PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS

AGENDA ITEM SUMMARY

Meeting Date: Department:	October 6, 2020 Risk Management	[X] Consent [] Ordinance	[]	Regular Public Hearing
Submitted By:	Risk Management			
Submitted For	Group Insurance			

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve:

- A) the third annual option to renew the Administrative Services Only (ASO) Agreement (R2017-1607) dated October 17, 2017 with Cigna Health and Life Insurance Company (CHLIC) for claims administration for the County's self-funded Health Maintenance Organization (HMO), Open Access Plus In Network (OAPIN), and Point of Service (POS), health insurance plans for the period January 1, 2021 through December 31, 2021 (plan year 2021); and
- **B)** CHLIC's proposed administrative fees, access fees, utilization fees, disease management fees, estimated at \$1,847,462, and specific stop loss premiums estimated at \$505,891 for the County's self-funded HMO, OAPIN, and POS health insurance plans for plan year 2021; and
- **C)** the actuarial rates per coverage tier for the County's self-funded HMO, OAPIN, and POS health insurance plans for plan year 2021; and
- **D)** employee wellness participation cash incentives in the amount of \$25 per employee for completion of the online Health Risk Assessment (HRA) and \$25 per employee for participation in a biometric screening that meets the requirements of the County's wellness program.

Summary: Staff recommends Board approval of the third annual option to renew the ASO Agreement with CHLIC for the period January 1, 2021 through December 31, 2021 on behalf of the employees of the Board of County Commissioners, Supervisor of Elections, and Palm Tran, Inc. (collectively participating in the plan through the provisions of Interlocal Agreement (R2002-2287). The total projected claims and administrative expenses for plan year 2021 are \$76,709,138, which represents an increase of \$5,006,287 over the actuary's projected cost of the expiring plan year. (continued on Page 3)

Background and Justification: (continued on Page 3)

Attachments:

- 1. Letter from CHLIC confirming fees and Stop Loss premiums for plan year 2021
- 2. Letter from Arthur J. Gallagher's consulting actuary illustrating Plan Year 2021 cost projections and recommended actuarial rates for each plan and associated tier of coverage
- 3. Attachment to the actuary's letter illustrating 2021 funding rates

Approved By:

Approved By:

Assistant County Administrator

9/15/2020

Date

9/15/2020

Date

Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact

Department Director

	Fisc	al Years		<u>2021</u>		<u>2022</u>	2023	<u> </u>	<u> 2024</u>	<u>2025</u>	
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	ITIONA TIONS (L FTE Cumulative					•				
Is Item Inclu			•				Yes	X			
Does this ite Budget Acco		Exp No.:	of Fede Fund	rai funds : 5012		pt 700	Yes Unit	Vario	us Ob	X Various	
Budget Acce	Juine	Rev No.:	Fund		De		Unit	Vario	Ob		
B.	Recommended Sources of Funds/Summary of Fiscal Impact: Employee Health Insurance Fund Budget Line 5012-700-Various Units ASO Fees (\$34.62 per employee per month) Estimated Participants Total ASO Fees (Unit 7312) \$1,847,462 Stop-Loss Premium (\$9.48 per employee per month) Estimated Participants \$113.76 Estimated Participants										
	Wellne Estima Estima	Stop-Loss Program ated Participal ted Total Fe	Incentivo ints es (Unit	e 7313)						\$505,891 \$50.00 1,200 \$60,000	
C.	Depar	tmental Fisc	al Revi	ew:		<u></u>					
			II	I. REVIEV	V C	OMMENT	<u>3</u>				
A.	OFMB	Fiscal and/ Dep La OFM	who	ract Dev. 9/18/202		d)	Comment ract Dev.	Ja	wold ontrol	89/24/	לעשל
B.		Sufficiency Sistant Coun Ter A	ty Attor	9/25/2 ney	.027	, >					
C.	Other	Department	Review	/ :							

Page 3

Summary: (continued from Page 1)

This includes expected claims of \$75,962,092 fixed administrative, access, utilization, and disease management fees of \$1,847,462, and stop loss insurance costs of \$505,891 paid to CHLIC.

Based on the contract negotiated following a competitive Request for Proposal, plan year 2021 fixed ASO/Access fees include an agreed upon 2% capped increase, which are projected to total \$1,847,462. The increase in ASO/Access fees is projected at \$36,000 per year. Specific stop loss premiums are unchanged and the specific excess insurance cap remains at \$625,000 per claim for plan year 2021. Specific stop loss coverage protects the County against catastrophic claim losses and the premium is estimated at \$505,891 for 2021.

The County will again receive an annual wellness allowance of \$175,000 for plan year 2021. As wellness activities were limited due to the COVID-19 pandemic in 2020, Cigna has agreed to rollover any remaining 2020 wellness balance to be spent by December 31, 2021.

Staff is not recommending changes to County or employee funding for the HMO, OAPIN and POS plans for the 2021 plan year. Although projected plan expenses of \$76,709,138 exceed expected 2021 funding of \$72,700,000 by approximately \$4 million, the plan has sufficient reserves to securely meet the 60 days of claims safe harbor surplus margin required by the Office of Insurance Regulations ("OIR"). The actuary has certified that the program remains in a strong financial position and is projected to remain so through 2021 and will be sufficiently funded to maintain the required margin for the OIR safe harbor surplus threshold. Staff will closely monitor health fund financial performance and may find it necessary to recommend plan and/or premium changes in a future plan year, should claims trend higher. Sufficient funds have been budgeted to fund the program. Countywide (HH)

Background and Justification: (continued from Page 1):

The County has self-insured its health insurance plans since 2003. Annual claims experience is difficult to predict, but has been generally consistent with, or in some years, more favorable than the numbers projected by the plan's actuary since the County became self-insured with the exception of a few plan years.

Staff recommended a 3% increase in funding level of employer and employee contributions for plan year 2018 to maintain a funding level that satisfies the OIR safe harbor threshold. This recommendation was lower than the 7% projected increase, which was determined by the plan's actuary, during the 2018 budget process. This was due to a lower than projected claims trend and the RFP process and subsequent negotiations generating more favorable terms for ASO fees, reinsurance premiums and pharmacy rebates, as well as no longer having to fund the Transitional Reinsurance Fee under the Affordable Care Act (ACA) for the upcoming plan year.

Claims are projected at \$75,962,092 for Plan Year 2021, which is an increase of \$5,006,287 over the projected 2020 expected claims of \$70,532,831. Some of the projected increase will be offset by an anticipated increase in projected pharmacy rebates, which are projected to increase from \$2,500,000 in 2020 to \$3,002,000 in 2021. Although claims are showing an uptick staff is not recommending an increase in funding level of employer due to sufficient reserves to absorb additional claims costs.

In conjunction with its administrative services, Cigna will continue to provide one full time wellness coordinator to serve the County in a dedicated role. The wellness funding allowance offered by Cigna will again be funded at \$175,000 annually, which will provide additional opportunities for wellness offerings for Cigna covered employees and dependents.



August 25, 2020

Mr. Scott Marting
Director, Risk Management
Palm Beach County Board of County Commissioners
100 Australian Avenue, Suite 200
West Palm Beach, FL 33406

1571 Sawgrass Corporate Parkway Suite 300 Sunrise, FL 33323 Telephone 954-790-8152 Dina.Dangelo@Cigna.com

Dear Scott:

Cigna is pleased to offer the following ASO fees for the contract period January 1, 2021 through December 31, 2021:

Administrative Fees

Network & Network POS \$16.44 per employee per month OAPIN \$16.44 per employee per month

Access Fee

Network & Network POS \$5.76 per employee per month OAPIN \$5.76 per employee per month

Utilization Fee

Network & Network POS \$6.63 per employee per month OAPIN \$6.63 per employee per month

Disease Management Fee

Network & Network POS \$5.79 per employee per month OAPIN \$5.79 per employee per month

Specific Stop Loss @ \$625,000 level

Network & Network POS \$9.48 per employee per month OAPIN \$9.48 per employee per month

This renewal includes a \$175,000 annual wellness fund. Cigna has agreed to rollover the remaining 2020 wellness balance to be spent by year end 2021.

Sincerely,

Dina D'AngeloDina D'Angelo
Sr. Client Manager

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561-998-6732 www.ajg.com



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August 13, 2020

Mr. Scott Marting Director, Risk Management Palm Beach County 100 Australian Ave., Ste. 200 West Palm Beach, FL 33406

Re: Calendar Year 2021 Health Plan Projections

Dear Scott:

We have reviewed the County's claim experience under your health plan through June 2020. We projected the total 2021 calendar year expense based on an average enrollment of 4,447 employees (enrollment at the time of these calculations). Below is a description of the methodology and assumptions used to develop the rates.

Impact of COVID -19

There have been atypical claim payment patterns this year due to the COVID pandemic. The County's claims decreased a bit starting in April and more so in May but has ramped up again in June. The decrease was due to the temporary shutdown of elective procedures offset by new COVID claims. A report of the plan's spend on COVID related expenses through June is attached. As we do not expect this anomaly to occur in 2021, we have adjusted our pricing methodology to use a rolling-24 months of experience to pick up claims through March, excluding April through June claims.

New Plan Option - OAPIN

A third plan was offered to employees beginning January 1, 2020. We estimated 5% of the HMO population (206 employees at the time) and 2% of the POS population (7 employees) would migrate to the new OAPIN plan. The expected average cost of the new plan falls in between the HMO and the POS plans; however, the new plan was priced such the employee would pick up the majority of the increase in cost if moving from the HMO. As of June, there were 129 employees enrolled in the OAPIN. The HMO and POS plan enrollment decreased by 93 employees, so it appears new employees are also electing the OAPIN plan. The table below shows the migration between plans at three points in time.

	HMO	POS	OAP
December 2019	4,078	299	0
January 2020	4,008	296	87
June 2020	3,998	286	129
December -> June Change	(80)	(13)	129
% Change	(2.0%)	(4.3%)	

There were no plan changes expected in 2021.



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Stop-Loss Coverage and Administrative Fees

We have updated the fixed fees to reflect Cigna's 2021 renewal. The stop-loss deductible of \$625,000 and premium of \$9.48 per employee per month were unchanged. As of June, there were no claims exceeding the stop-loss deductible.

After many years of a flat administrative fee of \$33.94, the fee is increasing 2% in 2021 to \$34.62 or approximately \$36,000 per year.

Pharmacy Rebates

The pharmacy rebate estimate has been increased to \$3,002,000 based on rebates payments received through June and the proposed increase in rebates in 2021 proposed by Cigna. Note that the rebates in the projections are less than those shown in the Cigna renewal letter as there is a lag (6 month) in rebate payment. In addition, the rebates in the 2021 renewal are not guaranteed so we calculated the amount separate from the proposal.

Projected 2021 Total Expense

Below is a table showing the components of the 2021 projected expense.

Expected Claims	\$75,962,092
ASO/Access Fees	\$1,847,462
Reinsurance Premiums	\$505,891
PCORI Fees	\$22,206
Other Expenses	\$1,373,487
Pharmacy Rebates	(\$3,002,000)
Total Projected 2021 Expense	\$76,709,138

With no increase in funding rates in 2021, the total revenue is projected to be \$72.7 million. We also project that the Office of Insurance Regulation ("OIR") safe harbor surplus threshold of 60 days of claims will be \$13.5 million at the end of 2021. The surplus as reported in 2019 was \$26.8 million. We project another gain of \$5.6 million in 2020 resulting in a surplus of over \$30 million in 2021. The plan would remain in a financially sound position if no changes were made in 2021 funding rates as there are sufficient reserves to cover the projected \$4 million difference between total cost and funding (\$76.7 -\$72.7 = \$4.0 million).

Overall, it is my opinion that the plan remains in a strong financial position and is likely to remain so through 2022 under the recommended rating actions. Please let me know if you have any questions about this or need any additional information.

Sincerely,

Sharon Leach, ASA, MAAA, FCA Actuarial Consultant

Shown beach





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CC: Glen Volk, Gallagher Barbara Crowe, Gallagher Barbra Carr, Gallagher

Palm Beach County Board of County Commissioners 2020 and 2121 Funding

		2020 M	ont	hly Funding	Rates	2021 Illustrative Rates					Employee
Plan	Tier	Total		County	Employee	Total		County	Employee	Increase	
НМО	EE	\$794.28	\$	763.28	\$31.00	\$794	.28	\$	763.28	\$31.00	0%
	EE + 1	\$1,653.14	\$	1,452.14	\$201.00	\$1,653	.14	\$	1,452.14	\$201.00	0%
	Family	\$2,268.30	\$	1,928.30	\$340.00	\$2,268	.30	\$	1,928.30	\$340.00	0%
	Overage Dep	\$476.56		\$0.00	\$476.56	\$476	56		\$0.00	\$476.56	0%
OAPIN	EE	\$830.02	\$	781.02	\$49.00	\$830	.02	\$	781.02	\$49.00	0%
	EE + 1	\$1,727.53	\$	1,452.14	\$275.00	\$1,727	53	\$	1,452.14	\$275.00	0%
	Family	\$2,370.37	\$	1,928.30	\$442.00	\$2,370.	37	\$	1,928.30	\$442.00	0%
	Overage Dep	\$498.00	\$	-	\$498.00	\$498.	00	\$	-	\$498.00	0%
POS	EE	\$880.96		\$813.96	\$67.00	\$880.	96		\$813.96	\$67.00	0%
	EE + 1	\$1,808.38		\$1,480.38	\$328.00	\$1,808.	38		\$1,480.38	\$328.00	0%
	Family	\$2,482.26		\$1,981.26	\$501.00	\$2,482.	26		\$1,981.26	\$501.00	0%
	Overage Dep	\$545.60		\$0.00	\$545.60	\$545.	60		\$0.00	\$545.60	0%

Created

September 10, 2020