

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

Fiscal Years	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>	<u>2026</u>
Capital Expenditures	<u>3,968,485</u>	<u>4,166,909</u>	<u>4,375,255</u>	<u>0</u>	<u>0</u>
Operating Costs	<u>60,213,386</u>	<u>63,224,055</u>	<u>66,385,258</u>	<u>0</u>	<u>0</u>
External Revenues	<u>(754,643)</u>	<u>(792,375)</u>	<u>(831,994)</u>	<u>0</u>	<u>0</u>
Program Income (County)	<u>1,249,691</u>	<u>1,312,176</u>	<u>1,377,784</u>	<u>0</u>	<u>0</u>
In-Kind Match (County)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
NET FISCAL IMPACT	<u>64,676,919</u>	<u>67,910,765</u>	<u>71,306,303</u>	<u>0</u>	<u>0</u>
# ADDITIONAL FTE POSITIONS (Cumulative)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

Is Item Included in Proposed Budget? Yes X No _____
Budget Account No.: Fund 1180 Agency 320 ORG 3200 Object Various

Reporting Category _____

B. Recommended Sources of Funds/Summary of Fiscal Impact:

Requested Department Budget for FY 2022 is pending final approval and based on estimated expenditures and appropriations. The proposed FY 2022 Budget is sufficient to cover the first year of the FY2022-2024 Long Range Plan.

C. Departmental Fiscal Review:

[Signature]
FOR (Alicia Garrow, Director Library Finance & Facilities)
Karen Nicosia - Financial Analyst III

III. REVIEW COMMENTS:

A. OFMB Fiscal and/or Contract Dev. And Control Comments:

[Signature] 7/20/21
OFMB JA AG-21
MG 7-19-21

[Signature] for David Jacobowitz
Contract Dev. And Control
7-21-21 TW

B. Legal Sufficiency:

[Signature] 7-29-21
Assistant County Attorney

C. Other Department Review:

Department Director

Resolution 21-01

**Library Advisory Board
of the
Palm Beach County Library System**

Whereas, the Library Advisory Board represents the Library to the Board of County Commissioners in matters pertaining to library service; and

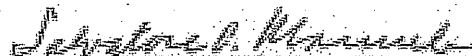
Whereas, our role is to provide policy, budget, and other recommendations to the Board of County Commissioners; and

Whereas, the purpose of the Library's long-range plan is to provide strategic guidance for the delivery of library services over the next three-year period; and

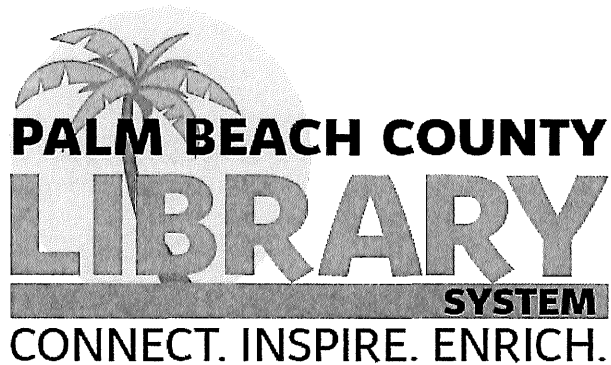
Whereas, Library staff has diligently researched and prepared the FY 2022-2024 Strategic and Long-Range Plan; and

Whereas, this Board has reviewed the Library's Strategic and Long-Range Plan and supports its adoption;

NOW THEREFORE BE IT RESOLVED that the Library Advisory Board of the Palm Beach County Library System, meeting on July 12, 2021, voted to endorse the Palm Beach County Library System's Strategic and Long-Range Plan for FY 2022-2024.



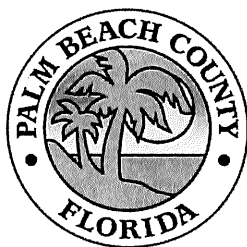
Sam Manuele, Chair



Strategic and Long-Range Plan
FY 2022-2024

Palm Beach County Library System
3650 Summit Boulevard
West Palm Beach, FL 33406

July 2021



Board of County Commissioners
Palm Beach County

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VICE MAYOR

Robert S. Weinroth

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Maria G. Marino
Melissa McKinlay
Maria Sachs
Gregg K. Weiss

COUNTY ADMINISTRATOR

Verdenia C. Baker

ASSISTANT COUNTY ADMINISTRATOR

Todd Bonlarron



Library Advisory Board

Palm Beach County Library System

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Gloria Kelly

MEMBERS

Sherry Albury

Megan Bob

Alice Chambers

Dr. Ronald Giddens

Joseph Glucksman

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Linda Knox

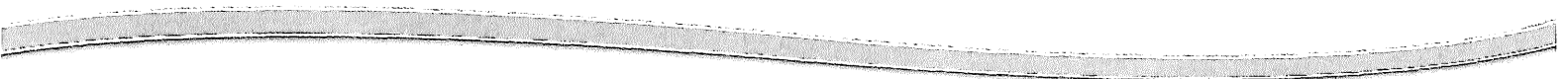
Catherine North

Lisa Seymour

Regis Wenham

Marsha Cohn Wilkins

Ellen Winikoff



Library Administrative Staff and Strategic Planning Team

Aurora Arthay, Deputy Director
Margaret Barry, Wellington Branch Manager
Jennifer Bennett, Technical Services Manager
Jayne Bosio, Government Research Services Librarian
Derek Kolb, Director, Library Information Technology Division
Stacey Burford, Librarian II, System's Children's Services
Tom Cipullo, Technology Instruction Librarian
Michelle Corrales, Library Associate III, Community Engagement
Adam Davis, Director, System Services
Maribel de Jesus, Multicultural Outreach Services Librarian
Jessica Doyle, Librarian II, System Children's Services
Marianne Heard, Adult Literacy Project Coordinator
Jennifer Gallagher, Library Training and Technical Assistance Supervisor
Alicia Garrow, Director, Library Finance & Facilities Division
Ron Glass, Access Services Manager
Robyn Hemond, System Children's Services Coordinator
Nicole Hughes, Integrated Marketing Communications Manager
Chris Jankow, System Activities Coordinator
James Larson, Intellectual Resources Manager
Henrik Laursen, Jupiter Branch Manager
Lynlee Lebensart, Main Library Manager
Lindsey McMullen, Community Engagement Manager
Ann Nelson, Volunteer Coordinator
Cat Ng, Wellington Assistant Branch Manager
Elizabeth Prior, Director, Branch Services
Matt Selby, Gardens Branch Manager
Sarah Smedley, Talking Books Librarian
Wendy Stacy, Administrative Assistant
Karen Stroy, North Area Coordinator
Andrea Taylor, Personnel Services Coordinator
Amanda Woolf, Librarian II, AV & Electronic Resources


Library Director

Douglas Crane



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Introduction

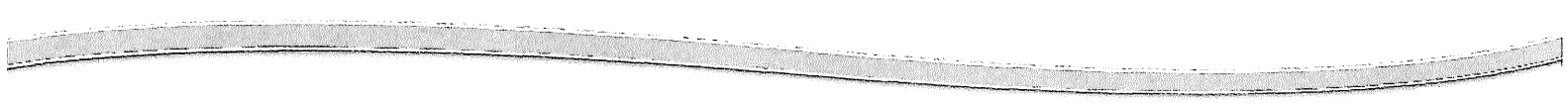
The purpose of the Palm Beach County Library System's Strategic and Long-Range Plan is to provide strategic guidance for the delivery of library services over the next three years. It outlines a vision of outstanding library service for residents of the Palm Beach County Library District.

This plan reflects changes occurring in our community and in the information environment. Our community is becoming more complex and diverse. The information environment is also evolving rapidly with more materials, information, and services available electronically.

We strive to meet the challenges of changing technology and population growth. While continuing to meet the needs of those who seek traditional services in traditional formats, the Library also recognizes the demand for new technology. Our goal is to apply new information technology based on community need as indicated by feedback from library members, while striving toward state and national benchmarks for services.

The Library System's mission is *to connect communities, inspire thought and enrich lives*. The combination of material formats and services offered will be determined by community needs, cost and value received, and availability of funding.

To make this plan a reality, the Library System needs critical support and active collaboration. Improvement in services must be based on continuous consultation with all library stakeholders: citizens at large, Library District residents, library users, Library Advisory Board, Friends of the Library, Board of County Commissioners, County Administration, other County departments, library staff, and all others who value the information, knowledge, and wisdom that libraries can provide.



Basic Information about the Library

STRUCTURE

The Palm Beach County Library System (PBCLS) operates as a department of county government. The Board of County Commissioners is the Library's governing body, and the Library Advisory Board represents the County Commission to the Library in matters pertaining to library service and the means to meet objectives.

LIBRARY DISTRICT

History: The Palm Beach County Library District was established by the passage of a Special Act of the Florida Legislature in 1967. This Act allowed the Board of County Commissioners to establish a library system and a dependent taxing district to support it. The district was to be made up of all areas of Palm Beach County not taxed by a municipality for library services. In 2000, the act was codified and revised to provide various options for capital funding.

Current Status: The District consists of the unincorporated area of Palm Beach County plus 24 municipalities that do not tax their residents for library purposes. Reciprocal borrowing privileges are provided to residents of Boynton Beach, Delray Beach, Lake Park, Lantana, Lake Worth Beach, North Palm Beach, Palm Springs, Riviera Beach, and West Palm Beach under the guidelines for receiving a State Aid to Public Libraries grant and through membership in the Library Cooperative of the Palm Beaches.

Borrowing privileges are also offered to any child residing in or attending school through grade 12 in Palm Beach County, to any employee of a licensed K-12 institution, to Palm Beach County employees, and to residents of Hendry County.

Future: Census figures reflect the following population growth in the Library District:

1970	141,100
1980	293,486
1990	534,578
2000	731,460
2010	834,289

Much of the County's past growth has occurred within the area served by the Library System. This trend is expected to continue and will decidedly shape the future of our Library System.

DEMOGRAPHICS

From 2000 to 2021, the population of the Library District grew from 731,460 to 972,279 (estimated), a 33% increase.

According to the U. S. Census Bureau, the 2019 estimate for Palm Beach County's Hispanic population was 23.4% of the total County population; the national figure is 18.4%. The 2019 estimate for Palm Beach County's Black/African American population is 19.0% of the total County population; the national figure is 12.8%.


The median age for Palm Beach County is 45.2 years and the percentage of those 65 and over is 24.4%, compared to the national figures of 38.5 years and 16.5%, respectively.

SUMMARY OF SERVICES

The Library System serves an area comparable in size to the state of Delaware. Service is provided through the Main Library, sixteen branches, and a logistical support center. Access Services includes a Bookmobile, Talking Books and Books-by-Mail, while Community Engagement offers Adult Literacy Tutoring, Outreach to Day Care programs and system-wide adult activities. In Fiscal Year 2020, the Library lent over 7.7 million items and answered more than 934,000 research questions.

COLLECTION

The Library provides access to holdings of over 1.72 million items and offers expanding access to electronic information. Further access to both hard copy and electronic information is provided by participation in regional, state, and national networks which allow reciprocal access to resources of all member libraries.



STAFF

The FY2021 staffing complement consists of 503.300 FTE (full-time equivalent) employees. These figures represent 448 permanent, merit positions, of which 134 are librarians, and 127 temporary positions. These figures include the positions for the Canyon Branch which is expected to open in FY2023.

FACILITIES

Multiple library branches serve as Early Voting locations and polling places during elections. As required by law, all locations distribute and collect Florida voter registration applications which are date stamped by Library staff before being forwarded to the Supervisor of Elections Office.

As the buildings that were completed during the Library Expansion Program II age, increased building maintenance costs can be expected. Moving forward, the Library must fund ongoing small capital projects to ensure that the facilities remain safe, attractive and well-maintained.

As the County experiences increases in population and continued growth, the Library System will need to plan for additional library expansion projects and renovations. The new Canyon Branch is planned to be built in the Canyon Town Center in western Boynton Beach and is projected to be completed in 2023. The Wellington Branch and the Lantana Road Branch renovations are scheduled for completion in early FY2022.



FINANCIAL SUPPORT

The Library's proposed budget for Fiscal Year 2022 is \$77,101,391. The majority of the budget is funded by ad valorem revenue raised through the County Library District. The Library also receives an annual Florida State Aid to Public Libraries grant.

As in the past, we continually seek alternative revenue sources to supplement ad valorem funding.

For example:

- Impact Fees are used for opening day collections of library materials and building construction to the extent possible.
- A \$55 million bond issue was approved by Library District voters in November 2002 to fund the second Library Expansion Program.

The following alternative revenue sources are sought on an ongoing basis:

- Funds distributed as a part of the Universal Service Fund (E-Rate) discount program will partially defray telecommunication costs.
- Commission approval to fund Impact Fees at the maximum level has been accomplished.
- All other grant opportunities are explored and, where practical, applications are filed.
- The Friends of the Library plan fundraising projects to purchase special equipment for new and renovated branches.
- A U.S. Passport processing program has been implemented at the Main Library as a service to the public.

Executive Summary

The Palm Beach County Library System has a vision to open minds to a world of unlimited possibilities. We strive to achieve this vision each day through our mission to connect communities, inspire thought and enrich lives.

In 2017, library staff updated and modernized the Long-Range Plan to align it with the Library's Vision and Mission statements. This Plan addresses community needs and emerging trends to maximize the Library's impact throughout Palm Beach County. It serves as a guide for the Library's future development as a cornerstone of a well-informed and educated community.

As a vital part of the strategic planning process, Library staff sought the input of the community. Community forums were held in locations across the County, both at Library System locations and at various offsite locations, where residents gave their feedback concerning the community's needs and ways the Library can help meet those needs. Additional feedback was obtained through an in-house survey, interviews with non-users, and by asking for suggestions from children and teens. The information gained from this feedback continues to serve as the basis for this Plan.

The Plan for FY2022-2024 has been updated to reflect the anticipated changes brought about by the COVID-19 pandemic with a shift toward providing more electronic resources, developing a hybrid approach to activities by offering both in-person and virtual activities, and carefully transitioning back to our pre-COVID levels of service. In addition, the Wellington Branch and the Lantana Road Branch will be completing their renovations; both branches are expected to reopen in the first quarter of FY2022.

The Palm Beach County Library System's Mission Statement is the heart of our Long-Range Plan and embraces the following three components:

- Connect Communities
 - Inspire Thought
 - Enrich Lives
- 

The Library will achieve each of these components of the mission through goals, objectives and activities. This Plan sets guidelines for accomplishing our mission, and it communicates our commitment to provide excellence in library service. This Plan was developed by Library staff with input from the Library Advisory Board, County Administration, and Library users.


Connect Communities

The Library “connects communities” by encompassing three goals which include enhancing the role of the library in the community, promoting inclusivity and embracing diversity, and providing opportunities for individuals and organizations in the community to become involved with the Library.

The Library will enhance the role of the library in the community by encouraging more visits to library locations and the library’s website and increase the use of the mobile app, by improving the literacy skills of children through the ABC Kit program and by providing Bookmobile service to communities located at least 3 miles from a library or with limited access to transportation.

The Library will promote inclusivity and embrace diversity by striving to recruit and retain a diverse staff, by providing adult literacy tutoring and English Exchange activities, and by developing foreign language collections and presenting multilingual activities to meet community needs. Immigrants and refugees will be welcomed through participation in the library’s citizenship-related classes and naturalization ceremonies. Activities and events for individuals with physical and cognitive disabilities will be developed and tailored for these specific audiences.

The Library will provide opportunities for community members and organizations to become involved with the Library by assisting the Friends of the Palm Beach County Library System with their fundraising efforts, by providing volunteer opportunities for adults and students, by seeking new for-profit and/or non-profit partnerships, and by maintaining library representation on community group, civic organization, governmental and non-profit boards and committees. The Library will help address food insecurity in the community by providing meals through partnerships with other community organizations and by hosting Supplemental Nutrition Assistance Program (SNAP) benefit consultations.



Inspire Thought

The Library “inspires thought” through two main goals: providing the public with free access to library materials in a variety of formats, both for borrowing and for research, and by providing a welcoming environment to spark creativity, stimulate thoughtful conversation and encourage collaboration.

The Library will provide access to electronic content, online research tools and physical materials to meet the needs of the community. The collections will be maintained to ensure currency of materials and will strive to meet the number of holdings per capita recommended by the *Florida Public Library Outcomes & Standards*. Research services offered by the Library will provide prompt and accurate information to all Palm Beach County residents in person, on the telephone, and electronically through email and live chat.

Library staff will provide a welcoming environment to spark creativity, stimulate thoughtful conversation and encourage collaboration by providing training and instruction on Pop Up Media Lab resources at branch locations, by researching and implementing service innovations to maintain a positive user experience, and by identifying and implementing technological solutions as indicated by feedback from library members and staff.

Enrich Lives


The Library “enriches lives” by providing educational opportunities to learn and grow for all ages. The two goals for this mission are to design family learning opportunities to improve children’s abilities to achieve academically and to offer activities that will allow the community to learn and interact.

The Library will enrich the lives of children, the future leaders of our community, by encouraging them to develop a love of reading, learning, and libraries. Children’s classes, the Summer Reading Program, and special events, including virtual options, will provide a setting where children’s confidence, reading skills, and sense of community are developed. Activities and events will be presented to foster family literacy.

Library staff will offer activities that allow the community to learn and interact. Subject specialist librarians in the areas of Health/Wellness, Business/Finance/Consumer Information/Employment, Government Research and Multicultural Outreach, will collaborate with branch staff to offer classes and activities adhering to selected themes or areas of focus. A variety of literary, recreational, informational, and performance-based activities will be offered, both virtually and in-person. Group and individual technology classes will be developed and presented for adults, and all library staff will participate in technology training to ensure that they are equipped to assist the community with its technology needs.



*Palm Beach County Library System
Strategic Goals*

1. Enhance the role of the library in the community and offer services beyond the library's walls.
 2. Promote inclusivity and embrace diversity in staffing, collections, services, activities, and spaces.
 3. Provide opportunities for community members and organizations to become involved with the library.
 4. Provide access to a collection of print, non-print, and electronic resources for borrowing and research that supports the needs and interests of the citizens of Palm Beach County.
 5. Provide a welcoming environment to spark creativity, stimulate thoughtful conversation and encourage collaboration.
 6. Design family learning opportunities to improve a child's ability to achieve academically.
 7. Offer activities that allow the community to learn and interact.
- 

CONNECT COMMUNITIES

- Goal #1** **Enhance the role of the library in the community and offer services beyond the library's walls.**
- Objective 1.1** **Attract 2,378,178 (1% over FY2020) annual visits to library locations and 7,054,807 (10% over FY2020) visits to the Library website; increase the use of the Library's mobile app to 235,770 (20% increase over FY2020) app launches.**
- Activity 1.1.1 Increase the number of new cardholders to 22,206 (1% over FY2020) by coordinating a library card sign up campaign.
- Activity 1.1.2 Promote library services utilizing social media and other free media opportunities.
- Activity 1.1.3 Meet with Community Engagement, Intellectual Resources and Subject Specialist staff members to develop a strategic marketing plan for the year to encourage members to use our website and mobile app.
- Objective 1.2** **Increase the lending of ABC Kits to child care facilities to 2,095 (5% over FY2020) kits.**
- Activity 1.2.1 Continue to create and redesign ABC Kits based on the Florida Early Learning Developmental Standards and feedback from child care providers.
- Activity 1.2.2 Redesign and promote 50 kits in the Baby ABC Kit Collection.
- Activity 1.2.3 Coordinate with library staff in the Glades Area to promote ABC Kits at child care facilities in Belle Glade, Pahokee, and South Bay.
- Objective 1.3** **Offer a minimum of 30 hours of Bookmobile public service per bi-weekly rotation to communities located at least 3 miles away from a branch and/or communities where private and public transportation is limited.**
- Activity 1.3.1 Lend 28,878 (maintain FY2020) materials on the Bookmobile.
- Activity 1.3.2 Attend one or more special events each quarter with an annual cumulative attendance of 100 people.
- Goal #2** **Promote inclusivity and embrace diversity in staffing, collections, services, activities, and spaces.**
- Objective 2.1** **Proactively recruit, support, and retain a diverse staff.**
- Activity 2.1.1 All library staff will participate in two classes related to equity, diversity, and inclusion to ensure that they are fully equipped to assist the community with its needs.

- Activity 2.1.2 Put “Advancing the Mission” racial equity pledge into action.
- Activity 2.1.3 Employ recruitment strategies targeted to attract a diverse applicant pool for job openings, including recruiting and mentoring employees of color to attend library school, further their education, and seek leadership opportunities.
- Activity 2.1.4 Establish a staff-led Equity, Diversity and Inclusion (EDI) Committee and support sub-committees and initiatives such as the African American Alliance and Rainbow Roundtable.
- Objective 2.2 Offer 8,374 instructional hours of adult literacy tutoring and English Exchange activities (1% over FY2020) and continue exploring alternative methods of connecting tutors and literacy students through technology and other initiatives.**
- Activity 2.2.1 Provide 100 individuals with one-on-one instruction taught by volunteer literacy tutors.
- Activity 2.2.2 Thirty percent of students will attain a personal goal and/or complete a skill book level.
- Activity 2.2.3 Offer staff and volunteer-led English Exchange activities in at least six different branch locations.
- Activity 2.2.4 Offer quarterly workshops to volunteer tutors and Library staff on how to conduct online English Exchange activities and one-on-one tutoring on online platforms.
- Activity 2.2.5 Explore alternative methods of providing language learning by piloting at least two new ideas, one of which is the FY2021 internal grant using iPads and tablets.
- Activity 2.2.6 Investigate the reestablishment of AmeriCorp volunteers to work with adult, children, or family literacy.
- Objective 2.3 Lend 109,112 (200% over FY2020) multilingual materials and attract 6,977 (6% over FY2020) individuals to multilingual activities.**
- Activity 2.3.1 Offer 456 (6% over FY2020) multilingual activities.
- Activity 2.3.2 Conduct at least one survey each and use at least one other feedback technique each (e.g. focus group) to assess the needs of Spanish-speaking/reading and Haitian communities.
- Activity 2.3.3 Finalize and implement translation process.
- Activity 2.3.4 Seek feedback from one linguistic group, and based on findings, pilot a new language collection in collaboration with a branch location.

- Objective 2.4** **Attract 390 (300% over FY2020) individuals to events, workshops, and activities whose goal is to support immigrants' and refugees' achievement of citizenship and becoming vested citizens.**
- Activity 2.4.1 Offer at least 15 activities, events, and workshops related to attainment of citizenship (e.g. civics study classes, naturalization ceremonies).
- Activity 2.4.2 Liaison with Adult Literacy Project and Library Literacy Friends at least once per quarter to generate and put into action ideas that support English Language Learners whose goal is to attain citizenship.
- Activity 2.4.3 Offer at least two virtual or in-person "introduction to the Library" tours to immigrant-serving organizations that includes a library card drive at each.
- Activity 2.4.4 Process 1,000 passports (service first offered in FY2021).
- Objective 2.5** **Address the needs of people with disabilities and attract 1,315 (63% over FY2020) individuals with special needs and their caregivers to classes, workshops and other activities.**
- Activity 2.5.1 Offer 85 (63% over FY2020) activities for individuals with physical and cognitive disabilities and their caregivers.
- Activity 2.5.2 Work with Florida Atlantic University (FAU) Center for Autism and Related Disabilities (CARD) to receive the status of "Autism-Friendly Business." Work with Staff Development to maintain this status by making the related training a part of onboarding.
- Activity 2.5.3 Pilot or expand a service or activity/workshop/event for Talking Books members.
- Activity 2.5.4 Recognize National Disability Voter Registration Week by taking at least one of the following actions: organize a public event; offer a staff training; produce a video or other marketing collateral.
- Objective 2.6** **Lend 12,329 (20% over FY2020) Books-by-Mail materials and provide one telephone or virtual activity per quarter that attracts the participation of at least 240 homebound individuals (200% over FY2020).**
- Activity 2.6.1 Offer one-on-one instruction to at least 10 Books-By-Mail members or attract 10 Books-by-Mail members to at least one technology class related to an electronic resource subscribed to by the Palm Beach County Library System.
- Activity 2.6.2 Pilot or expand a service or activity/workshop/event for Books-By-Mail members.
- Activity 2.6.3 Work with Talking Books staff to hold at least two virtual or in-person membership drives.

<u>Goal #3</u>	<u>Provide opportunities for community members and organizations to become involved with the library.</u>
Objective 3.1	Assist the Friends of the Library with fundraising, book sales and donations.
Activity 3.1.1	Assist the Friends of the Library in increasing used book sales by evaluating book sale areas, updating signage, revising procedures, and implementing improvements.
Activity 3.1.2	Assist in maintaining individual Friends memberships at FY2020 membership level of 541 members by promoting the benefits of being a member.
Activity 3.1.3	Assist in increasing overall monetary donations to \$15,757 (1% over FY2020) by promoting the various types of donations and by suggesting unfunded library projects.
Objective 3.2	Provide volunteer opportunities for 185 (2% over FY2020) adults and 358 (2% over FY2020) students to assist with identified volunteer positions and the presentation of activities for all ages.
Activity 3.2.1	Update volunteer job descriptions and applications, and conduct facilitator training workshops to encourage more volunteer recruitment and retention.
Activity 3.2.2	Recruit 300 teen volunteers to assist with the 2022 Summer Reading Program.
Objective 3.3	Seek five new for-profit and/or non-profit partnerships and maintain library representation on 25 community group, civic organization, governmental and non-profit boards and committees to increase awareness of the library.
Activity 3.3.1	Update policies regarding collaborative partnerships, sponsorships, and Library representation on boards and committees.
Activity 3.3.2	Deploy a systematic approach for seeking partnerships and tracking Library representation on boards and committees.
Objective 3.4	Address food insecurity in the community by providing a minimum of 40,855 meals (2% over FY2020) and hosting 1,200 SNAP benefit consultations (54% over FY2020).
Activity 3.4.1	Promote feeding programs through the Library's website, fliers, and local publications.
Activity 3.4.2	Support Community Services' Emergency Rental Assistance/LIHEAP by involving staff in the application approval process, promoting the program in libraries and on social media, and by hosting Community Services staff who provide direct assistance to the public.
Activity 3.4.3	Investigate offering snacks for children year-round.

Activity 3.4.4

Explore farmers' markets, community gardens and other means to combat food deserts and promote the Library as a community asset for enriching the mind, body, and soul.

INSPIRE THOUGHT

- Goal #4** **Provide access to a collection of print, non-print, and electronic resources for borrowing and research that supports the needs and interests of the citizens of Palm Beach County.**
- Objective 4.1** **Provide access to online research tools to achieve a minimum of 169,953 (5% over FY2020) sessions per year.**
- Activity 4.1.1 Provide access to a minimum of five online research tools for children, ages 0-17, and their caregivers.
- Activity 4.1.2 Evaluate current and prospective subscriptions for online research tools and acquire those that meet community needs.
- Activity 4.1.3 Produce marketing materials and employ strategies for promoting new and existing online research tools.
- Objective 4.2** **Provide access to electronic content, including e-books, e-audiobooks, e-music, e-magazines, and e-movies to achieve 1,964,769 (1% over FY2020) sessions per year.**
- Activity 4.2.1 Evaluate current and prospective e-materials subscriptions and collections and acquire those that meet community needs.
- Activity 4.2.2 Maintain monthly communication with vendors and staff to maximize library members' access to e-material subscriptions and collections.
- Activity 4.2.3 Produce marketing materials and employ strategies for promoting new and existing e-materials.
- Objective 4.3** **Increase the materials collection, including both physical and electronic materials, to achieve or exceed 2.0 holdings per capita as recommended by the Florida Library Associations' Florida Public Library Outcomes & Standards for populations above 25,000 people.**
- Activity 4.3.1 Replace 5% of the physical collection each year to ensure that materials are current and in good condition.
- Activity 4.3.2 Increase the active materials holdings, including both physical and electronic materials, to meet or exceed 1,744,757 (1% over FY2020) items.
- Activity 4.3.3 Evaluate branch collections and adjust selections to meet community needs.

- Objective 4.4** Provide access to physical materials, including books, DVDs, audiobooks, and music CDs, to loan a minimum of 5,885,031 (1% over FY2020) items per year, including materials loaned through the Bookmobile, Books by Mail and Talking Books Services.
- Activity 4.4.1 Research and evaluate methods to add Lexile reading level information in MARC records.
- Activity 4.4.2 Streamline collection database to ensure easier access to collections for library members and staff.
- Activity 4.4.3 Create onsite teams to develop strategies for increasing lending opportunities in branches.
- Objective 4.5** Provide access to research services in person, by telephone, and online to achieve a minimum of 943,751 (1% over FY2020) transactions.
- Activity 4.5.1 Recruit staff teams to provide Community Research Service (CRS) assistance focusing on Palm Beach County's six strategic priorities.
- Activity 4.5.2 Maintain at least 30 hours of Ask-A-Librarian chat, email and SMS research per week.
- Activity 4.5.3 Reevaluate user needs assessment tools for research interactions.
- Goal #5** *Provide a welcoming environment to spark creativity, stimulate thoughtful conversation and encourage collaboration.*
- Objective 5.1** Work with Pop Up Media Lab branch coordinators to provide public classes and instruction to support digital learning and technology training by offering 286 digital media activities.
- Activity 5.1.1 Evaluate and review existing Pop Up Media Lab resources to assist branch location coordinators with maintaining software updates and/or acquiring equipment replacements.
- Activity 5.1.2 Work with branch location coordinators to continue to train staff and to update training resources for Pop Up Media Labs activities.
- Activity 5.1.3 Digitize government documents, newspaper microfilm and internal documents to ensure preservation and to provide access.
- Objective 5.2** The User Experience Team will research and implement at least two service innovations to maintain a positive member experience, virtually and at all 17 library locations.
- Activity 5.2.1 Evaluate temporary service innovations/changes, especially those made as a result of the COVID-19 pandemic, and make recommendations for permanent service adjustments, evaluating and updating policies and procedures as needed.

- Activity 5.2.2 The User Experience Team will plan, develop, train staff and conduct UX usability tests for the Library’s website (pbclibrary.org) with library members and collect user feedback for site improvements.
- Objective 5.3 Identify and implement a minimum of two technological solutions/enhancements that can be supported by available software/hardware as indicated by feedback collected from the public and staff.**
- Activity 5.3.1 Conduct an annual public survey to determine and implement technological solutions where feasible and appropriate.
- Activity 5.3.2 Conduct an annual staff survey to determine and implement technological solutions where feasible and appropriate.
- Activity 5.3.3 Implement Symphony ILS version 3.7.1 for improvements to staff PIN change feature and displaying alerts in additional wizards.

ENRICH LIVES

Goal #6

Design family learning opportunities to improve a child's ability to achieve academically.

Objective 6.1

A target number of 84,711 (2% over FY2020) children, ages 0-17, will attend a Library story time or multimedia class.

Activity 6.1.1

Offer 3,599 (2% over FY2020) early literacy and school age activities.

Activity 6.1.2

Offer 330 (2% over FY2020) activities to attract tweens and teens, ages 12-17, to the library.

Activity 6.1.3

Offer 95 (2% over FY2020) public technology instructional activities for children and teens.

Activity 6.1.4

Provide virtual activities using programs such as Zoom and READsquared.

Objective 6.2

By August 15, 2022, 5,930 (1000% over FY2020) Little Learners, children, teens, and adults will be exposed to reading over the summer by registering for the Summer Reading Program.

Activity 6.2.1

Assemble a committee to plan various aspects of the Summer Reading Program.

Activity 6.2.2

Promote the 2022 Summer Reading Program through the Library's website, social media, fliers, and local publications.

Goal #7

Offer activities that allow the community to learn and interact.

Objective 7.1

A target audience of 28,329 (1% over FY2020) adults will participate in literary, recreational, informative and performance-based library activities.

Activity 7.1.1

Partner with area performers, instructors, and subject experts to provide a variety of educational and recreational content.

Activity 7.1.2

Produce staff-led classes and activities.

Activity 7.1.3

Coordinate a minimum of one original, theme-based, participatory campaign intended to reach across the county.

Activity 7.1.4

Provide opportunities for library members to participate remotely via livestreamed and recorded activities.

Objective 7.2

Subject specialist librarians (Health/Wellness, Business/Finance/Consumer Information/Employment, Government Research, and Multicultural Outreach) will collaborate with branch staff to offer classes and activities adhering to a selected theme or area of focus.

- Activity 7.2.1 A minimum of 10 annual activities or workshops based on determined themes or focus areas will be offered throughout the library system.
- Activity 7.2.2 Bibliographies, website content and staff training will be created to support each theme/focus.
- Objective 7.3 Offer 1,848 (1% over FY2020) group and individual technology classes attracting at least 3,713 (1% over FY2020) people.**
- Activity 7.3.1 Assess community and staff needs by evaluating and reviewing technology class offerings and online learning resources.
- Activity 7.3.2 Develop, plan, and present 10 digital literacy and internet safety classes for the public.
- Activity 7.3.3 All library staff will participate in two technology instruction classes per year to ensure that they are fully equipped to assist the community with its technology needs.

CONNECT COMMUNITIES**Goal #1****Enhance the role of the library in the community and offer services beyond the library's walls.**

- Objective 1.1 Attract 5% more annual visits to library locations and 5% more visits to the Library website than in FY2021; increase the use of the Library's mobile app by 10% more app launches than in FY2021.
- Objective 1.2 Increase the lending of ABC Kits to child care facilities by 2% over FY2021.
- Objective 1.3 Offer a minimum of 30 hours of Bookmobile public service per bi-weekly rotation to communities located at least 3 miles away from a branch and/or communities where private and public transportation is limited.

Goal #2**Promote inclusivity and embrace diversity in staffing, collections, services, activities, and spaces.**

- Objective 2.1 Proactively recruit, support, and retain a diverse staff.
- Objective 2.2 Offer 5% more instructional hours of adult literacy tutoring and English Exchange activities than in FY2021.
- Objective 2.3 Lend 2% more multilingual materials and attract 15% more individuals to multilingual activities than in FY2021.
- Objective 2.4 Attract 5% more individuals to events, workshops, and activities whose goal is to support immigrants' and refugees' achievement of citizenship and becoming vested citizens than in FY2021.
- Objective 2.5 Address the needs of people with disabilities and attract 15% more individuals with special needs and their caregivers to classes, workshops and other activities than in FY2021.
- Objective 2.6 Lend 5% more Books-by-Mail materials and attract 1% more homebound individuals to activities specifically tailored to their needs than in FY2021.

Goal #3**Provide opportunities for community members and organizations to become involved with the Library.**

- Objective 3.1 Assist the Friends of the Library with fundraising, book sales and donations.
- Objective 3.2 Provide volunteer opportunities for 25% more adults and 25% more students to assist with identified volunteer positions and the presentation of activities for all ages than in FY2021.
- Objective 3.3 Seek five new for-profit and/or non-profit partnerships and maintain representation on 25 community group, civic organization, governmental and

non-profit boards and committees to increase awareness of the library.

Objective 3.4

Address food insecurity in the community by providing 5% more meals and hosting 5% more Supplemental Nutrition Assistance Program (SNAP) benefit consultations than in FY2021.

INSPIRE THOUGHT**Goal #4**

Provide access to a collection of print, non-print, and electronic resources for borrowing and research that supports the needs and interests of the citizens of Palm Beach County.

- Objective 4.1 Provide access to online research tools to achieve a minimum of 25% more sessions than in FY2021.
- Objective 4.2 Provide access to electronic content, including e-books, e-audiobooks, e-music, e-magazines, and e-movies to achieve 1% more sessions than in FY2021.
- Objective 4.3 Increase the materials collection, including both physical and electronic materials, to achieve or exceed 2.0 holdings per capita as recommended by the *Florida Library Associations' Florida Public Library Outcomes & Standards* for populations above 25,000 people.
- Objective 4.4 Provide access to physical materials, including books, DVDs, audiobooks, and music CDs, to loan a minimum of 5% more items, including materials loaned through the Bookmobile, Books by Mail and Talking Books Services, than in FY2021.
- Objective 4.5 Provide access to research services in person, by telephone, and online to achieve 1% more transactions than in FY2021.

Goal #5

Provide a welcoming environment to spark creativity, stimulate thoughtful conversation and encourage collaboration.

- Objective 5.1 Work with Pop Up Media Lab branch coordinators to provide public classes and instruction to support digital learning and technology training by offering 25% more digital media activities than in FY2021.
- Objective 5.2 The User Experience Team will research and implement at least two service innovations to maintain a positive member experience, virtually and at all 17 library locations.
- Objective 5.3 Identify and implement a minimum of two technological solutions/enhancements that can be supported by available software/hardware as indicated by feedback collected from the public and staff.

ENRICH LIVES

Goal #6

Design family learning opportunities to improve a child's ability to achieve academically.

- Objective 6.1 A target number of 25% more children than in FY2021, ages 0-17, will attend a Library story time or multimedia class.
- Objective 6.2 By August 15, 2023, 15% more Little Learners, children, teens, and adults than in FY2021 will be exposed to reading over the summer by registering for the Summer Reading Program.

Goal #7

Offer activities that allow the community to learn and interact.

- Objective 7.1 A target audience of 25% more adults than in FY2021 will participate in literary, recreational, informative and performance-based library activities.
- Objective 7.2 Subject specialist librarians (Health/Wellness, Business/Finance/Consumer Information/Employment, Government Research, and Multicultural Outreach) will collaborate with branch staff to offer classes and activities adhering to a selected theme or area of focus.
- Objective 7.3 Offer 25% more group and individual technology classes attracting at least 25% more people than in FY2021.

CONNECT COMMUNITIES

- Goal #1** **Enhance the role of the library in the community and offer services beyond the library's walls.**
- Objective 1.1 Attract 2% more annual visits to library locations and 1% more visits to the Library website than in FY2022; increase the use of the Library's mobile app by 2% more app launches than in FY2022.
- Objective 1.2 Increase the lending of ABC Kits to child care facilities by 2% over FY2022.
- Objective 1.3 Offer a minimum of 30 hours of Bookmobile public service per bi-weekly rotation to communities located at least 3 miles away from a branch and/or communities where private and public transportation is limited.
- Goal #2** **Promote inclusivity and embrace diversity in staffing, collections, services, activities, and spaces.**
- Objective 2.1 Proactively recruit, support, and retain a diverse staff.
- Objective 2.2 Offer 5% more instructional hours of adult literacy tutoring and English Exchange activities than in FY2022.
- Objective 2.3 Lend 1% more multilingual materials and attract 5% more individuals to multilingual activities than in FY2022.
- Objective 2.4 Attract 5% more individuals to events, workshops, and activities whose goal is to support immigrants' and refugees' achievement of citizenship and becoming vested citizens than in FY2022.
- Objective 2.5 Address the needs of people with disabilities and attract 5% more individuals with special needs and their caregivers to classes, workshops and other activities than in FY2022.
- Objective 2.6 Lend 1% more Books-by-Mail materials and attract 1% more homebound individuals to activities specifically tailored to their needs than in FY2022.
- Goal #3** **Provide opportunities for community members and organizations to become involved with the Library.**
- Objective 3.1 Assist the Friends of the Library with fundraising, book sales and donations.
- Objective 3.2 Provide volunteer opportunities for 5% more adults and 5% more students to assist with identified volunteer positions and the presentation of activities for all ages than in FY2022.
- Objective 3.3 Increase library awareness and reach by seeking five new for-profit and/or non-profit partnerships and maintain representation on 25 community group, civic

organization, governmental and non-profit boards and committees.

Objective 3.4

Address food insecurity in the community by providing 2% more meals and hosting 2% more Supplemental Nutrition Assistance Program (SNAP) benefit consultations than in FY2022.

INSPIRE THOUGHT

Goal #4

Provide access to a collection of print, non-print, and electronic resources for borrowing and research that supports the needs and interests of the citizens of Palm Beach County.

- Objective 4.1 Provide access to online research tools to achieve a minimum of 2% more sessions than in FY2022.
- Objective 4.2 Provide access to electronic content, including e-books, e-audiobooks, e-music, e-magazines, and e-movies to achieve 1% more sessions than in FY2022.
- Objective 4.3 Increase the materials collection, including both physical and electronic materials, to achieve or exceed 2.0 holdings per capita as recommended by the *Florida Library Associations' Florida Public Library Outcomes & Standards* for populations above 25,000 people.
- Objective 4.4 Provide access to physical materials, including books, DVDs, audiobooks, and music CDs, to loan a minimum of 2% more items, including materials loaned through the Bookmobile, Books by Mail and Talking Books Services, than in FY2022.
- Objective 4.5 Provide access to research services in person, by telephone, and online to achieve 1% more transactions than in FY2022.

Goal #5

Provide a welcoming environment to spark creativity, stimulate thoughtful conversation and encourage collaboration.

- Objective 5.1 Work with Pop Up Media Lab branch coordinators to provide public classes and instruction to support digital learning and technology training by offering 5% more digital media activities than in FY2022.
- Objective 5.2 The User Experience Team will research and implement at least two service innovations to maintain a positive member experience, virtually and at all 18 library locations.
- Objective 5.3 Identify and implement a minimum of two technological solutions/enhancements that can be supported by available software/hardware as indicated by feedback collected from the public and staff.

ENRICH LIVES

Goal #6

Design family learning opportunities to improve a child's ability to achieve academically.

- Objective 6.1 A target number of 5% more children than in FY2022, ages 0-17, will attend a Library story time or multimedia class.
- Objective 6.2 By August 15, 2024, 5% more Little Learners, children, teens, and adults than in FY2022 will be exposed to reading over the summer by registering for the Summer Reading Program.

Goal #7

Offer activities that allow the community to learn and interact.

- Objective 7.1 A target audience of 5% more adults than in FY2022 will participate in literary, recreational, informative and performance-based library activities.
- Objective 7.2 Subject specialist librarians (Health/Wellness, Business/Finance/Consumer Information/Employment, Government Research, and Multicultural Outreach) will collaborate with branch staff to offer classes and activities adhering to a selected theme or area of focus.
- Objective 7.3 Offer 5% more group and individual technology classes attracting at least 5% more people than in FY2022.

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(1) “Library advisory board” shall refer to a board of citizens, which shall represent the board of county commissioners in matters pertaining to county free public libraries or free public library service. This shall include, but not be limited to, matters of policy, budgeting, and employment of the head librarian.

(2) “Commission” shall mean the Board of County Commissioners of Palm Beach County.

(3) “Contractual library service” shall refer to the library service provided by the county to its residents by means of a contractual arrangement.

(4) “District” shall refer to the Palm Beach County Library District which shall include all taxable property within the county not already taxed for library purposes by a municipality.

(5) “Palm Beach County Library System” or “library system” shall refer to the entity created by the district to provide free public library services.

B. Organization for administration of the library system.—The responsibility for operating and maintaining the library system shall be delegated to a head librarian, qualified according to standards established by the library advisory board.

C. Library advisory board.—The commission shall appoint a citizens advisory board to represent them in administering the library system. The library advisory board shall select the head librarian, and make policy and budget decisions subject to the approval of the commission. The commission shall appoint the library advisory board to consist of at least seven (7) and not more than fifteen (15) citizens of the district, and establish qualifications and terms for membership. The library advisory board shall serve without pay, but may be reimbursed for actual expenses subject to the approval of the commission.

D. Operating rules and procedures.—The library advisory board may establish such rules, regulations, and procedures as are deemed necessary for the operation of the library system; provided, however, that no such rule, regulation, or procedure shall conflict with any law, statute, or regulation established by the Legislature of this state or the commission of the county.

E. Budgets; reports.—Budgets and reports shall be prepared and filed by the head librarian in accordance with instructions and regulations of the commission, but in no case shall the budget be filed later than July 1 of each year or the annual report later than January 1 for the preceding fiscal year.

F. Contractual library service.—In carrying out the provisions of this chapter, the commission may either acquire and provide for the maintenance and operation of a free public library for the county, or may provide free library service to the citizens of the county by entering into a contract therefor with any municipality or municipalities, or both, with any nonprofit library corporation or association in Palm Beach County owning a free public library, or with any other county or municipality in the state owning a free public library. Any municipality or any nonprofit library corporation

or association owning a free public library in Palm Beach County may enter into a contract with the county to receive services including, but not limited to, library materials and technical assistance from the library system upon such terms as may be agreed upon by the county and the governmental body of the library contracting therewith.

G. Title of library to be in the county.—The title and ownership of all land, buildings, facilities, equipment, and library materials constructed or acquired by or on behalf of the library library system shall be in Palm Beach County.

H. Gifts and bequests.—The commission is authorized to receive on behalf of the district any gift, bequest, or devise for the library system or for use in the county contractual library service.

I. Taxation and contracts.—

(1) In order to establish and maintain a free public library or to provide contractual library services, the commission may levy an annual tax, in the same manner and at the same time as other county taxes, upon all taxable property within the district, and may thereafter enter into a contract with any municipality in Palm Beach County to furnish free public library service upon terms to be agreed upon by the county and the governing body of the library contracting therewith.

(2) Any municipality owning or operating a public library, or any non-profit library corporation or association in Palm Beach County owning a free public library, may enter into a contract with the commission to furnish or receive any library service upon terms to be agreed upon by the parties thereto, or any municipality without a free public library may enter into a contract with the commission to receive library service upon the terms to be agreed upon by the county and the governing body of the municipality.

J. County library fund.—

(1) All funds of the district, whether derived from taxation or otherwise, shall constitute a separate fund to be known as the county library fund, and shall be expended only for library purposes. The expenses incurred by the library system shall be paid by warrants drawn by the commission, payable out of the county library fund. At the end of each fiscal year, all moneys unexpended in the county library fund shall be appropriated as part of this fund for the subsequent fiscal year.

(2) The commission shall not make expenditures in any year in excess of the amount available for library purposes.

(3) Library capital improvements may be funded by:

(a) A multi-year levy; or

(b) Bonds issued by the commission; or

(c) As part of the annual tax; or

(d) Any appropriate public funding source.

(4) The commission is hereby authorized to submit a referendum for library capital improvements to the voters of the district.

(5) Upon approval of a majority of the voters of the district voting, the commission shall levy the voter approved millage for the number of years likewise approved, or authorize the issuance of bonds and necessary millage for debt service.

(6) Library capital improvements may include:

(a) Acquisition of library sites.

(b) Acquisition, construction, or renovation of buildings.

(c) Acquisition of bookmobiles.

(d) Acquisition of initial furniture and equipment.

(e) Acquisition and processing of initial library material collections.

(7) If any municipality not a part of the district chooses to enter the district, that municipality must transfer resources currently being used to provide public library service and/or such other resources as would be required for the library system to provide to the residents of the entering municipality comparable library service to that provided throughout the district.

Section 4. The provisions of this act shall be liberally construed in order to carry out effectively the purposes of this act.

Section 5. It is declared to be the legislative intent that if any section, subsection, sentence, clause, or provision of this act is held invalid, the remainder of this act shall not be affected.

Section 6. Chapters 67-1869, 76-460, and 86-431, Laws of Florida, are repealed.

Section 7. This act shall take effect upon becoming a law.

Approved by the Governor May 22, 2000.

Filed in Office Secretary of State May 22, 2000.

PALM BEACH COUNTY LIBRARY SYSTEM

(LIBRARY DISTRICT)

The Palm Beach County Library Taxing District consists of the county's unincorporated area and the following municipalities:

Atlantis

Belle Glade

Briny Breezes

Cloud Lake

Glen Ridge

Greenacres

Haverhill

Hypoluxo

Juno Beach

Jupiter

Jupiter Inlet Colony

Lake Clarke Shores

Loxahatchee Groves

Mangonia Park

Ocean Ridge

Pahokee

Palm Beach Gardens

Palm Beach Shores

Royal Palm Beach

South Bay

South Palm Beach

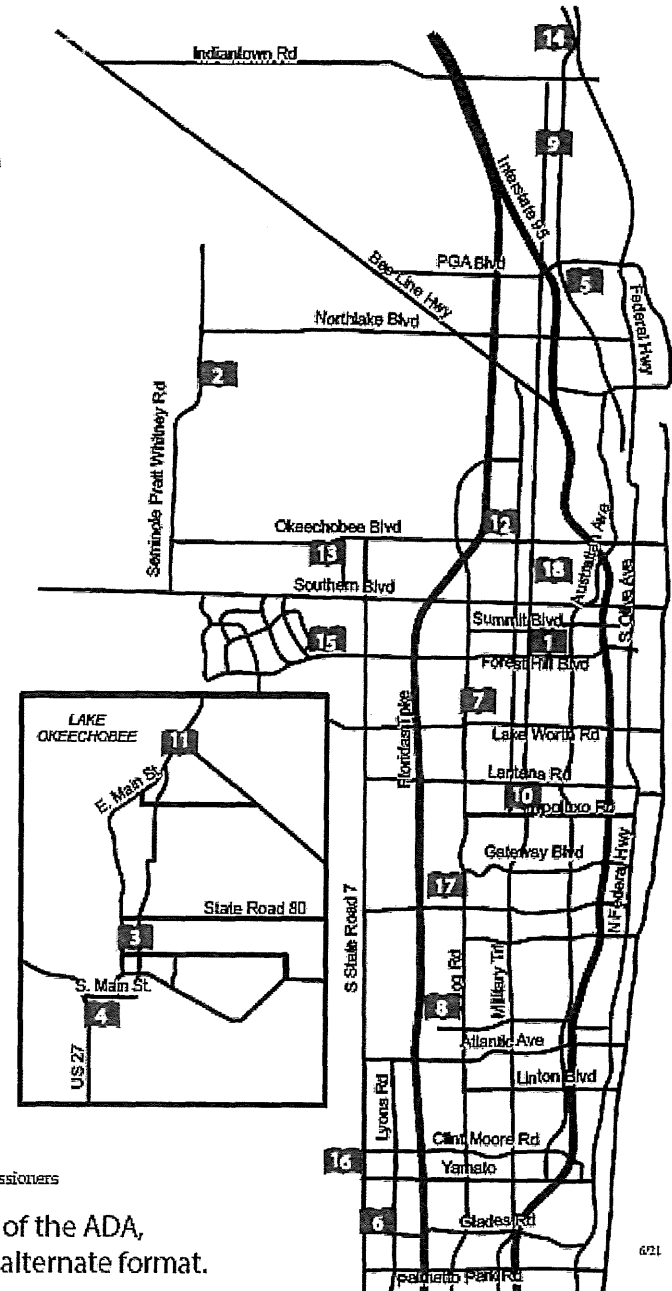
Tequesta

Wellington

Westlake

Library Locations

1. **Main Library**
3650 Summit Blvd.
West Palm Beach 33406
Phone: 561-233-2600
Mon-Thurs, 9:00 am - 9:00 pm
Fri, 9:00 am - 6:00 pm
Sat, 9:00 am - 5:00 pm
Sun, Noon - 5:00 pm
2. **Aerage Branch**
15601 Orange Blvd.
Loxahatchee 33470
Phone: 561-631-4100
Mon-Thurs, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
3. **Belle Glade Branch**
725 NW 4th Street
Belle Glade 33430
Phone: 561-996-3433
Mon-Wed, 9:00 am - 8:00 pm
Thu-Sat, 9:00 am - 5:00 pm
Sun, Noon - 5:00 pm
4. **Clarence E. Anthony Branch**
375 S.W. 2nd Avenue
South Bay 33493
Phone: 561-992-8393
Mon & Wed, 11:00 am - 7:00 pm
Tue, Thu-Sat, 9:00 am - 5:00 pm
5. **Gardens Branch**
11303 Campus Drive
Palm Beach Gardens 33410
Phone: 561-626-6133
Mon-Thurs, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
6. **Glades Road Branch**
20701 95th Avenue South
Boca Raton 33434
Phone: 561-482-4554
Mon-Wed, 10:00 am - 9:00 pm
Thu-Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
7. **Greenacres Branch**
3750 Jog Road, Greenacres 33467
Phone: 561-641-9100
Mon-Thurs, 10:00 am - 8:00 pm
Wed-Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
8. **Hagen Ranch Road Branch**
14350 Hagen Ranch Road
Deerway Beach 33446
Phone: 561-394-7500
Mon-Wed, 9:00 am - 8:00 pm
Thu-Fri, 9:00 am - 6:00 pm
Sat, 9:00 am - 5:00 pm
Sun, Noon - 5:00 pm
Adult Literacy
Phone: 561-394-7510
By Appointment Only
9. **Jupiter Branch**
705 Military Trail, Jupiter 33458
Phone: 561-744-2301
Mon-Thurs, 9:00 am - 8:00 pm
Fri, 9:00 am - 6:00 pm
Sat, 9:00 am - 5:00 pm
Sun, Noon - 5:00 pm
10. **Lantana Road Branch**
4020 Lantana Road
Lake Worth 33462
Phone: 561-304-4500
Closed for renovations.
Please visit GB, Main or WBB.
11. **Loula V. York Branch**
323 Bacon Point Road
Pahokee 33476
Phone: 561-924-5928
Mon & Wed, 11:00 am - 7:00 pm
Tue, Thu-Sat, 9:00 am - 5:00 pm
12. **Okeechobee Boulevard Branch**
5689 Okeechobee Blvd.
West Palm Beach 33417
Phone: 561-233-1880
Mon-Wed, 10:00 am - 8:00 pm
Thu-Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
13. **Royal Palm Beach Branch**
500 Civic Center Way
Royal Palm Beach 33411
Phone: 561-790-6030
Mon-Wed, 9:00 am - 8:00 pm
Thu-Fri, 9:00 am - 6:00 pm
Sat, 9:00 am - 5:00 pm
14. **Tequesta Branch**
461 Old Dixie Highway North
Tequesta 33469
Phone: 561-746-5970
Mon-Wed, 10:00 am - 8:00 pm
Thu-Sat, 10:00 am - 5:00 pm
15. **Wellington Branch**
1951 Royal Fern Drive
Wellington 33414
Phone: 561-790-6070
Closed for renovations.
Please visit RPB, GB,
Main or OBB.
16. **West Boca Branch**
18685 State Road 7
Boca Raton 33493
Phone: 561-470-1600
Mon-Thurs, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon-5:00 pm
17. **West Boynton Branch**
9431 Jog Road
Boynton Beach 33437
Phone: 561-734-5356
Mon-Thurs, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
18. **Outreach Services**
Books-By-Mail: 561-649-5482
Talking Books: 561-649-5486
By Appointment Only



Palm Beach County Board of County Commissioners

In accordance with the provisions of the ADA,
this document may be requested in an alternate format.