from rulings on such motions until a final order has been issued.
- (In) If there are separately filed cases before the bBoard which involve similar issues of law and fact and identity of parties, then such cases may be consolidated by the directorDirector for hearing before the boardBoard.
- (mo) Discovery shall be permitted and shall proceed in the manner provided by the Florida Rules of Civil Procedure.
- (np) The bBoard may order a prehearing conference prior to any administrative hearing. Prior to such conference the beardBoard may direct that the parties submit a preconference statement addressing the issues of law and fact that will be involved in such hearing, identifying the witnesses that will testify, providing a

- (eg) The director Director shall set the time and place of any administrative hearing. The director Director shall servesend notice by certified mail of such hearing on the parties no later than fourteen (14) calendar days prior to the final hearing. Such notice requirement may be waived with the written consent of all parties. The notice shall also contain:
 - (1) A statement of the nature of the hearing;

- (2) A statement of the legal authority and jurisdiction under which the hearing is to be held;
- (3) A reference to the statutes, ordinances and rules involved.
- (pr) Requests for subpoenas in any administrative proceeding shall be filed with the office of equal opportunityOEO and forwarded to the boardBoard. Such request shall set forth the name and address of the person whose attendance is requested and shall describe with particularity any material to be produced. Such subpoenas shall be issued by the boardBoard or the directorDirector. The requesting party shall be responsible for service of any subpoena.
- (qs) Any subpoena shall be subject to a motion to quash or a motion for protective order before the appropriate court.
- (rt) The official transcript of a hearing shall be preserved by tapedelectronic recording or by a court reporter.
- (su) Should a party elect to provide a court reporter for a hearing, that party shall be responsible for entire payment of the reporter's fee.

 (\underline{tv}) If the fair housing board Board finds that a discriminatory housing practice has occurred or is about to occur, it shall issue an order prohibiting the practice and awarding affirmative relief from the effects of the practice, including actual damages and reasonable attorney's fees and costs, and other injunctive or equitable relief. To vindicate the public interest, the fair housing boardBoard, may _____ Formatted: No underline, Font color: Black assess a civil penaltiesy against the respondent, consistent with the provisions of section 15.54 of this article. Funds recovered under this section shall be paid to the bBoard of eCounty eCommissioner'ss' general fund.

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(w) If a timely election is made under this section, the County Attorney shall, not later than the 30th day after the election is made, file and maintain such action on behalf of the aggrieved person in a court of competent jurisdiction seeking relief as provided by state and/or federal law. However, if a timely civil action election is not made under subsection (b), the fair housing complainant may request an administrative proceeding.

(x) An aggrieved person may intervene in the civil action filed under this section.

Section 15-56 Enforcement by private persons.

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(a) A civil action shall be commenced no later than two (2) years after the occurrence or the termination of an alleged discriminatory practice or the breach of an agreement entered into under this article, whichever occurs last, to obtain appropriate relief with respect to such discriminatory practice or breach. However, the court shall continue a civil case brought pursuant to this article from time to time before bringing it to trial if the court believes that the conciliation efforts of the office of equal opportunityOEO are likely to result in satisfactory settlement of the

- discriminatory practice complained of in the complaint made to the office of equal opportunity OEO and which practice forms the basis for the action in court
- (b) The computation of such 2-year period shall not include any time during which an administrative proceeding was pending with respect to the complaint under this article. This paragraph does not apply to actions arising from a breach of a conciliation agreement.

- (c) Any sale, encumbrance or rental consummated prior to the issuance of any court order issued under the authority of this article and involving a bona fide purchaser, encumbrance, or tenant without actual notice of the existence of the filing of a complaint or civil action under the provisions of this article shall not be affected.
- (bd) If the court finds that a discriminatory housing practice has occurred, it shall issue an order prohibiting the practice and providing affirmative relief from the effects of the practice, including injunctive and other equitable relief, actual and punitive damages, and reasonable attorney's fees and costs.

Sec. 15-57. Unlawful discriminatory practice in public accommodations.

It shall be an unlawful discriminatory practice for any person, being the owner, lessee, proprietor, manager, superintendent, agent or employee of any place of public accommodation, resort or amusement, because of the race, sex, color religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression of any person directly or indirectly to refuse, withhold from or deny to such person any of the accommodations, advantages, facilities or privileges thereof that are afforded the other customers, directly or indirectly, to publish, circulate, issue, display, post or mail any written or printed communication, notice or advertisement, to the effect

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that any of the accommodations, advantages, facilities and privileges of any such place shall be refused, withheld from or denied to any person on account of race, sex, color, religion, national origin disability, familial status, sexual orientation, age, marital status, or gender identity or expression or that the patronage of any person belonging to any particular race, sex, color religion, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression is unwelcome, objectionable or not acceptable, desired or solicited.

Section 15-58 Discriminatory housing practices.

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Except as provided in section 15-62 hereof, it shall be an unlawful discriminatory housing practice:

- (1) To refuse to sell or rent after the making of a bona fide offer, or to refuse to negotiate for the sale or rental of, or otherwise make unavailable or deny, a dwelling to any person because of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression.
- (2) To discriminate against any person in the terms, conditions or privileges of sale or rental of a dwelling, or in the provisions of services or facilities in connection therewith, because of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status, or gender identity or expression.
- (3) To make, print or publish, or cause to be made, printed or published, any notice, statement or advertisement, with respect to the sale or rental of

- dwelling that indicates any preference, limitation or discrimination based on race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression or an intention to make any such preference, limitation or discrimination.
- (4) To place or display any other device either purporting to offer for sale, leasing assignment, transfer or other disposition or tending to lead to the belief that a bona fide offer is being made to sell, lease, assign, transfer or otherwise dispose of any housing that is not in fact available or offered for sale, lease, assignment, transfer or other disposition based on race, sex, color, religion, national origin disability, familial status, sexual orientation, age, marital status or-gender-identity or expression.
- (54) To represent to any person because of race, color, religion, sex, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression that any dwelling is not available for inspection, sale or rental when such dwelling is in fact so available.
- (65) For profit, ‡to induce or attempt to induce any person to sell or rent any dwelling by representations regarding the entry or prospective entry into the neighborhood of a person or persons of a transfer an interest in any housing by representations regarding the existence or potential proximity of real property owned, used or occupied by any person of any particular race, sex, color, religion, national origin disability, familial status, sexual orientation, age, marital status or gender identity or expression.

1	(6) To discriminate in the sale or rental, or to otherwise make unavailable or
2	deny, a dwelling to any buyer or renter because of a disability of:
3	a. that buyer or renter,
4	b. a person residing in or intending to reside in that dwelling after it is
5	sold, rented, or made available; or
6	c. any person associated with that buyer or renter.
7	(7) To discriminate against any person in the terms, conditions, or privileges of
8	sale or rental of a dwelling, or in the provision of services or facilities in
9	connection with such dwelling, because of a disability of:
10	a. that person; or
11	b. a person residing in or intending to reside in that dwelling after it is
12	sold, rented, or made available; or
13	c. any person associated with that person.
14	(7) To promote, induce, influence or attempt to promote, induce or influence by
15	the use of postcards, letters, circulars, telephone, visitation or any other
16	means directly or indirectly, a property owner, occupant or tenant to list for
17	sale, sell, remove from, lease, assign, transfer or otherwise dispose of any
18	housing by referring as a part of a process or pattern of inciting neighborhood
19	unrest, community tension, or fear of racial, sexual, color, religious, nationality
20	disability, familial status, sexual orientation, age, marital status or gender
21	identity or expression change in any street, block, neighborhood or any other
22	area due to the race, sex, color, religion, national origin disability, familial
23	status, sexual orientation, age, marital status, or gender identity or expression

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of actual or anticipated neighbors, tenants or prospective buyers of any

- (8) To cause to be made any untrue or intentionally misleading statement, advertise or in any other manner attempt as part of a process or pattern of inciting neighborhood unrest, community tension or fear of racial, sexual color religious nationality, disability, familial status, sexual orientation, age, marital status or gender identity or expression change in any street, block, neighborhood, or any other area, to obtain a listing of housing for sale, rental assignment transfer or other disposition, where such statement, advertising or other representation is false or materially misleading or where there is insufficient basis to judge its truth or falsity to warrant making the statement, or to make any other such material misrepresentation in order to obtain such listing, sale, removal from, lease, assignment, transfer or other disposition of said housing.
- (9) To make, as part of a process or pattern of discouraging the purchase, rental, occupancy or other use of any housing in a particular block or neighborhood area, any representation to a person known to be a prospective purchaser that such block, neighborhood or area may undergo, is undergoing or had undergone a change with respect to racial, sexual, color, religious, nationality, disability, familial status, sexual orientation, age, marital status or gender identity or expression composition of such neighborhood, block or area.
- (10) To place or display any device or to indicate by use of postcards, letters, - (Formatted: Indent: Hanging: 0.25" circulars, telephone, visitation or any other means, directly or indirectly, either

purporting to offer for sale, rental leasing, assignment, transfer or other disposition, or tending to lead to the belief that a bona fide offer is being made to sell, lease, assign, transfer or otherwise dispose of any housing that is not in fact available or offered for sale, lease, assignment, transfer, rental or other disposition based on race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression.

(448) To refuse to permit, at the expense of a person with a disability, reasonable modifications of existing premises occupied or to be occupied by such person if such modifications may be necessary to afford such person full enjoyment of the premises, except that, in the case of a rental, the landlord may, where it is reasonable to do so, condition permission for a modification on the renter agreeing to restore the interior of the premises to the condition that existed before the modification, reasonable wear and tear excepted. The landlord may not increase for persons with disabilities any customarily required security deposit. However, where it is necessary in order to ensure with reasonable certainty that funds will be available to pay for the restorations at the end of the tenancy, the landlord may negotiate, as part of a restoration agreement, a provision requiring that the tenant pay into an interest-bearing escrow account, over a reasonable period, a reasonable amount of money not to exceed the cost of the restorations. The interest in any such account shall accrue to the benefit of the tenant.

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- (429) To refuse to make reasonable accommodations in rules, policies, practices or services, when such accommodations may be necessary to afford a person with a disability equal opportunity to use and enjoy a dwelling.
- (130) To fail to design and construct multifamily dwellings for first occupancy after March 13, 1991, in such a manner that:
 - a. The public use and common use portions of such dwellings are readily accessible to and usable by persons with a disability;
 - b. All the doors designed to allow passage into and within all premises within such dwellings are sufficiently wide to allow passage by persons with disabilities who utilize wheelchairs; and
 - c. All premises within such dwellings contain the following features of adoaptive design: Building entrances on an accessible route, an accessible route into and through the dwelling; light switches, electrical outlets, thermostats, and other environmental controls in accessible locations, reinforcements in bathroom walls to allow later installation of grab bars; and usable kitchen and bathrooms such that an individual who utilizes a wheelchair can maneuver about the space;
 - d. Compliance with the appropriate requirements of the American National Standards Institute for buildings and facilities providing accessibility and usability for persons with physical disabilities (commonly cited as "ANSI- A 117.1-1986"); Ssuffices to satisfy the requirements of this article.

- (141) To retaliate or discriminate in any manner against a person who has opposed a practice declared discriminatory by this article, or who has filed a complaint, testified, assisted or participated in any manner in any investigation, proceeding, hearing or conference under this article.
- (152) To aid, abet, incite, compel or coerce any person to engage in any of the practices prohibited by this article; or to obstruct or prevent any person from complying with the provision of this article; or any order issued thereunderthere under.
- (163) To resist, prevent, impede or interfere with the boardBoard or any of its members or representatives in the lawful performance of its or their duty under this article.
- (174) To initiate maliciously, frivolously or in bad faith any chargeomplaint under the provisions of this article for the purposes of harassment.
- (185) To intimidate, threaten, coerce or interfere with the exercise or enjoyment of, or on account of having exercised or enjoyed, or on account of having aided or encouraged any other person in the exercise or enjoyment of, any right granted or protected by this article.

Section 15-59 Discrimination in the financing of housing.

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It shall be an unlawful discriminatory housing practice of any bank, building and Formatted: No underline, Font color: Auto loan association, insurance company or other corporation, association, firm or enterprise whose business consists in whole or in part in the making of commercial real estate loans, to deny a loan or other financial assistance to any person applying

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therefore for the purpose of purchasing, constructing, improving, repairing or maintaining a dwelling or to discriminate against him/her in the fixing of the amount, interest rate, duration, or other terms or conditions as such loan or other financial assistance, because of the race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression of such person or any person associated with him/her in connection with such loan or other financial assistance, or the purposes of such loan or other financial assistance of the present or prospective owners, lessees, tenants or occupants, of the dwelling or dwellings in relation to which such loan or other financial assistance is to be made or given; provided, that nothing contained in this section shall impair the scope of effectiveness of the exceptions set forth in section 15-62.

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Section 15-60 Discrimination in the provision of brokerage services.

It shall be an unlawful discriminatory housing practice to deny any person who is otherwise professionally qualified by state law, and subject to the rules and regulations of the Florida Real Estate Commission, provided the local board Board of realtors does not discriminate in its membership policies on the basis of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression, access to or membership or participation in any multiple listing service, real estate brokers' organization or other service, organization or facility relating to the business of selling or renting dwellings, or to discriminate against any person in the terms or conditions of such access, membership or participation, on account of race, sex, color, religion, national origin disability, familial status, sexual orientation, age, marital status or gender identity or expression.

Section 15-61 Discrimination in residential real estate related transactions.

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It shall be an unlawful discriminatory housing practice for any person or other entity whose business includes engaging in residential real estate related transactions to discriminate against any person in making available such a transaction, or in the terms or conditions of such a transaction because of race, sex, color, religion, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression.

Section 15-62 Limitations and exceptions—Housing practices.

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(a) The prohibitions set forth in sections, 15-57 through 15-80 shall not apply to a Formatted: No underline, Font color: Black religious organization, association or society, or any nonprofit institution or organization operated, supervised or controlled by or in conjunction with a religious organization, association or society, from limiting the sale, rental or occupancy of dwellings which it owns or operates for other than commercial purposes to persons of the same religion, or from giving preference to such persons, unless membership in such religion is restricted on account of race, sex, color, national origin, disability, familial status, sexual orientation, age, marital status or gender identity or expression.

(b) The prohibitions set forth in sections 15-58—15-60 shall not apply to rooms or units in dwellings containing living quarters occupied or intended to be occupied by no more than four (4) families living independently of each other if the owner actually

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maintains and occupies one of such living quarters, provided such rooms or units are sold or rented without the use in any manner of the sales or rental facilities or the sales or rental services of any real estate broker or real estate salesperson or person in the business of selling or renting dwellings and/or without the publication, posting or mailing of any advertisement or written document in contravention of section 15-58, but this shall not prohibit the use of any attorney, escrow agents, abstractors, title companies and such other professional assistance as is necessary to perfect or transfer title to a dwelling.

- (c) The prohibitions set forth in sections 15-58 through 15-60 shall not apply to any single-family dwelling unit sold or rented by an owner who does not own more than three (3) such single-family dwelling units at any one time if such unit is sold or rented without the use in any manner of the sales or rental facilities or the sales or rental services of any real estate broker or real estate salesperson or person in the business of selling or renting dwellings and/or without the publication, posting or mailing of any advertisement or written document in contravention of section 15-58; but this shall not prohibit the use of any attorney, escrow agents, abstractors, title companies and such other professional assistance as is necessary to perfect or transfer title to a dwelling.
- (d) For the purposes of subsections (a) and (b) of this section, a person shall be deemed to be in the business of selling or renting dwellings and said exceptions shall not apply if:

- (1) That person has, within the preceding twelve (12) months, participated as principal in three (3) or more transactions involving the sale or rental of any dwelling or any interest therein; or
- (2) That person has, within the preceding twelve (12) months, participated as agent, other than in the sale of his/her own personal residence, in providing sales or rental facilities or sales or rental services in two (2) or more transactions involving the sale or rental of any dwelling or any interest therein; or
- (3) That person is the owner of any dwelling designed for or intended for occupancy by, or occupied by, five (5) or more families.
- (e) The prohibitions set forth in sections 15-57 through 15-60 shall not apply to a person or owner who wishes to rent a portion of a single dwelling unit to a person or persons of the same sex when such persons live in the single dwelling unit.
- (f) Housing for older persons shall be exempted from the provisions regarding familial status. Housing for older persons may also maintain only those age restrictions necessary in order to be designated as housing for older persons.
- (g) Nothing in this article:

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- (1) Prohibits a person engaged in the business of furnishing appraisals of real property from taking into consideration factors other than race, sex, color, religion, national origin, <u>handicapdisability</u>, familial status, sexual orientation, age or marital status.
- (2) Limits the applicability of any reasonable local government restrictions regarding the maximum number of occupants permitted to occupy a dwelling.

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(3) Requires that a dwelling be made available to an individual whose tenancy would constitute a direct threat to the health or safety of other individuals or whose tenancy would result in substantial physical damage to the property of others.

- (4) Prohibits conduct against a person because such person has been convicted by any court of competent jurisdiction of the illegal manufacture or distribution of a controlled substance as defined by Florida Statutes, eChapter 893.
- (h) An individual who engages in conduct with a reasonable good faith reliance on the existence of the exemption of this article relating to housing for older persons is not personally liable for money damages for a violation of this article. For the purposes of this paragraph (h), a person engaged in the business or residential real estate transactions is presumed to have such a good faith reliance if that person has no actual knowledge that the housing facility is not or will not be eligible for the housing for older persons exemption and the housing facility gives such a person a written certification stating the compliance of the facility with the requirements for the housing for older persons.

Section 15-63 Same Limitations and exceptions —Public accommodations.

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The prohibitions set forth in section 15-57 shall not be applied to:

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- (1) Limit of the use of restroom to persons of one (1) sex;
- (2) A religious organization, association or society or any nonprofit institution or organization operating, supervised or controlled by or in conjunction with a religious organization, association or society from limiting facilities and accommodations, which it owns or operates, for other than a commercial

purpose, to persons of the same religion or from giving preference to such 2 Formatted: Font color: Text 1 Section 15-64 Same Limitations and exceptions —Physical handicapdisability. 3 Formatted: Font color: Text 1 Nothing in this article requires any person renting or selling a dwelling 5 constructed for first occupancy before March 13, 1991, to modify, alter or adjust the dwelling in order to provide physical accessibility except as otherwise required by law 6 and as provided in this article-section 15-58 (11) and (12). 7 Section 15-65. Applicability. Formatted: Font: 12 pt, Font color: Black, Highlight 8 Formatted: Indent: First line: 0" Formatted: Font color: Black, Highlight 9 It is hereby provided that this Ordinance shall constitute a uniform law applicable Formatted: Highlight 10 in all the unincorporated and incorporated areas of Palm Beach County, Florida, to the Formatted: No underline, Font color: Black extent permitted under the Florida Constitution, Article VIII, Section I. 11 Section 15-656. Repeal of Laws in Conflict. 12 13 All local laws and ordinances applying to the unincorporated area of Palm Beach County in conflict with any provision of this article are hereby repealed to the extent of 15 any conflict. Section 15-667. Savings Clause. 16

for any reason held by the Court to be unconstitutional, inoperative or void, it is the

All complaints, investigations, orders, hearing processes, and all other functions

If any section, paragraph, sentence, clause, phrase, or word of this Ordinance is

of the OEO and Board, initiated or completed pursuant to Ordinance 07-042, as

amended, shall remain in full force and effect.

Section 15-678. Severability.

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1	intent of the Board of County Commissioners that such holding shall not affect the			
2	remainder of this Ordinance.			
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4	Section 15-689. Inclusion in the Co	ode of Laws and Ordinances.		
5	The provisions of this Ordinar	nce shall become and be made a part of the Code		
6	of Laws and Ordinances of Palm Bea	ach County, Florida. The sections of this Ordinance		
7	may be renumbered or re-lettered to	accomplish such, and the word "ordinance" may be		
8	changed to "section," "article," or any	other appropriate word.		
9	Section 15-6970. Captions.	·		
10	The captions, section heading	s, and section designations used in this Ordinance		
11	are for convenience only and shall have	ave no effect on the interpretation of the provisions		
12	of this Ordinance.			
13	Section 15-71, Short Title,		Formatted: Font color: Auto, Highlight	
14		n and cited as the "Palm Beach County Housing	Formatted: Highlight Formatted: Font: Not Bold, No underline,	
15	and Places of Public Accommodation	Ordinance."	color: Auto, Highlight Formatted: No underline, Font color: Aut Highlight	
16	EFFECTIVE DATE: The pro	ovisions of this ordinance shall become effective	Formatted: No underline, Font color: Aut	
17	upon filing with the Department of Sta	ate.		
18	APPROVED AND ADOPTED	by the Board of County Commissioners of Palm		
19	Beach County, Florida, on this the	day of, 2014.		
20 21 22 23 24 25 26	SHARON R. BOCK, CLERK & COMPTROLLER PALM BEACH COUNTY	PALM BEACH COUNTY, FLORIDA, BY ITS BOARD OF COUNTY COMMISSIONERS		
27	By: Deputy Clerk	By: Priscilla A. Taylor, Mayor		
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2	APPROVED AS TO FORM AND
3	LEGAL SUFFICIENCY
4 5	LEGAL SUFFICIENCY
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0	By:
8 9	County Attorney
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11	EFFECTIVE DATE: Filed with the Department of State on theday o
12	, 2014.
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