# PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS

## **AGENDA ITEM SUMMARY**

**Meeting Date:** 

**April 7, 2020** 

[ ] Consent

[X] Regular

[ ] Ordinance

[ ] Public Hearing

**Department:** 

**Housing and Economic Sustainability** 

## I. EXECUTIVE BRIEF

**Motion and Title: Staff recommends motion to execute:** a "Certification By State or Local Official of PHA Plans Consistency with the Consolidated Plan or State Consolidated Plan" for the Pahokee Housing Authority in connection with their Fiscal Year 2020 Five-Year and Annual Plans.

Summary: The Pahokee Housing Authority has prepared its Five-Year and Annual PHA Plans for the Fiscal Year beginning October 1, 2020. Both Plans are due to the Department of Housing and Urban Development (HUD) on April 15, 2020. HUD requires the County to confirm that the plans and programs outlined in the Pahokee Housing Authority's Five-Year Plan and Annual Plan are consistent with those set forth in the County's Consolidated Plan. Confirmation of this consistency is documented through a "Certification by State or Local Official of PHA Plans Consistency with the Consolidated Plan or State Consolidated Plan." The Department of Housing and Economic Sustainability (DHES) has reviewed the Pahokee Housing Authority's draft Annual PHA Plan and determined that the goals, objectives and plans outlined therein are consistent with those outlined in the Palm Beach County FY 2015-2020 Consolidated Plan. Some specific goals outlined in the Pahokee Housing Authority's Plan which are consistent with the goals set forth in the County's Consolidated Plan are: expand the supply of assisted housing; improve the quality of assisted housing, increase assisted housing choices; provide an improved living environment; promote self-sufficiency and development of individuals and families; and, ensure equal opportunity and affirmatively further fair housing. District 6 (HJF)

**Background and Justification:** Palm Beach County's Consolidated Plan contains the County's strategy for addressing housing, economic and community development issues over a five-year period. DHES is responsible for completing the Consolidated Plan in accordance with HUD regulations at 24 CFR Part 91. The current Consolidated Plan, covering the period Fiscal Years 2015-2020, was approved (R2015-049) by the Board of County Commissioners on July 21, 2015. Approval of this agenda item will allow the Pahokee Housing Authority to comply with HUD requirements.

## Attachment(s):

- 1. Certification By State or Local Official of PHA Plans Consistency with the Consolidated Plan or State Consolidated Plan
- 2. PHA Plans for the Pahokee Housing Authority- Five-Year Plan for FYB 2020

3. PHA Plan for the Pahokee Housing Authority- Annual Plans for FYB 2020

Recommended By:

Department Director

<u> πη μη</u>

Date

Approved By:

**Assistant County Administrator** 

Date

# II. FISCAL IMPACT ANALYSIS

# A. Five Year Summary of Fiscal Impact:

Fiscal Years	2020	2021	2022	2023	2024
Capital Expenditures	***************************************				
Operating Costs					
External Revenues					
Program Income					
In-Kind Match (County)					
NET FISCAL IMPACT					
# ADDITIONAL FTE POSITIONS (Cumulative)					
Is Item Included In Currer Does this Item include the	nt Budget? e use of Fed	deral funds?	Yes Yes	No X No X	
Budget Account No.:					
Fund Dept Ur	nit Ol	bject	Program Cod	de/Period	
B. Recommended Sou	rces of Fur	nds/Summa	ry of Fiscal I	mpact:	
No Fiscal Impact.					
C. Departmental Fisca	ıl Review:	Shairette M	Ajor, Fiscal N	/lanager II	
	III. <u>RE</u>	VIEW COMI	<u>IENTS</u>		
A. OFMB Fiscal and/o	r Contract [	Developmen	t and Contro	ol Comments	<b>5</b> :
OFMB FIF 3/9	9	the Con-	tract Develop	whorf ment and co	31072000 ntrol
B. Legal Sufficiency:			<i>  '  </i>		
Assistant County Att	orney 3/	119/20			
C. Other Department I	Review:				
Department Director		_			

Certification by State or Local Official of PHA Plans Consistency with the Consolidated Plan or State Consolidated Plan (All PHAs)

# U. S Department of Housing and Urban Development

Office of Public and Indian Housing
OMB No. 2577-0226
Expires 2/29/2016

# Certification by State or Local Official of PHA Plans Consistency with the Consolidated Plan or State Consolidated Plan

I, _	Dave Kerner	, the Mayor of Palm Beach County, Florida
	Official's Name	Official's Title
cert	ify that the 5-Year PHA Plan	and/or Annual PHA Plan of the
	Pahokee Housing A	
		PHA Name
is co	onsistent with the Consolidated	Plan or State Consolidated Plan and the Analysis of
Imp	pediments (AI) to Fair Housing	Choice of the
		Palm Beach County, Florida
		Local Jurisdiction Name
purs	suant to 24 CFR Part 91.	
Pro	vide a description of how the PF	HA Plan is consistent with the Consolidated Plan or State
	nsolidated Plan and the AI.	
		hokee Housing Authority 5- Year and Annual PHA Plans are consistent with Consolidated Plan and A.I. The PHA Plans stress increase in the supply of
		sisted housing choices, improvement in the living environment, promotion of
self-	sufficiency, and the ensuring of equal	opportunity and affirmatively furthering fair housing.
		as any information provided in the accompaniment herewith, is true and accurate. Warning: HUD will tin criminal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802)
		:
Name	of Authorized Official	Title
Dave I	Kemer	Mayor, Palm Beach County, Florida
Signat	ture	Date
App	roved as to Form And Legal Sufficien	cy Attest: Sharon Bock, Clerk & Comptroller
	Att.	_
By:	Howard J. Falcon, III	By: Deputy Clerk
	Chief Assistant County Attorney	Dopuly Clork

Page 1 of 1

form **HUD-50077-SL** (12/2014)

Certification by State or Local Official of PHA Plans Consistency with the Consolidated Plan or State Consolidated Plan (All PHAs)

# U. S Department of Housing and Urban Development

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		PHA Name
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Imp	ediments (AI) to Fair Housing C	thoice of the
	Ţ	Palm Beach County, Florida
purs	suant to 24 CFR Part 91.	Local Jurisdiction Name
Con The the g	nsolidated Plan and the AI. activities and plans outlined in the Paho goals and objectives of the County's Cordable assisted housing, increase in assisted	A Plan is consistent with the Consolidated Plan or State okee Housing Authority 5- Year and Annual PHA Plans are consistent with onsolidated Plan and A.I. The PHA Plans stress increase in the supply of sted housing choices, improvement in the living environment, promotion of opportunity and affirmatively furthering fair housing.
		any information provided in the accompaniment herewith, is true and accurate. <b>Warning:</b> HUD will a criminal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802)
Dave I	of Authorized Official Kemer	Title  Mayor, Palm Beach County, Florida
Signat		Date
App	roved as to Form And Legal Sufficiency	Attest: Sharon Bock, Clerk & Comptroller
By:_	H fel	Ву:
	Howard J. Falcon, III Chief Assistant County Attorney	Deputy Clerk

Certification by State or Local Official of PHA Plans Consistency with the Consolidated Plan or State Consolidated Plan (All PHAs)

# **U. S Department of Housing and Urban Development**

Office of Public and Indian Housing
OMB No. 2577-0226
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# Certification by State or Local Official of PHA Plans Consistency with the Consolidated Plan or State Consolidated Plan

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Impo	ediments (AI) to Fair Housing C	hoice of the
	<u>F</u>	Palm Beach County, Florida
		Local Jurisdiction Name
purs	uant to 24 CFR Part 91.	
Cons	solidated Plan and the AI.	A Plan is consistent with the Consolidated Plan or State
		kee Housing Authority 5- Year and Annual PHA Plans are consistent with onsolidated Plan and A.I. The PHA Plans stress increase in the supply of
		ted housing choices, improvement in the living environment, promotion of
self-s	sufficiency, and the ensuring of equal op	portunity and affirmatively furthering fair housing.
		any information provided in the accompaniment herewith, is true and accurate. <b>Warning:</b> HUD will criminal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802)
Name of Dave K	of Authorized Official	Title
		Mayor, Palm Beach County, Florida
Signatu	ıre	Date
Appr	oved as to Form And Legal Sufficiency	Attest: Sharon Bock, Clerk & Comptroller
By:	It K	Ву:
H	Ioward J. Falcon, III	Deputy Clerk
C	Chief Assistant County Attorney	

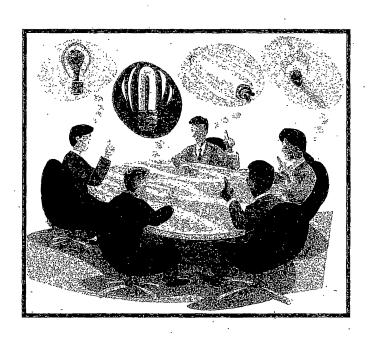
Page 1 of 1

form **HUD-50077-SL** (12/2014)

# PHA Plans for the Pahokee Housing Authority Five-Year Plan for FYB 2020

# Satayanarayana Polineni, Executive Director FYB July 1, 2020

# FINAL DRAFT



Presented by:

The Company Company

3301 West Fwy. Fort Worth, Texas 76107 (817) 922-9000/FAX (817) 922-9100

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ATTAÇHMENT 2

Year PHA Pla	<b>a</b>		nt of Housing and Ur	ban		. 2577-0226
r All PHAs)		Development	and Indian Housing	.	Expires	s 02/29/2016
Purpose. The 5-Y locate basic PHA and services, and PHA's mission, gextremely low-incomplete.	policies, rul informs HU oals and obj ome familie	nual PHA Plans es, and requirement of the control o	provide a ready sour ents concerning the l d by the PHA, and n g the needs of low-i	ce for int PHA's op nembers on ncome, v	perations, pro of the public ery low-inco	ograms, of the ome, and
PHA Informat	ion.					
Availability of In elements listed be where the propose hearing and propo must provide infor PHA policies cont submissions. At a Management Project encouraged to posprovide each resident The following are Year PHA Plan:  Adirect Adams of Adirect PHA Plan:	formation. low readily and PHA Plan sed PHA Plan ained in the minimum, ect (AMP) at complete I ent council at the specification inistrative of the specification in the minimum.	In addition to the available to the p., PHA Plan Eleman are available in the public mean are available in standard Annual PHAs must post and main office of PHA Plans on the a copy of their Place of the public of	e items listed in this public. A PHA must nents, and all information inspection by the ay reasonably obtain PHA Plans, including central office of the pir official websites.	form, PH identify to ation rele public. A addition from their g updates PHA. F PHAs ar btain cop c, FL 334	HAs must har the specific levant to the p Additionally that information th	ve the location(s) public the PHA on on the lesset ongly araged to
Participating PHAs		Program(s) in the Consortia	Programs Not in the Consortia	No. of U		
Lead HA:		WILL COMPANY WA	JAN CUIANUL LEEL	PH	HCV	:
·					·	·
	11_			1		

- B 5-Year Plan. Required for <u>all</u> PHAs completing this form
- **B.1 Mission.** State the PHA's mission for serving the needs of low-income, very low-income, and extremely low-income families in the PHA's jurisdiction for the next five years.

The mission of the PHA is the same as that of the Department of Housing and Urban Development: To promote adequate and affordable housing, economic opportunity and a suitable living environment free from discrimination.

**B.2** Goals and Objectives. Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low-income, very low-income, and extremely low-income families for the next five years.

# PHA GOAL #1: EXPAND THE SUPPLY OF ASSISTED HOUSING

The PHA established the following objectives to strive in meeting goal #1:

- Apply for additional rental vouchers if available
- Reduce public housing vacancies
- Leverage private or other public funds to create additional housing opportunities
- Acquire or build units or developments

## PHA GOAL #2: IMPROVE THE QUALITY OF ASSISTED HOUSING

The PHA established the following objectives to strive in meeting goal #2:

- Improve public housing management
- Improve voucher management
- Increase customer satisfaction
- Concentrate on efforts to improve specific management functions
- Renovate or modernize public housing units
- Provide replacement public housing
- Provide replacement vouchers
- Dispose of vacant public housing property to PADEVCO (PHA instrumentality) to develop affordable housing

### PHA GOAL #3: INCREASE ASSISTED HOUSING CHOICES

The PHA established the following objectives to strive in meeting goal #3

- Provide voucher mobility counseling
- Conduct outreach efforts to potential voucher landlords
- Implement voucher homeownership program
- Apply for Project-Based vouchers or partner with Project-Based voucher agency

### B.2 PHA GOAL #4: PROVIDE AN IMPROVED LIVING ENVIRONMENT

The PHA established the following objectives to strive in meeting goal #4

- Implement measures to deconcentrate poverty by bringing higher income public housing households into lower income developments
- Implement measures to promote income mixing in public housing by assuring access for lower income families into higher income developments
- Implement public housing security improvements

# PHA GOAL #5: PROMOTE SELF-SUFFICIENCY AND ASSET DEVELOPMENT OF ASSISTED HOUSEHOLDS

The PHA established the following objectives to strive in meeting goal #5

- Increase the number and percentage of employed persons in assisted families
- Provide or attract supportive services to improve assistance recipients, employability
- Provide or attract supportive services to increase independence for the elderly or families with disabilities

# PHA GOAL #6: ENSURE EQUAL OPPORTUNITY AND AFFIRMATIVELY FURTHER FAIR HOUSING

The PHA established the following objectives to strive in meeting goal #6

- Undertake affirmative measures to ensure access to assisted housing regardless of race, color, religion, national origin, sex, familial status, and disability
- Undertake affirmative measures to provide a suitable living environment for families living in assisted housing, regardless of race, color, religion, national origin, sex, familial status and disability
- Undertake affirmative measures to ensure accessible housing to persons with all varieties of disabilities regardless of unit size required
- Provide Fair Housing and Equal Opportunity training to employees to ensure equal opportunity compliance

# PHA GOAL #7: REDUCE FINANCIAL DEPENDENCY ON HUD PÜBLIC HOUSING SUBSIDY

The PHA established the following objectives to strive in meeting goal #7:

- Seek and acquire additional federal, state and local resources to support the development and operation of affordable housing and supportive services for low income communities
- Continue to streamline PHA operations and enhance business strategy to increase agency efficiency, effectiveness and to ensure program integrity
- Explore Moving to Work opportunities for public housing agencies
- Continue to implement effective strategy to reduce zero income households

## B.2 PHA GOAL #8: DECREASE ENERGY CONSUMPTION PHA-WIDE

The PHA established the following objectives to strive in meeting goal #8:

- Educate program participants on energy conservation measures to reduce water and kilowatt hour consumption
- Evaluate and improve energy efficiency on PHA's administrative offices
- Continue use of Energy Star appliances and/or equipment
- Employ use of energy consumption tools to assess and evaluate consumption

# PHA GOAL #9: INCREASE PUBLIC AWARENESS OF PHA'S PROGRAMS AND ACHIEVEMENTS

The PHA established the following objectives to strive in meeting goal #9:

- Maintain website for PHA
- Issue media alerts periodically to inform the public of PHA's programs, activities and achievements
- Maintain relationship with local affordable housing agencies
- Continue to participate and take advantage of Glades Initiative and Glades Technical Advisory Committee opportunities
- Continue to participate in area civic organizations (e.g. Rotary) where business partners network and share ideas

# PHA GOAL #10: PROMOTE YOUTH PROGRAMS FOR PUBLIC HOUSING RESIDENTS

The PHA established the following objectives to strive in meeting goal #10:

- Establish partnerships to develop youth programs targeting middle school aged children
- Increase participation in youth academic and mentoring programs
- Secure partnerships and resources to implement youth educational opportunities
- Seek funding as appropriate for onsite/offsite youth activities

# THA GOAL #11: EXPLORE AND DEPLOY TECHNOLOGY TO ENHANCE OPERATIONAL EFFECTIVENESS AND EFFICIENCY

The PHA established the following objectives to strive in meeting goal #11:

- Continue use of paperless work order system PHA wide
- Explore online housing application intake and update systems
- Explore remote rent payment system

B.3 Progress Statements. Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan.

## PHA GOAL #1: EXPAND THE SUPPLY OF ASSISTED HOUSING

The PHA established the following objectives to strive in meeting goal #1:

- Apply for additional rental vouchers if available
- Reduce public housing vacancies
- Leverage private or other public funds to create additional housing opportunities
- Acquire or build units or developments

Progress Statement: PHA applied for and was awarded. 32 Tenant Protection Section 8 Vouchers to assist with the relocation of families being impacted by the LIHTC project. All of the rental vouchers have been leased.

PHA maintained an average occupancy rate of 97% during the past five years.

PHA hired a co-developer, the Housing Trust Group, for purpose of seeking funding opportunities for developing affordable housing to meet the severe housing shortage in Pahokee and surrounding communities. The Florida Housing Finance Corporation (FHFC) awarded a \$12 million, nine percent (9%) Low Income Housing Tax Credit (LIHTC) allocation to complete the substantial rehabilitation of 129 public housing units and convert them to LIHTC. The project is named Isles of Pahokee. Portions of PHA properties were ground leased for the success of this the LIHTC project.

To ensure affordability to Low and Extremely Low-Income families, HUD has agreed to provide Operating Subsidies for the 129 units. The project required relocation of all residents who were impacted by the LIHTC project. The Contractor, Newport, began renovation in February 2019; the project is expected to be complete within the next twelve (12) months.

PHA applied for and received an Elderly Housing Designation for the LIHTC units, giving priority first to persons 62 and older and secondly, 55 and older. The project mix will be eighty percent (80%) elderly families and twenty percent (20%) non-elderly. Palm Beach County HES awarded \$800,000 of HOME funds to Isles of Pahokee to help with construction cost for eight (8) units. These units will be subject to a Restrictive Covenant for long-term viability for low-income families.

PHA housed 86 families under its Section 8 Housing Choice Voucher program. Ten (10) of these were disabled Veterans, which were assisted under PHA's Veteran's Affairs Supportive Housing (VASH) program.

PHA maintains a high leasing rate for its Section 8 HCV and VASH programs.

PHA hired a Developer Consultant, as well as a Co-Developer, for purpose of seeking funding and development opportunities for creation of new affordable housing. PHA's consultant and

**B.3** co-developer recommended that it would be more feasible at the time, to explore a Preservation Grant for substantial rehabilitation, as opposed to engaging in new construction opportunities. PHA thus, adhered to the Consultant's recommendations.

# PHA GOAL #2: IMPROVE THE QUALITY OF ASSISTED HOUSING

The PHA established the following objectives to strive in meeting goal #2:

- Improve public housing management
- Improve voucher management
- Increase customer satisfaction
- Concentrate on efforts to improve specific management functions
- Renovate or modernize public housing units
- Demolish or dispose of obsolete public housing
- Provide replacement public housing
- Provide replacement vouchers

Progress Statement: PHA maintained its "High Performer" rating under HUD's Public Housing Assessment Program (PHAS). PHA achieved a score of 97% under PHAS this past year and has been a "High Performer" for the past five fiscal years, thus improving public housing management.

PHA continues to train staff in effort to improve voucher management. PHA has a quality assurance program in place to identify areas of deficiency and to track HOS inspections and recertifications. PHA maintained its High Performer rating by HUD under its SEMAP project for FYE June 2019. PHA achieved a rating of 103% under SEMAP. PHA also maintain a high lease up rate for it voucher programs.

PHA's IT personnel continues to make significant service improvements for both, its internal and external customers, through the implementation of advance technologies. PHA implemented a mobile work-order system to expedite the processing of tenant work orders. PHA also implemented use of online applications for easy accessibility and accuracy in handling of special applications (Section 8 Vouchers).

PHA continues to train staff in providing fair and equal treatment to everyone PHA serves.

New Computers: PHA installed new computers at various office workstations and at its Computer Labs. PHA also established its own domain for Outlook usage. These updated tools will better equip PHA to improve management functions.

PHA continues to examine its policies and practices to identify possible barriers and ensure access to all of PHA services.

PHA and HTG is progressively renovating 129 units that will improve the quality of assisted housing. The units at Padgett Island will have HVAC systems, new kitchens, new bathrooms and new flooring. The units will also have washer/dryer connections. The units at Fremd will

> FY 2020 Five-Year PHA Plan for the Pahokee Housing Authority form HUD-50075-5Y (12/2014)

B.3 have a lesser degree of rehabilitation. All LIHTC units (Padgett and Fremd Village) will have new roofs and exterior painting.

HUD awarded PHA a Capital Fund Grant of \$1,282,668 for 2018. PHA painted the exterior of Fremd Village and installed new roofs. This project positively improved the appearance of the site and caused residents to take better pride in their community.

PHA upgraded severely deteriorated gravity sewer main systems at Padgett Island Homes and Fremd Village with a \$600,000 CDBG grant from Palm Beach County HES. The County also awarded an additional \$340,000 to replace deteriorated laterals at both sites, granting PHA a total of over \$900,000.

In 2017, PHA submitted a Disposition Application to HUD to dispose of 129 public housing units to Isles of Pahokee, LLC, to convert to LIHTC units. In 2018, HUD approved the Disposition Application, and PHA closed the LIHTC deal in 2018. The 129 units that were converted to LIHTC units will also receive Public Housing Operating Subsidies and are thus subject to HUD's public housing rules. Additionally, many families who were impacted by relocation for LIHTC were relocated into other existing public housing units.

HUD awarded PHA thirty-two (32) Tenant Protection Vouchers for relocation for the LIHTC project. PHA utilized all of its vouchers timely.

To meet with PHA's goal to seek or identify funding sources for improvement in operation, to ensure quality services to residents, PHA entered a Service Agreement with its co-developer to manage the new LIHTC property, Isles of Pahokee. PHA anticipates this project will generate approximately \$50,000 per year in service fees.

To ensure that jobs opportunities remain in our local community, PHA include Section 3 language when procuring services. PHA requires all hired contractors and their subs to adhere to PHA's Section 3 goals and requirements.

# PHA GOAL #3: INCREASE ASSISTED HOUSING CHOICES

The PHA established the following objectives to strive in meeting goal #3

- Provide voucher mobility counseling
- Conduct outreach efforts to potential voucher landlords
- Increase voucher payment standards
- Implement voucher homeownership program

<u>Progress Statement:</u> PHA's Section 8 Manager provides one-on-one counseling with Section 8 Housing Choice Voucher participants to ensure that they locate housing of their choice. This includes educating participants and prospective landlords on program rules to help eliminate barriers relative to fair and equal housing.

B.3 PHA continues to make outreach efforts to potential voucher landlords through Landlord Workshops, telephone contact, and other methods, and encourage them to list their properties on Gosection8.com website. Numerous properties throughout the state Florida have been added to this database.

PHA is named a "Designated" PHA by US HUD. As such, PHA has discretion to establish payment standards for "individual" Zip Codes or by "grouped" Zip Codes. PHA established payment standards between 90% and 110% of the HUD established Small Area Fair Market Rents (SAFMR).

PHA maintains Voucher Homeownership as an important goal. However, PHA was unable to meet this goal during the term of the Agency Plan.

# PHA GOAL #4: PROVIDE AN IMPROVED LIVING ENVIRONMENT

The PHA established the following objectives to strive in meeting goal #4

- Implement measures to deconcentrate poverty by bringing higher income public housing households into lower income developments
- Implement measures to promote income mixing in public housing by assuring access for lower income families into higher income developments
- Implement public housing security improvements

Progress Statement: In effort to create an income mix and avoid high concentrations of poverty, PHA offers a preference to working families applying for public housing. Additionally, PHA's policy allows PHA to (1) skip a person on the waiting list to house a person with higher income to meet its Deconcentration goals, and (2) make transfers, as needed, to attain Deconcentration. PHA also has a full-time Resident Services Coordinator who readily assists families in attaining economic and social independence.

PHA maintains decent and safe housing and ensure safety in common areas, elimination of blight conditions and so forth.

Palm Beach County Sheriff Office (PBSO) actively participates in Public Housing eviction cases involving criminal activities. As an anti-drug/crime prevention initiative, Public Housing may also partner with local law enforcement.

PBSO has been very instrumental in combatting crime and decreasing the crime rate in public housing and within PHA's entire jurisdiction. They work closely with PHA and residents in identifying issues of potential crime.

# PHA GOAL #5: PROMOTE SELF-SUFFICIENCY AND ASSET DEVELOPMENT OF FAMILIES AND INDIVIDUALS

The PHA established the following objectives to strive in meeting goal #5:

Increase the number and percentage of employed persons in assisted families

- Provide or attract supportive services to improve assistance recipients' employability
- Provide or attract supportive services to increase independence for the elderly or families with disabilities

Progress Statement: PHA offers self-sufficiency programs through two (2) programs funded by USHUD. The programs are Residents Opportunities and Self-Sufficiency and Family Self-Sufficiency program. Both programs (ROSS for public housing and FSS for Section & HCV) provide participants the ability to increase their incomes, reduce the need for public assistance, and achieve economic independence. The program also offers computer learning for children grades K thru 12.

Through collaboration with partners throughout Palm Beach County, PHA provided comprehensive services to low-income families that are necessary to attain self-sufficiency. Such services included, but were not limited to health awareness, education, parenting, job readiness, and so forth.

Local Registered Nurses (RN) who were raised in public housing, offered affordable CAN classes at the Fremd Village Community Center, for families residing in public housing. The RNs charged no fee for their services; residents were only responsible for paying for the cost of their study material and equipment. The RNs also sought scholarships to assist those who were unable to afford the cost for education. Approximately twelve (12) individuals from public housing graduated from the CNA program.

Below is a summary of successful achievement of PHA's ROSS participants during the last three years.

Table 1: Summary of Goal Achievement for ROSS Participants

Major Achievement	Number of Persons
Obtained Employment	48
Carpentry Certification	1
Home Health Aide	1
Microsoft Certification	. 2
Nail Technician	2
Hair Technician	2
Child Development Associate	1(
Security Officer "D" License	3
Security Officer "G" License	1
Phlebotomy	1
Certified Nursing Assistant	2
Licensed Practical Nurse	1
High School Diploma	1
Medical Assistants (Enrolled, Graduates	1
in 2020 .	
·	

<b>B.3</b>		Homeownership	through	SHIP	(in	I	
		progress)					
	П	Obtained GED	through	ROSS	and	1	
		achieved Bachelon	r's Degree		4	•	٠.

During the Five-Year Plan period, PHA's Family Self-Sufficiency Coordinator provided mobility counseling and programmatic guidance to participants of Section 8 HCV. PHA works in partnership with the VA to assist VASH participants.

PHA is required by FHFC, under its LIHTC to set aside seven (7) units as LINK units. These units are targeted to the interest of low-income families. PHA will provide comprehensive services, through partnerships and alliances to assist these families in attaining self-sufficiency.

# PHA GOAL #6: ENSURE EQUAL OPPORTUNITY AND AFFIRMATEVELY FURTHER FAIR HOUSING

The PHA established the following objectives to strive in meeting goal #6

- Undertake affirmative measures to ensure access to assisted housing regardless of race, color, religion, national origin, sex, familial status and disability
- Undertake affirmative measures to provide a suitable living environment for families living in assisted housing regardless of race, color, religion, national origin, sex, familial status and disability
- Undertake affirmative measures to ensure accessible housing to persons with all varieties
  of disabilities regardless of unit size required
- Provide Fair Housing and Equal Opportunity training to employees to ensure equal opportunity compliance

Progress Statement: PHA reviewed its policies to determine the need for revision, with purpose ensuring compliance with Fair Housing and Equal Opportunity. PHA includes the Equal Opportunity language and logo on its advertisements, as well as ensure compliance when it comes to federal contracts. PHA posts FHEO information at each of its business locations. All of PHA employees are required to complete an FHEO training with appropriate Fair Housing Agencies. This training is usually offered annually.

PHA updates it Analysis to Impediments annually, to ensure equality and equal access to services by all. During this review, PHA determines if there is a need for constructing or converting units to accessibility standards. As a result of the needs assessment, and Under the new Isles of Pahokee II substantial renovation project, PHA was able to increase the number of accessible units. Currently, seven (7) LIHTC units are currently being converted to meet accessibility standards. Several of the units are equipped for persons who are hearing impaired. Below is a summary of the public housing units that were converted to LIHTC units and those that meet UFAS standards.

**B.3** 

	Table 1: Isles	of Pahokee I	I - LIHTC Conv	ersion	
Development	Total PH	# Units	Total PH Units	Total	Total UFAS
-	Units Pre-	Converted	Post-	UFAS Pre-	Post
	conversion	to LIHTC	Conversion	Conversion	Conversion
Padgett Island	200	80	120	1	4
Homes				•	
Fremd Village	195	49	146	1	3

Table 2: LIHTC – Elderly Designated Units Total Public Percent of Total Units # of Units # of Units Housing Units Units Receiving. Designated Designated Elderly Converted to Receiving Units Pre-Units Post-LIHTC Elderly Designation Conversion Conversion Designati on 129 80% 103 0 103

Table 2: LI	HTC – Elderly Designated Units
Total LINK Units	HOME Units
7	8 .

# PHA GOAL #7: REDUCE FINANCIAL DEPENDENCY ON HUD PUBLIC HOUSING SUBSIDY

The PHA established the following objectives to strive in meeting goal #7:

- Seek and acquire additional federal, state and local resources to support the development and operation of affordable housing and supportive services for low income communities
- Continue to streamline PHA operations and enhance business strategy to increase agency efficiency, effectiveness and to ensure program integrity
- Explore Moving to Work opportunities for public housing agencies
- Continue to implement effective strategy to reduce zero income households
- Market and lease income generating assets such as meeting rooms and facilities

Progress Statement: In December 2018, PHA and its co-developer, the Housing Trust Group, closed on a nine percent (9%) Low Income Housing Tax Credit Deal with funds derived from Florida Housing Finance Corporation (FHFC). FHFC awarded an allocation of \$1.2 million per year, for a total of \$12 million dollars over a ten-year period. These funds are being used for substantial rehabilitation and assistance with operation of 129 existing public housing units, which are converted to LIHTC units. The project is so named Isles of Pahokee II LLC. Although HUD will provide subsidy to help keep these units affordable to low income families, non-HUD funds are being used for the renovation.

Palm Beach County Housing and Economic Sustainability (HES) awarded PHA \$800,000 in HOME funds to assist with the substantial rehabilitation of eight (8) IOP units. PHA is allowed to structure rents a little below the markets for the HOME units, to ensure

B.3 affordability. There is no HUD Public Housing Operating Subsidies associated with these eight units.

Palm Beach County HES awarded PHA \$900,000+, to upgrade 40+ years old sanitation systems at two of PHA's public housing developments. PHA, therefore, did not have to rely on HUD Public Housing Subsidy for these badly needed improvements.

PHA continues to enhance procurement and streamline processes that would increase agency efficiency and effectiveness and improve services. PHA ensure soundness in operations and adhere closely to procurement and use of materials and services to ensure program integrity. Inventory projective will result in less dependency on HUD funds.

PHA continues compliance with the timeframes for obligation and expenditure of capital funding as provided under 9(j) of the Housing Act of 1937, as amended 42 USC 1437G(J).

PHA continues to explore the idea of converting to a Moving-to-Work agency to determine its viability for the rural community within PHA's jurisdiction.

PHA received a three-year ROSS grant from HUD. PHA has a full-time Residents Services Coordinator, who has two on-site computer labs and offices (Padgett Island Homes and Fremd Village). The ROSS Coordinator offers an array of comprehensive services necessary for zero income households to attain self-sufficiency. Such services include but is not limited to, education, child-care, health, training, and employment.

PHA continues to rent its facilities for certain functions for a nominal fee.

## PHA GOAL #8: DECREASE ENERGY CONSUMPTION PHA-WIDE

The PHA established the following objectives to strive in meeting goal #8:

- Educate program participants on energy conservation measures to reduce water and kilowatt hour consumption
- Explore Energy Performance Contracting
- Evaluate and improve energy efficiency on PHA's administrative offices
- Continue use of Energy Star appliances and/or equipment
- Employ use of energy consumption tools to assess and evaluate consumption

# **Progress Statement:**

- PHA continues to educate its program participants on energy and water conservation.
- PHA conducts its annual utility study as required by HUD. The Studies revealed that the consumption for both water and electrical slightly decreased during the last few years, thus showing improvement from the prior year. PHA has not utilize the services of Energy Performance Contractors.
- PHA requires the use of Energy Star equipment throughout all of its developments to reduce energy and save cost.
- PHA chooses the 16 Seasonal Energy Efficiency Ratio (SEER) AC units to enhance

energy efficiency.

FHFC requires use of cool series shingles on the IOP units that are being renovated. These highly reflective shingles helps to reduce temperature within the attics of units.

# PHA GOAL #9: INCREASE PUBLIC AWARENESS OF PHA'S PROGRAMS AND ACHIEVEMENTS

The PHA established the following objectives to strive in meeting goal #9:

- Establish website for PHA
- Issue media alerts periodically to inform the public of PHA's programs, activities and achievements
- Maintain relationship with local affordable housing agencies
- Continue to participate and take advantage of Glades Interagency Network opportunities
- Continue to participate in area civic organizations (e.g. Rotary) where business partners meet, unite and share ideas

Progress Statement: PHA prepares monthly newsletters and regularly posts information on its website for public awareness. PHA invites its Resident Organization to all of its Board of Commissioners meetings were programs are discussed. PHA participated in civic organizations and held informative meetings with resident and to seek input and participation.

# PHA GOAL #10: PROMOTE YOUTH PROGRAMS FOR PUBLIC HOUSING RESIDENTS

The PHA established the following objectives to strive in meeting goal #10:

- Establish partnerships to develop youth programs targeting middle school aged children
- Increase participation in youth academic and mentoring programs
- Secure partnerships and resources to implement youth educational opportunities

Progress Statement: PHA partners with the local community to provide wholesome afterschool activities to youth. One of PHA's partners, Pahokee Pride Youth Athletic League, Inc., offers youth "the opportunity to participate in safe and positive leisure and social activities." This has proven to divert their involvement in violence and increase their academic success. The majority of the youth enrolled in this program are residents of Pahokee Housing Authority.

# PHA GOAL #11: EXPLORE AND DEPLOY TECHNOLOGY TO ENHANCE OPERATIONAL EFFECTIVENESS AND EFFICIENCY

The PHA established the following objectives to strive in meeting goal #11:

- Explore use of paperless work order system PHA wide
- Explore online housing application intake and update systems
- Establish PHA website

B.3 Progress Statement: PHA implemented a new automated work order system to track labor, parts, and other cost, thus improving time and efficiency.

PHA utilized online housing application for special applications intakes, e.g., Section 8 Tenant Protection Vouchers and Tenant-Based Rental Assistance vouchers. PHA continues to explore the permanent use of online housing applications for all of its waiting lists.

PHA purchased new computer systems for its administration and its community computer labs. PHA also upgraded software for improvement in operation.

PHA was successful in launching its website, and continuously updates it to ensure availability of programs and activities to the public and residents.

- Violence Against Women Act (VAWA) Goals. Provide a statement of the PHA's goals, activities objectives, policies, or programs that will enable the PHA to serve the needs of child and adult victims of domestic violence, dating violence, sexual assault, or stalking (See attachment fl021c01).
- B.5 Significant Amendment or Modification. Provide a statement on the criteria used for determining a significant amendment or modification to the 5-Year Plan.

### **Substantial Deviation**

- Additions or deletions of Strategic Goals
- Any deviation that requires reviews and input by the Resident Advisory Board as well as approval by the Board of Commissioners.

## Significant Amendment/Modification

Significant addition of non-emergency work items (over \$100,000) not included in the latest approved Capital Fund *Program* Annual Statement or 5-Year Action Plan).

An exception to this definition will be made for any new activities that are adopted to reflect changes in HUD regulatory requirements or as a result of a declared emergency (such changes will not be considered significant amendments or modification by PHA).

Any change with regard to a proposed demolition, disposition, designation of housing, homeownership, Capital Fund Financing, development, mixed financing, *RAD*, or *any other* conversion activities.

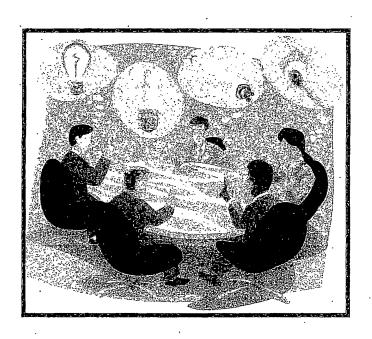
This criterion does not supersede the requirements of 2 CFR Part 200 (Administrative Requirements for Grants and Cooperative Agreements), as well as federal, state, or local regulations or statues.

<b>B.5</b>	Any future issuance of HUD guidelines or additional regulations shall take precedence over the above criterion.
-	* Emergency — means physical work items of an emergency nature, posing an immediate threat to the health and safety of residents or staff, which must be completed within one year of capital grant funding. Management improvements are not eligible as emergency work.
<b>B.6</b>	Resident Advisory Board (RAB Comments.
	(a) Did the RAB(s) provide comments to the 5-Year PHA Plan?  Y N  \[ \sum \limits \square \square \square \square \text{N} \square \square \square \square \text{N} \square \square \square \square \square \square \square \text{N} \square \square \square \square \square \text{N}
	(b) If yes, comments must be submitted by the PHA as an attachment to the 5-Year PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations. (See attachment f1021a01)
B.7	Certification by State or Local Officials.
-	Form HUD 50077-SL, Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan, must be submitted by the PHA as an electronic attachment to the PHA Plan.
	Challenged Elements. No Challenged Elements

# PHA Plans for the Pahokee Housing Authority Annual Plan for FYB 2020

# Satayanarayana Polineni, Executive Director FYB July 1, 2020

# FINAL DRAFT



# Presented by:

The Police Company

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ATTACHMENT 3

# Streamlined Annual PHA Plan (High Performer PHAs)

U.S. Department of Housing and Urban Development Office of Public and Indian Housing OMB No. 2577-0226 Expires 02/29/2016

**Purpose.** The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low-income, very low-income, and extremely low-income families.

**Applicability.** Form HUD-50075-HP is to be completed annually by **High Performing PHAs**. PHAs that meet the definition of a Standard PHA, Troubled PHA, HCV-Only PHA, Small PHA, or Qualified PHA <u>do not</u> need to submit this form.

#### Definitions.

- (1) High-Performer PHA A PHA that owns or manages more than 550 combined public housing units and housing choice vouchers, and was designated as a higher performer on both of the most recent Public Housing Assessment System (PHAS) and Section Eight Management Program (SEMAP) assessments if administering both programs, or PHAS if only administering public housing.
- (2) Small PHA A PHA that is not designated as PHAS or SEMAP troubled, or at risk of being designated as troubled, that owns or manages less than 250 public housing units and any number of vouchers where the total combined units exceeds 550.
- (3) Housing Choice Voucher (HCV) Only PHA A PHA that administers more the 550 HCVs, was not designated as troubled in its most recent SEMAP assessment and does not own or manage public housing.
- (4) Standard PHA A PHA that owns or manages 250 or more public housing units and any number of vouchers where the total combined units exceeds 550, and that was designated as a standard performer in the most recent PHAS or SEMAP assessments.
- (5) Troubled PHA A PHA that achieves an overall PHAS or SEMAP score of less than 60 percent
- (6) Qualified PHA A PHA with 550 or fewer public housing dwelling units and/or housing choice vouchers combined and is not PHAS or SEMAP troubled.

PHA Informatio		,				
PHA Name: Pah			PHA Code: FI	L021		
PHA Type:		High Perforn		,		
PHA Plan for Fiscal Year Beginning: (MM/YYYY): <u>07/2020</u>						
•	•		s Contract (ACC) units	s at time	of FY beginn	ing above
		g (PH) Units: 352				
Number of LIH						
	_	ce Voucher (HCV	s): <u>76</u>			
Number of VAS			•			
Total Combined						
PHA Submission	ı Type: 📐	∐ Annual Submissi	on Revised Ann	ual Subr	nission	
including updates the PHA. PHAs a	s, at each A	Asset Management ly encouraged to po	oublic. At a minimur Project (AMP) and roost complete PHA Pl	main off ans on tl	ice or centra neir official	al office o
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3	Annual Plan Elements
	Revision of PHA Plan Elements.
.1	Revision of the tran elements.
	(a) Have the following PHA Plan elements been revised by the PHA since its last <b>Annual PHA</b> Plan submission?
	Y N  Statement of Housing Needs and Strategy for Addressing Housing Needs  Deconcentration and Other Policies that Govern Eligibility, Selection, and Admissions.  Financial Resources.  Rent Determination.  Homeownership Programs.  Safety and Crime Prevention.  Pet Policy.  Substantial Deviation.  Substantial Deviation.  Significant Amendment/Modification
	<ul> <li>(b) The PHA must submit its Deconcentration Policy for Field Office Review (See attachment fl021b01).</li> <li>(c) If the PHA answered yes for any element, describe the revisions for each element below:</li> </ul>
	Statement of Housing Needs and Strategy for Addressing Housing Needs
	Statement of Housing Needs:
	Waiting List for Public Housing:
•	Total: 306 with an annual turnover of 21 Extremely Low Income: 254-83% Very Low Income: 42-14% Low Income: 8-3% Families with children: 194-63% Elderly families: 31-10% Families with Disabilities: 46-15% White: 13-4% Black/African American: 287-94% Hispanic: 15-5%
	Bedrooms: 1 BR: 112-37% 2 BR: 140-46%

B.1 | 3 BR: 44-14%

4 BR: 7-2%

5 BR: 3-1%

The waiting list is not closed.

## **Waiting List for Section 8**

Total: 10 with an annual turnover of 1

Extremely Low Income: 6-60% Very Low Income: 4-40% Families with children: 9-90% Families with Disabilities: 1-10% Black/African American: 10-100%

The waiting has been closed for 36 months. The PHA does not expect to reopen the waiting list in the PHA Plan year.

# **Strategies for Addressing Housing Needs:**

# Need: Shortage of affordable housing for all eligible populations

PHA shall maximize the number of affordable units available to the PHA within its current resources by:

- Establish and/or participate with Community Housing Development Organization (CHDO) and/or others for development of affordable work force housing
- Employ effective maintenance and management policies to minimize the number of public housing units off-line
- Reduce turnover time for vacated public housing units
- Reduce time to renovate public housing units
- Seek replacement of public housing units lost to the inventory through Section 8 replacement housing resources
- Mixed finance development and other financing or funding strategies
- Maintain or increase section 8 lease-up rates by establishing payment standards that will enable families to rent throughout the jurisdiction
- Undertake measures to ensure access to affordable housing among families assisted by the PHA, regardless of unit size required
- Maintain or increase section 8 lease-up rates by marketing the program to owners, particularly those outside of areas of minority and poverty concentration
- Maintain or increase section 8 lease-up rates by effectively screening Section 8 applicants to increase owner acceptance of program
- Participate in the Consolidated Plan development process to ensure coordination with broader community strategies
- Collaborate with homeless program agencies for referrals for persons transitioning out of shelters, transitional housing

### **B.1**

## The PHA added the following:

- Establish and/or participate with Community Housing Development Organization (CHDO) and/or others for development of affordable work force housing
- Mixed finance development and other financing or funding strategies
- Collaborate with homeless program agencies for referrals for persons transitioning out of shelters, transitional housing

# Need: Specific Family Types: Races or ethnicities with disproportionate housing needs

PHA will increase awareness of PHA resources among families of races and ethnicities with disproportionate needs by:

- Affirmatively market to races/ethnicities shown to have disproportionate housing needs
- Update analysis of impediments to determine need of families with disabilities and identify what interferes with their needs
- Reduce impediment to Fair Housing through education effort strategy, E.O. training, etc.

## The PHA added the following:

 Reduce impediment to Fair Housing through education effort strategy, E.O. training, etc.

# Deconcentration and Other Policies that Govern Eligibility, Selection and Admissions

# **Public Housing**

## **Eligibility:**

#### PHA Added:

PHA is responsible for ensuring that every individual and family admitted to the Public Housing program meets all program eligibility requirements. This includes any individual approved to join the family after the family has been admitted to the program. Eligibility is established as delineated in the Admissions and Continued Occupancy Policy (ACOP).

## Preferences:

The PHA plans to employ the following admission preferences for admission to public housing:

<b>Priority</b>	<u>Preference</u>
1	- Involuntary Displacement (based on governmental action, e.g.,
	fire, flood, hurricane and any President declared natural disasters)
2	- Single persons who are elderly, displaced, homeless, or persons
	with disabilities over other single persons

	4	
B.1	2	- Veterans and veteran's families
	2 .	- Elderly for zero, one, two, and three-bedroom units at Isles of
	-	Pahokee II Projects to comply with HUD-approved Elderly
		Designation (LIHTC Only)
	2	- Extremely Low-Income or Special Needs Households (e.g. LINK) to
	H	Its Low-Income Housing Tax Credits (LIHTC) developments referred
		by participating agency, pursuant to the executed memorandum of
.		understanding (LIHTC Only)
. [	2	- Homeless/Chronically Homeless:
- [		
		Category 1: An individual or family who lacks a fixed, regular, and adequate
		nighttime residence, meaning:
.		a. An individual or family with a primary nighttime residence that is a
	•	public or private place not designed for or ordinarily used as a regular
	-	sleeping accommodation for human beings, including a car, park,
		abandoned building, bus or train station, airport, or camping ground; or
l		b. An individual or family living in a supervised publicly or privately-
		operated shelter designated to provide temporary living arrangements
Ī		(including congregate shelters, transitional housing, and hotels and
		motels paid for by charitable organizations or by federal, state, or local
1		government programs for low-income individuals); or
		c. An individual who is exiting an institution where he or she resided for 90
-		days or less and who resided in an emergency shelter or place not meant
		for human habitation immediately before entering that institution;
•		Category 4: Any individual or family who:
	7.	i. Is fleeing, or is attempting to flee, domestic violence, dating violence,
1	•	sexual assault, stalking, or other dangerous or life-threatening conditions
		that relate to violence against the individual or a family member, including
		a child, that has either taken place within the individual's or family's
ĺ		primary nighttime residence or has made the individual or family afraid to
Ì	•	return to their primary nighttime residence; and
	•	ii. Has no other residence; and
		iii. Lacks the resources or support networks, e.g., family, friends, and faith-
1		based or other social networks, to obtain other permanent housing
		Chronically Homeless:
l		(1) A "homeless individual with a disability" as defined in section
.		401(9) of the McKinney-Vento Homeless Assistance Act (42 U.S.C.
.		11360(9)), who:
		i. Lives in a place not meant for human habitation, a safe haven,
	•	or in an emergency shelter; and
Ì		ii. Has been homeless and living as described in paragraph (1)(i) of
.		this definition continuously for at least 12 months or on at least
		4 separate occasions in the last 3 years, as long as the combined
		occasions equal at least 12 months and each break in
	•	homelessness separating the occasions included at least 7

<b>3.1</b>	consecutive nights of not living as described in paragraph (1)(i).  Stays in institutional care facilities for fewer than 90 days will not constitute as a break in homelessness, but rather such stays are
	included in the 12-month total, as long as the individual was living
	or residing in a place not meant for human habitation, a safe haven,
	or an emergency shelter immediately before entering the
	institutional care facility;
	(2) An individual who has been residing in an institutional care facility,
	including jail, substance abuse or mental health treatment facility,
	hospital, or other similar facility, for fewer than 90 days and met all of
	the criteria in paragraph (1) of this definition, before entering that
	facility; or
	(3) A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all of the criteria in paragraph (1) and (2) of this definition, including a family whose
	composition has fluctuated while the head of household has been
	homeless
	PHA deleted the following preferences:
	<ul> <li>Victims of domestic violence (spousal/child abuse)</li> </ul>
	■ Working families
	Residents who live and/or work in the jurisdiction
	PHA added the following preferences:
	- Involuntary Displacement (based on governmental action, e.g.,
	fire, flood, hurricane and any President declared natural disasters)
	PHA added "and any President declared natural disasters"
	2 - Elderly for zero, one, two, and three-bedroom units at Isles of
	Pahokee II Projects to comply with HUD-approved Elderly
	Designation (LIHTC Only)  Francisco I over Income on Special Needs Households (c. s. IIINK) to
	2 - Extremely Low-Income or Special Needs Households (e.g. LINK) to
	Its Low-Income Housing Tax Credits (LIHTC) developments referred
	by participating agency, pursuant to the executed memorandum of understanding (LIHTC Only)
١,	Anna Consideration of many of many
	The points associated with each preference are as follows:
•	Involuntary Displacement – 100 points
	Single persons who are elderly, displaced, homeless, or persons with disabilities over
	other single persons – 50 points
	Veterans and veteran's families – 50 points
	Homeless/Chronically Homeless – 50 points
	Elderly for zero, one, two, and three-bedroom units at Isles of Pahokee II Projects to
	comply with HUD-approved Elderly Designation (LIHTC Only) – 100 points
	TO THE THE THE TANK TO SECOND
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SpecialExtremely Low-Income Needs Households B.1 Tax (LIHTC) -Low-Income Housing Credits developments referred participating agency, pursuant to the executed memorandum understanding (LIHTC Only) - 200 points

PHA added the two (2) new preferences and their point values.

Preference points applies to all PHA programs except where noted.

## **Deconcentration and Income Mixing:**

The PHA has performed its annual deconcentration and income mixing analysis to determine if the PHA has any general occupancy public housing developments covered by the deconcentration rule. The analysis results follow:

The PHA does have general occupancy public housing developments covered by the deconcentration rule.

None of the covered developments have average incomes that fall above or below the Established Income Range.

# Section 8

## Eligibility:

### PHA Added:

PHA is responsible for ensuring that every individual and family admitted to the HCV program meets all program eligibility requirements. This includes any individual approved to join the family after the family has been admitted to the program. Eligibility is established as delineated in the HCV Administrative Plan.

## Preferences:

These are points associated with each preference as follows:

Involuntary Displacement – 100 points

Victims of domestic violence – 50 points

Working families – 100 points

Veterans and veteran's families - 50 points

Residents who live and/or work in the jurisdiction - 50 points

Single persons who are elderly, displaced, homeless, or persons with disabilities over other single persons -50 points

The PHA changed "Working families" from 50 points to 100 points.

# B.1 Financial Resources

	ial Resources: Sources and Uses	
Sources France S	Planned \$	Planned Uses
1. Federal Grants (FY 2020 grants)		
a) Public Housing Operating Fund	2,070,482.00	
b) Public Housing Capital Fund	1,334,782.00	
c) HOPE VI Revitalization		
d) HOPE VI Demolition		
e) Annual Contributions for Section 8 Tenant-Based Assistance	1,004,126.00	
f) Resident Opportunity and Self-Sufficiency Grants		
g) Community Development Block Grant		-
h) HOME		
Other Federal Grants (list below)		· · · · · · · · · · · · · · · · · · ·
FSS	40,176.00	Section 8 supportive services
2. Prior Year Federal Grants (unobligated funds only) (list below)		
2018 Capital Funds Grant Award	1,212,668.00	Public housing capital improvements
2019 Capital Funds Grant Award	1,334,782.00	Public housing capital improvements
3. Public Housing Dwelling Rental Income	1,226,089.00	Public housing operations
4. Other income (list below)		
Interest on investments	20,103.00	Public housing operations
Tenant Revenue, other	137,711.00	Public housing operations
Other revenue (water and sewage discounts, dividends, other income)	40,212.00	Public housing operations
5. Non-federal sources (list below)		_
Total resources	\$8,421,131.00	

# **Safety and Crime Prevention**

Crime and Drug Prevention activities the PHA has undertaken or plans to undertake in the next PHA fiscal year.

- 1. List of crime prevention activities:
  - Contracting with outside and/or resident organizations for the provision of crime and/or drug-prevention activities
  - Crime Prevention Through Environmental Design and adherence to policies
  - Activities targeted to at-risk youth, adults or seniors
  - Volunteer Resident Patrol/Block Watchers Program
  - Continue use of CCTV Camera System for surveillance of unwanted activities
  - Upgrade lighting where necessary
  - Police patrolling of public housing sites to detect and deter crime
  - Encourage use of crime prevention hotlines

# B.1 | Coordination between PHA and the police.

- 1. Description of the coordination between the PHA and the appropriate police precincts for carrying out crime prevention measures and activities:
  - Police involvement in development, implementation, and/or ongoing evaluation of drug-elimination plan
  - Police provide crime data to housing authority staff for analysis and action
  - Police have established a physical presence on housing authority property (e.g., community policing office, officer in residence)
  - Police regularly meet with the PHA management and residents
  - Agreement between PHA and local law enforcement agency for provision of abovebaseline law enforcement services
  - PHA reports incidents of crime to Police
  - Police reports have shown vast improvement in combating crime during past year
  - Police assist with development of a Camera Plan to install security cameras at
     McClure Village and complete the rear areas of Padgett Island and McClure Annex
  - PBSO assisted PHA in identifying possible crime areas and in preparing a camera plan for placement of security cameras at Padgett Island Homes and Fremd Village to enhance resident's safety.
  - PHA continues to collaborate with the Palm Beach County Sheriff's Office (PBSO) to help combat crime in public housing.

# Significant Amendment/Modification

- Significant addition of non-emergency work items (over \$100,000) not included in the latest approved Capital Fund *Program* Annual Statement or 5-Year Action Plan).
  - An exception to this definition will be made for any new activities that are adopted to reflect changes in HUD regulatory requirements or as a result of a declared emergency (such changes will not be considered significant amendments or modification by PHA).
- Any change with regard to a proposed demolition, disposition, designation of housing, homeownership, Capital Fund Financing, development, mixed financing, RAD, or any other conversion activities.

This criterion does not supersede the requirements of 2 CFR Part 200 (Administrative Requirements for Grants and Cooperative Agreements), as well as federal, state, or local regulations or statues.

Any future issuance of HUD guidelines or additional regulations shall take precedence over the above criterion.

\* Emergency – means physical work items of an emergency nature, posing an immediate threat to the health and safety of residents or staff, which must be completed within one year of capital grant funding. Management improvements are not eligible as emergency work.

New Activities.
(a) Does the PHA intend to undertake any new activities related to the following in the PHA's current Fiscal Year?
ፕፖ ሕ <u></u> ፐ
Y N  ☐ ⊠ Hope VI or Choice Neighborhoods.
☐ Mixed Finance Modernization or Development.
Demolition and/or Disposition.
Conversion of Public Housing to Tenant-Based Assistance.
Conversion of Public Housing to Project-Based Assistance under RAD.
Project-Based Vouchers.
Units with Approved Vacancies for Modernization.
Other Capital Grant Programs (i.e., Capital Fund Community Facilities Grants or Emergency Safety and Security Grants).
(b) If any of these activities are planned for the current Fiscal Year, describe the activities For new demolition activities, describe any public housing development or portion thereof, owned by the PHA for which the PHA has applied or will apply for demolition and/or disposition approval under section 18 of the 1937 Act under the separate demolition/disposition approval process. If using Project-Based Vouchers (PBVs), provide the projected number of project based units and general locations, and describe how project basing would be consistent with the PHA
Mixed Finance Modernization or Development
PHA plans to undertake new mixed-finance development activities for public housing within the Five-Year Plan term. PHA will seek LIHTC, Project-Based Voucher initiatives, HOME, Federal Home Loans, and other funding to redevelop the eight (8) acre vacant property
owned by PHA.  PHA has a Service Agreement with Isles of Pahokee II, LLC, to provide day-to-day
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. 2.	a. Development name: Form b. Development (project) nu Activity type: Demolition	ierly L.L. Stuck	Disposition Activ		
. 2.	b. Development (project) nu Activity type: Demolition		ev mornesio acre	s vacant land	
		mber: FLU2100			
3.	Disposition				٠.
- 1	Application status (select o	ne)		-	
ŀ	Approved	1		·	
	Submitted, pending a Planned application		-	•	•
4	Date application approved,		anned for submis	sion: 12/31/2025	
	Number of units affected:		and the substitute		
1	Coverage of action (select				-
	Part of the development	,		•	
	Total development		•		
7.	Timeline for activity:				
	a. Actual or projected star				
<u> </u>	b. Projected end date of ac	ctivity: 12/31/20	<u>31</u>		
	ect-Based Vouchers				
onstr ollow	forts to maintain a long ucting new affordable hoving options: (1) convert Vouchers; (2) partner v	ousing for low at least 20% o	r-income famili of its existing T	es, PHA is cons enant Based Vo	idering one of uchers to Proj
onstr ollow Based	ucting new affordable ho	ousing for low at least 20% o with neighbori	-income famili of its existing T ng housing au	es, PHA is cons enant Based Vo hority to admin	idering one of uchers to Proj
onstr ollow Based rogra	ucting new affordable hoving options: (1) convert Vouchers; (2) partner vam in exchange for place	ousing for low at least 20% o with neighbori	-income famili of its existing T ng housing au	es, PHA is cons enant Based Vo hority to admin	idering one of uchers to Proj
onstr ollow Based rogra	ucting new affordable hering options: (1) convert Vouchers; (2) partner var in exchange for place  Smoking Policies	ousing for low at least 20% o with neighbori	-income famili of its existing T ng housing au	es, PHA is cons enant Based Vo hority to admin	idering one of uchers to Proj
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onstrollow Based Based Fogra Von-	ucting new affordable hoving options: (1) convert Vouchers; (2) partner warm in exchange for place  Smoking Policies  ttachment fl021d01)	ousing for low at least 20% o with neighbori ment of PBV,	r-income famili of its existing T ng housing au subject to HUI	es, PHA is cons enant Based Vo hority to admin O's approval.	idering one of ouchers to Proj ister PHA's T
onstrollow Based Frogra Non- See a	ucting new affordable hoving options: (1) convert Vouchers; (2) partner warm in exchange for place  Smoking Policies  ttachment fl021d01)	ousing for low at least 20% o with neighbori ment of PBV,	r-income famili of its existing T ng housing au subject to HUI	es, PHA is cons enant Based Vo hority to admin O's approval.	idering one of ruchers to Proj ister PHA's T
onstr ollow Based rogra Non- See a	ucting new affordable hoving options: (1) convert Vouchers; (2) partner warm in exchange for place  Smoking Policies  ttachment fl021d01)	ousing for low at least 20% o with neighbori ment of PBV,	r-income famili of its existing T ng housing au subject to HUI	es, PHA is cons enant Based Vo hority to admin O's approval.	idering one of ruchers to Proj ister PHA's T
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## B.3 Progress Report.

Provide a description of the PHA's progress in meeting its Mission and Goals described in the PHA 5-Year and Annual Plan.

## PHA GOAL #1: EXPAND THE SUPPLY OF ASSISTED HOUSING

The PHA established the following objectives to strive in meeting goal #1:

- Apply for additional rental vouchers if available
- Reduce public housing vacancies
- Leverage private or other public funds to create additional housing opportunities
- Acquire or build units or developments

<u>Progress Statement:</u> PHA applied for and was awarded 32 Tenant Protection Section 8 Vouchers to assist with the relocation of families being impacted by the LIHTC project. All of the rental vouchers have been leased.

PHA maintained an average occupancy rate of 97% during the past five years.

PHA hired a co-developer, the Housing Trust Group, for purpose of seeking funding opportunities for developing affordable housing to meet the severe housing shortage in Pahokee and surrounding communities. The Florida Housing Finance Corporation (FHFC) awarded a \$12 million, nine percent (9%) Low Income Housing Tax Credit (LIHTC) allocation to complete the substantial rehabilitation of 129 public housing units and convert them to LIHTC. The project is named Isles of Pahokee. Portions of PHA properties were ground leased for the success of this the LIHTC project.

To ensure affordability to Low and Extremely Low-Income families, HUD has agreed to provide Operating Subsidies for the 129 units. The project required relocation of all residents who were impacted by the LIHIC project. The Contractor, Newport, began renovation in February 2019; the project is expected to be complete within the next twelve (12) months.

PHA applied for and received an Elderly Housing Designation for the LIHTC units, giving priority first to persons 62 and older and secondly, 55 and older. The project mix will be eighty percent (80%) elderly families and twenty percent (20%) non-elderly. Palm Beach County HES awarded \$800,000 of HOME funds to Isles of Pahokee to help with construction cost for eight (8) units. These units will be subject to a Restrictive Covenant for long-term viability for low-income families.

PHA housed 86 families under its Section 8 Housing Choice Voucher program. Ten (10) of these were disabled Veterans, which were assisted under PHA's Veteran's Affairs Supportive Housing (VASH) program.

PHA maintains a high leasing rate for its Section 8 HCV and VASH programs.

# PHA GOAL #2: IMPROVE THE QUALITY OF ASSISTED HOUSING

The PHA established the following objectives to strive in meeting goal #2:

- Improve public housing management
- Improve voucher management
- Increase customer satisfaction
- Concentrate on efforts to improve specific management functions
- Renovate or modernize public housing units
- Demolish or dispose of obsolete public housing
- Provide replacement public housing
- Provide replacement vouchers

<u>Progress Statement:</u> PHA maintained its "High Performer" rating under HUD's Public Housing Assessment Program (PHAS). PHA achieved a score of 97% under PHAS this past year and has been a "High Performer" for the past five fiscal years, thus improving public housing management.

PHA continues to train staff in effort to improve voucher management. PHA has a quality assurance program in place to identify areas of deficiency and to track HQS inspections and recertifications. PHA maintained its High Performer rating by HUD under its SEMAP project for FYE June 2019. PHA achieved a rating of 103% under SEMAP. PHA also maintain a high lease up rate for it voucher programs.

PHA's IT personnel continues to make significant service improvements for both, its internal and external customers, through the implementation of advance technologies. PHA implemented a mobile work-order system to expedite the processing of tenant work orders. PHA also implemented use of online applications for easy accessibility and accuracy in handling of special applications (Section 8 Vouchers).

PHA continues to train staff in providing fair and equal treatment to everyone PHA serves.

New Computers: PHA installed new computers at various office workstations and at its Computer Labs. PHA also established its own domain for Outlook usage. These updated tools will better equip PHA to improve management functions.

PHA continues to examine its policies and practices to identify possible barriers and ensure access to all of PHA services.

B.3 PHA and HTG is progressively renovating 129 units that will improve the quality of assisted housing. The units at Padgett Island will have HV AC systems, new kitchens, new bathrooms and new flooring. The units will also have washer/dryer connections. The units at Fremd will have a lesser degree of rehabilitation. All LIHTC units (Padgett and Fremd Village) will have new roofs and exterior painting.

HUD awarded PHA a Capital Fund Grant of \$1,282,668 for 2018. PHA painted the exterior of Fremd Village and installed new roofs. This project positively improved the appearance of the site and caused residents to take better pride in their community.

PHA upgraded severely deteriorated gravity sewer main systems at Padgett Island Homes and Fremd Village with a \$600,000 CDBG grant from Palm Beach County HES. The County also awarded an additional \$340,000 to replace deteriorated laterals at both sites, granting PHA a total of over \$900,000.

In 2017, PHA submitted a Disposition Application to HUD to dispose of 129 public housing units to Isles of Pahokee, LLC, to convert to LIHTC units. In 2018, HUD approved the Disposition Application, and PHA closed the LIHTC deal in 2018. The 129 units that were converted to LIHTC units will also receive Public Housing Operating Subsidies and are thus subject to HUD's public housing rules. Additionally, many families who were impacted by relocation for LIHTC were relocated into other existing public housing units.

HUD awarded PHA thirty-two (32) Tenant Protection Vouchers for relocation for the LIHTC project. PHA utilized all of its vouchers timely.

To meet with PHA's goal to seek or identify funding sources for improvement in operation, to ensure quality services to residents, PHA entered a Service Agreement with its codeveloper to manage the new LIHTC property, Isles of Pahokee. PHA anticipates this project will generate approximately \$50,000 per year in service fees.

To ensure that jobs opportunities remain in our local community, PHA include Section 3 language when procuring services. PHA requires all hired contractors and their subs to adhere to PHA's Section 3 goals and requirements.

## PHA GOAL #3: INCREASE ASSISTED HOUSING CHOICES

The PHA established the following objectives to strive in meeting goal #3

- Provide voucher mobility counseling
- Conduct outreach efforts to potential voucher landlords
- Increase voucher payment standards
- Implement voucher homeownership program

<u>Progress Statement:</u> PHA's Section 8 Manager provides one-on-one counseling with Section 8 Housing Choice Voucher participants to ensure that they locate housing of their choice. This includes educating participants and prospective landlords on program rules to

## **B.3** help eliminate barriers relative to fair and equal housing.

PHA continues to make outreach efforts to potential voucher landlords through Landlord Workshops, telephone contact, and other methods, and encourage them to list their properties on Gosection8.com website. Numerous properties throughout the state Florida have been added to this database.

PHA is named a "Designated" PHA by US HUD. As such, PHA has discretion to establish payment standards for "individual" Zip Codes or by "grouped" Zip Codes. PHA established payment standards between 90% and 110% of the HUD established Small Area Fair Market Rents (SAFMR).

PHA maintains Voucher Homeownership as an important goal. However, PHA was unable to meet this goal during the term of the Agency Plan.

# PHA GOAL #4: PROVIDE AN IMPROVED LIVING ENVIRONMENT

The PHA established the following objectives to strive in meeting goal #4

- Implement measures to deconcentrate poverty by bringing higher income public housing households into lower income developments
- Implement measures to promote income mixing in public housing by assuring access for lower income families into higher income developments
- Implement public housing security improvements

Progress Statement: In effort to create an income mix and avoid high concentrations of poverty, PHA offers a preference to working families applying for public housing. Additionally, PHA's policy allows PHA to (1) skip a person on the waiting list to house a person with higher income to meet its Deconcentration goals, and (2) make transfers, as needed, to attain Deconcentration. PHA also has a full-time Resident Services Coordinator who readily assists families in attaining economic and social independence.

PHA maintains decent and safe housing and ensure safety in common areas, elimination of blight conditions and so forth.

Palm Beach County Sheriff Office (PBSO) actively participates in Public Housing eviction cases involving criminal activities. As an anti-drug/crime prevention initiative, Public Housing may also partner with local law enforcement.

PBSO has been very instrumental in combatting crime and decreasing the crime rate in public housing and within PHA's entire jurisdiction. They work closely with PHA and residents in identifying issues of potential crime.

# B.3 PHA GOAL #5: PROMOTE SELF-SUFFICIENCY AND ASSET DEVELOPMENT OF FAMILIES AND INDIVIDUALS

The PHA established the following objectives to strive in meeting goal #5

- Increase the number and percentage of employed persons in assisted families
- Provide or attract supportive services to improve assistance recipients' employability
- Provide or attract supportive services to increase independence for the elderly or families with disabilities

<u>Progress Statement:</u> PHA offers self-sufficiency programs through two (2) programs funded by USHUD. The programs are Residents Opportunities and Self-Sufficiency and Family Self-Sufficiency program. Both programs (ROSS for public housing and FSS for Section 8 HCV) provide participants the ability to increase their incomes, reduce the need for public assistance, and achieve economic independence. The program also offers computer learning for children grades K thru 12.

Through collaboration with partners throughout Palm Beach County, PHA provided comprehensive services to low-income families that are necessary to attain self-sufficiency. Such services included, but were not limited to health awareness, education, parenting, job readiness, and so forth.

Local Registered Nurses (RN) who were raised in public housing, offered affordable CAN classes at the Fremd Village Community Center, for families residing in public housing. The RNs charged no fee for their services; residents were only responsible for paying for the cost of their study material and equipment. The RN s also sought scholarships to assist those who were unable to afford the cost for education. Approximately twelve (12) individuals from public housing graduated from the CNA program.

Below is a summary of successful achievement of PHA's ROSS participants during the last three years.

Table 1: Summary of Goal Achievement for ROSS Participants

Major Achievement	Number of Persons
Obtained Employment	48
Carpentry Certification	$\cdot \cdot I$
Home Health Aide	. 1
Microsoft Certification	2
Nail Technician	2
Hair Technician	· 2
Child Development Associate	1
Security Officer "D" License	. 3
Security Officer "G" License	1
Phlebotomy.	1
Certified Nursing Assistant	2

Licensed Practical Nurse	1
High School Diploma	1
Medical Assistants (Enrolled, Graduates in 2020	1
Homeownership through SHIP (in progress)	I
Obtained GED through ROSS and achieved Bachelor's Degree	1

During the Five-Year Plan period, PHA's Family Self-Sufficiency Coordinator provided mobility counseling and programmatic guidance to participants of Section 8 HCV. PHA works in partnership with the VA to assist VASH participants.

PHA is required by FHFC, under its LIHTC to set aside seven (7) units as LINK units. These units are targeted to the interest of low-income families. PHA will provide comprehensive services, through partnerships and alliances to assist these families in attaining self-sufficiency.

# PHA GOAL #6: ENSURE EQUAL OPPORTUNITY AND AFFIRMATIVELY FURTHER FAIR HOUSING

The PHA established the following objectives to strive in meeting goal #6

**B.3** 

- Undertake affirmative measures to ensure access to assisted housing regardless of race, color, religion, national origin, sex, familial status and disability
- Undertake affirmative measures to provide a suitable living environment for families living in assisted housing regardless of race, color, religion, national origin, sex, familial status and disability
- Undertake affirmative measures to ensure accessible housing to persons with all varieties of disabilities regardless of unit size required
- Provide Fair Housing and Equal Opportunity training to employees to ensure equal opportunity compliance

Progress Statement: PHA reviewed its policies to determine the need for revision, with purpose ensuring compliance with Fair Housing and Equal Opportunity. PHA includes the Equal Opportunity language and logo on its advertisements, as well as ensure compliance when it comes to federal contracts. PHA posts FHEO information at each of its business locations. All of PHA employees are required to complete an FHEO training with appropriate Fair Housing Agencies. This training is usually offered annually.

PHA updates it Analysis to Impediments annually, to ensure equality and equal access to services by all. During this review, PHA determines if there is a need for constructing or converting units to accessibility standards. As a result of the needs assessment, and Under the new Isles of Pahokee II substantial renovation project, PHA was able to increase the number of accessible units. Currently, seven (7) LIHTC units are currently being converted to meet accessibility standards. Several of the units are equipped for persons who are

B.3 hearing impaired. Below is a summary of the public housing units that were converted to LIHTC units and those that meet UFAS standards.

## Table 1: Isles of Pahokee II - LIHTC Conversion

Development	Total PH Units Pre- conversion	# Units Converted to LIHTC	Total PH Units Post- Conversion	Total UFAS Pre- Conversion	Total UFAS  Post  Conversion
Padgett Island Homes	200	. 80	<b>120</b> .	· 1	4
Fremd Village	195	49	146	1	3

Table 2: LIHTC - Elderly Designated Units

Total Public	Percent of	Total Units	# of Units	# of Units
Housing Units	Units	Receiving	Designated	Designated
Converted to	Receiving	Elderly	Units Pre-	Units Post-
LIHTC	Elderly	Designation	Conversion	Conversion
	Designati	·	·	
	on			
129	80%	103	. 0	103

Table 2: LIHTC - Elderly Designated Units

		2
İ	Total LINK Units	HOME Units
	7	8

# PHA GOAL #7: REDUCE FINANCIAL DEPENDENCY ON HUD PUBLIC HOUSING SUBSIDY

The PHA established the following objectives to strive in meeting goal #7:

- Seek and acquire additional federal, state and local resources to support the development and operation of affordable housing and supportive services for low income communities
- Continue to streamline PHA operations and enhance business strategy to increase agency efficiency, effectiveness and to ensure program integrity
- Explore Moving to Work opportunities for public housing agencies
- Continue to implement effective strategy to reduce zero income households
- Market and lease income generating assets such as meeting rooms and facilities

Progress Statement: In December 2018, PHA and its co-developer, the Housing Trust Group, closed on a nine percent (9%) Low Income Housing Tax Credit Deal with funds derived from Florida Housing Finance Corporation (FHFC). FHFC awarded an allocation of \$1.2 million per year, for a total of \$12 million dollars over a ten-year period. These funds are being used for substantial rehabilitation and assistance with operation of 129 existing public housing units, which are converted to LIHTC units. The project is so named Isles of Pahokee II LLC. Although HUD will provide subsidy to help keep these units affordable to low income families, non-HUD funds are being used for the renovation.

B.3 Palm Beach County Housing and Economic Sustainability (HES) awarded PHA \$800,000 in HOME funds to assist with the substantial rehabilitation of eight (8) IOP units. PHA is allowed to structure rents a little below the markets for the HOME units, to ensure affordability. There is no HUD Public Housing Operating Subsidies associated with these eight units.

Palm Beach County HES awarded PHA \$900,000+, to upgrade 40+ years old sanitation systems at two of PHA's public housing developments. PHA, therefore, did not have to rely on HUD Public Housing Subsidy for these badly needed improvements.

PHA continues to enhance procurement and streamline processes that would increase agency efficiency and effectiveness and improve services. PHA ensure soundness in operations and adhere closely to procurement and use of materials and services to ensure program integrity. Inventory projective will result in less dependency on HUD funds.

PHA continues compliance with the timeframes for obligation and expenditure of capital funding as provided under 9(j) of the Housing Act of 1937, as amended 42 USC 1437G(J).

PHA continues to explore the idea of converting to a Moving-to-Work agency to determine its viability for the rural community within PHA's jurisdiction.

PHA received a three-year ROSS grant from HUD. PHA has a full-time Residents Services Coordinator, who has two on-site computer labs and offices (Padgett Island Homes and Fremd Village). The ROSS Coordinator offers an array of comprehensive services necessary for zero income households to attain self-sufficiency. Such services include but is not limited to, education, child-care, health, training, and employment.

PHA continues to rent its facilities for certain functions for a nominal fee.

### PHA GOAL #8: DECREASE ENERGY CONSUMPTION PHA-WIDE

The PHA established the following objectives to strive in meeting goal #8:

- Educate program participants on energy conservation measures to reduce water and kilowatt hour consumption
- Explore Energy Performance Contracting
- Evaluate and improve energy efficiency on PHA's administrative offices
- Continue use of Energy Star appliances and/or equipment
- Employ use of energy consumption tools to assess and evaluate consumption

# **Progress Statement:**

- PHA continues to educate its program participants on energy and water conservation.
- PHA conducts its annual utility study as required by HUD. The Studies revealed that the consumption for both water and electrical slightly decreased during the last few years, thus showing improvement from the prior year. PHA has not utilize the

services of Energy Performance Contractors.

- PHA requires the use of Energy Star equipment throughout all of its developments to reduce energy and save cost.
- PHA chooses the 16 Seasonal Energy Efficiency Ratio (SEER) AC units to enhance energy efficiency.
- FHFC requires use of cool series shingles on the IOP units that are being renovated. These highly reflective shingles helps to reduce temperature within the attics of units.

# PHA GOAL #9: INCREASE PUBLIC AWARENESS OF PHA'S PROGRAMS AND ACHIEVEMENTS

The PHA established the following objectives to strive in meeting goal #9:

- Establish website for PHA
- Issue media alerts periodically to inform the public of PHA's programs, activities and achievements
- Maintain relationship with local affordable housing agencies
- Continue to participate and take advantage of Glades Interagency Network opportunities
- Continue to participate in area civic organizations (e.g. Rotary) where business partners meet, unite and share ideas

<u>Progress Statement:</u> PHA prepares monthly newsletters and regularly posts information on its website for public awareness. PHA invites its Resident Organization to all of its Board of Commissioners meetings were programs are discussed. PHA participated in civic organizations and held informative meetings with resident and to seek input and participation.

# PHA GOAL #10: PROMOTE YOUTH PROGRAMS FOR PUBLIC HOUSING RESIDENTS

The PHA established the following objectives to strive in meeting goal #10:

- Establish partnerships to develop youth programs targeting middle school aged children
- Increase participation in youth academic and mentoring programs
- Secure partnerships and resources to implement youth educational opportunities

Progress Statement: PHA partners with the local community to provide wholesome afterschool activities to youth. One of PHA's partners, Pahokee Pride Youth Athletic League, Inc., offers youth "the opportunity to participate in safe and positive leisure and social activities." This has proven to divert their involvement in violence and increase their academic success. The majority of the youth enrolled in this program are residents of Pahokee Housing Authority.

B.3	PHA GOAL #11: EXPLORE AND DEPLOY TECHNOLOGY TO ENHANCE OPERATIONAL EFFECTIVENESS AND EFFICIENCY
	The PHA established the following objectives to strive in meeting goal #11:  Explore use of paperless work order system PHA wide  Explore online housing application intake and update systems  Establish PHA website
	Progress Statement: PHA implemented a new automated work order system to track labor, parts, and other cost, thus improving time and efficiency.
	PHA utilized online housing application for special applications intakes, e.g., Section 8 Tenant Protection Vouchers and Tenant-Based Rental Assistance vouchers. PHA continues to explore the permanent use of online housing applications for all of its waiting lists.
	PHA purchased new computer systems for its administration and its community computer labs. PHA also upgraded software for improvement in operation.
	PHA was successful in launching its website, and continuously updates it to ensure availability of programs and activities to the public and residents.
B.4	Most Recent Fiscal Year Audit.
•	(a) Were there any findings in the most recent FY Audit?
	Y N
	(b) If yes, please describe: N/A
C.	Other Document and/or Certification Requirements.
C.1	Certification Listing Policies and Programs that the PHA has Revised since Submission of its Last Annual Plan
	Form 50077-ST-HCV-HP, Certification of Compliance with PHA Plans and Related Regulations, must be submitted by the PHA as an electronic attachment to the PHA Plan.
C <b>.2</b>	Civil Rights Certification.
-	Form HUD-50077, PHA Certifications of Compliance with the PHA Plans and Related Regulations, must be submitted by the PHA as an electronic attachment to the PHA Plan.

C.5	Resident Advisory Board (RAB) Comments.
	(a) Did the RAB(s) provide comments to the PHA Plan?
	Y N
	(b) If yes, comments must be submitted by the PHA as an attachment to the PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations. (See attachment fl021a01)
C.4	Certification by State or Local Officials.
	Form HUD 50077-SL, Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan, must be submitted by the PHA as an electronic attachment to the PHA Plan.
D.	Statement of Capital Improvements. Required for all PHAs completing this form that administers public housing and receive funding from the Capital Fund Program (CFP).
D.1	Capital Improvements. Include a reference here to the most recent HUD-approved 5-Year Action Plan (HUD-50075.2) and the date that it was approved by HUD.
	See HUD Form 50075.2 approved by HUD on <u>11/13/2017</u>
	Challenged Elements. No Challenged Elements