Agenda Item #: 3Z-1

# PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS

## **AGENDA ITEM SUMMARY**

| Meeting Date: | October 19, 2021  | [X] Consent  | [] | Regular<br>Public Hearing |
|---------------|-------------------|--------------|----|---------------------------|
| Department:   | Risk Management   | [ ] Gramanec |    | r ubile ricaring          |
| Submitted By: | Risk Management   |              |    |                           |
| Submitted For | : Group Insurance |              |    |                           |

## I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to approve:

- A) the fourth and final annual option to renew the Administrative Services Only (ASO) Agreement (R2017-1607) dated October 17, 2017 with Cigna Health and Life Insurance Company (CHLIC) for claims administration for the County's self-funded Health Maintenance Organization (HMO), Open Access Plus In Network (OAPIN), and Point of Service (POS), health insurance plans for the period January 1, 2022 through December 31, 2022 (plan year 2022); and
- **B)** CHLIC's proposed administrative fees, access fees, utilization fees, disease management fees, estimated at \$1,802,621 and specific stop loss premiums estimated at \$589,012 for the County's self-funded HMO, OAPIN, and POS health insurance plans for plan year 2022; and
- C) the actuarial rates per coverage tier for the County's self-funded HMO, OAPIN, and POS health insurance plans for plan year 2022; and
- **D)** employee wellness participation cash incentives in the amount of \$25 per employee for completion of the online Health Risk Assessment (HRA) and \$25 per employee for participation in a biometric screening that meets the requirements of the County's wellness program; and
- **E)** Sixth Amendment to Interlocal Agreement R2002-2287 between Palm Beach County Board of County Commissioners (County) on behalf of its Department of Risk Management and Palm Tran, Inc. (Palm Tran) and the Palm Beach County Supervisor of Elections (SOE), extending its term for five (5) years for the period January 1, 2022, through December 31, 2026, and incorporating the 2016 Business Associate Agreement previously executed by the County and SOE.

Summary (continued on Page 3):

Background and Justification: (continued on Page 3)

Attachments (continued on Page 3):

- 1. Letter from CHLIC confirming fees and Stop Loss premiums for plan year 2022
- 2. Letter from CHLIC confirming an allowance to roll over remaining 2020 and 2021 wellness fund dollars to Plan Year 2022
- Letter from Arthur J. Gallagher's consulting actuary illustrating Plan Year 2022 cost projections and recommended actuarial rates for each plan and associated tier of coverage

| Recommended by: | HO                             | 10/1/2021                                  |
|-----------------|--------------------------------|--|
| Approved By:    | Department Director            | Date / / / / / / / / / / / / / / / / / / / |
|                 | Assistant County Administrator | Date                                       |

## II. FISCAL IMPACT ANALYSIS

## A. Five Year Summary of Fiscal Impact

Department Director

|   | Fisca              | al Years                             |                     | <u>2022</u> |          | <u>2023</u>  | <u>2024</u> | 202             | <u>5</u>  | <u>2026</u>  |
|---|--------------------|--------------------------------------|---------------------|-------------|----------|--|-------------|-----------------|-----------|--------------|
| Opera<br>Exterr<br>Progra   |                    | sts                                  | -<br>-<br>-<br>') _ | 1,838,725   | <u>6</u> | 12,908   |             |                 |           |              |
| Net   | Fiscal I           | mpact                                | =                   | 1,838,725   | 6        | 12,908   |             |                 |           |              |
|   | OITIONA<br>TIONS ( | L FTE<br>Cumulative)                 | ) _                 |             |          |  |             |                 |           |              |
| Is Item Inclu Does this ite   |                    |                                      | •                   | val funda   | ,        |  | Yes<br>Yes  | X               | No        |              |
| Budget Acco   |                    | Exp No.:                             | Fund                |             | Dept     | 700  | Unit        | Various         | No<br>Obj | X<br>Various |
|   |                    | Rev No.:                             | Fund                | -           | Dept     | -  | Unit        |                 | Obj       |              |
| B. Recommended Sources of Funds/Summary of Fiscal Impact:  Employee Health Insurance Fund Budget Line 5012-700-Various Units  ASO Fees (\$33.94 per employee per month) Estimated Participants Total ASO Fees (Unit 7312)  \$1,802,621  Stop-Loss Premium (\$11.09 per employee per month) Estimated Participants Total Stop-Loss Premium (Unit 7312)  Wellness Program Incentive Estimated Participants Stop-Loss Premium (Unit 7312)  Wellness Program Incentive Estimated Participants Stop-Loss Premium (Unit 7313)  Estimated Total Fees (Unit 7313)  \$60,000  Estimated Total Cost for Plan Year 2022  \$2,451,633 |                    |                                      |                     |             |          | 4,426<br>802,621<br>8113.76<br>4,426<br>889,012<br>\$50.00<br>1,200<br>660,000 |             |                 |           |              |
| C. Departmental Fiscal Review: Butter Comments  III. REVIEW COMMENTS  |                    |                                      |                     |             |          |  |             |                 |           |              |
| A.<br>B.  | Legal S            | Fiscal and/of Muta OFMI Sufficiency: | or Cont             | ract Dev. a |          | ontrol C   | comments    | s: Jawand Contr | lon<br>ol | 10/7/21      |
| C.  | Other I            | Department                           | Review              | <b>/</b> :  |          |  |             |                 |           |              |

## Attachments: (continued from Page 1)

- 4. Attachment to the actuary's letter illustrating 2022 funding rates
- 5. Sixth Amendment to Interlocal Agreement R2002-2287, extending its term for five (5) years for the period January 1, 2022 through December 31, 2026

Summary: (continued from Page 1)

**Summary:** Staff recommends Board approval of the fourth and final annual option to renew the ASO Agreement with CHLIC for the period January 1, 2022 through December 31, 2022 on behalf of the employees of the Board of County Commissioners, Supervisor of Elections, and Palm Tran, Inc. (collectively participating in the plan through the provisions of Interlocal Agreement (R2002-2287). The total projected cost for plan year 2022 is \$79,440,934, which includes projected claims, fixed administrative, access, utilization, and disease management fees of \$1,802,621, and stop loss insurance costs of \$589,012 paid to CHLIC, representing an increase of \$5,684,108 over the actuary's projected cost for the expiring plan year. The increase in costs is driven by increased claims, including medical care rendered for the treatment of COVID-19, specialty drug costs, and large losses that have exceeded the specific stop loss per-claim cap of \$625,000. ASO/Access fees are renewing at a flat negotiated rate.

The plan includes an annual wellness allowance of \$175,000 for plan year 2022, with an additional \$120,000 in rollover funds from plan years 2020 and 2021 that were not expended due to activities being limited during the pandemic. In addition to its regular programming, the wellness program will launch a "Be Well Be Rewarded" wellness campaign with additional incentive opportunities for employees who participate in numerous preventive health initiatives.

Staff is not recommending changes to the level of County or employee funding for the health plans for the 2022 plan year, as the plan has sufficient reserves to securely meet the 60 days of claims safe harbor surplus margin required by the Office of Insurance Regulation ("OIR"). The actuary has certified that the self-insured fund remains in a strong financial position and is projected to remain so through 2022 and will be sufficiently funded to maintain the required margin for the OIR safe harbor surplus threshold. Sufficient funds have been budgeted to fund the program.

The Fifth Amendment to Interlocal Agreement R2002-2287, between the County, Palm Tran, Inc. (Palm Tran), and SOE expires December 31, 2021. This Agreement established the participation of the parties in the Board's group health insurance plans. Staff recommends Board approval to renew the Agreement for another five-year term beginning January 1, 2022, through December 21, 2026. Countywide (HH)

## Background and Justification: (continued from Page 1):

The County has self-insured its health insurance plans since 2003. Annual claims experience is difficult to predict, but has been generally consistent with, or in some years, more favorable than the numbers projected by the plan's actuary since the County became self-insured with the exception of a few plan years.

Staff recommended a 3% increase in funding level of employer and employee contributions for plan year 2018 to maintain a funding level that satisfies the OIR safe harbor threshold. This recommendation was lower than the 7% projected increase, which was determined by the plan's actuary, during the 2018 budget process. This was due to a lower than projected claims trend and the RFP process and subsequent negotiations generating more favorable terms for ASO fees, reinsurance premiums and pharmacy rebates, as well as no longer having to fund the Transitional Reinsurance Fee under the Affordable Care Act (ACA) for the upcoming plan year.

Claims are projected at \$79,440,394 for Plan Year 2022, which is an increase of \$6,025,897 over the projected 2021 expected claims of \$73,414,497. Some of the projected increase will be offset by an anticipated increase in pharmacy rebates, which are projected to increase from \$3,383,722 in 2021 to \$3,839,536 in 2022. Although claims are showing an upward trend currently, staff is not recommending a funding increase due to sufficient reserves to absorb additional claims costs for the 2022 plan year; but may be necessary for plan year 2023 if the

## trend continues.

In conjunction with its administrative services, Cigna will continue to provide two full time onsite service representatives and one full time wellness coordinator to serve the County in a dedicated role.

The County and Palm Tran have been parties to this Agreement since December 17, 2002, with SOE joining the Agreement effective January 2, 2007. The Agreement has been renewed with five Amendments, with the last Amendment carrying the term of the Agreement through December 31, 2021. Staff recommends renewal of the Agreement, which includes a previously executed Business Associate Agreement (BAA) between Palm Beach County and SOE under the provisions of HIPAA.



August 30, 2021

Mr. Scott Marting Director, Risk Management Palm Beach County Board of County Commissioners 100 Australian Avenue, Suite 200 West Palm Beach, FL 33406

1571 Sawgrass Corporate Parkway Suite 300 Sunrise, FL 33323 Telephone 954-790-8152 Dina.Dangelo@Cigna.com

## Dear Scott:

Cigna is pleased to offer the following ASO fees for the contract period January 1, 2022 through December 31, 2022:

## **Administrative Fees**

Network & Network POS **OAPIN** 

\$16.12 per employee per month

\$16.12 per employee per month

**Access Fee** 

**Network & Network POS** 

\$5.65 per employee per month

**OAPIN** 

\$5.65 per employee per month

**Utilization Fee** 

**Network & Network POS** 

\$6.50 per employee per month

**OAPIN** 

\$6.50 per employee per month

**Disease Management Fee** 

Network & Network POS

\$5.67 per employee per month

**OAPIN** 

\$5.67 per employee per month

## Specific Stop Loss @ \$625,000 level

Network & Network POS

\$11.09 per employee per month

OAPIN

\$11.09 per employee per month

Sincerely,

## Dina D'Angelo

Dina D'Angelo Sr. Client Manager

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Dina D'Angelo Senior Client Manager



August 24, 2021

1571 Sawgrass Corporate Parkway Suite 300 Sunrise, FL 33323 Telephone 954-790-8152 Dina.Dangelo@Cigna.com

Mr. Scott Marting
Director, Risk Management
Palm Beach County Board of County Commissioners
100 Australian Avenue, Suite 200
West Palm Beach, FL 33406

#### Dear Scott:

Cigna has agreed to rollover any remaining unused wellness funds from the 1/1/2021 plan year into the 1/1/2022 plan year to be spent by year end 2022. This exception applies to any remaining unused funds in the Wellness Rollover Fund from 2020 and the current 2021 Wellness Fund. Thank you.

Sincerely, **Dina D'Angelo**Dina D'Angelo
Sr. Client Manager

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Insurance I Risk Management I Consulting

2255 Glades Rd Boca Raton, FL 33431 561-998-6732 www.ajg.com

September 21, 2021

Mr. Scott Marting
Director, Risk Management
Palm Beach County
100 Australian Ave., Ste. 200
West Palm Beach, FL 33406

Re: Calendar Year 2022 Health Plan Projections

Dear Scott:

We have reviewed the County's claim experience under your health plan through June 2021. We projected the total 2022 calendar year expense based on enrollment of 4,426 employees (enrollment at the time of these calculations). Below is a description of the methodology and assumptions used in the projections.

#### Impact of COVID -19

The experience period used for the 2021 projections was adjusted to reflect the shut-down of elective procedures resulting in below average claims for a few months in 2020. As we use 24-month experience period for projection purposes, this shutdown period in 2020 is still included in the 2022 projection experience; therefore, an adjustment will again be made to project 2022 claims. This adjustment was +2.9% added to the medical claims for the 12-months ending June 30, 2020. This experience period was given a weight of 10%. No further adjustment were made for COVID at this time; however, we will continue to monitor this as the Delta variant seems to be challenging hospital capacities.

## **Plan and Contribution Changes**

For 2022, the contributions (both employee and employer) and the plan design remain the same as in 2021.

## Stop-Loss Coverage

The stop-loss premium increased to \$11.09 from \$9.48 or 17.0% (\$85,000) with no change to the deductible of \$625,000. The plan had \$1,192,000 in recoveries in 2020 compared to \$505,000 in premiums paid. As of June 2021, there were no claims exceeding the stop-loss deductible.

#### Administrative Fees

The administrative fee remains under the 5-year guarantee of no increase. The fee is \$33.94 per employee per month.

## **Pharmacy Rebates**

Cigna increased the rebates for each eligible prescription in 2022. The pharmacy rebate estimate has been increased to \$3,840,000 in 2022 compared to a projected \$3,384,000 projected for 2021 due to this change.



Insurance I Risk Management I Consulting

## Projected 2022 Total Expense and Fund Balance

Below is a table showing the components of the 2022 projected expense using claim data through June and final negotiated ASO expenses and stop-loss premiums.

|                                      | 2021          | 2022          |
|--------------------------------------|---------------|---------------|
| Projected Enrollment                 | 4,435         | 4,426         |
| Expected Claims                      | \$73,414,497  | \$79,440,394  |
| ASO/Access Fees                      | \$1,806,321   | \$1,802,621   |
| Reinsurance Premiums                 | \$504,535     | \$589,012     |
| PCORI Fees                           | \$22,716      | \$23,522      |
| Other Expenses                       | \$1,622,104   | \$1,654,546   |
| Pharmacy Rebates                     | (\$3,383,722) | (\$3,839,536) |
| Total Projected Expense              | \$73,986,451  | \$79,670,559  |
| Total Projected Revenue (no changes) | \$72,123,752  | \$72,011,741  |
| Projected Gain/(Loss)                | (\$1,862,699) | (\$7,658,818) |
| BOY Surplus                          | \$28,453,000  | \$26,590,301  |
| EOY Surplus                          | \$26,590,301  | \$18,931,483  |
| OIR 60-Day Requirement               | \$13,155,519  | \$14,015,953  |

If no plan and contribution changes are made for the 2022 plan year and there are no withdrawals from the fund, the plan is projected to meet the OIR 60-day surplus threshold. This will not be the case in 2023 as trend alone will result in an even larger loss in 2023 if no changes are made. The plan is in good financial position for the upcoming year; however, the County should consider changes in the near future to reduce cost and/or increase funding.

Please let me know if you have any questions about this or need any additional information.

Sincerely,

Sharon Leach, ASA, MAAA, FCA Actuarial Consultant

Shown beach

CC: Glen Volk, Gallagher Barbara Crowe, Gallagher Michelle Nathan, Gallagher

|       | Palm Beach County Board of County Commissioners<br>2021 and 2022 Funding |            |     |               |          |            |      |                |          |          |
|-------|--|------------|-----|---------------|----------|------------|------|----------------|----------|----------|
|       |  | 2021       | III | ustrative Rat | es       | 202        | 2 II | lustrative Rat | es       | Employee |
| Plan  | Tier   | Total      |     | County        | Employee | Total      |      | County         | Employee | Increase |
| НМО   | EE   | \$794.28   | \$  | 763.28        | \$31.00  | \$794.28   | \$   | 763.28         | \$31.00  | 0%       |
|       | EE + 1   | \$1,653.14 | \$  | 1,452.14      | \$201.00 | \$1,653.14 | \$   | 1,452.14       | \$201.00 | 0%       |
|       | Family   | \$2,268.30 | \$  | 1,928.30      | \$340.00 | \$2,268.30 | \$   | 1,928.30       | \$340.00 | 0%       |
|       | Overage Dep  | \$476.56   |     | \$0.00        | \$476.56 | \$476.56   |      | \$0.00         | \$476.56 | 0%       |
| OAPIN | EE   | \$830.02   | \$  | 781.02        | \$49.00  | \$830.02   | \$   | 781.02         | \$49.00  | 0%       |
|       | EE + 1   | \$1,727.53 | \$  | 1,452.14      | \$275.00 | \$1,727.53 | \$   | 1,452.14       | \$275.00 | 0%       |
|       | Family   | \$2,370.37 | \$  | 1,928.30      | \$442.00 | \$2,370.37 | \$   | 1,928.30       | \$442.00 | 0%       |
|       | Overage Dep  | \$498.00   | \$  | -             | \$498.00 | \$498.00   | \$   | -              | \$498.00 | 0%       |
| POS   | EE   | \$880.96   |     | \$813.96      | \$67.00  | \$880.96   |      | \$813.96       | \$67.00  | 0%       |
|       | EE + 1   | \$1,808.38 |     | \$1,480.38    | \$328.00 | \$1,808.38 |      | \$1,480.38     | \$328.00 | 0%       |
|       | Family   | \$2,482.26 |     | \$1,981.26    | \$501.00 | \$2,482.26 |      | \$1,981.26     | \$501.00 | 0%       |
|       | Overage Dep  | \$545.60   |     | \$0.00        | \$545.60 | \$545.60   |      | \$0.00         | \$545.60 | 0%       |

Created

September 10, 2020

## SIXTH AMENDMENT TO INTERLOCAL AGREEMENT BETWEEN

PALM BEACH COUNTY ON BEHALF OF ITS DEPARTMENT OF RISK MANAGEMENT AND PALM TRAN INC. AND PALM BEACH COUNTY SUPERVISOR OF ELECTIONS (Agreement No. 2002 2287)

| THIS SIXTH AMENDMENT, dated thisday of                                     | _, 2021 to |
|--|------------|
| Agreement No. R2002 2287, dated December 17, 2002, is hereby entere        | ed into    |
| by Palm Beach County, a Political Subdivision of the State of Florida, (he | ereinafter |
| "County") on behalf of its Department of Risk Management and Palm T        | ran, Inc.  |
| (hereinafter "Palm Tran"), and the Palm Beach County Supervisor of E       | Ξlections  |
| (hereinafter"SOE").  |            |

## WITNESSETH:

WHEREAS, the parties have entered into the Interlocal Agreement of December 17, 2002, hereinafter referred to as the "Agreement", under which the parties have established a self-insured group health benefits program to provide group health benefits coverage for employees and their eligible dependents, retirees, and COBRA participants and set forth the obligations and responsibilities of each party with regard to the group health benefits program; and

WHEREAS, the initial term of the Agreement continued in full force and effect up to and through December 31, 2005 and was by and between the County and the Solid Waste Authority of Palm Beach County; and

WHEREAS, the First Amendment of this Agreement renewed the term for one (1) additional one year period up to and through December 31, 2006 (R2005-1753); and

WHEREAS, the Second Amendment of this Agreement renewed the term for five (5) additional years up to and through December 31, 2011 (R2006-2288); and

WHEREAS, the Third Amendment of this Agreement added the Supervisor of Elections as a party to this Agreement effective January 2, 2007 (R2007-0070); and

WHEREAS, The Solid Waste Authority exercised the termination rights under this Agreement effective December 31, 2008, leaving the County, Palm Tran, and Supervisor of Elections as remaining parties to this Agreement; and

WHEREAS, the Fourth Amendment of this Agreement effective October 11, 2011 renewed the term for five (5) additional years up to and through December 31, 2016 (R2011-1668); and

**WHEREAS**, the Fifth Amendment of this Agreement effective October 17, 2016 renewed the term for five (5) additional years up to and through December, 31, 2021 (R2016-1816); and

WHEREAS, it is necessary to amend the Interlocal Agreement to renew the

term for five (5) additional years up to and through December 31, 2026.

**NOW THEREFORE,** in consideration of the mutual covenants and agreements expressed herein, the parties agree as follows:

- 1. The foregoing recitals are true and correct and incorporated herein by reference.
- 2. The Board of County Commissioners and on behalf of Palm Tran, Inc. and Supervisor of Elections are hereby restated as parties to this agreement, and shall continue to assume all the rights and responsibilities as a participant in the self-insured group health benefits program established through Interlocal Agreement R2002 2287.
- 3. The term of this Agreement is amended to include five (5) additional years up to and through December 31, 2026.
- 4. The attached Business Associate Agreement Between Covered Entity (County) and Business Associate (Supervisor of Elections), executed on November 21, 2016, remains in effect and shall be incorporated into this Agreement.
- All other provisions of said Agreement, dated December 17, 2002, previous amendments thereto, are hereby confirmed and, except as provided herein, are not otherwise altered or amended and shall remain in full force and effect.

**IN WITNESS WHEREOF,** the parties have made and executed this Sixth Amendment to the Agreement between Palm Beach County on behalf of its Department of Risk Management and Palm Tran, Inc. and Supervisor of Elections and has hereunto set its hand the day and year above written.

| ATTEST:                 | PALM BEACH COUNTY,<br>FLORIDA BY ITS BOARD OF |  |  |  |  |
|-------------------------|---|--|--|--|--|
| JOSEPH ABRUZZO          | COUNTY COMMISIONERS AND                       |  |  |  |  |
| CLERK AND COMPTROLLER   |   |  |  |  |  |
|                         | ON BEHALF OF PALM TRAN, INC.                  |  |  |  |  |
| By:                     |   |  |  |  |  |
| Deputy Clerk            | Ву:   |  |  |  |  |
|                         | Dave Kerner, Mayor                            |  |  |  |  |
| APPROVED AS TO FORM AND | APPROVED AS TO TERMS AND                      |  |  |  |  |
| LEGAL SUFFICIENCY       | CONDITIONS                                    |  |  |  |  |
| By: Rus Bm              | Ву:   |  |  |  |  |
| County Attorney         | Scott Marting, Director                       |  |  |  |  |
| , ,                     | Risk Management                               |  |  |  |  |
|                         | CUREDVICOR OF FLECTIONS OF                    |  |  |  |  |
| WITNESS:                | SUPERVISOR OF ELECTIONS OF PALM BEACH COUNTY  |  |  |  |  |
| The Lalli               | 11). 11. 11. 11.                              |  |  |  |  |
| Signature               | By: Menderatory And                           |  |  |  |  |
| Ashley Harlihan         | Wendy Sastory Lik                             |  |  |  |  |
| Name (type or print)    | lte S   |  |  |  |  |

#### Business Associate Agreement Between Covered Entity and Business Associate

This Business Associate Agreement ("Agreement") between Palm Beach County Board of County Commissioners, hereinafter referred to as "Covered Entity," and Palm Beach County Supervisor of Elections, hereinafter referred to as "Business Associate," parties to Agreement No. R2016-\_\_\_\_\_\_\_\_ entered on \_\_\_\_\_\_\_\_ 2016, is executed to ensure that in the execution of Agreement No. R2016-\_\_\_\_\_\_\_\_ Business Associate will appropriately safeguard protected health information ("PHI") that is created, received, maintained, or transmitted on behalf of the Covered Entity in compliance with the applicable provisions of Public Law 104-191 of August 21, 1996, known as the Health Insurance Portability and Accountability Act of 1996, Subtitle F – Administrative Simplification, Sections 261, et seq., as amended and any related regulations ("HIPAA"), and with Public Law 111-5 of February 17, 2009, known as the American Recovery and Reinvestment Act of 2009, Title XII, Subtitle D – Privacy, Sections 13400, et seq., the Health Information Technology for Economic and Clinical Health Act, as amended and any related regulations (the "HITECH Act").

#### A. General Provisions

- Meaning of Terms. The terms used in this Agreement shall have the same meaning as those terms defined in HIPAA.
- Regulatory References. Any reference in this Agreement to a regulatory section means the section currently in effect or as amended.
- 3. <u>Interpretation</u>. Any ambiguity in this Agreement shall be interpreted to permit compliance with HIPAA.

#### B. Obligations of Business Associate

Business Associate agrees that it will:

- Not use or further disclose PHI other than as permitted or required by this Agreement or as required by law;
- Use appropriate safeguards and comply, where applicable, with the HIPAA Security
  Rule with respect to electronic protected health information ("e-PHI") and
  implement appropriate physical, technical and administrative safeguards to prevent
  use or disclosure of PHI other than as provided for by this Agreement;
- Report in writing to the Covered Entity any use or disclosure of PHI not provided for by this Agreement of which Business Associate becomes aware, including any

security incident (as defined in the HIPAA Security Rule) and any breach of unsecured PHI (as defined in the HIPAA Breach Notification Rule) within three (3) business days of Business Associate's discovery of the security incident or breach. Business Associate will comply with all applicable provisions of the HIPAA Breach Notification Regulations found at 45 CFR §164.400 et seq. when making breach notification to the Covered Entity. The Covered Entity shall have sole control over the timing and method of breach notification to affected individual(s), the Department of Health and Human Services, and, if applicable, the media. Business Associate agrees that, if requested by the Covered Entity to do so, it will provide breach notification to affected individuals of any breach of unsecured PHI discovered by Business Associate. If requested by the Covered Entity to make breach notification to affected individuals, Business Associate shall comply with all applicable provisions of the HIPAA Breach Notification Regulations found at 45 CFR §164.400 et seq., and any direction from the Covered Entity;

- 4. In accordance with 45 CFR §164.502(e)(1)(ii) and §164.308(b)(2), ensure that any subcontractors that create, receive, maintain, or transmit PHI on behalf of Business Associate agree to the same restrictions, conditions, and requirements that apply to Business Associate with respect to such information by requiring such subcontractors to sign an agreement with Business Associate that contains, at a minimum, the same provisions as this Agreement;
- Make PHI in a designated record set available to the Covered Entity and to an individual who has a right of access in a manner that satisfies the Covered Entity's obligations to provide access to PHI in accordance with 45 CFR §164.524 within 30 days of a request;
- Make any amendment(s) to PHI in a designated record set as directed by the Covered Entity, or take other measures necessary to satisfy the Covered Entity's obligations under 45 CFR §164.526;
- Maintain and make available information required to provide an accounting of disclosures to the Covered Entity or an individual who has a right to an accounting within 60 days and as necessary to satisfy the Covered Entity's obligations under 45 CFR §164.528;
- To the extent that Business Associate is to carry out any of the Covered Entity's
  obligations under the HIPAA Privacy Rule, Business Associate shall comply with the
  requirements of the Privacy Rule that apply to the Covered Entity when it carries out
  that obligation;
- Make its internal practices, books, and records relating to the use and disclosure of PHI
  received from, or created or received by Business Associate on behalf of the Covered
  Entity, available to the Secretary of the Department of Health and Human Services for

purposes of determining Business Associate's and the Covered Entity's compliance with HIPAA and the HITECH Act;

- Restrict the use or disclosure of PHI if the Covered Entity notifies Business Associate
  of any restriction on the use or disclosure of PHI that the Covered Entity has agreed
  to or is required to abide by under 45 CFR §164.522; and
- 11. If the Covered Entity is subject to the Red Flags Rule (found at 16 CFR §681.1 et seq.), Business Associate agrees to assist the Covered Entity in complying with its Red Flags Rule obligations by: (a) implementing policies and procedures to detect relevant Red Flags (as defined under 16 C.F.R. §681.2); (b) taking all steps necessary to comply with the policies and procedures of the Covered Entity's Identity Theft Prevention Program(If the Covered Entity is required to have a Program); (c) ensuring that any agent or third party who performs services on its behalf in connection with covered accounts of the Covered Entity agrees to implement reasonable policies and procedures designed to detect, prevent, and mitigate the risk of identity theft; and (d) alerting the Covered Entity of any Red Flag incident (as defined by the Red Flag Rules) of which it becomes aware, the steps it has taken to mitigate any potential harm that may have occurred, and provide a report to the Covered Entity of any threat of identity theft as a result of the incident.
- 12. If Palm Beach County is the Covered Entity, then Business Associate shall protect, defend, reimburse, indemnify and hold harmless the Covered Entity, its agents, employees and elected officers from and against all claims, liability, expense, loss, cost, damages or causes of action of every kind or character, including attorney's fees and costs, whether at trial or appellate levels or otherwise, arising as a result of a breach of unsecured PHI caused by any act or omission of Business Associate or arising from any other violation of HIPAA or the HITECH Act caused by any act or omission of Business Associate.

## C. Permitted Uses and Disclosures by Business Associate

The specific uses and disclosures of PHI that may be made by Business Associate on behalf of the Covered Entity include any uses or disclosures of PHI permitted by HIPAA that are necessary to perform the services that Business Associate has been engaged to perform on behalf of the Covered Entity.

#### D. Termination

- The Covered Entity may terminate this Agreement if the Covered Entity determines that Business Associate has violated a material term of the Agreement.
- If either party knows of a pattern of activity or practice of the other party that
  constitutes a material breach or violation of the other party's obligations under this

ATTACHMENT 2 PAGE 4 OF 4

Agreement, that party shall take reasonable steps to cure the breach or end the violation, as applicable, and, if such steps are unsuccessful, terminate the Agreement if feasible.

3. Upon termination of this Agreement for any reason, Business Associate shall return to the Covered Entity all PHI received from the Covered Entity, or created, maintained, or received by Business Associate on behalf of the Covered Entity that Business Associate still maintains in any form. To the extent permitted by law, Business Associate shall retain no copies of the PHI. If return is infeasible, the protections of this Agreement will extend to such PHI.

Agreed to this 21st day of Novembr 2016.

COVERED ENTITY

| ITS<br>COMMISSIONERS   | PALM BEACH COUNTY, FLORIDA, BY<br>BOARD OF COUNTY   |
|--|---|
| WITNESS:  Nura Ocern  Signature                              | By: Mancy J. Bollon  Nancy Bolton County HIPAA Privacy  Officer/Assistant County Administrator,  Through Verdenia Baker, County Administrator |
| APPROVED AS TO FORM AND LEGAL SUFFICIENCY  By: Clark C. Ward | APPROVED AS TO TERMS AND CONDITIONS By:   |
| Signature  Mark Tatou  | BUSINESS ASSOCIATE  By: Duch Bucher  Susan Bucher  Supervisor of Elections  Name and Title  |
| APPROVED AS TO FORM AND<br>LEGAL SUFFICIENCY                 | APPROVED AS TO TERMS AND CONDITIONS   |
| Ву:  | Ву:   |