

PALM BEACH COUNTY
BOARD OF COUNTY COMMISSIONERS
AGENDA ITEM SUMMARY

Meeting Date: May 5, 2026 [X] Consent [] Regular
[] Ordinance [] Public Hearing

Department: Procurement Department

I. EXECUTIVE BRIEF

Motion and Title: Staff recommends motion to receive and file: quarterly list of contract terminations under section 2-53(d) of the County's Purchasing/Procurement Code (the Code).

Summary: Effective November 16, 2024, the Code authorized the Director of Procurement, in consultation with the County Attorney's Office, to terminate non-construction contracts, including exempt contracts, of any amount in accordance with the terms and conditions of the applicable contract. The Code requires the Director of Procurement to submit to the Board of County Commissioners (BCC) at least quarterly a receive and file item agenda item listing all contract terminations, whether termination is for convenience or termination for cause. Additionally, pursuant to Countywide PPM# CW-L-008, Procurement Policies and Procedures, specifically Section II.D.b, it states "the Procurement Director may terminate non-construction contracts...with County Administration review and approval." The attached contract terminations have been reviewed and approved by County Administration. Under attachment 1, the quarterly list of contract terminations are for the period of December 1, 2025 through February 28, 2026. (Procurement Department) Countywide (AH)

Background & Justification: Compliance with the Purchasing/Procurement Code requires that the Director of Procurement file a list of contract terminations with the BCC at least quarterly, as provided in Section 2-53 (d). Attached are the contracts that have been terminated from December 1, 2025 through February 28, 2026.

Attachments:

- 1. Quarterly List of Contract Terminations

Recommended By: Jessica Comis Department Director Date: 4/7/26

Approved By: [Signature] Deputy County Administrator Date: 4/28/26

II. FISCAL IMPACT ANALYSIS

A. Five Year Summary of Fiscal Impact:

Fiscal Years	2026	2027	2028	2029	2030
Capital Expenditures	_____	_____	_____	_____	_____
Operating Costs	_____	_____	_____	_____	_____
External Revenues	_____	_____	_____	_____	_____
In-Kind Match (County)	_____	_____	_____	_____	_____
NET FISCAL IMPACT*	_____	_____	_____	_____	_____
# ADDITIONAL FTE POSITIONS (Cumulative)	_____	_____	_____	_____	_____
Is Item Included in Current Budget:	Yes	_____	No	_____	<u>X</u>
Does this item include use of Federal funds?	Yes	_____	No	_____	<u>X</u>
Does this item include the use of State funds?	Yes	_____	No	_____	<u>X</u>

Budget Account No: Fund _____ Dept _____ Unit _____ Object _____ Program _____

B. Recommended Sources of Funds/Summary of Fiscal Impact:

This item carries no fiscal impact.

C. Departmental Fiscal Review: _____

III. REVIEW COMMENTS

A. OFMB Fiscal and/or Contract Development Comments:

<p><i>[Signature]</i> 4/18/2026 OFMB <i>[Signature]</i> EsW 4-8-26</p>	<p><i>[Signature]</i> 4/20/26 Contract Development and Control</p>
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B. Legal Sufficiency:

[Signature] 4/21/26
 Assistant County Attorney

C. Other Department Review:

 Department Director

(This summary is not to be used as a basis for payment)

ATTACHMENT 1
QUARTERLY LISTING OF CONTRACT TERMINATIONS
FOR THE PERIOD December 1, 2025 THROUGH February 28, 2026

Contract No.	Vendor Name	Type of Goods or Services	Termination Date	Termination for Convenience	Termination for Cause
750835	Wastewater Solutions, LLC	Submersible Well Pump Motors	February 5, 2026	X	
250736R A	Consolidated Water Group, LLC.	Maintenance and Repair of Water Softener System	February 20, 2026		X
24064A	Summit Fire & Security, LLC	Fire Sprinkler Protection Systems, Fire Pumps and Backflow Preventers	February 23, 2026	X - voluntary withdraw.	



Inter-Office Memorandum

DATE: April 1, 2026

TO: Tracy Ellison, Deputy County Administrator
County Administration

FROM: Jessica Comis, Purchasing Director
Procurement Department

RE: Request to Terminate Contract No. 750835/SM, Submersible
Well Pump Motors, Purchase & Delivery of – Wastewater
Solutions LLC

Purchasing Department
50 South Military Trail, Suite 110
West Palm Beach, FL 33415-3199
(561) 616-6800
FAX: (561) 242-6744
www.pbc.gov/purchasing



BACKGROUND

The purpose of this Memorandum is to request County Administration's review and approval to terminate the following Contract No. 750835/SM, Submersible Well Pump Motors, Purchase & Delivery of, which is managed and requested by the Water Utilities Department and Airports. Pursuant to PPM # CW-L-008, specifically Section II. D. 6, it states. The Procurement Director may "terminate non-construction contracts, including exempt contracts, of any amount in accordance with the terms and conditions of the contract and in consultation with the County Attorney's Office ("CAO"), with the County Administration review and approval...". Please review and approve the following termination of contract request.

SUMMARY

1. Contract No. 750835, Fire Pump (Electric and Diesel) Submersible Well Pump Motors, Purchase & Delivery of, was established in July of 2021, with a start date of September 7, 2021, through September 6, 2026. This contract was awarded for an initial (5) year term, with no renewal options.
2. The contract was awarded on an item-by-item basis:
 - a. Wastewater Solutions, LLC was awarded item #1.
 - b. Condo Electric & Industrial Supply INC was awarded item #3.
 - c. Item #2 was not awarded.The total contract value is \$99,999.00
3. The contract has reached its maximum allowable increase limits for an RFQ awarded prior to November 2024, resulting in the need to terminate and resolicit these services.
4. The County departments are appreciative of the current awardees and their performance throughout this contract and encourages them to participate in future contracts.

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Marci Woodward, Vice Mayor

Maria G. Marino

Gregg K. Weiss

Joel G. Flores

Maria Sachs

Bobby Powell Jr.

County Administrator
Joseph Abruzzo



Inter-Office Memorandum (cont.)

Purchasing Department
50 South Military Trail, Suite 110
West Palm Beach, FL 33415-3199
(561) 616-6800
FAX: (561) 242-6744
www.pbc.gov/purchasing



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5. Once the termination is approved, the Water Utilities Department and Airports will move forward with the new contract awardees.

CONCLUSION

This termination will not affect any new services as noted in #3.

Thank you for your review and consideration.

Approved,

Tracy Ellison
Deputy County Administrator

Enclosed:
Term Contract # 750835/SM



Form 2.VV

Purchasing Department

50 South Military Trail, Suite 110
West Palm Beach, FL 33415-3199

(561) 616-6800

FAX: (561) 242-6744

www.pbc.gov/purchasing

February 5, 2026

VS0000007756
matias@wws-llc.com
646-765-3799

Wastewater Solutions LLC
102 N.E. 2nd Street, #510
Boca Raton, FL 33432

Dear Vendor:

This letter is notification that Palm Beach County is electing to terminate contract #750835/SM for Submersible Well Pump Motors, Purchase & Delivery of, in accordance with term #6, "Termination for Convenience". This contract is being terminated because the contract has reached its maximum allowable increase limits and a new contract has been awarded. Termination is effective February 20, 2026. All outstanding orders are to be completed February 18, 2026.

The County appreciates your service on this contract and encourages you to participate in future contracts for this or any service within the capacity of your firm to provide.

Again, let me thank you for your past service to Palm Beach County.

Sincerely,

A handwritten signature in cursive script that reads "Jessica Comis".

Jessica Comis
Director

c: Bridget Williams, Purchasing Manager
Regenia Robinson, Buyer
Pamela Giust, Water Utilities Department
File

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Bridget Williams

From: Pamela Sue Giust <PGiust@pbcwater.com>
Sent: Tuesday, September 30, 2025 12:01 PM
To: Bridget Williams
Cc: Narumi Vargas; Vernetha Green
Subject: RE: CMA 750835 (BCC ITEM) - Inquiry, Submersible Well Pump Motors - CRQM 093025*651
Attachments: Submersible Well Pump Motors, Purchase and Delivery, Term Contract , old cma 750835.docx; Submersible Well Pump Motors - Procurement Checklist.pdf

Hi Bridget,

We have submitted CRQM 093025*651 for resoliciting the above contract. Attached are updated specs and procurement checklist.

Please let us know who will be working on this request.

Thank you,
Pam

Pam Giust
Utilities Support Services Coordinator
Palm Beach County Water Utilities Department
561-493-6227

From: Vernetha Green <vgreen@pbcwater.com>
Sent: Wednesday, September 10, 2025 5:13 PM
To: Bridget Williams <BWilliams@pbc.gov>; Pamela Sue Giust <PGiust@pbcwater.com>
Cc: Narumi Vargas <NVargas@pbc.gov>
Subject: RE: CRQM 062625*464 - CMA 750835 (BCC ITEM) - Inquiry, Submersible Well Pump Motors
Importance: High

Hello Bridget,

The contract in question has already expired, 9/6/2026. This contract is a necessity for our daily operations. How quickly can you get a replacement advertised, and will the term be for 12 months or 60 months? Please advise.

Thank you,
Vernetha

From: Bridget Williams <BWilliams@pbc.gov>
Sent: Wednesday, September 10, 2025 3:38 PM
To: Pamela Sue Giust <PGiust@pbcwater.com>
Cc: Vernetha Green <vgreen@pbcwater.com>; Narumi Vargas <NVargas@pbc.gov>
Subject: RE: CRQM 062625*464 - CMA 750835 (BCC ITEM) - Inquiry, Submersible Well Pump Motors

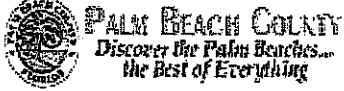
Hi Pam,

The contract does not expire until 9/6/2026 so it would be Purchasing's recommendation to re solicit this contract.

How urgent is the purchase of the pumps?

Thank you,

Bridget Williams, Purchasing Manager
Purchasing Department



50 S. Military Trail, Suite 110
West Palm Beach, FL 33415-3199

PHONE: 561-616-6817

FAX: 561-656-7103

bwilliams@pbcgov.org

Purchasing Department Website:

<http://discover.pbcgov.org/purchasing>

Vendor Self Service System Website:

<https://pbcvssp.co.palm-beach.fl.us/webapp/vssp/AltSelfService>

From: Pamela Sue Giust <PGiust@pbcwater.com>

Sent: Wednesday, September 10, 2025 2:56 PM

To: Bridget Williams <BWilliams@pbc.gov>

Cc: Vernetha Green <vgreen@pbcwater.com>; Narumi Vargas <NVargas@pbc.gov>

Subject: RE: CRQM 062625*464 - CMA 750835 (BCC ITEM) - Inquiry, Submersible Well Pump Motors

Hi Bridget,

The funds needed were not to pay invoices but to process requisitions for new pumps.

What is Purchasing's recommendation to more forward? We still need to purchase these pumps.

Let us know as soon as possible.

Thank you,
Pam

Pam Giust
Utilities Support Services Coordinator
Palm Beach County Water Utilities Department
561-493-6227

From: Bridget Williams <BWilliams@pbc.gov>

Sent: Monday, September 8, 2025 10:22 AM

To: Pamela Sue Giust <PGiust@pbcwater.com>; Narumi Vargas <NVargas@pbc.gov>

Cc: Vernetha Green <vgreen@pbcwater.com>

Subject: RE: CRQM 062625*464 - CMA 750835 (BCC ITEM) - Inquiry, Submersible Well Pump Motors

Importance: High

Good afternoon Pam,

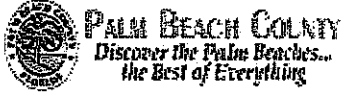
This item was prepared to go to BCC for approval but unfortunately this contract cannot be increased any further.

When this was put in place it was an RFQ from \$25,000 to \$99,999.99. This contract started before the changes to the code therefore we are not allowed to increase it past the \$99,999.99.

We will have to discuss and process any current invoices another way.

Thank you,

Bridget Williams, Purchasing Manager
Purchasing Department



50 S. Military Trail, Suite 110
West Palm Beach, FL 33415-3199
PHONE: 561-616-6817
FAX: 561-656-7103

bwilliams@pbcgov.org

Purchasing Department Website:
<http://discover.pbcgov.org/purchasing>

Vendor Self Service System Website:
<https://pbcvssp.co.palm-beach.fl.us/webapp/vssp/AltSelfService>

From: Pamela Sue Giust <PGiust@pbcwater.com>

Sent: Friday, September 5, 2025 2:08 PM

To: Narumi Vargas <NVargas@pbc.gov>; Bridget Williams <BWilliams@pbc.gov>

Cc: Vernetha Green <vgreen@pbcwater.com>

Subject: RE: CRQM 062625*464 - CMA 750835 (BCC ITEM) - Inquiry, Submersible Well Pump Motors

Hi Narumi & Bridget,

Do you know if this funds request was approved at the workshop 8/26?

This contract expires 9/6, tomorrow and there is no renewal contract in place 🤔

We have pending requisitions to process with the additional funds and no renewal contract in place. YIKES!!!!

Pam

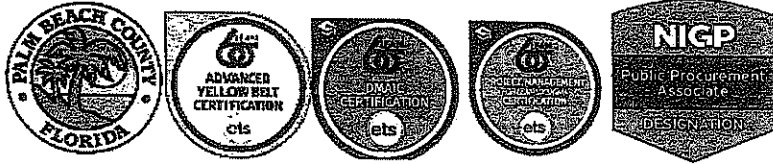
Pam Giust
Utilities Support Services Coordinator

Palm Beach County Water Utilities Department
561-493-6227

From: Narumi Vargas <NVargas@pbc.gov>
Sent: Tuesday, August 19, 2025 7:58 AM
To: Vernetha Green <vgreen@pbcwater.com>; Pamela Sue Giust <PGiust@pbcwater.com>
Cc: Bridget Williams <BWilliams@pbc.gov>
Subject: RE: CRQM 062625*464 - CMA 750835 (BCC ITEM) - Inquiry, Submersible Well Pump Motors

Good morning,
I will ask my PM as to the status of this assignment.
My records indicate that the item was prepared to go before the BCC, so I am unsure as to what has transpired.
Please standby for response from either myself, or Bridget Williams (my PM).

Warm regards,
Narumi Vargas | Senior Buyer
Palm Beach County Purchasing Department
50 S. Military Trail, Suite 110
West Palm Beach, FL 33415-3199
Phone: (561) 616-6839 Fax: (561) 242-7180
Purchasing Department Website:
<http://discover.pbcgov.org/purchasing>



From: Vernetha Green <vgreen@pbcwater.com>
Sent: Monday, August 18, 2025 11:33 AM
To: Narumi Vargas <NVargas@pbc.gov>
Cc: Pamela Sue Giust <PGiust@pbcwater.com>
Subject: FW: CRQM 062625*464 - CMA 750835 (BCC ITEM) - Inquiry, Submersible Well Pump Motors
Importance: High

Good Morning Narumi,

This item is not listed on the BCC agenda of 8/19. Can you please tell me why this item didn't make the agenda?

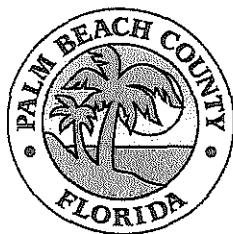
Thank you,
Vernetha

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

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Inter-Office Memorandum

DATE: April 1, 2026

TO: Tracy Ellison, Deputy County Administrator
County Administration

FROM: Jessica Comis, Purchasing Director
Procurement Department

RE: Request to Terminate Contract No. 250736RA, Water Softener System, Maintenance, and Repair Services, Re-Quote - Consolidated Water Group LLC

Purchasing Department
50 South Military Trail, Suite 110
West Palm Beach, FL 33415-3199
(561) 616-6800
FAX: (561) 242-6744
www.pbc.gov/purchasing



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BACKGROUND

The purpose of this Memorandum is to request County Administration's review and approval to terminate the following three contracts: Contract No. 250736RA, Water Softener System, Maintenance, and Repair Services, Re-Quote, which is managed and requested by Fire Rescue. Pursuant to PPM # CW-L-008, specifically Section II. D. 6, it states. The Procurement Director may "terminate non-construction contracts, including exempt contracts, of any amount in accordance with the terms and conditions of the contract and in consultation with the County Attorney's Office ("CAO"), with the County Administration review and approval...". Please review and approve the following termination of contract request.

SUMMARY

1. Contract No. 250736R for Water Softener System, Maintenance, and Repair Services, Re-Quote was established in July 2024 with a start date of July 15, 2024, through July 14, 2025. The first renewal, Contract No. 250736RA was established in 07/15/2025, through 07/14/2026. The contract includes three (3) optional twelve (12) month renewal periods.
2. The contract was awarded on a primary basis:
 - a. Consolidated Water Group LLC was awarded the primary vendor. The total contract value is \$50,000.00.
3. A vendor performance report was issued to Consolidated Water Group LLC on November 24, 2025 highlighting the company's failure to meet contractual obligations regarding submitting invoices not in accordance with their contract and has not resubmitted corrections as requested. The vendor refused service during an emergent situation when services were needed. Second attempt for a response was requested on December 15, 2025. Effective date of discontinued services is February 20, 2026.

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Inter-Office Memorandum (cont.)

Purchasing Department

50 South Military Trail, Suite 110
West Palm Beach, FL 33415-3199
(561) 616-6800
FAX: (561) 242-6744
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4. The Department has expressed dissatisfaction with the vendor's failure to comply with the terms and conditions of the Contract.

CONCLUSION

Fire Rescue has advised Procurement that they will not be replacing this contract.

Thank you for your review and consideration.

Approved,

Tracy Ellison
Deputy County Administrator

Enclosed:
Term Contract # 250736RA
Vendor Performance Report – 11/24/25
Vendor Performance Report – 12/15/25



Purchasing Department
50 South Military Trail, Suite 110
West Palm Beach, FL 33415-3199
(561) 616-6800
FAX: (561) 242-6744
www.pbc.gov/purchasing

☐

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Joseph Abruzzo

February 20, 2026

Consolidated Water Group, LLC
3900 Consumer St.
West Palm Beach, FL 33404

RE: Term Contract # 250736RA
Water Softener System, Maintenance and Repair Services, Re-Quote

Dear Vendor:

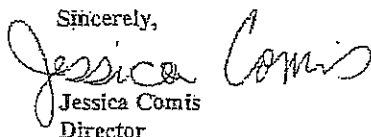
By this letter and effective immediately, Palm Beach County is terminating your company from term contract #250736RA in accordance with RFQ General Condition #5(e), "Default And Termination For Cause", for failure to comply with the terms and conditions of the Contract, as more particularly described in the attached Vendor Performance Reports. Additionally, pursuant to Chapter 2, Article III, Section 2-56 of the Palm Beach County Code, suspension is being instituted against your firm from participating in any renewal or solicitation process with Palm Beach County for twelve (12) months from the date of this letter.

Please be advised that a suspended or debarred vendor or contractor shall not bid or propose as a subcontractor during their suspension or debarment; and, a suspended or debarred subcontractor shall not bid or propose as a vendor or contractor during their suspension or debarment.

The suspension of your firm is effective upon the date of this letter and is final unless determined otherwise by a Special Master. You may request a hearing before a Special Master pursuant to Section 2-56 (e) of the Purchasing Code (extract attached) no later than 5:00 p.m., March 6, 2026 (10 BUSINESS DAYS). Your written request to convene the hearing must be accompanied by a protest bond in the amount of \$3,000.00, remitted by money order, certified cashier's or bank check payable to Palm Beach County. You are advised to familiarize yourself with the Palm Beach County Code, which provides that your protest bond shall be forfeited if your protest is not upheld by the Special Master. Please note that the hearing before the Special Master is limited to those issues related to this determination.

Lastly, it is your obligation to ensure that a verbatim record of the hearing is made, in case you decide to appeal the decision of the Special Master to the Circuit Court.

Sincerely,


Jessica Comis
Director

cc: Laura Cates, Fire Rescue
Jean-Claude Ndongo, Buyer Assistant
Zulma Gasca, Procurement-Compliance Manager
Vendor Code: VS0000017716
File

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SENT VIA FEDEX
Phone: (561) 966-9333
Email: Ppeek@culliganflorida.com
bezonzalez@culliganflorida.com
wlowery@culliganflorida.com



November 24, 2025

Form XX

Purchasing Department
50 South Military Trail, Suite 110
West Palm Beach, FL 33415-5199
(561) 616-6800
FAX: (561) 242-6744
www.pbc.gov/purchasing

Email: wlowery@culliganflorida.com

Consolidated Water Group, LLC
3900 Consumer St.
West Palm Beach, FL 33404

RE: Term Contract # 250736RA, Vendor Performance Report

Dear Vendor:

Enclosed, please find documentation initiated by County personnel which denotes a failure of your firm to perform within the requirements of the above referenced contract.

Your written response is required on or before December 10, 2025.

As appropriate, please provide a corrective plan of action on the attached Vendor Performance Report which will ensure that the reason for the failure to perform is not repeated.

If you have any questions, please do not hesitate to contact me at 561-616-6805 or indongo@nbc.org.

Sincerely,

Irwin L. Jacobowitz, J.D.
Deputy Director

c: Laura Cates, Fire Rescue
Jean-Claude Ndongo, Buyer Assistant
Vendor Code: VS0000017716
File

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PALM BEACH COUNTY VENDOR PERFORMANCE REPORT

Term Contract/Purchase Order # 250736RA

Vendor Name: Consolidated Water Group LLC Vendor Code: VS0000017716

PART I: USER DEPARTMENT (SPECIFICS OF NON-PERFORMANCE): Describe in detail vendor's failure(s) to perform. Attach additional page(s) if necessary.

The vendor has submitted invoices not in accordance with their contract and has not resubmitted corrections as requested. The vendor refused service during an emergent situation when services were needed. See attached backup.

Department: Fire Rescue Authorized Signature: [Signature] Date: 11/19/2025

PART II: VENDOR'S CORRECTIVE ACTION PLAN ADDRESSING SPECIFICS OF NON-PERFORMANCE: Vendor's Corrective Action Plan MUST be received in the Purchasing Department on or before December 10, 2025 Attach additional page(s) if necessary.

Palm Beach County Purchasing Department, Attention: Jean-Claude Ndongo, Buyer Assistant, 50 South Military Trail, Suite 110, West Palm Beach, FL 33415-3199 or Email: jndongo@pbc.gov

Authorized Signature: _____ Type/Print Name: _____ Contact Telephone #: _____ & Title: _____

PART III: USER DEPARTMENT RESPONSE TO VENDOR'S CORRECTIVE ACTION PLAN: User Department response MUST be received in Purchasing on or before _____

- [] Yes, I am satisfied with the vendor's corrective action plan.
[] No, I am not satisfied with the vendor's corrective action plan. I am requesting that a meeting be scheduled with all parties to further discuss.
[] No, I am not satisfied with the vendor's corrective action plan. I am requesting a formal written directive to notify the vendor of the possibility of termination and sanctions for failure to comply with terms, conditions or specifications of said contract.

Authorized Signature / Title Date

Notice: This Vendor Performance Report is for reporting purposes only. Copy OSBA upon receipt of each document relative to this Vendor Performance Report. Purchasing to Forward Final Report to: Vendor Resource Manager (Vendor File - VC# VS0000017716)



SECOND ATTEMPT

December 15, 2025

Form XX

Purchasing Department
50 South Military Trail, Suite 110
West Palm Beach, FL 33415-5199
(561) 616-6800
FAX: (561) 242-6744
www.pbc.gov/purchasing

Email: Procurement@pbc.fl.gov

Consolidated Water Group, LLC
3900 Consumer St.
West Palm Beach, FL 33404

RE: Term Contract # 250736RA, Vendor Performance Report

Dear Vendor:

Enclosed, please find documentation initiated by County personnel which denotes a failure of your firm to perform within the requirements of the above referenced contract.

Your written response is required on or before December 29, 2025.

As appropriate, please provide a corrective plan of action on the attached Vendor Performance Report which will ensure that the reason for the failure to perform is not repeated.

If you have any questions, please do not hesitate to contact me at 561-616-6805 or jndongo@pbc.org.

Sincerely,

Irwin L. Jacobowitz, J.D.
Deputy Director

c: Laura Cates, Fire Rescue
Jean-Claude Ndongu, Buyer Assistant
Vendor Code: VS0000017716
File

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PALM BEACH COUNTY VENDOR PERFORMANCE REPORT

Term Contract/Purchase Order # 250736RA

Vendor Name: Consolidated Water Group LLC Vendor Code: VS0000017716

PART I: USER DEPARTMENT (SPECIFICS OF NON-PERFORMANCE):
Describe in detail vendor's failure(s) to perform. Attach additional page(s) if necessary.

The vendor has submitted invoices not in accordance with their contract and has not resubmitted corrections as requested. The vendor refused service during an emergent situation when services were needed. See attached backup.

Department: Fire Rescue Authorized Signature: *Amour Magisemeli* Date: 12/29/2025

PART II: VENDOR'S CORRECTIVE ACTION PLAN ADDRESSING SPECIFICS OF NON-PERFORMANCE:
Vendor's Corrective Action Plan MUST be received in the Purchasing Department on or before _____. Attach additional page(s) if necessary.

Palm Beach County Purchasing Department, Attention: _____, Buyer
50 South Military Trail, Suite 110, West Palm Beach, FL 33415-3199 or Fax #: _____

Authorized Signature: _____ Type/Print Name: _____
Contact Telephone #: _____ & Title: _____

PART III: USER DEPARTMENT RESPONSE TO VENDOR'S CORRECTIVE ACTION PLAN:
User Department response MUST be received in Purchasing on or before _____.

- Yes, I am satisfied with the vendor's corrective action plan.
- No, I am not satisfied with the vendor's corrective action plan. I am requesting that a meeting be scheduled with all parties to further discuss.
- No, I am not satisfied with the vendor's corrective action plan. I am requesting a formal written directive to notify the vendor of the possibility of termination and sanctions for failure to comply with terms, conditions or specifications of said contract.

Authorized Signature / Title Date

Notice: This Vendor Performance Report is for reporting purposes only.
Copy OSBA upon receipt of each document relative to this Vendor Performance Report. Purchasing to Forward Final Report to: Vendor Resource Manager (Vendor File - VC# _____)

The vendor has breached contract in the following areas:

Page 17 of the RFQ - #17 Time and Material Contract (Parts/Materials pricing at Cost)

- Exhibit #1 -Vendor submitted an invoice for parts and did include original manufacturer's/supplier's cost documentation. The invoice also had the incorrect labor rate. Staff responded on 10/24/25 and requested documentation of the cost of parts and the contracted labor rate. 10/24/25 the vendor (Bernardo Gonzalez) responded that they mark up the price of parts so that they can make a profit. Staff responded with a copy of the contract and informed them that they could not mark up the cost of parts. On 10/27/25 Meghan Parnell, Contract Manager sent an email clarifying points of the contract including that the contract is for time and material. As of this date a corrected invoice has still not been sent to Fire Rescue and can not be paid as received.

Page 17 of the RFQ -#20 Response Time/Time for Completion

"agrees to begin work not later than n twenty-four (24) hours for work requested at the standard rate and four (4) hours for work requested at the overtime or holiday rates after notification, and to prosecute the work uninterrupted in such a manner, with sufficient labor, equipment und/or materials so as to ensure its completion within the agreed upon time after starting work."

- Exhibit #2 – On 11/7/25 Battalion Chief Garcia called and requested service for an emergent issue at Station 41. He was told over the phone that services would not be provided due to a balance on the account. Meghan Parnell, Contract Manager followed up with an email regarding the refusal to provide services due to invoices that have been in dispute for weeks. The invoices in question had not been paid because vendor had provided the necessary back up documentation for the invoice. The vendor stated that their contract was expired at the time of services however it was not and the vendor was provided a copy of their award letter. On 11/13/25 the vendor was provided a copy of their acceptance of the contract renewal.
- Exhibit #3 – On 10/8/25 Battalion Chief Garcia replied to an email from Bernardo Gonzalez requesting a proposal for the services recommended after a technician came to station 14. Chief Garcia replied the same day asking for a proposal, he followed up again on 11/3/25, 11/7/25 and 11/12/25 with no response from the vendor.

Meghan Parnell

From: Meghan Parnell
Sent: Monday, October 27, 2025 3:21 PM
To: 'Gonzalez, Bernardo'; Suzanne Lear M.
Cc: Edward Olsen J.; Niri Maharajh; Jose Garcia; Vanhorne, Shari
Subject: RE: Account 74024012367 Consolidated Water - Service / Repair calls
Attachments: Palm Beach County - Delivery Order -DO 440 0711250000000014893

Mr. Gonzalez,

I believe the reason you did not receive the DO is because the email we have on file is for a W lowery.

The system currently has wlowery@culliganflorida.com If this is not correct, please go into the Vendor Self Service System VSSPRD - Welcome to Palm Beach County's Vendor Self-Service (VSS) Registration System and change it.

Can you please update your registration in the VSS System so it goes to the correct person?

Also it would help our team greatly if you could give us contact names, emails and telephone numbers for:

1. Who do we contact for a service call?
2. Who is the main contact for Accounts Receivable?
3. Who is the main contact for Accounts Payable?

We will do some research to see if we have any additional outstanding DO's.

We do have one DO that we need a proper invoice for including the correct labor rate and parts cost backup.

Meghan

From: Gonzalez, Bernardo <begonzalez@culliganflorida.com>
Sent: Monday, October 27, 2025 1:42 PM
To: Meghan Parnell <MParnell@pbc.gov>; Suzanne Lear M. <SLear@pbc.gov>
Cc: Edward Olsen J. <EOlsen@pbc.gov>; Niri Maharajh <DMaharajh@pbc.gov>; Jose Garcia <JAgarcia@pbc.gov>; Vanhorne, Shari <svanhorne@culliganflorida.com>
Subject: Re: Account 74024012367 Consolidated Water - Service / Repair calls

This Message Is From an External Sender

This message came from outside your organization.

Meghan,

I understand the process, and moving forward, we will ensure we meet the agreement as stated. However, where the process went wrong is that we never received a DO or PO, and the quote was approved as is. I recently took over the GM position with Culligan, and aside from our office manager Shari, we're still getting familiar with the procedures.

I will escalate this to my boss to ensure we handle this properly and meet the expectations of the contract. I also believe we still have not received a DO-PO to this date. Please advise on how we should proceed to get this corrected.

Thanks,

Bernardo Gonzalez
General Manager
Culligan of the Palm Beaches
Bgonzalez@culliganflorida.com
Phone : (561) 758-9975
Consolidated Water Group



From: Meghan Parnell <MParnell@pbc.gov>
Sent: Monday, October 27, 2025 1:29 PM
To: Gonzalez, Bernardo <bgonzalez@culliganflorida.com>; Suzanne Lear M. <SLear@pbc.gov>
Cc: Edward Olsen J. <EOlsen@pbc.gov>; Niri Maharajh <DMaharajh@pbc.gov>; Jose Garcia <JAgarcia@pbc.gov>;
Vanhorne, Shari <svanhorne@culliganflorida.com>
Subject: RE: Account 74024012367 Consolidated Water - Service / Repair calls

Good afternoon, Mr. Gonzalez,

I've attached for your review the current contract you have with Palm Beach County. This is the contract that we must follow for the process of paying you for the services performed.

I wanted to point out a couple of items.

1. Before work is performed the vendor must have a Purchase Order (DO). Fire Rescue staff can ask you for a quote, however once they approve the work, you would also need a DO before you perform it. Fire Rescue (Suzanne Lear) would issue the DO, and you would receive it by email. The original DO is used for the service call and repair.
2. Once the work is performed you can invoice the work by sending an email to Finance @ Payables@mypalmbeachclerk.com, AND our team @ Fire-FAC-Invoices@pbc.org. The Invoice must include the DO number on it. Fire Rescue will then request internal approval to pay the invoice from the person who requested the work. When approved, the invoice is reviewed against the contract. Suzanne Lear will contact you with any discrepancies with pricing, or if parts cost documentation is needed.
3. Only contract line items will be included in the DO and only contract line items will be paid.
4. In the case you have mentioned below- the contract only allows for us to pay you for the cost of parts. You cannot increase the amount of the contract. This is a time and material contract (see Page 17, item #17 – see below and attached)

Please let us know if you have any questions regarding this process. We want to ensure our vendors receive payment in a timely manner and we can only do this if we receive accurate invoices that match the PO and the contract terms.

Thank you.

Meghan Parnell



Meghan Parnell

Contract Manager
Palm Beach County, Fire Rescue
405 Pike Road
West Palm Beach, FL 33411
Office: (561) 616-6930
Email:mparnell@pbc.gov

17. TIME AND MATERIAL CONTRACT (PARTS/MATERIALS PRICING AT C

This term does not allow for the County to request, nor the successful quoter to specify, in this solicitation. This term is for the purchase of actual, physical materials specified herein.

The price to be paid for materials sold to Palm Beach County as a result of this

(1) the actual cost of materials; and (2) direct labor hours charged at fixed hourly rates, plus expenses, and profit. If the quoter exceeds the ceiling price of the contract, he or she shall be required to pay any costs exceeding the ceiling price of the contract.

With each invoice that includes materials not covered by the service as specified in the RFQ, the manufacturer's/supplier's cost documentation to the Palm Beach County Department of Finance, Pre-Audit Division, PO Box 4036, West Palm Beach, Florida, shall be provided. If the actual cost, plus sales tax, exceeds the quoter's price to its most favored customer for the same materials, whichever is lower. Any Sales taxes paid by the quoter to its suppliers for materials purchased under this RFQ are reimbursable by Palm Beach County to the quoter.

From: Gonzalez, Bernardo <bergonzalez@culliganflorida.com>

Sent: Friday, October 24, 2025 3:44 PM

To: Suzanne Lear M. <SLear@pbc.gov>; Meghan Parnell <MParnell@pbc.gov>

Cc: Edward Olsen J. <EOlsen@pbc.gov>; Nirj Maharajh <DMaharajh@pbc.gov>; Jose Garcia <JAgarcia@pbc.gov>;

Vanhorne, Shari <svanhorne@culliganflorida.com>
Subject: Re: Account 74024012367 Consolidated Water - Service / Repair calls

Sounds good, thank you.

Bernardo Gonzalez

General Manager

Culligan - West Palm Beach
Beonzalez@culliganflorida.com
Phone : (561) 758-9975
Consolidated Water Group

From: Suzanne Lear M. <SLear@pbc.gov>
Sent: Friday, October 24, 2025 3:42:58 PM
To: Gonzalez, Bernardo <beonzalez@culliganflorida.com>; Meghan Parnell <MParnell@pbc.gov>
Cc: Edward Olsen J. <EOlsen@pbc.gov>; Niri Maharajh <DMaharajh@pbc.gov>; Jose Garcia <JAgarcia@pbc.gov>;
VanHorne, Shari <svanhorne@culliganflorida.com>
Subject: RE: Account 74024012367 Consolidated Water - Service / Repair calls

Hello,

No, you cannot add anything to the parts cost. The contract does not allow for it. I am also forwarding this to my manager now.

Kind regards,
Suzanne

From: Gonzalez, Bernardo <beonzalez@culliganflorida.com>
Sent: Friday, October 24, 2025 3:25 PM
To: Vanhorne, Shari <svanhorne@culliganflorida.com>; Suzanne Lear M. <SLear@pbc.gov>; Niri Maharajh <DMaharajh@pbc.gov>; Jose Garcia <JAgarcia@pbc.gov>
Cc: Edward Olsen J. <EOlsen@pbc.gov>
Subject: Re: Account 74024012367 Consolidated Water - Service / Repair calls

Lear,

What exactly do you need from us to get this resolved? There's been a lot of back and forth on this situation. We take the cost of the parts, and the final price increases by 2.5x or 3x, this is necessary for us to make a profit on these contracts since we're paying two employees to perform the work in this case.

We can send you the cost breakdown for the parts and revisit the total amount charged. The best we can do is apply a multiplier of 2.5x to the cost when adjusting the price. For example, if a part costs \$30, we calculate it as $\$30 \times 3 = \90 , and that becomes the charge.

Please let me know if this clarifies the issue and what exactly you need from us to resolve the outstanding amount.

Thanks,

Bernardo Gonzalez
General Manager
Culligan of the Palm Beaches
Be Gonzalez@culliganflorida.com
Phone : (561) 758-9975
Consolidated Water Group

Culligan.

From: Vanhorne, Shari <svanhorne@culliganflorida.com>
Sent: Friday, October 24, 2025 3:23 PM
To: Suzanne Lear M. <SLear@pbc.gov>; Niri Maharajh <DMaharajh@pbc.gov>; Jose Garcia <JAgarcia@pbc.gov>
Cc: Gonzalez, Bernardo <be Gonzalez@culliganflorida.com>; Edward Olsen J. <EOlsen@pbc.gov>
Subject: Re: Account 74024012367 Consolidated Water - Service / Repair calls

Good day All,

I will be handing this issue over to my GM and maybe he can find some resolve. I will still work on the other smaller invoices and get them corrected for you but the issue regarding approval and who should not have approved for the installations dated 8/14/2025 needs to be escalated.

Kind regards

Shari Vanhorne

Office Manager

Culligan of the Palm Beaches
svanhorne@culliganflorida.com
Phone : (561)247-9528 EXT- 69712
Consolidated Water Group

Culligan.

From: Suzanne Lear M. <SLear@pbc.gov>
Sent: Friday, October 24, 2025 3:14 PM
To: Vanhorne, Shari <svanhorne@culliganflorida.com>; Niri Maharajh <DMaharajh@pbc.gov>; Jose Garcia <JAgarcia@pbc.gov>
Cc: Gonzalez, Bernardo <be Gonzalez@culliganflorida.com>; Edward Olsen J. <EOlsen@pbc.gov>
Subject: RE: Account 74024012367 Consolidated Water - Service / Repair calls

Hi Shari,

As you can see, I was not included in the email chain below because I'm the AP person. Niri has authority to request your service, and approve estimates to get work completed; having water at this Fire Station is critical. This is the point at which you should receive a DO (purchase order).

However, no one can authorize costs that are not within the contract.

As work is completed, we expect an invoice for parts & labor. The labor has to be the contract rate, and I need actual proof of cost you paid for parts. This is not negotiable.

I hope this helps to clear things up.

@Niri Maharajh, @Jose Garcia, can you please help with this? Can you please be sure you are getting a DO for every call?

Thank you,

*Suzanne Lear, Procurement Specialist
Palm Beach County Fire Rescue
Phone 561.233.0881*



From: Vanhorne, Shari <svanhorne@culliganflorida.com>
Sent: Friday, October 24, 2025 2:42 PM
To: Suzanne Lear M. <SLear@pbc.gov>; Youlanda Ellis <YEllis@mvpalmbeachclerk.com>
Cc: Gonzalez, Bernardo <bergonzalez@culliganflorida.com>
Subject: Fw: Account 74024012367

Good day,

I was informed by my GM that there was correspondence between some on your side named Niri and our former employee Elyse. In this thread he gave the go ahead on the estimate given. So just so I'm clear are you disputing the invoice or is the "at cost" price sheet added information needed from you in order to complete processes on your end?

The email thread is withing tis email.

Shari Vanhorne
Office Manager
Culligan of the Palm Beaches
svanhorne@culliganflorida.com
Phone :(561)247-9528 EXT- 69712
Consolidated Water Group



From: Gonzalez, Bernardo <bergonzalez@culliganflorida.com>
Sent: Friday, October 24, 2025 2:30 PM
To: Vanhorne, Shari <svanhorne@culliganflorida.com>
Subject: Fw: Account 74024012367

Get Outlook for iOS [aka.ms]

From: Niri Maharajh <DMaharajh@pbc.gov>
Sent: Friday, August 8, 2025 2:48:31 PM
To: Einerman, Elyse <eeinerman@culliganflorida.com>
Cc: Gonzalez, Bernardo <bergonzalez@culliganflorida.com>; Speropoulos, Ernie <ESperopoulos@culliganflorida.com>;
Vincent, Braxton <bvincent@culliganflorida.com>
Subject: RE: Account 74024012367

Elyse,
Thank you.

Great weekend to you and your team also.

Respectfully,

Niri Maharajh
Manager, Capital Projects
Fire Rescue
Support Services
O: 561 233 0884
C: 561 785 5407

From: Einerman, Elyse <eeinerman@culliganflorida.com>
Sent: Friday, August 8, 2025 2:31 PM
To: Niri Maharajh <DMaharajh@pbc.gov>
Cc: Gonzalez, Bernardo <bergonzalez@culliganflorida.com>; Speropoulos, Ernie <ESperopoulos@culliganflorida.com>;
Einerman, Elyse <eeinerman@culliganflorida.com>; Vincent, Braxton <bvincent@culliganflorida.com>
Subject: Re: Account 74024012367

Happy Friday! Niri -

Fantastic!

I will schedule this job for this Wednesday 8/13 - 2 technicians -

Have a fabulous weekend

Regards,

Elyse

From: Niri Maharajh <DMaharajh@pbc.gov>
Sent: Friday, August 8, 2025 2:16 PM
To: Einerman, Elyse <eeinerman@culliganflorida.com>
Cc: Aaron Pribyl <APribyl@pbc.gov>; John Molina D. <JMolina@pbc.gov>
Subject: RE: Account 74024012367

Hi Elyse,

We have an approval to proceed with your quote for FS#14 water system repairs, sent 7/23/25.

Please let me know your work schedule for this task, and I will have someone from our team assigned.

Respectfully,

Niri Maharajh
Manager, Capital Projects
Fire Rescue
Support Services
O: 561 233 0884
C: 561 785 5407

From: Einerman, Elyse <eeinerman@culliganflorida.com>
Sent: Tuesday, August 5, 2025 1:24 PM
To: Niri Maharajh <DMaharajh@pbc.gov>
Cc: Einerman, Elyse <eeinerman@culliganflorida.com>
Subject: Fw: Account 74024012367

Good afternoon Niri,

Hope all is well -

I am just following up on the estimate I sent out 7/23

Any questions or concerns ?

Thanks so much

Elyse Einerman

Culligan of the Palm Beaches

Admin Support/Coordinator

350 North Haverhill Rd

Suite 600

West Palm Beach FL 33415

561-741-7059 office

eeinerman@culliganflorida.com



From: Einerman, Elyse <eeinerman@culliganflorida.com>
Sent: Wednesday, July 23, 2025 11:22 AM
To: Niri Maharajh <dmaharajh@pbc.gov>; johnmolina@pbc.gov <johnmolina@pbc.gov>
Cc: Einerman, Elyse <eeinerman@culliganflorida.com>; Gonzalez, Bernardo <begonzalez@culliganflorida.com>; Speropoulos, Ernie <ESperopoulos@culliganflorida.com>; Vincent, Braxton <bvincent@culliganflorida.com>
Subject: Account 74024012367

Good morning,

This is the estimate for the work needed at Firehouse 14. This estimate is based on the multiple visits by Culligan of the Palm Beaches working with Niri and team.
Account 74024012367

Please let me know when you would like us to perform the work. Additionally, please reach out with any questions, comments or concerns.

10 X 54 Catalytic Carbon Rebed	\$629.00
--------------------------------	----------

10 X 54 Catalytic & Anion Resin Rebed	\$629.00
10 X 54 Catalytic Carbon & Calcite Rebed	\$531.25
Add ½ HP RO Booster Pump	\$2257.00
Filter Housing 4x20	\$705.00
Acid Wash - membrane	N/C
Labor	As per contract/\$249.00

This is a two-person job

- Please make sure you have a dedicated breaker for the booster pump

Regards,

Elyse Einerman

Culligan of the Palm Beaches

Admin Support/Coordinator

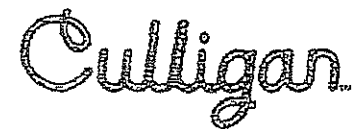
350 North Haverhill Rd

Suite 600

West Palm Beach Fl 33415

561-741-7059 office

eeinerman@culliganflorida.com



HIPAA NOTE: This email conforms to the rules and regulations of the **HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA)**. This email may contain HIPAA protected health information, which may include, but is not limited to, patient name, address, billing information, examination or treatment information, or other personal identifiers. All such information must remain confidential, and may only be viewed and utilized by those legally authorized. If such message is received in error, please notify the sender and delete the original. Any other use is strictly prohibited.

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released

in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

Meghan Parnell

From: Meghan Parnell
Sent: Thursday, November 13, 2025 7:50 AM
To: 'Peek, Phil'; Zulma Gasca
Cc: Gonzalez, Bernardo; Vanhorne, Shari; Aaron Pribyl; Jose Garcia; Lauren Magierowski A.
Subject: RE: Contract- Consolidated Water
Attachments: 250736R - Renewal Request.pdf; 250736R-ZG - Water Softener System, Maintenance and Repair Services, Term Contract, Re-Quote.pdf

Good morning,
I am attaching the authorization the County's Purchasing department received to renew your contract.

I've included Zulma Gasca, Procurement Compliance Manager with the County's purchasing department on this email. Please direct all further communication regarding your contract and outstanding invoices to her.

Thank you.

Meghan

From: Peek, Phil <ppeek@culliganflorida.com>
Sent: Thursday, November 13, 2025 7:00 AM
To: Meghan Parnell <MParnell@pbc.gov>
Cc: Gonzalez, Bernardo <begonzalez@culliganflorida.com>; Vanhorne, Shari <svanhorne@culliganflorida.com>; Aaron Pribyl <APribyl@pbc.gov>; Jose Garcia <JAgarcia@pbc.gov>; Lauren Magierowski A. <LMagierowski@pbc.gov>
Subject: Re: Contract- Consolidated Water

This Message Is From an External Sender

This message came from outside your organization.

Mrs. Parnell,

Just following up on the communication below.

Thanks

From: Peek, Phil <ppeek@culliganflorida.com>
Sent: Friday, November 7, 2025 4:04 PM
To: Meghan Parnell <MParnell@pbc.gov>
Cc: Gonzalez, Bernardo <begonzalez@culliganflorida.com>; Vanhorne, Shari <svanhorne@culliganflorida.com>; Aaron Pribyl <APribyl@pbc.gov>; Jose Garcia <JAgarcia@pbc.gov>; Lauren

Magierowski A. <LMagierowski@pbc.gov>
Subject: Re: Contract- Consolidated Water

Mrs. Parnell,

I do not see any signature from an authorized Culligan Water Group employee agreeing to being awarded the new contract. If you have this, please provide.

From: Meghan Parnell <MParnell@pbc.gov>
Sent: Friday, November 7, 2025 3:37 PM
To: Peek, Phil <ppeek@culliganflorida.com>
Cc: Gonzalez, Bernardo <begonzalez@culliganflorida.com>; Vanhorne, Shari <svanhorne@culliganflorida.com>; Aaron Pribyl <APribyl@pbc.gov>; Jose Garcia <JAgarcia@pbc.gov>; Lauren Magierowski A. <LMagierowski@pbc.gov>
Subject: RE: Contract- Consolidated Water

The contract has not expired and is current. Please see the most recent award letter that was sent.

As far as the invoices below (except for #597030) we will research them for the status.

Invoice #597030 is the invoice that we need updated to conform to the terms of the contract and sent back to use. We are unable to pay it now, as it has been submitted to us, due to it not being according to the terms of your contract.

Thank you.

Meghan

From: Peek, Phil <ppeek@culliganflorida.com>
Sent: Friday, November 7, 2025 3:22 PM
To: Meghan Parnell <MParnell@pbc.gov>
Cc: Gonzalez, Bernardo <begonzalez@culliganflorida.com>; Vanhorne, Shari <svanhorne@culliganflorida.com>; Aaron Pribyl <APribyl@pbc.gov>; Jose Garcia <JAgarcia@pbc.gov>; Lauren Magierowski A. <LMagierowski@pbc.gov>
Subject: Re: Contract- Consolidated Water

Mrs. Parnell,

The balance below is what is currently due on your account.

The only transaction that I see that took place during the contract term of 7/15/2024 - 7/14/2025 was the transaction for \$40.50 on 6/9/2025.

All other charges would not be subject to the pricing terms of the contract as the contract has expired.

We need to this balance paid in full, less the \$40.50

We need receive payment in full of \$5,876.46 for the services provided outside of contract term.

In regard to the new request of service, we would be glad to move forward with the quote that my GM Bernardo will provide which would not be subject to the contract terms because of 7/14/2025 expiration of contract.

Open Invoices

Invoice No	Due Date
688409	10/31/2025
670588	10/27/2025
606263	8/28/2025
597030	8/14/2025
551677	6/9/2025

From: Meghan Parnell <MParnell@pbc.gov>
Sent: Friday, November 7, 2025 2:56 PM
To: Peek, Phil <ppeek@culliganflorida.com>
Cc: Gonzalez, Bernardo <bergonzalez@culliganflorida.com>; Vanhorne, Shari <svanhorne@culliganflorida.com>; Aaron Pribyl <APribyl@pbc.gov>; Jose Garcia <JGarcia@pbc.gov>; Lauren Magierowski A. <LMagierowski@pbc.gov>
Subject: RE: Contract- Consolidated Water

Good afternoon,

Battalion Chief Garcia called Culligan dispatch today to request emergent services for one of our Fire Stations and was told that Culligan would not provide services due to an unpaid invoice. We have been attempting to resolve the invoice issue with you for a few weeks now. Please see the attached email chain with our efforts to resolve this.

It is critical that services are provided for our Fire Station when it is requested. Please let us know how this invoice and service issue can be resolved.

Thank you.

Meghan



Meghan Parnell

Contract Manager

Palm Beach County, Fire Rescue

405 Pike Road

West Palm Beach, FL 33411

Office: (561) 676-6930

Email: mparnell@pbc.gov

From: Meghan Parnell
Sent: Friday, November 7, 2025 9:18 AM
To: 'Peek, Phil' <ppeek@culliganflorida.com>
Cc: Gonzalez, Bernardo <begonzalez@culliganflorida.com>; Vanhorne, Shari <svanhorne@culliganflorida.com>
Subject: RE: Contract- Consolidated Water

Good morning,

Hi Phil, nice to meet you.

Here are the response pages that your company provided in the RFQ response to the document that I sent you.

Your quote response is the offer and the acceptance is your award letter which I have also attached.

Please let me know if you have any questions.

Thank you.

Meghan

From: Peek, Phil <ppeek@culliganflorida.com>
Sent: Thursday, November 6, 2025 3:20 PM
To: Meghan Parnell <MParnell@pbc.gov>
Cc: Gonzalez, Bernardo <begonzalez@culliganflorida.com>; Vanhorne, Shari <svanhorne@culliganflorida.com>
Subject: Contract- Consolidated Water

Mrs. Parnell,

Good afternoon. My name is Phil Peek, and I am the Regional Vice President for Culligan Water Group. Bernardo and Shari brought this matter to my attention. I apologies for the confusion thus far. We look forward to resolving this asap, and I greatly appreciate your business!

Can you please provide the original executed contract that you refence below between our entities?

Thanks !

From: Meghan Parnell <MParnell@pbc.gov>
Sent: Monday, October 27, 2025 1:29 PM
To: Gonzalez, Bernardo <begonzalez@culliganflorida.com>; Suzanne Lear M. <SLear@pbc.gov>
Cc: Edward Olsen J. <EOlsen@pbc.gov>; Niri Maharajh <DMaharajh@pbc.gov>; Jose Garcia <JGarcia@pbc.gov>;
Vanhorne, Shari <svanhorne@culliganflorida.com>
Subject: RE: Account 74024012367 Consolidated Water - Service / Repair calls

Good afternoon, Mr. Gonzalez,

I've attached for your review the current contract you have with Patm Beach County. This is the contract that we must follow for the process of paying you for the services performed.

I wanted to point out a couple of items.

1. Before work is performed the vendor must have a Purchase Order (DO). Fire Rescue staff can ask you for a quote, however once they approve the work, you would also need a DO before you perform it. Fire Rescue (Suzanne Lear) would issue the DO, and you would receive it by email. The original DO is used for the service call and repair.

1. Once the work is performed you can invoice the work by sending an email to Finance @ ~~Payables@mypalmbeachclerk.com~~, AND our team @ ~~Fire-FAC-Invoices@pbc.org~~. The Invoice must include the DO number on it. Fire Rescue will then request internal approval to pay the invoice from the person who requested the work. When approved, the invoice is reviewed against the contract. Suzanne Lear will contact you with any discrepancies with pricing, or if parts cost documentation is needed.
2. Only contract line items will be included in the DO and only contract line items will be paid.
3. In the case you have mentioned below- the contract only allows for us to pay you for the cost of parts. You cannot increase the amount of the contract. This is a time and material contract (see Page 17, item #17 – see below and attached)

Please let us know if you have any questions regarding this process. We want to ensure our vendors receive payment in a timely manner and we can only do this if we receive accurate invoices that match the PO and the contract terms.

Thank you.

Meghan Parnell

HIPAA NOTE: This email conforms to the rules and regulations of the **HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA)**. This email may contain HIPAA protected health information, which may include, but is not limited to, patient name, address, billing information, examination or treatment information, or other personal identifiers. All such information must remain confidential, and may only be viewed and utilized by those legally authorized. If such message is received in error, please notify the sender and delete the original. Any other use is strictly prohibited.

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

Meghan Parnell

From: Jose Garcia
Sent: Wednesday, November 12, 2025 12:36 PM
To: Gonzalez, Bernardo; Vanhorne, Shari
Cc: John Molina D.; Speropoulos, Ernie; Suzanne Lear M.; Meghan Parnell; Lauren Magierowski A.; Aaron Pribyl; Edward Olsen J.
Subject: RE: Account 74024012367 Consolidated Water - Service / Repair calls

Good afternoon,

Due to the current condition of the water treatment equipment and multiple failed attempts in requesting an estimate, we are requiring a formal proposal by end of day for the repairs that have been identified by your technician. If not provided, we will be reaching out to other vendors to have the scope of work completed.

Respectfully,

Jose A. Garcia
Batallion Chief of Facilities
Palm Beach County Fire Rescue
2601 Vista Parkway
West Palm Beach, FL 33411
jgarcia@pbc.gov
Office: (561) 233-0899
Cell: (561) 312-2574



From: Jose Garcia
Sent: Friday, November 7, 2025 12:50 PM
To: 'Gonzalez, Bernardo' <begonzalez@culliganflorida.com>; 'Vanhorne, Shari' <svanhorne@culliganflorida.com>
Cc: John Molina D. <JMolina@pbc.gov>; 'Speropoulos, Ernie' <ESperopoulos@culliganflorida.com>; Suzanne Lear M. (SLear@pbc.gov) <SLear@pbc.gov>
Subject: RE: Account 74024012367 Consolidated Water - Service / Repair calls

Any Updates?

Jose A. Garcia
Battalion Chief of Facilities
Palm Beach County Fire Rescue
2601 Vista Parkway
West Palm Beach, FL 33411
jagarcia@pbc.gov
Office: (561) 233-0899
Cell: (561) 312-2574



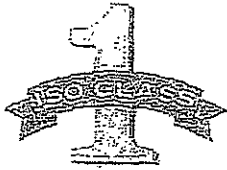
From: Jose Garcia
Sent: Monday, November 3, 2025 8:24 AM
To: 'Gonzalez, Bernardo' <begonzalez@culliganflorida.com>; 'Vanhorne, Shari' <svanhorne@culliganflorida.com>
Cc: John Molina D. <JMolina@pbc.gov>; 'Speropoulos, Ernie' <ESperopoulos@culliganflorida.com>; Suzanne Lear M. <SLear@pbc.gov> <SLear@pbc.gov>
Subject: RE: Account 74024012367 Consolidated Water - Service / Repair calls

Good morning,

Any updates on this proposal or an estimated time of when this work will be complete?

Thanks in advance,

Jose A. Garcia
Battalion Chief of Facilities
Palm Beach County Fire Rescue
2601 Vista Parkway
West Palm Beach, FL 33411
jagarcia@pbc.gov
Office: (561) 233-0899
Cell: (561) 312-2574



From: Jose Garcia
 Sent: Tuesday, October 28, 2025 5:52 PM
 To: 'Gonzalez, Bernardo' <begonzalez@culliganflorida.com>; Vanhorne, Shari <svanhorne@culliganflorida.com>; Meghan Parnell <MParnell@pbc.gov>
 Cc: Niri Maharajh <DMaharajh@pbc.gov>; John Molina D. <JMolina@pbc.gov>; Aaron Pribyl <APribyl@pbc.gov>; Suzanne Lear M. <SLear@pbc.gov>; Edward Olsen J. <EOlsen@pbc.gov>; Lauren Magierowski A. <LMagierowski@pbc.gov>; Speropoulos, Ernie <ESperopoulos@culliganflorida.com>
 Subject: RE: Account 74024012367 Consolidated Water - Service / Repair calls

We would love to move forward with the repairs. Please prepare a proposal.

Thank you,

Jose A. Garcia
 Battalion Chief of Facilities
 Palm Beach County Fire Rescue
 2601 Vista Parkway
 West Palm Beach, FL 33411
jagarcia@pbc.gov
 Office: (561) 233-0899
 Cell: (561) 312-2574



From: Gonzalez, Bernardo <begonzalez@culliganflorida.com>
 Sent: Tuesday, October 28, 2025 2:05 PM
 To: Jose Garcia <JAgarcia@pbc.gov>; Vanhorne, Shari <svanhorne@culliganflorida.com>; Meghan Parnell

<MParnell@pbc.gov>

Cc: Niri Maharajh <DMaharajh@pbc.gov>; John Molina D. <JMolina@pbc.gov>; Aaron Pribyl <APribyl@pbc.gov>; Suzanne Lear M. <SLear@pbc.gov>; Edward Olsen J. <EOlsen@pbc.gov>; Lauren Magierowski A. <LMagierowski@pbc.gov>; Speropoulos, Ernie <ESperopoulos@culliganflorida.com>
Subject: Re: Account 74024012367 Consolidated Water - Service / Repair calls

This Message Is From an External Sender

This message came from outside your organization.

Hi Jose,

Please see below the feedback from our technician, Chauncey, who was onsite yesterday to address the issue:

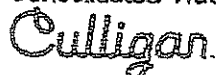
Technician's Findings (Chauncey):

- The aerator located outside on the pad needs to be thoroughly cleaned and sanitized. Adding a pool float with chlorine tabs will help maintain cleanliness.
- The check valve in the aerator is faulty and needs replacement, as water is flowing back into the aerator and causing the pump to cycle excessively.
- The check valve after the RO storage tanks is also faulty, resulting in the DAB pump cycling continuously without actual water flow being detected.
- Reorder the calcite/carbon filter located between the RO and storage tanks. This will allow for residual chlorine in the lines, which is required for a limited-use system.

If you'd like to move forward with the repairs, I can prepare a quote. Please note that some of these parts will need to be ordered.

Thanks,

Bernardo Gonzalez
General Manager
Culligan of the Palm Beaches
begonzalez@culliganflorida.com
Phone : (561) 758-9975
Consolidated Water Group



From: Jose Garcia <JGarcia@pbc.gov>
Sent: Monday, October 27, 2025 4:29 PM
To: Vanhorne, Shari <svanhorne@culliganflorida.com>; Gonzalez, Bernardo <begonzalez@culliganflorida.com>; Meghan Parnell <MParnell@pbc.gov>
Cc: Niri Maharajh <DMaharajh@pbc.gov>; John Molina D. <JMolina@pbc.gov>; Aaron Pribyl <APribyl@pbc.gov>; Suzanne Lear M. <SLear@pbc.gov>; Edward Olsen J. <EOlsen@pbc.gov>; Lauren Magierowski A. <LMagierowski@pbc.gov>
Subject: RE: Account 74024012367 Consolidated Water - Service / Repair calls

Shari,

Thank you for your response. If I am reading this correctly, you had a technician respond on Friday? If this is correct, could you please advise what they accomplished onsite? I stopped by this morning and took the attached photos of Fire Station 14, which seems to me that nothing was done. It does seem that the lack of attention to your point of contact has caused some serious delays in our service. While we understand that growing pains are in fact very much real, we need to work together to make sure we are on the same page. I believe the initial DO did not reach the appropriate party on Thursday 10/23/2025 but a phone call was made to Shari, the very next day and we were advised a technician was going to respond that day. According to our contract, which is listed down below, an emergent call classifies as a response within 4 hours. We did not receive an emergent response within 4 hours from the time of contact, nor did we receive a response 24 hours from the time of contact. So, either way I am confused if you are stating that the DO that was issued for a Standard Rate was holding you back from responding? I believe the best course of action right now would be to have a meeting between both parties, a "Meet and Greet," if you will. We are familiar that information may be lost during a transition period, this orientation will assure that we all are one the same page as far as what is written in the contract and our expectations going forward.

Mr. Gonzalez,

Could you please provide your availability within the next few weeks, so that a proper orientation could take place, to assure that both parties are on the same page?

Respectfully,

Jose A. Garcia
Battalion Chief of Facilities
Palm Beach County Fire Rescue
2601 Vista Parkway
West Palm Beach, FL 33411
jagarcia@pbc.gov
Office: (561) 233-0899
Cell: (561) 312-2574





Inter-Office Memorandum

DATE: April 1, 2026

TO: Tracy Ellison, Deputy County Administrator
County Administration

FROM: Jessica Comis, Purchasing Director
Procurement Department

RE: Request to Terminate Contract No. 24064A, Fire Pump
(Electric and Diesel) Systems and Backflow Preventers,
Services and Repairs – Summit Fire & Security, LLC

Purchasing Department
50 South Military Trail, Suite 110
West Palm Beach, FL 33415-3199
(561) 616-6800
FAX: (561) 242-6744
www.pbc.gov/purchasing



**Palm Beach County
Board of County
Commissioners**

Sara Baxter, Mayor
Marcy Woodward, Vice Mayor
Maria G. Marino
Gregg K. Weiss
Joel G. Flores
Maria Sachs
Bobby Powell Jr.

County Administrator

Joseph Abruzzo

BACKGROUND

The purpose of this Memorandum is to request County Administration's review and approval to terminate the following Contract No. 24064A, Fire Pump (Electric and Diesel) Systems and Backflow Preventers, Services and Repairs, which is managed and requested by Facilities, Development, & Operations (FDO). Pursuant to PPM # CW-L-008, specifically Section II. D. 6, it states. The Procurement Director may "terminate non-construction contracts, including exempt contracts, of any amount in accordance with the terms and conditions of the contract and in consultation with the County Attorney's Office ("CAO"), with the County Administration review and approval...". Please review and approve the following termination of contract request.

SUMMARY

1. Contract No. 24064, Fire Pump (Electric and Diesel) Systems and Backflow Preventers, Services and Repairs, was established in October 2024 with a start date of October 1, 2024, through September 30, 2025. The first renewal, Contract No. 24064A was established in October 1, 2025 through September 30, 2026. The contract includes three (3) optional twelve (12) month renewal periods.
2. The contract was awarded to Summit Fire & Security LLC. The total contract value for initial contract and renewal is \$1,363,000.00.
3. A formal notice from the vendor, dated December 22, 2025 was sent to the Facilities Development and Operations Department advising that services will be discontinued for "all inspection, testing, maintenance, repair services, and the requested monthly pump run on PBC's fire pump systems, effective immediately".

"An Equal Opportunity Employer"

Official Electronic Letterhead



Inter-Office Memorandum (cont.)

Purchasing Department
50 South Military Trail, Suite 110
West Palm Beach, FL 33415-3199
(561) 616-6800
FAX: (561) 242-6744
www.pbc.gov/purchasing



**Palm Beach County
Board of County
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Sara Baxter, Mayor
Marci Woodward, Vice Mayor
Maria G. Marino
Gregg K. Weiss
Joel G. Flores
Maria Sachs
Bobby Powell Jr.

County Administrator
Joseph Abruzzo


4. The Department has accepted the withdraw request from the above-referenced contract.
5. The department will be utilizing an emergency contract for one (1) year while the project is re-advertised.

CONCLUSION

As the vendor discontinued services without prior notice, the Facilities Development and Operations Department will experience a temporary disruption of services while an emergency contract is finalized.

Thank you for your review and consideration.

Approved,



Tracy Ellison
Deputy County Administrator

Enclosed:
Term Contract #24064A
Formal Notice of Service Discontinuation 12/22/25



Purchasing Department
50 South Military Trail, Suite 110
West Palm Beach, FL 33415-3199
(561) 616-6800
FAX: (561) 242-6744
www.pbc.gov/purchasing



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Maria Sachs
Bobby Powell Jr.

County Administrator
Joseph Abruzzo

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Official Electronic Letterhead

February 23, 2026

VC*182677
KSingh@SummitFireSecurity.com
772.794.2220

Summit Fire & Security, LLC
Khameel Singh
610 1st Street
Vero Beach, FL 32962

RE: Term Contract #24064A
Fire Sprinkler Protection Systems, Fire Pump (Electric and Diesel)
Systems and Backflow Preventers, Services and Repairs

Dear Mr. Singh:

I am in receipt of your December 22, 2025, correspondence advising that Summit Fire & Security, LLC (Summit Fire) was discontinuing all services related to the County's fire pump systems, which is a primary service of Term Contract #24064A (Term Contract). Your correspondence further makes both bold and baseless representations that Summit Fire was discontinuing this service because it had identified and reported substantial deficiencies with, and improper prior maintenance of, the fire pump systems.

As you are aware, 1st Fire & Security, Inc. (1st Fire) assigned Summit Fire this Term Contract and Summit Fire accepted and is responsible for all of the duties and obligations under this Term Contract, including the regular maintenance of equipment. If there was any prior improper maintenance of the fire pump system on behalf of 1st Fire, then Summit Fire would be responsible for correcting any maintenance deficiencies caused by 1st Fire.

Further, Summit Fire has failed to provide any documentation of deficiencies concerning the fire pump system. Summit Fire has been unresponsive to most County requests, failed to comply with response times, and failed to provide the monthly/quarterly/semi-annual/annual fire pump inspections. In one of the few times the Facilities, Development and Operations Department (FDO) was able to get in touch with Summit Fire, they were told that Summit Fire does not have anyone qualified to do the Fire Pump work required under the Term Contract, that they needed to contract the work out to subcontractors, and that the cost for such work was greater than the amount agreed to under the terms of the Term Contract.

As the Assignee of this Term Contract, you are responsible for completing the services required under the Term Contract and the price set forth in the Term Contract. Failure to provide the required services or the failure to provide the required services at the price set forth in the Term Contract is a breach of the Term Contract that may result in not only the termination of the contract, but the imposition of sanctions against your company from doing future business with the County for a period of up to two (2) years.



Mr. Singh
Summit Fire & Security, LLC

February 23, 2026
Page Two

With that said, the County will allow Summit Fire to withdraw from the above referenced contract and not pursue sanctions against your company. Accordingly, the above referenced contract is terminated immediately in its entirety. Please note any future failures to meet contractual obligations may result in sanctions being imposed against your company.

All pending invoices and/or reports, along with any required documentation, must be submitted to the County within thirty (30) days of this letter to close-out the contract.

Sincerely,


Jessica Comis
Director

c: Kristen A. Monnett, Purchasing Manager
Victoria Handy, Procurement Concierge
Countywide
File



Formal Notice of Service Discontinuation 12-22-2025

To Whom It May Concern:

This letter constitutes formal written notice that Summit Fire and Security is discontinuing all inspection, testing, maintenance, repair services, and the requested monthly pump run on PBC's fire pump systems, effective immediately.

During recent evaluations, services, and testing, Summit Fire and Security identified substantial deficiencies within the fire pump systems, as well as indications of long-term inadequate maintenance performed by prior vendors. These conditions create significant safety, reliability, and compliance risks. As a result, Summit Fire and Security cannot safely perform work on, certify, or assume responsibility for the current condition of the systems. Continuing to provide services under these circumstances would expose both parties to undue liability and may constitute noncompliance with applicable NFPA standards and related fire protection requirements.

Because the deficiencies previously communicated through our assessments, reports, and vendor recommendations have not been addressed in a manner consistent with the corrective actions outlined by Summit Fire and Security and our fire pump partners, we are compelled to cease all fire-pump-related services at this time. This action is necessary to ensure compliance with industry standards, to mitigate potential liability, and to protect the health, safety, and welfare of all parties.

All reports, proposals and recommendations have been provided for your records or for remediation planning.

Thank you for your prompt attention to this matter.

A handwritten signature in black ink, appearing to read "Khameel Singh".

Khameel Singh
Branch Manager



Formal Notice of Service Discontinuation 12-22-2025

To Whom It May Concern:

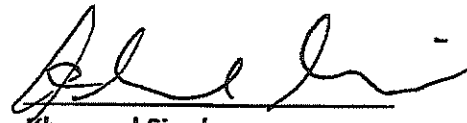
This letter constitutes formal written notice that Summit Fire and Security is discontinuing all inspection, testing, maintenance, repair services, and the requested monthly pump run on PBC's fire pump systems, effective immediately.

During recent evaluations, services, and testing, Summit Fire and Security identified substantial deficiencies within the fire pump systems, as well as indications of long-term inadequate maintenance performed by prior vendors. These conditions create significant safety, reliability, and compliance risks. As a result, Summit Fire and Security cannot safely perform work on, certify, or assume responsibility for the current condition of the systems. Continuing to provide services under these circumstances would expose both parties to undue liability and may constitute noncompliance with applicable NFPA standards and related fire protection requirements.

Because the deficiencies previously communicated through our assessments, reports, and vendor recommendations have not been addressed in a manner consistent with the corrective actions outlined by Summit Fire and Security and our fire pump partners, we are compelled to cease all fire-pump-related services at this time. This action is necessary to ensure compliance with industry standards, to mitigate potential liability, and to protect the health, safety, and welfare of all parties.

All reports, proposals and recommendations have been provided for your records or for remediation planning.

Thank you for your prompt attention to this matter.


Khameel Singh
Branch Manager