Agenda Item #: 3S-2

PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS

AGENDA ITEM SUMMARY

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Meeting Date: February 3, 2015 [X] Consent [] Regular [] Workshop [] Public He	earing					
Submitted For: FIRE RESCUE						
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I. EXECUTIVE BRIEF						
Motion and Title:						
Staff recommends motion to receive and file one (1) original Business Associate Agreement with oPEN incorporated, D/B/A SafetyPad, effective October 1, 2014.						
Summary:						
oPEN Incorporated, d/b/a SafetyPad, produces a sole source electronic patient care reporting (ePCR) product that interfaces with Fire Rescue's current fire data management (FDM) system. An Invitation for Bid (IFB) has been issued by Purchasing to procure the SafetyPad product from a SafetyPad distributor. Prior to the review of proposals or selection of a successful bidder, a Business Associate Agreement between the County and SafetyPad is required to share and test certain patient care data in the new ePCR environment. oPEN Incorporated, D/B/A SafetyPad, has entered into a Business Associate Agreement executed by the Assistant County Administrator, pursuant to authority delegated by the BCC in Resolution number 2003-0554. Pursuant to Countywide PPM CW-O-051, one (1) standard Business Associate Agreement that has been executed by the Assistant County Administrator and oPEN Incorporated, d/b/a SafetyPad is being submitted as a receive and file agenda item for the Clerk's Office to note and receive. Countywide (SB)						
Background and Policy Issues:						
Countywide PPM CW-O-51 requires the initiating Department to submit the fully executed Business Associate Agreement as a Receive and File agenda item for the Clerk's Office to note and receive said item(s).						
Attachments:						
Business Associate Agreement with oPEN Incorporated, D/B/A SafetyPad						
Recommended By: Michael (Mackey 1/12/2015 Deputy Chief Date						
Approved By: // / Com // /2015 Fire-Rescue Administrator Date						
Approved By: Assistant County Administrator Date						

II. FISCAL IMPACT ANALYSIS

A.	Five Year Summar	y of Fiscal	Impact:			
Capit	al Years tal Expenditures ating Costs	2015	2016	2017 	2018	2019
Prog	rnal Revenues ram Income (County nd Match (County))				
NE.	T FISCAL IMPACT				Secretary and the second discount of the seco	
	DDITIONAL FTE SITIONS (Cumulative	e)_*©				
is ite	m Included in Curre	nt Budget?	Ye	s No		
Budg	et Account No.:	Fund	Dept	JnitObje	ect	
В.	Recommended So	urces of Fu	ınds/Summ	ary of Fiscal I	mpact:	
There Agree	e is no fiscal impact ement.	associated	with the r	eceipt and filir	ng of this Bu	usiness Associate
C.	Departmental Fisca	al Review:	mus	alma	J	
	III. REVIEW COMM					
A.	OFMB Fiscal and/o	r Contract	Dev. and C	ontrol Comme	ents:	
В.	Susa Theo FILL AM OFMB Legal Sufficiency:	en 1/14/	15	Contract De	v. and Contraction	1331)5 rol
	Assistant County	Attorney 2	<u>a (15</u>			
C.	Other Department I	Review:				
	Department I	Director				

THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.

Business Associate Agreement Between Palm Beach County and oPEN Incorporated, D/B/A SafetyPad

This Business Associate Agreement ("Agreement") between Palm Beach County, a Political Subdivision of the State of Florida, by and through its Board of Commissioners, hereinafter referred to as "the County," and oPEN Incorporated, D/B/A SafetyPad, located at 7760 France Avenue South, Minneapolis, MN 55435, hereinafter referred to as "Business Associate," is executed to ensure that Business Associate will appropriately safeguard protected health information ("PHI") that is created, received, maintained, or transmitted on behalf of the County in compliance with the applicable provisions of Public Law 104-191 of August 21, 1996, known as the Health Insurance Portability and Accountability Act of 1996, Subtitle F – Administrative Simplification, Sections 261, et seq., as amended and any related regulations ("HIPAA"), and with Public Law 111-5 of February 17, 2009, known as the American Recovery and Reinvestment Act of 2009, Title XII, Subtitle D – Privacy, Sections 13400, et seq., the Health Information Technology and Clinical Health Act, as amended and any related regulations (the "HITECH Act").

A. General Provisions

- 1. <u>Meaning of Terms</u>. The terms used in this Agreement shall have the same meaning as those terms defined in HIPAA.
- 2. <u>Regulatory References</u>. Any reference in this Agreement to a regulatory section means the section currently in effect or as amended.
- 3. <u>Interpretation</u>. Any ambiguity in this Agreement shall be interpreted to permit compliance with HIPAA.

B. Obligations of Business Associate

Business Associate agrees that it will:

- 1. Not use or further disclose PHI other than as permitted or required by this Agreement or as required by law;
- 2. Use appropriate safeguards and comply, where applicable, with the HIPAA Security Rule with respect to electronic protected health information ("e-PHI") and implement appropriate physical, technical and administrative safeguards to prevent use or disclosure of PHI other than as provided for by this Agreement;
- 3. Report in writing to the County any use or disclosure of PHI not provided for by this Agreement of which Business Associate becomes aware, including any security incident (as defined in the HIPAA Security Rule) and any breach of unsecured PHI (as defined in the HIPAA Breach Notification Rule) within three (3) business days of

Business Associate's discovery of the security incident or breach. Business Associate will comply with all applicable provisions of the HIPAA Breach Notification Regulations found at 45 CFR §164.400 et seq. when making breach notification to the County. The County shall have sole control over the timing and method of breach notification to affected individual(s), the Department of Health and Human Services, and, if applicable, the media. Business Associate agrees that, if requested by the County to do so, it will provide breach notification to affected individuals of any breach of unsecured PHI discovered by Business Associate. If requested by the County to make breach notification to affected individuals, Business Associate shall comply with all applicable provisions of the HIPAA Breach Notification Regulations found at 45 CFR §164.400 et seq., and any direction from the County;

- 4. In accordance with 45 CFR §164.502(e)(1)(ii) and §164.308(b)(2), ensure that any subcontractors that create, receive, maintain, or transmit PHI on behalf of Business Associate agree to the same restrictions, conditions, and requirements that apply to Business Associate with respect to such information by requiring such subcontractors to sign an agreement with Business Associate that contains, at a minimum, the same provisions as this Agreement;
- Make PHI in a designated record set available to the County and to an individual who has a right of access in a manner that satisfies the County's obligations to provide access to PHI in accordance with 45 CFR §164.524 within 30 days of a request;
- 6. Make any amendment(s) to PHI in a designated record set as directed by the County, or take other measures necessary to satisfy the County's obligations under 45 CFR §164.526;
- 7. Maintain and make available information required to provide an accounting of disclosures to the County or an individual who has a right to an accounting within 60 days and as necessary to satisfy the County's obligations under 45 CFR §164.528;
- 8. To the extent that Business Associate is to carry out any of the County's obligations under the HIPAA Privacy Rule, Business Associate shall comply with the requirements of the Privacy Rule that apply to the County when it carries out that obligation;
- 9. Make its internal practices, books, and records relating to the use and disclosure of PHI received from, or created or received by Business Associate on behalf of the County, available to the Secretary of the Department of Health and Human Services for purposes of determining Business Associate's and the County's compliance with HIPAA and the HITECH Act;

- 10. Restrict the use or disclosure of PHI if the County notifies Business Associate of any restriction on the use or disclosure of PHI that the County has agreed to or is required to abide by under 45 CFR §164.522; and
- 11. If the County is subject to the Red Flags Rule (found at 16 CFR §681.1 et seq.), Business Associate agrees to assist the County in complying with its Red Flags Rule obligations by: (a) implementing policies and procedures to detect relevant Red Flags (as defined under 16 C.F.R. §681.2); (b) taking all steps necessary to comply with the policies and procedures of the County's Identity Theft Prevention Program(if the County is required to have a Program); (c) ensuring that any agent or third party who performs services on its behalf in connection with covered accounts of the County agrees to implement reasonable policies and procedures designed to detect, prevent, and mitigate the risk of identity theft; and (d) alerting the County of any Red Flag incident (as defined by the Red Flag Rules) of which it becomes aware, the steps it has taken to mitigate any potential harm that may have occurred, and provide a report to the County of any threat of identity theft as a result of the incident.
- 12. Business Associate shall protect, defend, reimburse, indemnify and hold the County, its agents, employees and elected officers harmless from and against all claims, liability, expense, loss, cost, damages or causes of action of every kind or character, including attorney's fees and costs, whether at trial or appellate levels or otherwise, arising as a result of a breach of unsecured PHI caused by any act or omission of Business Associate or arising from any other violation of HIPAA or the HITECH Act caused by any act or omission of Business Associate.

C. Permitted Uses and Disclosures by Business Associate

The specific uses and disclosures of PHI that may be made by Business Associate on behalf of the County include any uses or disclosures of PHI permitted by HIPAA that are necessary to perform the services that Business Associate has been engaged to perform on behalf of the County.

D. Termination

- 1. The County may terminate this Agreement if the County determines that Business Associate has violated a material term of the Agreement.
- 2. If either party knows of a pattern of activity or practice of the other party that constitutes a material breach or violation of the other party's obligations under this Agreement, that party shall take reasonable steps to cure the breach or end the violation, as applicable, and, if such steps are unsuccessful, terminate the Agreement if feasible.

Business Associate on behalf of the County that Business Associate still maintains in any form. Business Associate shall retain no copies of the PHI. If return is infeasible, the protections of this Agreement will extend to such PHI.					
E. This Agreement shall take effect and apply retroactively from October 1, 2014.					
Agreed to this 7 day of January, 2015.					
WITNESS: Herise ledica	PALM BEACH COUNTY, FLORIDA, BY ITS BOARD OF COUNTY COMMISSIONERS By:				
Name	Brad Merriman, Assistant County Administrator,				
APPROVED AS TO FORM AND LEGAL SUFFICIENCY By: County Attorney	APPROVED AS TO TERMS AND CONDITIONS By: Tolerate Fire-Rescue				
WITNESS:	BUSINESS ASSOCIATE oPEN Incorporated, D/B/A SafetyPad				
Signature	Scott Streicher, Chief Operating Officer				

Upon termination of this Agreement for any reason, Business Associate shall

return to the County all PHI received from the County, or created, maintained, or received by

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