

PALM BEACH COUNTY BOARD OF COUNTY COMMISSIONERS

AGENDA ITEM SUMMARY

Meeting Date: June 14, 2022 [] Consent [X] Regular [] Ordinance [] Public Hearing
Department Submitted By: Community Services Submitted For: Community Services

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to receive and file: the 211 Palm Beach/Treasure Coast, Inc. (211) PowerPoint presentation informing the Board of County Commissioners and County residents on the status of the new National Suicide Prevention Lifeline 9-8-8 number for national suicide prevention.

Summary: The mission of 211 is to connect people to services 24 hours a day by understanding their individual emotional, financial and social needs and to support the health & human services system as a whole. 211, as the regional responder for the National Suicide Prevention Lifeline, would like to update the Commissioners and county residents on the status of the national 9-8-8 suicide crisis number and to provide clarification regarding 211's role in this initiative. The Federal Communications Commission (FCC) has mandated that telecoms have the 9-8-8 number enabled and working across the U.S. by July 16, 2022. Additionally, 211 has expanded services and would like to provide updates on these important endeavors. Included among these services are expansions to our National Lifeline Chat services, and a new First Responder Helpline. The team at 211 is working hard to meet the ever changing needs of our community and to respond to every request for help. 211 provides empathetic guidance and support to individuals and families in distress or in need of information about health and human service programs. 211 operates a telephone helpline/hotline service providing an array of support and assistance, including information, assessment, advocacy, referral and linkage to appropriate community agencies, as well as crisis intervention and suicide prevention. (Community Services) Countywide (HH)

Background and Justification: In 2018, Congress tasked the FCC to conduct a feasibility study on the use of a three (3) digit number for suicide prevention. After public comments, a report was issued and 9-8-8 was selected as the suicide prevention hotline number. In 2020 this was finalized with the National Suicide Hotline Designation Act of 2020. Florida callers dialing 9-8-8 for assistance will be routed to one of Florida's 12 National Suicide Prevention Lifelines.

Attachments:

Recommended By: James Grean 5/25/2022 Department Director Date
Approved By: [Signature] 5/31/2022 Assistant County Administrator Date

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

Fiscal Years	2022	2023	2024	2025	2026
Capital Expenditures					
Operating Costs					
External Revenue					
Program Income					
In-Kind Match (County)					
NET FISCAL IMPACT					

# ADDITIONAL FTE POSITIONS (Cumulative)					
---	--	--	--	--	--

Is Item Included In Current Budget: Yes No
 Does this item include the use of federal funds: Yes No

Budget Account No.:
 Fund_ Dept. Unit_ Obj. Program Code___ Program Period: ___

B. Recommended Sources of Funds/Summary of Fiscal Impact:

C. Departmental Fiscal Review: DocuSigned by:
Julie Dowe
 Julie Dowe, Director, Financial & Support Svcs.

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Development and Control Comments:

OFMB Steve Mank 5/26/22
 OFMB #A 5-26-22

Dr. J. Jordan 5/27/22
 Contract Development and Control
 5-27-22 JD

B. Legal Sufficiency:

Helene C. Avign 5-27-22
 Assistant County Attorney

C. Other Department Review:

 Department Director

This summary is not to be used as a basis for payment.