Agenda Item #:

3-U-2

PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS AGENDA ITEM SUMMARY

Meeting Date: M Department:	ay 15, 2018	[X] Consent [] Public Hearing	[] Regular [] Workshop
	Information Systems Services Information Systems Services		

I. EXECUTIVE BRIEF

Motion and Title: **Staff recommends motion to approve**: 2nd Amendment to Pricing Schedule for AT&T Switched Ethernet Service, (R-2015-0889) required for replacement of AT&T Metro-Ethernet service that is being phased out, and to allow for the continued upgrade of the County's Regional Network and the NG911 network.

Summary: This 2nd Amendment to Pricing Schedule_for AT&T Switched Ethernet Services will allow the County to obtain advanced features for data transport services offered by AT&T, including the NG911 network and will modify the original agreement, (R-2015-0889) and the 1st Amendment (R2016-1533). The continued implementation of the County's Regional Network and the NG911 network, which are being administered by the Information Systems Services and Public Safety Departments, respectively, will rely on the provisions and capabilities provided in this 2nd Amendment. This Amendment will be appended to the existing AT&T Master Agreement, #133405UA, approved by the Board of County Commissioners on June 30, 2009 (R2009-1055). Countywide (DB)

Background and Justification: The County's Regional Network and the NG911 network are high-speed fiber optic networks that provide transport of the County's daily communication and NG911 traffic. ISS and Public Safety have been engaged in a multi-year effort to upgrade and modernize all communications services provided on behalf of the County's employees and citizens. Implementation of these new systems requires the utilization of new communications technologies, including Switched Ethernet systems. Public Safety estimates that approval of this 2nd Pricing Addendum will potentially save the County more than \$500,000 per year through the disconnection and elimination of more expensive, legacy data circuits. The term of the original Pricing Schedules was 36 months.

Attachments:

- 1. 2nd Amendment to Pricing Schedule of AT&T Switched Ethernet Service (3 originals)
- 2. 1st Amendment to Pricing Schedule for AT&T Switched Ethernet Service (R-2016-1533)
- 3. AT&T Switched Ethernet Service Pricing Schedule, (R-2015-0889)
- 4. AT&T Master Agreement, #133405UA, (R-2009-1055)

Recommended by:	Steve Bordelon	May 11 2018
•	Department Director	Date '
Approved by:	Weaker	5/11/18
, .pp. 0 . 0 a . 0 j .	County Administrator	Date/

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact

Fiscal Years	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Capital Expenditures Operating Costs	\$0 \$(138,000)	\$0	\$0	\$0	\$0
External Revenues Program Inc (County) In-Kind Match	\$(128,000) 0 <u>0</u>	\$(512,000) <u>0</u> <u>0</u>	\$(512,000) 0 0	\$(512,000) 0 0	\$(512,000) <u>0</u> <u>0</u>
(County)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
NET FISCAL IMPACT	<u>\$(128,000)</u>	<u>\$(512,000)</u>	<u>\$(512,000)</u>	<u>\$(512,000)</u>	\$(512,000 <u>)</u>
# Additional FTE Positions (Cumulative)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Is Item Included in Current Budget Yes X No					
Budget Acct Number(s):	Fund <u>1434</u>	Dept. <u>660</u>	<u>)</u> Unit <u>92</u>	250 Objec	t <u>4101</u>

B. Recommended Sources of Funds / Summary of Fiscal Impact

The FY 2018 Fiscal impact assumes that these circuits will be installed no later than July 2018 for a savings of \$128,000 in FY 2018 and \$512,000 in subsequent years.

	Does this item include the use	of federal Funds?	Yes N	۷o _X_
c.	Department Fiscal Review:	Tot has	\mathcal{L} \mathcal{S}	11/12
			,	7, 0
•	_	(07 C) XX		////

III. REVIEW COMMENTS

III. IVEAILIA	JOHNILIATO
A. OFMB Fiscal and/or Contract Dev. & C	ontrol Comments:
OFMB	Contract Administration
OI WID	Contract Administration
B. Legal Sufficiency:	
Assistant County Attorney	
C: Other Department Review:	
Department Director	

THIS SUMMARY IS NOT TO BE USED AS A BASIS FOR PAYMENT.



AMENDMENT No. 2 TO PRICING SCHEDULE FOR AT&T SWITCHED ETHERNET SERVICE PROVIDED PURSUANT TO CUSTOM TERMS

133405UA

AT&T MA Reference No.: 133405UA

Pricing Schedule being amended (Contract ID No.): ASE1I64M10 AT&T Amendment Ref. No. ASE1-89HOG85

Customer ("Customer")	AT&T ("AT&T")
Palm Beach County	The applicable AT&T Service-Providing Affiliate(s)

This is an Amendment to the above referenced Pricing Schedule, last signed on July 07, 2015, and is effective on the date on which the last party signs this Amendment. The parties agree to modify the terms and conditions of the Pricing Schedule as specified herein. This Amendment is a Pricing Schedule Term Extension and Customer's order for any new Services described herein.

Except as modified herein, all rates, terms and conditions of the Pricing Schedule remain in full force and effect.

This Amendment is valid only if executed by both parties prior to expiration of the existing Pricing Schedule Term.

This Agreement signed by AT&T first, is effective upon Customer signature provided that such fully signed Agreement is returned to AT&T not more than forty-five (45) days after AT&T's signature date. Any change made to this document renders the Agreement null and void, except for changes expressly authorized by the terms of this Agreement.

Customer (by its authorized representative)	AT&T (by its authorized representative)
Ву:	By: Debea (in Salo
Printed or Typed Melissa McKinlay Name:	By: Deben (in Salo Printed or Typed Name: Jeloeth Ann Staloo
Title: Mayor	Title: SR Solutions Suchitect
Date:	Date: 4 30 2018

ht139m

APPROVED AS TO TERMS AND CONDITIONS By Steve Bordelon

ISS DIRECTOR

APPROVED AS TO FORM AND LEGAL SUFFICIENCY

COUNTY ATTORNEY

ROME SR#: 1-8DMSP3P AT&T and Customer Confidential Information ASE ICB amend add v.08/06/15.4 MP618D 04.19.2018 Jp6186 042518 Page 1 of 6 RLR: 901516v4

WK# - TCAL and ILEC Intrastate -TBD	For AT&T Administrative Use Only
	Pricing Schedule No
Please sign by July 1, 2018	Original Effective Date: 07/07/2015
	Effective Date of Amendment:

- 1. SERVICE, SERVICE PROVIDER(S) and SERVICE PUBLICATION(S).
- 1.1 Section 1 of the Pricing Schedule is modified by deleting the information (if any) relating to AT&T Switched Ethernet Service provided by any of the Service Providers identified below and inserting the following:

Service	Service Publication (incorporated by reference)	Service Publication location
AT&T Switched Ethernet Service SM	AT&T Switched Ethernet Service Guide	http://cpr.att.com/pdf/commonEthServGuide.html

The applicable AT&T Service-Providing Affiliate(s) from the list below				
AT&T Alabama	AT&T Indiana	AT&T Missouri	AT&T Tennessee	
AT&T Arkansas	AT&T Kansas	AT&T Nevada	AT&T Texas	
AT&T California	. AT&T Kentucky	AT&T North Carolina	AT&T Wisconsin	
AT&T Florida	AT&T Louisiana	AT&T Ohio	• • • • • • • • • • • • • • • • • • • •	
AT&T Georgia	AT&T Michigan	AT&T Oklahoma	•	
AT&T Illinois	AT&T Mississippi	AT&T South Carolina		

2. TERM EXTENSION

Pricing Schedule Term Extension	The Pricing Schedule Term is extended for a 36 month period ("Extension Period"). The Minimum Payment Period for each Service Component in service at the expiration of the existing Pricing Schedule Term shall expire at the later of the end of the Extension Period or the expiration of its original Minimum Payment Period.
---------------------------------	---

- 3. MINIMUM PAYMENT PERIOD. The Minimum Payment Period for Service Components in this Amendment is 36 months.
- 4. Service Components ordered under this Amendment: See Attachment(s) A.

ROME SR#: 1-8DMSP3P	AT&T and Customer Confidential Information	ASE_ICB_amend_add_v.08/06/15.4
MP618D 04.19.2018	Page 2 of 6	Jp6186 042518
RLR: 901516v4	<u> </u>	·



ATTACHMENT A – FLORIDA RATES and CHARGES; SERVICE COMPONENTS, SITE and SERVICE CONFIGURATION Palm Beach County

A-1 Rates and Charges; Quantities

Service Components / USOC	Qty New	Billed Monthly Recurring Rate (MRR), per unit	Total Billed Monthly Recurring Rate (Qty x MRR)	Standard Non- recurring Charge (NRC)*, (New Service Components only), per unit	Billed Non- recurring Charge (NRC)*, (New Service Components only), per unit	Total Billed Non- recurring Charge (Qty New x Billed NRC)
Customer Port Connection - 1 Gig / Basic / OEM1G	2	\$222.00	\$444.00	\$2,100.00	\$0.00	\$0.00
100Mb CIR / RealTime - Basic Only / OEM1H	2	\$450.00	\$900.00	\$150.00	\$0.00	\$0.00
Diverse Access / n/a / OEMDA	2	\$92.50	\$185.00	\$60.00	\$0.00	\$0.00
Customer Port Connection - 1 Gig / Basic / OEM1G	27	\$222.00	\$5,994.00	\$2,100.00	\$0.00	\$0.00
2Mb CIR / RealTime - Basic Only / OEMO2	7	\$156.00	\$1,092.00	\$150.00	\$0.00	\$0.00
4Mb CIR / RealTime - Basic Only / OEMO4	. 4	\$172.50	\$690.00	\$150.00	\$0.00	\$0.00
10Mb CIR / RealTime - Basic Only / OEM1O	12	\$273.00	\$3,276.00	\$150.00	\$0.00	\$0.00
100Mb CIR / RealTime - Basic Only / OEM1H	4	\$450.00	\$1,800.00	\$150.00	\$0.00	\$0.00
Diverse Access / n/a / OEMDA	18	\$92.50	\$1,665.00	\$600.00	\$0.00	\$0.00
TOTAL billed MRR and NRC for Service Colisted above:	omponent	s and Quantities	\$16,046.00			\$0.00
*A						

 $^{\star}\text{Any}$ difference between the standard NRC and the billed NRC has been waived.

Charges for special construction, if needed, may also apply.

ROME SR#: 1-8DMSP3P	AT&T and Customer Confidential Information	ASE_ICB_amend_add_v.08/06/15.4
MP618D 04.19.2018	Page 3 of 6	Jp6186 042518
RLR: 901516v4	•	,



A-2 <u>Customer Sites for Service Components ordered under this Amendment</u>

Table 1 - Complete a line for each Customer Port Connection.

Port ID#	Street Address	City	State
1	4300 S John Young Pkwy	Orlando	FL
2	4300 S John Young Pkwy	Orlando	FL
3	38811 James Wheeler Way	Belle Glade	FL
4	38811 James Wheeler Way	Belle Glade	FL
5	600 W Blue Heron Blvd	Riviera Beach	FL
6	600 W Blue Heron Blvd	Riviera Beach	FL
7	6500 Congress Av	Boca Raton	FL
8	6500 Congress Av	Boca Raton	FL
9	2080 High Ridge Rd	Boynton Beach	FL
10	2080 High Ridge Rd	Boynton Beach	FL
11	300 W Atlantic Av	Delray Beach	FL
12	300 W Atlantic Av	Delray Beach	FL
13	10500 N Military Tr	Palm Beach Gardens	FL
14	10500 N Military Tr	Palm Beach Gardens	FL
15	600 Banyan Blvd	West Palm Beach	FL
16	600 Banyan Blvd	West Palm Beach	FL
17	20 S Military Tr	West Palm Beach	FL
18	20 S Military Tr	West Palm Beach	FL
19	20 S Military Tr	West Palm Beach	FL
20	20 S Military Tr	West Palm Beach	FL
21	355 S County Rd	Palm Beach	FL ·
22	260 Orange Tree Dr	Atlantis	FL
23	777 W Glades Rd	Boca Raton	FL
24	801 N 8th St	Lantana	FL
25	1200 Lands End Rd	Manalapan	FL
26	6450 N Ocean Blvd	Ocean Ridge	FL
27	247 Edwards Ln	Palm Beach Shores	FL
28	230 Cypress Ln	Palm Springs	FL
29	357 Tequesta Dr	Tequesta	FL

ROME SR#: 1-8DMSP3P	AT&T and Customer Confidential Information	ASE_ICB_amend_add_v.08/06/15.4
MP618D 04.19.2018	Page 4 of 6	Jp6186 042518
RLR: 901516v4		



 $\label{lem:constraint} \textbf{Table 2-Service Components associated with Customer Port Connections identified above.}$

Port ID#	Customer Port Connection Speed	CIR Speed/Tier	Class of Service / Package	Regenerator
1	1 Gbps Basic	100 Mbps	Real-Time	[Select]
2	1 Gbps Basic	100 Mbps	. Real-Time	[Select]
3	1 Gbps Basic	10 Mbps	Real-Time	[Select]
4	1 Gbps Basic	10 Mbps	Real-Time	[Select]
5	1 Gbps Basic	10 Mbps	Real-Time	[Select]
6	1 Gbps Basic	10 Mbps	Real-Time	[Select]
7	1 Gbps Basic	10 Mbps	Real-Time	[Select]
8	1 Gbps Basic	10 Mbps	Real-Time	[Select]
9	1 Gbps Basic	10 Mbps	Real-Time	[Select]
10	1 Gbps Basic	10 Mbps	Real-Time	[Select]
11	1 Gbps Basic	4 Mbps	Real-Time	[Select]
12	1 Gbps Basic	4 Mbps	Real-Time	[Select]
13	1 Gbps Basic	10 Mbps	Real-Time	[Select]
14	1 Gbps Basic	10 Mbps	Real-Time	[Select]
15	1 Gbps Basic	10 Mbps	Real-Time	[Select]
16	1 Gbps Basic	10 Mbps	Real-Time	[Select]
17	1 Gbps Basic	100 Mbps	. Real-Time	[Select]
18	1 Gbps Basic	100 Mbps	Real-Time	[Select]
19	1 Gbps Basic	100 Mbps	Real-Time	[Select]
20	1 Gbps Basic	100 Mbps	Real-Time	[Select]
21	1 Gbps Basic	4 Mbps	· Real-Time	[Select]
22	1 Gbps Basic	2 Mbps	Real-Time	[Select]
23	1 Gbps Basic	4 Mbps	Real-Time	[Select]
24	1 Gbps Basic	2 Mbps	Real-Time	[Select]
25	1 Gbps Basic	2 Mbps	Real-Time	[Select]
26	1 Gbps Basic	2 Mbps	Real-Time	[Select]
27	1 Gbps Basic	2 Mbps	Real-Time	[Select]
28	1 Gbps Basic	2 Mbps	Real-Time	[Select]
29	1 Gbps Basic	2 Mbps	Real-Time	[Select]

1	ROME SR#: 1-8DMSP3P MP618D 04.19.2018 RLR: 901516v4	AT&T and Customer Confidential Information Page 5 of 6	ASE_ICB_amend_add_v.08/06/15.4 Jp6186 042518



Table 3 – Features associated with Customer Port Connections identified above.

Port ID#	Add'I MAC Addresses	Alternate Serving Switch	Diverse Access	Advanced Access Failover	Enhanced Multicast
1	[Select]	[Select]	[Select]	[Select]	[Select]
2 .	[Select]	[Select]	[Select]	[Select]	[Select]
3	[Select]	[Select]	[Select]	[Select]	[Select]
4	[Select]	[Select]	[Select]	[Select]	[Select]
5	[Select]	[Select]	[Select]	[Select]	[Select]
6	[Select]	[Select]	[Select]	[Select]	[Select]
7	[Select]	[Select]	[Select]	[Select]	[Select]
8	[Select]	[Select]	[Select]	[Select]	[Select]
9	[Select]	[Select]	[Select]	[Select]	[Select]
10	[Select]	[Select]	[Select]	[Select]	[Select]
11	[Select]	[Select]	[Select]	[Select]	[Select]
12	[Select]	[Select]	[Select]	[Select]	[Select]
13	[Select]	[Select]	[Select]	[Select]	[Select]
14	[Select]	[Select]	[Select]	[Select]	[Select]
15	[Select]	[Select]	[Select]	[Select]	[Select]
16	[Select]	[Select]	[Select]	[Select]	[Select]
17	[Select]	[Select]	[Select]	[Select]	[Select]
18	[Select]	[Select]	[Select]	[Select]	[Select]
19	[Select]	[Select]	, [Select]	[Select]	[Select]
20	[Select]	[Select]	[Select]	[Select]	[Select]
21	[Select]	[Select]	[Select]	[Select]	[Select]
22	[Select]	[Select]	[Select]	[Select]	[Select]
23	[Select]	[Select]	[Select]	[Select]	[Select]
24	[Select]	[Select]	[Select]	[Select]	[Select]
25	[Select]	[Select]	[Select]	[Select]	[Select]
26	[Select]	[Select]	[Select]	[Select]	[Select]
27	[Select]	[Select]	[Select]	[Select]	[Select]
28	[Select]	[Select]	[Select]	[Select]	[Select]
29	[Select]	[Select]	[Select]	[Select]	[Select]

End of Document

ROME SR#: 1-8DMSP3P MP618D 04.19.2018 RLR: 901516v4	AT&T and Customer Confidential Information Page 6 of 6	ASE_ICB_amend_add_v.08/06/15.4 Jp6186 042518	

20150513-2197-1

133405UA



AMENDMENT TO PRICING SCHEDULE FOR AT&T SWITCHED ETHERNET SERVICE PROVIDED PURSUANT TO CUSTOM TERMS

R2016 115 33

OCT 1 8 2016

AT&T MA Reference No.: 133405UA Pricing Schedule being amended (Contract ID No.): ASE1I64M10 AT&T Amendment Ref. No. ASE11164M10

Customer ("Customer")	AT&T ("AT&T")
Palm Beach County	The applicable AT&T Service-Providing Affiliate(s)

This is an Amendment to the above referenced Pricing Schedule, last signed on July 7, 2015, and is effective on the date on which the last party signs this Amendment. The parties agree to modify the terms and conditions of the Pricing Schedule as specified herein. This Amendment is Customer's order for any new Services described herein.

Except as modified herein, all rates, terms and conditions of the Pricing Schedule remain in full force and effect.

This Amendment is valid only if executed by both parties prior to expiration of the existing Pricing Schedule Term.

This Agreement shall be void if not executed by Customer and received by AT&T within 90 days of the date AT&T executed the Agreement, or if Customer alters, adds or deletes any of the provisions in the version executed by AT&T.

Customer (by its) authorized representative)	AT&T (by its authorized representative)
By: Mary Jan Buger	By: Cheryl, Way pruski
Printed or Typed Mary Lou Berger Name:	Printed or Typed Cheryl Wankowski
Title: Mayor	Title: Senior Customer Contracts
Date:	Date: 9-15-16

eh182c

ISS DIRECTOR Sharon R. Bock, Clerk المَّهُ أَدُّ وَرَ Deputy

APPROVED AS TO FORM AND LEGAL SUFFICIENCY

APTORNEY

製 公司 电数

Jp6486.090616 SR-1-554GUEO

AT&T and Customer Confidential Information

ASE_ICB_amend_add_v.08/06/15.4 LK3253 091216v3

RLR 767165V3

र्वेशक्रिक एके

Page 1 of 5

WK# - TCAL and ILEC Intrastate -TBD	For AT&T Administrative Use Only
	Pricing Schedule No. N/A
November 30, 2016	Original Effective Date: July 7, 2015
	Effective Date of Amendment:

- 1. SERVICE, SERVICE PROVIDER(S) and SERVICE PUBLICATION(S).
- 1.1 Section 1 of the Pricing Schedule is modified by deleting the information (if any) relating to AT&T Switched Ethernet Service provided by any of the Service Providers identified below and inserting the following:

Service	Service Publication (incorporated by reference)	Service Publication location
AT&T Switched Ethernet Service SM	AT&T Switched Ethernet Service Guide	http://cpr.att.com/pdf/commonEthServGuide.html.

The applicable AT&T Service-Providing Affiliate(s) from the list below				
AT&T Alabama	AT&T Indiana	AT&T Missouri	AT&T Tennessee	
AT&T Arkansas	AT&T Kansas	AT&T Nevada	AT&T Texas	
AT&T California	AT&T Kentucky	AT&T North Carolina	AT&T Wisconsin	
AT&T Florida	AT&T Louisiana	AT&T Ohio	BellSouth Telecommunications,	
AT&T Georgia	AT&T Michigan	AT&T Oklahoma	LLC d/b/a AT&T Southeast	
AT&T Illinois	AT&T Mississippi	AT&T South Carolina		

- 2. MINIMUM PAYMENT PERIOD. The Minimum Payment Period for Service Components in this Amendment is 36 months.
- 3. Service Components ordered under this Amendment; See Attachment A.

PART C

WK# - TCAL and ILEC Intrastate -TBD	For AT&T Administrative Use Only
	Pricing Schedule No. N/A
November 30, 2016	Original Effective Date: July 7, 2015
	Effective Date of Amendment:

ATTACHMENT A – FLORIDA RATES and CHARGES; SERVICE COMPONENTS, SITE and SERVICE CONFIGURATION Palm Beach County

A-1 Rates and Charges; Quantities

Service Components / USOC	Qty New	Billed Monthly Recurring Rate (MRR), per unit	Total Billed Monthly Recurring Rate (Qty x MRR)	Standard Non- recurring Charge (NRC)*, (New Service Components only), per unit	Billed Non- recurring Charge (NRC)*, (New Service Components only), per unit	Total Billed Non- recurring Charge (Qty New x Billed NRC)
Customer Port Connection - 10 Gig / PPCoS / OEMNX	1	\$ 825.00	\$ 825.00	\$ 15,750.00	\$ 0.00	\$ 0.00
Customer Port Connection - 1 Gig / PPCoS / OEMMX	1	\$ 300.00	\$ 300.00	\$ 2,100.00	\$ 0.00	\$ 0.00
10000Mb CIR / MultiMedia Standard - PPCoS Only / OEMTT	1	\$ 2,430.00	\$ 2,430.00	\$ 150.00	\$ 0.00	\$ 0.00
1000Mb CIR / MultiMedia Standard - PPCoS Only / OEM1T	1	\$ 907.50	\$ 907.50	\$ 150.00	\$ 0.00	\$ 0.00
Customer Port Connection - 100 Mbps / PPCoS / OEMLX	0	\$ 195.00	\$ 0.00	\$ 1,925.00	\$ 0.00	\$ 0.00
100Mb CIR / MultiMedia Standard - PPCoS Only / OEM1H	0	\$ 419.25	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
250Mb CIR / MultiMedia Standard - PPCoS Only / OEM2F	0	\$ 429.75	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
500Mb CIR / MultiMedia Standard - PPCoS Only / OEM5H	0	\$ 524.25	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
2Mb CIR / MultiMedia Standard - PPCoS Only / OEMO2	0	\$ 204.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
4Mb CIR / MultiMedia Standard - PPCoS Only / OEMO4	0	\$ 219.75	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
10Mb CIR / MultiMedia Standard - PPCoS Only / OEM10	0	\$ 251.25	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
20Mb CIR / MultiMedia Standard - PPCoS Only / OEM2O	0	\$ 277.50	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
50Mb CIR / MultiMedia Standard - PPCoS Only / OEM5O	0	\$ 324.75	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
2000Mb CIR / MultiMedia Standard - PPCoS Only / OEM2T	0	\$ 592.50	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
4000Mb CIR / MultiMedia Standard - PPCoS Only / OEM4T	0	\$ 1,170.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00

· m · v. of Property or graph construction of the construction of		
Value 14 Jp6186 090616 SR-1-554GUEO	AT&T and Customer Confidential Information	ASE_ICB_amend_add_v:08/06/15:4
RLR 767165V3	Page 3 of 5	LK3253 091216v3

WK# - TCAL and ILEC Intrastate -TBD	For AT&T Administrative Use Only
	Pricing Schedule No. N/A
November 30, 2016	Original Effective Date: July 7, 2015
•	Effective Date of Amendment:

Service Components / USOC	Qty New	Billed Monthly Recurring Rate (MRR), per unit	Total Billed Monthly Recurring Rate (Qty x MRR)	Standard Non- recurring Charge (NRC)*, (New Service Components only), per unit	Billed Non- recurring Charge (NRC)*, (New Service Components only), per unit	Total Billed Non- recurring Charge (Qty New x Billed NRC)
Enhanced MultiCast (Per Port) / OEMEM	1	\$ 63.00	\$ 63.00	\$0.00	\$ 0.00	\$ 0.00
Additional Mac Address 251-500 OEMMC	2	\$ 2.25	\$ 4.50	\$ 70.00	\$ 0.00	\$ 0.00
10000Mb CIR / MultiMedia High - PPCoS Only / OEMTT	0	\$ 2,585.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
1000Mb CIR / MultiMedia High - PPCoS Only / OEM1T	0	\$ 965.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
100Mb CIR / MultiMedia High - PPCoS Only / OEM1H	0	\$ 453.50	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
250Mb CIR / MultiMedia High - PPCoS Only / OEM2F	0	\$ 464.50	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
500Mb CIR / MultiMedia High - PPCoS Only / OEM5H	0	\$ 563.50	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
2Mb CIR / MultiMedia High - PPCoS Only / OEMO2	0	\$ 223.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
4Mb CIR / MultiMedia High - PPCoS Only / OEMO4	0	\$ 239.50	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
10Mb CIR / MultiMedia High - PPCoS Only / OEM1O	0	\$ 272.50	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
20Mb CIR / MultiMedia High - PPCoS Only / OEM2O	0	\$ 300.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
50Mb CIR / MultiMedia High - PPCoS Only / OEM5O	0	\$ 349.50	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
2000Mb CIR / MultiMedia High - PPCoS Only / OEM2T	0	\$ 660.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
4000Mb CIR / MultiMedia High – PPCoS Only / OEM4T	0	\$ 1,265.00	\$ 0.00	\$ 150.00	\$ 0.00	\$ 0.00
FOTAL billed MRR and NRC for Service (isted above;	Components	s and Quantities	\$4,530.00			\$ 0.00

*Any difference between the standard NRC and the billed NRC has been walved. Charges for special construction, if needed, may also apply.

det at the extra property of the second seco		
கர். சிச் கடி Jp6186.090616.SR4-554GUEO	AT&T and Customer Confidential Information	** ** **OF !OD :! : LE :: OO!OO!4F 4
201. Cont. 15. 24 k abig 140 base 0.10.002-1-00#QOFO	AT&T and Customer Confidential Information	ASE_ICB_amend_add:v.08/06/15.4
DID 2024051/0	le management and a second and a	
1 RLR 767165V3	Page 4 of 5	LK3253 091216v3
CHICK CHE AND COLUMN TO A VIII	1 496 7 01 0	LI (0200 00121040)

WK# - TCAL and ILEC Intrastate -TBD	For AT&T Administrative Use Only
	Pricing Schedule No. N/A
November 30, 2016	Original Effective Date: July 7, 2015
	Effective Date of Amendment:
	·

A-2 <u>Customer Sites for Service Components ordered under this Amendment</u>

Table 1 - Complete a line for each Customer Port Connection.

Port ID#	Street Address	City	State
1	20 S MILITARY TR	WEST PALM BEACH	FL
2	6161 N JOG RD	WEST PALM BEACH	FL

Table 2 – Service Components associated with Customer Port Connections identified above.

Port ID#	Customer Port Connection Speed	CIR Speed/Tier	Class of Service / Package	Regenerator
1	10 Gbps Per Packet Class of Service	10000 Mbps	Multimedia Standard	N/A
2	1 Gbps Basic	1000 Mbps	Multimedia Standard	N/A

Table 3 – Features associated with Customer Port Connections identified above.

Port ID#	Add'l MAC Addresses	Alternate Serving Switch	Diverse Access	Advanced Access Failover	Enhanced Multicast
1	No	N/A	No	No	No
2	No	N/A	No	No	No

End of Document

MARKAT CONTRACTOR OF THE PROPERTY OF THE PROPE			
Jp6186.090616-SR-1-554GUEO	AT&T and Customer Confidential Information	ASE_ICB_amend_add_v:08/06/15.4	2154
THE REPORT OF THE PROPERTY OF THE PROPERTY OF THE PARTY O	. Alor and orstomer somisticial implication :	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	the state of the state of the
RLR 767165V3	 In the first term of participation properties and the control of the		
[INER 407 100 V3	Page 5 of 5	LK3253 091216v3	
	L		





R2015w0889

AT&T SWITCHED ETHERNET SERVICESM (ILEC Intrastate) Pricing Schedule Provided Pursuant to Custom Terms

AT&T MA Reference No. 133405UA AT&T PS Reference No. ASE1I64M10

Customer	AT&T
Palm Beach County	The applicable AT&T ILEC Service-Providing Affiliate(s)
Street Address: 301 N Olive Ave	
City: West Palm Beach State/Province: FL	
Zip Code: 33401 Country: USA	
Customer Contact (for Notices)	AT&T Contact (for Notices)
Name: Mike Butler	Name: Bill Daniel
Title: Director Network Services	Street Address: 11760 US Hwy 1
Street Address: 301 N Olive Ave	City: North Palm Beach State/Province: FL
City: West Palm Beach	Zip Code: 33408 Country: USA
State/Province: FL	Telephone: 561-775-4147 Fax:
Zip Code: 33401	Email: bd2488@att.com
Country: USA	Sales/Branch Manager: Esperanza Diaz-Bello
Telephone: 561-355:4601	SCVP Name: Erik Lindborg
Fax:	Sales Strata: GEM Sales Region: East
	With a copy (for Notices) to:
Email: mbutler@co.palm-beach.fl.us	AT&T Corp.
Customer Account Number or Master Account Number:	One AT&T Way
	Bedminster, NJ 07921-0752
	ATTN: Master Agreement Support Team
	Email: mast@att.com
AT&T Solution Provider or Representative Information (if applicable)	
Name: n/a Company Name:	
Agent Street Address: City: State: Zip Code:	Country:
Telephone: Fax: Email: Agent Code	

This Pricing Schedule for the service(s) identified below ("Service") is part of the Agreement referenced above. Customer requests that its identity be kept confidential and not be publicly disclosed by AT&T or by any regulatory commission, unless required by law.

Customer acknowledges and certifies that the interstate traffic (including Internet and international traffic) constitutes ten percent (10%) or less of the total traffic on any Service.

Customer confirms receipt of the AT&T customer building / site preparation document describing the installation requirements at the Site(s).

Customer (by its authorized representative)	AT&T (by its authorized representative)
By: Shelley Wana Printed or Typed Shelley Vana	By:
Printed or Typed Name: Shelley Vana	Printed or Typed Name: GABRIELA RATULOWSKI
Title: Mayor	Title:
Date: JUL 0 7 2015	Date: 5/2 8 (15

Date:	JUL 0 7 2015	Date:	5/28	/S
4	For AT&T internal use only:	Contract Ordering and Billing Number (CNUM	1):	
37	ADASTO TERMS AND CONDIENTING	APPROVED AS TO F	OPM	
وران همای در در این می این از ای	Sharon R. Bock, Clerk & Co	emptroller AND LEGAL SUFFICIE	ENCY	
	By Outland all	COUNTY ATTORNE	Y	
ROME SR#: 1 LK3253 03131	-2Z1BJK2.1 15 RLR # 674615v5	T&T and Customer Confidential Information	ase_ILEC_ICE	3_ps_intrastate v.02/06/13.
	- I saw	Page 1 of 6		

Please sign by 09/02/2015.	
	AT&T SWITCHED ETHERNET SERVICESM (ILEC Intrastate)
	Pricing Schedule Provided Pursuant to Custom Terms
i i	

1. SERVICE, SERVICE PROVIDER(S) and SERVICE PUBLICATION(S)

Service	AT&T Switched Ethernet Service sm	
Service Provider	Service Publication (incorporated by reference)	Service Publication Location (URL)
AT&T Florida	AT&T Florida Service Publications, including Access Services Tariff, Section E30	http://cpr.att.com/pdf/fl/fl.htm

2. PRICING SCHEDULE TERM, EFFECTIVE DATES

Pricing Schedule Term 36 months		
Start Date of Minimum Payment Period, per Service Component	later of the Effective Date or installation of the Service Component	
Rate Stabilization per Service Component	Rates as specified in this Pricing Schedule for each Service Component are stabilized until the end of its Minimum Payment Period.	
Pricing following the end of Minimum Payment Period	non-stabilized prices as modified from time to time in applicable Service Publication or, if there is no such pricing, the pricing in this Pricing Schedule	

3. MINIMUM PAYMENT PERIOD

Percentage of Monthly Recurring Rate Applied for Calculation of Early Termination Charges*	Minimum Payment Period per Service Component
50% plus any unpaid or waived non-recurring charges	Until the end of the Minimum Payment Period for the associated Customer Port Connection
50% plus any unpaid or waived non-recurring charges	36 months
	Calculation of Early Termination Charges* 50% plus any unpaid or waived non-recurring charges 50% plus any unpaid or waived

4. ADDS; MOVES; and UPGRADES

4.1 Adds

Service Components Permitted for Adds	Site(s) Permitted for Adds	Monthly Recurring Rates	Non-recurring Charges	Additional Requirements
Service Components listed In Attachment A	Site(s) listed in Attachment A plus any other Site(s) in AT&T service areas in states included in Attachment A	As provided in Attachment A	As provided in Attachment A, plus any additional special construction charges that may be assessed	Each Add will have its own Minimum Payment Period/Term.

DOME COM, 4 OZED WO 4		
ROME SR#: 1-2Z1BJK2.1	AT&T and Customer Confidential Information	ase_ILEC_ICB_ps_intrastate v.02/06/13.18
LK3253 031315 RLR #: 674615v5		1
i	Page 2 of 6	1

Please sign by 09/02/2015.	
	AT&T SWITCHED ETHERNET SERVICESM (ILEC Intrastate)
	Pricing Schedule Provided Pursuant to Custom Terms

4.2 Moves

Per applicable Service Publication

4.3 Upgrades

4.3.1 Customers may upgrade their CIR to a higher speed without incurring Termination Charges, if such increases do not require physical changes to AT&T's equipment or connections at Customer Site(s). In addition, customers may upgrade their Class of Service without incurring Termination Charges provided the upgrade does not include any reduction in the customer's existing CIR.

4.3.2 Pricing for Service Reconfiguration - Increase in CIR or CoS*

Service Components	Monthly Recurring Rate and Non-recurring Charges
Committed Information Rate (CIR) or Class of Service (CoS) specified in Attachment A	As specified in Attachment A
Committed Information Rate (CIR) or Class of Service (CoS) not specified in Attachment A	56.5% discount off of the Service Publication monthly recurring rates then in effect for the increased CIR/CoS for the EPP term equal to the Minimum Payment Period of the associated Customer Port Connection, or if no such EPP term exists then the next shorter EPP term.

5. WAIVERS

	Waived Charges
i	Non-recurring Charge waivers, if any, will apply as identified in Attachment A.

6. RATES and CHARGES; QUANTITIES; INITIAL SITE and SERVICE CONFIGURATION

See Attachment A.

7. SPECIAL TERMS, CONDITIONS or OTHER REQUIREMENTS

7.1 Customer may Add or Upgrade sites by contract amendment or by Customer Work Order (via Letter, Purchase Order or email from a customer—authorized person) that references this contract and includes the information set forth in Attachment B. Customer Work Orders, are subject to the terms, rates and charges provided herein, and are subject to service availability and AT&T order acceptance.

Please sign by 09/02/2015.	
	AT&T SWITCHED ETHERNET SERVICESM (ILEC Intrastate
	Pricing Schedule Provided Pursuant to Custom Terms

ATTACHMENT A - FLORIDA RATES and CHARGES; INITIAL SERVICE COMPONENTS, SITE and SERVICE CONFIGURATION **COUNTY OF PALM BEACH**

A-1 Rates and Charges; Initial Quantities

Service Components / USOC	Quantity New	Quantity Existing	Billed Monthly Recurring Rate (MRR), per unit	Total Billed Monthly Recurring Rate (Qty x MRR)	Standard Non-recurring Charge (NRC)*, (New Service Components only), per unit	Billed Non-recurring Charge (NRC)*, (New Service Components only), per unit	Total Billed Non- recurring Charge (Qty New x Billed NRC)
Customer Port Connection - 1 Gig / Basic / OEM1G	1	0	\$300.00	\$300.00	\$2,100.00	\$0.00	\$0.00
100Mb CIR / Interactive - Basic Only / OEM1H	0	0	\$385.00	\$0.00	\$150.00	\$0.00	\$0.00
1000Mb CIR / Interactive - Basic Only / OEM1T	1	0	\$850.00	\$850.00	\$150.00	\$0.00	\$0.00
250Mb CIR / Interactive - Basic Only / OEM2F	0	0	\$395.00	\$0.00	\$150.00	\$0.00	\$0.00
500Mb CIR / Interactive - Basic Only / OEM5H	0	0	\$485.00	\$0.00	\$150.00	\$0.00	\$0.00
Customer Port Connection - 100 Mbps / Basic / OEM1M	0	0	\$195.00	\$0.00	\$1,925.00	\$0.00	\$0.00
2Mb CIR / Interactive - Basic Only / OEMO2	0	0	\$185.00	\$0.00	\$150.00	\$0.00	\$0.00
4Mb CIR / Interactive - Basic Only / OEMO4	0	0	\$200.00	\$0.00	\$150.00	\$0.00	\$0.00
10Mb CIR / Interactive - Basic Only / OEM10	0	0	\$230.00	\$0.00	\$150.00	\$0.00	\$0.00
20Mb CIR / Interactive - Basic Only / OEM2O	0	0	\$255.00	\$0.00	\$150.00	\$0.00	\$0.00
50Mb CIR / Interactive - Basic Only / OEM5O	0	0	\$300.00	\$0.00	\$150.00	\$0.00	\$0.00
Customer Port Connection - 10 Gig / Basic / OEMXG	1	0	\$825.00	\$825.00	\$15,750.00	\$0.00	\$0.00
2000Mb CIR / Interactive - Basic Only / OEM2T	0	0	\$525.00	\$0.00	\$150.00	\$0.00	\$0.00
4000Mb CIR / Interactive - Basic Only / OEM4T	0	0	\$1,075.00	\$0.00	\$150.00	\$0.00	\$0.00
10000Mb CIR / Interactive - Basic Only / OEMTT	1	0	\$2,275.00	\$2,275.00	\$150.00	\$0.00	\$0.00
TOTAL billed MRR and NRC for So Quantities listed above.	ervice Com	ponents a	nd	\$4,250.00	,		\$0.00

*Any difference between the standard NRC and the billed NRC has been waived.

If any CIR or CoS is decreased before the end of the Minimum Payment Period, early termination charges will not apply; the MRR for the new CIR or CoS will be the then-current Service Publication rate for the EPP term equal to the Minimum Payment Period or if no such EPP term exists then the next shorter EPP term.

ROME SR#: 1-2Z1EJK2.1 LK3253 031315 RLR #: 674615v5

AT&T and Customer Confidential Information Page 4 of 6

ase_ILEC_ICB_ps_intrastate v.02/06/13.18

(ILEC Intrastate)

Please sign by 09/02/2015.	
	AT&T SWITCHED ETHERNET SERVICESM (ILEC Intrastate)
	Pricing Schedule Provided Pursuant to Custom Terms

A-2 Minimum Quantity New Commitment

Required Installation Date	Monthly Shortfall Charge
Within six (6) months after the Effective	50% of MRR (partial months prorated) for each "Quantity New" Service Component not installed by
Date, excluding AT&T delay	Required Installation Date until installed or, if not installed, until the end of the Pricing Schedule Term

A-3 Initial New and Existing Sites and Service Configuration

Pricing available only at the Service Sites specified below.

Table 1 - Complete a line for each Customer Port Connection.

Port ID#	Street Address	Street Address City		New or Existing Service	
1	20 S MILITARY TR	WEST PALM BEACH	FL	NEW	
2	6161 N JOG RD	WEST PALM BEACH	FL	NEW	

Table 2 – Associated Service Components to Customer Port Connections identified above.

Port ID #	Customer Port Connection Speed	Customer Port Connection Speed CIR Speed Class of Service / Package		Regenerator
1	10 Gbps Basic	10000 Mbps	Interactive	N/A
2	1 Gbps Basic	1000 Mbps	Interactive	N/A

Table 3 - Associated Features to Customer Port Connections identified above.

Port ID #	Add'l MAC Addresses	Alternate Serving Switch	Diverse Access	Advanced Access Failover	Enhanced Multicast
1	No	N/A	No	No	No
2	No	N/A	No	No	No

Flease sign by 09/02/2015.	
	AT&T SWITCHED ETHERNET SERVICESM (ILEC Intrastate)
	Pricing Schedule Provided Pursuant to Custom Terms

Attachment B - Customer Work Order

Customer Work Order to AT&T SWITCHED ETHERNET SERVICE™ (ILEC Intrastate) Pricing Schedule Provided Pursuant to Custom Terms

AT&T MA Reference No. 133405UA AT&T PS Reference No. ASE1I64M10

Customer ("Customer")	AT&T ("AT&T")
COUNTY OF PALM BEACH	The applicable AT&T ILEC Service-Providing Affiliate

This is a Customer Work Order to add or change sites or services under the above referenced Pricing Schedule, last signed on ______, 2015, (contract#), pursuant to section 7. The Minimum Payment Period in the Pricing Schedule shall continue in full force and in effect.

Applicable AT&T Service Provider: AT&T Florida

Table 1 - Complete a line for each Customer Port Connection,

Port ID #	Street Address	City	State	New or Existing Service
1			Florida	New
2			Florida	New

Table 2 - Associated Service Components to Customer Port Connections identified above.

Port ID#	Customer Port Connection Speed	CIR Speed	Class of Service / Package	Regenerator
11	[Select]	[Select]	[Select]	[Select]
2	[Select]	[Select]	[Select]	. [Select]

Table 3 - Associated Features to Customer Port Connections identified above.

Port ID #	Add'I MAC Addresses	Alternate Serving Switch	Meet Point	Diverse Access	Advanced Access Failover	Einhanced Multicast
11	[Select]	[Select]	[Select]	[Select]	[Select]	[Select]
2	[Select]	[Select]	[Select]	[Select]	[Select]	[Select]

Table 4 - Meet Point (if applicable)

Connection Type	Connection Speed	Distance	Quantity	Location (LATA)
[Select]	[Select]	[Select]		
[Select]	[Select]	[Select]		

Authorized Customer Contacts

Contact Type	Name	Position	Telephone	Email
Ordering				
Technical		•		
Site				

End of Document

	ROME SR#: 1-2Z1BJK2.1 LK3253 031315 RLR #: 674615v6	AT&T and Customer Confidential Information	ase_ILEC_ICB_ps_intrastate v.02/06/13.18
ı	i	Page 6 of 6	



AT&T MA Reference No. 133405UA 20090528-0346

R2009F1055

MASTER AGREEMENT

Customer	AT&T
Palm Beach County	AT&T Corp.
Street Address: 301 S Olive Ave	or enter the International Affiliate Name
City: West Palm Beach State/Province: FL	One AT&T Way, Bedminster, NJ 07921
Zip Code: 33401 Country: USA	2600 Camino Ramon, San Ramon, CA 94583
	225 W. Randolph Street, Chicago, IL 60608
	One AT&T Plaza, Dallas, TX 75202
	310 Orange Street, New Haven, CT 06610
	🔀 2180 Lake Blvd., 7th Floor, Atlanta, GA 30319
	International Affiliate Address
Customer Contact (for notices)	AT&T Contact (for notices)
Name: Steve Bordelon	Street Address:
Title: Director, ISS	City: State/Province:
Street Address: 301 S Olive Ave	Zip Code: Country:
City: West Palm Beach State/Province: FL	
Zip Code: 33401	With a copy to:
Country: USA	AT&T Corp.
Telephone: 561-355-2394	One AT&T Way
Email: sbordelo@co.palm-beach.fl.us	Bedminster, NJ 07921-0752
	ATTN: Master Agreement Support Team
	Email: mast@att.com

This Master Agreement will apply to all services and equipment Customer buys from AT&T, now and in the future, that are provided under Pricing Schedules attached to or referencing this Master Agreement ("Services"). Other Services may be provided by signing additional Pricing Schedules at any time. AT&T standard service offerings are described in Tariffe, Guidebooks, Catalogs, Service Guides and other documents identified in this Master Agreement.

Page 1 of 10 R2009 105 1408 FH 5 S WA VER 1 07/18/07

0905 lh2750 1-9J18KU 001v5 ua_ver_i.doc

ATTEST:
SHARON R. BOCK, Clerk & Comptroller & Political Subdivision of the State of Florida

By Deputy Clerk

APPROVED AS TO FORM AND LEGAL
SUFFICIENCY
Assistant County Attorney

(witness signature)

(witness signature)

(witness name printed)

R2009 1055

0905 fh2750 1-9JI8KU 001v4 ua_ver_l.doc

你是我们的人们也是一个一个人的人。""你是我们的人,我们就是一个人的人,我们就是一个人的人,你们也没有一个人的人。""你是一个人的人,你们也没有一个人的人,我们

Page 2 of 10

05 11 09 FH UA VER I 07/18/07 eCRM ID

1. INTRODUCTION

- 1.1 Overview of Documents. The terms and conditions governing the Services that AT&T provides to Customer are set torth in this Master Agreement, the following additional documents, and any other documents executed by the parties and referencing this Master Agreement (which documents together with this Master Agreement are called "this Agreement"):
- (a) Pricing Schedules. A Pricing Schedule (including related attachments) identifies the Services AT&T may provide to Customer, the price (including discounts, if applicable) for each Service, and the term during which such prices are in effect ("Pricing Schedule Term").
- (b) Tariffs, Guidebooks and Catalogs. "Tariffs" are documents containing the standard descriptions, pricing, and other terms and conditions for a Service that AT&T files with regulatory commissions. "Guidebooks" or "Catalogs" are documents containing the standard descriptions, pricing, and other terms and conditions for a Service that were, but no longer are, filed with regulatory commissions. Tariffs, Guidebooks and Catalogs may be found at att.sbc.com/search/tariffs.lsp. serviceguide.att.com/ABS/ext/index.cfm. opr.bellsouth.com/index2.html or other locations AT&T may designate. Tariffs, Guidebooks and Catalogs applicable must be identified by a document or title name.
- (c) Acceptable Use Policy. AT&T's Acceptable Use Policy ("AUP") applies to Services provided over or accessing the Internet. The AUP may be found at <a href="https://doi.org/10.108/nc.1081/n
- (d) Service Guides. The description, pricing, and other terms and conditions for the Service not covered by a Tariff, Guidebook or Catalog may be contained in a Service Guide, which may be found at new.serviceguide.att.com, or other locations AT&T may designate.
- (e) Statement of Work. A mutually agreed document setting forth the performance required for a given project.
- 1.2 Priority of Documents. The order of priority (descending) of the documents that form this Agreement is: Statement of Work, Equipment Order List or other attachment to the Pricing Schedule; Pricing Schedule; Tariffs, Guldebooks and Catalogs; this Master Agreement; the AUP; and Service Guldes.
- 1.3 Revisions to Documents. Subject to Section 8.2(o) (Materially Adverse Change), AT&T may revise Tariffs, Guidebooks, Catalogs, Service Guides or the AUP (collectively "Service Publications") at any time.
- 1.4 Execution by Affiliates. An AT&T Affiliate or Customer Affiliate may sign a Pricing Schedule referencing this Agreement in its own name and such Affiliate contract will be a separate, but associated, contract incorporating the terms of this Master Agreement with respect to that Pricing Schedule. Customer and AT&T will arrange to have their respective Affiliates comply with this Agreement, regardless of whether an Affiliate has signed a Pricing Schedule.
- 1.5 Capitalized Terms. Capitalized terms not otherwise defined in this Agreement are defined in Section 11 (Definitions).

2. AT&T DELIVERABLES

- 2.1 Services. AT&T agrees to either provide or arrange to have an AT&T Affillate provide Services to Customer in accordance with this Agreement, subject to availability and operational limitations of systems, facilities and equipment. Where required, an AT&T Affillate authorized by the appropriate regulatory authority will be the service provider.
- 2.2 AT&T Equipment. Services may include use of certain equipment owned by AT&T that is located at the Site ("AT&T Equipment"), but title to the AT&T Equipment with AT&T. Customer must provide electric power for the AT&T Equipment and keep the AT&T Equipment physically secure and free from liens and encumbrances. Customer will bear the risk of loss or damage to AT&T Equipment (other than ordinary wear and tear) except to the extent caused by AT&T or its agents.
- 2.3 Software. Any software used with the Services will be governed by the written terms and conditions applicable to such software. Title to software remains with AT&T or its supplier. Customer must comply with all such terms and conditions and they take precedence over this Agreement as to such software.

3. CUSTOMER'S COOPERATION

3.1 Access Right. Customer will in a timely manner atlow AT&T to access property and equipment that Customer controls as reasonably required to provide the Services, and Customer will obtain, at Customer's expense, timely access for AT&T to property that Customer does not control (other than public property) as reasonably required to provide the Services. Access rights include the right to construct, Install, repair, maintain, replace and remove access lines and network facilities, as well as to use ancillary equipment space within a building, as necessary for Customer's connection to AT&T's network. Customer must provide AT&T timely information and access to Customer's facilities and equipment as AT&T reasonably requires to provide the Services, subject to Customer's reasonable security policies. Customer will furnish any conduit, holes, wireways, wiring, plans, equipment, space, power/utilities, and other items reasonably required to perform installation of the

0905 (h2750 1-9JI8KU 001v4 ua_ver_i.doc Page 3 of 10

R2009 1055

K20(

Services, and obtain any necessary licenses, permits and consents (including easements and rights-of-way). Customer will have the Site ready for AT&T to perform its work according to a mutually agreed schedule.

- 3.2 Safe Working Environment. Customer will ensure that the location at which AT&T installs, maintains or provides Services is a suitable and safe working environment, tree of Hazardous Materials. "Hazardous Materials" means any substance or material capable of posing an unreasonable risk to health, safety or property or whose use, transport, storage, handling, disposal, or release is regulated by any law related to pollution, protection of air, water, or soil, or health and safety. AT&T does not handle, remove or dispose of Hazardous Materials, and AT&T has no obligation to perform work at a location that is not a suitable and safe working environment. AT&T will not be liable for any Hazardous Materials
- 3.3 Users. "User" means anyone employed by or affiliated with the customer who uses or accesses any Service provided to Customer. Customer will cause Users to comply with this Agreement, and Customer agrees that Customer is responsible for Users' use of any Services, unless expressly provided to the contrary in applicable Service Publications.
- es. If a Service is provided over or accesses the Internet, Customer, Customer's Affiliates, and Users must comply with the AUP.
- 3.5 Resale of Services. Customer may not resell the Services to third parties without AT&T's written consent. Where permitted under applicable law, Customer may resell the Services to Customer's Affiliates without AT&T's consent.

- 4.1 Pricing and Pricing Schedule Term Extension. Unless a Pricing Schedule states otherwise, the prices listed in a Pricing Schedule are stabilized until the end of the Pricing Schedule Term. No discount, promotion, credit or waiver set forth in a Service Publication will apply unless specifically referenced in a Pricing Schedule. Except to the extent prohibited by applicable law or regulation, or unless a Pricing Schedule states otherwise, upon expiration of a Pricing Schedule Term, the Pricing Schedule (and all applicable terms and conditions) shall automatically extend for successive terms equal to the original Pricing Schedule (and all applicable terms and conditions) shall automatically extend for successive terms equal to the original Pricing Schedule Term (an "Extension Term"), unless notice is given not to extend a Pricing Schedule by either party not earlier than 180 days nor later than 60 days before the scheduled expiration of the applicable term, unless more notice is required by applicable law or regulation. The prices listed in the Pricing Schedule in effect immediately prior to the beginning of the Extension Term shall continue in effect throughout the Extension Term. Customer shall not be entitled to any one-time or up-front discount, promotion, credit, or waiver set forth in an original Pricing Schedule during an Extension Term. AT&T may modify prices that will be charged during an upcoming Extension Term by giving Customer notice not less than 120 days before the scheduled expiration of the then-current term; otherwise, prices will not change during any Extension Term unless allowed elsewhere in this Agreement. If Customer gives notice not to extend a Pricing Schedule as prescribed herein. Customer will have the option to either (a) cease using the Service, or (b) continue using the Service on a month-to-month basis until terminated by either party on 30 days' notice. During the month-to-month extension period, the prices in the Pricing Schedule will automatically be increased to the then-curr
- Additional Charges and Taxes. Prices set forth in a Pricing Schedule are exclusive of, and Customer will pay, all 4.2 Additional Charges and Taxes. Prices set forth in a Pricing Schedule are exclusive of, and Customer will pay, all current and future taxes (excluding those on AT&T's net income), surcharges, recovery fees, custom clearances, duties, levies, shipping charges, and other similar charges (and any associated interest and penalties resulting from Customer's failure to limely pay such taxes or similar charges) relating to the sale, transfer of ownership, installation, license, use or provision of the Services, except to the extent Customer provides satisfactory proof of a valid tax exemption prior to the delivery of Services. To the extent Customer is required by law to withhold or deduct any applicable taxes from payments due to AT&T. Customer will use reasonable commercial efforts to minimize any such taxes to the extent allowed by law or treaty, and Customer will furnish AT&T with such evidence as may be required by relevant taxing authorities to establish that such tax has been paid so that AT&T may claim any applicable credit.
- Billing. Unless a Pricing Schedule specifies otherwise, Customer's obligation to pay for all Services will begin upon installation and availability of the Services to Customer. AT&T will invoice Customer for the Services on a monthly basis, or otherwise as specified in the Pricing Schedule. Customer will pay AT&T without deduction (except for withholding taxes as provided in Section 4.2 Additional Charges and Taxes), setoff (except as provided in Section 4.5 Delayed Billing; Disputed Charges), or delay for any reason. At Customer's request, but subject to AT&T's consent (which may be withheld if there will be operational impediments or tax consequences), Customer's Affiliates may be invoiced separately and AT&T will accept payment from such Affiliates, Customer will be responsible for payment if Customer's Affiliates do not pay charges in accordance with this Agreement. AT&T may require Customer or its Affiliates to tender a deposit if AT&T determines, in its reasonable judgment, that Customer or Customer's Affiliates are not creditworthy.
- 4.4 Payments. Payments shall be made in accordance with the Local Government Prompt Pay Act, Florida Statute 218.70, et seq.
- 4.5 Delayed Billing; Disputed Charges. Customer will not be required to pay charges for Services invoiced more than 6 months after close of the billing month in which the charges were incurred, except for automated or live operator assisted calls

0905 fh2750 1-9JIBKU 001v4 ua_ver_i.doo

of the same of the

R2009 1055

of any type. If Customer disputes a charge, Customer will provide notice to AT&T specifically identifying the charges and the reason it is disputed within 6 months after the date of the affected invoice or Customer waives the right to dispute the charge (except to the extent applicable law or regulation otherwise requires). Disputed charges may be withheld, but if not paid when due, Customer will incur late payment fees in accordance with Section 4.4 (Payments); however, to the extent AT&T determines the charges Customer disputed and withheld were involced in error, late payment fees for such charges will be

MARC. Minimum Annual Revenue Commitment ("MARC") means an annual revenue commitment of MARC-Eligible charges set forth in a Pricing Schedule Commisment (*MARC*) means an annual revenue commitment of MARC*-Eligible charges set forth in a Pricing Schedule that Customer agrees to satisfy during each 12 consecutive month period the Pricing Schedule Term. At the end of each such 12 month period, if Customer has failed to satisfy the MARC for the preceding 12 month period, Customer will be involved a shortfall charge in an amount equal to the difference between the MARC and the total of the applicable MARC*-Eligible Charges incurred during the 12 month period, and payment will be due in accordance with Section 4.4 (Payments).

Adjustments to MARC.

- (a) In the event of a business downturn beyond Customer's control, or a corporate divestiture, merger, acquisition or significant restructuring or reorganization of Customer's business, or network optimization using other Services, or reduction of AT&T's prices, or force majeure events, any of which significantly impairs Customer's ability to meet Customer's MARC, AT&T will offer to adjust the affected MARC to reflect Customer's reduced usage of Services (with a corresponding adjustment to the prices or discount available at the reduced MARC level). If the parties reach mutual agreement on a revised MARC, AT&T and Customer will amend the affected Pricing Schedule prospectively. This Section 4.7 will not apply to a change resulting from Customer's decision to use service providers other than AT&T. Customer will provide AT&T written notice and evidence of the conditions Customer believes will require the application of this provision. This provision does not constitute a waiver of any charges, including monthly recurring charges and shortfall charges Customer incurs prior to amendment of the affected Pricing Schedule.
- If Customer, through merger, consolidation, acquisition or otherwise, acquires a new business or operation, Customer and AT&T may mutually agree to include the new business or operation under this Agreement. Such agreement will specify the impact, if any, of such addition on Customer's MARC or other volume or growth discounts, and Customer's attainment thereof. (b)

CONFIDENTIAL INFORMATION

- 5.1 Confidential Information. Confidential Information means: (a) information the parties share with each other in connection with this Agreement or in anticipation of providing Services under this Agreement, but only to the extent identified as Confidential Information in writing; and (b) except as may be required by applicable law or regulation, the terms of this Agreement and any pricing or other proposals, AT&T acknowledges that Palm Beach County's ability to comply with the provisions of this paragraph is regulated and constrained by the requirements of Florida's Public Records Act, Florida Statute Chapter 119.
- 5.2 Obligations. Each party's Confidential Information will, for a period of 3 years following its disclosure to the other party (except in the case of software, which is indefinite): (a) be held in confidence; (b) be used and transmitted between countries only for purposes of using the Services or performing this Agreement (including in the case of AT&T, the ability to monitor Customer's transmissions in order to detect fraud, check quality, and to operate, maintain and repair the Services); and (c) not be disclosed, except to the receiving party's employees, agents and contractors having a need-to-know (but only if such agents and contractors are not direct competitors of the other party and agree in writing to use and disclosure restrictions as restrictive as this Section 5), or to the extent compelled to be revealed by law, governmental authority or legal process (but only if such disclosure is limited to that which is compelled by such legal process and prompt notice is provided to the disclosing party to the extent practicable and not prohibited by law or legal process).
- 5.3 Exceptions. The restrictions in this Section will not apply to any information that: (a) is independently developed by the receiving party; (b) is lawfully received by the receiving party free of any obligation to keep it confidential; or (c) becomes generally available to the public other than by breach of this Agreement.
- Privacy Laws. Each party is responsible for complying with the privacy laws applicable to its business. If Customer does not want AT&T personnel to comprehend Customer data to which they may have access in performing Services, Customer should encrypt such data so that it will be unintelligible. Until directed otherwise by Customer in writing, if AT&T designates a dedicated account representative as Customer's primary contact with AT&T, Customer authorizes that representative to discuss and disclose Customer's customer proprietary network information (CPNI) to any employee or agent of Customer without a need for further authentication or authorization.

DISCLAIMERS AND LIMITATIONS OF LIABILITY

The second secon

6.1 Discialmer of Warranties. Except as specified in a Statement of Work AT&T MAKES NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, AND SPECIFICALLY DISCLAIMS ANY REPRESENTATION OR WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, OR ANY WARRANTY

0905 fh2750 1-9JI8KU 001v4 ua_ver_i.don

Page 5 of 10

R2009 1055

ARISING BY USAGE OF TRADE OR COURSE OF DEALING. FURTHER, AT&T MAKES NO REPRESENTATION OR WARRANTY THAT TELEPHONE CALLS OR OTHER TRANSMISSIONS WILL BE CORRECTLY ROUTED OR COMPLETED (INCLUDING CALLS TO 911), OR GUARANTEE REGARDING NETWORK SECURITY, THE ENCRYPTION EMPLOYED BY ANY SERVICE, THE INTEGRITY OF ANY DATA THAT IS SENT, BACKED UP, STORED OR SUBJECT TO LOAD BALANCING, OR THAT AT&T'S SECURITY PROCEDURES WILL PREVENT THE LOSS OR ALTERATION OF, OR IMPROPER ACCESS TO, CUSTOMER'S DATA AND CONFIDENTIAL INFORMATION.

6.2 Limitation of Liability.

- (a) AT&T'S ENTIRE LIABILITY, AND CUSTOMER'S EXCLUSIVE REMEDY, FOR DAMAGES ARISING OUT OF MISTAKES, OMISSIONS, INTERRUPTIONS, DELAYS, ERRORS OR DEFECTS IN THE SERVICES, AND NOT CAUSED BY CUSTOMER'S NEGLIGENCE, SHALL IN NO EVENT EXCEED THE APPLICABLE CREDITS SPECIFIED IN A SERVICE PUBLICATION OR PRICING SCHEDULE, OR IF NO CREDITS ARE SPECIFIED, the liquidated damages amount shown on the applicable Statement of Work or an amount equivalent to the proportionate charge TO CUSTOMER FOR THE PERIOD OF SERVICE DURING WHICH SUCH MISTAKE, OMISSION, INTERRUPTION, DELAY, ERROR OR DEFECT IN THE SERVICES OCCURS AND CONTINUES. IN NO EVENT SHALL ANY OTHER LIABILITY ATTACH TO AT&T.
- (b) SECTION 6.2(a) WILL NOT APPLY TO:
 - (i) BODILY INJURY, DEATH, OR DAMAGE TO REAL OR TANGIBLE PROPERTY DIRECTLY CAUSED BY AT&T'S NEGLIGENCE;
 - (ii) BREACH OF SECTION 5 (Confidential Information), SECTION 10.1 (Publicity), OR SECTION 10.2 (Trademarks);
 - (iii) SETTLEMENT, DEFENSE OR PAYMENT OBLIGATIONS UNDER SECTION 7 (Third Party Claims); OR
 - (iv) DAMAGES ARISING FROM AT&T'S Gross Negligence OR WILLFUL MISCONDUCT.
- (c) NEITHER PARTY WILL BE LIABLE TO THE OTHER PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, RELIANCE, OR SPECIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOST PROFITS, ADVANTAGE, SAVINGS OR REVENUES, OR INCREASED COST OF OPERATIONS.
- 6.3 Discisimer of Liability. AT&T WILL NOT BE LIABLE FOR ANY DAMAGES, EXCEPT TO THE EXTENT CAUSED BY AT&T'S Gross Negligence OR WILLFUL MISCONDUCT, ARISING OUT OF OR RELATING TO: INTEROPERABILITY, ACCESS OR INTERCONNECTION OF THE SERVICES WITH, applications, equipment, services Content, or Networks provided by Customer or Third Parties; service Defects. Service Levels, Delays, or Interruptions (except for Liability for Such Explicitly Set FORTH in this Agreement of the applicable statement of work) Failure to Correctly Route or Complete Calls or other transmissions (including 911 Calls); Lost or altered messages or transmissions; or unauthorized access to or theft, alteration, loss, or destruction of customer's, it's Affiliate's, Users', or Third Parties' Applications, Content, Data, Programs, Confidential Information, Network, or Systems.
- 6.4 Application and Survival. The disclaimer of warranties and limitations of liability set forth in this Agreement will apply regardless of the form of action, whether in contract, equity, tort, strict liability or otherwise and whether damages were to reseable, and will apply so as to limit the liability of each party and its Affiliates, and their respective employees, directors, subcontractors, and suppliers. The limitations of liability and disclaimers set out in this Section 6 will survive failure of any exclusive remedies provided in this Agreement.

7. THIRD PARTY CLAIMS

7.1 AT&T's Obligations. AT&T agrees at its expense to defend or settle any third-party claim against Customer, its Affiliates, and its and their respective employees and directors, and to pay all compensatory Damages that a court may finally award against such parties to the extent the claim alleges that a Service provided to Customer under this Agreement Infringes any patent, trademark, copyright, or trade secret, but not in circumstances where the claimed infringement arises out of or results from: (a) Customer's, its Affiliate's or a User's content; (b) modifications to the Service by Customer, its Affiliates or third parties, or combinations of the Service with any services or products not provided by AT&T; (c) AT&T's adherence to Customer's or its Affiliate's written requirements; or (d) use of the Service in violation of this Agreement. AT&T agrees at its expense to defend or settle any third party claim against Customer, its Affiliates, and its and their respective employees and directors, and to pay all compensatory Damages relating to bodily injury, including death, or to loss of or damage to tangible property (without limitation or reference to Article 6, above) that a court may finally award against such parties to the extent the claim arises from the negligent or intentionally wrongful acts, errors, or omissions of AT&T.

0905 fh2750 1-9JIBKU 001v4 ua_ver_j,doc

THE RESIDENCE OF THE PARTY OF T

Page 6 of 10

05 27 09 FH UA VER I 07/18/07 eCRM ID

R2009 1055

- 7.2 Customer's Obligations. Customer agrees at its expense to defend or settle any third-party claim against AT&T, AT&T's Affiliates, and its and their respective employees, directors, subcontractors, and suppliers, and to pay all compensatory Damages that a court may finally award against such parties to the extent the claim: (a) arises out of Customer's, its Affiliate's, or a User's access to, or use of, the Services and the claim is not the responsibility of AT&T under Section 7.1; (b) alleges that a Service Infringes any patent, trademark, copyright or trade secret, and falls within the exceptions in Section 7.1; or (c) alleges a breach by Customer, its Affiliates, or Users of a software ilcense agreement governing software provided in connection with the Services.
- 7.3 **infringing Services**, Whenever AT&T is liable under Section 7.1, AT&T may at its option either procure the right for Customer to continue using, or may replace or modify, the alleged infringing Service so that the Service becomes non-infringing.
- 7.4 Notice and Cooperation. The party seeking defense or settlement of a third party claim under this Section 7 will notify the other party promptly upon learning of any claim for which defense or settlement may be sought, but failure to do so will have no affect except to the extent the other party is prejudiced thereby. The party seeking defense or settlement will allow the other party to control the defense and settlement of the claim and will reasonably cooperate with the defense; but the defending party will use counsel reasonably experienced in the subject matter at issue, and will not settle a claim without the consent of the party being defended, which consent will not be unreasonably withheld or delayed, except that no consent will be required where relief on the claim is limited to monetary damages that are paid by the defending party under this Section 7.

8. SUSPENSION AND TERMINATION

- B.1 **Termination of Agreement.** This Agreement may be terminated immediately upon notice by either party if the other party becomes insolvent, ceases operations, is the subject of a bankruptcy petition, enters receivership or any state insolvency proceeding, or makes an assignment for the benefit of its creditors.
- 8.2 Termination or Suspension of Services. The following additional termination provisions apply:
- (a) Fraud or Abuse. AT&T may terminate or suspend an affected Service, and if the activity implicates the entire Agreement, terminate the entire Agreement, immediately by providing Customer with as much advance notice as is reasonably practicable under the circumstances if Customer (i) commits a fraud upon AT&T, (ii) utilizes the Service to commit a fraud upon another party, (iii) unlawfully uses the Service, (iv) abuses or misuses AT&T's network or Service, or (v) interferes with another customer's use of AT&T's network or services.
- (b) Material Breach. If either party fails to perform or observe any material term or condition of this Agreement, including non-payment of charges (subject to Section 4.5 Delayed Billing; Disputed Charges), and such failure continues unremedied for 30 days after receipt of notice, the non-breaching party may terminate the affected Service, and if the breach implicates the entire Agreement, terminate the entire Agreement. If Customer is in breach, AT&T may elect to suspend (and later terminate) the affected Service, and if the breach implicates the entire Agreement, suspend (and later terminate) the entire Agreement.
- (c) Materially Adverse Change. If AT&T revises a Service Publication and the revision has a materially adverse impact on Customer, and AT&T does not effect revisions that remedy such materially adverse impact within 30 days after notice from Customer, then Customer may, as Customer's sole remedy, elect to terminate the affected Service Components on 30 days' notice to AT&T, given not later than 90 days after Customer first learns of the revision to the Service Publication will not be considered materially adverse to Customer if it changes prices that are not fixed (stabilized) in a Pricing Schedule, if the price change was mandated by a governmental authority, or if the change affects a charge imposed under Section 4.2 (Additional Charges and Taxes).
- (d) Internet Services. If Customer fails to rectify a violation of the AUP within 5 days after notice from AT&T, AT&T may suspend (and later terminate) or terminate the Service. If Services are provided over or access the Internet, AT&T may act immediately and without notice to suspend or terminate Service in response to a court order or government notice that certain conduct must be stopped or when AT&T reasonably determines (i) that it may be exposed to sanctions or prosecution; (ii) that such violation may cause harm to or interfere with the integrity or normal operations or security of AT&T's network or networks with which AT&T is interconnected or interfere with another customer's use of AT&T services or the internet; or (iii) that continuation of the Services otherwise presents imminent risk of harm to AT&T or AT&T's customers or their respective employees.
- (e) Infringing Services. If neither of the options described in Section 7.3 (Infringing Services) are reasonably available, AT&T may terminate the affected Service without liability other than as stated in Section 7.1 (AT&T's Obligations).
- (I) Hazardous Materiais. Il AT&T encounters any Hazardous Materials at the Site where AT&T is to install, maintain or provide Services, AT&T may terminate the affected Service or Service Component, or suspend performance until Customer removes and remediates Hazardous Materials at Customer's expense in accordance with applicable law.

0905 fh2750 1-9J18KU 001v4 ua_ver_i.doc Page 7 of 10

R2009 105 5

8.3 Withdrawal of Services. Notwithstanding that a Pricing Schedule may commit AT&T to provide a Service to Customer for a Pricing Schedule Term, and unless applicable law or regulation mandates otherwise, AT&T may discontinue providing a Service upon 12 months' notice, or a Service Component upon 120 days' notice, but only where AT&T generally discontinues providing the Service or Service Component to similarly-situated customers.

8.4 Effect of Termination.

- (a) Termination by either party of a Service does not waive any other rights or remedies a party may have under this Agreement. Termination or suspension of a Service will not affect the rights and obligations of the parties regarding any other Service.
- (b) If a Service or Service Component is terminated, Customer will pay all amounts incurred prior to the effective date of termination. If Customer terminates a Service or Service Component prior to the date Customer's obligation to pay for Services begins as provided in Section 4.3 (Billing), Customer will reimburse AT&T for time and materials incurred prior to the effective date of termination, plus any third party charges resulting from the termination.

8.5 Termination Charges

- (a) If Customer terminates this Agreement or an affected Service or Service Component pursuant to Sections 8.1 (Termination of Agreement), 8.2(b) (Material Breach) or 8.2(c) (Materially Adverse Change), AT&T terminates a Service pursuant to Section 8.2(e) (Infringing Services), or AT&T withdraws a Service pursuant to Section 8.3 (Withdrawal of Services), Customer will not be liable for the termination charges set forth in Section 8.5(b).
- (b) If Customer terminates a Service or Service Component other than as set forth in Section 8.5(a), or AT&T terminates an affected Service or Service Component pursuant to Sections 8.1 (Termination of Agreement), or 8.2(a) (Fraud or Abuse), 8.2(b) (Material Breach), 8.2(c) (Internet Services) or 8.2(f) (Hazardous Materials), Customer will pay applicable termination charges as follows: (i) if termination occurs before the end of the Minimum Payment Period, Customer will pay 50% (unless a different percentage is specified in the Pricing Schedule) of the monthly recurring charges for the terminated Service or Service Component multiplied by the months remaining in the Minimum Payment Period, plus any waived or unpaid non-recurring charges identified in the Pricing Schedule, plus any charges incurred by AT&T from a third party (a.g., not an AT&T Affiliate) due to the termination, all of which will, if applicable, be applied to Customer's MARC-Eligible Charges; and (ii) if Customer terminates a Pricing Schedule that has a MARC, Customer will pay an amount equal to 50% of the unsatisfied MARC, after applying amounts received pursuant to (i), for the balance of the Pricing Schedule Term.
- (c) The charges set forth in Section 8.5(b)(i) will not apply if a terminated Service Component is replaced with an upgraded Service Component at the same Site, but only if (i) the Minimum Payment Period and associated charge for the replacement Service Component are equal to or greater than the Minimum Payment Period and associated charge for the terminated Service Component and (ii) the upgrade is not restricted in the applicable Service Publication.

8.6 Appropriations; Funding.

By executing a Pricing Schedule. Customer warrants that Customer has funds appropriated and available to pay all amounts due thereunder through the end of Customer's current fiscal period. Customer further agrees to request all appropriations and funding necessary to pay for the Services for each subsequent fiscal period through the end of the Pricing Schedule Term. In the event Customer is usuable to obtain the necessary appropriations or funding for the Services provided under a Pricing Schedule. Customer may terminate the Pricing Schedule without liability for the termination charges set forth in Section 8.5(b) upon the following conditions: (i) Customer has taken all actions necessary to obtain adequate appropriations or funding; (ii) despite Customer's best efforts funds have not been appropriated and are otherwise unavailable to pay for the Services; and (iii) Customer has negotiated in good faith with AT&T to develop revised terms, an alternative payment schedule or a now Pricing Schedule to accommodate Customer's budget. Customer must provide AT&T thirty (30) days' written notice of its intent to terminate a Pricing Schedule under this Section. Termination of a Pricing Schedule for failure to obtain necessary appropriations or funding shall be effective as of the last day for which funds were appropriated or otherwise made available. If Customer terminates a Pricing Schedule under this Section, Customer agrees as follows: (i) it will pay all amounts due for Services incurred through date of termination, and reimburse all unrecovered non-recurring charges; and (ii) it will not contract with any other provider for the same or substantially similar services or equipment for a period equal to the original Pricing Schedule Term.

9. IMPORT/EXPORT CONTROL

The parties acknowledge that equipment, services, software, and technical information (including technical assistance and training) provided under this Agreement may be subject to import and export laws, conventions or regulations, and any use or transfer of the equipment, products, software, and technical information must be in compliance with all such laws, conventions and regulations. The parties will not use, distribute, transfer, or transmit the equipment, services, software, or technical information (even if incorporated into other products) except in compliance with such laws, conventions and regulations. Customer, not AT&T, is responsible for complying with such laws, conventions and regulations for all information, equipment and software Customer transmits between countries using the Services.

0905 1h2750 1-9JIBKU 001y4 ua_ver_i.doc

Page 8 of 10

R2009 105 5

10. MISCELLANEOUS PROVISIONS

- 10.1 Publicity. Neither party may issue any public statements or announcements relating to the terms of this Agreement or the provision of Services without the prior written consent of the other party.
- 10.2 Trademarks. Each party agrees not to display or use, in advertising or otherwise, any of the other party's trade names, logos, trademarks, service marks or other indicia of origin without the other party's prior written consent, which consent may be revoked at any time by notice.
- 10.3 Force Majeure. Except for payment of amounts due, neither party will be liable for any delay, failure in performance, loss or damage due to fire, explosion, cable cuts, power blackout, earthquake, flood, strike, embargo, fabor disputes, acts of civil or military authority, war, terrorism, acts of God, acts of a public enemy, acts or omissions of carriers or suppliers, acts of regulatory or governmental agencies, or other causes beyond such party's reasonable control.
- 10.4 Amendments and Walvers. Any supplement to or modification or waiver of any provision of this Agreement must be in writing and signed by authorized representatives of both parties. A waiver by either party of any breach of this Agreement will not operate as a waiver of any other breach of this Agreement.

10.5 Assignment and Subcontracting.

- (a) This Agreement may not be assigned by either party without the prior written consent of the other party (which consent will not be unreasonably withheld or delayed). Customer may, without AT&T's consent, but upon notice to AT&T, assign in whole or relevant part, its rights and obligations under this Agreement to an Affiliate, but Customer will remain tinancially responsible for the performance of such obligations. AT&T may, without Customer's consent, assign in whole or relevant part, its rights and obligations under this Agreement to an Affiliate, or a ubcontract to an Affiliate or a third party work to be performed under this Agreement, but AT&T will in each such case remain financially responsible for the performance of such obligations.
- (b) In countries where AT&T does not have an Affiliate to provide Service, AT&T may assign its rights and obligations related to a Service to a local service provider, but AT&T will remain responsible to Customer for such obligations. In certain countries, Customer may be required to contract directly with the local service provider.
- (c) Any assignment other than as permitted by this Section 10.5 is void.
- 10.6 Severability. If any portion of this Agreement is found to be invalid or unenforceable or if, notwithstanding Section 10.10 (Governing Law), applicable law mandates a different interpretation or result, the remaining provisions will remain in effect and the parties will negotiate in good faith to substitute for such invalid, illegal, or unenforceable provision a mutually acceptable provision consistent with the original intention of the parties.
- 10.7 **Injunctive Relief.** Nothing in this Agreement is intended, or should be construed, to limit a party's right to seek preliminary or permanent injunctive relief from a court of competent jurisdiction for a breach of any provision of this Agreement.
- 10.8 **Legal Action.** Any legal action arising in connection with this Agreement must be filed within 2 years after the cause of action accrues or it will be deemed time-barred and waived. The panles waive any statute of limitations to the contrary.
- 10.9 Notices. All notices required under this Agreement will be delivered in writing to the recipient's contact designated on the cover page of this Master Agreement, or to such other contact as designated in writing from time to time. Notices shall be by internationally recognized overnight courier, certified or registered mail, email, or facsimile and will be effective upon receipt or when delivery is refused, whichever occurs sooner.
- 10.10 Governing Law. This Agreement will be governed by the law of the State of Florida, without regard to its conflict of law principles, unless a regulatory agency with jurisdiction over the applicable Service applies a different law. The United Nations Convention on Contracts for International Sale of Goods will not apply. Any legal proceeding shall be in a state or federal court of competent jurisdiction located in or having jurisdiction for Palm Beach County, Florida.
- 10.11 Compliance with Laws. Each party will comply with all applicable laws, regulations, and orders issued by courts or other governmental bodies of competent jurisdiction.
- 10.12 No Third Party Beneficiaries. This Agreement is for the benefit of Customer and AT&T, and does not provide any third party (including Users) the right to enforce or bring an action for any remedy, claim, flability, reimbursement, cause of action or other right or privilege.
- 10.13 Survival. The respective obligations of Customer and AT&T that by their nature would continue beyond the termination or expiration of this Agreement, including without limitation, the obligations set forth in Section 5 (Confidential Information), Section 6 (Disclaimers and Limitations of Liability) and Section 7 (Third Party Claims), will survive termination or expiration.

0905 lh2750 1-9JI8KU 001v4 ua_ver_l.doc Page 9 of 10

R200° 105 5

10.14 Agreement Language. The authentic language of this Agreement is English. If there is a conflict between this Agreement and any translation, the English version will take precedence.

10.15 Entire Agreement. This Agreement constitutes the entire agreement between the parties with respect to the Services provided under this Agreement. Except as provided in Section 2.3 (Software), this Agreement supersedes all other agreements, proposals, representations, statements or understandings, whether written or oral, concerning the Services or the rights and obligations relating to the Services, and the parties disclaim any reliance thereon. This Agreement will not be modified or supplemented by any written or oral statements, proposals, representations, advertisements, service descriptions or purchase order forms not expressly set forth in this Agreement.

11. DEFINITIONS

The following terms have the meanings set forth below:

"Affiliate" of a party means any entity that controls, is controlled by, or is under common control with, such party.

"Damages" means collectively all injury, damage, liability, loss, penalty, interest and expense incurred.

"Effective Date" means, for any Pricing Schedule, the date on which the last party signs the Pricing Schedule unless a later date is required by regulation or law.

"MARC-Eligible Charges" means, unless the applicable Pricing Schedule Indicates otherwise, the recurring and usage charges, after deducting applicable discounts and credits (other than outage or SLA credits), that AT&T charges Customer for the Services identified in the applicable Pricing Schedule as MARC-contributing. The following are not MARC-Eligible Charges: (a) charges for or in connection with Customer's purchase of equipment; (b) taxes; and (c) charges imposed in connection with governmentally imposed costs or fees (such as USF, PICC, payphone service provider compensation, E911 and deaf relay charges).

"Minimum Payment Period" means, in respect to any Service, the minimum period for which Customer is required to pay recurring charges for the Service, as specified in the Prioring Schedules or Service Publication for that Service.

"Service Component" means an individual component of a Service provided under this Agreement.

"Site" means Customer's physical location, including Customer's collocation space on AT&T's, its Affiliate's, or subcontractor's properly, where AT&T installs or provides a Service.

0905 lh2750 1-9JI8KU 001v4 ua_ver_l.doc Page 10 of 10

R2000 CRM ID 1055