

**PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERS**

WORKSHOP SUMMARY

Meeting Date: January 25, 2022

Department: County Administration / OFMB

I. Executive Brief

Title: Strategic Planning Cross-Departmental Team Presentations

Summary: Staff has prepared presentations on the County's six Strategic Priorities. The presentations will focus on cross-departmental collaborations to address needs and progress on work completed in relation to the individual strategic priorities and how they coordinate with the County's Mission and Vision. Countywide (DB)

Background and Policy Issues: On November 27, 2018, the Strategic Planning and Performance Management Division of OFMB held a workshop regarding the County's Strategic Plan. The Board of County Commissioners refined and adopted the six Strategic Priorities for Palm Beach County. They are as follows: Economic Development, Housing and Homelessness, Environmental Protection, Infrastructure, Public Safety, and Substance Use and Behavior Disorders. During this workshop, the Board of County Commissioners also re-engineered the County's Mission and Vision statements. Cross-departmental teams were created to address each of the six Strategic Priorities. In November 2019, the teams presented their initial goals and strategies to the Board. Throughout the duration of Fiscal Years 2020 and 2021, the teams continued to meet, refined their strategies, and tracked performance measures accordingly. Today's meeting will provide an update on the progress made by these teams as the six Strategic Priorities are utilized in the formulation of the County's Annual Budget.

Three of the Cross-Departmental Teams presented to the Board of County Commissioners on November 23, 2021. The remaining three teams will present today and provide an update on their specific strategic priority.

Attachments:

1. Strategic Priorities Presentations
 - a. Economic Development
 - b. Public Safety
 - c. Infrastructure

Recommended by:


Department Director


Date

1/13/2022

Approved By:


County Administrator


Date

1/24/22

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

Fiscal Years	<u>2022</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>	<u>2026</u>
Capital Expenditures	_____	_____	_____	_____	_____
Operating Costs	_____	_____	_____	_____	_____
Debt Service Costs	_____	_____	_____	_____	_____
Debt Service Reserve	_____	_____	_____	_____	_____
Bond Proceeds	_____	_____	_____	_____	_____
Program Income (County)	_____	_____	_____	_____	_____
In-Kind Match (County)	_____	_____	_____	_____	_____
NET FISCAL IMPACT	*	_____	_____	_____	_____
No. ADDITIONAL FTE POSITIONS (Cumulative)	_____	_____	_____	_____	_____

Is Item Included In Current Budget? Yes _____ No _____
Does this item include the use of federal funds? Yes _____ No _____


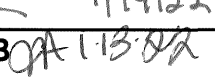
Budget Account No.: Fund _____ Department _____ Unit _____
Object _____ Reporting Category _____

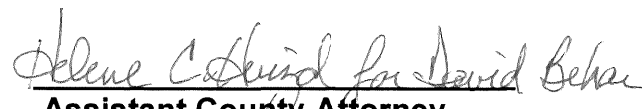
B. Recommended Sources of Funds/Summary of Fiscal Impact:
* No Fiscal Impact

C. Departmental Fiscal Review: _____

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Dev. and Control Comments:

 1/19/22
OFMB 
Contract Dev. and Control NA

B. Legal Sufficiency:

Assistant County Attorney

C. Other Department Review:

Department Director

Palm Beach County:
Strategic Planning
& Performance Management
January 25, 2022



ECONOMIC DEVELOPMENT CROSS DEPARTMENTAL TEAM

Moving From Outstanding to Excellent!



CROSS DEPARTMENTAL TEAM (CDT) MEMBERS



Sherry Howard
Housing and
Economic Dev.



Paul Connell
Parks and
Recreation



**Natalie Diaz
Rodriguez**
Community Svcs.



**Tonya Davis
Johnson**
Office of Equal
Business Opp.



Michelle Morejon
Fire Rescue



Megan Houston
Office of Resilience



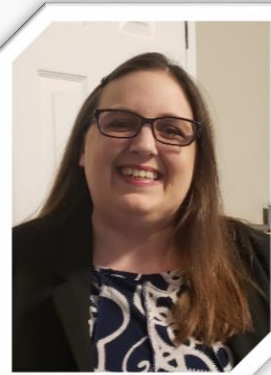
Ike Powell
Youth Services



Chrystal Mathews
Office of
Community
Revitalization



Gary Sypek
Airports



Jodie Boisvert
Community Services



Leilani Yan
Human Resources



Amy Cisneros
Water Utilities



Keith Clinkscale
Division of Strategic
Planning and
Performance Mgt.



Marcela Millett
Division of Strategic
Planning and
Performance Mgt.

CDT MEMBERS CONTINUED



**Deputy Chief
Kimberly Hude
Fire Rescue**



**Alan Chin Lee
Housing and
Economic Dev.**



**Bryan Davis
Planning, Zoning and
Building**



**Kenisha James
Office of Equal
Business
Opportunity**



**Jessica Hidalgo
Public Safety**



**Mark Osigna
Facilities
Development and
Operations**



**Ronald Rice
Cooperative
Extension**



**Glenn Jergensen
Tourist Dev. Council**

**Allen Gray
Office of Equal Business Opportunity**

**Alicia Garrow
Library System**

**Lisa Master
Office of Financial Mgt. and Budget**

**Rebecca Schnirman
Parks and Recreation**

**Houston Tate
Office of Community Revitalization**

**Jayme Bosio
Library System**

**Sylvia Doby
Planning, Zoning, and Building**

PALM BEACH COUNTY PROFILE



- *Second-largest county geographically in Florida covering 1,971 square miles, not including Lake Okeechobee*
- *47 miles Atlantic shoreline*
- *Eastern County is a thriving urban area while the central and western communities are growing suburban and rural areas.*



PALM BEACH COUNTY PROFILE



Top 5 Industries by Employment

Data represents number of people employed + increase year over year (2020-2021)

1. Professional/Business Services	120,600	+4,600
2. Trade/Transportation/Utilities	112,800	+3,400
3. Education/Health Services	107,200	+7,000
4. Leisure/Hospitality	80,800	+14,200
5. Government	59,000	+2,100

Number of Small Businesses (25 or less employees) = 58,071 businesses in PBC or 93.6%



PALM BEACH COUNTY PROFILE



- Population: 1,473,989
- Median single-family home sales price: \$500,000 up 25%
- Median townhome/condo sales price: \$233,000 up 14%
- Median Household Income: \$80,200
- Unemployment rate: 3.5%*
- 39,258 job openings vs. 26,537 unemployed*
- Poverty Rate: 11.4%

** Data reflected as of January 2022*



PALM BEACH COUNTY PROFILE 2021



- Palm Beach County becomes “Wall Street South”
- Almost 2,500 jobs created
- Over \$150M in Capital Investments
- More than 30 corporate relocations or expansions
 - Over 70% from other states like New York or California



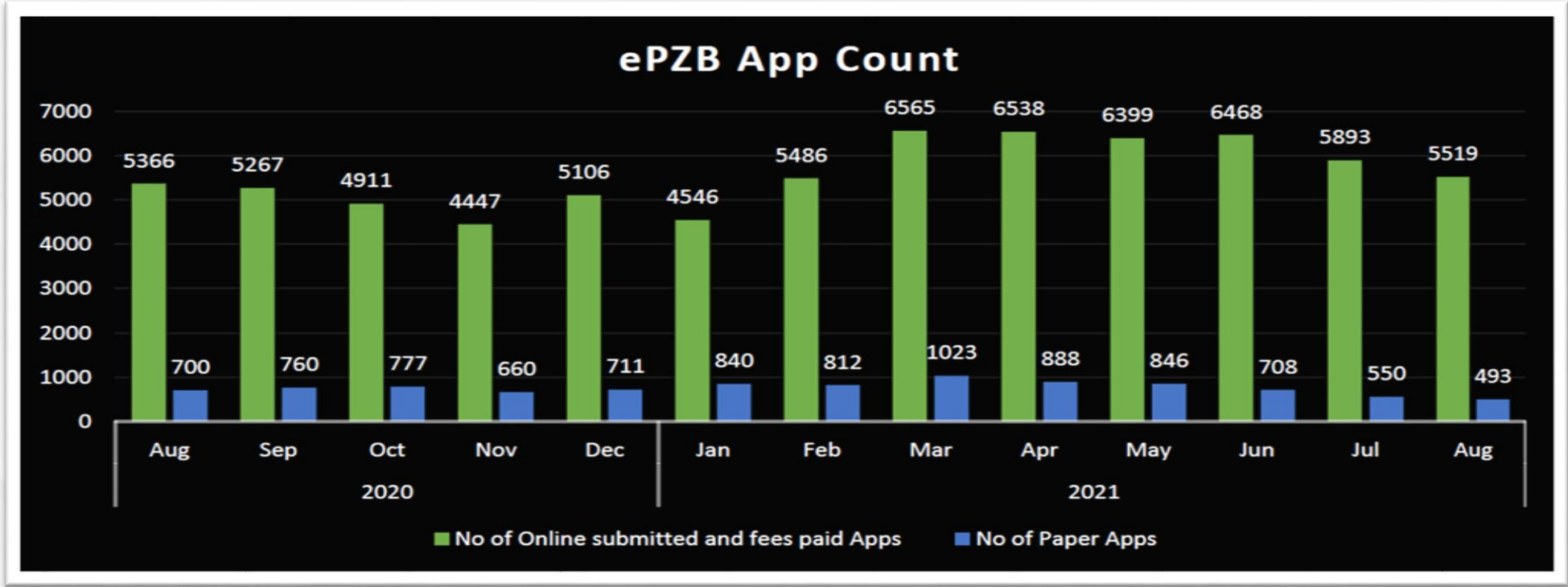
PALM BEACH COUNTY CONSTRUCTION INDUSTRY



BUILDING PERMIT INTAKE AT-A-GLANCE



	August 2020	August 2021
Walk-in Customers	5,584	1,667
Online submittals	0	5,495



STRATEGIC PRIORITY:

Economic Development



"To promote economic revitalization by driving the creation of employment opportunities while reducing disparities and improving quality of life for everyone."

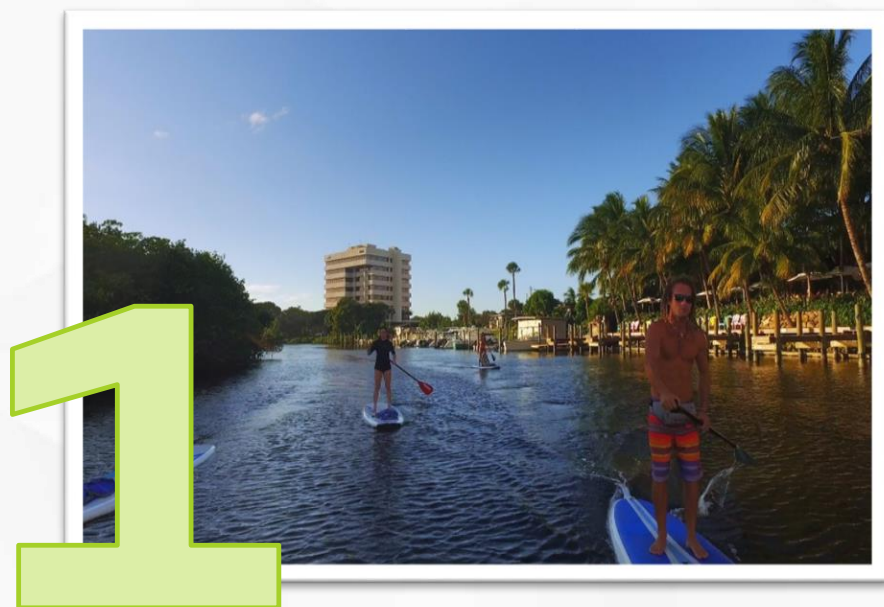
Economic Development Goals:

1. Support preservation of existing businesses adversely impacted by COVID-19 including the tourism and hospitality industry
2. A stable and diversified economic base that maximizes jobs for County residents
3. Promote entrepreneurial development opportunities
4. Revitalize communities to support economic development
5. Support and promote a viable and diverse agricultural industry
6. Enhance and expand opportunities for paid and unpaid student and apprenticeship programs
7. Identify economic opportunities associated with resilient investments

GOAL 1: SUPPORT PRESERVATION & RECOVERY OF EXISTING BUSINESSES INCLUDING TOURISM & HOSPITALITY

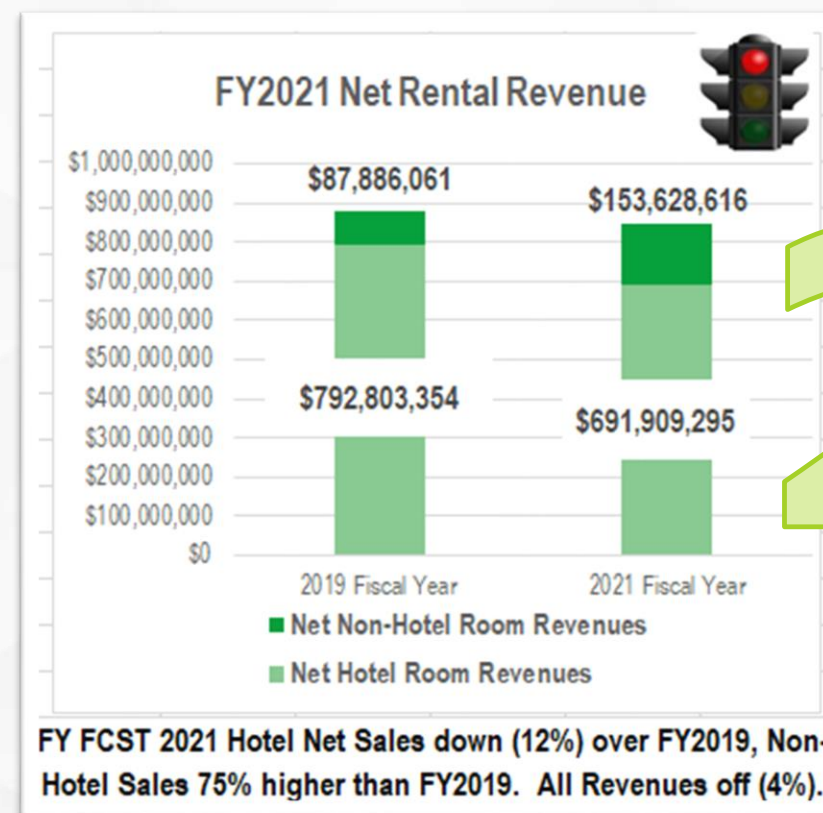


Fiscal Year 2021 Results



The Leisure Travel Industry has continued its recovery. Record Bed Tax Collections for April through August as the Palm Beaches “Open Spaces and Quiet Places” welcome both Drive Market and Air Travelers.

Business Travel, Group and Meeting recovery remains slow and has a way to go to return to our Record 2019 levels of activity.



GOAL 1: SUPPORT PRESERVATION & RECOVERY OF EXISTING BUSINESSES INCLUDING TOURISM & HOSPITALITY

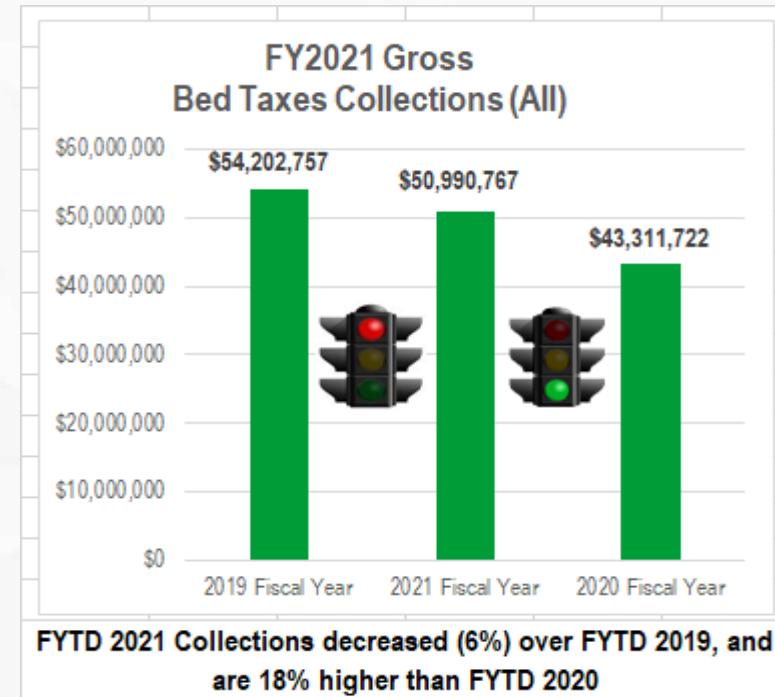


Strategies:

- **Promote Health and Safety of the Palm Beaches** highlighting our beaches, environmental areas and recreational/parks open spaces.
- **Leisure Travel will drive the recovery.** Sports Tourism will recover quicker than our Groups and Meetings/Convention business, as Business travel is slow to return.



Morikami Museum & Japanese Gardens



- **Recovery in cultural venues and performing arts centers improve as vaccinations expand.**
- **Partner with private sector developing eco and sporting events amenities at County parks, existing venues, and natural environmental lands.**

GOAL 1: SUPPORT PRESERVATION & RECOVERY OF EXISTING BUSINESSES INCLUDING TOURISM & HOSPITALITY

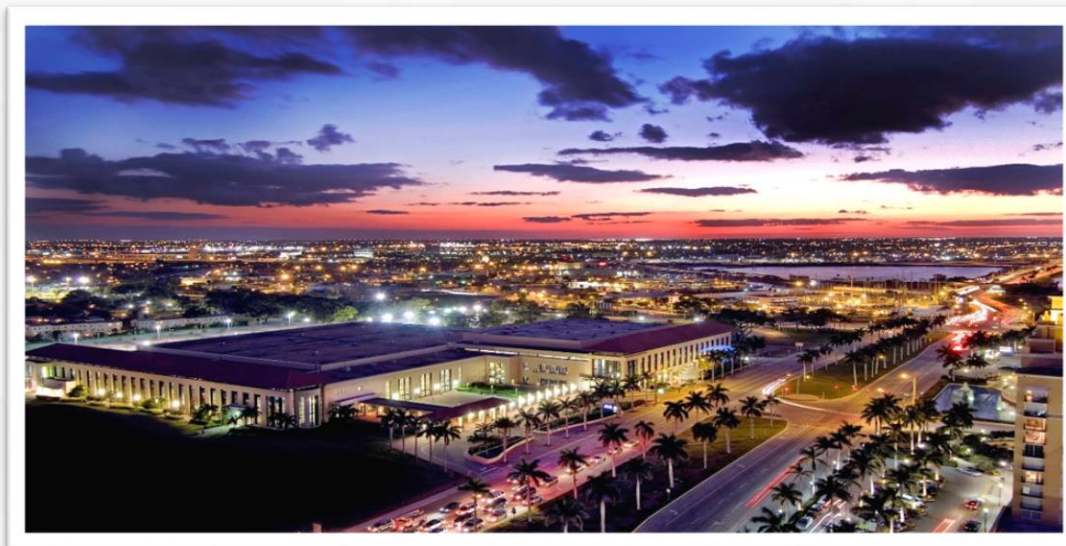
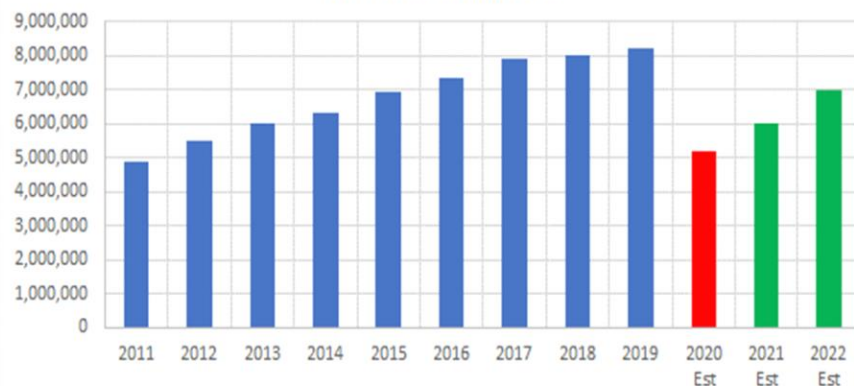


Metrics: 

Each Tourist Development Council (TDC) Partner Agency has 6 to 8 Performance Measures monitored by the TDC

- Tourist Development Tax (Bed Tax) collections
- Annual Leisure, Groups & Meeting & Sports tourism visitors
- Annual PBC Convention Center Hotel Room night bookings
- Annual Sports Tourism Hotel Room nights actualized
- Eco tourism visitor growth year over year

ANNUAL VISITATION TO THE PALM BEACHES
Millions of Visitors



GOAL 2: A STABLE AND DIVERSIFIED ECONOMIC BASE THAT MAXIMIZES JOBS FOR COUNTY RESIDENTS



Strategies:

- Continue to prospect grant opportunities & programs that support economic development activities that support a diverse economic base & upward economic mobility
- Track the progress of development in distressed census tracts including those designated as Opportunity Zones
- Identify ways to make Palm Beach County easier to do business with for internal and external customers
- Continue the implementation of the Glades Region Master Plan including economic development and infrastructure improvements
- Coordinate efforts by stakeholders involved in the Biotech Industry Cluster regarding the development of wet lab space, incubators, and a teaching hospital

GOAL 2: A STABLE AND DIVERSIFIED ECONOMIC BASE THAT MAXIMIZES JOBS FOR COUNTY RESIDENTS



Success Stories



Reentry Employment Programs

- Innovations in Reentry Initiatives (IRI)
- Grant Funded by Bureau of Justice for a 4 year period
- Partner with FAU to conduct a rigorous randomized- controlled trial and evaluation (Dec. 2021)
- Linked 100 returning residents to transitional jobs coupled with Cognitive Behavior Intervention
- Programming has been sustained by funding through FL Dept. of Corrections and Palm Beach County. Trained participants have helped meet the high demand for employees by local businesses.

Reentry Employment & Education Subcommittee

- **Breaking barriers to meaningful employment**
- **Chaired by CareerSource offering resource including:**
 - **Soft Skills Training**
 - **Placement assistance**
 - **Access to transitional jobs**

SUCCESS STORY



Rickema "Twin" Thomas spent 21 years in the Florida Department of Corrections. After his release, Twin cautiously enrolled in the transitional job program, wary of "ex-offender" programs in general. Six months later, Twin said "It was the best decision I could have made. In six months, I've had the opportunity to build, to learn skills like drywall and cabinet installation—lots of things," I wouldn't trade it for anything in the world." Twin is now working full-time and has been promoted to Field Supervisor with Urban Farmers, Inc.

SUCCESS STORY



Darrelle Ivory had spent 20 years of his life in and out of the state correctional system. He says that he was lost with no focus or goals. Ivory came into the office and at intake said "I'm never going back" He has held true to his word. Enrolling in the transitional job program helped him focus on the new goals he has now set. He has excelled in construction and is now a Field Supervisor for Urban Farmer's Inc.

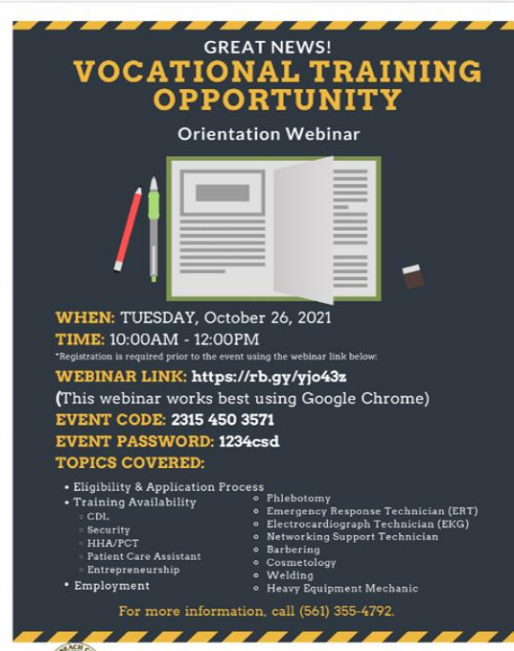
GOAL 2: A STABLE AND DIVERSIFIED ECONOMIC BASE THAT MAXIMIZES JOBS FOR COUNTY RESIDENTS



Family Self-Sufficiency Program

Mission: to remove barriers and create income opportunities for low income individuals to become more self-sufficient.

Hosting Career Fairs with Livable Wage Jobs



Offering Vocational Training and Case Management that Leads to Employment

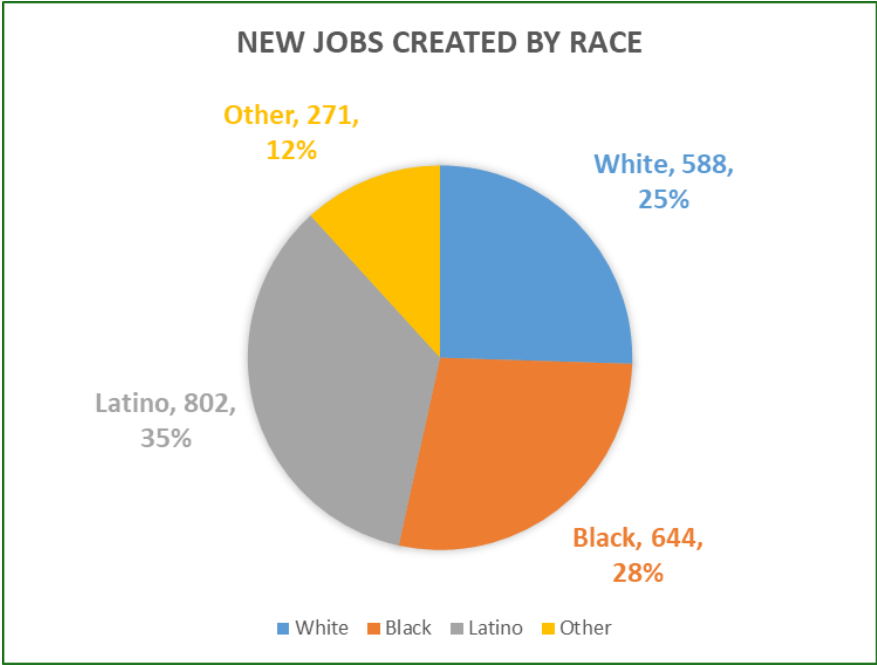
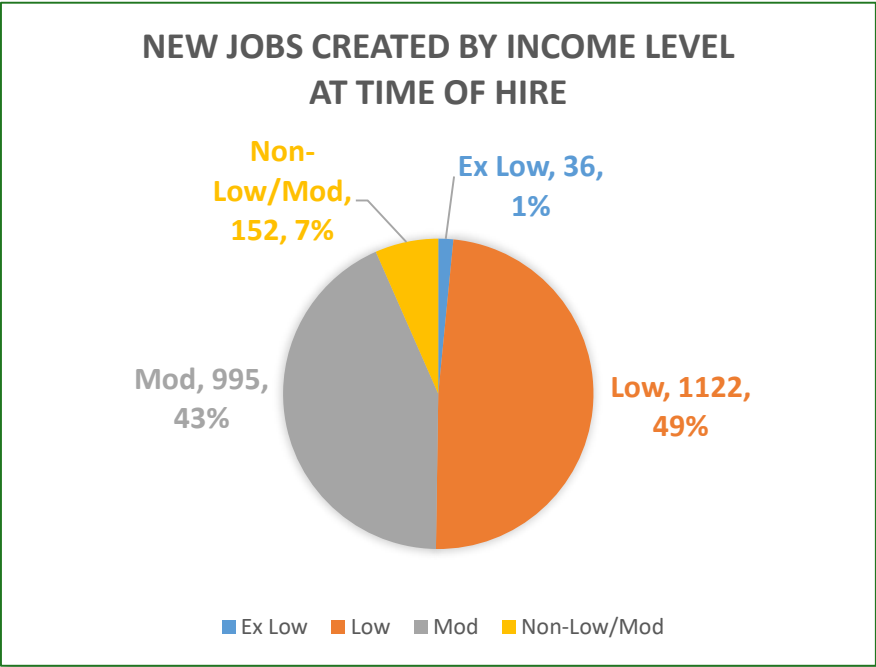
Creating Economic Mobility for Families through the Securing Our Future Initiative



GOAL 2: A STABLE AND DIVERSIFIED ECONOMIC BASE THAT MAXIMIZES JOBS FOR COUNTY RESIDENTS



HUD Section 108 Loan Program-2305 New Jobs



GOAL 3: PROMOTE ENTREPRENEURIAL OPPORTUNITIES



Strategies:

1. The Office of Equal Business Opportunity (OEBO) continued its overall marketing and outreach strategies to encourage local Small/Minority/Women Business Enterprise (S/M/WBEs) to become certified and to promote the importance for S/M/WBEs to participate in County procurement opportunities;
2. Presented quarterly virtual meetings for internal/external clients to provide education, information and technical assistance;
3. Presented alternate programming and events to adhere to social distancing while providing resources, access to information and outreach;
4. Hosted small certification document review workshops to assist with submittals.



The Hispanic Vote of Palm Beach County Outreach Meeting

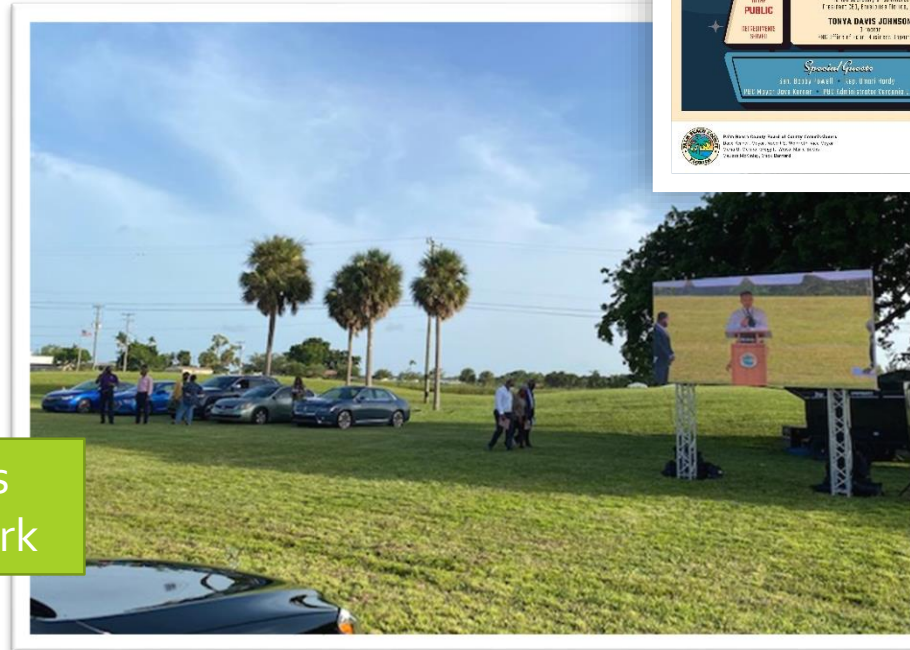
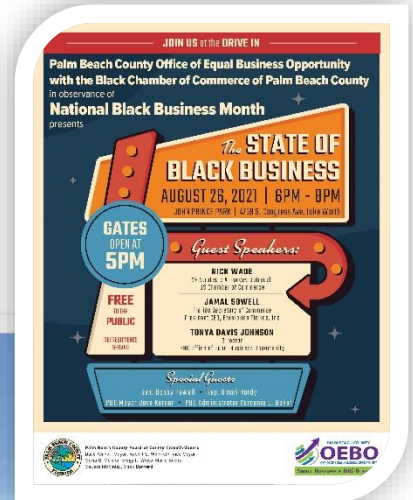


GOAL 3: PROMOTE ENTREPRENEURIAL OPPORTUNITIES



Metrics

- Number of businesses provided technical assistance through DHED & economic development resource partners
- Number of small business certified/recertified
- Number of contract awards to S/M/WBEs
- Dollar volume of contract awards to S/M/WBEs
- Number of OEBO (Office of Equal Business Opportunity) outreach events to local entrepreneurs

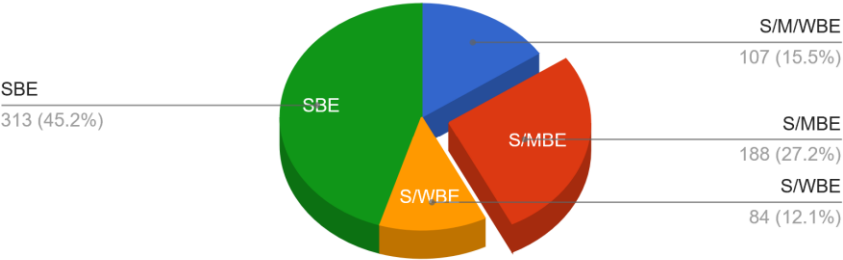


The State of Black Business Outreach in John Prince Park

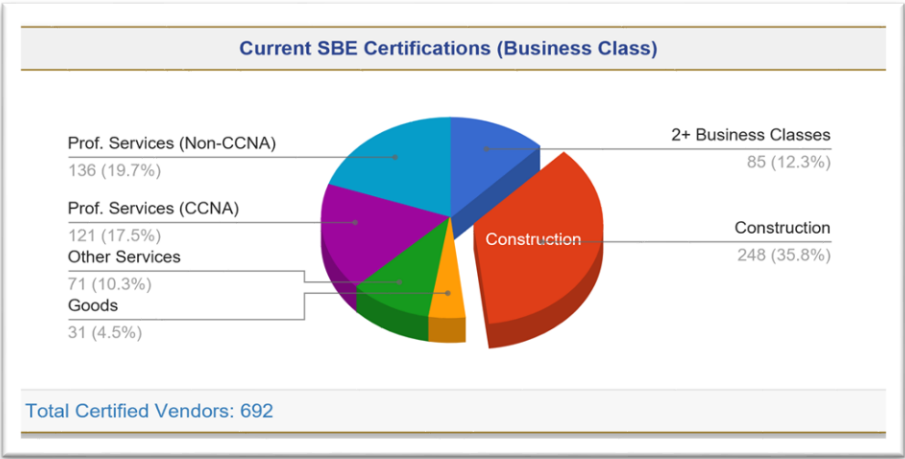
GOAL 3: PROMOTE ENTREPRENEURIAL OPPORTUNITIES



Certified businesses have the opportunity to do business with PBC

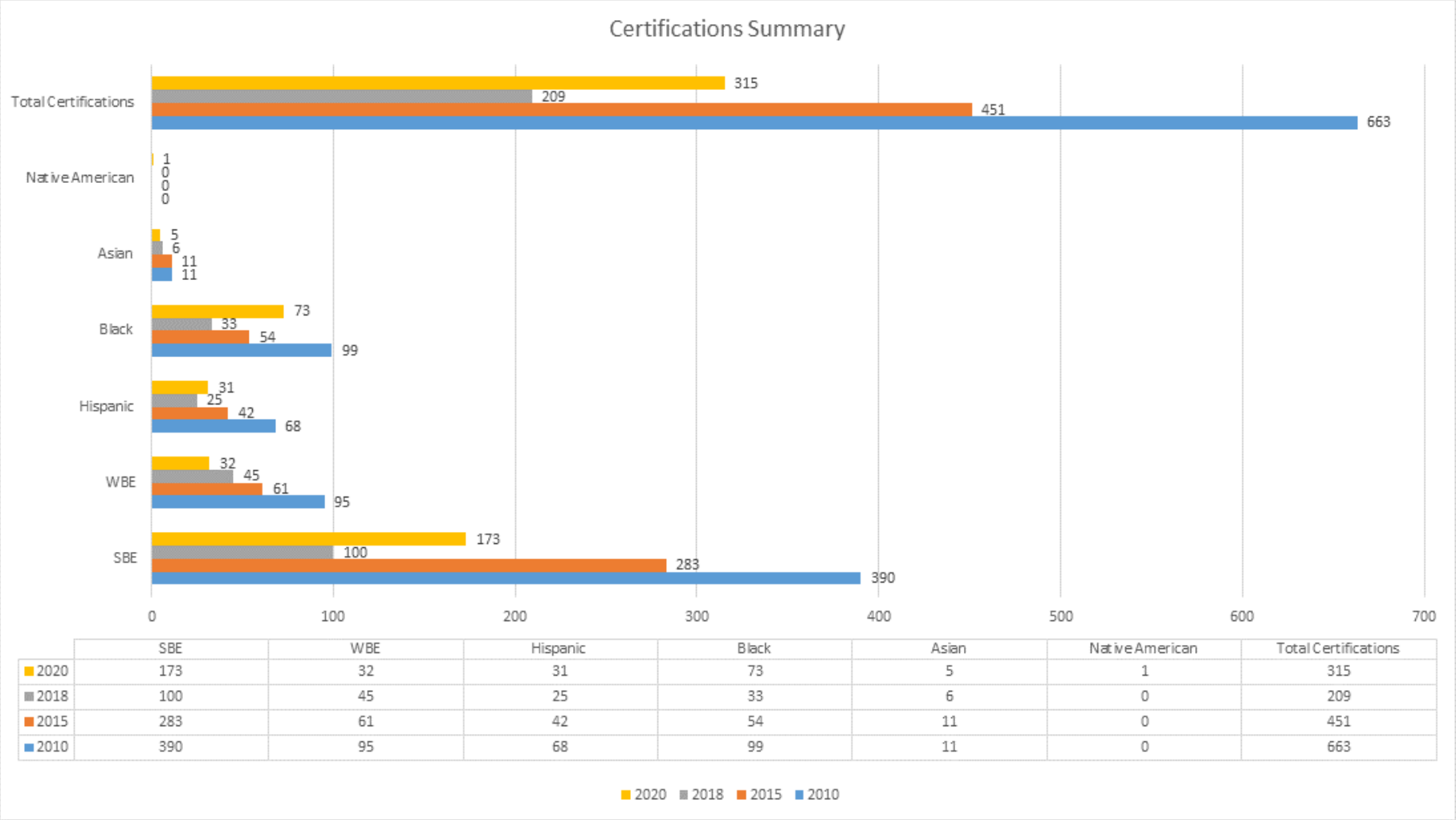


SBE – Small Business Enterprise
WBE – Women Business Enterprise
MBE – Minority Business Enterprise
M/WBE – Minority/Women Business Enterprise



Cottage Homes Outreach Event

GOAL 3: S/M/WBE CERTIFICATION HISTORY



GOAL 3: PROMOTE ENTREPRENEURIAL OPPORTUNITIES



Partner Contract Services

Technical Assistance Providers – Examples of Services Provided

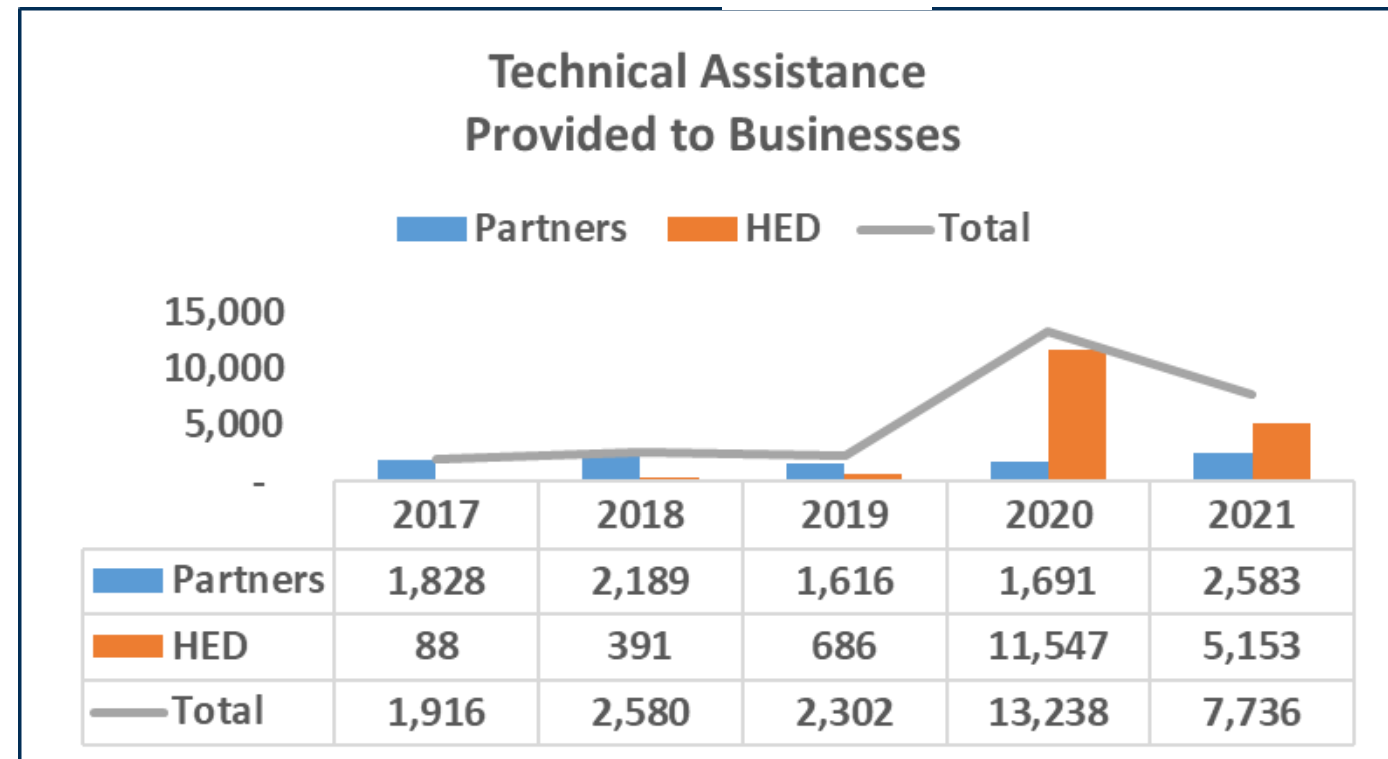
- Counseling, instruction, training, internships
- Support services such as accounting, taxes, legal and payroll, information technology
- Industry trends analysis
- Consultation with experienced professionals
- Drafting of marketing plans
- Securing reasonable rental space
- Guaranteed financing, credit builder loans and microloans



GOAL 3: PROMOTE ENTREPRENEURIAL OPPORTUNITIES



PBC provides technical assistance to businesses and entrepreneurs including credit repair, loans or grants, information on federal and state programs, guidance on the Palm Beach County Interactive, introductions to cities and other partners, training in how to build a business plan and how to apply for licenses.
You name it, we support our small businesses!



GOAL 3: PROMOTE ENTREPRENEURIAL OPPORTUNITIES



Certification Flyer in Creole

FÈ YON KOUDEY NAN PWOGRAM SÈTIFIKASYON BIWO SOU OPÒTINITE BIZNIS EGAL KONTE PALM BEACH LAN

Èske ou se yon biznis piti, minorite oswa fanm posede nan Konte Palm Beach?

Biwo Opòtinite Biznis Egal (Office of Equal Business Opportunity, OEBO) Konte Palm Beach lan envite ou pou sètifye biznis ou an tankou yon Biznis Piti, Minorite oswa Fanm Posede (S/M/WBE).

Objektif OEBO se pou ogmante patisipasyon S/M/WBE yo nan kontra konte a. Nou angaje pou nou bay biznis yo resous pou konekte ou avèk opòtinite yo.

Kòm yon founisè sètifye avèk OEBO, ou ka fè pou patisipe nan konpetisyon pou kontra yo nan konte a.

Pwosesis sètifikasyon an senp ak gratis.

KISA KI YON S/M/WBE?

Yon S/M/WBE se yon konpayi ki gen mwens 51% ke yon moun oswa pilye moun posede ak kontwòl ki se moun yon gwoup ki defavorize sosyalman ak ekonomikman, sa gen ladan: Afrikan-Ameriken, Aziyatik, Ispanik, Ameriken Nati Natal ak Fanm.

Gen kèk benefis ki gen ladan:

- Aksè ak opòtinite apwovizyonman ke Konte Palm Beach bay.
- Sipò Teknik nan men Espesyalis Devlopman TI Biznis
- Opòtinite koneksyon avèk Founisè Prensipal yo
- Envizasyon nan fòmasyon, evenman ak konferans OEBO yo.
- Pwomosyon kwaze avèk lòt ajans sètifikasyon pou minorite
- Enklizyon nan repitwa konpayi S/M/WBE sètifye sou entènèt
- Ekspozisyon ak biznis nan endistri prive

- 1 Ou dwe enskri kòm yon vandè nan Konte Palm Beach toudabò nan <https://pbcvssp.co.palm-beach.fl.us/webapp/vssp/AltSelfService>
- 2 Apre ou fin resewa nimewo vandè ou a, ou kapab aplike pou sètifikasyon nan <http://www.pbcgov.com/oebo/Pages/Certification-Program.aspx>



Pou detay oswa enfòmasyon anplis, ou kapab kontakte nou nan: (561) 616-6840 OEBO@pbcgov.org

Palm Beach County
Office of
Equal Business
Opportunity
presents

*** NATIONAL VETERANS
SMALL BUSINESS WEEK ***

**BOOTS to
BUSINESS**
PALM BEACH COUNTY
NOVEMBER 5, 2020 • 10:30AM

JOIN ZOOM MEETING
<https://pbcgov.zoom.us/j/86744768094>
Meeting ID 867 4476 8094

Scan with your smartphone

Palm Beach County Board of County Commissioners
David J. B. "Doc" West, Mayor; S. Peter Vito, Jr., Vice Mayor
Doris B. Valentin, County Clerk; Shelia M. Smith, County Treasurer
William M. Berry, Jr., County Administrator

OFFICE OF EQUAL BUSINESS OPPORTUNITY
OEBO
Palm Beach County

Veterans Small Business Week

Certification Flyer in Spanish

CONSULTE EL PROGRAMA DE CERTIFICACIÓN DE LA OFICINA DE IGUALDAD DE OPORTUNIDADES DE NEGOCIO DEL CONDADO DE PALM BEACH

¿Usted es dueño de un pequeño negocio, tiene un negocio que es propiedad de un grupo minoritario o de mujeres?

La Oficina de Igualdad de Oportunidades de Negocio del Condado de Palm Beach (OEBO, por sus siglas en inglés) lo invita a certificar su negocio como NEGOCIO PEQUEÑO, PROPIEDAD DE MINORIAS O DE MUJERES (S/M/WBE, por sus siglas en inglés).

El objetivo de la OEBO es aumentar la participación de negocios S/M/WBE en los contratos del condado. Nuestro compromiso es suministrar negocios con recursos para conectarlos con oportunidades.

Al ser un proveedor certificado con la OEBO, usted es elegible para competir por contratos del condado.

El proceso de certificación es simple y gratis.

¿QUÉ ES UN NEGOCIO S/M/WBE?

Un negocio S/M/WBE es una compañía que, por lo menos en un 51%, está bajo la propiedad y el control de una o más personas, que son miembros de un grupo con una desventaja social y económica; inclusive, las afroamericanos, asiáticos, hispanos, nativos americanos y mujeres.

Algunos beneficios incluyen:

- Acceso a oportunidades de adquisiciones proporcionadas por el condado de Palm Beach
- Promoción cruzada con otras agencias de certificación de negocios pertenecientes a minorías
- Soporte técnico de Especialistas en Desarrollo para pequeños negocios
- Inclusión en el directorio en línea de las compañías S/M/WBE certificadas
- Oportunidades de adquisición de contratos con Contratistas principales
- Exposición a negocios de la industria privada
- Invitaciones para eventos, conferencias y eventos de la OEBO, etc.

- 1 Primero debe registrarse como proveedor con el condado de Palm Beach en <https://pbcvssp.co.palm-beach.fl.us/webapp/vssp/AltSelfService>
- 2 Después de recibir su número de proveedor puede solicitar la certificación en <http://www.pbcgov.com/oebo/Pages/Certification-Program.aspx>



Para obtener más detalles o información adicional, puede ponerse en contacto con nosotros llamando al (561) 616-6840 o por correo electrónico a OEBO@pbcgov.org

WOMEN'S SMALL BUSINESS MONTH

Palm Beach County
Office of Equal Business
Opportunity presents

WOMEN IN BUSINESS

Friday
10.30.20
9 AM - 4 PM

Palm Beach County
Therapeutic
Recreation Center
2728 Lake Worth Rd
Lake Worth, FL 33461

Marketplace and Panel Discussions:

Small Business Banking and Finance
Thaila Sullivan
Valley Bank
Mo Corlier
Commerce Bank
Heather Landstrom
Guadalupe Credit Union
Fabola Brunley
Bank of America

S/M/WBE Certification with Palm Beach County
Office of Equal Business Opportunity Staff:
Angie Whitaker
Vicky Cronall
Doranne Kristensen
Deirdre Kyle
Angela Smith

Women in Enterprise
Ann Marie Sorell
The Atlantic Group
Doreen Altabian
But One LLC
Yanella Gervais
Art Con Services
Kathi Vick
Madison
Lisa Marder
Signature
Niko Zavaras
HZ Consultants
Lisa King
Wendy Construction

REGISTER NOW!

REGISTRATION » <http://survey.pbcgov.com/s3/OEBO-Registration-Form> DEADLINE 10/28

VENDOR REGISTRATION » <http://survey.pbcgov.com/s3/OEBO-Vendor-Form> DEADLINE 10/28

Palm Beach County Board of County Commissioners
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William M. Berry, Jr., County Administrator

OFFICE OF EQUAL BUSINESS OPPORTUNITY
OEBO
Palm Beach County

Women's Small Business Month

Promoting Equity, Diversity & Inclusion

GOAL 4: REVITALIZE COMMUNITIES TO SUPPORT ECONOMIC DEVELOPMENT



Strategies

1. Continue to work with stakeholders to identify CCRT (Countywide Community Revitalization Team) area deficiencies and develop strategies to address deficits.
2. Develop award winning parks and amenities that will revitalize and connect neighborhoods, and increase desirability and property values.
3. Continue developing Park locations and amenities in Park deserts and CCRT communities.
4. Work with local communities and other departments to promote and increase the number of community improvement projects and invest in neighborhood sustainability.

OCR Staff conducting Windshield survey In Plantation Area for the CCRT Reassessment Report



CCRT Area	Drainage	Road Surface	Sidewalks	ADA	Street Lighting	County Park Located within CCRT	Park Located within 1/4 mile of CCRT
ABBEY PARK - GLEN AREA	DEF	N	N	N	N		
ACACIA VILLAS	DEF	DEF	DEF	DEF	N		
AVENUE L AREA	Y	DEF	DEF	N	DEF		
BELVEDERE HEIGHTS	DEF	N	N	PARTIAL	PARTIAL		
BELVEDERE HOMES	DEF	Y	PARTIAL	N	Y	Yes	
BOUTWELL - KEAST	N	DEF	DEF	N	N		Yes
BROADWAY DRIVE AREA	DEF	N	N	DEF	N		
CABANA COLONY	DEF	DEF	Y	Y	DEF	Yes	
CAM ESTATES/MEADOWBROOK PL 1, 2 & 3	Y	Y	N	Y	N		
CANAL POINT	DEF	Y	DEF	N	Y	Yes	

Deficiencies - DEF, Yes - Y, No - N

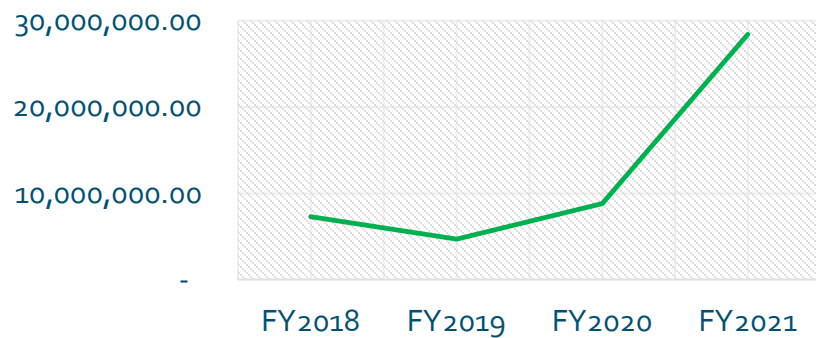
GOAL 4: REVITALIZE COMMUNITIES TO SUPPORT ECONOMIC DEVELOPMENT



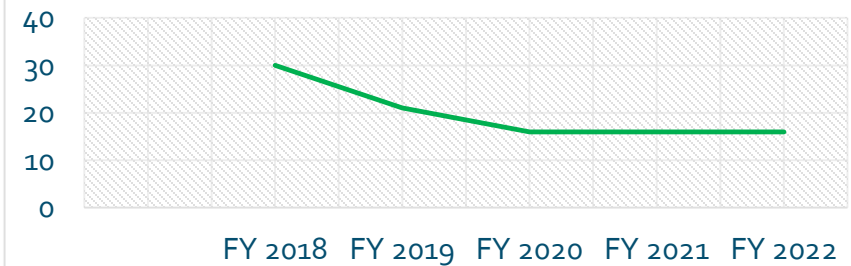
Metrics

- Number of CCRT areas with a park within ¼ mile
- Number of Community Improvement Projects in CCRT (Countywide Community Revitalization Team) areas
- Funds Invested in Parks Capital Projects
- Number of CCRT areas with multiple deficiencies

Funds Invested in Parks Capital Projects



Community Improvement Grant Projects in CCRT Areas



GOAL 4: REVITALIZE COMMUNITIES TO SUPPORT ECONOMIC DEVELOPMENT



Project Type	Funding Source	CCRT Area	Location	Estimated Design/Study Cost	Estimated Construction Cost	Estimated Total Cost
Flood and Drainage Mitigation Projects	Federal Grants	Country Club Acres West	Country Club Acres Plats 3, 4, & 5, West of Military Trl between LWDD L-34 and L-35 Canal	\$ 47,000	\$ 500,000	\$ 547,000
		Tradewinds Subdivision	Tradewinds Estates Subdivision	\$ 70,000	\$ 350,000	\$ 420,000
		Belvedere Homes Subdivision	Lake Belvedere Estates	\$ 76,000	\$ 500,000	\$ 576,000
		Dillman Heights	Dillman Heights Subdivision	\$ -	\$ 250,000	\$ 250,000
		Pleasant Ridge & Juno Terrace	Pleasant Ridge and Juno Terrace Subdivisions	\$ -	\$ 300,000	\$ 300,000
		Cannongate Subdivision	Cannongate Subdivision	\$ -	\$ 300,000	\$ 300,000
		Highview Rd	Highview Rd., Highland Rd, and Ridge Rd, Washington Ave. to Overlook Rd.	\$ -	\$ 250,000	\$ 250,000



OCR Back To School event

OCR CCRT Areas Reassessment



CCRT Area Improvement Projects



CCRT Area Improvement Projects



GOAL 4: REVITALIZE COMMUNITIES TO SUPPORT ECONOMIC DEVELOPMENT



Median landscape improvements,
clubhouse renovation and new playground
in Country Club Acres, Delray

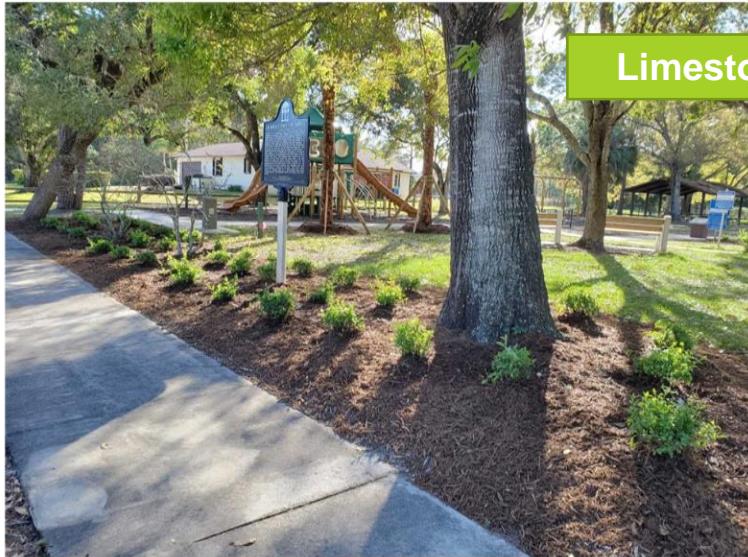


Little Free
Food Pantries
in Lantana
Homes
Neighborhood

GOAL 4: REVITALIZE COMMUNITIES TO SUPPORT ECONOMIC DEVELOPMENT



Investment in County Parks



Limestone Creek



Morikami



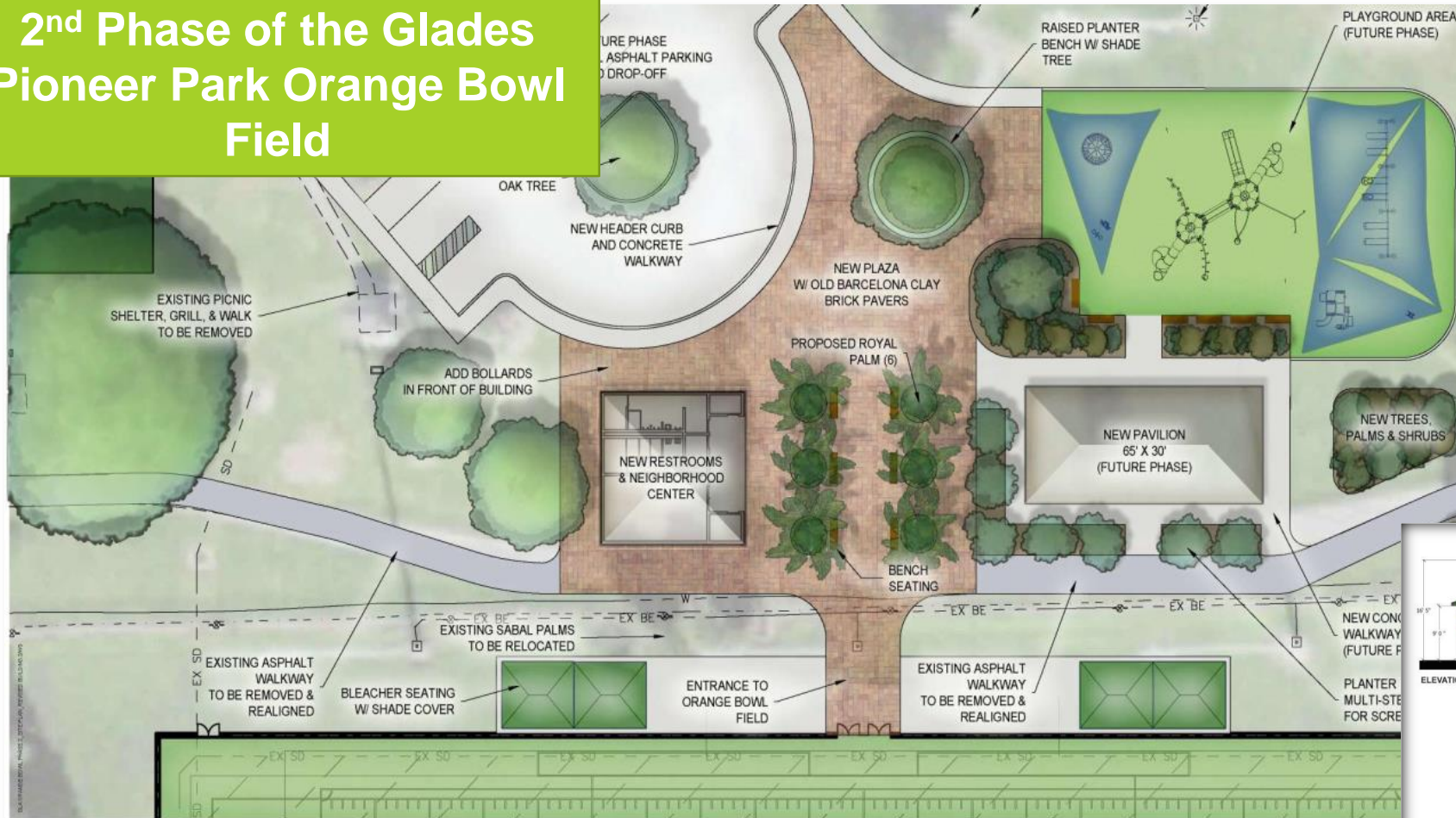
Shark Wake Park



GOAL 4: REVITALIZE COMMUNITIES TO SUPPORT ECONOMIC DEVELOPMENT



2nd Phase of the Glades Pioneer Park Orange Bowl Field



PARKS AND
RECREATION &
ORANGE BOWL
COMMITTEE
COLLABORATION



GOAL 5: SUPPORT AND PROMOTE A VIABLE AND DIVERSE AGRICULTURAL INDUSTRY



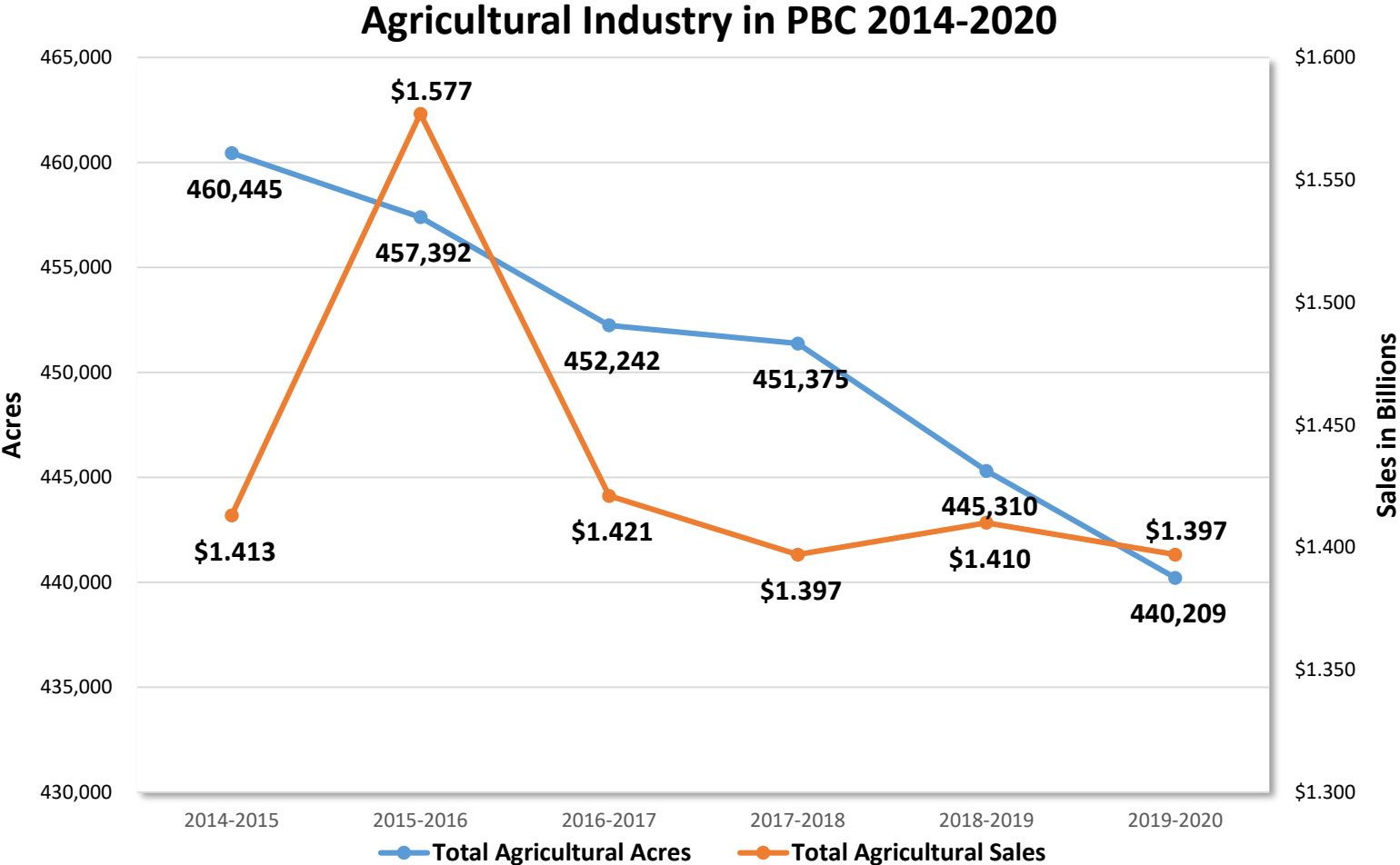
PBC Agriculture Background

- PBC agricultural receipts exceed all counties east of the Mississippi River
- 2019 to 2020 PBC agricultural sales = **\$1.39 billion**
- PBC gross agriculture acreage is **~440,000** with **sugarcane accounting for over 80% of the agriculture acreage**
- PBC leads the nation for sugarcane and fresh sweet corn production
- PBC leads Florida in sweet peppers, lettuce, specialty leaf, rice, radishes, cucumbers, celery, eggplant, herbs, and sod



Cooperative Extension Agent
providing advice to new hydroponics
plant owner

GOAL 5: SUPPORT AND PROMOTE A VIABLE AND DIVERSE AGRICULTURAL INDUSTRY



GOAL 5: SUPPORT AND PROMOTE A VIABLE AND DIVERSE AGRICULTURAL INDUSTRY



Increase number of activities and programs that support farming and agriculture

In FY20, The County delivered educational outreach to 4,975 clients while also delivering 3,182 CEUs to support state-required licenses and certifications, including Green-Industry Best Management Practices, Restricted Use Pesticides, and Worker Protection Standards.



Farm Labor Training



Agricultural Promotion



GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



Strategies:

1. Continue to formalize the process for recruiting and hiring interns and apprentices in all departments
2. Update and expand online information hub for Department programs
3. Evaluate methods to incentivize County partners to invest in apprenticeship and internship programs

WUD Apprentice



Youth Services Interns



Parks & Recreation Intern

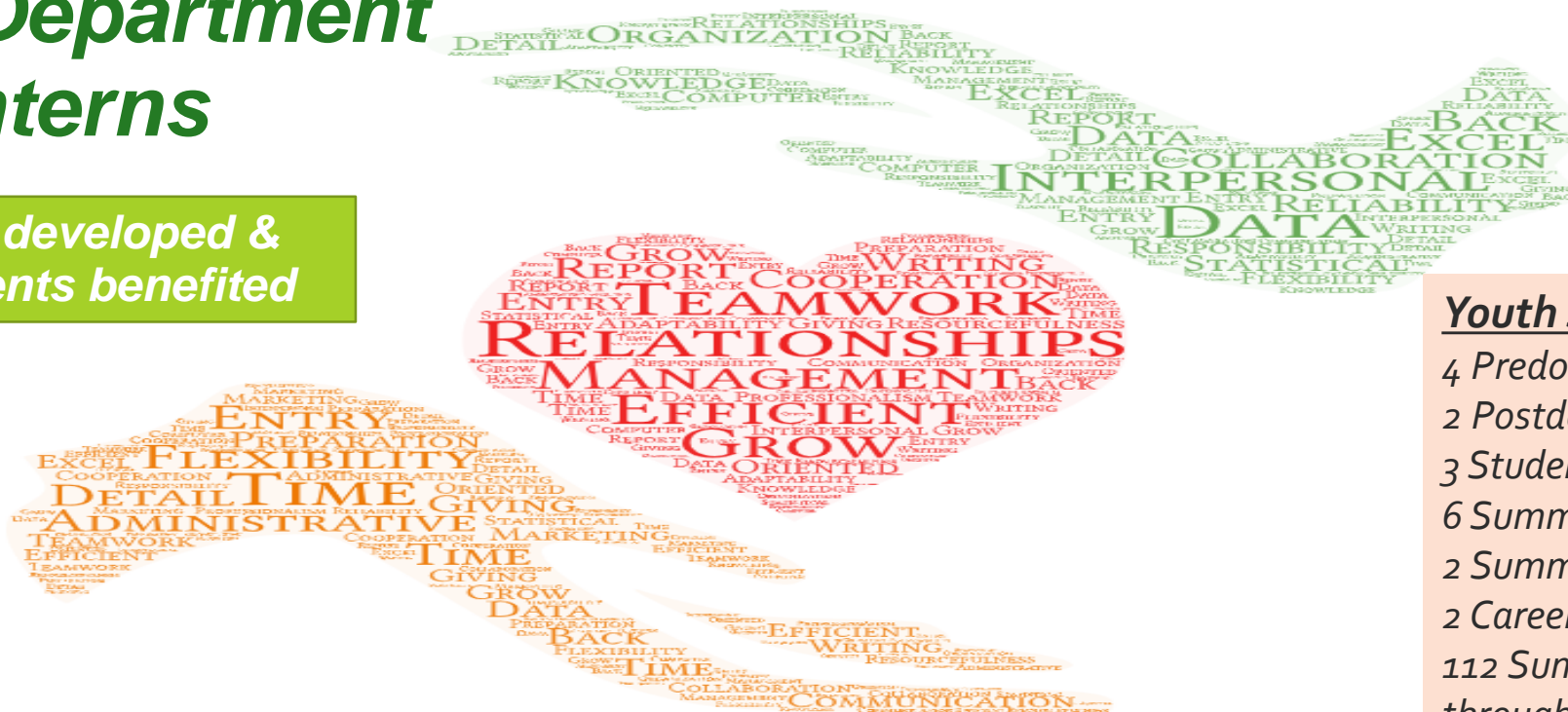


GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



Sound Bites from Youth Services Department Student Interns

Key skills developed & how students benefited



Youth Services Interns (2021)

4 Predoctoral Interns
2 Postdoctoral Fellows
3 Student Clerical
6 Summer Food Interns
2 Summer Camp Clerical
2 CareerSource Interns
112 Summer Youth Interns
through funded community
based agencies

GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



PBC FIRE RESCUE RESERVES

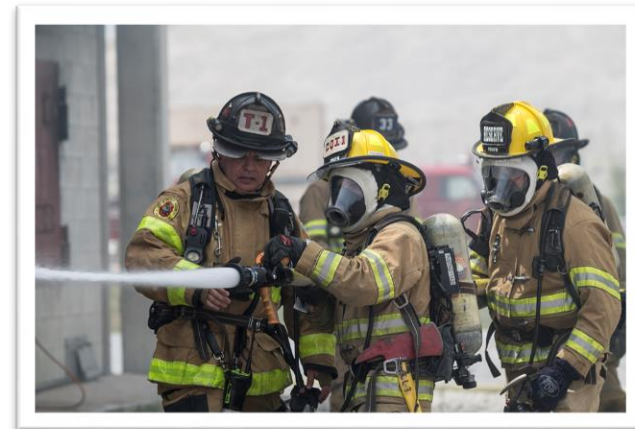
The fire rescue reserve program allows members the opportunity to give back to the community. They offer formal training as well as a mentorship/apprenticeship approach to gaining valuable experience.



Emergency Support



On-duty experience 12
Hours/Month



Training



GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



Community Events



Smoke Detector Installations



Medical Support at Events

Palm Beach County Fire Rescue (PBCFR) Reserves

Ways in which program members gain experience within the program:

- The program allows members to become familiar with a command structure that mirrors the Fire Department's command structure.
- Everything the participants do and learn is to prepare them for a career in the fire service.
- There are close to 60 members who participate in the program, thus allowing for networking and relationship building while receiving important training.

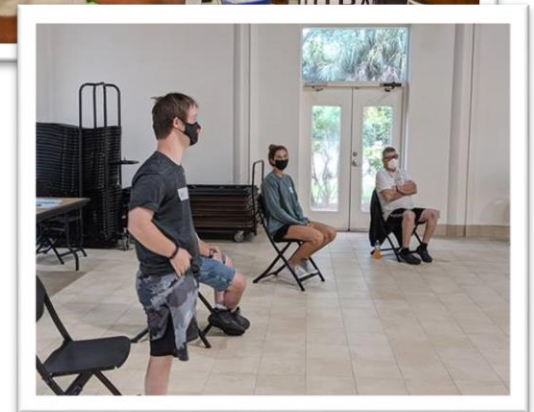
GOAL 6: ENHANCE & EXPAND OPPORTUNITIES FOR PAID AND UNPAID STUDENT AND APPRENTICE PROGRAMS TO MEET LOCAL NEEDS



Metrics:

- 470 student positions budgeted
- 249 student positions currently filled
- 18% categorized as professional, para professional & technician
- 82% categorized in service maintenance & clerical
- 13 Apprenticeship positions budgeted
- 8 Apprenticeship positions currently filled include Utility Plant Operators, Building Inspectors & Examiners (WUD, PZB)

Apprentices and Interns



GOAL 7: IDENTIFY ECONOMIC OPPORTUNITIES ASSOCIATED WITH RESILIENT INVESTMENTS



EV Charging



Solar



GOAL 7: IDENTIFY ECONOMIC OPPORTUNITIES ASSOCIATED WITH RESILIENT INVESTMENTS



Strategies:

- Continue to support transit-oriented development that includes resiliency and adaptive urbanism concepts.
- Continue to promote County infrastructure projects that provide community amenities and contribute to economic development, e.g. Green Cay.
- Collaborate with the Chambers and other business groups on Economic Resilience investments
- Offer strategic input on upcoming climate action plans for economic resilience focus areas.
- Support business sectors on Post Disaster Economic Development Recovery Plans (including healthcare).
- Encourage green job workforce development, job placement, and job demands.

BOARD OF COUNTY COMMISSIONER SUPPORT HAS RESULTED IN:



- Assistance to 5,182 Palm Beach County Businesses with \$78.5M in Cares Restart Business Grants
- Bed tax collections for the Tourism Industry in Palm Beach County returning to within 6% of our record 2019 pre-pandemic receipts.
- 692 businesses being certified as SBE's
- Capital funds in excess of \$28M being made available for Park improvements and expansion.
- 147 educational workshops and trainings being delivered to 3,677 clients that grow food crops, manage nursery plants, enforce worker safety requirements, and/or implement environmentally-friendly agricultural best management practices.

NEXT STEPS



- Continue to develop and refine strategies to address the County's goals for Economic Development based on the changing climate
- Continue to evaluate metric outcomes to determine effectiveness of strategies
- Modify strategies to address negative outcomes



Public Safety Cross-Departmental Team

Keeping You Safe

Strategic Planning & Performance
Management

Palm Beach County
Board of County Commissioners
Workshop
January 25, 2022



Team Members



Airports – Pete Labbe, Community Services – Meghan Parnell and Dr. Casey Messer, Cooperative Extension – Rochelle Wolberg, Criminal Justice Commission – Regenia Herring (PSCDT Co-Leader), Fire Rescue – Jose Gonzalez, Library – Doug Crane, Medical Examiner's Office – Dr. Wendolyn Sneed, OFMB – Aaron Pierce, Parks and Recreation – James Davis, Planning, Zoning and Building – Michael Fox, Public Affairs – Adam Feldser, Public Safety – Stephanie Sejnoha (PSCDT Co-Leader), Risk Management – Jean Heald, Water Utilities – Bret Hammell, Youth Services – Tammy Fields



GOALS

1. Prepare for, respond to, and recover from all emergencies.
2. Ensure the overall safety of our community.
3. Improve the overall health of our community.
4. Improve the overall well-being of our community.





Awareness is Critical to Public Safety

- Increasing public awareness improves public safety.
- Prepared community = safe community.
- Communicating awareness = prepared community.
- Harmonized messaging avoids confusion.
- Clearly understood messaging avoids complacency.







"Keeping you Safe" 2021 Episode Lineup

2021	<u>Month</u>	<u>Departments</u>	<u>Episode</u>
	June	Parks and Fire Rescue	Water, Ocean and , Park Safety
	August	Youth Services and Library	Back to School Safety
	September	Water Utilities, Parks, Risk, Fire, and ERM	WUD Protects the Public
	October	CJC and Public Safety	Crime Prevention
	November	Risk and various Departments	County's Safety Programs
	December	Community Services	World Aids Day



Program Guide

August 2021



IS THERE SAFETY IN NUMBERS?

Keeping You Safe: **Public Safety**
Cross Departmental Team Awareness Campaign

LIVE COVERAGE

BOARD OF COUNTY COMMISSIONERS

Watch Every Meeting **LIVE!**

STORM WATCH 2021

Get Ready, Have a Plan.

An **Original PBC TV Series**

IMPORT, EXPORT, YOUR PORT

Co-Hosts of *Keeping You Safe*,

STEPHANIE SEJNOHA and REGENIA HERRING

WHERE TO WATCH PBC TV:

Comcast® Xfinity®	Channel 20
AT&T® U-verse®	Channel 99
Holwire® Fision®	Digital Access Channel 20
Atlantic Broadband®	Channel 76

Watch live online or view our latest online programs anytime on demand at www.pbcgov.com



PBC TV - Channel 20

August 2021 Edition

Featuring the Palm Beach County
Public Safety Cross-Departmental Team

Dear Palm Beach County Residents:

It is an honor to have the work of Palm Beach County Public Safety Cross-Departmental Team featured in PBC TV-Channel 20, August 2021 Edition.

The Public Safety Cross-Departmental Team is part of a larger effort by the Board of County Commissioners and County Administration to improve how safety-related services are delivered to you. This team is one of six Cross-Departmental Teams created to address the County's Strategic Priorities, which are: *Public Safety, Economic Development, Housing and Homelessness, Environmental Protection, Infrastructure, and Substance Use and Behavior Disorders.*

The goals of the Public Safety Cross-Departmental team are to:

1. Prepare for, respond to, and recover from all emergencies;
2. Ensure the overall safety of our community;
3. Improve the overall health of our community; and
4. Improve the overall well-being of our community

Public safety is about keeping you safe. Keeping you safe centers on the work of 13 departments (Airports, Community Services, Cooperative Extension, Criminal Justice Commission, Fire Rescue, Library, Financial Management and Budget, Parks and Recreation, Planning, Zoning, and Building, Public Safety, Risk Management, Water Utilities, and Youth Services) teaming up to provide safety-related services to you and to better coordinate how these services are delivered to keep you safe.

This PBC TV-Channel 20 Guide is one of many ways this team plans to share information with you to become more aware of the safety-related services the members of the Public Safety Cross-Departmental Team offer and perform to keep you safe.

If you would like more information on the Public Safety Cross-Departmental Team, please contact Co-Chairs Stephanie Sejnoha at (561) 712-6470 or Regenia Herring at (561) 355-4943.



Public Safety Cross-Departmental Team



County Connection

August is Back to School month and on the next episode of "County Connection: Keeping You Safe", we will bring you tips from Palm Beach County Youth Services and the PBC Library to help your youth and families get ready to return to school safely. Also there are resources in the library provided to safely navigate the Internet and a free tool for home work assistance. Finally, we give you the top 10 things to help with school day stress.

Airs Mondays at 6:00pm, Tuesdays at 4:00pm, Wednesdays at 6:30pm, Thursdays at 10:30am, Fridays at 7:30pm and Sundays at 11:30am

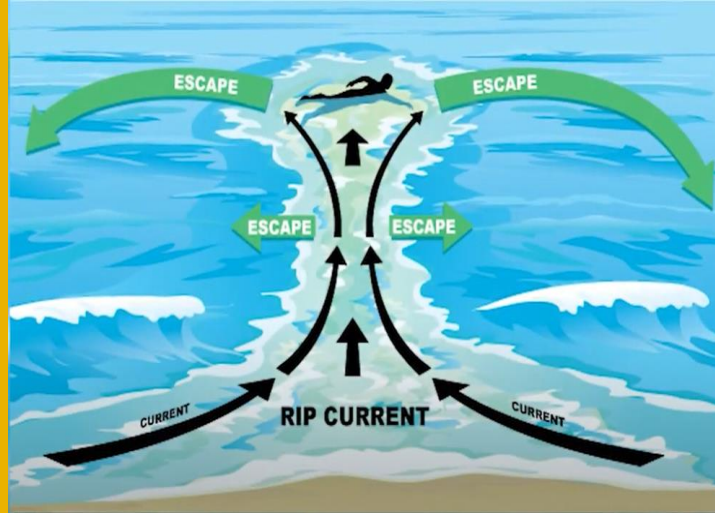
Water Safety, Ocean Safety and Park Safety

*Keeping You Safe
Campaign*



Episode Highlights

- ❖ Learn to Swim Program
- ❖ Drowning Prevention
- ❖ Beach Conditions Flags
- ❖ Marine Hazards
- ❖ Sun Safety
- ❖ Securing Valuables
- ❖ Park Overcrowding
- ❖ See Something Say Something



Back to School

*Keeping You Safe
Campaign*



Episode Highlights

- *Getting to school safely
- *Backpack Safety
- *Internet Safety
- *Tutoring Support
- *Stress management





Keeping You Safe Campaign

Water Utility Teams up for Public Safety

Episode Highlights

Teaming Examples:

- With Risk: Driver Training & Generating Metrics for Accident/Incident Analysis.
- With Fire Rescue: 12,000 Fire Hydrants Protects Our Homes & Businesses.
- With ERM: The Wellfield Protection Program Safeguards our Water Supply.
- With Parks: Maintenance and Operation of Two Manmade Wetlands that Recharge our Water Supply.



Crime Prevention

*Keeping You Safe
Campaign*



Episode Highlights

- ❖ Role of CJC
- ❖ Role of Public Safety
- ❖ PBC Association of Chiefs of Police
- ❖ CJC Law Enforcement Planning Council
- ❖ Home Caregiver Program
- ❖ Human Trafficking Training



Human Trafficking What You Need to Know Training

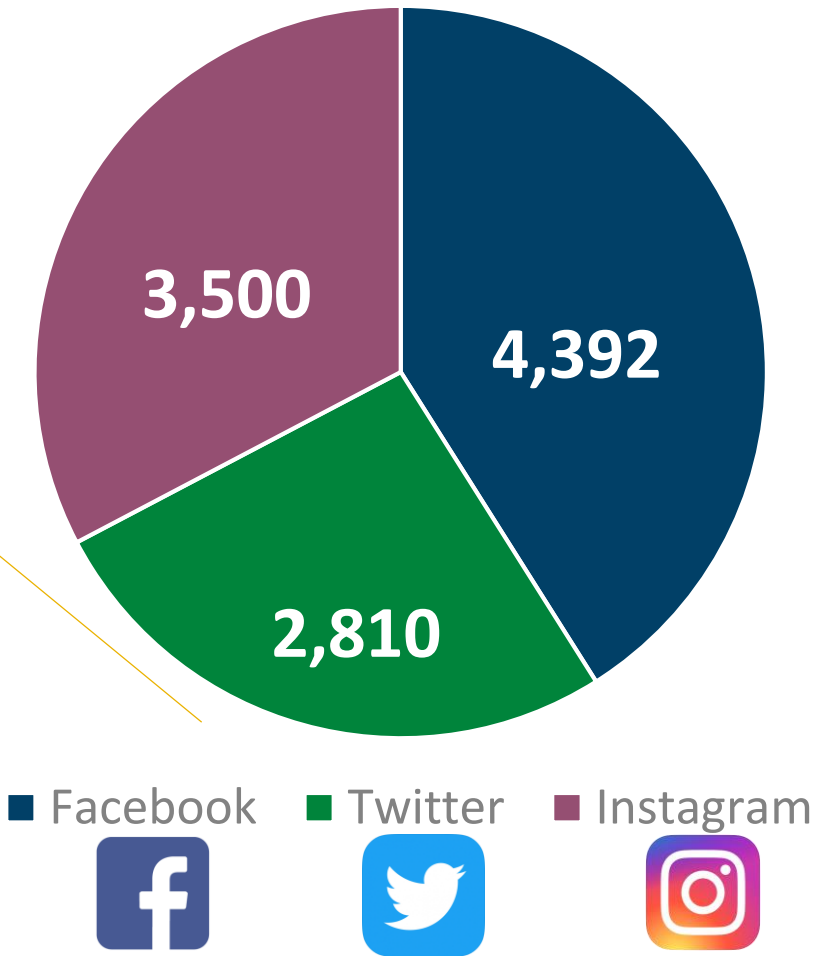


Presented by Palm Beach County
Public Safety Department



Keeping you Safe Campaign Followers

August 6, 2021 – December 31, 2021





Public Safety Awareness Metrics

Raising Awareness in Palm Beach County



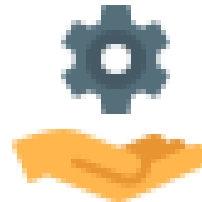
1,854 Awareness Activities



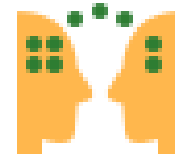
3,892,046 posts, likes and interactions through Social Media



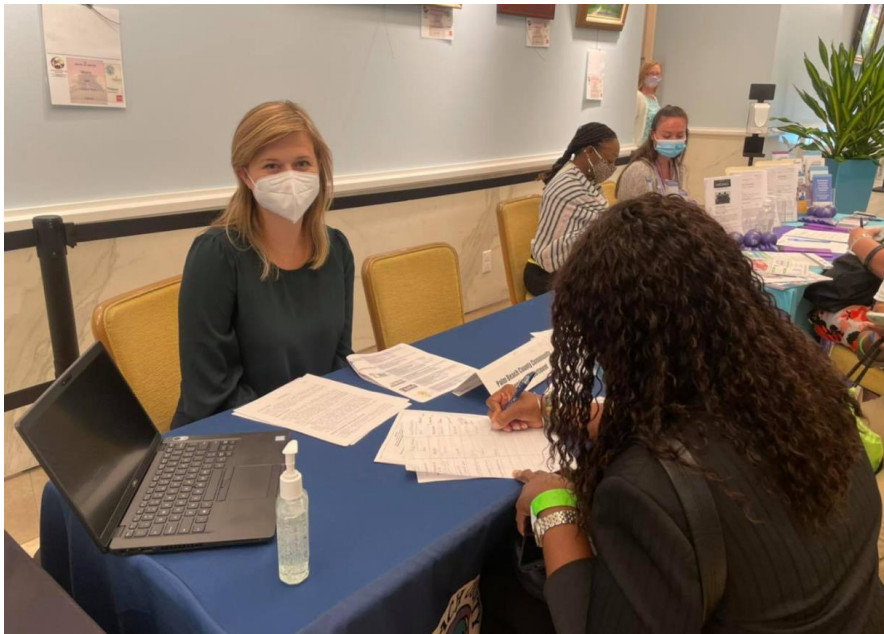
40,828 people reached through Awareness Activities



3,004 Awareness Tools



94% Satisfaction





Update on Team Goals

1. Prepare for, respond to, and recover from all emergencies.
2. Ensure the overall safety of our community.
3. Improve the overall health of our community.
4. Improve the overall well-being of our community.



PROGRESS

Goal 1. Prepare for, respond to, and recover from all emergencies.

COVID-19 Response and Recovery for Fiscal Year 2021 🦠

- **55** press conferences broadcast on Channel 20, Facebook & Twitter
- **50+** PSAs produced in English/Spanish/Creole
- **500+** daily press release updates
- **1,340,000** households provided masks by mail
- **1,041,867** people vaccinated in Palm Beach County



The Emergency Operations Center is currently at Level III



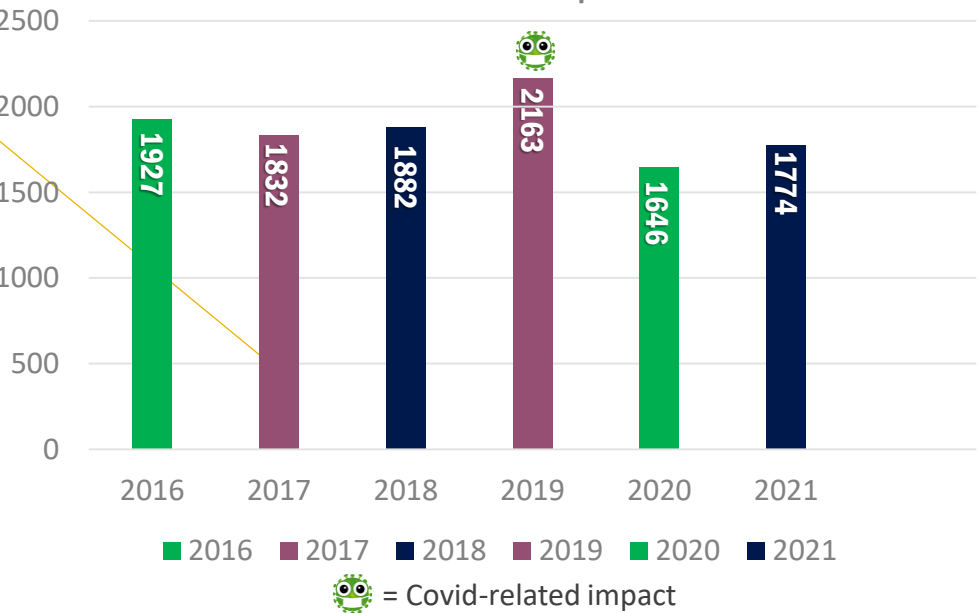
PROGRESS

Goal 1. Prepare for, respond to, and recover from all emergencies.

During this pandemic, our community members' mental health and wellness has inevitably been compromised. The human services team continues to monitor and disseminate mental and behavioral health resources available to meet the needs of the general public.

On May 21, Palm Beach County “got their green on” to bring awareness to Mental Health and Trauma-related concerns.

Request for Service & Telemental Health Sessions Provided by Youth services Department



PROGRESS

Goal 2. Ensure the overall safety of our community

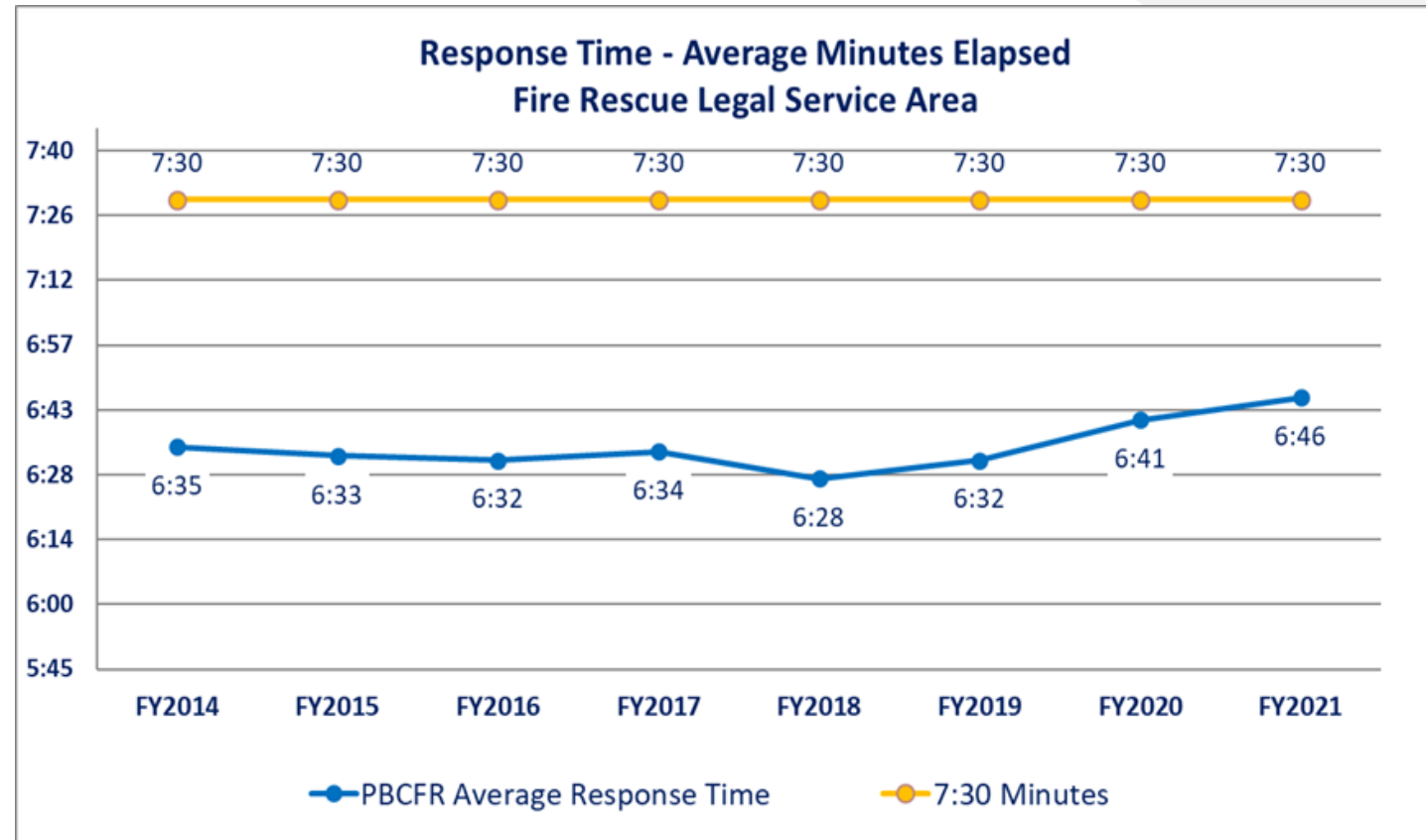


Mobile Integrated Health Program

- Served 2,340 patients referred by our crews for assistance after their 911 call
- Served 1649 patients through our Addiction Program
- Programs offered:
 - High Frequency Utilizer Chronic Disease Management
 - Addiction
 - Crew Referral
 - Pregnancy Outreach
 - MIH Monitoring
 - CARES Fall Intervention



PBCFR Response Time Averages



PROGRESS

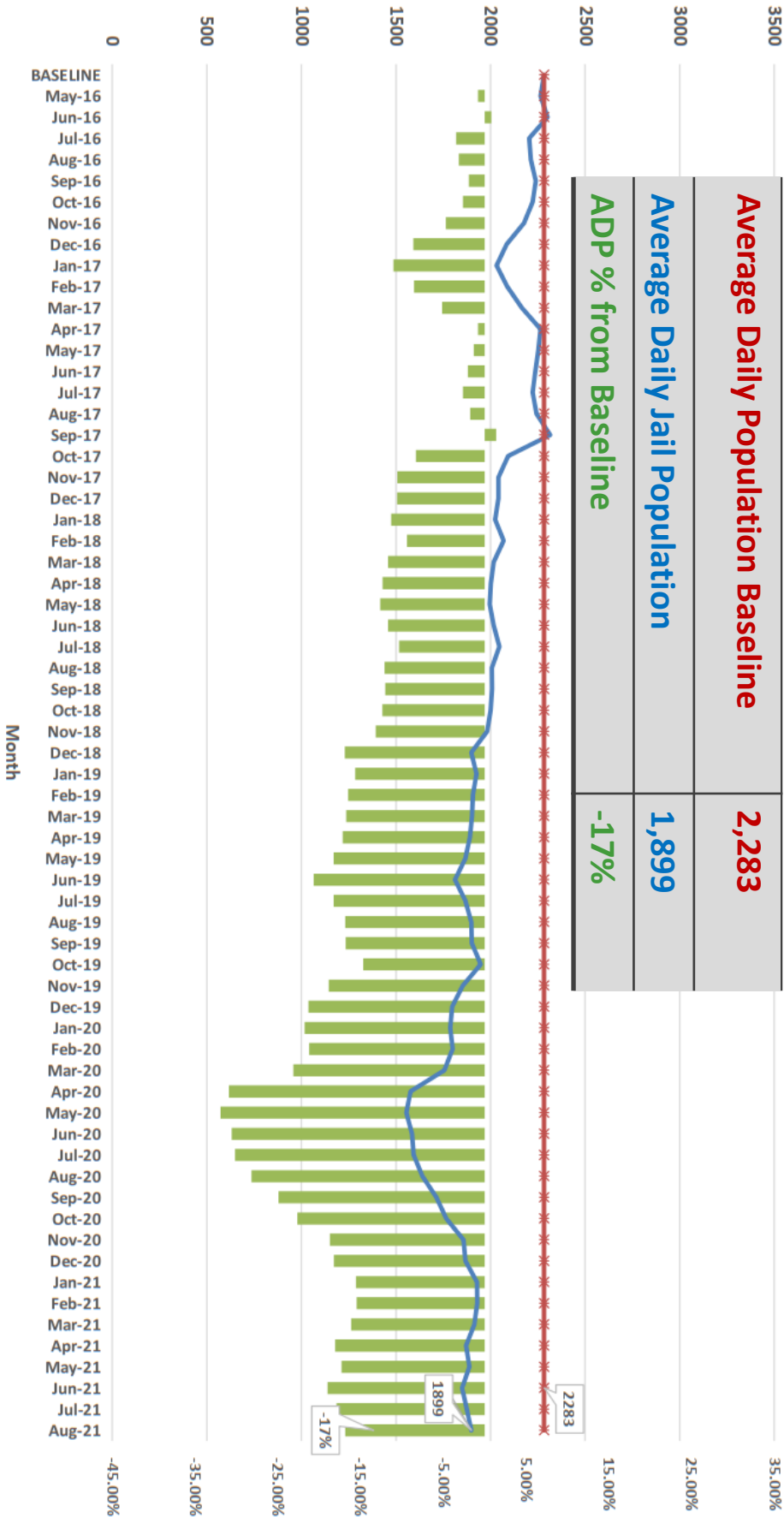
Goal 2. Ensure the overall safety of our community



Confined – Average Daily Population (May 2016 – August 2021)

Average Daily Population Baseline	2,283
Average Daily Jail Population	1,899
ADP % from Baseline	-17%

Average Daily Population



Percent from Baseline

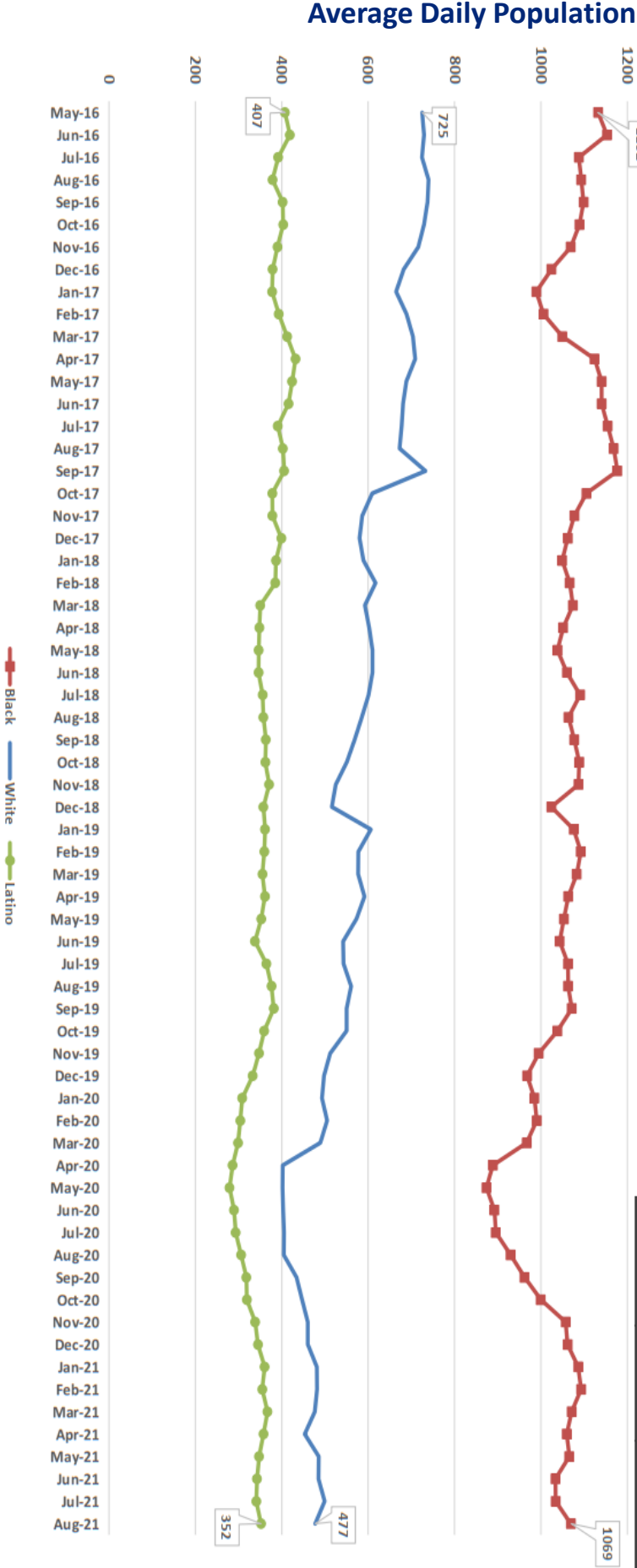
PROGRESS

Goal 2. Ensure the overall safety of our community



Average Daily Population by Race and Ethnicity (May 2016 – August 2021)

ADP by Race & Ethnicity				
	2016		2021	
Black	1,132	50%	1,069	56%
White	725	32%	477	25%
Latino	407	18%	352	19%



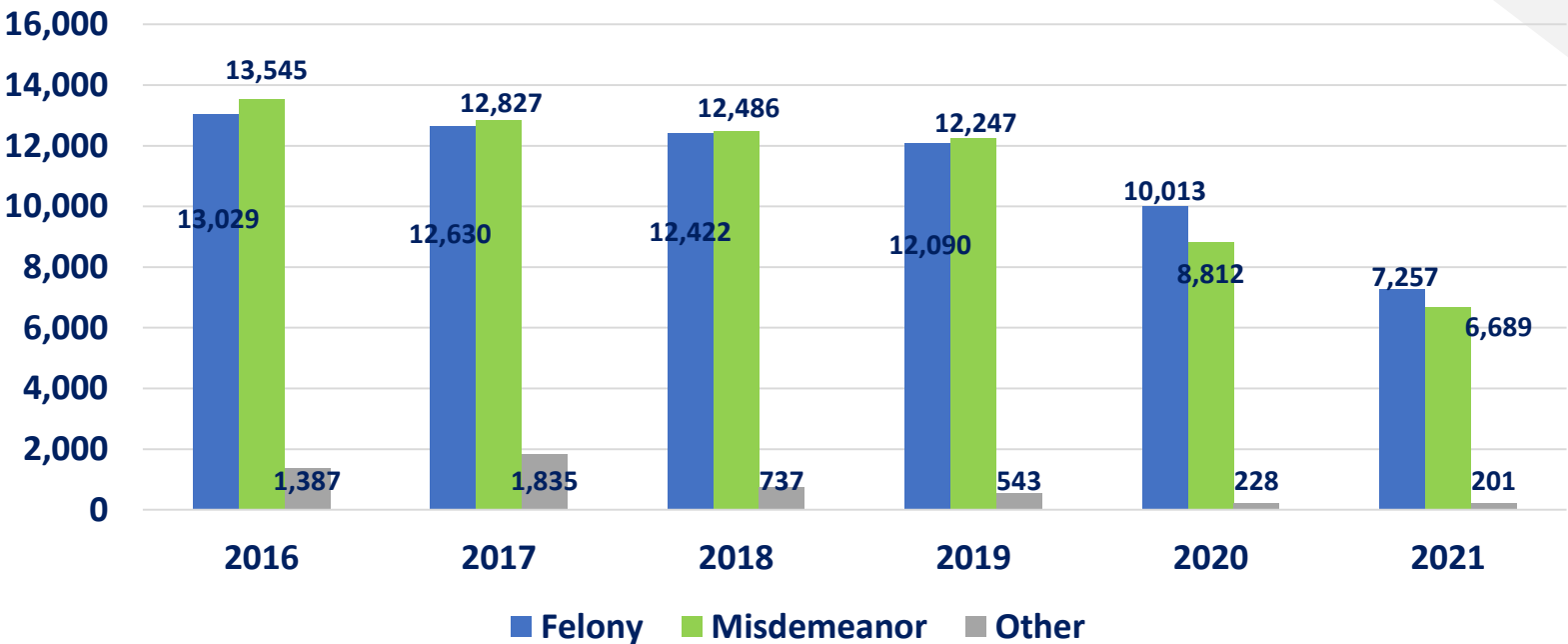
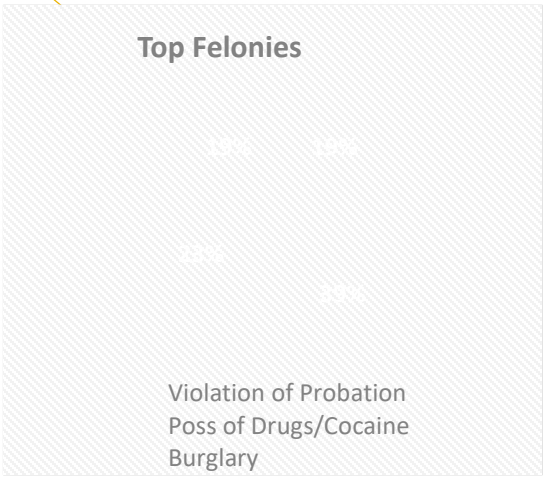
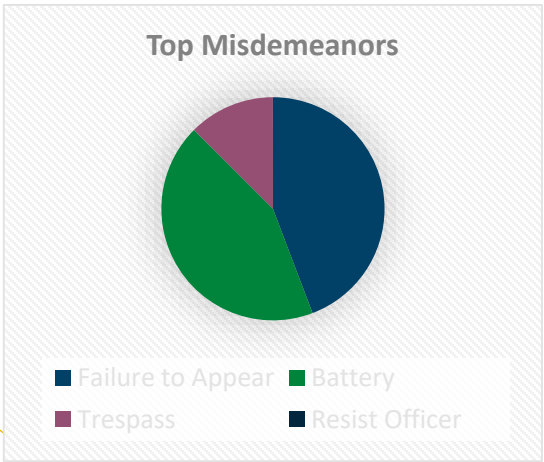


PROGRESS

Goal 2. Ensure the overall safety of our community

Pretrial Jail Admissions (Bookings) by Felony and Misdemeanor

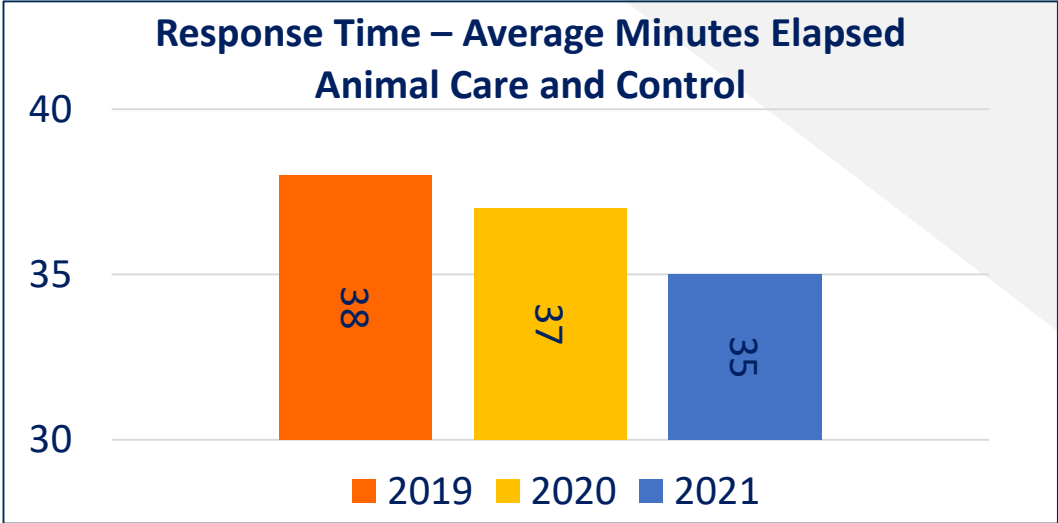
• Total Admissions by Calendar Year



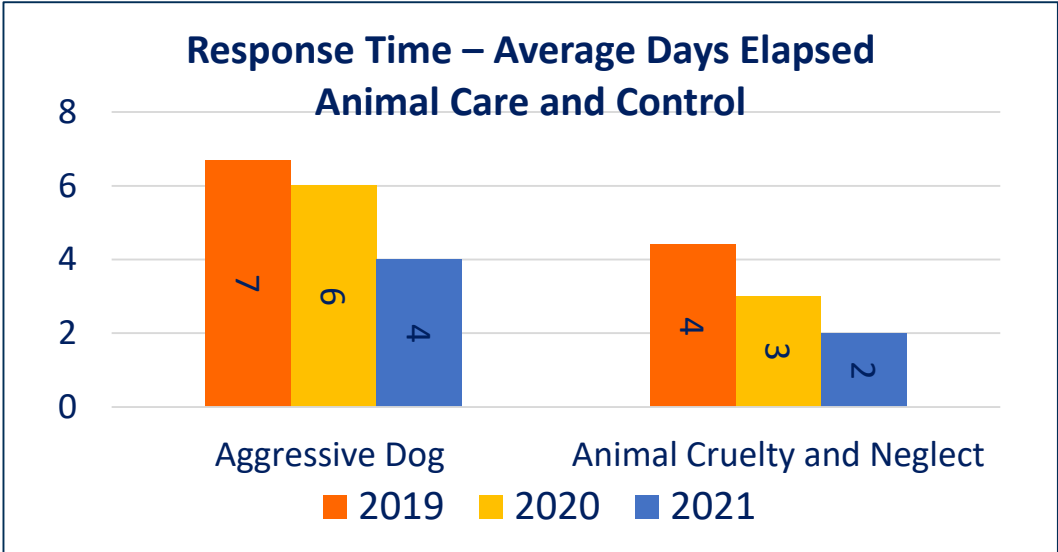
NOTE: PBSO BIRS _movement file by SPSS as of 31-AUG-2021.

PROGRESS

Goal 2. Ensure the overall safety of our community



Public Safety Cross-Departmental Team



PROGRESS

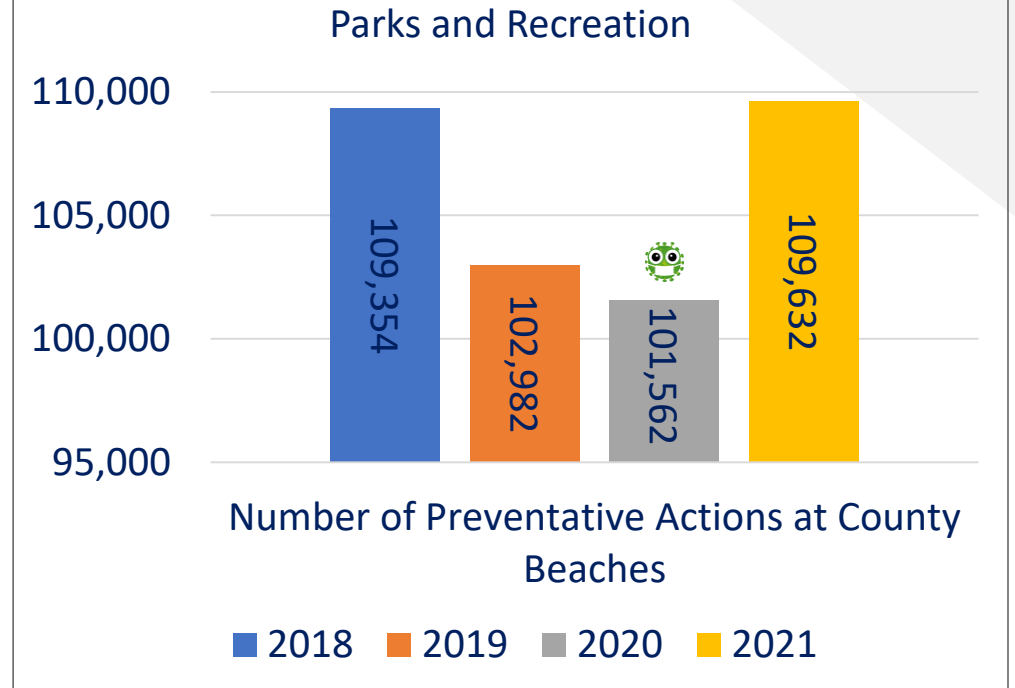
Goal 2. Ensure the overall safety of our community



Palm Beach County's Ocean Rescue lifeguards protect swimmers at fourteen oceanfront and inlet parks from Tequesta to Boca Raton.



Preventative Actions Taken by Staff at County Beaches to Keep People from Harm



= Covid-related impact

PROGRESS

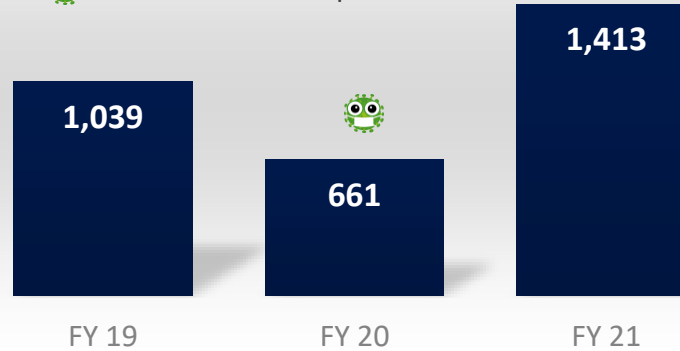
Goal 2. Ensure the overall safety of our community



Red Sand Project

Adult Entertainers Made Aware of Human Trafficking Resources

 = Covid-related impact



Consumer Affairs Roundtable Discussion with Law Enforcement



FL ranks 3rd in the nation and PBC ranks 3rd in the state for reported call volume to the National Human Trafficking Hotline.

be free

If you or someone you know is being forced to engage in an activity and cannot leave: Whether it is prostitution, housework, farm work, factory work, retail work, restaurant work, or any other activity—Call the **NATIONAL HUMAN TRAFFICKING RESOURCE CENTER** at 1-888-373-7888 or text **INFO** or **HELP** to 233-7333 to access help and services. Victims of slavery and human trafficking are protected under United States and Florida law.

ANONYMOUS AND CONFIDENTIAL

sé libre

Si a usted, o alguien que conoce, lo están forzando a hacer algo y no lo dejan ir: Ya sea prostitución, trabajo doméstico, agrícola, de fábrica, en una tienda, restaurante o cualquier otra actividad – Llame al **CENTRO NACIONAL DE RECURSOS CONTRA LA TRATA DE PERSONAS** al 1-888-373-7888 o envíe un mensaje de texto al 233-7333 con la palabra **INFO** o **HELP** para tener acceso a asistencia y servicios. Las víctimas de esclavitud y tráfico de personas están protegidas por las leyes de los Estados Unidos y Florida.

ANÓNIMO Y CONFIDENCIAL

dwe libe

Si oumenm oswa yon moun ou konnen gen moun kap fòse l pou l fè yon bagay epi li pa kapap sòti ladann bagay sa a: Ke se pwosititsyon, travay nan kay, travay nan jaden, travay nan faktori, travay nan kote kap vann an detay, travay restoran, oswa ankenn lòt bagay – Rele the **SANT RESOUS NASYONAL POU EDE MOUN KE YAP FÒSE FÈ TRAVAY LI PA VLE FÈ** nan 1-888-373-7888 oswa tèks **INFO** oswa **HELP** nan 233-7333 pou jwen ed ak lòt bagay ou bezwen. Gen pwoteksyon sou lwa etazini ak nan Florid pou moun ki viktim esklavag ak moun yap fòse fè travay yo pa vle fè.

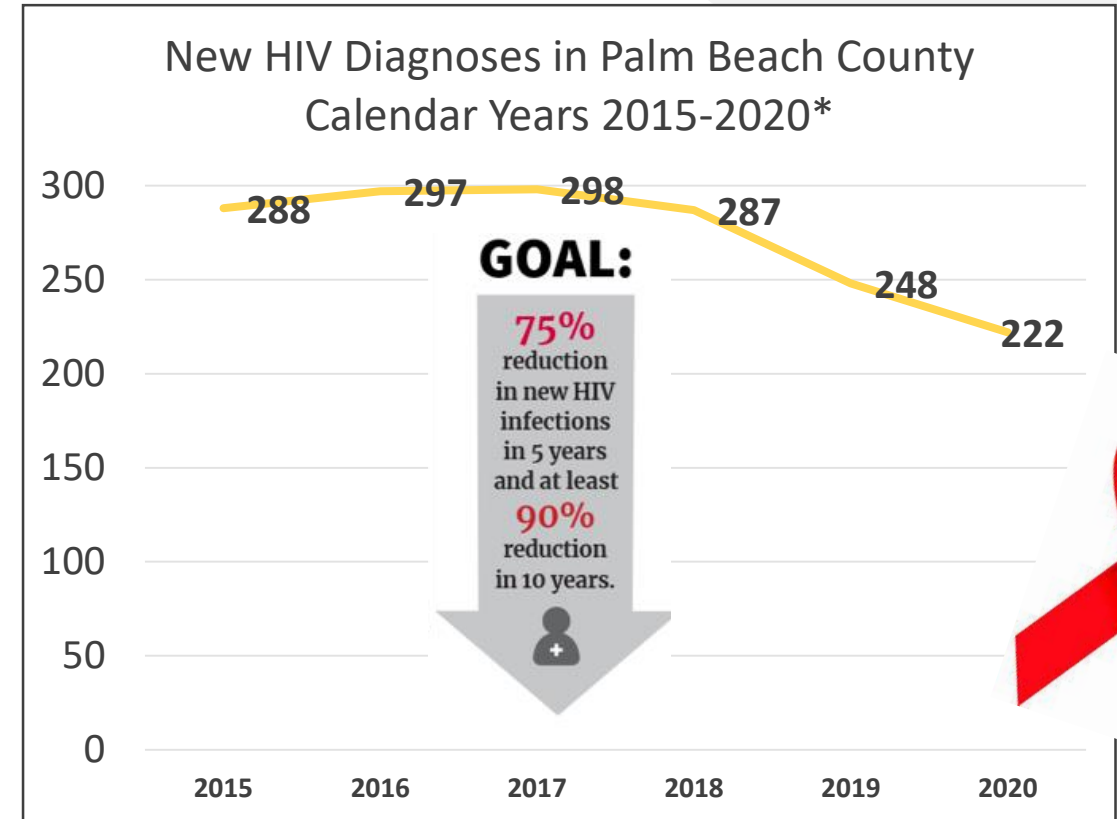
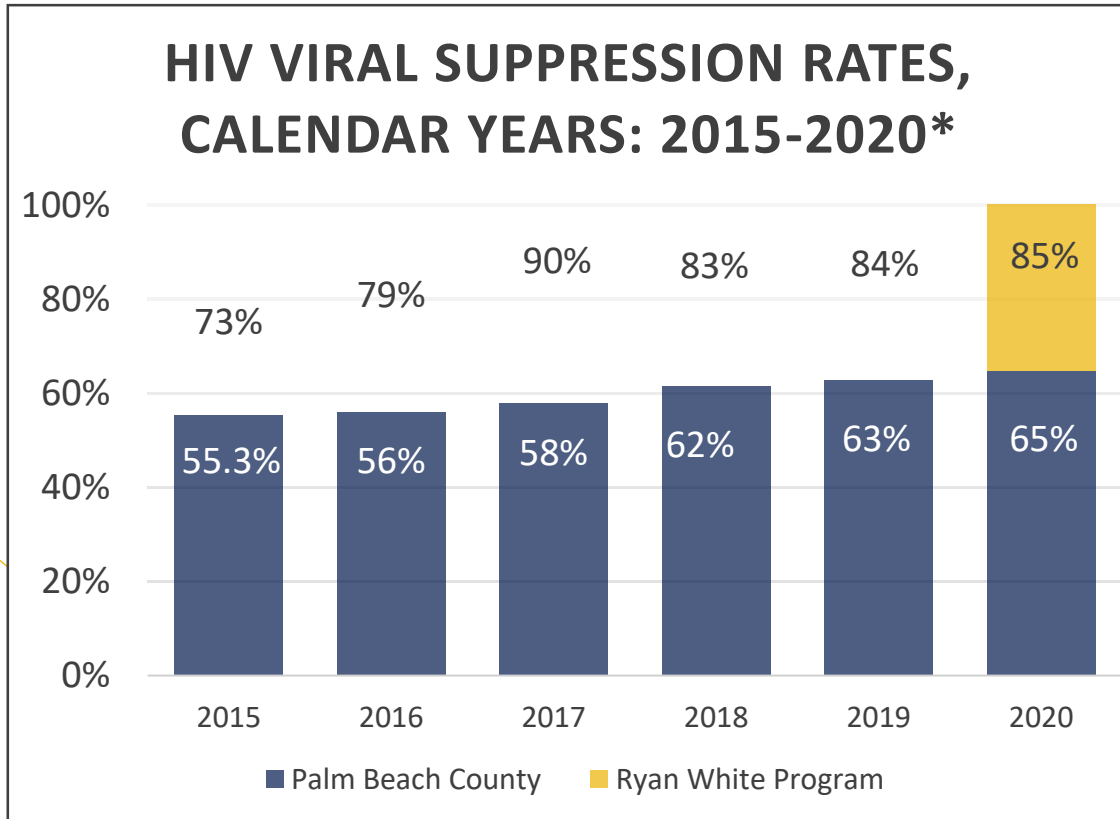
ANONIM AK KONFIDANSYÈL

1-888-373-7888 text **BEFREE (233-733)**

Printed pursuant to Palm Beach County Ordinance 2018-008 and s. 197.26 F.S.

PROGRESS

Goal 3. Improve the overall health of our community



*Although the data point for Fiscal Year 2021 for Ryan White Program's Viral Suppression rate is currently at 84.4%, the Countywide data in the graphs above for Calendar Year 2021 will be provided by the Florida Department of Health in July 2022.

PROGRESS

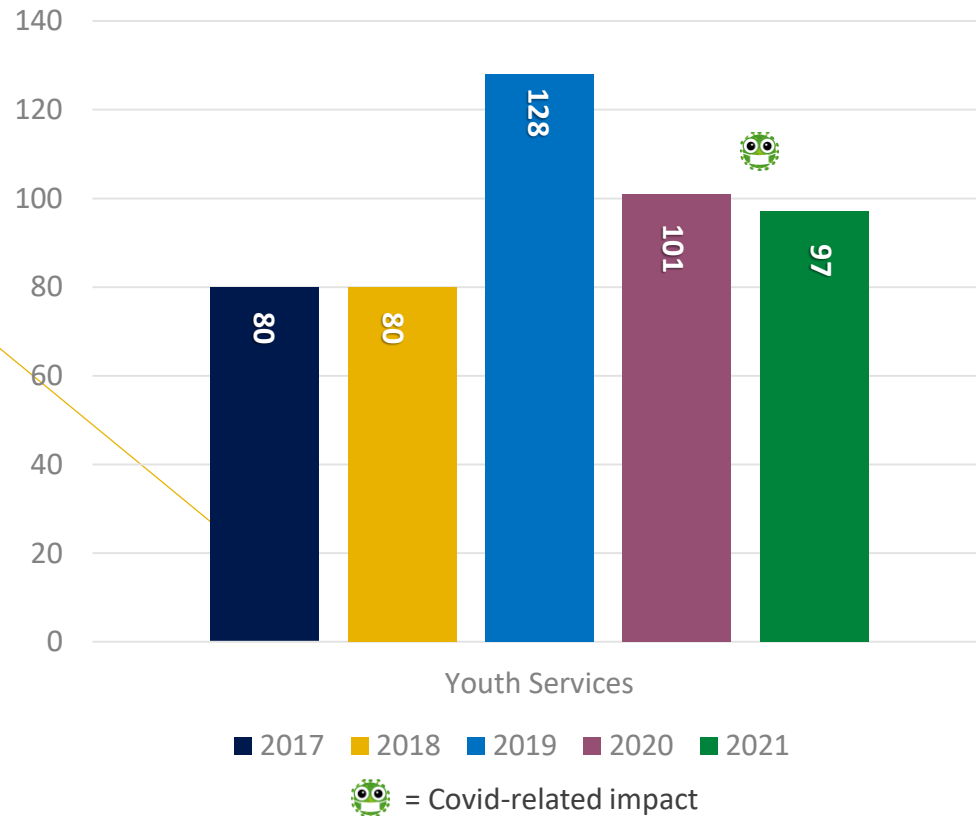
Goal 3. Improve the overall health of our community



Palm Beach County
Youth Services Department
Residential Treatment and Family Counseling Division
Education and Training Center



Training Opportunities/Events
Youth Services



The Impact of Racial/Ethnic Implicit Bias and Microaggressions

Presented by Danniella Jones, Psy.D.

Wednesday, September 1, 2021

9:30 am - 11:30 am

Location: Zoom Remote Video Conference

Once registration is confirmed, link to access the training will be provided

Description:

Racial and ethnic microaggressions are everyday insults, indignities, and demeaning messages sent to Black, Indigenous, and other People of Color (BIPOC) by typically well-intentioned people who are unaware of the hidden messages being sent to them (Sue et al., 2007). While seemingly small or insignificant, for BIPOC and particularly for youth who experience these continually, there are significant consequences to their mental and physical health, academic and economic wellbeing, and overall livelihood. This presentation will define implicit bias and microaggressions in the context of race and ethnicity as well as explore the impact on youth of color and those who work with youth. Finally, it will provide strategies for coping with racial stress as well as mitigating the impact of implicit bias.

Learning Objectives:

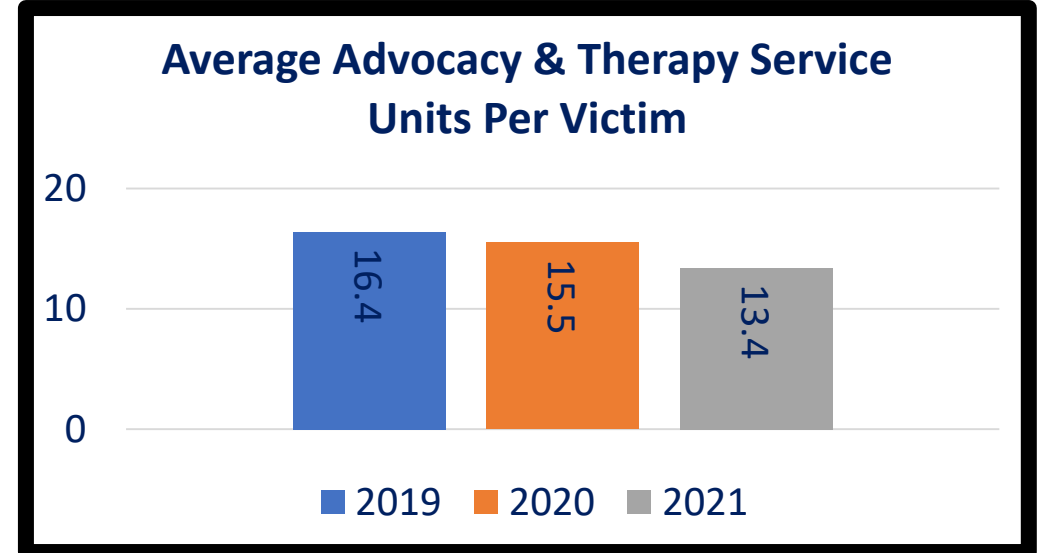
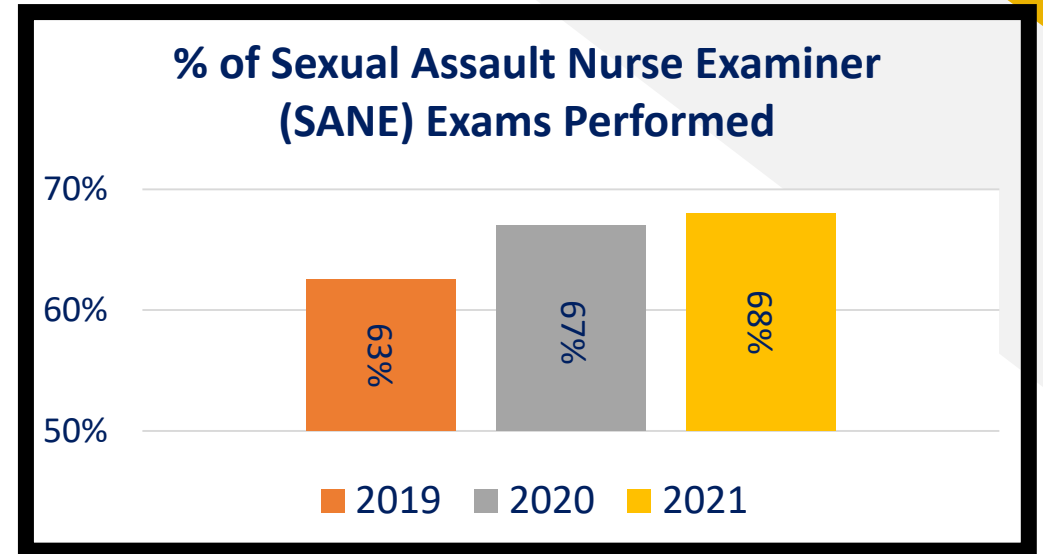
- 1) Define implicit bias and racial/ethnic microaggressions.
- 2) Describe the impact of implicit bias and racial/ethnic microaggressions on the wellbeing of BIPOC and youth of color.
- 3) Identify ways to cope with racial bias and stress and mitigate the impact of implicit bias.

PROGRESS

Goal 4. Improve the overall well-being of our community



Florida Legislature unanimously passed HB 673 Gail's Law referencing Tracking of Sexual Assault Kits in the State of Florida.



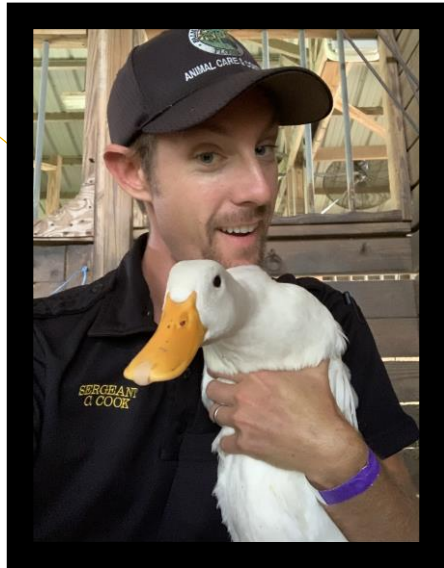
PROGRESS

Goal 4. Improve the overall well-being of our community



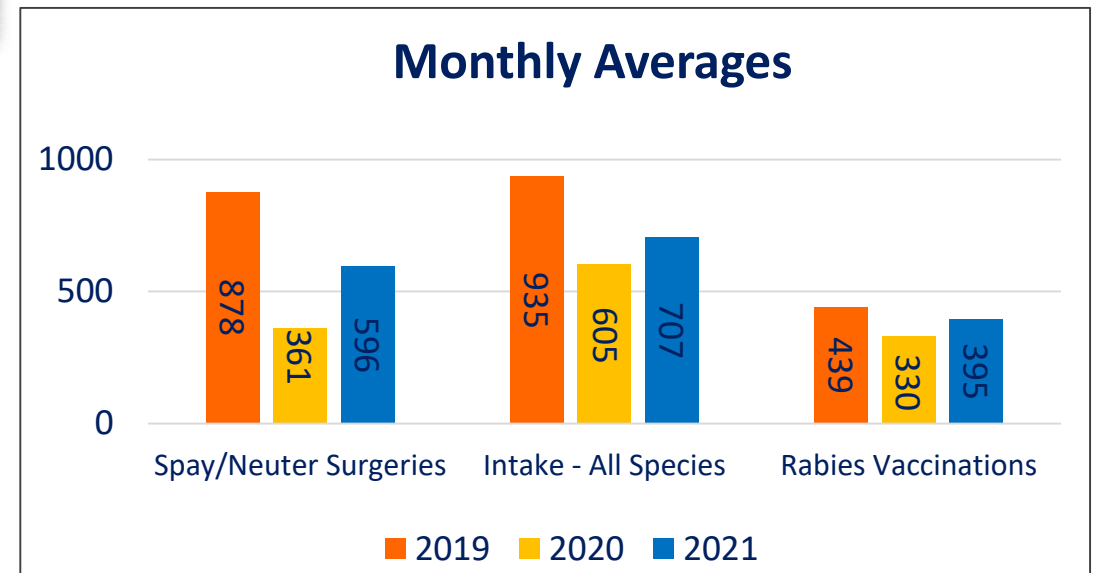
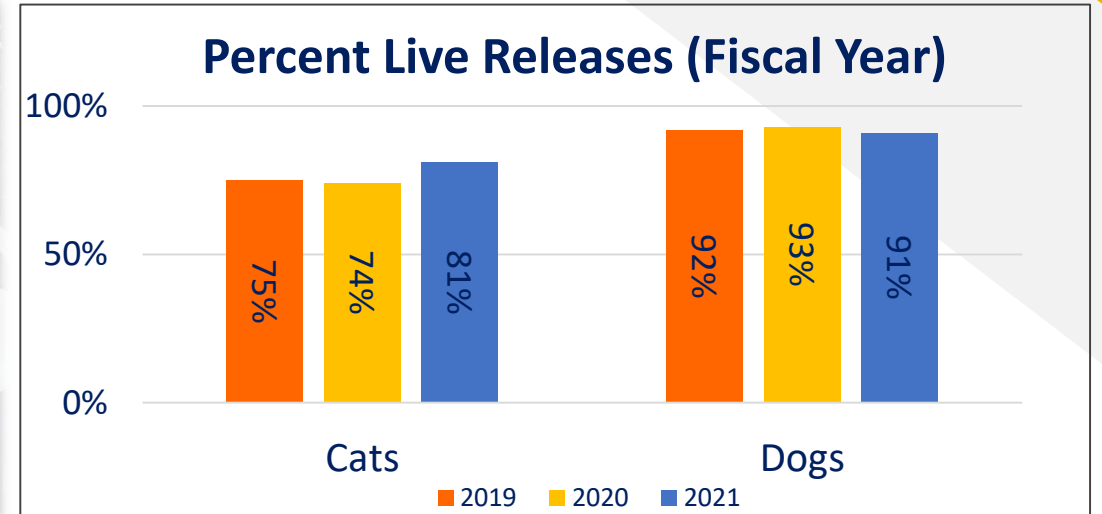
Halifax Humane Society in Daytona

Partnership that took 43 kittens including 2 mama cats from ACC Shelter!



Ducks to the rescue!

Public Safety Cross-Departmental Team



Goal 4. Improve the overall well-being of our community



Palm Beach County Board of County Commissioners Presents

A Forum on Policing in Palm Beach County

~ Delray Beach & Boynton Beach ~

Join us for the 2nd in a series of forums for an insightful, open dialogue that will allow the public an opportunity to ask questions of local elected officials, representatives of law enforcement, and community activists regarding policing in Palm Beach County.

Wednesday, October 14, 2020
6:30 - 8:30 PM

Arts Garage
84 NE 2nd Ave.
Delray Beach, FL 33444

RSVP Now!
In-person attendance limited to 50, all others can participate via Webex.

Questions
Advance questions can be submitted with your RSVP or live during the event.

HOST: Barbara Cheives, President, Converge and Associates

MODERATOR: Ted White, Public Information Manager, Delray Beach Police Department

Commissioner Black Barnard, PBC Board of County Commissioners, District 7

Mayor Shelly Grant, City of Delray Beach

Mayor Steven B. Grant, City of Boynton Beach

Chief Javaro Sims, Delray Beach Police Department

Chief Sean Branner, FAU Police Chief, and LEPC Chair

Chief Michael Gregory, Boynton Beach Police Department

Logos: Palm Beach County, Delray Beach, Boynton Beach, Arts Garage, Healthier Delray Beach, Palm Beach County Criminal Justice Commission, SAFETY - JUSTICE CHALLENGE, Community Partners, Democracy.



Palm Beach County Community & Policing Dialogue

Palm Beach County Criminal Justice Commission
Improving Justice Outcomes

The dialogue goals are to bring together residents, police, and criminal justice system stakeholders to make a positive community change that creates respect, justice, better policies, and safety for everyone. During the discussions, people will get a chance to make their voices heard, gain greater understanding, and learn from each other. Following up the dialogues will be an Action Forum, to implement the ideas discussed.

Dialogue 'Locations' (all dialogues are virtual)

- Northern Palm Beach County (Jupiter to Lake Park)
- Riviera Beach & West Palm Beach
- Lake Worth Beach
- Boynton Beach
- Delray Beach
- West Boynton, Delray, & Boca
- Wellington, Royal Palm Beach, Loxahatchee, & the Acreage
- The Glades
- County Schools (FAU, PBSC, School District of Palm Beach County)

If interested either click on the link, or point your smartphone camera at the QR Code and click on the link that pops up

https://www.surveymonkey.com/r/Community_PoliceDialogue

Logos: Palm Beach County, SAFETY - JUSTICE CHALLENGE, Community Partners, Democracy.

The 41st Citizen's Criminal Justice Academy

Mondays, beginning October 5 through December 7, 2020, 6:00 p.m. - 9:00 p.m. (Virtual Sessions Available)

Members of the public are invited to attend the 41st Citizen's Criminal Justice Academy. Sessions will be held on ten consecutive Mondays from 6:00 to 9:00 p.m. at various locations in and around West Palm Beach. The classes are FREE, and dinner will be served. Anyone over the age of 14 is welcome, and up to 33 hours of community service credit can be earned.

The purpose of the Citizen's Criminal Justice Academy is to provide fundamental information to citizens of Palm Beach County regarding the criminal justice system and how decisions are made. Participants will learn about the criminal justice system with the experts. Each week there is a different topic, including what to do if stopped by the police, how the grand jury works, as well as tours of the courthouse and jail. During these unsettled times, racial equality is at the forefront. Therefore, as we engage in discussions, it is important that we review things through the racial equity lens.

The Academy is a partnership between the Palm Beach County Criminal Justice Commission and the Palm Beach County Sheriff's Office.

Applications are required. For more information and to apply, visit the Criminal Justice Commission website (under Programs), www.pbccgov.com/criminaljustice, call 561-355-4943, fax 561-355-4941 or email RMurray@pbccgov.org.

Logos: Palm Beach County, SAFETY - JUSTICE CHALLENGE, Community Partners, Democracy.

Palm Beach County Criminal Justice Commission Presents

A Forum on Policing in Palm Beach County

~ Public Education in PBC ~

Join us for the 9th in a series of forums for an insightful, open dialogue that will allow the public an opportunity to ask questions of representatives of law enforcement regarding policing in Palm Beach County.

Wednesday, April 28, 2021
6:30 PM - 8:30 PM

Palm Beach State College: Duncan Center
4200 S. Congress Ave.,
Lake Worth, FL 33460

Questions
Advance questions can be submitted with your RSVP or live during the event.

RSVP Now!
In-person attendance limited to 100, all others can participate via Webex.

MODERATOR: Barbara Cheives, President, Converge and Associates

MODERATOR: Ted White, Public Information Manager, Delray Beach Police Department

Chief Frank Kitzerow, Chief of Police, School District of Palm Beach County

Delsa Bush, Director of Security & Risk Management, Palm Beach State College

Chief Sean Branner, Chief of Police, FAU Police Department & Chairman, LEPC

Scan QR code to RSVP or visit pbccgov.com/criminaljustice for all event information.

Logos: Palm Beach County, SAFETY - JUSTICE CHALLENGE, Community Partners, Democracy.

Palm Beach County Criminal Justice Commission Presents

A Forum on Policing in Palm Beach County

~ The Glades Area ~

Join us for the 4th in a series of forums for an insightful, open dialogue that will allow the public an opportunity to ask questions of representatives of law enforcement regarding policing in Palm Beach County.

Wednesday, January 27, 2021
5:30 - 7:30 PM

Palm Beach County Library
725 NW 4th St.
Belle Glade, FL 33430

Questions
Advance questions can be submitted with your RSVP or live during the event.

RSVP Now!
In-person attendance limited to 30, all others can participate via Webex.

MODERATOR: Barbara Cheives, President, Converge and Associates

MODERATOR: Ted White, Public Information Manager, Delray Beach Police Department

Captain Edward Luty, District Commander, District 8 - Includes: Broward County District 11 (South Bay) & District 12 (Pahokee)

Captain Emory Payne, District Commander, District 13 - City of Belle Glade

Major Eric Coleman, West Regional Bureau - encompasses 9 Sheriff's Office districts in mid-western & western Palm Beach County.

Scan QR code to RSVP or visit pbccgov.com/criminaljustice for all event information.

Logos: Palm Beach County, SAFETY - JUSTICE CHALLENGE, Community Partners, Democracy.

Palm Beach County Criminal Justice Commission Presents

A Forum on Policing in Northern Palm Beach County

Join us for the 8th in a series of forums for an insightful, open dialogue that will allow the public an opportunity to ask questions of representatives of law enforcement regarding policing in Palm Beach County.

Wednesday, April 21, 2021
6:30 PM - 8:30 PM

FAU - John D. MacArthur Campus at Jupiter
Administration Building AD 119
5353 Parkside Dr, Jupiter, FL 33458

Questions
Advance questions can be submitted with your RSVP or live during the event.

RSVP Now!
In-person attendance limited to 100, all others can participate via Webex.

MODERATOR: Chief Sean Branner, Chief of Police, FAU Police Department & Chairman, LEPC

MODERATOR: Chief Brian Smith, Chief of Police, Juno Beach Police Department

Captain Patrick Johnson, PBSC District Commander, District 1 - West Palm Beach

Captain Rodney Thomas, PBSC District Commander, District 2 - Margate Park

Captain Pete Palenzuela, PBSC District Commander, District 3 - North County area

Captain Tristram Moore, PBSC District Commander, District 16 - Greenways

Sgt. Steven Langevin, PBSC District 20 - Palm Beach Shores

Major Ron Martino, PBSC North Regional Bureau of Patrol Operations

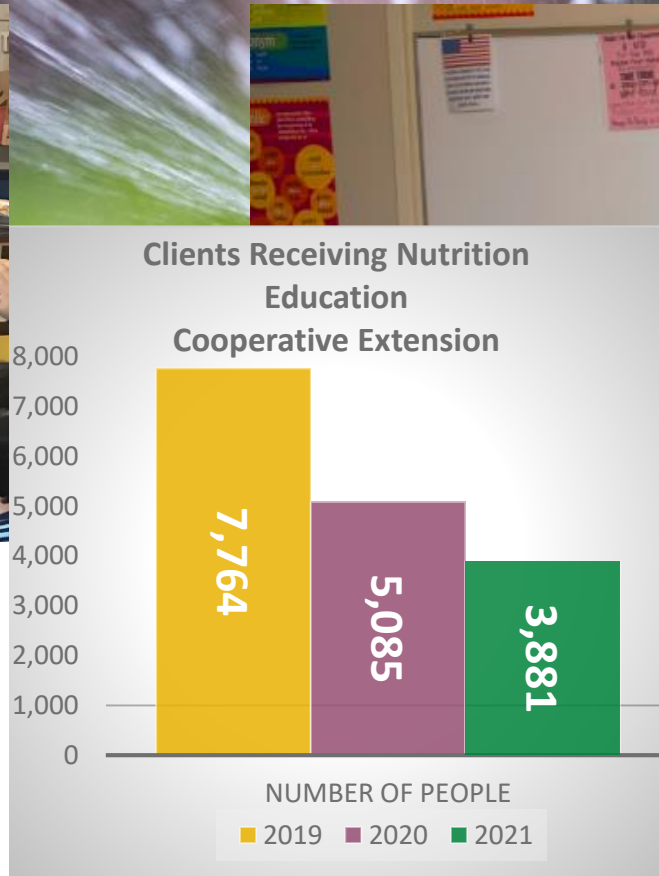
Captain Thomas Gendreau, PBSC District Commander, District 10 - Lake Park

Logos: Palm Beach County, SAFETY - JUSTICE CHALLENGE, Community Partners, Democracy.

PROGRESS

Goal 4. Improve the overall well-being of our community

Extension Helps You!



Family Nutrition Program (**FNP**) and
The Expanded Food & Nutrition Education Program (**EFNEP**)

PROGRESS

Goal 4. Improve the overall well-being of our community

PBC BUILDING DIVISION Continues to Rank Among Best in the Nation

(ISO Evaluation Ratings)

- * BCEGS - **GRADE 2**
Building Code Effectiveness Grading Schedule
- * CRS - **CLASS 5**
Community Rating System

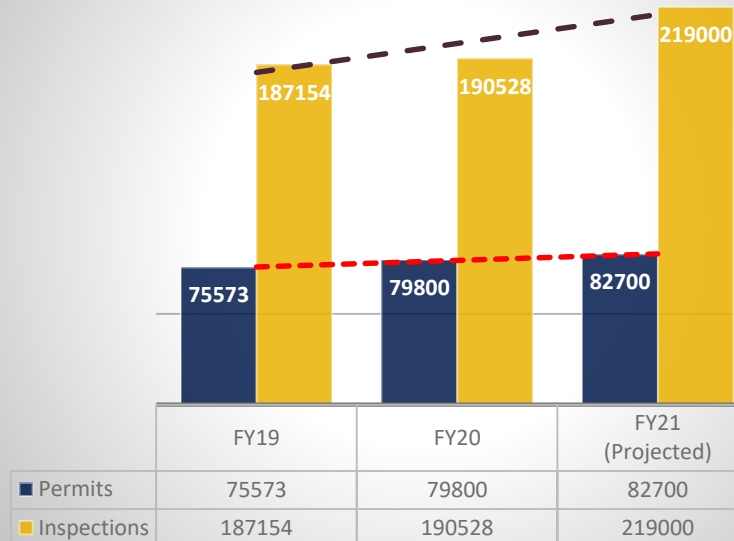
Residents Save 25% on NFIP Flood Insurance Rates



Public Safety Cross-Departmental Team



Building Permit/Inspection Trends



BUILDING SAFETY MONTH

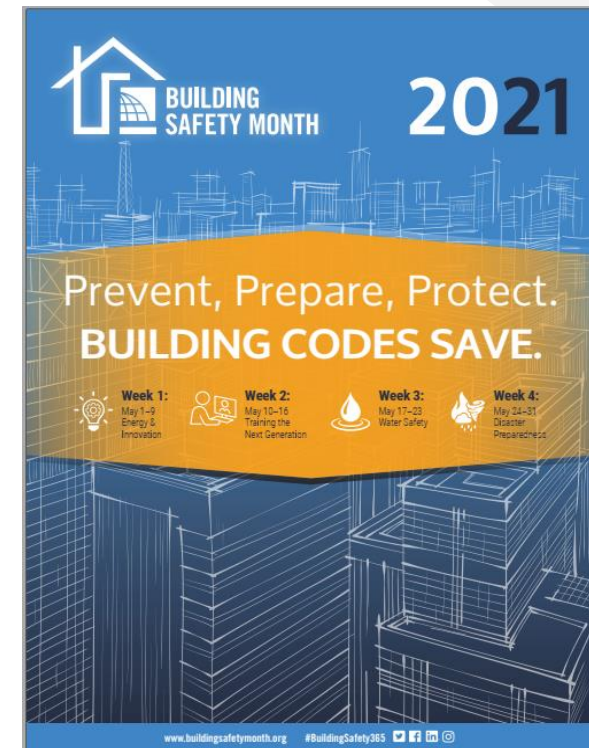
Activities

Week 1: Energy & Innovation

Week 2: Training the Next Generation

Week 3: Water Safety

Week 4: Disaster Preparedness

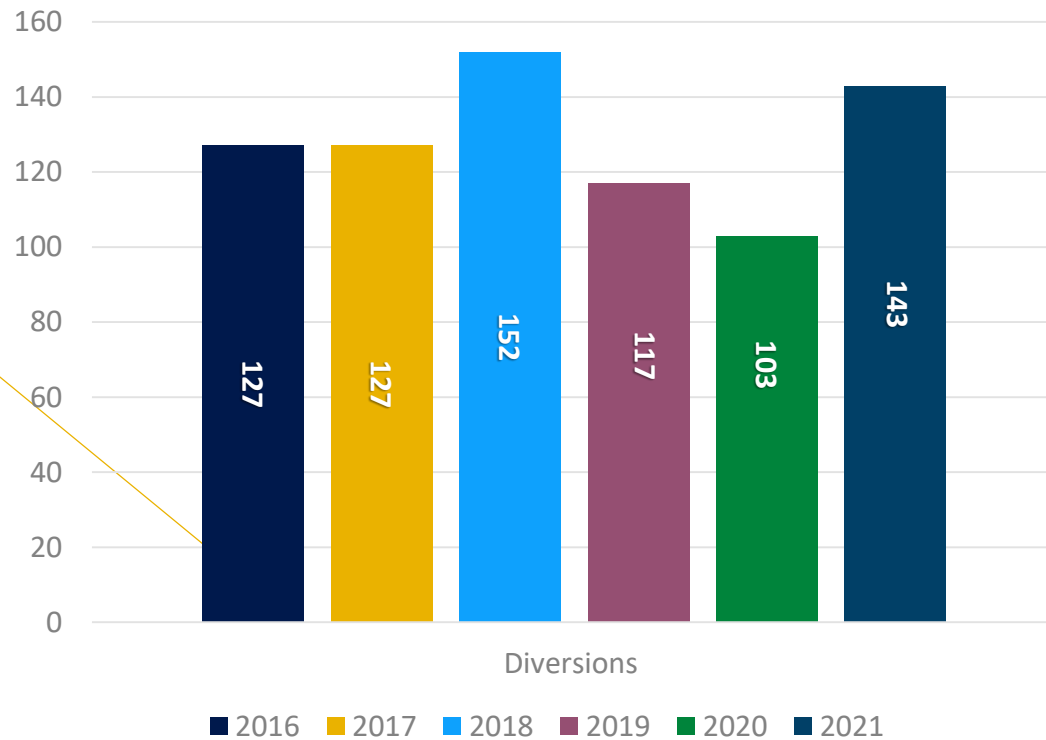


PROGRESS

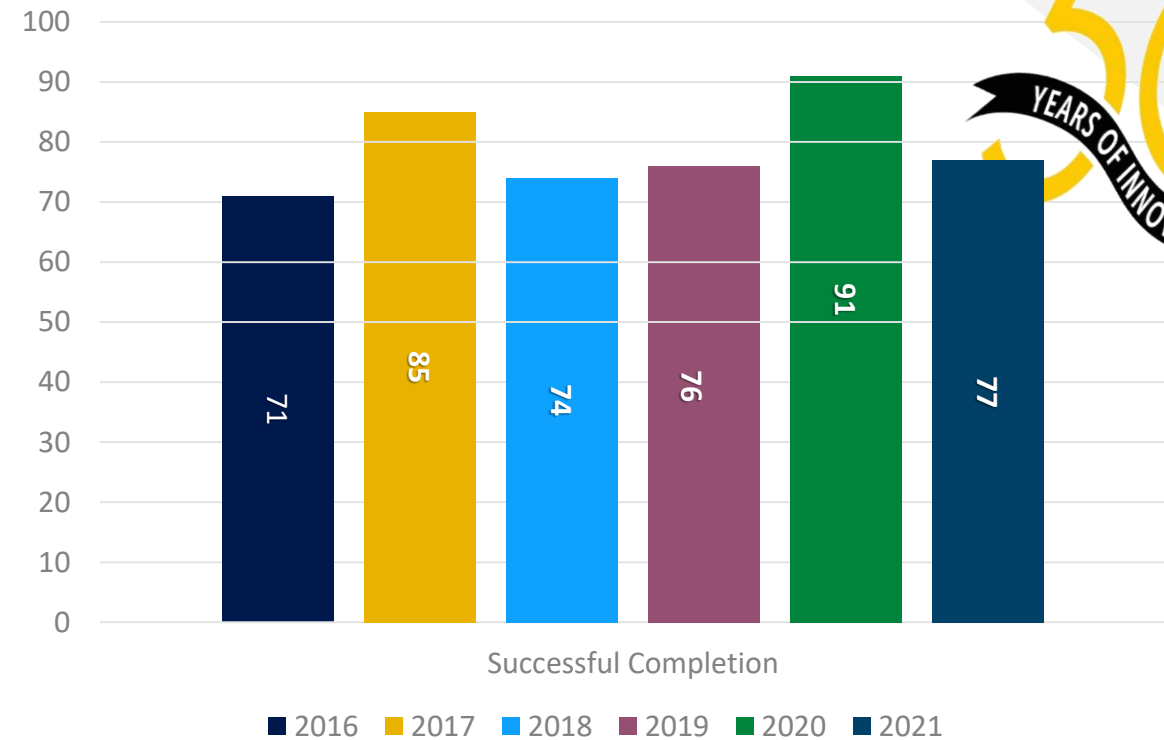
Goal 4. Improve the overall well-being of our community



Diversions Sent To Youth Services-Family Violence Intervention Program



Number of Clients who Completed the Family Violence Intervention Diversion Program





Other Public Safety Awareness Efforts in PBC

Supplemental Package

- Fire Rescue Safety Messages
- Medical Examiner Role
- Risk Management Safety Awards
- PZB Building Safety
- Youth Services Get Your Green On



- **Expand Satisfaction Assessments to determine effectiveness**
- **Combine our metrics in other categories such as planning, response, and recovery.**
- **Collaborate with other agencies**



**THANK
YOU**

Questions?



Supplemental Information



Palm Beach County Fire Rescue

With the COVID pandemic, PBCFR's safety messaging moved to a mostly virtual and digital platform. Fire Rescue focused on producing safety messages in video and graphic form that would appeal to online viewers and mainstream media. Doing this, we were able to share safety messages with 1-point4 million viewers via TV and Print news. We shared safety messaging to close to 500,000 people via social media. Safety educators switched to virtual safety presentations to continue the interactive process of educating residents as well.

TV & Print Messages – 1.42 million viewers

- Fire Prevention Week: **552k**
- Golf Cart Safety: **209k**
- Turkey Fryer: **208k**
- Holiday Tree Safety: **140k**
- Halloween Safety: **105k**
- Brush Fire Safety: **78k**
- CPR: **55k**
- Hannukah Safety: **40k**
- Prevent Home Fires: **19k**
- Hurricane Safety: **13k**



Virtual Safety Messaging - Social Media

- Facebook Reach: **202k**
- Instagram Reach: **131k**
- Twitter Impressions: **165k**
- YouTube: **24** Videos with **10k** Views

Adaptive In-person & Virtual Lessons

- Smoke Alarm Installations:
 - 8 in person
- Car Seat Safety Installations:
 - 126 hybrid (virtual and in person)
- Hands-Only CPR & AED Instruction
 - 81 classes



Water Safety Program Statistics October 2019 - June 2021



Fiscal Year	Total # of Activities/Presentations	# of People Reached
2019	443 (390 land based, 53 static display)	98,700
2020	226 (186 land based, 17 virtual, 23 static display)	
2021 (June 2021)	127 (29 land based, 97 virtual, 1 static display)	

Note: August 2020-April 2021 DPC Coordinator Position Was Vacant

Role of the Medical Examiner's Office in Public Safety



Provide pertinent death investigative information on criminal cases to all Palm Beach County law enforcement agencies and the 15th Judicial Circuit

Provides death data to multiple state agencies

Participates in state mandated child death and domestic violence multidisciplinary reviews

Participates in trauma quality improvement programs (TQIP) with multiple hospitals that serve Palm Beach County

Participates in educational activities with multiple local colleges and universities

Planning Zoning, and Building

Although COVID-19 had a significant impact on face-to-face interactions, the Building Division/PZB has continued to support educational and informative outreach events to improve public building safety awareness, especially concerning hurricane disaster preparedness and flood risk mitigation measures.



HURRICANE EVACUATION ZONE MAP

(Interactive Tool with Helpful Info Layers)



Building Division personnel interact with the public on a daily basis regarding Safe Building Construction practices



Public Safety Cross-Departmental Team

FLOOD RISK AWARENESS



FLOOD INSURANCE STATUS?

Alternative to buying flood insurance...



OUTREACH

Hurricane/Flood Disaster Preparedness Days

Participated in Home Depot locations across PBC

FEMA Flood Risk Open House events

Share Impacts of proposed FEMA Flood Map revisions and NFIP Policy Changes to PBC residents

HOA/COA Association Meetings

Share information regarding permit & inspection processes, contractor certification, building code updates and code violation issues.



Risk Management

“Keeping You Safe”

Risk Management partners with all Palm Beach County Departments to ensure the upper-most quality of safety and security is provided for those we serve, our communities. From community outreach, training, education, and much more. “Stronger & Safer Together!”



Keeping Airport Safety the Highest Priority



Keeping Libraries Open During COVID



This year (10) County Departments received Excellence in Safety Awards from the Safety Council of Palm Beach County, Inc.. Risk Management worked with each Department to develop a Safety Program that would meet the eligibility standards for an award and nominated the various departments.



Community Services:

Providing Meals for Senior and Veteran Communities



Public Safety Cross-Departmental Team 40

Get your Green On – Mental Health & Trauma Informed Care Awareness



Covid and the related isolation and fear has enhanced the need for Mental Health Awareness and the delivery of Trauma Informed Care. The May Get Your Green On events led by Birth to 22: United For Brighter Futures and over 20 community partners continued virtually this year. Youth Services provided several trainings and the Library developed book lists for children, adults and Spanish speakers. This continued awareness breaks down of stigma and allows residents to feel comfortable in accessing care.

May is dedicated to raising awareness of mental health and trauma informed care by creating visible support and fostering spaces to talk openly.

- Over 20 Community Partners
- Virtual Events throughout the month
- Celebrated in schools and community
- Book lists created for adults, children and Spanish speakers
- Mindfulness and exercise activities
- Weekend of Faith



INFRASTRUCTURE CROSS DEPARTMENTAL TEAM

Growing Our Infrastructure for Today and Tomorrow



January 25, 2022

Team Members

Jackie Binns

Property and Casualty
Insurance and Claims Manager
Risk Management



Keith Clinkscale
Director

Strategic Planning and
Performance Management



Marcela C. Millett
Sr. Analyst



Clinton Forbes

Director
Palm Tran



Christian Londono
Manager of Performance
Management
Palm Tran



Levi McCollum
Director
Palm Tran Transit Planning



Ali Bayat

Director



Water Utilities Dept.



John Acton

Assistant Director
WUD Utilities Operation &
Maintenance

Ruth C. Moguillansky
Principal Planner
Community Revitalization



Jean Matthews
Senior Planner
Parks & Recreation



Daniel Duenas
Planner I
Parks & Recreation



Regina Hagger
Manager
Information Systems
Services



Archie Satchell
Chief Information
Officer
Information Systems
Services



Jeremy McBryan
County Water
Resources Manager



Jake Leech
Environmental Analyst
Office of Resilience



Motasem Al-Turk
Director
Traffic Division



Khurshid Mohyuddin
Principal Planner
Planning, Zoning &
Building



David Ricks

Director

Engineering & Public Works



Mary Brodbeck
Office Manager
Traffic Division



Jimmy Beno
Director
FD&O
Operations



Eric McClellan
Director
FD&O Strategic Planning



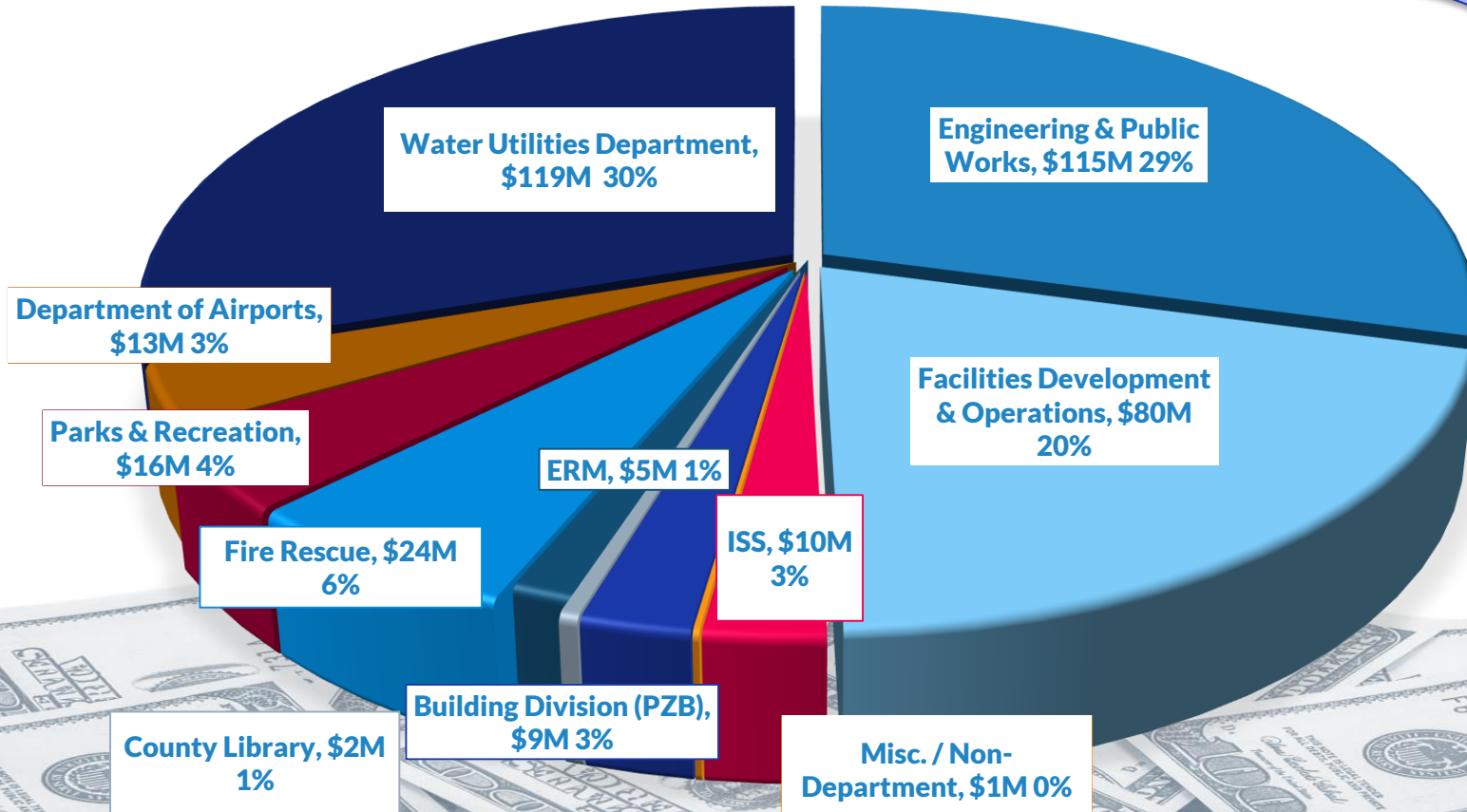
Isami Ayala-Collazo
Director
Facilities Development &
Operations



Gary Sypek
Senior Deputy Director
Airports

FY 2022 DEPARTMENT CAPITAL FUNDING

Total
\$ 393,761,000



Funding Sources:
Ad Valorem Taxes,
Building Fees,
Enterprise Revenues, Gas
Tax, Grants,
Impact Fees,
Interest & Other,
Loan/Bond Proceeds,
Surtax, and
Tourist Development Tax

Strategic Priority: Infrastructure

“To provide the needed structures, systems and services that establish the foundation required to enhance the quality of life of every resident.”

Infrastructure Goals:

1. Increase resiliency and sustainability of infrastructure.
2. Continue to preserve existing infrastructure and deliver new infrastructure that conforms to the latest industry standards.
3. Create safe, healthy, and attractive neighborhoods and communities.
4. Increase multimodal travel opportunities with safe and efficient transportation services.



Goal 1

Increase resiliency and sustainability of infrastructure.

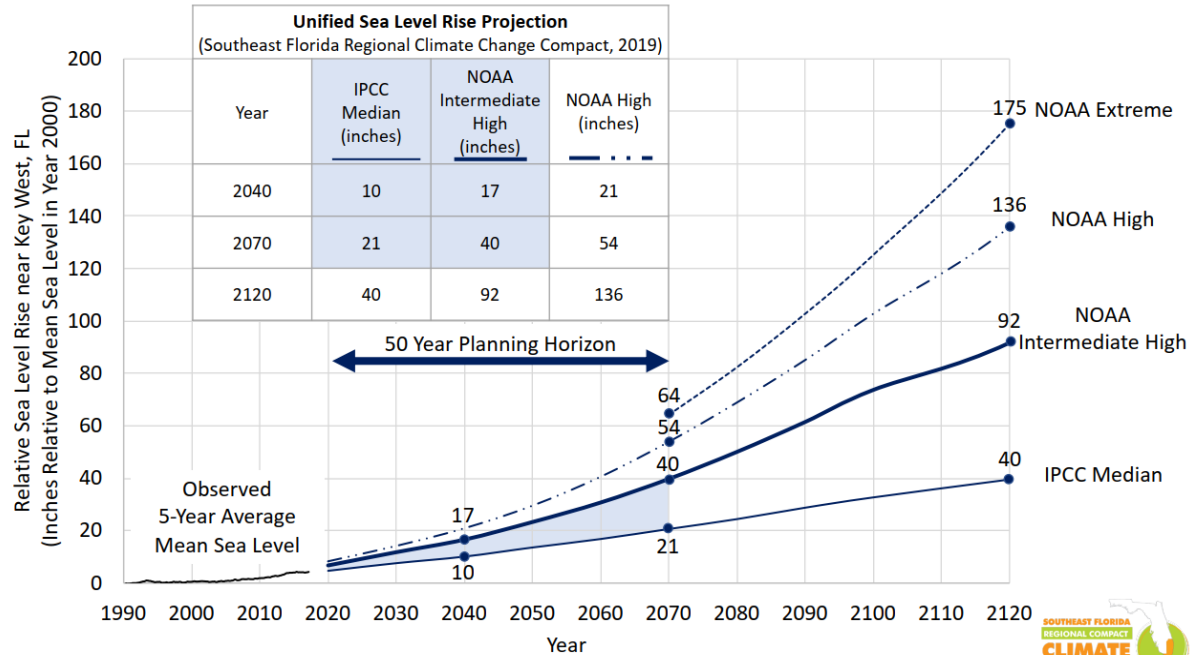
Metric: Seek Funding for Resilient Infrastructure Projects

- ▶ County was selected to receive CDBG-MIT funds:
 - \$2.8M for Pahokee Wastewater Treatment Facility Improvements
 - \$800k for a Vulnerability Assessment and Resilience Action Plan
 - \$14M applied for 2nd round, joint WUD/Belle Glade project
 - \$7.2M applied for 2nd round, Engineering, Prosperity Farms bridge
- ▶ Departments cooperating on applications for other funding, such as through FDEP Resilient Florida Grants
 - \$17.6M EPW
 - \$21M WUD
 - \$1.4M OOR & Water Resources Manager
- ▶ Coastal Resilience Partnership Climate Change Vulnerability Assessment phase 1 completed this year, assisted by \$147k in grant funding. Phase 2 will be completed in FY 22 with a \$74k DEP grant.



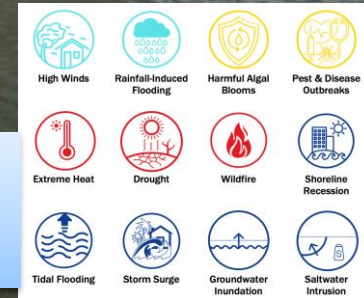
WUD Pahokee Plant

Metric: Ensure consistent planning and designing for sea level rise and extreme weather events



United Nations Intergovernmental Panel on Climate Change (IPCC) and National Oceanic and Atmospheric Administration (NOAA)-based curves.

12 Climate Threats to the County



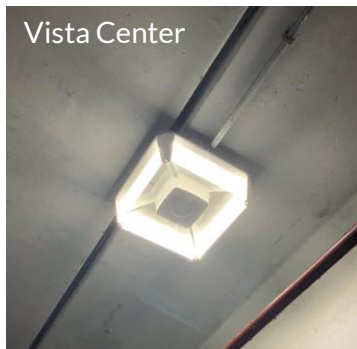
Briny Breezes King Tide



Metric: Reduce facility energy and water use intensity

Garage LED Lighting Integration

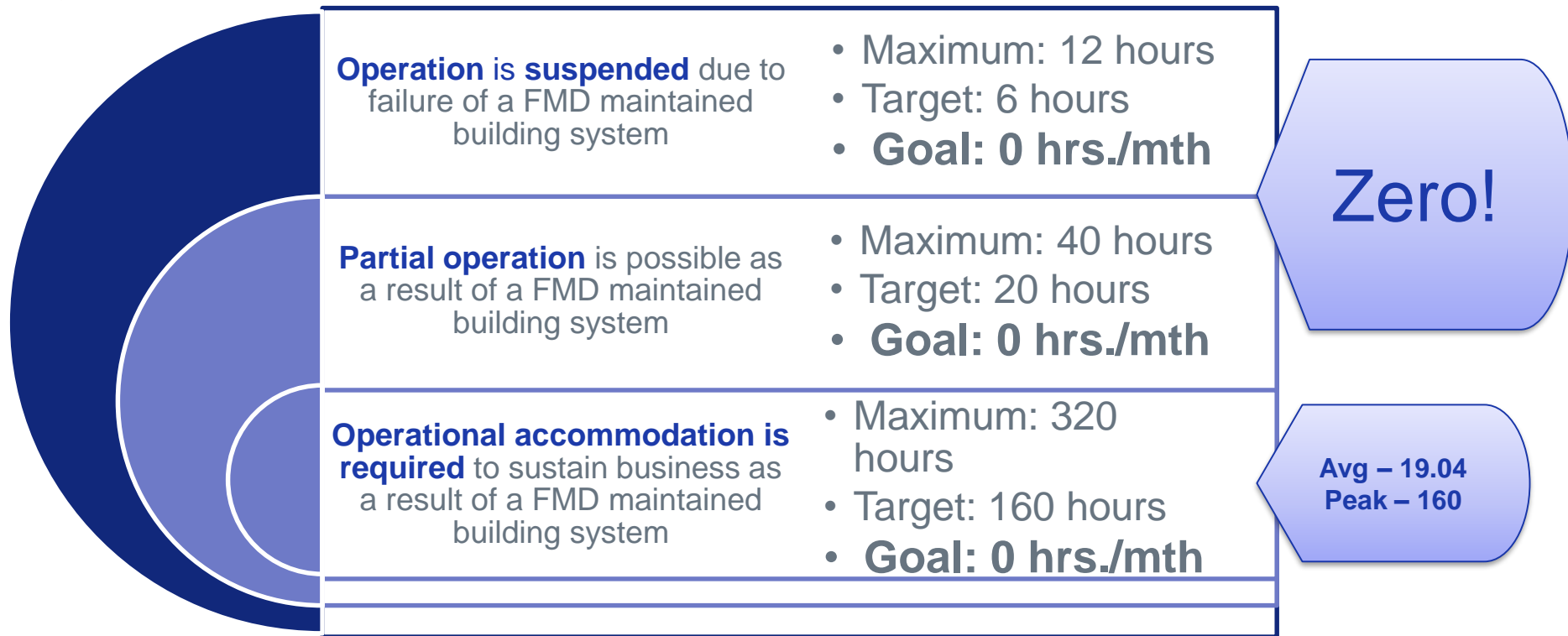
- ▶ Installed 208 LED lamps in the Vista Center Garage.
- ▶ Average monthly kWh demand was **reduced by 15%!**
- ▶ FDO is now researching daylight harvesting systems, which allow for automatic lighting control, resulting in reduced energy consumption and costs.



- ▶ Installed at the new PBSO Forensic Sciences and Technology Facility.
- ▶ Utilizes water-cooled condensing units in lieu of air-cooled equipment.
- ▶ Avoids using the building's HVAC system resulting in lower maintenance demand.

PBSO Bulk Vault Walk-In Cooler & Freezer

Metric: Keep County facilities operational and maintain level of service during and after interruptions to routine operations*



*Based on FY2021 business hours per month for FD&O managed building(s) or facility(s) countywide.

Metric: Electrify Transportation

Electric Vehicle (EV) Chargers at County Facilities

- ▷ EV chargers have been installed for four employee-only spaces and two public spaces, including one ADA space
- ▷ Chargers for twelve public parking spaces at Convention Center FY22
- ▷ Anticipated charging equipment at Vista Center in FY23
- ▷ Two Tesla chargers and one universal Level 2 electric vehicle charger are available in PBI's short-term parking garage, along with two universal charging stations in the Travel Plaza/Cell Phone Lot. Exploring additional charging stations for the parking facilities and the Cell Phone Lot.

Chargers for Electric Buses

- ▷ Infrastructure for 20 EV charging stations at Palm Tran's South County facility installed in 2021
- ▷ Palm Tran has funds to buy seven electric buses with the respective charging stations by FY2024-25

Code Amendments for an EV-ready community

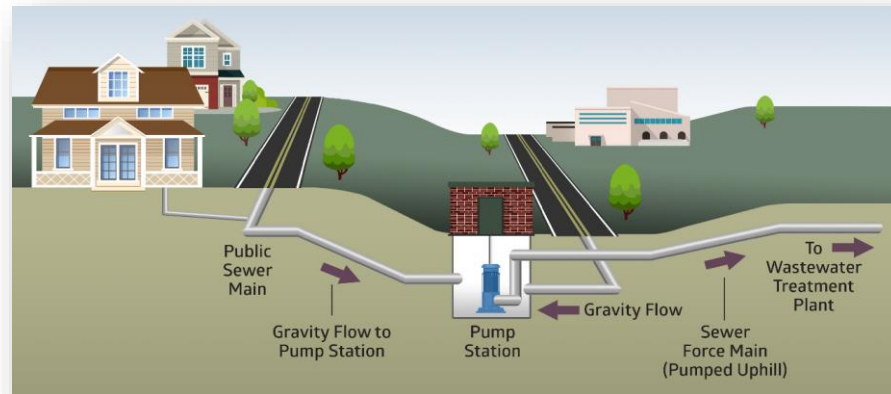
- ▷ Requires electrical capacity and conduit for equipment in new and redeveloped commercial office and multifamily residential developments
- ▷ Proposed code amendments were preempted in 2021. Staff are working to update amendments for 2022



Goal 2

Continue to preserve existing infrastructure and deliver new infrastructure that conforms to the latest industry standards.

Metric: Continue to convert existing infrastructures to conform to latest industry standards



Parks & Recreation teamed-up with Water Utilities to develop plans and timelines for conversions.

Septic to Sewer conversions improve overall water quality and contribute to Countywide resiliency efforts!

► Planned **Septic to Sewer** Conversions at County Parks:

- Lake Ida West Park
- John Prince Memorial Park
- Loxahatchee Groves Park
- Juno Park
- Caloosa Park
- Okeeheelee Park
- Lake Lytal Park
- Morikami Park

Metric: Identify, fund, and implement capital improvement needs in a timely manner

IST Playground renovations completed in FY 21:

- ▷ Juno Park
- ▷ Paul Rardin Park
- ▷ John Stretch Park
- ▷ Lake Ida West Park
- ▷ Sanders Drive Park
- ▷ Dyer Park



IST Sports Lighting renovations completed in FY 21:

- ▷ Dyer Park
- ▷ Burt Aaronson South County Regional Park
- ▷ Okeeheelee Park Tennis Courts
- ▷ Jupiter Farms Baseball Fields 1 and 2
- ▷ Westgate Sports Fields and Basketball Court
- ▷ Juno Park Baseball Field 1
- ▷ Caloosa Park MP Fields 5 and 6

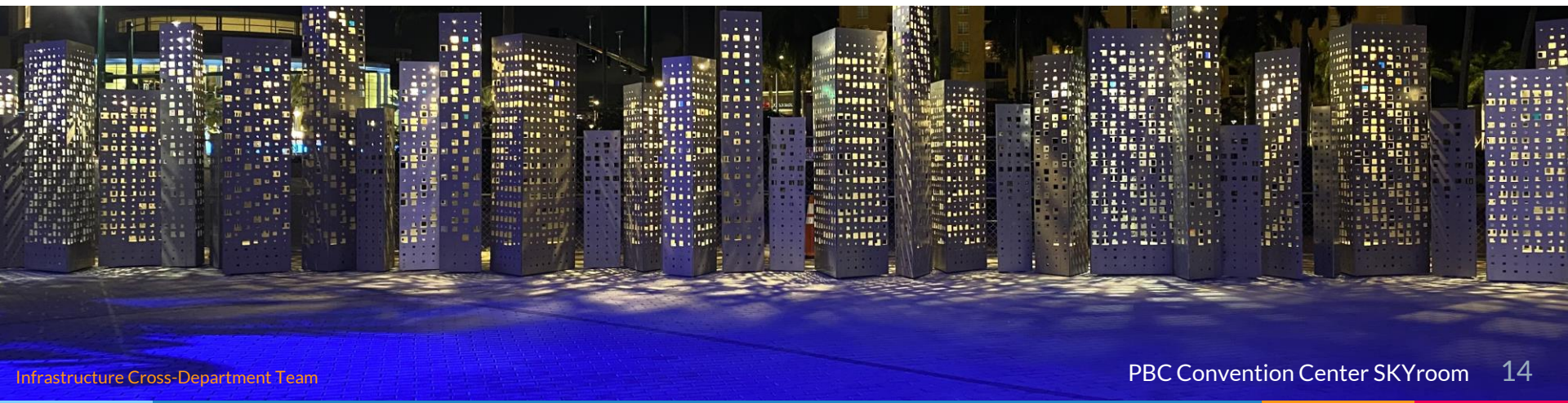
Metric: Completion of Projects on Schedule and Budget

▷ FDO completed:

- 1 New Construction - PBSO Forensic Sciences and Technology Facility (\$31M)
- 2 Building Expansions – Palm Tran South County Administration building (\$26M) & Convention Center Courtyard (SKYroom) (\$1.9M)
- 5 Building Renovations
- 926 New Fleet Vehicle/Equipment Acquisitions

▷ ENG resurfaced over 250 lane miles of roads (\$19M); 2 bridge replacements (\$2M)

▷ WUD completed 29 miles of pipe upgrades



Metric: Completion of Projects on Schedule and Budget

Library Updates

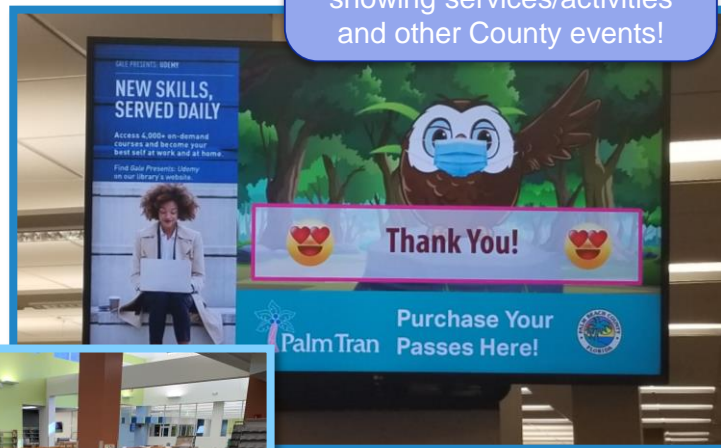
Lantana & Wellington

- Total interior renovation, consolidated service desks, all new paint and flooring, new LED lights, new digital media center w/green wall, additional study rooms, updated landscape and parking lot.
- Renovations complete at both and expected to re-open by year's end.

Canyon Branch

- 33K sq/ft with outdoor plaza, LEED design with all LED lighting, equipped to receive solar power and EV charging stations.
- Currently in permit phase, expected start date March 2022.

Grant funded digital message boards have been installed in every branch showing services/activities and other County events!



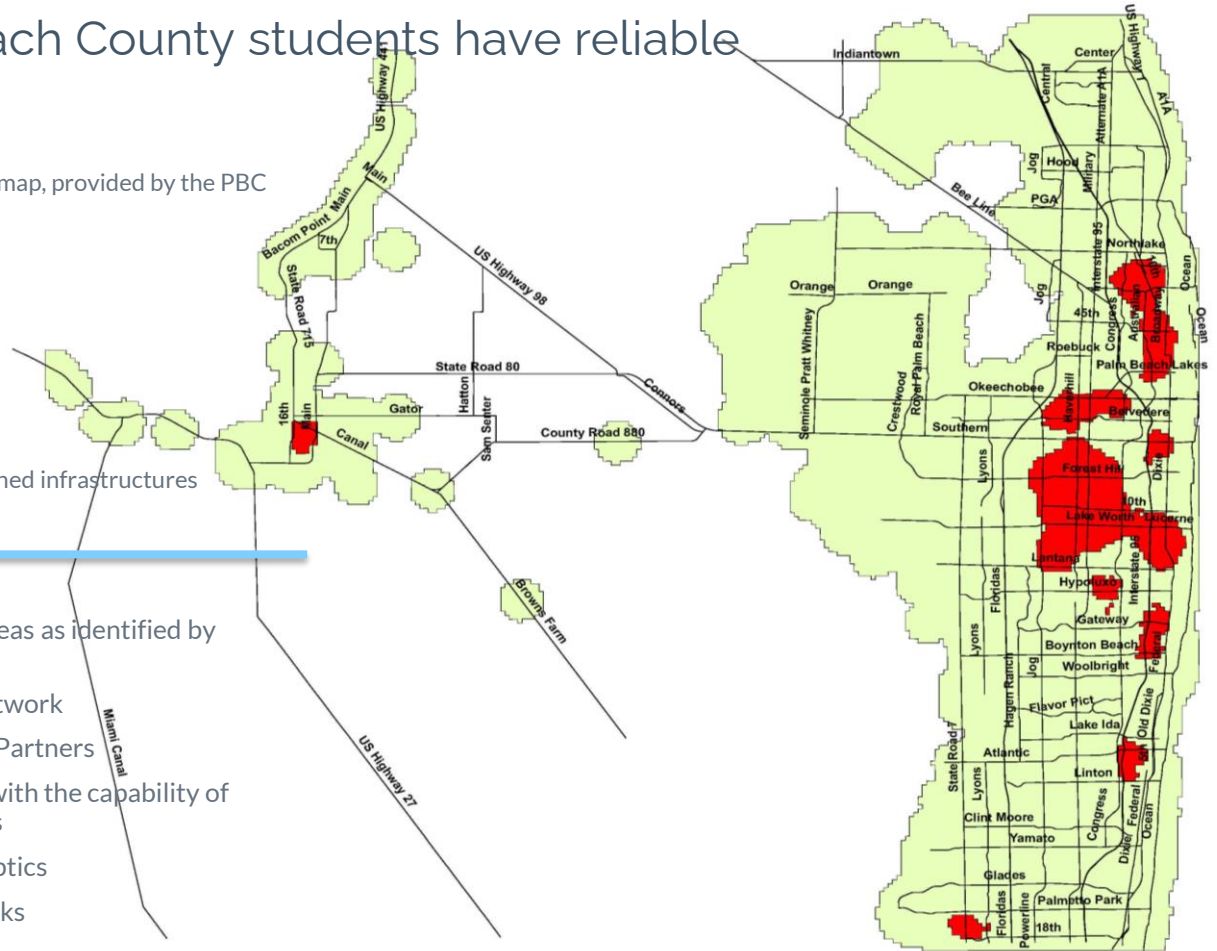
Metric: Ensure Palm Beach County students have reliable access to the Internet

Phase 1

- 25,000 students shown as **dark red** on heat map, provided by the PBC School District
- 3000 radios covering 50 square miles
- >400 Miles fiber installed
- 98 schools part of the County network
- 17 County Libraries
- 10 Boys and Girls Clubs
- 14 Community Partners
- Increased capacity/ coverage on County owned infrastructures
- Funding \$15.75 Million

Phase 2

- Extend network infrastructure to the areas as identified by **the green** in the heat maps
- Connect 47 additional schools to the network
- Continue working with the Community Partners
- Increase coverage to 450 square miles with the capability of supporting approximately 11,000 radios
- Install an additional 600 miles of fiber optics
- Extend coverage to County and City parks
- Estimate Cost of ~ \$40 Million



Metric: Accommodate increasing passenger demand while enhancing airport facilities to maintain safe and efficient operations

Palm Beach International Airport (PBI) Highlights

- ▶ Passenger levels continue to rebound
- ▶ New or expanded service and carrier options announced
- ▶ Infrastructure projects continue to move forward related to terminals, airside and landside facilities

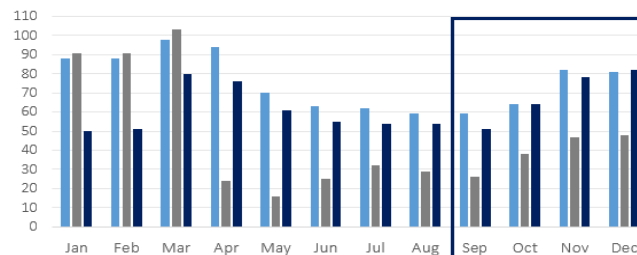
Voted 7th Best Airport in the U.S. in *Conde Nast Traveler* 2021 Readers' Choice Awards



Schedule Trends

FALL 2021

DAILY DEPARTURES – Peak Thursday
2019 to 2021



	Sep	Oct	Nov	Dec
2021	51	64	78	82
2020	26	38	47	48
2019	59	64	82	81

CAPACITY – % of 2019 Recovered
PBI vs US Average



	Sep	Oct	Nov	Dec
PBI	85%	92%	97%	92%
US	90%	91%	95%	102%

Source: Cirium Flight Schedules; revised 9/1/21

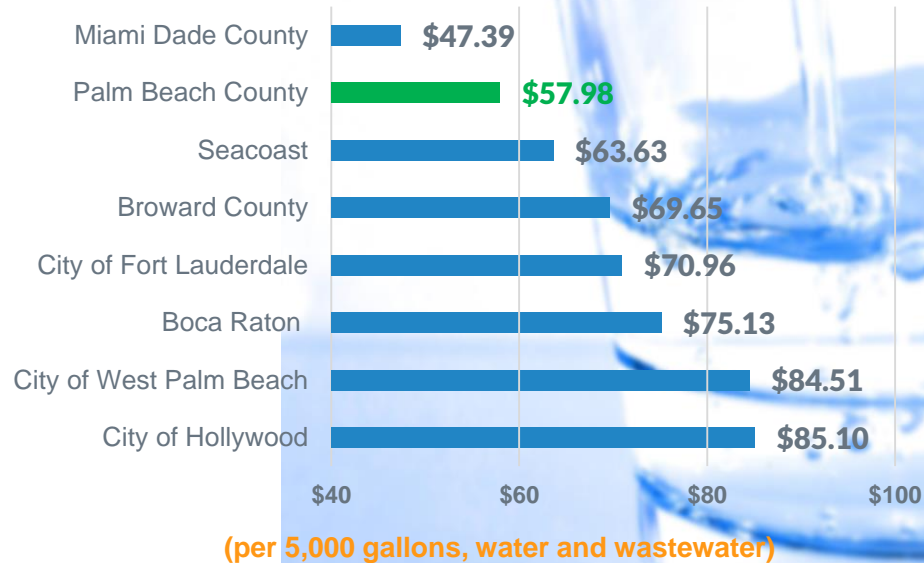
Metric: Provide safe and affordable water to Palm Beach County residents

Lead and Copper Monitoring Update

- ▶ The 2020 analysis of drinking water from inside residences showed that the levels of lead and copper are lower than the regulatory requirements.

	Samples Collected
Eastern Region	105
Western Region	60

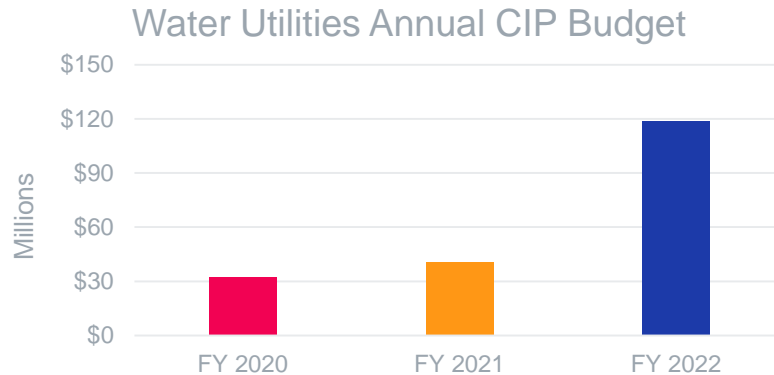
- ▶ The Department of Health allowed Water Utilities to shift from an annual analysis to once every three years.
- ▶ In 2024 the EPA's Lead and Copper Rule Revisions becomes effective.



Residential Customer's Monthly Bill Comparison

Metric: Continue to implement WUD Capital Improvement Program on Schedule

- ▷ “Integrated Master Plan” Project phase I completed
- ▷ CIP 5 years spending is **projected** to be above \$400M



- ▷ “Green Cay phase II project started



Third largest water utilities in State



100% in compliance with all applicable rules and regulations



AAA rated by national bonding agencies



WUD: Asset Management System



- ▶ \$5 Billion worth of assets
- ▶ Build a asset management methodology that supports asset preservation and sustainment supporting our Capital Improvement Program
- ▶ Being leaders in our industry proving commitment to the County and customers

Year 4: 2021 ISO 55001 Certification
Ongoing Continuous Improvement Plan, Reclassed Position for Internal Auditor (pending)

Year 3: 2020 (Covid-19 protocols in place)
Maturity Assessment Moved to 1st Qtr. 2021, AM Role Statements Compliance & Effectiveness Assessment, Ongoing Continuous Improvement Plan

Year 2: 2019: (Champions Established, WUD Campaign Started, Maturity Assessment)
Embedded Monitoring Framework, Started Transformation Program, Asset Investment & Maintenance Planning

Year 1: 2016 (Gap Analysis, AM Policy, AM Team)
Year 1.5: 2018 Asset Management Improvement Program Developed, Core Team Formed)
Asset Management Strategy, Decision Support Framework, Established Resource & Organizational Arrangements, Established Monitoring Framework





1st Water Utility in North America



Congratulations!



Goal 3

Create safe, healthy, and
attractive neighborhoods
and communities.

Metric: Completion of Projects on budget



Basketball Courts

- Limestone Creek Park
(\$188k CDBG Funds & \$48.7k OCR)
- San Castle Community Park
(\$188k CDBG Funds & \$48.3k OCR)

Pickleball Courts

- John Prince Memorial Park
(\$50k Impact Fees)
- Burt Aaronson South
County Regional Park
(\$200k Impact Fees)

**Okeeheelee Nature Center
Interpretive Signage
received 2021 Graphic
Design USA Health +
Wellness Design Award!**



Burt Aaronson South County Regional Park

Metric: Completion of Projects on budget

Canyon District Park

- District Park in West Boynton Beach
- Phase I currently under construction
- Phase II under design, expected late 2022
- Combination of IST Funding and Impact Fees



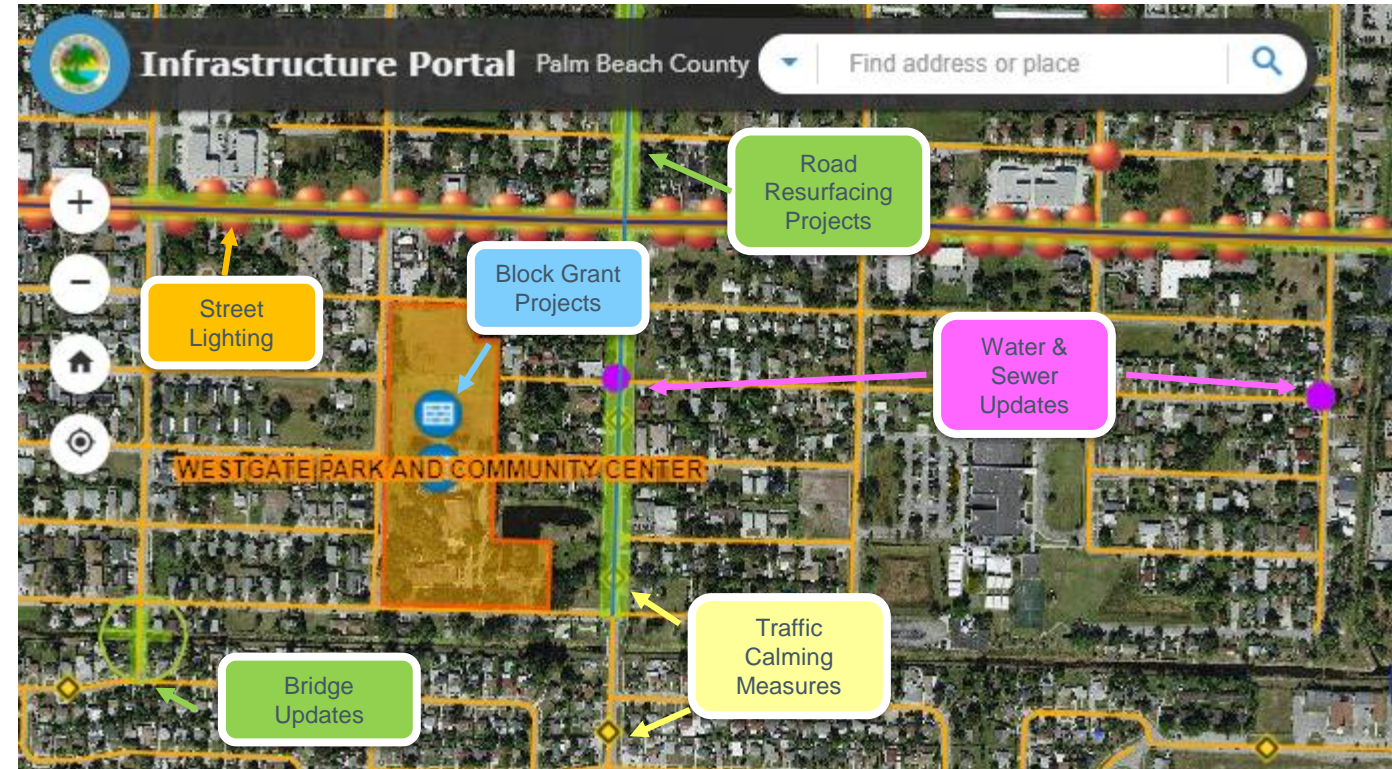
Upcoming Projects

- Bert Winters Park Phase II
- Aquacrest Aquatic Center replacement
- Lake Lytal Park Aquatic Center
- Villages of Windsor Park
- Carlin Park Pickleball & Sand Volleyball Courts

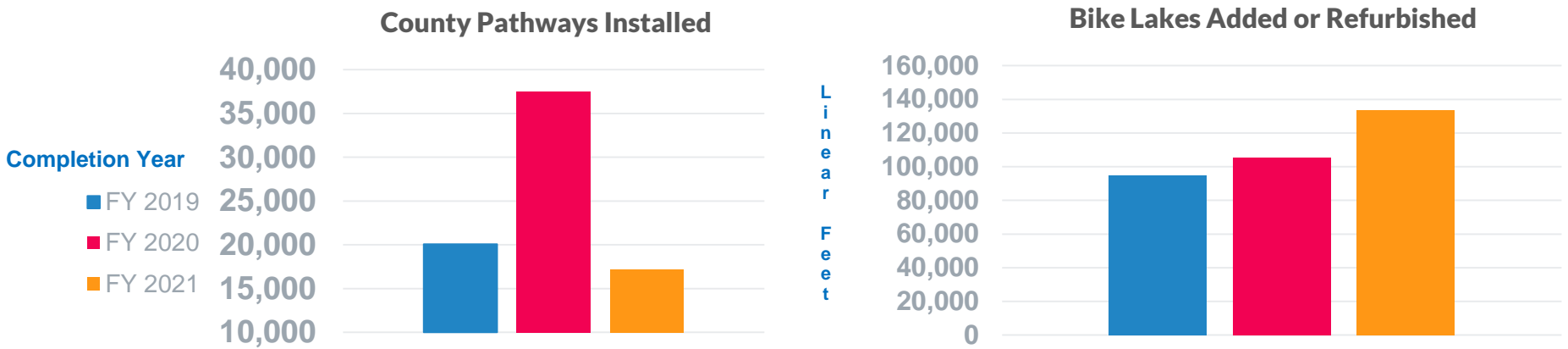
Metric: Assess existing infrastructure and service delivery needs in CCRT areas

Progress on the 2022 Community Needs Analysis Report:

- ▷ Obtained updated census data for unincorporated areas including income levels and property values
- ▷ Created CCRT critical deficiencies summary with weighted values depicting areas with greatest need
- ▷ Attained code and law enforcement statistics for crime levels in CCRT Areas from the last 5-years
- ▷ Used the new GIS Infrastructure Portal to analyze CCRT areas for deficiencies and track ENG, WUD, P&R, and others' upgrades and other relevant projects



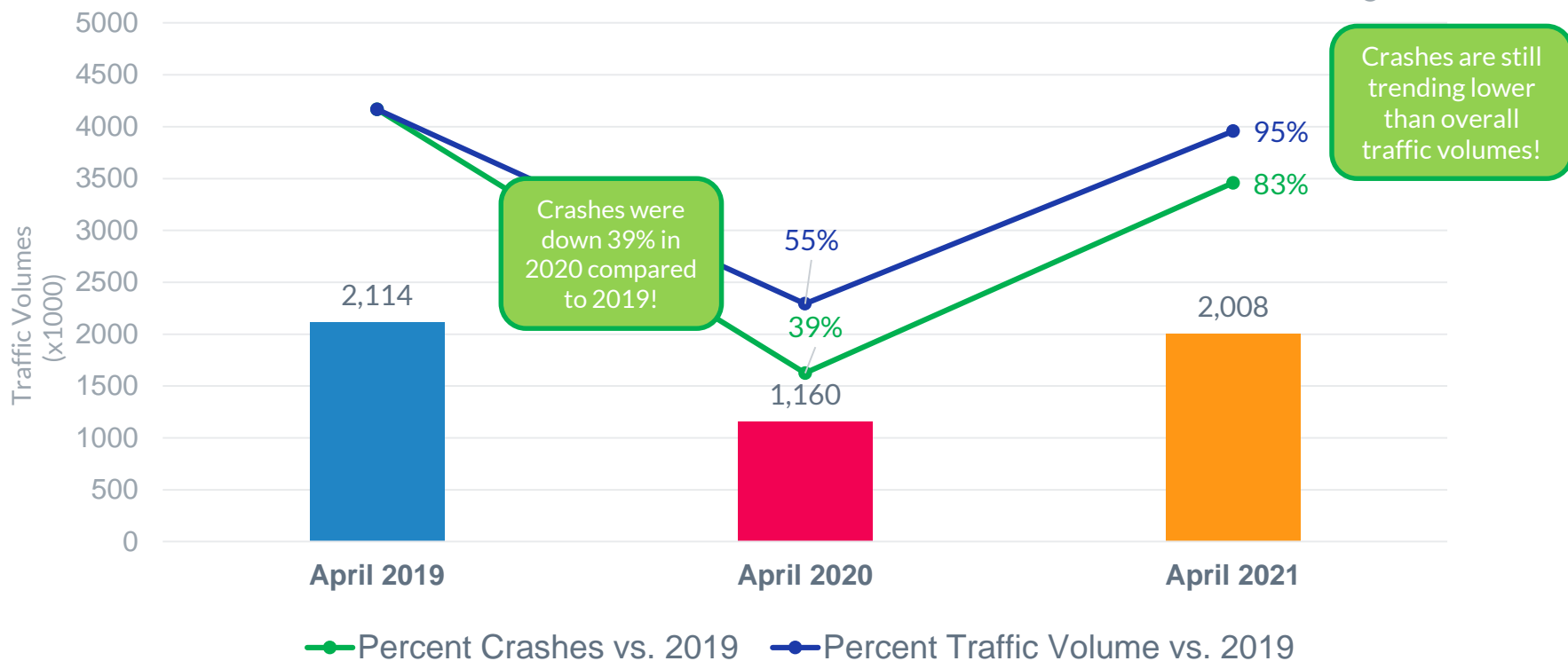
Metric: Continue to provide safe and accessible means of multimodal transportation



401 Street lights converted to LED

Metric: Continue to provide safe and accessible means of multimodal transportation

Crashes and Traffic Volume Reductions due to COVID19



Goal 4

Increase multimodal travel opportunities with safe and efficient transportation services.

Metric: Expand Multimodal Travel Options

Vertiport Lease

- ▷ On October 19, 2021, the Board of County Commissioners approved a lease with Ferrovial Vertiports Florida, LLC for the construction of a landing and take-off area at Palm Beach International Airport (PBI) for the operation of electric vertical take-off and landing (eVTOL) aircraft being developed by Lilium GmbH, a German limited liability company.

Sustainability Management Plan

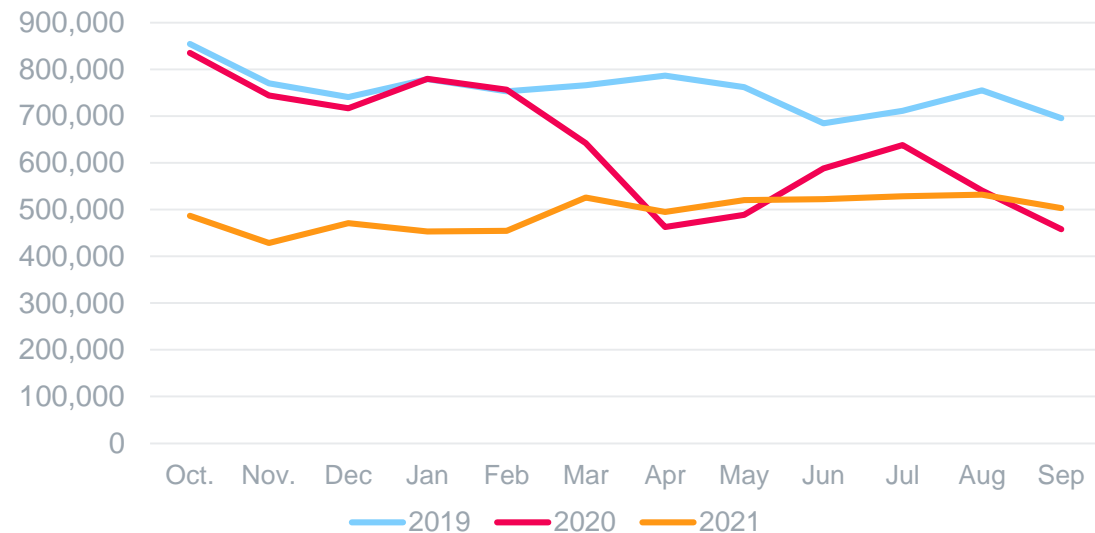
- ▷ Airports is currently working with consultants to produce a Sustainability Management Plan, which may include EV or alternative fuel vehicles for Airports ground operations.
- ▷ Airports is also considering overall emissions reduction targets as part of the plan.

**Voted 8th Best Domestic
Airport in *Travel + Leisure*
Magazine's 2021 World's
Best Awards!**



Metric: Increase Palm Tran Ridership

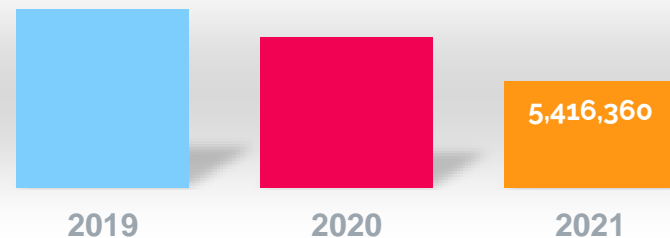
Monthly Ridership Trend



- Palm Tran's ridership is currently at **-29.1%** compared to the pre-COVID-19 ridership level (2019).
- Palm Tran transported over **10.8 million** passengers since the beginning of this emergency (March 2020 – September 2021).



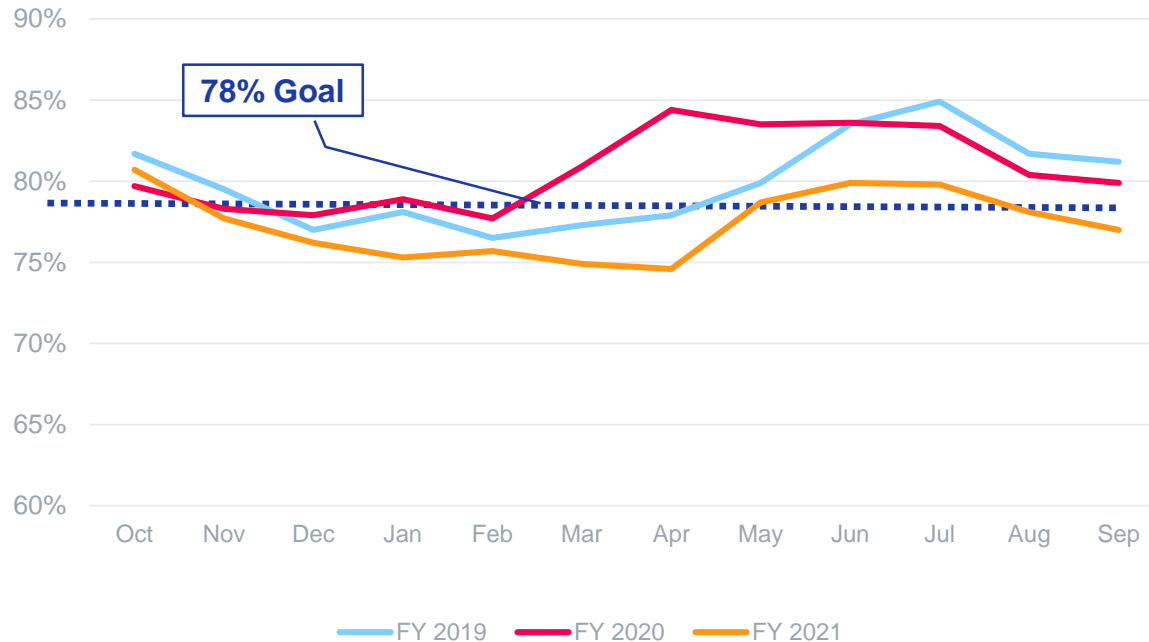
Fixed-Route Ridership FY 19-20-21



Metric: Improve Palm Tran On-Time Performance

On-Time Performance

(Depart no more than zero minutes early nor leave no more than five minutes late)



2021 Public Agency
2021 Corporate Executive



AMERICAN
PUBLIC
TRANSPORTATION
ASSOCIATION

Certificate of Merit for
Safety for implementing
exceptional COVID-19
safety initiatives



Safety Award
COVID-19 Outstanding
Service Recognition



Mobility Enhancements Today and Into the Future



Transit Development Plan



New Palm Tran Headquarters - Delray Beach



Fare Technology Upgrade



Bus Stop &
ADA Improvements



First mile/Last mile
Mobility On Demand
561 Plan



Master Plan for
Fleet & Infrastructure
Electrification



Next Steps

- Continue to identify overarching goals to ensure high quality, sustainable, and resilient infrastructure services Countywide.
- Keep coordinating County department projects to reduce overall infrastructure related costs and interruptions to the community.
- Continue the assessment of existing infrastructure and service delivery needs in residential neighborhoods located in unincorporated Palm Beach County, with a focus on underserved CCRT neighborhoods.
- On-going development of strategies and implementation plans to address existing deficiencies and funding strategies to complete capital improvements.
- Establish key performance indicators that support Team's goals.