

## Electronic Temporary Tag Registration (ETR)

### Questions and Answers Provided by the Florida Independent Automobile Dealers Association

**NOTE: The responses to these questions were accurate at the time of printing. However, DMV may change the process at any time without prior notice.**

Q What is ETR?

A A Florida law was passed that requires dealers to report their temporary tag registration information directly to DMV using the internet. This system also assigns a temporary tag number electronically through the internet and prints on specially designed paper that becomes a temporary tag when it is printed at your location.

Q What equipment do I need?

A A dealer will need a computer, an inexpensive laser printer (check with your vendor before purchasing one to ensure compatibility), and access to the internet using high speed service; such as cable broadband or DSL. Dial up service will not work because it is too slow.

Q Do I need any type of service provider?

A Yes. There are currently four companies that are certified by DMV to provide the ETR access through your computer. They provide the access and security that is necessary to enter into the DMV's data center. These companies will provide you with the blank temporary tags.

Q Will I still have to pay the \$2.00 state fee?

A Yes. That fee will be paid directly to the certified service provider who will be charged the fee when a temporary tag number is assigned and printed by a dealer.

Q Will there be any other fees?

A Yes. The certified service providers will charge their own processing fee per temporary tag. There may also be shipping fees to send blank temporary tag stock to dealers. Some may charge a sign up fee or a monthly service fee. You are encouraged to speak with all the certified service providers to find out what their fees are. Some providers may provide some additional services, such as tag fee calculator or vehicle inquiry. Additional fees will be charged for that service.

- Q When does this all start?
- A July 1, 2008. All temporary tags issued beginning July 1, 2008 must be processed through the ETR system. It is mandatory.
- Q What do I do with any left over preprinted paper temporary tags that I currently have?
- A Those tags can be saved indefinitely and used at a later date if the ETR system is down at the State level or the certified service provider's system is down. In those cases, you can issue the old style paper tag manually. Once the system is back on-line, you will have to report the temporary tag information within one business day, through your provider.
- Q If I have a large supply of current paper tags, can I get a refund?
- A No. There will be no refunds
- Q How long does it take for the new system to work?
- A Once you log on to your service provider and enter the required information, the registration is sent to DMV immediately and is available to law enforcement.
- Q Can I put these new tags in the rear window of a vehicle?
- A No. The new law also does away with allowing temporary tags to be placed in a rear window. All temporary tags must be attached to the license plate bracket. Because the new tags are printed on specially designed paper that can withstand the elements; rain, sun, etc., the tags will last well beyond 30 days.
- Q If I choose not to issue temporary tags, do I still have to sign up for ETR?
- A No. You only have to sign up if you intend to issue temporary tags.
- Q Does this new system change the way I process titles?
- A No, nothing changes with title processing.
- Q If a customer has a tag to transfer, do I have to issue a temporary tag?
- A No. Nothing changes when a customer has a metal tag to transfer. That process is the same.
- Q What if a tag is printed wrong, like upside down or the paper jams?

- A The certified service providers have procedures for you to follow that will allow you to void the tag.
- Q If I don't sign up now, and I decide to do it later, can I?
- A Yes, you will be able to sign up anytime. Dealers are encouraged to sign up as soon as possible to be ready for July 1, 2008. If a dealer waits, and cannot get signed up in time, they will not be able to issue temporary tags after June 30, 2008.
- Q Do I still need to get proof of insurance from a customer under this new system?
- A Yes. You will obtain the same proof of insurance that you have been required to record. You will enter the information on the screen that asks for that information.
- Q May I issue a temp tag under this new system to an out of state customer?
- A Yes. You may still issue a temporary tag to out-of-state customers so they could drive their vehicles home. Make sure the customer has insurance from their home state.
- Q Will I still have to maintain a temp tag log anymore?
- A Not for tags issued from the new ETR system. The system can automatically generate your temp tag log whenever you need it. When you issue a tag off-line using the old manual process you will have to create a log. Once you enter the registration information when the system comes back on-line that information then becomes part of your electronic temp tag log.
- Q May I still issue a temporary tag to my dealership to transport cars to and from the auction?
- A The DMV is working on a procedure for this. It will be announced in the near future.
- Q Does the same procedure apply to motorcycles?
- A Yes. Providers will have motorcycle-sized temporary tag stock.
- Q Does the person whose name appears on the registration have to have a motorcycle endorsement for a dealer to issue him or her a temporary tag?
- A No. Effective July 1, 2008, the registrant of a motorcycle no longer must have a motorcycle endorsement. However, any person who operates a motorcycle must still have the proper endorsement.