PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS AGENDA ITEM SUMMARY

Meeting Date: Department:	February 6, 2018	[x] Consent [] Public Hearing	[] Regular [] Workshop
	Information Systems Ser Information Systems Ser		

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: the Second Amendment to Agreement R2014-0344, as amended, for network services with Lake Worth Christian School Society, Inc. (LWCS).

Summary: LWCS has an existing network services Agreement, as amended, with Palm Beach County (R2014-0344) for an initial term of one (1) year with automatic one-year renewals unless notice is given by either party. This Second Amendment reduces the number of wireless service nodes required throughout the LWCS campus from 22 to 14. This service change took effect on September 1, 2017 and will reduce revenues from \$550 to \$350 per month. The Florida LambdaRail LLC has waived the FLR fee and approved connection of LWCS to the Florida LambdaRail. <u>District 3</u> (DB)

Background and Justification: The County's existing service agreement with LWCS provides internet service via a direct connection to the County's fiber optic network. This amendment reduces the number of wireless service nodes required to provide a campus-wide wireless ("WiFi") network that will enable students to connect to the internet with wireless devices. The LWCS is a not-for-profit education organization.

Since 2008, the Board of County Commissioners has approved network services agreements with more than 40 government, education and non-profit organizations. These agreements provide access to the Florida LambdaRail and commodity pricing for internet access, which reduces the costs and increases network bandwidth for the County and all interconnected organizations. Such collaboration projects support the more efficient utilization of taxpayer-funded resources.

Attachments:

- 1. Second Amendment with Lake Worth Christian School Society, Inc. (3 originals)
- 2. First Amendment, R2017-0655, dated 5/16/2017 and Agreement, R2014-0344, dated 3/11/2014
- 3. List of Active External Customers, November 2017

Steve Bordelon	Jan. 10, 2018
Department Director	Date
County Administrator	1/24/18 Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact

Fiscal Years Capital Expenditures Operating Costs	2018 \$0 \$0	2019 0 0	2020 0 0	2021 0 0	2022 0 0
External Revenues Program Inc (County) In-Kind Match (County)	\$2,400 0 0	\$2,400 0 0	\$2,400 0 0	\$2,400 0 0	\$2,400 0 0
NET FISCAL IMPACT	<u>\$2,400</u>	<u>\$2,400</u>	<u>\$2,400</u>	<u>\$2,400</u>	<u>\$2,400</u>
# Additional FTE Positions (Cumulative)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Is Item Included in Current Budget		Vec Y	No		

Is Item Included in Current Budget Yes \underline{X} No $\underline{\hspace{1cm}}$ Does the item include the use of Federal funds Yes $\underline{\hspace{1cm}}$ No $\underline{\hspace{1cm}}$ Revenue Budget Number: Fund $\underline{\hspace{1cm}}$ Dept $\underline{\hspace{1cm}}$ Unit $\underline{\hspace{1cm}}$ RevSrc $\underline{\hspace{1cm}}$ 490

B. Recommended Sources of Funds / Summary of Fiscal Impact

The First Amendment to this Agreement budgeted \$6,600 in FY 2018 for network connections. This Second Amendment reduces network wireless services for a net fiscal decrease of \$2,400 in FY 2018 and succeeding fiscal years.

C. Department Fiscal Review:

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Developmen	t & Control Comments
Coff luc 1/1/18	A. J. Jacober 1/17/18
SPI/11/18 OFMB (B) 1/11/11/	Contract Administration
\bigcup	117/10
B. Legal Sufficiency:	
Del.6 1/18/18	
Assistant County Attorney	

C: Other Department Review:

Department Director

THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.

^{*}Assumes a September 1, 2017 start date for the Second Amendment.

SECOND AMENDMENT

To the Agreement with Palm Beach County and Lake Worth Christian School Society, Inc. (R2014-0344)

THIS AMENDMENT is made and entered into	2018, by and
between Lake Worth Christian School Society, Inc. ("LWCS") and Palm Beach	County
("County"), a political subdivision of the State of Florida.	

WHEREAS, the parties have entered into that certain Agreement R2014-0344 dated March 11, 2014, as amended, hereinafter referred to as the "Agreement", under which the County provided connectivity to the Palm Beach County Network as stated in that Agreement, to the LWCS. The County and the LWCS wish to amend that Agreement.

WHEREAS, the parties agree to amend the Agreement as follows:

Item #1:

Exhibit A, Section N: Fees and Charges for Network Connectivity and Related Services. To correct number of wireless service nodes, effective September 1, 2017, and replace the billing matrix with the following:

	LWCS	Networ	k Service and	d Billing M	atrix	
Location	Service Start Date	Band- width	Installation Charges	Monthly County Charges	Monthly FL LambdaRail Charges	Total Yearly Charges (excl. Install)
LWCS 7592 High Ridge	7/1/2014	10Mb	\$7,895.50	\$50	\$ 0	\$600
Road, Boynton Beach, FL 33426	9/1/2017	wireless nodes (14)	\$5,826.90	\$350	\$ 0	\$4,200
TOTALS			\$13,722.40	\$400	\$0	\$4,800

Explanation of Charges:

<u>Installation Charges</u> – These are a billable cost. The work has been completed and LWCS paid in full the amounts of \$7,895.50 under R2014-0344, dated 3/11/2014 and \$5,826.90 under R2017-0655, dated 5/16/2017.

<u>Monthly County Charges</u> – The monthly charge paid by LWCS based on the County Rate Sheet for Network & Supplemental Services.

Monthly Florida LambdaRail (FLR) Charges – the FLR waived the fee for LWCS on 8/7/2013.

Yearly Charges - The total annual recurring charges, excluding installation charges, paid by LWCS.

All other provisions of the aforementioned Agreement, as amended, are hereby confirmed and, except as provided herein, are not otherwise altered or amended and shall remain in full force and effect.

IN WITNESS WHEREOF, the parties, by and through their duly authorized agents, have hereunto set their hands and seals on the date indicated above.

ATTEST: Sharon R. Bock, Clerk & Comptroller	Palm Beach County, By Its Board of County Commissioners
By: Deputy Clerk	By:, Mayor
(SEAL)	
APPROVED AS TO FORM AND LEGAL SUFFICIENCY	APPROVED AS TO TERMS AND CONDITIONS
By: County Attorney	By: Steve Bordelon, Director, ISS
Lake Worth Christian School Society, Inc.	
By: Jim Harwood, Superintendent	
Witness: By: (Signature)	
Adam Fabel	

(Printed Name)

PALM BEACH COUNTY **BOARD OF COUNTY COMMISSIONERS AGENDA ITEM SUMMARY**

Agenda Item #: 3U- 3

	49		
nn	atina	ı Date:	

May 16, 2017

[x] Consent [] Public Hearing

1 Regular []Workshop

Department:

Submitted by: Information Systems Services (ISS)

Submitted for: Information Systems Services

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve: the First Amendment to Agreement R2014-0344, as amended, for network services with Lake Worth Christian School Society, Inc. (LWCS).

Summary: LWCS has an existing network services Agreement, as amended, with Palm Beach County (R2014-0344) for an initial term of one (1) year with automatic oneyear renewals unless notice is given by either party. This First Amendment adds network wireless services throughout the LWCS campus. This Agreement takes effect on June 1, 2017 and will generate revenues of \$550 per month (totaling \$2,200 for partial FY 2017), plus a one-time reimbursement for installation costs (estimated at \$5.827). The Florida LambdaRail LLC has waived the FLR fee and approved connection of LWCS to the Florida LambdaRail. District 3 (PFK)

Background and Justification: The County's existing service agreement with LWCS provides internet service via a direct connection to the County's fiber optic network. This amendment extends the services to include a campus-wide wireless ("wifi") network that will enable students and classrooms to connect to the internet with wireless devices. The LWCS is a not-for-profit education organization.

Since 2008, the Board of County Commissioners has approved network services agreements with more than 40 government, education and non-profit organizations. These agreements provide access to the Florida LambdaRail and commodity pricing for internet access, which reduces the costs and increases network bandwidth for the County and all interconnected organizations. Such collaboration projects support the more efficient utilization of taxpayer-funded resources.

A list of all existing ISS service agreements with external agencies is included as Attachment 3.

Attachments:

- 1. First Amendment with Lake Worth Christian School Society, Inc. (3 originals)
- 2. Copy of Agreement R2014-0344, dated 3/11/2014
- 3. ISS Service Agreements with External Agencies

Recommended by:	Steve Bordelon	4-14-2017
,	Department Director	Date
Approved by:	Maker	4/27/17
Approved by.	County Administrator	Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact

Fiscal Years Capital Expenditures Operating Costs	2017 \$5,827 \$0	2018 0 0	2019 0 0	2020 0 0	2021 0 0
External Revenues Program Inc (County) In-Kind Match (County)	(\$8,027) <u>0</u> <u>0</u>	(\$6,600) <u>0</u> 0	(\$6,600) <u>0</u> <u>0</u>	(\$6,600) 0 0	(\$6,600) <u>0</u> 0
NET FISCAL IMPACT	<u>\$(2,200)</u>	<u>\$(6,600)</u>	<u>\$(6,600)</u>	<u>\$(6,600)</u>	<u>\$(6,600)</u>
# Additional FTE Positions (Cumulative)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Is Item Included in Current Budg	get	Yes X	No		•
Expenditure Budget Number: French Revenue Budget Number: French F	und <u>3901</u> und <u>0001</u>	Dept <u>491</u> Dept <u>490</u>	Unit <u>1347</u> Unit <u>1300</u>		

^{*}Assumes a June 1, 2017 start date for the First Amendment.

B. Recommended Sources of Funds / Summary of Fiscal Impact

The original Inter-Local Agreement specified \$600 in revenue for FY 2017 for this network connection. This First Amendment adds network wireless services for a net fiscal increase of \$2,200 in FY 2017 (June 2017 – September 2017) and \$6,600 for succeeding fiscal years.

C. Department Fiscal Review:	KoBal	These	4/18/17
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III. REVIEW COMMENTS

REVIEW COMMENTS
A. OFMB Fiscal and/or Contract Development & Control Comments:
When he de Denobred 412611
OFMB (Contract Administration (20/17 CO
3. Legal Sufficiency:
Paul F- 1 4/27/17
Assistant County Attorney

C: Other Department Review:

Department Director

THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.

Agenda Item #: 3U-4

PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS AGENDA ITEM SUMMARY

PB|SA 7-0 R-2014-0344

Meeting Date:	March 11, 2014	[x] Consent [] Public Hearing	[] Regular [] Workshop
Department:			
	Information Systems Se Information Systems Se		

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to:

- A. Approve the Agreement for network services with Palm Beach County and Lake Worth Christian School Society, Inc. for an annual revenue total of \$1,800; and
- **B.** Authorize the County Administrator or his designee, ISS Director, to approve and execute Task Orders associated with these services, up to a maximum dollar value of \$50,000 per Task Order.

Summary: Lake Worth Christian School Society, Inc. (LWCS) is requesting network services to connect their location to the Palm Beach County Regional Network in order to receive internet access. The County's Information Systems Services (ISS) Department will be responsible for providing internet access via the County's connection to the Florida LambdaRail (FLR). This Agreement takes effect on April 1, 2014 and will generate revenues of \$150 per month (totaling \$900 for FY 2014), plus a one-time reimbursement for installation costs (estimated at \$7,896). The Florida LambdaRail LLC has waived the FLR fee and approved connection of LWCS to the Florida LambdaRail. District 3 (PFK)

Background and Justification: Since 2008, the Board of County Commissioners has approved network services agreements with more than 40 government, education and non-profit organizations. These agreements provide access to the Florida LambdaRail and commodity pricing for internet access, which reduces the costs and increases network bandwidth for the County and all interconnected organizations. Such collaboration projects support the more efficient utilization of taxpayer-funded / resources.

This is one of many examples of shared services agreements that Palm Beach County has with non-profit organizations, local governments, tax districts, and educational institutions. The LWCS is a not-for-profit education organization. A list of all existing ISS service agreements with external agencies is included as Attachment 2.

Attachments:

1. Agreement with Lake Worth Christian School Society, Inc. (3 originals)

2. ISS Service Agreements with External Agencies

Recommended by:	Steve Sorde Con	2-6-14
,	Department Director	Date
Approved by:	Man	- WININ
, pp. otou by.	County Administrator	Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact

Fiscal Years Capital Expenditures Operating Costs	2014 \$7,896 \$0	2015 0 0	2016 0 0	2017 0 0	2018 0 0
External Revenues Program Inc (County) In-Kind Match (County)	(\$8,796) 0 0	(\$1,800) <u>0</u> 0	(\$1,800) 0 0	(\$1,800) <u>0</u> 0	(\$1,800) <u>0</u> 0
NET FISCAL IMPACT	<u>\$(900)</u>	<u>\$(1,800)</u>	<u>\$(1,800)</u>	<u>\$(1,800)</u>	<u>\$(1,800)</u>
# Additional FTE Positions (Cumulative)	<u>0</u>	<u>o</u>	<u>o</u>	<u>0</u>	<u>0</u>
Is Item Included in Current Bu	dget	Yes X	No		
Expenditure Budget Number: Revenue Budget Number:	Fund <u>3901</u> Fund <u>0001</u>	Dept <u>491</u> Dept <u>490</u>			t <u>4674</u> c <u>4900</u>

^{*}Assumes an April 1, 2014 start date for the Agreement.

B. Recommended Sources of Funds / Summary of Fiscal Impact

This Agreement includes a one-time installation fee of \$7,896 and a \$900 increase in revenue for FY 2014 (April 2014 – September 2014). The total annual projected revenue is \$1,800 for fiscal years after 2014.

C. Department Fiscal Review:	estheral elong
III. <u>REVIEV</u>	V COMMENTS
A. OFMB Fiscal and/or Contract Developm	Contract Administration
B. Legal Sufficiency: Part 2/11/14 Assistant County Attorney	
C: Other Department Review:	·
Department Director	

THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.

Agreement with Palm Beach County and the Lake Worth Christian School Society, Inc.

Re: Palm Beach County ISS Services

R2014 10344

Agreement

		ation Technology ("IT") services is entered into this
day of	MAR 1 1 2014	_, 2014, by and between the Lake Worth Christian
School Society, Inc.,	a Florida Non-Profit o	corporation, Federal Employer ID #590855397,
("Non-Profit Organiz	zation"), and Palm Bea	ach County ("County"), a political subdivision of the
State of Florida.		

WITNESSETH THAT:

WHEREAS, the Board of County Commissioners, on behalf of the County, may enter into agreements in the common interest of the people of the County; and

WHEREAS, more effective, efficient, and reliable public services will result from the County and the Non-Profit Organization sharing IT resources rather than duplicating facilities and increasing the cost burden borne by both the County taxpayers and Non-Profit Organization funders; and

WHEREAS, in recognizing these facts, the Non-Profit Organization and the County desire to enter into such an agreement which provides for the joint use of such IT resources and establishes policies for their use by each organization.

NOW, THEREFORE, in consideration of the mutual covenants herein contained and for other good and valuable consideration, the parties do mutually agree as follows:

Section 1 Purpose

The purpose of this Agreement is to provide IT services to the Non-Profit Organization for the purposes described in the attached Exhibit A.

Section 2 Approval

The County approves of the Non-Profit Organization's participation in the use of the County's IT resources and any other services as specified in the attached Exhibit A.

Section 3 Exhibits

The attached Exhibit A made a part hereof, delineates the services to be provided to the Non-Profit Organization by the County through its Information Systems Services (ISS) Department, identifies the roles and responsibilities of The County and the Non-Profit Organization in this regard, and sets forth an issue, communication, escalation and resolution process, as well as methodologies for billing and paying the service charges for IT services.

Section 4 Term

The term of this Agreement including Exhibit A, unless terminated as provided herein, is for a period of one (1) year. This Agreement and Exhibit A shall automatically be renewed annually unless either party gives written notice of termination as provided for in Section 6 herein. The effective date is the date of approval by the Board of County Commissioners.

Section 5 Resale of IT Services

The Non-Profit Organization shall not share or resell any portion of the County's IT infrastructure or services in any manner not approved of in this Agreement or without explicit written consent from Palm Beach County, which consent shall not be unreasonably withheld.

Section 6 Termination for Convenience

Either party may terminate its participation in this Agreement upon sixty (60) days written notice to the other party. Notwithstanding the foregoing, each party shall endeavor to provide the other party with as much advance notice as practicable if it contemplates that it might desire to terminate this Agreement, so as to allow the non-terminating party the maximum amount of time to make alternative plans to replace the lost services/revenue. In such event, the terminating party shall pay all sums due through the effective date of the termination.

Section 7 Indemnification and Hold Harmless

The Non-Profit Organization shall protect, defend, reimburse, indemnify and hold the County, its agents, employees and elected officers harmless from and against all claims, liability, expense, loss, cost, damages or causes of action of every kind or character, including attorney's

fees and costs, whether at trial or appellate levels or otherwise, arising during and as a result of their performance of the terms of this Agreement or due to the acts or omissions of the Non-Profit Organization.

The parties to this Agreement acknowledge the potential of unlawful hacking to gain surreptitious access into confidential systems. The County has deployed reasonable steps and safeguards as part of a Network security program, but these systems may not be able to defeat every attempt to gain unlawful access to applications or data. Each party is responsible for protecting its own applications, databases, and servers. Each party however shall review each other's security procedures and notify each other with reasonable promptness of concerns or issues regarding the same.

Section 8 Insurance

Insurance requirements are identified by the services obtained and are included in the Exhibit(s).

Section 9 Damage Caused by Disasters

Should the County's IT infrastructure be damaged or destroyed by a natural or man-made event to the extent that the cost to repair or replace these services becomes economically unfeasible, this Agreement is automatically terminated at the sole discretion of the County, unless the governing bodies of both the Non-Profit Organization and the County authorize its continuation and associated funding to repair or restore the affected area(s).

Section 10 Miscellaneous

No provision in this Agreement shall provide to any person not a party to this Agreement any remedy, claim, or cause of action, or create any third-party beneficiary rights against either party. In the event that any one or more of the provisions in this Agreement shall for any reason be held to have no force and effect, this Agreement shall, if possible, be interpreted in a manner so as to effectuate the intention of the parties. Provisions contained in this Agreement that, by their sense and context, are intended to survive the suspension or termination of this Agreement shall so survive. All disputes related to this Agreement shall in the first instance be referred to the appropriate executives of each party for resolution.

Section 11 Notice

Any notice, request, instruction, demand, consent, or other communication required or permitted to be given under this Agreement shall be in writing and shall be delivered either by hand or by certified mail, postage prepaid, and certified return receipt requested to the following addresses or such other addresses as the parties may provide to each other in writing:

To: NON-PROFIT ORGANIZATION:

Attention: Robert Hook, Superintendent

Lake Worth Christian School Society, Inc.

7592 High Ridge Road Boynton Beach, FL 33426 (Telephone: 561-586-8216)

With a copy to:

Adam Fabel, IT Director

Lake Worth Christian School Society, Inc.

7592 High Ridge Road Boynton Beach, FL 33426 (Telephone: 561-586-8216)

To: COUNTY:

Robert Weisman, County Administrator

c/o Steve Bordelon, Information Systems Services Director

Palm Beach County Board of County Commissioners

301 N. Olive Avenue, 8th floor West Palm Beach, FL 33401 (Telephone: 561-355-2394)

With a copy to:

County Attorney's Office

Palm Beach County Board of County Commissioners

301 N. Olive Avenue, Suite 601 West Palm Beach, FL 33401 (Telephone: 561-355-2225)

Section 12 Entire Agreement

This Agreement represents the entire agreement between the Non-Profit Organization and the County and supersedes all prior agreements or representations, whether written or oral, with respect to the subject matter hereof. No provision of this Agreement may be changed or amended except by written agreement signed by both Agencies. This Agreement shall be binding upon the Non-Profit Organization and the County and their respective successors and assigns.

Section 13 [Omitted]

Section 14 Participation

This Agreement shall not be construed against the party who drafted the same as all parties to this Agreement have participated in drafting the same.

Section 15 Venue for Dispute Resolution

This Agreement shall be construed in accordance with the laws of the State of Florida. Should any litigation arise from this Agreement, venue shall lie in Palm Beach County, Florida.

Section 16 Binding Agreement

This Agreement is binding upon the parties hereto, their heirs, successors, and assigns.

Section 17 Subject to Funding

The County's performance and obligation to pay under this Agreement for subsequent fiscal years are contingent upon annual appropriations for its purpose by the Board of County Commissioners.

Section 18 Nondiscrimination

Both parties warrant and represent that all of its employees are treated equally during employment without regard to race, color, religion, disability, sex, age, national origin, ancestry,

Page 5 of 7

marital status, familial status, sexual orientation, gender identity and expression.

Section 19 Access and Audits

The Non-Profit Organization shall maintain adequate records to justify all charges, expenses, and costs incurred in estimating and performing any work under this Agreement for at least three (3) years after completion or termination of this Agreement. The County shall have access to such books, records, and documents as required in this section for the purpose of inspection or audit during normal business hours, at the Non-Profit Organization's place of business.

Section 20 Inspector General

Palm Beach County has established the Office of the Inspector General in Palm Beach County Code, Section 2-421 – 2-440, as may be amended. The Inspector General's authority includes but is not limited to the power to review past, present and proposed County contracts/agreements, transactions, accounts and records, to require the production of such records, and to audit, investigate, monitor, and inspect the activities of the Non-Profit Organization, its officers, agents, employees, and lobbyists in order to ensure compliance with contract/agreement requirements and detect corruption and fraud.

Failure to cooperate with the Inspector General or interference or impeding any investigation shall be in violation of Palm Beach County Code, Section 2-421 – 2-440, and punished pursuant to Section 125.69, Florida Statutes, in the same manner as a second degree misdemeanor.

Section 21 Regulations, Licensing Requirements

The Non-Profit Organization shall comply with all laws, ordinances and regulations applicable to the services contemplated herein, to include those applicable to conflict of interest and collusion. The Non-Profit Organization is presumed to be familiar with all federal, state and local laws, ordinances, codes and regulations that may in any way affect the services offered.

ATTEST:

Sharon R. Bock, Clerk & Somptroller

By: Deputy Clerk & Somptroller

By: Deputy Clerk & Somptroller

By: Palm Beach County, By Its
Board of County Commissioners

By: Priscilla A. Taylor, Mayor

APPROVED AS TO FORM AND
LEGAL SUFFICIENCY

By: Steve Bordelon, Director, ISS

Lake Worth Christian School Society, Inc.

By: Robert Hook, Superintendent

(Signature), (Printed Name) | Sere - MARIA R. Novay-Perez

Witness:

EXHIBIT A

PALM BEACH COUNTY INFORMATION SYSTEMS SERVICES NETWORK SERVICES

The purpose of this Exhibit is to delineate the network services to be provided to the Lake Worth Christian School Society, Inc. ("Non-Profit Organization") by Palm Beach County ISS ("County") to identify the roles and responsibilities of the County and the Non-Profit Organization in this regard, to establish a problem resolution and issue escalation procedure, and to specify associated costs and payment requirements.

Section A: General Requirements for Network Services

Network services must be approved by both County and the Non-Profit Organization if said connection affects the entire network. However, all network services must meet the agreed-upon technical specifications.

County shall provide the Non-Profit Organization with access to the County's network on a besteffort basis and as otherwise provided for herein.

Section B: Responsibilities for Network Management

The County shall be responsible for the routine, day-to-day management of the County network. Each party shall be responsible for day-to-day administration of the network routers which they individually own.

The County shall be responsible for maintaining the primary network and all auxiliary components of the network which exclusively serve County facilities. The County shall also maintain auxiliary portions of the network which service both the County and Non-Profit Organization owned facilities. The Non-Profit Organization shall maintain that portion of its own network which exclusively serves its facilities.

The County shall monitor bandwidth utilization on any network link between the County and the Non-Profit Organization.

Should the County perform repair and maintenance functions on behalf of the Non-Profit Organization, it is with the understanding that the County's responsibility extends only to the Non-Profit Organization "demarcation point." The demarcation point is the location which defines where issues of maintenance responsibilities begin and end, considered to be the County-owned network equipment inside each of the Non-Profit Organization's buildings or facilities connected to the County network. The County will be responsible for maintaining all network infrastructures to the point of the network equipment connection to the Non-Profit Organization demarcation point(s). Entrance facilities at Non-Profit Organization owned locations from the road to demarcation point belong to the Non-Profit Organization, whereas the fiber within may belong to the County.

Maintenance and restoration work provided by the County shall be limited to the fiber optic cable and service drops, the individual fibers within the cable and service drops, all 802.16 radio equipment, and the County routers installed at the Non-Profit Organization. The County shall have no obligation or right to perform maintenance or restoration on any electronics or other equipment owned by the Non-Profit Organization or any third party. Notwithstanding the foregoing, should the need arise for maintenance or restoration; the parties hereto may agree to an amendment to this Agreement permitting the County to perform maintenance or restoration on Non-Profit Organization owned electronics or other equipment.

The County shall provide maintenance to the County owned and operated equipment on a 7-day/24-hour basis and may contract for repair services when deemed necessary. The County shall abide by agreed upon security requirements of the Non-Profit Organization. In the event that an outside contractor is needed, the County shall select, supervise, and coordinate with the contractor to complete the repair.

Section C: Network Equipment Ownership

The County, as represented by the County, shall own all of its network equipment and assets. The Non-Profit Organization shall continue to maintain ownership of its current network assets. Only the County is permitted to connect, expand, or otherwise routinely modify its network components. Furthermore, any and all technological changes relative to the network will be implemented at the discretion of the County. Notwithstanding the foregoing, the County agrees to use its best efforts to keep pace with technological changes.

Should the Non-Profit Organization receive grant funds to assist with the construction or maintenance of the network, any provisions, limitations, or restrictions associated with the grant(s) shall not affect or apply to the County, and vice versa.

Section D: Network Connection

The Non-Profit Organization will be provided with a connection to the Palm Beach County fiber network to meet the network service requirements as specified in this Exhibit. The Non-Profit Organization shall pay the installation charges and monthly charges as set forth in this Exhibit.

Section E: Modifications to Network

If the Non-Profit Organization proposes a modification or connection of a new building to the network, it shall notify and submit any applicable construction documents to the County at least thirty (30) calendar days prior to the date construction activities are expected to commence. Should the planned activities of the Non-Profit Organization require the network to be upgraded, the Non-Profit Organization shall be solely responsible for payment of all costs associated with such modifications, unless there is prior agreement with the County to participate in a cost-sharing arrangement for the modification.

The County shall review the modification proposals as soon as practicable and will render recommendations with regard to the proposed modification. Any modifications or connections to the network that may cause disruption or interference of service to any network users shall be coordinated with the appropriate technical staff of both the Non-Profit Organization and the County. The County agrees to perform such work at a time and in a manner to minimize disruption and interference to the network users.

When either the Non-Profit Organization or the County enters into a contract with an outside contractor for network-related services which benefit only that party, the contracting party shall be individually responsible for remitting payment to the contractor performing work on the network, and the non-contracting party shall not be responsible or held liable for such payment. However, proposed changes to the network must be communicated in writing to the County for review and approval. The parties however agree to comply with network security provisions.

Section F: Network Interferences

The County shall have no requirement to purchase, install, operate, or maintain any equipment on the premises of the Non-Profit Organization. However, should any equipment owned by the Non-Profit Organization render any harmful interference to the County's network equipment, The County may disconnect any or all Non-Profit Organization owned network connections after informing the Non-Profit Organization's designated technical Point of Contact (POC) of the underlying reasons for the planned action to disconnect network facilities. Immediate efforts will focus on attempting to resolve or remove the threat conditions. The County shall be the sole party to determine if harmful interference has impacted the County network. The County will utilize its best efforts to prevent any unanticipated network outages should interferences be noted.

Section G: <u>Damage Caused by Disasters</u>

Should the network sustain damage to an Auxiliary Route used only by either the Non-Profit Organization or the County, the owning party shall determine if the cable will be repaired or replaced.

Section H: Network Security

The parties to this Exhibit acknowledge the potential of unlawful hacking to gain surreptitious access into confidential systems. The County has implemented reasonable steps and safeguards as part of a network security program, but these systems may not be able to defeat every attempt to gain unlawful access to applications or data. Each party is responsible for protecting its own applications, databases, and servers. Each party, however, shall review each other's security procedures and notify each other with reasonable promptness of concerns or issues regarding the same.

Section I: <u>Description of Services</u>

A. Baseline services from the County will include:

- 1. ongoing maintenance of connectivity to the demarcation point(s);
- central network security at the County router port that feeds the Non-Profit Organization network router connection;

If necessary, security may shut down the Non-Profit Organization's entire building feed to protect the networked systems from computer worms and viruses.

- 3. network design;
- 4. acquisition and management of network assets;
- 5. installation or relocation of network connections, wiring upgrades, installation of bandwidth upgrades, or other specialized services;
- 6. network equipment installation and maintenance;
- 7. network security on the County side of the demarcation point;
- 8. monitoring of network performance;
- trouble reporting and tracking;
- 10. maintenance of the environmental factors in the County's facilities and closets housing equipment crucial to the health and stability of the Network, including air conditioning, power conditioning, and UPS equipment; and
- disaster recovery protection, system reliability, and stability during power outages.

B. Non-Profit Organization Responsibilities will include:

- 1. all intra-building network maintenance and security;
- 2. ensuring that back-door connectivity behind the building router is prohibited;
- provisioning of its Dynamic Host Configuration Protocol (DHCP) services;
- building infrastructure connectivity;
- 5. all grid (jack), wiring identification, and tracking for the Non-Profit Organization owned facilities;
- providing, where possible, network engineers or technicians to assist with all
 portions of network equipment attachments, from provisioning to
 troubleshooting;
 - Initial diagnostic actions will ideally be performed by the Non-Profit Organization technical staff to evaluate whether the cause of any system problem is associated with factors under the control of the Non-Profit Organization.
- ensuring that network security hardware and software is installed in order to minimize the risk of a virus and surreptitious or otherwise inappropriate network entry;

The Non-Profit Organization will ensure that security procedures, hardware, and software are in place to prevent unauthorized access to the County network from the Non-Profit Organization owned network property.

- 8. requesting changes in network equipment attachments services;
 - Requests for changes shall be submitted to ISS Director, or designee, for action. The Non-Profit Organization shall be advised of the disposition of the request within thirty (30) calendar days of submission. Such request shall include extension of network services to additional sites indentified by the Non-Profit Organization. The Non-Profit Organization shall be responsible for all reasonable costs associated with requested changes to network services approved by the County, which approval shall not be unreasonably withheld.
- 9. providing, at its expense, the following equipment and facilities at each Non-Profit Organization owned building (if required):

power to the switching equipment.

- an environmentally stable and secure area large enough to accommodate a 19"-wide rack with a height up to 7 feet; and
 This area shall contain two (2) dedicated electrical circuits for providing
- air conditioning units which deliver a capacity of BTUs to the equipment room as specified by the manufacturer of equipment installed at the Non-Profit Organization's site.
 - The Non-Profit Organization shall periodically monitor the air conditioning units to ensure temperatures are within acceptable limits.
- 10. adhering to a documented plan of security strategies deployed to prevent unauthorized access into the physical location(s) where network access could be gained, and ensuring that it has robust and efficient security software and procedures in place to prevent unauthorized access to the network; and
- 11. promptly paying for the County's charges, such charges being set out in Section N of this Exhibit, which charges will be invoiced quarterly.

Section J: Availability of County Network Service

The County will provide the Non-Profit Organization with access to the County network on a best-effort basis. The County's goal will be to provide 99.9% availability. The County reserves the right to prioritize its maintenance and recovery efforts, while at the same time providing availability to the Non-Profit Organization.

In the event that Network availability is documented by the County and declared by the Non-Profit Organization to be less than 99.9% for two (2) consecutive months, the Non-Profit Organization shall not be liable for service charges beyond the date of said declaration of non-performance until service is satisfactorily restored. The reduction of previously paid or dismissal of unpaid service fees will be calculated on a pro-rata basis.

Section K: Protocol for Reporting Network Service Problems

All service issues should first be reported to the Non-Profit Organization's IT support staff. If the Non-Profit Organization's initial diagnosis of the reported problem indicates that it is related to network connectivity (e.g., connection lost, slow response time) rather than a problem at the application, server, or desktop computer level, the IT technician should immediately report the service problem to the County Network Operations Center at 561-355-HELP (4357). All service problems reported by the Non-Profit Organization will be recorded and tracked in the County's Automated Help Desk System until problem resolution and service restoration. Response time service levels are established at the time the call is reported based on the severity of the issue. The service level target for problem diagnosis and response to the Non-Profit Organization is within one (1) hour of the reported problem. The County also employs an escalation process for problems which are not resolved according to the established standards.

Section L: Access for Network Service and Maintenance

The County shall coordinate with and obtain prior written approval from the Non-Profit Organization designee as to the time of any planned maintenance, repair, or installation work. However, the Non-Profit Organization shall provide the County with access to its equipment on a 24-hour/7-day per week basis. During normal business hours, the County shall ensure that all County personnel or contractors representing the County sign in prior to commencing any work, and sign out prior to leaving the facility. On weekends, holidays, or after normal business hours, the County's representative shall call the Non-Profit Organization to report any emergency that

requires access to any Non-Profit Organization owned facility. The Non-Profit Organization shall make reasonable efforts to arrange for access of the County's personnel as quickly as possible. Authorized County employees will carry in their possession badges for identification purposes.

County represents that it has verified that neither the County nor the County's contractors, nor any of their respective employees, agents, or representatives who have been convicted or who are currently under investigation for a crime delineated in Florida Statutes §435.04 shall have access to Non-Profit Organization owned buildings under the Agreement.

Section M: <u>Issue Escalation Contacts</u>

Palm Beach County ISS

Palm Beach County 24x7 Network Services Help Desk: 561-355-HELP (4357)

Michael Butler, Director of ISS Network Services 561-355-4601 (office) 561-722-0850 (cell)

Phil Davidson, Deputy Director of ISS 561-355-3956 (office) 561-722-3349 (cell)

Steve Bordelon, Director of ISS 561-355-2394 (office) 561-386-6239 (cell)

Non-Profit Organization Information Services

Robert Hook, Superintendent 561-586-8216 (office) rhook@lwcs.org

Adam Fabel, IT Director 561-586-8216 (office) afabel@lwcs.org

Section N: Fees and Charges for Network Connectivity and Related Services

One of the goals of this Agreement is to establish the lowest competitive pricing for the County's network services provided to the Non-Profit Organization.

The County will serve as project manager and incur all costs associated with the installation and connection of the network and network equipment at the Non-Profit Organization's building. The Non-Profit Organization will be responsible for reimbursement to the County of said costs, as listed and described in the Table below under "Installation Charges".

Service charges, as listed and described in the Table below, will be assessed on a monthly basis, and the County will invoice the Non-Profit Organization quarterly.

Non-Profit Organization Network Service and Billing Matrix							
Location	Service Start Date	Band- width	Installation Charges	Monthly County Charges	Monthly FL LambdaRail Charges	Yearly Charges (excl. Install)	
7592 High Ridge Road, Boynton Beach, FL 33426	4/1/2014	10 M b	\$7895.50	\$150	\$ 0	\$1,800	
TOTALS			\$7,895.50	\$150	\$0	\$1,800	

Explanation of Charges:

<u>Installation Charges</u> – Both parties have agreed the final installation invoice will not exceed the estimated installation charges.

 $\underline{\text{Monthly County Charges}}$ – The monthly charge paid by the Non-Profit Organization based on the County Rate Sheet for Network Services.

Monthly Florida LambdaRail (FLR) Charges – The FLR waived the fee for this agreement on 8/7/2013.

<u>Yearly Charges</u> – The total annual recurring charges, excluding installation charges, paid by the Non-Profit Organization.

The County has received approvals from the FLR for the Non-Profit Organization to be connected to the Palm Beach County fiber network and gain access to the FLR for either internet or transport purposes.

N1. Cost Components

The monthly FLR fee identified above includes direct costs incurred by the County to connect to the FLR. In the event the Board of Directors of the FLR implement a pricing change, the County agrees to review the financial impact and make appropriate rate adjustments.

N2. Billing and Payment

The County shall submit quarterly invoices to the Non-Profit Organization which shall include a reference to this Agreement and identify the amount due and payable to the County. Payment will be made in accordance with the Florida Local Government Prompt Payment Act, as amended, which also establishes a process and remedies for non-compliance.

Section O: Additional IT Services

Upon request for assistance, the ISS Director may, at the Director's discretion, permit staff resources to assist the Non-Profit Organization in the execution of certain information technology responsibilities. These additional services can be requested by submitting a Task Order (Attachment 1). These services will be charged at the rate of \$125/hour with a not-to-exceed cost of \$50,000 per Task Order. These services may also require the purchase of additional resources, including but not limited to hardware and software. The Non-Profit Organization is responsible for all associated costs for these additional resources. An estimate for each Task Order will be available upon request by the Non-Profit Organization. The Non-Profit Organization agrees to fully reimburse the County for all costs associated with the rendering of the County staff assistance and/or information technology resources. If the cost of services exceeds \$50,000, the Task Order shall be approved by the Board of County Commissioners.

Section P: Annual Review of Fees and Charges

The County reserves the right to review the fees and charges included in this Exhibit on a yearly basis and make appropriate rate adjustments. Should an adjustment be warranted, sixty (60) days notice will be provided. Any such rate adjustments shall be reduced to writing via an Amendment to be executed by all parties.

Section Q: Insurance

This section does not apply to Network Services.



Attachment 1 Palm Beach County Information Systems Services Task Order < \$50,000

COUNTY ATTORNEY	Name, Title
	JOGIETT, HAC.
AND LEGAL SUFFICIENCY	LAKE WORTH CHRISTIAN SCHOOL SOCIETY, INC.
APPROVED AS TO FORM	LAVE WORTH CURSTIAN SCHOOL
By: Steve Bordelon, Director, ISS	
BOARD OF COUNTY COMMISSIONERS	
PALM BEACH COUNTY	
Name/Title	
Project Office:	Date:
Name/Title	
ISS Project Manager/Director:	Date:
Estimated Amount:	
Description of Service/Deliverables +/-	
Requested Date for Completion:	
Contact eMail:	
Contact Phone:	
Contact Name:	
Location of Service:	
Type of Service:	
Organization requesting services: Lake Worth	Christian School Society, Inc.
Original Agreement #R:	
Task Order #:	

ISS Service Agreements with External Agencies

(February 2014)

Municipalities

- 1. Boynton Beach
- 2. Delray Beach
- 3. Greenacres
- 4. Juno Beach
- 5. Jupiter Beach
- 6. Lake Worth
- 7. Lantana
- 8. Palm Beach
- 9. Palm Beach Gardens
- 10. Riviera Beach
- 11. West Palm Beach

Educational Institutions

- 1. Early Learning Coalition
- 2. Florida Atlantic University
- 3. Learning Excellence (Imagine) School
- 4. Oxbridge Academy
- 5. Palm Beach State College
- 6. School Board of Palm Beach County

Non-Profit Organizations

- 1. Alzheimer's Community Care
- 2. ARC of Palm Beach County
- 3. Boca Raton Regional Hospital
- 4. Center for Family Services
- 5. Families First of PBC
- 6. Jewish Federation of Palm Beach County
- 7. Kravis Center
- 8. Lupus Foundation of America
- 9. Nonprofits First
- 10. Primetime
- 11. South Florida Fair
- 12. Workforce Alliance

Other Taxing Authorities

- 1. Children's Services Council
- 2. Health Care District
- 3. Loxahatchee River Environmental Control District
- 4. Seacoast Utility Authority
- 5. South Florida Water Management District

ISS Service Agreements with External Agencies

(April 2017)

Municipalities

- 1. Atlantis
- 2. Boynton Beach
- 3. Delray Beach
- 4. Greenacres
- 5. Jacksonville
- 6. Juno Beach
- 7. Jupiter
- 8. Lake Clarke Shores
- 9. Lake Worth

- 10. Lantana
- 11. Orange County
- 12. Palm Beach
- 13. Palm Beach Gardens
- 14. Palm Springs
- 15. Riviera Beach
- 16. Village of Royal Palm Beach
- 17. West Palm Beach

Educational Institutions

- 1. Early Learning Coalition
- 2. Florida Atlantic University
- 3. Lake Worth Christian School
- 4. Learning Excellence (Imagine) School
- 5. Oxbridge Academy
- 6. Palm Beach State College
- 7. School Board of Palm Beach County

Non-Profit Organizations

- 1. Alzheimer's Community Care
- 2. ARC of Palm Beach County
- 3. Boca Raton Regional Hospital
- 4. Center for Family Services
- Career Source (Workforce Alliance)
- 6. Families First of PBC
- 7. Jewish Federation of Palm Beach County
- 8. Kravis Center
- 9. Lupus Foundation of America
- 10. Lutheran Services Florida
- 11. Max Planck Florida Corporation
- 12. Nonprofits First
- 13. Prime Time
- 14. South Florida Fair

Other Taxing Authorities

- 1. Children's Services Council
- 2. Health Care District
- 3. Lake Worth Drainage District
- 4. Loxahatchee River Environmental Control District
- 5. Seacoast Utility Authority
- 6. South Florida Water Management District
- 7. Government of U.S. Virgin Islands

R2017W0655

MAY 1 6 2017 FIRST AMENDMENT

To the Agreement with Palm Beach County and Lake Worth Christian School Society, Inc. (R2014-0344)

THIS AMENDMENT is made and entered into March 27, 2017, by and between Lake Worth Christian School Society, Inc. ("LWCS") and Palm Beach County ("County"), a political subdivision of the State of Florida.

WHEREAS, the parties have entered into that certain Agreement R2014-0344 dated March 11, 2014 hereinafter referred to as the "Agreement", under which the County provided connectivity to the Palm Beach County Network as stated in that Agreement, to the LWCS. The County and the LWCS wish to amend that Agreement.

WHEREAS, the parties agree to amend the Agreement as follows:

Item #1:

Agreement, Section 11: Notice. Replace LWCS Superintendent with the following:

Attention:

Jim Harwood, Superintendent

Item #2:

Agreement, Section 18: Nondiscrimination. Replace entire section with the following:

Both parties warrant and represent that all of its employees are treated equally during employment without regard to race, color, religion, disability, sex, age, national origin, ancestry, marital status, familial status, sexual orientation, gender identity and expression, or genetic information.

Item #3:

Exhibit A, Section M: Issue Escalation Contacts. Replace entire section with the following:

Palm Beach County ISS

Palm Beach County 24x7 Network Services Help Desk: 561-355-HELP (4357)

Michael Butler, Director of ISS Network Services 561-355-4601 (office) 561-722-0850 (cell)

Archie Satchell, Deputy Director of ISS 561-355-3275 (office) 772-979-6607 (cell)

Steve Bordelon, Director of ISS 561-355-2394 (office) 561-386-6239 (cell)

Non-Profit Organization Information Services

Jim Harwood, Superintendent 561-586-8216 (office) jharwood@lwcs.org

Adam Fabel, IT Director 561-586-8216 (office) afabel@lwcs.org

Item #4:

Exhibit A, Section N: Fees and Charges for Network Connectivity and Related Services. To add wireless services, effective June 1, 2017, and replace the billing matrix with the following:

LWCS Network Service and Billing Matrix						
Location	Service Start Date	Band- width	Installation Charges	Monthly County Charges	Monthly FL LambdaRail Charges	Total Yearly Charges (excl. Install)
LWCS 7592 High Ridge Road, Boynton Beach, FL 33426	7/1/2014	10Mb	\$7,895.50**	\$50	\$ 0	\$600
	6/1/2017	wireless nodes (22)	\$5,826.90*	\$550	\$ 0	\$6,600
TOTALS			\$13,722.40	\$600	\$ 0	\$7,200

Explanation of Charges:

<u>Monthly County Charges</u> – The monthly charge paid by the LWCS based on the County Rate Sheet for Network & Supplemental Services.

Monthly Florida LambdaRail (FLR) Charges - the FLR waived the fee for LWCS on 8/7/2013.

<u>Yearly Charges</u> – The total annual recurring charges, excluding installation charges, paid by the LWCS.

^{*}Installation Charges — This is an estimated cost. The actual final cost for this installation will be billed to the District as a one-time invoice based on (1) billing statement from the vendor for this work and (2) the actual cost to County of the equipment installed and labor.

^{**} Installation Charges – This is a billable cost. The work has been completed and LWCS paid in full the amount of \$7,895.50 under R2014-0344, dated 3/11/2014.

All other provisions of the aforementioned Agreement, as amended, are hereby confirmed and, except as provided herein, are not otherwise altered or amended and shall remain in full force and effect.

IN WITNESS WHEREOF, the parties, by and through their duly authorized agents, have hereunto set their hands and seals on the date indicated above.

ATTEST:

Sharon R. Bock, Clerk & Comptroller

By:

Deputy Clerk

APPROVED AS TO FORM AND
LEGAL SUFFICIENCY

By:

County Attorney

APPROVED AS TO TERMS AND
CONDITIONS

By:

Steve Bordelon, Director, ISS

By:

Jim Harwood, Superintendent

Witness:

(Printed Name)

ISS Service Agreements with External Agencies as of Nov 30, 2017 **44 Agreements 42 Network Connections**

Municipalities

- 1. Atlantis
- 2. Boynton Beach
- 3. Delray Beach
- 4. Greenacres
- 5. Jacksonville Not connected to Network
- 6. Juno Beach
- 7. Jupiter
- 8. Lake Clarke Shores

- 9. Lake Worth
- 10. Lantana
- 11. Orange County
- 12. Palm Beach
- 13. Palm Beach Gardens
- 14. Palm Springs
- 15. Riviera Beach
- 16. Village of Royal Palm Beach
- 17. West Palm Beach

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- 6. Palm Beach State College
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- 8. Lupus Foundation of America
- 9. Lutheran Services Florida
- 10. Max Planck Florida Corporation
- 11. Nonprofits First
- 12. Prime Time

Other Taxing Authorities

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- 4. Loxahatchee River Environmental Control District
- 5. Seacoast Utility Authority
- 6. South Florida Water Management District
- 7. Government of U.S. Virgin Islands Not connected to Network