Agenda Item #: 3X1

# PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS AGENDA ITEM SUMMARY

| Meeting Date: Ap  | oril 10, 2018 | [x]<br>[ ] | Consent<br>Ordinance | [ ]<br>[ ] | =========<br>Regular<br>Public Hearing |
|---|---------------|------------|----------------------|------------|--|
| Department:  Submitted By:  Department of Public Safety  Department of Public Safety  Department of Public Safety  Division of Consumer Affairs |               |            |                      |            |  |
|   |               | ======     |                      | ====       |  |

#### I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to:

- A) approve the Criminal History Record User Agreement ("User Agreement") and Agency Contact Form for Non-Criminal Justice Purposes with the Florida Department of Law Enforcement (FDLE) Criminal Justice Information Services (CJIS) which authorizes the Department of Public Safety Division of Consumer Affairs (DCA) to process "level 2" criminal history background checks on vehicle for hire (VFH) drivers through FDLE's databases; and
- **B) authorize** the County Administrator or designee to sign future User Agreements and Agency Contact Forms including amendments and renewals with the FDLE CJIS for "level 2" criminal history background checks for the VFH and Home Caregiver ordinances administered by the DCA; and
- C) approve the Volunteer & Employee Criminal History System (VECHS) Application for Qualified Entities which authorizes the DCA to process "level 2" criminal history background checks on home caregivers through FDLE's databases; and
- **D) authorize** the County Administrator or designee to sign future VECHS applications, user agreements, amendments and/or renewals for criminal history background checks on home caregivers with the FDLE.

Summary: The DCA received a request from the FDLE to sign a new User Agreement to enable DCA to process "level 2" criminal history background checks on vehicle for hire drivers by using live scan technology to submit fingerprints to the FDLE and Federal Bureau of Investigation (FBI) The new User agreement includes non-substantive changes compared to the agreement currently in place, which was approved by the Board of County Commissioners on August 19, 2014 (R2014-1214). The User agreement outlines the responsibilities of both parties to include retention of applicant fingerprints, notification program, privacy, and security. Alternatively, DCA also uses the VECHS program to administer "Level 2" criminal background checks on home caregivers by using the same live scan technology to submit fingerprints to the FDLE and Federal Bureau of Investigations (FBI) databases. DCA received a request from the FDLE to sign a new VECHS application. The updated VECHS application was requested by FDLE to re-evaluate DCA's justification to be an approved user through the VECHS program. Subsequently, if the VECHS application is denied, DCA will request approval to process "level 2" background checks on home caregivers through the non-VECHS program to resemble the process used for vehicle for hire drivers. FDLE instructed DCA to follow this administrative process. Countywide (LDC)

#### **Attachments:**

- 1) Criminal History Record Check User Agreement
- 2) CJIS Agency Contact Form
- 3) VECHS Application for Qualified Entities

| Recommended by | Semolo                      | 314118            |
|----------------|-----------------------------|-------------------|
| Approved By:   | Department Director         | Date 3/25/1(      |
|                | Deputy County Administrator | Ďate <sup>/</sup> |

### II. FISCAL IMPACT ANALYSIS

## A. Five Year Summary of Fiscal Impact **Fiscal Years** 2018 2019 **2020** 2021 **2022 Capital Expenditures Operating Costs External Revenues Program Income (County)** In-Kind Match (County) **Net Fiscal Impact** # ADDITIONAL FTE 0\_ **POSITIONS (Cumulative)** 0 0 0 Is Item Included In Current Budget? Yes No Does this item include the use of federal funds? Yes Budget Account Exp No: Fund \_\_\_ \_\_ Department \_ Unit \_\_\_\_ Object \_\_ Rev No: Fund \_\_\_\_ Department \_\_\_ Unit \_\_\_ RevSc \_\_\_ B. Recommended Sources of Funds/Summary of Fiscal Impact: Fund: Unit: **Grant:** \*The fiscal impact is indeterminable at this time, however, fees paid for criminal history background checks and fingerprint retention are supported by revenue derived from fees collected. **Departmental Fiscal Review:** III. REVIEW COMMENTS A. OFMB Fiscal and/or Contract Dev. and Control Comments: В. Legal Sufficiency: Assistant County Attorney C. Other Department Review:

This summary is not to be used as a basis for payment.

**Department Director** 

Background and Justification: Continued from page On April 15, 2014, the Board of County Commissioners approved a VFH Ordinance amendment allowing Consumer Affairs to run a "Level 2" fingerprint based national criminal history background check on vehicle for hire drivers through the FDLE and the FBI databases. The agreement currently in place was approved by the Board of County Commissioners on August 19, 2014 (R-2014-1214). More than 3,500 fingerprints were submitted to the FDLE and FBI under the VFH program. VFH applicants pay the costs associated with the fingerprint-based criminal history check as outlined in the fee resolution. On October 20, 2015, the Board of County Commissioners approved the Home Caregiver Ordinance requiring licensure of Home Caregivers. The ordinance authorized DCA to run "Level 2" fingerprint based national history criminal background checks through the FDLE and FBI databases on applicants. The agreement currently in place was approved by the Board of County Commissioners on March 1, 2016 (R-2016-0299). Approximately 600 fingerprints were submitted to the FDLE and FBI under the Home Caregiver program. Home Caregiver applicants pay the costs associated with the fingerprint based criminal history check as outlined in the fee resolution.



#### Criminal Justice Information Services User Services Bureau

# Criminal History Record Check User Agreement for Non-Criminal Justice Purposes

Customer/Agency Name: PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS - CONSUMER AFFAIRS

| User C | ORI: FL           | 024850Z  |
|--------|-------------------|--|
| I.     | (nereir<br>Tallah | Agreement, entered into between the Florida Department of Law Enforcement nafter referred to as FDLE), an agency of the state of Florida with headquarters in assee, Florida, and PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS - CONSUMER AFFAIRS (hereinafter referred the User), located at 50 SOUTH MILITARY TRAIL SUITE 201 WEST PALM BEACH, FL 33415, recites that:  |
|        | A.                | User is an agency of the state of Florida, established by law and required/authorized to submit fingerprint images and review resultant criminal history records as part of the screening process for purposes of state employment, licensing, permitting, granting access, registration, or certification pursuant to Section(s) 125.5801 , Florida Statutes (F.S.), which statute(s) has/have been approved by the United States Department of Justice (DOJ) pursuant to Public Law 92-544, 86 Stat. 1115 and 28 C.F.R. Section 20.33, and form(s) the legal basis for User's access to criminal history record information derived from the systems of the DOJ. The following Originating Agency Identifier (ORI) number has been assigned and will be used for the approved submissions: FL924850Z |
|        | B.                | FDLE has established and maintains intrastate systems for the collection, compilation, and dissemination of state criminal history records and information in accordance with Subsection 943.05(2), F.S., and, additionally, is authorized and does in fact participate in federal and interstate criminal history records systems pursuant to Section 943.054, F.S.   |
|        | C.                | FDLE and its user agencies are subject to and must comply with pertinent state and federal laws relating to the obtaining, use, and dissemination of records and   |
|        |                   | Revised 8/31/2017  |

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record information derived from the systems of FDLE and the DOJ (Chapter 943, F.S., Chapter 11C-6, F.A.C., Title 28, Part 20 C.F.R.).

- The National Crime Prevention and Privacy Compact (Compact) Act of 1998 D. established an infrastructure by which states can exchange criminal records for non-criminal justice purposes according to laws of the requesting state and provide reciprocity among the states to share records without charging each other for the information. The Compact also established a Council to monitor the effective use of the Interstate Identification Index (III) system for Federal-State exchange to ensure rules and procedures for effective and proper operations for Non-Criminal Justices purposes. The Council requires each state to adhere to national standards concerning record dissemination, use, system security, and other duly established standards, including those that enhance the accuracy and privacy of such records. The Federal Bureau of Investigation (FBI) shall conduct a triennial audit of each state to ensure compliance with Compact policies. Failure to remain compliant with Compact policies by each state could result in sanctions levied by the Council or ultimately loss of access to criminal history information contributed by other states through the III.
- E. User is required to obtain and FDLE is required and willing to provide such services as long as proper reimbursement is made and strict compliance with all applicable federal and state laws, rules, and regulations is observed.
- II. Now, therefore in light of the foregoing representations and the promises, conditions, and terms, more fully set forth hereinafter or incorporated by references and made a part hereof, the FDLE and User do mutually agree as follows:
  - A. FDLE agrees to:
    - Assist User concerning the privacy and security requirements imposed by state and federal laws; provide User with copies of all relevant laws, rules, and/or regulations as well as updates as they occur; and, offer periodic training for User's personnel;
    - 2. Provide User with such state criminal history records and information as reported to, processed, and contained in its systems and legally available to the User; and,
    - 3. Act as an intermediary between User and the DOJ, securing for the use and benefit of User such federal and multi-state criminal history records or information as may be available to User under federal laws and regulations.
  - B. User agrees to:
    - 1. Provide FDLE with properly executed applicant fingerprint submissions.

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- 2. Keep all records necessary to facilitate a security audit by FDLE and to cooperate in such audits as FDLE or other authorities may deem necessary. Records which may be subject to audit are criminal history records and notification that an individual has no criminal history, internal policies and procedures articulating the provisions for physical and personnel security, and an executed copy of this user agreement.
- 3. As determined by type of criminal history request and method of submission, reimburse FDLE in a timely fashion, in accordance with Section 943.053(3)(e) F.S., upon proper presentation of billing for state services rendered. If user contracts with an authorized and properly registered third-party service provider or Livescan vendor for electronic submission of fingerprint-based criminal history requests, FDLE will collect payment for state services rendered directly from such service provider or vendor upon submission of each criminal history request.
- 4. As determined by type of criminal history request and method of submission, reimburse the FBI in a timely fashion, via FDLE, upon proper presentation of billing for federal services rendered. If user contracts with an authorized and properly registered third-party service provider or livescan vendor for electronic submission of fingerprint-based criminal history requests, FDLE will collect payment for federal services rendered directly from such service provider or vendor upon submission of each criminal history request.
- 5. As applicable, maintain adequate records and monitor allocated funds for payment of services under this agreement.
- 6. Ensure that the appropriate personnel are informed that the use of criminal history records and information derived from processed applicant fingerprint submissions are restricted and that such information should not be discussed with others or released to others except as specified in this agreement. Applicants should be informed that inappropriate release of non-Florida criminal history information is prohibited under pertinent federal regulations (28 C.F.R. Part 20), which are reflected in state law under Section 943.054, F.S. See Florida Attorney General's Opinion 99-1. Florida criminal history information should be used only for the purpose stated in the request. See Section 943.053(4), F.S., Section 435.09, F.S., and Rule Chapter 11-C, F.A.C.
- 7. Promptly advise FDLE of any violations of this agreement.
- 8. User shall maintain an updated Agency Contact Form with FDLE and provide upon request.

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- III. Retention of Applicant Fingerprints for Applicant Fingerprint Retention and Notification Program (AFRNP) Participating Users
  - A. FDLE shall enter and retain in the Biometric Identification System (BIS) the applicant fingerprints submitted for state and national criminal history checks, by agencies having specific statutory authorization, to participate in the AFRNP for current and prospective employees, contractors/vendors, volunteers, and persons seeking to be licensed or certified.
  - B. Such applicant fingerprints shall be submitted in an acceptable digitized format for entry into BIS, and shall be retained.
  - C. Users submitting applicant fingerprints in accordance with the authorizing statute shall notify individual applicants of the requirements of participation in the AFRNP.
  - D. When the subject of fingerprints submitted for retention under this program is identified with fingerprints from an incoming Florida arrest, as confirmed by fingerprint comparison, FDLE shall advise the user which submitted the applicant fingerprints of the arrest in writing (or other manner prescribed by FDLE). Arrests made in other states or by the federal government will not result in notification, as access to these arrests is restricted by federal law. The information on arrests for these applicants in other states and by the federal government is available only upon a fingerprint submission to FDLE which will be forwarded to the FBI. Additionally, while it is not expected to be a frequent occurrence, it should be understood that if the submitted fingerprints for an applicant were of substandard quality or if the fingerprints submitted on an arrested individual were of sub-standard quality, the identification of these persons as the same may not occur and an arrest notification may not be made. Additionally, until the arrest fingerprint submission is received by FDLE, FDLE will have no way to identify the arrested person as the individual retained in AFRNP.
  - E. The annual fee for participation in the AFRNP shall be \$6 per individual record retained. The initial entry of an applicant's fingerprints into the AFRNP database must be accompanied by a state and national criminal history records check. There is no additional fee for the first year of participation in the program. For each succeeding year, the \$6 per record annual fee will be charged. Governmental agencies will be billed for this fee annually in advance on the anniversary month of the individual applicant's initial entry into the program.
  - F. Prior to the payment of any individual retention fee, the user may inform FDLE in writing (or other manner prescribed by FDLE) of any person with retained fingerprints who is no longer employed, licensed, certified, or otherwise associated with the user in order that such person may be removed from the AFRNP database. With respect to any person previously entered in the database for which FDLE does not receive notification of removal within a minimum of ten

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days prior to the anniversary date of the entry (i.e., the billing date), the annual fee must be paid.

### IV. Privacy and Security

- A. User shall use criminal history records acquired hereunder only for the purpose of screening applicants to determine their suitability for employment, licensing, permitting, granting access, registration, certification or volunteering as specified under the statute enabling User to receive criminal history record information or in judicial or administrative hearings associated with one of the enumerated purposes.
- B. User shall provide to the applicant written notice that his/her fingerprints will be used to check the criminal history records of FDLE and the FBI. An example form can be found at the FDLE website <a href="http://www.fdle.state.fl.us/cms/NCJA-CSP-Compliance/Documents/Applicant-Waiver-Agreement-and-Statement-2017.aspx">http://www.fdle.state.fl.us/cms/NCJA-CSP-Compliance/Documents/Applicant-Waiver-Agreement-and-Statement-2017.aspx</a>.
- C. When a determination of the applicant's suitability for the job, license, or other benefit is based solely on the FDLE or FBI criminal history, the User shall provide the applicant the opportunity to complete or challenge the accuracy of the information in the record.
- D. User shall advise the applicant that procedures for obtaining a change, correction, or updating of an FDLE or FBI criminal history are set forth in Section 943.056, F.S., and Title 28, Code of Federal Regulations (CFR), Section 16.34. The User may provide a copy of the applicant's criminal history to the applicant for their review and possible challenge.
- E. User shall not deny the job, license, or other benefit based on information in the FDLE or FBI criminal history until the applicant has been afforded a reasonable time to correct or complete the record or has declined to do so.
- F. User shall establish and document the process/procedure it utilizes for how/when it gives the applicant notice, what constitutes "a reasonable time" for the applicant to correct the record, and any applicant appeal process that is afforded the applicant.
- G. User shall not duplicate and/or disseminate criminal history records acquired hereunder for use outside of User agency except as authorized by state and federal law. Sharing of criminal history records with other related agencies of the state of Florida is permitted by the FBI provided that:
  - 1. The other related agency is authorized to receive criminal history record information derived from the systems of the DOJ in the manner specified at paragraph I.A of the Agreement.

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- 2. The applicant fingerprints submitted to FDLE lists the authorizing statute for each agency receiving such (directly or as shared) information in the "reason fingerprinted" block of the submission.
- The requesting agency and related agency have concurrent regulatory responsibilities and have a unity of purpose with respect to the use of criminal history record information.
- H. A Florida criminal history record that is provided by FDLE to User pursuant to Sections 624.34, 626.171, 626.172, 626.201, and 648.34(4), F.S., as approved by the FBI under P.L. 92-544, is not divisible into a state component that would be a public record under Section 943.053(3), F.S. User is prohibited from disclosing Florida criminal history records provided under this agreement pursuant to 28 C.F.R. 20.33, and User cannot disseminate any portion of these criminal history records except as specified in Section IV, paragraph (2), of this agreement. If User receives a public records request for such a record or records, FDLE will assist and work directly with User in responding to the request, and in defending any claim, demand, or suit, formal or informal, challenging that response, including any appeals.
- I. User has been approved to receive criminal history record information pursuant to specific statutory authority and shall not use criminal history record information acquired pursuant to such approval for any other purpose, pursuant to 28 CFR 50.12.
- J. User shall not use or rely upon a criminal history record or information which is or is likely to be out-of-date. If criminal activity is pertinent to and considered at time of record screening (whether initial or renewal), a current criminal history record must be requested and relied upon.
- K. User shall destroy criminal history records by shredding or incineration. If the destruction is contracted to a third party company, the destruction shall be witnessed by an approved employee of the User.
- User shall keep criminal history records acquired hereunder in a secure file, safe, or other security device, such as locked file cabinet in an access controlled area, and shall take such further steps as are necessary to ensure that the records are accessible only to those of its employees who have been instructed in their proper use and handling and have a need to examine such records.
- M. When FDLE is auditing non-criminal justice agencies, the entirety of the FBI CJIS Security Policy (CSP) will be used to establish compliance. Appendix J of the CSP is a guideline which identifies specific areas of compliance for non-criminal justice agencies. This policy can be found at the FBI website <a href="https://www.fbi.gov/services/cjis/cjis-security-policy-resource-center">https://www.fbi.gov/services/cjis/cjis-security-policy-resource-center</a>. Significant areas are listed below:

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- Local Agency Security Officer (LASO) User shall appoint a LASO to function as the point of contact in regard to security and audit related issues. The LASO shall coordinate CSP compliance for the non-criminal justice agency. (CSP section 3.2.9)
- 2. Agency User Agreements CSP requires that FDLE have an agreement with the user agency that ensures compliance with the CSP (CSP section 5.1.1.6). Acceptance of this Agreement signifies the non-criminal justice User's agreement to comply with the CSP.
- 3. Security and Management Control Outsourcing Standard Outsourcing which would allow an external entity to access criminal history information obtained and/or maintained by the User is not allowed. The User shall contact FDLE to obtain approval prior to entering into a contract or granting limited criminal history information access to another entity for purposes of creating or maintaining the computer system(s) needed to accept or house criminal history information. (CSP section 5.1.1.7)
- 4. Secondary Dissemination The User shall only release/allow access to criminal history information to other qualified non-criminal justice agencies, pursuant to 28 CFR 50.12. Each release/access of a criminal history record shall be documented in a dissemination log. (CSP section 5.1.3) This log shall include:
  - a) Date of Dissemination
  - b) Applicant's Name
  - c) Provider's Name (Released By)
  - d) Requestor's Name & Agency (Released To)
  - e) SID/FBI Numbers
  - f) Reason for Dissemination (Why was this information requested? For what purpose?)
  - g) Statute Requiring/Allowing Sharing of Information
  - h) How the information was disseminated (email, fax, certified mail, etc.)
- 5. Security Awareness Training User shall ensure that all persons who access/process/read, or maintain criminal history information or the systems used to process/store criminal history information, complete and remain current in the appropriate FDLE CJIS Online security awareness training. FDLE Field Support staff will assist in setting up an agency within

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CJIS Online access once a request is made by sending an e-mail to <a href="mailto:CJISIDT@fdle.state.fl.us">CJISIDT@fdle.state.fl.us</a>. (CSP section 5.2.1.1)

- 6. Security Incident Response User shall create and keep current a policy that defines the Specified User's response procedures for security incident, relating to the system(s) used to access/store criminal history information. The procedures shall include notification of the FDLE. (CSP section 5.3)
- 7. Media Protection User shall create and keep current a policy describing the procedures used to secure media (electronic or paper/hard copy) from unauthorized access/disclosure. The policy shall include, but not be limited to, destruction of electronic and paper media prior to further disposal, i.e., shredding before recycling, wiping a hard drive before disposing or returning to a vendor. (CSP section 5.8)
- 8. Controlled Area The User shall designate appropriate areas for accessing, processing, and storing criminal history information. Access to such areas shall be limited to authorized personnel only, during access/processing. Electronic data stored in the controlled area shall be encrypted. (CSP section 5.9.2)
- 9. Formal Audits and Audit Record Retention The User may be audited at any time and will be audited at least triennially by FDLE to ensure compliance with this agreement. The audit may either be on-site at the User's location or via correspondence, at FDLE's discretion. (CSP section 5.11) The User shall retain system generated audit logs, (either from the application and/or operating system level) for at least 365 days to ensure conformance to prescribed security and access requirements. The User may be selected for FBI audits. (CSP section 5.4.6)
- Personnel Security FDLE has determined that Florida Statutes do not enable the specifically required state and national fingerprint based records check mandated for non-criminal justice access to criminal history information. Therefore, compliance with these provisions does not require criminal history record checks of persons who access records. (CSP section 5.12)
- 11. Access Control/Encryption The User shall ensure criminal history information is encrypted when transmitted or stored within a controlled area. Encryption shall meet the FIPS 140-2 standard. (CSP section 5.5.2.4)
- 12. Identification and Authentication The User shall ensure access to systems used to process/store criminal history information requires individual authentication to verify that a user is authorized access to criminal history information. Passwords shall meet standards (CSP,

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section 5.6.2.1). Advanced authentication shall be used for access originating from any controlled area. (refer to CSP section 5.6)

- 13. Configuration Management The User shall maintain a network topological diagram depicting the system and network used to process or store criminal history information, and shall provide the diagram to FDLE/FBI during the audit process. (CSP section 5.7)
- 14. System and Communications Protection and Information Integrity The User shall implement the proper safeguards to ensure the confidentially and integrity of criminal history information (CSP section 5.10), to include, but not be limited to:
  - a) Encryption of data during transmission and at rest
  - b) Implementation of firewalls
  - c) Use of intrusion detection tools
  - d) Use of separate Virtual Local Area Network for voice over internet protocol
  - e) Adhering to proper patch management
  - f) Use of software to detect and eliminate malware, spam, and spyware

### V. Provisions Incorporated

User shall be bound by applicable federal and state laws, federal regulations, and rules of FDLE dealing with criminal history information to the same extent that User would be if such provisions were fully set out herein. (Refer to Title 28, Chapter 1, Part 20, C.F.R., Chapter 943, F.S., and Chapter 11C-6, F.A.C.).

#### VI. Termination

Either FDLE or User may suspend the performance of services under this agreement when, in the reasonable estimation of FDLE or User, the other party has breached any material term of the agreement. Furthermore, upon FDLE becoming aware of violations of this agreement which jeopardize Florida's access to national criminal history information, FDLE shall have the option of suspending services under this agreement pending resolution of the problem. The violation of any material term of this agreement or of any substantive requirement or limitation imposed by federal or state statutes regulations, or rules referred to in this agreement shall be deemed a breach of a material term of the agreement. This agreement is also terminable upon the same grounds and

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upon the occurrence or non-occurrence of such events that operate to suspend, annul, or void any other long-term contract entered into by a state agency.

This agreement supersedes any previous agreements, and may with notice to User be amended or superseded by FDLE as needed to comply with state or federal laws or regulations or administrative needs of FDLE.

IN WITNESS HEREOF, the parties hereto have caused this agreement to be executed by the proper officers and officials.

NAME OF USER AGENCY

PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS - CONSUMER AFFAIRS

AGENCY HEAD

(PLEASE PRINT)

(PLEASE PRINT)

AGENCY HEAD

(SIGNATURE)

DATE

FLORIDA DEPARTMENT OF LAW ENFORCEMENT

TITLE Operations Manager

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# FLORIDA DEPARTMENT OF LAW ENFORCEMENT CRIMINAL JUSTICE INFORMATION SERVICES

## CJIS AGENCY CONTACT FORM Non-Criminal Justice Agency

The Florida Department of Law Enforcement (FDLE) Criminal Justice Information Services (CJIS) Users' Agreement requires each agency to appoint the Local Agency Security Officer (LASO). Other appointments include the CJIS Online Administrator and nexTEST Administrator, a description is provided for each designation. Enter the pertinent information into this form and return it to FDLE by fax or email. Scanning and emailing the form to <a href="CJISIDT@fdle.state.fl.us">CJISIDT@fdle.state.fl.us</a> is the preferred method. However, if your agency is unable to send this form electronically, then you may return the form by faxing it to (850) 410-7125.

| Date:  |                            |                     |                                       |                    |
|--|----------------------------|---------------------|---------------------------------------|--------------------|
| Agency Name: PALM BEACH COUNTY               | BOARD OF COUNTY COMMISSION | ERS - CONSUMER AFFA | IRS Agency ORI. FL924850              | Z                  |
| Physical Address: 50 SOUTH                   | MILITARY TRAIL             | SUITE 201           | WEST PALM BEAC                        | ———<br>H, FL 33415 |
| Mailing Address (if different):              |                            |                     | · · · · · · · · · · · · · · · · · · · |                    |
| Chief Executive or Official's (Agency        | Head) <b>Signature</b> :   |                     |                                       |                    |
| Chief Executive or Official's <b>Printed</b> | Name:                      |                     |                                       |                    |
| CJIS Online (Security Awareness              | Training) Administrator    |                     |                                       |                    |
| Name:  |                            | Title:              |                                       |                    |
| Phone #:                                     | Cell Phone:                |                     | Fax:                                  |                    |
| E-mail Address:                              | `                          |                     |                                       |                    |
| Local Agency Security Officer (LA            | so)                        |                     |                                       |                    |
| Name:  |                            | Title:              |                                       |                    |
| Phone #:                                     | Cell Phone:                |                     | Fax:                                  |                    |
| E-mail Address:                              |                            |                     |                                       |                    |
| nexTEST Administrator                        |                            |                     |                                       |                    |
| Name:  |                            | Titl                | e:                                    |                    |
| Phone #:                                     |                            |                     |                                       |                    |
| E-mail Address:                              |                            |                     |                                       |                    |
| Secondary notification email address:        |                            |                     |                                       |                    |
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# CJIS AGENCY CONTACT DESCRIPTIONS

Brief descriptions of the designations outlined on the CJIS Agency Contact Form are provided to assist the agency head in making the best and most appropriate designation selections. An agency head may want one person to handle all the designations, or choose different agency members for each position. At a minimum, all persons assigned to a designation should have a working knowledge of Windows based software systems, good organizational skills, and be able to communicate effectively as an agency representative.

CJIS Online Administrator - The CJIS Online system is used by individuals who require Security Awareness Training because they have unescorted access to the agency's Secured Area and may encounter (hear or read) Criminal Justice Information. The CJIS Online Administrator maintains the CJIS Online System by; creating user accounts, tracking users' training, responding promptly to system generated testing and expiration email notifications, and inactivating expired user accounts.

Local Agency Security Officer (LASO) - The Local Agency Security Officer (LASO) is responsible for the agency's technology compliance with the FBI CJIS Security Policy (CSP) and all applicable security requirements. The LASO should be knowledgeable of the technical aspects of the agency's network and maintain an ongoing working relationship with the local technical staff. The LASO is also required to provide the agency's network diagram and be responsible for the triennial CJIS Technical Audit. The LASO must complete the online LASO training available in nexTEST within 3 months of appointment to the position and complete and maintain an active certification status of Level 4 Security Awareness Training.

**nexTEST Administrator-** The nexTEST Administrator maintains the nexTEST system by creating user accounts, tracking user's training, responding promptly to system generated testing and expiration email notifications, properly marking user accounts inactive when a user leaves the agency or no longer needs access, and contact the FDLE ID&T staff when an account needs to be moved to the correct agency list.

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# Volunteer & Employee Criminal History System

# **Application for Qualified Entities**

Florida Department of Law Enforcement User Services Bureau Phone: (850) 410-8161 PublicRecords\_VECHS@fdle.state.fl.us



The National Child Protection Act of 1993, as amended, and Section 943.0542, Florida Statutes allows for the creation of the VECHS program. Through this program, FDLE and the Federal Bureau of Investigation (FBI) provide state and national criminal history record information on applicants, employees, and volunteers to qualified organizations in Florida. With this criminal history information, the organizations can more effectively screen out current and prospective volunteers and employees who are not suitable for contact with children, the elderly, or the disabled.

To be qualified to participate in the VECHS program, an organization (public, private, profit, or non-profit) must provide "care" or "care placement services" to children, the elderly, or the disabled.

**Entity Information** 

| Entitudian Name             | '  |                      |     |     |      |  |  |  |  |
|-----------------------------|--|----------------------|-----|-----|------|--|--|--|--|
| Entity Name:                | Palm Beach County Board of County Commissioners - Division of Consumer Affairs |                      |     |     |      |  |  |  |  |
| Mailing Address:            | 50 South Military Trail  |                      |     |     |      |  |  |  |  |
|                             | Street   | Street Address Unit# |     |     |      |  |  |  |  |
|                             | West Palm Beach FL 33415 Palm Beach  |                      |     |     |      |  |  |  |  |
| DI : 10                     | City State Zip County  |                      |     |     |      |  |  |  |  |
| Physical Operating Address: | 50 South Military Trail  |                      |     |     |      |  |  |  |  |
|                             | Street Address Unit#   |                      |     |     |      |  |  |  |  |
|                             | West Palm Beach FL 33415 Palm Beach  |                      |     |     |      |  |  |  |  |
|                             | City   | State                | Zip | Cou | unty |  |  |  |  |

#### **Contact Information**

| Contact Person:                | Rob Shelt               |                 |                      |
|--------------------------------|-------------------------|-----------------|----------------------|
| Phone:                         | 561-712-6605            | Ext:            |                      |
| E-mail Address:                | rshelt@pbcgov.org       | Fax:            | 561-712-6610         |
| Entity Head:<br>(Please Print) | Melissa McKinlay, Mayor | E-mail Address: | MMcKinlay@pbcgov.org |

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FDLE Form NCPA-1 pursuant to Rule 11C-6.004

References: Title 42 U.S.C. Ch.67, Sub. Ch.VI, §5119(a)

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FDLE Form NCPA-1 pursuant to Rule 11C-6.004

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User Services Bureau
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| Summary of Services   |                     |              |         |         |       |                        |        |       |       |          |      |        |          |      |     |
|---|---------------------|--------------|---------|---------|-------|------------------------|--------|-------|-------|----------|------|--------|----------|------|-----|
| Legal Type of Entity: Governmental (Public) Private, Non-Profit Private, For-Profit   |                     |              |         |         |       |                        |        |       |       |          |      |        |          |      |     |
| Are you designated as 501(c)(3) with the United States Internal Revenue Service?  |                     |              |         |         |       |                        |        |       |       |          |      |        |          |      |     |
| Please check a elderly, or the  | ıll that<br>disable | app<br>ed:   | ly to t | he serv | ice(  | (s) that               | your e | ntity | exclu | sively p | rov  | ides t | o childr | en,  | the |
| Vulnerable<br>Population<br>Served  |                     | are<br>atm   |         | Tra     | iinin | tion,<br>g, or<br>tion | Sup    | ervi  | sion  | Rec      | reat | tion   | 1        | Care | -   |
| Children  |                     |              |         |         |       |                        |        |       |       |          |      |        |          |      |     |
| Elderly   |                     | $\checkmark$ |         |         |       |                        |        |       |       |          |      |        | 1        |      |     |
| Disabled  |                     | $\checkmark$ |         |         |       |                        |        |       |       |          |      |        |          |      |     |
| Please describe in detail the services your entity will provide and how those services will exclusively and directly impact children, the elderly, or the disabled (continue on a separate page, if necessary):  PBC Ordinance No. 2015-038 requires home caregivers who receive compensation directly or indirectly from a vulnerable adult (18 years of age or older) in exchange for assisting that vulnerable adult with covered activities of daily living to make application for a license with the Division of Consumer Affairs (DCA). Covered activities include bathing, grooming, shaving, eating, using the toilet, managing medication, preparing meals, shopping, and driving to highlight a few examples. As subject to the ordinance, applicant fingerprints are submitted FDLE and FBI to obtain state and national criminal history checks. PBC Ordinance No. 2015-038 is attached. |                     |              |         |         |       |                        |        |       |       |          |      |        |          |      |     |
|   | <del></del>         |              |         | res ✓   | N     |                        |        |       |       |          |      |        |          |      |     |
| yes, are you receiving scholarship funds? Yes Vo  |                     |              |         |         |       |                        |        |       |       |          |      |        |          |      |     |

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References: Title 42 U.S.C. Ch.67, Sub. Ch.VI, §5119(a)

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Phone: (850) 410-8161 PublicRecords\_VECHS@fdle.state.fl.us



Summary of Services (continued) Please provide a list of each position/persons that you would request a state and national criminal history record check on through the VECHS Program. Please include the duties for each (continue on a separate page, if necessary): Title/Classification/Position Job Duties/Description Home Caregivers Assisting vulnerable adults with daily living and instrumental activities (bathing, shopping, transportation, etc). Do you understand that current or prospective employees, volunteers, contractors or vendors that are otherwise statutorily required to receive a state and national (Level 2) criminal history record check are <u>not eligible</u> for the VECHS Program? Yes Do you plan to request state and national criminal history record checks through the VECHS Program on employees, volunteers, contractors, or vendors outside of the state of Florida? If yes, please explain (continue on a separate page, if necessary): Yes Are you currently required by <u>law</u>to obtain state and national (Level 2) criminal history record checks on any of your current or prospective employees, volunteers, contractors or vendors? If yes, what state agency monitors your entity and requires these criminal history record checks? Please check all that apply: Florida Department of Children and Families (DCF) Florida Department of Education (DOE) Florida Agency for Healthcare Administration (AHCA) Florida Department of Elder Affairs (DOEA)

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Palm Beach County Ordinance, 2015-038

FDLE Form NCPA-1 pursuant to Rule 11C-6.004

If Other(s), please explain below:

References: Title 42 U.S.C. Ch.67, Sub. Ch.VI, §5119(a)

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Florida Department of Law Enforcement
User Services Bureau
Phone: (850) 410-8161 PublicRecords\_VECHS@fdle.state.fl.us



It is your responsibility to determine if your entity is otherwise statutorily required to complete criminal history record checks on current or prospective employees, volunteers, contractors or vendors. Please verify your statutory requirements for record checks with one of the above agencies or Florida Statutes before submitting your application. If you have contacted these agencies and still have questions regarding eligibility, please contact the FDLE VECHS Program at (850) 410-8161 or at PublicRecords\_VECHS@fdle.state.fl.us.

Approved qualified entities must first complete and submit a Civil Workflow Control System (CWCS) Registration Form to FDLE for processing. Once your CWCS Registration Form has been received and approved by FDLE, you will receive an email confirmation stating your entity is authorized to submit fingerprints electronically. Livescan devices allow for the electronic submission of fingerprints and descriptive data to FDLE for processing. A list of approved service providers and Livescan vendors can be found on FDLE's website.

Please submit your completed application and the CWCS Registration Form to FDLE using the information below. Applications may be submitted by regular mail, e-mail, or fax.

Florida Department of Law Enforcement
User Services Bureau
ATTN: VECHS
P.O. Box 1489
Tallahassee, FL 32302-1489

PublicRecords\_VECHS@fdle.state.fl.us Fax: 850-488-4424

| Signature of Entity Head:                               | Date: |
|---|-------|
| Approved as to Terms and Conditions                     |       |
| Approved as to Form and Legal Sufficiency FDLE Use Only |       |
| Application Status:<br>(Approved, Pending, Denied)      | Date: |
| Qualified Entity ORI:                                   | Date: |
|   |       |

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FDLE Form NCPA-1 pursuant to Rule 11C-6.004

References: Title 42 U.S.C. Ch.67, Sub. Ch.VI, §5119(a)

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