





**FIRST AMENDMENT TO CONTRACT**  
**FOR EMERGENCY CRISIS PHONE COUNSELING SERVICES BETWEEN PALM**  
**BEACH COUNTY AND 211 PALM BEACH/TREASURE COAST.**

THIS FIRST AMENDMENT TO CONTRACT FOR EMERGENCY CRISIS PHONE COUNSELING SERVICES BETWEEN PALM BEACH COUNTY AND 211 PALM BEACH/TREASURE COAST (hereinafter "First Amendment") is made as of this 6<sup>th</sup> day of April 2021, by and between Palm Beach County, a political subdivision of the State of Florida, by and through its Board of Commissioners (hereinafter referred to as the "County") and 211 Palm Beach/Treasure Coast (hereinafter referred to as "211"), a not for profit corporation authorized to do business in the State of Florida, whose Federal I.D. is 23-7153017.

**WITNESSETH:**

**WHEREAS**, the County and 211 entered into a Contract for Emergency Crisis Phone Counseling Services Between Palm Beach County and 211 Palm Beach/Treasure Coast (R2016-1719) (the "Contract") on September 14, 2016 with a term of October 1, 2016 through September 30, 2017, and with a not-to-exceed Contract amount of \$50,000. The contract is automatically renewed, providing funding is available, for increments of one (1) year terms beginning October 1, 2017 through September 30, 2021; and

**WHEREAS**, 211 currently participates in Lyft Concierge, a program that enables their call takers to schedule and pay for transportation for clients of community organizations.

**WHEREAS**, the COUNTY would benefit from additional transportation resources and requests to have the ability to access and reimburse 211's Lyft Concierge services to meet the immediate needs of clients of Victim Services. Transportation expenses for rides booked through Lyft Concierge will be added as an additional category to the contract and reimbursed up to an amount not to exceed \$3,000.

**WHEREAS**, 211 has taken on several additional duties since their last contract increase in 2016, including calls from inmates at the Palm Beach County jail related to the Prison Rape Elimination Act (PREA), calls from law enforcement related to the DUI/Driving while impaired project, and increased calls related to human trafficking due to the new human trafficking initiative. These new calls as well as the Lyft Concierge service for victim services clients require additional staff training and resources. An additional amount of \$1000 will be added to their base contract for this fiscal year to compensate them for these additional duties.

**WHEREAS**, the parties have agreed to increase the Contract amount by \$4,000 and thereby increase the total not-to-exceed Contract amount to \$54,000.

**NOW THEREFORE**, in consideration of the mutual representations, terms, and covenants hereinafter set forth, the parties hereto agree as follows:

- I. The recitals are affirmed and ratified and incorporated herein by reference.

- II. The Contract is hereby amended to increase the Contract amount by \$4,000 and thereby increasing the total not-to exceed Contract amount to \$54,000.
- III. Additionally, the Contract is hereby amended to provide that the COUNTY can reimburse 211 for Lyft Concierge services for clients of Victim Services. All requests for payment of transportation reimbursement shall include copies of paid receipts, invoices, or other documentation acceptable to the Palm Beach County Finance Department. Such documentation shall be sufficient to establish that the expense was actually incurred and necessary.
- IV. Exhibit "B" of the Contract is hereby deleted and replaced with Exhibit "B-01" attached hereto and incorporated herein by reference. All references in the Contract to Exhibit "B" are replaced with Exhibit "B-01".
- V. Article 3(A) of the Contract is amended by replacing Fifty Thousand Dollars (\$50,000) with Fifty Four Thousand Dollars (\$54,000).
- VI. Except as expressly modified herein, the provisions of the Contract (R2016-1719) are hereby confirmed and ratified. All other provisions not in conflict with this First Amendment remain in effect and are to be performed at the same level as specified in the Contract.

*The remainder of this page intentionally left blank*

IN WITNESS WHEREOF, the Board of County Commissioners of Palm Beach County, Florida, by and through its authorized representative, has made and executed this First Amendment on behalf of the County and 211 Palm Beach/Treasure Coast has hereunto set its hand the day and year first above written.

**ATTEST:**

**JOSEPH ABRUZZO  
CLERK OF THE CIRCUIT  
COURT & COMPTROLLER**

**PALM BEACH COUNTY  
BOARD OF COUNTY COMMISSIONERS**

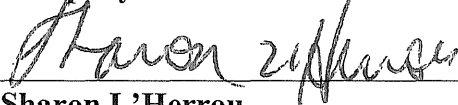
By: \_\_\_\_\_  
Deputy Clerk

By: \_\_\_\_\_  
Mayor Dave Kerner

**ENTITY:**

**211 PALM BEACH/TREASURE COAST**

Company Name



Sharon L'Herrou

Chief Executive Officer/President

(corp. seal)

**APPROVED AS TO FORM  
AND LEGAL SUFFICIENCY:**

By: \_\_\_\_\_  
Assistant County Attorney

**APPROVED AS TO TERMS  
AND CONDITIONS:**

By:  \_\_\_\_\_  
Stephanie Sejnoha  
Department Director

