

PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERS
WORKSHOP SUMMARY

Meeting Date: January 24, 2017

Department: Library

I. EXECUTIVE BRIEF

Title: Library System Overview

Summary: The Palm Beach County Library System provides a wide array of library facilities and services that serve the Library Taxing District and the municipalities that are part of the Library Cooperative of the Palm Beaches. As one of the major providers of educational opportunities, the County's role is to provide library services that connect our communities, inspire thought and enrich the lives of our residents. In addition to providing an overview of the current state of the Library System and future capital needs, this presentation will provide a history of the Library System and highlight the accomplishments of our second expansion program. It will also highlight the role that County libraries play in providing educational and research services to our residents, and the benefits that our services provide to children, parents, small businesses, job seekers, and seniors. Countywide AH

Background & Policy Issues: The Palm Beach County Library System has 1.3 million items in its collection. There are currently seventeen library locations spread across the Library District, with outreach services provided centrally through an Annex support facility and a Bookmobile. The Library System annually hosts over 4,000 different classes, seminars, and events for the public, including story times for children, author talks, small business presentations, and musical performances. The Library System has received numerous awards for exceptional and innovative service to our residents. The Library System offers over eighty (80) electronic databases accessible from home, covering a wide range of topics including newspaper and magazine articles, professional literature, business information, downloadable music, movies, electronic books and more. We also provide public Internet computers in our library branches that feature the popular Microsoft Office Suite of programs.

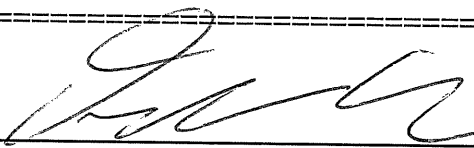
Well-maintained library facilities are key elements for strong, safe, family-friendly communities. Libraries enhance property values, contribute economic value to the community, and support the local schools and colleges. A 2013 study from the Florida Department of State concluded that for every dollar (\$1) invested in public libraries, ten dollars and eighteen cents (\$10.18) in value was returned to the community.


As residential and commercial development continues to occur within the Library District, the Library System is identifying geographical areas that will require construction of new library branches. At this point, the Library System has identified a location in the West Boynton Canyon Town Center. We also are considering opportunities in northern and central Palm Beach County.

Attachments:

1. Library Presentation
2. Florida Department of State - Taxpayer Return on Investment in Florida Public Libraries 2013

=====

Recommended By:  (Douglas Crane) 1/17/17
Department Director Date

Approved By:  (Todd Bonlarron) 1/23/17
Assistant County Administrator Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

Fiscal Years	2017	2018	2019	2020	2021
Capital Expenditures	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Operating Costs	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
External Revenues	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Program Income (County)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
In-Kind Match (County)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
NET FISCAL IMPACT	<u>*0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
# ADDITIONAL FTE POSITIONS (Cumulative)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Is Item Included in Current Budget?			Yes_	No	
Budget Account No.:	Fund_	Dept_	Unit_	Object	Object_

B. Recommended Sources of Funds/Summary of Fiscal Impact:

C. Departmental Fiscal Review:



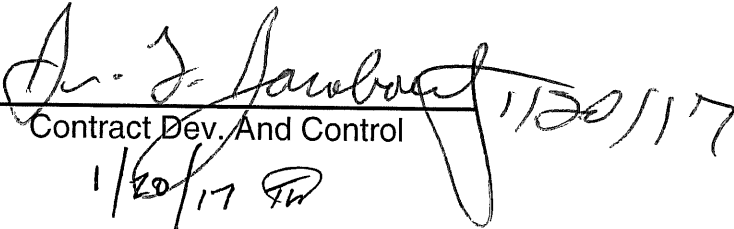
 (Director, Library Finance and Facilities)

III. REVIEW COMMENTS:

A. OFMB Fiscal and/or Contract Dev. And Control Comments:



 OFMB ET 1/18 PA 1/18



 Contract Dev. And Control 1/20/17 FW

B. Legal Sufficiency:



 Assistant County Attorney 1/23/17

C. Other Department Review:

 Department Director

This summary is not to be used as a basis for payment.

**Board of County Commissioners – Workshop
Library Department Overview
January 24, 2017, 11:00 am**



Libraries are thriving

- More than 4.6 million visitors in FY16
- Trusted professionals
- 90% of Americans feel libraries are a vital part of the community
- Return on investment
\$1 for Libraries = \$10.18 in the community



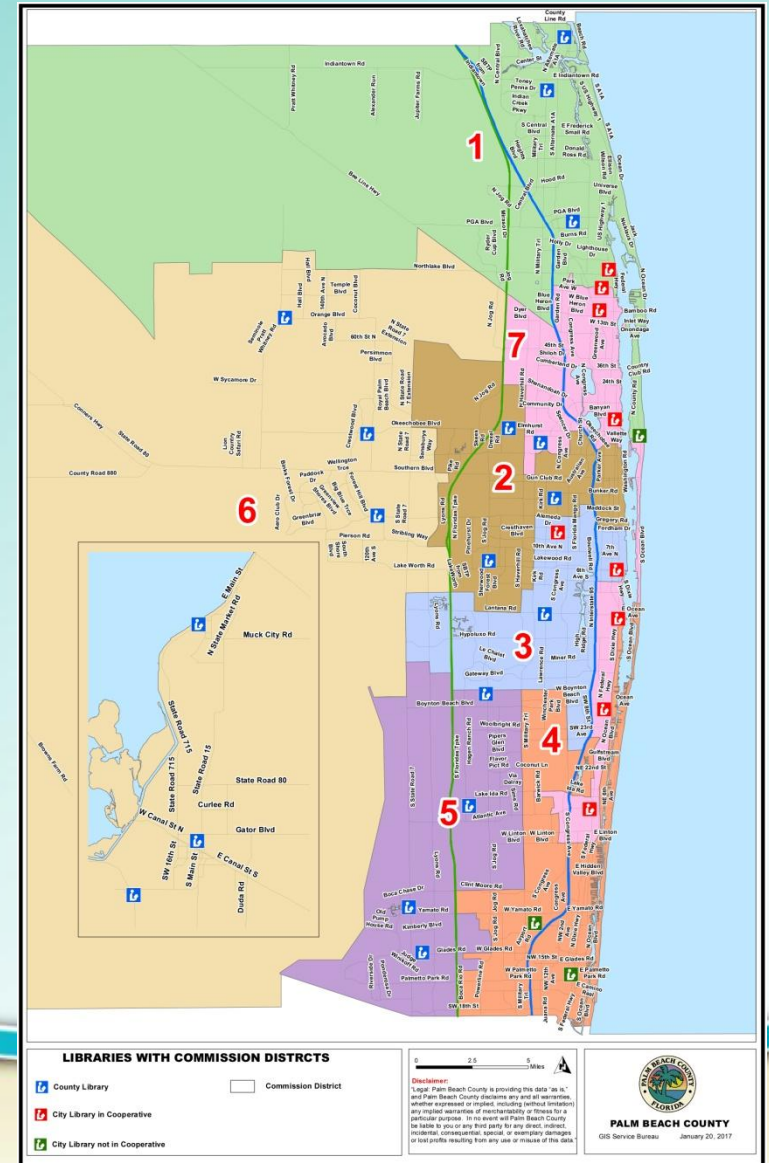
History of the Library System

- Library District created by State Legislature
- 1969 - Tequesta Branch and a Bookmobile
- Two voter-approved expansion programs
- Currently there are 17 library locations and an Annex
- 424 permanent staff members
- Lower overall staffing level now than in 2008
 - With more locations and hours of service
- A 15 member Library Advisory Board



Library District and Cooperative

- The Library District
 - 24 municipalities
 - all unincorporated Palm Beach County
- Nine municipalities operate their own libraries and are part of the Library Cooperative of the Palm Beaches
- Six municipalities are not in the Library District or Cooperative



Fiscal Information

- FY17 Operating budget = \$51 million
- Millage rate of 0.5491
- State Aid to Libraries Grant



Library Expansion Program II

- In 2002, voters approved \$55 million in bonds.
- Construction began in 2005 in Pahokee.
- The final project was completed in 2015.



Library Expansion Program II

West Boca Branch – New Library



Library Expansion Program II

Lantana Road Branch – New Library



Library Expansion Program II

Acreage Branch – New Library



Library Expansion Program II

Hagen Ranch Road Branch – New Building



Library Expansion Program II

Belle Glade Branch – New Building



Library Expansion Program II

Library Annex – New Building



Library Expansion Program II

- Three library buildings were expanded
- All remaining County Libraries were renovated and updated



Wellington Branch

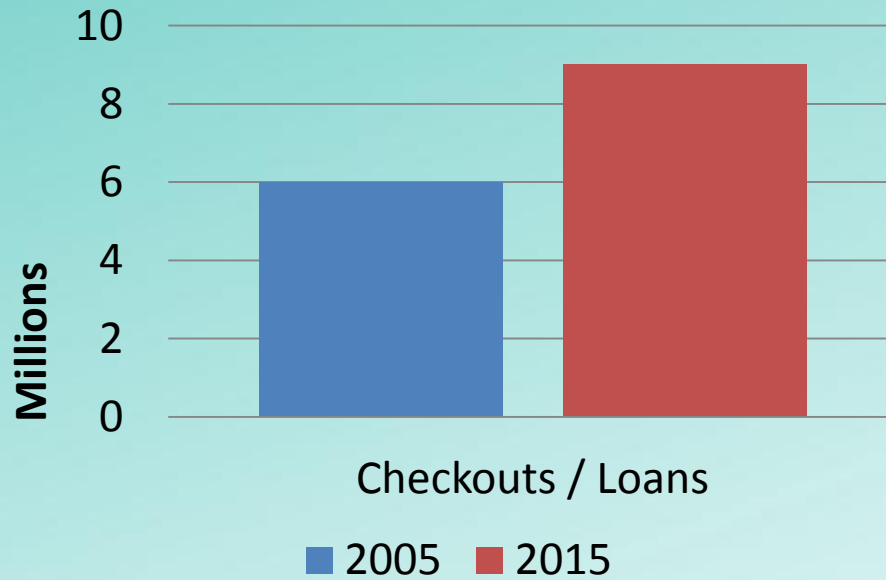


Royal Palm Beach Branch

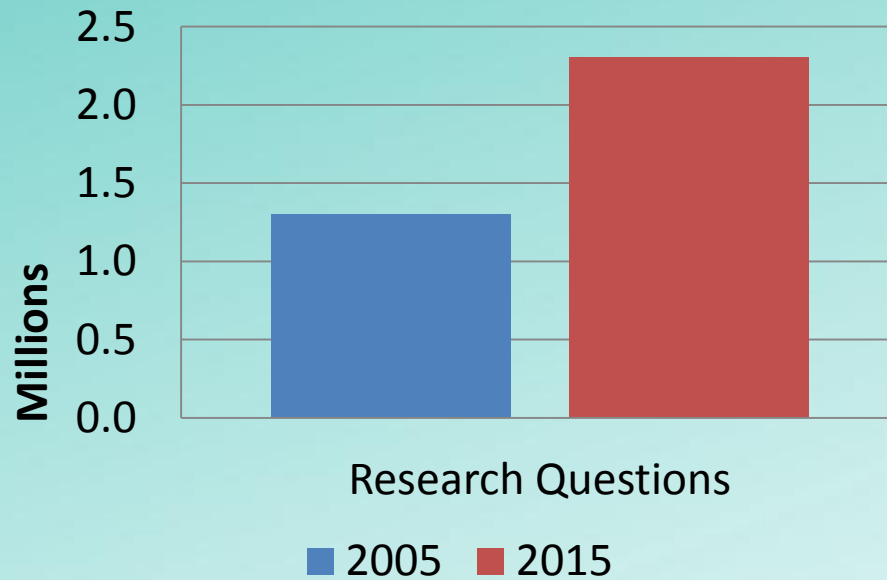


Gardens Branch

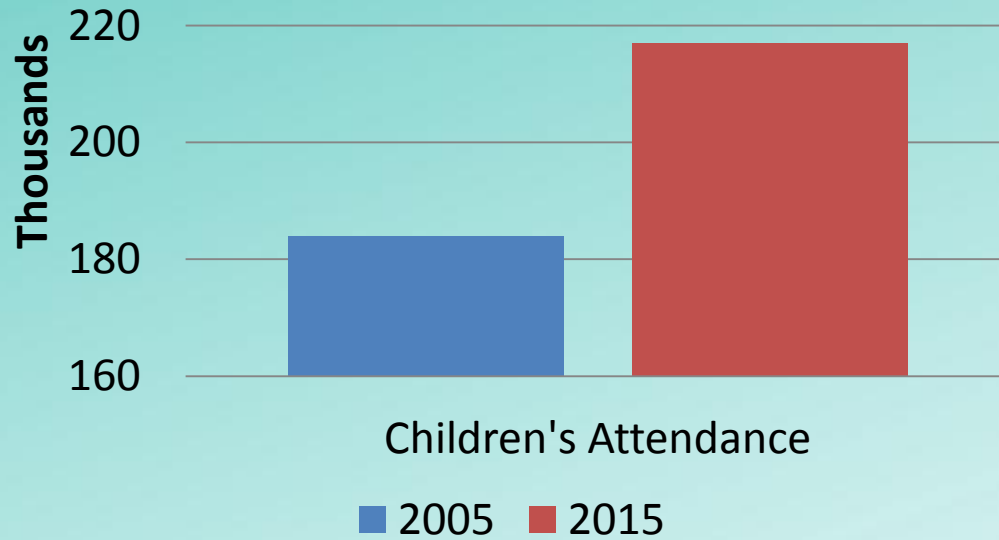
Increased Usage



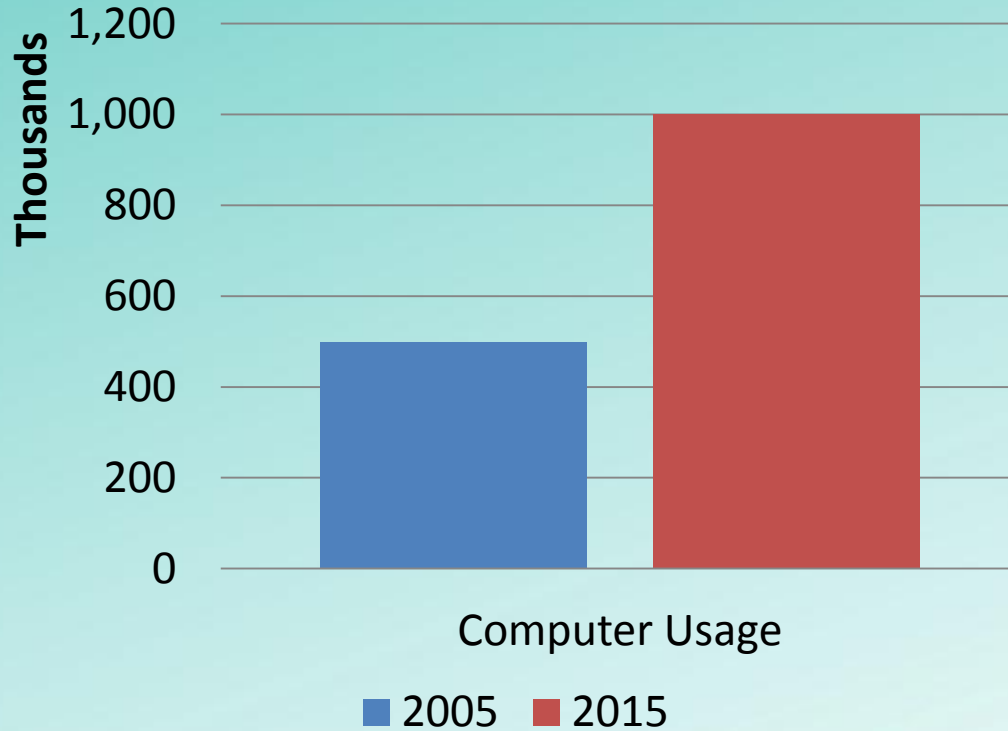
Increased Usage



Increased Usage



Increased Usage



New services since 2005

- Public Wi-Fi
- Self-service stations
- Automated-return stations and sorting equipment
- E-books
- Digital music
- Audiobooks
- Streaming video
- E-magazines
- Laptop lending



Award-winning

- Two Urban Library Council Awards for Innovation
 - Embedded Librarian
 - Service to Visually Impaired Residents



Award-winning

- Six Florida Library Association Awards
 - Library of the Year
 - Best Web Site
 - Libraries Mean Business
 - Excellence in Marketing
 - Libraries Change Lives
 - Excellence in Instructional Programs and Services



Award-winning

- Talking Books - Library of Congress Subregional Library of the Year
- Association for Talent Development
 - Internal Mentorship Program
 - Learning eCafes
- Library's Trivia Challenge
 - United Way of Palm Beach County's Best Special Event



Our mission

Connect communities

- Cultural hub
- Meeting rooms



Our mission

Connect communities

- Cultural celebrations
- Computer access



Our mission

Inspire thought

- Diverse collection
- Multiple formats



Our mission

Inspire thought

- Job help
- Research assistance
- Creative outlets



Our mission

Enrich lives

- Children's services
- Teen activities
- Lifelong learning



Democratic process

- Voter registration sites
- Polling places for municipal, primary, and general elections
- Poll worker training sessions
- Early voting sites



**THIS LIBRARY IS AN
AUTHORIZED
VOTER
REGISTRATION
AGENCY
YOU CAN ...**

- Register for the first time.
- Change your address.
- Change your party.
- Change your name.
- Update your signature.

Forms are available at check out and information desks. Staff can help you with the application and deliver it to the Supervisor of Elections.

The League of Women Voters of Palm Beach County urges you to register, learn about the issues and candidates ... and vote!

Palm Beach County Board of County Commissioners

Palm Beach County
LIBRARY
www.pbclibrary.org
Connect. Inspire. Enrich.
11/18
fb tw in pbclibrary

Friends of the Library

- A 501c3 organization that provides direct support to the Library System
- Financial support for events and resources
- Advocacy in the community
- Volunteer services at locations



Community partners

- Literacy Coalition
- Cultural institutions
- CareerSource
- Palm Beach State College
- Citizenship ceremonies
- Veteran Administration
- Social Security Administration



State Aid

- Our most important legislative priority is the State Aid to Public Libraries Grant
- The State-wide grant level has been \$22.2 million for the past two years, down from a highpoint of \$33.4 million in 2000
- Last year the Palm Beach County Library System received \$1.2 million in grant operating funds



CreationStation

- Located at our Main Library
- The digital media lab supports
 - Creating music, movies and more
 - Advancing student achievement
 - Promoting small business development
 - Developing software skills
- Seeking direct funding from the State to build four more labs in our branches



SEFLIN

- The Southeast Florida Library Information Network (SEFLIN) connects libraries from Martin County to Miami-Dade County
- This organization of public, academic, and special libraries offers essential training and networking opportunities for staff in Palm Beach County



Our Vision – Video Presentation



Future growth

- West Boynton - Canyon Town Center



Future growth

- Northwest Palm Beach County
- Mangonia Park



Our vision

- Opening minds to a world of unlimited possibilities through education, technology and growth.



Thank you.



FLORIDA PUBLIC LIBRARY FACTS

ECONOMIC BENEFITS OF FLORIDA PUBLIC LIBRARIES*

Return on Investment	\$10.18 to \$1
Jobs Supported**	192,900
Cost per Job Created	\$2,574
Total Statewide Impact	\$6.57 bil

Income Increase per Dollar Spent \$28.42

*REMI PI+ Model FL Counties v1.52, Build 3274
 **Total Employment Effects based on FY 2012 Library Revenue.

FLORIDA PUBLIC LIBRARY STATISTICS***

Number of Public Libraries	555
In-person Library Visitors	82 mil
Items Checked Out	126 mil
Number of Research Questions	30.6 mil
Public Library Card Holders	9.5 mil

***FY 2012 Annual Statistical Report Form for Florida's Public Libraries.



FLORIDA DEPARTMENT of STATE
 DIVISION OF LIBRARY & INFORMATION SERVICES
 Bureau of Library Development
info.florida.gov/bld/roi/
 850.245.6608

ATTACHMENT 2

Taxpayer Return on Investment in Florida Public Libraries

2013



This study was funded under the provisions of the Library Services and Technology Act, from the Institute of Museum and Library Services, administered by the Florida Department of State's Division of Library and Information Services.

Taxpayer Return on Investment in Florida Public Libraries (2013) by the Haas Center for Business Research and Economic Development, University of West Florida was commissioned by the Florida Department of State's Division of Library and Information Services.

\$1 invested = \$10.18
 in
 Economic Return

RETURN ON INVESTMENT

“IT SEEMS AS IF THE LIBRARY IS A PLACE THAT HOLDS THE ENTIRE WORLD ON ITS SHELVES AND THE LIBRARIANS ARE YOUR PERSONAL NAVIGATORS. LIBRARIES ARE ESSENTIAL AND DEPENDABLE.”



FLORIDA PUBLIC LIBRARIES ROI



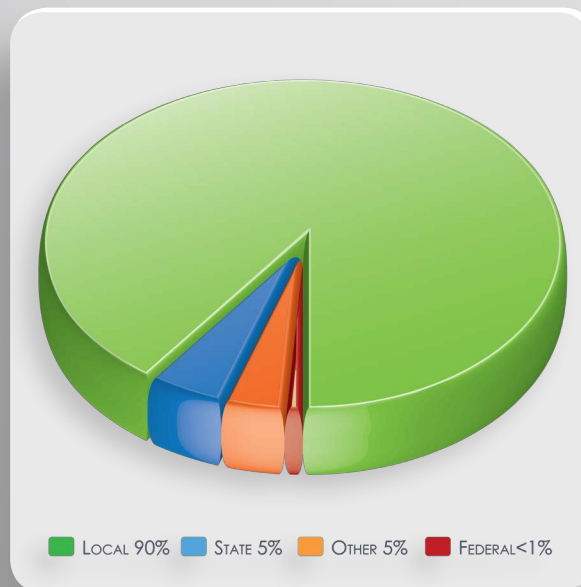
For every \$1 Floridians invest into Florida public libraries, they receive \$10.18 in economic return. With nearly \$500 million of public money invested into Florida public libraries during Fiscal Year 2012, Floridians were returned over \$5.55 billion in economic value.

PUBLIC VALUE



Florida public libraries receive 90% of funding from local sources, linking the services with the communities they serve. These localized services bring value to the residents of Florida by acting as a hub for public information, which library patrons* believe help improve Florida's workforce by teaching new skills.

PUBLIC LIBRARIES FUNDING SOURCES

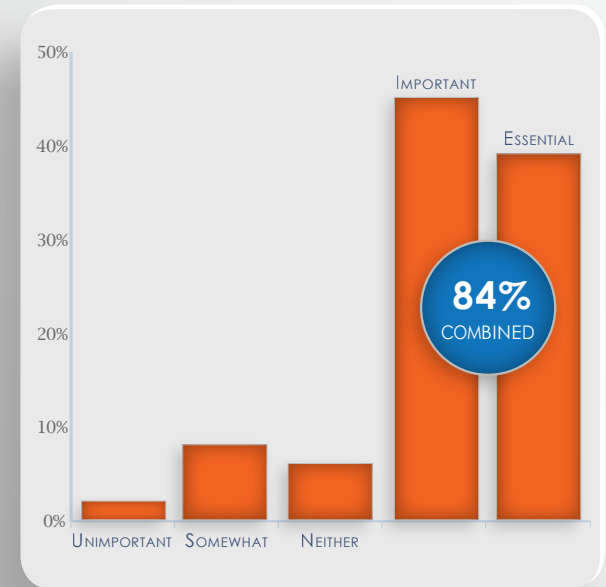


COMMUNITY SERVICE

“OUR LOCAL LIBRARY'S ADULT PROGRAMS ARE VERY GOOD AND ... DO A WONDERFUL JOB FOR TEENAGERS. ... WE LOVE OUR LIBRARY AND CONSIDER IT ESSENTIAL FOR OUR COMMUNITY.”



IMPORTANCE OF LIBRARY SERVICES



Library patrons* place a high value on the services Florida public libraries provide. In fact, approximately 84% consider the information provided by their local public library as either important or essential, and nearly 76% indicated that they would be unwilling to sell their library card at any price.

*Library patrons who participated in this study's Internet survey.