

PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERS

WORKSHOP SUMMARY

Meeting Date: November 23, 2021

Department: County Administration / OFMB

I. Executive Brief

Title: Strategic Planning Cross-Departmental Team Presentations

Summary: Staff has prepared presentations on the County’s six Strategic Priorities. The presentations will focus on inter-departmental collaborations to address needs and progress on work completed in relation to the individual strategic priorities and how they coordinate with the County’s Mission and Vision. Countywide (DB)

Background and Policy Issues: On November 27, 2018, the Strategic Planning and Performance Management Division of OFMB held a workshop regarding the County’s Strategic Plan. The Board of County Commissioners refined and adopted the six Strategic Priorities for Palm Beach County. They are as follows: Economic Development, Housing and Homelessness, Environmental Protection, Infrastructure, Public Safety, and Substance Use and Behavior Disorders. During this workshop, the Board of County Commissioners also re-engineered the County’s Mission and Vision statements. Cross-departmental teams were created to address each of the six Strategic Priorities. In November 2019, the teams presented their initial goals and strategies to the Board. Throughout the duration of Fiscal Years 2020 and 2021, the teams continued to meet, refined their strategies, and tracked performance measures accordingly. Today’s meeting will provide an update on the progress made by these teams as the six Strategic Priorities are utilized in the formulation of the County’s Annual Budget.

Attachments:

- 1. Strategic Priorities Presentations
 - a. Environmental Protection
 - b. Housing and Homelessness
 - c. Economic Development
 - d. Substance Use and Behavior Disorders
 - e. Public Safety
 - f. Infrastructure

Recommended by:  11/10/2021
Department Director Date

Approved By:  11/16/21
County Administrator Date

PALM BEACH COUNTY ENVIRONMENTAL CROSS-DEPARTMENTAL TEAM



Strategic Planning and Performance Management

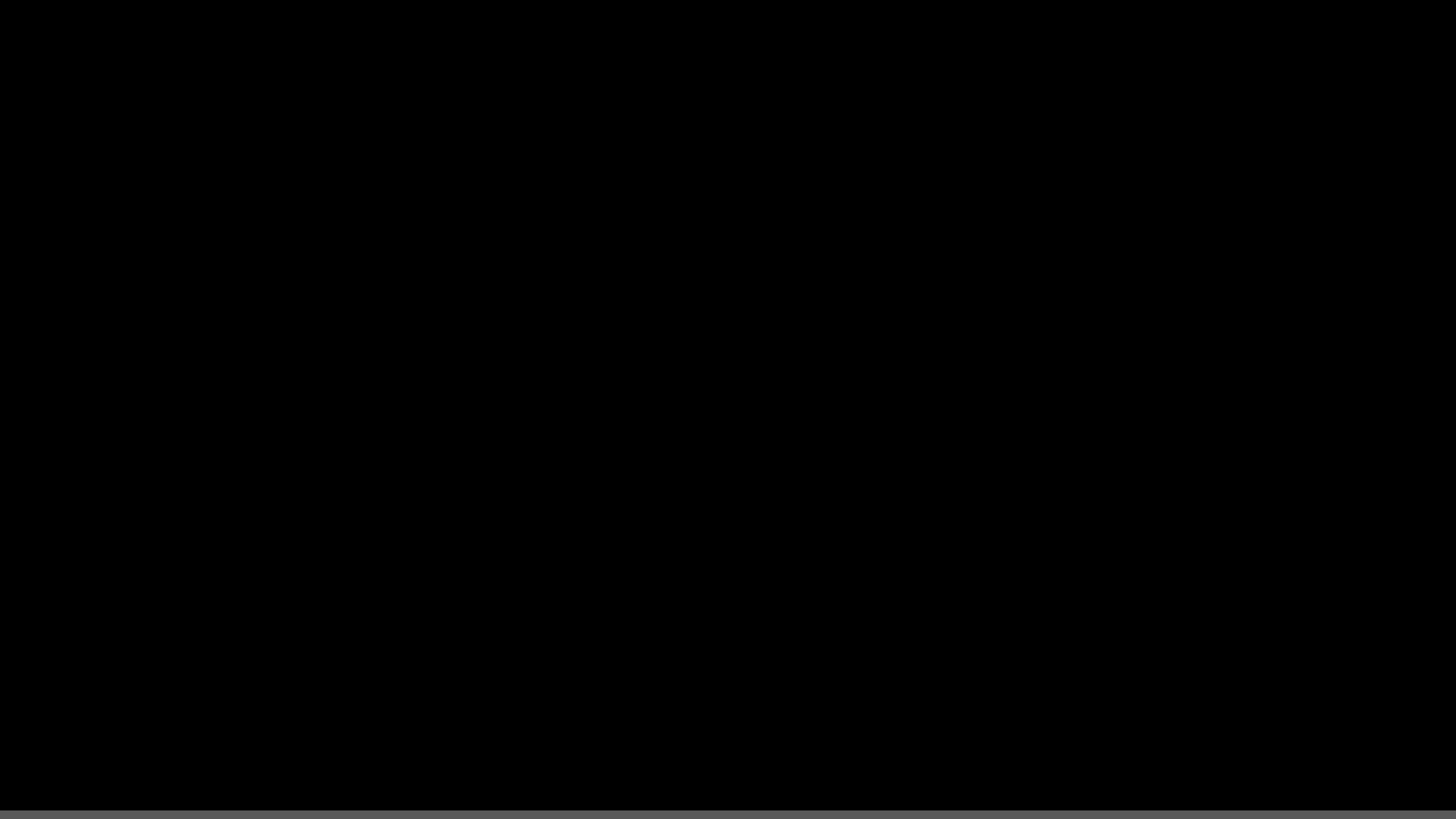
November 23, 2021



HIDDEN WILD



PALM BEACH COUNTY'S ENVIRONMENTAL CROSS DEPARTMENTAL TEAM



ENVIRONMENTAL CROSS-DEPARTMENTAL TEAM



- **Community Revitalization (OCR):**
William Wynn, Houston Tate
- **Cooperative Extension Service (CES):**
Ron Rice, Laurie Albrecht
- **Engineering & Public Works (EPW):**
Steve Carrier
- **Environmental Resources Management (ERM):**
Matthew King, Deb Drum
- **Facilities Development & Operations (FDO):** *Rebecca Dougherty, John Tierney*
- **Libraries:**
Jayme Bosio
- **Palm Tran:**
Chad Hockman, Charlie Boettiger
- **Parks & Recreation:**
Dave Farmer
- **Planning, Zoning & Building (PZB):**
Sussan Gash, Ramsay Bulkeley
- **Resilience (OOR):**
Megan Houston, Natalie Frendberg, Madison Bennett
- **Financial Management & Budget (OFMB):**
Ken Nash
- **Water Resources:**
Jeremy McBryan
- **Water Utilities (WUD):**
Ali Bayat, Krystin Berntsen

ENVIRONMENTAL PROTECTION GOALS



1. Sustain healthy, vibrant beaches
2. Maintain diverse, resilient ecosystems
3. Protect and support human health, safety, water quality and quality of life
4. Ensure positive environmental experiences for residents and visitors
5. Promote sustainable, resilient practices and principles
6. Preserve and enhance our thriving agriculture

Goal 1. Sustain healthy, vibrant beaches

Placed approximately 2.1 million cubic yards of sand on the County's beaches

Juno Beach Re-nourishment



Conducted 3 rounds of regulatory sea turtle lighting inspections.

BEFORE



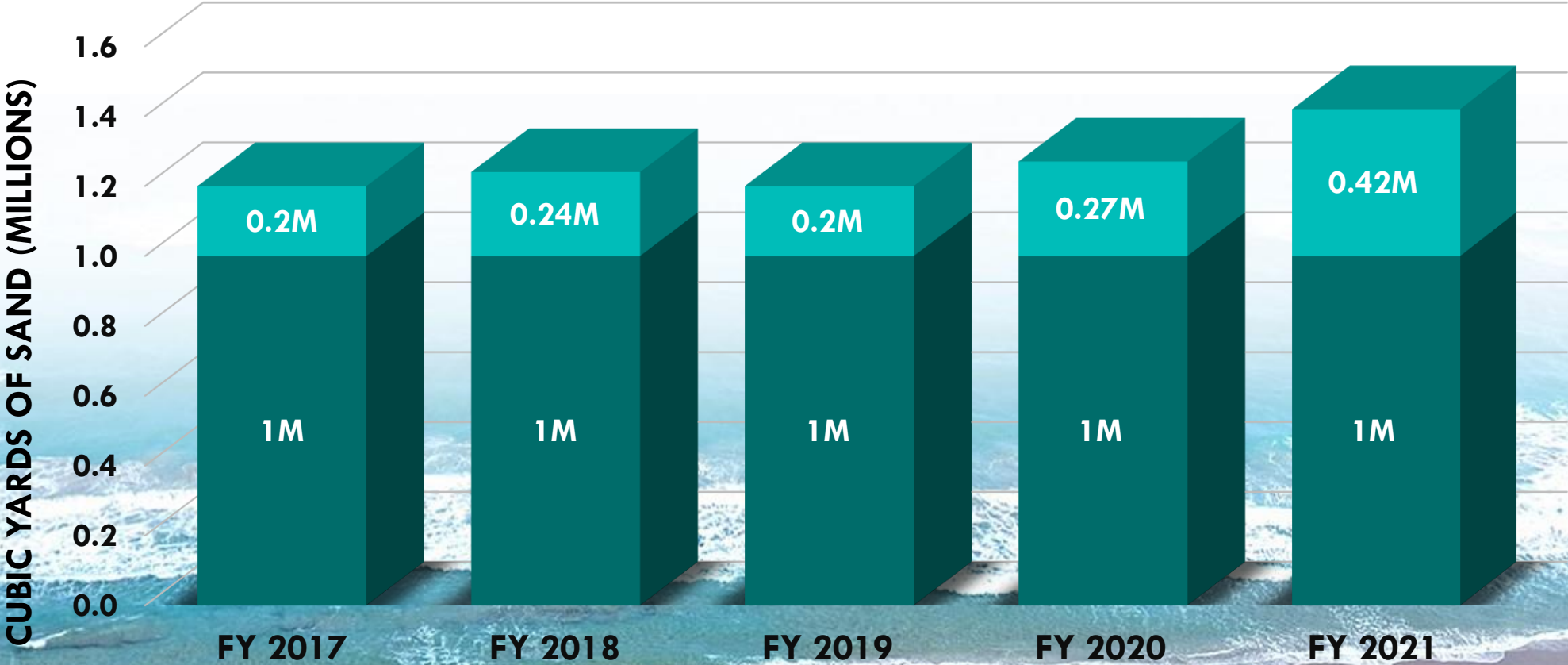
AFTER

Monitored fecal coliform bacterial levels and improved educational signage at 7 county beach parks



Goal 1. Sustain healthy, vibrant beaches

The 11 year moving average of greater than 1M cubic yards of sand placed on beaches County-wide



Goal 2. Maintain diverse, resilient ecosystems



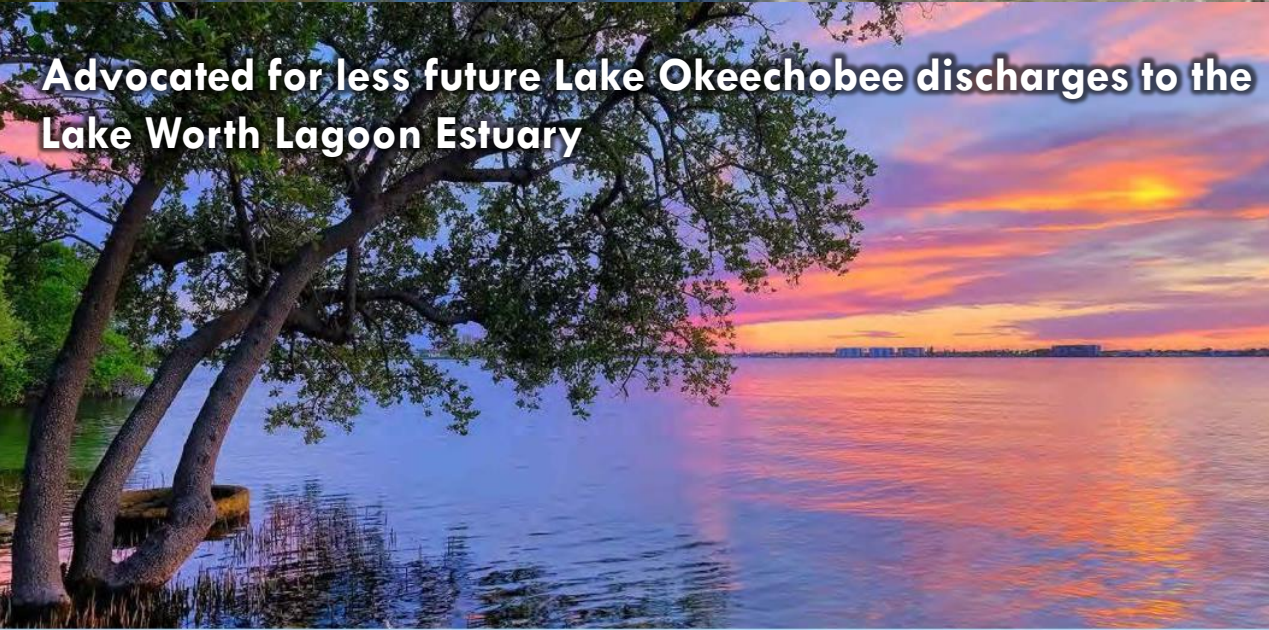
85% of the County Parks & 100% of Natural Areas acreage have 5% or less invasive/exotic vegetation coverage



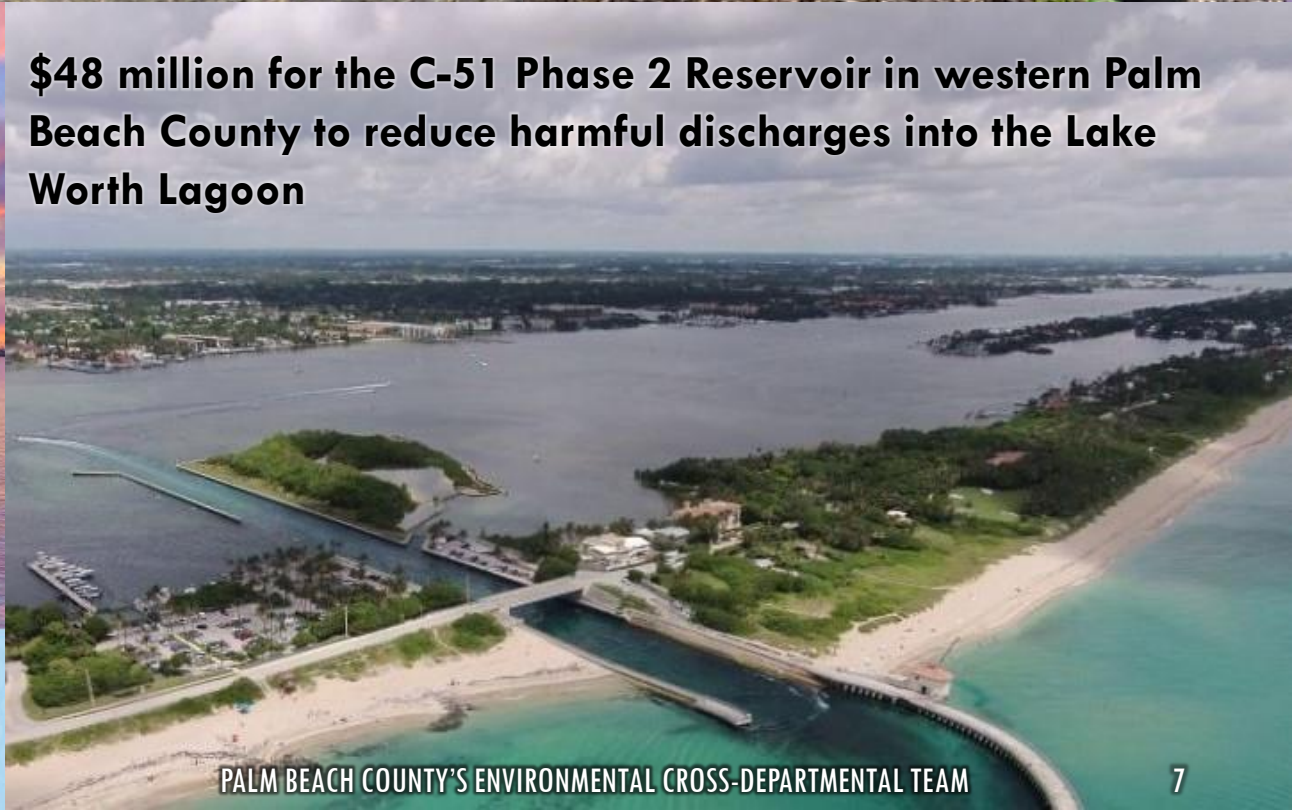
4 nesting pairs of American Oyster-catchers hatched and raised four chicks



8,374 volunteer hours related to Florida Friendly Landscaping



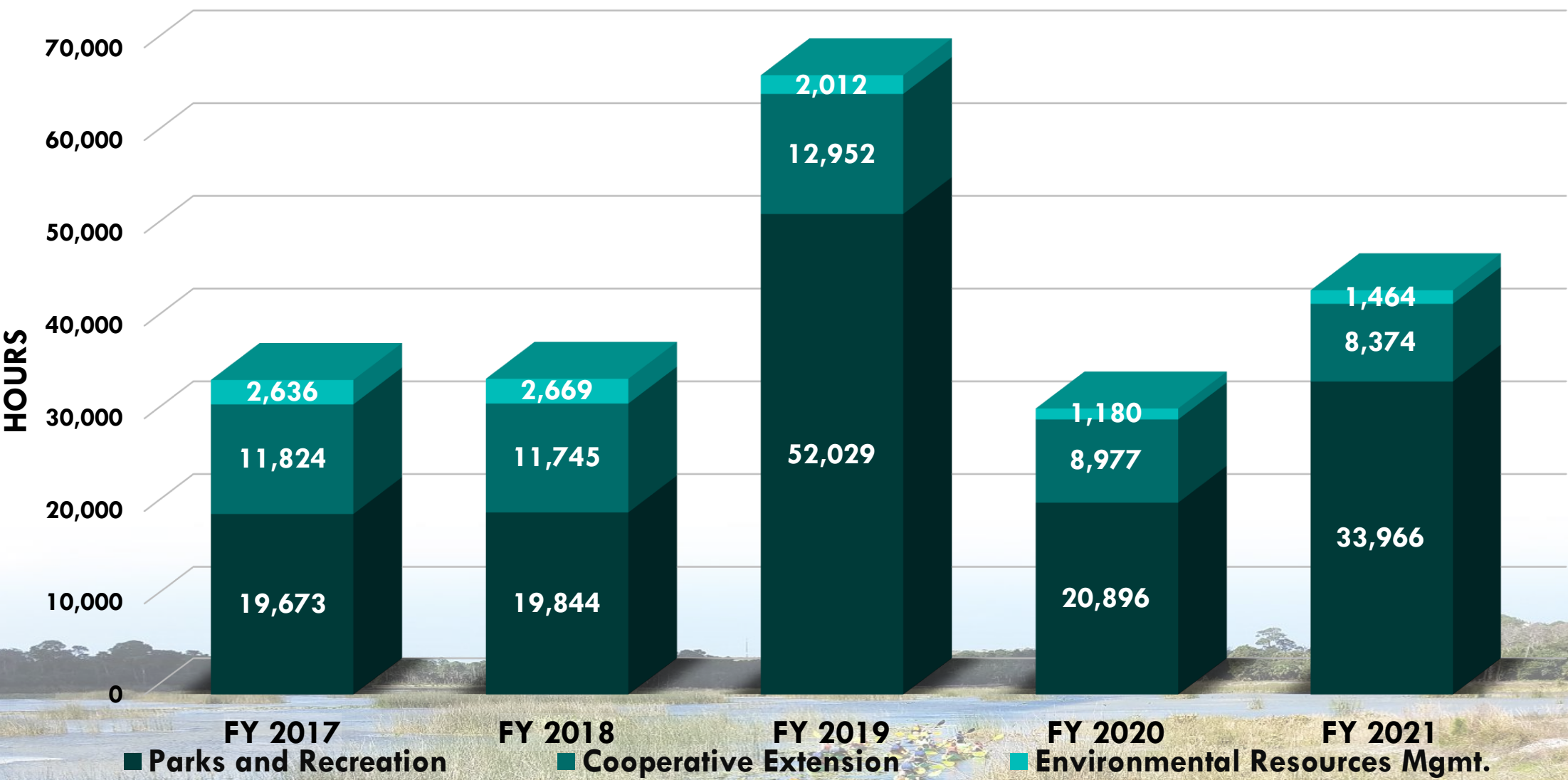
Advocated for less future Lake Okeechobee discharges to the Lake Worth Lagoon Estuary



\$48 million for the C-51 Phase 2 Reservoir in western Palm Beach County to reduce harmful discharges into the Lake Worth Lagoon

Goal 2. Maintain diverse, resilient ecosystems

Volunteer Hours on Environmental Lands



Goal 3. Protect and support human health, safety, water quality and quality of life



Completed a total of 18 community improvement projects within CCRT areas...

... including community gardens and neighborhood parks to street and pathway improvements to install speed humps and repair sidewalks



CDT meeting with Healthier Together group



PALM BEACH COUNTY'S ENVIRONMENTAL CROSS DEPARTMENTAL TEAM

Goal 3. Protect and support human health, safety, water quality and quality of life (continued)


PBC parks acres to resident ratio of 1 acre of County Parks Property to 184 residents



Okeeheelee Park, West Palm Beach














Opened a new PBC park at Belvedere Heights

**COASTAL RESILIENCE PARTNERSHIP**
SOUTHEAST PALM BEACH COUNTY

MULTI-JURISDICTIONAL CLIMATE CHANGE VULNERABILITY ASSESSMENT

FINAL PROJECT REPORT

Prepared for the Cities of Boca Raton, Boynton Beach, Delray Beach, and Lake Worth Beach, the Towns of Highland Beach, Lantana, and Ocean Ridge, and Palm Beach County

 High Winds	 Rainfall-Induced Flooding	 Harmful Algal Blooms	 Pest & Disease Outbreaks
 Extreme Heat	 Drought	 Wildfire	 Shoreline Recession
 Tidal Flooding	 Storm Surge	 Groundwater Inundation	 Saltwater Intrusion



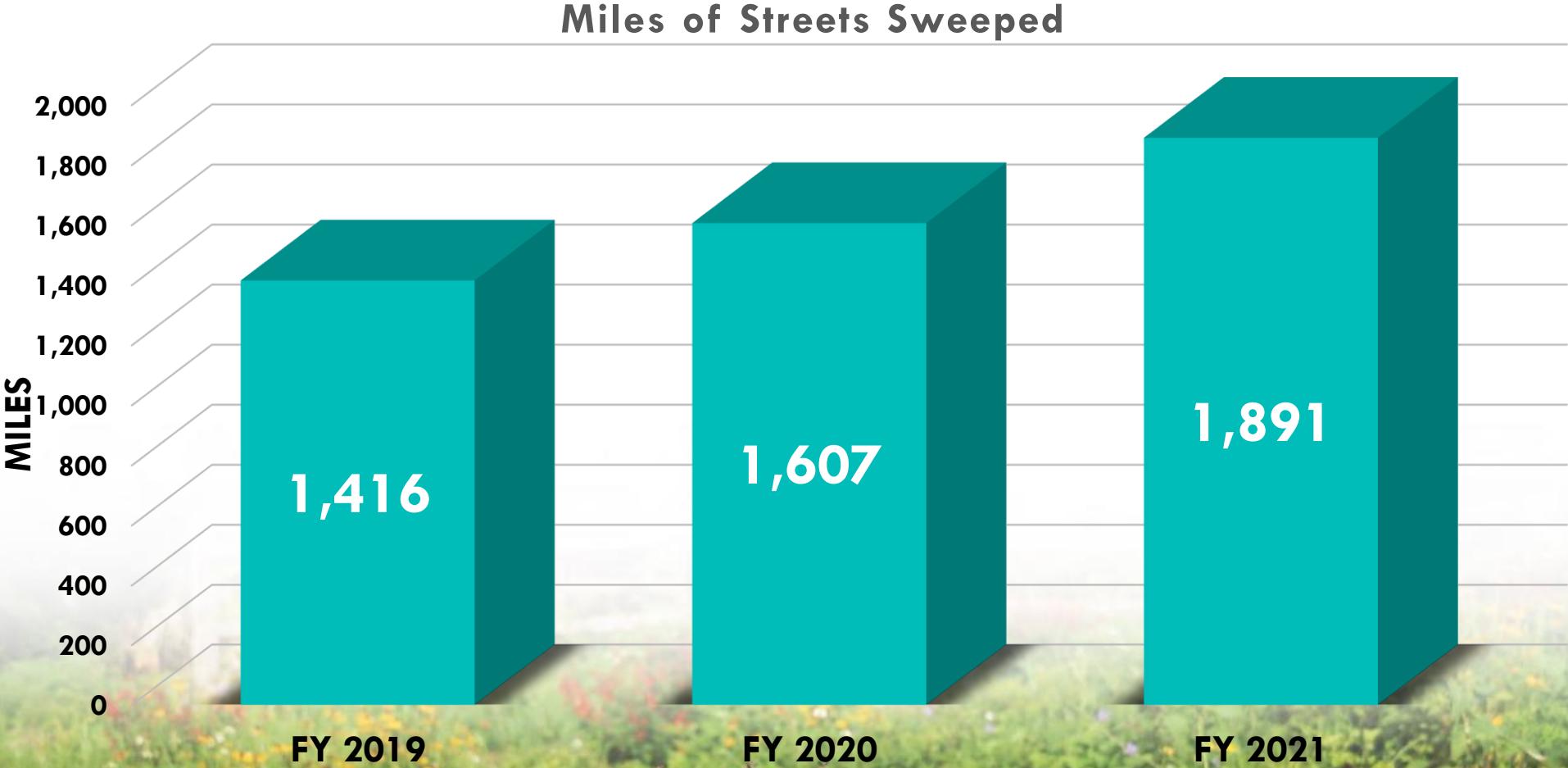
75,000+ tests were performed last year by WUD's laboratory

Continued inspecting private and County owned facilities for compliance with wellfield protection and petroleum storage tank regulation



PALM BEACH COUNTY'S ENVIRONMENTAL CROSS DEPARTMENTAL TEAM

Goal 3. Protect and support human health, safety, water quality and quality of life



Goal 4. Ensure positive environmental experiences for residents and visitors



Partnered with the City of Boca Raton's Spanish River Library to install a storywalk



Green Cay Nature Center, Boynton Beach, FL



Proposed the Green Cay Phase 2, 63 acre park

Restarted and expanded the Tri-City Trailblazers programing to a monthly trip to a County Natural Area



Goal 4. Ensure positive environmental experiences for residents and visitors (continued)

Over 3,000 environmental education & recreation program participants at PBC Natural Areas



99% of park visitors would return
98% of park visitors increased their understanding/ awareness of nature



Over 6,000 environmental education & recreation program participants at PBC Parks



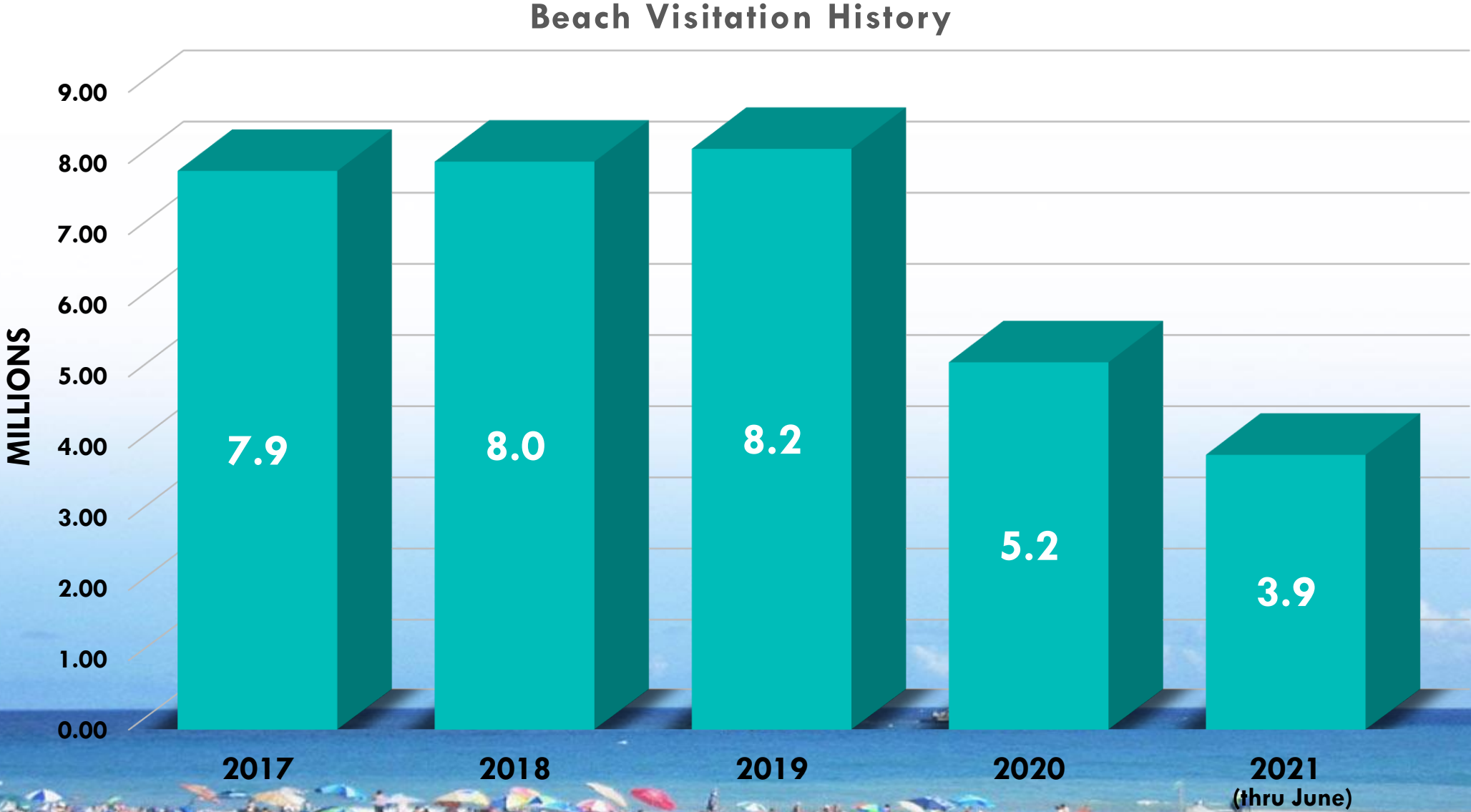
Over 1 million visitors have visited PBC Nature Centers



500,000 visitors to PBC Natural Areas



Goal 4. Ensure positive environmental experiences for residents and visitors



Goal 5. Promote sustainable, resilient practices and principles



**SOUTHEAST FLORIDA
REGIONAL COMPACT
CLIMATE
CHANGE**

13th Annual Southeast Florida Regional
CLIMATE LEADERSHIP SUMMIT

PBC permits residential and business on-site solar photovoltaic installations





PBC drafted two new water conservation-related ordinances & initiated amendments to the Unified Land Development Code

SE FL Regional Climate Compact Climate Equity Workshop
Community Engagement and Partnership



**Phoebe Romero**
City of Austin

**Nicole Crooks**
Catalyst Miami

**Alissa Farina**
City of Miami

**Ike Powell**
Palm Beach County

**Rebecca Fishman Lipsey**
The Miami Foundation



Goal 5. Promote sustainable, resilient practices and principles



PBC launched policy and procedure manual which formalizes resiliency and sustainability in County capital projects

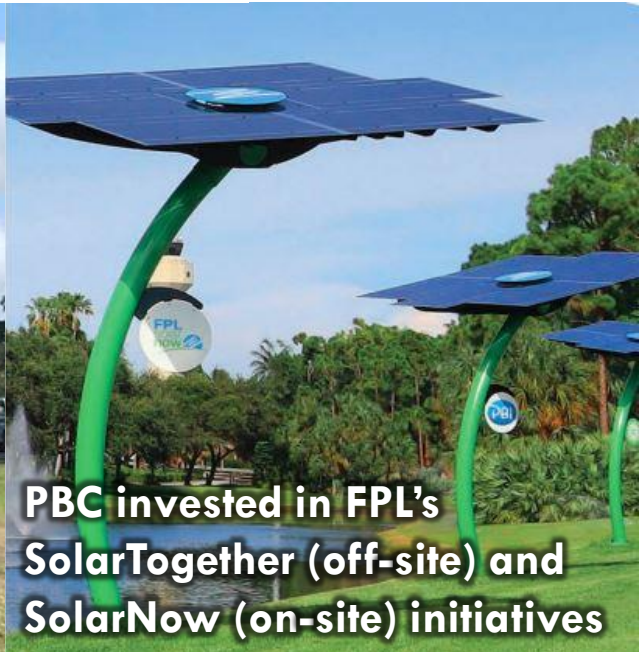
Okeeheelee Park, West Palm Beach



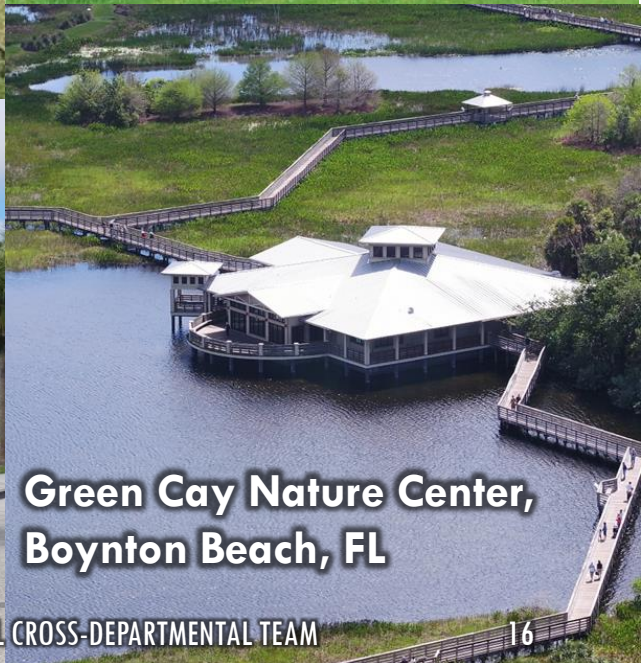
PBC is replacing legacy equipment with LEDs to reduce maintenance and increase energy efficiency. All new fields will have LED lights



Established a Re-Greening Master Plan to plant trees and increase canopy in parks

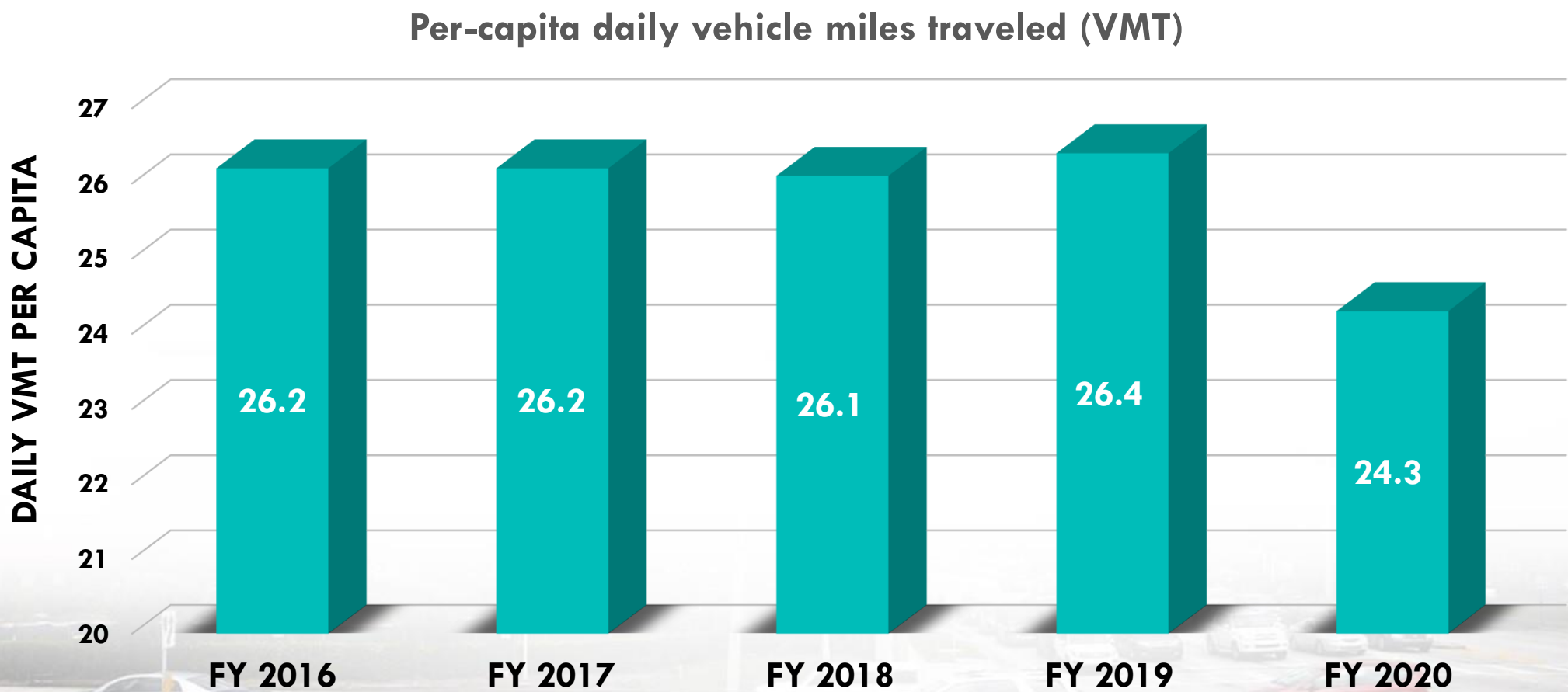


PBC invested in FPL's SolarTogether (off-site) and SolarNow (on-site) initiatives



Green Cay Nature Center, Boynton Beach, FL

Goal 5. Promote sustainable, resilient practices and principles



Goal 6. Preserve and enhance our thriving agriculture

52 educational workshops to 1,947 sugarcane, rice, vegetable farmers, and nursery industry clients



Training topics included pest ID, weed control, best management practices, environmental stewardship, variety selections, soil & crop nutrition



Delivered 1,946 CEUs that support state-required safety licenses and certifications



Supported the Western PBC Farm Bureau's coordination of the 2021 Sweet Corn Fiesta



Delivered 95 training events to 1,730 clients related to workforce safety

Goal 6. Preserve and enhance our thriving agriculture



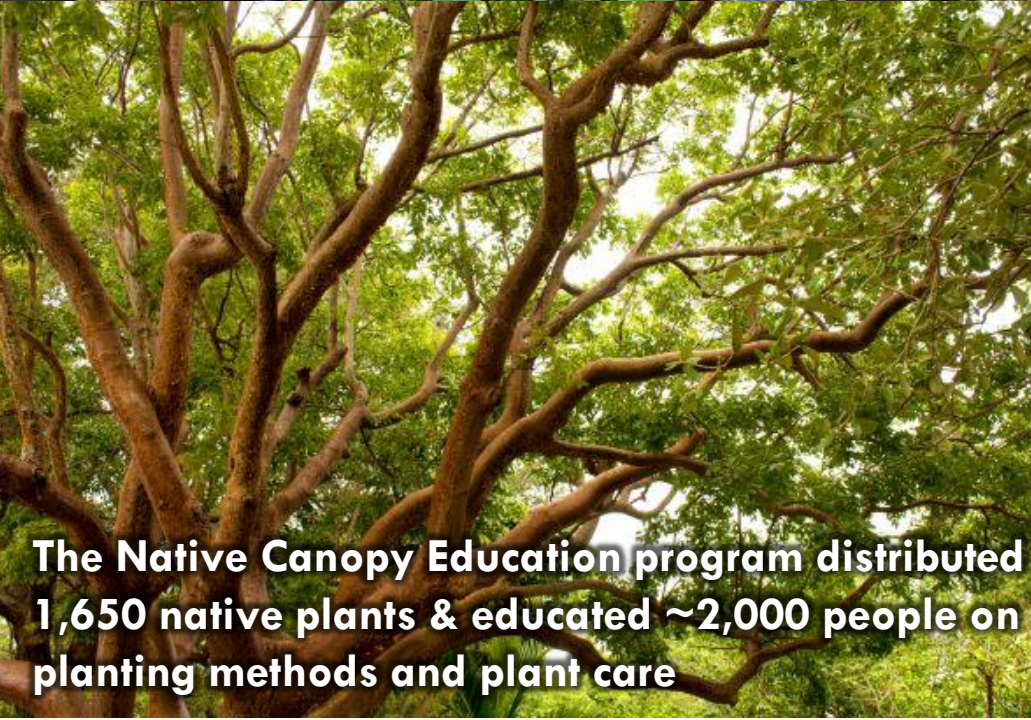
Delivered 98 Florida Friendly Landscaping educational events to 3,412 homeowners and gardening enthusiasts



In the past 4 years, 12 community gardens were created; 4 more are in the design phase



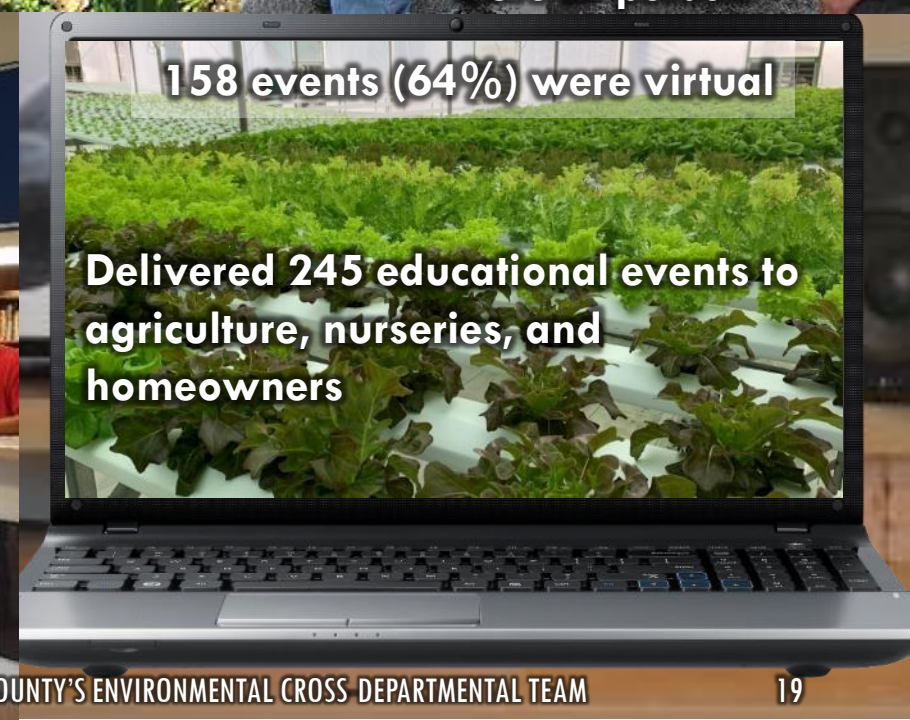
87 events (36%) were in person



The Native Canopy Education program distributed 1,650 native plants & educated ~2,000 people on planting methods and plant care



PBC UF/IFAS Extension

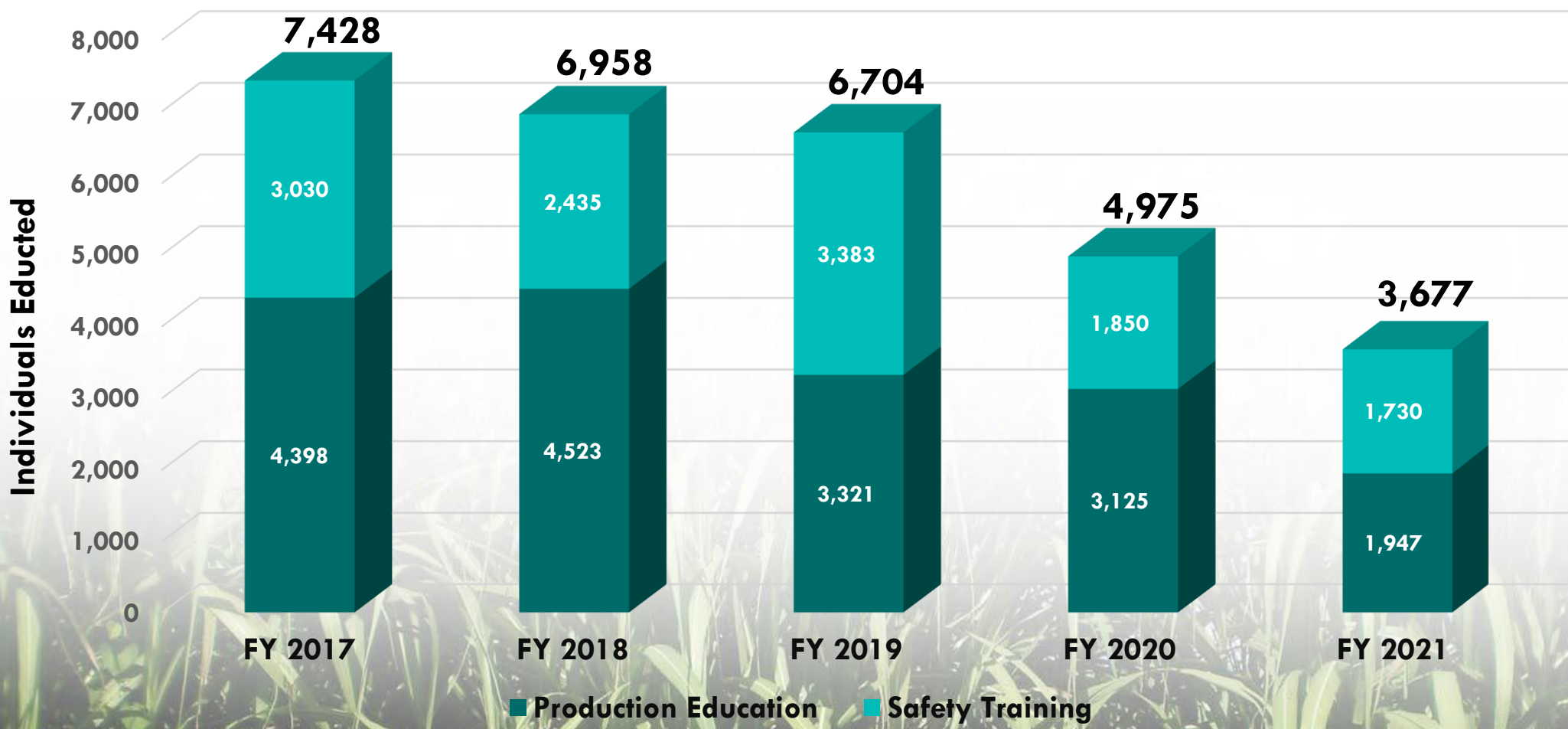


158 events (64%) were virtual

Delivered 245 educational events to agriculture, nurseries, and homeowners

Goal 6. Preserve and enhance our thriving agriculture

Number of clients served per years by activities and programs that support farming and agriculture



NEXT STEPS

1. Continue to support these six goals
2. Continue to support & develop overall waste reduction strategies (polystyrene and PBC Department recycling)
3. Continue to establish and expand partnerships with local stakeholders
4. Continue to support environment work through department presentations

PALM BEACH COUNTY ENVIRONMENTAL CROSS-DEPARTMENTAL TEAM DISCUSSION



Strategic Planning and Performance Management
November 23, 2021

Palm Beach County Strategic Planning & Performance Management



Housing and Homelessness Cross-Departmental Team

November 23, 2021

Team Members



**Patricia
Behn**



**Adam
Davis**



**Arlene
Griffiths**



**Lesley
George**



**Michael
Howe**



**Jacqueline
Jackson**



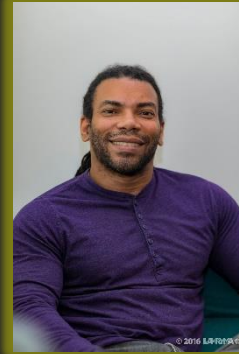
**George
Lacosta**



**Cyndi
Longley**



**Daniel
Ramos**



**Audley
Reid**



**Bert
Winkler**



**Lauren
Young-
Work**



**Wendy
Tippet,
Co-chair**



**Carlos
Serrano,
Co-chair**



**Geeta
Loach-
Jacobson,
Co-chair**



**Keith
Clinkscale**



**Marcela
Millett**

STRATEGIC PRIORITY: HOUSING AND HOMELESSNESS

Goals & Metrics

- Goal 1: Increase the ability of those who work in the County to afford to live in the County
- Goal 2: Reduce homelessness in Palm Beach County
- Goal 3: Improve access to social services

COVID-19 / Team Response

Next Steps



COVID-19 Impact on Housing and Homelessness



Adverse impacts of COVID-19 linger:

- **Unemployment rate** down to 4.7% in August 2021 but still higher than pre-pandemic 3.0% in February 2020.
- **Eviction filings** numbered 6,260 between March 2020 and April 2021.
- **Food insecurity** effects an estimated 181,340 County residents in 2021, including 52,580 children.

Sources: Florida Department of Economic Opportunity; Florida Housing Finance Corporation; and Feeding America.

Goal 1: Increase the ability of those who work in the County to afford to live in the County

Metrics

- Number of households receiving homebuyer education
- Number of units produced by Workforce Housing Program
- Number of units produced by all other County programs
- Number of units produced for Very Low Income (<50% Area Median Income / <\$42,800) households
- Number of homeowner foreclosures prevented
- Number of at-risk tenants provided CARES/ERA rental assistance



Housing Price as a Multiple of Income



Ratio of median housing price to median household income 2012-2021



In 2012, a median priced Single Family home cost 3 times median income. In 2021, a median priced SF home (\$500k) costs 6 times median income (\$80,200).

RENTS TOO!
To afford the \$1,468 Fair Market Rent for a 2-bedroom apartment, a tenant needs annual income of \$58,720 or \$28.23 per hour.

First-Time Homebuyer Education **UF** IFAS Extension UNIVERSITY of FLORIDA

Cooperative Extension

- Provide research-based education.
- Create solutions to critical issues impacting county residents.
- Work collaboratively with community partners to enhance current education needs in the community.
- Access the immense resources across the University of Florida, and other land grant institutions, for the benefit of county residents.

In 2020, delivered 14 First-Time Home Buyer classes to 759 participants.

Outcomes:

- 62% of participants (n=473) completed end-of-class evaluations.
- 97.5% (n= 461) of respondents reported learning how to increase their credit score, how to determine their debt-to-income ratio, and how to calculate the amount of affordable rent or home purchase price.
- 97.5% of respondents (n=461) reported that they learned the process of purchasing a home by attending the class.
- 97.5% (n=461) reported that they planned to comparison shop for mortgages using the knowledge of types of mortgages learned in the class.

First-Time Homebuyer Success Story

I am a 30 year old, single mom who used a DPA program to assist with purchasing my first home. Home ownership has been a goal of mine for many years, but especially after witnessing the cost of living, housing in particular, rise every single year while wages remained generally stagnant. As a former foster child who has had to forge her own path in the world with no familial support, I am very appreciative that programs like this exist to help other dreamers bring their dreams to fruition.

From day 1 I could tell that the staff who organized the course were passionate about their work as most of them were homeowners themselves and had first-hand experience going through the process. The staff went out of their way to answer all my questions. If the staff did not know the answer they made sure to connect me to someone who could. The staff remained available throughout my entire process. I could not have asked for a better team of professionals to assist me on this journey.

While, my journey to home ownership did have a few hiccups along the way, it was a relatively smooth process. I completed my First Time Home Buyer Education course in March, started shopping for homes in May and closed on my home in July. This experience is not only a huge milestone in my life, it also represents the foundation for stopping my generational curses in their tracks.

Planning, saving, punctuality and sacrifice were integral parts of my journey. If I can do it alone, on one income, in the middle of a global pandemic, I know everyone else who is as determined and shares the same goal can too.

FIRST TIME HOME BUYER

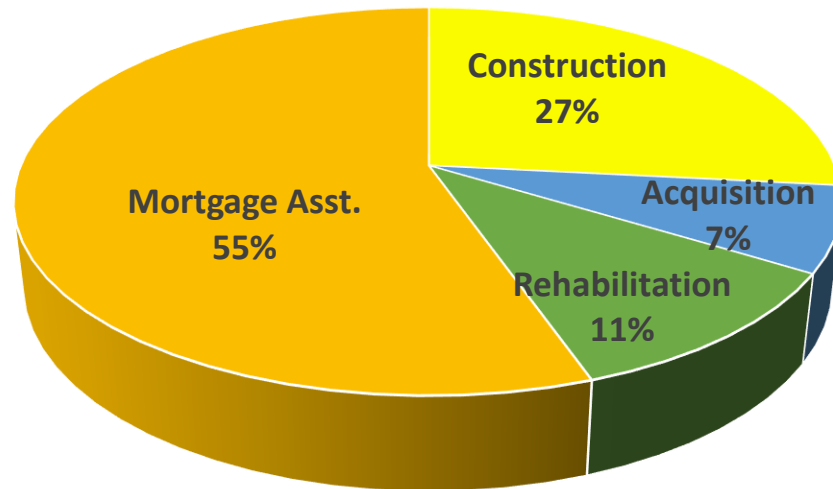


Expenses to Remember!

Affordable Housing Production, 2019 - 2021

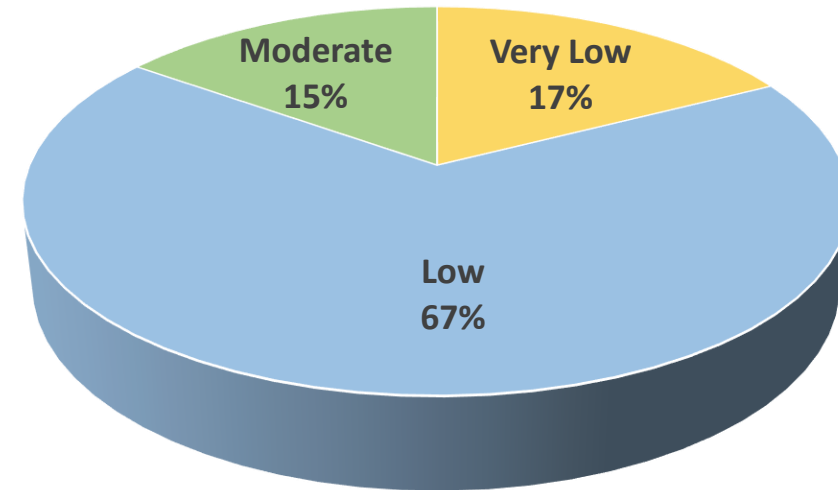
From 2019 - 2021, HED and partners **assisted 3,638 housing units** through new construction, acquisition, rehabilitation, and mortgage assistance for up to 140% of Area Median Income (AMI).

Housing Units by Activity Type



Activity Type	Units
Construction	970
Acquisition	258
Rehabilitation	397
Mortgage Assistance	2,013
Total	3,638

Housing Units by Income Group



Income Group	Units
Very Low (0-50% AMI)	635
Low (51-80% AMI)	2,451
Moderate (81-140% AMI)	552
Total	3,638

COVID-19 Response



The BCC allocated CARES and CDBG-CV funds to HED for financial assistance to COVID-impacted homeowners to prevent foreclosure.

- Up to 6 months delinquent PITI, fees, related costs
- Not to exceed \$10K
- Homeowners up to 140% AMI

During FY 2021, HED paid out \$7,853,730 providing relief to 1,019 homeowners.

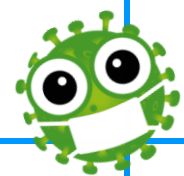
Workforce Housing Program



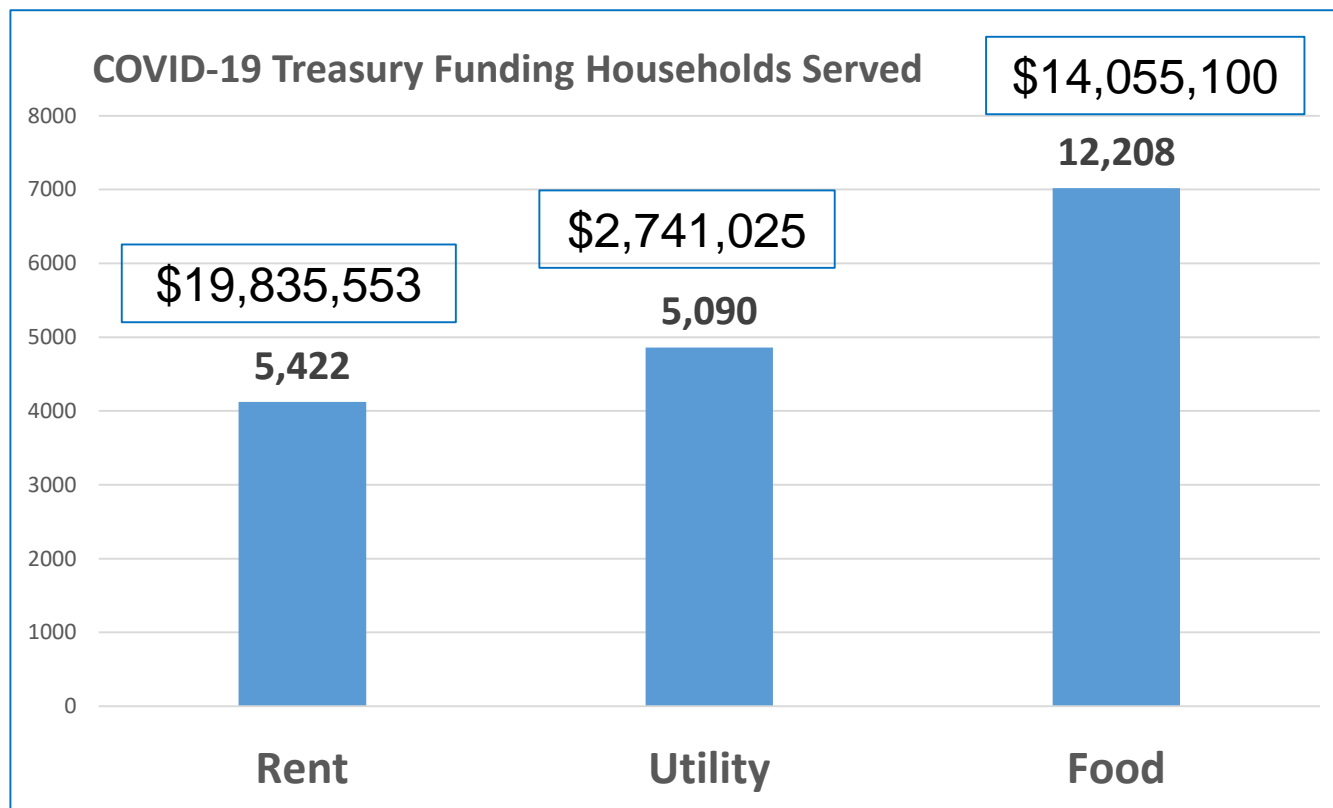
Workforce Housing Production

- Through August 2021, 90 projects / 2,500+ units subject to WHP
- 1,000 rentals built or under development, 532 unbuilt
- 273 for-sale units built or under development, 67 unbuilt
- Over 100 for-sale units sold
- In Lieu Fees more than \$30.5 million total, \$14 million+ paid
- 400 units WHP obligation remains to be selected by developer

Source: PBC PZB Planning Division 2021



Households served with CARES funding



Total amount expended > \$35 million from April 2020 to December 10, 2020

Coordinated by:



Housing and Homelessness CDT

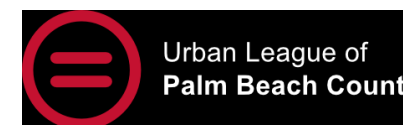
Partners

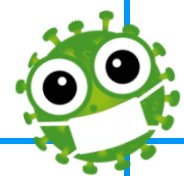


ADOPT-A-FAMILY
of the Palm Beaches, Inc.

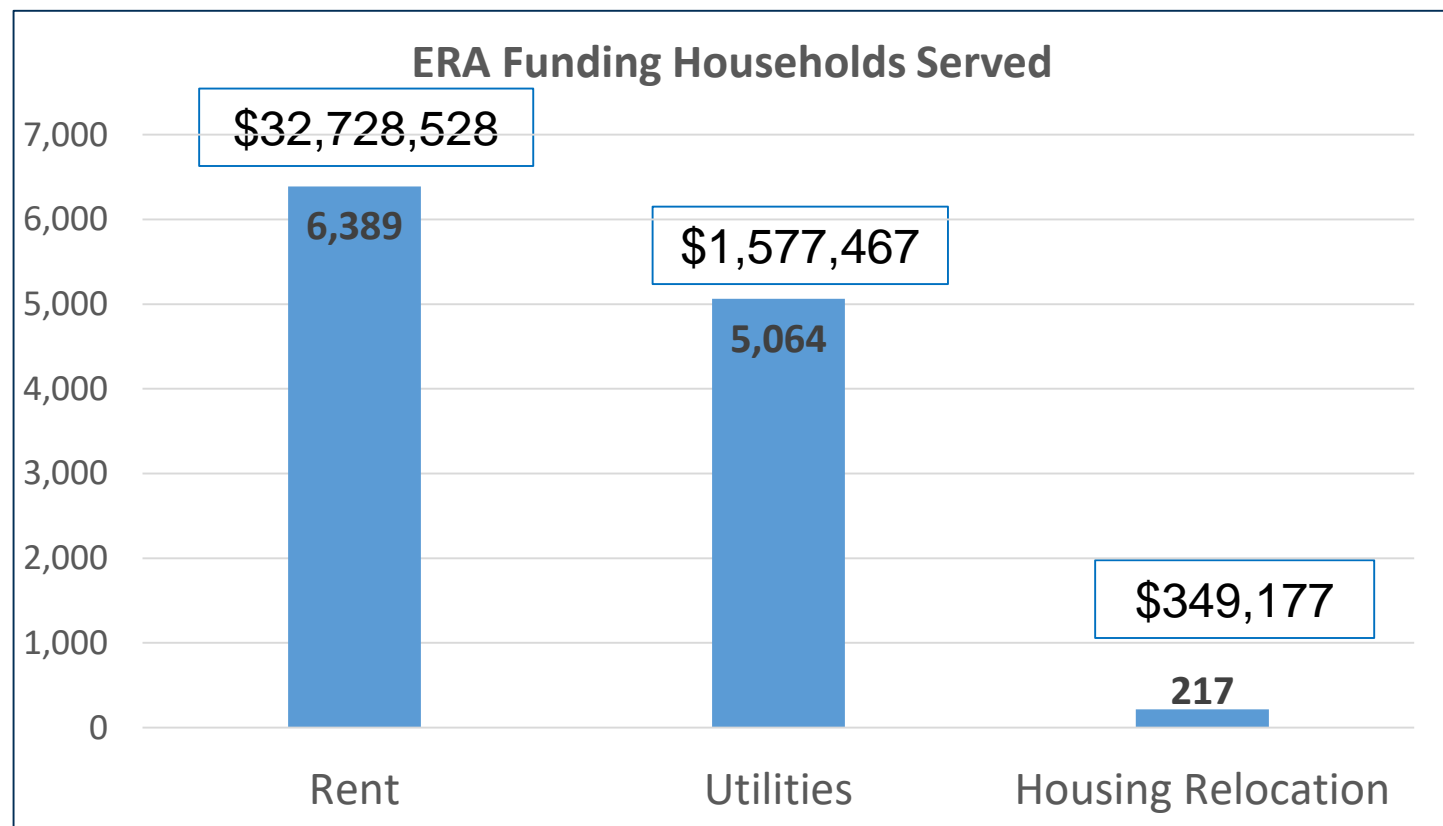


THE
**LORD'S
PLACE**
Breaking the Cycle
of Homelessness





Households served with ERA funding



Total amount expended > \$30 million from March 10, 2021 – September 30, 2021

Coordinated by:



Housing and Homelessness CDT



Fiscal Year 2021 Performance

Goal 1: Increase the ability of those who work in the County to afford to live in the County

Metrics – Fiscal Year 2021	Units
Households receiving homebuyer education	120
Number of units produced by Workforce Housing Program	457
Number of units produced by all other County programs	1,912
FY 2021 Workforce/Affordable Total	2,369
Number of units produced for Very Low Income households	635
Number of homeowner foreclosures prevented	1,019
Households served by CARES Act / ERA funding	17,059

Goal 2: Reduce homelessness in Palm Beach County

Metrics

- Parks To Work Program (Parks & Recreation)
- Number of individuals released from jail/prison to homelessness (Public Safety/CJC)
- Palm Frequent Users System Engagement – Palm FUSE (CSD/Public Safety/CJC)
- PBC Housing Inventory (CSD)
- Number of homeless children identified through the School District (CSD)



Parks To Work Program



“Very effective. It worked for me,
and it can work for anyone!” –
Dave-Ansy Laguerre

Since the inception on February 12, 2018, 60 individuals have participated.

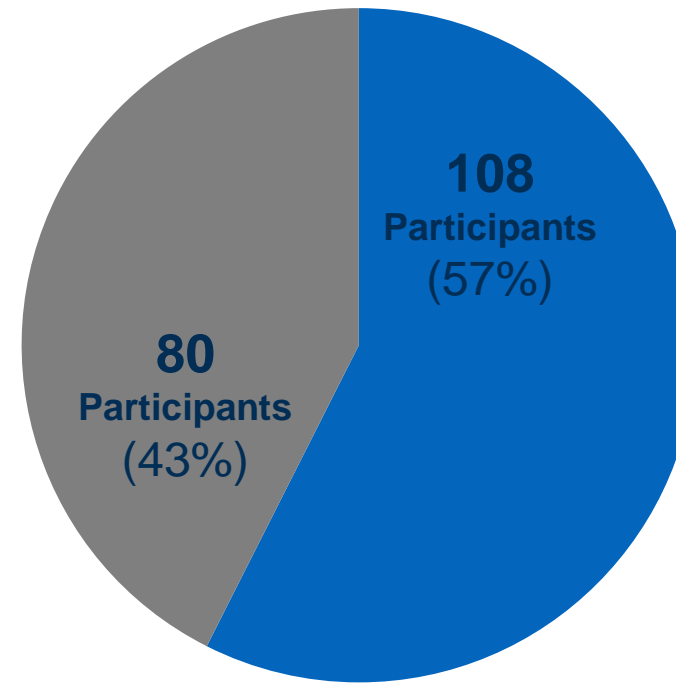
- 100% received mainstream intensive case management: medical care, substance use disorder treatment, mental & behavioral health services, vocational & employment skills training, and financial education.
- 27% maintained full-time employment outside of the P2W Program.
- 30% maintained housing by successfully completing the P2W and rapid re-housing programs.

Reentry Program

To reintegrate individuals returning from incarceration into the community by creating opportunities that reduce recidivism



**FY21 New Enrollments
(Post-Release)**



■ Homeless ■ Not Homeless

Allowable transitional housing cost:
\$35 per day, \$6,500 max per reentry participant

PBC Frequent Users Systems Engagement (PalmFUSE)

Criminal Justice Commission

The CJC contracted with The Lord’s Place to expand the PalmFUSE pilot program to provide rapid rehousing and wrap around case management services from October 1, 2020 -September 30, 2021. The goal is to serve an additional 13 participants under this contract, bringing the total number of participants served under the program to 25.



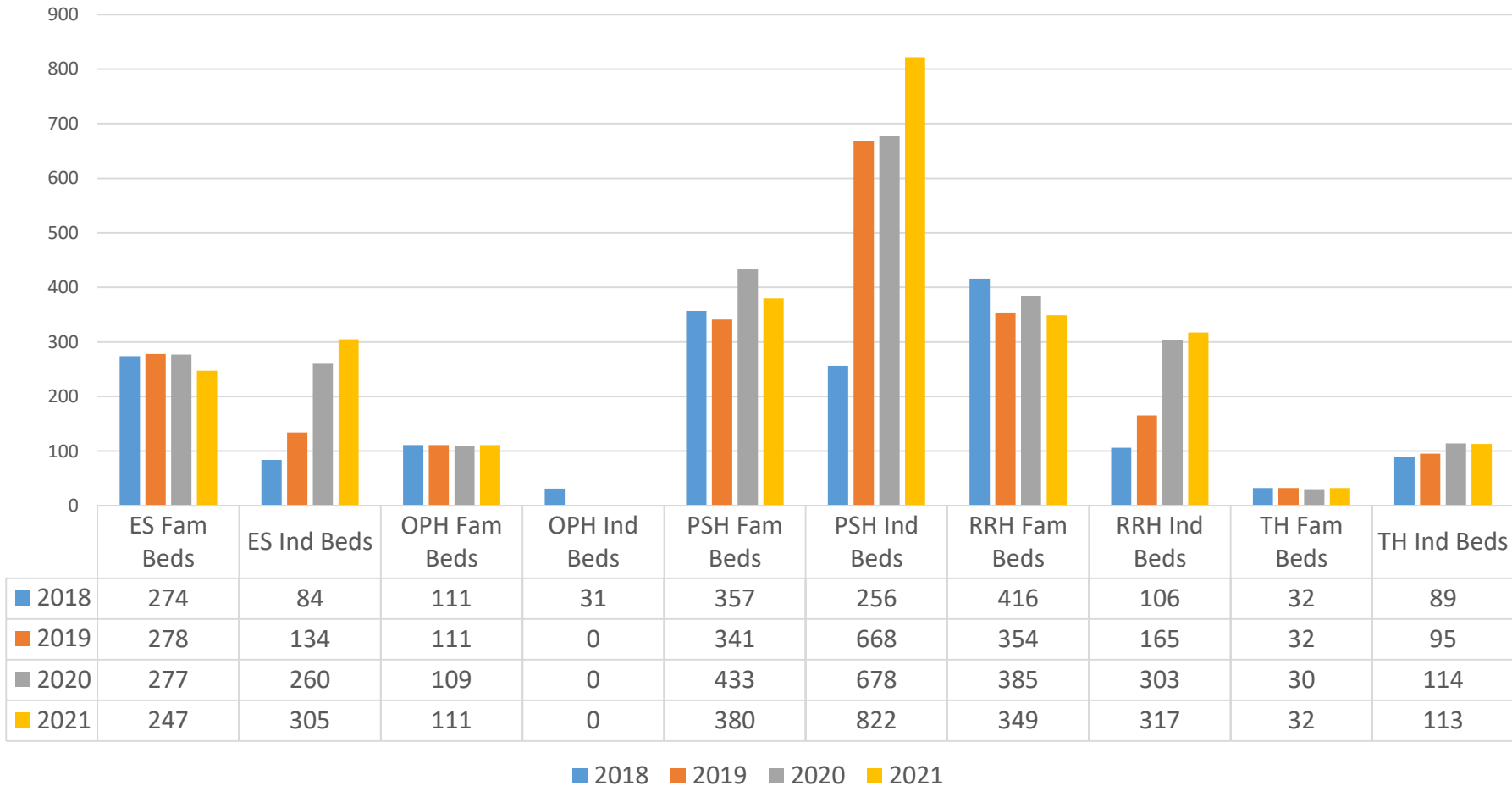
The College of Criminology and Criminal Justice of Florida Atlantic University (FAU) is contracted as our academic partner to evaluate program process, outcome measures and cost analysis.

PalmFUSE Pilot Program Preliminary Data of 8 Participants under Expanded Program

Bookings		Total Jail Bed Days		Estimated Jail Costs (\$135/day)	
PRE	POST	PRE	POST	PRE	POST
39	1	1230	45	\$166,060	\$6,075

Homeless Beds in Palm Beach County

Homeless Beds in PBC



Housing Terminology

ES = Emergency Shelter
 OPH = Other Permanent Housing
 PSH = Permanent Supportive Housing
 RRH = Rapid Rehousing
 TH = Transitional Housing



Lake Worth Village



Homeless Resource Center 2 in Lake Worth March 2023

The new HRC will bring an additional 74 beds
of emergency shelter to PBC, as well as
provide interim housing for families, youth,
and singles

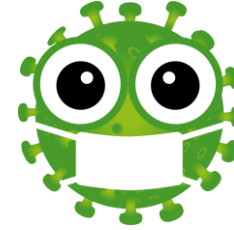
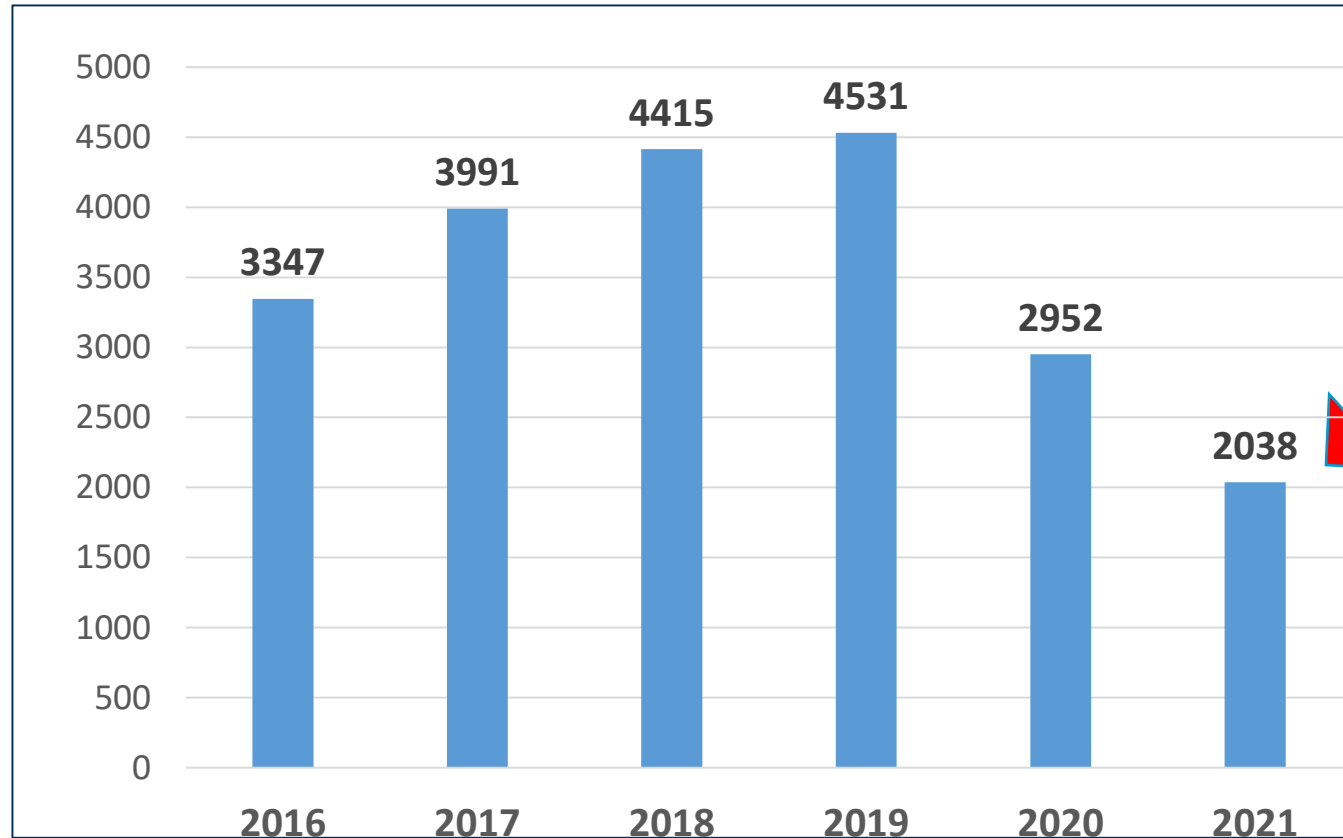
Cottage Homes June 2023

The cottage homes of Lake
Worth will provide 17 units
of supportive housing to
families experiencing
homelessness



Students Experiencing Homelessness

(as reported by SDPBC)



As of
October 2021



COVID-19 has impacted the ability to obtain a full picture of how many children are identified as homeless in the school district due to a decreased number of students being registered this school year.

Housing and Homelessness CDT

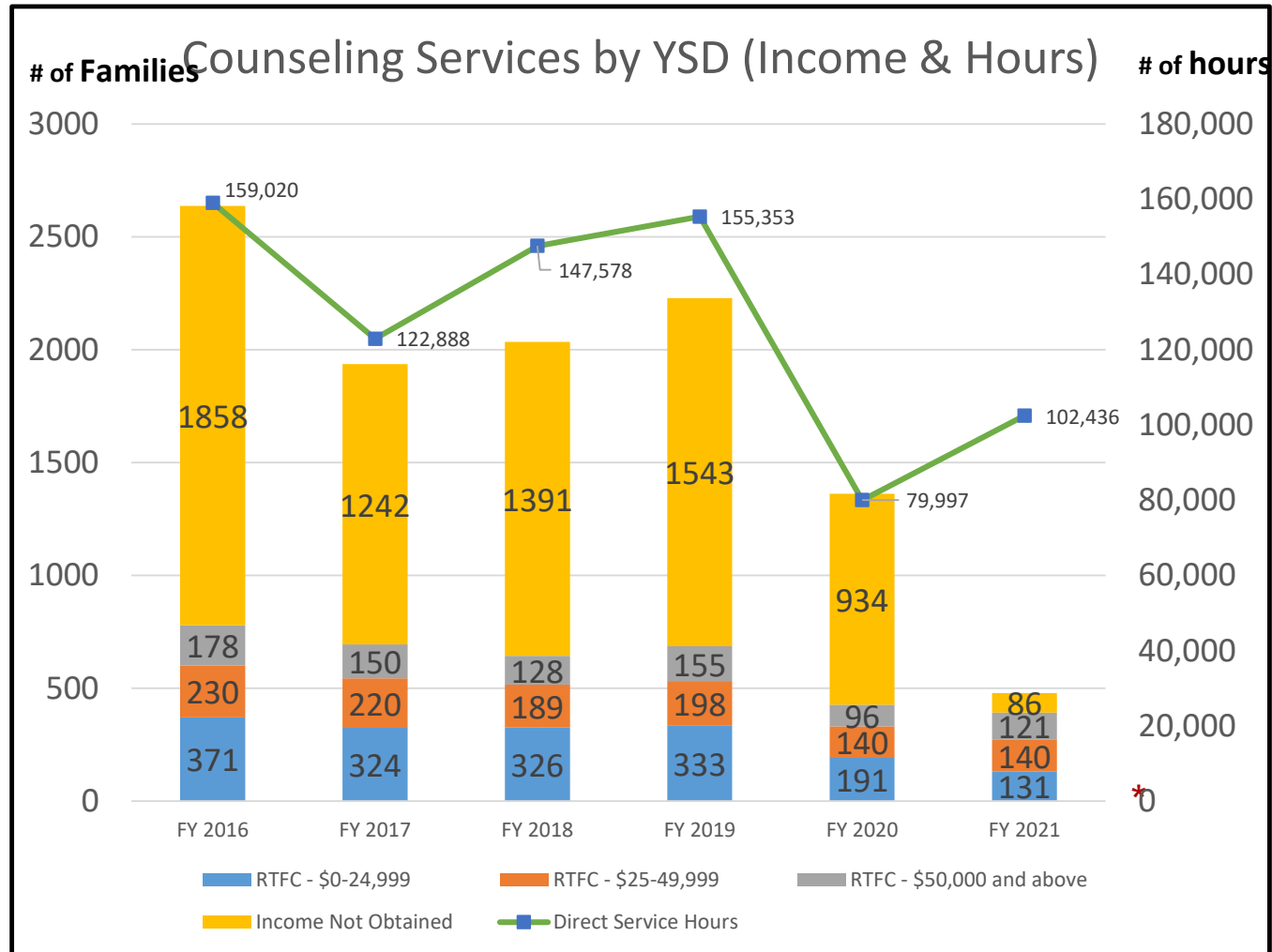
Goal 3: Improve access to social services

Metrics

- Access to counseling services (Youth Services)
- Access to food (Youth Services, Library & OCR)
- Access to summer programming (Youth Services)
- Intake volume through Coordinated Entry (Community Services)
- Offering and increasing access to Social Services (Fire Rescue/Library)

Access to Counseling Services

**FREE
Counseling
Services**

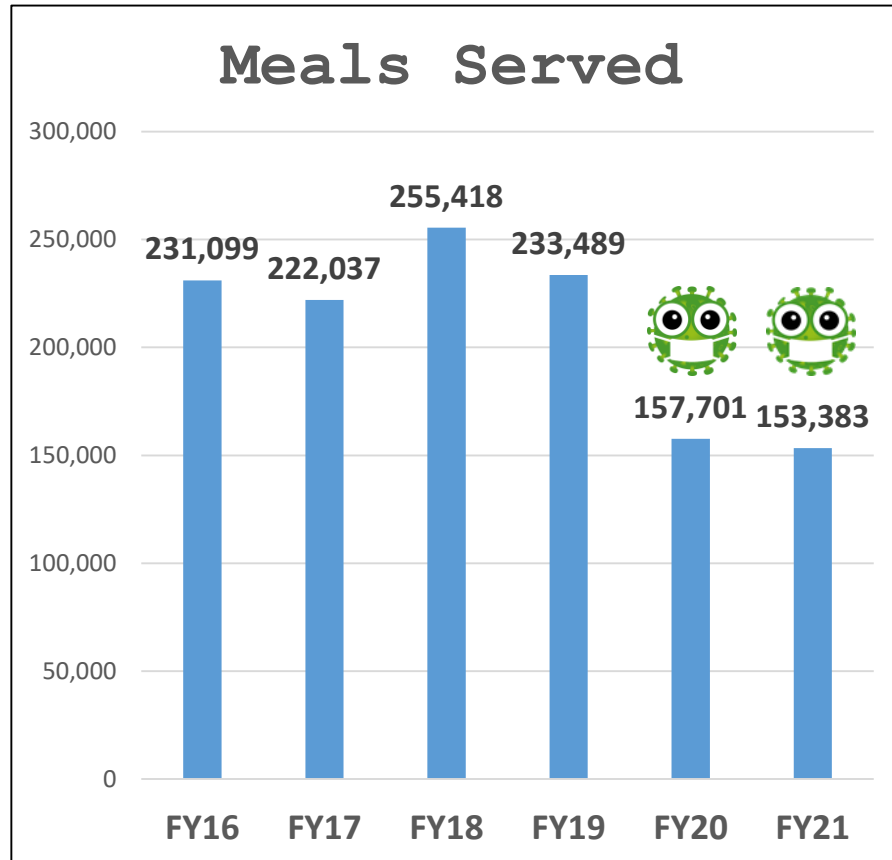


Highlights:

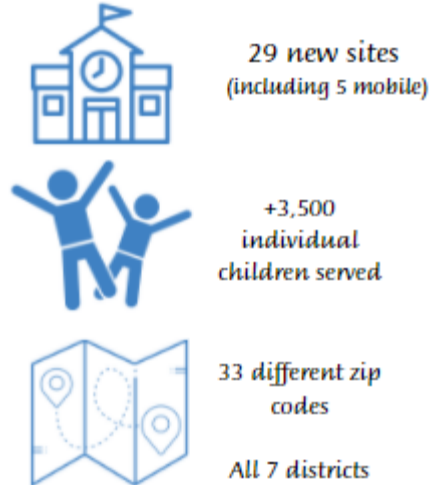
- Highridge Family Center won a National Covid Safety Award for its intensive outpatient program
- Youth and Family Counseling created the Rock vs Playdough video in response to the Publix shooting
- Family Violence Intervention Program assisted in 86% of enrolled youth having their charges dropped by successfully completing a treatment program.
- Education and Training Center reached over 4500 individuals through educational sessions related to mental health
- Continued providing individual, group, and family therapy sessions via a virtual platform to ensure safety and access to treatment.
- Highridge Family Center has returned to in person residential services, but remains capped at 50% capacity due to Covid.
- Despite being hit with the Delta variant, YSD is on its way to returning to Pre-Covid level of services

Access to Food

Summer Food Service Program (YSD)



Where We Served 2021:



Feeding Partners



<https://pbcgov.maps.arcgis.com/apps/webappviewer/index.html?id=5bf05ce72b3142d7a3d990acc5b14ba1>



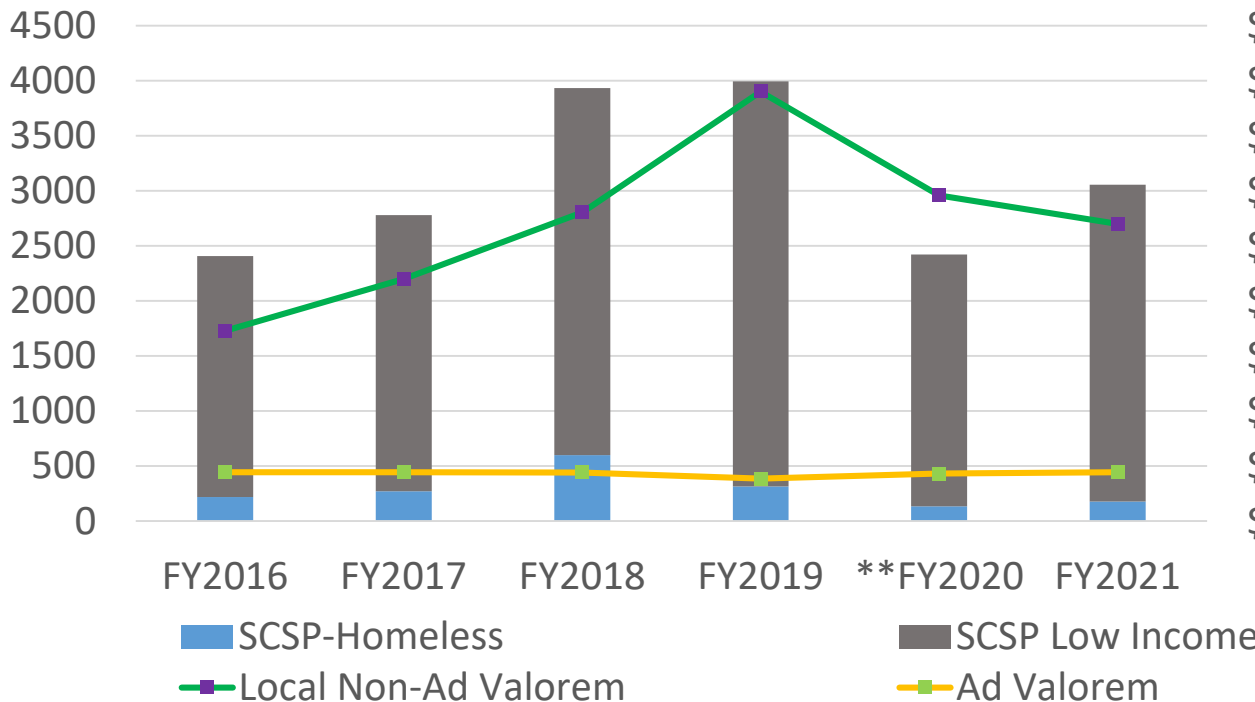
COVID Innovation: Shelf stable meals

Housing and Homelessness CDT

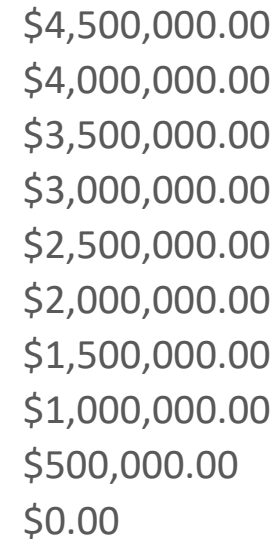
Access to Summer Programming

Summer Camp Scholarship

of scholarships



Funding



COVID Innovations:

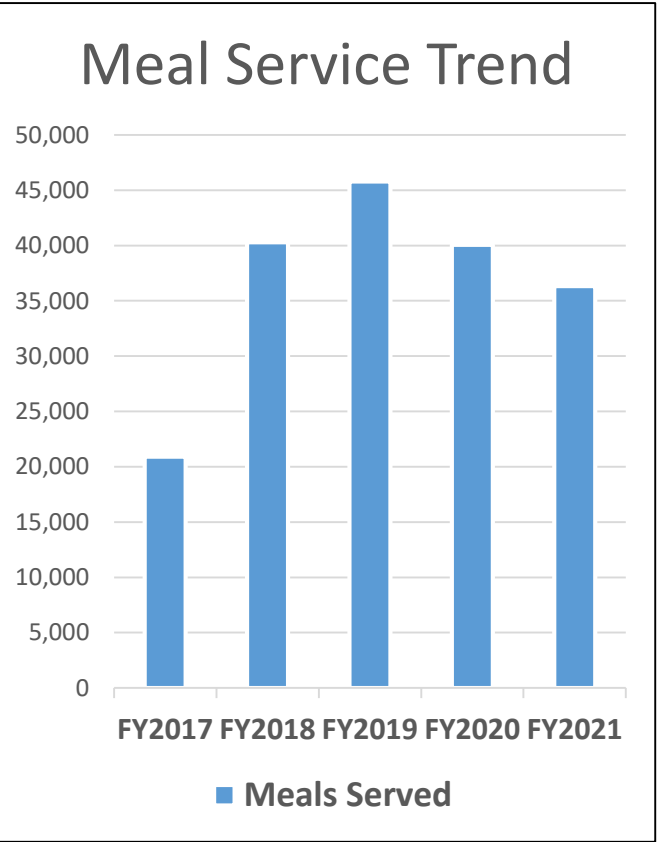
- ❖ Camp platforms in-person
- ❖ COVID Safety & Sanitation Plan;
- ❖ Virtual Spelling Bee



**** Youth Services Summer Camp was only 7 weeks long due to an adjusted school schedule, making up for 2020 date adjustments.**

Access to Food

Palm Beach County Library



Hagen Ranch Road Library



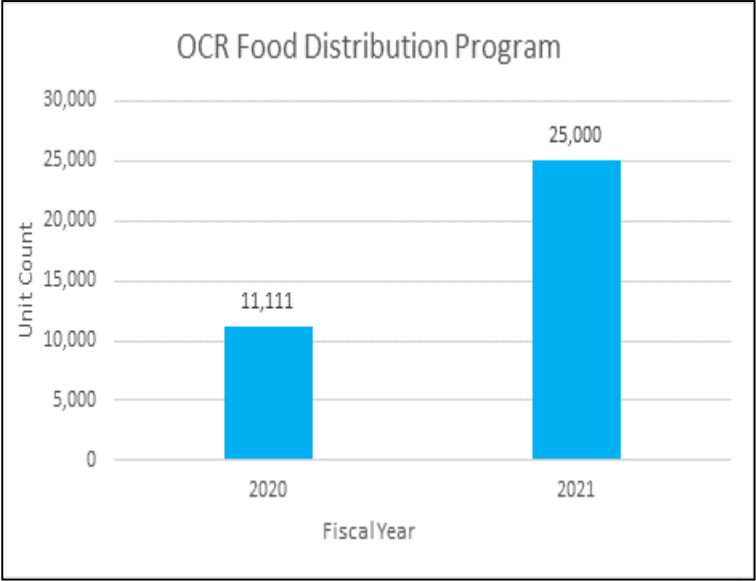
What's in the box? 7 day supply of shelf stable meals!



YSD Summer Interns providing meals to Libraries

OCR

Food Box Distribution* in CCRT areas



*Food Box provision have increased to meet resident demand during a period dominated by COVID concerns

Reentry Program

Collaboration with state, municipalities and community partners

City of West Palm Beach's Housing Pilot Project

8 reentry participants received housing vouchers to pay for rent for 12 months:

- ✓ 75% were NOT rearrested
- ✓ 100% received employment

Two Main Challenges:

1. Finding landlords or HOAs willing to house people with a criminal history
2. Of the landlords willing to participant, apartments were not in compliance with building codes and were not eligible for placement



City of Riviera Beach's Construction Program

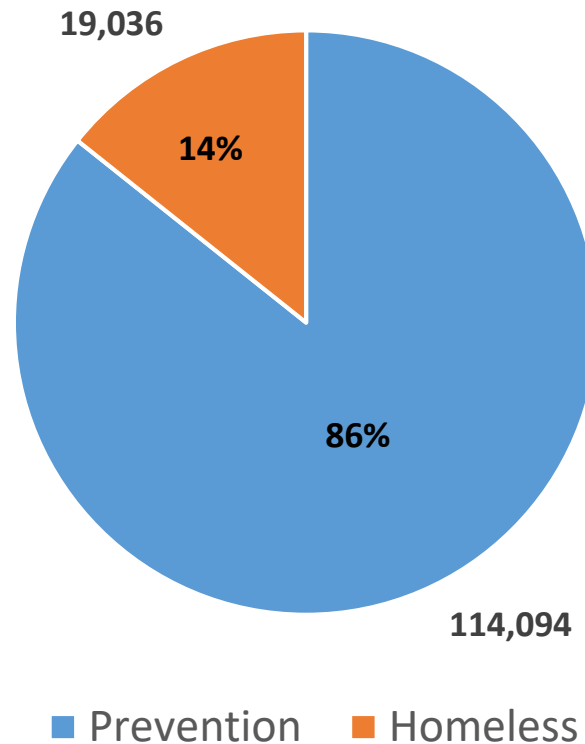
The Riviera Beach CDC and The City of Riviera Beach **partnered** to provide OJT opportunities using the same program structure. A bid is being completed for tow projects through the CDC .



House complete and sold to a first-time home buyer from the City of Riviera Beach

Call Volume from Coordinated Entry

Calls Received October 1, 2020-September 30, 2021



Total Calls:
133,036

Coordinated entry allows a person who is currently experiencing homelessness or at risk of experiencing homelessness to call 1 universal number.

Person can either apply online for services or speak with a worker to be connected with the appropriate services.

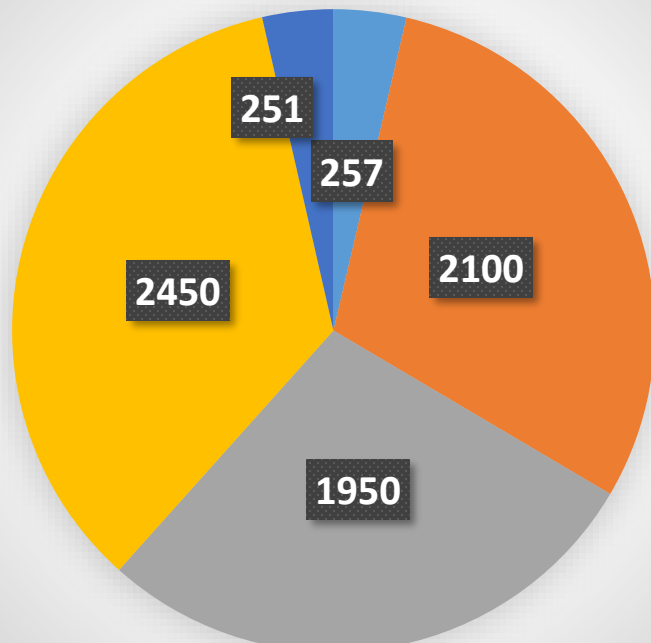


During COVID-19, the Coordinated Entry system was enhanced to include a Call Center function to address the high volume demand for Prevention services.

Palm Beach County Library System



Individuals attending employment, personal finance, and home-buying workshops



■ FY 2017* ■ FY 2018 ■ FY 2019
■ FY 2020 ■ FY 2021

* FY17 Partial Year

Key Innovations

Live Onsite CareerSource Counseling

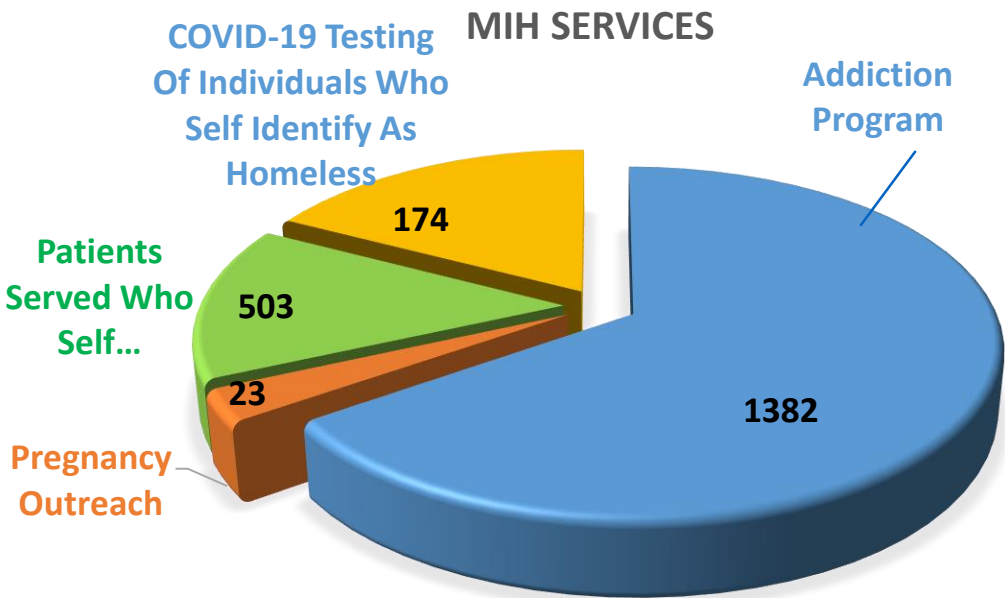
Live Onsite Social Worker Pilot

Board of County Commissioners
Approved Agreement with Palm Beach
County Food Bank to provide SNAP
benefits

Staffing and other forms of support to
County agencies

Fire Rescue

Mobile Integrated Health Program



Palm Beach County Fire Rescue’s Multidisciplinary Mobile Integrated Health Team offers innovative programs to support individuals living with housing insecurity and homelessness.

MIH	Partners
Addiction Program	Palm Beach County Homeless Outreach Team, Lewis Center, Palm Beach County Community Services, JFK North ASU, Rebel Recovery, Hospitals, Palm Beach County Health Care District, VA Homeless Outreach, 211, South County Mental Health, Inc., DCF, and more community based agencies.
Pregnancy Outreach Program (POP)	Healthy Mothers Healthy Babies, Palm Beach County Homeless Outreach Team, 211, Palm Beach County Schools McKinney-Vento Program (MVP), DCF, Medicaid ACCESS, and more community based agencies.
Patients Served Who Self Identify As Homeless	Hospitals, PBSO and LE, Palm Beach County Homeless Outreach Team, Palm Beach County Community Services, Palm Beach County Health Care District, VA Homeless Outreach, 211, Lord’s Place, Families First, South County Mental Health, Inc., DCF, and more community and faith based agencies.
COVID-19 Programs	Palm Beach County Community Services, Palm Beach County Healthcare District, Palm Beach County Homeless Outreach Team, Florida Department of Health, Palm Beach County EOC

Next Steps for Cross-Departmental Team Collaboration

IN PROCESS:

- ✓ Continue to meet COVID relief funds requirements and deadlines
- ✓ Palm Frequent User Systems Engagement (PalmFUSE) will enhance client and cost tracking/
Address challenges posed by multiple databases and differing reporting requirements
- ✓ Continue to align funding streams with team goals and metrics in mind
- ✓ Developing a 'homeless dispatch' call center via coordinated entry in new Delray Beach location
- ✓ Increased collaboration between CSD, Park Rangers and PBSO to provide housing services and connection to resources
- ✓ Explore cross-departmental use of the Coordinated Entry System to identify households most in need of services
- ✓ Various departments receive similar calls from residents for assistance; how can this be better coordinated for efficiency?

NEW:

- ✓ Resident assistance through a new online portal and other virtual platforms
- ✓ HED and FDO partnership to develop affordable housing on County-owned properties



Palm Beach County Strategic Planning & Performance Management



Housing and Homelessness Cross-Departmental Team

November 23, 2021

Team Members



**Patricia
Behn**



**Adam
Davis**



**Arlene
Griffiths**



**Lesley
George**



**Michael
Howe**



**Jacqueline
Jackson**



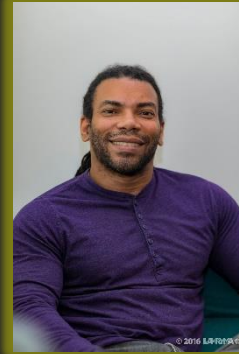
**George
Lacosta**



**Cyndi
Longley**



**Daniel
Ramos**



**Audley
Reid**



**Bert
Winkler**



**Lauren
Young-
Work**



**Wendy
Tippet,
Co-chair**



**Carlos
Serrano,
Co-chair**



**Geeta
Loach-
Jacobson,
Co-chair**



**Keith
Clinkscale**



**Marcela
Millett**

STRATEGIC PRIORITY: HOUSING AND HOMELESSNESS

Goals & Metrics

- Goal 1: Increase the ability of those who work in the County to afford to live in the County
- Goal 2: Reduce homelessness in Palm Beach County
- Goal 3: Improve access to social services

COVID-19 / Team Response

Next Steps



COVID-19 Impact on Housing and Homelessness



Adverse impacts of COVID-19 linger:

- **Unemployment rate** down to 4.7% in August 2021 but still higher than pre-pandemic 3.0% in February 2020.
- **Eviction filings** numbered 6,260 between March 2020 and April 2021.
- **Food insecurity** effects an estimated 181,340 County residents in 2021, including 52,580 children.

Sources: Florida Department of Economic Opportunity; Florida Housing Finance Corporation; and Feeding America.

Goal 1: Increase the ability of those who work in the County to afford to live in the County

Housing and
Homelessness
CDT

Video 1



Fiscal Year 2021 Performance



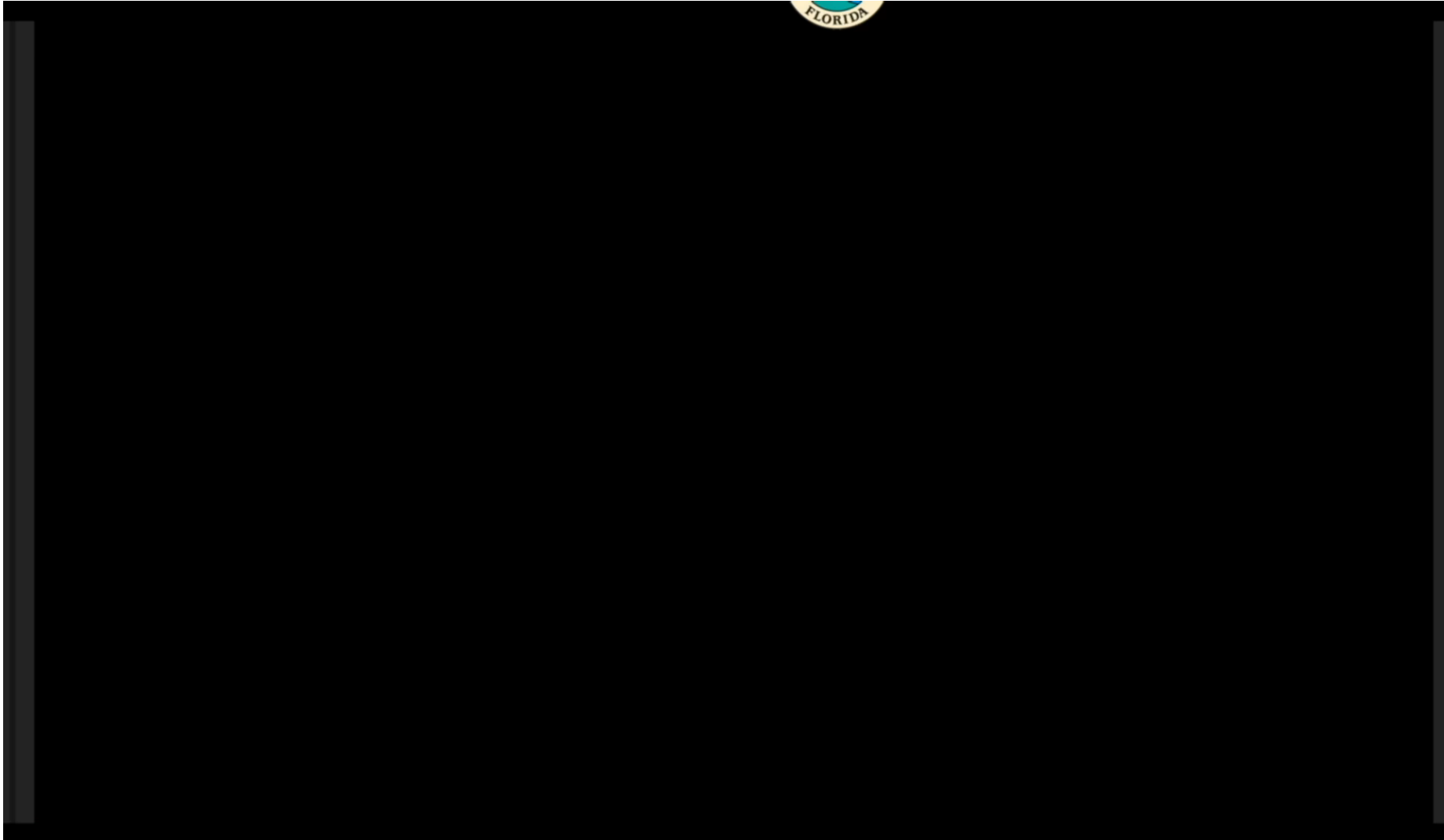
Goal 1: Increase the ability of those who work in the County to afford to live in the County

Metrics – Fiscal Year 2021	Units
Housing units produced by Workforce Housing Program	457
Housing units produced by all other County programs	1,912
FY 2021 Workforce/Affordable Total	2,369
Housing units produced for Very Low Income households	635
Homeowner foreclosures prevented	1,019
Tenant households provided CARES/ERA rental assistance	17,059
Households receiving homebuyer education	120

Goal 2: Reduce homelessness in Palm Beach County

Housing and
Homelessness
CDT

Video 2



Fiscal Year 2021 Performance



Goal 2: Reduce homelessness in Palm Beach County

Metrics – Fiscal Year 2021	Units
PBC Housing Inventory	2,676
Number of homeless children identified by school district	2,638
Palm Frequent Users System Engagement / PalmFUSE	21

Goal 3: Improve access to social services

Housing and
Homelessness
CDT

Video 3



Fiscal Year 2021 Performance



Goal 3: Improve access to social services

Metrics – Fiscal Year 2021	Units
Intake volume through coordinated entry (calls)	133,036
Access to food- summer feeding (153,383); Food Box distribution (25,000)	178,383
Access to summer programming (summer camp scholarship)	3,453
Access to counseling services (clients served at YSD)	567
Offering and increasing access to social services-MIH (2,082); YSD Internship- 176; ReEntry employment-25; Library workshops- 251	2,534

Next Steps for Cross-Departmental Team Collaboration

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THANK YOU

**...from your Housing and Homelessness
Cross-Departmental Team**

Palm Beach County:
Strategic Planning
& Performance Management
November 23, 2021



ECONOMIC DEVELOPMENT CROSS DEPARTMENTAL TEAM

Moving From Outstanding to Excellent!



CROSS DEPARTMENTAL TEAM (CDT) MEMBERS



Sherry Howard
Housing and
Economic Dev.



Paul Connell
Parks and
Recreation



**Natalie Diaz
Rodriguez**
Community Svcs.



**Tonya Davis
Johnson**
Office of Equal
Business Opp.



Michelle Morejon
Fire Rescue



Megan Houston
Office of Resilience



Ike Powell
Youth Services



Chrystal Mathews
Office of
Community
Revitalization



Gary Sypek
Airports



Jodie Boisvert
Community Services



Leilani Yan
Human Resources



Amy Cisneros
Water Utilities



Keith Clinkscale
Division of Strategic
Planning and
Performance Mgt.



Marcela Millett
Division of Strategic
Planning and
Performance Mgt.

CDT MEMBERS CONTINUED



**Deputy Chief
Kimberly Hude
Fire Rescue**



**Alan Chin Lee
Housing and
Economic Dev.**



**Bryan Davis
Planning, Zoning and
Building**



**Kenisha James
Office of Equal
Business
Opportunity**



**Jessica Hidalgo
Public Safety**



**Mark Osigna
Facilities
Development and
Operations**



**Ronald Rice
Cooperative
Extension**



**Glenn Jergensen
Tourist Dev. Council**

**Allen Gray
Office of Equal Business Opportunity**

**Alicia Garrow
Library System**

**Lisa Master
Office of Financial Mgt. and Budget**

**Rebecca Schnirman
Parks and Recreation**

**Houston Tate
Office of Community Revitalization**

**Jayme Bosio
Library System**

**Sylvia Doby
Planning, Zoning, and Building**

PALM BEACH COUNTY PROFILE



- *Second-largest county geographically in Florida covering 1,971 square miles, not including Lake Okeechobee*
- *47 miles Atlantic shoreline*
- *Eastern County is a thriving urban area while the central and western communities are growing suburban and rural areas.*



PALM BEACH COUNTY PROFILE



Top 5 Industries by Employment

Data represents number of people employed + increase year over year (2020-2021)

1. Professional/Business Services	120,600	+4,600
2. Trade/Transportation/Utilities	112,800	+3,400
3. Education/Health Services	107,200	+7,000
4. Leisure/Hospitality	80,800	+14,200
5. Government	59,000	+2,100

Number of Small Businesses (25 or less employees) = 58,071 businesses in PBC or 93.6%



PALM BEACH COUNTY PROFILE



- Population: 1,473,989
- Median single-family home sales price: \$500,000 up 25%
- Median townhome/condo sales price: \$233,000 up 14%
- Median Household Income: \$80,200
- Unemployment rate: 4% (as of 11/19/2021)
- 37,267 job openings vs. 35,320 unemployed
- Poverty Rate: 11.4%



PALM BEACH COUNTY PROFILE 2021



- Palm Beach County becomes “Wall Street South”
- Almost 2,500 jobs created
- Over \$150M in Capital Investments
- More than 30 corporate relocations or expansions
 - Over 70% from other states like New York or California



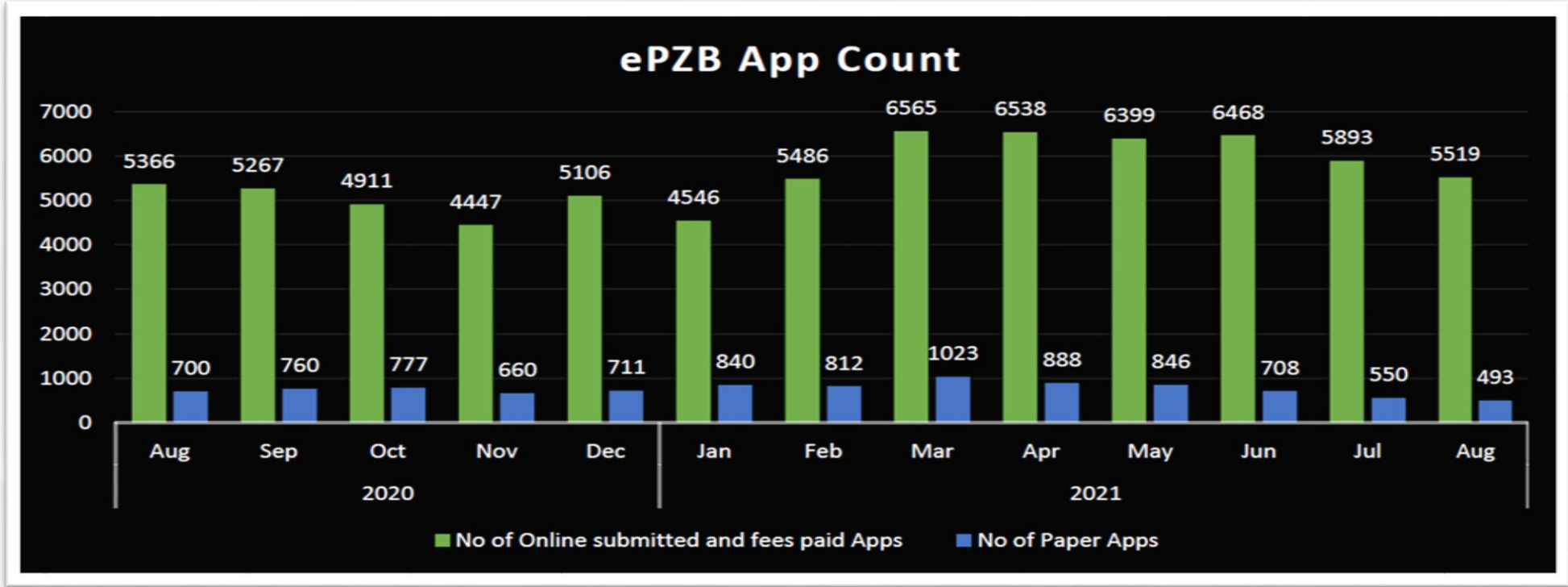
PALM BEACH COUNTY CONSTRUCTION INDUSTRY



BUILDING PERMIT INTAKE AT-A-GLANCE



	August 2020	August 2021
Walk-in Customers	5,584	1,667
Online submittals	0	5,495



STRATEGIC PRIORITY:

Economic Development



"To promote economic revitalization by driving the creation of employment opportunities while reducing disparities and improving quality of life for everyone."

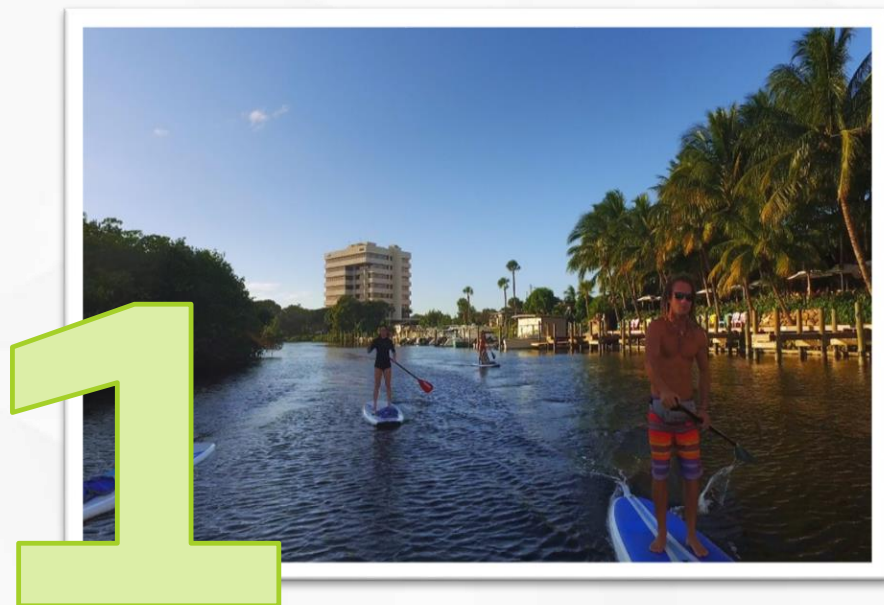
Economic Development Goals:

1. Support preservation of existing businesses adversely impacted by COVID-19 including the tourism and hospitality industry
2. A stable and diversified economic base that maximizes jobs for County residents
3. Promote entrepreneurial development opportunities
4. Revitalize communities to support economic development
5. Support and promote a viable and diverse agricultural industry
6. Enhance and expand opportunities for paid and unpaid student and apprenticeship programs
7. Identify economic opportunities associated with resilient investments

GOAL 1: SUPPORT PRESERVATION & RECOVERY OF EXISTING BUSINESSES INCLUDING TOURISM & HOSPITALITY

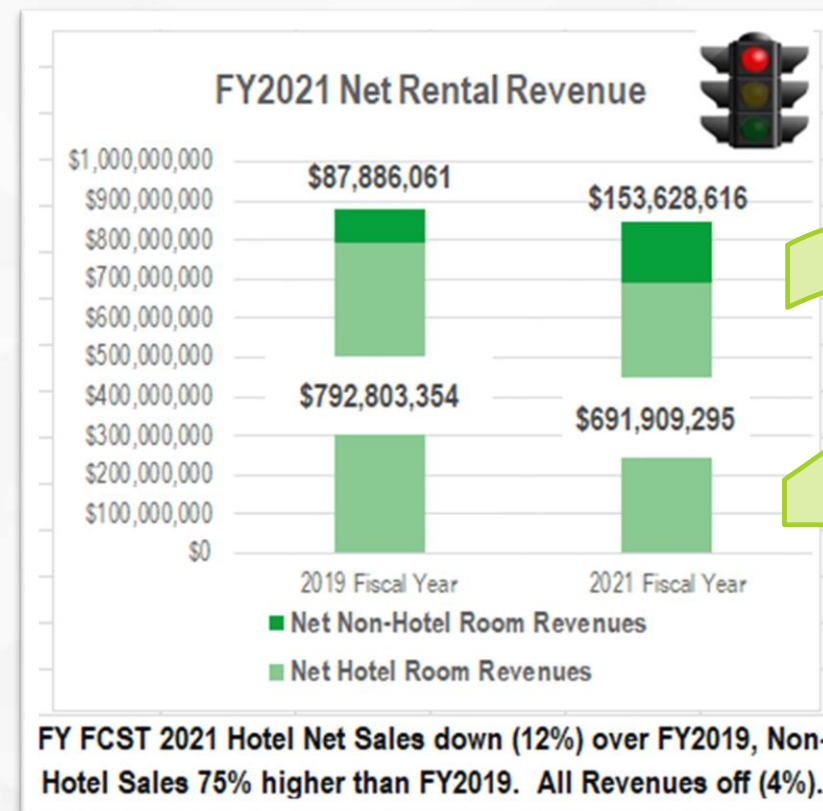


Fiscal Year 2021 Results



The Leisure Travel Industry has continued its recovery. Record Bed Tax Collections for April through August as the Palm Beaches “Open Spaces and Quiet Places” welcome both Drive Market and Air Travelers.

Business Travel, Group and Meeting recovery remains slow and has a way to go to return to our Record 2019 levels of activity.



GOAL 1: SUPPORT PRESERVATION & RECOVERY OF EXISTING BUSINESSES INCLUDING TOURISM & HOSPITALITY

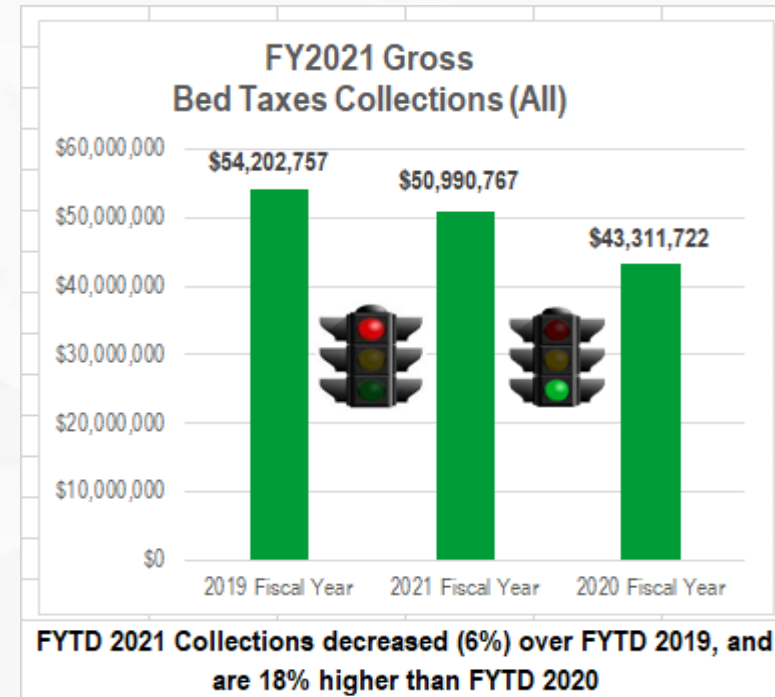


Strategies:

- Promote Health and Safety of the Palm Beaches highlighting our beaches, environmental areas and recreational/parks open spaces.
- The Leisure Travel will drive the recovery. Sports Tourism will recover quicker than our Groups and Meetings/Convention business, as Business travel is slow to return.



Morikami Museum & Japanese Gardens



- Recovery in cultural venues and performing arts centers improve as vaccinations expand.
- Partner with private sector developing eco and sporting events amenities at County parks, existing venues, and natural environmental lands.

GOAL 1: SUPPORT PRESERVATION & RECOVERY OF EXISTING BUSINESSES INCLUDING TOURISM & HOSPITALITY

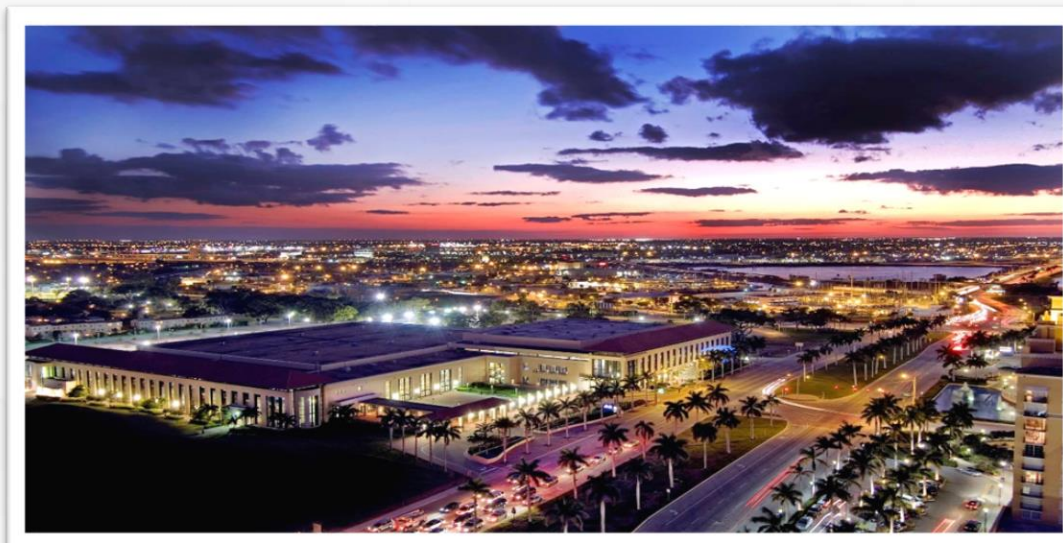
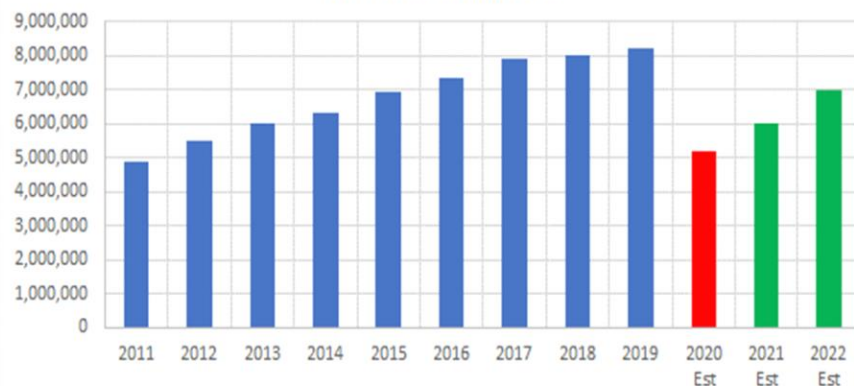


Metrics: 

Each Tourist Development Council (TDC) Partner Agency has 6 to 8 Performance Measures monitored by the TDC

- Tourist Development Tax (Bed Tax) collections
- Annual Leisure, Groups & Meeting & Sports tourism visitors
- Annual PBC Convention Center Hotel Room night bookings
- Annual Sports Tourism Hotel Room nights actualized
- Eco tourism visitor growth year over year

ANNUAL VISITATION TO THE PALM BEACHES
Millions of Visitors



GOAL 2: A STABLE AND DIVERSIFIED ECONOMIC BASE THAT MAXIMIZES JOBS FOR COUNTY RESIDENTS



Strategies:

- Continue to prospect grant opportunities & programs that support economic development activities that support a diverse economic base & upward economic mobility
- Track the progress of development in distressed census tracts including those designated as Opportunity Zones
- Identify ways to make Palm Beach County easier to do business with for internal and external customers
- Continue the implementation of the Glades Region Master Plan including economic development and infrastructure improvements
- Coordinate efforts by stakeholders involved in the Biotech Industry Cluster regarding the development of wet lab space, incubators, and a teaching hospital

GOAL 2: A STABLE AND DIVERSIFIED ECONOMIC BASE THAT MAXIMIZES JOBS FOR COUNTY RESIDENTS



Success Stories



Reentry Employment Programs

- Innovations in Reentry Initiatives (IRI)
- Grant Funded by Bureau of Justice for a 4 year period
- Partner with FAU to conduct a rigorous randomized- controlled trial and evaluation (Dec. 2021)
- Linked 100 returning residents to transitional jobs coupled with Cognitive Behavior Intervention
- Programming has been sustained by funding through FL Dept. of Corrections and Palm Beach County. Trained participants have helped meet the high demand for employees by local businesses.

Reentry Employment & Education Subcommittee

- **Breaking barriers to meaningful employment**
- **Chaired by CareerSource offering resource including:**
 - **Soft Skills Training**
 - **Placement assistance**
 - **Access to transitional jobs**

SUCCESS STORY



Rickema "Twin" Thomas spent 21 years in the Florida Department of Corrections. After his release, Twin cautiously enrolled in the transitional job program, wary of "ex-offender" programs in general. Six months later, Twin said "It was the best decision I could have made. In six months, I've had the opportunity to build, to learn skills like drywall and cabinet installation—lots of things," I wouldn't trade it for anything in the world." Twin is now working full-time and has been promoted to Field Supervisor with Urban Farmers, Inc.

SUCCESS STORY



Darrelle Ivory had spent 20 years of his life in and out of the state correctional system. He says that he was lost with no focus or goals. Ivory came into the office and at intake said "I'm never going back" He has held true to his word. Enrolling in the transitional job program helped him focus on the new goals he has now set. He has excelled in construction and is now a Field Supervisor for Urban Farmer's Inc.

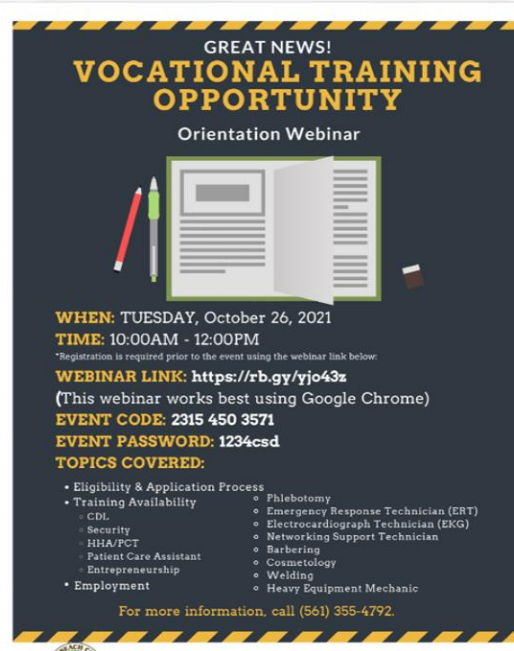
GOAL 2: A STABLE AND DIVERSIFIED ECONOMIC BASE THAT MAXIMIZES JOBS FOR COUNTY RESIDENTS



Family Self-Sufficiency Program

Mission: to remove barriers and create income opportunities for low income individuals to become more self-sufficient.

Hosting Career Fairs with Livable Wage Jobs



Offering Vocational Training and Case Management that Leads to Employment

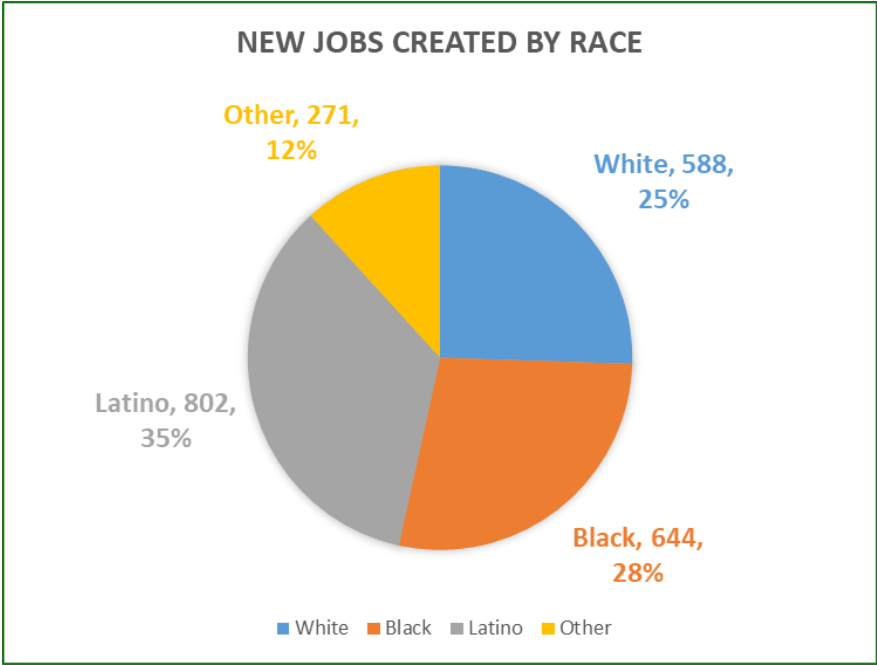
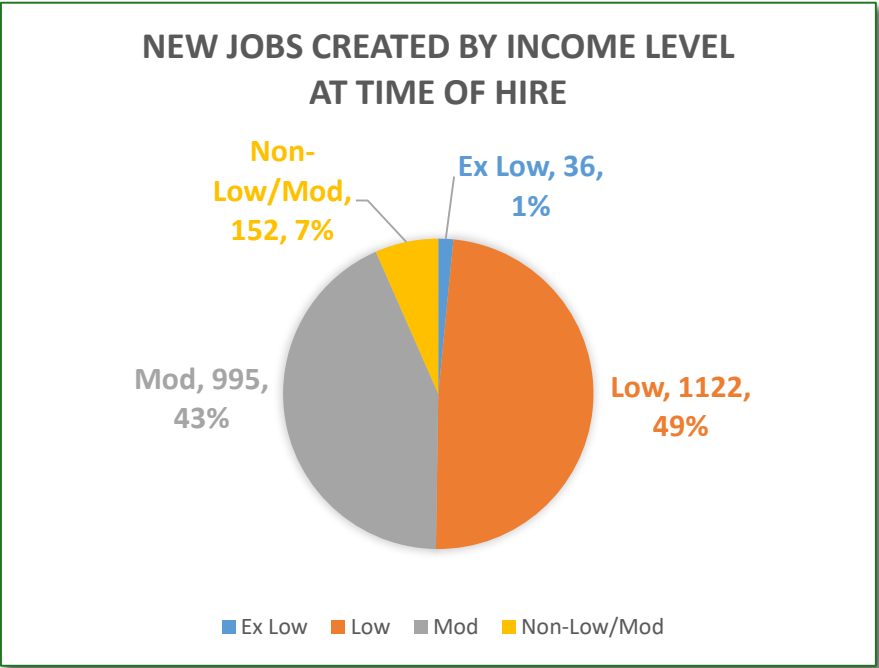
Creating Economic Mobility for Families through the Securing Our Future Initiative



GOAL 2: A STABLE AND DIVERSIFIED ECONOMIC BASE THAT MAXIMIZES JOBS FOR COUNTY RESIDENTS



HUD Section 108 Loan Program-2305 New Jobs

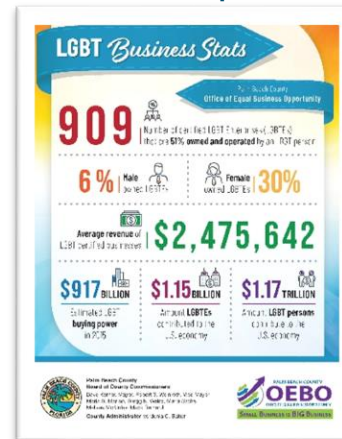
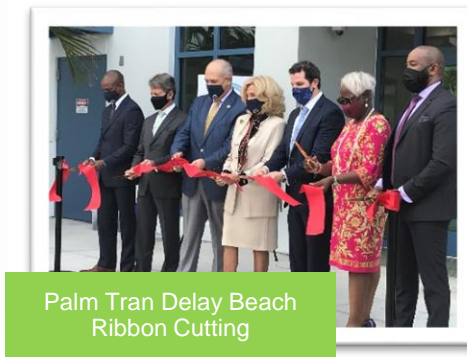


GOAL 3: PROMOTE ENTREPRENEURIAL OPPORTUNITIES



Strategies:

1. The Office of Equal Business Opportunity (OEBO) continued its overall marketing and outreach strategies to encourage local Small/Minority/Women Business Enterprise (S/M/WBEs) to become certified and to promote the importance for S/M/WBEs to participate in County procurement opportunities;
2. Presented quarterly virtual meetings for internal/external clients to provide education, information and technical assistance;
3. Presented alternate programming and events to adhere to social distancing while providing resources, access to information and outreach;
4. Hosted small certification document review workshops to assist with submittals.



The Hispanic Vote of Palm Beach County Outreach Meeting

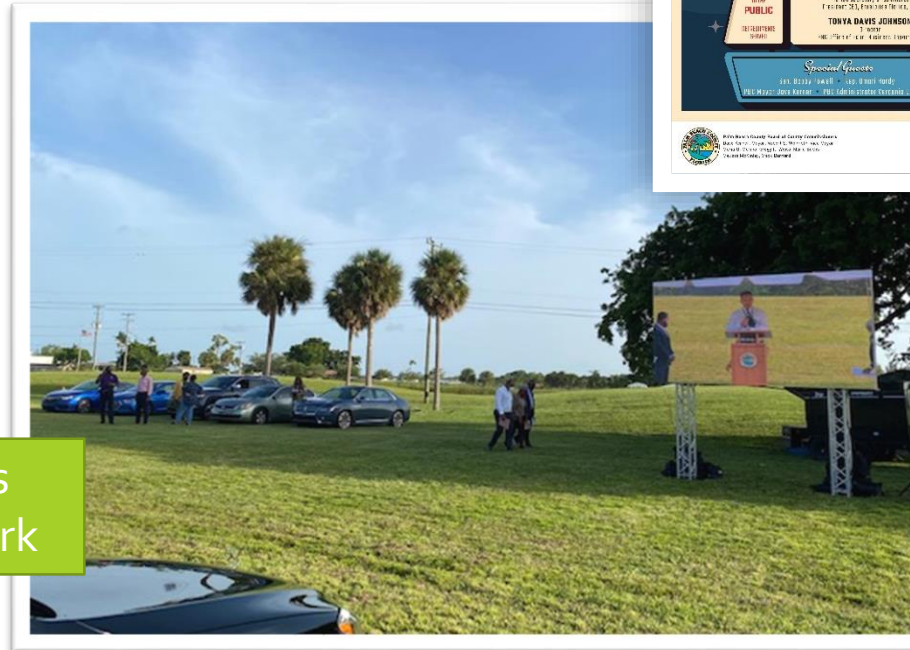
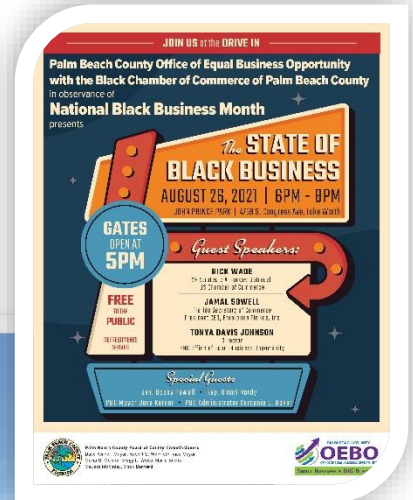


GOAL 3: PROMOTE ENTREPRENEURIAL OPPORTUNITIES



Metrics

- Number of businesses provided technical assistance through DHED & economic development resource partners
- Number of small business certified/recertified
- Number of contract awards to S/M/WBEs
- Dollar volume of contract awards to S/M/WBEs
- Number of OEBO (Office of Equal Business Opportunity) outreach events to local entrepreneurs

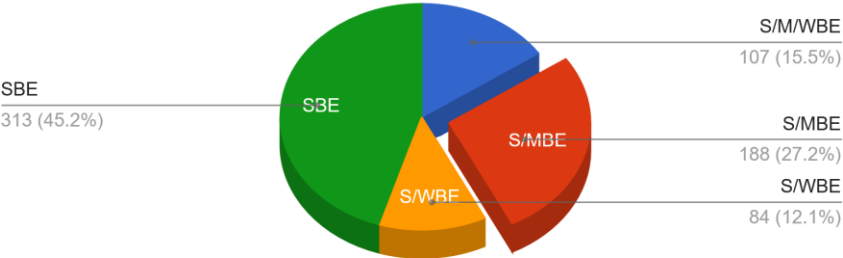


The State of Black Business Outreach in John Prince Park

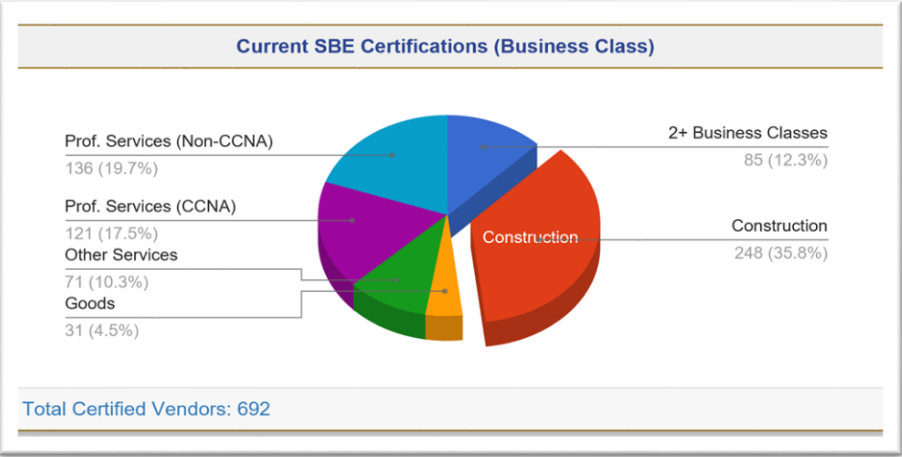
GOAL 3: PROMOTE ENTREPRENEURIAL OPPORTUNITIES



Certified businesses have the opportunity to do business with PBC

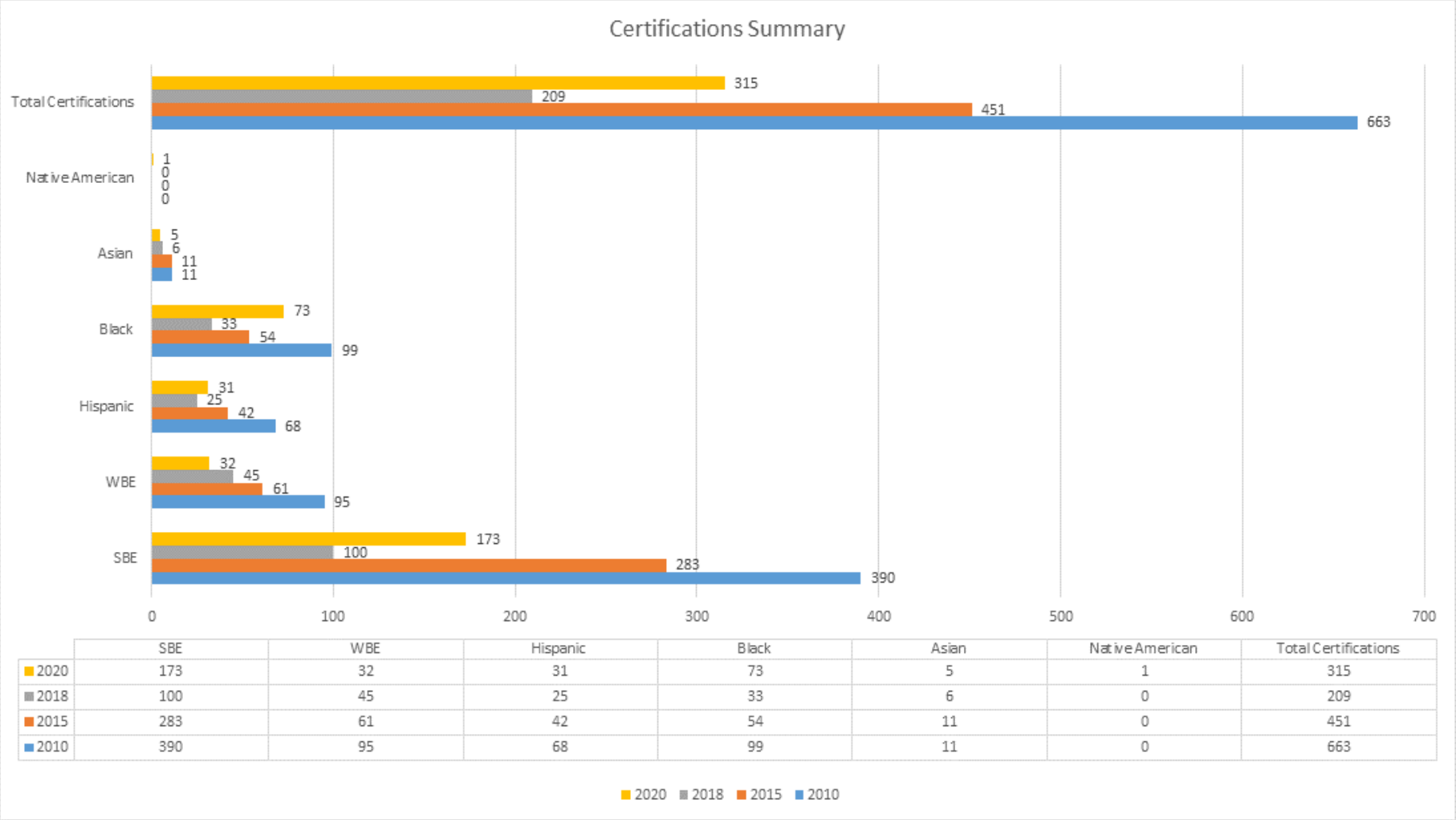


SBE – Small Business Enterprise
WBE – Women Business Enterprise
MBE – Minority Business Enterprise
M/WBE – Minority/Women Business Enterprise



Cottage Homes Outreach Event

GOAL 3: S/M/WBE CERTIFICATION HISTORY



GOAL 3: PROMOTE ENTREPRENEURIAL OPPORTUNITIES



Partner Contract Services

Technical Assistance Providers – Examples of Services Provided

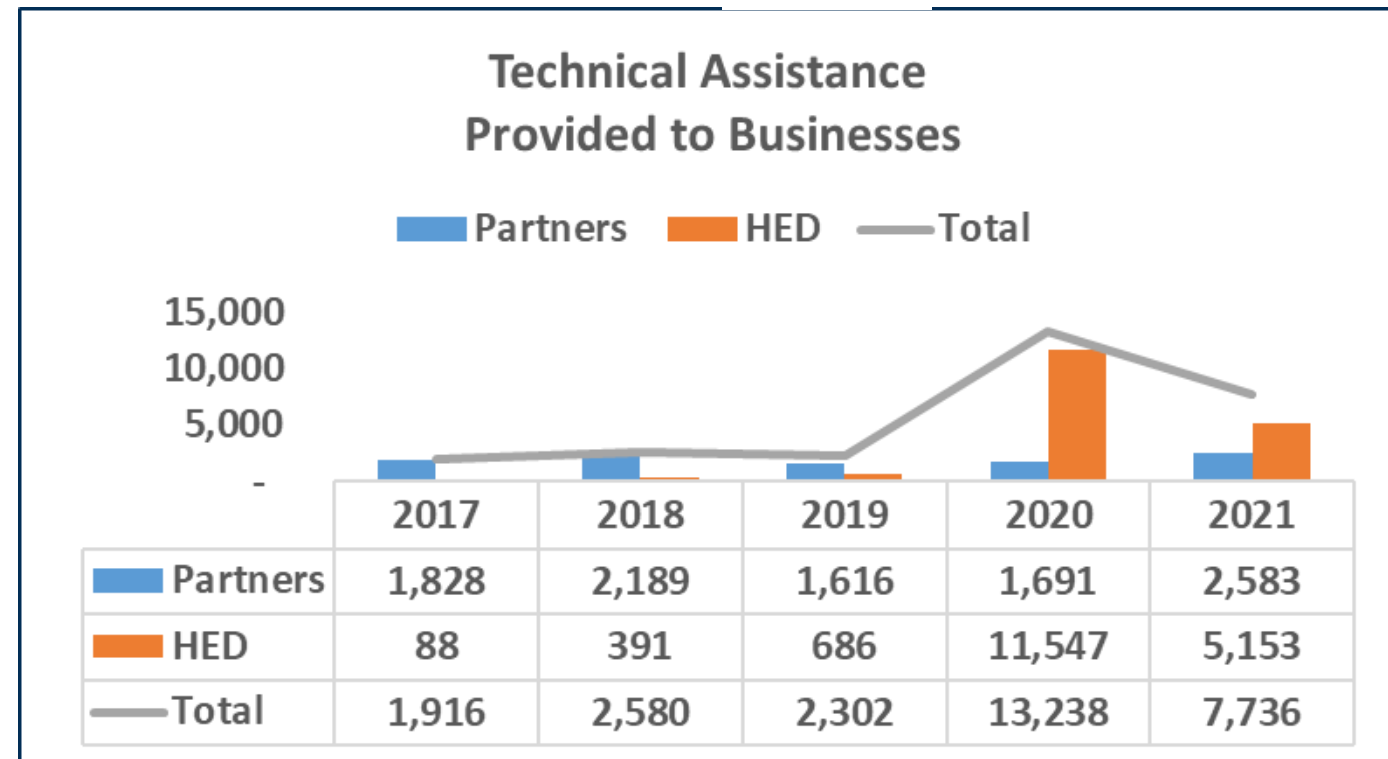
- Counseling, instruction, training, internships
- Support services such as accounting, taxes, legal and payroll, information technology
- Industry trends analysis
- Consultation with experienced professionals,
- Drafting of marketing plans
- Securing reasonable rental space
- Guaranteed financing, credit builder loans and microloans



GOAL 3: PROMOTE ENTREPRENEURIAL OPPORTUNITIES



PBC provides technical assistance to businesses and entrepreneurs including credit repair, loans or grants, information on federal and state programs, guidance on the Palm Beach County Interactive, introductions to cities and other partners, training in how to build a business plan and how to apply for licenses.
You name it, we support our small businesses!



GOAL 3: PROMOTE ENTREPRENEURIAL OPPORTUNITIES



Certification Flyer in Creole

FÈ YON KOUDEY NAN PWOGRAM SÈTIFIKASYON BIWO SOU OPÒTINITE BIZNIS EGAL KONTE PALM BEACH LAN

Èske ou se yon biznis piti, minorite oswa fanm posede nan Konte Palm Beach?

Biwo Opòtinite Biznis Egal (Office of Equal Business Opportunity, OEBO) Konte Palm Beach lan envite ou pou sètifye biznis ou an tankou yon Biznis Piti, Minorite oswa Fanm Posede (S/M/WBE).

Objektif OEBO se pou ogmante patisipasyon S/M/WBE yo nan kontra konte a. Nou angaje pou nou bay biznis yo resous pou konekte ou avèk opòtinite yo.

Kòm yon founisè sètifye avèk OEBO, ou kalifye pou patisipe nan konpetisyon pou kontra yo nan konte a.

Pwosesis sètifikasyon an senp ak gratis.

KISA KI YON S/M/WBE?

Yon S/M/WBE se yon konpayi ki gen mwens 51% ke yon moun oswa pliyèl moun posede ak kontwòl ki se moun yon gwoup ki defavorize sosyalman ak ekonomikman, sa gen ladan Ahw-Ameriken, Aziyatik, Ispanik, Ameriken Nati Natal ak Fanm.

Gen kèk benefis ki gen ladan:

- Aksè ak opòtinite apwovizyonman ke Konte Palm Beach bay.
- Sipò Teknik nan men Espesyalis Devlopman TI Biznis
- Opòtinite koneksyon avèk Founisè Prensipal yo
- Envizasyon nan fòmasyon, evenman ak konferans OEBO yo.
- Pwomosyon kwaze avèk lòt ajans sètifikasyon pou minorite
- Enklizyon nan repitwa konpayi S/M/WBE sètifye sou entènèt
- Ekspozisyon ak biznis nan endistri prive

- 1 Ou dwe enskri kòm yon vandè nan Konte Palm Beach toudabò nan <https://pbcvssp.co.palm-beach.fl.us/webapp/vssp/AltSelfService>
- 2 Apre ou fin resewa nimewo vandè ou a, ou kapab aplike pou sètifikasyon nan <http://www.pbcgov.com/oebo/Pages/Certification-Program.aspx>



Pou detay oswa enfòmasyon anplis, ou kapab kontakte nou nan: (561) 616-6840 OEBO@pbcgov.org

Palm Beach County
Office of
Equal Business
Opportunity
presents

*** NATIONAL VETERANS
SMALL BUSINESS WEEK ***

**BOOTS to
BUSINESS**
PALM BEACH COUNTY
NOVEMBER 5, 2020 • 10:30AM

JOIN ZOOM MEETING
<https://pbcgov.zoom.us/j/86744768094>
Meeting ID 867 4476 8094

Scan with your smartphone

Palm Beach County Board of County Commissioners
David J. B. "Doc" West, Mayor; S. Peter A. "Pat" DeFazio, Vice Mayor
David A. "Dave" K. "Doc" West, Mayor; S. Peter A. "Pat" DeFazio, Vice Mayor
Sandra L. "Sandy" K. "Doc" West, Mayor; S. Peter A. "Pat" DeFazio, Vice Mayor
Sandra L. "Sandy" K. "Doc" West, Mayor; S. Peter A. "Pat" DeFazio, Vice Mayor

OEBO
OFFICE OF EQUAL BUSINESS OPPORTUNITY

Veterans Small Business Week

Certification Flyer in Spanish

CONSULTE EL PROGRAMA DE CERTIFICACIÓN DE LA OFICINA DE IGUALDAD DE OPORTUNIDADES DE NEGOCIO DEL CONDADO DE PALM BEACH

¿Usted es dueño de un pequeño negocio, tiene un negocio que es propiedad de un grupo minoritario o de mujeres?

La Oficina de Igualdad de Oportunidades de Negocio del Condado de Palm Beach (OEBO, por sus siglas en inglés) lo invita a certificar su negocio como NEGOCIO PEQUEÑO, PROPIEDAD DE MINORIAS O DE MUJERES (S/M/WBE, por sus siglas en inglés).

El objetivo de la OEBO es aumentar la participación de negocios S/M/WBE en los contratos del condado. Nuestro compromiso es suministrar negocios con recursos para conectarlos con oportunidades.

Al ser un proveedor certificado con la OEBO, usted es elegible para competir por contratos del condado.

El proceso de certificación es simple y gratis.

¿QUÉ ES UN NEGOCIO S/M/WBE?

Un negocio S/M/WBE es una compañía que, por lo menos en un 51%, está bajo la propiedad y el control de una o más personas, que son miembros de un grupo con una desventaja social y económica; inclusive, las afroamericanos, asiáticos, hispanos, nativos americanos y mujeres.

Algunos beneficios incluyen:

- Acceso a oportunidades de adquisiciones proporcionadas por el condado de Palm Beach
- Soporte técnico de Especialistas en Desarrollo para pequeños negocios
- Oportunidades de adquisición de contratos con Contratistas principales
- Invitaciones para eventos, conferencias de la OEBO, etc.
- Promoción cruzada con otras agencias de certificación de negocios pertenecientes a minorías
- Inclusión en el directorio en línea de las compañías S/M/WBE certificadas
- Exposición a negocios de la industria privada

- 1 Primero debe registrarse como proveedor con el condado de Palm Beach en <https://pbcvssp.co.palm-beach.fl.us/webapp/vssp/AltSelfService>
- 2 Después de recibir su número de proveedor puede solicitar la certificación en <http://www.pbcgov.com/oebo/Pages/Certification-Program.aspx>



Para obtener más detalles o información adicional, puede ponerse en contacto con nosotros llamando al (561) 616-6840 o por correo electrónico a OEBO@pbcgov.org

WOMEN'S SMALL BUSINESS MONTH

Palm Beach County
Office of Equal Business
Opportunity presents

WOMEN IN BUSINESS

Friday
10.30.20
9 AM - 4 PM

Palm Beach County
Therapeutic
Recreation Center
2728 Lake Worth Rd
Lake Worth, FL 33461

Marketplace and Panel Discussions:

Small Business Banking and Finance
Thaila Sullivan
Valley Bank
Mo Corlier
Commerce Bank
Heather Landstrom
Guadalupe Credit Union
Fabiola Brunley
Bank of America

S/M/WBE Certification with Palm Beach County
Office of Equal Business Opportunity Staff:
Angie Whitaker
Vicky Cronall
Doranne Kristensen
Deirdre Kyle
Angela Smith

Women in Enterprise
Ann Marie Sorell
The Atlantic Group
Doreen Altabian
But One LLC
Yanella Gervais
Art Con Services
Kathi Vick
Madison
Lisa Marder
Signature
Niko Zaccaria
HZ Consultants
Lisa King
Wendy Construction

REGISTER NOW!
REGISTRATION » <http://survey.pbcgov.com/s3/OEBO-Registration-Form> DEADLINE 10/28
VENDOR REGISTRATION » <http://survey.pbcgov.com/s3/OEBO-Vendor-Form> DEADLINE 10/28

Palm Beach County Board of County Commissioners
David J. B. "Doc" West, Mayor; S. Peter A. "Pat" DeFazio, Vice Mayor
David A. "Dave" K. "Doc" West, Mayor; S. Peter A. "Pat" DeFazio, Vice Mayor
Sandra L. "Sandy" K. "Doc" West, Mayor; S. Peter A. "Pat" DeFazio, Vice Mayor

OEBO
OFFICE OF EQUAL BUSINESS OPPORTUNITY

PALM BEACH COUNTY
SMALL BUSINESS & BIG BUSINESS

PALM BEACH COUNTY
PARKS & RECREATION
Therapeutic Recreation Center

Women's Small Business Month

Promoting Equity, Diversity & Inclusion

GOAL 4: REVITALIZE COMMUNITIES TO SUPPORT ECONOMIC DEVELOPMENT



Strategies

1. Continue to work with stakeholders to identify CCRT (Countywide Community Revitalization Team) area deficiencies and develop strategies to address deficits.
2. Develop award winning parks and amenities that will revitalize and connect neighborhoods, and increase desirability and property values
3. Continue developing Park locations and amenities in Park deserts and CCRT communities.
4. Work with local communities and other departments to promote and increase the number of community improvement projects and invest in neighborhood sustainability.

OCR Staff conducting Windshield survey In Plantation Area for the CCRT Reassessment Report



CCRT Area	Drainage	Road Surface	Sidewalks	ADA	Street Lighting	County Park Located within CCRT	Park Located within 1/4 mile of CCRT
ABBEY PARK - GLEN AREA	DEF	N	N	N	N		
ACACIA VILLAS	DEF	DEF	DEF	DEF	N		
AVENUE L AREA	Y	DEF	DEF	N	DEF		
BELVEDERE HEIGHTS	DEF	N	N	PARTIAL	PARTIAL		
BELVEDERE HOMES	DEF	Y	PARTIAL	N	Y	Yes	
BOUTWELL - KEAST	N	DEF	DEF	N	N		Yes
BROADWAY DRIVE AREA	DEF	N	N	DEF	N		
CABANA COLONY	DEF	DEF	Y	Y	DEF	Yes	
CAM ESTATES/MEADOWBROOK PL 1, 2 & 3	Y	Y	N	Y	N		
CANAL POINT	DEF	Y	DEF	N	Y	Yes	

Deficiencies - DEF, Yes - Y, No - N

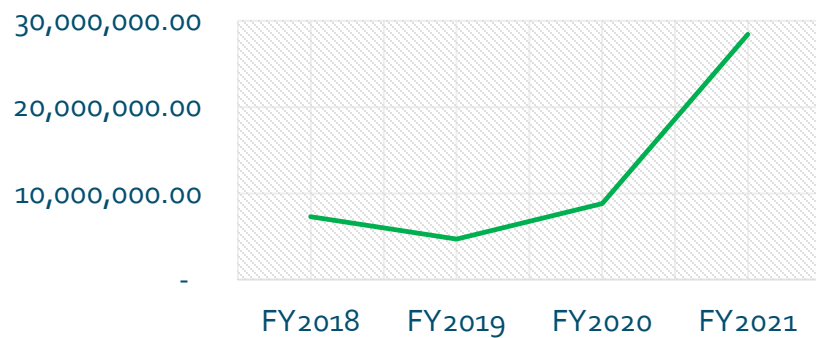
GOAL 4: REVITALIZE COMMUNITIES TO SUPPORT ECONOMIC DEVELOPMENT



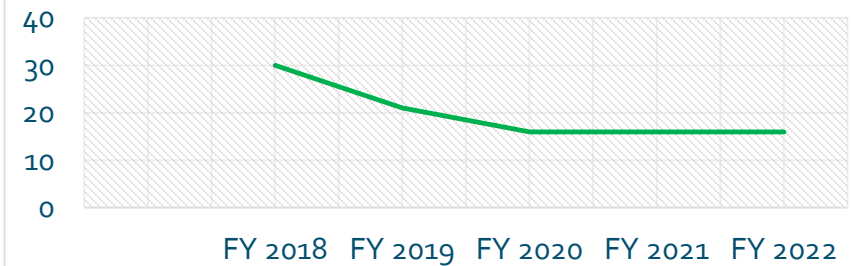
Metrics

- Number of CCRT areas with a park within ¼ mile.
- Number of Community Improvement Projects in CCRT (Countywide Community Revitalization Team) areas
- Funds Invested in Parks Capital Projects
- Number of CCRT areas with multiple deficiencies

Funds Invested in Parks Capital Projects



Community Improvement Grant Projects in CCRT Areas



GOAL 4: REVITALIZE COMMUNITIES TO SUPPORT ECONOMIC DEVELOPMENT



Project Type	Funding Source	CCRT Area	Location	Estimated Design/Study Cost	Estimated Construction Cost	Estimated Total Cost
Flood and Drainage Mitigation Projects	Federal Grants	Country Club Acres West	Country Club Acres Plats 3, 4, & 5, West of Military Trl between LWDD L-34 and L-35 Canal	\$ 47,000	\$ 500,000	\$ 547,000
		Tradewinds Subdivision	Tradewinds Estates Subdivision	\$ 70,000	\$ 350,000	\$ 420,000
		Belvedere Homes Subdivision	Lake Belvedere Estates	\$ 76,000	\$ 500,000	\$ 576,000
		Dillman Heights	Dillman Heights Subdivision	\$ -	\$ 250,000	\$ 250,000
		Pleasant Ridge & Juno Terrace	Pleasant Ridge and Juno Terrace Subdivisions	\$ -	\$ 300,000	\$ 300,000
		Cannongate Subdivision	Cannongate Subdivision	\$ -	\$ 300,000	\$ 300,000
		Highview Rd	Highview Rd., Highland Rd, and Ridge Rd, Washington Ave. to Overlook Rd.	\$ -	\$ 250,000	\$ 250,000



OCR Back To School event

OCR CCRT Areas Reassessment



CCRT Area Improvement Projects



CCRT Area Improvement Projects



GOAL 4: REVITALIZE COMMUNITIES TO SUPPORT ECONOMIC DEVELOPMENT



Median landscape improvements,
clubhouse renovation and new playground
in Country Club Acres, Delray

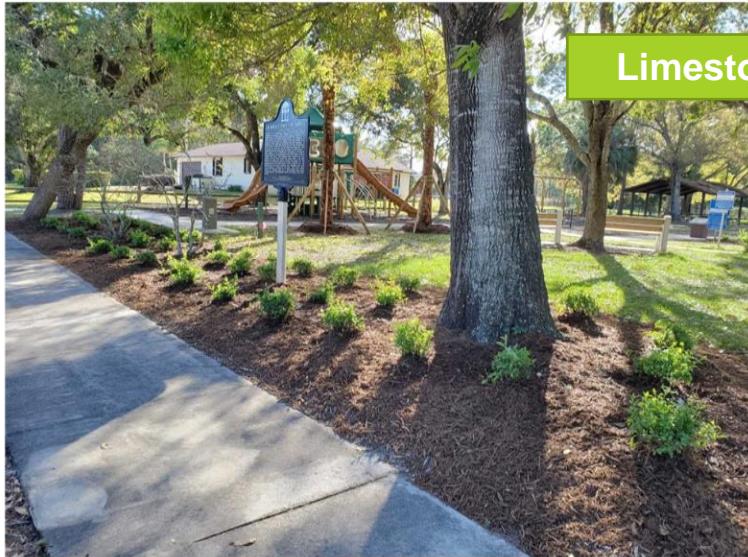


Little Free
Food Pantries
in Lantana
Homes
Neighborhood

GOAL 4: REVITALIZE COMMUNITIES TO SUPPORT ECONOMIC DEVELOPMENT



Investment in County Parks



Limestone Creek



Morikami



Shark Wake Park

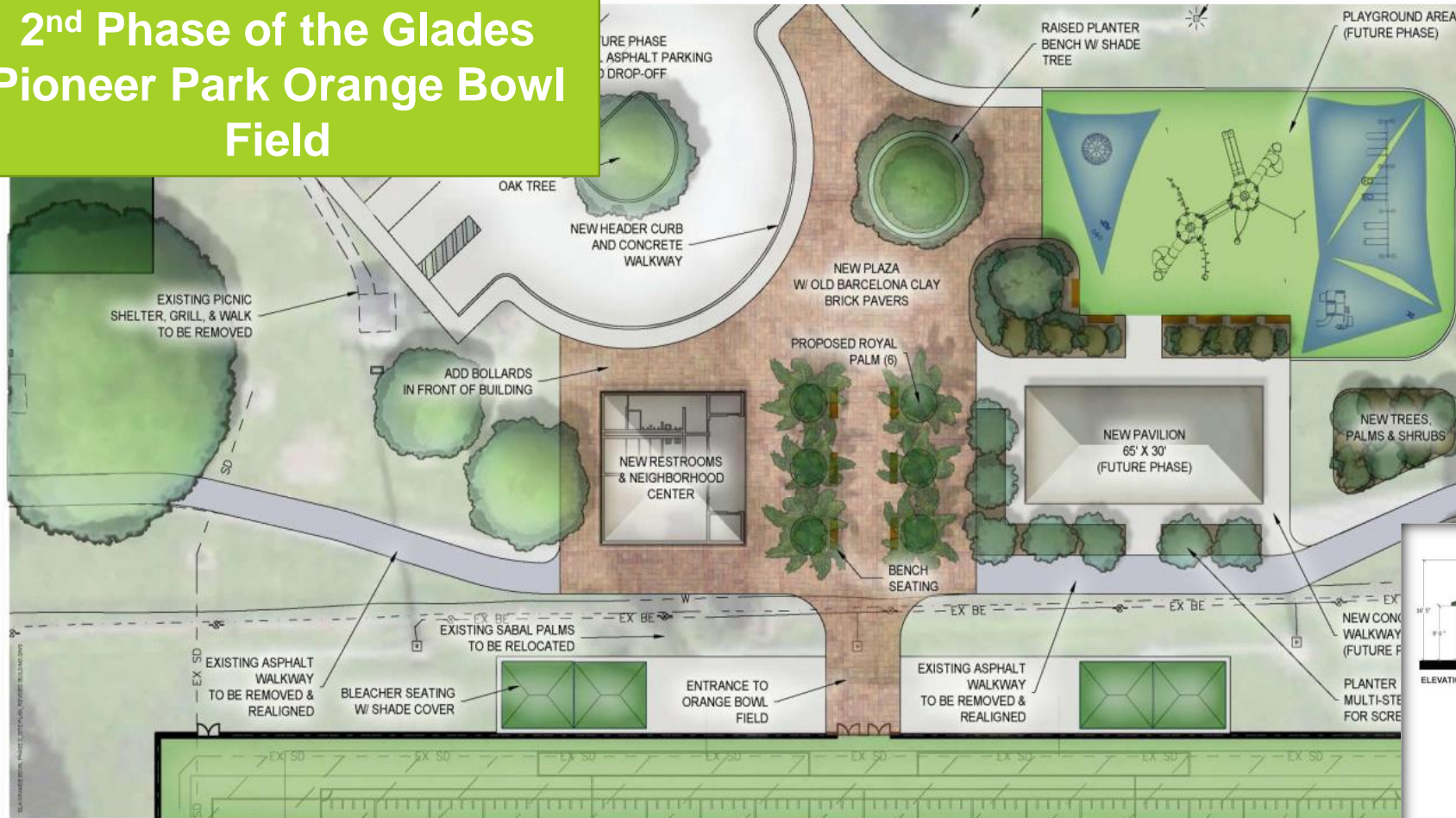


Glades Pioneer Park

GOAL 4: REVITALIZE COMMUNITIES TO SUPPORT ECONOMIC DEVELOPMENT



2nd Phase of the Glades Pioneer Park Orange Bowl Field



PARKS AND
RECREATION &
ORANGE BOWL
COMMITTEE
COLLABORATION



GOAL 5: SUPPORT AND PROMOTE A VIABLE AND DIVERSE AGRICULTURAL INDUSTRY



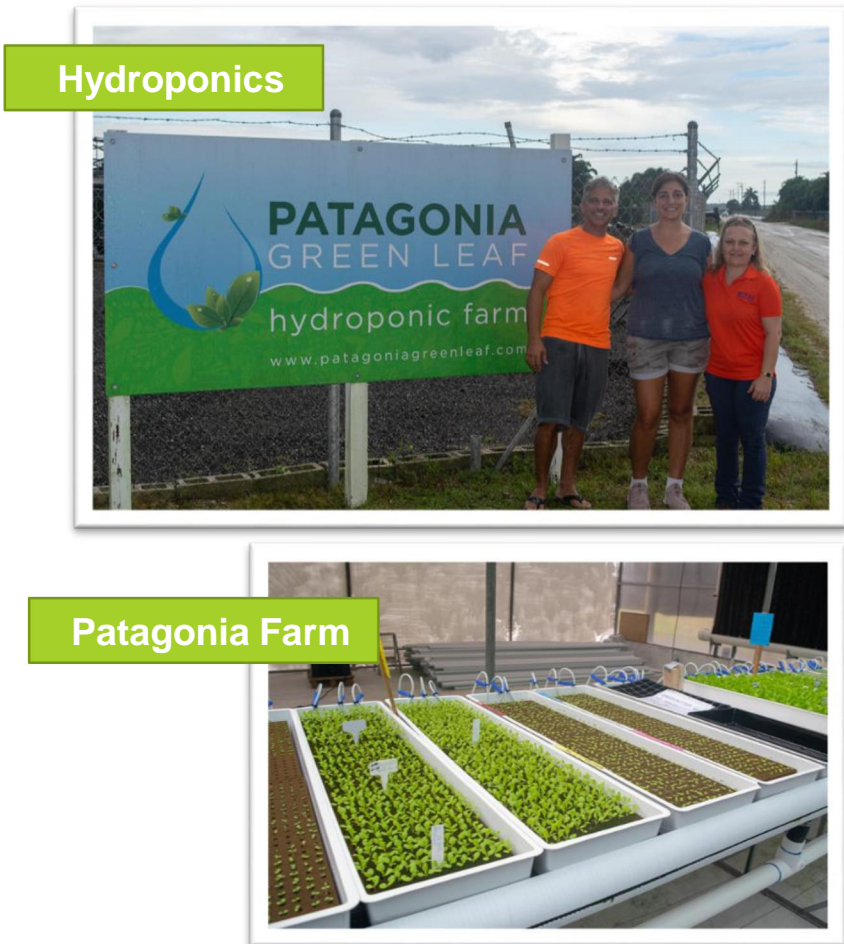
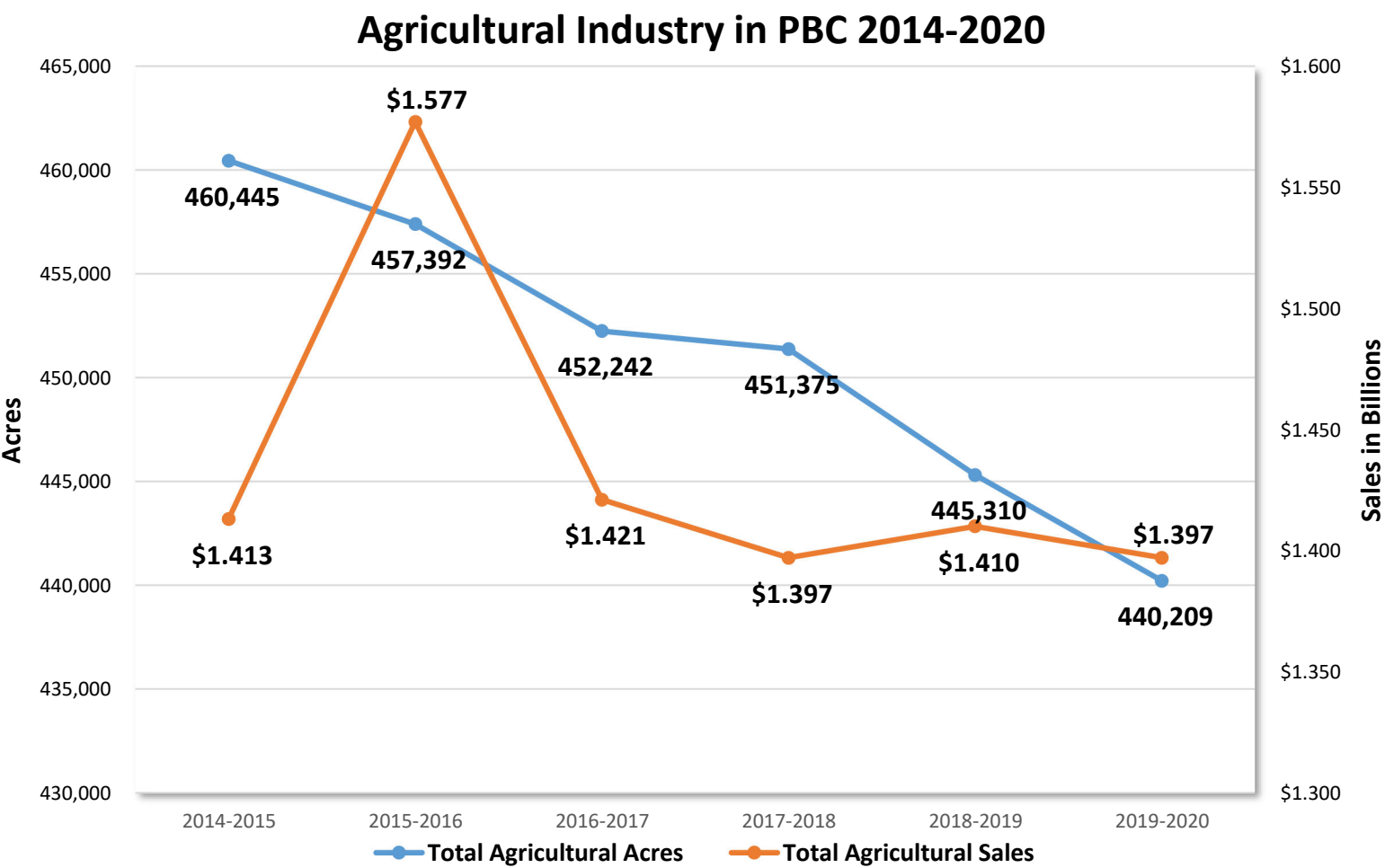
PBC Agriculture Background

- PBC agricultural receipts exceed all counties east of the Mississippi River
- 2019 to 2020 PBC agricultural sales = **\$1.39 billion**
- PBC gross agriculture acreage is **~440,000** with **sugarcane accounting for over 80% of the agriculture acreage**
- PBC leads the nation for sugarcane and fresh sweet corn production
- PBC leads Florida in sweet peppers, lettuce, specialty leaf, rice, radishes, cucumbers, celery, eggplant, herbs, and sod



Cooperative Extension Agent
providing advice to new hydroponics
plant owner

GOAL 5: SUPPORT AND PROMOTE A VIABLE AND DIVERSE AGRICULTURAL INDUSTRY



GOAL 5: SUPPORT AND PROMOTE A VIABLE AND DIVERSE AGRICULTURAL INDUSTRY



Increase number of activities and programs that support farming and agriculture

In FY20, The County delivered educational outreach to 4,975 clients while also delivering 3,182 CEUs to support state-required licenses and certifications, including Green-Industry Best Management Practices, Restricted Use Pesticides, and Worker Protection Standards.



Farm Labor Training



Agricultural Promotion



GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



Strategies:

1. Continue to formalize the process for recruiting and hiring interns and apprentices in all departments
2. Update and expand online information hub for Department programs
3. Evaluate methods to incentivize County partners to invest in apprenticeship and internship programs

WUD Apprentice



Youth Services Interns



Parks & Recreation Intern

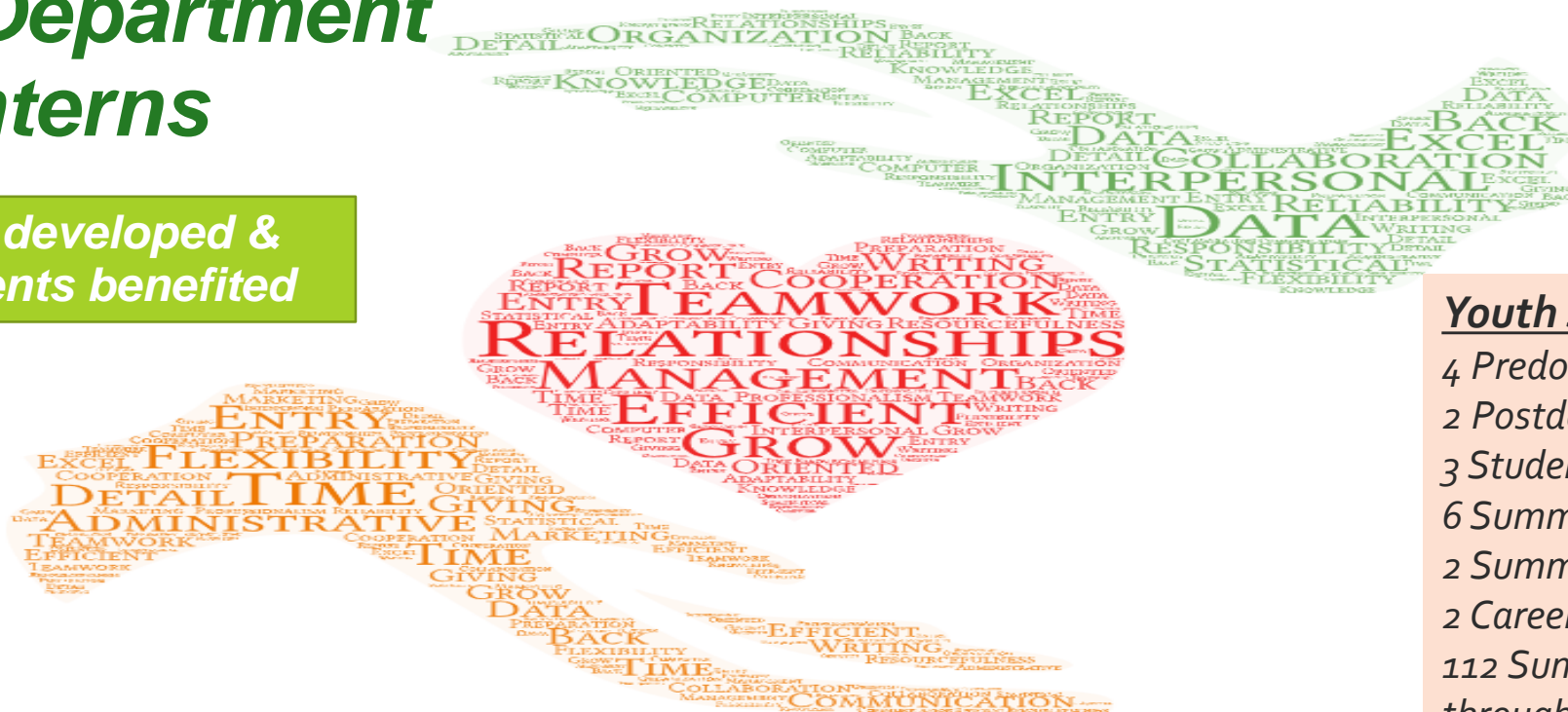


GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



Sound Bites from Youth Services Department Student Interns

Key skills developed & how students benefited



Youth Services Interns (2021)

4 Predoctoral Interns
2 Postdoctoral Fellows
3 Student Clerical
6 Summer Food Interns
2 Summer Camp Clerical
2 CareerSource Interns
112 Summer Youth Interns
through funded community
based agencies

GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



PBC FIRE RESCUE RESERVES

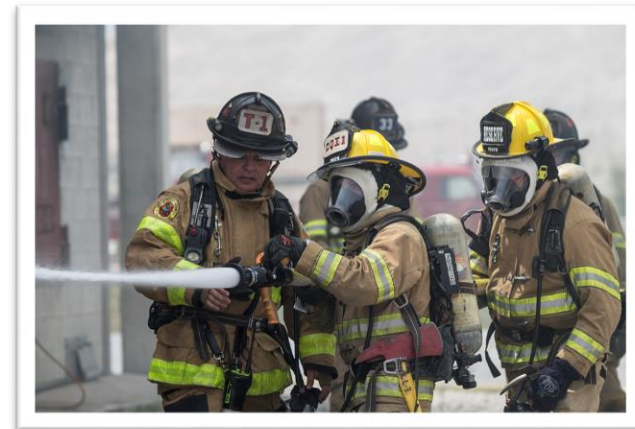
The fire rescue reserve program allows members the opportunity to give back to the community. They offer formal training as well as a mentorship/apprenticeship approach to gaining valuable experience.



Emergency Support



On-duty experience 12
Hours/Month



Training



GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



Community Events



Smoke Detector Installations



Medical Support at Events

Palm Beach County Fire Rescue (PBCFR) Reserves:

The fire rescue reserve program allows members the opportunity to give back to the community. They offer formal training as well as a mentorship/apprenticeship approach to gaining valuable experience.

- They have a command structure that mirrors the Fire Department's command structure.
- Everything they do is to prepare them for a career in the fire service.
- There are close to 60 members who participate in the program.

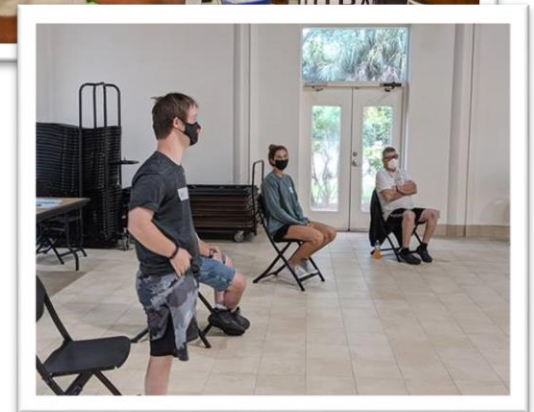
GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



Metrics:

- 470 student positions budgeted
- 249 student positions currently filled
- 18% categorized as professional, para professional & technician
- 82% categorized in service maintenance & clerical
- 13 Apprenticeship positions budgeted
- 8 Apprenticeship positions currently filled include Utility Plant Operators, Building Inspectors & Examiners (WUD, PZB)

Apprentices and Interns



GOAL 7: IDENTIFY ECONOMIC OPPORTUNITIES ASSOCIATED WITH RESILIENT INVESTMENTS



EV Charging



Solar



GOAL 7: IDENTIFY ECONOMIC OPPORTUNITIES ASSOCIATED WITH RESILIENT INVESTMENTS



Strategies:

- Continue to support transit-oriented development that includes resiliency and adaptive urbanism concepts.
- Continue to promote County infrastructure projects that provide community amenities and contribute to economic development, e.g. Green Cay.
- Collaborate with the Chambers and other business groups on Economic Resilience investments
- Offer strategic input on upcoming climate action plans for economic resilience focus areas.
- Support business sectors on Post Disaster Economic Development Recovery Plans (including healthcare).
- Encourage green job workforce development, job placement, and job demands.

NEXT STEPS



- Continue to develop and refine strategies to address the County's goals for Economic Development based on the changing climate
- Continue to evaluate metric outcomes to determine effectiveness of strategies
- Modify strategies to address negative outcomes

BOARD OF COUNTY COMMISSIONER SUPPORT HAS RESULTED IN:



- Assistance to 5,182 Palm Beach County Businesses with \$78.5M in Cares Restart Business Grants
- Bed tax collections for the Tourism Industry in Palm Beach County returning to within 6% of our record 2019 pre-pandemic receipts.
- 692 businesses being certified as SBE's
- Capital funds in excess of \$28M being made available for Park improvements and expansion.
- 147 educational workshops and trainings being delivered to 3,677 clients that grow food crops, manage nursery plants, enforce worker safety requirements, and/or implement environmentally-friendly agricultural best management practices.

Palm Beach County:

Strategic Planning and Performance Management



*Moving from Outstanding
to Excellent!*



SUBSTANCE USE AND BEHAVIOR DISORDERS CROSS-DEPARTMENTAL TEAM

November 23, 2021

STRATEGIC PRIORITY: SUBSTANCE USE AND BEHAVIOR DISORDERS

Working together to support individuals and families in Palm Beach County living with substance, alcohol, and mental health disorders.

John Hulick, Joanna Reid,
and Jill Singer Community
Services

Regenia Herring
Criminal Justice
Commission

Twila Taylor, LCSW
Youth Services

Marcy Weiss, LCSW
Risk Management

Kathy Bolander and
Jackie Lambert
Parks & Recreation

Lauren Young-Work, LCSW
Fire Rescue



Paul Petrino
Medical Examiner

Vivian Ryland,
Office of Community
Revitalization

Brittany Richards
Office of Financial Management
and Budget

Lynlee Lebensart
Library System

Barbara Pinkston Planning,
Zoning & Building

Cyndi Longley Cooperative
Extension

Priority: “Addressing substance use and behavior disorders by providing evidence-based prevention, medication-assisted treatment, and recovery support services.”

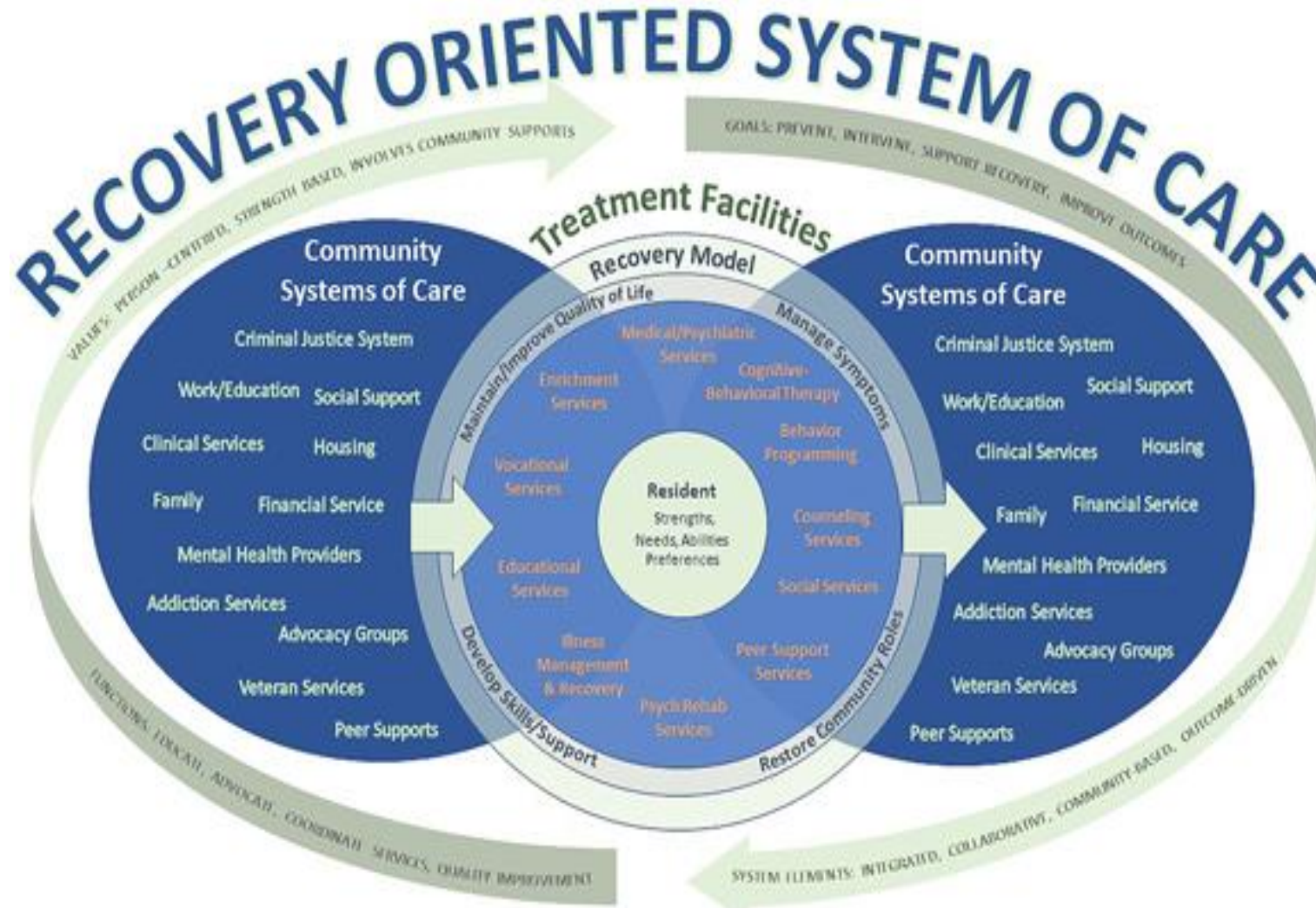
- **Goal 1:** Establishing a readily accessible, integrated and coordinated recovery-oriented system of care that meets the needs of Palm Beach County residents
- **Goal 2:** Promoting best practices and innovative strategies and programming to reduce:
 - *Alcohol and drug-related deaths and overdoses*
 - *Crime related to substance use and mental health*
 - *Drug-related infectious diseases and medical complications*
 - *Alcohol, Drug (inclusive of prescriptions) misuse*
 - *Suicide*
 - *Mental health emergencies*
- **Goal 3:** Promoting effective substance use and mental health prevention/education programs, sound public policy and commitment to quality, evidence-based addiction and mental health services



Goal 1: Establishing a readily accessible, integrated and coordinated recovery-oriented system of care that meets the needs of Palm Beach County residents

The Recovery Oriented System of Care meets the client “where they are” in their recovery journey, regardless of drug or mental health needs.

Palm Beach County offers, measures, and monitors recovery wellness through Recovery Capital Indexing which guides long-term recovery predictors.



Goal 1: Establishing a readily accessible, integrated and coordinated recovery-oriented system of care that meets the needs of Palm Beach County residents

When an imminent need for mental health, substance, or alcohol use care arises, Palm Beach County has many access points and partners to provide help:

- ✓ **5 Drop In Centers** for mental health and peer support
- ✓ **Mobile Response Teams** for mental health crises through South County Mental Health Center, Inc.
- ✓ **The Hub** Recovery Community Center
- ✓ **2 Crisis Stabilization Units** through South County Mental Health Center, Inc.
- ✓ **Addiction Stabilization Unit** at JFK North
- ✓ **Health Care District** Addiction and Mental Health Programs
- ✓ **4 Baker Act Receiving Facilities**
- ✓ **PBSO Behavioral Services Unit**
- ✓ PBCFR **Mobile Integrated Health** Program
- ✓ Youth Services **Counseling** Programs
- ✓ Rebel Recovery **syringe exchange** and **harm reduction** services
- ✓ Parks & Recreation and Library **education and outreach services**
- ✓ **211** community resource

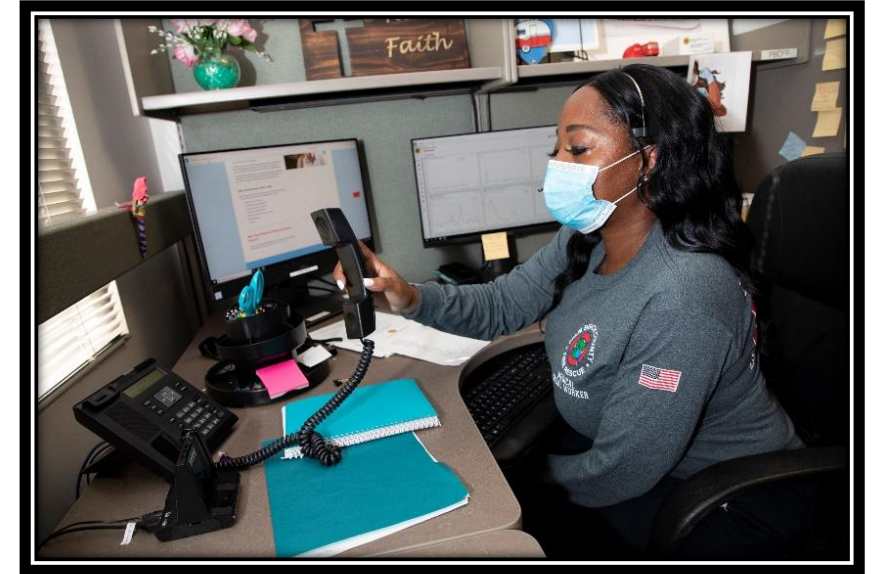


This is only a small list of access points and partners...there are many more!

Goal 1: Establishing a readily accessible, integrated and coordinated recovery-oriented system of care that meets the needs of Palm Beach County residents

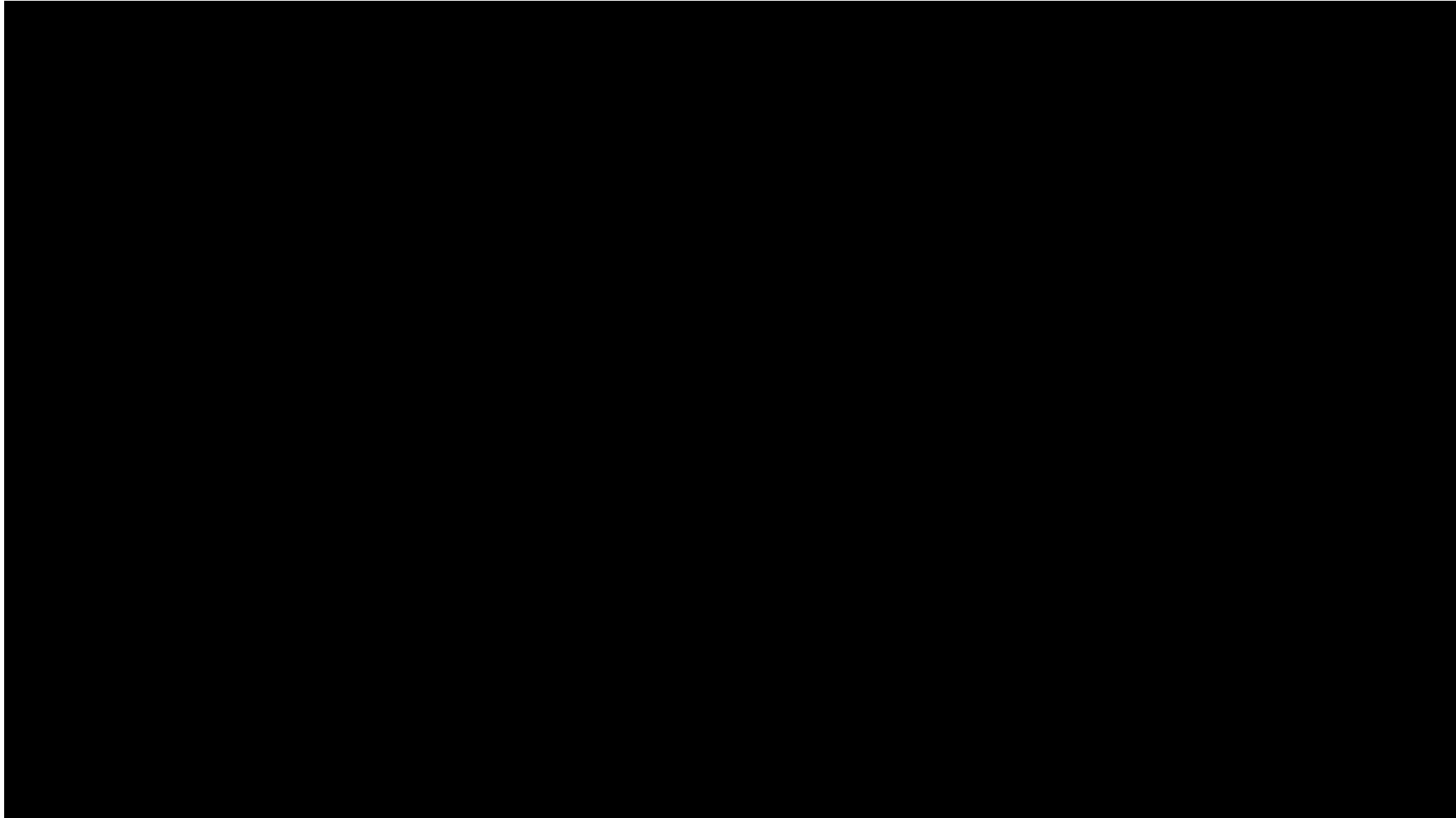
Palm Beach County Fire Rescue Addiction Program

- **Connects patients who have a substance/alcohol related 911 call to education, compassionate support, and substance specific care pathways.**
- Part-Time program was elevated to Full-Time in September 2000 through award by the Palm Beach County Health Council OD2A Grant.
- Partners include Health Care District, Health Council, JFK North ASU, and Rebel Recovery.
- Personnel include specially trained community paramedics and clinical social workers
- Emergency Medical Service (EMS) is an important bridge to the community-based system of care for addiction and mental health .



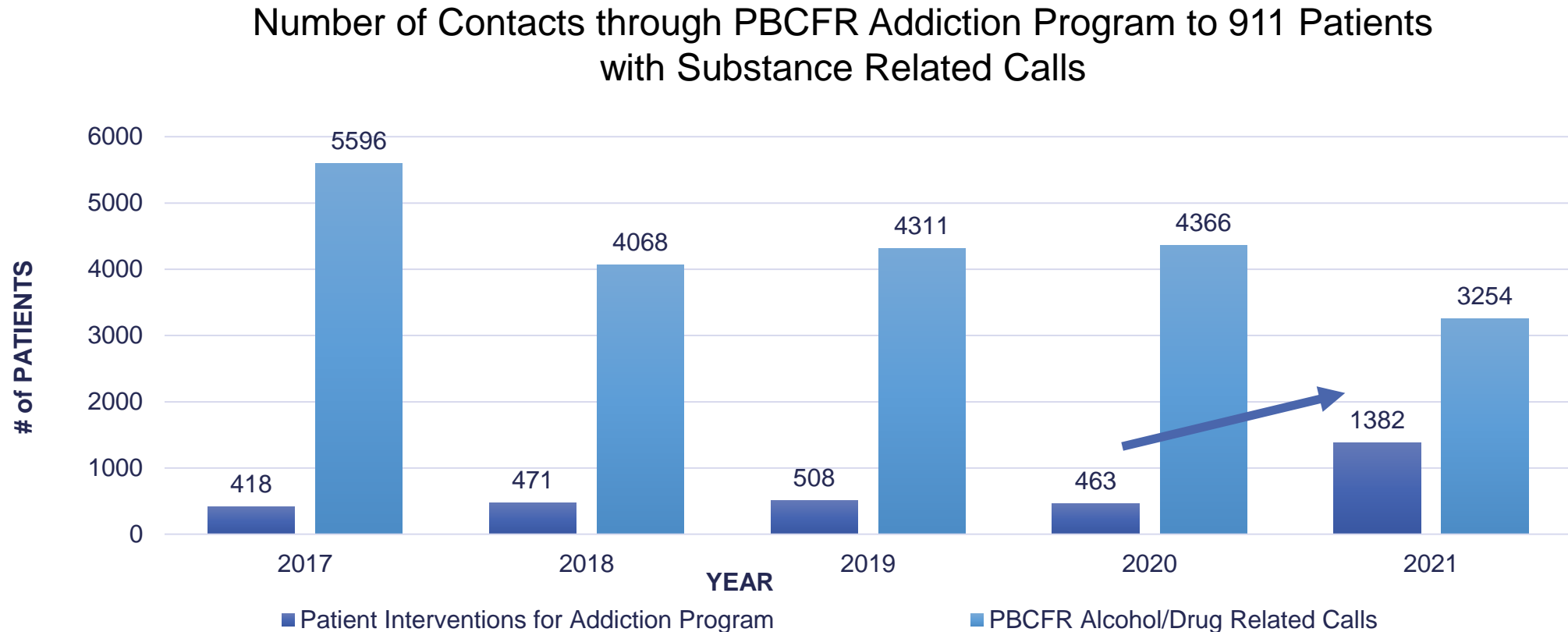
Goal 1: Establishing a readily accessible, integrated and coordinated recovery-oriented system of care that meets the needs of Palm Beach County residents

Video
showcasing
PBC Fire
Rescue's
Mobile
Integrated
Health Team



<https://youtu.be/bh8-CpR1pEY>

Goal 1: Establishing a readily accessible, integrated and coordinated recovery-oriented system of care that meets the needs of Palm Beach County residents



- The increase in patients served reflects the opportunity to expand the program made possible by the OD2A grant.
- Every patient is offered access to programs and services that meet their unique needs.
- The program goal is 20% of patients accepting some type of addiction intervention resource is consistently exceeded with an average of 78% of patients accepting intervention resources from PBCFR community paramedics and social workers.
- Every patient receives education and information about 211 and other community resources.

Goal 1: Establishing a readily accessible, integrated and coordinated recovery-oriented system of care that meets the needs of Palm Beach County residents

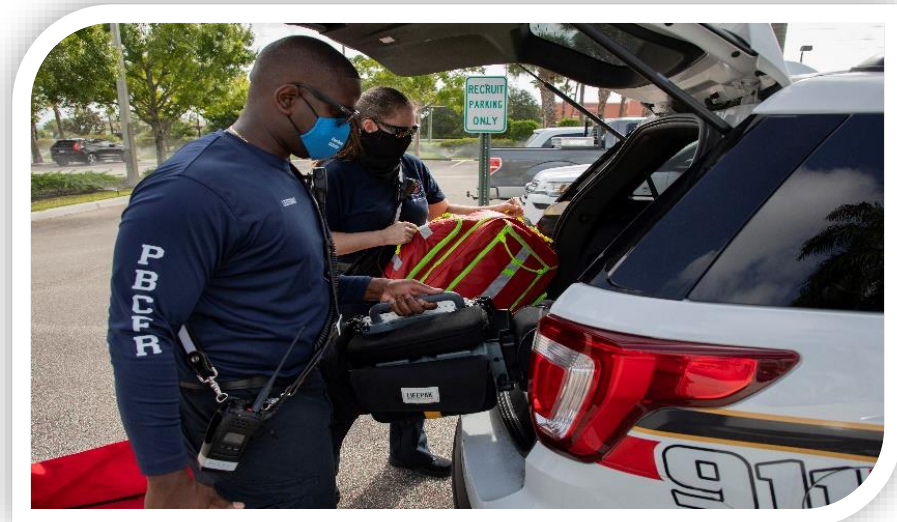
PBC Fire Rescue & JFK North Addiction Stabilization Unit (ASU)

Goal: To ensure patients get to specialized emergency care for their substance/alcohol use disorder, and are able to connect to Medication Assisted Treatment if they are open to it.

Protocol: Allows for transport to JFK North ASU if a patient is medically appropriate and is in agreement with plan in specific stations zones with a high rate of overdose scenarios.

Other municipalities also encourage transport to ASU when medically appropriate and the patient is in agreement.

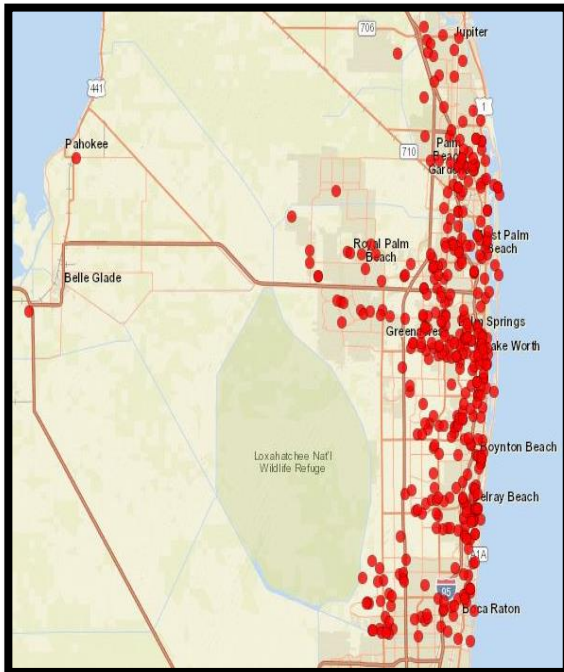
The PBCFR Mobile Integrated Health Team also follows up with these patients to ensure they are connected to the services they need after they leave the care of JFK North.



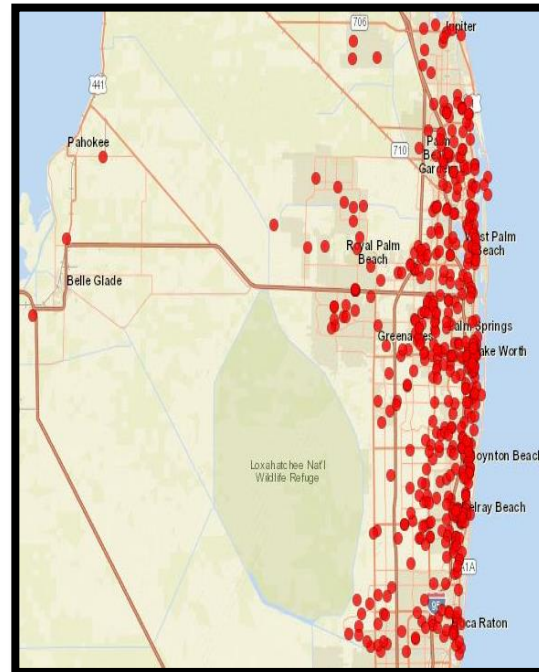
Goal 2: Promoting best practices and innovative strategies and programming to reduce drug-related deaths & overdoses

Overdose-related **Deaths** by Location (all substances)

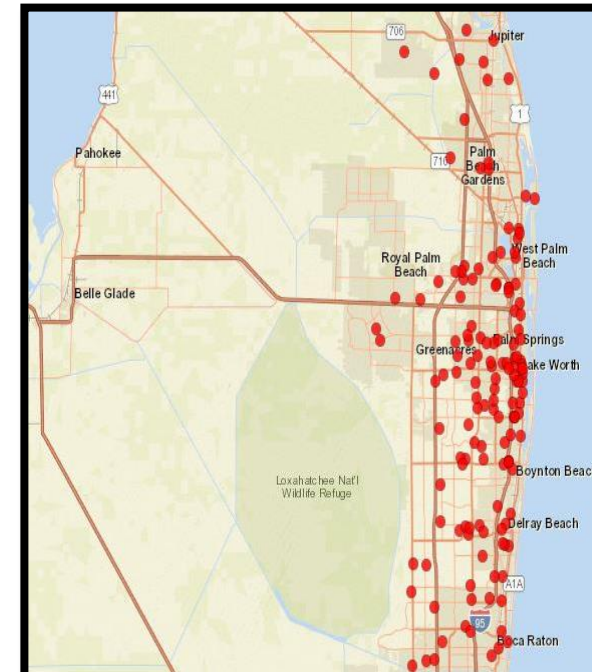
2019



2020



2021



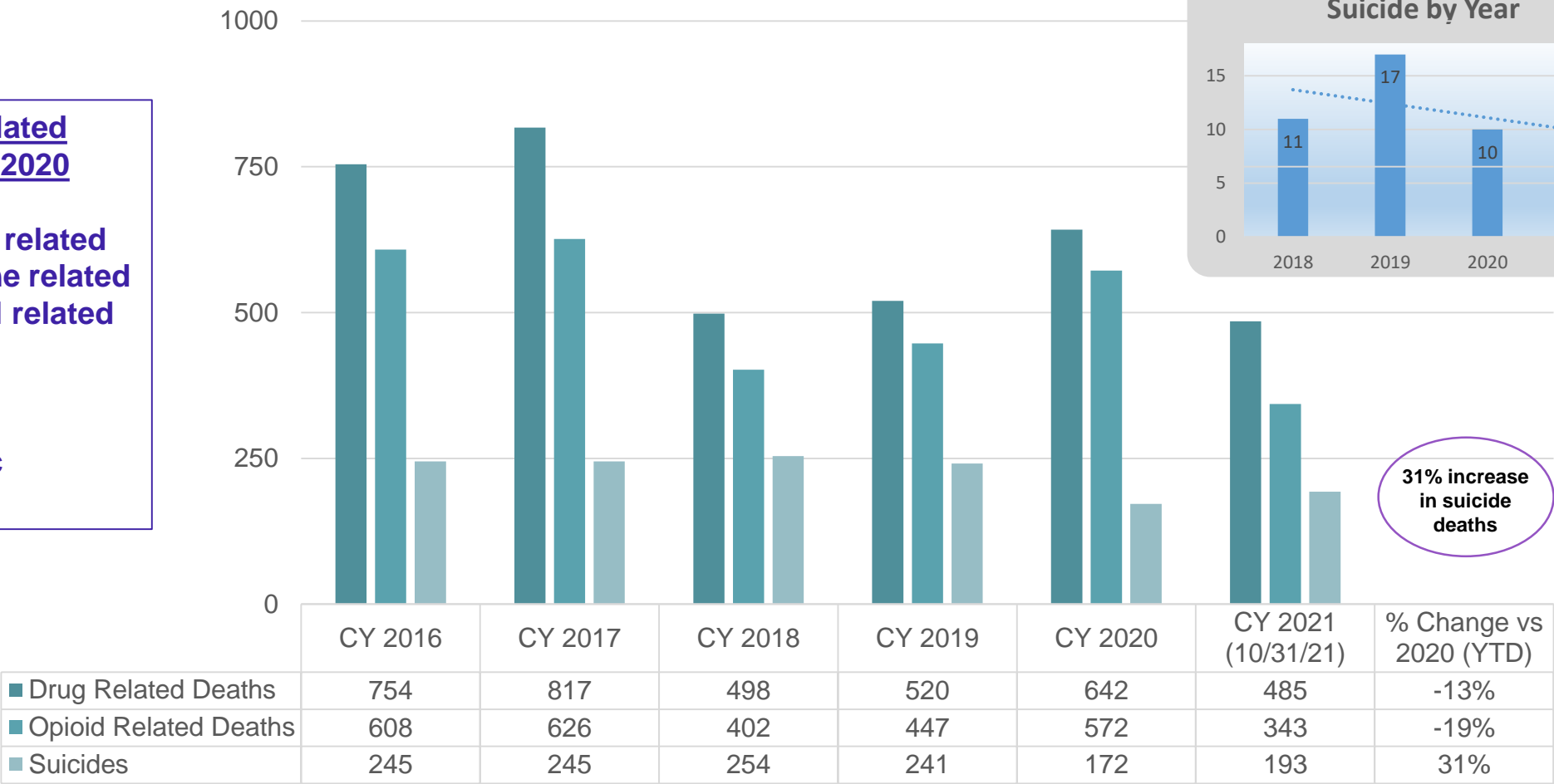
Data Source: Palm Beach County Medical Examiner's Office

Goal 2: Promoting best practices and innovative strategies and programming to reduce drug-related deaths & overdoses

642 Drug-Related Deaths in CY2020

- 89% = Opiate related
- 18 % = Cocaine related
- 15% = Alcohol related

- 84% = White
- 8% = Black
- 6% = Hispanic
- 0.07% = Other

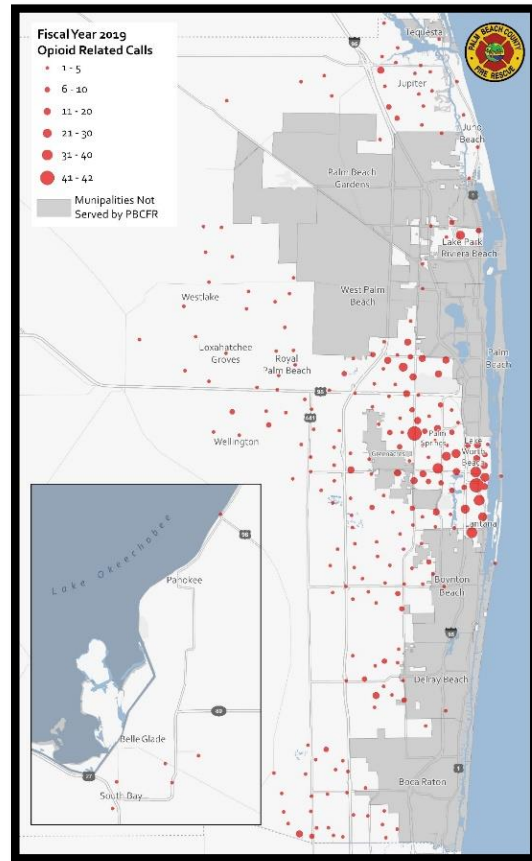


Data Source: Palm Beach County Medical Examiner's Office

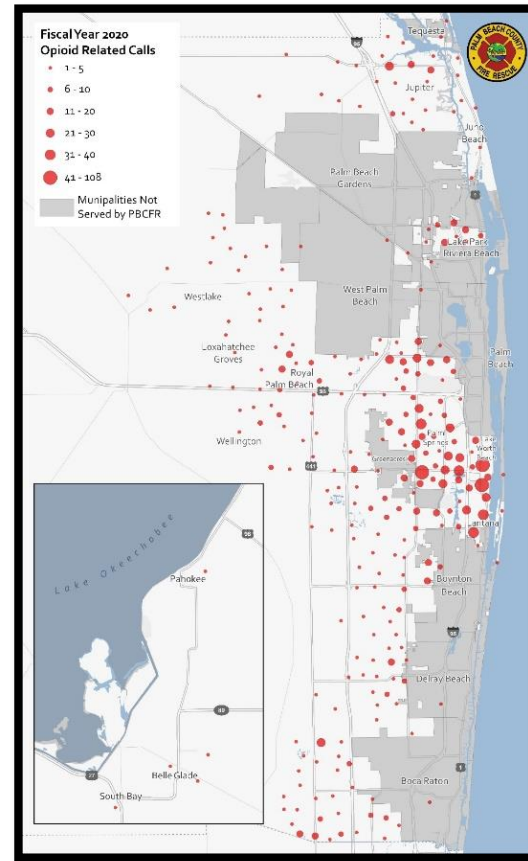
Goal 2: Promoting best practices and innovative strategies and programming to reduce drug-related deaths & overdoses

Opioid-related PBC FR **911 Calls** by Location*

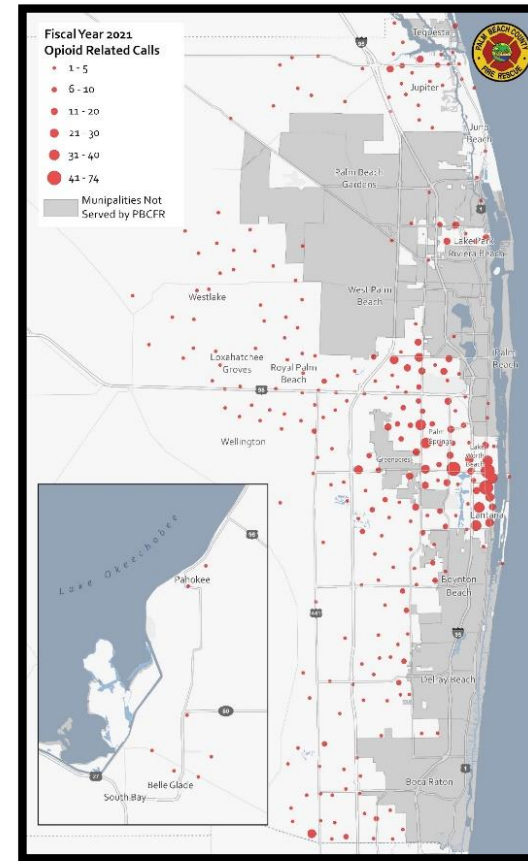
2019



2020



2021

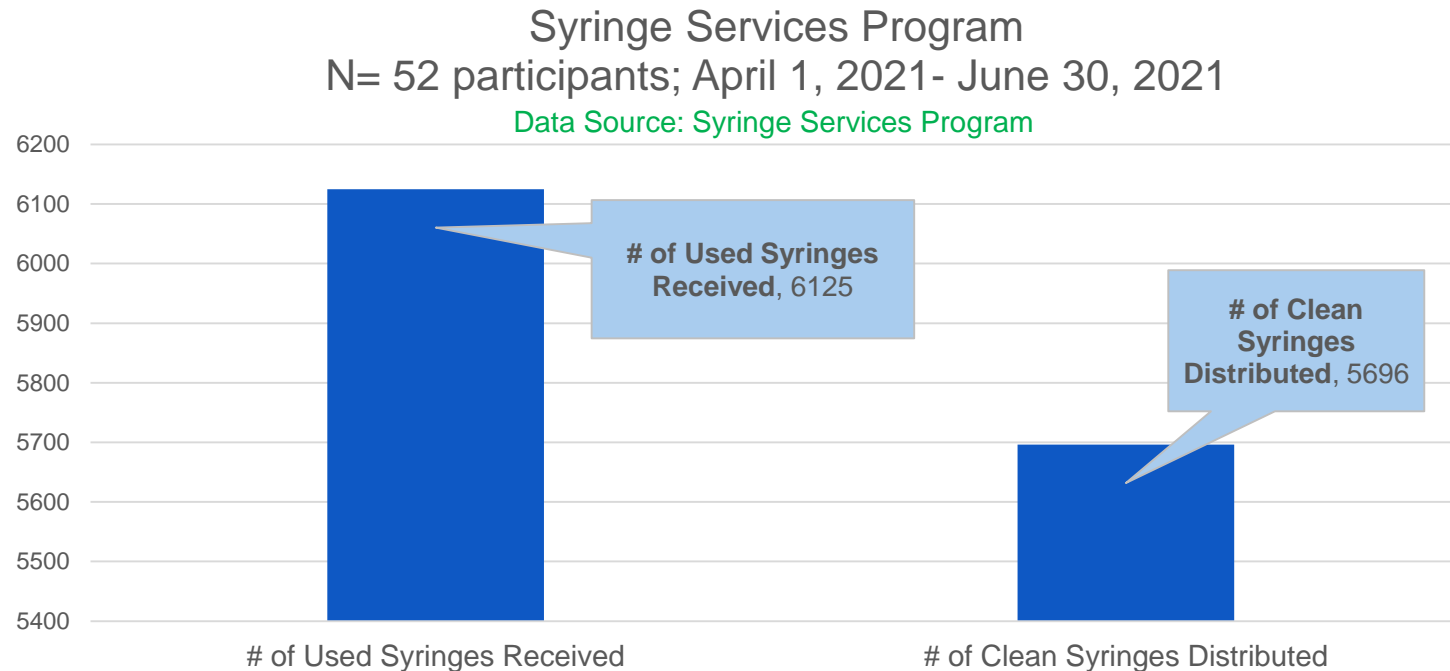


Heat maps assist in determining where mitigating efforts and programming should be focused. This particular example illustrates the use of opioids, but these maps are used for all types of substance use disorders to assist in pinpointing intervention needs.

*Data are not inclusive of individual municipal information.

Data Source: Palm Beach County Fire Rescue

Goal 2: Promoting best practices and innovative strategies and programming to reduce drug-related deaths & overdoses



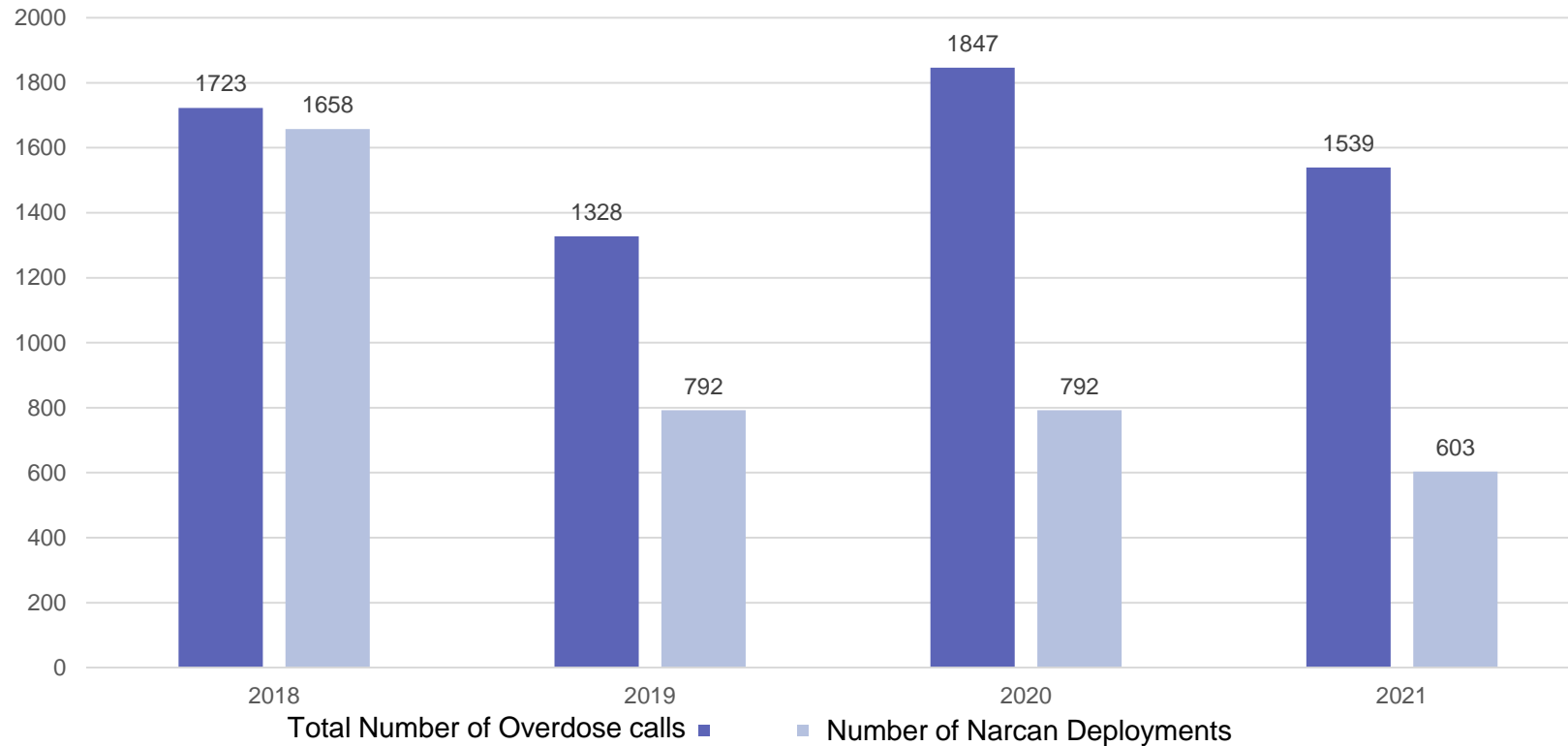
Rebel Recovery is a County partner that provides peer support, harm reduction services, and recovery education regardless of drug of choice. The Ryan White program promotes public health education and strives to increase the percentage of individuals living with HIV that are virally suppressed, and therefore cannot spread the virus to others.

Number of clients served by the County's Ryan White Program in FY2021 = 3,721

Data Source: Ryan White Program

Goal 2: Promoting best practices and innovative strategies and programming to reduce drug-related deaths & overdoses

Total Number of Drug Overdose Calls Versus
Number of Narcan Deployments

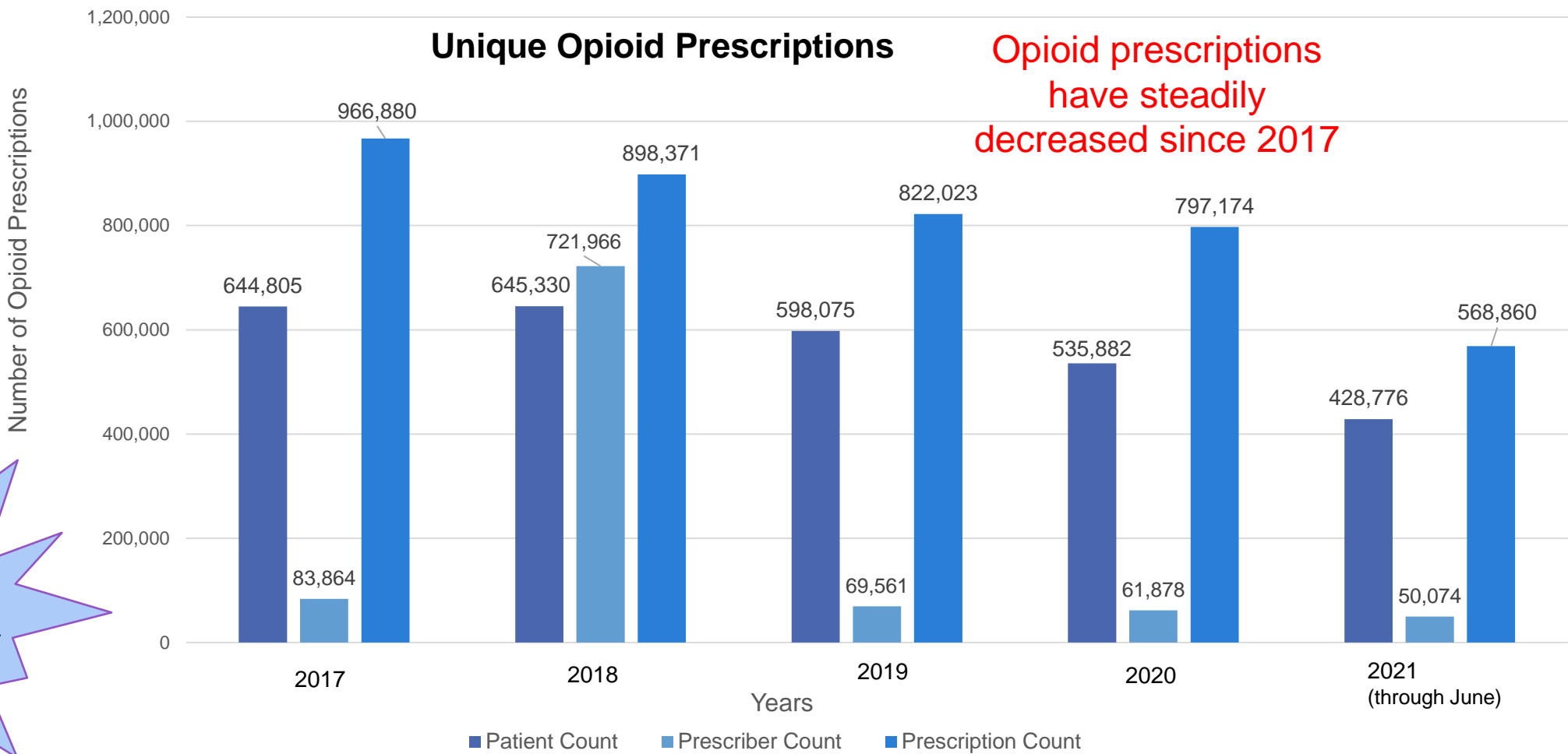


Data Source: Palm Beach County Fire Rescue

NOTE: EMS Protocols were changed in November 2018 resulting in less usage of Narcan by EMS. * FY20 and FY19 data are coincidentally the same (not an error). In FY20, there were a total of 1116 Narcan deployments, of which 792 were solely for opioid-related overdoses.



Goal 2: Promoting best practices and innovative strategies and programming to reduce drug-related deaths & overdoses

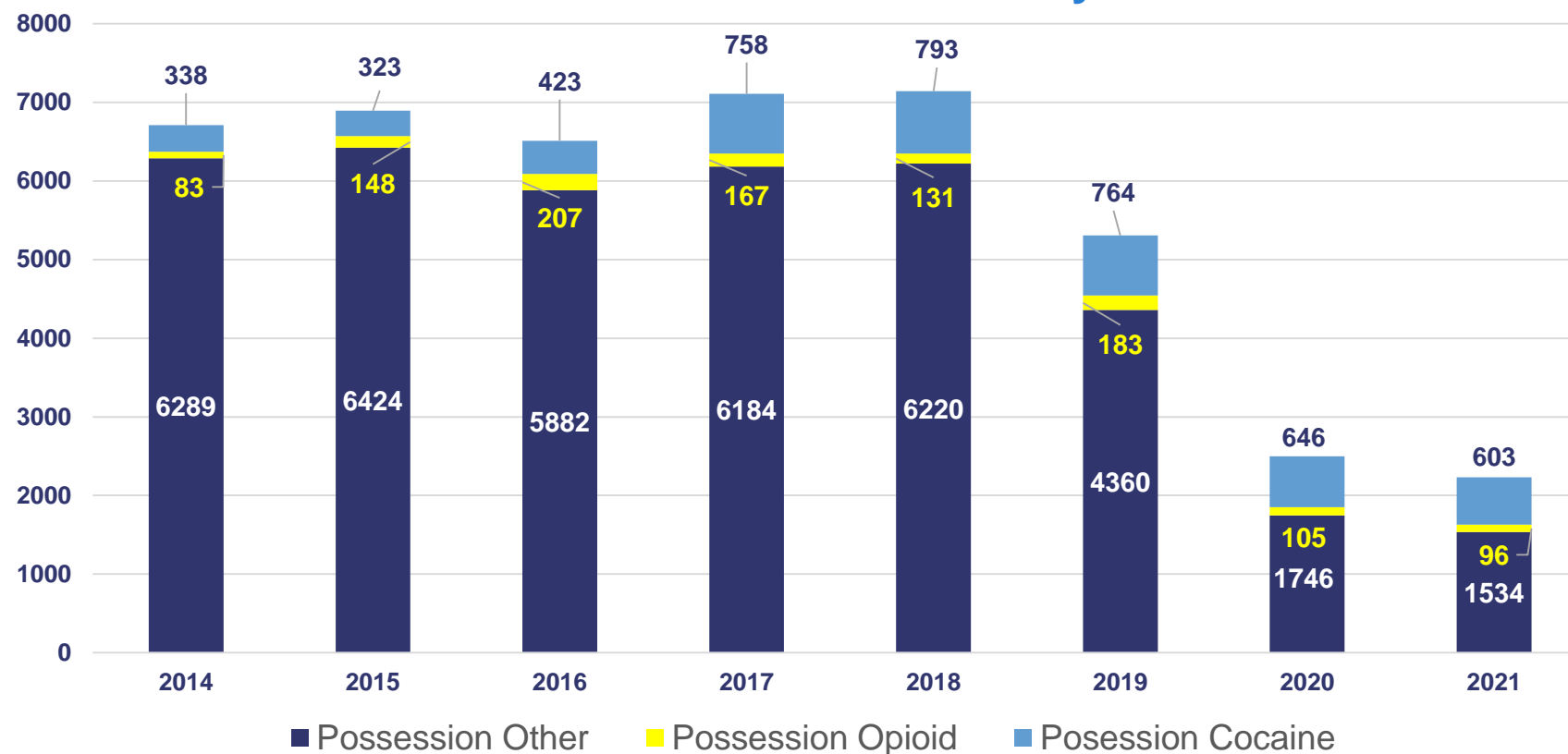


Studies show that 3 out of 4 new heroin users have reported previously abusing prescription opioids.

Data Source: Florida Department of Health, Bureau of Community Health Assessment, Division of Public Health Statistics and Performance Management (Opioid Use Dashboard – Palm Beach County). *2021 data Jan.-June

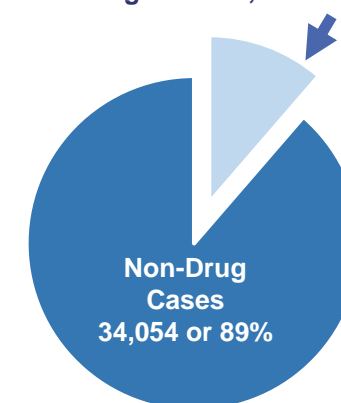
Goal 2: Promoting best practices and innovative strategies and programming to reduce drug-related deaths & overdoses

Case Filing for Drug Possession by Drug Type in Palm Beach County



2021 Percent of Court Filings

All Drug Cases 3,921 or 11%



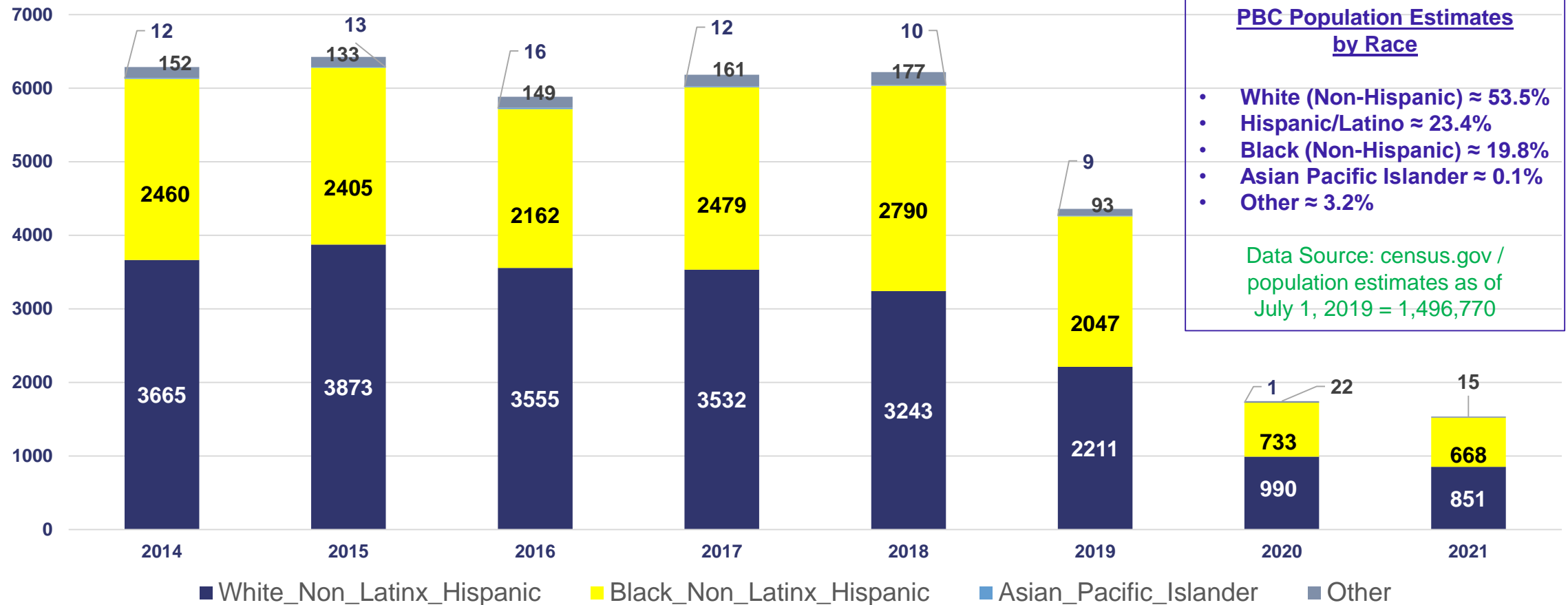
NOTE: All drug cases here include sales, trafficking, etc. for a total greater than just possession cases of 2,233 depicted in the adjacent chart.

NOTE: "Possession Other" includes marijuana, amphetamines, synthetic narcotics, hallucinogens, barbiturates, and others.

Year 2021 includes January 1, 2021 to October 29, 2021. Date of Query, 29-Oct-2021, CaseView. SPSS.

Goal 2: Promoting best practices and innovative strategies and programming to reduce drug-related deaths & overdoses

Case Filing for “Drug Possession Other” by Race/Ethnicity

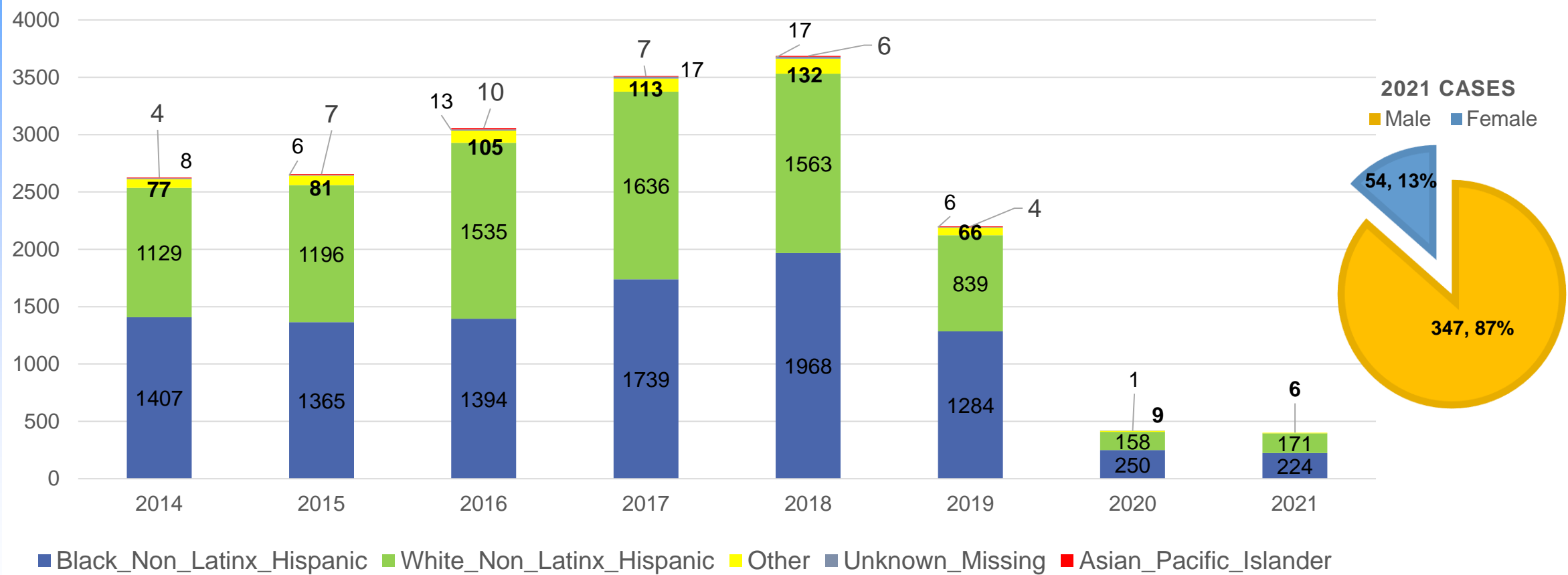


NOTE: “Possession Other” includes marijuana, amphetamines, synthetic narcotics, hallucinogens, barbiturates, and others.
Year 2021 includes January 1, 2021 to October 29, 2021. Date of Query, 29-Oct-2021, CaseView. SPSS.

Data Source: Criminal Justice Commission

Goal 2: Promoting best practices and innovative strategies and programming to reduce drug-related deaths & overdoses

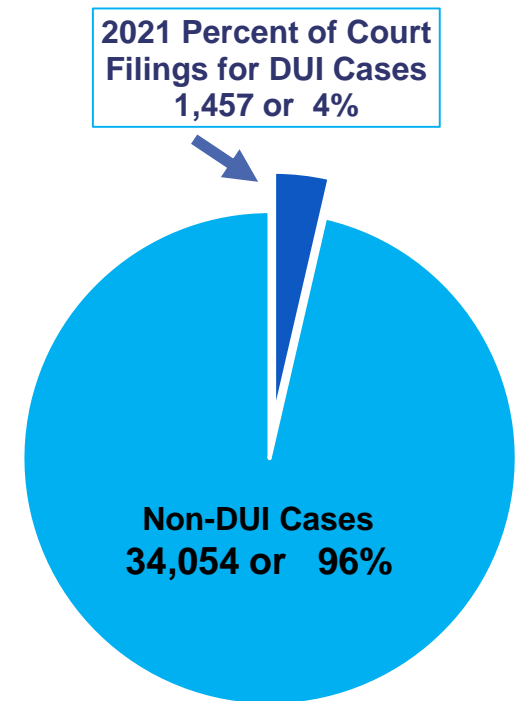
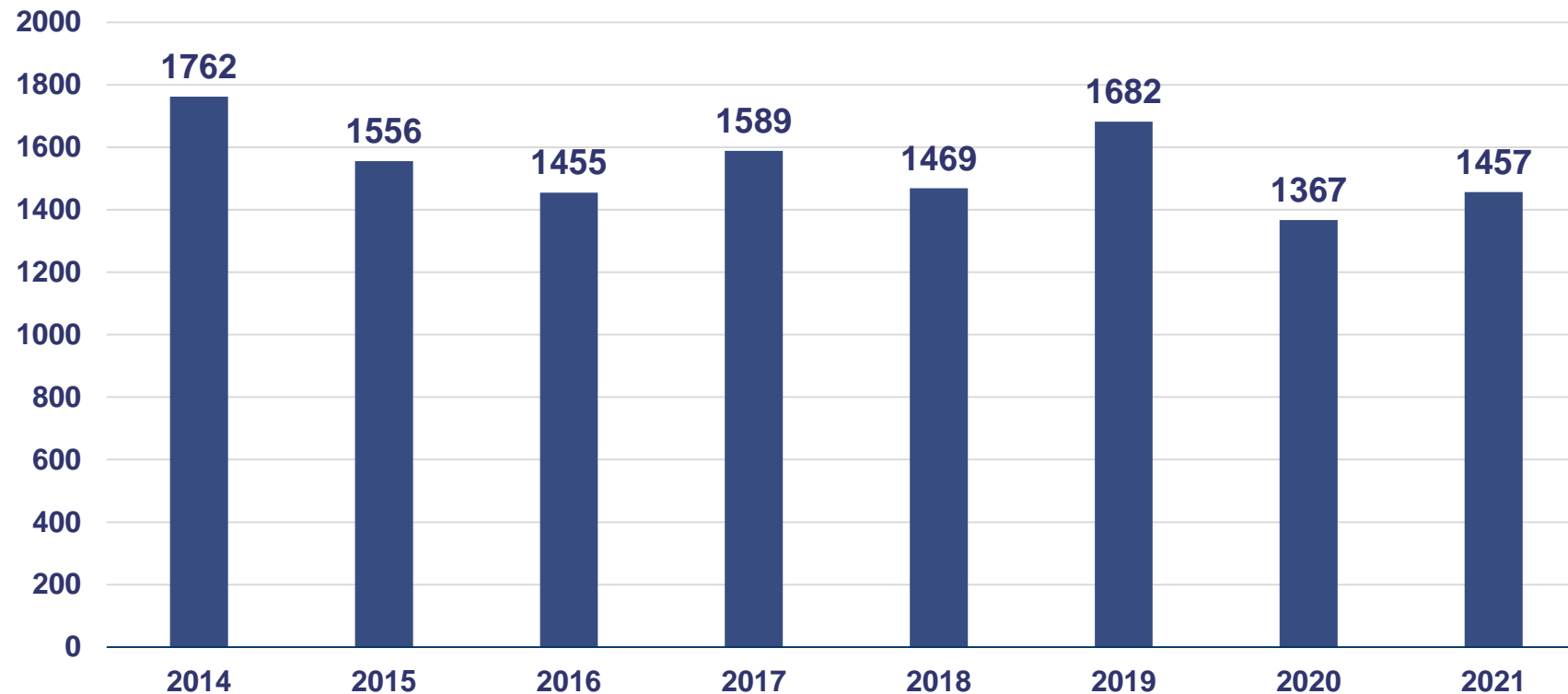
Case Filing for “Drug Possession Marijuana” by Race in Palm Beach County



NOTE: “Possession Other” includes marijuana, amphetamines, synthetic narcotics, hallucinogens, barbiturates, and others.
Year 2021 includes January 1, 2021 to October 29, 2021. Date of Query, 29-Oct-2021, CaseView. SPSS.

Goal 2: Promoting best practices and innovative strategies and programming to reduce drug-related deaths & overdoses

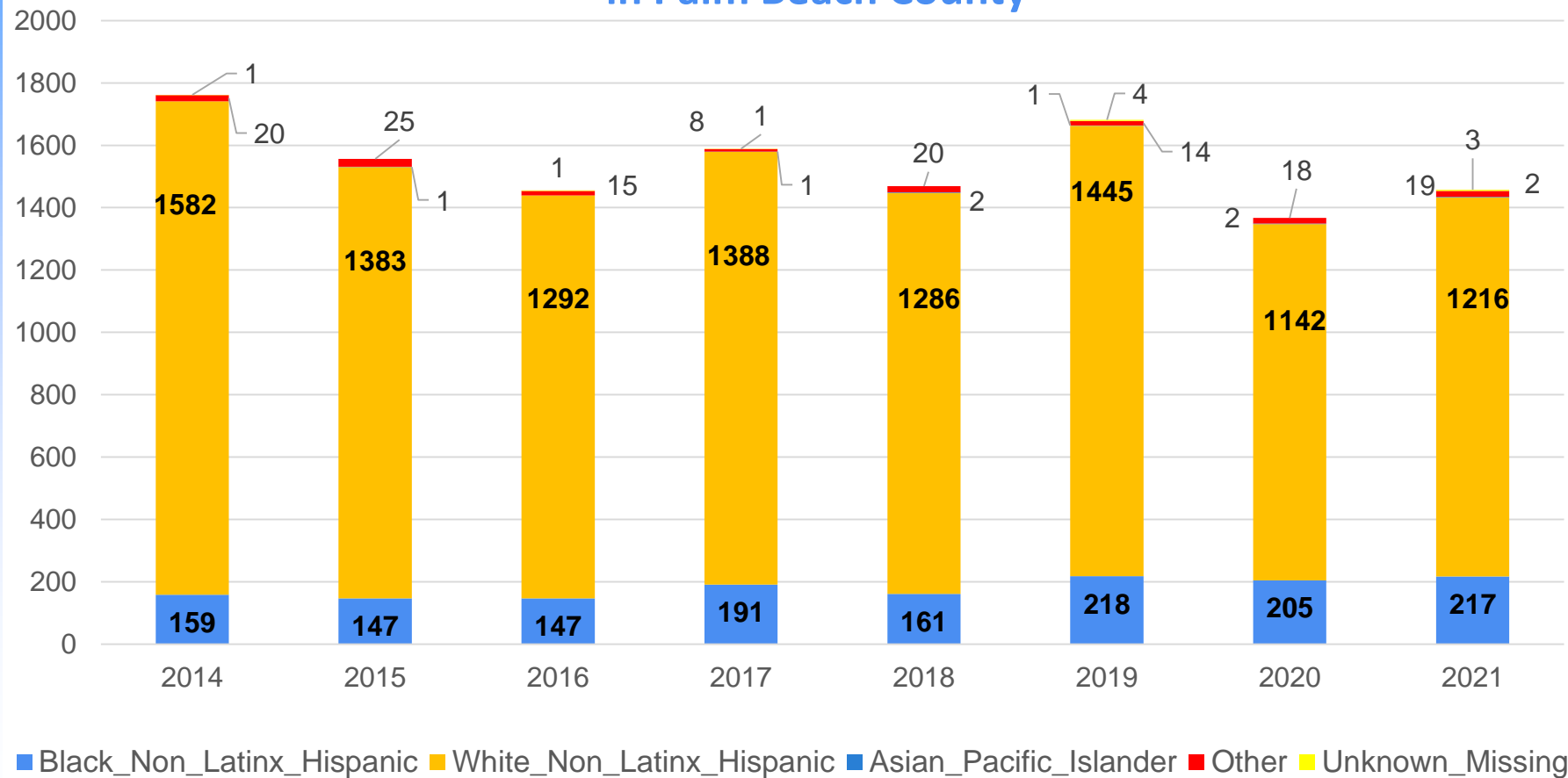
**Court Case Filings for “Driving Under the Influence” (DUI)
in Palm Beach County**



Note: Year 2021 includes January 1, 2021 to October 29, 2021. Date of Query, 29-OCT-2021, CaseView. SPSS.

Goal 2: Promoting best practices and innovative strategies and programming to reduce drug-related deaths & overdoses

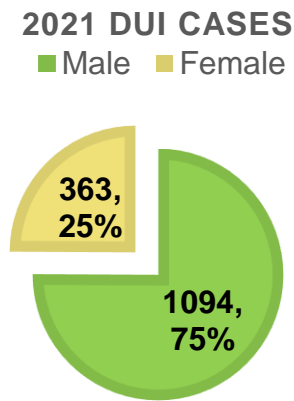
Court Case Filings for “Driving Under the Influence” (DUI) by Race in Palm Beach County



PBC Population Estimates by Race

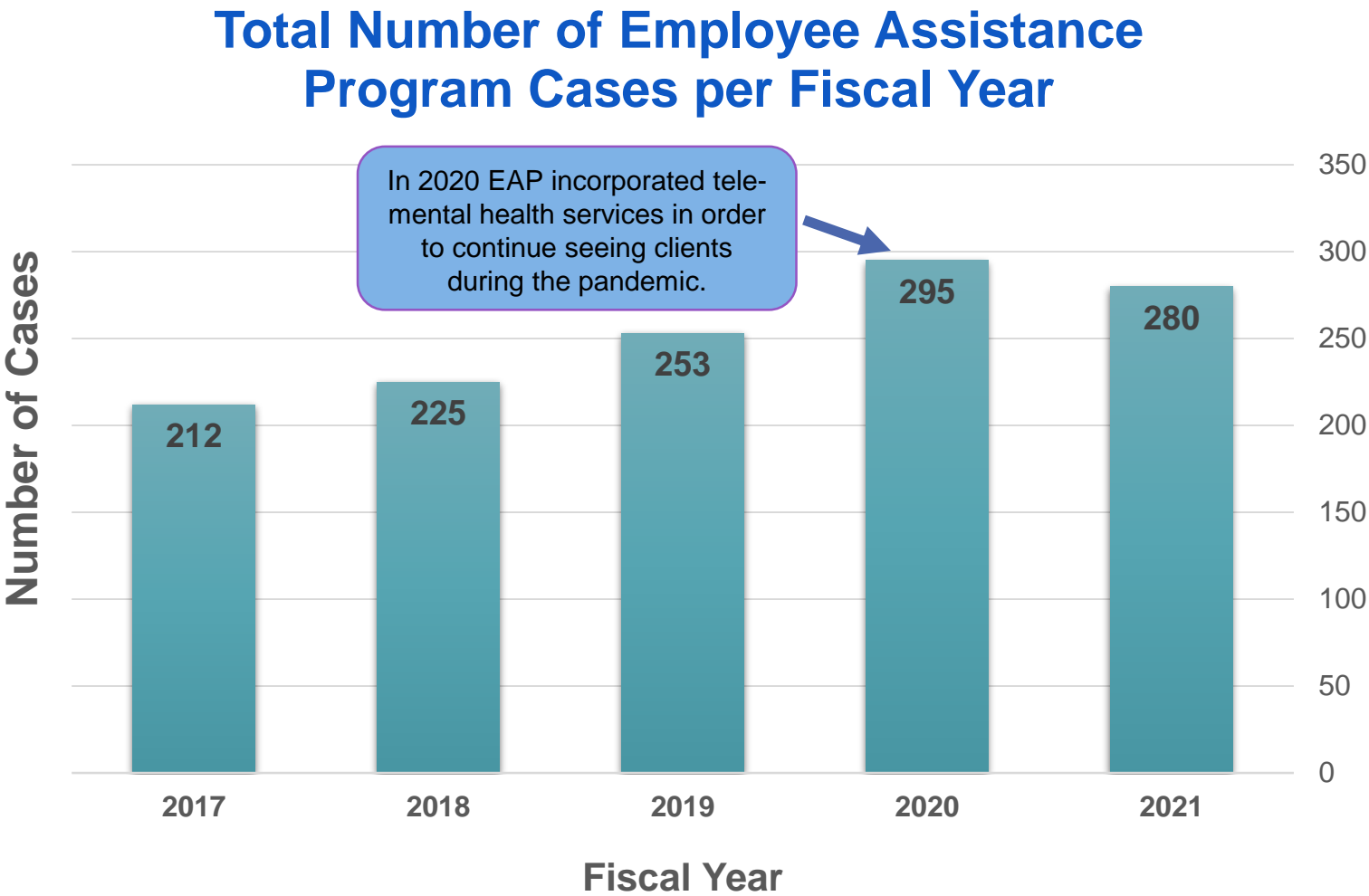
- White (Non-Hispanic) ≈ 53.5%
- Hispanic/Latino ≈ 23.4%
- Black (Non-Hispanic) ≈ 19.8%
- Asian Pacific Islander ≈ 0.1%
- Other ≈ 3.2%

Data Source: census.gov / population estimates as of July 1, 2019 = 1,496,770



Note: Year 2021 includes January 1, 2021 to October 29, 2021. Date of Query, 29-OCT-2021, CaseView. SPSS.

Goal 3: Promoting effective substance use and mental health prevention and education programs, sound public policy, and commitment to quality, evidence-based addiction and mental health services



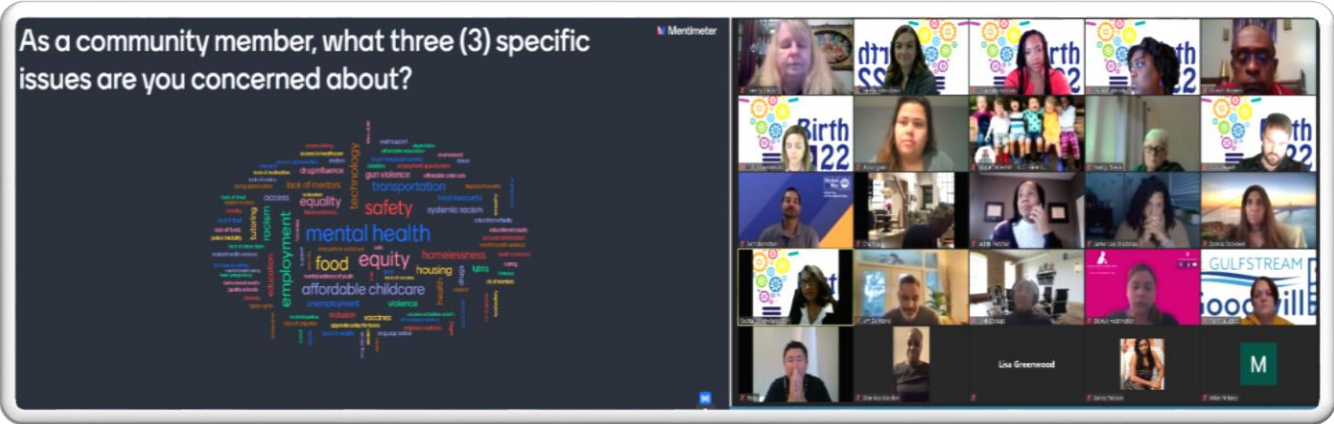
**County EAP New Opened Cases
(Comparing 2019, 2020 and 2021
During same time-frame)**

**3/2019 (Before Covid-19) to 9/30/2019:
41 new cases**

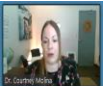
**3/2020 (Onset of Covid-19) to 9/30/2020:
65 new cases**

3/2021 to 9/30/2021: 36 new cases

Goal 3: Promoting effective substance use and mental health prevention and education programs, sound public policy, and commitment to quality, evidence-based addiction and mental health services



The Youth Services Department explored options to make an immediate impact, and continues to consider future programming to expand services at a time when mental health providers are in high demand.



LET'S TALK MENTAL HEALTH

Mental health represents psychological, emotional, and social well-being.

Involves effective daily functioning in:

- Productive activities
- Healthy relationships
- Ability to adapt to change and cope with adversity

(American Psychiatric Association, APA, 2018)

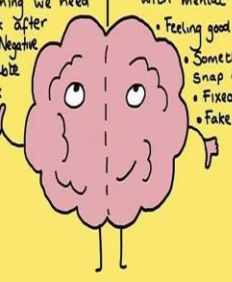
MENTAL HEALTH

IS...

- Important
- Something everyone has
- Intrinsically linked to (it probably is inseparable from) physical health
- On a continuum
- Worth making time for
- Part of being human
- Something we need to look after
- Positive + Negative
- Changeable
- Complex
- Real

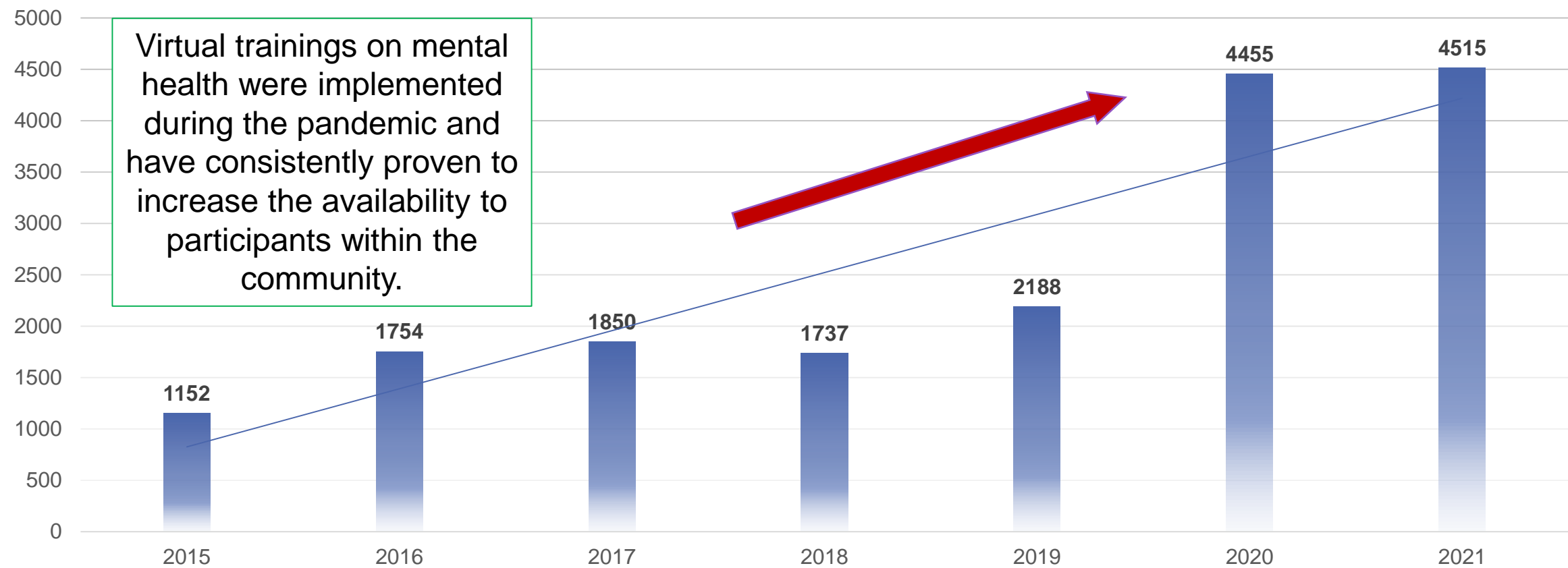
ISN'T...

- A sign of weakness
- Shameful
- All in your mind
- Always something negative
- Something you decide to have only when it feels broken
- An interchangeable term with mental illness
- Feeling good all the time
- Something you can snap out of
- Fixed
- Fake news



Goal 3: Promoting effective substance use and mental health prevention and education programs, sound public policy, and commitment to quality, evidence-based addiction and mental health services

Number of Community Members Trained by Youth Services Department

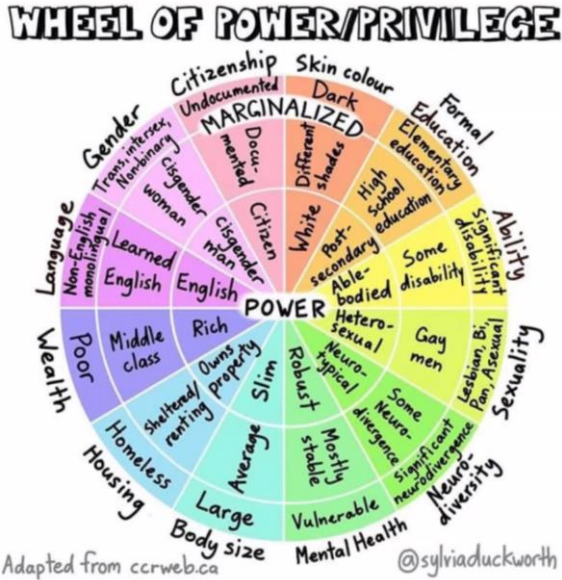


Data Source: Youth Services Department

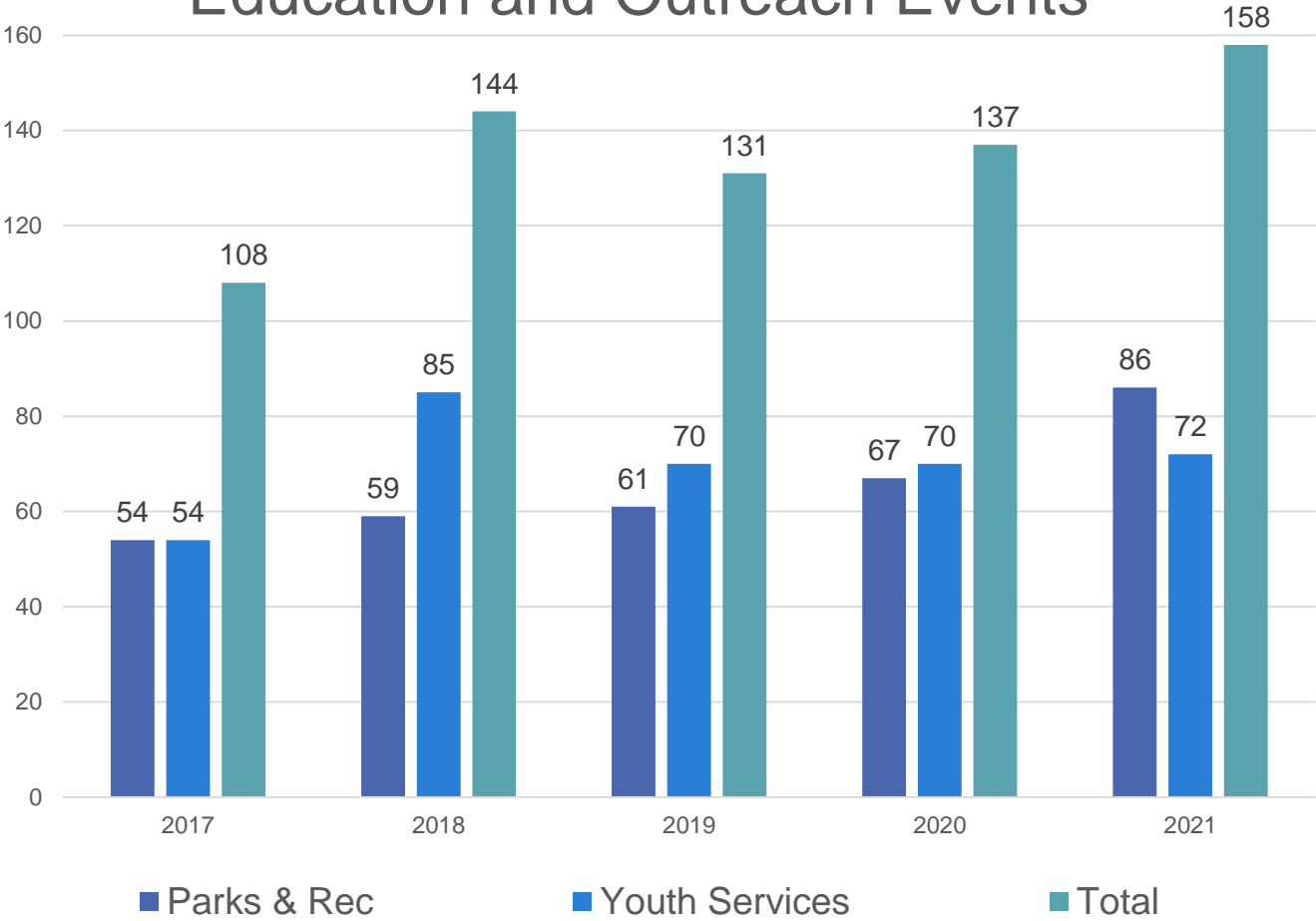
Goal 3: Promoting effective substance use and mental health prevention and education programs, sound public policy, and commitment to quality, evidence-based addiction and mental health services

Promoting Emotional Regulation
in Children: Evidenced-Based
Practices and Internet-Based
Resources

Laura Cruz, Ph.D.
Licensed Psychologist
Licensed School Psychologist



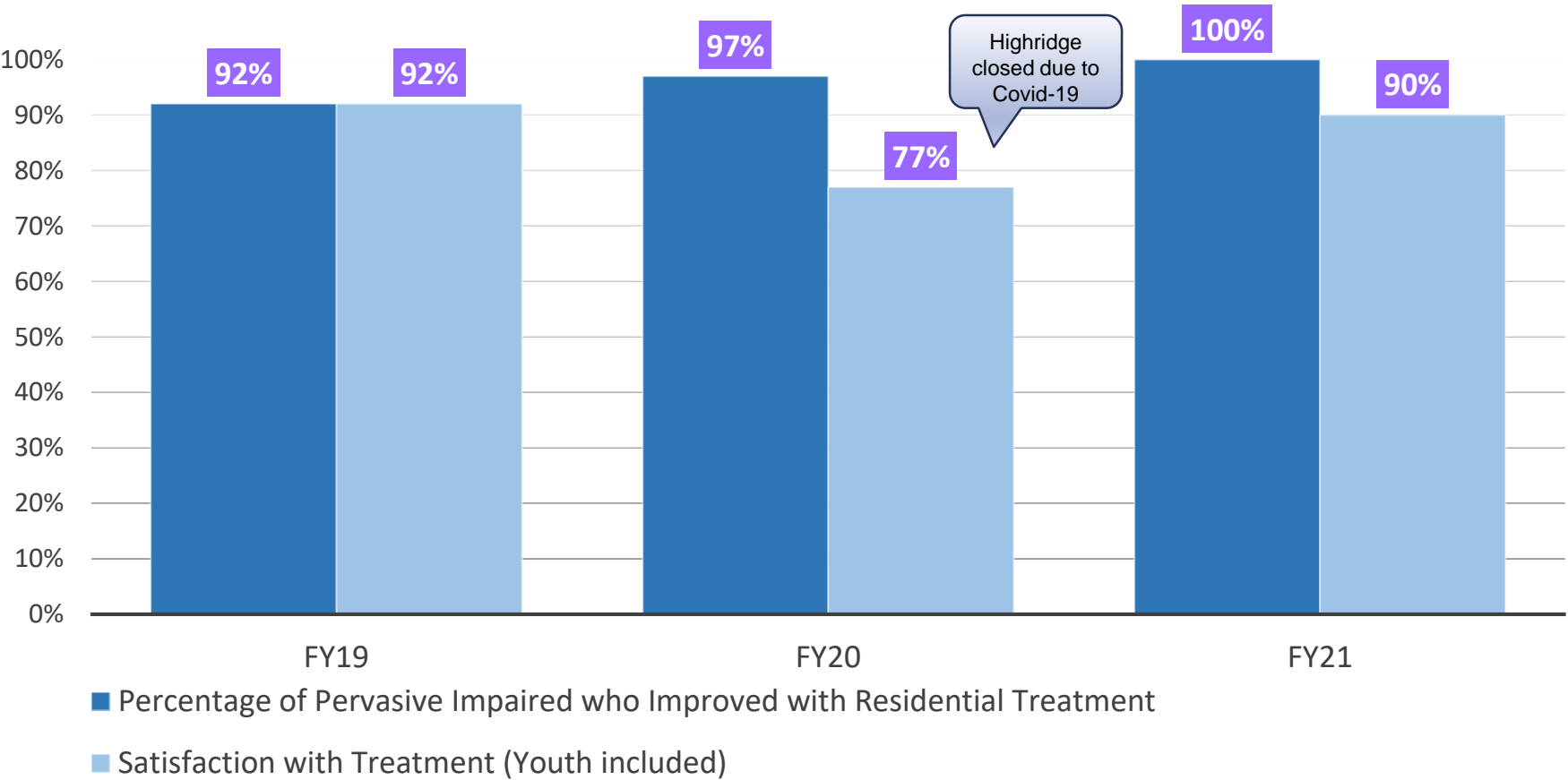
Education and Outreach Events



Data Sources: Youth Services Department and Parks and Recreation

Goal 3: Promoting effective substance use and mental health prevention and education programs, sound public policy, and commitment to quality, evidence-based addiction and mental health services

Youth Services Department Child and Adolescent Functional Assessment Scale and Client Satisfaction Outcome Measures



Highridge Family Center

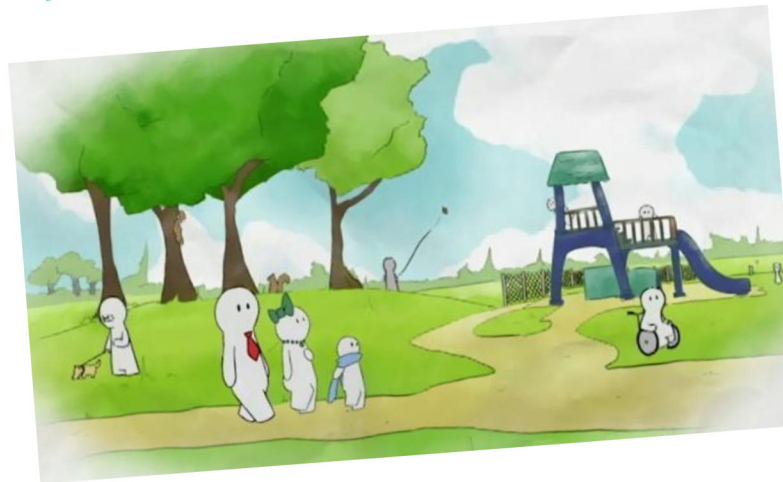


Data Source: Youth Services Department

Goal 3: Promoting effective substance use and mental health prevention and education programs, sound public policy, and commitment to quality, evidence-based addiction and mental health services

COVID Impact & Innovations in FY2021: Parks & Recreation

- **Power of Parks Podcasts** with testimonials from residents and visitors positively impacted through spending time in nature, parks or at recreational facilities
- **540 in-person and virtual recreational programs/activities.**
- **40 on demand videos**
- **37,164 YouTube views**
- **15,078 blog views**
- **2.3 million website visitors**
- **Parks Prescription Program**
- Through facilities, outdoor settings, and services provided, **Parks and Recreation supports good health for people** of all abilities, ages, socio-economic backgrounds, and ethnicities.



Data Source: Palm Beach County Parks and Recreation

Goal 3: Promoting effective substance use and mental health prevention and education programs, sound public policy, and commitment to quality, evidence-based addiction and mental health services

The Palm Beach County Library System partnered with agencies including: Living Skills in the Schools, Trustbridge, Bethesda Health, the Comprehensive Center for Brain Health, and other health professionals to bring **34** Virtual Events on Substance Use and Behavioral Health to residents.

Highlights Include:

- 211
- Sahaja Meditation
- Yoga for Addiction Recovery
- Transitioning to Adulthood
(Living Skills in the Schools)
- Mental Illness and the Law
- Practice of Mindfulness
- The Importance of Sleep
(Trustbridge)

Data Source: Palm Beach County Library Services



Goal 3: Promoting effective substance use and mental health prevention and education programs, sound public policy, and commitment to quality, evidence-based addiction and mental health services

County Cooperative Extension offers a wealth of education and training services within Family and Consumer Sciences

Smart Parents: An engaging and interactive 5-week parent workshop designed to help parents learn ways to create happy, healthy relationships.

County Cooperative Extension: partnered with the parents of BRIDGES of Lake Park to teach the Smart Parents. Topics included conflict resolution, communication, and mindfulness.

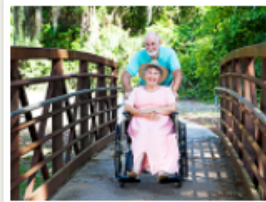
Outcomes: 95% (n=40) of program participants use healthy skills to increase positive interactions in their relationships as a result of attending the Smart Parents Relationship workshop.

Data Source: County Cooperative Extension



Smart Couples program aims to strengthen relationships

David and Caroline Garber had dated for three years and were set to be married in a matter of weeks. So, signing up for the University of Florida IFAS Smart Couples program would probably be just tweaking an already perfect union. "The class was called 'Before You Tie the Knot,' and we went i ...



Looking for a Long and Happy Marriage? Learn From the "Experts"

Do you know any loving older couples who seem like they know the "secrets" to a long and happy partnership? If so, maybe you've already been lucky enough to hear their advice on a lasting marriage. These conversations can be really meaningful. But what if you don't have any such role model coupl ...



Strengthening Families: Support in Times of Need

Parenting is a tremendous responsibility full of many moments of joy. But sometimes the rapid rate of a young child's growth and development can leave parents feeling a little overwhelmed. This Strengthening Families Series highlights six factors that promote positive parenting... ...

Goal 3: Promoting effective substance use and mental health prevention and education programs, sound public policy, and commitment to quality, evidence based addiction and mental health services

Amendment to Unified Land Development Code to Address Recovery Residences



Highlights of Amendment:

- Requires facilities in unincorporated Palm Beach County to have approved State license, Florida Association of Recovery Residences (FARR) Certification or Charter (i.e., Oxford House).
- Allows for short and long term community-based living, in a substance-free family-like arrangement that is mutually supportive.
- Ensures those seeking assistance with substance use disorders will have access to properly licensed facilities.
- The **Planning, Zoning, and Building Department**, in connection with the Sober Home Task Force, ensures that communities have a voice in housing options.
- Additionally, **Office of Community Revitalization** looks into programs that further assist communities to become safer, serve as a liaison within communities to provide resources by PBC and partnering agencies, and become the “eyes and ears” of residents’ needs.



2020-2021 Accomplishments At A Glance



- Developed Index to Resources for PBC Directory on Substance Use and Mental Health Services
 - This information will be created into a link and shared on multiple County Department websites
- Cross-CDT Meetings with Homelessness and Housing Team
 - Coordinated with Health Care District to use their mobile units to provide SU/BH services to clients at our 3 shelters
- Updated 2017 Opioid Response Plan to include Behavioral Health and all substances
 - *Now: Behavioral Health and Substance Use Disorders Strategic Plan*
- Completed NOFO Process for 2022 FAA Funding
- Opioid Steering Committee
 - Nominations and Election of Executive Committee and New Steering Committee Members
- Facing the Crisis Community Forum and day of Training on Recovery Capital Index®
- Launched Syringe Exchange Program
- Leadership Institute in collaboration with Hanley Foundation
- Partnership with Health Care District
 - PBC Fire Rescue, Addiction Stabilization Unit and Lewis Center
- Federal CDC Grant, Opioid Data to Action (OD2A)
 - Collaboration between Medical Examiner's Office and Health Department for direct portal access to data
- Increased prevention and community education on substance use and mental health – (CJC, CSD, Coop. Extension, Library, P&R, PBCFR, YSD)
- Pivoted to Enhance Services to Address COVID-19 – (all departments)

Substance Use and Behavior Disorders

CDT is Diving in to 2022 Together!

- ✓ **Address disparities within the criminal justice system and the system of care related to individuals who have substance, alcohol, and/or mental health disorder.**
- ✓ **Increase efforts related to suicide education, prevention, and intervention.**
- ✓ **Continue to expand access points to mental health, substance and alcohol use care for adults and youth.**
- ✓ **Promote trauma informed care methodologies for all levels of care.**
- ✓ **Continue to expand peer support services across all levels of recovery.**
- ✓ **Continue to educate on the importance of coping strategies for individuals and families.**
- ✓ **Facilitate continued interdepartmental collaboration and community partnerships to drive innovative and accessible programming.**



Questions and Answers



Thank
You



In the spirit of Cross-Departmental Collaborations, our Library Mascot, Dewey, and our Parks and Recreation Mascot, Oakly, will now take any questions you may have!



PALM BEACH COUNTY
*Discover the Palm Beaches...
the Best of Everything*

Supplemental Materials

For

Substance Use and Behavior Disorders
Cross-Departmental Team
November 23, 2021

Primary Sources of the County Budget Allocated to Substance Use and Behavior Disorders through Department of Community Services

- FY21:**

- Substance Use and Mental Health Provider
 - Financially Assisted Agencies = \$5,806,516.00
- **Opioid Response Plan = \$2,623,516.00
- TOTAL = \$8,430,032.00**

**** The Opioid Response Plan now encompasses other substances along with opioids.**



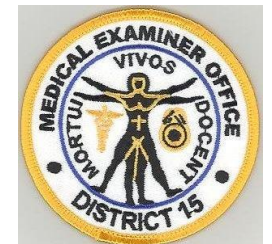
- FY22:**

- Substance Use and Mental Health Provider
 - Financially Assisted Agencies = \$6,241,692.00
- **Opioid Response Plan = \$2,626,488.00
- TOTAL = \$8,868,180.00**

County FAA Funding for Behavioral Health

- In comparison, the Palm Beach County School District was able to fund approximately \$29.5M and the Southeast Florida Behavioral Health Network (SEFBHN) was able to fund approximately \$28M for substance use and behavioral health needs in Palm Beach County last year.**

**FY20 \$5,732,391
FY21 \$5,806,516
FY22 \$6,241,692**

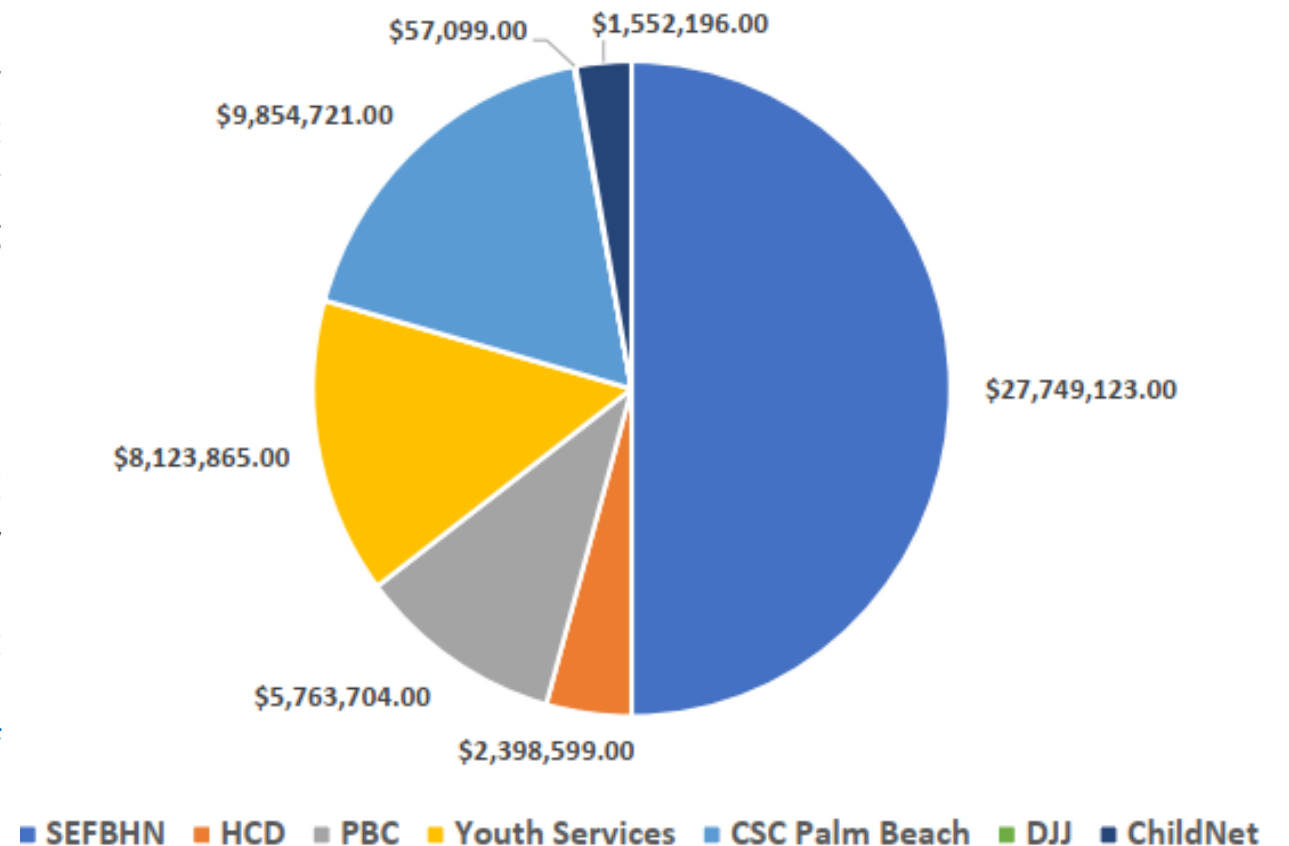


Sources of Funding Allocated to Substance Use and Behavior Disorders through Partnering Funders

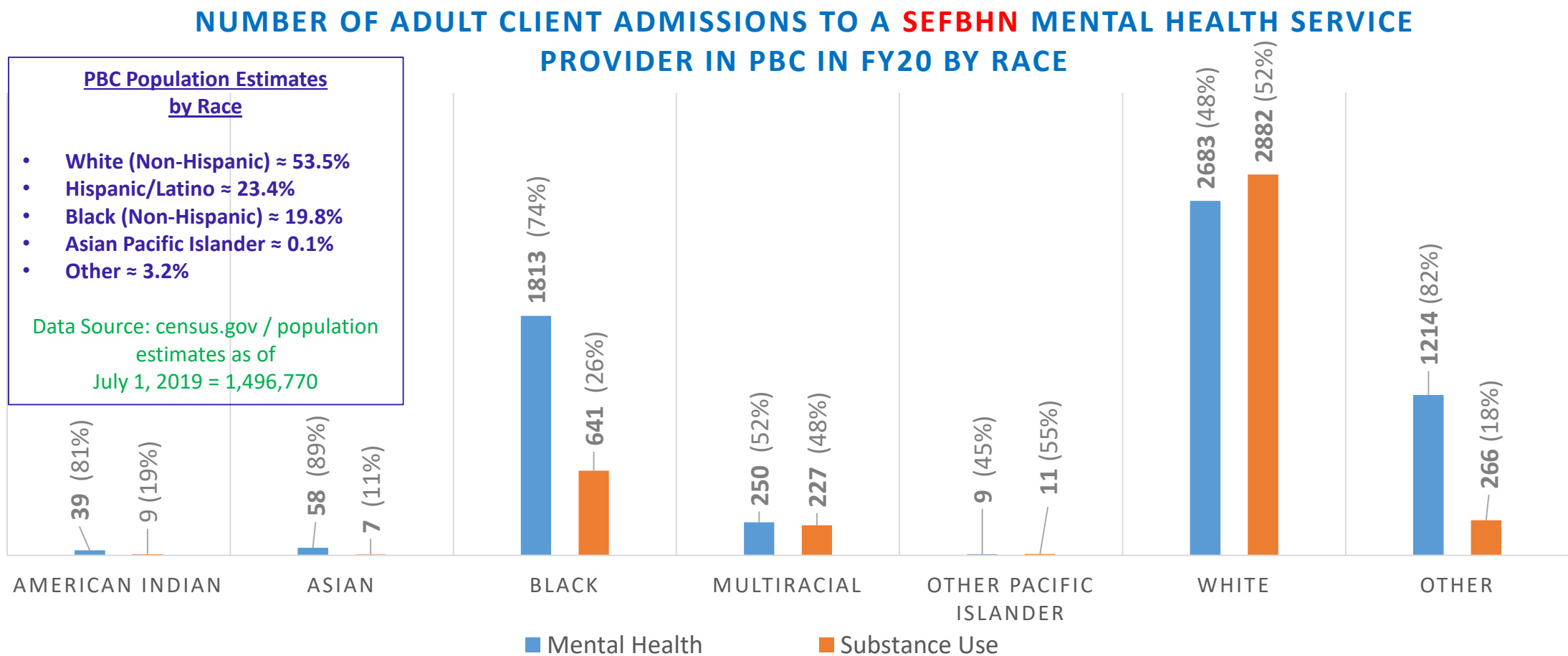
Information from Palm Beach County Behavioral Health Needs Assessment 2019

Palm Beach County ad-valorem funds are a small part of the bigger system of care involved with mental health and substance use treatment. Note that funding for the Palm Beach County School District, the Florida Department of Health in Palm Beach County, and BeWellPBC are not included in the comparative analysis as they are newly funded projects. The Palm Beach County School District received \$29.5 million in state funding due to the Marjory Stoneman Douglas High School tragedy and has been hiring professionals to address behavioral health needs in the schools. The Department of Health received \$4.1 million in prevention funding from the Centers of Disease Control to provide surveillance, epidemiology, and prevention through education to address the opioid crisis. BeWellPBC received \$300,000 for grassroots and community organizing for behavioral health education and awareness from various funding entities. The following chart represents behavioral health funding without the Palm Beach County School District, the Florida Department of Health in Palm Beach County, and BeWellPBC.

Palm Beach Behavioral Health Funding by Funder
(does not include PBCSD, DOH, or BeWellPBC)



Goal 1: Establishing a readily accessible, integrated and coordinated recovery-oriented system of care that meets the needs of Palm Beach County residents



This graph helps us identify how many adults in Palm Beach County were admitted to a mental health and substance use provider, and is broken down by race. This data is from Southeast Florida Behavioral Health Network (SEFBHN) and **does not provide the whole picture of individuals accessing other services through the private sector or Health Care District** as well. These participants are **either under-insured or un-insured to qualify for services within SEFBHN**. This is a small snapshot that **there could be** possible disparity in service availability, which this team is seeking to look more deeply into next year.

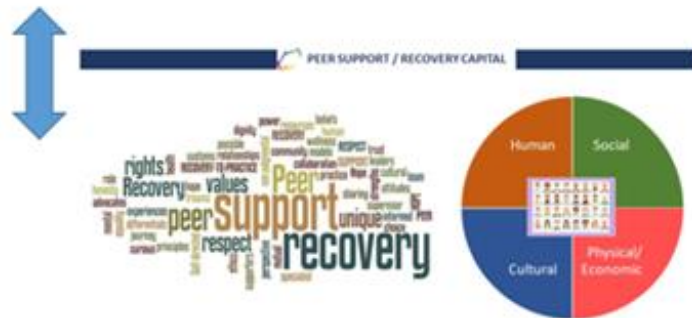
Goal 1: Establishing a readily accessible, integrated and coordinated recovery-oriented system of care that meets the needs of Palm Beach County residents



Neutral Care Coordination is a single-point of contact entity; incorporating achieves optimal outcomes, moves clients cost-effectively along a continuum of care, and emphasizes wellness, recovery, and self-sufficiency as the primary goals best practice measures, considers the needs and strengths of the clients.



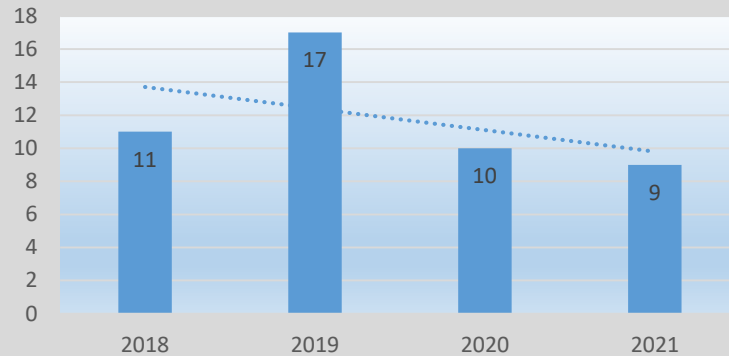
Care Provider Network is comprised of a network of coordinated community-based services and supports that is person-centered and builds on the strengths and resilience of individuals, families, and communities to achieve improved health, wellness, and quality of life for those with or at risk of alcohol and drug problems.



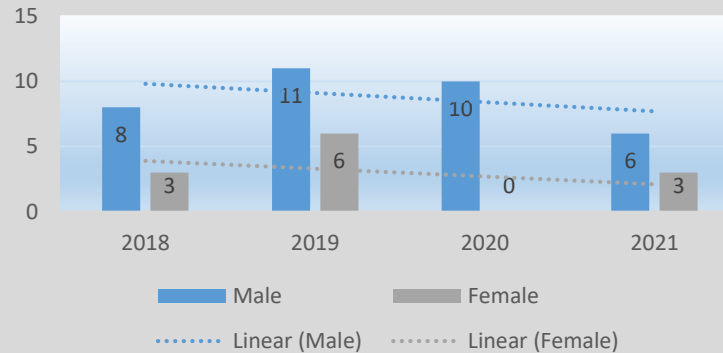
Peer support services are delivered by individuals with lived experiences who have a unique capacity to help effected individuals based on this experience. Recovery Capital Indexing and other recovery supports have been integrated into the system of care. RCI measures the efficacy of both peer support interventions and long-term recovery outcomes.

Goal 2: Promoting best practices and innovative strategies and programming to reduce drug-related deaths & overdoses

Youth (21 and below) Suicide by Year

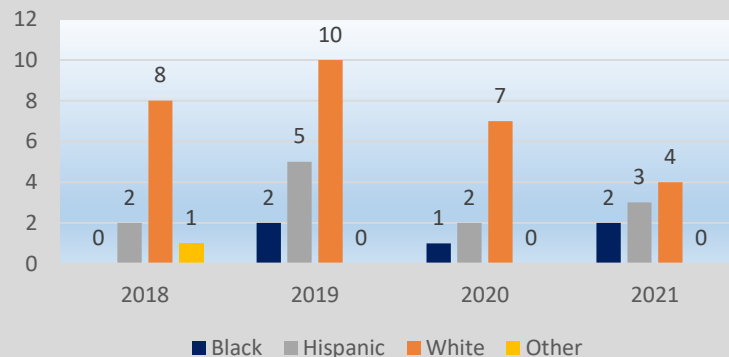


Youth Suicide by Gender

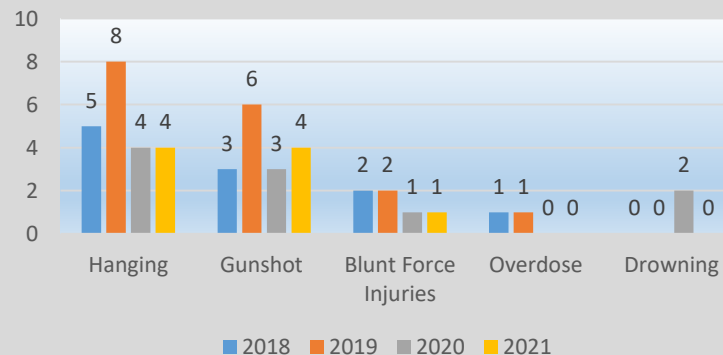


The Medical Examiner's office and Youth Services Department worked collaboratively to take a closer look at youth suicide in Palm Beach County from years 2018-2021. Of initial interest was the relatively positive news that suicide seems to be trending downward.

Youth Suicide by Race

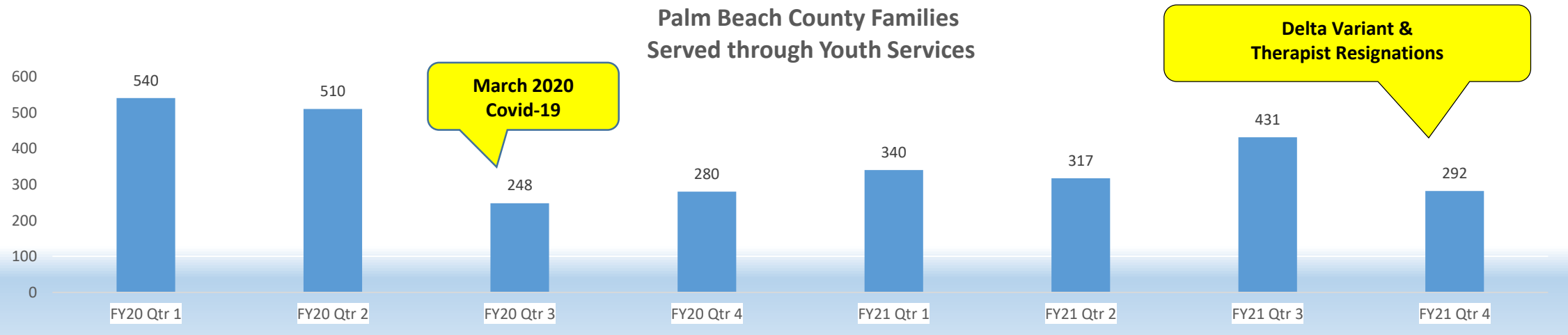
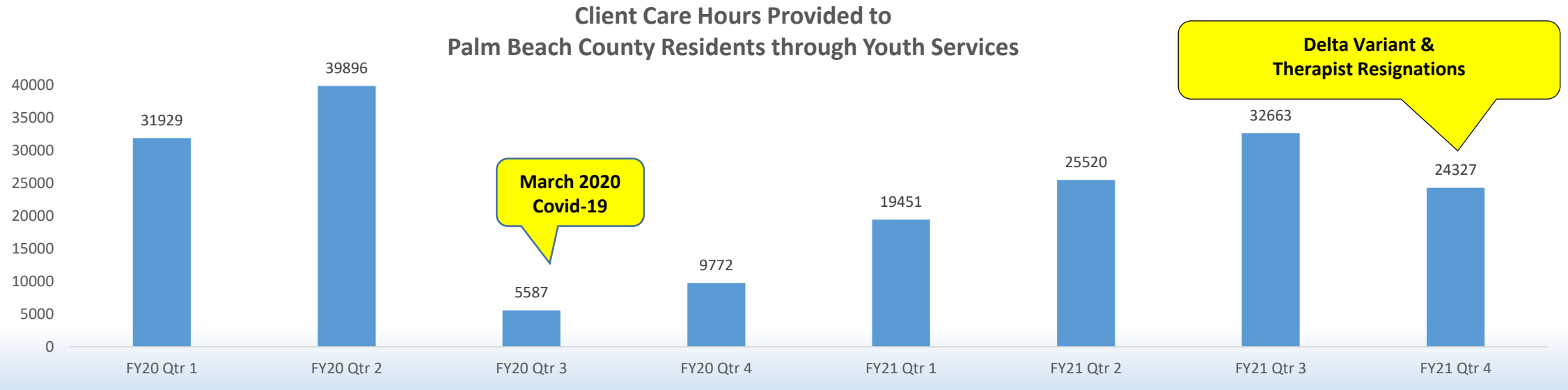


Youth Suicide by Method by Year



The graphs highlight the difference in gender, race, and method. We hope to use this data to formulate a case study to explore how we can increase access to services with the goal of intervening before a person dies by suicide.

Goal 3: Promoting effective substance use and mental health prevention and education programs, sound public policy, and commitment to quality, evidence-based addiction and mental health services

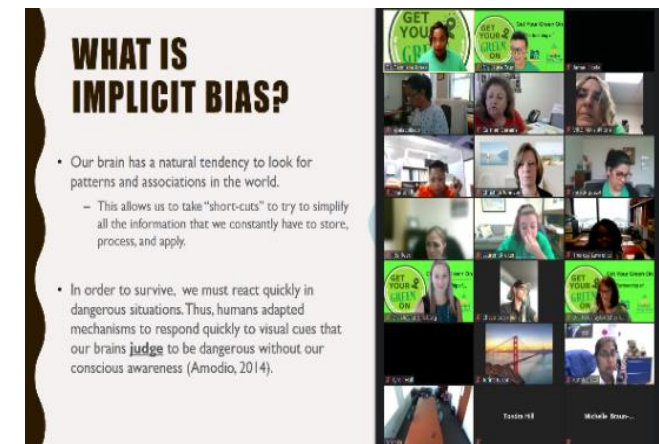
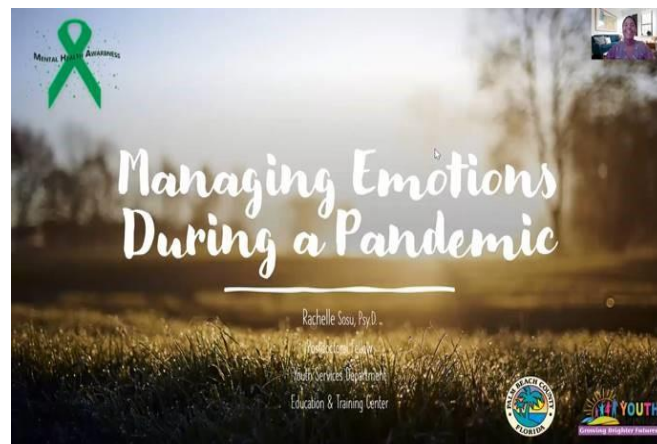
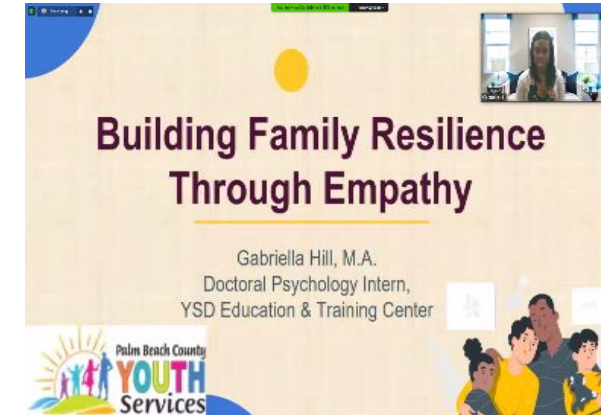
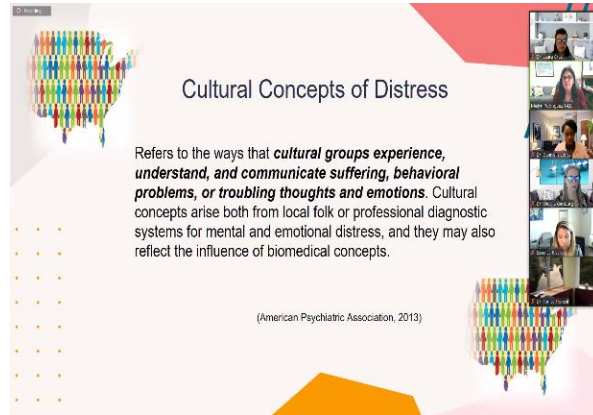


Goal 3: Promoting effective substance use and mental health prevention and education programs, sound public policy, and commitment to quality, evidence-based addiction and mental health services

YSD in collaboration with EAP

Together, the departments presented a series of *Lunch and Learns* for Palm Beach County employees on the following topics:

- Compass Community Center Services for LGBTQ+ Youth
- Let's Talk About Race/Ethnicity: The Impact of Implicit Bias and Microaggressions
- Anxiety and Depression: Steps for Managing Your Mental Health
- Tapping into Your Parent Super Powers: Strategies for Getting Youth Children to Behave
- Building Family Resilience Through Empathy
- Managing Emotions During a Pandemic
- Healthy Communication
- Sleep Hygiene





PALM BEACH COUNTY
QUICK REFERENCE RESOURCE GUIDE
FOR SUBSTANCE USE
AND
MENTAL HEALTH SERVICES



Image credit to Northern Health and Social Care Trust

VISION, MISSION, VALUES, GOALS & STRATEGIC PRIORITIES



Palm Beach County's Strategic Priorities



Mental Health Information

Mental health issues and disorders are common. **One of Palm Beach County's Strategic Priorities is to address Substance Use and Behavior Disorders** by providing evidence-based prevention, medication-assisted treatment, and recovery support services. There are many resources available to educate, advocate, support, and provide mental health care. Below, you will find specific guidance on mental health issues for yourself or a person you are helping.

If you or someone you want to help are thinking of suicide, call the National Suicide Helpline at 1-800-273-8255 or 211, or if your situation is life threatening, including overdose or alcohol withdrawal, or involves harm to self, others, or property, immediately call 9-1-1 for help.

Care for Mental Health Issues and Disorders:

A mental health disorder that is chronic (long-term) is experienced by 1 in 5 adults and 1 in 6 children/teens causing challenges in day-to-day life. Many more adults and children/teens experience a mental health issue at some point in life due to events that may cause short-term trauma and sometimes symptoms of a disorder such as depression, anxiety, or fear. Individuals living with a mental health disorder or mental health issue may benefit from inpatient or outpatient mental health care, and may also be treated through individual, group, and/or family therapy, psychiatry, support and peer groups, case management, and other related mental health programming.

A starting point for help is to connect to a physician or mental health professional so they can partner with you to find ways to best assist with your specific needs.

To find a psychiatrist or therapist:

- ✓ **Have insurance:** Call your insurance provider (Medicare, Medicaid, Private Insurance) to determine your benefits and connect to an in-network provider or you can contact your doctor for a recommendation.
- ✓ **Do not have insurance:** There are many providers who can provide you services at either a low cost or no cost to you. Some ways to get a referral are by **calling 2-1-1, texting your zip code to 898211, or through chat online at www.211palmbeach.org**. 211 can also provide supportive listening and telephone counseling or provide a referral to someone who can help you decide what level of support may be needed and connect you to resources and programs for your identified need(s).
- ✓ Children, adolescents, and families have many unique needs that benefit from mental health care that is designed just for them. The **Palm Beach County Youth Services Department** can assist with individual, group, and family therapy, trauma care, and other mental health programming created for children, teens, families, and parents. **Connect to services or learn more by calling 561-625-2540 or visiting the following site:** <https://discover.pbcgov.org/youthservices/Pages/Counseling.aspx>
- ✓ If you or the person you are helping are a veteran, call your assigned VA social worker to ask for connection to VA mental health programs or contact the **Veteran's Helpline at 1-800-273-8255 ext. 1, text your zip code to 838255, or chat online at <https://www.veteranscrisisline.net/>**



You are NOT ALONE

Millions of people are affected by mental illness each year. Across the country, many people just like you work, perform, create, compete, laugh, love and inspire every day.



1 in 5 U.S. adults
experience
mental illness

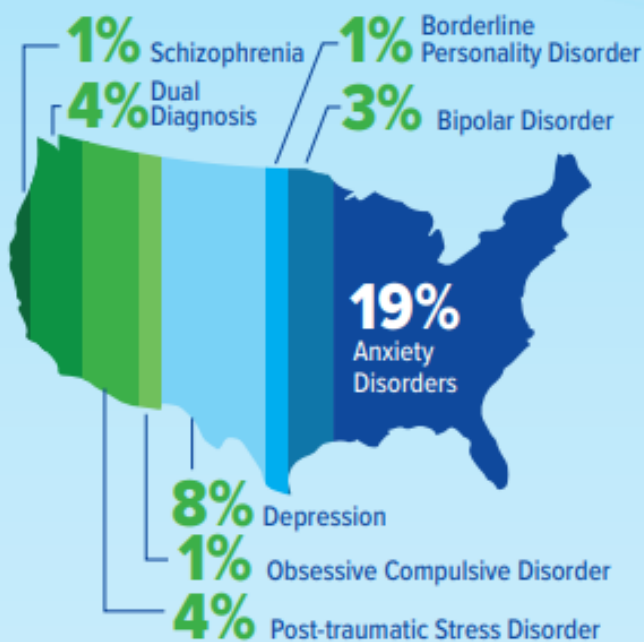
1 in 20

1 in 20 U.S. adults
experience serious
mental illness

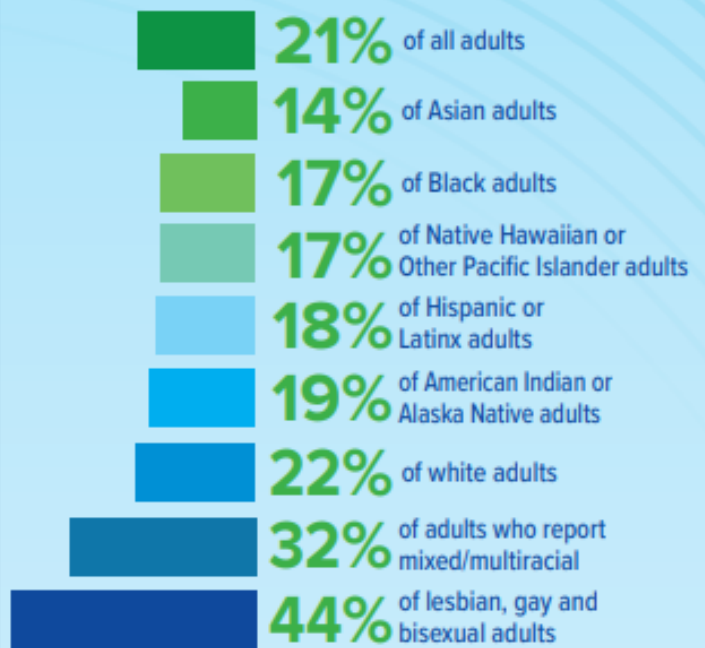
17%

of youth (6-17 years)
experience a mental
health disorder

12 MONTH PREVALENCE OF COMMON MENTAL ILLNESSES (ALL U.S. ADULTS)



12 MONTH PREVALENCE OF ANY MENTAL ILLNESS (ALL U.S. ADULTS)



WAYS TO REACH OUT AND GET HELP



Talk with a health
care professional



Call the NAMI
HelpLine at
800-950-NAMI (6264)



Connect with
friends and family



Join a support group

Data from CDC, NIMH and other select sources. Find citations for this resource at nami.org/mhstats

NAMI HelpLine
800-950-NAMI (6264)



NAMI



NAMICommunicate



NAMICommunicate



www.nami.org

nami
National Alliance on Mental Illness

Mental Health Crisis Care:

Experiencing a mental health crisis is often difficult. **If you, or someone you want to help, are thinking of suicide call the National Suicide Helpline at 1-800-273-8255 or 211. If your situation is life threatening, or involves harm to self, others, or property, immediately call 9-1-1 for help.** If you, or someone you are helping, are experiencing a mental health crisis and you do not believe there is immediate danger, you can seek additional help by:

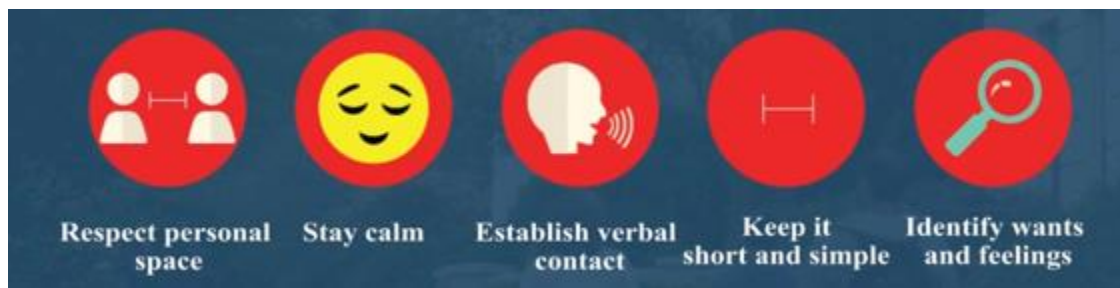
- ✓ **Calling the individual's psychiatrist, counselor, or physician so they can help you determine the level of help needed and direct you to it.**
- ✓ **Call/Text/Chat 2-1-1 for immediate crisis intervention, connection to the Suicide Helpline, connection to South County Mental Health's Mobile Crisis Unit, or for supportive listening and telephone counseling. 2-1-1 is available 24/7, 365 days a year. Call 2-1-1, text your zip code to 898211 or chat online at www.211palmbeach.org**
- ✓ **Veterans may Call/Text/Chat the Veteran's Crisis Line for immediate crisis intervention, connection to the VA suicide helpline, connection to VA mental health programs, supportive listening and telephone counseling, and guidance on how to connect to other VA resources that can help support you. Call 1-800-273-8255 ext. 1, text your zip code to 838255, or chat online at <https://www.veteranscrisisline.net/>**

Techniques that May Help De-escalate a Crisis:

De-escalation is the act of avoiding or preventing an increase in unwanted behavior. It is also known as conflict resolution, verbal de-escalation, or crisis intervention. **It is not physical restraint.**

Do's:

- ✓ Keep your voice calm ✓ Listen to the person ✓ Express support and empathy ✓ Avoid continuous eye contact
- ✓ Ask how you can help ✓ Keep stimulation level low ✓ Move slowly ✓ Offer options instead of trying to take control
- ✓ Avoid touching the person unless you ask permission ✓ Be patient ✓ Gently announce actions before initiating them
- ✓ Give them physical space and ensure you have an exit path to get to safety if needed



Don'ts:

- ✗ Avoid judgmental comments ✗ Avoid arguing with the person or trying to convince the person they are not hearing, seeing, tasting, experiencing things that they are sharing with you (delusions or hallucinations)

You can learn more about mental health crisis care through the National Alliance on Mental Illness (NAMI):

<https://www.nami.org/About-NAMI/NAMI-News/2018/NAMI-Releases-New-Crisis-Guide>. You may also **call 2-1-1, text your zip code to 898211 or chat online at www.211palmbeach.org** for additional programs, education, advocacy, and resources or connect to **NAMI Palm Beach County Chapter at 561-588-3477 or the Mental Health Association of Palm Beach County at 561-832-3755.**

NAVIGATING

a mental health

CRISIS



WARNING SIGNS of Suicide

- ♦ Giving away personal possessions
- ♦ Talking as if saying goodbye or going away forever
- ♦ Taking steps to tie up loose ends, like organizing personal papers or paying off debts
- ♦ Making or changing a will
- ♦ Collecting and saving pills or buying a weapon
- ♦ Saying things like "Nothing matters anymore," "You'll be better off without me"
- ♦ Withdrawing from friends, family and normal activities
- ♦ Increasing drug or alcohol use

WHAT TO DO if You Suspect Someone is Thinking About Suicide

If you notice warning signs, or if you're concerned someone is thinking about suicide, don't be afraid to talk to them about it.



START the conversation by sharing specific signs you've noticed, like:

"I've noticed lately that you [haven't been sleeping, aren't interested in soccer anymore, are posting a lot of sad song lyrics online, etc.]..."



Then say something like:

- ✓ "Are you thinking about suicide?"
- ✓ "Do you have a plan?"
- ✓ "Do you know how you would do it?"

If the answer to any of these questions is "yes," seek help immediately.

- ♦ Don't leave them alone and stay calm
- ♦ Call their therapist or other health care professional
- ♦ Remove potential means, such as weapons and medications
- ♦ Call the National Suicide Prevention Line at 1-800-273-8255 or call 911
- ♦ If the situation is life-threatening, call 911 and ask for someone with mental health experience to respond, like a Crisis Intervention Team.

**LISTEN, EXPRESS CONCERN,
REASSURE**

"I may not understand exactly how you feel, but I care about you and want to help."

"I'm concerned about you and I want you to know there is help to get you through this."

"You are important to me; we will get through this together."

NAMI HelpLine

f NAMI

Twitter NAMICommunicate

Instagram NAMICommunicate

www.nami.org

NAMI
National Alliance on Mental Illness

CÓMO LIDIAR

con una crisis

de salud mental



SIGNOS DE ALERTA del suicidio

A veces, cuando alguien piensa o planifica el suicidio:

- ◆ Habla como si se estuviera despidiendo o se fuera para siempre
- ◆ Resuelve sus asuntos personales (organiza documentos o paga sus deudas)
- ◆ Hace o cambia un testamento
- ◆ Acumula píldoras o consigue un arma
- ◆ Tiene cambios drásticos de personalidad/ánimo/comportamiento
- ◆ Dice cosas como: "ya nada importa"/"estarás mejor sin mí"
- ◆ Deja de ver a su familia/amigos y deja de hacer actividades típicas
- ◆ Usa drogas o alcohol en exceso

QUÉ PUEDES HACER?

Si notas cualquier signo de alerta o estás preocupado porque alguien tiene pensamientos suicidas, no dudes en hablarle al respecto.



EMPIEZA la conversación mencionando cosas específicas que hayas notado:

"He notado que ya no duermes. Además, el otro día dijiste que crees que a nadie le importa si ya no estás. Me preocupa que te sientas así".



ESCÚCHALO, EXPRESA TU PREOCUPACIÓN Y ASEGÚRALE QUE TODO VA A ESTAR BIEN.

Luego, pregúntale:

- ✓ ¿Piensas hacerte daño?
- ✓ ¿Has tenido pensamientos suicidas?

Si dice "sí", pregúntale:

- ✓ ¿Tienes algún plan?
- ¿Has pensado cómo lo harías?
- ¿Has conseguido lo que necesitas para hacerlo?

Si responde "sí" a cualquiera de esas preguntas, busca ayuda inmediatamente.

- ◆ No lo dejes solo. Mantén la calma.
- ◆ Busca ayuda profesional, o pídele a alguien de confianza que la busque por ti.
- ◆ Retira los elementos peligrosos como medicamentos y armas.
- ◆ Llama a la Línea Nacional de Prevención del Suicidio al 1-800-273-8255.
- ◆ Llama al 911 y solicita hablar con alguien que tenga experiencia en temas de salud mental, como un equipo de intervención de crisis.

“ A pesar de no entender exactamente cómo te sientes, oigo lo que dices y quiero ayudarte. ”

“ A pesar de no entender exactamente cómo te sientes, oigo lo que dices y quiero ayudarte. ”

“ Para mí, tú eres muy importante. Vamos a salir de esto juntos. ”

📞 NAMI HelpLine

📘 NAMI

🐦 NAMICommunicate

📷 NAMICommunicate

🌐 www.nami.org

nami
National Alliance on Mental Illness

Mental Health Resources at a Glance

Palm Beach County Departments/Programs

Community Services Department

Behavioral Health & Substance Use Disorders

355-9915

Administration

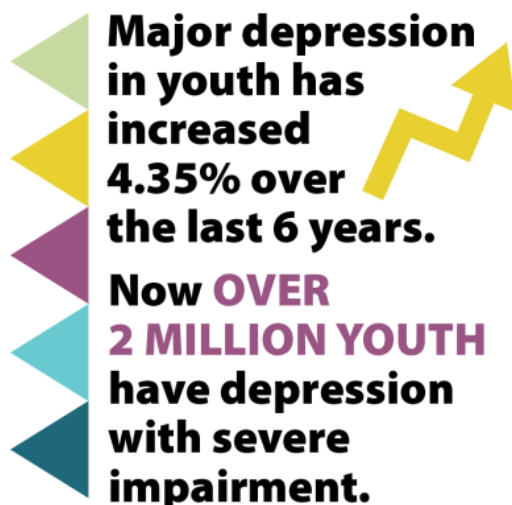
810 Datura Street, WPB 33401

Community Services. BHSUD supervises the planning, administration, coordination and contracting of substance use disorder services in Palm Beach County. BHSUD develops policies and manages various initiatives, programs, and funding strategies -- serving as liaison to communicate the County's efforts to the public; local, state, county, and, federal agencies; and, the service provider community. It also monitors legislation and related public policy, working with elected and government officials at all levels of government to improve services. It is also responsible for implementing Palm Beach County's Opioid Response Plan which was the result of a comprehensive evaluation of the County's efforts related to the opioid epidemic and made recommendations for moving forward in a comprehensive, integrated manner were developed.

Ryan White Program

355-4730

Community Services, Ryan White Program. The Ryan White Program provides 16 categories of core medical and essential support services for low-income persons living with HIV in Palm Beach County through a coordinated service network of community-based and governmental entities. Core medical and essential support services include outpatient/ambulatory health services, health insurance premium assistance, pharmaceutical assistance, case management, oral health care, housing, mental health, medical nutrition therapy, home health care, food bank/home delivered meals, medical transportation, emergency financial assistance, legal services, and early intervention services.



**Major depression
in youth has
increased
4.35% over
the last 6 years.**

**Now OVER
2 MILLION YOUTH
have depression
with severe
impairment.**

Youth Services Department

Education and Training Center

233-4460

233-4475 fax

www.pbcgov.com/youthservices/EducationCenter

100 Australian Ave. # 210, West Palm Beach 33406

Youth Services. The Education and Training Center is a community resource for primary prevention through education, training, and professional development. It serves as a field placement, practicum location, internship and postdoctoral site for graduate students from across mental health disciplines. Continuing education is offered for mental health professionals and community groups in Palm Beach County. The Education and Training Center provides free family therapy and parent group services.

Highridge Family Center

625-2540

840-4545 fax

www.highridgecenter.com

4200 N. Australian Ave., West Palm Beach 33407

Youth Services, Highridge Family Center. Provides short-term residential care and treatment at no cost, to Palm Beach County youth, ages 11-16, and their families experiencing family, school and peer problems. Treatment includes a combination of family therapy, group therapy, individual therapy, milieu therapy and parenting skills. An alternative school is located on site with School District of Palm Beach County teachers teaching core classes, and program behavioral staff teaching the youth how to be successful in a classroom setting. The program focuses on helping youth learn and use adaptive coping skills such as anger management, conflict resolution, effective communication, responsibility, flexibility, values clarification, etc. Youth return home on weekends and school holidays in order to practice their newly learned skills in "real life" and maintain connection with their family and community.

Youth and Family Counseling

242-5714

242-5708 fax

South County

345 S. Congress Ave., Delray Beach 33445

276-1340

fax 276-1208

West County

2976 State Rd. 15, Belle Glade 33430

992-1233

fax 996-4832

Central County

50 S. Military Trail, Suite 203, WPB 33415

242-5714

fax 242-5708

pbcbgov.com/youthservices/Counseling

Youth Services. The Youth and Family Counseling Program is a three to four month community-based program providing free therapeutic services for families with children and youth up to age 22. In addition, individual counseling is available for youth 18-22. Therapists provide services at various sites located in the north, south, central and western communities. Treatment is multifaceted, including but not limited to family therapy, individual therapy, group therapy and parent education.

Twenge, J. et al. (2019). Age, period, and cohort trends in mood disorder indicators and suicide-related outcomes in a nationally representative dataset, 2005–2017. *Journal of Abnormal Psychology*, 128(3): 185-199. Available at <https://www.apa.org/pubs/journals/releases/abn-abn0000410.pdf>

Information provided by Strategic Planning and Performance Management's Substance Use and Behavior Disorders Cross-Departmental Team

Community Mental Health Resources

211 Resource and Local

Crisis Hotline

211
383-1111 or 866-882-2991

www.211palmbeach.org/

211 Helpline is free, confidential, 24/7. 211 provides crisis intervention information, assessment, and referral to community services. Programs and services are available for all ages. Se Habla Español and Nou Pale Kreyòle.

24-hour Alzheimer's Crisis Line

683-2700 or 800-394-1771

800 Northpoint Parkway, #101-B, West Palm Beach 33407

Alzheimer's Community Care is available 24 hours a day, seven days a week, 52 weeks a year. Our well-trained staff of registered nurses is only a phone call away, ready to assist in a difficult situation.

Baker & Marchman Acts

355-6511

CH-RM 3.2200

888-760-9208

www.mypalmbeachclerk.com

Boca, Delray

274-1588

Clerk & Comptroller. Unified Family Court.

Center for Family Services of Palm Beach County

616-1222

www.ctrfam.org

4101 Parker Ave., West Palm Beach 33405

Center for Family Services OF Palm Beach County Inc. provides affordable mental health services and education to Palm Beach County adults, children and families.

Children and Families, Dept. of

837-5078 or 866-762-2237 or 850-300-4323

www.myfifamilies.com

2051 MLK Blvd., #200, Riviera Beach 33404

State of Florida.

Children's Services Council

740-7000

www.cscpbcc.org

800-331-1462

2300 High Ridge Rd., Boynton Beach 33426

A special district created by Palm Beach County voters, provides leadership, funding and research on behalf of the county's children so they grow up healthy, safe and strong. To make the biggest impact, the focus is on prenatal health and early childhood development so more Palm Beach County children are born healthy, are safe from abuse and neglect, are ready to learn when they enter school, and have access to quality afterschool programming. Hours Monday - Friday 8am - 5pm.

Faulk Center

483-5300

www.faulkcenterforcounseling.org

22455 Boca Rio Rd., Boca Raton 33433

Group counseling and low-cost individual and family therapy for children, adults and seniors.

HomeSafe

383-9800

www.helphomesafe.org

Facebook: HomeSafeFla

Twitter: @HomeSafeFla

2840 Sixth Avenue South, Lake Worth 33461

Founded in 1979, HomeSafe is a non-profit organization that helps society's most vulnerable residents – victims of severe child abuse and domestic violence in Palm Beach County and South Florida. Through its Residential Group Care, SafetyNet, LifeSkills and Healthy Beginnings programs, HomeSafe provides comprehensive programs preventing new cases of family violence, protecting victims of child abuse and domestic violence and preparing children and families for safer, more productive lives.

Mental Health Association

832-3755

www.mentalhealthpbcc.org

909 Fern St., West Palm Beach 33401

Information and referral services, education, advocacy and peer support center. 561-801-4357 or 801-HELP (just for resources).

Mental Health Centers

Elizabeth H. Faulk Foundation, Inc.

483-5300

22455 Boca Rio Rd., Boca Raton, 3433

www.faulkcenterforcounseling.org

NAMI Palm Beach County

588-3477

5205 Greenwood Ave., Suite 110, WPB 33407

www.namipbc.org

South County Mental Health Center 737-8400 or 495-0522

16158 S. Military Trail, Delray Beach 33484

www.scmhcinc.org

Mental Health Division

355-1925

Court Administration staff assist the Judiciary with research, design, and implementation of best practices related to enhancing court processes and services for individuals within the court system with mental health and substance abuse issues. In addition to four case managers who support the Guardianship and Probate Judges, court administration has a mental health case manager who assists the Mental Health Specialty Division Judge with tracking felony and juvenile competency cases to ensure that expert reports meet statutory requirements and are timely filed. This ensures that experts who contract to work with the Fifteenth Judicial Circuit will complete evaluations as accurately and timely as possible so the Judge has all the information needed to make an informed judicial decision. The case manager also assists the Judge by monitoring cases to ensure they are moving through the criminal justice system as expeditiously as possible.

Special Needs Helpline

211 or 561-383-1112

www.211palmbeach.org/special-needs

211's Special Needs Helpline is designed to provide emotional support while helping parents and caregivers of children and young adults with special needs (0-22 years) effectively navigate the maze of available resources and services.

Suicide Hotline

**1-800-273-TALK (8255) or 1-800-SUICIDE
or dial 2-1-1 for crisis line or text TXT211**

www.suicidepreventionlifeline.org

National Suicide Prevention Lifeline, Hope Line Network, and 211 HelpLine & Crisis Line available 24/7 - online crisis chat is also available at www.211palmbeach.org (Note: 211 is the regional responder for the NSPL 1-800-273-8255)

Teen Hotline

211 or 561-383-1111

866-882-2991

www.211palmbeach.org/teens-matter

Need help or just want to talk? We're here to listen 24/7! Calls are free, confidential, & non-judgmental. You can also text to TXT211 (898211). Online Chat is also available at www.211palmbeach.org from 10 a.m. – 8 p.m.

Veterans Hospital

422-8262

www.westpalmbeach.va.gov

West Palm Beach VA Medical Center

7305 N. Military Tr., WPB 33410-6400

800-972-8262



***The highest increases in rates of suicidal ideation were found in young adults, ages 18- 25**

Piscopo, K. et al. (September 2016). Suicidal thoughts and behavior among adults: Results from the 2015 National Survey on Drug Use and Health. NSDUH Data Review. Available at <https://www.samhsa.gov/data/sites/default/files/NSDUH-DR-FFR3-2015/NSDUH-DRFFR3-2015.htm>

Substance Use Disorder Information

If you or someone you want to help are thinking of suicide, call the National Suicide Helpline at 1-800-273-8255 or 211, or if your situation is life threatening, including overdose or alcohol withdrawal, or involves harm to self, others, or property, immediately call 9-1-1 for help.

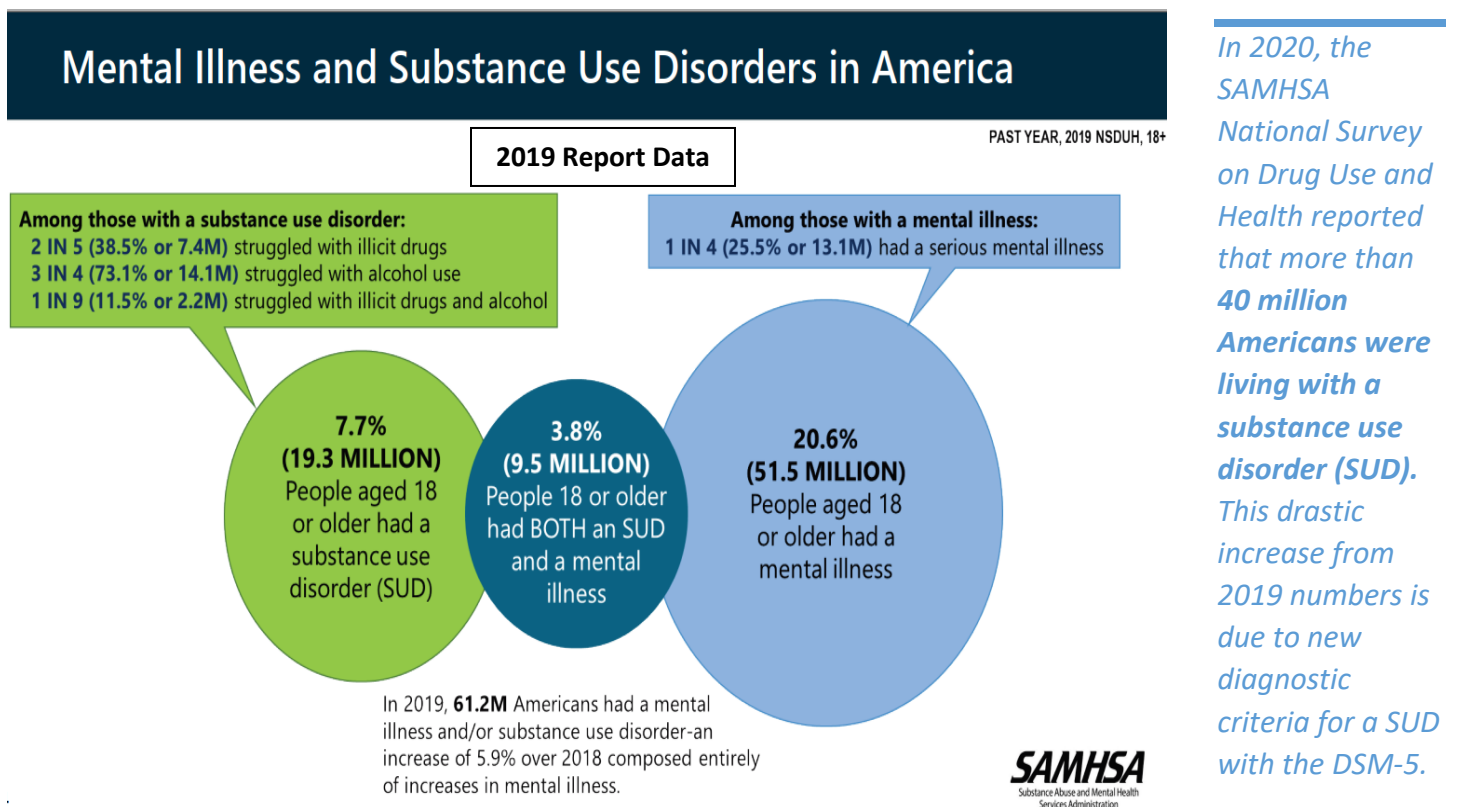
When you, or someone you are helping, use drugs and/or alcohol, and the use leads to problems at home, in relationships, at school or work, it can be overwhelming. **Did you know that 1 in 10 adults, or approximately 20 million people, in the United States live with a Substance Use Disorder?**

<https://www.samhsa.gov/data/release/2020-national-survey-drug-use-and-health-nsduh-releases>

Understanding Substance and Alcohol Use Disorders:

When drugs or alcohol impact day-to-day life, it may be a sign that you or the person you are helping has a brain disorder that makes it difficult, if not impossible, to stop using without professional help. Health and medical professionals call this a Substance Use Disorder, which includes drug and alcohol misuse. **Substance Use Disorders, including alcohol and prescription drug misuse, are common and are medical conditions, like diabetes and asthma.** Substance Use Disorders impact the brain and cause a person to use alcohol and drugs in a way that often causes changes to a person's behavior and decision-making abilities. Substance and Alcohol Use Disorders may be passed down through generations and sometimes what causes misuse can start in one's genes. Misuse may also be triggered by trauma and stress in one's personal lives and from their environment.

Individuals who live with a Substance Use and/or Alcohol Use Disorder may also have a mental health condition, such as Depression, that worsens with alcohol or drug use. This is called "Comorbidity" or having a "Dual Diagnosis." Because Substance Use and Alcohol Use Disorders are very common, there are many resources available to help educate, advocate for, support, and provide care for individuals who misuse alcohol and other substances.



THE OPIOID EPIDEMIC BY THE NUMBERS



70,630

people died from drug overdose in 2019²



10.1 million

people misused prescription opioids in the past year¹



1.6 million

people had an opioid use disorder in the past year¹



2 million

people used methamphetamine in the past year¹



745,000

people used heroin in the past year¹



50,000

people used heroin for the first time¹



1.6 million

people misused prescription pain relievers for the first time¹



14,480

deaths attributed to overdosing on heroin (in 12-month period ending June 2020)³



48,006

deaths attributed to overdosing on synthetic opioids other than methadone (in 12-month period ending June 2020)³

SOURCES

1. 2019 National Survey on Drug Use and Health, 2020.
2. NCHS Data Brief No. 394, December 2020.
3. NCHS, National Vital Statistics System. Provisional drug overdose death counts.

Updated February 2021. For more information, visit: <http://www.hhs.gov/opioids/>



Substance Use Disorder Information

Care for Substance and Alcohol Use Disorders:

A starting point for help is to connect to a physician or mental health professional so they can partner with you to find ways to best assist with your specific needs. **Individuals living with an addiction or in recovery have several options for help**, including inpatient or outpatient substance use care, Medication Assisted Treatment (MAT), therapy, counseling (individual, group, and/or family), peer support, 12-Step programs, psychiatry, support groups led by professionals or peers, case management, and other related mental health and substance use care programs.

To find help for a Substance Use Disorder:

- ✓ **Have Insurance:** Call your insurance provider (Medicare, Medicaid, Private Insurance) to determine your benefits and connect to an in-network provider or you can contact your doctor for a recommendation.
 - If you cannot find an in-network provider, but have found a provider outside of your network you'd like to work with, ask that provider if they allow use of a sliding-fee scale or if scholarships are available.
- ✓ **Do not have insurance:** **There are many providers who can provide you services at either a low cost or no cost to you.** Some ways to get a referral are by calling 2-1-1, texting your zip code to 898211, or through chat online at www.211palmbeach.org. 211 can also provide supportive listening and telephone counseling or provide a referral to someone who can help you decide what level of support may be needed and connect you to resources and programs for your identified need(s).
 - The Palm Beach County Healthcare District has an outpatient Addiction Program for those who are not insured or underinsured. You may call the **Healthcare District at 561-370-1349**.
- ✓ Children, adolescents, and families have many unique needs that benefit from mental health care that is designed just for them. The **Palm Beach County Youth Services Department** can assist with individual, group, and family therapy, trauma care, and other mental health programming created for children, teens, families, and parents. **Connect to services or learn more by calling 561-625-2540 or visiting the following site:** <https://discover.pbcgov.org/youthservices/Pages/Counseling.aspx>
- ✓ If you or the person you are helping are a veteran, call your assigned VA social worker to ask for connection to VA mental health programs or contact the **Veteran's Helpline at 1-800-273-8255 ext. 1, text your zip code to 838255, or chat online at <https://www.veteranscrisisline.net/>**
- ✓ Consider these local options for education, support, intervention, and programs:
 - **Addiction Stabilization Unit at JFK Hospital North - 2201 45th Street, West Palm Beach**
 - **Drug Abuse Foundation of Palm Beach County www.dafpbci.org or 561-278-0000**
 - **CARP www.carpinc.org 561-844-6400**
 - **Narcotics Anonymous www.na.org**
 - **Alcoholics Anonymous www.aa.org**
 - **Rebel Recovery Florida (Peer Support, Harm Reduction and Needle Exchange Program) 561-508-8388**
 - **The Hub (A Recovery Community Center) thepalmbeachhub@gmail.com or 866-472-2482**

For more details about access to a needle exchange program, Narcan, or other harm reduction resources call 211.



PRESCRIBER SUPPORT IS KEY TO REDUCING PRESCRIPTION DRUG MISUSE

Prescription drug misuse education and support resources.

PROVIDERS' CLINICAL SUPPORT SYSTEM FOR OPIOID THERAPIES (PCSS-O*)

pcss-o.org



PCSS-O is a **free training and education program** to provide support to prescribers around opioids and chronic pain. PCSS-O provides free "doc-to-doc" consultations.

PROVIDERS' CLINICAL SUPPORT SYSTEM FOR MEDICATION ASSISTED TREATMENT (PCSS-MAT*)

pcssmat.org



The main goal of PCSS-MAT is to make available the **most effective medication-assisted treatments to serve patients in a variety of settings**, including primary care, psychiatric care, and pain management. PCSS-MAT provides free "doc-to-doc" consultations.

SAMHSA-HRSA CENTER FOR INTEGRATED HEALTH SOLUTIONS (CIHS)

integration.samhsa.gov



Through the provision of training and technical assistance SAMHSA-HRSA Center for Integrated Health Solutions (CIHS) helps **integrate primary and behavioral health services** to address the needs of individuals with mental health and substance use conditions.

CDC GUIDELINE FOR PRESCRIBING OPIOIDS FOR CHRONIC PAIN

cdc.gov/drugoverdose



This document highlights ways to **improve communication between providers and patients about the risks and benefits of opioid therapy for chronic pain**, improve the safety and effectiveness of pain treatment, and reduce the risks associated with long-term opioid therapy.

ADDITIONAL RESOURCES

www.samhsa.gov/prescription-drug-misuse-abuse
www.ama-assn.org/ama

www.asam.org
www.painmed.org

www.aaap.org
www.aoaam.org

* Funding for this initiative was made possible (in part) by Providers' Clinical Support System for Opioid Therapies (grant no. 5H79T1025595) from SAMHSA. The views expressed in written conference materials or publications and by speakers and moderators do not necessarily reflect the official policies of the Department of Health and Human Services; nor does mention of trade names, commercial practices, or organizations imply endorsement by the U.S. Government.

**NATIONAL COUNCIL
FOR BEHAVIORAL HEALTH**
STATE ASSOCIATIONS OF ADDICTION SERVICES
Stronger Together.

www.thenationalcouncil.org

Mental Health and Overdose Crisis Care:

When someone is experiencing a substance or alcohol use issue, a mental health crisis may occur as well. **If you, or someone you want to help, are thinking of suicide call the National Suicide Helpline at 1-800-273-8255 or 211. If your situation is life threatening, including overdose or alcohol withdrawal, or involves harm to self, others, or property, immediately call 9-1-1 for help.**

If you, or someone you are helping, are experiencing a substance, alcohol, or mental health crisis and you do not believe there is immediate danger, you can seek additional help by:

- ✓ **Calling the individual's psychiatrist, counselor, or physician so they can help you determine the level of help needed and direct you to it.**
- ✓ **Call/Text/Chat 2-1-1 for immediate crisis intervention, connection to the Suicide Helpline, connection to South County Mental Health's Mobile Crisis Unit, or for supportive listening and telephone counseling. 2-1-1 is available 24/7, 365 days a year. Call 2-1-1, text your zip code to 898211 or chat online at www.211palmbeach.org**
- ✓ **Veterans may Call/Text/Chat the Veteran's Crisis Line for immediate crisis intervention, connection to the VA suicide helpline, connection to VA mental health programs, supportive listening and telephone counseling, and guidance on how to connect to other VA resources that can help support you. Call 1-800-273-8255 ext. 1, text your zip code to 838255, or chat online at <https://www.veteranscrisisline.net/>**

You can learn more about substance and alcohol use disorders through the Substance Abuse and Mental Health Services Administration website at <https://www.samhsa.gov/families> or by calling 1-800-662-HELP (4357). You may also **call 2-1-1, text your zip code to 898211 or chat online at www.211palmbeach.org** to connect to additional programs, education, advocacy, and resources.

WHAT ARE OPIOIDS?

BY FUNCTION

Opioids produce a euphoria in addition to pain relief, while they tell the brain to block pain receptors and make you feel calm and happy also.

BY NAME

Opioids can be prescription medications most known as "pain killers", or illicit drugs, such as heroin. The most commonly used opioids are:

- Prescriptions opioids such as OxyContin, Vicodin, Percocet
- Synthetic opioids such as fentanyl (50/100x more potent than morphine)
- Heroin, an illicit drug

BY MISUSE

When used for short periods of time as directed by your doctor, opioids can safely help control pain, but being effective at treating pain can also make them dangerous. When misused they can lead to tolerance (needing increased amounts for same effect), addiction, overdose incidents, and deaths.



TIPS for TEENS

OPIOIDS

THE TRUTH ABOUT OPIOIDS

SLANG: O.C./OXY/PERCS/VIKE/M/MONKEY/
WHITE STUFF/LEAN/SCHOOLBOY/SIZZURP/
PURPLE DRANK/LOADS

GET THE FACTS

OPIOIDS AFFECT YOUR BRAIN. Opioids are a class of drugs that include the illegal drug heroin, synthetic opioids such as fentanyl, and pain relievers available legally by prescription, such as oxycodone, hydrocodone, codeine, morphine, and many others.¹ They affect both the spinal cord and brain to reduce the intensity of pain-signal perception as well as brain areas that control emotion.² They can also affect the brain to cause euphoria or “high.”³

OPIOIDS AFFECT YOUR BODY. Opioids slow down the actions of the body, such as breathing and heartbeat. Even a single dose of an opioid can cause severe respiratory depression (slowing or stopping of breathing), which can be fatal; taking opioids with alcohol or sedatives increases this risk.⁴

OPIOIDS ARE ADDICTIVE. Even though heroin is highly addictive, more people struggle with addiction to prescription pain relievers.⁵ Many young people who inject heroin report misuse of prescription opioids before starting to use heroin.⁶

OPIOIDS CAN KILL YOU. Drug overdose is the leading cause of accidental death in the United States, with 68,690 drug overdose deaths between March 2017 and March 2018.⁷ More than 46,000 of those deaths involved opioids.⁸

OPIOID ADDICTION IS TREATABLE. Methadone, buprenorphine, and naltrexone are medications that are FDA-approved to treat opioid use disorder. For more information, visit <https://www.drugabuse.gov/publications/research-reports/medications-to-treat-opioid-addiction/efficacy-medications-opioid-use-disorder>.

? Q&A

Q. MY DOCTOR PRESCRIBED ME OPIOIDS. DOESN'T THAT MEAN THEY'RE SAFE?

A. Prescription opioids—when used long term or incorrectly—can cause the brain to become reliant on the drug and are addictive.⁹

Q. IF I USE OPIOIDS, WILL I BECOME ADDICTED?

A. Prescription opioids can cause physical dependence when used as directed or addiction if misused; illegal opioids such as heroin are also highly addictive. People who regularly use prescription opioids or heroin often develop tolerance, which means that they need higher and/or more frequent doses of the drug to get the desired effects.¹⁰

THE BOTTOM LINE:

Many people are prescribed opioids out of medical necessity, but opioids can still be dangerous and addictive. Even if someone is prescribed one of these medications—such as hydrocodone, oxycodone, and morphine—misuse of these substances is rampant. Talk to your parents, a doctor, a counselor, a teacher, or another adult you trust if you have questions.

LEARN MORE:

Get the latest information on how drugs affect the brain and body at teens.drugabuse.gov.

TO LEARN MORE ABOUT OPIOIDS, CONTACT:

SAMHSA
1-877-SAMHSA-7 (1-877-726-4727)
(English and Español)

TTY 1-800-487-4889
www.samhsa.gov
store.samhsa.gov



SAMHSA
Substance Abuse and Mental Health
Services Administration

CONSEJOS para ADOLESCENTES

LOS OPIOIDES

LA REALIDAD SOBRE LOS OPIOIDES

JERGA EN INGLÉS: O.C./OXY/PERCS/VIKE/M/MONKEY/
WHITE STUFF/LEAN/SCHOOLBOY/SIZZURP/
PURPLE DRANK/LOADS

CONOCE LOS HECHOS

LOS OPIOIDES AFECTAN TU CEREBRO. Los opioides son una clase de droga que incluye drogas ilegales como la heroína, los opioides sintéticos como el fentanilo y los analgésicos disponibles legalmente con receta médica, como la oxycodona, hidrocodona, codeína, morfina y muchos más.¹ Estos afectan a la médula espinal y el cerebro, y reducen la intensidad de la percepción del dolor, así como a las áreas del cerebro que controlan las emociones.² También pueden afectar el cerebro causando euforia.³

LOS OPIOIDES AFECTAN TU CUERPO. Los opioides reducen las funciones del cuerpo, como la respiración y los latidos del corazón. Incluso una sola dosis de un opiode puede causar depresión respiratoria severa (disminución o detención de la respiración), que puede ser fatal. Tomar opioides con alcohol o sedantes aumenta este riesgo.⁴

LOS OPIOIDES SON ADICTIVOS. Aunque la heroína es altamente adictiva, más personas luchan con la adicción a los analgésicos recetados.⁵ Muchos jóvenes que se inyectan heroína dicen que usaron indebidamente los opioides recetados antes de comenzar a usar la heroína.⁶

LOS OPIOIDES TE PUEDEN MATAR. La sobredosis por drogas es la principal causa de muerte accidental en los Estados Unidos, con 68,690 muertes por sobredosis de drogas reportadas entre marzo de 2017 y marzo de 2018.⁷ Más de 46,000 de esas muertes involucraron el uso de opioides.⁸

LA ADICCIÓN A LOS OPIOIDES SE PUEDE TRATAR. La metadona, buprenorfina y naltrexona son medicamentos aprobados por la FDA para tratar el trastorno por uso de opioides. Para obtener más información, visite: <https://www.drugabuse.gov/publications/research-reports/medications-to-treat-opioid-addiction/efficacy-medications-opioid-use-disorder> (disponible en inglés).



RESPUESTAS A TUS PREGUNTAS

P. MI MÉDICO ME RECETÓ OPIOIDES. ¿ESTO SIGNIFICA QUE SON SEGUROS?

R. Los opioides recetados, cuando se usan a largo plazo o de manera incorrecta, pueden hacer que el cerebro se vuelva dependiente del medicamento y sea adictivo.⁹

P. SI USO OPIOIDES, ¿ME VOLVERÉ ADICTO?

R. Los opioides recetados pueden causar dependencia física cuando se usan según las indicaciones o adicción si se usan incorrectamente; los opioides ilegales como la heroína también son altamente adictivos. Las personas que usan opioides recetados o heroína a menudo desarrollan tolerancia, que significa que necesitan dosis más altas o más frecuentes para obtener los efectos deseados.¹⁰

EN RESUMEN:

A muchas personas les recetan opioides por necesidad médica, pero los opioides aún pueden ser peligrosos y adictivos. Incluso si a una persona le recetan uno de estos medicamentos, como la hidrocodona, oxycodona y morfina, el uso indebido de estas sustancias es peligroso. Si tienes preguntas, habla con tus padres, un médico, consejero, maestro u otro adulto de confianza.

APRENDE MÁS:

Encuentra la información más reciente sobre cómo las drogas afectan el cerebro y el cuerpo en [teens.drugabuse.gov](https://www.teens.drugabuse.gov) (en inglés).

PARA OBTENER MÁS INFORMACIÓN SOBRE LOS OPIOIDES, CONTACTA A:

SAMHSA
1-877-SAMHSA-7 (1-877-726-4727)
(en español e inglés)

TTY 1-800-487-4889

www.samhsa.gov (disponible en inglés)
store.samhsa.gov



SAMHSA
Substance Abuse and Mental Health
Services Administration

Substance/Alcohol Use Disorder Resources at a Glance

Palm Beach County Departments/Programs

Community Services Department

Behavioral Health & Substance Use Disorders **355-9915**

Administration

810 Datura Street, WPB 33401

Community Services. BHSUD supervises the planning, administration, coordination and contracting of substance use disorder services in Palm Beach County. BHSUD develops policies and manages various initiatives, programs, and funding strategies – serving as liaison to communicate the County's efforts to the public; local, state, county, and, federal agencies; and, the service provider community. It also monitors legislation and related public policy, working with elected and government officials at all levels of government to improve services. It is also responsible for implementing Palm Beach County's Opioid Response Plan which was the result of

a comprehensive evaluation of the County's efforts related to the opioid epidemic and made recommendations for moving forward in a comprehensive, integrated manner were developed.

Ryan White Program **355-4730**

Community Services, Ryan White Program. The Ryan White Program provides 16 categories of core medical and essential support services for low-income persons living with HIV in Palm Beach County through a coordinated service network of community-based and governmental entities. Core medical and essential support services include outpatient/ambulatory health services, health insurance premium assistance, pharmaceutical assistance, case management, oral health care, housing, mental health, medical nutrition therapy, home health care, food bank/home delivered meals, medical transportation, emergency financial assistance, legal services, and early intervention services.



Public Safety Department

Reentry Services **355-2370**

Website: pbcgov.com/publicsafety/justiceservices

Email: Psd-reentry@pbcgov.org

301 North Olive Avenue, Suite 1001, West Palm Beach 33401

Public Safety. Reentry Services help adults and youth returning from incarceration into the community by creating opportunities for successful transition. Specially trained reentry case managers help individuals develop a personal plan for housing, employment, transportation, and more.

Youth Services Department

Residential Treatment & Family Counseling **625-2540** **840-4545 fax**

4200 N. Australian Ave., West Palm Beach 33407

pbcgov.com/youthservices/counseling

Youth Services. The Residential Treatment and Family Counseling Division offers specialized programs to families who need professional support in their efforts to raise healthy functioning children. The Division strengthens families through competent, caring and comprehensive services.

Youth and Family Counseling **242-5714** **242-5708 fax**

South County

345 S. Congress Ave., Delray Beach 33445

276-1340

fax 276-1208

West County

2976 State Rd. 15, Belle Glade 33430

992-1233

fax 996-4832

Central County

50 S. Military Trail, Suite 203, WPB 33415

242-5714

fax 242-5708

pbcgov.com/youthservices/Counseling

Youth Services. The Youth and Family Counseling Program is a three to four month community-based program providing free therapeutic services for families with children and youth up to age 22. In addition, individual counseling is available for youth 18-22. Therapists provide services at various sites located in the north, south, central and western communities. Treatment is multifaceted, including but not limited to family therapy, individual therapy, group therapy and parent education.

Community Resources

211 Resource and Local

Crisis Hotline

211
383-1111 or 866-882-2991

www.211palmbeach.org/

211 Helpline is free, confidential, 24/7. 211 provides crisis intervention information, assessment, and referral to community services. Programs and services are available for all ages. Se Habla Español and Nou Pale Kreyòle.

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Adult Drug Court

688-4493

3228 Gun Club Road, West Palm Beach, FL 33406
<https://15thcircuit.com/program-page/adult-drug-court>

Court Administration. The Palm Beach County Adult Drug Court Program is a twelve month judicially-supervised drug treatment program which provides substance abuse treatment for nonviolent, adult, drug-involved felony defendants. Participants must be Palm Beach County residents and available for counseling service, random drug testing, and close supervision by the Drug Court Judge and Team. Upon successful completion of the Drug Court program, the participant's charge will be dismissed and first-time offenders' records may be sealed or expunged.

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Alcohol Abuse (CARP)

844-6401

Drug Addiction

www.carpinc.org

1626 Old Okeechobee Road, West Palm Beach 33401

CARP's mission is to serve the underserved alcoholic and drug addicted, and is currently building two gender-specific 12-step homes. CARP residences will employ a peer-driven recovery model proven to be effective against addiction.

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Baker & Marchman Acts

355-6511

CH-RM 3.2200

888-760-9208

www.mypalmbeachclerk.com

Boca, Delray

274-1588

Clerk & Comptroller. Unified Family Court.

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Civil Drug Court

840-4824

www.rivierabch.com

2051 Martin Luther King Jr. Blvd., #116
(Port Center), Riviera Beach 33404

Provides comprehensive municipal programs and services designed to reach individuals in need of court-ordered services, who are either unable to recognize their need for treatment and/or unable to obtain the treatment service needed to begin their recovery. Monday - Friday 8:00 a.m. - 7:00 p.m. and Saturday 8:00 a.m. - 12:00 p.m.

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Consumer Health Information Services **233-2736**

www.pbclibrary.org/research-and-homework/consumer-health

Boca, Delray, Glades

888-780-4962

PBC Library System. The Consumer Health Information Service (CHIS) provides free health and medical information about a specific illness, prescription drugs, doctor's credentials, local hospitals, and much more. A specially credentialed health librarian can be contacted by phone, email through the CHIS website, or in person at the Main Library.

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Delinquency Drug Court Program

355-6586

205 North Dixie Highway – Juvenile Wing

Daniel T.K. Hurley Courthouse

West Palm Beach 33401

<https://15thcircuit.com/program-page/delinquency-drug-court>

Court Administration. The 15th Judicial Circuit's Delinquency Drug Court (DDC) targets youth who have committed drug-related offenses and/or have a history of substance abuse. The DDC is committed to the goal of reducing juvenile crime and drug use. Both the youth and the youth's family are active participants in the program. Delinquency Drug Court is a three-phase program lasting a minimum of eight months. Participants work with treatment providers to develop treatment plans and receive individual and group counseling. Other program components include: regular court appearances, frequent and random urinalysis, written assignments, and school attendance. Progress in the program is reviewed regularly by the Drug Court Team. Eligibility includes youth on probation with a pending violation or who qualify under Florida Statute 985.345.

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Drug Abuse Foundation of Palm Beach County

278-0000

www.dafpbci.org

400 S. Swinton Ave., Delray Beach 33444

Encourages and supports the process of recovery and promotes drug-free living and mental well-being.

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Drug Court Program

688-4530

Gun Club Annex

3228 Gun Club Rd., West Palm Beach 33406

15thcircuit.com/web/programs/drugcourts

Public Safety. Qualified citizen-defendants with pending felony (or misdemeanor) drug charges may voluntarily enter into Palm Beach County's Drug Court program. Citizen-defendants who do so will take part in a minimum year-long period of intensive addiction rehabilitation closely supervised the entire time by the Drug Court Judge and Drug Court Staff. The program may last longer

than a year if a participant encounters problems in complying along the way.

This program is open to all people who have pending felony (or misdemeanor) drug charges other than trafficking or sales, so long as they have no crimes of violence on their prior criminal record (including no convictions for misdemeanor domestic battery), and no prior convictions for trafficking in illegal drugs of any nature. Unlike many Drug Courts, Palm Beach County's is open not just to first offenders but also to people with multiple prior convictions so long as none of those prior convictions were for one of the disqualifying types of offenses listed above.

Family Drug Court
Daniel T.K. Hurley Courthouse

355-6319

5th Floor, Room 3.1112, 205 North Dixie Highway, WPB 33401

<https://15thcircuit.com/program-page/family-drug-court>

Court Administration. The Fifteenth Judicial Circuit's Family Drug Court Program is a voluntary court program designed to help substance abusing parents work towards a goal of reunification with their children. To reach that goal, the Family Drug Court Program helps parents recover from substance abuse by referring them to a substance abuse treatment program and monitoring their progress. The program also helps ensure that parents stay in contact with their children. Parents submit to frequent drug testing, appear at regularly-scheduled court status hearings, and comply with other court conditions geared to accountability, rehabilitation, long-term sobriety, and cessation of criminal activity.

**Florida Access to Syringe and Health Services –
(FLASH)**

561-508-8388

The primary functions of the FLASH Exchange are to provide syringe exchange services to any person who uses syringes, to provide harm reduction and other services to people who use drugs (PWUD), and to reduce the spread of infectious diseases in Palm Beach County.

Gun Club Annex Office

3228 Gun Club Road, West Palm Beach, 33406 **688-4640**

Handles all jail first appearances and arraignments and Drug Court.

Rebel Recovery

561-508-8388

www.rebelrecoveryfl.com

400 N. Congress Avenue, #130, Delray Beach, FL 33401

Rebel Recovery Florida is a low barrier recovery community organization that provides recovery support services, education, and advocacy to people impacted by drug use and those living with or at risk of HIV/AIDS.

Suicide Hotline

**1-800-273-TALK (8255) or 1-800-SUICIDE
or dial 2-1-1 for crisis line or text TXT211**

www.suicidepreventionlifeline.org

National Suicide Prevention Lifeline, Hope Line Network, and 211 HelpLine & Crisis Line available 24/7 - online crisis chat is also available at www.211palmbeach.org (Note: 211 is the regional responder for the NSPL 1-800-273-8255)

Teen Hotline

**211 or 561-383-1111
866-882-2991**

www.211palmbeach.org/teens-matter

Need help or just want to talk? We're here to listen 24/7! Calls are free, confidential, & non-judgmental. You can also text to TXT211 (898211). Online Chat is also available at www.211palmbeach.org from 10 a.m. – 8 p.m.

Veterans Hospital

422-8262

www.westpalmbeach.va.gov

West Palm Beach VA Medical Center

7305 N. Military Tr., WPB 33410-6400

800-972-8262

In 2020, 21.4% of people ages 12 or older (or **59.3 million people**) used illicit drugs in the past year, including **17.9%** (or 49.6 million people) who **used marijuana**. In terms of age, the percentage of people who used marijuana in 2020 was **highest among young adults ages 18 to 25 (34.5%)** compared with 16.3% of those ages 26 or older and 10.1% of adolescents ages 12 to 17.

Among people ages 12 or older in 2020, **3.4% (or 9.5 million people) misused opioids** in the year. Among the 9.5 million people who misused opioids in 2020, **9.3 million people misused prescription pain relievers** and 902,000 people used heroin.

<https://www.samhsa.gov/data/release/2020-national-survey-drug-use-and-health-nsduh-releases>



Public Safety Cross-Departmental Team

Keeping You Safe

Strategic Planning & Performance
Management

Palm Beach County
Board of County Commissioners
Workshop
November 23, 2021



Team Members



Airports – Pete Labbe, Community Services – Meghan Parnell and Dr. Casey Messer, Cooperative Extension – Rochelle Wolberg, Criminal Justice Commission – Regenia Herring (PSCDT Co-Leader), Fire Rescue – Jose Gonzalez, Library – Doug Crane, Medical Examiner's Office – Dr. Wendolyn Sneed, OFMB – Aaron Pierce, Parks and Recreation – James Davis, Planning, Zoning and Building – Michael Fox, Public Affairs – Adam Feldser, Public Safety – Stephanie Sejnoha (PSCDT Co-Leader), Risk Management – Jean Heald, Water Utilities – Bret Hammell, Youth Services – Tammy Fields



GOALS

1. Prepare for, respond to, and recover from all emergencies.
2. Ensure the overall safety of our community.
3. Improve the overall health of our community.
4. Improve the overall well-being of our community.





Awareness is Critical to Public Safety

- Increasing public awareness improves public safety.
- Prepared community = safe community.
- Communicating awareness = prepared community.
- Harmonized messaging avoids confusion.
- Clearly understood messaging avoids complacency.







"Keeping you Safe" 2021 Episode Lineup

2021	<u>Month</u>	<u>Departments</u>	<u>Episode</u>
	June	Parks and Fire Rescue	Water, Ocean and , Park Safety
	August	Youth Services and Library	Back to School Safety
	September	Water Utilities, Parks, Risk, Fire, and ERM	WUD Protects the Public
	October	CJC and Public Safety	Crime Prevention
	November	Risk and various Departments	County's Safety Programs
	December	Community Services	World Aids Day



Program Guide

August 2021



IS THERE SAFETY IN NUMBERS?

Keeping You Safe: **Public Safety**
Cross Departmental Team Awareness Campaign

LIVE COVERAGE

BOARD OF COUNTY COMMISSIONERS

Watch Every Meeting **LIVE!**

STORM WATCH 2021

Get Ready, Have a Plan.

An **Original PBC TV Series**

IMPORT, EXPORT, YOUR PORT

Co-Hosts of *Keeping You Safe*,

STEPHANIE SEJNOHA and REGENIA HERRING



PBC TV - Channel 20

August 2021 Edition

Featuring the Palm Beach County
Public Safety Cross-Departmental Team

Dear Palm Beach County Residents:

It is an honor to have the work of Palm Beach County Public Safety Cross-Departmental Team featured in PBC TV-Channel 20, August 2021 Edition.

The Public Safety Cross-Departmental Team is part of a larger effort by the Board of County Commissioners and County Administration to improve how safety-related services are delivered to you. This team is one of six Cross-Departmental Teams created to address the County's Strategic Priorities, which are: *Public Safety, Economic Development, Housing and Homelessness, Environmental Protection, Infrastructure, and Substance Use and Behavior Disorders.*

The goals of the Public Safety Cross-Departmental team are to:

1. Prepare for, respond to, and recover from all emergencies;
2. Ensure the overall safety of our community;
3. Improve the overall health of our community; and
4. Improve the overall well-being of our community

Public safety is about keeping you safe. Keeping you safe centers on the work of 13 departments (Airports, Community Services, Cooperative Extension, Criminal Justice Commission, Fire Rescue, Library, Financial Management and Budget, Parks and Recreation, Planning, Zoning, and Building, Public Safety, Risk Management, Water Utilities, and Youth Services) teaming up to provide safety-related services to you and to better coordinate how these services are delivered to keep you safe.

This PBC TV-Channel 20 Guide is one of many ways this team plans to share information with you to become more aware of the safety-related services the members of the Public Safety Cross-Departmental Team offer and perform to keep you safe.

If you would like more information on the Public Safety Cross-Departmental Team, please contact Co-Chairs Stephanie Sejnoha at (561) 712-6470 or Regenia Herring at (561) 355-4943.



County Connection

August is Back to School month and on the next episode of "County Connection: Keeping You Safe", we will bring you tips from Palm Beach County Youth Services and the PBC Library to help your youth and families get ready to return to school safely. Also there are resources in the library provided to safely navigate the Internet and a free tool for home work assistance. Finally, we give you the top 10 things to help with school day stress.

Airs Mondays at 6:00pm, Tuesdays at 4:00pm, Wednesdays at 6:30pm, Thursdays at 10:30am, Fridays at 7:30pm and Sundays at 11:30am

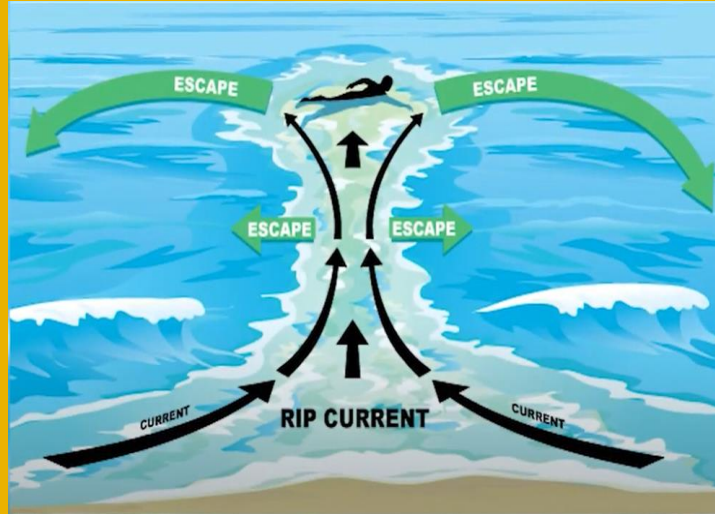
Water Safety, Ocean Safety and Park Safety

*Keeping You Safe
Campaign*



Episode Highlights

- ❖ Learn to Swim Program
- ❖ Drowning Prevention
- ❖ Beach Conditions Flags
- ❖ Marine Hazards
- ❖ Sun Safety
- ❖ Securing Valuables
- ❖ Park Overcrowding
- ❖ See Something Say Something



Back to School

*Keeping You Safe
Campaign*



Episode Highlights

- *Getting to school safely
- *Backpack Safety
- *Internet Safety
- *Tutoring Support
- *Stress management





Keeping You Safe Campaign

Water Utility Teams for Public Safety

Episode Highlights

Teaming Examples:

- With Risk: Driver Training & Generating Metrics for Accident/Incident Analysis.
- With Fire Rescue: 12,000 Fire Hydrants Protects Our Homes & Businesses.
- With ERM: The Wellfield Protection Program Safeguards our Water Supply.
- With Parks: Maintenance and Operation of Two Manmade Wetlands that Recharge our Water Supply.



Crime Prevention

Keeping You Safe
Campaign



Episode Highlights

- ❖ Role of CJC
- ❖ Role of Public Safety
- ❖ PBC Association of Chiefs of Police
- ❖ CJC Law Enforcement Planning Council
- ❖ Home Caregiver Program
- ❖ Human Trafficking Training



Prevention and Intervention



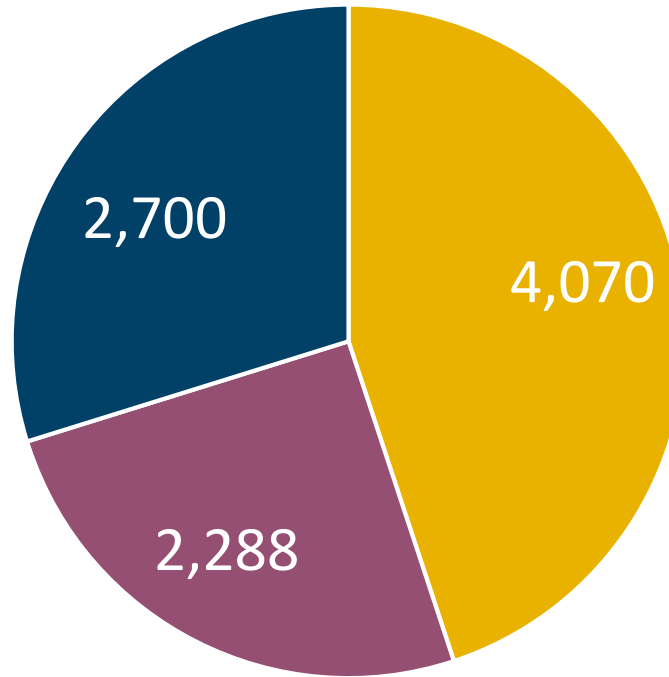
Human Trafficking What You Need to Know Training



Presented by Palm Beach County
Public Safety Department



Keeping you Safe Campaign Followers August 6, 2021 – November 16, 2021



■ Facebook ■ Twitter ■ Instagram



Public Safety Awareness Metrics

Raising Awareness in Palm Beach County



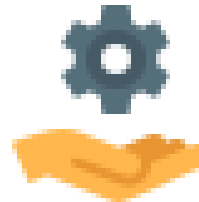
1,854 Awareness Activities



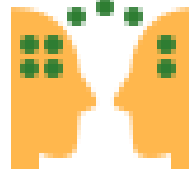
3,892,046 posts, likes and interactions through Social Media



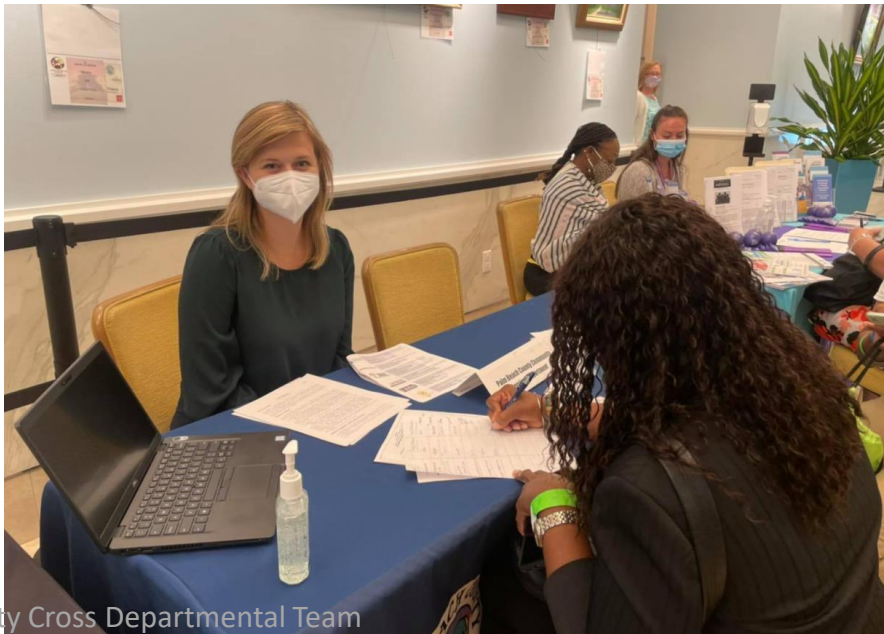
40,828 people reached through Awareness Activities



3,004 Awareness Tools



94% Satisfaction





Update on Team Goals

1. Prepare for, respond to, and recover from all emergencies.
2. Ensure the overall safety of our community.
3. Improve the overall health of our community.
4. Improve the overall well-being of our community.



PROGRESS

Goal 1. Prepare for, respond to, and recover from all emergencies.

COVID-19 Response and Recovery

- **55** press conferences broadcast on Channel 20, Facebook & Twitter
- **50+** PSAs produced in English/Spanish/Creole
- **500+** daily press release updates
- **1,340,000** households provided masks by mail
- **988,083** people vaccinated in Palm Beach County



The Emergency Operations Center is currently at Level III



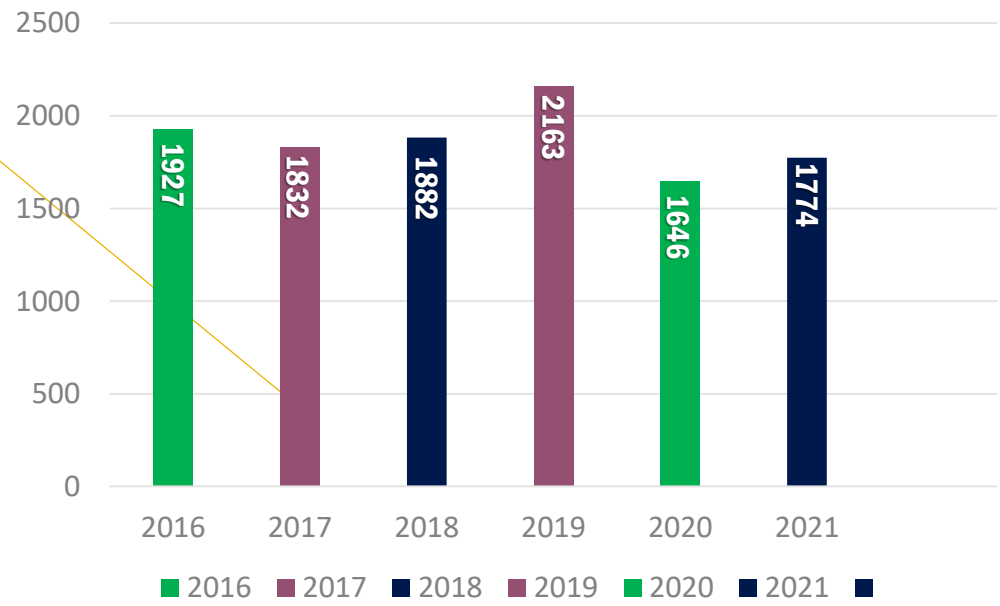
PROGRESS

Goal 1. Prepare for, respond to, and recover from all emergencies.

During this pandemic, our community members' mental health and wellness has inevitably been compromised. The human services team continues to monitor and disseminate mental and behavioral health resources available to meet the needs of the general public.

On May 21, Palm Beach County “got their green on” to bring awareness to Mental Health and Trauma-related concerns.

Request for Service & Telemental Health Sessions Provided by YSD



Public Safety Cross-Departmental Team



PROGRESS

Goal 2. Ensure the overall safety of our community

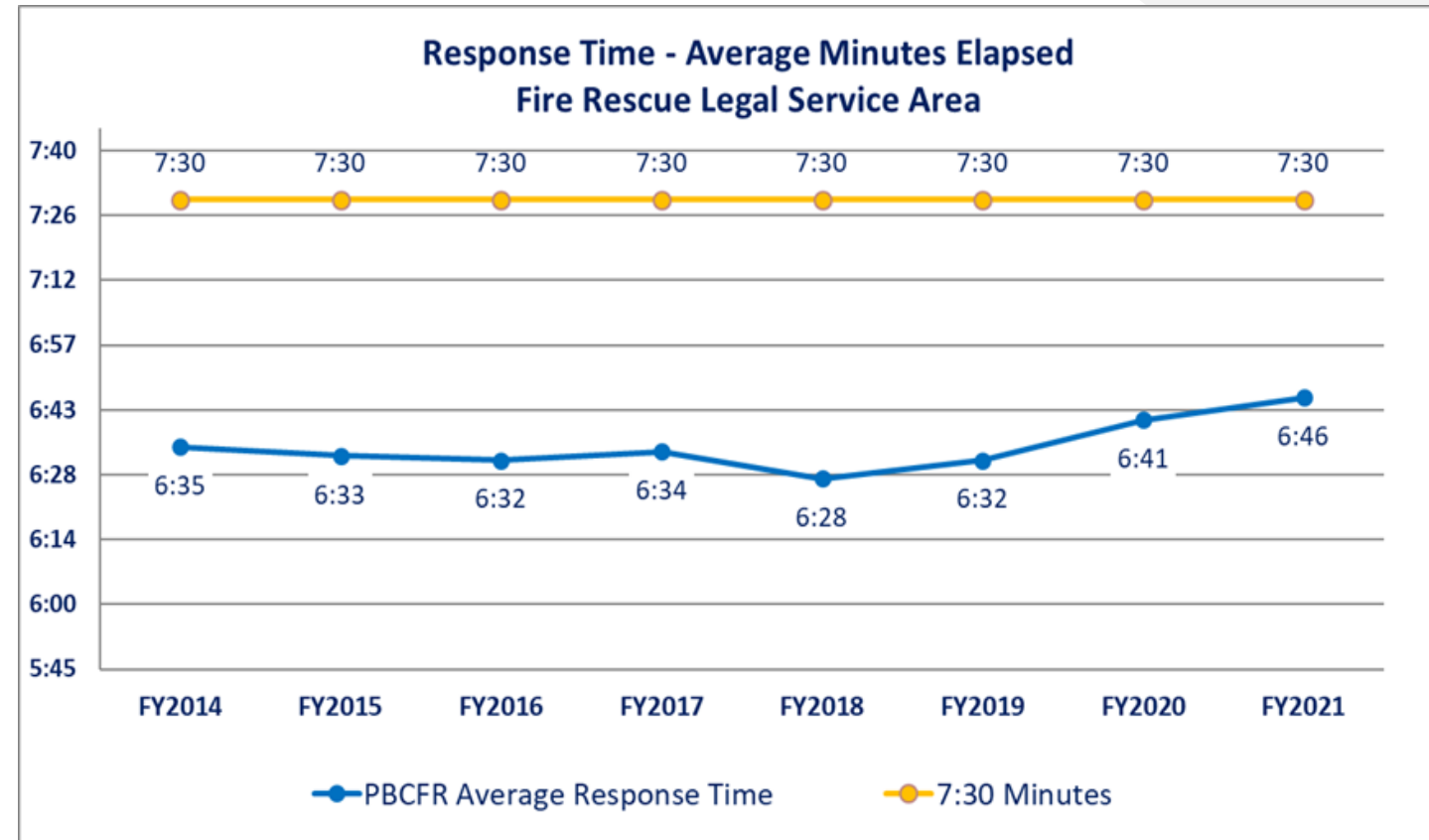


Mobile Integrated Health Program

- In FY21, served 2,340 patients referred by our crews for assistance after their 911 call
- 1382 Patient Interventions took place through our Addiction Program
- Programs offered:
 - High Frequency Utilizer Chronic Disease Management
 - Addiction
 - Crew Referral
 - Pregnancy Outreach
 - MIH Monitoring
 - CARES Fall Intervention



PBCFR Response Time Averages

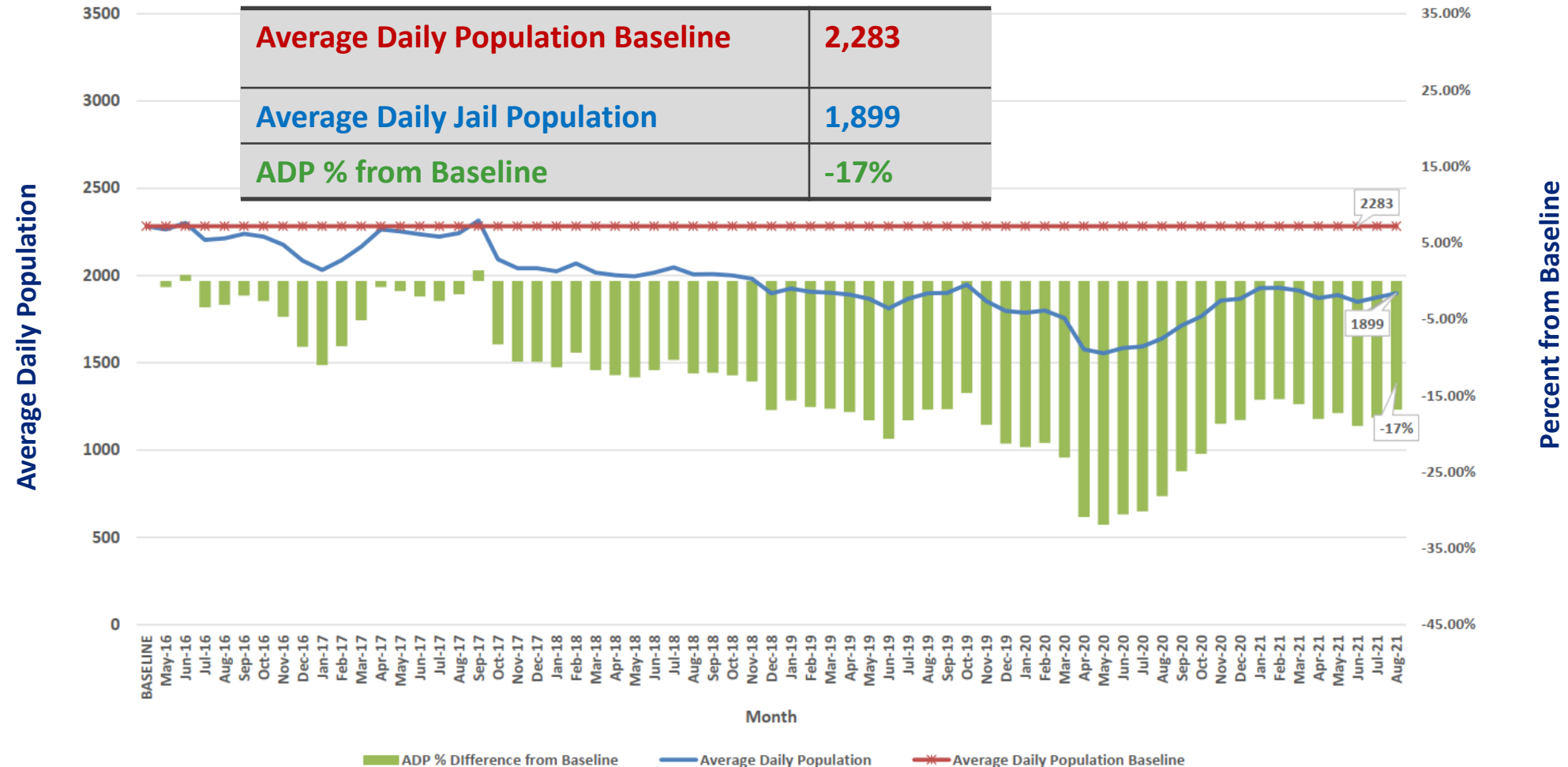


PROGRESS

Goal 2. Ensure the overall safety of our community



Confined – Average Daily Population (May 2016 – August 2021)



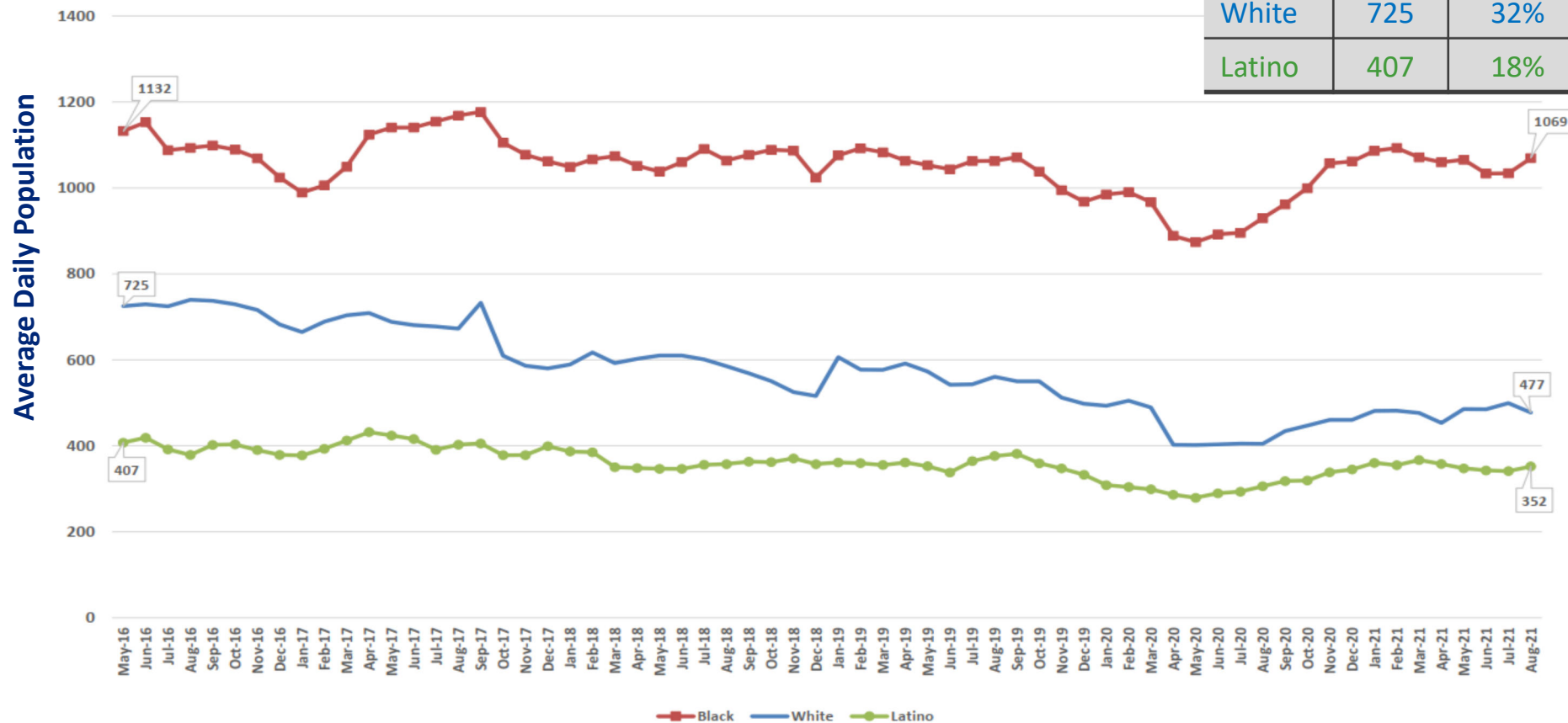
PROGRESS

Goal 2. Ensure the overall safety of our community



ADP by Race & Ethnicity				
	2016		2021	
Black	1,132	50%	1,069	56%
White	725	32%	477	25%
Latino	407	18%	352	19%

Average Daily Population by Race and Ethnicity (May 2016 – August 2021)





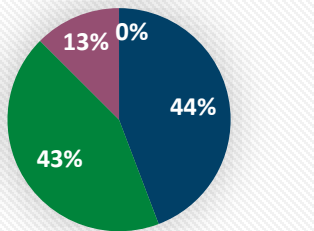
PROGRESS

Goal 2. Ensure the overall safety of our community

Pretrial Jail Admissions (Bookings) by Felony and Misdemeanor

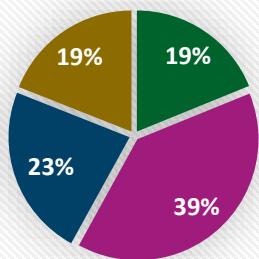
- Total Admissions by Calendar Year

Top Misdemeanors

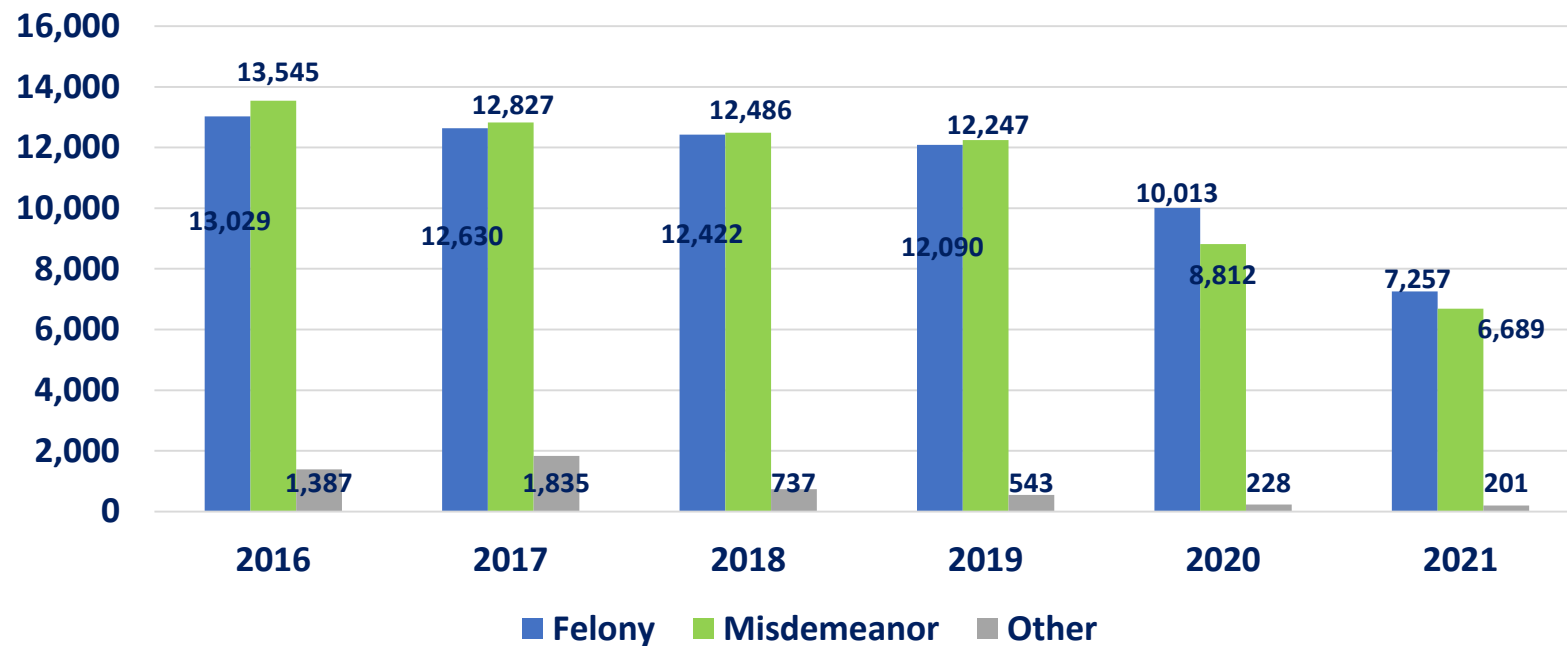


■ Failure to Appear ■ Battery
■ Trespass ■ Resist Officer

Top Felonies



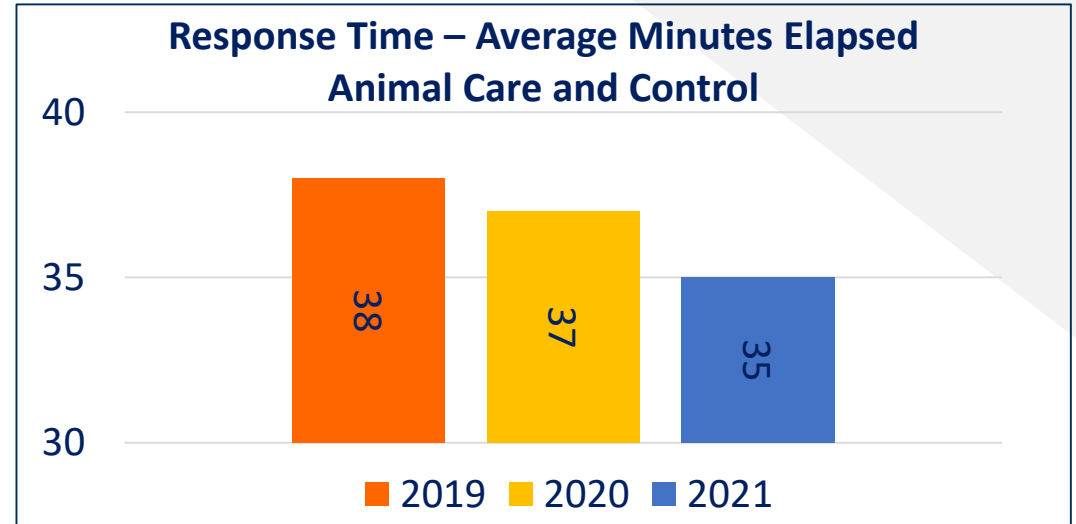
■ Violation of Probation ■ Poss of Drugs/Cocaine
■ Burglary ■ Weapons



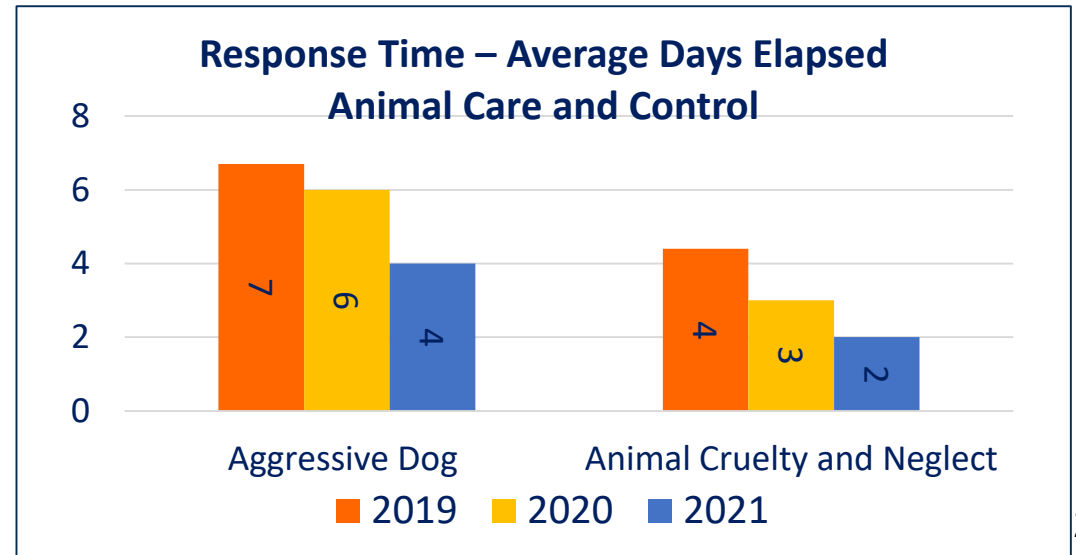
NOTE: PBSO BIRS _ movement file by SPSS as of 31-AUG-2021.

PROGRESS

Goal 2. Ensure the overall safety of our community



Public Safety Cross-Departmental Team



PROGRESS

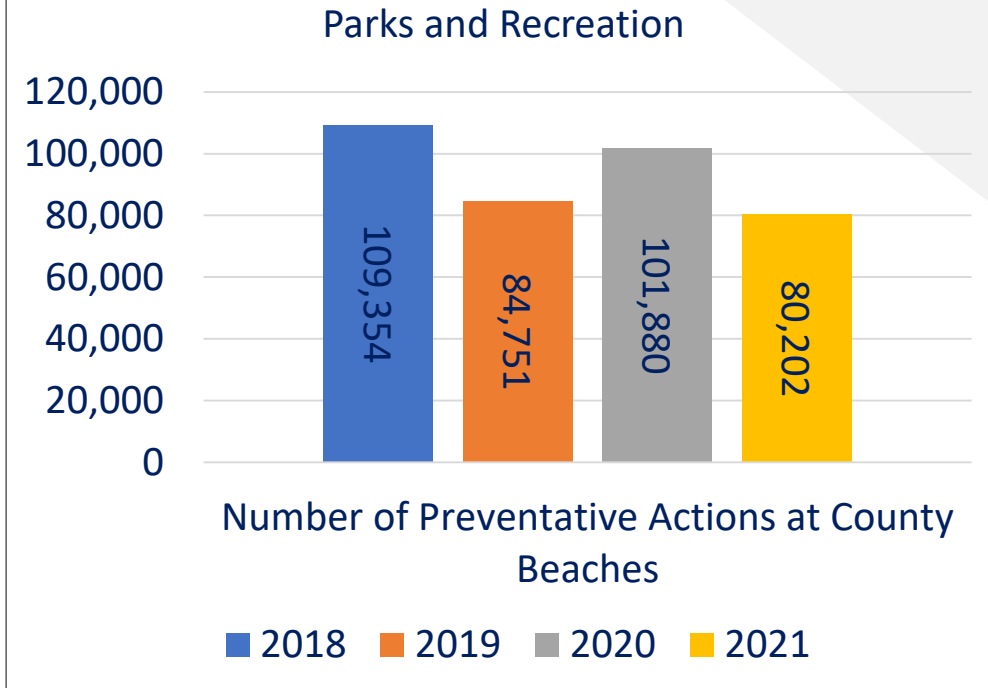
Goal 2. Ensure the overall safety of our community



Palm Beach County's Ocean Rescue lifeguards protect swimmers at fourteen oceanfront and inlet parks from Tequesta to Boca Raton.



Preventative Actions Taken by Staff at County Beaches to Keep People from Harm



NOTE: Data collected for 2021 is shown as of 6/30/2021.



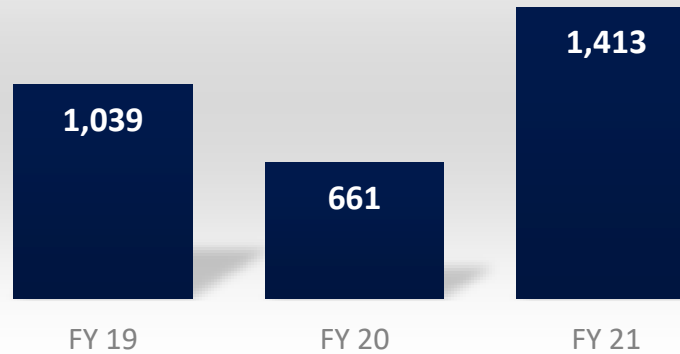
PROGRESS

Goal 2. Ensure the overall safety of our community



Red Sand Project

Adult Entertainers Made Aware of Human Trafficking Resources



Consumer Affairs Roundtable Discussion with Law Enforcement



FL ranks 3rd in the nation and PBC ranks 3rd in the state for reported call volume to the National Human Trafficking Hotline.

be free

If you or someone you know is being forced to engage in an activity and cannot leave: Whether it is prostitution, housework, farm work, factory work, retail work, restaurant work, or any other activity—Call the **NATIONAL HUMAN TRAFFICKING RESOURCE CENTER** at 1-888-373-7888 or text **INFO** or **HELP** to 233-7333 to access help and services. Victims of slavery and human trafficking are protected under United States and Florida law.

ANONYMOUS AND CONFIDENTIAL

sé libre

Si a usted, o alguien que conoce, lo están forzando a hacer algo y no lo dejan ir: Ya sea prostitución, trabajo doméstico, agrícola, de fábrica, en una tienda, restaurante o cualquier otra actividad — Llame al **CENTRO NACIONAL DE RECURSOS CONTRA LA TRATA DE PERSONAS** al 1-888-373-7888 o envíe un mensaje de texto al 233-7333 con la palabra **INFO** o **HELP** para tener acceso a asistencia y servicios. Las víctimas de esclavitud y tráfico de personas están protegidas por las leyes de los Estados Unidos y Florida.

ANÓNIMO Y CONFIDENCIAL

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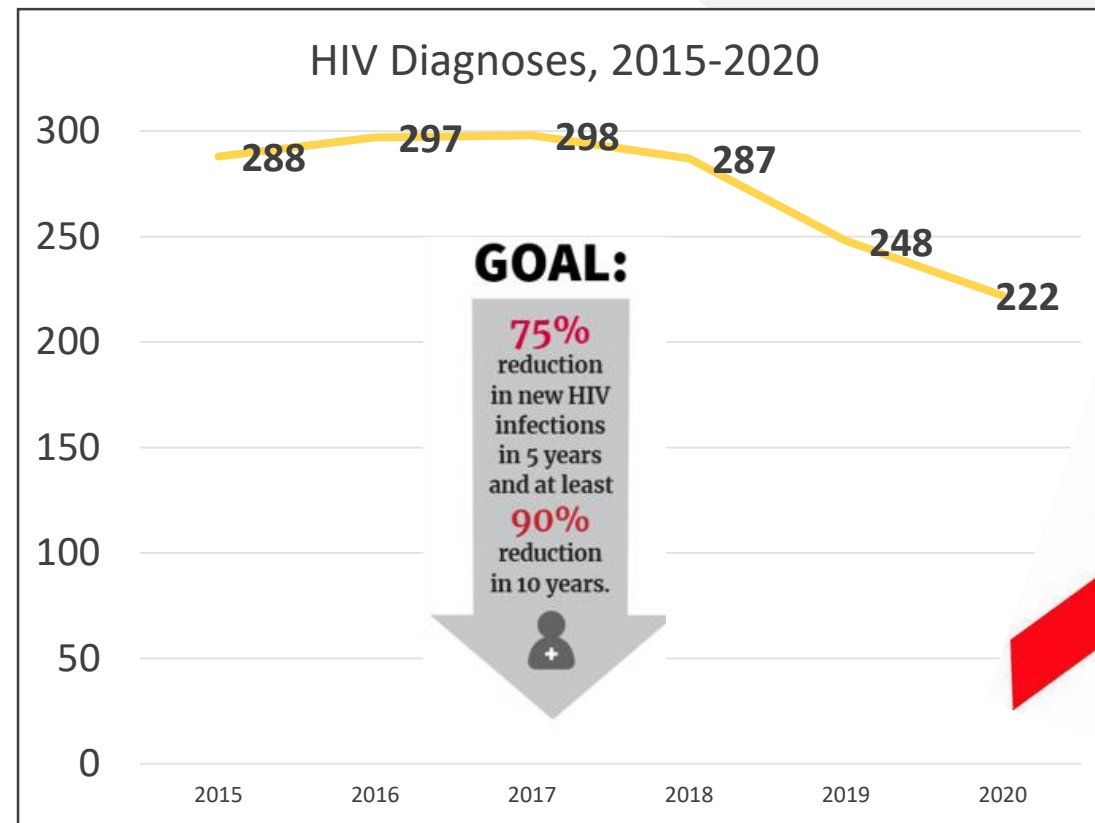
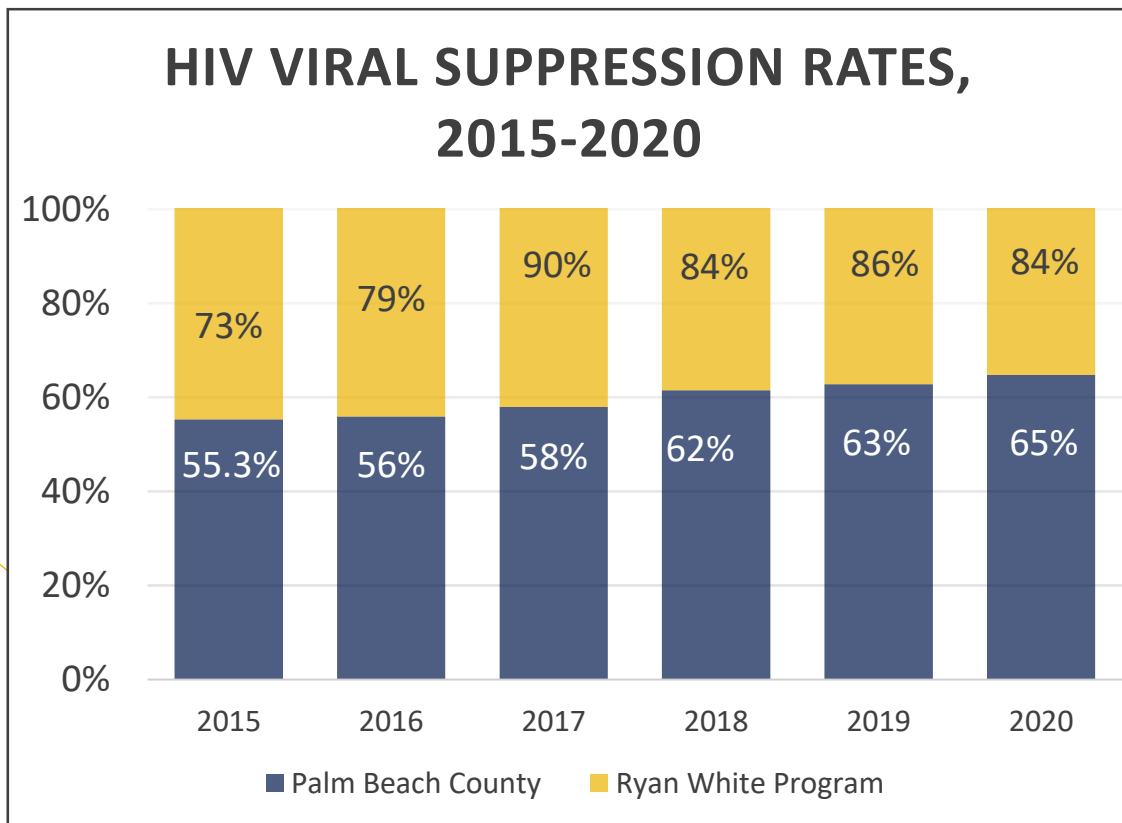
Si oumenm oswa yon moun ou konnen gen moun kap fòse l pou li fè yon bagay epi li pa kapab sòti ladann bagay sa a: Ke se pwostitisyon, travay nan kay, travay nan jaden, travay nan faktori, travay nan kote kap vann an detay, travay restoran, oswa ankenn lòt bagay — Rele the **SANT RESOUS NASYONAL POU EDE MOUN KE YAP FÒSE FÈ TRAVAY LI PA VLE FÈ** nan 1-888-373-7888 oswa tèks **INFO** oswa **HELP** nan 233-7333 pou jwen ed ak lòt bagay ou bezwen. Gen pwoteksyon sou lwa etazini ak nan Florid pou moun ki viktim esklavag ak moun yap fòse fè travay yo pa vle fè.

ANONIM AK KONFIDANSYÈL

1-888-373-7888 text **BEEFREE (233-7333)**

PROGRESS

Goal 3. Improve the overall health of our community



PROGRESS

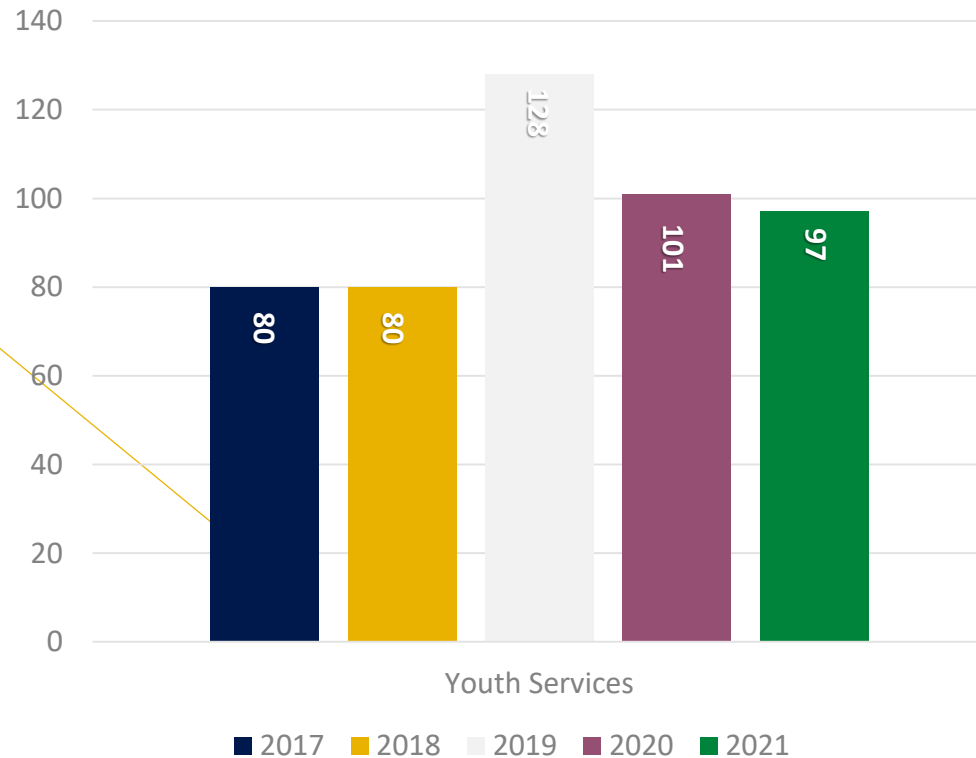
Goal 3. Improve the overall health of our community



Palm Beach County
Youth Services Department
Residential Treatment and Family Counseling Division
Education and Training Center



Training Opportunities/Events
Youth Services



Public Safety Cross-Departmental Team

The Impact of Racial/Ethnic Implicit Bias and Microaggressions

Presented by Danniella Jones, Psy.D.

Wednesday, September 1, 2021

9:30 am - 11:30 am

Location: Zoom Remote Video Conference

Once registration is confirmed, link to access the training will be provided

Description:

Racial and ethnic microaggressions are everyday insults, indignities, and demeaning messages sent to Black, Indigenous, and other People of Color (BIPOC) by typically well-intentioned people who are unaware of the hidden messages being sent to them (Sue et al., 2007). While seemingly small or insignificant, for BIPOC and particularly for youth who experience these continually, there are significant consequences to their mental and physical health, academic and economic wellbeing, and overall livelihood. This presentation will define implicit bias and microaggressions in the context of race and ethnicity as well as explore the impact on youth of color and those who work with youth. Finally, it will provide strategies for coping with racial stress as well as mitigating the impact of implicit bias.

Learning Objectives:

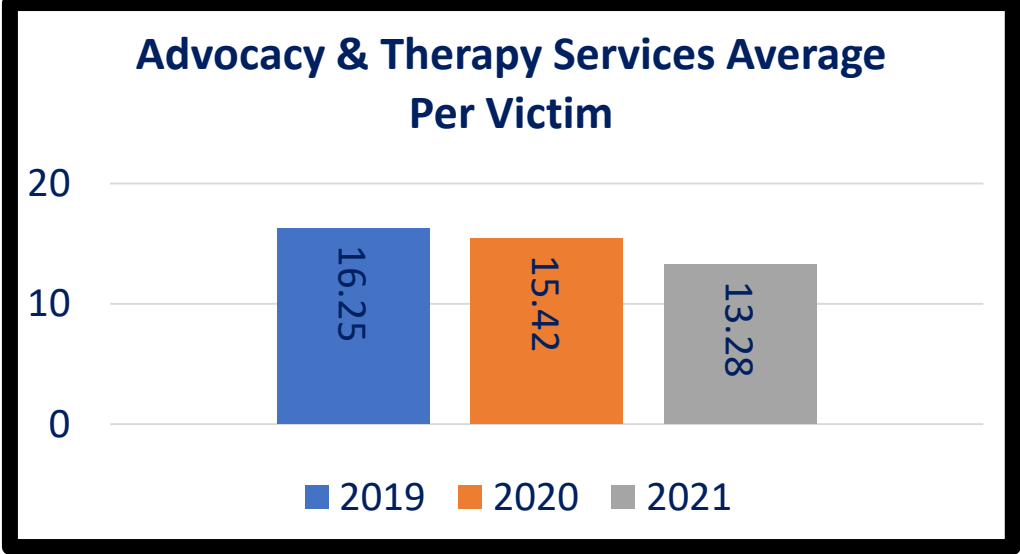
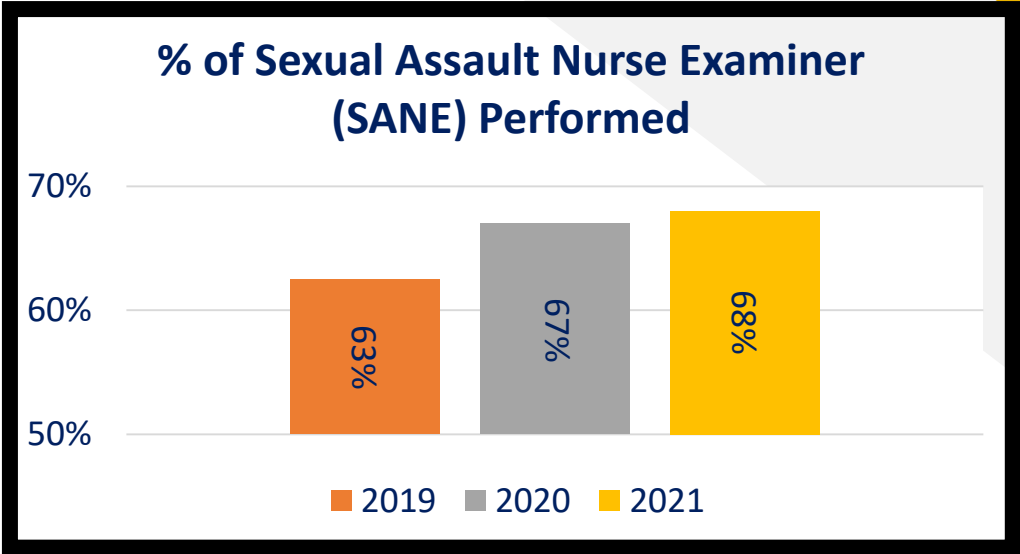
- 1) Define implicit bias and racial/ethnic microaggressions.
- 2) Describe the impact of implicit bias and racial/ethnic microaggressions on the wellbeing of BIPOC and youth of color.
- 3) Identify ways to cope with racial bias and stress and mitigate the impact of implicit bias.

PROGRESS

Goal 4. Improve the overall well-being of our community



Florida Legislature unanimously passed HB 673 Gail's Law referencing Tracking of Sexual Assault Kits in the State of Florida.



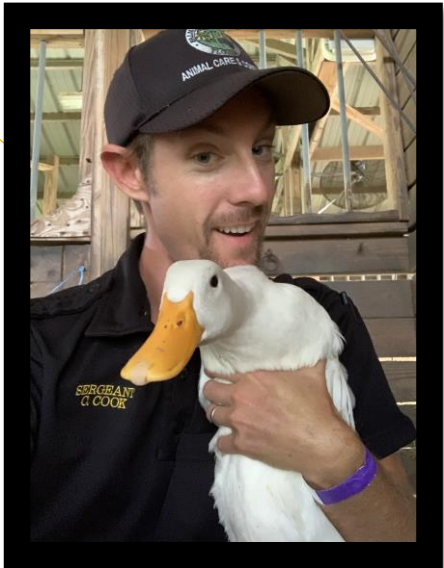
PROGRESS

Goal 4. Improve the overall well-being of our community



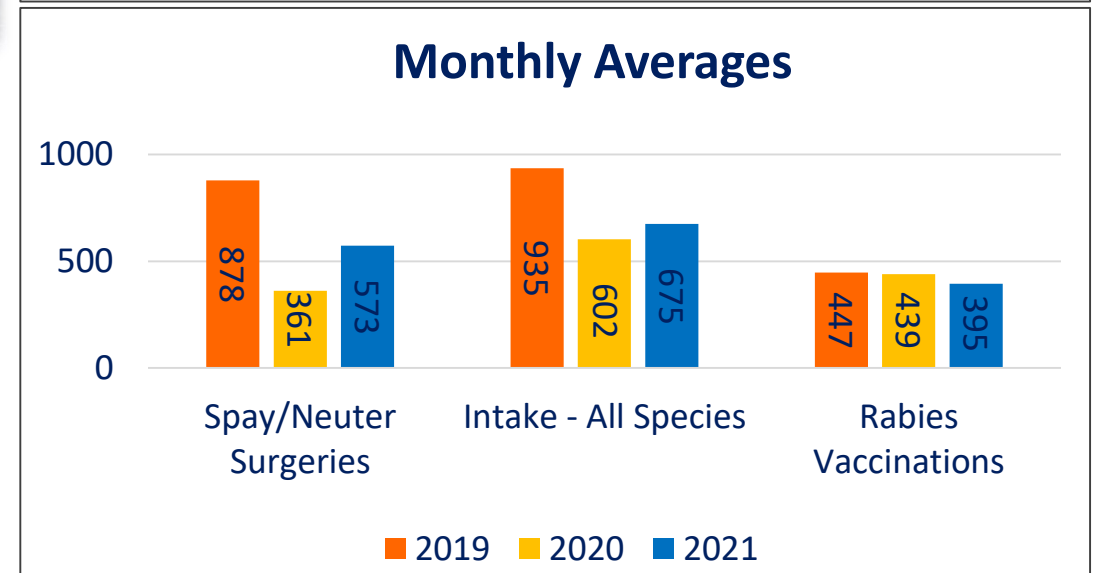
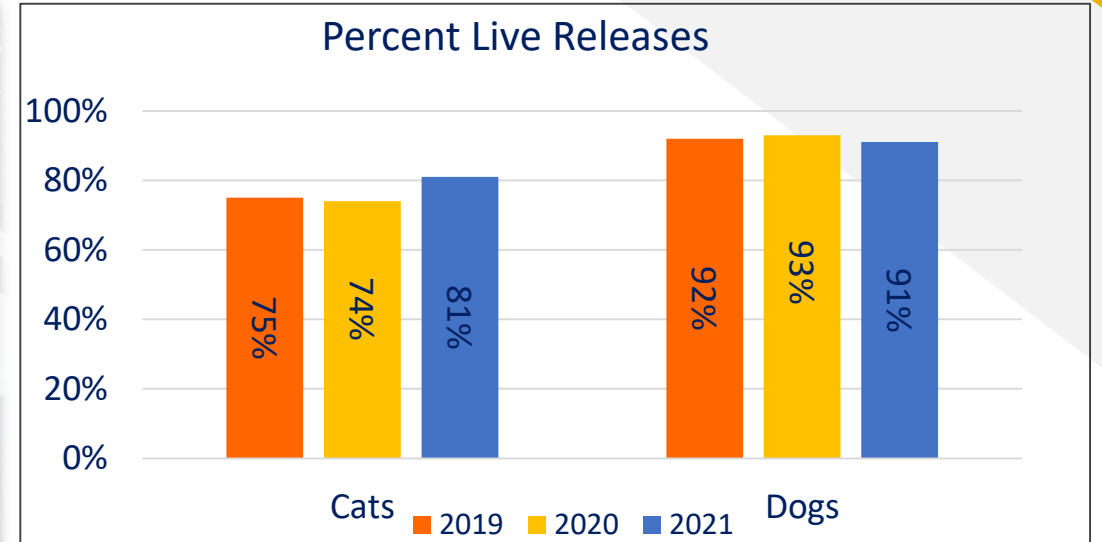
Halifax Humane Society in Daytona

Partnership that took 43 kittens including 2 mama cats from ACC Shelter!



Ducks to the rescue!

Public Safety Cross-Departmental Team



PROGRESS

Goal 4. Improve the overall well-being of our community



Palm Beach County Board of County Commissioners Presents

A Forum on Policing in Palm Beach County

~ Delray Beach & Boynton Beach ~

Join us for the 2nd in a series of forums for an insightful, open dialogue that will allow the public an opportunity to ask questions of local elected officials, representatives of law enforcement, and community activists regarding policing in Palm Beach County.

Wednesday, October 14, 2020
6:30 - 8:30 PM

Arts Garage
84 NE 2nd Ave.
Delray Beach, FL 33444

RSVP Now!
In-person attendance limited to 50, all others can participate via Webex.

Questions
Advance questions can be submitted with your RSVP or live during the event.

HOST: Barbara Cheives, President, Converge and Associates

MODERATOR: Ted White, Public Information Manager, Delray Beach Police Department

Commissioner Mack Bernard, PBC Board of County Commissioners, District 7

Mayor Shelly Petrosia, City of Delray Beach

Mayor Steven B. Grant, City of Boynton Beach

Chief Javaro Sims, Delray Beach Police Department

Chief Sean Branner, FAU Police Chief, and LEPC Chair

Chief Michael Gregory, Boynton Beach Police Department

Logos: Palm Beach County, Delray Beach, Boynton Beach, Palm Beach County Criminal Justice Commission, SAFETY - JUSTICE CHALLENGE, COMMUNITY PARTNERS, Healthier Delray Beach, Healthier Boynton Beach, Palm Beach County Criminal Justice Commission, SAFETY - JUSTICE CHALLENGE.



Palm Beach County Community & Policing Dialogue

Palm Beach County Criminal Justice Commission
Improving Justice Outcomes

SAFETY - JUSTICE CHALLENGE
Supported by the John D. and Catherine T. MacArthur Foundation

COMMUNITY PARTNERS
Supporting the John D. and Catherine T. MacArthur Foundation

The dialogue goals are to bring together residents, police, and criminal justice system stakeholders to make a positive community change that creates respect, justice, better policies, and safety for everyone. During the discussions, people will get a chance to make their voices heard, gain greater understanding, and learn from each other. Following up the dialogues will be an Action Forum, to implement the ideas discussed.

Dialogue 'Locations' (all dialogues are virtual)

- Northern Palm Beach County (Jupiter to Lake Park)
- Riviera Beach & West Palm Beach
- Lake Worth Beach
- Boynton Beach
- Delray Beach
- West Boynton, Delray, & Boca
- Wellington, Royal Palm Beach, Loxahatchee, & The Acreage
- The Glades
- County Schools (FAU, PBSC, School District of Palm Beach County)

If interested either click on the link, or point your smartphone camera at the QR Code and click on the link that pops up

<https://www.surveymonkey.com/r/Community-PoliceDialogue>

The 41st Citizen's Criminal Justice Academy

Mondays, beginning October 5 through December 7, 2020, 6:00 p.m. - 9:00 p.m. (Virtual Sessions Available)

Members of the public are invited to attend the 41st Citizen's Criminal Justice Academy. Sessions will be held on ten consecutive Mondays from 6:00 to 9:00 p.m. at various locations in and around West Palm Beach. The classes are FREE, and dinner will be served. Anyone over the age of 14 is welcome, and up to 33 hours of community service credit can be earned.

The purpose of the Citizen's Criminal Justice Academy is to provide fundamental information to citizens of Palm Beach County regarding the criminal justice system and how decisions are made. Participants will learn about the criminal justice system with the experts. Each week there is a different topic, including what to do if stopped by the police, how the grand jury works, as well as tours of the courthouse and jail. During these unsettled times, racial equality is at the forefront. Therefore, as we engage in discussions, it is important that we review things through the racial equity lens.

The Academy is a partnership between the Palm Beach County Criminal Justice Commission and the Palm Beach County Sheriff's Office.

Applications are required. For more information and to apply, visit the Criminal Justice Commission website (under Programs), www.pbcgov.com/criminaljustice, call 561-355-4943, fax 561-355-4941 or email RMurray@pbcgov.org.

Logos: Palm Beach County Board of County Commissioners, Palm Beach County Criminal Justice Commission, SAFETY - JUSTICE CHALLENGE, COMMUNITY PARTNERS, Palm Beach County Sheriff's Office, Palm Beach County Criminal Justice Commission, SAFETY - JUSTICE CHALLENGE.

Palm Beach County Criminal Justice Commission Presents

A Forum on Policing in Palm Beach County

~ Public Education in PBC ~

Join us for the 9th in a series of forums for an insightful, open dialogue that will allow the public an opportunity to ask questions of representatives of law enforcement regarding policing in Palm Beach County.

Wednesday, April 28, 2021
6:30 PM - 8:30 PM

Palm Beach State College: Duncan Center
4200 S. Congress Ave., Lake Worth, FL 33460

Questions
Advance questions can be submitted with your RSVP or live during the event.

RSVP Now!
In-person attendance limited to 100, all others can participate via Webex.

Scan QR code to RSVP or visit: pbcgov.com/criminaljustice for all event information.

MODERATOR: Barbara Cheives, President, Converge and Associates

MODERATOR: Ted White, Public Information Manager, Delray Beach Police Department

Chief Frank Kitzerow, Chief of Police, School District of Palm Beach County

Delsa Bush, Director of Security & Risk Management, Palm Beach State College

Chief Sean Branner, Chief of Police, FAU Police Department & Chairman, LEPC

Palm Beach County Criminal Justice Commission Presents

A Forum on Policing in Palm Beach County

~ The Glades Area ~

Join us for the 4th in a series of forums for an insightful, open dialogue that will allow the public an opportunity to ask questions of representatives of law enforcement regarding policing in Palm Beach County.

Wednesday, January 27, 2021
5:30 - 7:30 PM

Palm Beach County Library
725 NW 4th St.
Belle Glade, FL 33430

Questions
Advance questions can be submitted with your RSVP or live during the event.

RSVP Now!
In-person attendance limited to 30, all others can participate via Webex.

Scan QR code to RSVP or visit: pbcgov.com/criminaljustice for all event information.

MODERATOR: Barbara Cheives, President, Converge and Associates

MODERATOR: Ted White, Public Information Manager, Delray Beach Police Department

Captain Edward Luty, District Commander, District 1 - Includes overseeing District 11 (Cocoa Bay) & District 12 (Pineapple)

Captain Emory Payne, District Commander, District 13 - City of Belle Glade

Major Eric Coleman, West Regional Bureau - Encouragement & Sheriff's Office, districts in and around 3 western Palm Beach County

Palm Beach County Criminal Justice Commission Presents

A Forum on Policing in Northern Palm Beach County

Join us for the 8th in a series of forums for an insightful, open dialogue that will allow the public an opportunity to ask questions of representatives of law enforcement regarding policing in Palm Beach County.

Wednesday, April 21, 2021
6:30 PM - 8:30 PM

FAU - John D. MacArthur Campus at Jupiter
Administration Building AD 119
5353 Parkside Dr, Jupiter, FL 33458

Questions
Advance questions can be submitted with your RSVP or live during the event.

Scan QR code to RSVP or visit: pbcgov.com/criminaljustice for all event information.

Chief Sean Branner, Chief of Police, FAU Police Department & Chairman, LEPC

Captain Patrick Johnson, PBSC District Commander, District 1 - West Palm Beach

Captain Rodney Thomas, PBSC District Commander, District 2 - Margarine Park

Captain Tristram Moore, PBSC District Commander, District 16 - Greenways

Chief Brian Smith, Chief of Police, Juno Beach Police Department

Chief Clinton Shannon, Chief of Police, Palm Beach Gardens Police Department

Captain Pete Palenzuela, PBSC District Commander, District 3 - North County area

Sgt. Steven Langevin, PBSC District 25 - Palm Beach Shores

Major Ron Martino, PBSC North Regional Bureau of Patrol Operations

Captain Thomas Gendreau, PBSC District Commander, District 10 - Lake Park

PROGRESS

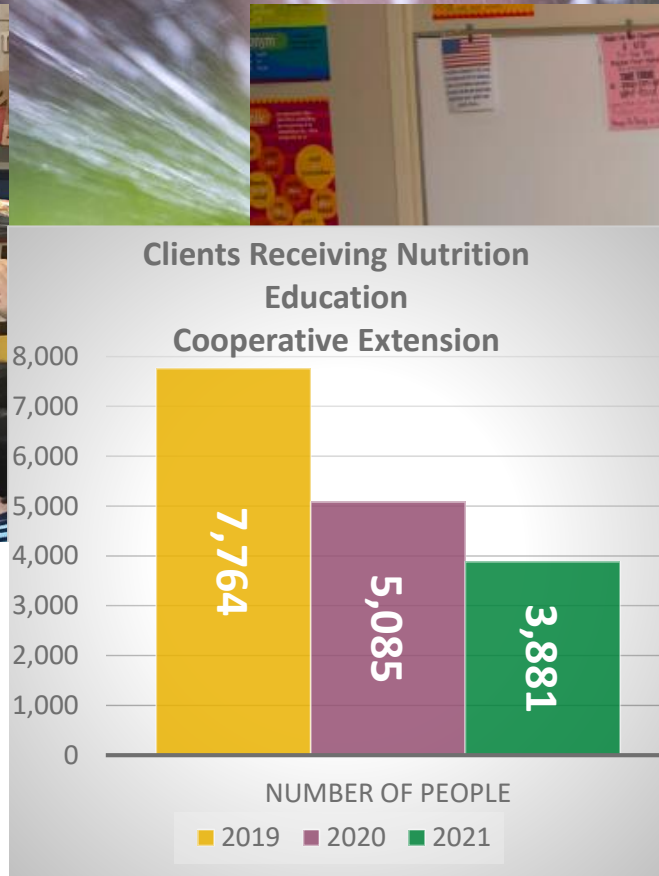
Goal 4. Improve the overall well-being of our community

Extension Helps You!



4,248

Youth reached
with nutrition
education



Family Nutrition Program (**FNP**) and
The Expanded Food & Nutrition Education Program (**EFNEP**)

PROGRESS

Goal 4. Improve the overall well-being of our community

PBC BUILDING DIVISION Continues to Rank Among Best in the Nation

(ISO Evaluation Ratings)

- * BCEGS - **GRADE 2**
Building Code Effectiveness Grading Schedule
- * CRS - **CLASS 5**
Community Rating System

Residents Save 25% on NFIP Flood Insurance Rates



BUILDING SAFETY MONTH

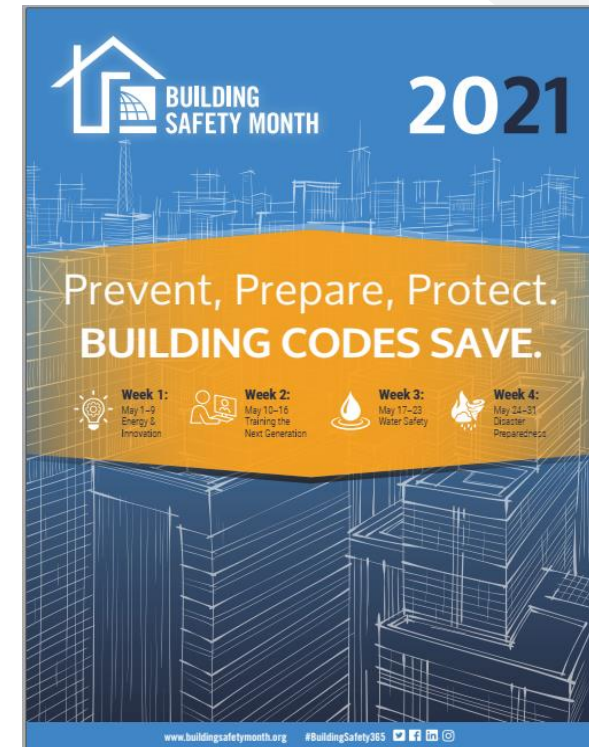
Activities

Week 1: Energy & Innovation

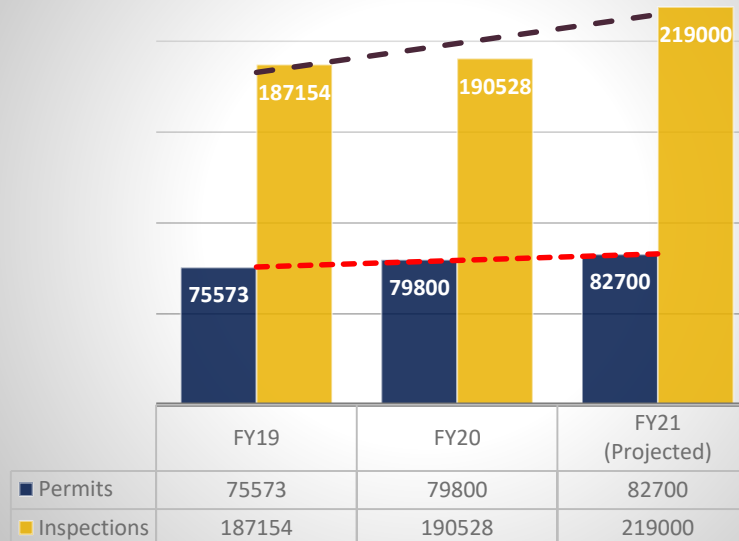
Week 2: Training the Next Generation

Week 3: Water Safety

Week 4: Disaster Preparedness



Building Permit/Inspection Trends

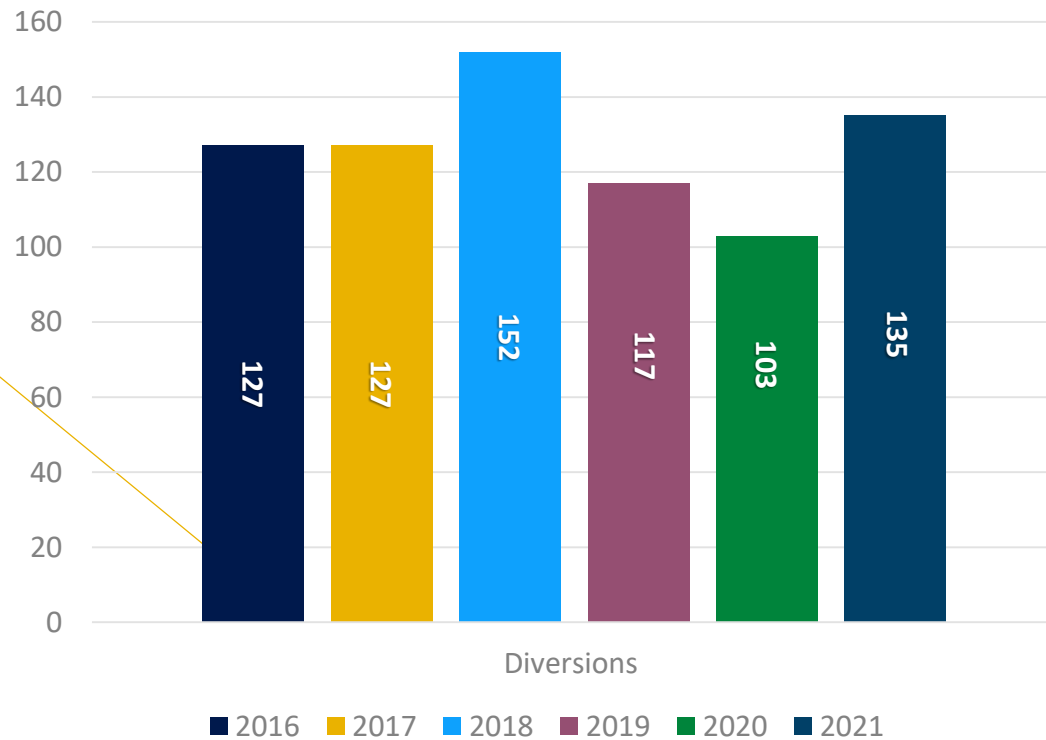


PROGRESS

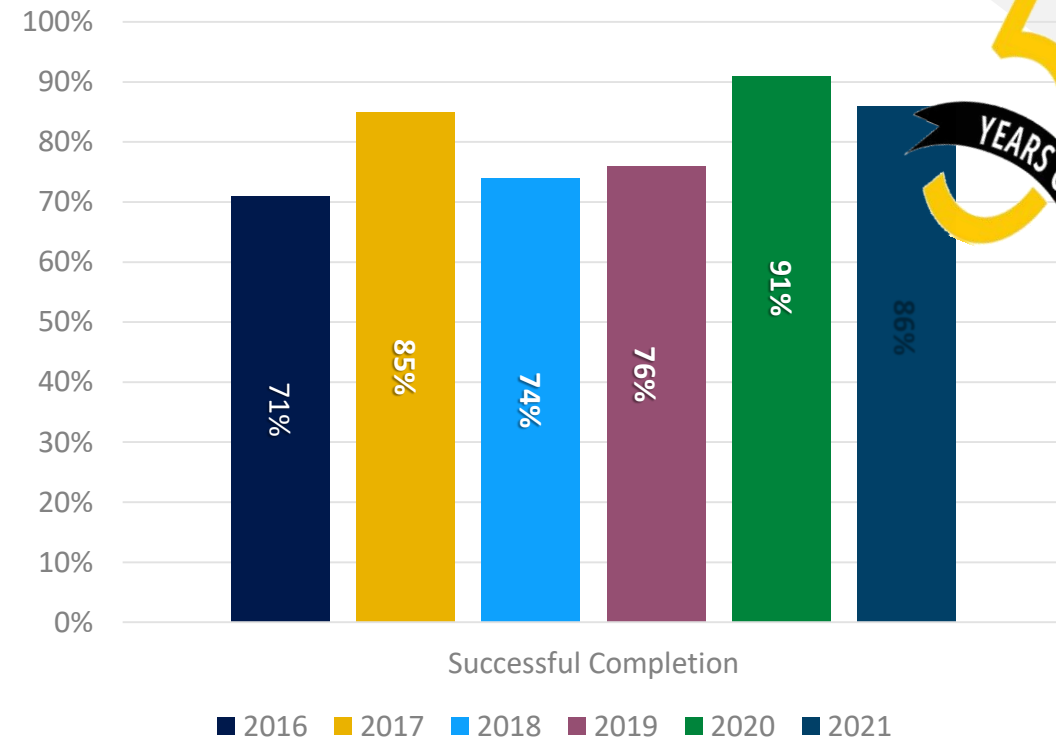
Goal 4. Improve the overall well-being of our community



Diversions Sent To Youth Services-Family Violence Intervention Program



Completed the Diversion Program- Family Violence Intervention Program





Other Public Safety Awareness Efforts in PBC

Supplemental Package

- Fire Rescue Safety Messages
- Medical Examiner Role
- Risk Management Safety Awards
- PZB Building Safety
- Youth Services Get Your Green On



- **Expand Satisfaction Assessments to determine effectiveness**
- **Combine our metrics in other categories such as planning, response, and recovery.**
- **Collaborate with other agencies**

**THANK
YOU**



Questions?

Public Safety Cross-Departmental Team



Public Safety Cross-Departmental Team

Supplemental Information

Palm Beach County
Board of County Commissioners
Workshop
November 23, 2021



Palm Beach County Fire Rescue

With the COVID pandemic, PBCFR's safety messaging moved to a mostly virtual and digital platform. Fire Rescue focused on producing safety messages in video and graphic form that would appeal to online viewers and mainstream media. Doing this, we were able to share safety messages with 1-point4 million viewers via TV and Print news. We shared safety messaging to close to 500,000 people via social media. Safety educators switched to virtual safety presentations to continue the interactive process of educating residents as well.

TV & Print Messages – 1.42 million viewers

- Fire Prevention Week: **552k**
- Golf Cart Safety: **209k**
- Turkey Fryer: **208k**
- Holiday Tree Safety: **140k**
- Halloween Safety: **105k**
- Brush Fire Safety: **78k**
- CPR: **55k**
- Hannukah Safety: **40k**
- Prevent Home Fires: **19k**
- Hurricane Safety: **13k**



Virtual Safety Messaging - Social Media

- Facebook Reach: **202k**
- Instagram Reach: **131k**
- Twitter Impressions: **165k**
- YouTube: **24** Videos with **10k** Views

Adaptive In-person & Virtual Lessons

- Smoke Alarm Installations:
 - 8 in person
- Car Seat Safety Installations:
 - 126 hybrid (virtual and in person)
- Hands-Only CPR & AED Instruction
 - 81 classes



Water Safety Program Statistics October 2019 - June 2021



Fiscal Year	Total # of Activities/Presentations	# of People Reached
2019	443 (390 land based, 53 static display)	98,700
2020	226 (186 land based, 17 virtual, 23 static display)	61,347
2021 (June 2021)	127 (29 land based, 97 virtual, 1 static display)	6,933

Note: August 2020-April 2021 DPC Coordinator Position Was Vacant

Role of the Medical Examiner's Office in Public Safety



Provide pertinent death investigative information on criminal cases to all Palm Beach County law enforcement agencies and the 15th Judicial Circuit

Provides death data to multiple state agencies

Participates in state mandated child death and domestic violence multidisciplinary reviews

Participates in trauma quality improvement programs (TQIP) with multiple hospitals that serve Palm Beach County

Participates in educational activities with multiple local colleges and universities

Planning Zoning, and Building

Although COVID-19 had a significant impact on face-to-face interactions, the Building Division/PZB has continued to support educational and informative outreach events to improve public building safety awareness, especially concerning hurricane disaster preparedness and flood risk mitigation measures.



HURRICANE EVACUATION ZONE MAP

(Interactive Tool with Helpful Info Layers)



Building Division personnel interact with the public on a daily basis regarding **Safe Building Construction** practices



FLOOD RISK AWARENESS



FLOOD INSURANCE STATUS?

Alternative to buying flood insurance...



OUTREACH

Hurricane/Flood Disaster Preparedness Days
Participated in Home Depot locations across PBC

FEMA Flood Risk Open House events
Share Impacts of proposed FEMA Flood Map revisions and NFIP Policy Changes to PBC residents

HOA/COA Association Meetings
Share information regarding permit & inspection processes, contractor certification, building code updates and code violation issues.



Risk Management

“Keeping You Safe”

Risk Management partners with all Palm Beach County Departments to ensure the upper-most quality of safety and security is provided for those we serve, our communities. From community outreach, training, education, and much more. “Stronger & Safer Together!”



Keeping Airport Safety the Highest Priority



Community Services:

Providing Meals for Senior and Veteran Communities



Keeping Libraries Open During COVID



This year (10) County Departments received Excellence in Safety Awards from the Safety Council of Palm Beach County, Inc.. Risk Management worked with each Department to develop a Safety Program that would meet the eligibility standards for an award and nominated the various departments.

October



Fire Prevention Month

December



Workplace Safety Month

Risk Management

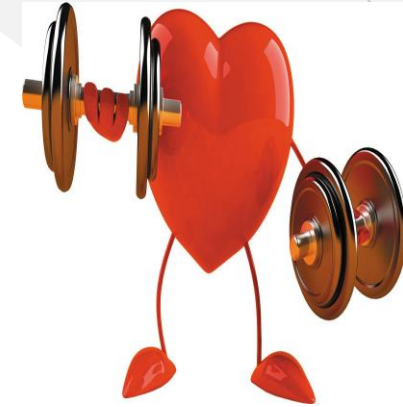
"Keeping You Safe"

Risk Management provides a robust training program that offers a multitude of safety courses annually. Through safety themed months, we coincide with the National Safety Council to provide relevant safety training for county employees.



"Lets train, without the challenge there is no change"

February



American Heart Month

April



National Distracted Driving Month

Safety First keeps County Employees from injury and prevents potential hazards to the General public. For example, by teaching Defensive Driving to our County Drivers , the general public is less likely to become involved in a vehicle accident.



Get your Green On – Mental Health & Trauma Informed Care Awareness



Covid and the related isolation and fear has enhanced the need for Mental Health Awareness and the delivery of Trauma Informed Care. The May Get Your Green On events led by Birth to 22: United For Brighter Futures and over 20 community partners continued virtually this year. Youth Services provided several trainings and the Library developed book lists for children, adults and Spanish speakers. This continued awareness breaks down of stigma and allows residents to feel comfortable in accessing care.

May is dedicated to raising awareness of mental health and trauma informed care by creating visible support and fostering spaces to talk openly.

- Over 20 Community Partners
- Virtual Events throughout the month
- Celebrated in schools and community
- Book lists created for adults, children and Spanish speakers
- Mindfulness and exercise activities
- Weekend of Faith



INFRASTRUCTURE CROSS DEPARTMENTAL TEAM

Growing Our Infrastructure for Today and Tomorrow



November 23, 2021

Team Members

Jackie Binns

Property and Casualty
Insurance and Claims Manager
Risk Management



Keith Clinkscale
Director

Strategic Planning and
Performance Management

Marcela C. Millett
Sr. Analyst



Clinton Forbes
Director
Palm Tran



Christian Londono
Manager of Performance
Management
Palm Tran



Levi McCollum
Director
Palm Tran Transit Planning



Ruth C. Moguillansky
Principal Planner
Community Revitalization



Jean Matthews
Senior Planner
Parks & Recreation



Daniel Duenas
Planner I
Parks & Recreation



Regina Hagger
Manager
Information Systems
Services



Ali Bayat

Director
Water Utilities Dept.



John Acton
Assistant Director
WUD Utilities Operation &
Maintenance



Archie Satchell
Chief Information
Officer
Information Systems
Services



Jeremy McBryan
County Water
Resources Manager



Jake Leech
Environmental Analyst
Office of Resilience



Megan Houston

Director
Office of Resilience



David Ricks

Director
Engineering & Public Works



Motasem Al-Turk
Director
Traffic Division



Jimmy Beno
Director
FD&O
Operations



Eric McClellan
Director
FD&O Strategic Planning



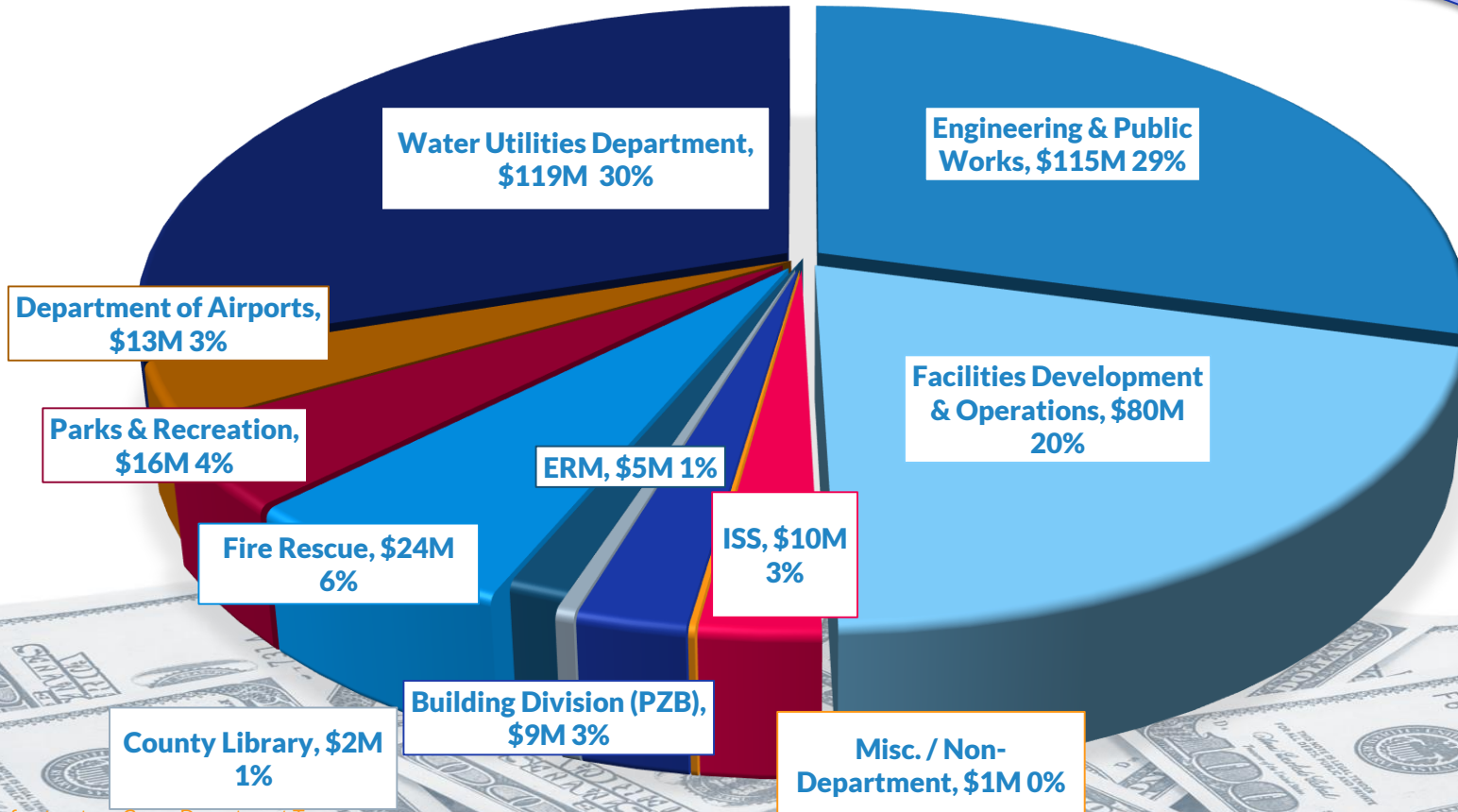
Isami Ayala-Collazo
Director
Facilities Development &
Operations

Khurshid Mohyuddin
Principal Planner
Planning, Zoning &
Building



FY 2022 DEPARTMENT CAPITAL FUNDING

Total
\$ 393,761,000



Funding Sources:
Ad Valorem Taxes,
Building Fees,
Enterprise Revenues, Gas
Tax, Grants,
Impact Fees,
Interest & Other,
Loan/Bond Proceeds,
Surtax, and
Tourist Development Tax

Strategic Priority: Infrastructure

“To provide the needed structures, systems and services that establish the foundation required to enhance the quality of life of every resident.”

Infrastructure Goals:

1. Increase resiliency and sustainability of infrastructure.
2. Continue to preserve existing infrastructure and deliver new infrastructure that conforms to the latest industry standards.
3. Create safe, healthy, and attractive neighborhoods and communities.
4. Increase multimodal travel opportunities with safe and efficient transportation services.



Goal 1

Increase resiliency and sustainability of infrastructure.

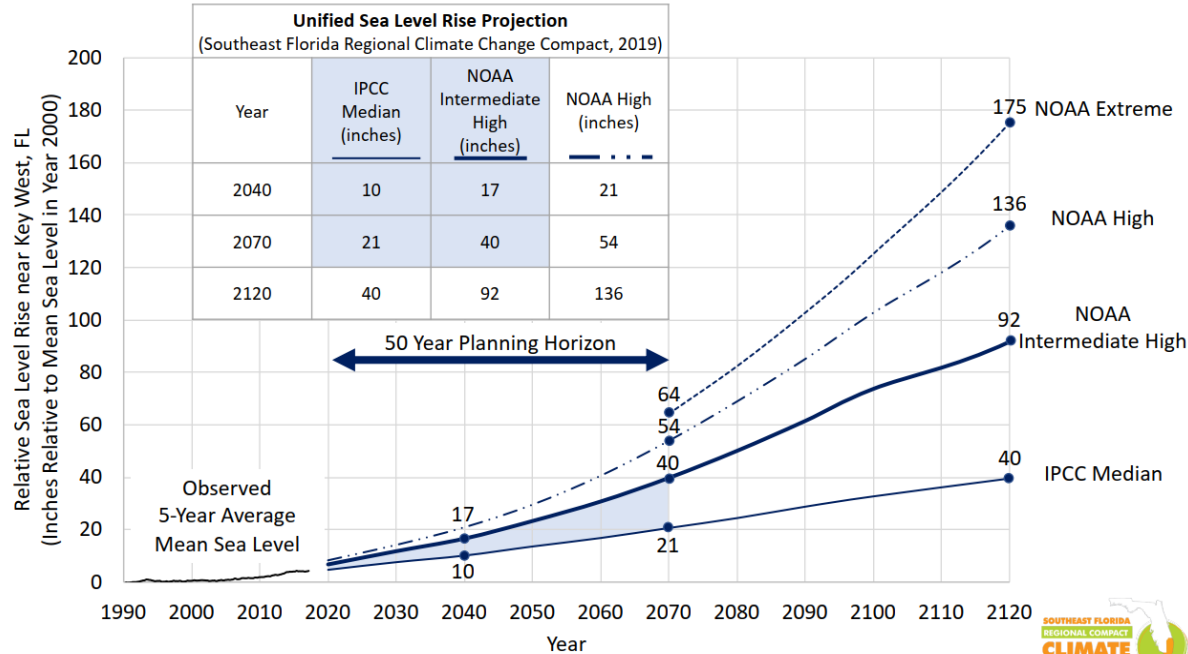
Metric: Seek Funding for Resilient Infrastructure Projects

- ▶ County was selected to receive CDBG-MIT funds:
 - \$2.8M for Pahokee Wastewater Treatment Facility Improvements
 - \$800k for a Vulnerability Assessment and Resilience Action Plan
 - \$14M applied for 2nd round, joint WUD/Belle Glade project
 - \$7.2M applied for 2nd round, Engineering, Prosperity Farms bridge
- ▶ Departments cooperating on applications for other funding, such as through FDEP Resilient Florida Grants
 - \$17.6M EPW
 - \$21M WUD
 - \$1.4M OOR & Water Resources Manager
- ▶ Coastal Resilience Partnership Climate Change Vulnerability Assessment phase 1 completed this year, assisted by \$147k in grant funding. Phase 2 will be completed in FY 22 with a \$74k DEP grant.



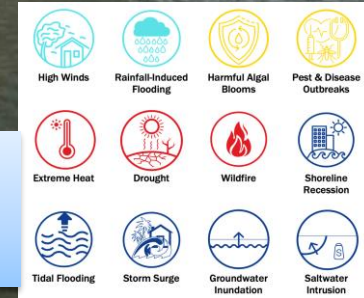
WUD Pahokee Plant

Metric: Ensure consistent planning and designing for sea level rise and extreme weather events



United Nations Intergovernmental Panel on Climate Change (IPCC) and National Oceanic and Atmospheric Administration (NOAA)-based curves.

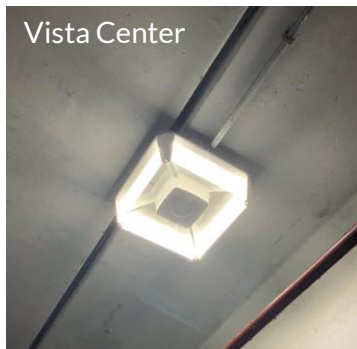
12 Climate Threats to the County



Metric: Reduce facility energy and water use intensity

Garage LED Lighting Integration

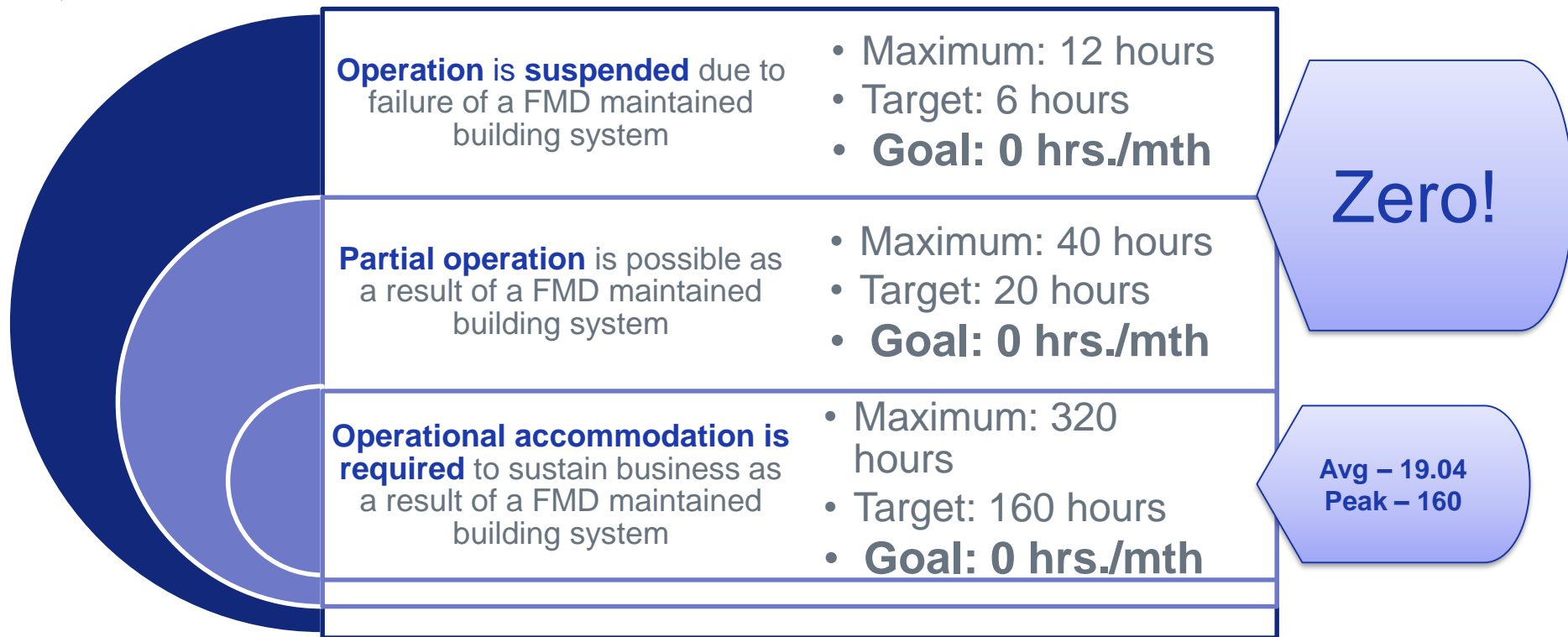
- ▶ Installed 208 LED lamps in the Vista Center Garage.
- ▶ Average monthly kWh demand was **reduced by 15%!**
- ▶ FDO is now researching daylight harvesting systems, which allow for automatic lighting control, resulting in reduced energy consumption and costs.



- ▶ Installed at the new PBSO Forensic Sciences and Technology Facility.
- ▶ Utilizes water-cooled condensing units in lieu of air-cooled equipment.
- ▶ Avoids using the building's HVAC system resulting in lower maintenance demand.

PBSO Bulk Vault Walk-In Cooler & Freezer

Metric: Keep County facilities operational and maintain level of service during and after interruptions to routine operations*



*Based on FY2021 business hours per month for FD&O managed building(s) or facility(s) countywide.

Metric: Electrify Transportation

Electric Vehicle (EV) Chargers at County Facilities

- ▷ EV chargers have been installed for four employee-only spaces and two public spaces, including one ADA space
- ▷ Chargers for twelve public parking spaces at Convention Center FY22
- ▷ Anticipated charging equipment at Vista Center in FY23
- ▷ Two Tesla chargers and one universal Level 2 electric vehicle charger are available in PBI's short-term parking garage, along with two universal charging stations in the Travel Plaza/Cell Phone Lot. Exploring additional charging stations for the parking facilities and the Cell Phone Lot.

Chargers for Electric Buses

- ▷ Infrastructure for 20 EV charging stations at Palm Tran's South County facility installed in 2021
- ▷ Palm Tran has funds to buy seven electric buses with the respective charging stations by FY2024-25

Code Amendments for an EV-ready community

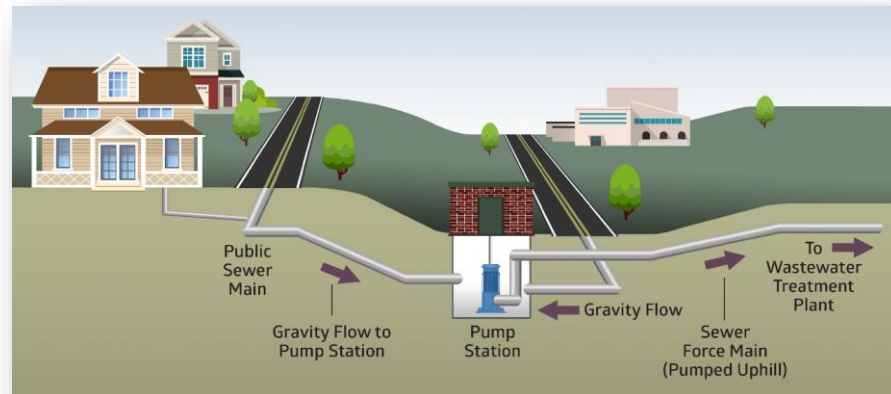
- ▷ Requires electrical capacity and conduit for equipment in new and redeveloped commercial office and multifamily residential developments
- ▷ Proposed code amendments were preempted in 2021. Staff are working to update amendments for 2022



Goal 2

Continue to preserve existing infrastructure and deliver new infrastructure that conforms to the latest industry standards.

Metric: Continue to convert existing infrastructures to conform to latest industry standards



Parks & Recreation teamed-up with Water Utilities to develop plans and timelines for conversions.

Septic to Sewer conversions improve overall water quality and contribute to Countywide resiliency efforts!

at County Parks:

- Lake Ida West Park
- John Prince Memorial Park
- Loxahatchee Groves Park
- Juno Park
- Caloosa Park
- Okeeheelee Park
- Lake Lytal Park
- Morikami Park

Metric: Identify, fund, and implement capital improvement needs in a timely manner

IST Playground renovations completed in FY 21:

- ▷ Juno Park
- ▷ Paul Rardin Park
- ▷ John Stretch Park
- ▷ Lake Ida West Park
- ▷ Sanders Drive Park
- ▷ Dyer Park



\$2.9
Million



\$4.5
Million

IST Sports Lighting renovations completed in FY 21:

- ▷ Dyer Park
- ▷ Burt Aaronson South County Regional Park
- ▷ Okeeheelee Park Tennis Courts
- ▷ Jupiter Farms Baseball Fields 1 and 2
- ▷ Westgate Sports Fields and Basketball Court
- ▷ Juno Park Baseball Field 1
- ▷ Caloosa Park MP Fields 5 and 6

Metric: Completion of Projects on Schedule and Budget

- ▷ **FDO completed:**
 - 1 New Construction - PBSO Forensic Sciences and Technology Facility (\$31M)
 - 2 Building Expansions – Palm Tran South County Administration building (\$26M) & Convention Center Courtyard (SKYroom) (\$1.9M)
 - 5 Building Renovations
 - 926 New Fleet Vehicle/Equipment Acquisitions
- ▷ **ENG** resurfaced over 250 lane miles of roads (\$19M); 2 bridge replacements (\$2M)
- ▷ **WUD** completed 29 miles of pipe upgrades



Metric: Completion of Projects on Schedule and Budget

Library Updates

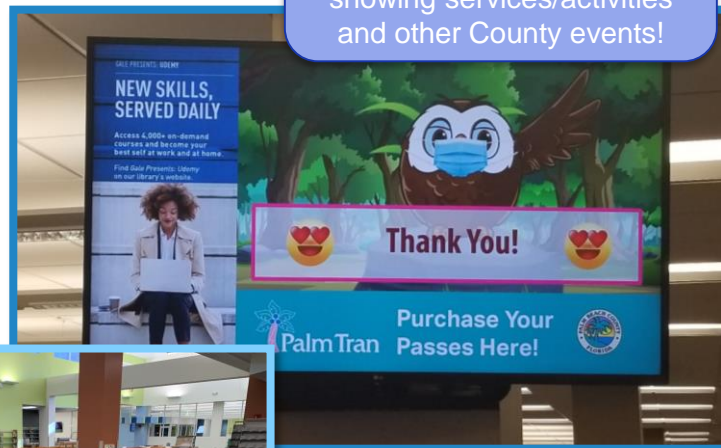
Lantana & Wellington

- Total interior renovation, consolidated service desks, all new paint and flooring, new LED lights, new digital media center w/green wall, additional study rooms, updated landscape and parking lot.
- Renovations complete at both and expected to re-open by year's end.

Canyon Branch

- 33K sq/ft with outdoor plaza, LEED design with all LED lighting, equipped to receive solar power and EV charging stations.
- Currently in permit phase, expected start date March 2022.

Grant funded digital message boards have been installed in every branch showing services/activities and other County events!



Metric: Ensure Palm Beach County students have reliable access to the Internet

Phase 1



25,000 students shown as **dark red** on heat map, provided by the PBC School District



3000 radios covering 50 square miles



>400 Miles fiber installed



98 schools part of the County network



17 County Libraries



10 Boys and Girls Clubs



14 Community Partners



Increased capacity/ coverage on County owned infrastructures



Funding \$15.75 Million

Phase 2



Extend network infrastructure to the areas as identified by **the green** in the heat maps



Connect 47 additional schools to the network



Continue working with the Community Partners



Increase coverage to 450 square miles with the capability of supporting approximately 11,000 radios



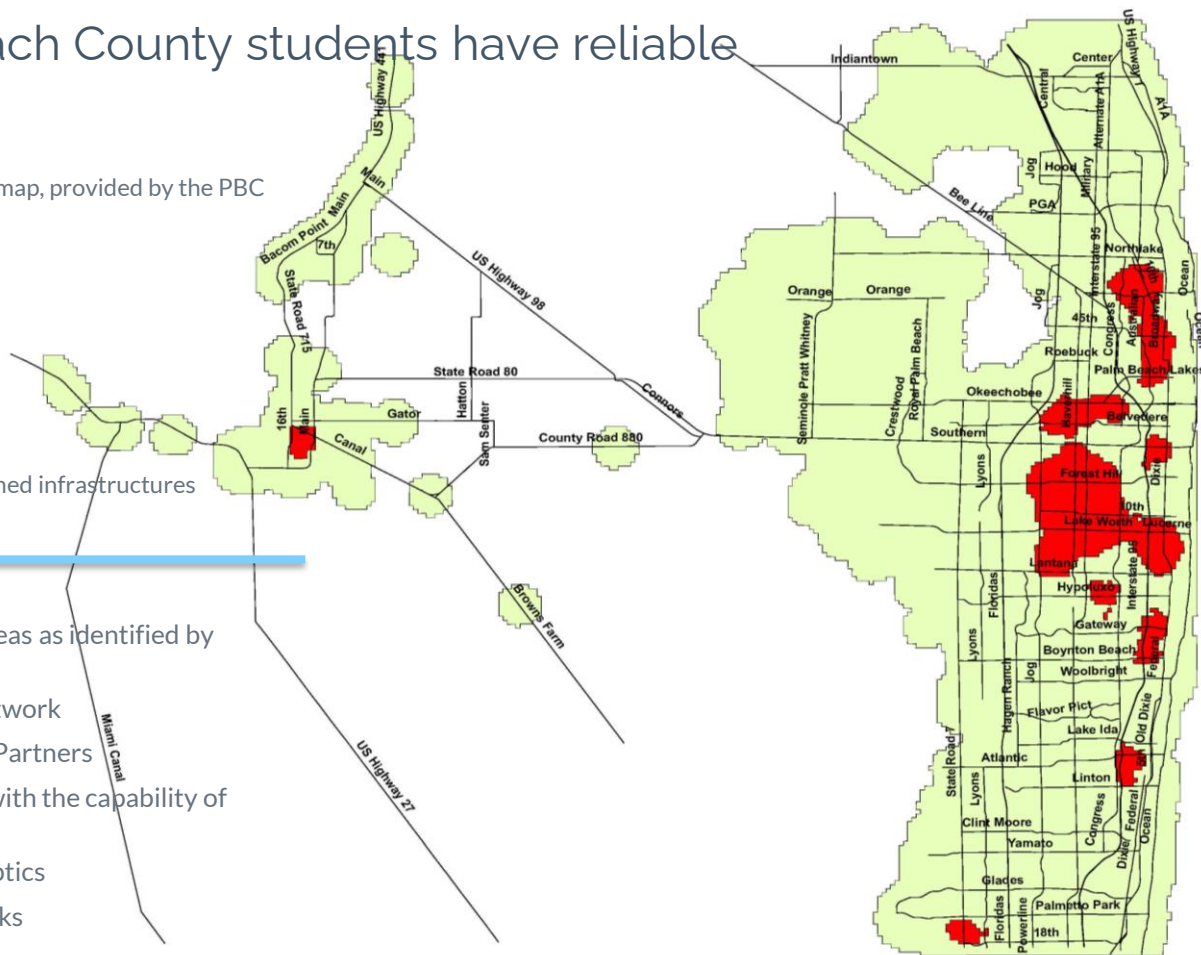
Install an additional 600 miles of fiber optics



Extend coverage to County and City parks



Estimate Cost of ~ \$40 Million



Metric: Accommodate increasing passenger demand while enhancing airport facilities to maintain safe and efficient operations

Palm Beach International Airport (PBI) Highlights

- ▶ Passenger levels continue to rebound
- ▶ New or expanded service and carrier options announced
- ▶ Infrastructure projects continue to move forward related to terminals, airside and landside facilities

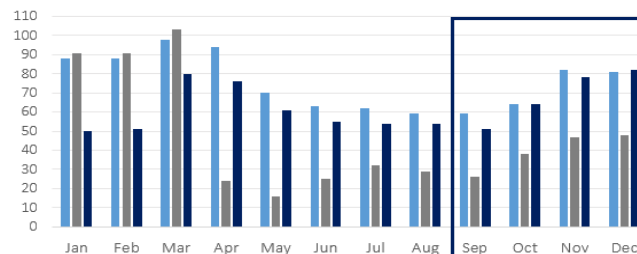
Voted 7th Best Airport in the U.S. in *Conde Nast Traveler* 2021 Readers' Choice Awards



Schedule Trends

FALL 2021

DAILY DEPARTURES – Peak Thursday
2019 to 2021



	Sep	Oct	Nov	Dec
2021	51	64	78	82
2020	26	38	47	48
2019	59	64	82	81

CAPACITY – % of 2019 Recovered
PBI vs US Average



	Sep	Oct	Nov	Dec
PBI	85%	92%	97%	92%
US	90%	91%	95%	102%

Source: Cirium Flight Schedules; revised 9/1/21

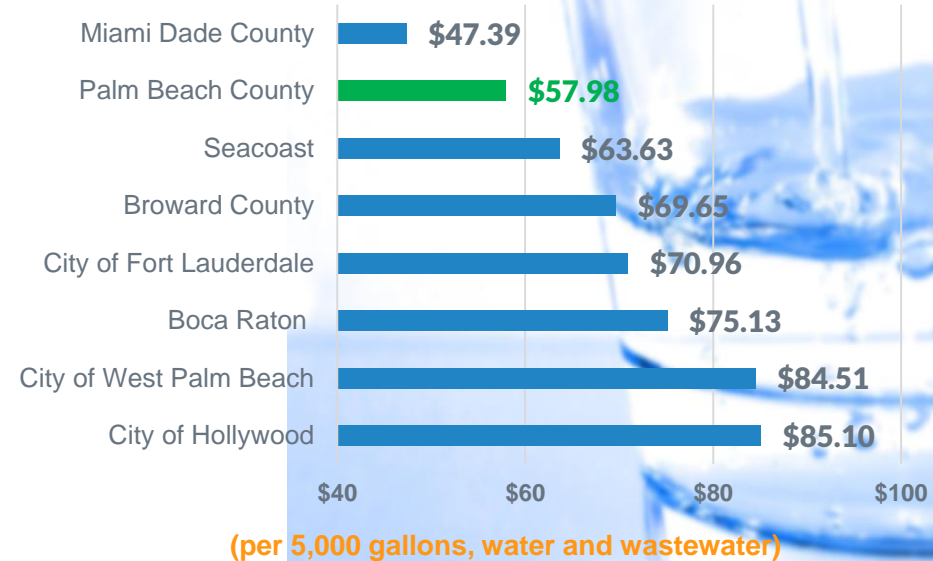
Metric: Provide safe and affordable water to Palm Beach County residents

Lead and Copper Monitoring Update

- ▶ The 2020 analysis of drinking water from inside residences showed that the levels of lead and copper are lower than the regulatory requirements.

	Samples Collected
Eastern Region	105
Western Region	60

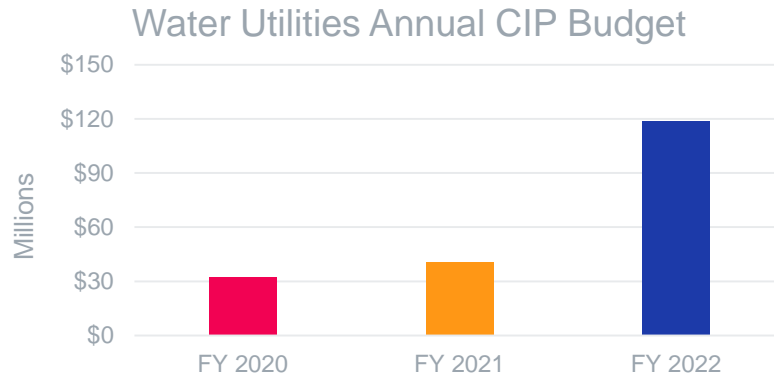
- ▶ The Department of Health allowed Water Utilities to shift from an annual analysis to once every three years.
- ▶ In 2024 the EPA's Lead and Copper Rule Revisions becomes effective.



Residential Customer's Monthly
Bill Comparison

Metric: Continue to implement WUD Capital Improvement Program on Schedule

- ▷ “Integrated Master Plan” Project phase I completed
- ▷ CIP 5 years spending is **projected** to be above \$400M



- ▷ “Green Cay phase II project started



Third largest water utilities in State



100% in compliance with all applicable rules and regulations



AAA rated by national bonding agencies



WUD: Asset Management System



- ▷ \$5 Billion worth of assets
- ▷ Build a asset management methodology that supports asset preservation and sustainment supporting our Capital Improvement Program
- ▷ Being leaders in our industry proving commitment to the County and customers

Year 4: 2021 ISO 55001 Certification
Ongoing Continuous Improvement Plan, Reclassed Position for Internal Auditor (pending)

Year 3: 2020 (Covid-19 protocols)

Maturity Assessment Moved to 1
2021, AM Role Statements
Compliance & Effectiveness Assessment,
Ongoing Continuous Improvement Plan

Year 2: 2019: (Champions Established, WUD Campaign Started, Maturity Assessment)
Embedded Monitoring Framework,
Started Transformation Program,
Asset Investment & Maintenance Planning

Year 1: 2016 (Gap Analysis, AM Policy, AM Team)
Year 1.5: 2018 Asset Management Improvement Program Developed, Core Team Formed)
Asset Management Strategy,
Decision Support Framework,
Established Resource & Organizational Arrangements,
Established Monitoring Framework





1st Water Utility in North America



Congratulations!



Goal 3

Create safe, healthy, and
attractive neighborhoods
and communities.

Metric: Completion of Projects on budget



Basketball Courts

- Limestone Creek Park
(\$188k CDBG Funds & \$48.7k OCR)
- San Castle Community Park
(\$188k CDBG Funds & \$48.3k OCR)

Pickleball Courts

- John Prince Memorial Park
(\$50k Impact Fees)
- Burt Aaronson South
County Regional Park
(\$200k Impact Fees)

**Okeehelée Nature Center
Interpretive Signage
received 2021 Graphic
Design USA Health +
Wellness Design Award!**



Burt Aaronson South County Regional Park

Metric: Completion of Projects on budget

Canyon District Park

- District Park in West Boynton Beach
- Phase I currently under construction
- Phase II under design, expected late 2022
- Combination of IST Funding and Impact Fees



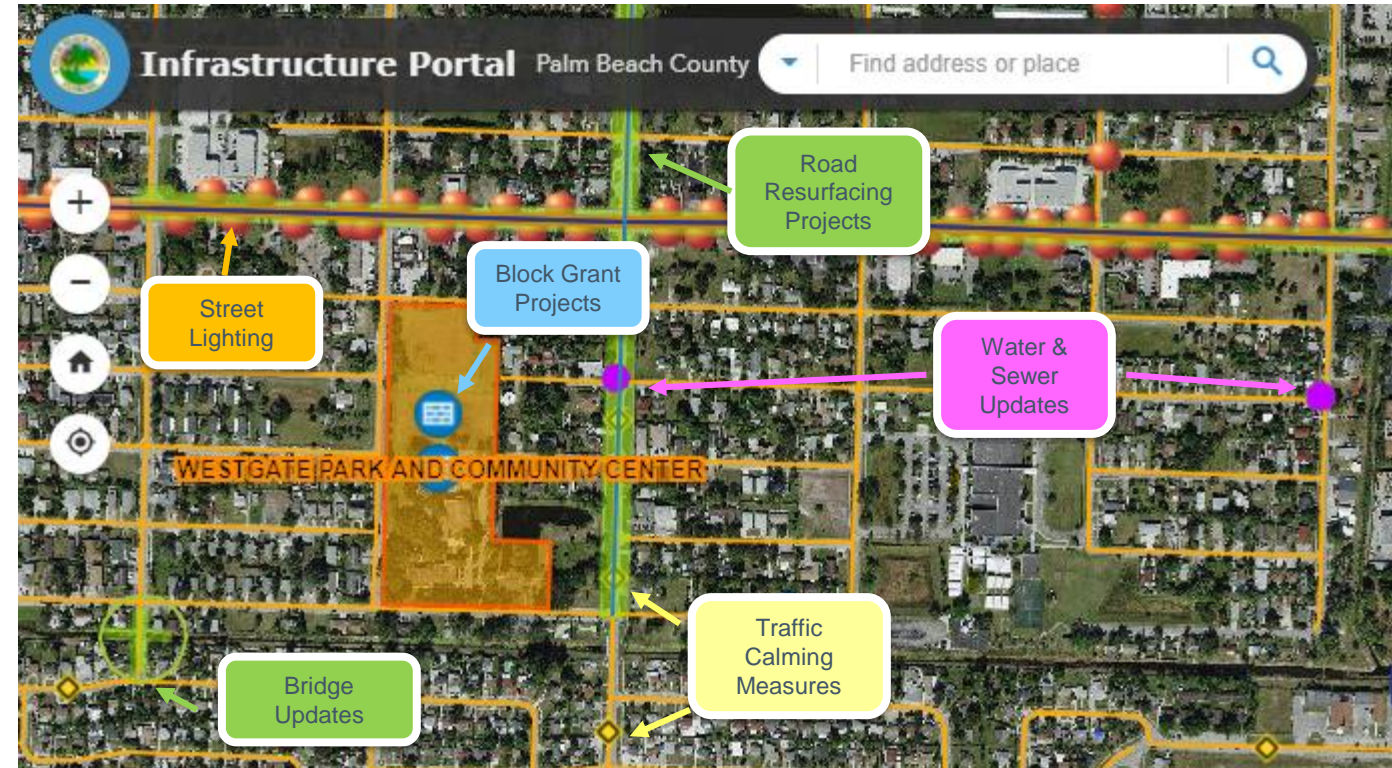
Upcoming Projects

- Bert Winters Park Phase II
- Aquacrest Aquatic Center replacement
- Lake Lytal Park Aquatic Center
- Villages of Windsor Park
- Carlin Park Pickleball & Sand Volleyball Courts

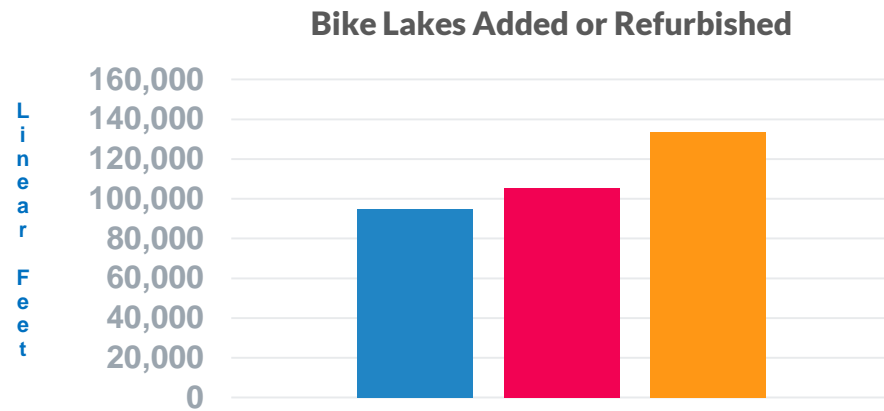
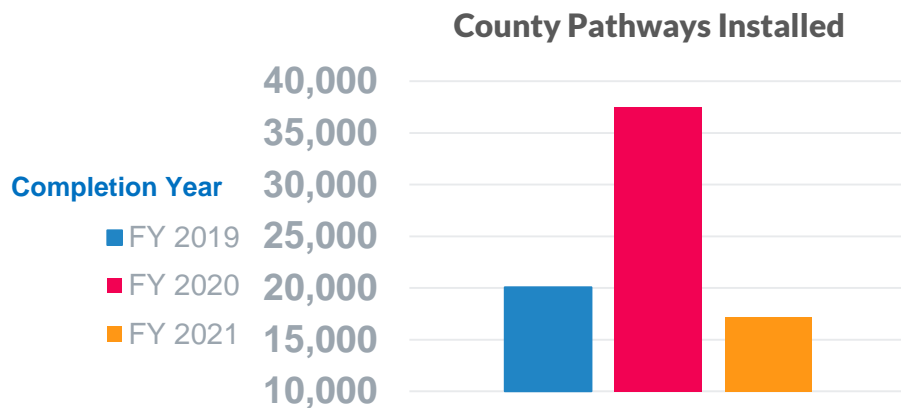
Metric: Assess existing infrastructure and service delivery needs in CCRT areas

Progress on the 2022 Community Needs Analysis Report:

- ▷ Obtained updated census data for unincorporated areas including income levels and property values
- ▷ Created CCRT critical deficiencies summary with weighted values depicting areas with greatest need
- ▷ Attained code and law enforcement statistics for crime levels in CCRT Areas from the last 5-years
- ▷ Used the new GIS Infrastructure Portal to analyze CCRT areas for deficiencies and track ENG, WUD, P&R , and others' upgrades and other relevant projects



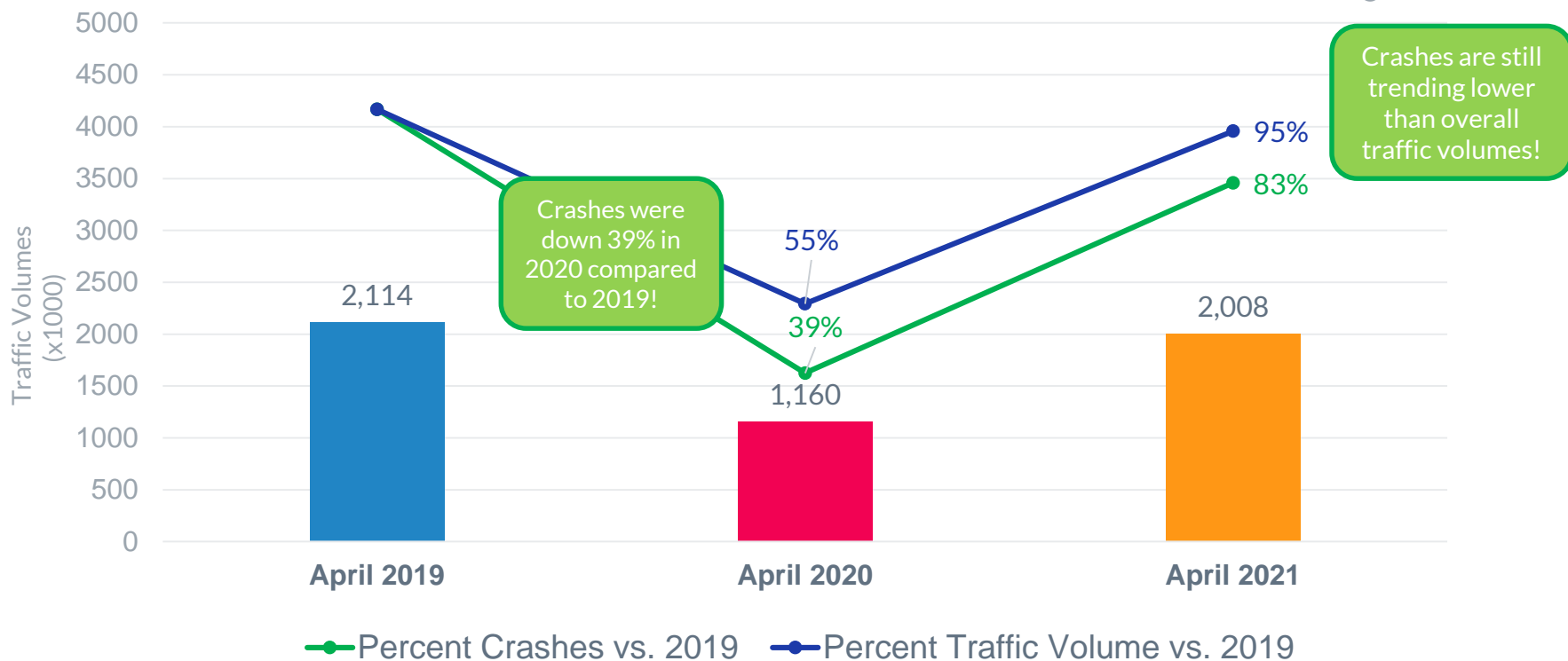
Metric: Continue to provide safe and accessible means of multimodal transportation



401 Street lights
converted to LED

Metric: Continue to provide safe and accessible means of multimodal transportation

Crashes and Traffic Volume Reductions due to COVID19



Goal 4

Increase multimodal travel opportunities with safe and efficient transportation services.

Metric: Expand Multimodal Travel Options

Vertiport Lease

- ▷ On October 19, 2021, the Board of County Commissioners approved a lease with Ferrovial Vertiports Florida, LLC for the construction of a landing and take-off area at Palm Beach International Airport (PBI) for the operation of electric vertical take-off and landing (eVTOL) aircraft being developed by Lilium GmbH, a German limited liability company.

Sustainability Management Plan

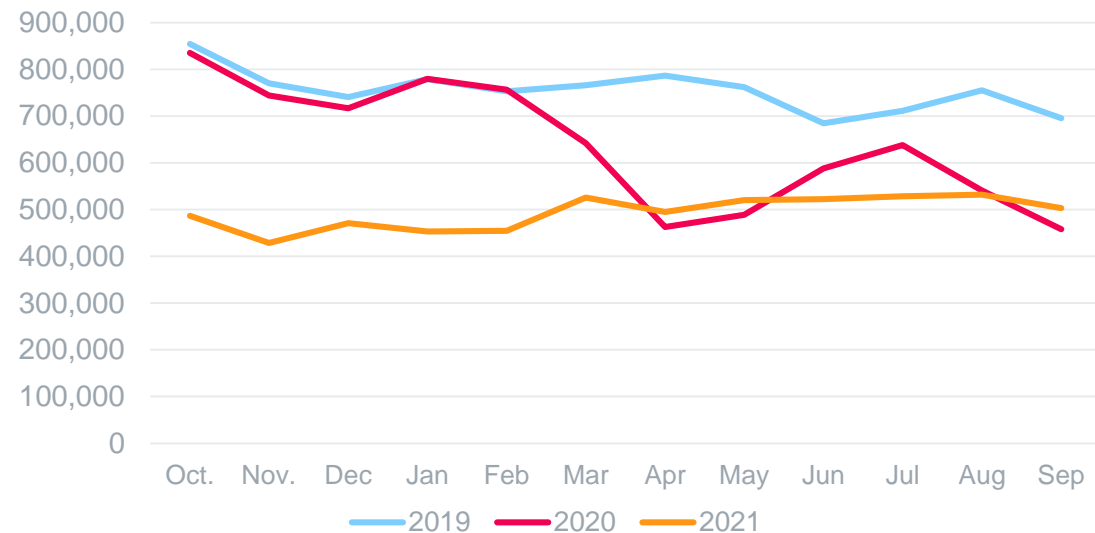
- ▷ Airports is currently working with consultants to produce a Sustainability Management Plan, which may include EV or alternative fuel vehicles for Airports ground operations.
- ▷ Airports is also considering overall emissions reduction targets as part of the plan.

**Voted 8th Best Domestic
Airport in *Travel + Leisure*
Magazine's 2021 World's
Best Awards!**



Metric: Increase Palm Tran Ridership

Monthly Ridership Trend



- Palm Tran's ridership is currently at **-29.1%** compared to the pre-COVID-19 ridership level (2019).
- Palm Tran transported over **10.8 million** passengers since the beginning of this emergency (March 2020 – September 2021).



Fixed-Route Ridership FY 19-20-21

9,056,770

2019

7,651,186

2020

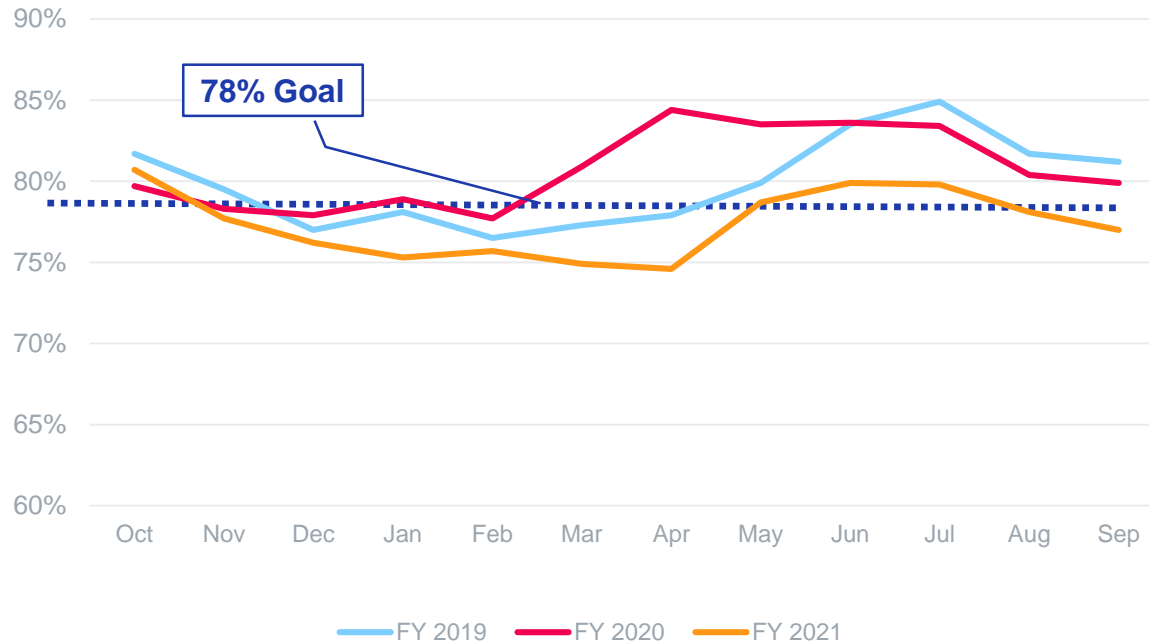
5,416,360

2021

Metric: Improve Palm Tran On-Time Performance

On-Time Performance

(Depart no more than zero minutes early nor leave no more than five minutes late)



2021 Public Agency
2021 Corporate Executive



AMERICAN
PUBLIC
TRANSPORTATION
ASSOCIATION

Certificate of Merit for
Safety for implementing
exceptional COVID-19
safety initiatives



Safety Award
COVID-19 Outstanding
Service Recognition



Mobility Enhancements Today and Into the Future



Transit Development Plan



New Palm Tran Headquarters - Delray Beach



Fare Technology Upgrade



Bus Stop &
ADA Improvements



First mile/Last mile
Mobility On Demand
561 Plan



Master Plan for
Fleet & Infrastructure
Electrification



Next Steps

- Continue to identify overarching goals to ensure high quality, sustainable, and resilient infrastructure services Countywide.
- Keep coordinating County department projects to reduce overall infrastructure related costs and interruptions to the community.
- Continue the assessment of existing infrastructure and service delivery needs in residential neighborhoods located in unincorporated Palm Beach County, with a focus on underserved CCRT neighborhoods.
- On-going development of strategies and implementation plans to address existing deficiencies and funding strategies to complete capital improvements.
- Establish key performance indicators that support Team's goals.