THE ORIGINAL DOCUMENT IS OVER 100 PAGES. A COPY OF THE DETAIL LISTING OF UNCOLLECTIBLE ACCOUNTS CAN BE VIEWED IN MINUTES.

Approved by:

Agenda Item #: 3S1

PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS

AGENDA ITEM SUMMARY

Meeting Date:	June 2, 2015	[X] Consent [] Workshop	[] Regular [] Public Hearing
Department:	Fire-Rescue		
	<u>l.</u>	EXECUTIVE BRIEF	
Motion and Title emergency transp books for the follo	ort patient account	ends motion to approve: s to remove these amounts	the write-off of uncollectible from the County's financial
October	1, 2010 through Sep	otember 30, 2011 (FY11)	\$10,399,302.53
patients and bill f billings and collec- including commerce October 1, 2010 transport billings a required under \$10,399,302.53 is payments, insurar and/or insurance i	for those services. The ctions services. The ctions services. The ctions services. The ctions services, Medical to September 30, and collected (to-data) the guidelines of currently deemed to be denial based on information, and pati	The County contracts with a e County receives payment care, Medicaid, and private in 2011, Fire Rescue generate) \$17,131,128.02. After action the Medicare/Medicaid points be uncollectible. This balance medical necessity, the inabilients without medical coverage.	to transport critically ill/injured a private company for these from a number of sources, ndividuals. During the period ed \$34,301,090.00 in gross djustments of \$6,770,659.45, programs, the balance of nce is primarily due to partial lity to obtain accurate patient ge or high deductibles. Staff he County's financial books.
charging ambulant federal requirement requires that the Co of the availability of does not allow for	ce fees for this servints of the Health Insu county make reasona of insurance, to the r the routine waiver	ce. Fire Rescue's billing effourance Portability and Accourable attempts to collect monie maximum allowed under Feder of unpaid co-payments or d	gan transporting patients and orts are designed to meet the ntability Act of 1996. The law is from all patients regardless eral and State guidelines and eductibles. Based on these rite-off period. (Continued on
2. Detail Listing	insport Billing Write- g of Uncollectibl September 2011	Off Summary for Period Octol le Accounts by Trans	
Recommended by Approved by:		ity Chief	5/18/15 Date
	Fire	Rescue Administrator	Date

Assistant County Administrator

II. FISCAL IMPACT ANALYSIS

A.	A. Five Year Summary of Fiscal Impact:						
Capi Oper Exte Prog	al Years tal Expenditures rating Costs rnal Revenues ram Income (County) nd Match (County)	2015	2016	2017	2018	2019	
NET	FISCAL IMPACT					<u></u>	
	DITIONAL FTE ITIONS (Cumulative)			**************************************			
ls Ite	m Included in Current Bud	dget?	Yes <u>X</u> N	o			
Budg	get Account No.: Fund	<u>1300</u> Dept	<u>440</u> Unit <u>421</u>	0 Rev Sour	ce <u>4260</u>		
В.	Recommended Sources	of Funds/Sเ	ummary of Fis	scal Impact:			
The approval of this item will authorize the Clerk of the Courts to record the necessary accounting entries to remove these accounts from the financial records. As required under PPM CW-F-048, Fire Rescue will continue to maintain a database of all emergency transport accounts. C. Departmental Fiscal Review:							
Λ	OEMB Eiscal and/or Con		W COMMENT				
Α.	A. OFMB Fiscal and/or Contract Dev. and Control Comments:						
В.	5/18 WS/19/15 OFMB Legal Sufficiency			ract Dev. an	d Control	5/20/15	
	Assistant County Attorne	5/21/15 ey					
C.	Other Department Review	ŵ:					
	Department Director						

REVISED 9/03 ADM FORM 01 (THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.) (Background and Justification continued from page 1)

The \$10.4 million balance is the outstanding balance after adjustments are applied to patient accounts. Primarily, adjustments are the difference between the Fire-Rescue billing rate and the maximum reimbursement allowed by Medicare and Medicaid. The County's rate is set higher than Medicare's maximum allowable in order to collect the maximum reimbursement, thereby creating an automatic Medicare adjustment. An increase in adjustments will occur whenever the Board approves a rate increase in excess of Medicare allowable rates for reimbursement.

The following provides some examples as to why the \$10.4 million balance is uncollectible:

- Partial Payment received payment from third party carrier, but patient did not have supplemental insurance and has not paid balance.
- Payment denied based on medical necessity Fire Rescue's decision to transport an injured or ill patient is based on quality of patient care as determined by the paramedic/Medical Director, not on the likelihood of a successful collection. In some cases, patient did not pay account.
- Billing agent unable to obtain accurate/sufficient patient information.
- Patients had no insurance, co-insurance, or had not met their deductible. As the number
 of patients in Palm Beach County without insurance increases, the overall collection rate
 will be expected to decrease.

Palm Beach County Fire Rescue Emergency Transport Billing Write-Off Summary October 1, 2010 through September 30, 2011

Billings and Collections - ADP Report No. AB2020 - EOM 1/31/15

FY201	1			Receipts		
Billing Mo	onth	Gross Billings	Receipts	% of Gross Billing	Adjustments	Balance
October	2010	\$2,204,106.50	\$1,142,939.58	51.86%	\$393,476.38	\$667,690.54
November	2010	\$2,230,638.50	\$1,171,175.56	52.50%	\$415,096.16	\$644,366.78
December	2010	\$2,560,394.00	\$1,382,820.30	54.01%	\$470,096.85	\$707,476.85
January	2011	\$3,370,840.00	\$1,724,112.61	51.15%	\$688,733.15	\$957,994.24
February	2011	\$3,077,631.00	\$1,570,588.50	51.03%	\$597,491.66	\$909,550.84
March	2011	\$3,447,174.00	\$1,742,019.92	50.53%	\$689,899.81	\$1,015,254.27
April	2011	\$3,158,390.00	\$1,554,704.12	49.22%	\$629,607.03	\$974,078.85
May	2011	\$2,943,745.00	\$1,446,005.50	49.12%	\$605,026.46	\$892,713.04
June	2011	\$2,731,131.00	\$1,327,280.08	48.60%	\$559,617.03	\$844,233.89
July	2011	\$2,869,367.00	\$1,381,177.09	48.14%	\$570,148.65	\$918,041.26
August	2011	\$2,884,694.00	\$1,372,556.71	47.58%	\$594,461.95	\$917,675.34
September	2011	\$2,822,979.00	\$1,315,748.05	46.61%	\$557,004.32	\$950,226.63
Total		\$34,301,090.00	\$17,131,128.02	49.94%	\$6,770,659.45	\$10,399,302.53

Receipts by Payor Type - ADP Report No. AB0155A - EOM 1/31/15

Billing M	onth	Self-Pay [S]	Medicaid [A]	Medicare [C]	Insurance [I]	Total
October	2010	\$33,442.17	\$96,693.34	\$568,671.50	\$444,132.57	\$1,142,939.58
November	2010	\$27,072.80	\$95,710.64	\$606,860.22	\$441,531.90	\$1,171,175.56
December	2010	\$36,572.99	\$117,370.95	\$734,206.65	\$494,669.71	\$1,382,820.30
January	2011	\$46,958.40	\$124,073.29	\$945,241.78	\$607,839.14	\$1,724,112.61
February	2011	\$51,503.30	\$111,545.34	\$833,407.72	\$574,132.14	\$1,570,588.50
March	2011	\$55,398.67	\$129,793.07	\$933,585.38	\$623,242.80	\$1,742,019.92
April	2011	\$44,447.70	\$111,989.76	\$836,302.72	\$561,963.94	\$1,554,704.12
May	2011	\$35,754.34	\$124,790.87	\$768,297.47	\$517,162.82	\$1,446,005.50
June	2011	\$26,426.20	\$117,432.94	\$683,129.69	\$500,291.25	\$1,327,280.08
July	2011	\$38,820.00	\$124,182.23	\$731,420.22	\$486,754.64	\$1,381,177.09
August	2011	\$22,895.02	\$128,130.37	\$695,457.30	\$526,074.02	\$1,372,556.71
September	2011	\$24,336.65	\$126,351.05	\$660,749.15	\$504,311.20	\$1,315,748.05
Total		\$443,628.24	\$1,408,063.85	\$8,997,329.80	\$6,282,106.13	\$17,131,128.02
Percentage	:	2.59%	8.22%	52.52%	36.67%	100.00%