

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

Fiscal Years	<u>2023</u>	<u>2024</u>	<u>2025</u>	<u>2026</u>	<u>2027</u>
Capital Expenditures	4,130,635	4,337,167	4,554,025	0	0
Operating Costs	69,445,151	72,917,409	76,563,279	0	0
External Revenues	(754,643)	(792,375)	(831,994)	0	0
Program Income (County)	984,262	1,033,475	1,085,149	0	0
In-Kind Match (County)	0	0	0	0	0
NET FISCAL IMPACT	<u>73,805,405</u>	<u>77,495,675</u>	<u>81,370,459</u>	<u>0</u>	<u>0</u>
# ADDITIONAL FTE POSITIONS (Cumulative)	0	0	0	0	0

Is Item Included in Proposed Budget? Yes X No
 Budget Account No.: Fund 1180 Agency 320 ORG 3200 Object Various

Reporting Category _____

B. Recommended Sources of Funds/Summary of Fiscal Impact:

Requested Department Budget for FY 2023 is pending final approval and based on estimated expenditures and appropriations. The proposed FY 2023 Budget is sufficient to cover the first year of the FY2023-2025 Long Range Plan.

C. Departmental Fiscal Review: Alicia Garrow
 (Alicia Garrow, Director Library Finance & Facilities)

III. REVIEW COMMENTS:

A. OFMB Fiscal and/or Contract Dev. And Control Comments:

*Garrow
acknowledged
8/5/22*

ASDelle 8/5/22
OFMB QA 320 22

Dr. J. Jacobson 8/10/22
Contract Dev. And Control
8-9-22 TW

B. Legal Sufficiency:

Anne Adelgent 8/11/22
Assistant County Attorney

C. Other Department Review:

Department Director

This summary is not to be used as a basis for payment.

Resolution 22-01

**Library Advisory Board
of the
Palm Beach County Library System**

Whereas, the Library Advisory Board represents the Library to the Board of County Commissioners in matters pertaining to library service; and

Whereas, our role is to provide policy, budget, and other recommendations to the Board of County Commissioners; and

Whereas, the purpose of the Library's long-range plan is to provide strategic guidance for the delivery of library services over the next three-year period; and

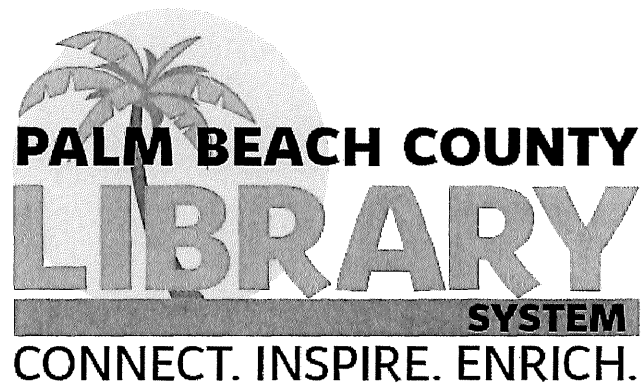
Whereas, Library staff has diligently researched and prepared the FY 2023-2025 Strategic and Long-Range Plan; and

Whereas, this Board has reviewed the Library's Strategic and Long-Range Plan and supports its adoption;

NOW THEREFORE BE IT RESOLVED that the Library Advisory Board of the Palm Beach County Library System, meeting on July 11, 2022, voted to endorse the Palm Beach County Library System's Strategic and Long-Range Plan for FY 2023-2025.



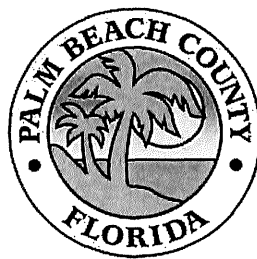
Sam Manuele, Chair



Strategic and Long-Range Plan
FY 2023-2025

Palm Beach County Library System
3650 Summit Boulevard
West Palm Beach, FL 33406

July 2022



Board of County Commissioners
Palm Beach County

MAYOR

Robert S. Weinroth

VICE MAYOR

Gregg K. Weiss

MEMBERS

Mack Bernard

Dave Kerner

Maria G. Marino

Melissa McKinlay

Maria Sachs

COUNTY ADMINISTRATOR

Verdenia C. Baker

ASSISTANT COUNTY ADMINISTRATOR

Todd Bonlarron




Library Administrative Staff and Strategic Planning Team

Aurora Arthay, Deputy Director
Margaret Barry, North Area Coordinator
Jennifer Bennett, Technical Services Manager
Jayne Bosio, Government Research Services Librarian
Stacey Burford, Librarian II, System's Children's Services
Tom Cipullo, Technology Instruction Librarian
Michelle Corrales, Library Associate III, Community Engagement
Adam Davis, Director, System Services
Maribel de Jesus, Multicultural Outreach Services Librarian
Jessica Doyle, Librarian II, System Children's Services
Marianne Heard, Adult Literacy Project Coordinator
Jennifer Gallagher, Library Training and Technical Assistance Supervisor
Alicia Garrow, Director, Library Finance & Facilities Division
Ron Glass, Access Services Manager
Robyn Hemond, System Children's Services Coordinator
Derek Kolb, Director, Library Information Technology
James Larson, Intellectual Resources Manager
Henrik Laursen, Jupiter Branch Manager
Lynlee Lebensart, Main Library Manager
Lindsey McMullen, Community Engagement Manager
Ann Nelson, Volunteer Coordinator
Elizabeth Prior, Director, Branch Services
Matt Selby, Gardens Branch Manager
Sarah Smedley, Talking Books Librarian
Wendy Stacy, Administrative Assistant
Melissa Sunshine, Head of Collection Development
Andrea Taylor, Personnel Services Coordinator
Amanda Woolf, Librarian II, AV & Electronic Resources

Library Director

Douglas Crane



Introduction


The purpose of the Palm Beach County Library System's Strategic and Long-Range Plan is to provide guidance for the delivery of services over the next three years. It outlines a vision of outstanding library service for residents of the Palm Beach County Library District.

This plan reflects changes occurring in our community and in the information environment. Our community is becoming more complex and diverse. The information environment is also evolving rapidly with more materials, information, and services available electronically.

We strive to meet the challenges of changing technology and population growth. While continuing to meet the needs of those who seek traditional services in traditional formats, the Library also recognizes the demand for new technology and new platforms. Our goal is to apply new information technology based on community need as indicated by feedback from library members, while striving toward state and national benchmarks for services.

The Library System's mission is *to connect communities, inspire thought and enrich lives*. The combination of material formats and services offered will be determined by community needs, return on investment (ROI), and availability of funding.

To make this plan a reality, the Library System requires critical support and active collaboration. Service improvements must be based on continuous consultation with all library stakeholders: citizens at large, Library District residents, library users, Library Advisory Board, Friends of the Library, Board of County Commissioners, County Administration, other County departments, library staff, and all others who value the information, knowledge, and wisdom that libraries can provide.



Much of the County's past growth has occurred within the area served by the Library System. This trend is expected to continue and will decidedly shape the future of our Library System.

DEMOGRAPHICS

From 2000 to 2022, the population of the Library District grew from 731,460 to 996,729 (estimated), a 36% increase.

According to information from the U. S. Census Bureau from 2020, Palm Beach County's Hispanic population was 23.4% of the total County population; the national figure is 18.7%. Palm Beach County's Black/African American population is 17.6% of the total County population; the national figure is 12.4%.

The median age for Palm Beach County is 45 years and the percentage of those 65 and over is 24%, compared to the national figures of 38.2 years and 16%, respectively.


Nearly one third (32.1%) of Palm Beach County residents speak a language other than English at home; the national figure is 21.5%.

SUMMARY OF SERVICES

The Library System serves an area comparable in size to the state of Delaware. Service is provided through the Main Library, sixteen branches, and a logistical support center. Access Services includes a Bookmobile, Talking Books and Books-by-Mail, while Community Engagement offers adult literacy services, outreach to day care programs and system-wide adult activities. In Fiscal Year 2021, the Library lent over 7.5 million items and answered more than 732,000 research questions.

COLLECTION

The Library provides access to holdings of over 2 million items and offers expanding access to electronic information. Further access to both hard copy and electronic information is provided by participation in regional, state, and national networks which allow reciprocal access to resources of all member libraries.



FINANCIAL SUPPORT


The Library's proposed budget for Fiscal Year 2023 is \$81,109,846. The majority of the budget is funded by ad valorem revenue raised through the County Library District. The Library also receives an annual Florida State Aid to Public Libraries grant.

As in the past, we continually seek alternative revenue sources to supplement ad valorem funding.

For example:

- Impact Fees are used for opening day collections of library materials and building construction to the extent possible.
- A \$55 million bond issue was approved by Library District voters in November 2002 to fund the second Library Expansion Program.

The following alternative revenue sources are sought on an ongoing basis:

- Funds distributed as a part of the Universal Service Fund (E-Rate) discount program will partially defray telecommunication costs.
 - Commission approval to fund Impact Fees at the maximum level has been accomplished.
 - All other grant opportunities are explored and, where practical, applications are filed.
 - The Friends of the Library plan fundraising projects to purchase special equipment for new and renovated branches.
 - A U.S. Passport processing program has been implemented at the Main Library as a service to the public.
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Library staff with input from the Library Advisory Board, County Administration, and Library users.


Connect Communities

The Library “connects communities” by encompassing three goals which include enhancing the role of the library in the community, promoting inclusivity and embracing diversity, and providing opportunities for individuals and organizations in the community to become involved with the Library.

The Library will enhance the role of the library in the community by encouraging more visits to library locations and its website and increase the use of the mobile app, by improving the literacy skills of children through the ABC Kit program and by providing Bookmobile service to communities located at least 3 miles from a library or with limited access to transportation.

The Library will promote inclusivity and embrace diversity by striving to recruit and retain a diverse staff, by providing adult literacy tutoring and English Exchange activities, and by developing foreign language collections and presenting multilingual activities to meet community needs. Immigrants and refugees will be welcomed through participation in the library’s citizenship-related classes and naturalization ceremonies. Activities and events for individuals with physical and cognitive disabilities will be developed and tailored for these specific audiences.

The Library will provide opportunities for community members and organizations to become involved with the Library by assisting the Friends of the Palm Beach County Library System with their fundraising efforts, by providing volunteer opportunities for adults and students, by seeking new for-profit and/or non-profit partnerships, and by maintaining library representation on community group, civic organization, governmental and non-profit boards and committees. The Library will help address food insecurity in the community by providing meals through partnerships with other community organizations and by hosting Supplemental Nutrition Assistance Program (SNAP) benefit consultations.



Enrich Lives

The Library “enriches lives” by providing educational opportunities to learn and grow for all ages. The two goals for this mission are to design family learning opportunities to improve children’s abilities to achieve academically and to offer activities that will allow the community to learn and interact.

The Library will enrich the lives of children, the future leaders of our community, by encouraging them to develop a love of reading, learning, and libraries. Children’s classes, the Summer Reading Program, and special events, including virtual options, will provide a setting where children’s confidence, reading skills, and sense of community are developed. Activities and events will be presented to foster family literacy.

Library staff will offer activities that allow the community to learn and interact. Subject specialist librarians in the areas of Health/Wellness, Business/Finance/Consumer Information/Employment, Government Research and Multicultural Outreach, will collaborate with branch staff to offer classes and activities in their subject areas. A variety of literary, recreational, informational, and performance-based activities will be offered, both virtually and in-person. Group and individual technology classes will be developed and presented, and all library staff will participate in technology training to ensure that they are equipped to assist the community with its technology needs.

*Palm Beach County Library System
Strategic Goals*

1. Enhance the role of the library in the community and offer services beyond the library's walls.
 2. Promote inclusivity and embrace diversity in staffing, collections, services, activities, and spaces.
 3. Provide opportunities for community members and organizations to become involved with the library.
 4. Provide access to a collection of print, non-print, and electronic resources for borrowing and research that supports the needs and interests of the citizens of Palm Beach County.
 5. Provide a welcoming environment to spark creativity, stimulate thoughtful conversation and encourage collaboration.
 6. Design family learning opportunities to improve a child's ability to achieve academically.
 7. Offer activities that allow the community to learn and interact.
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<u>Goal #2</u>	<u>Promote inclusivity and embrace diversity in staffing, collections, services, activities, and spaces.</u>
Objective 2.1	Proactively recruit, support, and retain a diverse staff.
Activity 2.1.1	Offer classes for staff related to equity, diversity, and inclusion to better equip them to assist the community with its needs.
Activity 2.1.2	Put “Advancing the Mission” racial equity pledge into action.
Activity 2.1.3	Employ recruitment strategies targeted to attract a diverse applicant pool for job openings, including recruiting and mentoring employees of color to attend library school, further their education, and seek leadership opportunities.
Activity 2.1.4	Establish a staff-led Equity, Diversity and Inclusion (EDI) Committee and support sub-committees and initiatives such as the African American Alliance, Special Needs Committee, HOLA Committee, and Rainbow Roundtable.
Objective 2.2	Offer 5,800 (1% over FY2021) instructional hours of adult literacy tutoring and English Exchange activities and continue exploring alternative methods of connecting tutors and literacy students through technology and other initiatives.
Activity 2.2.1	Provide 100 individuals with one-on-one instruction taught by volunteer literacy tutors.
Activity 2.2.2	Thirty percent of students will attain a personal goal and/or complete a skill book level.
Activity 2.2.3	Offer staff and volunteer-led English Exchange activities in at least six different branch locations.
Activity 2.2.4	Offer quarterly workshops to volunteer tutors and Library staff on how to conduct online English Exchange activities and one-on-one tutoring on online platforms.
Activity 2.2.5	Explore alternative methods of providing language learning or improving Adult Literacy Project (ALP) processes by piloting at least two new ideas.
Activity 2.2.6	Investigate the reestablishment of AmeriCorps volunteers to work with adult, children, or family literacy.
Activity 2.2.7	Meet at least once quarterly with Objective 2.3 and Objective 2.4 leaders to find opportunities for collaboration.
Objective 2.3	Lend 47,802 (1% over FY2021) multilingual materials and attract 10,021 (1% over FY2021) individuals to multilingual activities.
Activity 2.3.1	Offer 674 (1% over FY2021) multilingual activities.

Activity 2.6.1 Offer one-on-one instruction to at least 10 Books-By-Mail members or attract 10 Books-by-Mail members to at least one technology class related to a Library-subscribed electronic resource.

Activity 2.6.2 Pilot or expand a service or activity/workshop/event for Books-By-Mail members.

Activity 2.6.3 Work with Talking Books staff to hold at least two virtual or in-person membership drives.

Goal #3 **Provide opportunities for community members and organizations to become involved with the library.**

Objective 3.1 Assist the Friends of the Library with fundraising, book sales and donations.

Activity 3.1.1 Assist the Friends of the Library in increasing used book sales by evaluating book sale areas, updating signage, revising procedures, and implementing improvements.

Activity 3.1.2 Assist in maintaining individual Friends memberships at FY2021 membership level of 453 members by promoting the benefits of being a member.

Activity 3.1.3 Assist in increasing overall monetary donations to \$8,450 (10% over FY2021) by promoting the various types of donations and by suggesting unfunded library projects.

Objective 3.2 Provide volunteer opportunities for 200 (809% over FY2021) adults and 400 (-65%* under FY2021) students to assist with identified volunteer positions and the presentation of activities for all ages.

* During COVID, the library offered many virtual volunteer opportunities which were popular with teens needing community service hours; the Library is now returning to offering more in person opportunities for students based on Library needs)

Activity 3.2.1 Update volunteer job descriptions and applications, and conduct facilitator training workshops to encourage more volunteer recruitment and retention.

Activity 3.2.2 Recruit 400 (400% increase over FY2021) teen volunteers to assist with the 2023 Summer Reading Program.

Objective 3.3 Seek five new for-profit and/or non-profit partnerships and maintain library representation on 25 community group, civic organization, governmental and non-profit boards and committees to increase awareness of the library.

Activity 3.3.1 Update policies regarding collaborative partnerships, sponsorships, and Library representation on boards and committees.

Activity 3.3.2 Train staff on the Library's expectation of their representation on boards and committees.

INSPIRE THOUGHT**Goal #4**

Provide access to a collection of print, non-print, and electronic resources for borrowing and research that supports the needs and interests of the citizens of Palm Beach County.

- Objective 4.1** Provide access to online research tools to achieve a minimum of 140,352 (3% over FY2021) sessions per year.
- Activity 4.1.1 Present or demonstrate at least one Online Research Tool at an offsite event or location per quarter.
- Activity 4.1.2 Evaluate current and prospective subscriptions for online research tools and acquire those that meet community needs.
- Activity 4.1.3 Produce marketing materials and employ strategies for promoting new and existing online research tools.
- Objective 4.2** Provide access to electronic content, including e-books, e-audiobooks, e-music, e-magazines, and e-movies to achieve 2,139,325 (5% over FY2021) sessions per year.
- Activity 4.2.1 Evaluate current and prospective e-materials subscriptions and collections, and acquire those that meet community needs.
- Activity 4.2.2 Maintain monthly communication with vendors and staff to maximize library members' access to e-material subscriptions and collections.
- Activity 4.2.3 Produce marketing materials and employ strategies for promoting new and existing e-materials.
- Objective 4.3** Increase the materials collection, including both physical and electronic materials, to achieve or exceed 2.0 holdings per capita as recommended by the *Florida Library Associations' Florida Public Library Outcomes & Standards* for populations above 25,000 people.
- Activity 4.3.1 Replace 5% of the physical collection each year to ensure that materials are current and in good condition.
- Activity 4.3.2 Increase the active materials holdings, including both physical and electronic materials, to meet or exceed 2,059,942 (1% over FY2021) items.
- Activity 4.3.3 Visit, consult with, and evaluate branch collections to ensure selections meet community needs.

- Objective 5.2** **The User Experience Team will research and implement at least two service innovations to maintain a positive member experience, virtually and at all 17 library locations.**
- Activity 5.2.1 Evaluate and make recommendation for the following service innovation initiatives: 1) outside spaces; 2) joint service desks; 3) outreach/tech vehicle; 4) access to mobile devices.
- Activity 5.2.2 The User Experience Team will plan, develop, train staff, and conduct UX usability tests with library members for the Library’s “new” Bibliocommons website (pbclibrary.org) and will collect user feedback for site improvements.
- Objective 5.3** **Identify and implement a minimum of three technological solutions/enhancements that can be supported by available software/hardware as indicated by feedback collected from the public and staff.**
- Activity 5.3.1 Conduct an annual public survey to determine and implement technological solutions where feasible and appropriate.
- Activity 5.3.2 Conduct an annual staff survey to determine and implement technological solutions where feasible and appropriate.
- Activity 5.3.3 Transition to the Symphony ILS hosted system to provide enhanced disaster recovery capabilities and operating resources.
- Activity 5.3.4 Install a Lyngsoe LibCabinet in a Palm Beach County Government location to enhance the community’s access to library materials.

- Objective 7.2** **Subject specialist librarians (Health/Wellness, Business/Finance/Consumer Information/Employment, Government Research, and Multicultural Outreach) will collaborate with branch staff to offer classes and activities in their subject areas.**
- Activity 7.2.1 A minimum of 30 annual activities or workshops based on subject areas will be offered throughout the library system.
- Activity 7.2.2 Bibliographies, website content and staff training will be created to support each subject area.
- Objective 7.3** **Offer 1,120 (10% over FY2021) group and individual technology classes attracting at least 5,281 (10% over FY2021) people.**
- Activity 7.3.1 Assess community and staff needs by evaluating and reviewing technology class offerings and online learning resources.
- Activity 7.3.2 Develop, plan, and present a minimum of 20 digital literacy and internet safety classes for the public.
- Activity 7.3.3 All library staff will participate in two technology instruction classes per year to ensure that they are fully equipped to assist the community with its technology needs.

- Objective 3.3 Seek five new for-profit and/or non-profit partnerships and maintain representation on 25 community group, civic organization, governmental and non-profit boards and committees to increase awareness of the library.

- Objective 3.4 Address food insecurity in the community by providing 2% more meals and hosting 2% more Supplemental Nutrition Assistance Program (SNAP) benefit consultations than in FY2022.

ENRICH LIVES

Goal #6 **Design family learning opportunities to improve a child's ability to achieve academically.**

Objective 6.1 A target number of 5% more children than in FY2022, ages 0-17, will attend a Library story time or multimedia class.

Objective 6.2 By August 15, 2024, 5% more Little Learners, children, teens, and adults than in FY2022 will be exposed to reading over the summer by registering for the Summer Reading Program.

Goal #7 **Offer activities that allow the community to learn and interact.**

Objective 7.1 A target audience of 5% more adults than in FY2022 will participate in literary, recreational, informative and performance-based library activities.

Objective 7.2 Subject specialist librarians (Health/Wellness, Business/Finance/Consumer Information/Employment, Government Research, and Multicultural Outreach) will collaborate with branch staff to offer classes and activities in their subject areas.

Objective 7.3 Offer 5% more group and individual technology classes attracting at least 5% more people than in FY2022.

Objective 3.4

Address food insecurity in the community by providing 1% more meals and hosting 1% more Supplemental Nutrition Assistance Program (SNAP) benefit consultations than in FY2023.

ENRICH LIVES

Goal #6 **Design family learning opportunities to improve a child's ability to achieve academically.**

Objective 6.1 A target number of 2% more children than in FY2023, ages 0-17, will attend a Library story time or multimedia class.

Objective 6.2 By August 15, 2025, 2% more Little Learners, children, teens, and adults than in FY2023 will be exposed to reading over the summer by registering for the Summer Reading Program.

Goal #7 **Offer activities that allow the community to learn and interact.**

Objective 7.1 A target audience of 2% more adults than in FY2023 will participate in literary, recreational, informative and performance-based library activities.

Objective 7.2 Subject specialist librarians (Health/Wellness, Business/Finance/Consumer Information/Employment, Government Research, and Multicultural Outreach) will collaborate with branch staff to offer classes and activities in their subject areas.

Objective 7.3 Offer 2% more group and individual technology classes attracting at least 2% more people than in FY2023.

(1) “Library advisory board” shall refer to a board of citizens, which shall represent the board of county commissioners in matters pertaining to county free public libraries or free public library service. This shall include, but not be limited to, matters of policy, budgeting, and employment of the head librarian.

(2) “Commission” shall mean the Board of County Commissioners of Palm Beach County.

(3) “Contractual library service” shall refer to the library service provided by the county to its residents by means of a contractual arrangement.

(4) “District” shall refer to the Palm Beach County Library District which shall include all taxable property within the county not already taxed for library purposes by a municipality.

(5) “Palm Beach County Library System” or “library system” shall refer to the entity created by the district to provide free public library services.

B. Organization for administration of the library system.—The responsibility for operating and maintaining the library system shall be delegated to a head librarian, qualified according to standards established by the library advisory board.

C. Library advisory board.—The commission shall appoint a citizens advisory board to represent them in administering the library system. The library advisory board shall select the head librarian, and make policy and budget decisions subject to the approval of the commission. The commission shall appoint the library advisory board to consist of at least seven (7) and not more than fifteen (15) citizens of the district, and establish qualifications and terms for membership. The library advisory board shall serve without pay, but may be reimbursed for actual expenses subject to the approval of the commission.

D. Operating rules and procedures.—The library advisory board may establish such rules, regulations, and procedures as are deemed necessary for the operation of the library system; provided, however, that no such rule, regulation, or procedure shall conflict with any law, statute, or regulation established by the Legislature of this state or the commission of the county.

E. Budgets; reports.—Budgets and reports shall be prepared and filed by the head librarian in accordance with instructions and regulations of the commission, but in no case shall the budget be filed later than July 1 of each year or the annual report later than January 1 for the preceding fiscal year.

F. Contractual library service.—In carrying out the provisions of this chapter, the commission may either acquire and provide for the maintenance and operation of a free public library for the county, or may provide free library service to the citizens of the county by entering into a contract therefor with any municipality or municipalities, or both, with any nonprofit library corporation or association in Palm Beach County owning a free public library, or with any other county or municipality in the state owning a free public library. Any municipality or any nonprofit library corporation

(d) Any appropriate public funding source.

(4) The commission is hereby authorized to submit a referendum for library capital improvements to the voters of the district.

(5) Upon approval of a majority of the voters of the district voting, the commission shall levy the voter approved millage for the number of years likewise approved, or authorize the issuance of bonds and necessary millage for debt service.

(6) Library capital improvements may include:

(a) Acquisition of library sites.

(b) Acquisition, construction, or renovation of buildings.

(c) Acquisition of bookmobiles.

(d) Acquisition of initial furniture and equipment.

(e) Acquisition and processing of initial library material collections.

(7) If any municipality not a part of the district chooses to enter the district, that municipality must transfer resources currently being used to provide public library service and/or such other resources as would be required for the library system to provide to the residents of the entering municipality comparable library service to that provided throughout the district.

Section 4. The provisions of this act shall be liberally construed in order to carry out effectively the purposes of this act.

Section 5. It is declared to be the legislative intent that if any section, subsection, sentence, clause, or provision of this act is held invalid, the remainder of this act shall not be affected.

Section 6. Chapters 67-1869, 76-460, and 86-431, Laws of Florida, are repealed.

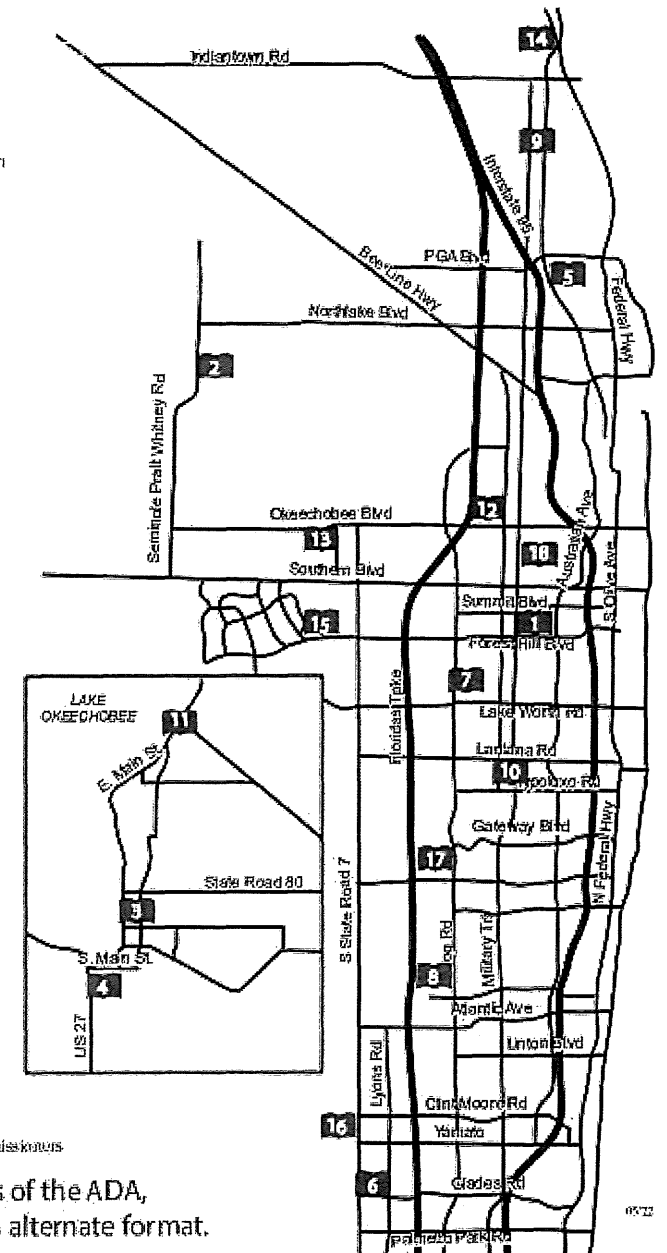
Section 7. This act shall take effect upon becoming a law.

Approved by the Governor May 22, 2000.

Filed in Office Secretary of State May 22, 2000.

Library Locations

1. Main Library
3450 Summit Boulevard
West Palm Beach 33406
Phone: 561-233-2600
Mon - Thu, 9:00 am - 9:00 pm
Fri, 9:00 am - 6:00 pm
Sat, 9:00 am - 5:00 pm
Sun, Noon - 5:00 pm
2. Acreage Branch
13801 Orange Boulevard
Loxahatchee 33470
Phone: 561-681-4100
Mon - Thu, 10:00 am - 8:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
3. Belle Glade Branch
725 NW 4th Street
Belle Glade 33420
Phone: 561-996-3453
Mon - Wed, 9:00 am - 8:00 pm
Thu - Sat, 9:00 am - 5:00 pm
Sun, Noon - 5:00 pm
4. Clarence E. Anthony Branch
375 SW 2nd Avenue
South Bay 33435
Phone: 561-992-8293
Mon & Wed, 11:00 am - 7:00 pm
Tue, Thu - Sat, 9:00 am - 5:00 pm
5. Gardens Branch
11303 Campus Drive
Palm Beach Gardens 33410
Phone: 561-626-6133
Mon - Thu, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
6. Glades Road Branch
20701 95th Avenue South
Boca Raton 33434
Phone: 561-482-4554
Mon - Thu, 10:00 am - 8:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
7. Greenoaks Branch
3720 Jog Road
Greenoaks 33467
Phone: 561-641-9400
Mon - Thu, 10:00 am - 8:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
8. Hagen Ranch Road Branch
14350 Hagen Ranch Road
Delray Beach 33446
Phone: 561-894-7800
Mon - Thu, 9:00 am - 8:00 pm
Fri, 9:00 am - 6:00 pm
Sat, 9:00 am - 5:00 pm
Sun, Noon - 5:00 pm
9. Jupiter Branch
705 Military Trail
Jupiter 33458
Phone: 561-744-2300
Mon - Thu, 9:00 am - 8:00 pm
Fri, 9:00 am - 6:00 pm
Sat, 9:00 am - 5:00 pm
Sun, Noon - 5:00 pm
10. Lantana Road Branch
4030 Lantana Road
Lake Worth 33462
Phone: 561-934-4500
Mon - Thu, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
11. Louis V. York Branch
525 Racoon Point Road
Belle Glade 33476
Phone: 561-924-5928
Mon & Wed, 11:00 am - 7:00 pm
Tue, Thu - Sat, 9:00 am - 5:00 pm
12. Okeechobee Boulevard Branch
5889 Okeechobee Boulevard
West Palm Beach 33417
Phone: 561-233-1800
Mon - Wed, 10:00 am - 8:00 pm
Thu - Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
13. Royal Palm Beach Branch
300 Civic Center Way
Royal Palm Beach 33411
Phone: 561-790-6090
Mon - Wed, 9:00 am - 8:00 pm
Thu - Fri, 9:00 am - 6:00 pm
Sat, 9:00 am - 5:00 pm
14. Tequesta Branch
461 Old Dixie Highway North
Tequesta 33469
Phone: 561-746-3970
Mon - Wed, 10:00 am - 8:00 pm
Thu - Sat, 10:00 am - 5:00 pm
15. Wellington Branch
1951 Royal Farm Drive
Wellington 33414
Phone: 561-790-6070
Mon - Thu, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
16. West Boca Branch
18685 State Road 7
Boca Raton 33498
Phone: 561-470-1600
Mon - Thu, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
17. West Boynton Branch
9451 Jog Road
Boynton Beach 33437
Phone: 561-734-5356
Mon - Thu, 10:00 am - 9:00 pm
Fri, 10:00 am - 6:00 pm
Sat, 10:00 am - 5:00 pm
Sun, Noon - 5:00 pm
18. Outreach Services
Books-by-Mail: 561-649-5482
Talking Books: 561-649-5486
By Appointment Only



Palm Beach County Board of County Commissioners

In accordance with the provisions of the ADA,
this document may be requested in an alternate format.