PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS AGENDA ITEM SUMMARY

Meeting Date:	September 1, 2015	[x] Consent [] Public Hearing	[] Regular [] Workshop
Department:			[] workshop
	Information Systems Se Information Systems Se		
	I. <u>EXEC</u>	UTIVE BRIEF	

Motion and Title: Staff recommends motion to:

- **A. Approve** the Interlocal Agreement for application hosting services with the City of Jacksonville ("City") for an annual revenue total of \$4,145; and
- **B.** Authorize the County Administrator or her designee, Information Systems Services (ISS) Director, to approve and execute Task Orders associated with these services, up to a maximum of \$50,000 per Task Order.

Summary: The City is requesting to lease a version of the County's Inspector General Information Management System (IGIMS) which will be hosted on County servers with connectivity provided through our interconnection via the Florida LambdaRail. IGIMS is an enterprise case management system designed to track activity for Audits, Investigations, and Contracts. This Interlocal Agreement is for a term of three (3) years unless notice is given by either party and will generate \$4,145 in annual revenues to the County. In addition, the City of Jacksonville will fully reimburse the County \$2,850 for installation and professional services. (PFK)

Background and Justification: The County's Information Systems Services (ISS) Department developed an Inspector General application (IGIMS) following the establishment of an Inspector General function in Palm Beach County. The acting Inspector General for the City of Jacksonville contacted ISS and expressed interest in utilizing Palm Beach County's IGIMS System which includes project tracking modules for Audits, Investigations, and Contracts, as well as capability to track staff time against projects and produce management reports.

The IGIMS application will be utilized "as is" by the City of Jacksonville with only minor changes for organizational branding. Further, the host server maintained by ISS has sufficient capacity to accommodate the application and database on behalf of the City of Jacksonville; therefore, there will be no on-going costs incurred by ISS to host this application.

Continued on page 3...

Attachments:

- 1. Interlocal Agreement with the City of Jacksonville (3 originals)
- 2. ISS Service Agreements with External Agencies

Recommended by:	Stine Bridelon Je Som Department Director	8/12/15 Date
Approved by:	Aquer	10/10/

County Administrator

Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact

Fiscal Years Capital Expenditures Operating Costs	<mark>2015</mark> \$0 \$2,850	2016 0 0	<u>2017</u> 0 0	2018 0 0	2019 0 0
External Revenues Program Inc (County) In-Kind Match (County)	<u>(\$3,195)</u> 0 0	<u>(\$4,145)</u> 0 0	<u>(\$4,145)</u> 0 0	<u>(\$4,145)</u> 0 0	<u>(\$4,145)</u> 0 0
NET FISCAL IMPACT	<u>\$(345)</u>	<u>\$(4,145)</u>	<u>\$(4,145)</u>	<u>\$(4,145)</u>	<u>\$(4,145)</u>
# Additional FTE Positions (Cumulative)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Is Item Included in Current Buc	lget Yes	No	<u>_X</u> _		
Operating Budget Number: Revenue Budget Number:	Fund <u>0001</u> Fund <u>0001</u>	Dept <u>490</u> Dept <u>490</u>			t <u>1201</u> c <u>4900</u>

*Assumes a September 1, 2015 start date for the Interlocal Agreement.

B. Recommended Sources of Funds / Summary of Fiscal Impact

This Interlocal Agreement includes a one-time installation and professional services fee of \$2,850 and will result in a net \$345 increase in revenue for the one remaining month in FY 2015 (September). The total annual revenue will be \$4,145 for succeeding years.

C. Department Fiscal Review:

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Development & Control Comments:

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B. Legal Sufficiency:

9/1 County Attor Assistan

C: Other Department Review:

Department Director

THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.

Continued from page 1...

The City of Jacksonville government operates with a Mayor as head of the administrative branch and the City Council as the legislative branch. The City of Jacksonville and Duval County merged in 1968, creating a single entity governing all of Duval County with the exception of the beach communities.

This is one of many examples of shared services agreements that Palm Beach County has with non-profit organizations, local governments, tax districts, and educational institutions. By making our application hosting services available to others, we give public sector organizations the opportunity to provide even greater services to their citizens at a greatly reduced cost.

A list of all existing ISS service agreements with external agencies is included as Attachment 2.

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Agreement with Palm Beach County and the City of Jacksonville Re: Palm Beach County ISS Services

Interlocal Agreement

This Interlocal Agreement ("Agreement") for information technology ("IT") services is entered into this ______day of ______, 2015, by and between the City of Jacksonville, a consolidated municipal corporation and political subdivision of the State of Florida ("City") and Palm Beach County ("County"), a political subdivision of the State of Florida.

WITNESSETH THAT:

WHEREAS, Section 163.01, Florida Statutes, known as the "Florida Interlocal Cooperation Act of 1969," authorizes local governments to make the most efficient use of their powers by enabling them to cooperate with other localities on a basis of mutual advantage and thereby to provide services and facilities that will harmonize geographic, economic, population and other factors influencing the needs and development of local communities; and

WHEREAS, Part I of Chapter 163, Florida Statutes, permits public agencies as defined herein to enter into Agreements with each other to jointly exercise any power, privilege, or authority which such agencies share in common and which each might exercise separately; and

WHEREAS, the City and the County have recognized the need for the City to obtain IT services ("IT") for the purpose of gaining access to IT resources at a cost savings due to the ability of Palm Beach County to leverage its resources for the greater good of citizens of Palm Beach County, the State of Florida, and any public sector organization that can benefit from these services; and

WHEREAS, in recognizing these facts, the City and the County desire to enter into such an agreement which provides for the joint use of such IT assets and establishes policies for its use by each organization.

NOW, THEREFORE, in consideration of the mutual covenants herein contained and for other good and valuable consideration, the parties do mutually agree as follows:

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Section 1 <u>Purpose</u>

The purpose of this Agreement is to provide IT services to the City for the purposes described in the attached Exhibit A.

Section 2 <u>Approval</u>

The County approves of the City's participation in the use of the County's IT resources and any other services as specified in the attached Exhibit A.

Section 3 <u>Exhibits</u>

The attached Exhibit A made a part hereof, delineates the services to be provided to the City by the County through its Information Systems Services (ISS) Department, identifies the roles and responsibilities of the County and the City in this regard, and sets forth an issue, communication, escalation and resolution process, as well as methodologies for billing and paying the quarterly service charges for IT services.

Section 4 <u>Term</u>

The term of this Agreement including Exhibit A, unless terminated as provided herein, is for a period of three (3) years. The effective date is the date of approval by the Board of County Commissioners.

Section 5 <u>Resale of IT Services</u>

The City shall not share or resell any portion of the County's IT Infrastructure or Services in any manner not approved of in this Agreement or without explicit written consent from Palm Beach County, which consent shall not be unreasonably withheld.

Section 6 <u>Termination for Convenience</u>

Either party may terminate its participation in this Agreement upon sixty (60) days written notice to the other party. Notwithstanding the foregoing, each party shall endeavor to provide the other party with as much advance notice as practicable if it contemplates that it might desire

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to terminate this Agreement, so as to allow the non-terminating party the maximum amount of time to make alternative plans to replace the lost services/revenue. In such event, the terminating party shall pay all sums due through the effective date of the termination.

Section 7 Indemnification and Hold Harmless

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The City and the County recognize their respective liability for certain tortious acts of its agents, officers, employees, and invitees, and agree to be responsible, respectively, for all claims, liability, losses, and/or causes of action that may arise from any negligent act or omission due to the acts of its agents, servants, or employees. Such liability is subject to the provisions of law, including the limits included in Section 768.28, Florida Statutes, which sets forth the partial waiver of sovereign immunity to which governmental entities are subject. It is expressly understood that this provision shall not be construed as a waiver of any right or defense that the parties have under Section 768.28 or any other statute.

The parties to this Agreement acknowledge the potential of unlawful hacking to gain surreptitious access into confidential systems. The County has deployed reasonable steps and safeguards as part of a Network security program, but these systems may not be able to defeat every attempt to gain unlawful access to applications or data. Each party is responsible for protecting its own applications, databases, and servers. Each party, however, shall review each other's security procedures and notify each other with reasonable promptness of concerns or issues regarding the same. The County shall notify the City immediately if it learns that City's data hosted by County under this Agreement has been, or may have been, the subject of a security breach of any kind which may compromise the confidentiality of City's data.

Section 8 Insurance

Insurance requirements are identified by the services obtained and are included in the Exhibit(s).

Section 9 <u>Damage Caused by Disasters</u>

Should the County's IT infrastructure be damaged or destroyed by a natural or man-made event to the extent that the cost to repair or replace these services becomes economically unfeasible, this Agreement is automatically terminated at the sole discretion of the County, unless the

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governing bodies of both the City and County authorize its continuation and associated funding to repair or restore the affected area(s).

Section 10 Miscellaneous

No provision in this Agreement shall provide to any person not a party to this Agreement any remedy, claim, or cause of action, or create any third-party beneficiary rights against either party. In the event that any one or more of the provisions in this Agreement shall for any reason be held to have no force and effect, this Agreement shall, if possible, be interpreted in a manner so as to effectuate the intention of the parties. Provisions contained in this Agreement that, by their sense and context, are intended to survive the suspension or termination of this Agreement shall so survive. All disputes related to this Agreement shall in the first instance be referred to the appropriate executives of each party for resolution.

Section 11 Notice

Any notice, request, instruction, demand, consent, or other communication required or permitted to be given under this Agreement shall be in writing and shall be delivered either by hand or by certified mail, postage prepaid, and certified return receipt requested to the following addresses or such other addresses as the parties may provide to each other in writing:

To CITY:	City of Jacksonville Attn: Usha Mohan, Chief of Information Technologies 214 N. Hogan Street Jacksonville, FL 32202 (Telephone: 904-255-8000)
With a copy to:	Office of the General Counsel Jason R. Gabriel 117 West Duval Street, Suite 480 Jacksonville, FL 32202 (Telephone: 904-630-1724)
To COUNTY :	Robert Weisman, County Administrator c/o Steve Bordelon, Information Systems Services Director Palm Beach County Board of County Commissioners 301 N. Olive Avenue, 8 th floor

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Agreement with Palm Beach County and the City of Jacksonville Re: Palm Beach County ISS Services

West Palm Beach, FL 33401 (Telephone: 561-355-2394)

With a copy to: County Attorney's Office Palm Beach County Board of County Commissioners 301 N. Olive Avenue, Suite 601 West Palm Beach, FL 33401 (Telephone: 561-355-2225)

Section 12 Entire Agreement

This Agreement represents the entire agreement between the City and the County and supersedes all prior agreements or representations, whether written or oral, with respect to the subject matter hereof. No provision of this Agreement may be changed or amended except by written agreement signed by both parties. This Agreement shall be binding upon the City and the County and their respective successors and assigns.

Section 13 Filing

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This Agreement shall be filed with the Palm Beach County Clerk & Comptroller's Office.

Section 14 Participation

This Agreement shall not be construed against the party who drafted the same as all parties to this Agreement have participated in drafting the same.

Section 15 Venue for Dispute Resolution

This Agreement shall be construed in accordance with the laws of the State of Florida. Should any litigation arise from this Agreement, venue shall lie in Palm Beach County, Florida.

Section 16 Binding Agreement

This Agreement is binding upon the parties hereto, their heirs, successors, and assigns.

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Section 17 Subject to Funding

Each party's performance and obligations for subsequent fiscal years are contingent upon annual appropriations for its purpose.

As required by Section 106.431 of the City of Jacksonville's Ordinance Code, City's maximum indebtedness for installation and professional services under Agreement for the Services shall be a fixed monetary amount not-to-exceed TWO THOUSAND, EIGHT HUNDRED FIFTY DOLLARS (\$2,850.00) and City's maximum indebtedness for the software license cost and annual application hosting services under the Agreement shall be a fixed monetary amount not-to-exceed TWODRED THIRTY-FIVE DOLLARS (\$12,435.00) for a total not-to-exceed maximum indebtedness under this Agreement of FIFTEEN THOUSAND, TWO HUNDRED EIGHTY-FIVE DOLLARS (\$15,285.00).

Section 18 Nondiscrimination

Both parties warrant and represent that all of its employees are treated equally during employment without regard to race, color, religion, disability, sex, age, national origin, ancestry, marital status, familial status, sexual orientation, gender identity and expression, or genetic information.

To the extent provided for by Florida's public records and confidentiality laws; as required by Section 126.404 of Jacksonville's Ordinance Code, County represents that it has adopted and will maintain a policy of nondiscrimination against employees or applicants for employment on account of race, religion, sex, color, national origin, age, or handicap in all areas of employment relations throughout the term of this Agreement. County agrees that on written request, it will permit reasonable access to its records of employment, employment advertisement, application forms, and other pertinent data and records by the Executive Director of the Jacksonville Human Rights Commission or successor agency or commission for the purpose of investigation to ascertain compliance with the nondiscrimination provisions of this Agreement; *provided however*, that County shall not be required to produce for inspection records covering periods of time more than one (1) year prior to the day and year first above written. County agrees that if any of the services to be provided pursuant to this Agreement are to be performed by a subcontractor, the provisions of this paragraph shall be incorporated into and become a part of the subcontract.

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Section 19 Access and Audits

Each party shall maintain adequate records to justify all charges, expenses, and costs incurred in estimating and performing any work under this Agreement for at least three (3) years after final payment and completion or termination of this Agreement. Each party shall have access to such books, records, and documents as required in this section for the purpose of inspection or audit during normal business hours, at the other party's place of business. County shall be subject to the provisions of Section 126.108, Jacksonville's Ordinance Code, regarding City's access to and examination of records related to this Agreement.

Section 20 Inspector General

Palm Beach County has established the Office of the Inspector General in Palm Beach County Code, Section 2-421 – 2-440, as may be amended. The Inspector General's authority includes but is not limited to the power to review past, present and proposed County contracts/agreements, transactions, accounts and records, to require the production of such records, and to audit, investigate, monitor, and inspect the activities of the City, its officers, agents, employees, and lobbyists in order to ensure compliance with contract/agreement requirements and detect corruption and fraud.

Failure to cooperate with the Inspector General or interference or impeding any investigation shall be in violation of Palm Beach County Code, Section 2-421 - 2-440, and punished pursuant to Section 125.69, Florida Statutes, in the same manner as a second degree misdemeanor.

Section 21 <u>Regulations, Licensing Requirements</u>

Each party shall comply with all federal, state and local laws, ordinances and regulations, as the same may now exist or as may be amended from time to time, applicable to the services contemplated herein, to include, but not limited to those applicable to conflict of interest and collusion and Chapter 119, Florida Statutes, (the Florida Public Records Law) and Section 286.011, Florida Statutes (the Florida Sunshine Law). Each party is presumed to be familiar with all federal, state and local laws, ordinances, codes and regulations that may in any way affect the services offered.

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ATTEST:

Sharon R. Bock, Clerk & Comptroller

By:

Deputy Clerk

(SEAL)

ATTEST:

APPROVED AS TO FORM AND LEGAL SUFFICIENCY

Bv: County Attor **City of Jacksonville** Palm Beach County, By Its **Board of County Commissioners**

By:

Shelley Vana, Mayor

APPROVED AS TO TERMS AND CONDITIONS

By:

Steve Bordelon, Director, ISS

CITY OF JACKSONVILLE, a consolidated municipal corporation and political subdivision of the State of Flofida

allan Lenny Curry Mayor

Sam E. Mousa Chief Administrative Officer For: Mayor Lenny Curry Under Authority of: Executive Order No. 2015-05

By: By: ame James R. McCain, Jr. **Corporation Secretary** Form Approved: Bv Office of General Counsel

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Re: Palm Beach County Application Services

EXHIBIT A

PALM BEACH COUNTY INFORMATION SYSTEMS SERVICES APPLICATION SERVICES

The purpose of this Exhibit is to delineate the application services to be provided to the City of Jacksonville ("City") by Palm Beach County Information Systems Services ("County") to identify the roles and responsibilities of the County and the City in this regard, to establish a problem resolution and issue escalation procedure, and to specify associated costs and payment requirements.

Section A: General Requirements for Application Services

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Application Services must be approved by both County and the City if said connection affects the County network. However, all Application Services must meet the agreed-upon technical specifications.

County shall facilitate and conduct the functions involved in direct City interface, provide application development, project management and consulting services. Focus is directed to City needs in a shared partnership role in providing timely and cost effective end user information solutions.

County shall provide the City with access to the hosted Application on a best-effort basis and otherwise provided herein.

Section B: <u>Responsibilities for Application Services</u>

County shall be responsible for routine day-to-day management of Application and provide a non-exclusive license for City to use Application. The County will develop, maintain and implement Application using appropriate technology, provide database services for development and production environments that are cost effective and provide end-user information solutions, and maintain existing Application to assure seamless business operations.

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City will use the Application as a case tracking system for its Office of Inspector General and is responsible to instruct and obligate its employees and agents to use the Application as a valuable asset of the County and agrees the Application shall not be used for any purposes other than in connection with the operations of City's Office of Inspector General as set forth in this Exhibit.

Section C: <u>Application Services Ownership</u>

The County shall own all rights, title and interest in and to the Application and materials, including but not limited to, software, data or information developed or provided by County and any methodologies, equipment, or processes used by the County to provide services to the City shall be deemed the sole and exclusive property of the County.

The data inputted by OIG City of Jacksonville is the property of the City of Jacksonville and upon termination of the agreement the County shall for no additional cost assist the City of Jacksonville to securely transfer the data as instructed by the City of Jacksonville, and after such transfer, County shall destroy all copies of the City's data, including data existing on any back-up media, and not retain any of the City's data in any form.

Section D: Application Connection & Availability

The City will be provided with a connection to the Application as specified in this Exhibit. The County will make every reasonable effort to limit outages and Application inaccessibility during the hosted Application hours of availability as set forth in this Exhibit. If, during City's normal regular working hours, any outage lasts more than 4 continuous hours or more than 12 hours during any one week, excluding damage caused by disasters and any City network related issues, City shall be entitled to an appropriate credit against the fees payable for the use of the Application under this Agreement.

Section E: Modifications to Application

The County will be responsible for all Application modifications. The County, at its sole discretion, will determine and repair any Application defects at its own expense. If the County is unable to repair the Application defects, the County will waive the sixty (60) day written notification provision within Agreement should City elect to terminate Agreement.

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If the City proposes a modification to the Application, it shall, after obtaining all requisite City approvals, notify and submit applicable documents to the County for approval. If modifications are approved, the City shall work cooperatively with the County and be solely responsible for payment of all costs associated with such modifications, unless there is a prior agreement with the County to participate in a cost-sharing arrangement for the modification.

The County shall review the modification proposals as soon as practicable and will render recommendations with regard to the proposed modification. Any modification that may cause disruption or interference of Application to users shall be coordinated with the appropriate technical staff of both the City and the County. The County agrees to perform such work at a time and manner to minimize disruption and interference to the Application users.

Section F: <u>Application Interference</u>

The County will determine cause of Application interference. The County will utilize its best efforts to prevent any unanticipated Application interferences.

Section G: <u>Omitted</u>

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Section H: <u>Application Security</u>

City and County will each ensure that each Application user account is exclusively for that user and is kept confidential and that only users with authorized accounts are able to gain access to the Application. The City and the County shall each comply with all governmental rules and regulations, including Health Insurance Portability and Accountability Act (HIPAA), if applicable, in the collection, handling and transfer of data stored within the Application.

The County recognizes that under section 119.0713(2), F.S., information relating to pending Inspector General audits and investigations is confidential and shall take all reasonable precautions to protect the confidentiality of such information. County will prevent employees of County's Office of Inspector General and all other County employees other than employees of County's Information Systems Services Department with a need to know from gaining access to the City's data and information. County will direct and take all reasonable steps to insure that any County employee who encounters any such information during the course of performing the County's responsibilities under this agreement shall maintain the confidentiality of such

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information, which shall not be passed onto other County employees or any other person. For City Inspector General accreditation purposes, County shall provide to City each year a report listing the names and positions of all individuals with access to any data of City provided to County. City shall have the right to audit the list and the use of its data by such individuals.

Section I: <u>Description of Application Hosting Services</u>

A. Baseline Application Services from the County will include:

- provide one-time setup and installation for deployment and access to the Inspector General Information Management System (IGIMS) Application;
- provide IGIMS Application hosting services 24x7x365;
- 3. provide a secure and dedicated access point for access to the IGIMS Application over the internet;
- 4. modify programs and create schema necessary for access to the IGIMS Application;
- 5. allocate and configure Oracle or SQL database instance, if applicable;
- 6. provide required disk space for database installation;
- 7. monitor Application, database and server environments and perform routine maintenance services;
- 8. monitor and retain daily back-ups of database files, which will be performed after hours, whenever possible; if data restoration is necessary, the time to restore data files from a back-up copy will vary substantially depending on a number of factors including, but not limited to, the severity of the corruption and whether the restorable back-up copy is on site or has to be retrieved; the County will notify City immediately if any City data is corrupted; County will use reasonable efforts to restore data files; however, the County will have no liability if it is unable to do so; County will provide a copy of monthly data backup to City upon request;
- 9. provide ISS Disaster Recovery Plan documentation; the County may invoke all or part of this Plan or any means necessary to protect data files upon successful confirmation of penetration to County Application; City accepts that County may elect to terminate access to hosting environment until such time as service can be restored in a secure manner; in this event, County will notify City of measures taken to protect data files;
- 10. provide IGIMS Application documentation;
- 11. provide IGIMS training materials.

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B. City Responsibilities will include:

- 1. for ensuring City's computers meet initial minimum requirements for browser use;
- 2. for correctly configuring and maintaining the City's computer environment used to access hosted Application by County;
- 3. provide end-user training to City's staff using training materials provided by County.

Section J: <u>Omitted</u>

Section K: <u>Protocol for Reporting Application Service Problems</u>

All Application issues should first be reported to the City's IT support staff. If the City's initial diagnosis of the reported problem indicates that it is related to an Application issue, the IT technician should report the Application problem, including any error messages, to the County Network Operations Center at 561-355-HELP (4357). All Application problems reported by the City will be recorded and tracked in the County's Automated Help Desk System until problem resolution and service restoration. Response time service levels are established at the time the call is reported based on the severity of the issue. The service level target for problem diagnosis and response to the City is within one (1) hour of the reported problem. The County also employs an escalation process for problems which are not resolved according to the established standards.

Section L: <u>Application Service and Maintenance</u>

The County shall notify the City designee as to the time of any planned service, maintenance or repair work to hosted Application. County represents that it has verified that neither the County nor the County's contractors, nor any of their respective employees, agents, or representatives who have been convicted or who are currently under investigation for a crime delineated in Florida Statutes §435.04 shall have access to City owned buildings under the Agreement.

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Section M: Issue Escalation Contacts

Palm Beach County ISS

Palm Beach County 24x7 ISS Help Desk: 561-355-HELP (4357)

Archie Satchell, Director of ISS Application Services 561-355-3275 (office) 772-979-6607 (cell)

Phil Davidson, Deputy Director of ISS 561-355-3956 (office) 561-722-3349 (cell)

Steve Bordelon, Director of ISS 561-355-2394 (office) 561-386-6239 (cell)

City Information Technologies Services

George Chakhtoura, Enterprise Product Group Manager 904-255-8005 (office)

Thomas Cline, Inspector General 904-630-8080 (office)

Section N: Fees and Charges for Application Services

One of the goals of this Agreement is to establish the lowest competitive pricing for the County's Application Services provided to the City.

The County will serve as project manager and incur all costs associated with the installation and connection of Application at the City's building. The City will be responsible for reimbursement to the County of said costs up to a maximum amount of \$2,850, as listed and described in the Table below under "Installation & Professional Services".

Software License & Application Hosting Service charges, as listed and described in the Table below, will be assessed on a monthly basis, and the County will invoice the City quarterly.

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Agreement with Palm Beach County and the City of Jacksonville

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Re: Palm Beach County Application Services

INSTALLATION SERVICES – One Time Cost	Hours	Cost
Project Planning	2.0	\$250
Server Setup	3.0	\$375
Security Setup	2.0	\$250
Code Table Setup	4.0	\$500
Secure Certificate Purchase	N/A	\$350
PROFESSIONAL SERVICES – One Time Cost		
Business Requirements	2.0	\$250
Development	5.0	\$625
Testing / Quality Assurance	2.0	\$250
TOTAL INSTALLATION & PROFESSIONAL SERVICES		\$2,850
SOFTWARE LICENSE – Annual Cost	Hours	Cost
Inspector General Information Management System (IGIMS)	N/A	\$600
APPLICATION HOSTING SERVICES - Annual Cost		
Server Support (Web and Database)	6.0	\$750
Secure Site Certificate Renewal	N/A	\$175
Data Storage	N/A	\$120
Disaster Recovery	2.0	\$250
Database Administration	6.0	\$750
Help Desk Support	6.0	\$750
Network Support	6.0	\$750
TOTAL ANNUAL SOFTWARE LICENSE AND APPLICATION HOSTING SERVICES		\$4,145
MONTHLY COUNTY CHARGES (Annual Total of \$4,145 shall be paid each year through		\$345.42
Monthly Charges of \$345.42 invoiced quarterly.)		

Professional Services.

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Section Q: <u>Insurance</u>

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At all times during the term of this Agreement, the County and the City shall each carry and maintain a valid program of self-insurance and furnish proof of such self-insurance upon request by other party, authorized by Section 768.28, Florida Statutes. Nothing contained in this Agreement shall be construed as a waiver, expansion or alteration of the parties' partial waiver of sovereign immunity beyond the limitation stated in Section 768.28 Florida Statutes. Worker's Compensation coverage is also self-insured to conform to statutory requirements under Section 440 Florida Statutes.

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BEACH COL	Attachment 1
Z	Palm Beach County
	Information Systems Services
PLORIDA	Task Order < \$50,000
Task Order #:	
Original Agreement #R:	
Organization requesting services:	City of Jacksonville
Type of Service:	
Location of Service <u>:</u>	
Contact Name:	
Contact Phone:	
Contact eMail:	
Requested Date for Completion:	
Description of Service/Deliverables	
Estimated Amount:	
SS Project Manager/Director:	Date:
	me/Title
	Date:
Nar	me/Title
ALM BEACH COUNTY	
BOARD OF COUNTY COMMISSIONE	ERS
By: Steve Bordelon, Director, ISS	
APPROVED AS TO FORM	CITY OF JACKSONVILLE

ISS Service Agreements with External Agencies (August 2015)

Municipalities

- 1. Boynton Beach
- 2. Delray Beach
- 3. Greenacres
- 4. Jacksonville*
- 5. Juno Beach
- 6. Jupiter
- 7. Lake Worth

Educational Institutions

- 1. Early Learning Coalition
- 2. Florida Atlantic University
- 3. Lake Worth Christian School
- 4. Learning Excellence (Imagine) School
- 5. Oxbridge Academy
- 6. Palm Beach State College
- 7. School Board of Palm Beach County

Non-Profit Organizations

- 1. Alzheimer's Community Care
- 2. ARC of Palm Beach County
- 3. Boca Raton Regional Hospital
- 4. Center for Family Services
- 5. Career Source (Workforce Alliance)
- 6. Families First of PBC
- 7. Jewish Federation of Palm Beach County

Other Taxing Authorities

- 1. Children's Services Council
- 2. Health Care District
- 3. Loxahatchee River Environmental Control District
- 4. Seacoast Utility Authority
- 5. South Florida Water Management District

*pending Board approval

- 8. Lantana
- 9. Orange County*
- 10. Palm Beach
- 11. Palm Beach Gardens
- 12. Riviera Beach
- 13. Village of Royal Palm Beach
- 14. West Palm Beach

- 8. Kravis Center
- 9. Lupus Foundation of America
- 10. Lutheran Services Florida
- 11. Nonprofits First
- 12. Prime Time
- 13. South Florida Fair